

RTS MV Performance as of May 19, 2019

Description	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	**Comply with Contract
# of ADA Trips	4973	4799	4915	4749	4768		N/A
# of ADA Complaints	0	7	0	11	7		Yes
OTP	0	1	0	7	3		
Customer Service	0	4	0	1	2		
Phone	0	1	0	0	0		
Time in vehicle	0	1	0	0	1		
Missed Trips	0	0	0	2	0		
Maintenance	0	0	0	1	1		
OTP Performance: P/up	97.2%	98.8%	97.5%	96.8%	99.3%		Yes
OPT: Drop-off	86.5%	81.4%	78.7%	81.4%	85%		No
Travel Time	23	22.6	23.8	24.6	22.4		Yes
Reservation Hold Time	90.4%	90.3%	90%	90%	Not Avail		
Customer Hold Times	98.2%	98.4%	97.1%	Not Avail	Not Avail		
Accidents	1 P/ 0 NP	0 P/ 0 NP	0 P/0 NP	1 P/ 2 NP	1 P/ 2 NP		No*

* System wide numbers

** For the Current Month

RTS Citizens' Advisory Board
Customer Service Summary

May 2019

Total customer complaints/issues:	76
Valid customer complaints/issues:	39
Commendations:	13

June 2019

Total customer complaints/issues:	70
Valid customer complaints/issues:	48
Commendations:	1

City Commission
Agenda Item List

Status	Mtg Date	Leg. #	Div	C/D/R/SR	Title
Ready	7/18	190100	Mobility	Resolution	Resolution for Amendment to the Traffic Signal Maintenance and Compensation Agreement with FDOT
Ready	7/18	190130	Admin	Consent	UF Agreement for Transit Services

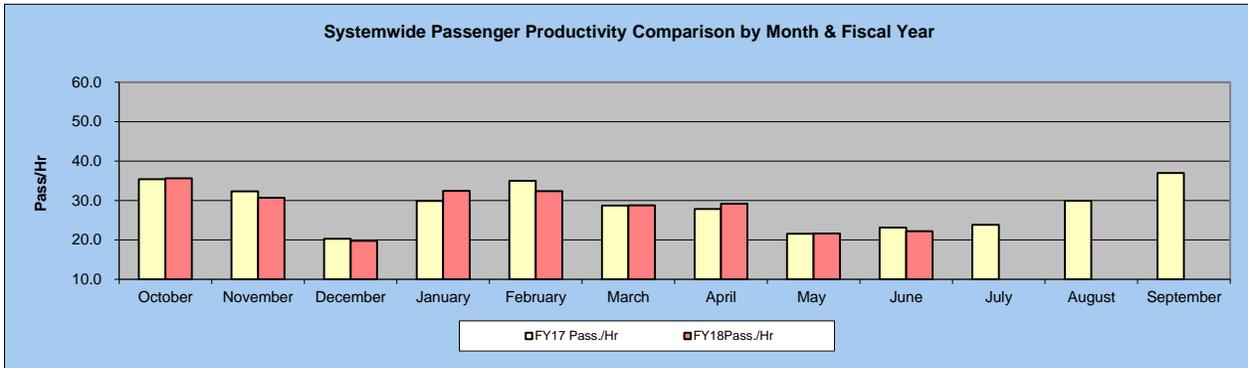
Tentative agenda items

Status	Mtg Date	Leg. #	Div	C/D/R/SR	Title
Tentative	8/15	TBD	Mobility	Consent	Dockless Mobility
Tentative	8/15	TBD	Maint.	Consent	ITB Fire suppression system
Tentative	8/15	TBD	Admin	Consent	Transit Services Agreements with Alachua County Board of County Commissioners
Tentative	8/15	TBD	Planning	Consent	Fall Service Changes presentation to the City Commission
Tentative	9/5	TBD	Maint.	Consent	Accident/Incident
Tentative	9/5	TBD	Grant	Resolution	Resolution for a JPA - State Block Grant Funds for RTS Operating Assistance for FY 2020
Tentative	9/5	TBD	Planning	Consent	Approval of the RTS Ten-Year TDP Annual Update for FY 19/20

Gainesville-RTS Passenger Productivity by Month and Fiscal Year

FY 2019			
Monthly Passenger Productivity Report Summary			
Month	Passenger Trips	Revenue Hours	FY18Pass./Hr
October	1,196,020	33,579	35.6
November	866,875	28,278	30.7
December	429,481	21,739	19.8
January	933,172	28,766	32.4
February	953,233	29,436	32.4
March	789,881	27,455	28.8
April	926,322	31,738	29.2
May	449,912	20,826	21.6
June	390,214	17,585	22.2
July			
August			
September			
FY 19 YTD	6,935,110	239,403	29.0
YTD Δ%	-1%	-1%	0%

FY 2018			
Monthly Passenger Productivity Report Summary			
Month	Passenger Trips	Revenue Hours	FY17 Pass./Hr
October	1,125,284	31,818	35.4
November	921,572	28,547	32.3
December	468,995	23,119	20.3
January	910,272	30,485	29.9
February	983,113	28,121	35.0
March	840,882	29,265	28.7
April	892,604	32,079	27.8
May	460,494	21,331	21.6
June	421,074	18,218	23.1
July	483,653	20,315	23.8
August	752,253	25,132	29.9
September	1,091,282	29,522	37.0
FY 18 YTD	7,024,290	242,983	28.9
FY 18 YTD	9,351,478	317,952	29.4



*October 2018 has just 4 Saturdays and Sundays. October 2017 had 5 Sunday, 4 Saturday and one day with Richar Spencer visit on UF Campus.
 *November 2018 Three Football Games. November 2017 just two. . **Homecoming Parade in November 2nd**
 ***December 2018 has one Full Service day less
 ****January 2019 has Reduced Service on the first week
 *****February 2018 to many cancelled runs
 *****March 2018 cancelled runs, new bids, 4 Sundays. March 2019 5 Sundays, No NEW BIDS then cancelled runs all month long.
 *****April 2019 1130.7 hours cancelled. April 20/2019 Special Service on Country Music Concert in Gator Swamp.
 *****May 2019 has only 3 weekdays on Summer Service, and 1 Saturday and 1 Sunday, on Spring Schedule.

Gainesville-RTS Passenger Productivity by Month and Fiscal Year

Monthly Passenger Productivity Report (June 2019)

Route	City	Passengers	Hours	Pass./Hr	FY 2019 Pass.	FY 2019 Hours	FY 2019 Pass./Hr
1	Downtown Station to Butler Plaza	36,374	1,241	29.3	398,663	13,611	29.3
2	Downtown Station to NE Walmart Supercenter	4,773	317	15.1	48,751	2,887	16.9
3	Downtown Station to N Main Post Office	1,909	158	12.1	20,746	1,473	14.1
5	Downtown Station to Oaks Mall	23,142	961	24.1	266,900	10,997	24.3
6	Downtown Station to Plaza Verde	6,810	324	21.0	65,008	2,987	21.8
7	Downtown Station to Eastwood Meadows	5,034	277	18.2	56,983	2,586	22.0
8	Shands to North Walmart Supercenter	17,756	967	18.4	207,640	9,383	22.1
9	Reitz Union to Hunters Run	14,972	730	20.5	334,794	10,106	33.1
10	Downtown Station to Santa Fe	5,258	433	12.1	75,159	4,200	17.9
11	Downtown Station to Eastwood Meadows	6,952	443	15.7	73,821	4,176	17.7
12	Reitz Union to Butler Plaza	22,218	1,095	20.3	353,378	12,094	29.2
13	Beaty Towers to CareerSource	14,323	549	26.1	285,507	6,785	42.1
15	Downtown Station to NW 13th St (@ NW 23rd Ave)	18,847	677	27.8	182,820	6,209	29.4
16	Beaty Towers to Sugar Hill	7,674	374	20.5	80,258	3,707	21.6
17	Beaty Towers to Downtown Station	6,254	266	23.5	79,323	2,481	32.0
19	Reitz Union to SW 23rd Terr @ SW 35th Place				5,891	255	23.1
20	Reitz Union to Oaks Mall	45,356	1,432	31.7	600,595	15,221	39.5
21	Reitz Union to Cabana Beach				201,734	5,693	35.4
23	Oaks Mall to Santa Fe	4,582	254	18.0	66,716	3,862	17.3
24	Downtown Station to Job Corps	841	155	5.4	8,933	1,445	6.2
25	UF Commuter Lot to Airport	4,095	307	13.3	47,856	2,641	18.1
26	Downtown Station to Airport	7,311	307	23.8	83,716	2,879	29.1
27	Downtown Station to NE Walmart Supercenter	950	59	16.2	7,568	564	13.4
28	The Hub to Forest Park				125,845	4,419	28.5
29	Beaty Towers to Kiwanis Park				41,633	1,366	30.5
33	Butler Plaza to Midtown	17,309	765	22.6	289,690	10,691	27.1
34	The HUB to Lexington Crossing	8,331	524	15.9	173,297	7,073	24.5
35	Reitz Union to SW 35th Place	32,927	1,186	27.8	442,777	12,408	35.7
36	Reitz Union to SW 34th St Post Office				70,552	2,555	27.6
37	Reitz Union to Butler Plaza (via SW 35th Place)	5,258	259	20.3	148,204	4,023	36.8
38	The Hub to Gainesville Place	18,433	321	57.4	467,565	6,975	67.0
39	Santa Fe to Airport				17,636	1,294	13.6
40	HUB to Hunters Crossing				24,326	2,093	11.6
43	Shands to Santa Fe	11,871	744	16.0	137,952	7,172	19.2
46	Reitz Union to Downtown Station	3,853	150	25.7	119,239	2,587	46.1
75	Oaks Mall to Butler Plaza	16,525	771	21.4	162,545	7,087	22.9
76	Santa Fe to Haile Square Market				25,570	1,285	19.9
77	Santa Fe to Cabana Beach Apts				18,568	1,062	17.5
711	Downtown to E. Meadows	3,164	158	20.0	24,869	1,354	18.4
800X	Santa Fe to Butler Plaza				10,930	1,280	8.5
600	Microtransit E. University Avenue	779	21	37.1	5,319	630	8.4
601	Microtransit Hawthorne Rd.	338	21	16.1	3,102	630	4.9
901	Tricounty route Lake city	78	9	8.7	226	265	0.9
902	Tricounty route Trenton	38	9	4.2	167	270	0.6
	City totals	374,335	16,264	23.0	5,862,772	202,761	28.9

Route	Campus	Passengers	Hours	Pass./Hr	FY 2019 Pass.	FY 2019 Hours	FY 2019 Pass./Hr
117	Park-N-Ride 2 (SW 34th St.)	2,350	143	16.4	57,378	1,849	31.0
118	Park-N-Ride 1 (Cultural Plaza)				274,531	5,558	49.4
119	Family Housing	1,789	149	12.0	38,757	1,580	24.5
120	West Circulator (Fraternity Row)	1,799	317	5.7	145,196	3,396	42.7
121	Commuter Lot				37,659	2,731	13.8
122	UF North/South Circulator	1,165	146	8.0	54,634	2,841	19.2
125	Lakeside	4,085	297	13.8	103,058	3,117	33.1
126	UF East/West Circulator	378	83	4.6	62,939	4,467	14.1
127	East Circulator (Sorority Row)	4,234	155	27.4	219,449	3,137	70.0
128	Reitz Union to Lake Wauburg	79	32	2.5	730	158	4.6
	Campus totals	15,879	1,321	12.0	994,331	28,834	34.5

Route	Later Gator Service	Passengers	Hours	Pass./Hr	FY 2019 Pass.	FY 2019 Hours	FY 2019 Pass./Hr
300	Later Gator A (Fraternity Row to and from Downtown Station)				8,956	1,711	5.2
301	Later Gator B (SW Gainesville to and from Downtown Station)				8,992	1,307	6.9
302	Later Gator C (Oaks Mall to and from Downtown Station)				16,167	1,414	11.4
303	Later Gator D (CareerSource to and from Downtown Station)				951	293	3.2
305	Later Gator F (Butler Plaza to and from Downtown Station)				2,577	330	7.8
	Later Gator Totals				37,643	5,055	7.4

Route	Other Services	Passengers	Hours	Pass./Hr	FY 2019 Pass.	FY 2019 Hours	FY 2019 Pass./Hr
198-203	Gator Aider				40,364	2,753	
	Other Services Totals				40,364	2,753	
	System-wide Totals	390,214	17,585	22.2	6,935,110	239,403	29.0

Gainesville-RTS Passenger Productivity by Month and Fiscal Year
Monthly Passenger Productivity Report JUNE 2019)

Year Comparisons	City	%Change	Campus	%Change	Later Gator	%Change	Special Service	%Change	Total	%Change
Jun-14	495,051	-24%	22,482	-29%			-		517,533	-25%
Jun-15	459,847	-19%	28,397	-44%					488,244	-20%
Jun-16	425,448	-12%	26,814	-41%	233	-100%			452,495	-14%
Jun-17	418,133	-10%	27,201	-42%	652	-100%			445,986	-13%
Jun-18	399,960	-6%	21,114	-25%	-				421,074	-7%
Jun-19	374,335	NA	15,879	NA	-	NA	-	NA	390,214	NA

Year to Date Comparisons	City	%Change	Campus	%Change	Later Gator	%Change	Special Service	%Change	Total	%Change
FY2014	6,940,884	-16%	1,093,848	-9%	146,589	-74%	27,503	47%	8,208,824	-16%
FY2015	6,491,282	-10%	1,173,474	-15%	119,129	-68%	18,472	119%	7,802,357	-11%
FY2016	6,124,729	-4%	1,129,342	-12%	88,045	-57%	31,674	27%	7,373,790	-6%
FY2017	5,983,967	-2%	1,199,324	-17%	76,530	-51%	15,668	158%	7,275,489	-5%
FY2018	5,955,175	-2%	997,952	0%	43,432	-13%	27,731	46%	7,024,290	-1%
FY2019	5,862,772	NA	994,331	NA	37,643	NA	40,364	NA	6,935,110	NA

Service	Rev. Days	Passengers	Passengers (Avg.)
Weekdays	16	250,897	15,681
Reduced Service Days	5	54,308	10,862
Saturdays	5	9,297	1,859
Sundays	4	75,712	18,928
Holiday	1	-	0

390,214

Gainesville-RTS Passenger Productivity by Month and Fiscal Year
Weekday Passenger Productivity Report (June 2019)

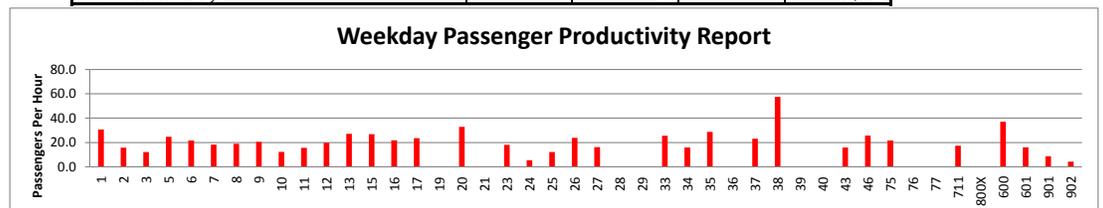
Route	City	Passengers	Hours	Pass./Hr	FY 2019 Pass.	FY 2019 Hours	FY 2019 Pass./Hr
1	Downtown Station to Butler Plaza	33,098	1,076	30.8	356,231	11,800	30.2
2	Downtown Station to NE Walmart Supercenter	4,162	263	15.8	42,639	2,408	17.7
3	Downtown Station to N Main Post Office	1,909	158	12.1	20,746	1,473	14.1
5	Downtown Station to Oaks Mall	19,981	808	24.7	233,923	9,314	25.1
6	Downtown Station to Plaza Verde	6,462	299	21.6	62,289	2,792	22.3
7	Downtown Station to Eastwood Meadows	5,034	277	18.2	56,983	2,586	22.0
8	Shands to North Walmart Supercenter	16,442	869	18.9	190,969	8,586	22.2
9	Reitz Union to Hunters Run	14,972	730	20.5	334,794	10,106	33.1
10	Downtown Station to Santa Fe	4,974	404	12.3	71,293	3,910	18.2
11	Downtown Station to Eastwood Meadows	6,952	443	15.7	73,821	4,176	17.7
12	Reitz Union to Butler Plaza	19,118	965	19.8	323,656	10,949	29.6
13	Beaty Towers to CareerSource	13,584	502	27.1	275,940	6,357	43.4
15	Downtown Station to NW 13th St (@ NW 23rd Ave)	15,695	584	26.9	158,313	5,418	29.2
16	Beaty Towers to Sugar Hill	7,104	326	21.8	73,204	3,265	22.4
17	Beaty Towers to Downtown Station	6,254	266	23.5	79,323	2,481	32.0
19	Reitz Union to SW 23rd Terr @ SW 35th Place				5,891	255	23.1
20	Reitz Union to Oaks Mall	41,945	1,278	32.8	547,277	13,311	41.1
21	Reitz Union to Cabana Beach				201,734	5,693	35.4
23	Oaks Mall to Santa Fe	4,582	254	18.0	66,716	3,862	17.3
24	Downtown Station to Job Corps	841	155	5.4	8,933	1,445	6.2
25	UF Commuter Lot to Airport	2,747	226	12.2	38,082	2,004	19.0
26	Downtown Station to Airport	7,311	307	23.8	82,233	2,820	29.2
27	Downtown Station to NE Walmart Supercenter	950	59	16.2	7,568	564	13.4
28	The Hub to Forest Park				125,845	4,419	28.5
29	Beaty Towers to Kiwanis Park				41,633	1,366	30.5
33	Butler Plaza to Midtown	16,216	635	25.6	275,379	9,601	28.7
34	The HUB to Lexington Crossing	8,331	524	15.9	173,297	7,073	24.5
35	Reitz Union to SW 35th Place	31,040	1,083	28.7	416,213	11,545	36.1
36	Reitz Union to SW 34th St Post Office				70,552	2,555	27.6
37	Reitz Union to Butler Plaza (via SW 35th Place)	4,058	176	23.0	132,761	3,377	39.3
38	The Hub to Gainesville Place	18,433	321	57.4	467,565	6,975	67.0
39	Santa Fe to Airport				17,636	1,294	13.6
40	HUB to Hunters Crossing				24,326	2,093	11.6
43	Shands to Santa Fe	11,871	744	16.0	136,925	7,112	19.3
46	Reitz Union to Downtown Station	3,853	150	25.7	119,239	2,587	46.1
75	Oaks Mall to Butler Plaza	14,342	663	21.6	142,306	6,185	23.0
76	Santa Fe to Haile Square Market				25,570	1,285	19.9
77	Santa Fe to Cabana Beach Apts				18,568	1,062	17.5
711	Downtown to E. Meadows	1,030	60	17.3	8,449	513	16.5
800X	Santa Fe to Butler Plaza				10,930	1,280	8.5
600	Microtransit E. University Avenue	779	21	37.1	5,319	630	8.4
601	Microtransit Hawthorne Rd.	338	21	16.1	3,102	630	4.9
901	Tricity route Lake city	78	9	8.7	226	265	0.9
902	Tricity route Trenton	38	9	4.2	167	270	0.6
	City totals	344,524	14,602	23.6	5,528,566	187,692	29.5

Route	Campus	Passengers	Hours	Pass./Hr	FY 2019 Pass.	FY 2019 Hours	FY 2019 Pass./Hr
117	Park-N-Ride 2 (SW 34th St.)	2,350	143	16.4	57,378	1,849	31.0
118	Park-N-Ride 1 (Cultural Plaza)				274,531	5,558	49.4
119	Family Housing	1,789	149	12.0	38,757	1,580	24.5
120	West Circulator (Fraternity Row)	1,799	317	5.7	145,196	3,396	42.7
121	Commuter Lot				37,659	2,731	13.8
122	UF North/South Circulator	1,165	146	8.0	54,634	2,841	19.2
125	Lakeside	4,085	297	13.8	103,058	3,117	33.1
126	UF East/West Circulator	378	83	4.6	48,012	3,387	14.2
127	East Circulator (Sorority Row)	4,234	155	27.4	219,449	3,137	70.0
	Campus totals	15,800	1,290	12.3	978,674	27,596	35.5

Route	Later Gator Service	Passengers	Hours	Pass./Hr	FY 2019 Pass.	FY 2019 Hours	FY 2019 Pass./Hr
300	Later Gator A (Fraternity Row to and from Downtown Station)				5,190	1,103	4.7
301	Later Gator B (SW Gainesville to and from Downtown Station)				5,297	856	6.2
302	Later Gator C (Oaks Mall to and from Downtown Station)				9,985	945	10.6
	Later Gator Totals				20,472	2,904	7.1

Route	Other Services	Passengers	Hours	Pass./Hr	FY 2019 Pass.	FY 2019 Hours	FY 2019 Pass./Hr
98-99	Special Services	-	-	-	-	-	-
198-203	Gator Aider	-	-	-	-	-	-
	Other Services Totals						0.0
	Systemwide Totals	360,324	15,892	22.7	6,527,712	218,192	29.9

Service	Rev. Days	FY Rev. Days	Day	Ridership
Weekdays	16	143	Weekday	15,681
Reduced Service Days	5	25	Reduced Service	10,862



**Gainesville-RTS Passenger Productivity by Month and Fiscal Year
Saturday Monthly Passenger Productivity Report June 2019**

Route	City	Passengers	Hours	Pass./Hr	FY 2019 Pass.	FY 2019 Hours	FY 2019 Pass./Hr
1	Downtown Station to Butler Plaza	2,273	125	18.2	26,468	1,229	21.5
2	Downtown Station to NE Walmart Supercenter	611	54	11.3	5,437	420	12.9
5	Downtown Station to Oaks Mall	1,936	114	17.0	21,079	1,318	16.0
6	Downtown to Plaza Verde	348	25	13.9	2,719	195	13.9
8	Shands to North Walmart Supercenter	799	59	13.5	9,528	461	20.7
10	Downtown Station to Santa Fe	284	30	9.6	3,183	231	13.8
12	Reitz Union to Butler Plaza	2,432	89	27.4	21,909	818	26.8
13	Beaty Towers to CareerSource	494	28	17.5	3,896	220	17.7
15	Downtown Station to NW 13th St (@ NW 23rd Ave)	2,162	54	39.8	15,087	424	35.6
16	Beaty Towers to Sugar Hill	390	29	13.6	3,528	223	15.8
20	Reitz Union to Oaks Mall	2,345	115	20.4	33,864	1,323	25.6
25	UF Cultural Plaza to Airport	758	47	16.2	5,972	364	16.4
33	Butler Plaza to Midtown	724	90	8.0	8,049	778	10.3
35	Reitz Union to SW 35th Place	1,366	63	21.9	14,944	488	30.7
37	Reitz Union to Butler Plaza	727	45	16.1	9,575	352	27.2
75	Oaks Mall to Butler Plaza	1,491	69	21.6	12,482	539	23.1
711	Downtown Station to Eastwood Meadows	1,374	60	23.0	10,072	505	19.9
	City Totals	20,514	1,094	18.8	207,792	9,888	21.0

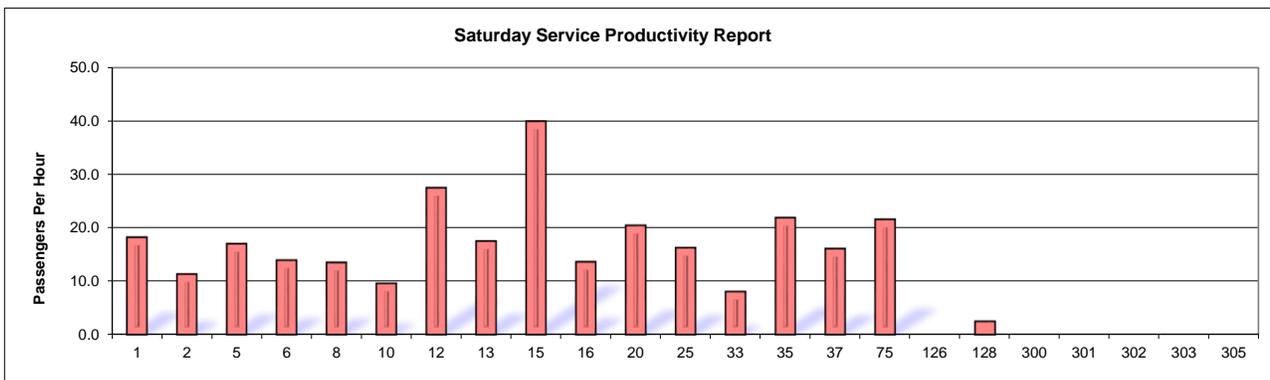
Route	Campus	Passengers	Hours	Pass./Hr	FY 2019 Pass.	FY 2019 Hours	FY 2019 Pass./Hr
126	UF East/West Circulator (Saturday)				8,197	482	17.0
128	Reitz Union to Lake Wauburg	79	32	2.5	730	158	4.6
	Campus Totals	79	32	2.5	8,927	640	13.9

Route	Later Gator Service	Passengers	Hours	Pass./Hr	FY 2019 Pass.	FY 2019 Hours	FY 2019 Pass./Hr
300	Later Gator A (Fraternity Row to and from Downtown Station)			#DIV/0!	3,766	609	6.2
301	Later Gator B (SW Gainesville to and from Downtown Station)			#DIV/0!	3,695	450	8.2
302	Later Gator C (Oaks Mall to and from Downtown Station)			#DIV/0!	6,182	469	13.2
303	Later Gator D (CareerSource to and from Downtown Station)			#DIV/0!	951	293	3.2
305	Later Gator F (Butler Plaza to and from Downtown Station)			#DIV/0!	2,577	330	7.8
	Later Gator Totals			#DIV/0!	17,171	2,152	8.0

Route	Other Services	Passengers	Hours	Pass./Hr	FY 2019 Pass.	FY 2019 Hours	FY 2019 Pass./Hr
198-203	Gator Aider*	-	-		40,256	0	#DIV/0!
	Other Services Totals	-	-		40,256	0	#DIV/0!
	System-wide Totals	20,593	1,126	18.3	274,146	12,680	21.6

Service	Rev. Days
Saturdays	5

Service Day	Average Ridership
Saturday	1,859



**Gainesville-RTS Passenger Productivity by Month and Fiscal Year
Sunday Monthly Passenger Productivity Report (June 2019)**

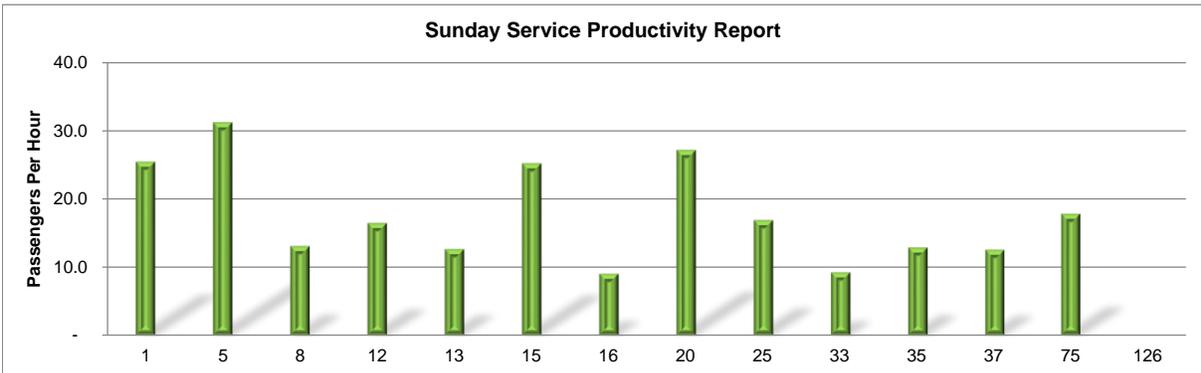
Route	City	Passengers	Hours	Pass./Hr	FY 2019 Pass.	FY 2019 Hours	FY 2019 Pass./Hr
1	Downtown Station to Butler Plaza	1,003	40	25.4	11,924	523	22.8
5	Downtown Station to Oaks Mall	1,225	39	31.1	8,959	307	29.2
8	Shands to North Walmart Supercenter	515	39	13.1	5,225	306	17.1
12	Downtown Station to Eastwood Meadows	668	41	16.5	7,813	328	23.9
13	Reitz Union to Butler Plaza	245	19	12.6	3,068	149	20.6
15	Beaty Towers to CareerSource	990	39	25.2	7,097	307	23.1
16	Downtown Station to NW 13th St (@ NW 23rd Ave)	180	20	9.0	2,768	156	17.7
20	Beaty Towers to Sugar Hill	1,066	39	27.1	15,040	523	28.8
25	UF Cultural Plaza to Airport	590	35	16.9	3,802	273	13.9
33	Butler Plaza to Midtown	369	40	9.2	6,262	312	20.1
35	Reitz Union to SW 35th Place	521	41	12.9	7,755	316	24.5
37	Reitz Union to Butler Plaza	473	38	12.5	5,868	294	19.9
75	Oaks Mall to Butler Plaza	692	39	17.8	5,833	303	19.2
711	Downtown Station to Eastwood Meadows	760	39	19.4	5,538	305	18.2
City Totals		9,297	508	18.3	96,952	4,402	22.0

Route	Campus	Passengers	Hours	Pass./Hr	FY 2019 Pass.	FY 2019 Hours	FY 2019 Pass./Hr
126	UF East/West Circulator				6,730	597	11.3
Campus Totals					6,730	597	11

Route	Other Services	Passengers	Hours	Pass./Hr	FY 2019 Pass.	FY 2019 Hours	FY 2019 Pass./Hr
Other Services Totals		-	-	-	-	-	-
System-wide Totals		9,297	508	18.3	103,682	4,999	20.7

Service	Rev. Days
Sunday	4

Service Day	Average Ridership
Sunday	18,928



**Gainesville-RTS Passenger Productivity by Month and Fiscal Year
 Holiday Monthly Passenger Productivity Report (JUNE 2019)**

Route	City	Passengers	Hours	Pass./Hr	FY 2019 Pass.	FY 2019 Hours	FY 2019 Pass./Hr
1	Downtown to Butler Plaza: via Archer RD				4,040	60	67.9
2	Downtown to Walmart Supercenter				675	59	11.5
5	Downtown to Oaks Mall (via University Ave)				2,939	59	49.6
8	Shands to Northwood Village.				1,918	29	65.5
10	Downtown to Santa Fe				683	60	11.5
13	Beaty Towers to FloridaWorks				2,603	59	44.0
15	Downtown to Gainesville Mall (via NE 15th St.)				2,323	59	39.2
16	Beaty Towers to Sugar Hill				758	63	12.0
20	Reitz Union to Oaks Mall (via 20th Ave)				4,414	65	68.4
26	Downtown to FDOT-Airport				1,483	59	25.0
35	Reitz Union to Homestead Apts.				3,865	59	65.2
43	UF- Health to Santa Fe				1,027	59	17.3
75	Oaks Mall to Butler Plaza				1,924	59	32.7
711	Downtown to E. Meadows				810	30	27.0
City Totals					29,462	779	37.8
Other Services Totals					-	-	-
System-wide Totals		-	-	#DIV/0!	29,462	779	37.8

Service	Rev. Days
Holiday	0

Service Day	Average Ridership
Holiday	4,910

JUNE2019

Ridership by Route and Farebox Key

Route	SF Students	%	SF Staff	%	Monthly TOTAL	Ridership TOTALS	% SF	
1	Downtown Station to Butler Plaza	1,688	98.48%	26	1.52%	1,714	36,374	4.7%
2	Downtown Station to NE Walmart Supercenter	309	91.15%	30	8.85%	339	4,773	7.1%
3	Downtown Station to N Main Post Office	120	96.77%	4	3.23%	124	1,909	6.5%
5	Downtown Station to Oaks Mall	1,958	86.60%	303	13.40%	2,261	23,142	9.8%
6	Downtown Station to Plaza Verde	466	92.46%	38	7.54%	504	6,810	7.4%
7	Downtown Station to Eastwood Meadows	446	98.89%	5	1.11%	451	5,034	9.0%
8	Shands to North Walmart Supercenter	1,308	99.02%	13	0.98%	1,321	17,756	7.4%
9	Reitz Union to Hunters Run	178	96.22%	7	3.78%	185	14,972	1.2%
10	Downtown Station to Santa Fe	1,685	99.35%	11	0.65%	1,696	5,258	32.3%
11	Downtown Station to Eastwood Meadows	504	97.49%	13	2.51%	517	6,952	7.4%
12	Reitz Union to Butler Plaza	735	98.92%	8	1.08%	743	22,218	3.3%
13	Beaty Towers to CareerSource	437	96.04%	18	3.96%	455	14,323	3.2%
15	Downtown Station to NW 13th St (@ NW 23rd Ave)	1,203	98.36%	20	1.64%	1,223	18,847	6.5%
16	Beaty Towers to Sugar Hill	211	98.60%	3	1.40%	214	7,674	2.8%
17	Beaty Towers to Downtown Station	251	99.60%	1	0.40%	252	6,254	4.0%
19	Reitz Union to SW 23rd Terr @ SW 35th Place		#DIV/0!		#DIV/0!	0	0	#DIV/0!
20	Reitz Union to Oaks Mall	4,559	99.67%	15	0.33%	4,574	45,356	10.1%
21	Reitz union to Cabana Beach Apt		#DIV/0!		#DIV/0!	0	0	#DIV/0!
23	Oaks Mall to Santa Fe	2,763	99.93%	2	0.07%	2,765	4,582	60.3%
24	Downtown Station to Job Corps	43	100.00%	0	0.00%	43	841	5.1%
25	UF Commuter Lot to Airport	62	100.00%	0	0.00%	62	4,095	1.5%
26	Downtown Station to Airport	234	97.50%	6	2.50%	240	7,311	3.3%
27	Downtown Station to NE Walmart Supercenter	51	100.00%	0	0.00%	51	950	5.4%
28	The Hub to Forest Park		#DIV/0!		#DIV/0!	0	0	#DIV/0!
29	Beaty Towers to Kiwanis Park		#DIV/0!		#DIV/0!	0	0	#DIV/0!
33	Butler Plaza to Midtown	922	99.35%	6	0.65%	928	17,309	5.4%
34	The HUB to Lexington Crossing	169	97.69%	4	2.31%	173	8,331	2.1%
35	Reitz Union to SW 35th Place	829	97.64%	20	2.36%	849	32,927	2.6%
36	Reitz Union to SW 34th St Post Office							
37	Reitz Union to Butler Plaza (via SW 35th Place)	232	98.31%	4	1.69%	236	5,258	4.5%
38	The Hub to Gainesville Place	28	87.50%	4	12.50%	32	18,433	0.2%
39	Santa Fe to Airport							
40	HUB to Hunters Crossing							
43	Shands to Santa Fe	2,585	99.31%	18	0.69%	2,603	11,871	21.9%
46	Reitz Union to Downtown Station	79	92.94%	6	7.06%	85	3,853	2.2%
75	Oaks Mall to Butler Plaza	1,332	95.07%	69	4.93%	1,401	16,525	8.5%
76	Santa Fe to Haile Square Market							
77	Santa Fe to Cabana Beach Apts							
117	Park-N-Ride 2 (SW 34th St.)	1	50.00%	1	50.00%	2	2,350	0.1%
118	Park-N-Ride 1 (Cultural Plaza)							
119	Family Housing	2	66.67%	1	33.33%	3	1,789	0.2%
120	West Circulator (Fraternity Row)	0	0.00%	5	100.00%	5	1,799	0.3%
121	Commuter Lot							
122	UF North/South Circulator	1	100.00%	0	0.00%	1	1,165	0.1%
125	Lakeside	1	33.33%	2	66.67%	3	4,085	0.1%
126	UF East/West Circulator	1	100.00%	0	0.00%	1	378	0.3%
127	East Circulator (Sorority Row)	2	50.00%	2	50.00%	4	4,234	0.1%
128	Reitz Union to Lake Wauburg	0	#DIV/0!	0	#DIV/0!	0	79	0.0%
300	Later Gator A (Fraternity Row to and from Downtown Station)							
301	Later Gator B (SW Gainesville to and from Downtown Station)							
302	Later Gator C (Oaks Mall to and from Downtown Station)							
303	Later Gator D (CareerSource to and from Downtown Station)							
305	Later Gator F (Butler Plaza to and from Downtown Station)							
711	Downtown Station to Eastwood Meadows	178	100.00%	0	0.00%	178	3,164	5.6%
800X	Santa Fe to Butler Plaza							
Total		25,573	97.47%	665	2.53%	26,238	388,981	6.75%

JUNE 2019

Ridership by Route and Farebox Key

Route		UF Students	%	UF Staff	%	Monthly TOTAL	Ridership TOTALS	% UF
1	Downtown Station to Butler Plaza	16,031	92.51%	1,298	7.49%	17,329	36,374	47.6%
2	Downtown Station to NE Walmart Supercenter	277	90.23%	30	9.77%	307	4,773	6.4%
3	Downtown Station to N Main Post Office	28	21.54%	102	78.46%	130	1,909	6.8%
5	Downtown Station to Oaks Mall	5,490	85.74%	913	14.26%	6,403	23,142	27.7%
6	Downtown Station to Plaza Verde	384	93.66%	26	6.34%	410	6,810	6.0%
7	Downtown Station to Eastwood Meadows	173	58.45%	123	41.55%	296	5,034	5.9%
8	Shands to North Walmart Supercenter	7,358	90.05%	813	9.95%	8,171	17,756	46.0%
9	Reitz Union to Hunters Run	13,810	97.27%	387	2.73%	14,197	14,972	94.8%
10	Downtown Station to Santa Fe	883	86.23%	141	13.77%	1,024	5,258	19.5%
11	Downtown Station to Eastwood Meadows	441	94.84%	24	5.16%	465	6,952	6.7%
12	Reitz Union to Butler Plaza	18,530	98.36%	309	1.64%	18,839	22,218	84.8%
13	Beaty Towers to CareerSource	8,274	95.21%	416	4.79%	8,690	14,323	60.7%
15	Downtown Station to NW 13th St (@ NW 23rd Ave)	1,142	83.66%	223	16.34%	1,365	18,847	7.2%
16	Beaty Towers to Sugar Hill	5,044	97.30%	140	2.70%	5,184	7,674	67.6%
17	Beaty Towers to Downtown Station	2,396	75.82%	764	24.18%	3,160	6,254	50.5%
19	Reitz Union to SW 23rd Terr @ SW 35th Place							
20	Reitz Union to Oaks Mall	32,776	98.22%	595	1.78%	33,371	45,356	73.6%
21	Reitz union to Cabana Beach Apt							
23	Oaks Mall to Santa Fe	512	97.71%	12	2.29%	524	4,582	11.4%
24	Downtown Station to Job Corps	69	90.79%	7	9.21%	76	841	9.0%
25	UF Commuter Lot to Airport	1,334	95.15%	68	4.85%	1,402	4,095	34.2%
26	Downtown Station to Airport	325	96.73%	11	3.27%	336	7,311	4.6%
27	Downtown Station to NE Walmart Supercenter	32	96.97%	1	3.03%	33	950	3.5%
28	The Hub to Forest Park							
29	Beaty Towers to Kiwanis Park							
33	Butler Plaza to Midtown	14,446	96.73%	489	3.27%	14,935	17,309	86.3%
34	The HUB to Lexington Crossing	6,932	92.71%	545	7.29%	7,477	8,331	89.7%
35	Reitz Union to SW 35th Place	25,968	98.26%	461	1.74%	26,429	32,927	80.3%
36	Reitz Union to SW 34th St Post Office							
37	Reitz Union to Butler Plaza (via SW 35th Place)	3,479	87.63%	491	12.37%	3,970	5,258	75.5%
38	The Hub to Gainesville Place	17,544	96.49%	639	3.51%	18,183	18,433	98.6%
39	Santa Fe to Airport							
40	HUB to Hunters Crossing							
43	Shands to Santa Fe	4,940	78.44%	1,358	21.56%	6,298	11,871	53.1%
46	Reitz Union to Downtown Station	3,344	99.38%	21	0.62%	3,365	3,853	87.3%
75	Oaks Mall to Butler Plaza	1,276	72.17%	492	27.83%	1,768	16,525	10.7%
76	Santa Fe to Haile Square Market							
77	Santa Fe to Cabana Beach Apts							
117	Park-N-Ride 2 (SW 34th St.)	2,326	100.00%		0.00%	2,326	2,350	99.0%
118	Park-N-Ride 1 (Cultural Plaza)							
119	Family Housing	1,681	100.00%		0.00%	1,681	1,789	94.0%
120	West Circulator (Fraternity Row)	1,759	100.00%		0.00%	1,759	1,799	97.8%
121	Commuter Lot							
122	UF North/South Circulator	1,111	100.00%		0.00%	1,111	1,165	95.4%
125	Lakeside	3,888	100.00%		0.00%	3,888	4,085	95.2%
126	UF East/West Circulator	360	100.00%		0.00%	360	378	95.2%
127	East Circulator (Sorority Row)	3,972	100.00%		0.00%	3,972	4,234	93.8%
128	Reitz Union to Lake Wauburg	76	100.00%		0.00%	76	79	96.2%
300	Later Gator A (Fraternity Row to and from Downtown Station)							
301	Later Gator B (SW Gainesville to and from Downtown Station)							
302	Later Gator C (Oaks Mall to and from Downtown Station)							
303	Later Gator D (CareerSource to and from Downtown Station)							
305	Later Gator F (Butler Plaza to and from Downtown Station)							
711	Downtown Station to Eastwood Meadows	198	100.00%		0.00%	198	3,164	6.3%
800X	Santa Fe to Butler Plaza							
Total		208,609	95.03%	10,899	4.97%	219,508	388,981	56.43%

**Gainesville-RTS Passenger Ranks
Monthly Report (JUNE 2019)**

Route	City	Passengers	Pass./Hr	Rank of Passenger	Productivity
1	Downtown Station to Butler Plaza	36,374	29.3	2	3
2	Downtown Station to NE Walmart Supercenter	4,773	15.1	23	28
3	Downtown Station to N Main Post Office	1,909	12.1	31	33
5	Downtown Station to Oaks Mall	23,142	24.1	4	9
6	Downtown Station to Plaza Verde	6,810	21.0	18	14
7	Downtown Station to Eastwood Meadows	5,034	18.2	22	21
8	Shands to North Walmart Supercenter	17,756	18.4	8	20
9	Reitz Union to Hunters Run	14,972	20.5	11	15
10	Downtown Station to Santa Fe	5,258	12.1	20	32
11	Downtown Station to Eastwood Meadows	6,952	15.7	17	27
12	Reitz Union to Butler Plaza	22,218	20.3	5	17
13	Beaty Towers to CareerSource	14,323	26.1	12	7
15	Downtown Station to NW 13th St (@ NW 23rd Ave)	18,847	27.8	6	4
16	Beaty Towers to Sugar Hill	7,674	20.5	15	16
17	Beaty Towers to Downtown Station	6,254	23.5	19	11
19	Reitz Union to SW 23rd Terr @ SW 35th Place	-	#DIV/0!	38	
20	Reitz Union to Oaks Mall	45,356	31.7	1	2
21	Reitz Union to Cabana Beach	-	#DIV/0!	39	
23	Oaks Mall to Santa Fe	4,582	18.0	24	22
24	Downtown Station to Job Corps	841	5.4	36	37
25	UF Commuter Lot to Airport	4,095	13.3	26	30
26	Downtown Station to Airport	7,311	23.8	16	10
27	Downtown Station to NE Walmart Supercenter	950	16.2	35	24
28	The Hub to Forest Park	-	#DIV/0!	40	
29	Beaty Towers to Kiwanis Park	-	#DIV/0!	41	
33	Butler Plaza to Midtown	17,309	22.6	9	12
34	The HUB to Lexington Crossing	8,331	15.9	14	26
35	Reitz Union to SW 35th Place	32,927	27.8	3	5
36	Reitz Union to SW 34th St Post Office	-	#DIV/0!	42	
37	Reitz Union to Butler Plaza (via SW 35th Place)	5,258	20.3	21	18
38	The Hub to Gainesville Place	18,433	57.4	7	1
39	Santa Fe to Airport	-	#DIV/0!	43	
40	HUB to Hunters Crossing	-	#DIV/0!	44	
43	Shands to Santa Fe	11,871	16.0	13	25
46	Reitz Union to Downtown Station	3,853	25.7	28	8
75	Oaks Mall to Butler Plaza	16,525	21.4	10	13
76	Santa Fe to Haile Square Market	-	#DIV/0!	45	
77	Santa Fe to Cabana Beach Apts	-	#DIV/0!	46	
117	Park-N-Ride 2 (SW 34th St.)	2,350	16.4	30	23
118	Park-N-Ride 1 (Cultural Plaza)	-	#DIV/0!	47	
119	Family Housing	1,789	12.0	33	34
120	West Circulator (Fraternity Row)	1,799	5.7	32	36
121	Commuter Lot	-	#DIV/0!	49	
122	UF North/South Circulator	1,165	8.0	34	35
125	Lakeside	4,085	13.8	27	29
126	UF East/West Circulator	378	4.6	37	38
127	East Circulator (Sorority Row)	4,234	27.4	25	6
300	Later Gator A (Fraternity Row to and from Downtown Station)	-	#DIV/0!	50	
301	Later Gator B (SW Gainesville to and from Downtown Station)	-	#DIV/0!	51	
302	Later Gator C (Oaks Mall to and from Downtown Station)	-	#DIV/0!	52	
303	Later Gator D (CareerSource to and from Downtown Station)	-	#DIV/0!	53	
305	Later Gator F (Butler Plaza to and from Downtown Station)	-	#DIV/0!	54	
711	Downtown to E. Meadows	3,164	20.0	29	19
800	Santa Fe to Butler Plaza	-	#DIV/0!	55	