1		(4)	Photograph(s) of the "offending" vehicle shall be taken and shall be of sufficient
2			detail to demonstrate the violation of rule or regulation for which the vehicle is
3			being immobilized. The photograph(s) must be date and time stamped and
4			maintained by the immobilization service for a minimum period of one year six
5			(6) months. Photos must be available for viewing during normal business hours
6			commencing the following business day after the immobilization by 8:00 a.m
7			Normal hours for viewing the photographs are Monday through Saturday 8:00
8			a.m. to 5:00 p.m. at the immobilization service's office registered with the towing
9			administrator. There shall be no charge for viewing the photographs. when such is
10			done during the first available business day as referenced above
11	(b)	Sign	posting. Prior to immobilizing, in any manner, any vehicle parked on a private

- Sign posting. Prior to immobilizing, in any manner, any vehicle parked on a private property, a separate/individual sign meeting the following requirements shall be have been posted on the private property:
 - (1) The sign shall be prominently placed at each driveway access or curb cut allowing vehicular access to the property, within five feet from the public right-of-way. If there are no curb cuts or access barriers, sign(s) must be posted for each 25 feet of property abutting public right-of-way, with a minimum of at least one sign;
 - (2) The sign must clearly indicate, in not less than two-inch high, light reflective letters on contrasting background, that unauthorized vehicles will be immobilized at the owner's expense. The words "vehicle immobilization area" must be included on the sign in not less than four-inch high letters;
 - (3) The sign structure containing the above notices must be permanently installed with the words "vehicle immobilization area" not less than three feet and not more

1			than six feet above ground level and must be continuously located on the property
2			for not less than 24 hours prior to immobilization of any vehicles;
3		(4)	The sign must also provide the name and current telephone number of the
4			immobilization service which placed the immobilization device on the vehicle;
5			and
6		(5)	The sign shall state whether public parking is permitted and the hours of operation
7			that the property is utilized for public parking.
8		(e <u>6</u>)	Where property is posted for trespass towing and the immobilization service will
9			be performed by the same entity or company, the signage requirements may be
0			met by adding "vehicle immobilization area" to existing trespass towing signage.
1	(<u>dc</u>)	Remo	val of immobilization device; release of vehicle; availability and response time.
12		<u>(1)</u>	When a vehicle has been immobilized, the immobilization device shall be
13			removed and the vehicle shall be released or returned to its owner or eustodian
14			other legally authorized person within one hour upon request for removal and
15			payment of the immobilization charge.
16		<u>(2)</u>	Any person, immobilization service which places an immobilization device on an
17			unauthorized vehicle parked on private property shall operate a 24-hour, seven-
18			day-a-week answering service, and shall make available on a 24-hour, seven-
19			days-a-week basis, attendants and equipment for the release of the immobilization
20			device within one hour of request for removal and payment of the immobilization
21			charge.
22	(e <u>d</u>)	Maxii	num immobilization charge. No person or immobilization service may charge an
23		immo	bilization charge or fee for removal of an immobilization device on an unauthorized

- vehicle parked on private property in excess of the fee provided in Appendix A, Schedule

 of Fees, Rates and Charges, of this Code of Ordinances authorized by resolution of the

 city commission. Proof of ownership of the vehicle shall not be required of any person

 who is paying a fee for the removal of the immobilization device. An immobilization

 service shall accept payment for charges from the vehicle owner or authorized

 representative in any of the following forms:
- 7 (1) Cash;
- 8 (2) Major credit card; and/or
- 9 (3) Debit card.
- The immobilization service is required to be able to accept payment at the site of the immobilization, and shall accept any lawfully tendered payment.
- 12 (e) Required receipt. Any person, immobilization service which places an immobilization
 13 device on an unauthorized vehicle parked on private property shall provide, at the time of
 14 payment, a written receipt for all charges imposed and received from the owner or
 15 operator of a other person in control of a vehicle. resulting from the immobilization of a
 16 vehicle. Said receipt shall be made and maintained in duplicate and shall include at a
 17 minimum:
- 18 (1) The date, time, and location of the immobilization;
- 19 (2) The total charges listed individually and specifically;
- 20 (3) The date and time of the request for removal of the immobilization device;
- 21 (4) The date and time of payment of the charges; and
- 22 (5) The following disclosure in bold capitalized letters of at least 12-point type:

1		IF YOU HAVE ANY QUESTION OR COMPLAINT, PLEASE CONTACT
2		THE CITY OF GAINESVILLE'S TOWING ADMINISTRATOR AT THE
3		GAINESVILLE POLICE DEPARTMENT, 413 NW 8 th Avenue,
4		GAINESVILLE, FL 32601;
5	(f)	Return of <u>registered</u> vehicle owner prior to immobilization . No person, immobilization
6		operator or immobilization service shall immobilize a vehicle or charge for its services
7		where the registered owner or other legally authorized person in control of the vehicle
8		arrives at the scene prior to <u>affixing</u> the immobilization <u>device</u> , unless: (1) <u>Tt</u> he registered
9		owner or other legally authorized person in control of the vehicle refuses to remove the
10		vehicle. ; or (2) If Tthe vehicle has already been completely connected to the
11		immobilization device, and the registered owner or other person in control of the vehicle
12		refuses to shall pay a service fee of not more than one-half of the rate contained in
13		Appendix A, Schedule of Fees, Rates and Charges set by resolution by the city
14		<u>commission</u> for such immobilization service. (3) The immobilization service or person
15		immobilizing the vehicle immobilization operator shall wait a minimum of twenty (20)
16		minutes to allow the vehicle's registered owner or person in control of the vehicle
17		operator to secure cash or other acceptable payment of the fees enumerated herein.
18	(g)	Proof of ownership of the vehicle shall not be required of any person who is paying a fee
19		for the removal of the immobilization device.
20	(h)	The registered owner or other legally authorized person in control of the vehicle

The registered owner or other legally authorized person in control of the vehicle shall not be prevented from accessing any of the vehicle's interior compartments by the immobilization service or <u>immobilization</u> operator.

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(4g) Towing/removal requirements. An immobilized vehicle shall not remain immobilized on private property for more than 24 hours. After such period of time has expired, the vehicle shall be released from the immobilization device and the vehicle may be towed or removed pursuant to this article, and no fee shall be assessed for placement or release of the immobilization device.

Sec. 14.5-44. - Enforcement and inspection; disclaimer.

(b)

(a)

- Enforcement and inspection. The towing administrator shall enforce the provisions set forth in this division. This shall not preclude other law or code enforcement personnel from conducting any action as deemed necessary to assure compliance with all applicable laws. To determine compliance and enforce the provisions of this division, the towing administrator any law or code enforcement official shall have the right of entry upon real property during the operating normal business hours of the subject business and shall be immune from civil or criminal prosecution for trespass upon real property while in the discharge of his/her duties of enforcing the provisions of this division.
- Disclaimer of immobilization methods. The imposition of the vehicle immobilization regulations set forth herein is solely intended for the public's protection from vehicle immobilization without adequate notice. Nothing herein shall be construed as authorization or permission to immobilize vehicles on private parking lots open to the public. Any person immobilizing vehicles on private parking lots open to the public shall be subject to citation under this division and any other remedies available to the City of Gainesville.
- Sec. 14.5-45. Revocation of immobilization service or <u>immobilization</u> operator permit, appeal.

1	(a)	In addition to the penalties set forth above, three Three violations of the provisions of this
2		article by an immobilization service or immobilization operator within a one year period
3		a 12-month period shall result in the revocation of the privilege permit to engage in the
4		immobilization services business. An immobilization service permit shall not be revoked
5		for acts of an employee/operator in violation of this section unless the owner or officers
6		of the immobilization service actively participated in or had knowledge of the violation
7		and took no corrective action against the employee/operator or unless repeated violations
8		by an employee did not result in progressive discipline. The immobilization service shall
9		maintain written documentation of all corrective action taken against an
10		employee/operator for a minimum period of one year. In addition to the corrective action
11		taken, the documentation shall detail the type and date of the specific ordinance/statutory
12		violation. An operator permit may be revoked notwithstanding that the operator's
13		violations may not be applicable against the immobilization service for purposes of the
14		immobilization service's revocation. To revoke a permit:
15	<u>(b)</u>	If it is found that the immobilization service or operator meets the requirements for
16		permit revocation, the permit shall be revoked for the following time periods:
17		1. First revocationSix months from the final date of the revocation.
18		2. Second and subsequent revocationsOne year from the final date of the
19		revocation.
20	<u>(c)</u>	The procedure for revoking a permit is as follows:
21		(1) The towing administrator shall inform provide written notice to the
22		immobilization service or immobilization operator, as applicable, in person by

hand delivery or by certified or registered mail within at least seven fifteen (15)

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calendar days prior to the effective date of the suspension revocation. The written notice shall contain notice that the establishment may contest the revocation by requesting a hearing as provided below. Service shall be deemed complete if personally delivered upon the owner or an employee of the immobilization service or immobilization operator, as applicable, by any officer authorized by law to serve process or a duly appointed law enforcement officer of the city police department. The person serving process shall make proof of service within the time during which the person served must respond to the process. If service cannot be personally made within the city, then service may be made by notice to a registered agent of the immobilization service or immobilization operator, as applicable.

- (2) The immobilization service or <u>immobilization</u> operator may file a written request for a hearing <u>within ten calendar days of the date</u> prior to the effective date of the <u>suspension revocation</u> with the <u>towing administrator office of the city manager, or his designee.</u> Failure to <u>timely request a hearing within the ten calendar day period</u> shall constitute a waiver by the immobilization service or <u>immobilization</u> operator of any rights to a hearing. <u>Upon request for a hearing, the revocation shall be stayed until final administrative action has been effected.</u>
- (3) At the due hearing, the immobilization service or operator shall have the opportunity to present any evidence (consisting of testimony and/or written documentation) he/she believes negates or mitigates the revocation.
- (4) In conducting the hearing, the city manager or designee shall have the power to take testimony under oath, require the production of books, paper, and other

1		documents, and receive evidence. Should a party refuse to provide documents as
2		directed by the city manager or designee, then there may be an adverse inference
3		against the party who failed to produce said documents. All parties shall have an
4		opportunity to respond, to present evidence and argument on all issues involved,
5		to conduct cross-examination and submit rebuttal evidence, and to be represented
6		by counsel. Hearsay evidence may be used for the purpose of supplementing or
7		explaining other evidence, but it shall not be sufficient in itself to support a
8		finding unless it would be admissible over objection in civil actions. Any party
9		desiring the hearing be recorded, shall be responsible for arranging and paying the
10		cost of a court reporter's attendance and services.
11	<u>(5)</u>	If the city manager or designee finds, by a preponderance of the evidence, that the
12		immobilization service or immobilization operator meets the requirements for
13		permit revocation, then the city manager or designee shall uphold the suspension
14		of the immobilization service or immobilization operator permit and set the
15		revocation date to begin fifteen (15) from the date of the final administrative
16		order, subject to a writ of certiorari being filed pursuant to paragraph (8) below.
17	<u>(6)</u>	If the city manager or designee finds that the immobilization service or
18		immobilization operator does not meet the requirements for permit revocation,
19		then the city manager or designee shall rescind the revocation of the
20		immobilization service or immobilization operator permit.

The city manager or designee shall provide written notice of the final order to the immobilization service or immobilization operator as applicable. The decision of the city manager or designee shall be the final administrative action.

1	(8)	right to appear. The final administrative order of the city is subject to certification
2		review in a court of competent jurisdiction in Alachua County, Florida by the
3		timely filing of a petition. Upon the filing of a petition in the Circuit Court, the
4		revocation of the permit shall be stayed pending final disposition of the civil case.
5	(4) (9)	Upon the completion of the administrative hearing process and the final
6		determination of the city manager or designee, the city manager or designee
7		review of the evidence presented at the hearing, the towing administrator may
8		shall revoke the immobilization service permit or immobilization operator's
9		permit to engage in immobilization for up to one year, if it is found that the
10		immobilization service or immobilization operator meets the requirements for
11		permit revocation for the following time periods: as follows:
12		a. First revocationSix months <u>from the date of the revocation.</u>
13		b. Second and subsequent revocationsOne year <u>from the date of the</u>
14		revocation.
15	(b <u>d</u>) Any	the immobilization service or immobilization operator whose permit has been
16	revok	ed shall not be eligible to again obtain a permit until such revocation period has
17	expire	ed.
18	(c) Any	immobilization service or operator whose permit has been revoked may file ar
19	appea	l within (15) days of the date of revocation pursuant to the appeals process specified
20	below	/.
21	(d) Right	of appeal. The timely filing of an appeal shall stay the revocation of the permit. The
22	appea	al shall be taken by filing written notice with the chief of police or designee within

(15) days after the decision by the towing administrator to revoke such permit. The notice

of the appeal shall contain the grounds for the appeal and shall contain information showing that either the finding is contrary to the law or is not supported by competent substantial evidence. The chief of police or designee shall transmit copies of the appeal to the city manager along with papers constituting the record upon which the action appealed from is based. The city manager may decide to uphold or reverse the decision of the towing administrator. The decision of the city manager shall be the final administrative action by the city.

Sec. 14.5-46. - Violation of ordinance; penalties; civil citation.

It is unlawful to engage in the immobilization of vehicles on private property without compliance with the requirements of this division. Police officers and code enforcement officers

Law enforcement officers may issue a civil citation to immobilization services or its authorized representatives, immobilization operators, and property owners or their authorized representatives, for violations of any section of this article.

- Section 3. Appendix A. "Schedule of Fees, Rates and Charges", of the Code of
 Ordinances of the City of Gainesville, is hereby amended as follows. Except as amended herein,
 the remainder of Appendix A remains in full force and effect.
- 17 APPENDIX A SCHEDULE OF FEES, RATES AND CHARGES
- 18 POLICE:

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- 19 Roam Trespass towing:
- Trespass towing application process fee (section 14.5-29(a)(6))
- 21 a. Properties 1—5, each 57.00
- b. Properties 6—10, each 42.50
- 23 c. Properties 11—15, each 36.50

- 1 d. Properties 16—20, each 30.50
- e. Properties 20 or more, each 18.00
- 3 Registration—Owners, operators and vehicles:
- 4 (a) <u>Trespass Towing Service permit Owners and vehicles....0.00 318.50</u>
- 5 Late penalty, payment not timely filed, per month 29.00
- 6 (b) <u>Trespass Towing Operators permit.....</u> 11.50
- 7 (c) Replacement permits.....1/2 permit fee
- 8 (d) Trespass Towing vehicle registration, annually per vehicle.... 29.00
- 9 *Immobilization*:
- a. Annual permit fee 318.50
- b. Late penalty, annual payment not timely filed, per month 29.00
- 12 c. Operator permit, per year.... 11.50
- d. Replacement permit.....1/2 permit fee
- 14 e. Vehicle (Medallion) permit, biennially annually per vehicle..... 29.00
- 15 f. Removal.....69.50
- Section 4. It is the intention of the City Commission that the provisions of Sections 1, 2
- and 3 of this Ordinance shall become and be made a part of the Code of Ordinances of the City
- of Gainesville, Florida, and that the sections and paragraphs of this Ordinance may be
- renumbered or relettered in order to accomplish such intentions.
- Section 5. If any word, phrase, clause, paragraph, section or provision of this ordinance
- or the application hereof to any person or circumstance is held invalid or unconstitutional, such
- finding shall not affect the other provisions or applications of the ordinance which can be given

1 effect without the invalid or unconstitutional provisions or application, and to this end the provisions of this ordinance are declared severable. 2 3 Section 6. All ordinances or parts of ordinances, in conflict herewith are to the extent of such conflict hereby repealed. 4 Section 7. This ordinance shall become effective immediately upon final adoption. 5 6 However, any permit issued pursuant to this Chapter 14.5, Article III prior to the effective date of this ordinance shall remain valid until October 1, 2014, unless it is suspended or revoked prior 7 8 to that date. 9 PASSED AND ADOPTED this 19th day of June, 2014. 10 11 12 13 14 Approved as to form and legality ATTEST; 15 16 KURT M. LANNOX 17 NICOLLE M. SHALLEY 18 CLERK OF THE COMMISSION **CITY ATTORNEY** 19 20 This Ordinance passed on first reading this 1st day of May, 2014.

This Ordinance passed on second reading this 19th day of June, 2014.