



Outage Management System Replacement Project

Item #170545
November 9, 2017

Why Replace OMS?

- Outage Management System purchased in 2007
- Outdated technology did not meet our needs during Hermine, Mathew and Irma
- Upgrades costly and complicated due to customizations

What are the benefits

- Real-time interface with IVR (interactive Voice Response), SAP, SCADA (Supervisory Control And Data Acquisition), AMI (Advanced Metering Infrastructure)
- User Friendly Outage map and reliability reporting for multiple departments within GRU and our Customers
- Robust filtering and sorting capabilities to expedite outage restoration

Recommendation

- Advise the City Commission to authorize GRU to negotiate and execute a contract with Open Systems International Inc. (OSI) to implement a new OMS system.