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# Citizen Centered Gainesville

Implementation Update - August 2016

# Milestones

● **December 2015**

Blue Ribbon Report  
adopted by the City  
Commission

● **May 2016**

Six initiatives launched and  
underway

2015

2016

● **January 2016**

Citizen Centered  
Gainesville implementation  
begins

● **August 2016**

Expanding the scope to new  
initiatives

# Who you'll hear from today

## The Gainesville Business Portal

Amber Cabrera, Strategic Planning/ Code 4 GNV

Dave Stanton, Code 4 GNV Co-Captain

## The Talent to Win

Laura Graetz, Human Resources/ Design Thinking

## Department of Doing

Sarit Sela, CRA/ Thomas Center B Redesign

Lila Stewart, Planning & Development/ Electronic Plan Review

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# The Gainesville Business Portal

Amber Cabrera & Dave Stanton,  
Code for Gainesville Co-Captains

# CODE FOR GAINESVILLE

An official brigade from the national Code for America organization.

To foster community by  
redesigning our local government  
services together.



# CODE FOR GAINESVILLE

An official brigade from the national Code for America organization.

## PROJECTS

### Business Portal

Making it easier to start a business in Gainesville

### Bike app

Helping bikers to find points of interest and submit service requests

### Connecting people to services

A one-stop-shop for services

All can be found on GitHub: <https://github.com/c4gnv>

### Business Portal Architecture v1



City of Gainesville staff updates data



Socrata

Data automatically updated in Socrata



Socrata data runs through Angular framework

Gainesville City Business Portal

# CODE FOR GAINESVILLE

An official brigade from the national Code for America organization.

## Connect with us:



@c4gnv



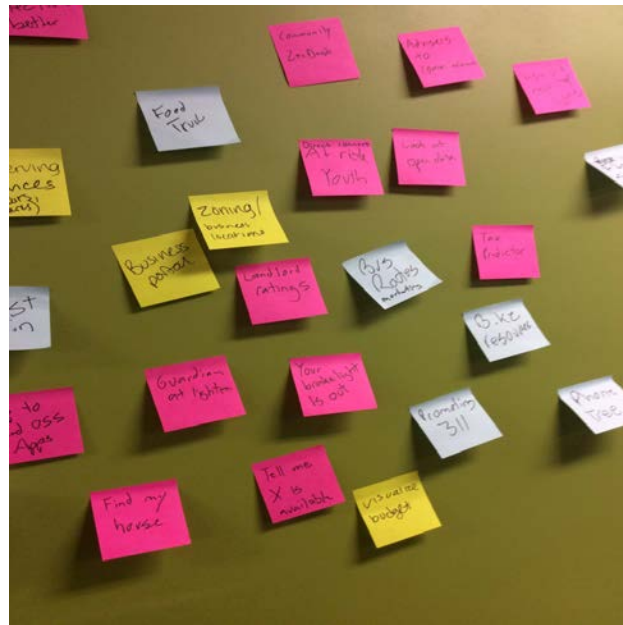
<https://www.facebook.com/c4gnv/>

<http://c4gnv.com/>



Join us on September 3<sup>rd</sup> from 1-4pm RSVP @

<https://www.meetup.com/Code-for-Gainesville/>



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# The Talent to Win

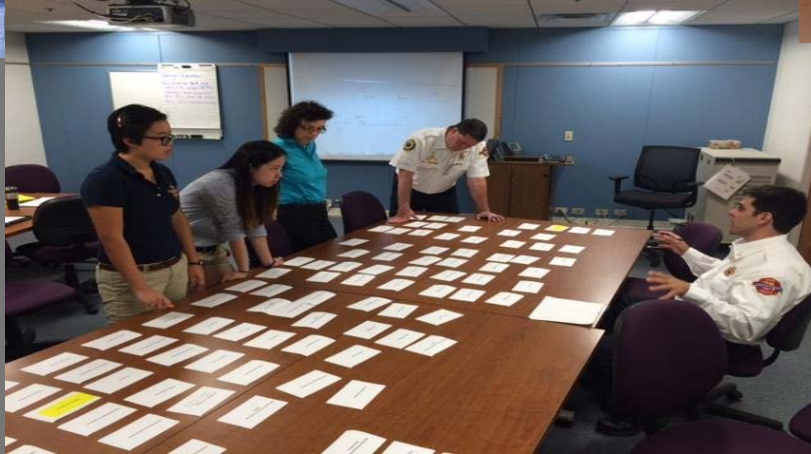
Laura Graetz  
Design Thinking



# Building Awareness



# Putting Design Thinking to Work





**NEXT STEPS**

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# The Department of Doing

Sarit Sela, Thomas Center B Redesign  
Lila Stewart, Electronic Plan Review

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# THOMAS CENTER

PHYSICAL IMPROVEMENTS

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# Thomas Center B



Housing & Community Development

Parks, Recreation, and Cultural Affairs

Building

Code Enforcement

Planning & Development Services

# First Phase of Construction

- Main Entry Stair & Ramp
- Lobby
- Building Department
- Elevator & Staircases Maintenance



# Main Building Entrance

New front stairs & porch tile

New ADA ramp & handicap parking

Landscaping & paving repair



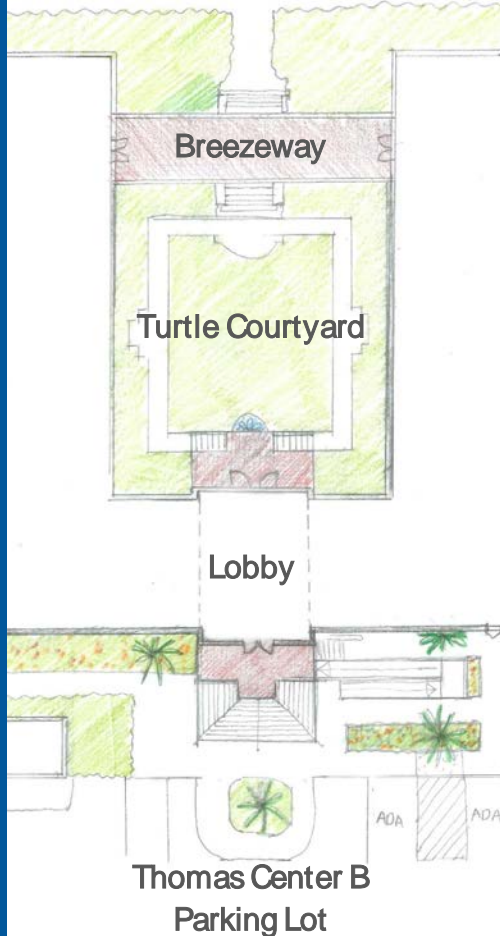


# Lobby: Design Goals

- Create an inviting public space, that is welcoming and informative
- Better connect to the Turtle Courtyard, Thomas Center gardens, and building heritage



Thomas Center Main Gardens



# Lobby

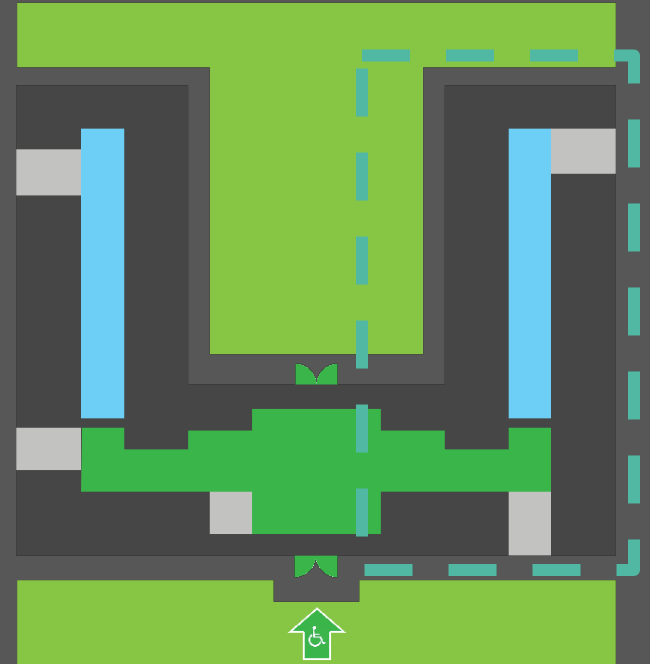
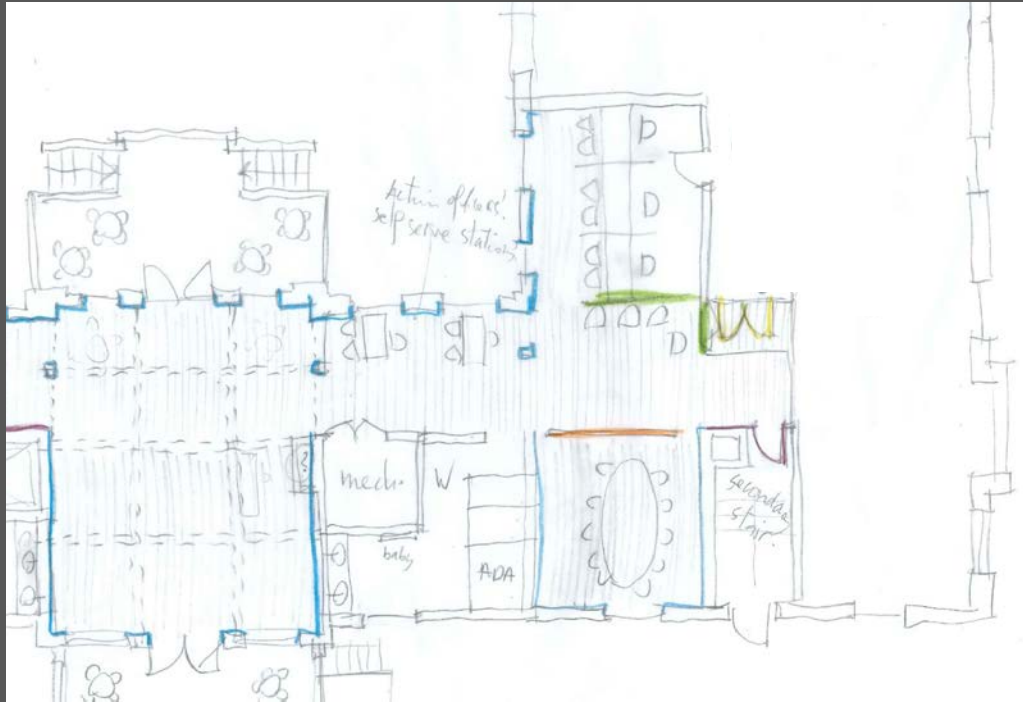
- Lobby design inspired by building history & heritage
- Concierge
- Informal meeting area
- Open to gardens
- Improved wayfinding
- Potential coffee cart vendor



Design inspiration

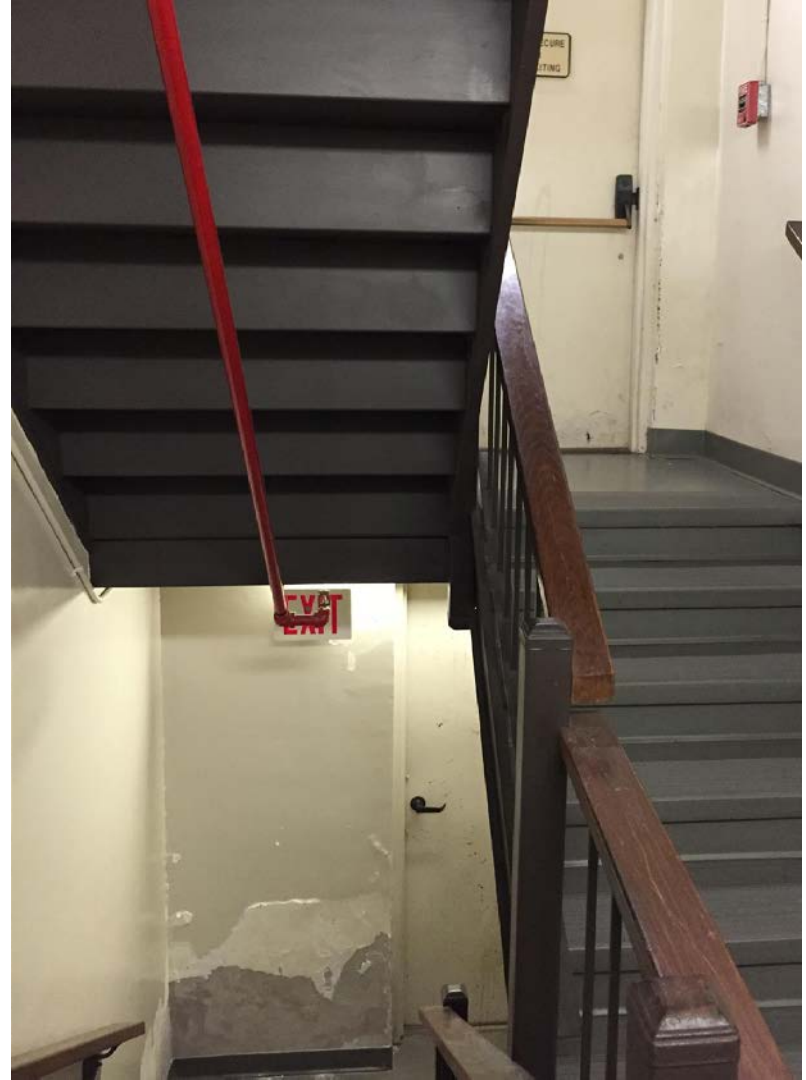
# Building Department

- Front Desk & Front of House areas
- Kitchen relocated to Back of House
- Privacy door to staff corridor



# Maintenance

- Elevator modernization
- Stairwells paint
- Improved Wayfinding





Welcome

NE 7TH AVE.

ADA ADA

ADA ADA

Pch.

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# ePlan Review Implementation

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# The Vision

## Simplify the Review Process

Automated Workflow

Permit Application Submission

Automatic Notification

Inspector Access

Document Management

# Enhance Customer Service

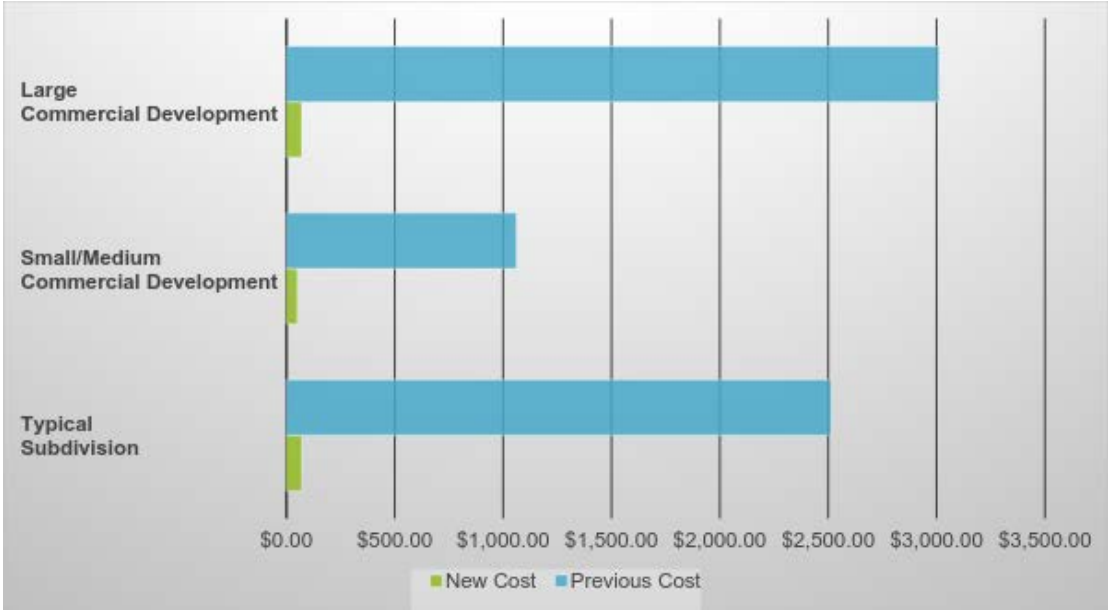
Business  
Process  
Improvements





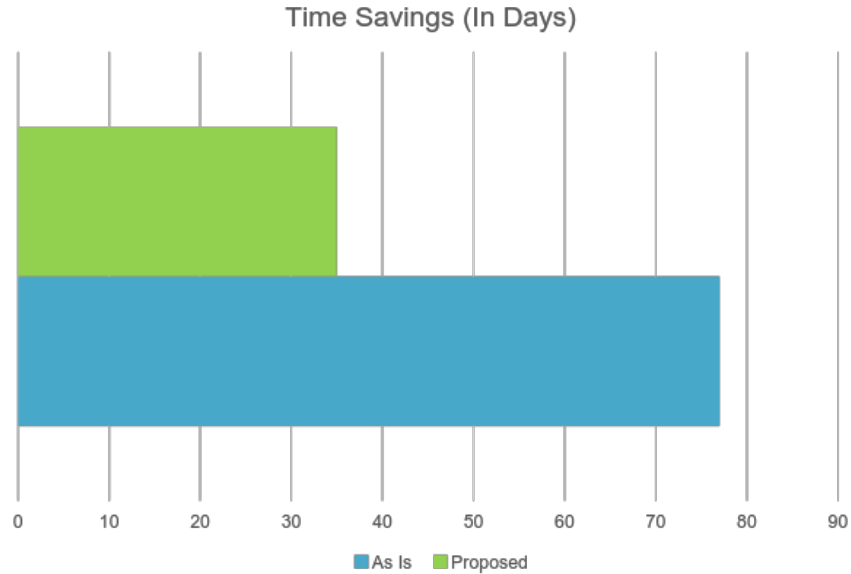
# Reduce Expense of Paper

Business  
Process  
Improvements



# Reduce Time for Review

Business  
Process  
Improvements



# Increase Transparency & Communication

Business  
Process  
Improvements



Main Contact: Scott Pember Phone: 602-971-6061

Task List Info Notes Email Edit

Folder: IGC Demonstration Project Drawings Architectural Plans

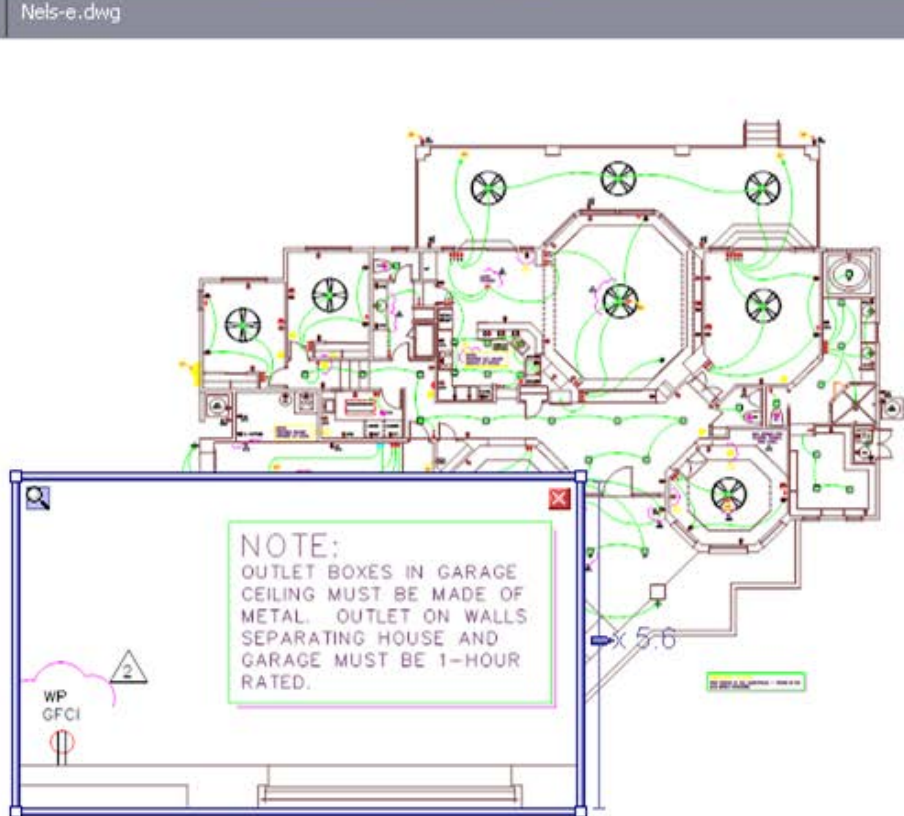
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3/23/2008 10:54 AM  
Duane Green
- Flanged Valve.dgn
- grading plan.dwg  
3/23/2008 11:00 AM  
Duane Green

Nels-e.dwg

Informative Graphics



KEYED NOTES

GENERAL NOTES

PLAN SYMBOLS

ELECTRICAL FLOOR PLAN

# Next Steps

## Timeline

- **August**
  - Stakeholder Outreach
- **September**
  - Training
- **October**
  - Go-live
- **On-going**
  - Incremental improvements and reporting



**Thank you!**