b.	Second and subsequent revocations.	One year	from the	final	date o	of the
	•	-				
	revocation.					

(d)

(e)

- (ed) Any trespass towing service owner and/or tow operator whose privilege permit to engage in trespass towing has been revoked shall not be eligible to again obtain a trespass towing service permit or tow operator's permit with the police department for trespass towing until such revocation period has expired. Any revocation shall include the period of suspension which led to the revocation.
 - trespass towing has been revoked by the chief of police or designee may file an appeal within 15 days of the date of revocation pursuant to the appeals process specified below.

Any towing service owner and/or operator whose privilege to engage in the business of

Right of appeal. Any towing service owner and/or operator whose privilege to engage in trespass towing has been revoked by the chief of police or designee may appeal such decision to the city manager or designee. Such appeal shall be taken by filing written notice with the chief of police or designee within 15 days after the decision by the police chief to revoke such privilege. The notice of the appeal shall contain the grounds for the appeal and shall contain information showing that either the finding is contrary to the law or is not supported by competent substantial evidence. The chief of police or designee shall transmit copies of the appeal to the city manager along with papers constituting the record upon which the action appealed from is based. The filing of a notice of appeal will not delay the effectiveness of any revocation. The city manager may decide to uphold or reverse the decision of the chief of police. If the city manager reverses the decision of the chief of police, the trespass towing privilege will be immediately reinstated.

Sec. 14.5-29. - Prerequisites to towing vehicles parked on private property; exceptions.

1	(a)	Except	t as prov	rided in subsection (b) below, It it shall be unlawful for any trespass towing
2		service	e, tow o	perator or any person to trespass tow or cause to be towed any vehicle
3		parked	l on priv	vate real property unless the provisions of F.S. § Section 715.07, Florida
4		Statute	es, have	been strictly complied with together with the following requirements:
5		(1)	The ov	wners of the real property shall have executed, and filed with the towing
6			<u>admini</u>	strator, at least 24 hours prior to the towing or removal of any vehicle, a
7			writter	agreement for trespass towing with a towing service, which agreement
8			shall c	ontain the following provisions:
9			a.	The duration of the agreement;
10			b.	The time of day that such towing or removal is authorized;
11			c.	The days of the week that such towing or removal is authorized;
12			d.	The fees to be paid for the towing or removal;
13			e.	The signatures of both the property owner or the authorized representative,
14				and the owner, or authorized representative of the towing service,
15				certifying that each has read and is in compliance with all of the
16				provisions of F.S. § Section 715.07, Florida Statutes.
17			<u>f.</u>	A legal description or sketch of the private real property from which
18				vehicles may be towed.
19			The fo	orm for such agreement shall be provided by the towing administrator police
20			depart	ment, and may not be amended or modified in any manner that provides for
21			terms	or activities that violate the provisions of this article or F.S. § Section

715.07, Florida Statutes and Article III, Chapter 14.5, Gainesville Code.

1	(2)	A copy of the completed agreement is on file with the Gainesville Police
2		Department. A new completed agreement is submitted each time a property
3		owner changes trespass towing services, tow vendors or the ownership or
4		management of the property changes. A completed agreement is resubmitted
5		annually, one year from the date of last submittal. The property owner shall pay
6		the fee set forth in Appendix A upon filing a new trespass towing agreement and
7		then again annually for each property which is included in a trespass towing
8		agreement. If a private real property owner is terminating an agreement with a
9		trespass towing service, 72 hours advance written notice must be given to the
10		trespass towing service whose agreement is being terminated before any trespass
11		towing can be done by a different trespass towing service.

- (3) Where the private real property is provided used for residential parking, other than for a single-family residence, the agreement, except as provided in subsection (a)(4) below, shall not authorize the trespass towing service to tow away or remove any vehicle without a verified request to remove the specific vehicle by the property owner or an authorized representative. A property owner's representative may include a resident manager, a property manager or other agent who has the legal authority to bind the owner, but may not be an officer, employee or agent of a towing service.
- (4) <u>An Owners owner of properties private real property</u> used for residential <u>or business</u> purposes may elect to authorize the <u>trespass</u> towing service to tow away or remove vehicles without a verified request to remove a specific vehicle

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provided that the owner first complies with the following requirements are complied with:

- a. Signage shall be added to each of the existing tow away signs with letters of the same size as the "tow away" language, which provides the following words: "roam towing." The sign shall state the specific hours of roam towing or state 24 hours "24-hours", if that is applicable.
- b. Towing contract on file with the Gainesville Police Department towing administrator as required by subsection (a)(1) shall be amended to provide for roam towing.
 - Photograph(s) of the "offending" vehicle shall be taken prior to its removal and shall be of sufficient detail to demonstrate the violation of rule or regulation for which the vehicle is being towed. The photograph(s) must be date and time stamped and maintained by the wrecker company trespass towing service for a minimum period of one year six (6) months.

 Photos will be available for viewing during normal business hours, commencing the following business day at 8:00 a.m.. Normal hours for viewing the photographs will be Monday through Saturday, 8:00 a.m. to 5:00 p.m. There can be no charge for viewing the photographs. when such is done during the first available business day as referenced above
- d. Lease, rental or property owners' association documents shall contain a notice provision indicating that the residential property utilizes roam towing. In the case of properties with existing leases, rental agreements or property owners' association documents, it shall be sufficient to notify by

1			regular mail, at the last known address, each of the tenants/owners of the
2			property prior to the initiation of roam towing. All new leases, rental
3			agreements or property owners' association documents, or amendments
4			thereto, shall contain the provision giving notice that the property owner
5			intends to utilize roam towing.
6	(5	5)	For private <u>real</u> property located within the boundaries of the community
7			redevelopment areas as defined in <u>dD</u> ivision 9 of eChapter 2 of the Gainesville
8			Code of Ordinances, signage as required by F.S. § Section 715.07, Florida
9			Statutes and subsection (a) above, shall use reflective white lettering on a non-
10			reflective black background. All existing signs within the redevelopment areas
11			referenced herein shall be replaced on or before January 1, 2004.
12	(6)	Upon filing the written agreement with the police department as required herein,
13			the property owner or the authorized representative of the property owner, shall
14			simultaneously submit an administrative fee to process the trespass towing
15			application in the amount set forth in appendix A. The administrative fee shall be
16			applicable to all trespass towing agreements filed with the police department after
17			the adoption of this section and shall be paid each time a trespass towing
18			agreement is filed with the police department as required herein.
19	(b)	The pi	rovisions of this section article shall not apply to:

20 (1) The towing of vehicles pursuant to section 3–116, authority to remove vehicles,
21 and sSection 26-136 et. seq. "Abandoned, Wrecked and Non-operating Vehicles,"
22 City of Gainesville Code of Ordinances.

1 (2) The towing of vehicles from property appurtenant to and obviously a part of a single-family residence.

- (3) When notice is personally given to the <u>registered</u> owner or other legally authorized person in control of the vehicle that the area in which that vehicle is parked is reserved or otherwise unavailable and that the unauthorized vehicle will be removed at the <u>registered</u> owner's or operator's expense.
- 7 (c) The 24-hour notice requirement of this section shall not apply where the tow is of an
 8 emergency nature that threatens public safety and the property owner or authorized
 9 representative of the trespass towing service tow owner or tow operator has notified the
 10 Gainesville Police Department prior to removing the vehicle.
 - (d) Each <u>trespass</u> towing service shall staff or monitor <u>its telephones</u> <u>the telephone number</u> <u>that is listed on the roam towing signs</u> at all times (pager only does not satisfy this requirement) and immediately advise any <u>registered</u> vehicle owner or authorized representative who <u>calls by telephone of communicates with the trespass towing service</u>, the following:
 - (1) Each and every document or other item which must be produced to retrieve the vehicle.
 - (2) Exact charges as of the time of the telephone call communication, and the rate at which charges will accumulate thereafter.
 - (3) The acceptable methods of payment. If the <u>trespass</u> towing service owner or <u>tow</u> operator cannot, or will not provide change to a <u>registered vehicle owner or</u> authorized representative, the <u>trespass towing service owner</u> or <u>tow</u> operator shall

1		advise the registered vehicle owner or authorized representative to bring exact
2		payment.
3	(4)	That the vehicle can be picked up within one hour of request.
4	Sec. 14.5-29.	1 Trespass tow bill of rights.
5	Any trespass	towing service firm engaged in the business of trespass towing shall post the
6	trespass tow	bill of rights in a clearly visible, prominent position, not more than ten (10) feet
7	from the place	e where payment for the tow is made. Posters listing the eustomer trespass tow bill
8	of rights shall	l be supplied by the towing administrator Gainesville Police Department at a cost
9	not to exceed	the cost of production. The poster shall read the following as follows:
0		Trespass Tow "Bill of Rights"
11	Your	car has been trespass towed. You have certain rights under Florida State Statutes
12	and City of C	Gainesville Ordinances:
13	(1)	Your vehicle must be released within one hour after requested, provided the
14		towing fees are paid.
15	(2)	You can retrieve any personal property that is in the vehicle within the first 24
16		hours of the tow prior to paying the towing fees (after the first 24 hours, a fee may
17		be charged).
18	(3)	You may inspect your vehicle prior to paying the towing fees. The tow company
19		cannot require you to sign a waiver which would release the firm trespass tow
20		service from liability for damages noted by you at the time the vehicle is picked
21		up. The tow company is responsible for any damage done by entry into the
22		vehicle if the entry was not done with the "standard of reasonable care". Proper
23		remedy for these damages is through civil court.

- (4) You may pay the towing charges using cash, debit card, or major credit card (Visa or MasterCard). A fee may be charged to use the debit card. No additional fee can be charged for use of a credit card.
 - A detailed, signed receipt showing the legal name of the person or entity authorizing the tow and the legal name of the trespass towing service company, and tow operator or person towing the vehicle must be given to you at the time of payment, whether requested or not. The receipt will also include the following statement: "Notice: Towing from private property is regulated by F.S. § Section 715.07, Florida Statutes and Chapter 14.5. Article III, City of Gainesville Code of Ordinances."
 - Trespass towing services tow companies are required to take photos of your vehicle prior to tow, documenting the violation for which the vehicle was towed. You can make arrangements with the tow company to see the photographs at no charge. Photos will be available for viewing during the normal business hours commencing the following business day after the tow at 8:00 a.m.. Normal hours for viewing the photographs will be Monday through Saturday, 8 to 5 p.m. It is a good idea to make an appointment in advance with the office staff trespass towing service.
- 19 The document poster shall also contain contact information to report violations.
- 20 Sec. 14.5-30. Authorized fees and charges.

21 (a) Any <u>trespass</u> towing <u>service</u> firm engaged in the business of trespass towing shall not 22 charge the owner of any towed vehicle or personal property in excess of the fees set by 23 the eCity eCommission by resolution. The fees set by resolution shall be all inclusive

during the first 24-hour period following notification of vehicle tow to the Gainesvi	lle
Police Department; no additional fees or charges whatsoever may be charged unle	ess
specifically established and authorized herein or by state statute. The eCity eCommission	on
shall establish, by resolution, a maximum fee for specific classes of vehicles as identifi-	ied
in the Towing and Recovery Association of America's TRAA Vehicle Identification	ion
Guide. After maximum fees are initially established using the TRAA Vehi	cle
Identification Guide, such maximum fees will be subject to rate review as provided	-in
subsection 14.5-30(c) notwithstanding that such review may occur less than annually	for
the first instance.	

- 10 (b) A <u>trespass towing service person, operator, firm, or corporation</u> that provides trespass
 11 towing and storage services pursuant to <u>aArticle III, sSection 14.5-25</u>, et. seq. of the
 12 Gainesville Code of Ordinances shall accept payment for charges from the <u>registered</u>
 13 vehicle owner or authorized representative in <u>any of</u> the following forms:
- 14 (1) Cash;

- 15 (2) Major credit card; and/or
- 16 (3) Debit card.
 - (c) Maximum trespass towing fees shall be established no more than annually by the city commission after receiving a request for fee modification by the towing company owners and staff recommendations based on financial information, submitted by the trespass towing companies as to their costs for the removal of vehicles and on other information. The required information shall be submitted by the towing company owners by September 30th of each year. The maximum fees shall be set by resolution to be adopted by the city commission, prior to December 31st of each year in which a request for

modification has been made. Such maximum fees shall be effective during the following calendar year and until changed by subsequent resolution.

Sec. 14.5-31. - Vehicle not connected upon operator owner or other person in control of

the vehicle returning.

The <u>trespass towing service</u> owner or operator of any towing service vehicle which is summoned to <u>trespass</u> tow <u>away</u> any vehicle on private <u>real</u> property, or stops to tow any vehicle under a valid "Roam Towing" provision on private <u>real</u> property, shall not remove or tow the vehicle away and shall not charge any fee if the <u>registered owner or other person in control of the</u> vehicle operator returns to the vehicle prior to the towing service operator having physically connected the vehicle to the <u>tow vehicle</u> towing apparatus, and the owner or person in control of the vehicle moves the vehicle from the private real property.

Sec. 14.5-32. - Vehicle not towed upon owner or other person in control of the vehicle operator returning.

If the registered owner or other legally authorized person in control of the vehicle arrives at the scene prior to removal or towing of the vehicle, the vehicle shall be disconnected from the towing or removal apparatus, and that person shall be allowed to remove the vehicle without interference upon the payment of a reasonable service fee of not more than one-half of the posted rate for such towing service for which a receipt shall be given, unless that person refuses to remove the vehicle which is otherwise unlawfully parked from the private real property.

Sec. 14.5-33. - Point of tow to point of storage.

Except as provided in section 14.5-32 above and except for bona fide emergencies, a vehicle in tow shall be taken from the point of tow to the permanent business address of the

1 <u>trespass towing service</u> tow owner or operator where vehicles are normally stored. Temporary

2 storage is prohibited.

Sec. 14.5-34. - Vehicles subject to criminal investigation.

Trespass towing services Tow owner shall not refuse to relinquish to the police a vehicle which is the subject of a criminal investigation. Relinquishment of the vehicle to the police for impoundment at its contract site shall not affect the trespass towing service's tow owners right to payment for services rendered and payment for those services shall be made to the trespass towing service tow owner by the registered owner of the vehicle or his/her representative, or other arrangements shall be made with the trespass towing service tow owner to receive payment before the vehicle is released to the registered owner or his/her representative.

Sec. 14.5-35. - Civil citation; violation of ordinance.

Police officers and code enforcement officers may issue a civil citation to <u>trespass towing</u> <u>services</u>, <u>tow owners</u> or their authorized representatives, <u>tow operators</u> and property owners or their authorized representatives, for violations of any section of this article.

Sec. 14.5-36. - Receipt from towing service to be furnished to owner when vehicle claimed.

When a <u>trespass</u> towed vehicle is claimed, the <u>trespass towing service</u> towing service shall furnish the <u>registered</u> owner or other legally authorized person with a receipt which shall include detailed, signed receipt showing the legal name of the person or entity authorizing the tow and the legal name of the trespass towing service and the tow operator the name of the person or management entity who authorized the towing. The receipt shall also include the following language:

"Notice: Towing from private property is regulated by the provisions of F.S. § Section

Towing from private property is regulated by the provisions of F.S. § Section

Towing from private property is regulated by the provisions of F.S. § Section

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4 Sec. 14.5-37. - Prohibitions.

- It shall be a violation of this article <u>for a trespass towing service or tow operator</u> to charge any <u>additional</u> fee which is based on police response to a call by the owner of a vehicle who is contesting the towing of the owner's vehicle on scene.
- 8 (b) It shall be a violation of this article for any person other than the real property owner or
 9 an authorized representative of the owner, or the <u>trespass towing service</u> tow owner or
 10 authorized representative of the <u>trespass towing service</u> tow owner (if the signs are placed
 11 by the <u>trespass towing service</u>) tow company, to move, remove, or deface any tow away
 12 sign <u>relating to towing</u>.

13 Sec. 14.5-38. - Penalties.

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- In addition to those penalties imposed by F.S. § Section 715.07, Florida Statutes, violation of any provisions of this article, including any of the requirements of F.S. § Section 715.07, Florida Statutes, shall be subject to the following civil penalties:
 - (1) Any <u>trespass towing service</u>, tow operator or person who violates this article shall be liable to the <u>registered</u> owner or lessee of the vehicle for all costs of recovery (including all towing and storage fees) plus attorney's fees and court costs, and shall in addition be liable to the <u>registered</u> owner or lessee of any towed or removed vehicle for damages resulting directly or indirectly from the removal, transportation or storage of the vehicle.

1 (2) Any trespass towing service, tow operator or person who violates any of the
2 provisions of this article shall, upon conviction or entry of a civil judgment, be
3 fined not more than \$500.00 per violation. Each violation shall be considered a
4 separate offense.
5 Section 14.5-38.1 - Fraudulent Transfer of company
6 For purposes of denial or revocation of a permit under this article, it shall be a violation

- For purposes of denial or revocation of a permit under this article, it shall be a violation of this article for the owner(s) to fraudulently transfer a trespass towing service. For purposes of this section, fraudulent transfer is one made by the owner(s) for the purpose of evading civil penalties, restitution, fines and/or fees imposed pursuant to this article. In determining whether a transfer is fraudulent, consideration may be given among other factors, to whether:
- 11 (1) The transfer was an arm's length transaction;

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- 12 (2) The trespass towing service retained possession or control of the

 13 property transferred after the transfer;
- 14 (3) The transfer was disclosed or concealed;
- Before the transfer was made or obligation was incurred, the trespass towing service had been sued or threatened with suit;
- 17 (5) The transfer was of substantially all the trespass towing service's assets;
- The value of the consideration received by the trespass towing service was reasonably equivalent to the value of the asset transferred or the amount of the obligation incurred;
- 21 (7) The trespass towing service was insolvent or became insolvent shortly after the transfer was made or the obligation was incurred; and

1	<u>(</u>	(8)	The transfer occurred shortly before or shortly after substantial permit fees or civil
2			penalties were incurred.
3	;	Section	2. Chapter 14.5, Article III, Division 2. titled "Immobilization of Vehicles on
4	Private	Proper	ty" of the Code of Ordinances of the City of Gainesville, is hereby amended as
5	follows	:	
6	DIVISI	ON 2.	- IMMOBILIZATION OF VEHICLES ON PRIVATE PROPERTY
7	Sec. 14	.5-39.	Intent and purpose; applicability and exemptions.
8	(a)	Intent	and purpose. The intent of this division is to protect and safeguard the safety,
9		proper	ty and welfare of the public and businesses by providing for the licensure and
10		regulat	tion of business enterprises engaged in the practice of immobilization of vehicles.
11		The p	urpose of this division is to provide a uniform system for the licensure and
12		regula	tion of persons and immobilization services who are engaged in or who intend to
13		engage	e in the practice of immobilization of vehicles which are parked on private <u>real</u>
14		proper	ty without the permission or authorization of the owner of the private <u>real</u> property.
15	(b)	Applic	vability and exemptions. Any person who utilizes any vehicle immobilization
16		metho	d for unauthorized vehicles parked on private real property shall comply with the
17		regula	tions set forth herein below. Provided hHowever, this section shall not apply to the
18		follow	ring:
19		(1)	Towing of vehicles; or
20		(2)	Vehicles on property appurtenant to and obviously a part of a single-family

(3) Immobilization of a vehicle which occurs:

residence.

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1	a. At the direction of a law enforcement officer, police service tech	nnician,
2	traffic enforcement technician or any individual who succe	essfully
3	completes a training program established and approved by the C	riminal
4	Justice Standards and Training Commission for parking enfor	rcement
5	specialists and, whose current duties with the city include	parking
6	enforcement; or	
7	b. With the consent of the vehicle's <u>registered</u> owner or operator <u>other</u>	legally
8	authorized person in control of the vehicle.	
9	Sec. 14.5-40 Definitions.	
10	The following words, terms and phrases, when used in this division shall h	ave the
11	meanings ascribed to them in this section, except where the context clearly indicates a	lifferent
12	2 meaning:	
13	Immobilization, immobilize or immobilizing, also known as boot or booting sha	ıll mean
14	the act of placing, on a parked vehicle, a "boot" or other device which causes a vehic	le to be
15	immobile or prohibits its usual manner of movement or otherwise disables a vehic	ele from
16	6 operation.	
17	Immobilization operator shall mean the actual person who is applying the "boot"	or other
18	device which causes a vehicle to be immobile or prohibits its usual manner of move	ement or
19	otherwise disables a vehicle from operation.	
20	Immobilization service(s) shall include any person, company, corporation or other	er entity,
21	whether licensed or not, who engages in or owns or operates a business which engages,	in whole

or in part, in the immobilization or booting of vehicles on private property.