

**PROPOSAL  
PRESENTATION/INTERVIEW (ORAL) EVALUATION**

PROJECT: Enterprise Permitting RFP/RFQ#: RFP# DOLX-180049-GA  
 EVALUATOR#: \_\_\_\_\_ DATE: 3/9/2018  
 FIRM NAME: City View

PRESENTATION/INTERVIEW (100 PTS)	POINT VALUE		POINTS AWARDED	COMMENTS
	OPTION 1	OPTION 2		
o Understanding of Project	40	30	10	<p><i>Need? "We don't want the public people trying to fudge" Not <del>the</del> use</i></p> <p><i>Service 8:30-5:30pm Week days, Telephone, Email</i></p> <p><i>Ease? "Force the user" "The quote does not include electronic plan review"</i></p> <p><i>"We've never integrated to Project Des before"</i></p> <p><i>Alternative? "Agile Development" "Loading" "updates" "1/6-8 sprints" "download" "graphical Workflow Designer" "adaptive interface" "Calculating" "One time enhancement - add. cost"</i></p> <p><i>Need? "We don't want the public people trying to fudge" Not <del>the</del> use</i></p> <p><i>Service 8:30-5:30pm Week days, Telephone, Email</i></p> <p><i>Ease? "Force the user" "The quote does not include electronic plan review"</i></p> <p><i>"We've never integrated to Project Des before"</i></p> <p><i>Alternative? "Agile Development" "Loading" "updates" "1/6-8 sprints" "download" "graphical Workflow Designer" "adaptive interface" "Calculating" "One time enhancement - add. cost"</i></p> <p><i>"We don't want the user to be in... So make them pick"</i></p> <p><i>"Hopefully the address is in the system"</i></p>
o Responsiveness to Questions	15	15	10	
o Project Team	25	30	18	
o Project Manager	20	25	10	
<b>TOTAL</b>	100	100	<b>48</b>	

**PROPOSAL  
PRESENTATION/INTERVIEW (ORAL) EVALUATION**

PROJECT: Enterprise Permitting & Land Management Software  
 EVALUATOR#: 1  
 FIRM NAME: Citizen Serve

RFP/RFQ#: RFP# DODX-180049-GD  
 DATE: 3/9/2018

PRESENTATION/INTERVIEW (100 PTS)	POINT VALUE OPTION 1	POINT VALUE OPTION 2	POINTS AWARDED	COMMENTS
o Understanding of Project	40	30	40	"we've never done w/ your implementation" online portal, customizable HTML 5 "highly configurable" * anticipated needs on integration
o Responsiveness to Questions	15	15	14	Integration w/ ESRI ongoing relationship complete answers HTML in comments updates: 2/month
o Project Team	25	30	24	Buena Vista Titusville customer support requests → response time? 60-90 days
o Project Manager	20	25	20	* help icon (?) icon [text] charge for storage? staff / citizen side control signature - integration citizens report - support directly sorting / search dashboard metrics ⇒ e-mail in portal 5-10 same day
TOTAL	100	100	98	

**PROPOSAL  
PRESENTATION/INTERVIEW (ORAL) EVALUATION**

PROJECT: Enterprise Permitting  
 EVALUATOR#: 1  
 FIRM NAME: Tyler Technologies

RFP/RFQ#: RFP # DODX-180049-GD  
 DATE: 3/9/2018

*"Tailored to you" \* Integration to Project Docs*

PRESENTATION/INTERVIEW (100 PTS)	POINT VALUE OPTION 1	POINT VALUE OPTION 2	POINTS AWARDED	COMMENTS
o Understanding of Project	40	30	28	needs? GUI based tools "continuous evolving and development" "we are an agile shop" "we've always favored agile" → sprints "we mocked up for you"
o Responsiveness to Questions	15	15	15	ease? support requests participatory, accessibility, language, responsive. * filtering / sort call / mail
o Project Team	25	30	18	CASE # dashboard agile, user-centered design "proactive, automatically updates" updates? * contingent upon start Carr/Sandoval times
o Project Manager	20	25	10	iterative process * "iterative learning" "we're building prototypes, feedback, then releasing"
TOTAL	100	100	71	* visual workflow designer + back office solution? storage? * old branding in mockup

**HESRI**

Mobile App of the Year

3/ year quarterly

start

**PROPOSAL  
PRESENTATION/INTERVIEW (ORAL) EVALUATION**

PROJECT: Enterprise Permitting RFP/RFQ#: RFP # DODX-180049-GA  
 EVALUATOR#: 1 DATE: 3/9/2018  
 FIRM NAME: Timmons Group / Cityworks

PRESENTATION/INTERVIEW (100 PTS)	POINT VALUE OPTION 1	POINT VALUE OPTION 2	POINTS AWARDED	COMMENTS
o Understanding of Project	40	30	31	Needs - data, gather data # Citizen Requests ✓ HCD, intuitive, GUI "End user needs" "Being proactive, anticipating needs of customer" "where your pain points are"
o Responsiveness to Questions	15	15	10	support ease? Go Live Support what kind of pain points do you have Data migration Wire framing
o Project Team	25	30	22	iterative "we're far more agile than waterfall" "workflows, looks & feel" Michael Edwards, PMIP "we use an agile approach" up dates 2 weeks, user acceptance
o Project Manager	20	25	20	"template based system" worth it Plain - this why we chose we made it real simple HCD - who's the user? why "we get people involved early and often" "we need to find who is using this"
TOTAL	100	100	<u>83</u>	"Talk hasse ... designed with ... [expressions] "you all know your users better than I will"