

REFERENCE CHECK

Bid Title: Homeowner Education Campaign

Bid#: HOUS-210043-GD

COMPANY NAME
Three Rivers Legal Services

REFERENCE INFORMATION	
BASED ON REFERENCES PROVIDED IN FIRM'S RESPONSE TO BID SOLICITATION.	
COMPANY	LISC (Local Initiative Support Corporation)
ADDRESS	100 North Laura Street, Suite #600
PHONE	(904) 353-1300, ext. 5
PERSON CONTACTED	Kristopher Smith
DATE CONTACTED	June 21, 2021

SAMPLE QUESTIONS TO BE ASKED

QUESTION	5 Excellent	4 Good	3 Average	2 Fair	1 Poor
1 Rate the level of customer service you feel this firm provides. <hr/>	X				
2 Rate this company's resource allocation (personnel & equipment) in maintaining your account. <hr/>	X				
3 Rate the accuracy of this firm's invoicing. <hr/>	X				
4 Rate this firm's adherence to schedules in your bid or contract specifications. <hr/>	X				
5 Rate this firm's response to emergency requests. N/A – They haven't had an emergency situation yet. <hr/>					
6 What is your overall evaluation of this firm – based on your experience? <hr/>	X				
GRAND TOTAL					

Signature of Person Completing Reference Check:  Date 6/21/21

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COMPANY NAME

Three Rivers Legal Services

REFERENCE INFORMATION					
BASED ON REFERENCES PROVIDED IN FIRM'S RESPONSE TO BID SOLICITATION.					
COMPANY	Elder Options				
ADDRESS	100 SW 75th Street, Suite 301				
PHONE	(352) 692-5228 or (352) 672-3457 (cell)				
PERSON CONTACTED	Kimberly Henderson				
DATE CONTACTED	June 22, 2021				
SAMPLE QUESTIONS TO BE ASKED					
QUESTION	5 Excellent	4 Good	3 Average	2 Fair	1 Poor
1 Rate the level of customer service you feel this firm provides. <hr/>	X				
2 Rate this company's resource allocation (personnel & equipment) in maintaining your account. <hr/>	X				
3 Rate the accuracy of this firm's invoicing. N/A – They have not had to dip into their grant funding yet because any services their clients needed, TRLS was able to deal with it from their existing programs; and provided the service at no cost to Elder Options. <hr/>					
4 Rate this firm's adherence to schedules in your bid or contract specifications. <hr/>	X				
5 Rate this firm's response to emergency requests. <hr/>	X				
6 What is your overall evaluation of this firm – based on your experience? <hr/>	X				
GRAND TOTAL					

Signature of Person Completing Reference Check: _____



Date 6/22/21

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Bid Title: Homeowner Education Campaign

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COMPANY NAME
Three Rivers Legal Services

REFERENCE INFORMATION					
BASED ON REFERENCES PROVIDED IN FIRM'S RESPONSE TO BID SOLICITATION.					
COMPANY	Alachua County Housing Authority				
ADDRESS	703 NE 1st Street				
PHONE	(352) 372-2549, ext. 519				
PERSON CONTACTED	Amanda Nazaro				
DATE CONTACTED	June 23, 2021				
SAMPLE QUESTIONS TO BE ASKED					
QUESTION	5 Excellent	4 Good	3 Average	2 Fair	1 Poor
1 Rate the level of customer service you feel this firm provides. _____	X				
2 Rate this company's resource allocation (personnel & equipment) in maintaining your account. _____	X				
3 Rate the accuracy of this firm's invoicing. N/A – TRLS providing services to ACHA through its existing programs. _____					
4 Rate this firm's adherence to schedules in your bid or contract specifications. _____	X				
5 Rate this firm's response to emergency requests. _____	X				
6 What is your overall evaluation of this firm – based on your experience? She has had nothing but an outstanding overall excellent experience with everyone at TRLS. "Rave Review." _____	X				
GRAND TOTAL					

Signature of Person Completing Reference Check: _____

Jessie Wilson

Date

6/23/21