

Section 14 Anthony "Tony" H. O'Rourke Gainesville City Manager

Candidate Report

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Cover Letter and Resume

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July 25 2019

Colin Baenziger President Colin Baenziger & Associates

Dear Colin:

Based on your enthusiasm and strong regard for the quality, character, and leadership of Gainesville, Florida it is with considered interest that I submit this cover letter and resume, as my application for the position of City Manager of Gainesville, Florida.

I have over thirty years of experience in public and private sector management, with particular expertise in high quality and premier brand communities and economies, transformation of traditional government bureaucracies to responsive citizen centered organizations, strategic and comprehensive planning, financial management, infrastructure development, economic development, and environmental stewardship.

I am currently in transition, after resigning as City Administrator of Canon City, Colorado on May 6, 2019. While my tenure was highly productive and had just received a positive City Council performance review and merit increase in March 2019, I resigned over a professional difference of opinion with the City Council over the Police Chief's management of the Police Department in the wake of multiple senior officer resignations, complaints, and law suits.

I am excited about the prospects of managing Gainesville, given its commitment to seek an experienced leader to continue to guide the city and organization in its journey to be a responsive, citizen centered government. As City Manger of Coral Springs, Florida I worked in concert with a very progressive City Council to transform a traditional government bureaucracy to one that worked better, faster, and costs less by creating an entrepreneurial business model, thought and acted strategically, put customers first, empowered employees and committed to continuous quality improvement. As a result of these efforts the city lowered taxes, achieved a 92% customer satisfaction rating, increased operating reserves by \$14 million, and was awarded the State of Florida Sterling Award for creating a high per-

formance organization based on the Malcolm Baldrige National Quality Award criteria. Shortly after that, the City of Coral Springs, Florida became the first government organization in America to win the Malcolm Baldrige National Quality Award. To date only three cities in America have won this national honor, along with 120 private businesses, including the Ritz-Carleton Hotel Company, Texas Instruments, Federal Express, IBM, and Motorola.

I believe the following highlights my public and private sector experiences related to the challenges and opportunities in Gainesville.

High Quality and Premier Brand Communities

- o Served as Executive Director of Beaver Creek Resort Company a world-class year-round Colorado alpine resort for fourteen years. Generated over 3 million annual visitors, \$400 million in annual sales, and averaged a 10.3% annual sales tax growth rate over 14 years. Initiated brand enhancement strategies with commercial and residential stakeholders to invest \$140 million in capital improvements, including Vilar Center for the Arts, outdoor ice-rink, and transportation improvements. Participated in a joint venture with Eagle County to create 282 workforce-housing units on 120 acres of Beaver Creek owned land.
- Served as City Manager of South Lake Tahoe, an environmental crown jewel. Generated over 3.5 million visitors a year and coordinated \$40 million in street improvements, new lakefront plaza and amphitheater, and comprehensive business façade, signage and streetscape enhancements.
- o In collaboration with the Coral Springs, Florida City Council and staff, transformed a traditional government bureaucracy over seven years into one that worked better, smarter, faster and cost less by creating a shared vision, strategic plan, entrepreneurial business model, put customers first, empowered employees and committed to continuous quality improvement. In addition, successfully managed Coral Springs rapid growth, as the 6th fastest growing city in America during the 1990's, by ensuring increased road, water, sewer, storm water, parks and school infrastructure capacity was built concurrently with new residential and commercial development.

Infrastructure

- Secured community and City Council support in South Lake Tahoe, CA, Yakima, WA, and Cañon City, CO, to rebuild 200 lane miles of road at a cost of \$60 million.
- Awarded \$3 million in federal funds to supplement the City of Yakima's \$8 million commitment to transform a major business corridor with new streets, sidewalks, landscaping, and relocation of all above ground utilities and power poles.
- Partnered with a private non-profit organization to design, construct and operate a \$13 million, 120 acre, 19 fields, and one 85,000 indoor sports complex, of which the City of Yakima contributed \$5 million but had no responsibility for operating or maintenance costs.

 Initiated a partnership with the Yakima YMCA to build an \$18 million, 72,000 square foot aquatic and fitness center. The City's contribution consisted of \$4.5 million and sharing 50% of the annual aquatic center operating cost.

Financial Planning and Management

- Consistently reduced annual property tax rates in Coral Springs, South Lake Tahoe, and Yakima.
- Achieved AAA bond upgrade in Coral Springs, AA in Yakima, and A+ in Canon City based on outstanding financial management practices, strong budgetary performance, and development of strong operating reserves, resulting in significant interest cost savings.
- Developed Five-Year Financial Plans and Annual Business Plans to achieve core community priorities, business initiatives, key performance metrics, and significant financial results in Coral Springs, Beaver Creek, South Lake Tahoe, Yakima, and Cañon City.
- Achieved \$29.7 million in current and long-term cost saving in South Lake Tahoe, during the recession, through service consolidations, right sizing, health plan and pension reforms, and major labor union concessions.
- Integrated and aligned Comprehensive Plan and Strategic Plan initiatives in the annual budgets of Coral Springs, Beaver Creek, South Lake Tahoe, Yakima and Cañon City.
- o Instituted in Yakima a series of operation and financial measures to eliminate a projected \$2 million annual transit system deficit by optimizing operations and transit routes, while also increasing operating reserves by \$5 million to ensure critical fleet replacement and financial sustainability for 1.5 million annual transit passengers.

Environmental Stewardship

- o In Beaver Creek, South Lake Tahoe, and Canon City all surrounded by national forest and BML land, I was active in creating wild-land urban interface "Fire Wise" prevention and mitigation plans, watershed protection, storm water management, wildlife management, water resources management, outdoor recreation access and acquisition of public lands for preservation and protection.
- Collaborated with community stakeholders in South Lake Tahoe to reduce green house emissions and climate change impacts through energy efficiency and conservation, clean compressed natural gas bus transit, multi- modal transportation infrastructure, recycling and reuse, mixed- use and transit friendly development, water and wastewater reduction, watershed restoration and storm water best practices, forest health and wildfire mitigation, and recycled grey water for irrigation.

 In Canon City, I collaborated with Black Hills Energy to facilitate a rezoning, siting and development of a 500kw solar garden to produce local renewable energy and allow energy customers to participate in a solar energy credit program.

Economic Development

- Initiated Downtown Yakima Master Plan to preserve historic character and heritage, while making downtown more vibrant and successful with the planned addition of a new public plaza, special events, expanded parking, landscaping, marketing, and police bike patrols. Downtown sales tax in the first two years, grew by 30%, twice the city average.
- Collaborated with major developers in Beaver Creek to construct two mixed-use developments valued at \$75 million and consisting of 350,000 square feet of retail, residential, restaurant, parking and public space. Resort contribution consisted of \$16 million for outdoor ice rink, outdoor escalators, transportation center, and contribution towards a 530-seat performing arts center.
- o Initiated Beaver Creek Resort's retail and brand enhancement strategy consisting of over \$50 million in capital improvements, increased marketing initiatives and the development of a roster of signature events to energize the resort. The new signature events attracted \$15 million in corporate and television sponsors, and thousands of destination guest; thereby stimulating significant retail, restaurant, lodging and real estate sales. Retail sales were in the top 1% nationally per square foot.
- Secured a \$29 million public-private hotel/conference center development agreement between the City of Coral Springs and John Q. Hammons Industry which resulted in a 224 room Marriott Hotel and new 25,000 square foot conference center.
- Initiated development of a non-profit Economic Development Foundation, comprised of private and public sector representatives to foster the diversification of the City's economy and attract value-added businesses. Thirteen companies relocated to the City representing 1,863 new jobs and \$12 million in economic benefits.

Planning

- Directed the development of Comprehensive Plans in Coral Springs, South Lake Tahoe and Yakima.
- Initiated "Coral Springs Vision 2000 Assembly", consisting of 100 public and private sector stakeholders to create a long-range plan to enhance the quality and prosperity of the community.
- Initiated Downtown Yakima Master Plan and revitalization strategy to preserve the heritage and character of downtown Yakima, while making downtown more vibrant, safe, active, attractive and successful. Key strategies included design of a world-class, public-private financed \$14 mil-

lion public plaza, broader retail mix, new dining, boutique hotel and entertainment opportunities, safer environment, easier and expanded parking, landscaping, marketing, and special events to activate downtown. In the first two years, downtown sales tax growth exceeded 30%, twice the city average.

Master's degree in Urban and Regional Planning from Cornell University.

I believe my interpersonal skills, management abilities and experience are consistent with the qualifications you are seeking. I look forward to discussing this opportunity with you further.

Sincerely,

Anthony H. O'Rourke

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BACKGROUND SUMMARY

Over thirty years' experience in public and private sector management including strategic and organizational leadership, tourist destination branding and marketing, planning, financial management, economic and community development, inter-government alliances, transit services, infrastructure improvements, environmental stewardship, special events, and public-private partnerships.

SUMMARY OF SKILLS

- Proactive, strategic leader with collaborative style
- Customer-focused, data-driven, and results oriented
- Proven track record of fiscal discipline and cost-saving innovations
- Ability to build strong organizational cultures and shared vision
- Emphasize teamwork and empowering others to act
- Positive, approachable, and transparent communication

PROFESSIONAL EXPERIENCE

City of Cañon City, Colorado

City Administrator

Jun-2016 -May 2019

Chief Administrative Officer for the largest city (pop. 16,000) in Fremont County, Colorado, with annual budget of \$40 million and 160 employees. Founded in 1872, Cañon City is a major outdoor recreational destination that attracts over 2 million annual visitors to the City-owned 5,000 acre Royal Gorge Park and Bridge, Royal Gorge Train, Dinosaur Museum, hiking, biking, fishing and rafting.

- In collaboration with the City Council and a community, created a multi-year Strategic Plan, Five-Year Financial Plan and Annual Business Plan to establish priorities, strategies and key intended outcomes to focus on issues and opportunities to improve Cañon City.
- In partnership with the City Council and community, addressed 67 lane miles of City streets that rated
 poor or failed by facilitating a successful community education and outreach campaign to approve a
 1% sales tax (\$3.5 million annually) for street reconstruction. Since 2017 25 lane miles of street have
 been reconstructed and \$2.4 million in construction savings has been achieved over the construction
 budget.
- Instituted development of the Centennial Park Master Plan, the City's flagship park .Revitalization
 program consist of over \$2 million in improvements, including new splash pad, pavilion, playground,
 restrooms and event space.
- Recognized by Standard & Poors Rating Agency for achieving an enhanced A+ credit rating, in the
 issuance of \$8 million in storm water capital improvement certificates of participation in 2019, due to
 strong city management and good financial policies and practices. The enhanced credit rating saved
 the City \$1 million in debt service payments over the term of the debt.
- Created policies and programs with the City Council to retain, expand and attract businesses to strengthen the local economy; resulting in \$75 million in new commercial and residential development since mid-2016. This represented a 238% increase over the prior three year period.
- Initiated the development of the Arkansas River Corridor Master Plan to enhance the recreational, environmental, aesthetics and economic development opportunities and improvements of the 5 miles

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of the Arkansas River flowing through Canon City. Immediate improvements include \$900,000 in City and GOCO funded whitewater park rafting, kayaking and tubing enhancements, riverbank beautification and habitat rehabilitation and \$2 million in river corridor land acquisition and infrastructure improvements to facilitate new Riverfront Zone District which will include restaurants, hotel and retail development adjacent to the river corridor.

City of Yakima, Washington

City Manager Jul-2012 to Jan-2016

Chief Executive Officer of the largest city in Central Washington (pop. 93,000), which serves as the commercial, agricultural and viticulture trade center for 250,000. Founded in 1883, Yakima is a full-service, stand-alone city. Responsible for workforce of 770 and annual budget of \$227 million. Resigned effective January 1, 2016.

- Initiated Downtown Master Plan and revitalization strategy to preserve the heritage and character of
 downtown Yakima, while making downtown more vibrant, safe, active, attractive, and successful. Key
 strategies included design of a world-class, public-private financed \$14 million public plaza, broader
 retail mix, new dining, boutique hotel and entertainment opportunities, safer environment, easier and
 expanded parking, landscaping, marketing, and special events to activate downtown. In past two
 years, downtown sales tax growth exceeded 30%, twice the city average.
- Coordinated the redevelopment of a 220-acre former lumber mill and municipal landfill in a socioeconomically distressed area of Yakima. The complex revitalization consisted of major environmental assessment and remediation with the Washington State Department of Ecology, acquisition of right-of-way, economic analysis of appropriate and feasible commercial uses and job creation, and securing \$125 million from the State of Washington to construct internal roads and direct access to the nearby I-82 interstate/highway. The total investment in this brownfield revitalization exceeded \$170 million.
- Initiated Citizen Survey and multi-year Strategic Plan, five-year financial plan, and annual Business Plan to identify core community strategic priorities, business initiatives, and key performance measures to align City Council policy and budget decisions to key intended outcomes to achieve significant and sustainable community results.
- Instituted a series of operational and financial measures to eliminate a projected \$2 million annual transit system deficit by optimizing operations and transit routes, while also increasing operating reserves by \$5 million to ensure critical fleet replacement and financial sustainability for 1.5 million annual transit passengers.
- Addressed the City's deferred infrastructure backlog by gaining City Council and public support for \$81 million in capital improvements including 150 lane miles of road overlay, \$12 million in airport improvements, complete restoration of major downtown corridor, new \$18 million, 72,000 sq. ft. aquatic/fitness center, public plaza, and \$13 million sports complex consisting of 19 fields and 85,000 sq. ft. indoor sports facility. Investments were achieved without tax or fee increases, and \$24 million in public-private funding partnerships.
- Winner of the 2013 National Public Employee Labor Relations Association Pacesetter Award for being the first city in Washington to open a full-service employee health clinic to reduce healthcare cost and enhance employee healthcare. Saved \$317,000 in prescription, lab test, and emergency room costs, as well as, \$3.5 million in future cost based on early detection of 700 cases of chronic and life threatening diseases such as diabetes, hypertension, and cancer.
- Deployed multiple initiatives, including deployment of two gang units, purchase and assignment of 74
 police patrol vehicles, downtown bike patrol, development and partnership in a Federal Violent Crime
 Taskforce, and enhanced training to achieve a two year Part 1 crime rate reduction of 22%.
- Successfully negotiated 13 separate collective bargaining agreements, with average 4-year terms and 1.27% annual wage adjustment without any required mediation or interest- arbitration.

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City of South Lake Tahoe, California City Manager

Aug-2010 to Jul-2012

Chief Executive Officer for a full-service city and destination resort that attracts 3.5 million guests annually. Responsible for a workforce of 200 and annual budget of \$94 million.

Specific Accomplishments:

- Developed a Five-Year Financial Plan that addressed historical structural budget deficits and a fiveyear projected budget shortfall of \$25 million by transforming the city's unsustainable business model through reduction in staffing, consolidation of departments and services, contracting out, health plan modifications and achieving pension and health care cost sharing contributions from all six City labor unions. Achieved \$29.7 million in permanent cost savings, and a balanced five-year financial plan.
- To address the city's outdated capital infrastructure, garnered City Council support for a \$25 million five year capital improvements plan to fix city streets, facilities, and infrastructure, without any tax increase. In the prior 15 years, the city had only invested \$7 million in infrastructure.
- Initiated a managed competition process to evaluate the most cost-effective and customer-focused method to operate key city services. Results included contracting out the city ice arena and recreational services, for annual savings of \$500,000.
- Coordinated a major initiative to enhance the heart of the city's business core by upgrading its appearance and infrastructure. Improvements include \$40 million in complete street enhancements in partnership with Caltrans, \$7 million for a lakefront plaza and amphitheater in partnership with California Tahoe Conservancy, and \$1.5 million in business facade, signage, and streetscape improvements in partnership with local businesses.
- Collaborated with community stakeholders in South Lake Tahoe to reduce greenhouse gas emissions
 and climate change impacts through energy efficiency and conservation, clean compressed natural
 gas bus transit, multi-modal transportation infrastructure, recycling and reuse, mixed-use and transit
 friendly development, water and wastewater reduction, watershed restoration, storm water best
 practices, forest health and wildfire mitigation, and recycled grey water for irrigation.

Beaver Creek, Colorado Beaver Creek Resort Company – Executive Director

Nov-1996 to Jul-2010

Chief Executive of a private corporation responsible for the governance and management of a world-class alpine resort. Beaver Creek Resort had a market value of \$4.1 billion, 3 million annual guests, and gross annual sales in excess of \$400 million. The Resort Company functions include economic enhancement, transportation, public safety, property maintenance, marketing, special events, environmental quality, capital improvements, finances, strategic planning and design review. Reported to a nine-member Board representing the major stakeholders of the resort.

- Initiated Beaver Creek brand enhancement strategies with key commercial and residential stakeholders to ensure a significant and sustainable market advantage for Beaver Creek. Strategies include investing over \$50 million in capital improvements including an outdoor ice rink, escalators, parking, landscaping, signage and transportation systems, in addition to the development of marketing initiatives and special events to generate retail, lodging and real estate demand. Retail sales ranked in top 1% nationally on a per square foot basis. During my fourteen-year tenure retail sales grew at an annual rate of 10.3%.
- Transformed the business model of the Beaver Creek Resort Company by reducing resort operating
 expenses by 36% over a two-year period to address the adverse impact of the national recession,
 and created a sustainable business model, while preserving the integrity of the Beaver Creek Resort
 brand and quest experience.

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- Played a key role in the private funding and management of the \$15 million Vilar Center for the Arts –
 the cultural crown jewel of Beaver Creek. Served on the Vilar Center's Board of Directors for ten
 years, as well as Chief Executive Officer for three years, responsible for cultural programming,
 operations, marketing and fundraising.
- Collaborated with major developers in Beaver Creek to construct two mixed-use developments valued at \$75 million and consisting of 350,000 square feet of retail, residential, restaurant, parking and public space. Resort contribution consisted of \$16 million for public improvements.
- Developed a roster of signature events to energize and animate the resort. The signature events
 included Bon Appétit Magazine Master Chef Classic, The New Yorker on the Slopes, Blues, Brews &
 BBQ, Beaver Creek Summer Rodeo Series, Arts Festival, Antique Festival, Outdoor Summer Concert
 Series, and Oktoberfest. Attracted \$15 million in corporate and television sponsors, and tens of
 thousands of destination guests, thereby stimulating significant retail, restaurant, lodging, and real
 estate sales.

City of Tallahassee, Florida

Assistant City Manager

Aug-1995 to Oct-1996

Supported the City Manager in providing executive and strategic leadership for an organization workforce of 2,800, 200,000 customers, and \$350 million operating budget. Responsible for administrative, information and financial services and City Commission strategic initiatives. Directly supervised Finance, General Services, Information Systems Services, Employee Relations and Equal Opportunity.

Specific Accomplishments:

- Directed development of a five-year financial plan adopted by the City Commission that streamlined the City workforce and budget in anticipation of dramatic changes in deregulation, competition and citizen expectations.
- Coordinated design, evaluation, selection and implementation of \$10 million dollar 800 MHz trunked simulcast emergency radio communication system.

City of Coral Springs, Florida City Manager Assistant City Manager

Nov-1992 to Jul-1995 Jan-1989 to Oct-1992

Chief Executive Officer for rapid growth community of 100,000 in Southeast Florida (Broward County). Responsible for a workforce of 600 and for a budget of \$56 million.

- Implemented a City-wide Total Quality Management initiative to achieve total customer satisfaction by
 focusing on customer services, leadership, employee empowerment and continuous improvement of
 the quality and cost of City services. Results included three consecutive property tax reductions, \$14
 million in operating fund savings and 92% customer satisfaction rating. Based on these results the
 City was awarded the State of Florida's Sterling Award, the first city in America to win a Malcolm
 Baldrige sanctioned quality award. In 2007 the City of Coral Springs became the first city in America
 to win the Malcolm Baldrige Award.
- Initiated development of a non-profit Economic Development Foundation, comprised of private and public sector representatives to foster the diversification of the City's economy and attract valueadded businesses. Thirteen companies relocated to the City representing 1,863 new jobs and \$12 million in economic benefits.
- Negotiated for the City to be the host site for the Association of Tennis Professionals (ATP) Men's American's Red Clay Tennis Championship. The twenty-year ATP tournament agreement included a 16 court facility and clubhouse, 4,500 seat stadium, national and international TV coverage, and revenue from ticket, parking and concession sales.

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Negotiated agreement for the City to be the host site of the PGA Tour Honda Classic starting in 1996.
 The twenty-five year agreement includes the development of a Tournament Player's Club championship 18-hole golf course and a \$29 million hotel/conference center.

City of Richardson, Texas Assistant to the City Manager

1985 to 1989

City of Richardson, Texas

Administrative Assistant to the City Manager

1983 to 1985

City of Dallas, Texas

Administrative Assistant to the Deputy City Manager and Fire Chief

1981 to 1983

EDUCATION

Cornell University
Masters in Urban and Regional Planning
Concentration in Urban Development & Management
Professional Masters Scholarship

University of California, Santa Barbara Bachelor of Arts, Political Science Magna Cum Laude Honors Outstanding Community Service Award

References Available Upon Request



Candidate Introduction

EDUCATION

Master of Urban and Regional Planning, Cornell University Bachelor of Arts, Political Science, University of California, Santa Barbara

EXPERIENCE

City Administrator, Canon City, Colorado	2016-2019
City Manager, Yakima, Washington	2012-2016
City Manager, South Lake Tahoe, California	2010-2012
Executive Director, Beaver Creek Resort Company, Colorado	1996-2010
Assistant City Manager, Tallahassee, Florida	1995-1996
City Manager, Coral Springs, Florida	1992-1995
Assistant City Manager, Coral Springs, Florida	1989-1992
Assistant to the City Manager, Richardson, Texas	1983-1989
Assistant to Deputy City Manager, Dallas, Texas	1981-1982

BACKGROUND

Canon City, Colorado, with a population of 16,000, is the most populous city in Fremont County and the Royal Gorge region of southern Colorado. Founded in 1872, Canon City was originally a mining, ranching and agricultural community. Today its economy is driven by tourism and the corrections industry. It is the home of the City owned Royal Gorge Bridge and Park, Royal Gorge Route Railroad, and Arkansas River rafting and fishing. These attractions draw 2 million visitors annually to Canon City. It is also the home of the Colorado Territorial Correctional Facility, which was founded in 1871, making it the oldest prison in Colorado.

The city is governed by a City Charter City Council-City Administrator form of government, in which the community elected Mayor has no voting authority, unless of a City Council tie vote. The city budget is \$40 million, of which the General Fund budget is \$23 million. The City has 160 full time employees, in which 14 reported directly to me.

The most significant issues facing Canon City are:

Infrastructure- Canon City has not kept pace with necessary investment in the rehabilitation and expansion of its roads, water utility, storm water utility, parks and recreation infrastructure. For example 67% of its roads are rated poor or failed, and require \$118 million in reconstruction investment. There is a \$120 million backlog in storm water facility needs. Fortunately, in the past three years we facilitated a successful voter approved 1% sales tax (\$3.5 million annually) for road improvements, after three prior election failures; issued \$8 million in Certificates of Participation

for storm water improvements; and invested \$2 million in park and Arkansas River recreational and aesthetic improvements, without any property tax increase.

Economic Development- In 2016, only 24% of the respondents to the Canon City Citizen Survey rated the overall economic health of Canon City as positive. Also, only 23% rated the historically attractive downtown as vibrant, and 11% rated employment opportunities as positive. During the past three years based on policies and programs to retain, incubate, expand and attract businesses and living wage jobs to Canon City the city has attracted \$75 million in new commercial and residential development, including a major new 116 room hotel, large mixed use development, and hospital expansion. This growth represents 238% increase over the prior three years.

Canon City Brand- To capitalize on its recreational attractions and desirable climate, the City and Fremont County have been investing \$250,000 annually to promote and leverage Canon City and the Royal Gorge Region as a tourist, lifestyle and business destination. By any measure this is a grossly inadequate investment, despite the fact there was \$72 million in visitor spending in 2018 and over 1000 tourism related jobs. Twice, in the past two years, despite the support of the lodging and visitor industry, Canon City voters have rejected a lodging tax increase, in which they do not pay, for visitor marketing and brand development. As a result, Canon City has not been able to truly market itself and build a compelling brand due to a lack of resources and community commitment.

GENERAL MANAGEMENT STYLE AND EXPERIENCE

I am interested in becoming the City Manager of Gainesville because it represents an ideal professional and personal fit, and because of my relevant prior Florida experience as City Manager of Coral Springs. Gainesville offers me the professional opportunity to share my expertise and successful track record in strategic planning and creating a responsive citizen's centered organizational culture focused on customer service, leadership, employee empowerment, continuous quality improvement and significant and sustainable results. I also have significant and successful experience in economic development, financial management, infrastructure investment and development, downtown development, environmental sustainability, and preservation and enhancement of historical neighborhoods threaten by displacement and gentrification. It also offers a great geographical location to enjoy my many outdoor recreational interests.

I am very excited about the opportunity to assist the City in living within its means, enhancing its economy and infrastructure, and developing with the City Council, community, and organization a strategic plan to achieve significant and measurable results in the areas of economic development, financial health, revitalization, and customer service.

My management style is proactive, collaborative, strategic, customer focused and results oriented. My staff would describe me as a strong leader who is honest, empowering, focused, innovative,

and decisive. They would say I empower them and provide them with the trust, latitude and authority to do their jobs. In return, they know I expect results.

Elected officials would characterize me as very strategic, a team builder, visionary, focused, and a good communicator. I maintain good, on-going communications with elected officials to ensure smooth operations and no surprises. I am able to handle stress and conflict very well.

My primary strengths are the entrepreneurial style, character, and experience I bring to local government. I am able to bring private sector practices to the public sector to make it work faster, better, and less costly. I reduce rules, regulations, and red-tape that can hamper innovation, creativity, and results. I empower employees to focus on customers and results. I am strategically driven and put business plans in place with measurable indicators to monitor and measure community and organizational progress.

My greatest weaknesses are that I can be impatient, too frank, and too direct. My desire to achieve significant and sustainable results is problematic to those who want to maintain "government as usual" and the status quo.

I use a number of performance metrics to determine the effectiveness and success of my organization. First and foremost, I conduct annual citizen and employee surveys and focus groups to get a representative and scientific measure of needs, expectations, and service ratings. I like to use the motto, "Rate Us, Tell Us, Help Us" to encourage customer and employee feedback. This data is critical to meeting customer and employee needs and enhancing organizational service delivery and results.

Financially, I develop quarterly monitoring reports to ensure balanced budgets, and Five-Year Financial Plans to ensure long term fiscal health and plan for needed capital and operational investments.

Operationally, I use private and public sector benchmarks and best practices to identify optimal cycle and response times and cost reduction opportunities.

Strategically, I include key intended outcomes in the multi-year strategic plan and annual business plan to measure, and monitor, community and organizational progress.

As the City Manager of Coral Springs, Florida (population 100,000), South Lake Tahoe, California (3.5 million annual visitors), and Yakima, Washington (population 93,000), I led the transformation of traditional government bureaucracies to ones that "work better, faster, and costs less" by creating a shared vision, strategic plan, and commitment to an entrepreneurial business model. Instead of "government as usual", Coral Springs, South Lake Tahoe, and Yakima think and act strategically, put customers and employees first, and focus on continuous quality improvement. As a result of these efforts Coral Springs was awarded the State of Florida Sterling Award for creating a quality-driven, high performance organization, based on the Malcolm

Baldrige National Quality Award criteria. Once government organizations became eligible in 2007 for the Malcolm Baldrige Award, Coral Springs became the first local, state, or national government organization to win. Only two other cities have since won this honor, along with 120 private businesses, including the Ritz-Carleton Hotel Company, Texas Instruments, Federal Express, IBM, and Motorola.

In 2015, the National Civic League awarded the City of Yakima the All-America City Award for creating a community partnership to address at-risk minority youth challenges, in particular, those susceptible to gang lifestyles.

My biggest professional mistake was informing the Yakima City Council in confidence, on September 1, 2015, that I intended to leave the City of Yakima on January 1, 2016 subject to the City Council keeping my plans confidential until after the November 3, 2015 election. My decision to resign my position was due to a United States Federal Court decision to vacate the terms of all City Council members as a result of a case claiming Yakima's at-large voting system violated Section 2 of the Voting Rights Act. As a consequence of this judicial decision, the majority of the City Council I had been hired by and successfully worked for, were no longer going to be the City Council. Instead of a clean, professional transition, several Council members violated my confidential agreement and caused me professional and personal damages.

I have, unfortunately, had to fire employees for both misconducts and poor performance. Unless an employee has done something illegal or grossly unethical, I give them the opportunity to correct performance deficiencies. I make sure they understand my expectations and goals for them. I give them three to six months to demonstrate progress and better performance through a Performance Improvement Plan. Many improve, however, for those who did not, I let them go. I make sure the departure is professional and not degrading. When warranted, I offer them a severance package to bridge the financial gap to their next job.

I have no remorse terminating employees based on giving them the opportunity to improve. I give them the time, training, and resources to improve.

The challenges I see facing Gainesville are:

- Creating a Strategic Plan with the City Council that establishes a unity of purpose and common vision, core strategic priorities, key intended outcomes, and performance measures to monitor and measure plan progress. In sum, a strategic plan should examine the present, envision the future, choose how to get there, and make it happen.
- Building a citizen's centered government focused on customers, and employee empowered organization that works better, faster, smarter and cost less.
- Focusing on social, economic, and environmental sustainability and stewardship.

- Implementing economic development initiatives that will create quality, living wage jobs, a diverse economic base, and long-term economic vitality.
- Fostering strong intergovernmental, University of Florida, Santa Fe College, City Council, City appointed official, staff, neighborhood, private business, and union relations to build and sustain a better community for all residents, businesses, and stakeholders of Gainesville.
- Building upon current initiatives and results to achieve a stronger retail, affordable housing, infrastructure, and mobility friendly environment, while preserving the historical and demographically diverse heritage of the community.
- Foster greater equity and vibrancy in Gainesville's neighborhoods through partnerships and civic engagement by listening to, understanding, and fostering mutual respect with the community's diverse population.
- Addressing the city's infrastructure renovation and replacement needs through intergovernmental partnerships and optimal use of the city's scarce financial resources.
- Ensuring long-term financial vitality and sustainability by controlling personnel costs, developing new revenue sources, leveraging public-private partnerships, lowering the debt burden, and increasing operating reserve fund balances.

During the first six months in Gainesville, I would propose the following work plan.

Phase I: Listening and Understanding (60 days)

The first phase of any transition is to first listen and learn and not presume what the needs and expectations of a community and organization are. To that end, I would request a citizen survey be conducted to understand the needs, challenges, and overall assessment of the community.

In addition to a citizen survey, I would request an employee survey also be conducted to understand employee perspectives, concerns, organizational strengths and opportunities for improvement. Topics covered by the survey would include job satisfaction, effective communication, staff development and executive leadership.

I would recommend each Council member make a list of 10 to 15 individuals and/or organizational members I should meet with to get a better understanding of the variety and breathe of issues in both the community and city organization. Examples of possible individuals and organizations would include business leaders, non-profit organizations, residential associations, educational leaders, recreational organizations, religious leaders, other governmental agencies, employee groups, union leaders, etc.

My learning and listening would not end after this initial 90 days. I would consistently get feedback from the community and organization, as well as have weekly meetings with the Board members and department directors. These individual meetings are critical to keep a pulse of the community and organization and to ensure a constant exchange of information, ideas, and plans. I am a big proponent of "no surprises" and consistent communication would minimize the chances of "surprises" and maximize collaboration and alignment in critical operations, projects, and issues.

Phase II: Data Analysis – Learning What the Facts Are (60 days)

Once the information and data is collected from the community and organization assessment phase, I would meet with the City Council to develop a Strategic Plan. The Strategic Plan would be the collaborative result of the Citizen Survey and City Council's assessment of the strengths, weaknesses, opportunities, and threats of the community and organization. The Strategic Plan offers direction and focus on issues that are critically important to improving Gainesville. The Plan would set priorities, establish strategies and most importantly, include performance measures to monitor and measure Plan progress. The Strategic Plan will require the Board and staff to consider the Plan when developing policies, delivering services, and processing requests for fiscal resources.

Upon the City Council's review and modification, the Strategic Plan would be brought back to the City Council for formal adoption.

Phase III: Alignment (60 days)

Upon the City Council adopting a Strategic Plan, I would focus on aligning the City Council's strategic priorities and key intended outcomes with the organizational culture and structure. The following critical steps outline how I would move words to actions and ensure alignment of the City's policies, budget, departments, and staff work plans to the City Council's Strategic Plan.

- Create an Annual Business Plan with specific, action-oriented goals, work activities, and performance measures for every City department and employee aligned with the Strategic Plan.
- Focus City Council policy initiatives and discussions on the Strategic Priorities.
- Link senior management and employee performance evaluations and rewards with the Strategic Priorities.
- Monitor the Strategic Priorities performance measures to hold ourselves accountable for making measurable progress in achieving the strategic commitments.
- Communicate quarterly to the City Council and the public through a Strategic Plan Progress Report.
- Periodically review the Strategic Plan with the City Council to ensure that it continues to focus City government on the issues most important to the community.

In over 30 years of public and private sector work I have received very positive newspaper, radio, and television media coverage. However, in Yakima was critically portrayed by the local newspaper, Yakima Herald Republic, for opposing a proposal to locate a homeless shelter in a predominantly low income, Hispanic based neighborhood. Opposition was based on a clear violation of two prior legal precedents and violation of the City's land-use development regulations. More suitable and permitted homeless locations were rejected by the applicant.

By far the worst coverage I have received is based on how the same newspaper reporter has misinformed and distorted the coverage of my intention to resign from the City effective January 1, 2016 subject to the City Council keeping my plan confidential. Violation of this confidentiality would require a severance award to offset any personal and professional damages.

Compounding the negative publicity is the fact the newspaper reporter has been very biased and sensational. His journalism has been unethical since our police department arrested him for a DUI violation. Despite meetings and complaints to his editorial supervisors, he continued to cover City Hall and Police Department in a very bias and sensational manner.

I have provided the City with a full disclosure of my background to ensure nothing would embarrass the City if it became public knowledge.

I have used multiple social media platforms (Facebook, Twitter, Instagram, etc.) to communicate with residents and businesses about City issues, plans, events, and activities. In addition, I have supported the development of robust web sites to maximize relevant, timely and transparent information to the community.

I do not expect anyone in Canon City, to contact the City of Gainesville with any disparaging information about me.

In my spare time I enjoy reading, watching movies, traveling, spending time with my family, cycling, swimming and hiking activities.

SIX ADJECTIVES OR PHRASES I WOULD USE TO DESCRIBE MYSELF

- Proactive / forward thinking
- Innovative
- Focused
- Strong sense of humor
- Impatient
- Results oriented

REASON FOR DEPARTING CURRENT POSITION

Despite a positive and highly productive tenure in Canon City, and a merit based performance award in March 2019, I resigned my position as City Administrator of Canon City on May 6, 2019. My resignation was based on a difference of opinion with the City Council over a toxic environment in the Police Department, particularly for female officers and staff, created by the Chief of Police. In the course of five weeks almost 40% of the Police Department came to see me about a culture of retaliation, anger, hostility, and micromanagement. Before I could properly address the problem, five officers resigned and five filed lawsuits against the Chief and city. The City Council under the City Charter had the right to reverse any action I took regarding the Chief, and they made it abundantly clear they did not believe the officers, and stood behind the Chief.

CURRENT / MOST RECENT SALARY

My final compensation at the City of Yakima was \$180,000, and in Canon City \$140,000.

CB&A Background Checks

Background Check Summary for ANTHONY H. O'ROURKE

Criminal Records Checks:

Nationwide Criminal Records Search No Records Found

County

Fremont County, CO
Yakima County, WA
No Records Found
El Dorado County, CA
No Records Found
No Records Found
No Records Found
No Records Found

State

Colorado No Records Found
Washington No Records Found
California Records maintained by
County. See Above.

Civil Records Checks:

County

Fremont County, CO
Yakima County, WA
No Records Found
El Dorado County, CA
No Records Found
No Records Found
No Records Found
No Records Found

Federal

Colorado No Records Found

Washington September 2015 - Civil Rights Lawsuit

Filed against the City of Yakima including Mr. O'Rourke in his capacity as Manager. *Disposition:* March 2016, Terminated

March 2016 – Civil Rights Lawsuit Filed against the City of Yakima including Mr. O'Rourke in his capacity as Manager. *Disposition:* April 2017, Terminated

*See next page for Candidate Explanation for Records Found

California No Records Found

Motor Vehicle

Washington No Records Found

Background Check Summary for ANTHONY H. O'ROURKE

Credit Excellent

Bankruptcy No Records Found

Education Confirmed

Employment Confirmed

Under the Fair Credit Reporting Act, 15 U.S.C. 1681-1681Y, credit and bankruptcy information are very sensitive and should not be used be in the consideration of hiring. The information is included for each candidate because we do not want you to be surprised if third parties raise what they consider to be a concern.

From: Tony O' Rourke <orourketony5@gmail.com>

To: Lynelle Klein <lynelle@cb-asso.com>

Subject: Re: Background Check Records Found that Require an Explanation

Those are two wrongful termination cases related to my capacity as City Manager of Yakima. All terminations must be approved by the Yakima City Manager.

The Matthney case relates to a Yakima Municipal Clerk who accessed and used multiple confidential State of Washington court data bases to collect information on candidates she was running against in a Yakima County Clerk primary. The termination was upheld.

The second case relates to an employee Doug Mayo who resigned, and then one year later sued the City for alleged age discrimination. That case was settled out of court.

Tony

Sent from my iPad

Background Check Summary for ANTHONY H. O'ROURKE

Personal Disclosure

Name of Applicant:	Inthony O'Rourke
om all further searches co	are designed so that we will be able to make full disclosure to our client concerning your er them honestly. Cutting corners or misrepresenting your past will result in you being eliminated onducted by this firm. We understand that frivolous charges are sometimes made and that charges lty. We also understand that you may have been wronged and needed to seek compensation. The at to be certain that our client is fully informed. If you have any questions, please contact us for
1. Have you ever been	charged or convicted of a felony?
Yes	(No)
2. Have you ever been a	accused of or have been involved in a domestic violence or abuse incident?
Yes	(No)
3. Have you ever declar	red bankruptcy or been an owner in a business that did so?
Yes	No.
4. Have you ever been to	the subject of a civil rights violation complaint that was investigated or resulted in a lawsuit?
Yes	No
5. Have you ever been to	the subject of a sexual harassment complaint that was investigated or resulted in a lawsuit?
Yes	No
6. Have you ever been o	convicted of driving while intoxicated?
Yes	No
7. Have you ever sucd a	ourrent or former employer? - Wrongful termination case
Yes	
	al My Space, Face Book or other type of Web Page?
Yes	(No.)
9. Do you have a person	
Yes	No.
	e in your background that, if made public, would cause you, our client or our firm came to light through the press or any other mechanism?
Yes	(No)
11. Please provide a list of	of any lawsuits in which you are or have been a party either as plaintiff or defendant.
Cim-	of Yakima wrong ful termination cases - defendant of Ceral 5 prince - howsout by fromer City attorner Antested to Antested to Antested to Signature of Applicant
Please em	nail this form via PDF DOCUMENT to or via fax to (888) 539-6531
A Diversity of	n the form with your actual signature if you are sending Fax or PDF Document)

CB&A Reference Notes

Dave Ettl – Former Council Member, Yakima, WA 509-949-6931

Mr. Ettl met Mr. O'Rourke during the interview process in 2012. Mr. O'Rourke impressed the Council with a list of things he wanted to accomplish in Yakima. This list included the collection of citizen input through surveys and the completion of a five year plan. The Council voted unanimously to hire him and he completed the list, one item at a time. He can set a vision and execute a master plan based on community input.

Mr. O'Rourke did an excellent job. He was enjoyable to work with and accomplished a great deal. He took a City that was inert for over 30 years and brought about many exciting and excellent changes.

Mr. O'Rourke made good decisions when hiring staff and also when promoting employees from within. The Council was very pleased with him in this regard. Mr. Ettl did not agree on one hire, but in general he worked diligently with Human Resources to hire the right individuals for the right position.

Mr. O'Rourke is an intelligent man with a diverse background. He worked in Texas, Florida, Colorado, and has some private sector experience. He worked at a ski resort with a high end clientele who expect customer service. His background made him sensitive to the public. He is an effective decision maker, though he could listen to more input. He worked with the Council to do great things.

One thing Mr. O'Rourke did well was to help the Council consider all of the options available. Because of his enthusiasm and vision, he helped the Council look beyond the status quo and see what could be. They completed some fairly big projects and were working on more when he left. He does not babysit the status quo; he is best suited to improving the community.

Mr. O'Rourke attended all the typical community and civic events. He is very affable. Sometimes he is assertive but that is a desired quality in a leader. His style and good humor created an enjoyable working environment. He is an excellent presenter and communicator. He helps the public understand the big picture.

Yakima residents rated the city lower than the visitors did. Many people cling to memories of the past. The citizen survey revealed concerns about the quality of the downtown. The Council knew it was a problem but did not know how to fix it. Mr. O'Rourke had experience and led the process based on citizen input and need. He put together a recruiting tool to gather ideas. He selected a consulting firm and developed a plan to put a plaza in the downtown area. The plaza is not without controversy from residents who did not follow the process and do not want to lose 200 parking spaces, but for everyone involved it was a great process. He truly included the public and finalized a world class design. Yakima had a negative perception problem, which he resolved. They have a real opportunity now and he deserves credit for spearheading that effort.

The previous City Manager had a number of contingency funds but did not use the budget to its full capacity because he was extremely conservative. Mr. O'Rourke used the budget to achieve more than they thought possible. He suggested using contingency funds as a debt service to repair streets and accomplish other goals. He has an excellent command of the budget process; it became more understandable and less cumbersome. He did an excellent job.

Mr. O'Rourke had a weekly follow up with the Council members. They always knew the status of projects because he cycled the information in front of them. It enabled him to stay on task, nothing fell through the cracks.

The consulting group they hired told them the plaza would be controversial and suggested they have a citizen group be the point on the project. They followed the recommendation but the citizen group failed to execute. A number of residents do not understand the vision and worry about having to walk an extra block to a restaurant.

An ACLU lawsuit was filed against Yakima in relation to their form of government. Four of the Council Members decided not to run for reelection in light of this lawsuit. Mr. O'Rourke decided to look for a different opportunity because of the controversial roll over in the Council. When Mr. O'Rourke told the Council he hoped to find a new position by the end of the year he asked if he could make the announcement personally. However, someone in the meeting leaked the information to the press. A community group that is against the Manager/Council form of government used the information to create a controversy where one did not exist. Mr. O'Rourke and the Council had even developed an agreement that if he did not have a new job he would stay on and mentor the City Attorney who was to serve as the Interim City Manager.

Mr. O'Rourke was exactly what Yakima needed to come to life, though some portions of the community resist change. In order to entice residents to the downtown area he set aside part of the budget to fund downtown activities. In the past few years the sales tax from downtown businesses are up significantly compared to the rest of the City. He had creative ideas. They were on an exciting path that was disrupted by the ACLU lawsuit. Mr. Ettl believes the lawsuit will be overturned by the Supreme Court.

Mr. O'Rourke was vetted thoroughly before he was hired in Yakima and nothing controversial was discovered. He enjoyed only accomplishment and success in Yakima.

An Editor at the Yakima Business Journal orchestrated and lost a campaign to change Yakima to a strong mayor form of government before Mr. O'Rourke was hired. Because his ultimate goal is to change the government, and he has an agreement with the person who wants to be the strong Mayor, he has been very dishonest. He might disagree with this reference but his motives should be considered.

Mr. O'Rourke impressed everyone with his energy and enthusiasm, and he hit the ground running. He fixed roads that had not been touched in 20 years. He generated public/private partnerships, a new aquatic center, the downtown revitalization, and a gateway into the community. He worked

with the State Department of Ecology to develop a large parcel of land. His tenure was a fun, interesting, exciting, and an accomplishing period of time.

Mr. Ettl would hire Mr. O'Rourke in a heartbeat. He woke the community up to their possibilities. He was very good for Yakima.

Words or phrases used to describe Tony O'Rourke:

- Very smart,
- Excellent communicator,
- Creative,
- Innovative,
- Helped Yakima achieve its potential, and
- Efficient.

Strengths:

Ability to set a vision; affable; very communicative; tremendous memory for facts; great at presentations; has a real command of the subject matter and can talk about any issue.

Weaknesses: He told the Council during the interview process that they might have to rein him in, but they would never have to get him going, which was the case. He is a little zealous and got ahead of the Council once or twice. However, a manager is much easier to rein in than to motivate. Also, because a former city manager had been in place for 30+ years they were used to doing things in a certain way and he may not have been as sensitive to the entrenched approach. His drive to accomplish goals was a strength and a weakness. It brushed some people the wrong way but those who worked closely with him found it refreshing.

Mike Bandera – General Manager, Royal Gorge Bridge & Park, Canon City, CO 719-371-1594

Mr. Bandera has known Mr. O'Rourke since 2016. They worked together on various projects in addition to his work as the General Manager of the Royal Gorge Bridge and Park.

Mr. O'Rourke was an excellent manager. He has great administrative capabilities and judgment. He is a forward thinker who tried to take the City to the next level. Of the decisions made that Mr. Bandera is aware of, Mr. O'Rourke chose well.

Mr. O'Rourke is innovative and a change agent while maintaining an organization at a high level. While he did not attend all community meetings, he went to many of them. His interactions with the public were good.

When it comes to communication Mr. O'Rourke does well. He is very informative, he always answered the phone and responded to emails. He was a leader who helped others embrace the vision of the elected body. He handles stress very well.

One issue that Mr. O'Rourke resolved related to an increase in the lodging tax. He put together the Royal Gorge Tourism Council from leaders in the community to campaign and raise support for a lodging tax increase. He spearheaded the project and attended every monthly meeting for two years. While the effort failed at the polls, they are reinitiating the process for 2020.

Mr. O'Rourke is customer service oriented. He seemed to complete tasks in a timely manner. The Council gave him a significant pay raise after he saved them \$2 or \$3 million dollars through negotiation and his knowledge of procedure.

Mr. Bandera is not aware of anything controversial that relates to Mr. O'Rourke. Mr. O'Rourke resigned to pursue his career elsewhere but Mr. Bandera does not know why as he was not privy to the discussions between him and Council. Mr. Bandera does not know of anyone who would disagree with the statements in this reference.

Mr. Bandera would hire Mr. O'Rourke immediately. He was an excellent Manager. You cannot go wrong in hiring him, he is a strong individual, manager and a good decision maker.

Words or phrases used to describe Tony O'Rourke:

- Administration,
- Supervision,
- Personnel handling,
- Good judgment of personnel and their capabilities,
- Good connections in the industry,
- Did his due diligence, and
- Brought good information and progress to the City.

Strengths: Management, working with employees, good judgment, connections in the

industry, good progress and information.

Weaknesses: None identified.

Sean Hawkins – former Economic Development Manager, Yakima, WA 509-406-0695

Mr. Hawkins has known Mr. O'Rourke since 2012. They worked closely together and developed a personal friendship based on similar outdoor activity interests that they share.

Mr. O'Rourke certainly has a charger type personality. He clears through the bureaucracy to accomplish goals. The town was stagnant before him; he shook things up and accomplished a tremendous amount.

The Public Works and Human Resource Directors were hired by Mr. O'Rourke and are doing an excellent job. The Community Development Director for planning did not last more than 18 months but that was not Mr. O'Rourke's fault. Community feedback indicated that residents wanted a philosophical approach to planning, but once the new Director began to implement this approach there was serious pushback from residents.

The best quality Mr. O'Rourke has is his focus on moving the community forward by developing a strategic plan with Council based on resident input. He is very strategic and once a plan is created and approved, he fights for it.

Whether Mr. O'Rourke is speaking to a small group of 10 or a Chamber Luncheon with 400 attendees, he does well. He is very accessible to the media and had a weekly radio show. He gave his cell phone number to residents so they could call if they had concerns. He responded to every email whether the message was positive or negative. Yakima has a number of public events and he always attended. He met with residents and was available to everyone 24/7.

Mr. O'Rourke had a weekly meeting with employees where he covered the status of projects and assignments. He is out in front of the organization and has great leadership skills. What they accomplished in Yakima could not have been done without him.

One of the most significant projects Mr. O'Rourke led was the downtown project which included the construction of a public plaza for events, activities, and gatherings. He worked very diligently and they have gathered \$12 million of the \$14 million dollars they need. Residents against the plaza thought they could stop it, but Mr. O'Rourke kept everyone focused on the goals and they have a high chance of success.

Yakima only financed items when they had the cash in hand to pay for them. Mr. O'Rourke has a different perspective and financed improvements desired by community through bonds. He has an excellent financial background.

Because he is very precise in his approach, employees knew exactly what information was needed rather than wasting time completing numerous reports. His precision allows him to be timely in completing assignments.

Yakima had not done anything for 30 years so every project they worked on was controversial. Mr. O'Rourke's idea to have officers drive police cars home at night was controversial even though the union was willing to forego raises for two years to finance the proposal. Residents have a different perspective of their neighborhood when they see that an officer lives in the community. The downtown plaza and soccer projects were controversial but it brings out the best in Mr.

O'Rourke. He moves the community forward and helps Council see what change is about. They cannot please everyone, so they have to be strong.

Mr. Hawkins did not investigate Mr. O'Rourke's past but he has not been involved in anything controversial in Yakima. Yakima had a big turnover in the Council and many of the newly elected officials have no experience in the public sector. He could have stayed in Yakima and would have worked well with the new Council but he resigned. The residents who are against the plaza project might have a different opinion of Mr. O'Rourke. Residents who do not want change always create a challenge for leadership. Many residents are unhappy that he resigned.

If a community wants a status quo manager, Mr. O'Rourke is not your man. If they want someone to achieve their goals, he will fight for them. He wants to help communities move forward. The staff really enjoyed working with him because he communicated so well, which increased morale. He handles controversial situations and has good experience to draw from. He brought knowledge from around the country to influence different projects. If a community has projects they want completed, Mr. O'Rourke will do a great job.

Words or phrases used to describe Tony O'Rourke:

- Good sense of humor,
- Very focused,
- Very charismatic,
- Very strong willed,
- Good energy, and
- Very passionate.

Strengths: Great communicator in speaking and writing; rare ability to take a complex

situation and describe it in a way that the public can understand; genuine and

passionate about change; always looking for new ways to work.

Weaknesses: Mr. O'Rourke's charge forward style irritated some who were used to having their

egos massaged by the former manager. The product of change is that you cannot

always make everyone happy.

Ashley Smith – Mayor Pro Tem, City of Canon City, CO 719-369-0842

Ms. Smith has known Mr. O'Rourke since 2016. He is a very hard worker who accomplished a great deal and left big shoes to fill.

For the most part Mr. O'Rourke made good decisions when hiring staff. He made good decisions in general. He is innovative, a change agent, and he maintains an organization at a high performance level.

Mr. O'Rourke was not well integrated in the community, but he absolutely kept the Council informed. He rallies employees around the vision of the Council and follows each task through to completion. He enjoys seeing progress made and reaching goals.

Mr. O'Rourke found a way to make their healthcare profitable and self sufficient again. He really helped rally the community while working with local recreation to build miles of trails. They encountered difficulties with property owners throughout the process so he found alternative routes. An Equine group was upset that they could not use the hiking trails and he made trails specifically for horses to use.

Canon City was always financially sound under Mr. O'Rourke's watch. He saved them money in a number of instances. He became a little high strung when under stress and would emphasize why his position was correct. However, once the Council made a decision he stepped back and followed their direction.

When Ms. Smith had a citizen with a problem, she gave Mr. O'Rourke a call and the issue would generally be resolved within an hour. He was incredibly responsive. Answering phone calls is a priority for him and he is really good at communicating with the Council. He is very efficient and proactive.

They had some smaller controversies that the Council would have rather avoided. While they loved 95% of everything about Mr. O'Rourke, the remaining 5% could be bothersome at times. He butted heads with some construction workers. When someone had a code violation on Main Street, he followed the letter of the law. While the Council preferred more flexibility, Mr. O'Rourke was equal to all people.

While nothing in Mr. O'Rourke's conduct would concern a reasonable person, some residents mistook his confidence for arrogance and it harmed their relationship. However, his integrity is sound. His departure related to differences in opinion between him and the elected officials about matters in the police department. Also, he was able to accomplish many difficult tasks and now they are ready to go in a different direction that did not align with his skillset. Even so, they miss him and his departure left a void.

Ms. Smith would most likely hire Mr. O'Rourke and appreciates what he did for Canon City. The job in Canon City was not easy and he did well. He was enjoyable to work with, has a great sense of humor, and is a good Manager.

Words or phrases used to describe Tony O'Rourke:

- Hard worker,
- Doer,
- Very intelligent,
- Really nice person, and
- Sometimes too head strong.

Strengths: Really smart and sharp, good problem solver, finds creative solutions to make

something work when it becomes complicated.

Weaknesses: People skills. He is very confident and very smart, which can rub others the wrong

way.

Maureen Adkison – former Council Member, Yakima, WA 509-965-2975

Ms. Adkison has known Mr. O'Rourke since 2012. They have a wonderful relationship. He was very open and met weekly with every Council member. He always listened to what they had to say. He responded to suggestions, questions, and always followed through.

Mr. O'Rourke did a tremendous job. The community was completely stagnant when he was hired. He told the Council that they would have to slow him down and he took them to a different place. They have a better vision, their economy has improved, and the downtown is enhanced. He has a strong vision which was much appreciated.

The finance and public works director Mr. O'Rourke hired are great. He prefers to hire from within. He made key moves that have been very effective. Not everyone agreed with Mr. O'Rourke's decisions but in general they were very good. He was very involved. His wife sold real estate and he joined the rotary club. He is a very ardent outdoorsman. He had a high profile in the community and never acted in a way that embarrassed the Council or hurt the community.

During City Council meetings Mr. O'Rourke related well to the public and he is very responsive to their needs. When residents came to the podium with questions, he took notes and then followed through. He is an innovative change agent.

Mr. O'Rourke based the budget on priorities. He reorganized the departments to free up money that could be used in other ways. He kept an eye on the budget and worked closely with finance.

In 2013 the roads were in severe disrepair and had potholes as big as sinkholes. The Council asked Mr. O'Rourke to address the issue. By spring they were redoing miles of road with a four year plan to replace them all. He moved quickly to complete this massive undertaking. The work was completed at night to avoid disruptions, which the community appreciated.

One thing Mr. O'Rourke did was let the Council members dream. They could bring any idea to him and he replied that he was not sure if it was possible but he would look into it. He was open to good ideas and supported the elected officials.

Yakima had some significant projects during Mr. O'Rourke's tenure but nothing was controversial. He did not do anything that made the front page of the paper. When they hired him the media thoroughly investigated his background and found nothing of concern.

Ms. Adkison does not know why Mr. O'Rourke resigned but if she had to guess, the Council changed significantly after an election. In addition, there was at least one Council member who did not support him. He might have felt both he and the City will be better served through his resignation. When you have a strong personality and are in a high profile position, like Mr. O'Rourke, you have detractors. Looking back she has questioned some of the decisions he made in regards to money spent but she is still a fan and feels he was an asset to Yakima.

Ms. Adkison would hire Mr. O'Rourke and did not want him to leave. She enjoyed every interaction that she had with both him and his family. He is missed in Yakima.

Words or phrases used to describe Tony O'Rourke:

- Intelligent,
- Aggressive,
- Forward thinking,
- Open to good ideas,
- Supportive and responsive, and
- Strong character.

Strengths: Vision; very smart; related incredibly well with others; incredible breadth of

information; strong presence.

Weaknesses: He is aggressive and may push the envelope a little bit in that the Council thought

he moved too fast and on his own. He did not often ask for help which may be a

weakness in some cases. However, he was exactly what Yakima needed.

Preston Troutman – Mayor, City of Canon City, CO 719-671-9502

Mr. Troutman hired Mr. O'Rourke in 2016 shortly after becoming Mayor. Canon City's Manager at the time was a city planner and he no longer wanted to be the Manager. Mr. O'Rourke was in the top five in the candidate pool and he became the top choice. They had never hired a professional, well trained Manager before. Mr. O'Rourke really knows the job.

Mr. O'Rourke hired several employees that they hope to keep even though they cannot pay them what they are worth. In general he made good decisions. He is very innovative and made many changes that the residents loved. He led the process on a bond issue for a stormwater project that had been on the ropes for twenty years. He followed through and received the approval needed.

Councilmembers have full time jobs and do not even have an office at City Hall. Because of their work environment Mr. O'Rourke had to make decisions at times and then inform them later which some councilmembers did not appreciate. However, he kept them informed most of the time.

Mr. O'Rourke definitely understands budget and finance. He is good about completing tasks in a timely manner. He did well handling stress but his bluntness was uncomfortable at times for the Council and residents.

Residents were not used to codes being enforced the way they were when Mr. O'Rourke was the Administrator. He was right to enforce the rules and codes but could have been more tactful in the process. He ruffled feathers and sometimes offended residents.

Some controversy occurred with a reorganization in the police department. They put employees in the police department that the Police Chief did not want and felt was being forced upon him, which created an issue but it has since been resolved. Mr. O'Rourke left Canon City because communication had become difficult between him and the Council.

The Mayor technically has no authority but Mr. O'Rourke worked with Mr. Troutman and showed him respect which was appreciated. When given an idea Mr. O'Rourke was right there to see it through. He did good things for their town.

If you want to get your community in order, Mr. O'Rourke is the right choice. Canon City really needs more of a Business Director and he was just not the right fit. Even so, you will have a hard time finding someone better than Mr. O'Rourke in terms of knowledge and capability. His skillset is impressive and he would do well managing a larger community than Canon City.

Words or phrases used to describe Tony O'Rourke:

- Capable,
- Knowledgeable,
- Good hiring skills,
- Keeps confidences,
- Good writing skills, and
- Capable of working with high level politicians at any level.

Strengths: Well trained administrator.

Weaknesses: He can be very direct which was not well received in their small town environment.

Also, he was not as involved in the community as they would have liked.

Verlynn Best – Executive Director, Chamber of Commerce, Yakima, WA 509-248-2021

Ms. Best met Mr. O'Rourke in 2012. She is affiliated with the City through the business community. She supports the City in their goals that correlate with commerce.

Mr. O'Rourke is an excellent manager who was a catalyst for Yakima. He had to make changes that are not always easy in a community like theirs. He initiated numerous projects that are beneficial to the community. He follows a task through from conception to completion.

They have a great rapport. Ms. Best likes Mr. O'Rourke from both a personal and professional perspective. He is very intelligent and business savvy. He has integrity, is hardworking, and determined.

The Police Chief hired by Mr. O'Rourke is incredible. He came from Chicago and has done an excellent job. The Economic Development Director has also made a significant impact in the community. In general Mr. O'Rourke's decisions are always good.

Mr. O'Rourke led many faceted projects in the community. He is innovative, a change agent, and he maintains an organization at a high performance level. He managed operations at the appropriate level.

During a public meeting Mr. O'Rourke shared his cell phone number with the audience and encouraged residents to call him with questions or concerns. When a client called Ms. Best with permitting or other City issues she gave them Mr. O'Rourke's number and he always took care of them. He was very vested, passionate, and concerned about the community.

One project that Mr. O'Rourke led was the park expansion. He helped purchase property to build a soccer complex which will partially open in the spring. He was the driving force behind the project. In terms of finance Mr. O'Rourke has an excellent skillset. He always completes tasks in a timely manner.

The plaza was a game changer because it showed residents a different way to accomplish goals. Because residents are ultra conservative the plaza has been controversial. Nothing in Mr. O'Rourke's background would embarrass an employer should the press investigate his past.

Yakima had a city manager in place for 32 years before Mr. O'Rourke, which is unheard of and indicates how residents feel about change. Mr. O'Rourke is dynamic and energetic. Some in the community complained about the changes he brought to the community but Ms. Best never saw any problems with Mr. O'Rourke's performance or leadership.

Ms. Best would hire Mr. O'Rourke in a heartbeat. He is a good man and an excellent manager. She and others are heartbroken that he left because he accomplished so much.

Words or phrases used to describe Tony O'Rourke:

- Professional,
- Smart,
- Business savvy,
- Ambitious,
- Creative, and
- Personable.

Strengths: Organizational skills; follow through; knows how to get things done.

Weaknesses: If he has any it would be that he came into an ultra-conservative community and

could have done more community messaging.

John Hamrick – Councilmember, City of Canon City, CO 719-269-8236

Mr. Hamrick has known Mr. O'Rourke since 2016. Mr. Hamrick has been on the Council since 2017. Mr. O'Rourke is a very brilliant man. He has a good command of the facts and the processes needed to run a City. If any additional information is required Mr. Hamrick suggests calling City Hall and asking the Administrator to route the call to the appropriate person.

Strengths: Brilliance and command of facts.

Weaknesses: None identified.

Connie Mendoza – Human Resource Director, Yakima, WA 509-728-3551

Ms. Mendoza worked with the fire and police departments in an administrative capacity when Mr. O'Rourke was hired in 2012. She became the Human Resource Director in 2015.

In terms of job performance Mr. O'Rourke was great. They worked very well together. Mr. O'Rourke only hires department heads, the rest of the employees are hired through a civil service process with competitive testing. His decisions both in general and when hiring are good.

Mr. O'Rourke is innovative, a change agent, and he maintains an organization at a high performance level. He kept employees informed through a weekly meeting. He is both a leader and a manager; he utilizes the skillset needed for the situation. Some circumstances call for management while others require leadership.

Union leaders questioned the hiring practices and expressed a desire to have more input in the hiring decisions. Mr. O'Rourke has experience working with different unions. He asked the Chief Examiner and Ms. Mendoza to meet with him. They came to a good understanding of the process and determined how the union could be more involved. Rather than waiting for the Union to file a grievance, he brought them together to collaborate.

Mr. O'Rourke is customer service oriented and he solves problems. He seems to have good financial skills. He accomplishes tasks given to him in a timely manner.

Mr. O'Rourke went against the advice of the Police Chief in a personnel matter, which became controversial. Also, the downtown plaza project has become controversial because some citizen groups feel that the money should be spent helping the homeless in their community.

Ms. Mendoza did not run a background check on Mr. O'Rourke when he was hired. She saw a newspaper article about a verbal resignation or intent to resign that was withdrawn. His departure from Yakima was a mutual agreement between him and the Council. The Police Chief might have a different opinion of Mr. O'Rourke than the one expressed in this reference.

Ms. Mendoza would hire Mr. O'Rourke. He was great to work with and she feels honored to know him. She is very appreciative of the exceptional opportunity he gave her.

Words or phrases used to describe Tony O'Rourke:

- Intelligent,
- Easy to work with, and
- Makes quick decisions.

Strengths: Easy to talk to; understanding; sympathetic to the needs of employees; extremely

intelligent; good memory.

Weaknesses: Prior to making decisions he should rely on his administrative staff or department

heads as a resource.

Prepared by: Lynelle Klein

Colin Baenziger & Associates

Section 14

CB&A Internet Research

(Articles are in reverse chronological order)

Daily Record, The (Cañon City, CO) May 6, 2019

Cañon City Administrator Tony O'Rourke resigns

Author: Carie Canterbury

After being placed on paid administrative leave Wednesday, Cañon City Administrator **Tony O'Rourke** tendered his resignation, effective Monday. During Monday's meeting, the city council approved by majority vote a resolution approving a resignation agreement with **O'Rourke** and a separate resolution appointing Economic Development Director Ryan Stevens as acting city administrator.

Councilman Frank Jaquez, based on his own "personal reasons," voted against approving the resignation agreement. Troutman would not comment last week as to why **O'Rourke** was placed on leave. According to the resignation agreement, **O'Rourke** "desires to resign as the City Administrator, effective May 6, 2019, to seek new challenges and opportunities."

The meeting agenda included the following "media statement"   from **O'Rourke**: "I have enjoyed my tenure with the City of Cañon City, and the highly productive and progressive partnership with the City Council and 160 City staff, on behalf of the residents, businesses and 2 million annual visitors to this beautiful Royal Gorge region, "  the statement reads. "I wish the City Council and staff well in continuing to make Cañon City's future even brighter and more prosperous than its rich historic past."

According to the terms of the agreement, **O'Rourke** will receive severance in the amount of \$77,989.83, which includes a sum of money equal to six months' base salary in the amount of \$68,623.98 and accrued paid time off in the amount of \$9,365.85, and will be paid in a lump sum on or before May 15. **O'Rorke** will have seven days after signing the agreement to revoke or cancel the agreement for any reason, according to the document.

Any future inquiries by prospective employers will be provided with a response by the city's Human Resource Department that states **O'Rourke** was an employee in good standing during his time with the city. The resignation is consistent with when there is a separation not for cause, said the city's attorney, Corey Hoffmann.

A letter submitted by Troutman on behalf of the City of Cañon City acknowledges and thanks **O'Rourke** for his three years of service. "During Mr. **O'Rourke's** tenure, and with his leadership, the City successfully implemented a sales tax increase that now generates \$3.5 million each year with which to address the much-needed repair and reconstruction of City streets. In addition, the City developed a master plan for revitalizing its flagship city park with over \$2 million in improvements," the letter states, adding that the city achieved an enhanced A+ credit rating from Standard & Poor's rating agency earlier this year, facilitating the issuance of \$8 million in stormwater capital improvement certificates of participation. Further, since 2016, Cañon City has experienced over \$75 million in new commercial and residential

(Articles are in reverse chronological order)

development – an increase of approximately 238 percent over the prior three-year period. "The City is particularly proud of its leading role, initiated during Mr. **O'Rourke's** administration, in the Arkansas River Corridor Master Plan, which will result in recreational, environmental, aesthetic, and economic development enhancements to its riverfront parks and open spaces, as well as development of a new Riverfront Zone District," the letter states. "Cañon City is grateful to Mr. **O'Rourke** for his service during this time of growth and success for our community and we wish him the very best in the years to come."

Troutman said Monday that the council will begin the process to hire a replacement. "I would like to thank **Tony** for his years of service, the things that he did positively for the city, and for his friendship," said Councilman Jim Meisner. **O'Rourke** began as administrator June 1, 2016, after being selected from a pool of 50 applicants. He was highly graded by city employees and managers who took part in the candidate screening and interview process. He replaced Doug Dotson who had elected to not renew his contract.

The city entered into an employment agreement with **O'Rourke** in June 2016, which was set to expire in January 2018, with an annual compensation of \$130,000. The term of the new agreement was indefinite, rather than being subject to a renewable two-year contract. The agreement states that if the city terminates the administrator for just cause, the city has no obligation to pay any severance, however, if he is terminated without cause, he will receive a sum of money equal to six months base salary he was earning on the date of termination. The council in March approved an amendment to the City Administrator Employment Agreement dated Dec. 4, 2017, to increase the salary to \$137,248.

Achieving measurable expectations would make him eligible for an increase in compensation, including sales tax growth, the number of building permits issued, and the ability to have projects completed on time. **O'Rourke** has demonstrated cost savings for the City of Cañon City by capping accrued leave balance at 384 hours versus the existing 744 hours, which equates to a savings of about \$236,000 annually; recommending a 2A project inter-fund loan which saved the city about \$100,000 in public bond issuance costs and \$75,000 in annual interest cost over a market rate 10-year loan term; proposing a design/build bid process for 2A projects that resulted in \$1.4 million in savings; and significantly reducing the city's long-term health plan liability and cost by transitioning the fire and sanitation districts out of the plan.

(Articles are in reverse chronological order)

Daily Record, The (Cañon City, CO) May 2, 2019

Cañon City Administrator Tony O'Rourke placed on paid administrative leave Author: Carie Canterbury

Cacon City Administrator **Tony O'Rourke** was placed on paid administrative leave Wednesday, according to Mayor Preston Troutman. Troutman said he was unable to comment on the reason behind the decision. "That is all I can comment, that is all I can say," Troutman said.

He said the city council will meet with **O'Rourke** on Monday, prior to their regularly scheduled city council meeting. Cacon City Economic Development Director Ryan Stevens will serve as the interim administrator while **O'Rurke** is on leave, Troutman said. Troutman said no other staff from the city has been placed on leave.

O'Rourke assumed the position June 1, 2016 after being selected from a pool of 50 applicants. He was highly graded by city employees and managers who took part in the candidate screening and interview process. He replaced Doug Dotson who had elected to not renew his contract.

The city entered into an employment agreement with **O'Rourke** in June 2016, which was set to expire in January 2018, with an annual compensation of \$130,000. The term of the new agreement was indefinite, rather than being subject to a renewable two-year contract.

The agreement states that if the city terminates the administrator for just cause, the city has no obligation to pay any severance, however, if he is terminated without cause, he will receive a sum of money equal to six months base salary he was earning on the date of termination.

The council in March approved an amendment to the City Administrator Employment Agreement dated December 4, 2017 to increase the salary to \$137,248. Achieving measurable expectations would make him eligible for an increase in compensation including sales tax growth, number of building permits issued, and the ability to have projects completed on time.

(Articles are in reverse chronological order)

Daily Record, The (Cañon City, CO) February 20, 2018

City of Cañon City could face lawsuit over stormwater issue

Author: Carie Canterbury

Proposed Capital Improvements Included in the \$75M Backlog

\$4.6 million — Retention Basin in Northeast Cañon City

\$4.2 million — Retention Basin in the Orchard Avenue area

\$3.2 million — Reinforced concrete block culverts between East Main Street and U.S. 50

\$3.6 million — Reinforced concrete pipe on South Ninth

Cañon City Council to consider proposed deer harvest

Colorado Parks and Wildlife will present a proposed deer harvest program to the Cañon City Council during its monthly vision meeting at 4 p.m. Wednesday in the lower level Council Chambers, located at 128 Main St. A harvest would involve a Colorado Parks and Wildlife-approved plan that would allow hunters to take their game within the limits of Cañon City. A second local ditch company is making preparations to potentially sue the City of Cañon City for allegedly utilizing irrigation ditches as a stormwater utility.

During Monday's city council meeting, former mayor George Turner, who also serves as the secretary/treasurer for the Cañon City & Oil Creek Ditch Company, said the city has been putting off stormwater improvements for the last 150 years and utilizing the irrigation ditches in the community as its stormwater utility.

"We learned a number of years ago that in order for the city to do that, they were guilty of trespassing," he said. He said the Hydraulic Ditch Company has increased its assessment by \$2 a share and the Cañon City & Oil Creek Ditch Company has increased its assessment by \$5 per share for the sole purpose to generate a fund to hire water attorneys to potentially sue the city.

Mannie Colon, the president of the Cañon City Hydraulic & Irrigating Ditch Company, initiated litigation last year against the city when he felt his solutions to the decades-long stormwater problems had been dismissed and not adequately implemented. In response, a stormwater task force consisting of representatives from the City of Cañon City, Fremont County and local ditch companies was formed in March 2017 to look at solutions.

The city, county and the Hydraulic & Irrigating Ditch Company recently mutually have agreed to fund a \$180,000 study to investigate and mitigate stormwater flooding of the ditch. The city council earlier this month approved a tolling agreement that preserves any legal right the ditch company believes it may have against the city and county for stormwater flooding while also maintaining the rights, claims or defenses of the city and county.

(Articles are in reverse chronological order)

The city contends that the cost of stormwater mitigation has gone up, but fees haven't. The fee hasn't increased in 10 years, and the city has an operating fund deficit in the stormwater fund that is compounded by a \$75 million capital project backlog. In order to get the utility back in the black, fees would need to double, which also would provide for about \$4 million in capital improvements during the next 10 years. Second reading of an ordinance that would double stormwater fees was tabled during Monday's meeting.

Some members of the public said they don't mind increasing the fees, but they felt doubling them was much too excessive. However, City Administrator **Tony O'Rourke** said to meet the entire capital needs for the stormwater problem, the rate would have to increase in a rate in excess of 1,000 percent. During Monday's meeting, there was much discussion about an effort to get county officials to take more of an active role in the stormwater problem.

Stormwater is collected in eight drainage basins within the city and Fremont County. The city physically only represents 18 percent of the area within these eight drainage basins, the other 82 percent is in the unincorporated area of Fremont County, which does not impose a stormwater fee for those residents. "The drainage basins are in the county, and that's who should be helping us pay for this," Mayor Preston Troutman said.

Councilman Mark Gill pointed out that on a \$220,000 home, Cañon City receives about \$46 in property taxes while the county receives about \$197. "What this means is we are Fremont County citizens, too," he said. "When it comes to a situation that is a county-city problem, I feel that we need to contact our county commissioners."

A couple of people during the meeting indicated that since voters approved a 1 percent tax increase in November 2013 for the Fremont County Sheriff's Office, the Fremont County Board of Commissioners should have that nearly \$4 million available that no longer would have to come out of their general fund to pay for the sheriff's department. However, Commission Board Chair Tim Payne on Tuesday said when the tax issue passed, the county commissioners at that time pledged to continue with the \$3,939,852 general fund appropriation to the sheriff's budget, which has not changed for the 2018 budget.

The city is looking to create a regional stormwater basin authority, where all the residents within the eight basins would share the cost of stormwater management. This requires the support and concurrence of the Fremont County Commissioners who would have to approve a service plan before it could go before voters for approval.

Former Councilman Dennis Wied said doubling the stormwater fee is particularly unfair to businesses. He said there are 1,000 business properties in town, and 5,000 residential properties, but the businesses pay 52 percent of the total stormwater fee. Additionally, he said a proposed stormwater impact fee would go from about \$750 per acre to about \$11,000 an acre. "The whole point of it is you need to figure out a better way, you need a better formula and you need more players," he said. "Just piling it on to 15,000 people who live inside a little border on a map is not going to solve the problem."

(Articles are in reverse chronological order)

Turner said water that falls on any impervious surface that he owns never leaves his property, but he still pays a stormwater utility fee. "The city drains its water off of Vine Street down my driveway, so I have to accept stormwater from the city, but at the same time, they charge me a stormwater utility fee for water that never leaves my property," he said.

Cathy Trujillo served on a stormwater committee more than 20 years ago, but nothing was ever implemented to mitigate the flooding she continues to get in her crawlspace and around her property. She said she doesn't mind the fee increase, but she would like to see stormwater problems solved.

Guy Baney, who also spoke during Monday's meeting, said the ditch is larger near his property, but it narrows as it gets further from his home. "The county has a lot of water that comes down through here, but the city has choked it off," he said. "That has created a lot of the flooding problems — those stormwater areas have not been taken care of properly in the past and it's created the problem we've got now. The city isn't innocent in all of this, and the county isn't one of the main problems — the problem is it was never designed properly to run water to the river." Other citizens asked for an explanation on how money in the stormwater fund is spent, specifically a \$620,600 transfer to other funds.

City Engineer Adam Lancaster said the majority of the money is spent on maintenance and a great deal is spent on compliance with the city's MS-4 stormwater permit. Some funds are spent for a local contractor for maintenance and an inter-fund transfer also is used for the city's street crews to do some maintenance. "If someone from the street crew went out fixed a water main, the water fund would have to reimburse the general fund for that work that was done by the street crew," he said. "It's the same thing in this case."

The budget also includes funds for overhead and indirect costs, and it fully funds one employee. Some residents felt the city has spent funds that could be better utilized on infrastructure than on capital improvements and compliance with federal mandates.

Wied said when the stormwater fee was first instituted, it was for the purpose to build up funds to address stormwater problems, not day-to-day operations. He said 100 percent of the city's street sweeper is being charged to the stormwater fund, which he alleges just started recently. "Cañon City has been sweeping streets forever, and we weren't doing it because of MS-4 or water quality or anything else, we were doing it to keep the city looking nice," he said. "Now that has been entirely passed off to the stormwater fund, and I think that is inappropriate." Lancaster said the stormwater fund isn't allocating 100 percent of the street sweeper.

"There were stormwater functions that the general fund was performing before the inception of the utility," he said. "Once the utility is created, all of those things that the general fund funded has to be transferred over to the utility. We can't use tax dollars to perform stormwater functions once we have created a utility that does the same function, that's like double dipping." Wied also said that 20 percent of the time spent by 14 people in the street department is charged to the

(Articles are in reverse chronological order)

stormwater fund. "That's 14 people working one day a week, 52 weeks a year on nothing but stormwater," he said. "I find that really hard to believe."

A study analysis being conducted by an independent consultant is looking into how inter-fund transfers have been calculated. **O'Rourke** said preliminary results indicate that the city has not been charging the stormwater fund sufficiently, and the general fund is continuing to subsidize that fund by about \$180,000 in addition to what it currently transfers. It is in violation of TABOR for the city to supplement the stormwater fund with the general fund, he said.

Wied said the city, staff and the council the last 11 years have been fully aware of expenses that can and must be charged to a utility and those that don't. He took exception to the comments made that certain fees have to be charged to the stormwater fund. "This city is not naive," he said. "They were aware of those requirements every year that this stormwater fee has been in place and none of those charges were transferred through cost allocations to other departments, and to me, it looks like it was just a 'money grab' to free up some money in the general fund. This last minute decision to raid the stormwater fund to pay those fees is wrong."

Finance Director Harry Patel said since 2006, cost allocations have been moved from the general fund into the stormwater fund, and he will provide documentation during an upcoming meeting. The fund transfers were in council-approved budgets and on audited statements, he said.

The council agreed to table the discussion to the next general government meeting that will be at 4 p.m. March 7 at City Hall. Councilwoman Ashley Smith asked that city staff bring back an indepth analysis of spending and allocation requirements, as well as a state of future plans and proposed projects.

In other business, the council approved by majority vote second reading of an amended ordinance assigning the local liquor licensing authority pertaining to Special Event Liquor permits to the City Clerk. A previous provision prohibiting the consumption of alcohol by the licensee, staff and volunteers while participating in the sale and service of alcoholic beverages was removed from the ordinance before approval.

(Articles are in reverse chronological order)

Daily Record, The (Cañon City, CO) December 5, 2017

Cañon City Council OKs agreement with administrator

Author: Carie Canterbury

City Administrator **Tony O'Rourke's** employment agreement was approved by the city council during Monday's regular meeting. The city entered into an employment agreement with **O'Rourke** in June 2016, which was set to expire in January 2018.

Per the agreement, his annual compensation of \$130,000 will remain unchanged. Additionally, the term of the agreement is indefinite, rather than being subject to a renewable two-year contract. "Council decided to change this agreement to just make it an employment agreement," Councilman Jim Meisner said. "Essentially what we are doing is we are creating an employment agreement between the city and the city administrator that we will have in place until whatever council in place decides that that agreement should not be in place, whether it be a year, or tomorrow or whenever."

He said it is difficult as a new member of council having just been sworn in during the first council meeting of the year to have to consider the appointments of the city administrator, city attorney and municipal judge. The agreement states that if the city terminates the administrator for just cause, the city has no obligation to pay any severance, however, if he is terminated without cause, he will receive a sum of money equal to six months base salary he was earning on the date of termination.

Measurable achievements also are included in the agreement to measure the administrator's successes, including sales tax growth, number of building permits issued, and the ability to have projects completed on time. Achieving those expectations would make him eligible for an increase in compensation. Meisner said the specified expectations stem from the city's five-year business plan, the strategic plan and the citizen survey.

Mayor Preston Troutman said because of **O'Rourke's** experience, he has found areas of cost savings that benefit taxpayers. "That's the nice part about having an actual trained, experienced city manager," Troutman said. "He's been the administrator of big towns, and he knows the budget really well — that's really helpful." He said he's glad **O'Rourke** is here, and he hopes his relationship with the city will continue. Troutman said he also appreciates the ideas **O'Rourke** brings to the city council.

O'Rourke has demonstrated cost savings by capping accrued leave balance at 384 hours versus the existing 744 hours, which equates to a savings of about \$236,000 annually; recommending a 2A project inter-fund loan which saved the city about \$100,000 in public bond issuance costs and \$75,000 in annual interest cost over a market rate 10-year loan term; proposing a design/build bid process for 2A projects that resulted in \$1.4 million in savings; and significantly reducing the city's long-term health plan liability and cost by transitioning the fire and sanitation districts out

(Articles are in reverse chronological order)

of the plan. Councilwoman Ashley Smith said the staff and administrator add great value to the city. "I appreciate all the things that you have done, and the progress we have made the last two years has been tremendous — I do appreciate it greatly," she said. "I have great respect and look forward to the future and other projects we are going to do moving forward." Council denies Dawson Ranch Stables request Also during Monday's meeting, the council denied by majority vote a request for a variance on floodplain management regulations for a watchman's quarters for Dawson Ranch Stables.

Council members voting in favor of the variance were Kathleen Schumacher and Dennis Wied; those voting against were Smith, Frank Jaquez, Scott Eckstrom, Jim Meisner and Mark Gill. Owners Dwayne and Valerie Williams purchased the property at 1745 Mariposa Road in June 2013, and in October of that year were approved for a Special Review Use for watchman's quarters, with conditions. For financial reasons, the watchman's quarters were not built and the couple instead converted an existing office and tack room into their living quarters.

In July 2015, city staff learned the couple had set up 400-square-foot living quarters in the barn with no sanitary sewer facilities. They were given 45 days to connect to a sewer system and meet building code requirements and then were granted three subsequent extensions. The couple was issued a notice of non-compliance and violation by the city Oct. 5 and given 15 days to submit complete applications and other required information in order to bring the property into compliance with all building, electrical and plumbing codes.

As of Oct. 20, they were prohibited to live in their current watchman's quarters located on the property, but they were allowed to continue to operate their business and use the existing barn for business purposes. The Williamses, in a written request for the variance, stated denial of the grant would put them in extreme hardship because they would not be able to pay the mortgage on the ranch and pay rent at another location for housing, essentially putting them out of business. "If we don't get a variance where we can continue on with this process to get the watchman's quarters finished and permitted, we will probably have to get rid of our whole business and be done with it," Dwayne Williams said.

City Engineer Adam Lancaster, who also is a certified floodplain manager, said although the watchman's quarters use was approved by Special Review in 2013, it was constructed sometime prior to July 28, 2015, without a building permit and floodplain development plan. He said a floodplain development permit application was received by the Williams in October. It is required for residential use of the existing structure because the change in use from non-residential to residential requires a permit, regardless of whether there has been a substantial improvement.

Lancaster denied the application because it did not comply with the provisions of the floodplain management regulations, certification stating the standards of the regulations was not submitted and doesn't meet regulatory flood protection elevation. "The point here is to keep the Williamses safe, and anyone else that may live on that property in the future," Lancaster said. "We actually specifically changed the watchman's quarters requirements at the time that the Williamses

(Articles are in reverse chronological order)

bought this property so that they could locate the watchman's quarters outside of the principal structure — that was the point because there was plenty of room on the property to build the watchman's quarters outside the floodplain."

He said regulations previously stated the watchman's quarters had to be the principal structure. "We changed the rules to help them so that they weren't impacted by the floodplain," he said. In order to reside in the structure, they would have to raise the floor about 18 inches to meet the regulatory floodplain elevation.

Fireworks displays for New Year's Eve, Fourth of July

The council also authorized the administrator's signature on fireworks production contracts for fireworks displays on New Year's Eve and July 4, 2018, both beginning at 9 p.m. from Skyline Drive.

O'Rourke said the city has collaborated with Hank Holloway, the chairman of the Fremont County Fireworks Committee, to take the lead in retaining Western Enterprises to serve as the pyrotechnic operator for both events. **O'Rourke** said the city will sponsor the July 4 fireworks for \$16,000 and private donors will work with Holloway to raise the \$8,000 for the New Year's Eve fireworks show on Dec. 31.

A pyrotechnician shortage in Southern Colorado was to blame for the cancellation of the Fourth of July fireworks show this year. Holloway reserved contributions already collected for the display to go toward the Dec. 31 show. "This is a new contract in response to this last Fourth of July where the fireworks were canceled last minute," Councilwoman Smith said. "It was kind of disappointing to all of us here in Fremont County. This will ensure that on the celebration of America's independence that we will be sure to have fireworks displayed — probably greater than ever before."

Holloway, who has been instrumental in organizing fireworks shows since the 1980s, said he is short about \$400 for the Dec. 31 display and is soliciting some last-minute sponsorships. To donate toward the New Year's Eve fireworks show, call Holloway at 719-431-2884.

(Articles are in reverse chronological order)

Daily Record, The (Cañon City, CO) October 15, 2016

City of Cañon City survey results will help guide future

Author: Carie Canterbury

Editor's note: This is the first in a series of weekly articles breaking down the recently released results from the 2016 Citizen Survey administered by the National Research Center for the City of Cacon City. Results recently released from the community scientific and online surveys will serve as Cacon City Council's roadmap in planning the next few years of the city's future.

Based on the survey results, the council will have a retreat Nov. 15 to create a strategic plan laying out priorities, key intended outcomes they hope to achieve and how they will measure success and keep the public apprised on progress. "I assure you, the results of this survey will be extremely important material to the direction they take," said City Administrator **Tony O'Rourke**. "It is basically a road map that the public has defined saying what they think is important and where they want to go, and how will the council get them there without raising taxes."

About 1,500 randomly selected households in July were selected and mailed surveys to solicit citizen input about Cacon City's quality of life, community characteristics, governance, participation, city services and special topics. "Overall, the response rate was fabulous," **O'Rourke** said.

The response rate was 39 percent, compared to a response rate in the twentieth percentile in other communities where he has worked. The national high is 40 percent. "Over the last 10 years, the response rates have gone down nationally," he said. "I think it's a reflection of people's dissatisfaction and distrust of the government, they figure it's not worth it, especially on the national scene, and unfortunately, local government gets painted with the same brush."

The survey results are weighted to reflect the demographic profile of the residents in the community, an important method to adjust for potential non-response bias, **O'Rourke** said. "The fact that 39 percent responded was great, it shows you that people are interested in the community and voicing their opinions," he said. "That's critical."

In addition, about 701 people responded to a separate non-scientific online survey. "I just came from a city of 93,000, and we had 560 respondents," **O'Rourke** said. "Here we are one-seventh the size, and we got more respondents here; that is great."

The survey is broken down by demographics including age and income, and geographically by council districts. The report also includes the separate online survey results and benchmark report that compares Cacon City's results against those of more than 400 other cities. "It's one thing to get your own grade, but it's another thing to know how your grade sits with the rest of the class," **O'Rourke** said. "Generally, we're lower almost across the board in virtually

(Articles are in reverse chronological order)

everything than most of our national peers." There are areas where respondents rated categories higher than others, including civic engagement, or residents indicating they have attended a city-sponsored event. Geographically, respondents living in District 1 offered more negative responses compared to other districts, while residents 55 and older had a little more positive outlook on the community and city. Those ages 18 to 44 were more negative, **O'Rourke** said. The council will host a town hall meeting before the retreat so they can gather more feedback. A date and time soon will be announced.

(Articles are in reverse chronological order)

Daily Record, The (Cañon City, CO) May 2, 2016

City of Cañon City selects Tony O'Rourke as its new administrator

Author: Carie Canterbury

Tony O'Rourke of Yakima, Wash., has been selected as the new City Administrator of the City of Cacon City. The city council made the official announcement during Monday's regular meeting. More than 50 applicants were considered for the position that will be vacated by Doug Dotson, who announced in January that he would not renew his contract.

During a community meet and greet April 25 at City Hall, **O'Rourke** said he and his wife, Suzy, have always had a love affair with Colorado, despite the fact they moved to California and Washington, and they would be excited to return to the state. "What really stands out is your heritage, your history, your traditions here," he said. "We spent time in downtown and loved it; it's got so much richness, architecture, appeal, and those are the assets you need to continue to build on."

He applauded the council and community for taking steps to build upon what the city has rather than tear it down. "I'm also attracted by the boldness of your vision," he said. "I know there are fiscal constraints, every city in America has fiscal constraints, that's not a new theme."

O'Rourke said the city's visions and plans for the Arkansas River Corridor, the downtown, the Royal Gorge Park, and the U.S. 50 Corridor are visions that will take heavy lifting to translate into reality. "But the fact that you have a vision is powerfully important, and that's what leadership is about," he said, "creating and inspiring vision for people to rally around, to make the community better in the future and to build upon that."

He also said he appreciates the city's mission to reach out to create partnerships with other governments, not-for-profit organizations and faith based and private enterprises. "Everyone has a stake in this community, everyone should contribute to its success," he said. "I am interested in begin part of that."

Mayor Preston Troutman said there was a number of qualified applicants, but one thing in **O'Rourke's** favor was that he was an administrator in several other towns. "He took over towns that had similar economic situations and no plans," Troutman said. "We have those plans, and he was the one who read those plans and was very well prepared. He wanted benchmarks so that we could establish what we want him to do; he wants a review every six months to make sure he is meeting those goals."

Troutman said **O'Rourke** also was highly graded by city employees and managers who took part in the candidate screening and interview process. "We want to preserve the quality of people we have here," he said. "That is very important to us."

(Articles are in reverse chronological order)

Chamber of Commerce Executive Director Lisa Hyams, who served on the community interview team, said she was impressed that one thing that was important to **O'Rourke** was to get a feel for the community and what the community wants. "He wants to reach out to the community, he wants to make sure that what we are doing in Cacon City is what the people of Cacon City want," she said. "I was very impressed by that."

O'Rourke, 61, and Suzy, have three grown children that they raised in the Beaver Creek area. He was the city manager of Yakima, Wash., and Coral Springs, Fla., and formerly managed the resort communities of Beaver Creek and South Lake Tahoe, Calif. He has more than 30 years' experience in public and private sector management. **O'Rourke** said he and his family are outdoor enthusiasts. Dotson's last day is Friday. The General Government Committee will discuss an appointment for an acting administrator Wednesday to fill in until **O'Rourke** begins, which should be by June 1.

(Articles are in reverse chronological order)

Yakima Herald-Republic (WA) November 7, 2015

O'Rourke to receive 4 months' severance pay Yakima city manager will step down Dec. 1 and consult interim replacement until end of the year

Author: Mike Faulk

Tony O'Rourke will resign as city manager and get four months' severance pay plus benefits under a deal unanimously approved by the Yakima City Council after a brief executive session Friday. City Attorney Jeff Cutter will begin as interim city manager Dec. 1. **O'Rourke** will turn over his access cards and keys to city property on that date, but will remain available as a consultant and will receive normal pay and benefits through the end of December, under the agreement.

After Dec. 31, the four-month severance package goes into effect, the agreement states. Under **O'Rourke**'s current contract, four months' pay plus medical, dental and life insurance benefits adds up to about \$69,000. That's about \$33,000 less than what **O'Rourke** would have received in a severance agreement that was pulled from Tuesday's agenda before the council or the public could comment. The vote for approval was 6-0, with Councilman Rick Ensey absent. Prior to taking a vote, some council members aired their grievances with each other and **O'Rourke**, as well as the media's handling of the issue. Overall, moods were tempered compared to Tuesday's angry meeting in which **O'Rourke** withdrew his intention to resign. He had told the City Council in a closed-door meeting in late August, but word of his intended resignation quickly leaked out. "We have done some disservice to Mr. **O'Rourke**, and continuing this circus will only further do that to a man who wants to be employed someplace else," Councilwoman Maureen Adkison said. "And there have been things going on here embarrassing all of us that need not continue."

Prior to the vote, **O'Rourke** made it clear he would support and sign it. "This fulfills that wish and I think it's a mutually beneficial outcome and will provide for a smooth, orderly and very professional transition," **O'Rourke** told the council. **O'Rourke** has 21 days to sign the agreement and has seven days to change his mind from the date he signs. The agreement releases **O'Rourke** and the city from legal claims against the other stemming from events "arising on or before" the agreement is signed.

Councilwoman Kathy Coffey read a lengthy prepared statement prior to the vote, stating she was "going to disappoint many people today" by voting to support the separation deal. She listed **O'Rourke**'s accomplishments at City Hall, such as his work on road improvements, plans for a soccer complex and bringing new perspectives to City Hall. But she also listed a number of grievances with his leadership going back to just months after he was hired in 2012, saying he was not always forthcoming. "I had even called a few executive sessions to voice my concerns, but they became a waste of time," Coffey said. Coffey added that one councilman previously berated her for raising concerns over **O'Rourke** at a previous job performance review, but didn't

(Articles are in reverse chronological order)

say who or when. "If true constructive corrective action had been taken during those times, I'm not sure we would be having the meeting we are today," Coffey said. "The City Council needs to lead the city manager, not the other way around."

Mayor Micah Cawley bemoaned news reports on **O'Rourke**'s departure he said were "based on hearsay, not facts" and commended **O'Rourke**'s professionalism. Councilman Dave Ettl lamented the drama surrounding **O'Rourke**'s resignation and offered praise. "I think we've done a lot of good work on behalf of this city. I wish you nothing but the best," Ettl said. **O'Rourke**'s thoughts on the issue fluctuated throughout the weeks leading up to the vote. Before Tuesday, he had publicly stated he wanted next year's City Council, with four new members, to decide the city's manager's future.

On Tuesday, **O'Rourke** said he instead would work with the new council and accused other current members of making him "roadkill." That led Ensey to try to fire him, a motion rejected by the other six council members. After Friday's meeting, **O'Rourke** returned to his previous stance that the new council should decide who will be city manager. Asked why he rejected Tuesday's deal - which called for six months' severance pay and benefits - **O'Rourke** said, "I wasn't interested in it." He said this package was "more fair" to him than the previous proposal. "This is a very equitable outcome," **O'Rourke**. "Again, this is in everyone's interest." In October, **O'Rourke** wouldn't comment on what he wanted the deal to include, but said it would be subject to public scrutiny before being approved.

On Friday, City Attorney Cutter refused to release a copy of the agreement to the public prior to the vote. He said state law does not require such agreements be made public prior to the council voting on them. On Friday, **O'Rourke** wouldn't answer whether the public should have been allowed to comment on the proposal before it was voted on. "This council was elected to make these kinds of decisions," **O'Rourke** said. "I was chosen by these people and they can choose to conclude that relationship as they did today."

O'Rourke's future employment options remain unclear. He unsuccessfully interviewed for city manager jobs in Sedona, Ariz., in February and Casper, Wyo., in September.

In city emails obtained through a public records request, **O'Rourke** told a personal friend in September that he was interested in jobs in California or the Rocky Mountains region. Cutter will assume the interim city manager role following 18 years of work in the city's Legal Division, beginning when he was hired as city prosecutor in 1997. In 2005, he became a senior assistant city attorney and has led the Legal Department since 2009. A committee consisting of some current council members and their newly elected colleagues will provide recommendations for an executive search firm. The firm, expected to be chosen by the existing council, will vet candidates for the permanent city manager position.

That process could take three to six months, city officials say.

(Articles are in reverse chronological order)

Yakima Herald-Republic (WA) August 28, 2015

Former clerk sues city of Yakima over termination Matheny used workstation to check judicial records on her opponents in 2014 Yakima County clerk race

Author: Mike Faulk

A former Yakima Municipal Court clerk is suing the city for retaliation, negligence and breach of contract. Sarah Matheny was fired last year in the midst of her political campaign for the Yakima County Clerk position after it was discovered she used her job at the court to access state judicial records on her opponents. She was subsequently accused of lying about it to the media. "You've got a young public employee running for office, and the government entity she works at doing everything they can to destroy her campaign," Matheny attorney Bill Pickett said in a telephone interview Thursday. "That's wrong."

The lawsuit, filed Wednesday in Yakima County Superior Court, alleges Matheny was incorrectly paraphrased in a Yakima Herald-Republic article about her accessing opponents' records and that City Manager **Tony O'Rourke** used the comments without verification to help justify Matheny's eventual termination. It goes on to allege **O'Rourke** made misleading or untruthful comments to the media and that through **O'Rourke**, the city "sought actively and unlawfully" to interfere with Matheny's candidacy for political office. Matheny had been disciplined for improperly accessing court records on one of her opponents prior to her termination hearing. But **O'Rourke** later said the city was unclear if everything was known about Matheny's improper use of her office to access information. In the lawsuit, Pickett alleges **O'Rourke** and the city "concocted fiction" to bring about "new causes of action" that led to her termination.

Weeks before the September hearing that led to her firing, **O'Rourke** told the Yakima Herald-Republic that Matheny would be fired. Pickett said this shows the pre-disciplinary hearing was a "sham," in violation of Matheny's right to due process. In a telephone interview Thursday, **O'Rourke** said he had no comment because he has not yet read the lawsuit. "I haven't seen the allegations," **O'Rourke** said. "Until I read it, I can't really respond."

The lawsuit does not list a specific amount for damages. Matheny asked for \$2.5 million in a municipal claim she filed against the city in November. The claim also called for **O'Rourke**'s resignation and a public acknowledgement of wrongdoing by the city. In late July 2014, Matheny lost one week of vacation after the city learned that she had used her workstation to access county clerk candidate Steve Driscoll's driving record by using the state's Judicial Information System (JIS).

Later, the city moved to fire her. Municipal Court Judge Kelley Olwell stated in an Aug. 25, 2014, letter to Matheny that she would face a Sept. 8 termination hearing "on allegations that you gave false information to the Yakima Herald-Republic concerning how many people you had

(Articles are in reverse chronological order)

looked up on the statewide Judicial Information System and disclosed to the public information concerning Mr. Driscoll's criminal traffic history." The judge also stated in that letter that Matheny had told her during an Aug. 19 meeting that she "had lied to the Herald." Matheny disputed the Herald-Republic's reporting on stories about her, and she says she did not tell Olwell she lied to the newspaper. Her opponents in the primary race were Janelle Riddle, Kathleen Carter, Jose Trevino and Driscoll. Public documents show she accessed different types of records on all of the opponents except Carter. Riddle trounced Matheny in the 2014 general election with 66.1 percent of the vote, or 28,080 votes, to Matheny's 30.5 percent, or 12,966 votes.

O'Rourke also called on the state Attorney General's Office to investigate Matheny further, but the state declined. The Public Disclosure Commission investigated a complaint from the Trevino campaign that she inappropriately used government resources in her campaign, but it was dismissed.

(Articles are in reverse chronological order)

Yakima Herald-Republic (WA) August 20, 2015

Longtime Yakima cop suspended for sex with prostitute City manager overrules police chief on penalty - chief wanted officer fired - but will work together for reforms in police discipline

Author: Donald W. Meyers

A disciplinary case that places the Yakima police chief at odds with the city manager will see a longtime Yakima police officer suspended for two weeks without pay and forfeit a week's vacation for having sex with a prostitute. In ordering the suspension of Officer Eric Walls, city manager **Tony O'Rourke** rejected the police chief's recommendation that Walls be fired, citing what he calls a biased investigation and arbitrary punishment when compared to officers who committed similar offenses. **O'Rourke** called on Chief Dominic Rizzi Jr. to work with him and the police union to create an independent process for investigating officer misconduct in the future, rather than conducting in-house investigations.

Rizzi said he stands by his recommendation, but will comply with **O'Rourke**'s directives to reinstate Walls, change the department's internal investigation process and establish uniform disciplinary procedures. Tony Patlan, president of the Yakima Police Patrolman's Association, praised **O'Rourke**'s decision and his call for reforms in police discipline. "Our position is he made the right decision. He took into account Eric's past history of 25 years as a cop," said Patlan, referring to Walls' otherwise unblemished disciplinary record. Walls, who has been on paid administrative leave since February, returned to modified duty this week before serving his suspension, Rizzi said. Walls was initially accused of having sex with two women who police said were known prostitutes and lying about it to his superiors.

The disciplinary action was triggered in December when the first woman filed a complaint with the city against Walls, saying he had sex with her six to eight times over a six-month period in 2014. The woman accused Walls of using his authority as a police officer to continue having sex with her, even after she told him about her convictions for prostitution and drug possession. Their relationship ended in December when Walls began seeing another woman, according to investigative records obtained by the Yakima Herald-Republic. The records said that while he told his supervisor he didn't have a relationship with the first woman, he later told investigators that he did, but broke it off after learning she was a prostitute. He also told investigators he didn't know the second woman also had been convicted of prostitution. Rizzi called those statements lies, noting that Walls had acknowledged the second woman was a prostitute in an earlier interview with investigators.

O'Rourke said he wasn't convinced Walls lied because he may have legitimately confused references to the two women during questioning by investigators. The second woman's only conviction on prostitution was nine years ago, and a sergeant assigned to the North First Street area known for prostitution did not know her, **O'Rourke** wrote in a report to Rizzi. The investigator called her an active prostitute without any evidence, **O'Rourke** wrote.

(Articles are in reverse chronological order)

Rizzi's report, however, said that more than once the two women were seen together on North First Street and he questioned how a seasoned police officer and hostage negotiator could not follow a line of questioning.

O'Rourke found the recommendation to fire Walls to be inconsistent with other disciplinary actions meted out for violating the department's rules on fraternization and dishonesty. Officer Chris Taylor, a member of the department's Gang Unit, was suspended in April for 64 hours, lost 64 hours of vacation time, was reassigned to the patrol division and was barred from taking home a police car for two months after investigators said he had sex with a gang member who was also a paid informant and the wife of a gang member serving time for murder, **O'Rourke**'s report said. "As the chief, you knew I was vehemently opposed to this discipline, and told you it warranted termination given its egregious nature and the peril it put the police officer, his family and members of the gang unit in, as a result of Officer Taylor's gross misconduct," **O'Rourke** wrote.

Another officer, Joe Martinez, was suspended in 2013 for 15 days without pay for associating with a known drug user, dishonesty during an internal investigation, discussing an open homicide investigation when told not to, driving while impaired and making disparaging remarks about another officer, **O'Rourke** noted. "Based on these recent cases of similar situations and infractions, it is clear the proposed discipline of termination for Officer Walls is disparate and discriminatory treatment," **O'Rourke** wrote. "It would constitute an unjust and wrongful discharge."

Rizzi said he recommended Walls be fired for lying about his relationship with the two women. If he had been honest about the relationships, Rizzi said he might have recommended suspension, as happened in the other cases. **O'Rourke's** report noted that after the Taylor case, Rizzi was told to work with the police union to come up with a code of conduct that includes specific penalties to ensure equitable discipline. That work is underway, according to Patlan and Rizzi.

The report calls on Rizzi to establish an independent internal affairs investigator rather than someone from the department it says could lack objectivity. Rizzi said the department's current internal affairs procedures are in compliance with Department of Justice guidelines, but said he will make any changes that **O'Rourke** asks for. Patlan said he also supported having an independent investigator review allegations.

(Articles are in reverse chronological order)

Yakima Herald-Republic (WA) August 2, 2015

Yakima says ex-employee on hook for cupcake bill Former human resources director says \$757 billed to city for her farewell party justified

Author: Mike Faulk

Yakima officials want a former employee to pay back nearly \$800 in taxpayer money she spent on her own office farewell party. Farewell parties aren't uncommon for city employees, but costs are usually limited to simple snacks and soft drinks. When former Human Resources Director Cheryl Ann Mattia resigned in December, she ordered \$757.40 worth of gourmet cupcakes baked by the White House Cafe in Yakima.

City Manager **Tony O'Rourke** said the expenditure was a "gross misuse" of taxpayer money and the city's legal team has attempted to work with Mattia's lawyer to get the money refunded. Mattia said the expenditure was the result of a misunderstanding between her and a staff member when the order was placed. But, even so, she believes it was a justified expense. **O'Rourke** used an expletive to dismiss Mattia's statements. "It was a bunch of cupcakes. I thought she made them herself," **O'Rourke** said. "There was no mention of a mistake until after the bill came in." By the time the bill arrived for the city credit card issued to Mattia, her resignation had already become effective. She also spent \$21 on a rented tablecloth for the party.

Mattia said she doesn't owe the city anything and that other department heads have made similar expenditures for farewell parties. She said spending \$757 on cupcakes isn't a waste of taxpayer money. "I did a lot of good for the city," Mattia said. "I feel very good about my dedication and work there." Mattia said the most recent example of an expensive farewell party included one for former Community Development Director Steve Osguthorpe, who also resigned last year. But an itemized list of Osguthorpe's transactions released by the city don't show any such expenditures. The only food expense Osguthorpe charged to the city in all of 2014 was for \$38.79 for three pizzas he ordered for an evening meeting of the city Planning Commission. Osguthorpe, who now holds a similar position in Mountlake Terrace, did not return calls for comment. Mattia also said former interim city manager Michael Morales had an expensive farewell party when he left in 2012, but a search of Morales' expenditures from that year doesn't show any party-related credit card spending. Morales said Wednesday his party included "Costco cake, a jar of mixed nuts and punch," purchased by his assistant. "I don't remember anything more than that," Morales said. "I'd be pretty surprised if that much money was spent on cake and peanuts." Mattia also claimed the city spent heavily on longtime City Manager Dick Zais' farewell party, but Morales, who was assistant city manager under Zais, said tickets sold to the event largely covered the costs.

Mattia was hired in 2011 and promoted to Human Resources director in August 2013. The Selah native had previously worked in personnel or human resources for Yakima County, John I. Haas Inc., Filtrona Extrusion, now known as Pexco; Triumph Treatment Services, and E.W. Brandt &

(Articles are in reverse chronological order)

Sons. When her resignation was announced in December, **O'Rourke** complimented Mattia's work for the city, including her role in reducing employee health care costs, improving the city's recruitment and hiring processes, and her labor contract negotiation skills. But it was never made public by the city or Mattia exactly why she left her job. Officials said in a Dec. 8, 2014, post on the city website that she was leaving "in order to focus on the next step in her professional development."

In a mid-July interview, Mattia said she is still looking for full-time work. The transaction was first discovered by city Budget and Finance Director Cindy Epperson. She said the city decided to authorize the payment to the White House Cafe because the restaurant doesn't share blame for the exorbitant costs. "Someone at the city asked for it and it was delivered," Epperson said. "We didn't feel like we could go against the vendor on that." White House Cafe owner Sherry Jefferson declined to comment.

O'Rourke said it's possible the city could take Mattia to small claims court to recoup the money if talks with her attorney remain unsuccessful. "We're not playing around," he said.

* The last name of Sherry Jefferson, the owner of the White House Cafe, has been corrected.

(Articles are in reverse chronological order)

Yakima Herald-Republic (WA) December 10, 2014

Yakima council OKs city manager pay raise, budget Council votes 4-3 to give Tony O'Rourke pay hike, passes budget on 6-1 vote

Author: Mike Faulk

The Yakima City Council on Tuesday narrowly passed a pay raise for the city manager and approved the city's 2015 budget. In a 4-3 vote, the council approved a 2.5 percent pay raise and an extra week of vacation for City Manager **Tony O'Rourke**. With the raise, **O'Rourke**'s base salary will increase to \$179,375 annually beginning in January. It was the first pay raise for **O'Rourke**, who was hired by the City Council in July 2012. The base salary does not include the estimated value of other benefits in his contract. **O'Rourke**'s pay and benefits combined reached \$244,390 in 2013, according to city records.

Council members Kathy Coffey, Rick Ensey and Bill Lover voted against the pay raise. Lover said he worries about "legacy costs," or setting the bar for paying public employees so high that it becomes unsustainable. Lover said his philosophy doesn't just concern **O'Rourke**, but also other city employee pay increases. Coffey said she was also concerned about the total amount of **O'Rourke**'s compensation package when factoring in benefits. She said there were other concerns that came up in a recent closed-door discussion by the council about **O'Rourke**'s performance, on which she did not elaborate. "I still feel that he needs to do some work as far as his communication and working with the community and the council," Coffey said in an interview after the meeting.

Ensey said he has an issue with "the tone of City Hall" under **O'Rourke**. **O'Rourke**, he said, could be more diplomatic with people who disagree with his initiatives. "He's already well-compensated," Ensey said. Council members Dave Ettl, Tom Dittmar, Micah Cawley and Maureen Adkison voted in favor of the increase. They cited a number of initiatives **O'Rourke** has undertaken, especially finding ways to cut costs while efficiently carrying out road improvement projects, enforcing long-ignored code ordinances and boosting spending on the police and fire departments. "His work has shown that he's earned it," Ettl said.

Cawley cited the difficulty of running an organization the size of the city of Yakima and **O'Rourke**'s attention to detail in managing every department. Cawley said **O'Rourke** has been successful in spite of the council's decision two years ago to eliminate the assistant city manager position. The city has more than 700 employees. "When you're leading an organization of our size, it's a 24-hour job," Cawley said.

The council also approved a 1.5 percent raise in salary for the city's 70 nonunion employees. The pay raise for 2015, which was approved unanimously, includes a \$500 lump-sum payment in addition to the salary increase. The city increased the pay of those employees by 1 percent and also paid a lump sum of \$500 this year as well. In 2013, the city gave those employees a \$1,000 lump sum and an additional personal holiday. The lone opponent to the 2015 budget proposal

(Articles are in reverse chronological order)

was Lover. He said his vote was based solely on his opposition to some items being funded that he had previously voted against, but not the budget as a whole. Ensey, who voted in favor of the budget, said he felt similar to Lover, but didn't believe voting in favor of the budget meant he endorsed everything being approved. Both Lover and Ensey have been critics of the downtown plaza proposal, which is budgeted for \$800,000 in spending on engineering designs for 2015. "There have been budgets in the past I disliked more than this one and I still voted for them," Ensey said. "I don't see my voting for the budget as a blanket endorsement of everything."

The final budget amounted to roughly \$208 million, balanced by using \$8.6 million in reserves that come mostly from capital funds for construction and maintenance projects. The city's water and wastewater utilities are in the midst of such projects, and Yakima Transit is budgeted to purchase three buses in 2015 to replace aging vehicles in the fleet. In December 2013, the council approved a \$206 million budget for 2014. The council unanimously approved an early retirement package for Yakima Police Capt. Rod Light without discussion. Light's retirement will go into effect Feb. 1. Light has been off work since July, when an investigation stemming from domestic violence allegations by his estranged wife was launched. He has since been cleared of any wrongdoing, but hasn't been able to return to work because he is still the subject of a protective order filed by his estranged wife, which under federal law bars him from carrying a gun.

City officials have said his early retirement is not related to the allegations, but part of a plan to encourage early retirements in order to bring up-and-coming officers into the command staff, where a significant number of older officers are expected to retire in the next several years. The retirement package provides a lump sum payment of \$50,118 and five months of medical premium payments worth a total of \$5,088.

(Articles are in reverse chronological order)

Yakima Herald-Republic (WA) October 21, 2014

Yakima woman to be charged with secretly recording city official

Author: Mike Faulk

A Yakima woman who secretly recorded a meeting with City Manager **Tony O'Rourke** now faces a charge of recording private communications without consent. The woman, Joey Anderson, is scheduled to be arraigned in Yakima County District Court next Monday. In an interview, Anderson said she was within her rights to record **O'Rourke** during a July 16 meeting because he is a public official who was in the course of carrying out his duties. "I firmly believe they are abusing their powers and it's a misuse of the law," Anderson said. **O'Rourke** has said he is concerned that allowing the recording to go unchallenged would compromise his right to privacy on other matters, such as confidential labor negotiations and other internal business dealings.

Anderson, who filed a motion to have the case dismissed, met with **O'Rourke** in July to raise allegations of police brutality in an April incident involving her husband Russell Anderson. She later posted the video of her meeting with **O'Rourke** on YouTube, which led to the city filing a complaint against her.

The case may be unique in Washington state. In response to an inquiry from the Yakima Herald-Republic, Attorney General's Office ombudsman Nancy Krier said she was unaware of any previous case history of a city manager seeking such charges against someone for recording him or her on the job without consent.

The charge is a gross misdemeanor punishable by up to a year imprisonment or up to a \$5,000 fine.

Anderson has been assigned a public defender in the case.

(Articles are in reverse chronological order)

Yakima Herald-Republic (WA) August 7, 2014

Secret recording of city manager investigated

Author: Mike Faulk

YAKIMA, Wash. - Yakima authorities are investigating whether a resident violated the law when she secretly recorded a recent meeting with City Manager **Tony O'Rourke** and posted it on YouTube. The information came out at Tuesday's Yakima City Council meeting when a friend of Joey Anderson, the resident in question, addressed the council demanding **O'Rourke** drop charges against her. But so far the city hasn't brought charges. "We're in the process of investigating what we believe to be a criminal violation of the law," **O'Rourke** told council members after the exchange.

Anderson has been a regular at council meetings in recent months in attempts to draw attention to accusations of police brutality against her husband stemming from an incident in April. According to police reports, Anderson's husband, Russell, walked toward them with a machete and resisted arrest. Police were responding at the time to a domestic disturbance at Anderson's mobile home, where she was attempting to evict a tenant. Since then, Anderson has used the audience participation section of council meetings to raise allegations of corruption against **O'Rourke**, the entire council and the Yakima Police Department.

The council and other officials had largely ignored Anderson's comments, in part because of a pending case against her husband on a charge of domestic disturbance, but **O'Rourke** agreed to meet privately with her to discuss the case July 16. Anderson recorded the meeting on her cellphone camera, which she says was sitting on top of her wallet during the meeting. The meeting lasted about 20 minutes and included Yakima police Capt. Greg Copeland.

O'Rourke and Copeland say very little on the recording. Anderson becomes increasingly upset to the point of shouting at the two before O'Rourke agrees to review the case file. O'Rourke later sent a letter to Anderson detailing his review of the case file that found her claims to be unsubstantiated. At Tuesday's council meeting, Anderson's friend, Maria Bosworth, said O'Rourke didn't have to consent to the recording because it occurred while he was conducting business in his official capacity. In an interview Wednesday, O'Rourke said there are any number of tasks he performs in his official capacity that must be able to remain confidential, such as labor negotiations and real estate transactions. He said Anderson's recording violated state law, which requires consent from both parties to be recorded. "I wasn't concerned about anything I said in the meeting," O'Rourke said. "It's the principle of the matter." O'Rourke said city attorneys are currently reviewing case law on the matter before deciding on bringing a charge. Recording and broadcasting without consent is a gross misdemeanor in the state, punishable by up to one year in jail or up to a \$5,000 fine.

* This article has been updated to include the recording and to correct the location of the camera with which the recording was made and the length of the meeting.

(Articles are in reverse chronological order)

Yakima Herald-Republic (WA) July 27, 2014

Yakima city manager gets mostly high marks Despite overall positive rating of Tony O'Rourke, some City Council members express displeasure in certain areas

Author: Donald W. Meyers

Yakima City Manager **Tony O'Rourke** again received high marks from the City Council in his annual evaluation, but there were some signs of displeasure with his performance. Council members graded **O'Rourke** in several areas, including staff effectiveness, strategic leadership and democratic responsiveness. The evaluation was completed Saturday during a closed-door session at the council's retreat at the Hilton Garden Inn in downtown Yakima. "**Tony**'s done well," said Mayor Micah Cawley. "He's done a good job."

In the seven-page evaluation, the council found that **O'Rourke** met or exceeded expectations in his second year on the job. **O'Rourke** also got high marks in his first year, but this year saw at least one council member grade him as not meeting expectations. Areas of concern were presenting policy-related information completely and accurately, respecting the role of elected officials in making policy decisions, demonstrating an appreciation for the community's culture, demonstrating ongoing commitment to training, and respecting the views of others. In each of those areas, only one council member indicated a problem with **O'Rourke**. The individual evaluation sheets filled out by council members were not made available.

The council also discussed what it would like to accomplish by 2018, as well as how to work together. The retreat came at a time when council members have different visions for the city's future. Bill Chiat, the California consultant hired to moderate the discussion, turned the city's effort at billboard regulation into a case study on how the council should work together by first agreeing on a goal. After a motion by the council and a year's work by city staff and the Planning Commission, the council voted 5-2 in March against an ordinance that would have banned new billboards in the city after billboard industry representatives objected. The first thing the council should have done differently, Chiat said, was not allow the initial motion for a billboard moratorium to be made under the "other business" section of the meeting agenda. Conducting business at that point in a meeting deprives the public of a chance to weigh in on the matter, and also hampers council members, who need a chance to hash out the idea and reach a consensus, Chiat said.

Instead, Chiat said any ideas brought up under other business should be referred to a future meeting as a separate agenda item. Cawley said the council will probably adopt such a rule. "Let's call it the Las Vegas rule," **O'Rourke** quipped. "You can't marry the policy item that night." Chiat said the council should also understand the end it wants to achieve, and then make sure city staff and others, such as the Planning Commission, understand the goal as they work on implementation. "They may not be perfectly aligned, but they will be going in the same direction," Chiat said.

(Articles are in reverse chronological order)

Yakima Herald-Republic (WA) December 31, 2013

Yakima city contract calls for 10% raise over 4 years

Author: Mike Faulk

About 260 city of Yakima employees will get a 10 percent pay raise over the next four years if the City Council approves the new contract next Tuesday. The contract, which establishes an annual 2.5 percent pay increase beginning in 2014 through 2017, will give employees covered by the contract their first cost of living increase since 2008, said Eddie Allan, the local staff representative for the American Federation of State, County and Municipal Employees. Allan said wages for the 261 general government employees covered by AFSCME lagged behind other union employees, such as police and fire, by about 16 percent since 2008 because those union groups secured cost of living increases. The contract also includes additional lump sum payments to each employee of \$1,000 for 2014, \$500 for 2015, \$500 for 2016 and \$750 for 2017. The union approved the contract earlier this month before it was sent to the City Council. The contract had overwhelming support among union members who cast ballots, winning approval by a vote of 186 to 8. "That'll tell you how outstanding it was," Allan said. Employees covered by AFSCME work across a range of departments for the city, from secretaries to bill collectors to maintenance workers, and the union is the city's largest bargaining unit. City officials refer to them as "frontline workers" because their jobs either mostly involve work outside of City Hall or they frequently deal with the public.

City Manager **Tony O'Rourke** said it didn't take long to negotiate the agreement. **O'Rourke** said the cost of living increases were long overdue. "They're really the backbone of the city," **O'Rourke** said. "It was the right thing to do." The deal would increase the city's spending on those employees by an estimated \$2.1 million through the end of 2017. The city budgeted \$19.9 million for pay and benefits for AFSCME employees through the end of 2013. The city has more than a dozen bargaining groups and is still in negotiations with four of them for contracts that begin in 2014, city spokesman Randy Beehler said. Those include separate unions for 911 dispatchers and call takers, a union for supervisors and administrators, and the union representing Public Works division managers.

The Yakima City Council is also expected to approve a contract with the Yakima County Board of County Commissioners to continue to provide meeting space for the commission with a one-time payment of \$12,000 for City Hall renovations. The commission has been meeting in the City Council chambers for four years. The \$12,000 from the county will go toward the 2014 budget for the city, which already has appropriated \$200,000 for other City Hall renovations. A majority of those projects are aimed at making the building, constructed in 1949, more compliant with the Americans with Disabilities Act by improving access. Those include putting automatic doors on the North Second Street entrance to the building and installing lower service counters for access by people in wheelchairs.

"There are a whole host of small but important adjustments we have to make," **O'Rourke** said.

(Articles are in reverse chronological order)

Yakima Herald-Republic (WA) November 12, 2013

Some question downtown redevelopment outreach City manager puts out memo detailing city's efforts to be inclusive, but some business owners still feeling left out of the input process

Author: Mai Hoang

Within days of a well-attended hearing on a proposed master plan for downtown, Yakima City Manager Tony O'Rourke felt compelled to send a memo to the Yakima City Council documenting in detail the city's efforts to reach out and gather input on aspects of the plan. The memo, sent Thursday, was a direct response to some business owners who said the city had not done enough to gather their opinions about a transformative vision for the downtown core. The skirmish over the master plan is an example of how difficult it can be to birth change in a city that often doubts its ability to innovate. But experts say it's also a lesson in the political reality that style is often substance, and that wooing as many affected parties as early as possible can make for much smoother sailing when the time comes to sell the project. Public hearings and meetings may meet the legal requirements concerning civic engagement for a downtown master plan, said Timothy Bishop, known for his decade long tenure (1995-2005) leading downtown redevelopment in Walla Walla, a town whose efforts have been nationally recognized. But "it's not necessarily the most conducive to actually getting input," Bishop said in recent telephone interview. In Yakima, the businesses most worried about the plan are located near a proposed expansion of Millennium Plaza into a central gathering place, which could cost more than 200 parking spots in the immediate vicinity. Craig Carroll, co-owner of the Yakima Sports Center, who relies on parking spaces that would be lost or moved farther away, said city officials should have approached him and others personally from the get-go. "I'm flexible," he said. "Maybe we could come on (board) something that could work for the city and for us. But under the current plan, (the lost spots) would just annihilate us."

O'Rourke says the city is obligated to listen to the diverse viewpoints of the community as a whole, not just a handful of business owners who are concerned about the plaza. "This isn't just about some businesses around the plaza," he said. "It's bigger than that; it's (about) the heart of Yakima." The city's proposal to replace the spots that would be lost for the plaza includes leasing space from parking garages owned by Joe Morrier and Larry Hull, two downtown property owners who have expressed support for the plan. Morrier companies own the parking garage in the former Yakima Mall, while Hull owns what is known as the Dragon Inn garage at Second Street and Chestnut Avenue. While the proposed master plan clearly showed the loss of the existing plaza parking, Bishop said that given the sensitive nature of parking, nearby business and property owners should have been notified to prevent any unpleasant surprises.

Based on his past experience working on large-scale projects in Walla Walla, Bishop said he found that the most beneficial approach was a series of one-on-one meetings where specific questions and issues were tackled for a given concept or idea. Most business owners are focused on running their business and tend not to respond until they see something that directly affects them. "It may be that these folks maybe haven't engaged because they haven't seen a plan and

(Articles are in reverse chronological order)

wanted to see what they were responding to," he said. At this point, city officials in Yakima will have to consider whether the process has been inclusive enough, Bishop said. "In the end, you probably won't have 100 percent satisfaction, but if there are legitimate concerns that can still be addressed, that's still a piece of the process," he said. "It's worth another couple of meetings to iron those out." **O'Rourke** believes the city already has plenty of support from those who participated in the master plan process - including substantial downtown property owners Joe Mann and Morrier and numerous business owners throughout downtown. "The people who have participated to date think we provided a firehose of information and data," he said. One of those supporters is Graham Snyder, who owns Cowiche Canyon Kitchen, a new restaurant going up at the corner of Second Street and Yakima Avenue next to what would be the expanded plaza. Snyder said while it may seem counterintuitive to support a plan that, in the short-term, would directly affect his investment, he is supportive of efforts to improve the area and understands that the plan is still evolving. "I'm supportive (of) any conversation or dialogue that leads to a better Yakima, he said. While Snyder said he understands the concerns people have about parking, he believes the plan provides long-term gains. "I think we have so much more to offer than close parking," he said. In his memo to the City Council, **O'Rourke** states that several email invitations were sent to business and property owners for a wide range of meetings, including public input meetings and smaller focus groups for stakeholders, such as business and property owners. **O'Rourke** estimates that nearly 700 people, including community members and business owners, were involved at some point in the master plan process. So he's bewildered when he hears business owners claim they were not approached. "I'm just telling you that our communication has been very consistent and transparent and had some success given the number of people who have been involved," he said. But some say the process lacked a personal touch. Kathi Mercy, who has expressed reservations with the plan, attended some of the city's meetings, but felt they lacked more substantive dialogue, said Jamie Carmody, a Yakima attorney who represents the Mercy family, owners of the downtown Orion Cinema and Mickey's Pub. The Mercy family is not against downtown redevelopment, but feels the city could have spent more time tackling specific details and issues in a one-to-one setting, Carmody said. "Nobody sat down and said, 'Kathi, your parking is going away (under this proposed plan); here's our thoughts on how to tackle the issue. How would you tackle the issue?" Carmody said. All sides believe there are additional opportunities for engagement. The city is still in the very early stages of the plan, contrary to what some may think, **O'Rourke** said. A vote on Nov. 19 is only for approval to start design efforts for the proposed plaza, which is estimated to cost \$10 million to \$12 million. Any construction is at least a year away. There is still plenty of time to participate through "implementation committees," made up of property owners, businesses and others who want to work on details for executing the plan. O'Rourke has encouraged business owners who voiced opposition or concern to be part of the process. "This is inning No. 1 of a nine-inning game," he said. "Get on the field and play the game." But Carroll, of the Yakima Sports Center, believes the ball is still with the city of Yakima. "I will engage and there would be other people who are more willing to engage if they just take us seriously," he said. Carmody hopes future discussions will explore more nuts and bolts. "We would like to see the process take a more business, rather than government, approach to development," he said. "That means slowing it down and looking specifically at costs (and) structural impacts to roads."

(Articles are in reverse chronological order)

Yakima Herald-Republic (WA) August 9, 2013

Tony O'Rourke, one year on

Conversation with YH-R ranges from crime to the city's poor image, Boise Cascade mill site to City Hall culture

Author: Dan Catchpole

It's been a busy first year for Yakima City Manager **Tony O'Rourke**. The city has started working to bring people and business back to downtown Yakima, taken over the airport, conducted two annual citizen surveys, cracked down on code violations at motels and hotels, started cleaning up North First Street, began implementing the Gang Free Initiative, put more money into road repairs and negotiated labor contracts with most of its largest unions. In its first annual review of **O'Rourke** earlier this week, the Yakima City Council gave him good marks across the board.

The Yakima Herald-Republic sat down with **O'Rourke** to talk about his time here.

YH-R: During the past year, you've led several major policy changes - from taking over the airport to cracking down on motel code violations. What has been your biggest success?

O'Rourke: It's been working with the City Council to develop a strategic framework for our work, and aligning that with the business plan and annual budget. Government tends to respond to the latest emergency, but this council hasn't done that.

YH-R: And your biggest regret?

O'Rourke: Nothing immediately jumps out. I don't tend to dwell that much on past decisions. I reset my clock every day. I don't know, maybe some personnel decisions that should've been made earlier, but I wanted to be fair.

YH-R: When you took over as city manager, Yakima City Hall's culture was the product of Dick Zais' 32-year tenure. How has that affected your ability to do your job?

O'Rourke: Well, the benefits are there has been consistency and stability. And the drawback is a culture that's maybe not as aggressive and customer driven as I'd like. But the employees have been able to step up. A change in leadership brings new urgency. You get complacent under one boss. It's only human nature.

YH-R: With all the changes you've made during the past year, what is the overarching goal?

O'Rourke: The overarching goal is to move the city forward, but to do that we need to adjust the culture of city government. It needs more customer focus, living within its means and results driven.

(Articles are in reverse chronological order)

YH-R: You've made several personnel changes - bringing in new top people, encouraging some high-level staffers to move on and reorganizing responsibilities in some departments. What are you trying to accomplish?

O'Rourke: We're trying to create a proactive management style. I want to empower employees to get results, rather than wait for instructions. You've got to constantly be producing now. Just because you've been here a long time doesn't mean you're an asset. I only had to make a tune-up here. Previous places I've worked had much more difficult work cultures when I arrived.

YH-R: How have city unions reacted to your emphasis on results and customer service?

O'Rourke: They've responded really well. Their members, for the most part, live in Yakima, and they realize what the city is facing. They want to solve problems. Two unions - transit and police officers - could have gone to binding arbitration, but didn't. We're making progress on an agreement with the firefighters union. With the police union, we knocked out our contract agreement in about five minutes, basically.

YH-R: In recent years, the city has increased its spending on police and public safety, a trend that has continued during your watch. But crime rates have been falling for decades. Why is Yakima still spending more on public safety?

O'Rourke: Unfortunately, that reduction is punctuated by drive-by shootings, gang shootings and burglaries. People need to feel safe, and public perception doesn't reflect the drop in crime. It's the hangover after years of a lot of violent crime. Crime rates are going down, but Yakima still has much higher rates compared to the national and state averages. We still need to drive those numbers down. That requires more than just about suppression of crime. It also requires prevention and intervention, which is what the city's Gang Free Initiative is designed to do.

YH-R: Yakima residents tend to have a bad image of their city. Does that affect your ability to, as you said, move the city forward?

O'Rourke: It helps me, because people recognize there are problems. But, to some degree, people have lost hope. We didn't get here overnight. So, I think people are willing to give the city time to earn their trust back. Because they're so negative about Yakima, they recognize that what we're trying to do is the right path, whether it's the Gang Free Initiative or revitalizing the downtown.

YH-R: As city manager, what is the riskiest city initiative you're working on?

O'Rourke: The former Boise Cascade mill site is probably the riskiest situation. What we do depends on how polluted the land is and the cost of cleaning it up. That could be millions of dollars in environmental cleanup, roadwork and other improvements to get it to the point when a developer and businesses want to come in.

(Articles are in reverse chronological order)

Now, we're going to use state and federal grants to pay for most of that work, but the city will have to put up some money. So, is that work sufficient to bring in investment? Is there that much demand for that land? We're studying those questions before we start spending much money, but the answers to those are mostly out of my control.

YH-R: What other challenges does Yakima face?

O'Rourke: Gangs and random violence continue to be a problem. They're not as bad as they used to be, but we need to drive those numbers down. The city needs to improve its physical appearance and infrastructure. It also needs more living-wage jobs and better educational opportunities with more parent involvement. These are things that the city can't tackle on its own, and they'll require years of work. I came here knowing we had lots of challenges, and I'll work on them until I retire. The keys to success are working with the City Council to move the city forward and listening to the public for direction. We've already started making progress on some things. This summer, the city started extensive repairs on some of its worst streets. Other things, like the mill site, will take years before we see the results.

But the council and City Hall are focused on the future, and it's brighter than yesterday.

(Articles are in reverse chronological order)

Yakima Herald-Republic (WA) August 7, 2013

Yakima council gives manager glowing review

Author: Phil Ferolito

Yakima City Manager **Tony O'Rourke** "has met and exceeded expectations" in his first year on the job, implementing fresh ideas to move the city forward, the City Council concluded Tuesday. Council members met in an executive session before their regular business meeting to evaluate **O'Rourke**'s performance, which garnered solid marks across the board. "The City Council was enthusiastic about the new energy and ideas that **Tony** has brought to the table when he was hired last July," Mayor Micah Cawley said in a news release. "Now, after a year's worth of work to judge from, we are confident that he's the right guy for the job. He's brought about a lot of change in the city's structure and has led the organization in a new direction." His performance was outlined in a six-page evaluation that graded him on areas ranging from effectiveness with staff and policy facilitation to organizational planning and integrity. Council members mostly graded him as meeting or exceeding expectations in all areas. No one ranked him at the bottom level of "does not meet expectations" in any of the categories.

The City Council credited **O'Rourke** with successfully negotiating several labor contracts, realigning the city's organizational structure for a smoother operation and implementing projects and events based on needs residents voiced in surveys. Some of those events are the Lunch-Time Downtown Concert Series and the Downtown Summer Nights Concert Series. He also launched an ongoing effort to repave streets throughout the city, said city spokesman Randy Beehler. In addition, **O'Rourke** created a new city position of economic development manager, responsible for a new website that promotes downtown businesses and includes a locator map for tourists. He and his staff are developing a downtown master plan that should spur continued revitalization and set design standards for growth. This summer, he launched a task force that turned up major safety code violations at 20 different properties in the city, including the downtown Cascade and Senator apartments. Property owners made the fixes necessary to bring the buildings into compliance and make them safe for residents, Beehler said.

Before coming to Yakima, **O'Rourke** worked for two years as city manager for South Lake Tahoe, Calif., and before that spent four years as the executive director of Beaver Creek Resort Co., a private alpine resort west of Denver that serves more than 3 million guests a year and generates more than \$400 million annually. He began his career in public service Isla Vista, Calif., as a community development director. He's also worked as an administrative assistant to the deputy city manager and fire chief in Dallas as well as an assistant to city manager the city manager in Richardson, Texas. He went on to become the assistant city manager Coral Springs, Fla., where he was promoted to city manager.

(Articles are in reverse chronological order)

Yakima Herald-Republic (WA) June 19, 2013

City firefighters unite to protest proposed cutting of battalion chiefs

Author: Dan Catchpole

A move by Yakima firefighters to block a proposed staffing change by taking the issue directly to the City Council backfired Tuesday night. More than 20 firefighters showed up to protest the city administration's proposal to cut the fire department's battalion chiefs, saying that the move would put them at risk and make the department less efficient in responding to emergencies. Yakima Mayor Micah Cawley cut off Jeremy Rodriguez, president of the firefighters union, saying that he was raising staffing issues that had to be taken up during collective bargaining. A bargaining meeting is scheduled for early July. "When it comes to issues of bargaining ... that's the city manager's desk," Cawley said.

Council members in general were reluctant to engage in the issue. City Manager **Tony**O'Rourke is responsible for negotiated labor agreements, which the council then votes on. But the firefighters were raising issues of public safety, not bargaining matters, Mike Wagner, the union's secretary, said. "You guys turned public concern into an issue" of collective bargaining. "I don't get to come to a union meeting and discuss anything with you," Cawley shot back.

O'Rourke said that the administration has asked firefighters to share their concerns about the proposal, but hasn't received a response.

The firefighters union has tried to share its concerns but city officials haven't listened, Wagner said. **O'Rourke** previously said that cutting the battalion chiefs would make for more efficient staffing and let the city hire more firefighters.

The department is staffed in 48-hour shifts, and each one has a battalion chief in charge of emergency responses.

Under **O'Rourke**'s plan, the department's deputy chiefs would partially take on that role. The first company officer on scene would act as incident commander until a deputy chief arrives. But that company officer has to be taken off an engine team, which limits what that team can do and slows down the response, Rodriguez said.

(Articles are in reverse chronological order)

Yakima Herald-Republic (WA) May 22, 2013

Yakima will move ahead with plan to buy cop cars Council members express doubts about cost projections, but agree it will improve safety Author: Dan Catchpole

After a long discussion Tuesday night, the Yakima City Council told city staff to move ahead with a \$4.7 million plan to give every police patrol officer a take-home cruiser. Yakima City Manager **Tony O'Rourke** pushed for the plan, saying it is the cheapest way to make the city safer.

Under the plan, police will have a higher visibility, which supporters say will help deter crime. Officers driving the cars off duty could respond to situations demanding immediate action, such as a life-threatening emergency, but in most cases simply report potential problems for on-duty officers to handle and could respond if dispatched. Council members expressed skepticism that the program to buy 74 new cars will be as cheap as **O'Rourke** claimed it would be, but backed it as an effective way to make residents feel safer. They voted 6-0 to have staff draw up an ordinance spelling out the plan. The ordinance will be voted on at a later date. Respondents to a survey commissioned last summer by the city overwhelmingly said they don't feel safe in many parts of Yakima, despite violent crime rates that have steadily fallen over the past 20 years.

Under the take-home car program, officers would be encouraged to use the cars when they are off-duty, **O'Rourke** said. "The intent is to create significant visibility." To pay for the program, the city negotiated a tentative agreement with the Yakima Police Patrolman's Association to give up wage increases for the next two years - a projected savings of \$4.4 million over six years. The city also agreed to not raise health insurance premiums for officers. **O'Rourke** says he expects the city would have to spend that money anyway because the police union can go to binding arbitration for labor contracts.

Two council members - Kathy Coffey and Bill Lover - said they were worried the union would simply demand to make up the lost increases in two years. "That isn't the plan at all," said Tony Patlan, president of the police officers union. Speaking during the open comments period, City Council candidate Charles Noel said the city and its residents can't afford to give police officers new benefits. "The people in Yakima that are going to pay for this, they're not getting pay increases," he said.

The program wouldn't generate much additional labor costs for the city, as off-duty officers who respond to an emergency won't get overtime pay, Patlan said. Council members said the city's cost analysis seemed to involve some creative math, but the program could still be worth it. "I don't like fuzzy math," Coffey said. "I still think there's going to be increased gas and maintenance on there. And that's OK."

(Articles are in reverse chronological order)

Yakima Herald-Republic (WA) November 30, 2012

Bid's low for MLK underpass

Good news comes with an asterisk: City manager says this is the last underpass for quite some time

Author: MARK MOREY

A Western Washington contractor is the apparent winner of the construction bid for the second, and long-delayed, downtown underpass. But city manager **Tony O'Rourke** sent another message, too, with the announcement Thursday: No more underpasses for the foreseeable future. "Given the magnitude of other street improvements in the city, certainly it is not a priority for me to put in another underpass," **O'Rourke** said in a telephone interview after the city announced the apparent low bidder.

Michael Morales, the city's former economic development director and the interim city manager before **O'Rourke**, at one point had suggested several more underpasses were needed to fully improve the city's transportation infrastructure. But with more and more streets across the city edging closer to failure, **O'Rourke**'s proposed 2013 budget asks for money to start those repairs, which have gone unfunded for several years due to the economic decline.

The Martin Luther King Jr. underpass, to be built just west of First Street, follows a similar underpass that opened in May on Lincoln Avenue. The Lincoln underpass was plagued by construction problems that delayed completion for months and pushed the project more than \$4 million over budget. City officials say the apparent low bid for the MLK Jr. Boulevard underpass pares almost \$2 million off the estimated cost.

Mowat Construction of Woodinville submitted a bid of just more than \$10.6 million to serve as the prime contractor. Mowat was not the prime contractor on the Lincoln project. City Engineer Doug Mayo said all six bids received by the city were below the initial estimate of about \$12.7 million. "Timing is probably the biggest factor in the bids coming in below the estimate," Mayo said in a news release. "Contractors are looking for work right now, and that benefitted us on this project." If Mowat's bid is verified as the lowest, construction is expected to get under way sometime in January.

The work will take about 18 months to complete. Traffic will be diverted to Yakima Avenue during that time, and MLK Jr. Boulevard will be closed to vehicles between First Street and First Avenue. The total budget for both underpasses and related improvements was earlier estimated at about \$41.5 million. The city was able to bridge the shortfall from the Lincoln project by committing the city's share of 2013 federal transportation funding to the MLK project. It was not immediately clear what would happen to any surplus funding if the Mowat bid stays near the estimate. However, it could give the city a cushion for any unexpected costs. The Lincoln underpass went over budget primarily because of problems with how the roadbed was stabilized.

(Articles are in reverse chronological order)

The project was designed using a method that was later deemed to be unsuitable because of water in the area, so the contractor had to wait for testing to determine an acceptable stabilization technique. Apollo Inc. of Kennewick was the prime contractor.

The city is still looking into who is to blame for the design problem. **O'Rourke** and city engineers have said they want to avoid a repeat of the situation with the MLK underpass. **O'Rourke** said the contractor's work would be closely monitored to make sure it was on time and within budget. "Anything short of that, we're going to have problems," he said. "The public deserves that assurance."

(Articles are in reverse chronological order)

Yakima Herald-Republic (WA) October 24, 2012

City manager says Yakima must balance how it spends Proposed 2013 budget aims to put employee compensation in line with cost of providing services

Author: MARK MOREY

Debt service for a street bond city officials say is critically needed to fix streets headed toward massive failure: \$350,000. Givebacks from employee unions and managers to hold down the percentage of the city budget consumed by wages and benefits: \$304,000. The two figures represent the balance that City Manager **Tony O'Rourke** wants to strike between providing for the city workforce and ensuring that residents receive the services for which they pay taxes.

The City Council on Tuesday heard its first full airing of **O'Rourke**'s proposed 2013 budget. O'Rourke uses a variety of approaches - attrition, job moves, accounting changes - to reach his fiscal goal, but he made clear in statements to the council that he believes it's time for city employees to give back to the budget. He said after the meeting that the reception from city unions has been "not great." According to his calculations, employee compensation is set to consume 72 percent of the city general fund, up 2 percent from this year. He says the city needs to get a handle on that increase in order to provide needed services, such as street repair. And that's just the beginning. Over the next five years, he recommends the city seek \$1.5 million from employees to help control a budget gap that could reach \$4 million per year by 2016. He identified increases in employee compensation as the biggest reason for the \$1.4 million hike in the 2013 budget - almost \$1 million to police and firefighters, another \$385,000 toward the citywide health plan. "We can't continue to meet the needs of our community if more and more of our resources go into salary and benefits," O'Rourke told the council during the two-hour session, which also covered the city's strategic plan. O'Rourke said he hopes through negotiation to avoid "more draconian" options, namely layoffs. "We're just going to be straight about the need for this to happen," he said.

Gary Hill, president of the biggest union starting wage negotiations with the city, withheld judgment, saying Tuesday that union leaders are waiting for more information from the city. "There's a lot of stuff that's probably going to come up," he said about pending talks between the sides. Hill's union - which represents almost half of the city's 639 union employees in a variety of departments - for the last several years has accepted benefit cuts and no cost of living increases in order to avoid layoffs.

O'Rourke said many of the unions have gone without pay increases in five of the last seven years, but he pointed out that pay and insurance for city employees remain above those received by many Yakima residents. The council did not dwell on the union aspects of **O'Rourke**'s budget. But members seemed generally pleased with his overall approach to balance the budget while finding revenue for more police officers to staff a second gang team and to begin repairing streets, an area unfunded for the past few years.

(Articles are in reverse chronological order)

Council members complimented **O'Rourke** and the detailed nature of his budget proposal. "This is definitely a new age for the city," Mayor Micah Cawley said. Councilman Rick Ensey said he was excited by the presentation, but he warned that the council must not be distracted by naysayers. "We have to have a strong spine," he said. The 2013 budget is calculated at \$61.4 million, up 2.4 percent from the projected final figure for 2012. The budget saves the most money - \$730,000 - by changing how the city calculates personnel cost. Instead of budgeting every authorized position at the full annual amount, the city will deduct 2 percent in total personnel costs to reflect positions open throughout the year from vacancies. The \$304,000 would come from both union and non-union employees. About 90 of the city's employees are unrepresented. That final number is dependent on negotiations. Last year, the council turned down the police and fire contracts once before securing a better deal, avoiding the cost of arbitration for both sides.

Another \$163,000 in savings would come from holding open or delaying hiring for three positions in information technology, public works and community development. And \$220,000 would be freed up by shifting three airport firefighters to other vacancies in the fire department. A federal requirement for airport staffing during flight times will be met through overtime or staffing adjustments. **O'Rourke** proposes that the city take \$350,000 from the general fund to cover debt service on a \$5 million bond that would be put toward street repair. The citywide pavement condition index - a measure of whether the streets are in good shape - stands at 54 on a scale of 100. If repairs don't start soon, that number dips dramatically to 19, effectively leaving the city with too big of a hole to climb out of, public works officials say. The bond - which would fund repairs across the city - gives the city a chance to prove to residents that it can effectively deal with the street problem.

The next step might be a ballot measure for a \$20 car tab fee, which could raise \$1 million per year toward repairs or be leveraged for another long-term bond, **O'Rourke** told the council. The council, which has tussled with the street issue for the past two years, did not act on the request and has time to decide whether to prepare a ballot proposal for early next year. **O'Rourke** also wants to dedicate five police officers to a second gang unit. Police say they need another team to address the gang problem fulltime.

One officer would be pulled from patrol, two more from community services and two new officers would be hired. Civilians would be hired for the community service jobs, perhaps retired officers. **O'Rourke** said the approach saves money, as well as the time needed for hiring five new officers. The city remains on track for hiring a dozen additional officers by next year - adding six and filling six vacancies from 2012. Among other highlights, the proposed budget calls for reinstating two fire inspector positions, cut from this year's budget and refunded largely through inspection fees, and finding about \$347,00 to hire more public defenders. The Supreme Court ruled this year that local governments needed to do a better job of representing poor clients, requiring more attorneys. The council is expected to call for a public budget hearing on Nov. 20, with budget approval tentatively slated for early December. By state law, the budget must be approved by the end of the year.

(Articles are in reverse chronological order)

Yakima Herald-Republic (WA) July 7, 2012

Yakima city manager's survey hits mailbox

Author: MARK MOREY

A survey being mailed to residents this month is new City Manager **Tony O'Rourke**'s first big step toward shaping his tenure at City Hall. A round of pre-notification postcards went out late last month, and the surveys will be mailed in two rounds ending Friday. The 3,000 surveys should result in a return rate between 25 percent and 40 percent, **O'Rourke** said. That should be enough to get a good sense of what services residents believe the city should provide and, to some extent, how they should be funded. The survey consists of more than 20 questions on everything from residents' perception of how safe they are to their priorities for spending money on initiatives like street repair or an aquatic center.

O'Rourke said this will be the fourth time he has conducted this type of survey. It was a key part of his employment contract with the City Council. He said listening to taxpayer feedback is an important part of making government more responsive. In some ways, it simplifies the decision making process. "It's not a question of guessing what they want. It's just a matter of delivering on what they tell you they want," **O'Rourke** said. Core services, like police and fire, are generally expected, but the survey may help the council make decisions in other service areas, such as streets and parks.

In South Lake Tahoe, where **O'Rourke** worked before coming to Yakima this month, a citizen survey resulted in the council finding money in the budget for bonds to cover infrastructure improvements. That vote followed some 15 years of indecision on the issue, **O'Rourke** said. In Yakima, the council has already delayed a ballot vote on adding a \$20 car tab fee to support long-unfunded road repairs. A question about how to pay for those repairs is included in the survey. The survey's results will be ready for review at an Aug. 28 council retreat. **O'Rourke** said the survey is structured so that residents in all parts of the city will receive them. A Spanish-language version was included.

The survey, at a cost of about \$25,000, is being conducted by National Research Center Inc. of Boulder, Colo., in cooperation with the International City/County Management Association.

(Articles are in reverse chronological order)

Yakima Herald-Republic (WA) June 2, 2012

New Yakima city manager meets with council prior to arrival

YAKIMA, Wash. -- A strategic plan, a business plan, citizen and employee surveys, outcome measurements. This is the language **Tony O'Rourke** plans to bring to City Hall when he starts July 2 as city manager. The keywords add up to **O'Rourke**'s strategy for transforming both the culture and the framework behind a local government that spent much of the past three decades under a single manager, the now-retired Dick Zais. A 40-minute session Friday with the City Council was intended as an icebreaker before his formal start. **O'Rourke** made clear that the politicians drive the car — he just provides the fuel at their direction. "The most critical element is the political will of the City Council — and I believe you have that will or I wouldn't be here," he said.

For a council that has sometimes chided itself for being indecisive, **O'Rourke'**s feedback-oriented and goal-driven approach will require something of an adjustment. But council members said they are eager to get started on the initiatives outlined by **O'Rourke** — a citizen survey expected to be complete by August; a strategic plan that looks ahead several years to ensure that the city's priorities, citizens' desires and the city budget match up; and a business plan that addresses shorter-term objectives within the overall strategy. "Tell you what: I'm excited," said Councilman Rick Ensey, who added that he was ready to put the past behind him and get started on the next phase.

Kathy Coffey agreed, but cautioned that the council should not immediately expect miracles from **O'Rourke** or other city staff. "There's a lot on your plate, so the need for priority on your part and on our part is going to be even more important," Coffey said. In response to Coffey's concerns, **O'Rourke** acknowledged that much of 2012 will likely be consumed by drafting the 2013 budget. But **O'Rourke** said government must recognize that current revenue levels probably aren't going to improve. That will require the council to focus on key initiatives — perhaps the old Boise Cascade mill site, gangs or the future of the Yakima Air Terminal — while looking toward partnerships, technology and other ways to cut the cost of government.

"I don't work well in the Land of Oz," **O'Rourke** said. "I work well in the land of reality, and the reality is government has to change."

(Articles are in reverse chronological order)

Yakima Herald-Republic (WA) May 12, 2012

O'Rourke signs 2-year contract to be Yakima's city manager

Tony O'Rourke has signed a two-year contract to serve as Yakima city manager and plans to start work July 2, city officials announced Friday. **O'Rourke** and Mayor Micah Cawley met at Yakima City Hall Friday morning to formally sign the agreement. He will be paid \$175,000 annually. The new city manager and his wife are spending a few days in town house hunting and getting more familiar with the area.

O'Rourke has resigned from his current position as city manager in South Lake Tahoe, Calif., but will continue working there until the middle of June, a city release said. **O'Rourke** will make another visit to Yakima in a few weeks to meet key city staff and community leaders. "I'm looking forward to listening to the Yakima community and finding out what the needs and expectations are here," said **O'Rourke** in the news release. "Yakima is a great place and already has a solid foundation. "There are certainly challenges here, but I'm confident that we will be able to put into place concepts that I've found to be successful throughout my career in both the public sector and the private sector that will help take Yakima to the next level."

Before taking the city manager job in South Lake Tahoe in August 2010, **O'Rourke** was the executive director of Beaver Creek Resort Co. in Vail, Colo. After graduating from the University of California, Santa Barbara in 1977 with a Bachelor of Arts in political science, **O'Rourke** began his public service career in Isla Vista, Calif., as a community development director. In 1981, **O'Rourke** earned a master's degree in urban and regional planning from Cornell University in Ithaca, N.Y.

From 1981 to 1983, he was an administrative assistant to the deputy city manager and fire chief in Dallas. In 1983, **O'Rourke** went to work for Richardson, Texas, as an administrative assistant to the city manager and became the assistant to the city manager in Richardson two years later. In 1989, he became the assistant city manager in Coral Springs, Fla., and in 1992 was promoted to Corals Springs city manager, a position he held until he joined Beaver Creek Resort Co.

(Articles are in reverse chronological order)

Lake Tahoe News April 20, 2012

Opinion: Open Letter to the Community

O'Rourke is in breach of contract

To the community,

There is a lot of noise buzzing around the city manager's search for a new employer. So, for the record, the vote to hire Mr. (**Tony**) **O'Rourke** as South Tahoe's city manager was 4-1. I cast the lone no vote. But I should back up and explain why I did not take part in the interview process for selecting a city manager.

The process was tainted from the beginning because the field to be interview had been reduced to just two candidates, **O'Rourke** and another candidate. The City Council had selected four to be interviewed. Before the process started two dropped out. At that point, I phoned Mayor (Kathay) Lovell and told her that the list was too short and that the council should open the selection process again. The mayor said no to my request; there would only be two to be interviewed. Because of her response I bowed out. To me it was clear that **O'Rourke** had a lock on the job because when the council learned that **O'Rourke** was from Beaver Creak, the glow of Vail lit up the face of more than one councilmember.

As said, the above is by gone. History. Presently, after less than two years, **O'Rourke** is searching for a new job and it is reported that he has been offered a city manager's job in Washington state. If he doesn't take that job, I believe he will be in breach of contract with the city of South Lake Tahoe. Clearly, he hasn't any intention of fulfilling the contract with the city. I think the claim of breach is solid, that he can be fired without collecting a basket full of dough.

From the beginning, the selection process for hiring **O'Rourke** lacked integrity. It was incomplete. The bias was there and clear. And now the joke is on the city. Also, it is clear that **O'Rourke** falls short of having integrity. But in fairness to **O'Rourke**, the City Council majority got what it ordered.

Bill Crawford, South Lake Tahoe

PS: If according to the current mayor and council **O'Rourke** is the real deal – good as gold – why are they prepared to release him from his contract?

[CB&A Note: Mr. Crawford served on the South Lake Tahoe City Council from 1998 to 2002 and 2006 to 2010.]

(Articles are in reverse chronological order)

Lake Tahoe News January 21, 2012

JPA agrees to refinance South Shore recreation bonds

Author: Kathryn Reed

While it's up to the recreation JPA board to decide how to spend the \$15,000 that is estimated to be saved each year by refinancing the bonds, it is likely to go toward recreation on the South Shore instead of saving taxpayers a few cents on the \$18 a year they pay now for the measure. That will be an agenda item if and when the bond sales go through and there is actual money to talk about. The South Lake Tahoe Recreation Facilities Joint Powers Authority – made up of Hal Cole (South Lake Tahoe), Norma Santiago (El Dorado County), and Debbie Henderson (Tahoe Paradise Resort Improvement District) – agreed Friday to go forward with changing 75 percent of the bonds from tax-exempt to taxable and refinancing the remainder as tax-exempt. A contingency is the JPA board wants the county Board of Supervisors at its Jan. 24 meeting and Tahoe Paradise board on Jan. 26 to endorse the refinancing idea.

Santiago and Henderson after the meeting told *Lake Tahoe News* they believe their respective boards will give the green light. Both boards have been apprised of the proposal that will be before them. However, the JPA board can do what it wants without the approval of the three member agency boards. What the JPA board would do if a no vote were given next week by either or both boards, remains a large question mark. What has changed since the South Lake Tahoe City Council on Jan. 17 approved the refinancing is interest rates have decreased. Compass Bank is now a better alternative than Alliance Bank. While financial advisor Mark Northcross would receive a bonus from Alliance if he were to bring the JPA's business there, he is recommending Compass because of the cost savings to his client – the JPA. (He was the financial advisor when the original bonds were sold in 2001.) On Wednesday, Compass' taxable bonds dropped from 5 percent to 4.75 percent and their tax-exempt bonds dropped from 3.25 percent to 3.2 percent. Northcross noted if the JPA were to refinance all the bonds at the current tax-exempt status, that the annual savings would be \$50,000.

The city, though, maintains changing the bond structure will save taxpayers at least \$150,000 more a year because the ice arena will stay in the hands of a private operator. With that entity paying the city rent and other money, the city's coffers could expand even more. City Manager **Tony O'Rourke's** mantra is the JPA taxpayers benefit if the city is saving money. Talk of refinancing the bonds was never brought up by the JPA board until South Lake Tahoe realized the contract it had with private operators of the ice rink had to be altered to comply with IRS rules as they relate to for-profits. That meant creating a 50-day termination clause that is black and white. The original contract between the city and Tahoe Sports Entertainment (and one that is likely to be reinstituted after the bond sales are finalized) was for 10 years, with a 90-day out clause. Dissolution, though, had many strings attached. The longer contract provides incentives for TSE to make substantive investments in the rink. The ice rink was built with voter-approved Measure S money. Property owners on the California side of the basin – roughly encompassing the boundaries of Lake Tahoe Unified School District – pay \$18 for Measure S. The JPA collects

(Articles are in reverse chronological order)

about \$630,000 a year. There is \$4.5 million in principal owed on the bonds that were approved in 2000 and sunset in 2030. It's expected the bond sales/refinancing will go through at the end of February.

Also at the meeting, the JPA board appointed people to the bicycle and ball field committees. Creation of the committees fulfills a requirement of the revised recreation measure – called Measure R – that was approved in November. The two committees will have a joint meeting Feb. 3 at 9am at Lake Tahoe Airport where they will be given a primer on California's opening meeting law and officers will be elected. All committee meetings will be open to the public.

(Articles are in reverse chronological order)

Lake Tahoe News September 16, 2011

S. Tahoe council asks for help if workers want to keep jobs

Author: Kathryn Reed

After nearly three hours, the South Lake Tahoe City Council turned the budget discussion on the nearly 200 people who attended the special meeting Thursday night. Councilman Bruce Grego led the charge, with his colleagues falling in behind, when he asked where those in attendance have been before last night. Then asking them to suggest solutions for closing the \$5.2 million gap. Asking them to do more than say they are good workers or retirees, and that they should keep their jobs, salaries and benefits. The offer was put to the community at-large as well. With the 2011-12 budget taking effect Oct. 1, the council unanimously agreed to meet again Sept. 27 at 6pm, with a vote expected that night. Between now and then council members want ideas for how to solve the problem, not reasons why not to do something. However, it would be a serious violation for a represented employee to engage a councilperson in a discussion about salaries, benefits or work conditions. This extension also allows the city to continue negotiating with its seven bargaining units and come up with solutions that would alter the budget proposal as presented. While the council met in closed session before the budget meeting started at 7:15pm, no reportable action on the labor negotiations was taken.

Revenue discussion

Grego, showing his frustration, said the council put a measure on the ballot two years ago to raise the business license fee, which would have mostly increased the rate on larger businesses, and the town voted it down. With the hotel occupancy rate at 23 percent, City Manager **Tony O'Rourke** said now is not the time to raise the transient occupancy tax when rooms already are empty. One person who spoke to *Lake Tahoe News* said she tried to offer **O'Rourke** ideas but was shunned. She's going to take her thoughts to the council in private.

At the meeting, Robert Stiles with Tahoe Real Estate Services, suggested raising the vacation rental home fee from \$144 a year to \$250 to raise about \$130,000. Steve Crouch, who represents the General-Public Works association, said lower the reserves to less than 25 percent, don't spend money on frivolous items like \$9,000 to decorate a Christmas tree or \$50,000 on GPS tracking devices for snowplow drivers. Rob Swain, who runs the senior center, said, "There are lots of assets. Things could be explored. We could get creative and have lots better results." This longtime employee ran the ice rink before it was turned over to a private operation last month. He did not present any ideas at the Sept. 15 meeting, but instead spoke in platitudes. Councilman Tom Davis is most concerned about the projected revenue in the budget. He echoed Stiles' comment that forecasting an increase in property taxes of about 1.5 percent could backfire. Property taxes are the city's largest source of income.

What's on the table

(Articles are in reverse chronological order)

The elimination of 22 jobs is likely if concessions are not made by the employee groups regarding benefits. Who exactly they are is not definitive until either a labor contract is renegotiated or the deadline arrives for the council to pass a budget – which must be balanced per state law. Even then, employee bumping rights make for the fallout to be a bit prolonged. Cuts are expected in nearly every department. The three division chiefs in the fire department have been given notice. They are at-will employees.

At the meeting Thursday, **O'Rourke** said the city is "proposing alternative delivery contracts" for the rec center, senior center and pool. He said this would not affect the quality or quantity of services. Sources have told *Lake Tahoe News* the rec center is likely to have a greater partnership with the local Boys & Girls Club because it is running similar programs, plus the two buildings are walking distance from each other. El Dorado County is expected to take over a larger roll in how the senior center is operated. Most counties run these types of programs – not a city. Changes to the pool are expected, but it will not be operated by a private entity.

O'Rourke admitted the golf course, airport, campground and other city run operations could be turned over to a private operator if the numbers make it more advantageous to do so and the council agrees to it. Temporary snowplow operators are expected to go from seven to 15. **O'Rourke** said this will provide for an initial savings of \$256,000 a year, with long-term benefits of a half million dollars a year. Maintenance of roads beyond pothole repair will be contracted out. Furloughs for just about everyone are going away – which equates to 18,000 hours of additional service. Lease purchase agreements for police vehicles will become the new norm.

Who's saying what

Many of the 29 people who spoke, along with a few shouts from the audience (many of whom were watching on the television monitor in the lobby because of space constraints), voiced frustration with what they perceive as cuts only at the bottom. However, it was in March that three director jobs and the assistant city manager position were eliminated. **O'Rourke** on Thursday said the consolidation of jobs resulted in 10 percent raises for the finance director, police-fire chief, and community services director because of increased duties. He failed to mention how the human resources director and public information officer also are making more.

Employees say this is unfair. When they are asked to do more with fewer people they are not given raises. While this is true, they have a contract per their bargaining unit and the upper management positions are at-will and not represented. But two of their own got 10 percent raises as well — the capital improvement manager and payroll specialist. Non-exempt types will also be paying their share of PERS, while the only employee group to agree to do so is the fire association.

O'Rourke emphatically stated he had not received a single bonus nor a nickel raise since he has been here. (Although he came on board in August 2010, the council has yet to review him as is normal each year.)

(Articles are in reverse chronological order)

Crouch, the union rep, said it's frustrating to negotiate with the numbers continually changing. City staff said property taxes and state take-aways legitimately altered the figures. Judy Crawford, former parks and rec employee, lamented how sad it is there are more places to buy pot in town than there are places to buy shoes. Thirteen-year-old Garrett Harley spoke of the great job the rec staff does.

Vivian Gonterman, who has lived in town since Pioneer Trail was a dirt road, equated the city contracting out services to how well the United States has prospered by having other countries make everything. Her husband is a retired city employee.

Joe McKenna, retired fire captain, said, "We've always dealt with financial crisis. I was on the bargaining team. We gave up a lot for our health care." (Retirees get the same health care benefits employees get.)

Jerry Copeland, representing the Admin-Confidential employee group, said no one told him there would be a reward to come to the table first. (The fire association is getting a 2 percent raise because they made concessions.) He also said the perception is the employees are the ones who caused the financial problems.

A recurring sentiment expressed confidentially to *Lake Tahoe News* is that management, and therefore the council, don't really care and are trying to balance the budget on the back of employees who did not create the fiscal mess. In addition, the dictatorial nature of how things are run is often echoed.

Lindsey Henry, 27, a third generation South Lake Tahoe resident, said of the employees, "You need to consider the big picture of what they are doing for this community." Her dad used to work for the city.

Many people voiced concern for how well the streets would be plowed with temps and the potential liability it could create for the city. "Temporary workers won't save our city," Vernon Lee told the council. While the city struggles to live within its means, many who spoke said it's also critical to not lose the sense of community that still lingers.

(Articles are in reverse chronological order)

Mountain Democrat (Placerville, CA) August 11, 2011

Tahoe police chief takes over fire dept.

Author: Adam Jensen

SOUTH LAKE TAHOE — Major changes are in store for both the South Lake Tahoe Fire and Police departments as the city continues a struggle to live within its means. And one of the most significant changes has already taken place. Police Chief Brian Uhler took over as fire chief on Monday following the resignation of Lorenzo Gigliotti on Aug. 1. And Gigliotti, who said he expected to stay through September in a resignation letter, may not be the only leadership position on the way out. During a Wednesday interview, Uhler said he expects a "significantly smaller command structure" at the fire department as part of an upcoming reorganization. The new structure has not been finalized, but the department's three division chief positions could be cut as part of the changes.

Two of the division chiefs are eligible or will soon be eligible for early retirement, Uhler said. Layoffs of the positions are also being considered, said City Manager **Tony O'Rourke**. If the division chiefs are cut, the department would then look to find three supervisors from its pool of nine captains. **O'Rourke** said he then plans on finding a fire chief from the current captains to replace Uhler in the next six to 12 months. Uhler acknowledged there is "a lot of tension" in the Fire Department because of the possibility of job losses, but said he was confident the department would be able to work through it.

The reorganization of both the Police are Fire departments is being conducted in a way that will maintain service to the community, according to both Uhler and **O'Rourke**. "When we have to make these cuts, we don't want to make them from the front line," **O'Rourke** said. South Lake Tahoe Firemen's Association representative Dan Sullivan was in training Friday and not immediately available for comment on the changes to the fire department. Each of the department's division chiefs, Ray Zachau, Greg Gstettenbauer and Marty Scheuerman did not return a request for comment Friday. Uhler acknowledged he is not a fire expert and will be relying on the expertise of department firefighters as he takes on the responsibility of fire chief.

The city has operated with a single head for the Fire Department and Police Department in the past and **O'Rourke** highlighted Uhler's 25 years in public safety in explaining that he has "no concerns" about police chief's ability to take on the expanded role.

Police also see cuts

While Uhler launches a new job as fire chief, significant changes are also under way at the Police Department. The department's captain position will not be filled when Martin Hewlett retires in February. One of three lieutenant positions will also be cut following the retirement of Cam Carmichael the same month. The June retirement of Sgt. Robert Autre and the recent promotion of Sgt. Brian Williams to lieutenant also create two vacancies at the sergeant position that will

(Articles are in reverse chronological order)

not be filled, Uhler said. The loss of Autre's position is "one less officer on the streets, but at least it's not the result of having to lay someone off," Uhler said. Elimination of the positions will require more from the department's lieutenants and officers may also be asked to take on additional responsibilities as part of the reorganization, Uhler said. The elimination of some police services is also being considered.

Moving coordination of the city's Latino Affairs Commission from the Police Department to city spokeswoman Nancy Kerry is one example of a change that has already taken place, Uhler said. The department will still be engaged with the commission on police issues, but does not have the resources to coordinate all of the commissions interests, which include issues like access to housing and job creation, Uhler said. "We want to help, but we want to help in ways that relate to the Police Department," Uhler said. "We have to focus on delivery of core services," Uhler added.

Responding to calls for service, undertaking active patrols, conducting thorough investigations and maintaining participation in the South Lake El Dorado Narcotics Enforcement Team were among the core services listed by Uhler. The changes to the Police and Fire departments are part of strategy spearhead by **O'Rourke** to save \$3.4 million annually over the next five years. The City Council has balanced its budget using reserve funding the past two years and eliminated eight positions in March as part of the city-wide reorganization.

But the strategy has not been as successful as **O'Rourke** would have liked in achieving concessions from the city staff labor groups. He said only 15 percent of the hoped for savings have materialized from the groups. The concessions have come from the South Lake Tahoe Firemen's Association, **O'Rourke** said. "In the absence of concessions, we are looking at layoffs," **O'Rourke** said, adding, "We went through this drill in March. Unfortunately we need to do it again." California cities are required to adopt balanced budgets under state law. A budget proposal will be presented to the city council Aug. 23, **O'Rourke** said.

The city manager said he expected South Lake Tahoe to struggle with revenue for the foreseeable future, noting continued uncertainty in the economy. "This doesn't happen overnight and it won't be solved overnight," **O'Rourke** said. "You cannot expect the status quo to take you into the future."

(Articles are in reverse chronological order)

Lake Tahoe News July 20, 2011

Opinion: Telling the truth from city hall

Author: Tony O'Rourke

Mr. (Steve) Kubby recently wrote about a complaint he filed with the grand jury, which he has a right to do.

However, misrepresenting the facts is harmful to the community and creates confusion. The following facts can be supported with documentation upon request:

- Prior to the city's incorporation in 1965, "rural road standards" existed throughout the community. In 1965, the city inherited the rural roadway network from the county. The current City Council's proposed initiative to invest \$20 million over the next five years to improve and fix the city's road infrastructure is a significant and important step in the right direction. The city has published several articles about its efforts to set aside funding to improve the roads. Unfortunately, Mr. Kubby continues to ignore this fact.
- In 2003, the City conducted an audit of the Redevelopment Agency's financial performance to complete the redevelopment projects in the Stateline area. Following this comprehensive audit, the City Council authorized a loan in the amount of \$7 million to the Redevelopment Agency for costs and revenue shortages related to the redevelopment project. The Redevelopment Agency continues to repay \$500,000 each year for this loan, which covers principal and interest. Over half of the loan amount has been repaid to date. Each year, Redevelopment Agency proceeds also support the city's general gund for services rendered by the city on behalf of the Redevelopment Agency. The city provided all of the background documentation regarding this issue to Mr. Kubby upon his request and reviewed many documents with him about this issue. Two separate grand juries looked in this issue and recommend the city adopt financial policies to more efficiently recover their costs for redevelopment projects. The city adopted those polices in 2005. Now let's move onto more pertinent and immediate challenges, like financial sustainability and infrastructure investment rather than beating this matter to death.
- Mr. Randy Lane's Chateau project is not funded by the city. The city's interest is the same as everyone's, which is a desire to see a project completed at the site. Neither Mayor Hal Cole, nor any city councilmembers, are responsible for the collapse of the project or the economy. The project continues to attract interested investors and will require the collaboration of all parties to see a project come to fruition at the site. The City Council supports completion of a project.
- The city has increased its efforts to keep the public informed about the cost of roads, the progress of projects and all aspects of the city. Visit the <u>city's website</u> and sign up to receive news and information.

Tony O'Rourke is city manager of South Lake Tahoe.

(Articles are in reverse chronological order)

Lake Tahoe News June 10, 2011

Opinion: Plan to improve South Tahoe's roads

Author: Tony O'Rourke

As the city sets it sights on improving the roads of South Lake Tahoe, it's a good time to reflect on the overall condition of the streets and how the Road to Tahoe ever got paved in the first place.

- The city's current roadway network is comprised of over 256 lane miles of roadway.
- Prior to 1960–1965, "rural road standards" existed throughout the community. In 1965 when the city incorporated it inherited the roadway network from the county.
- The "typical" roadway structure on these rural roadways has been a minimal two inches of asphalt over existing compacted dirt. In most cases, no drainage infrastructure nor curb or gutter was installed. By comparison, today's standard residential roadways are 4 inches of asphalt over 8 inches of compacted Class II aggregate base material.
- Making the old roadway conditions even worse, the asphalt mixture used to create these roads included an oil-based binding material resulting in strong, but inflexible roads causing large thermal cracking throughout the network.
- In 1995, the city began investing approximately \$546,903 per year for roadway rehabilitation and overlay for a total of \$7,109,749 expended, excluding years 2000, 2004 and 2005.
- In 2007, the city created a pavement management system to more accurately evaluate and prioritize road maintenance. Prior to the new system, windshield surveys were used to visually observe the road conditions and repairs were scheduled based on appearance. Using the new system, the city inspected every roadway and assigned a score based on the amount of pavement distress per segment. The higher the score, the better the road condition. The average score on a scale of 1 to 100 is an overall 50 or an F grade.
- The city recently evaluated the cost to covert and improve all roadways from rural conditions to "complete streets," which includes curb, gutter, sidewalk, landscaping and lighting at cost of approximately \$300 million.
- For the first time in the city's history, the City Council adopted a Strategic Plan and five-year financial plan which places roadway rehabilitation as a high priority and for the first time the city is allocating a substantial amount of funds to roads. The city will be expending approximately \$4 million annually or \$20 million over the next five years for roadway improvements. This figure is eight times the amount spent on any previous year in the city's history.

The roads to Tahoe will finally begin to look and wear better than ever.

(Articles are in reverse chronological order)

Lake Tahoe News May 16, 2011

Opinion: Now is the time for solutions, not stones

Author: Tony O'Rourke

In response to Mr. (Bill) Crawford's May 12, 2011, opinion piece in the <u>Lake Tahoe News</u> I would like to set the record straight.

It was grossly misleading of Mr. Crawford to state, "the city manager of South Lake Tahoe will advise the City Council to donate \$250,000 of city reserve funds to the school district for upgrading the football field at South Tahoe High School." Mr. Crawford further stated, "This is an example of undisciplined behavior by the city manager because the gift has nothing do with meeting the needs of the city."

First, the May 3 memorandum to the City Council on this matter clearly states that Dr. (Jim) Tarwater, superintendent of Lake Tahoe Unified School District, was scheduled to make a presentation requesting the City Council consider a contribution of \$250,000 toward the Viking Stadium and softball field improvements. Nowhere in the memo am I, as city manager, or any other member of the city staff recommending anything other than to hear Dr. Tarwater's presentation and consider his request. Furthermore, the item was postponed until June because the request required additional information and needed to be discussed in the broader context of the city's proposed five-year Capital Improvement Plan.

In Mr. Crawford's own words, "The school district should run the district and the city should run the city ... but there should be no free exchange of tax dollars." (emphasis added). I find it incredulous that Mr. Crawford would suggest the notion of a potential partnership between the city and school district as ill-advised" and "undisciplined behavior," yet as a council member Mr. Crawford repeatedly supported a partnership between the city and school district as exhibited by the following:

- Voted multiple times to support the school district financially, most recently in 2010 to spend \$52,913 for a South Lake Tahoe police officer to serve four days a week as a school resource officer at South Tahoe High School. The school district contributed \$52,105 for this "financial partnership."
- Voted to support the expenditure of \$28,000 for a land appraisal and master plan for a government center in partnership with the school district and El Dorado County.
- In 2009, voted to support the development and shared operating costs of a city-school district multipurpose room at South Tahoe High School.
- At the Feb. 6, 2007, City Council meeting, Mr. Crawford expressed his opinion of the importance of securing maintenance funding for the renovated athletic track and newly constructed soccer field at South Tahoe Middle School the same track and soccer field for which the city had in 2006 contributed \$270,000 to the school district to build. At the February 2007 meeting Mr. Crawford stated, "this renovated facility should be available

(Articles are in reverse chronological order)

for all of the community." Now, Mr. Crawford criticizes simply the idea of considering the very kind of City-School District partnership he supported as a council member.

Mr. Crawford is correct, "The city can't fix the streets." During Mr. Crawford's tenure as City Council member virtually nothing was done to invest in city streets. In fact, the city last adopted a Capital Improvement Program in 1999.

By comparison, the current City Council in less than 100 days of service has:

- Right-sized the city organization through department consolidations, layoffs and early retirements saving the South Lake Tahoe taxpayers \$10.2 million over the next five years;
- Adopted a Strategic Plan that addresses and prioritizes the needs of the community for the next five years by focusing on Fiscal Sustainability, Economic Development, Improving the Built Environment, Improving Public Trust and Accountability, and Partnership Development;
- Adopted a five-year financial plan that eliminates a projected \$17 million budget shortfall
 over the next five years by right-sizing the city organization to live within its means and
 investing \$25 million in public roads, sidewalks, drainage, lighting and community
 facilities;
- Started developing the first Capital Improvement Plan since 1999 to improve streets, sidewalks, lights, bike paths and community facilities;
- Taken action to provide the public what the public has loudly indicated it wants, which
 includes better government, better streets and infrastructure, better facilities for youth and
 better partnerships among government agencies. In the December 2010 Citizen Survey, a
 mere 32 percent of residents indicated services for our youth were excellent or good and
 81 percent rated community appearance and infrastructure as an essential or very
 important priority to address.

Ironically and unfortunately, when former Councilmember Crawford had the opportunity to put the city on a fiscally prudent and sustainable course as the current City Council has done, he chose to use over \$5.2 million dollars in operating reserves in 2008, 2009 and 2010 largely for personnel costs to balance the city's budget rather than permanently right-sizing the city and investing in public infrastructure. Mr. Crawford, please spare the public lectures on what is prudent or appropriate fiscal discipline. When Mr. Crawford had the opportunity to demonstrate fiscally prudent action, he chose to kick the can down the road.

Every citizen, every city employee, every City Council member in the wake of these financially challenging times must share part of the burden of saving our city. I publicly request Mr. Crawford to commit to finding constructive and positive solutions for our City and not merely sit on the sidelines and criticize those who are making the tough choices now, taking the heat now, for choices that could have been made years ago. These are times that require bold and innovative leadership, not carping from the bench.

(Articles are in reverse chronological order)

Lake Tahoe News April 29, 2011

Opinion: Detailing importance of S. Tahoe's General Plan

Author: Tony O'Rourke

On May 3, the South Lake Tahoe City Council will host a public hearing and work session on the city's General Plan update. On May 17, the City Council is scheduled to consider adopting the General Plan update and final environmental impact report. This is an exciting time for the city as it nears completion of adopting the community's vision following a three-year process of gathering community input, developing ideas, evaluating environmental impacts and concerns and considering alternatives.

The city of South Lake Tahoe's 2030 General Plan update sets a new direction for how the community plans, manages, and implements change. The development of the General Plan update is based on the smart growth principles adopted by the City Council in 2005, the Sustainability Plan adopted by the City Council in 2008, as well as the community's vision as expressed in the draft Tahoe Valley Community Plan, Pathway 2007, many General Plan public workshops and community input during the process through comments and meetings. In addition, the drafted General Plan and final environmental impact report includes environmental mitigation measures and an analysis of consistency with standards set by the Tahoe Regional Planning Agency.

Why do we need a General Plan when we have the Tahoe Regional Planning Agency and its Regional Plan?

Every city and county in California is legally required to adopt a General Plan, which serves as a community's constitution for land use and development. The TRPA sets land use policy on a regional scale, but doesn't include specific needs of a community and South Lake Tahoe is our community. While a Regional Plan is important, its mission is to focus on lake clarity, regional developments and environmental thresholds. The city's General Plan goes a step further and focuses on South Lake Tahoe residents' vision, local needs and neighborhoods.

For example, in December 2010, local residents rated the appearance of South Lake Tahoe among the lowest in a national survey of 270 cities. The majority of the commercial corridor in South Lake Tahoe is deemed a protected "view corridor" to Lake Tahoe; yet the result of the regulations have left the visual appearance of the community below standard and in need of significant upgrade. While a billion dollars has been invested in lake clarity, which is still declining, the infrastructure and appearance of the city have been neglected.

What is and is not in the General Plan update?

Recently, special interest groups and individuals have written articles summarizing as purported "facts" things in the General Plan that are false and misleading. While the General Plan can be

(Articles are in reverse chronological order)

long and arduous reading, it is a public record so one need not argue about what is or is not contained in the plan. For the purpose of fact-setting the following is offered.

What is not in the General Plan:

- The General Plan does not contain a plan for 100 acres of six-story high-density development as asserted by uninformed sources.
- The city's General Plan does not envision thousands of new condominiums. Given the state of the housing market, it will be many years before the proposed 940 market rate residential housing unit allocations and 222 affordable housing residential allocations would be absorbed into the currently depressed housing market. Any new residential unit (which includes condominiums) requires an allocation of a residential unit of rse (RUU) from the TRPA. The exception to the rule is for affordable housing units, which are restricted to low and moderate income households and do not require an RUU. If you read or hear otherwise, you are being given false or misleading information.
- The General Plan does not utilize eminent domain. The City Council adopted Resolution 2008-16 eliminating eminent domain authority from its purview.

What is in the General Plan:

- The plan focuses on sustainability and contains all policies included in the 2008 City Sustainability Plan. With adoption of the General Plan, the city will continue to be the leader in sustainable policy and practices within the Tahoe basin.
- The plan requires the city to promote "Complete Neighborhoods" that provide resident amenities, such as walking and biking trails and enhance neighborhood identity. These amenities have been suggested by special interest environmental groups as projects that would result in a better place to live and visit, which will provide great opportunities for collaboration.
- The plan requires incorporation of policies into community plans and an allowance of up to 70 percent land coverage on specifically-designated properties within areas that are already developed as higher density commercial hubs.
- The plan promotes removing worn and dilapidated buildings from existing commercial
 corridor into centralized hubs, which provides opportunity to improve the visual
 appearance of the city and reduce coverage in sensitive areas by centralizing it into nonsensitive areas. The General Plan requests up to an additional 386,000 square feet of
 commercial floor area to accomplish this goal.

The city is poised to take this opportunity to complete the process of developing a 20-year vision for the future through adoption of a comprehensive General Plan. The City thanks the community for their input into the Plan. The City's General Plan Update and recently adopted Strategic Plan will help to ensure the beauty of our natural environment is not undermined by our built environment.

Tony O'Rourke is city manager of South Lake Tahoe.

(Articles are in reverse chronological order)

Lake Tahoe News November 18, 2010

O'Rourke: Revamp how SLT operates, create a clear vision

Publisher's note: This completes this three-part series on South Lake Tahoe's budget. More

stories will come in the future.

Author: Kathryn Reed

South Lake Tahoe's budget is convoluted and difficult to understand. After probing by *Lake Tahoe News* started earlier this year more documents have been placed on the city's website. This is a good first step. Transparency, though, is still a bit elusive. City Manager **Tony O'Rourke** plans to change how the next budget document looks. He wants a budget message at the front and a summary so the public can more easily discern what lies within. Although warrants are paper clipped to the councilmembers' agenda packets, they are not actually part of the packet. This means they are not part of that public record. Warrants are a list of checks that have been written.

Councilman Bill Crawford for years has been trying to get this practice changed, as well as to have copies available at the meetings for the public. But these warrants in many ways are useless. This is because there is no record to whether the check written was for something that was budgeted. It doesn't say what account the money came from. Nothing indicates what percentage or dollar amount of the account the money came from has been spent to date. Without knowing if the various departments are within budget as the warrants are written, the information is as valuable as the paper it's printed on.

O'Rourke since his arrival in early August has called for a monthly budget update to be in the council's packet. That happened on Nov. 16, but it contained information for the month ending Sept. 30. A case could easily be made that this is dated material, not current.

Councilmembers Kathay Lovell and Hal Cole represent the finance committee that is supposed to be working with staff. But neither has said anything about the budget at a council meeting since the 2010-11 budget was passed in August. This August approval of a budget that took effect Oct. 1 was unprecedented by a South Lake Tahoe City Council. Ex-City Manager Dave Jinkens wanted it approved before he was out of office the first week of August. "The budget process was highly centralized under David. It was him and the finance director," **O'Rourke** said.

Not much vision

The city has seldom been forward thinking more than the end of the fiscal year. But the deficits are going to continue. Transient occupancy tax, sales tax and property tax are the three main sources of income. They are stagnant. The Teeter Law that allows the county to keep the pass through of property tax dollars going from the convention center parcels to the city will expire in a little more than a year. Even though hotel bookings are up going into winter, the cost of those

(Articles are in reverse chronological order)

rooms is not what they were three years ago. Full occupancy does not mean the same amount of TOT collected in years past because the price of a room night is not the same. What does the budget look like for fiscal year 2015-16 – five years from now? No one knows because the city hasn't planned for the future.

O'Rourke is shaking things up so that last paragraph can't be written again. He has assembled 40 people to develop a five-year financial plan. Rank and file staff up to directors are part of the panel. "We need fingerprints and DNA of staff on (the budget)," O'Rourke said. "The result is they will have greater ownership. The process should be transparent and inclusive." This process should eliminate department heads finding out about staff reductions days before the City Council votes for them – as was the case in August. "The City Manager [Dave Jinkens] notified the Fire Chief via e-mail on July 28, almost one week prior to the August 3 City Council meeting," Vuletich wrote *Lake Tahoe News* in reference to the freezing of a division chief's job once the person who has the position retires in January.

Strategic planning

Without goals, the budget ends up taking a shotgun approach to city services instead of being streamlined. **O'Rourke** wants to convene the council that will be seated next month – with 60 percent new faces – to create a strategic plan what will be "a shared vision for the community." He wants to focus on a handful of goals and achieve them. From his first interviews, **O'Rourke** said he is results-driven. To get there he believes the city needs to change its business model. "We need to modify the business model to reflect the priorities," **O'Rourke** said. "There is a thorough lack of infrastructure. We are so deficient in curbs and gutters it's mindboggling. "We need to look at where we can get the money. We need to look at the expense side of the ledger, too." He's well aware the city cannot be all things to all people – thus the need to create priorities. And he doesn't want them to change on an annual basis.

A goal of his is to create a survey for staff and a separate one for the public in the next month. "I want data to drive the decision-making," **O'Rourke**. When told the public has filled out surveys in the past only to have their wishes ignored, **O'Rourke** said it's still a necessity "to make sure we are on the same playing field." He wants to look at the services the city is providing to the public in addition to the facilities. His face contorts a bit while mentioning the locker room at the city pool and the condition it is in. "Hideous" was the word he used.

(Articles are in reverse chronological order)

Lake Tahoe News November 2, 2010

South Lake Tahoe hires police chief from outside department

Author: Kathryn Reed

The first police chief hired from outside the department was sworn in this morning at the South Lake Tahoe City Council meeting. Brian Uhler becomes the eighth chief, taking over a department that has had a rocky time of it in recent years, especially under the leadership of former Chief Terry Daniels. Capt. Martin Hewlett has been the leader of the department since the start of the year after Daniels left. Several members of the police department were on hand as Uhler was sworn-in and given his badge at the end of the Nov. 2 council meeting. He said a few perfunctory words before the meeting was adjourned. Uhler, 49, most recently was a captain in the UC San Francisco police force. He was laid off in August after two years on the job. Before that he spent 25 years with the Corpus Christi, Texas, police department. He retired as a commander. Uhler has a bachelor's degree in criminal justice and a master's degree in public administration, and is a graduate of the FBI Academy.

"He really understands the whole police operations," City Manager **Tony O'Rourke** told *Lake Tahoe News*. "He is very smart and strategic. He doesn't come across as a typical cop." This is **O'Rourke**'s first hire since coming on board in August. His next appointment, which could be before the end of the year, will be director of Parks and Recreation. In the series of panel interviews, Uhler was the top candidate for the chiefs of police. **O'Rourke** sent most of the several dozen resumes to a police chief he knows in Florida who ranked Uhler as the top candidate on paper.

Uhler was one of three finalists. No local candidates made the final list. Uhler called the five panels in one day an "endurance event." Uhler has experience in all aspects of a police department, which appealed to **O'Rourke**. "A lot of chiefs come from administration or the political side. This guy has proven himself on the street," **O'Rourke** said. Another key for **O'Rourke** was to hire someone who could mentor the younger officers. Liking the outdoors was another selling point. Uhler is a hiker, skier and cyclist. "You have to share the values of why people are here. He shares those values and embraces them," **O'Rourke** said.

On top of that, even though Uhler spent so many years in Texas, he is a Giants fan. He drove into town last night after the Giants were crowned World Champions after beating the Texas Rangers in Game 5 of the World Series. Uhler has a little experience with snow. He spent some time in Mammoth – though it was as a youth. With his father in the aerospace industry, he moved around a bit as a kid. After high school he joined the Army, where he entered the military police. He went to the Corpus Christi department after being discharged. Uhler is divorced with two children. His son is in college in North Carolina. His daughter will move to Tahoe this winter to attend Lake Tahoe Community College. He will be making a base salary of \$142,000, with a 1.5 percent longevity incentive boosting his pay to about \$145,000 year. Uhler's first day on the job will be Nov. 8.

(Articles are in reverse chronological order)

Tahoe Daily Tribune August 13, 2010

New city manager in South Lake Tahoe wants to recruit commercial airlines

Author: Adam Jensen

Tony O'Rourke said his management style is "very strategic" and said he will encourage the City Council to select five of priorities on which to focus Just days after touching ground, Tony O'Rourke, South Lake Tahoe's new city manager, introduced himself to members of the Soroptimist International of South Lake Tahoe on Wednesday. O'Rourke began work as the city manager on Monday. He discussed his background and gave attendees to the Soroptimist luncheon at Harvey's Resort and Casino an idea of how he intends to manage his new job responsibilities. Born in Austria to American parents, O'Rourke spent his early years moving between in England, Italy, Washington, D.C., and Thailand before landing on the Hawaiian island of Oahu, where he spent his teenage years.

O'Rourke graduated from Cornell University and was involved in city government in Dallas, Texas, Corals Springs, Fla., and Tallahassee, Fla., prior to becoming the Executive Director Beaver Creek Resort Company in Colorado, a non-profit corporation combining municipal services with a homeowners and resort association. He spent 14 years in Beaver Creek before accepting the South Lake Tahoe position. **O'Rourke** has two college-aged daughters and a 16-year-old son with Suzy **O'Rourke**, his wife of 25 years. The new city manager expects his wife and son to move to the South Shore from Colorado later this month. Since arriving, **O'Rourke** said he's been impressed by the hiking and biking in the area. He's also begun meeting with department heads and other city staff to find out more about the city and what people would like to accomplish.

O'Rourke said his management style is "very strategic" and said he will encourage the City Council to select five of priorities on which to focus. The strategic focus will encourage progress and keep the city council from focusing solely on the issues of the week, **O'Rourke** said. With council support, the city manager said he would like to reestablish commercial air service to Lake Tahoe Airport as one of his first priorities. But, the ability to make changes to the city will rest on the council, **O'Rourke** said. "Unless there's a political will by the political leadership nothing is going to get done," **O'Rourke** said. He said council members deserve respect from the public because they serve long hours in a thankless position with little compensation.

O'Rourke said cities should be judged just like the private sector when it comes to the quality of services it provides. "There's no substitute for results," O'Rourke said. Following a question from the audience about a recent El Dorado County grand jury report that was critical of city leadership, O'Rourke said he like the idea that there are challenges facing the city. He also said the level of dysfunction detailed in the report wasn't surprising. "I read the grand jury report, it doesn't phase me because that's not unusual," O'Rourke said. He said he is focused on moving the city forward. With the level of consternation among the public regarding all levels of government, O'Rourke said its up to the city to earn the trust of its citizens on a daily basis. He

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said he would be proactive in surveying citizens feelings about city government. Feelings about some of **O'Rourke**'s first statements as city manager were positive on Wednesday. Former City Attorney and Soroptimist Cathy DiCamillo was among those impressed by **O'Rourke**'s priorities. "Everything you said is music to my ears. Go, go, go," DiCamillo exclaimed.

(Articles are in reverse chronological order)

Lake Tahoe News July 13, 2010

South Tahoe council approves city manager's 3-year contract

Author: Kathryn Reed

Tony O'Rourke is set to begin his job as city manager of South Lake Tahoe on Aug. 9. The City Council on a 4-1 vote July 13 approved his contract. **O'Rourke**, who left the meeting after the vote, will have a base salary of \$175,000 a year. He will receive \$500/month in a car allowance, two weeks of vacation, and the standard health and retirement package other city employees receive. The city is offering up to \$12,000 to move him, his wife and teenage son to Tahoe from Beaver Creek, Colo.

The contract is for three years. His first review will be after he's been on the job for six months. Just like current City Manager Dave Jinkens' contract, this one comes with a nine-month severance clause if the council decides to dismiss **O'Rourke**. This is a fairly standard item in city manager contracts in California. **O'Rourke** is subject to the two furlough days that are in place, which brings his salary closer to \$161,000. Those two days amount to a salary reduction of 9.23 percent for all city employees. A third furlough day is likely to be part of the city's cost containment plan when the council approves the 2010-11 budget that will be effective Oct. 1.

What could balance out the third furlough day is the 4.62 percent cost of living adjustment the various city unions have negotiated that is supposed to begin Oct. 1. However, the city is currently negotiating with the various labor groups – with the COLA being one of the sticking points. Although the city manager and city attorney positions are not part of any bargaining group, they follow in lockstep with the Administrative and Confidential group. So if the COLA is passed, those positions would get a bump in pay. Also at Tuesday's meeting, the council voted 4-1 to extend City Attorney Patrick Enright's contract a year to 2012. Councilman Bill Crawford was the dissenting vote both times. Enright went up a step on the salary scale, increasing his wages by 5 percent. His severance provision was doubled to 180 days.

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Lake Tahoe News July 3, 2010

South Lake Tahoe council hires city manager

Author: Kathryn Reed

South Lake Tahoe's next city manager has read the grand jury report, he knows the disconnect between the government and the people it is supposed to serve, he knows about shoveling snow, he knows about the economic rollercoaster ride of a tourism based economy – and still **Tony O'Rourke** accepted the job. **O'Rourke**'s experience in the private and public sector led the City Council on Thursday night to vote 4-0 to select him over the three other candidates they interviewed. Councilman Bill Crawford has chosen to stay out of the interview and selection process. "I think it's a great community and a great opportunity for progress. I know there are some real challenges," **O'Rourke** told *Lake Tahoe News* shortly after he was offered the job July 1. "It's an opportunity to respond to the needs of the community and produce a government that works better." Lake Tahoe News did not post this story earlier because the final details of **O'Rourke**'s contract as well as final documents involving the background check did not come until today. A verbal agreement was given, but the contract has not been signed and all the particulars are still being worked out.

O'Rourke will be making in the ballpark of \$169,502 – what current City Manager Dave Jinkens is earning per year. The contract will probably be for three years, also what Jinkens started with. Other benefits beyond the standard health and retirement are being worked on. It is not known if these would include moving costs, paying for temporary housing, a housing allotment, car or something else. His first day on the job should be right around when Jinkens leaves Aug. 7. The council is expected to ratify the contract at the July 13 meeting. "It is going to be a whole paradigm shift in style," Mayor Kathay Lovell said of going from Jinkens to O'Rourke. "(O'Rourke) is very refreshing. He has great people skills, great communication skills. I think he is really strong."

The four council members who voted all favored **O'Rourke**. However, Councilman Bruce Grego, who again did not return phone calls, has been lobbying to keep Jinkens on longer. Councilman Hal Cole was not available for comment. **O'Rourke**, 55, this morning let his bosses at the Beaver Creek Resort Company in Colorado know he is leaving. He has been their executive director since 1996.

According to the company's website, it is "a very special hybrid, combining a homeowners' association, a resort association, with some municipal services added. The Resort Company, a Colorado nonprofit corporation incorporated on April 30, 1979, was designed to help Beaver Creek become and remain a unique resort community." It does have ties to Vail Resorts, which owns Heavenly Mountain Resort. "I think that he is strong enough he will be independent and he will not be tied to Vail Resorts," Councilman Jerry Birdwell said. The hiring of a city manager has not gotten Birdwell off the fence in deciding if he will seek a second term in November, nor will he give a date for when he expects to announce a decision. Birdwell went on to say, "I think

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he was the best qualified person who applied for the position and he will be a great asset to this community." **O'Rourke**'s familiarity with airports was another positive, Birdwell said. "He comes in understanding a mountain resort and tourism," Lovell said. "In the capacity he currently has, even though it is not an incorporated city, it's like it. They have an elected board, they have similar utilities, they have police and fire." One difference is the average daily room rate in Beaver Creek is about \$500, while it is \$120 in the redevelopment area of South Lake Tahoe and much less in the rest of town.

O'Rourke sees his blend of private and public experience as a bonus. He thinks one of the problems with cities is having leaders with only government experience. Before joining Beaver Creek Resort Company, **O'Rourke** was assistant city manager in Tallahassee for a year; city manager of Coral Springs, Fla., from 1992-95 and assistant city manager from 1989-92; assistant city manager of Richardson, Texas, from 1983-85. He has also worked in Dallas, Ithaca, N.Y., Boulder, and was community development director of Isla Vista in California from 1977-79.

Lovell admitted his lack of experience in California was a strike against him when it came to her vote, but she said all the other aspects of his career and experience swayed her to put him at the top of her list – the same place the other council members put **O'Rourke**. **O'Rourke** will be moving to the area with his wife and 16-year-old son. They have two other children who are in college. He is a skier, but prefers to snowshoe with his dog. **O'Rourke** plans to engage the public as soon as he arrives. "I want a laundry list of names of a cross-section of the community to see what the issues are," **O'Rourke** said. "We will quickly develop a strategic plan of action to address the most significant issues." **O'Rourke** said change is definitely needed in the city and that "it's not a painless process and not without a lot of blood, sweat and tears." He added, "Talk is cheap. We have to produce results. What attracted me to this (job) is that it is a great opportunity to produce great results. I'm not naïve. I know the difficulties of the past. We have to be above that."

(Articles are in reverse chronological order)

Rocky Mountain News (CO) January 24, 2001

BEAVER CREEK HOSTS CULINARY CLASSIC

Author: Erik Vienneau

Exclusive Beaver Creek may cater to the rich and famous, but from Feb. 1-4, the resort will make the finest foods in the nation available to the masses. Many of America's most exciting chefs - including Donald Wressell of the Four Seasons in Beverly Hills and George Marrone of San Francisco's super-hot Fifth Floor - and their local counterparts gather for a weekend of gastronomic indulgence at the Beaver Creek International Culinary Classic. Tantalize your taste buds at six-course dinners and intimate tastings while engaging your mind in interactive seminars. "This is like going to Michael Jordan's summer camp instead of seeing one of his games," Beaver Creek Resort Company President **Tony O'Rourke** said. "This is a hands-on opportunity, and that is what makes us special."

The popularity of chefs seems to be soaring to the same heights as one of Jordan's legendary slam-dunks. "People have more ability to enjoy the finer things in life in a strong economy," **O'Rourke** said, "and people are realizing that all the talent in the world is not in Europe - our chefs are rising to the occasion."

No matter the reason, food lovers are searching for more than great skiing on their next vacation. Many want a unique, intimate experience. "Things are more personal in the mountains," Amy Foster-Devore, of Bon Appetit magazine said. "People are there over several days. They can get to know the chefs and other guests on the slopes, over the stove and around the dinner table."

The Beaver Creek event encourages interaction between guests and chefs that's rare at larger-scale events. "A lot of people ask me if the chefs are snobbish or elitist," **O'Rourke** said. "It's the opposite. These people have a passion for the art that is overwhelming. Whether you are a novice or expert in the kitchen, they love the fact that you're interested."

Call 1-888-323-7612 for information on the event, or 1-888-920-2787 for tickets. Individual events are available from \$25 to \$125.

(Articles are in reverse chronological order)

Miami Herald, The (FL) August 10, 1995

CITY MANAGER WARNS OF BELT-TIGHTENING AHEAD

Author: CHRISTINA A. SAMUELS

Coral Springs taxpayers are facing a tax increase this year of less than 1 percent -- but future years may not be as rosy. The budget message prepared by City Manager **Tony O'Rourke** speaks of belt-tightening ahead. "Revenues are approaching a point of marginal growth," wrote **O'Rourke**, whose last day on the job is Saturday. The fast-growing city faces increased public service demands and federal and state mandates. Projected budget shortfalls for next year range from \$2.7 million to \$4.3 million. "The City Commission and staff will be increasingly challenged to balance the need for more services with the community's ability to pay for them," according to **O'Rourke**.

O'Rourke's 1994-95 draft budget recommends property owners pay about \$3.76 per \$1,000 of taxable property value. People in Coral Springs also have to pay about 79 cents per \$1,000 of taxable property value to pay off the city's debts. Though the property tax rate will be open for debate, the "debt service" fee cannot be changed. Together, that brings the total proposed tax bill to about \$4.55 per \$1,000 of taxable value.

For their money, Coral Springs will be getting nine more police officers, two people to staff a new pool on Riverside Drive, a telecommunications employee and a youth counselor to work with school resource officers. The city also plans to spend \$45,000 for a lobbyist, \$2.3 million for development of a new 22-acre park, \$175,000 for street resurfacing and \$245,000 for median beautification. New projects include \$1.2 million to pay for an emergency medical services program, which will start in January. Previously, the service was provided by Broward County. The city will add 24 full-time employees and four rescue units.

(Articles are in reverse chronological order)

Miami Herald, The (FL) August 10, 1995

SPRINGS PREPARES TO MAKE DEVELOPERS PAY FOR NEW SCHOOLS

Author: CHRISTINA A. SAMUELS

As Broward cities continue to debate a proposed one-cent sales tax increase to pay for schools, leaders in Coral Springs are preparing to approve their own plan. On Saturday morning, commissioners will sit down to vote on a proposal that would add schools to the list of basic neighborhood ingredients that developers have to provide before driving the first nail. The list now includes such staples as roads, sewers and parks. The concept is called concurrency -- and it's meant to ensure cities can provide the services to keep up with new growth. But while developers are paving roads and building parks, suburban schools continue to overflow. If city commissioners approve on Saturday, Coral Springs would become the only city in the state to require developers to pay for schools.

But the school system has a countywide plan to deal with crowded schools. Besides pushing for passage of the Sept. 19 sales-tax referendum, school administrators are working on a countywide concurrency plan. School administrators want Coral Springs to work with them. "We would prefer to take the lead on this so we can have a plan in effect," said Lee Stepanchek, the school system's director of property management and site acquisition. But Springs leaders feel that the Broward County School District is not going far enough to help the Northwest Broward city, which is served by 16 bulging schools.

"Theirs is so diluted it doesn't mean anything," City Manager **Tony O'Rourke** said of the countywide plan. "We need both the sales tax and concurrency," said **O'Rourke**, whose last day on the job is Saturday. "One deals with current deficiencies and the other deals with future growth." Many Coral Springs parents support the city's efforts to make developers pay for education. "We all want what's best for our kids. If we can achieve that through concurrency, fine, let's do it," said Mike Resnick, who has a child in Riverside Elementary and two more who graduated from Taravella High.

Monroe County is the only other governmental agency to try linking development to schools. The rule in the Keys went into effect in 1986, but has not been enforced since a successful challenge from a developer in 1990. In Coral Springs, there are still several hurdles before the city can start enforcing new rules for developers. The Florida Department of Community Affairs, which has the final say on the city's proposal, has sent back its recommendation to the city: Work with the School Board. Developers are telling the city the same thing: Don't strike out on your own. "It's not the easiest thing to do and it's not the quickest thing to do," said Paul Bertolami, president of the Coral Springs/Parkland Builders' Association. "But we can't do anything about it. We have to work within the law."

(Articles are in reverse chronological order)

Miami Herald, The (FL) July 4, 1995

O'ROURKE CORAL SPRINGS CITY MANAGER END SPRINGS MANAGER ACCEPTS NEW JOB

Author: ELAINE WALKER

Known for a management style that is both progressive and unorthodox, Coral Springs City Manager **Tony O'Rourke** has never believed in business as usual at City Hall. That attitude has won him both praise and criticism during the last three years. Now it's landed him a new job. **O'Rourke** announced Monday that he will leave next month to become the assistant city manager for support services uwith the city of Tallahassee. He also will coordinate the city's \$350 million operating budget and \$600 million capital budget. His biggest responsibility will be to lead the Tallahassee's adoption of a "total quality management" approach to government. TQM, the latest rage in private businesses, is supposed to give front-line employees the power to make decisions.

Under **O'Rourke**, Coral Springs has been one of the first governments to adopt this philosophy. "This is a golden opportunity to do on a larger scale what we've done here," said **O'Rourke**, 40, who took over in Coral Springs in November 1992. "With Tallahassee being the state capital, people will watch what we're doing. It's like playing on center court." Although he goes from being top dog to one of four assistant city managers, **O'Rourke** says he wanted to work in a bigger city and improve the quality of life for his family. "Titles don't mean much to me," said **O'Rourke**, who will get a small raise from the \$91,600 he earns in Coral Springs. He won't say how much.

O'Rourke's departure caught many off guard because of his popularity with the City Commission. He has weathered several political controversies and is now praised for his reorganization of city government. **O'Rourke** has strived to run the city of Coral Springs like a business, not a bureaucracy. He has increased the city's reserve fund by \$10.5 million, cut the number of employees and eliminated many mid-level managers. Although heralded by his bosses, these moves led to demotions of a number of longtime city employees and created a climate of fear among others. "It's a much leaner, flatter organization than it was when he took over," Mayor John Sommerer said. "Taxpayers benefit from the efficiency."

The changes are evident to many city activists. "City Hall has been much more open than it had been in the past," said Bill Rettinger, president of Pride Promoters of Coral Springs, a civic group. At the same time, **O'Rourke** has helped to jump-start economic development efforts. In the past two years, 14 new businesses have moved to Coral Springs and created over 1,800 new jobs. The city also has positioned itself as a center of sports activity with **O'Rourke**'s help in negotiating the return of the Honda Classic golf tournament next year and the arrival of America's Red Clay Tennis Championships, which just completed its third year. "It takes someone like (**O'Rourke**) to make those things happen," said Jack Doughney, the city's director of leisure services. "He took the diamond and shaped it and polished it." Despite **O'Rourke**'s

(Articles are in reverse chronological order)

current popularity, his reign in Coral Springs has been clouded by controversy. His late-night appointment on a split commission vote led to an investigation of Sunshine Law violations, which were never substantiated. In the summer of 1993, two members of the commission called for his resignation and accused him of financial mismanagement, allegations that also went unproved. And his personal ethics were called into question by his close personal relationship with assistant city attorney Karen Roselli.

But once **O'Rourke**'s opposition was removed from the commission, the city's fate has been in his hands. "I don't think there's any question in anyone's mind that **Tony O'Rourke** runs the city of Coral Springs," said former mayor Ben Geiger. "But I think a lot of city employees will be glad if **Tony** packs up his TQM and takes it with him."

City commissioners say they want **O'Rourke**'s management philosophy to continue. **O'Rourke** will recommend that Assistant City Manager Mike Levinson take over as acting city manager. "The culture that **Tony** has provided to the city is pretty well instilled, but it's going to be imperative that we choose someone who has the same ideals," Commissioner Rhonda Calhoun said.

(Articles are in reverse chronological order)

Sun-Sentinel July 4, 1995

Coral Springs City Manager To Quit O'rourke To Join Team Of 4 In Tallahassee By Mid-august

Author: ANGELA BRADBERY

CORAL SPRINGS - — City Manager **Tony O'Rourke**, who thrived in his job despite a rocky start clouded by scandal, is leaving Coral Springs. **O'Rourke** is heading to Tallahassee, where he will serve as one of four assistant city managers. "If I had to leave, this is the time to leave, when things are good," **O'Rourke** said Monday. **O'Rourke**, 40, makes \$89,025 and gets a \$4,200 car allowance. He said he is getting a raise but wouldn't disclose his next salary. City officials in Tallahassee could not be reached Monday. **O'Rourke**, who steered the third largest city in Broward for 21/2 years, will oversee finance, information services, employee relations and equal opportunity efforts in Tallahassee. He starts in mid-August and will visit Tallahassee this weekend to start house-hunting. "We knew that with the excellent performance he's given the city that he would attract attention from other quarters," Coral Springs Mayor John Sommerer said. "I'm pleased to see his career continue to grow."

Sommerer and other commissioners praised **O'Rourke** on Monday for luring more companies to the city, streamlining the government, cutting costs and introducing to City Hall total quality management. That philosophy, which encourages employees to experiment and to shoulder more responsibility, has been controversial among some employees who say the training is a waste of time and money. **O'Rourke** started receiving criticism as soon as he got the job in November 1992. Because he was selected during an unannounced late-night City Commission vote, rumors swirled that an illegal pact had been made to hire him. That would have been in violation of the state's Sunshine Law, which prohibits elected officials from discussing most matters of business outside of a public meeting. The State Attorney's Office investigated but found that no law had been broken.

Shortly after that, **O'Rourke** became entangled in a nasty power struggle with the city attorney over the running of city hall. Word leaked out that **O'Rourke** had an extramarital relationship with an assistant city attorney who was later fired for insubordination by the city attorney. She sued the city for improper firing and got \$55,000 last year in a settlement. In the summer of 1993, then-Mayor Jeanne Mills quit in frustration, accusing **O'Rourke** of fictionalizing reports and covering up problems. **O'Rourke** denied it. Despite those early months, commissioners said Monday that **O'Rourke** has done an outstanding job.

Times have changed in Coral Springs. Commissioners no longer spar at meetings. Instead, they spend time talking about how wonderful the city is and heaping praise on **O'Rourke**. "It has been a very difficult decision [to leave)," **O'Rourke** said. "We have been producing the kinds of results we have been shooting for."

(Articles are in reverse chronological order)

Miami Herald, The (FL) January 22, 1995

CITIES MAY DO BETTER EMS JOB

Author: DAN KEATING

Emergency medical crews who can't find addresses. Dispatchers who botch alarms. Calls to 911 that aren't even answered. A handful of horror stories have distorted the debate between Broward County and several cities that want to provide their own emergency medical service. "It erodes the public confidence in everybody," said Broward Fire Chief Bruce Moeller. "Everybody loses." After a year of bickering, the county and cities reached a general agreement on Friday that would allow the cities to provide their own ambulance services by raising their own taxes. Even if the deal is approved, it would be months before cities are able to do the job themselves. Can city residents expect better service from municipal crews? A Herald computer analysis of 1,150 calls from the county's emergency logs suggests so. A handful of cities already provide their own rescue services, and those whose calls are dispatched by the county far outperform county crews at getting to emergency sites quickly. County officials admit they're slower to the scene. "It's a valid argument," said Assistant Chief Mike Haywood. "But don't forget we're subsidizing that -- that's why they have resources for a Cadillac system." The Herald analyzed a week's worth of calls from November, the most recent records available. The results showed great discrepancies in response times in different parts of the county, with the worst service in unincorporated areas and in Northwest Broward.

The findings:

- The cities that complain the most about county performance aren't necessarily the areas receiving the worst service.
- In the unincorporated pockets around Southwest Fort Lauderdale, at least two-thirds of the calls take more than seven minutes for a response. The same is true in the vast unincorporated area of West Broward called zone 81. "Eighty-one's always going to top the list," said Haywood. "It includes Alligator Alley, all the way, 30 or 40 miles to the county line." Those areas have by far the worst service. No other area in the county has a majority of calls requiring more than seven minutes.
- In three other areas, well over a third of the responses take more than seven minutes: Lauderhill, the unincorporated Pompano Highlands area, and the zone around Coral Springs, Parkland and unincorporated Northwest Broward.
- Coconut Creek, Tamarac, Plantation, Davie, Fort Lauderdale and the unincorporated area near Northwest Fort Lauderdale waited more than seven minutes between 25 percent and 31 percent of the time.
- Cooper City, North Lauderdale, Wilton Manors and the unincorporated pocket of South Broward around Pembroke Park got the best service: seven minutes or less at least 80 percent of the time. All of those zones are much smaller than the regions with poor service.

(Articles are in reverse chronological order)

• The most striking finding came in the two municipalities that handle their own calls but are dispatched by the county: Hallandale and Lauderdale Lakes. Both have better service than any area served by the county -- fewer than one in 10 calls takes more than seven minutes for a response.

For a year, cities have been trying to get permission from the county to run their own paramedic service. In a preliminary agreement Friday, the county said that Fort Lauderdale, Coral Springs, Plantation, Tamarac, Cooper City and Lauderhill could choose to run independent services. Of those, Coral Springs and Lauderhill have some of the worst service provided by the county, while the other cities get average or better than average service from the county. Lauderhill Fire Chief Chuck Faranda said the findings matched his observations. "It's totally unacceptable," said Faranda, who wants his officers trained and licensed as paramedics. "We feel we can improve the service here. There's not enough of them." While the cities may now be able to get improvements with their own service, there has been no comparable clamor for improvements in the unincorporated zones that are already suffering with the worst service. "I don't think we're going to get better service from the county," said Eric Hersh, vice chairman of the Indian Trace Community Development District Board of Supervisors in Weston, part of the enormous ambulance zone in unincorporated West Broward. He called the findings on response time "disturbing." "That's another reason why we're considering incorporation," Hersh said. Apartment house manager Anna Cass said the emergency crews have a long way to travel to get to her place in unincorporated Pompano Highlands. "I've called a couple of times," she said. "It was all right. First the cops come, then the firetruck, and the last thing that arrives is the EMS paramedics." The county just doesn't have enough crews on the road to provide response times comparable to those of municipal departments. "The county has not dedicated enough resources into the system," said Moeller, the county fire chief. On average, county emergency crews serve twice as many people and twice the geographic area of city units. They respond to 50 percent more calls.

Moeller said the county has been hamstrung by its arrangement with the cities that already provide their own service, including Hallandale, Lauderdale Lakes, Pompano Beach and Deerfield Beach. Taxes for EMS are collected countywide, but a court order requires the county to return part of that money to the 11 cities that provide their own services. For every \$1 the county spends on its own system, it has to send 80 cents to the cities that provide their own service. That means if the county wants to spend \$1 million to improve service in Coral Springs or the unincorporated areas, it has to find \$1.8 million in its budget. "Subsidizing the cities is preventing us from evening out the resources and providing a level of care to all the citizens of the county," said Haywood, the Broward assistant fire chief. The cities have pledged to improve service by committing the money necessary to run their own services with better staffing than the county now provides. "We've never looked at it as financial," said Coral Springs City Manager Tony O'Rourke. "If it means costing more, paying more, I think our commission is ready to do that. It's quality of care that we're interested in." "The cities are more responsive to their communities," said Tamarac Fire Chief Jim Budzinski. "I believe they've proven that."

Budzinski said the recent rash of horror stories may be necessary to draw attention to the need

(Articles are in reverse chronological order)

for improvements. "It's unfortunate," he said, "but it may be inevitable as we change the system." Faranda, the Lauderhill chief, said that if people look at response times, the choice between county and municipal systems is easy. "Anybody can look at it and say, 'Of course I want somebody there in four minutes instead of eight minutes.' "

(Articles are in reverse chronological order)

Miami Herald, The (FL) September 11, 1994

MANAGER PROPOSES A \$56.1 MILLION BUDGET

Author: ELAINE WALKER

As Coral Springs continues to grow, so does the cost of running the city. City Manager **Tony O'Rourke** has proposed a \$56.1 million budget for next year, which begins Oct. 1, that would cover everything from city employees' paychecks to improving the water and sewer system. The budget would maintain the status quo of city services. It would include \$21.1 million for capital improvements -- the things you can see and touch, such as \$1.9 million for renovations at the City Centre and \$2 million to begin development of the Coral Springs Sawgrass Regional Park. "One of our priorities has been capital investments because of the growth of our population and the need to replace aging infrastructure," **O'Rourke** said. "The future really rests with solid investments."

The City Commission has already approved a tentative tax rate of \$4.68 per \$1,000 of taxable assessed property value. That means the owner of a home with an assessed value of \$150,000 who takes the \$25,000 homestead exemption would pay \$585 in city taxes. Here are some of the new programs, facilities and employees included in the proposed budget: One of the cornerstones of Coral Springs' reputation has always been its parks and recreation programs. But with more than 90,000 residents in the city, there is not enough green space to go around. City officials want to change that next year with \$1 million to build four multipurpose fields at Cypress Park. The fields, which are to be ready by October 1995, would be used for soccer, football and baseball. The city also wants to spend \$200,000 to light the ball fields and tennis courts at Forest Glen Middle School, 6701 Turtle Run Blvd., and \$150,000 to finish the development of Riverside Park with a roller hockey rink, volleyball courts, a baseball field and picnic facilities. Swimmers would have a new competition pool at the city's aquatics center, which will cost \$700,000 to build. When you call 911 and ask for a Coral Springs police officer to respond to an emergency, five more officers would be available under the new budget. Chief Roy Arigo says the new officers would be assigned to road patrol once they complete training next spring.

Coral Springs' finest also hope to purchase 75 mobile data terminals at a cost of \$300,000. The computer terminals would give officers direct access to Florida Department of Motor Vehicles records, arrest records and the Coral Springs police computer system. Coral Springs kids would soon be able to learn about fire prevention and safety in a miniature house built just for them. The fire department's budget includes \$30,000 to purchase a 28-foot mobile classroom built to resemble a two-story house with bedrooms and a kitchen. Inside, kids could learn how to get out of danger in case of a real house fire. "With the number of kids in our community, there is a need for more fire safety and education," said Chief Bill Fyfe. Coral Springs would be the first department in Broward County with a fire safety house, Fyfe said. The house would visit schools, shopping centers and city parks starting next spring. Safety Town of Coral Springs would finally get a permanent home. The city wants to spend \$131,000 to purchase a

(Articles are in reverse chronological order)

multipurpose classroom building for Kiwanis Park, where the Kiwanis Club- sponsored safety program serves almost 2,000 Coral Springs kids a year. Five- and 6-year-old kids attend the half-day program to learn about bicycle and pedestrian safety, how to call 911 and stranger awareness. The building also would be available for use by community groups.

BUDGET HEARINGS

The Coral Springs City Commission will hold budget hearings at 6:30 p.m. Monday and Sept. 21 at City Hall, 9551 W. Sample Rd.

Following Monday's hearing, commissioners will host a budget workshop at 7 p.m. and department directors will detail their spending plans and goals for the coming year.

At the budget hearings, the commission can vote to reduce, but not increase, the tax rate.

Copies of the budget and capital-improvements plan are available through the City Manager's Office at City Hall or by calling 344-1004.

(Articles are in reverse chronological order)

Sun Sentinel June 10, 1994

Coral Springs Demotes Managers

Author: ANGELA BRADBERY

CORAL SPRINGS — The city government will shed or reassign most of its managers and shuffle other workers under a plan designed to boost efficiency in everything from parks maintenance to code enforcement. Under the proposal, unveiled Thursday:

- -- Every manager will be offered the chance to resign in exchange for 17 weeks pay and a year of health benefits. Most who leave won't be replaced and many remaining will be shifted to the front lines, in some instances for less money. This affects about 50 people.
- -- Older workers will be offered early retirement. About 25 people are eligible.
- -- Nearly two dozen will be shifted to new jobs. Some will have to take pay cuts.

"We need managers, but we can do with less of them," explained City Manager **Tony**O'Rourke. Coral Springs residents "should love it. There are less chiefs, more Indians. Isn't that what people want from city government?"

City Commissioners, who must approve the buyouts, heralded the plan. "I think that it's novel, that it's pioneering," Mayor John Sommerer said. Vice Mayor Alan Polin called it a "monumental step forward." But Commissioner Rhonda Calhoun was worried about its effect on morale. "There's going to be some short-term pain and suffering," **O'Rourke**. "But we have to break through that." The reorganization comes as city officials wrestle with a \$1.1 million shortfall for the financial year starting in October.

But **O'Rourke** said the plan was not created to save money. Instead, it is to get the city's government operate as private industry. There will be fewer managers and more team leaders, fewer people who do only one task and more workers skilled in many areas, **O'Rourke** said. Some teams will include city commissioners and will focus on such issues as children and education. Other teams will revolve around such areas as public properties and neighborhood services. Residents should get less run-around, **O'Rourke** said.

The plan has caused some consternation in City Hall. One worker who did not want to be identified for fear of being fired said the involuntary demotions are **O'Rourke**'s attempt to force certain managers out. "I think it's a personal vendetta," the worker said. Not so, **O'Rourke** said. "That's paranoia," he said. If **O'Rourke** wanted to get rid of someone, he could simply fire them, he said.

Other workers, though, said they like the plan. "I think the commission is right on track," said Brian Heafy, an information service manager. "We have to run more like a business ... I don't know what's wrong with that."

(Articles are in reverse chronological order)

Miami Herald, The (FL) May 22, 1994

CITY CUTS MAY BRING EMPLOYEE TRANSFERS

Author: ELAINE WALKER

Many Coral Springs city workers are likely to find themselves taking on additional work, moving to new jobs or taking pay cuts as the city struggles to slice more than \$1 million from next year's budget. Preliminary budget projections for the next fiscal year, which will begin Oct. 1, show the city's general fund expenses will exceed revenues by about \$1.5 million, City Manager **Tony O'Rourke** said. The total general fund budget, the money to pay general operating expenses, such as employees' salaries, is projected at more than \$40 million.

City commissioners have directed the city staff not to plan any tax increases, except for the increase needed to cover the city's debt service, which is the amount of money residents agree to pay each year to cover the bonds purchased by the city. Bond issues approved by residents in the past two years include a \$7.5 million bond to purchase environmentally sensitive lands and an approximately \$4.8 million bond for public safety improvements. Most of the projected shortfall in the general operating budget will have to be made up by cuts in City Hall, **O'Rourke** said.

The people facing most of those cuts will be the 570 city workers, whose pay and benefits account for 75 percent of the city's expenses, **O'Rourke** said. Although layoffs are not currently in the works, the streamlining of the organization is likely to have the biggest effect on management-level employees, **O'Rourke** said. The plan is to increase the number of front-line workers who deal directly with the public. That could mean managers being reassigned to lower-level jobs and being asked to take pay cuts, **O'Rourke** said.

Department directors have been asked to come up with plans to restructure their departments and get rid of unneeded positions. "We want every position in the organization to be able to articulate how they add value to the services we provide," **O'Rourke** said. "Otherwise, they need to be in a different position."

City Clerk Jonda Joseph anticipates that her department of five full-time and two part-time employees can take on work now done by other city departments. "We'll be streamlining some things in our office so we have time to do more in other areas and relieve other departments," Joseph said.

Police Chief Roy Arigo hopes to create four more police service aide positions, which would be filled with employees transferred from other city departments. The new service aides would be used to handle police reports that don't have to be filled out by a police officer. These would include property damage, harassing phone calls and bicycle thefts, which altogether account for about 30 percent of the department's police reports. "We want to improve the system so we can give officers more time out on the streets to get involved with the community," Arigo said.

(Articles are in reverse chronological order)

The city's reorganization plans are expected to be completed by next month, when the City Commission will begin holding budget workshops. But even with the city staff restructuring, residents will see their tax bills increase because of the bond issues. The tax bills will rise 5.4 percent from this year's rate of \$4.45 per \$1,000 of taxable property value to \$4.69 per \$1,000 of taxable value.

CITY GOALS

As Coral Springs reaches what many see as the crossroads of its development, the City Commission has identified several target areas for improvement. The priorities will be reflected in the upcoming city budget for next year and in the restructuring of the city staff and resources.

The targets are:

- * Schools and education.
- * Youth and family -- including crime/gun control.
- * Economic development and city finances.
- * Neighborhood vitality -- including growth management.
- * Respect for ethnic and religious diversity.
- * Customer-focused government -- including better marketing of city.

(Articles are in reverse chronological order)

Miami Herald, The (FL) March 8, 1994

EX-SPRINGS ATTORNEYS' SUIT REJECTED

Author: ELAINE WALKER

A federal judge has dismissed a lawsuit filed by former Coral Springs city attorneys Paul McDonough and John Wynn against City Manager **Tony O'Rourke** and two former assistant city attorneys. U.S. District Judge Jose Gonzalez Jr. last week dismissed the suit by McDonough and Wynn, which alleged that **O'Rourke** and former assistant city attorneys Karen Roselli and Tina Talarchyk conspired to defame them. The suit, filed in September, argues that the defendants used their positions to falsely accuse McDonough and Wynn -- verbally and in writing -- of fraud, extortion, grand theft, dishonesty, cheating, overcharging and violating Florida Bar rules. The suit was just one part of the political controversy that erupted in Coral Springs last summer and led to the firing of City Attorney Tucker Gibbs and the resignation of Mayor Jeanne Mills.

One issue that arose at the time involved allegations that McDonough and Wynn, Coral Springs' city attorneys until 1992, overcharged the city for legal work. But in his ruling, Gonzalez found that all of the allegedly defamatory remarks made by the defendants were made in connection with the performance of their official duties. The remarks are therefore, "absolutely privileged under Florida law, irrespective of the intent with which they were made," his ruling states.

O'Rourke said the court ruling just validates what he knew all along. "It was clear from the start that it was nothing but a suit based on harassment and it had no merit," he said. "I just hope this puts to rest the final chapter of the city's history and we can continue to accelerate forward."

McDonough declined to comment on the judge's ruling and referred all calls to his attorney, who could not be reached for comment. Roselli, who was fired in March, has a federal lawsuit pending against the city in which she contends she was dismissed for blowing the whistle on alleged corruption in the city attorney's office. Talarchyk left the city at the end of September when her position as special projects manager was eliminated from the budget.

(Articles are in reverse chronological order)

Miami Herald, The (FL) November 25, 1993

ACCOUNTANTS ABSOLVE CORAL SPRINGS MANAGER

Author: ELAINE WALKER

Part two of a review of Coral Springs City Manager **Tony O'Rourke**'s management practices found basically the same results as part one: no problems. The Fort Lauderdale accounting firm of Coopers & Lybrand found that **O'Rourke** had not violated city policy or procedures in his handling of several financial matters questioned by former Mayor Jeanne Mills.

But in many areas, the city does not have specific policies, leaving the city manager with a great deal of latitude. In a report completed last week, the accountants suggested the City Commission consider adopting policies regarding budget revisions, reimbursement for seminars and the creation of new unfunded positions. The city should also clarify its travel reimbursement policy to determine whether it covers expenses when an employee is interviewing for another job.

Because the report is not considered a formal audit, it did not offer any opinion on whether **O'Rourke** exercised proper judgment or made decisions that were in the best interest of the city, Coopers & Lybrand wrote. This review was an attempt to investigate half of the allegations made against **O'Rourke** last summer by Mills, who accused the city manager of financial and personnel mismanagement.

Florida Atlantic University Professor Donald Clare investigated the allegations of personnel mismanagement, and reported earlier this month that he found no violations of city personnel practices. Clare praised **O'Rourke** for attempting to run the city like a business.

City commissioners said last week they hope this review puts to rest questions of impropriety.

(Articles are in reverse chronological order)

Miami Herald, The (FL) November 7, 1993

REPORT PRAISES SPRINGS MANAGER

Author: ELAINE WALKER

Coral Springs City Manager **Tony O'Rourke** drew high marks for his personnel management practices and his attempt to run the city like a business in an analysis recently completed by a Florida Atlantic University professor. Professor Donald Clare, assistant dean of FAU's College of Urban and Public Affairs, was hired to conduct half of a study of **O'Rourke**'s management practices, designed to sort out allegations made against **O'Rourke** by former Mayor Jeanne Mills. The other half of the study, focusing on **O'Rourke**'s management of city finances, is being done by a representative from the accounting firm of Coopers & Lybrand. The report is expected to be completed in about a week. In studying **O'Rourke**'s management practices, Clare said he was not surprised to find that some of the city manager's innovative ideas have led to criticism. "He's doing a very imaginative job, and that's always risky in the public sector," Clare said. "Things that are rewarded in the private sector are often punished in the public sector." Before her abrupt resignation last summer, Mills criticized **O'Rourke** for ignoring city personnel policies, mismanaging city finances, playing favorites with employees and letting his personal relationship with former Assistant City Attorney Karen Roselli interfere with his job.

But many of the issues regarding the controversy that divided City Hall last summer and led to Mills' resignation were not addressed in Clare's study: problems with employee morale, **O'Rourke**'s relationship with Roselli and the power of the city manager over the city attorney's office. Clare says these were not issues that he was supposed to analyze or things he has the expertise to review. He was to look specifically at the power of the city manager as defined by the city charter, whether the city's personnel policies are uniformly applied and the function of a city manager. His data-gathering consisted of a brief chat with **O'Rourke**, interviews with two assistant city managers and a review of the city charter and other documents. Clare charged the city \$2,600 for the study, but everything except \$100 for expenses will go into a scholarship fund.

Clare's analysis found:

- * The transfer of former Assistant City Attorney Tina Talarchyk to the newly created position of special projects manager was within **O'Rourke**'s authority.
- * The appointment of former City Controller Susan Grant to the position of acting director of human resources did not violate city policies.
- * The City Commission should create a more standardized process for **O'Rourke**'s performance review that is based on achieving goals and objectives.
- * The city charter gives **O'Rourke** almost complete power over city workers, but if the City Commission does not support his efforts it is within its authority to limit the city manager's power.

(Articles are in reverse chronological order)

O'Rourke and the city commissioners said they were pleased with the report's findings. "I knew what we were doing was professional and didn't reflect what the former mayor was saying," **O'Rourke** said. "Hopefully this will make people understand that there is not any corruption taking place in the city of Coral Springs." The city also has commissioned a study from FAU's Institute for Government. Coral Springs will pay \$18,000 for the Vision 2000 project, to help plan for the city's future.

(Articles are in reverse chronological order)

Miami Herald, The (FL) July 26, 1993

GETTING PERSONAL IS COSTLY

Author: Herald Staff

SEEMLY: It's a word with an old fashioned lilt but a good summary of the timeless values of appropriateness, discretion, and propriety. It's also a word not used these days at the city halls of Hollywood and Coral Springs. A majority of each city commission seems willing to forgive or ignore close personal relationships between top city officials and other city employees. These have sparked dissension in both places.

In Hollywood it was a sexual affair between City Attorney Alan Koslow and a secretary. She obtained a settlement on a never-proved harassment charge against her boss because of his recommendation. In Coral Springs a close friendship between City Manager **Tony O'Rourke** and an assistant city attorney led to the messy firing of City Attorney Tucker Gibbs.

Mr. Gibbs says he fired the assistant because she became insubordinate as her relationship with the manager grew. She is suing, saying she was fired because she blew the whistle on a law firm's overcharges. The city is moving briskly to settle, though her accusations remain unproven.

The Hollywood City Commission finally seems to taking the Koslow matter with a bit of seriousness after some defended him. Last week they spoke of possible discipline, but that wouldn't be forthcoming at least until the commission next meets in September. The matter first came to light in April. State prosecutors investigated but referred the issue to the Florida Bar.

Meanwhile, tensions remain between Mr. Koslow and City Manager Robert Noe, who approved the settlement upon Mr. Koslow's recommendation.

The Coral Springs City Commission rejected efforts by two members to discipline or discharge Mr. **O'Rourke** and even declined his suggestion of an outside review. That was an unfortunate decision. An outside review might clear away some of the murk surrounding this issue.

So these matters linger, costing each city dollars, and credibility among employees. While each commission majority has supported their executives' job performance, neither has sent a clear message about professionalism and personal relationships. That omission they may regret.

(Articles are in reverse chronological order)

Sun Sentinel July 10, 1993

Coral Springs Official Rips Opponents Over City Turmoil

Author: ANGELA BRADBERY

CORAL SPRINGS -- Embattled City Manager **Tony O'Rourke** lashed out at his political enemies on Friday, saying he is fed up with the continual turmoil that has sapped employee morale and split City Hall into opposing camps. Employees are "tired of this crap," said **O'Rourke**, who left in the afternoon for a weekend cruise with his wife. "We're not going to allow cheap political theater to continue to obstruct this community." The furor brought on by the two warring factions has become an embarrassment to Coral Springs, once the showpiece city of Broward County, several city employees said on Friday. **O'Rourke** has acknowledged that he could be the next victim in the political shooting match that claimed his nemesis, fired City Attorney Tucker Gibbs, on Thursday. "I'm a target," **O'Rourke** said earlier this week. "People ... would like to see nothing more than me floating down the river in a body bag." But **O'Rourke** said flatly that the prospect of losing his job doesn't concern him. "I don't care enough about it," he said. "My life as city manager has been nothing but pure hell." Gibbs and **O'Rourke** have been on opposing sides, and commissioners lined up behind each. Three commissioners back O'Rourke. Two supported Gibbs. Even with Gibbs gone, the battle is far from over.

Mayor Jeanne Mills, a Gibbs supporter, has called for an inquiry into **O`Rourke`s** management practices. So far, the commission has taken no action on Mills` request. She said she thinks he misappropriated money and violated city policies. Tina Talarchyk, a former assistant city attorney who **O`Rourke** hired when Gibbs wanted to fire her, has not been seen in City Hall for months, Mills said. Talarchyk has been taking vacation and sick time because of stress, **O`Rourke** said. Mills also said former city controller Susan Grant was named acting director of human resources in February though she has no background in that area. **O`Rourke** praised her abilities and said she is being groomed for bigger things.

And the city paid \$23,000 for an employee's medical bills from a liability account instead of a workers' compensation account, Mills said. The City Commission is required to approve any expenditure over \$5,000, but commissioners never heard about it. **O'Rourke** said the money was taken from the wrong account, but the mistake has been corrected. The split goes back months, and centers around legal bills from a former city attorney that were approved by Gibbs and the commission. Commissioners who voted to fire Gibbs have said Gibbs should have told them that an employee, former Assistant City Attorney Karen Roselli, had accused former city attorneys Paul McDonough and John Wynn of inflating the bills. They have denied it.

(Articles are in reverse chronological order)

Miami Herald, The (FL) May 11, 1993

SPRINGS MEETS SUBPOENAS COMING AND GOING

Author: RON ISHOY

Special prosecutors in the Broward state attorney's office recently subpoenaed Coral Springs city employee travel records and cellular phone bills and an accounting of the city's contingency fund. Last week, they changed their minds and withdrew the subpoena. But the investigation is not over. "If you can figure out what's going on," City Manager **Tony O'Rourke** said Monday, "will you let me know?" Prosecutors have been trying to determine whether three commissioners conspired -- in violation of Florida's Sunshine Law -- to promote **O'Rourke** to city manager while they all attended a municipal conference in Texas last November.

O'Rourke, a former assistant city manager and then acting city manager, was unexpectedly promoted to the city's top job very late into a Nov. 17 City Commission meeting, long after most of the audience had gone home. The promotion came in the middle of a nationwide search that had brought 114 other applicants. O'Rourke and the three commissioners who voted for him -- Alan Polin, Bill Stradling and Maureen Berk -- all have denied any secret conspiracy to promote O'Rourke during their trip to Dallas or any other time. Mayor Jeanne Mills and Commissioner Don Sanders voted against O'Rourke at that November meeting. "I see Tony as being someone with an incredible amount of forward thinking and vision and superb talents," Commissioner Polin said after the vote. "This was one of those midnight politics moves. It's a total disservice to the public," Mayor Mills countered. Neither Polin nor Mills was available for comment Monday evening.

Broward State Attorney Michael Satz would not discuss his office's interest in Coral Springs: "We can't confirm or deny any investigation."

Sources close to the probe, however, say the withdrawal of the subpoena does not mean the end of the state attorney's interest in the northwest Broward city. Assistant State Attorney Michael R. Jones, a member of the state attorney's special prosecutions and public corruption unit who issued the subpoena, had demanded that Coral Springs officials keep word of the subpoena confidential. Then he was removed from the case in a routine transfer and Assistant State Attorney John Hanlon took it over. When Coral Springs officials, facing a demand by The Miami Herald to see the subpoena, asked Hanlon to legally defend not releasing it, he withdrew the subpoena. Since then, prosecutor Hanlon has broadened the investigation.

At the last two City Commission meetings, Polin waved what he said were documents showing that City Attorney Tucker Gibbs had mishandled invoices from the city's former attorneys, Paul McDonough and John Wynn. Gibbs asked Polin for a copy, and McDonough and Wynn filed a public records request for the information. But Polin said he had turned it over to the state attorney's office, Gibbs said. Gibbs, McDonough and Wynn all have denied any impropriety.

(Articles are in reverse chronological order)

Miami Herald, The (FL) December 14, 1992

CITY MANAGER'S STYLE DRAWS MIXED REVIEWS

Author: NAFTALI BENDAVID

For lots of people, taking an "interim" position means showing caution, staying out of trouble until the situation solidifies. Not **Tony O'Rourke**. When **O'Rourke** was named acting city manager of Coral Springs two months ago, the former assistant city manager immediately pushed through a controversial \$200,000 insurance policy for the city, arranged one city trip to Dallas, set up another to Reno, signed a deal for a tennis tournament and completely reorganized the city's planning and economic growth departments. All in seven weeks.

It was classic **O'Rourke**, whose swashbuckling management style seems more like that of a brash chief executive than a government administrator. The 38-year-old, who was named city manager last month, is a splash of cold water for Coral Springs, which had grown accustomed to the steady, deliberate style of its last city manager, Edwin "Buz" Eddy. Those who support **O'Rourke** say he's just what the city needs -- a decisive executive, unafraid to take action, impatient with bureaucratic delay. His is a style perfectly suited, they say, to solving the suburban city's longstanding problem of sparse economic development.

But others worry that his style concentrates power in his own hands. **O'Rourke** shows little compassion for city staffers, they say, and his indifference to building consensus is undemocratic. "It's an over-aggressive attitude, a shoot-from-the-hip mentality that could be a serious problem," said David Hulett, a prominent city activist. "That's OK for the division commander, but for the guy leading the (troops) a more thoughtful approach might work much better." Eddy, **O'Rourke**'s former boss, said, "He knows more about business of city management than anyone I've ever known. But sometimes he has a tendency to move a little too fast." Added Stefani Fink, who worked for **O'Rourke** when he was assistant to the city manager of Richardson, Texas: "He had a motto, 'Don't ask permission, ask forgiveness.' His other motto was, 'My way or the highway.' That kind of sums it up."

A tireless worker, **O'Rourke** acknowledges being a risk- taker. And expects the same from the city's employees. "If you're not willing to take risks in this job, you shouldn't be in it," he said. "If you're looking for unanimous consent on issues, nothing will get done. Sometimes you win, sometimes you lose -- but at least play the game. Don't sit on the bench picking up splinters." **O'Rourke** is a child of idealistic parents -- and of the '60s. His father, a physician, served as health commissioner under former New York City Mayor John Lindsay. His mother was a public-health nurse. The family lived in Thailand during the early years of the Vietnam War, and in New York during the student uprising at Columbia University. What **O'Rourke** learned, he says, it that government must be responsive to the people. "It's a function of my genetic coding," he said. After graduating from the University of California, **O'Rourke** received a graduate degree in urban planning from Cornell University. He is married, with 4- and 1-year-old daughters, and he swims an hour each day. He landed in Coral Springs as assistant city manager

(Articles are in reverse chronological order)

four years ago, and immediately undertook a series of decisivereforms. The city's health plan was \$500,000 in debt; by the time **O'Rourke** was through, it was in the black and he had saved the city \$2.3 million. The finance department was in disastrous shape; **O'Rourke** fired or forced out seven top money-handlers, and now it is one of the smoothest-running departments in the city. "A culture had existed in this organization that it was OK to be incompetent, it was OK to be a survivalist," **O'Rourke** said. "That doesn't sit right with me."

His guiding philosophy is the currently fashionable idea that government should be more like business and should work closely with it. He tosses around phrases like "entrepreneurial spirit" and "customer-focused" and "product improvement." But along the way, some saw problems with **O'Rourke**'s impatient, forceful style. His revamping of the health plan was a financial hardship for many staffers, requiring higher deductibles. Once he advocated a 33 percent hike in water fees; it later turned out only a smaller increase was necessary. More recently, he insisted on quickly paying a \$300,000 county fine, despite one commissioner's plea to wait and see if it could be reduced. All these pros and cons converged at 11 p.m. on Nov. 17, when the Coral Springs City Commission abruptly cut short a planned search for a new city manager and, without warning, voted in **O'Rourke**. The item was not on the agenda and few were in the audience.

Some were outraged, seeing the move as improper. And while Commissioner Alan Polin made the motion, many suspected **O'Rourke** was somehow behind it. "There was no honorable reason for doing it that way," said Floyd Schultz, one of the few citizens present at the vote. "There was no emergency. It was just poor." But **O'Rourke**'s supporters said he was clearly the best choice and there was no point in looking further. They see his rapid-fire style as the right response to fast-moving times. "He's been criticized by some for moving too rapidly, but I think he is intelligent enough to go through the thought process where maybe others would be more hesitant," said Commissioner Bill Stradling. Added Commissioner Maureen Berk, "He's aggressive and I think he should be. I support him 100 percent."

With that, **O'Rourke** takes over a fast-growing city of 85,000, whose City Hall has a \$45 million budget and 600 employees. The largest challenge facing Coral Springs is attracting the factories and office buildings that pay high taxes. **O'Rourke** already has sparked the creation of an "economic development foundation," to be run jointly by the city, businesses and landowners. His biggest goal, **O'Rourke** said, is creating an atmosphere in which employees feel free to take chances. "When you can plant the seeds and cultivate that kind of culture, this organization can accomplish anything," he said. Still, **O'Rourke** stepped into the job on a 3-2 vote, and the commissioners who opposed him -- Mayor Jeanne Mills and Commissioner Donald Sanders -- have strong doubts. **O'Rourke** acknowledged he must work on gaining their trust. Said Sanders: "We have to put this behind us and work with him. If he does well, he'll be praised. If he screws up, we'll have a decision to make."

(Articles are in reverse chronological order)

Sun-Sentinel December 4, 1992

Coral Springs Manager Wants To Get Down To Civic Business

Author: KIM MARGOLIS

CORAL SPRINGS -- Call **Tony O'Rourke** this city's answer to Ross Perot. The newly named city manager said his message of back-to-basics government sounds very much like the independent presidential candidate's. Just as Perot thought there was too much mud-slinging and discussion of non- issues in the federal government, O'Rourke said it's time for the Coral Springs government to set aside personality differences and personal agendas to work on civic issues. "Let's talk about what we're going to accomplish, not whether someone is on the losing end of a vote with sour grapes," he said. "We're too sophisticated, too professional, to put up with this stuff anymore," he said. Coral Springs has had its share of political sniping since 1989, when ex- Commissioner Jim Gordon was charged with ethics violations. Last year, a bitter battle between Mayor Jeanne Mills and Commissioner Janet Oppenheimer ended when the two squared off for the mayor's seat and Mills won. In recent months, commissioners have held workshops to discuss ways to bring decorum to sometimes unruly meetings. In fact, O'Rourke's own appointment as city manager brought up a new political problem. Three commissioners -- Vice Mayor Maureen Berk and Commissioners Bill Stradling and Alan Polin -- voted to promote O'Rourke from acting city manager to city manager. Mills and Commissioner Donald Sanders, who voted against **O'Rourke's** appointment, criticized the timing of the hiring. Berk, Stradling, and Polin had just returned from a trip to Dallas, organized by **O'Rourke** to study economic development. Mills and Sanders were invited but chose not to go. O'Rourke said he wants all the commissioners to work together to bring more industry and business to Coral Springs. Like Perot, O'Rourke thinks that government "must act like a business. I take great offense at being called just another government." O'Rourke said he will not allow the controversy over his hiring to go any further. "We've got three votes," he said. "We've just got to get the rest of the commission. I'm convinced we can get a consensus of statesmen."

Berk, the newest city commissioner, said **O`Rourke`s** work as acting city manager has impressed her: ``He`s very bright, he`s very cognizant of the fact that we work as a group and not as individuals. I think this Dallas trip was just an outstanding effort in both the way he put it together and what we gained from it. ``No (other candidates) measured up to him,`` she said. Sanders said that although he didn`t feel **O`Rourke** was the most qualified applicant for the job, he is ready to work with him. ``He`ll work with us on an individual basis and collectively and maybe a little bit extra hard for those people who didn`t vote for him to gain their confidence,`` Sanders said. **O`Rourke**, 38, has been an assistant city manager in Coral Springs since 1989. Before that he was assistant to the city manager in Richardson, Texas. He has also worked as the administrative assistant to the deputy city manager and fire chief in Dallas. **O`Rourke** said he plans to work more closely with requests from commissioners and residents. Residents shouldn`t hesitate to call up the city manager or anyone else to complain about city services, **O`Rourke** said. ``Government has a bad reputation,`` he said. ``It`s certainly not going to be tolerated here. We have a very responsive city staff.``

(Articles are in reverse chronological order)

Miami Herald, The (FL) January 10, 1991

AUDITOR CRITICIZES CORAL SPRINGS ACCOUNTING METHODS REPORT SAYS MISTAKES HAMPER EFFORT TO MAKE DECISIONS ON FINANCES

Author: NAFTALI BENDAVID

If you kept your checkbook the way the city keeps track of its finances, you wouldn't know exactly how much money you had or whether you were spending it wisely, a new audit concludes. The accounting firm of KPMG Peat Marwick, which annually dissects Coral Springs' finances, did not make any conclusions about whether the problems have cost the city money but said the city's ability to make intelligent financial decisions is hampered. Peat Marwick criticized Coral Springs for sloppy bookkeeping, unorthodox accounting methods and financial records the auditors found were in error. Their report, delivered to Coral Springs this week, follows the resignation Friday of Willard Beck after 12 years as the city's finance director amid harsh criticism from his bosses.

"We take it dead serious," Assistant City Manager **Tony O'Rourke** said of the auditors' report. "We're definitely going to address it."

Among Peat Marwick's criticisms, which the auditors said they will detail more fully in a later report:

- * The city paid more than \$2 million in employee medical claims last year but didn't check the claims to ensure they were legitimate.
- * At year's end, the city's main bank account -- its general fund -- "was out of balance, and several accounts included erroneous amounts."
- * Complicated transactions "are not thoroughly researched and rigorously reviewed." The result, the auditors said, has been accounting mistakes that hamper the city's financial decision-making. Mary Wood, a Peat Marwick partner, said she could not provide details.

O'Rourke said city staffers will prepare a response to the audit for Tuesday's City Commission meeting. Peat Marwick is recommending that Coral Springs hire an auditor as part of the city staff. **O'Rourke** said he did not think that was necessary. "Any organization is a composition of individuals, and individuals are people, and people make mistakes," **O'Rourke** said. "The question is how fast you respond to those mistakes. I think we're moving in the right direction."

Nine of the 13 recommendations made by the auditors also were made a year ago but were not followed, Peat Marwick said.

Research Compiled by: Cara Slade and Lynelle Klein

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