

REFERENCE CHECK

Bid Title: Planning, Design Development and Operation of a Cultural Arts Center

Bid#: CMGR-220052-DH

COMPANY NAME

REFERENCE INFORMATION						
BASED ON REFERENCES PROVIDED IN FIRM'S RESPONSE TO BID SOLICITATION.						
COMPANY	Miami-Dade County Department of Cultural Affairs (for AMS)					
ADDRESS	111 NW 1st St. Ste 625 Miami, FL 33128					
PHONE	(305) 794-7694					
PERSON CONTACTED	Michael Spring					
DATE CONTACTED	7/1/2022					
SAMPLE QUESTIONS TO BE ASKED						
QUESTION		5 Excellent	4 Good	3 Average	2 Fair	1 Poor
1	Rate the level of customer service you feel this firm provides. Work with them for years, they are the best. _____	X				
2	Rate the effectiveness of the team the company proposed for your project. Worked with just about everyone in the firm: incredibly knowledgeable and responsive. _____	X				
3	Did the firm respond timely to emails/phone calls? These people will call night and weekend given the chance to respond to inquiries _____	X				
4	Rate this firm's adherence to schedules and timelines agreed to for your project. Has always come in on or before time-very conscientious about public perception _____	X				
5	Did the firm and your team work well as it related to the project? Very professional, congenial and cooperative _____	X				
6	What is your overall evaluation of this firm – based on your experience? Most firms provide cookie cutter report but this firm does meaningful work. Standard solutions don't work around MIA but AMS really listened and got it right. _____	X				
GRAND TOTAL						

Signature of Person Completing Reference Check: _____

Date 7/1/22

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COMPANY	Harborside Center for the Arts (for AMS)
ADDRESS	99 Nesbit Street Punta Gorda, FL 33950-3636
PHONE	(774) 238-1610
PERSON CONTACTED	Lee McGraw
DATE CONTACTED	7/1/2022

SAMPLE QUESTIONS TO BE ASKED

QUESTION	5 Excellent	4 Good	3 Average	2 Fair	1 Poor
1 Rate the level of customer service you feel this firm provides. Extremely responsive & quick...worked well as a team _____	X				
2 Rate the effectiveness of the team the company proposed for your project. Present & willing to answer questions _____	X				
3 Did the firm respond timely to emails/phone calls? Always & even if they didn't have the answer at the moment would seek the answer and timely respond. _____	X				
4 Rate this firm's adherence to schedules and timelines agreed to for your project. Always spot on-can't think of any delays _____	X				
5 Did the firm and your team work well as it related to the project? Interface well with the board and team _____	X				
6 What is your overall evaluation of this firm – based on your experience? You can't go wrong with this extremely experienced and well-traveled firm. _____	X				
GRAND TOTAL					

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COMPANY	Hill CDC (for AMS)
ADDRESS	2015 Centre Ave #2 Pittsburgh, PA 15219
PHONE	(412)765-1820
PERSON CONTACTED	Donna Bour
DATE CONTACTED	7/7/2022

SAMPLE QUESTIONS TO BE ASKED

QUESTION	5 Excellent	4 Good	3 Average	2 Fair	1 Poor
1 Rate the level of customer service you feel this firm provides. Project started in fall 2019 and few months later the start of the pandemic, the team had to rethink and navigate through some challenges. _____	X				
2 Rate the effectiveness of the team the company proposed for your project. _____		X			
3 Did the firm respond timely to emails/phone calls? _____	X				
4 Rate this firm's adherence to schedules and timelines agreed to for your project. _____		X			
5 Did the firm and your team work well as it related to the project? _____	X				
6 What is your overall evaluation of this firm – based on your experience? Given the challenges, they did a great job providing the report that was needed that provided good info and data. _____	X				
GRAND TOTAL					

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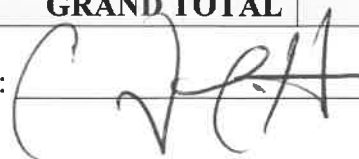
COMPANY NAME

REFERENCE INFORMATION	
BASED ON REFERENCES PROVIDED IN FIRM'S RESPONSE TO BID SOLICITATION.	
COMPANY	Artpack (For Arts Consulting Group)
ADDRESS	Lewiston, New York
PHONE	(917) 685-7853
PERSON CONTACTED	Sonia Kozlova Clark
DATE CONTACTED	7/1/2022

SAMPLE QUESTIONS TO BE ASKED

QUESTION	5 Excellent	4 Good	3 Average	2 Fair	1 Poor
1 Rate the level of customer service you feel this firm provides. They were responsive, assessable and good communicators. Good relationship. _____	X				
2 Rate the effectiveness of the team the company proposed for your project. _____	X				
3 Did the firm respond timely to emails/phone calls? _____	X				
4 Rate this firm's adherence to schedules and timelines agreed to for your project. _____	X				
5 Did the firm and your team work well as it related to the project? _____	X				
6 What is your overall evaluation of this firm – based on your experience? Open, creative, analyzed the data, true collaborators _____	X				
GRAND TOTAL					

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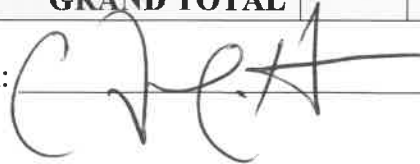
COMPANY NAME

REFERENCE INFORMATION	
BASED ON REFERENCES PROVIDED IN FIRM'S RESPONSE TO BID SOLICITATION.	
COMPANY	Sarasota Orchestra (for Arts Consulting Group)
ADDRESS	Sarasota, FL
PHONE	(941) 953-4252
PERSON CONTACTED	Joe McKenna
DATE CONTACTED	7/5/2022

SAMPLE QUESTIONS TO BE ASKED

	QUESTION	5 Excellent	4 Good	3 Average	2 Fair	1 Poor
1	Rate the level of customer service you feel this firm provides. Very responsive, detailed oriented, project was complex with data coming from many diverse perspectives and departments _____	X				
2	Rate the effectiveness of the team the company proposed for your project. Worked w/ multiple team members and thought it was excellent _____	X				
3	Did the firm respond timely to emails/phone calls? _____	X				
4	Rate this firm's adherence to schedules and timelines agreed to for your project. Project required gathering notes from many stakeholders and the firm did a good job. _____	X				
5	Did the firm and your team work well as it related to the project? Collaborative nature, added additional steps which integrated well into the project. _____	X				
6	What is your overall evaluation of this firm – based on your experience? Would hire them again...company operates with integrity, honest, candor and practical nature made for a good experience. _____	X				
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COMPANY	UNC School of Arts (for Arts Consulting Group)
ADDRESS	Winston-Salem, North Carolina
PHONE	(213) 509-3005
PERSON CONTACTED	Corey Madden
DATE CONTACTED	7/5/22

SAMPLE QUESTIONS TO BE ASKED

QUESTION		5 Excellent	4 Good	3 Average	2 Fair	1 Poor
1	Rate the level of customer service you feel this firm provides. One of the best firms in the country dealing w/ municipalities, educational institutions and non-profits. _____	X				
2	Rate the effectiveness of the team the company proposed for your project. Very good team of consultants and provided team members with the direct experience...They have really expanded their base and it show with their diversity. _____	X				
3	Did the firm respond timely to emails/phone calls? Very good sometimes overboard in a good way-weekends and evening calls. _____	X				
4	Rate this firm's adherence to schedules and timelines agreed to for your project. _____	X				
5	Did the firm and your team work well as it related to the project? Impressive with the firm's adaptability. _____	X				
6	What is your overall evaluation of this firm – based on your experience? One of the best firms _____	X				
GRAND TOTAL						

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COMPANY	FGCU BSOMA (For Webb Management Services)
ADDRESS	Music Building Room 203 10501 FGCU Blvd S Ft. Myers, FL 33965
PHONE	(239) 745-4442
PERSON CONTACTED	Krzysztof Biernacki
DATE CONTACTED	7/6/2022

SAMPLE QUESTIONS TO BE ASKED

QUESTION	5 Excellent	4 Good	3 Average	2 Fair	1 Poor
1 Rate the level of customer service you feel this firm provides. Done a great job _____	X				
2 Rate the effectiveness of the team the company proposed for your project. _____	X				
3 Did the firm respond timely to emails/phone calls? Proactive and punctual _____	X				
4 Rate this firm's adherence to schedules and timelines agreed to for your project. Nimble, flexible & sensitive to needs _____	X				
5 Did the firm and your team work well as it related to the project? Good group of colleagues _____	X				
6 What is your overall evaluation of this firm – based on your experience? High level of expertise, understand the landscape of the arts and cross section of the market. Provided a comprehensive feasibility study in timely fashion... recommend them for the project. _____	X				
GRAND TOTAL					

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Date 7/6/22

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COMPANY NAME

For Webb Management Services

REFERENCE INFORMATION					
BASED ON REFERENCES PROVIDED IN FIRM'S RESPONSE TO BID SOLICITATION.					
COMPANY	<i>City of Pompano Beach</i>				
ADDRESS	<i>1801 NE 6 St. Pompano Beach FL 33060</i>				
PHONE	<i>954-786-4191</i>				
PERSON CONTACTED	<i>Mark Beaudreau</i>				
DATE CONTACTED	<i>Email 7-2-22</i>				
SAMPLE QUESTIONS TO BE ASKED					
QUESTION	5 Excellent	4 Good	3 Average	2 Fair	1 Poor
1 Rate the level of customer service you feel this firm provides. <hr/>	✓				
2 Rate the effectiveness of the team the company proposed for your project. <hr/>	✓				
3 Did the firm respond timely to emails/phone calls? <i>Yes, always available</i> <hr/>	✓				
4 Rate this firm's adherence to schedules and timelines agreed to for your project. <hr/>	✓				
5 Did the firm and your team work well as it related to the project? <i>Great to work with.</i> <hr/>	✓				
6 What is your overall evaluation of this firm – based on your experience? <i>Terrific! Highly recommend</i> <hr/>	✓				
GRAND TOTAL	<i>30</i>				

Signature of Person Completing Reference Check:

Mark A. Beaudreau

Date

7-5-22

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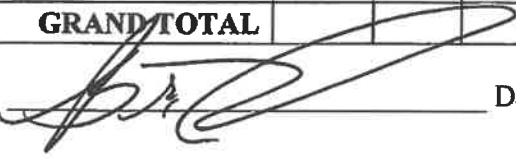
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COMPANY	City of Myrtle Beach
ADDRESS	937 Broadway Street, Myrtle Beach, SC
PHONE	843-655-2312
PERSON CONTACTED	Brian Tucker
DATE CONTACTED	7/5/2022

SAMPLE QUESTIONS TO BE ASKED

QUESTION	5 Excellent	4 Good	3 Average	2 Fair	1 Poor
1 Rate the level of customer service you feel this firm provides. _____		X			
2 Rate the effectiveness of the team the company proposed for your project. _____		X			
3 Did the firm respond timely to emails/phone calls? _____		X			
4 Rate this firm's adherence to schedules and timelines agreed to for your project. _____		X			
5 Did the firm and your team work well as it related to the project? _____		X			
6 What is your overall evaluation of this firm – based on your experience? Overall, we were very pleased with Webb's thoroughness, responsiveness and the level of detail and justifications in their final report. _____	X				
GRAND TOTAL					

Signature of Person Completing Reference Check: _____



Date 7/5/02