General Government Activities

- Oversee Application Process
- Maintain SBE Directory
- Collect and Report Data related to Local SBE Program

General Government Activities

Fiscal Impact

FY 05 FY 06

SBE \$3.6 m. \$4.2 m.

MBE *** ***

***Reports Not Available on Local MBE

GRU ACTIVITIES

Utilities Purchasing Division

- Actively seek diversity in the business community and provide equal opportunity for all companies wishing to do business with GRU
- Identify commercial enterprises having potential to provide needed services and commodities for utility operations
- Participate in outreach activities with minority and small businesses to network, build relationships and establish strategic business practices for mutual benefit of the community
- Provides free assistance to all qualified businesses interested in doing business with GRU

GRU ACTIVITIES

- Oversee Application Process
- Maintain SBE/MBE Directory
- Reports on Small and Minority Businesses to Equal Opportunity Office and federal agency, but not based on local geographics

GRU ACTIVITIES

Fiscal Impact

FY 05 FY 06

SBE** \$12.3 m. \$13.0 m.

MBE** \$4.3 m. \$5.7 m.

**No Current Reports on Local Activities

EQUAL OPPORTUNITY ACTIVITIES

Charter Section 3.08

Requires Equal Opportunity Director to prepare Activity Reports on:

- human relations and equal opportunity ordinances, policies, and programs
- including *local minority* business and *local* small business enterprise procurement program

AUDIT REQUIREMENTS

Charter Section 3.05

Requires City Auditor to conduct:

 Compliance Audits on the implementation of the various human relations and equal opportunity ordinances, policies and programs

Audit Process

- Review Laws, Policies and Procedures
- Evaluate and Assess Management Controls
- Determine Program Efficiency and Effectiveness
- Provide Recommendations for Improvement

GRU SBE Audit Findings

- Improved Controls Over SBE Database and Qualification Process
- Update Local Preference Procedures
- Identification of VISA Expenditures
- Improved SBE Program Monitoring and Reporting

Improved Program Monitoring and Reporting

Conclusion

Improved periodic reports are needed to assess past performance, measure effectiveness and assist in making improvements to the SBE program.

Recommendation

Management should enhance the monitoring and reporting process for the SBE program, periodically preparing comparative trend analysis that will help to assess the effectiveness of program activities and comparing benchmarking data with other comparable utilities.

Resulting reports should be provided periodically to the Equal Opportunity Office and ultimately to the City Commission.

Reports to the City Commission should differentiate local versus non-local SBE and MBE activity.

WHAT REMAINS TO BE DONE

Coordinated Reports to City Commission

Local Minority Business

Local Small Business

Questions and Comments