GOAL – SETTING WORKSHOP CITY OF GAINESVILLE

DECEMBER 2, 2005

Facilitated by
Marilyn E. Crotty
Florida Institute of Government
University of Central Florida

INTRODUCTION

The Gainesville City Commission held a Goal Setting Workshop on December 2, 2005. Ms. Marilyn Crotty, Director of the Florida Institute of Government at the University of Central Florida facilitated the session.

The Mayor, Commissioners, and senior staff set ground rules and discussed the internal and external factors that may impact the city in the next five to ten years. The participants then assessed the strengths, weaknesses, opportunities and threats facing the city.

The next part of the workshop consisted of a listing of strategic issues that are significant for the city. At this point, the participants grouped the issues into ten goal areas.

The elected officials then identified objectives for each goal. The Commission then designated the objectives they felt were most important for implementation in the next year. The objectives receiving the most support are identified as Tier One objectives; those of secondary importance are designated Tier Two; and all the rest of the objectives are designated as Other. This report is a summary of the discussions and conclusions of the workshop.

GROUND RULES

The following ground rules were agreed upon by the participants as guidelines for the day:

- Monitor your participation
- Opinions are not right or wrong
- Full participation
- Be brief
- Politely interrupt to add to conversation

EXTERNAL TRENDS & ISSUES

The Council and staff discussed issues and trends that are occurring in the international, national, state, and regional environment that may have an impact on the City of Gainesville in the near future. The following external forces were identified as significant for the community:

Demographics – Aging, Ethnicity

Continued population growth in Florida and region

Reduction in Federal money to local governments – transportation funds

Potential for external investment in community

Telecommunications technology; electronic – communication computations

Healthcare – accessibility, affordability

Wider gap in income distribution – social ramifications

Reduced support from state and federal level for "have nots"

Water supply over demand – "water wars"

Future energy supply – what, from where, funding, impact on environment

Local impact from growth of Asian economics – challenge

U. S. economy move to service, information – not manufacturing. Education more important

Loss of economic power to small local business

Strong market for rental property near University for investment

Renewed interest in urban living – singles, empty nesters

Unknowns of future more dramatic and unexpected

More retirees/more time; part-time residents

Increasing diversity

If major disaster in Tampa - Gainesville will grow

Development moving up from Marion County

National Security issues – allocation of resources

Attainable housing

Interest rate fluctuations

Loss of natural areas

Economic downturn?

Civic participation decreasing – not as much engagement

Ways of participation changing - voting

Expectation government services can be provided online

Telecommuting – working from home

Competition – people can live anywhere

Shift from federal and state funding to local – mandates continue

Political/economic disconnect good for people vs. good for business – not always true

Social issues – breakdown of family

Aging infrastructure – less commitment to public projects, investment

Need for great public places, infrastructure, etc. – cost increasing dramatically

Internationalization of economy – driving up costs

Diversity of families – family unit evolving way of equal opportunity

Education system - changing

Orientation towards entrepreneurship – individual efforts

Universities taking proactive role in economic development in communities

Regional approaches to issues

Public/private approaches

Consolidation of power and control over media

Overpopulation

Emergence of new diseases Climate change Challenge to maintain sense of community

INTERNAL TRENDS & ISSUES

The Commission and staff analyzed internal issues and trends that may have an impact on the city. The following items were identified

Spread of rental property in single family neighborhoods

Competition from other cities – housing, business

Population shift to West – negatively impact City

Continued erosion of property tax base

Save our homes creating inequities

Little money to invest in infrastructure

Increasing investment in core from outside funding - focused on intellectual capacity of

University of Florida - synergistic

University of Florida continued recognition – research

Continued growth – different mentality

Roadway capacity limited

Transportation funding decreasing – need creative alternatives to move people

Increased competition from surrounding counties

Need for city to provide more social services

More interest in economic development on east side

Increased densities in core

Partnerships with private sector

Provision of services not keeping up with growth – more strain on existing services

Need for good annexation policy

Utility revenues could decrease

Inadequate investment in education – K-12 – increasing racial segregation – needs for "mainstream" students – What role for City?

Healthcare system – quality, location

University of Florida increasing demands on services – lack of payment

Partner with Community College on workforce training – Downtown Santa Fe Campus

Loss of natural areas – west of city – maintain preserved green space

Increased needs for recreation

Stress on water supply – rivers, etc.

Innovation and entrepreneurial organization of city – accelerated evolution

Diversity in leadership – shifting demographics – positives and negatives – may be divisive.

Community identity: "All in this together"

More upscale retail

More investment in Depot, Depot Avenue

Connect transportation corridors

Ineffective strategy for public safety – reactive; crime prevention strategy needed

Need to increase overall "we are the city" cohesive team

Operating budget – static costs rising, limits provision of quality service delivery

More technology; e-business

Integrate airport planning into economic development

Annexation potential limited

Innovative ways to retain talent - city government and community

The Commission and staff then identified what they perceive as strengths and weaknesses of the city and its government. They also identified opportunities and threats that the city faces. The following chart is a compilation of these ideas. The number in parens () next to each comment

indicates how many participants made this comment.

| STRENGTHS | WEAKNESSES | OPPORTUNITIES | THREATS |
|-------------------------------|--------------------------------|----------------------------------|--|
| Univ of Fla/SFCC (5) | Lack of revenue base (10) | Univ of Fla./SFCC – | Inability to annex & |
| | | cooperation/coordination (9) | regulate growth (5) |
| Natural resources (5) | City government | New Development; Urban | Major urban growth outside |
| | strategies/processes (10) | Redevelopment (7) | city boundaries (2) |
| High quality workforce (4) | Lack of infrastructure (6) | Annexation (3) | Erosion of federal/state |
| | | | funding for projects (2) |
| Well educated population (4) | Lack of community vision | East side renaissance (3) | Disconnect between citizens |
| | (5) | | & political system (2) |
| High competence of city staff | Public schools not 1st | City/County Gov't relations | Housing prices/affordable |
| (4) | Class (2) | (3) | housing (2) |
| Medical facilities (3) | Lack of skilled labor pool (2) | Develop tourist activities (2) | Tax base resources (2) |
| Citizen participation (3) | Lack of quality | Transit system (2) | Segregation in educational |
| | employment opportunities | ** | & housing opportunities |
| | (2) | | |
| Mass transit (2) | Insufficient recreation | State of the art energy strategy | Competition and lack of |
| | facilities | (2) | coordination between local |
| | | | governments |
| Friendly, diverse community | Lack of services for youth | Quality of Life | Socio-economic and cultural polarization |
| Viability of GRU | Land resources for | Web-based information | Inequitable development |
| | industrial development | explosion | patterns |
| Downtown redevelopment | Not enough investment in | Physical location | Fire/rescue level of service |
| | core or east side | 1 hysical focusion | indicators |
| Civility of City Commission | Ratio of retirees/actives | Innovative economic trends | Unrealistic expectations |
| Street Grid (transportation | Dependency of citizens on | Diversify revenues by | Need more resources for |
| options) | gov't w/o corresponding | expanding services, | code enforcement given |
| -F | funding | implementing new services | strong rental market |
| Airport Industrial Park | E-government, | Population growth in area | Under-investment in |
| | E-Commerce | 1 5 | education |
| Vision/Energy in Organization | Lack of large private | Knowledge leaving city | Failure to recruit/retain |
| | employers | w/retirees | good staff |
| Economic development | Homeless/Downtown | Changing | Student intrusion into |
| - | Plaza | demographics/diversity | neighborhoods |
| Quality of Life | Eastside vs. Westside | Protecting natural resources | Lack of trust in County staff |
| Large land grant | Need for neighborhood | Collection of land by city for | Worse traffic, declining |
| | level infrastructure | future development/RFP's | schools, poor facility |
| | improvements – east side | | maintenance, aging |
| | | | infrastructure |
| Competitively priced utility | No retail downtown | Technology can increase | Adverse environmental |
| services | | service delivery @ lower cost | impact |
| Russ Blackburn | Lack of commitment to | Attracting more investment | Unfunded mandates |
| | public projects | | imposed on City |
| | U of F not engaged in | Not as hurricane prone as | Potential shrinking revenues |
| | community | coastal cities | from GRU |
| | Aging transit fleet/lack of | Outside monies directed to | Marketing efforts by other |
| | funds/facilities to expand | quality vision | counties/communities |
| | | Cooperation between business | Inability to raise sufficient |
| | | community, environmentalists, | revenues to meet demands |
| | | and neighborhood interests |) |
| | | | Mission Creep |

STRATEGIC ISSUES

At this point, participants were asked to identify issues that are important to the future well-being of the city. The following items were listed:

Transportation

Completion of urban transportation network - Depot Avenue, W. 6th Street

Traffic signalization system

Ensure quality of bus fleet

Strategy for improving transit systems – LDS urban area

Funding to complete network of neighborhood streets and sidewalks

Economic Development

Continue economic development strategy

Develop land assembly strategy in CRA

Market/brand the city

Locate tourist development facility in city

Partnerships

Strategy to eliminate competition among local governments

Joint city/county land use development - planning

Review annexation policy

Support schools – make them better

Strategy with University and private sector for (tech transfer) proximate to campus, private spin-offs – partnership

Partnership with Santa Fe for skilled workers – succession plan

Enhance downtown campus – Santa Fe

Maintain partnership with University of Florida to attain top 10 tier status (vision work plan)

Human Capital

Improve services to children

Improve services to seniors

Increase family-oriented programs

Reduce poverty in community

Full service homeless facility/center (investing in people)

Examine equal opportunity programs (who is left out; what to do)

Government Effectiveness

Strategy to develop cohesion in city government

Enhance staff development

Enhance fire/rescue services

Continue to improve development review process

Review and improve government processes and policies, procedures

Continue performance measurement, benchmarking

Infrastructure

Complete capital projects at parks – improve programs Develop long-term energy strategy State of the art telecommunications system

Fiscal

Grow tax base – fiscal Commitment to dedicated funding source for projects and services

Neighborhoods

Strengthening neighborhoods, curtail spread of rental growth; attractive/safe/unique, integrated mixed use
Encourage proliferation of crime watch in neighborhoods

Environmental

Protecting natural resources

Redevelopment

Strategic plan for Depot Park and GRU area
Make downtown full service retail, office, cultural, residential
Initiate SE Renaissance project
13th Street/Waldo Road – redevelopment as retail & other districts (economic corridors)

GOALS

The Commission agreed these ten strategic issue areas were appropriate goals for the next two years. The Commission then identified objectives under each goal. The final activity of the day was the selection of priorities. Any objective that received four or more "dots" (number of dots identified by number in () in front of each objective) is considered a tier one priority. Objectives with three "dots" are tier two priorities. The rest of the objectives are listed as other. It should be noted that only four Commissioners participated in the setting of priorities at the workshop and three others had input later. There is no significance to the order in which the goals are listed.

- Transportation
- Economic Development
- Partnerships
- Human Capital
- Government Effectiveness
- Infrastructure
- Fiscal
- Neighborhoods
- Environmental
- Redevelopment

GOALS AND OBJECTIVES

GOAL - TRANSPORTATION

Objectives Tier One

- (6) Enhance mobility: traffic signalization, transit enhancement, congestion mitigation, trails and sidewalks
- (4) Reconstruct transportation facilities to encourage redevelopment (6th Street, Depot Avenue)

Other^a

Protect infrastructure investment – pavement management system

Revisit transportation funding strategies

GOAL - ECONOMIC DEVELOPMENT

Objectives Tier One

(4) Remove barriers (regulation review, project facilitation)

Tier Two

- (3) Position city to take advantage of innovation economy
- (3) Develop plan for tourist development facility in City

Other

(2) Capitalize on innovation (GTEC, land assembly)

Provide assistance and incentives (enterprise zone, Airport Industrial Park, business development educational program)

Explore city role with airport

GOAL - HUMAN CAPITAL

Objectives Tier One

- (4) Adopt and implement 10 year plan to end homeless (one stop center, review ordinances to increase beds)
- (4) Receive and consider recommendations of Success by Six plan

Tier Two

(3) Support and expand facilities and programs for all ages – cultural, recreational (vocational – Reikert)

Other^a

Examine equal opportunity programs

Assess needs and promote senior living; develop plan for senior services

Better understanding of existing poverty reduction programs and determine way city can effectively participate

Enhance relationship with Housing Authority

GOAL - GOVERNMENT EFFECTIVENESS

Objectives Tier One

(4) Improve communication – increase use of internet for city services – website – strategic plan for e-commerce

Tier Two

(3) Review and improve government policies and procedures – commission meetings, advisory boards

Other

City Commission support, continue use of performance measurement/benchmarking

Identify opportunities for charter officers to work together for completion of projects

GOAL - NEIGHBORHOODS

Objectives Tier One

(4) Review codes relating to rentals

Tier Two

(3) Enhanced codes enforcement (innovative mechanisms, Hall of Shame)

Other

Integrate mixed use development in neighborhoods (reflective of character, compatible)

Examine effectiveness of GPD in enforcing ordinances

Develop and implement plan to enhance neighborhood quality of life - philosophy – town hall meetings

Expand area for university context regulations

Encourage crime watch

GOAL - ENVIRONMENT

Objectives Tier One

(4) Review having city perform its own environmental reviews

Tier Two

(3) Develop land conservation and acquisition program (biodiversity, passive recreation)

Other

(2) Develop educational program to build importance of environmental conservation in urban context

Study/Determine what "sustainability" means for Gainesville – update

Energy conservation program/plan in city facilities

GOAL - REDEVELOPMENT

Objectives

- (4) Initiate S E Renaissance project
- (4) Strategic plan for depot park and GRU area

Tier Two

- (3) Economic corridors for mixed use economic development (Waldo, 13th, etc.)
- (3) Identify plan for innovation zone near University

Other

(2) Make downtown full service

Re-examination of downtown plaza

Expand and beautify reception area of City Hall

GOAL - FISCAL

Objectives Tier One

(5) Annexation to increase tax base

Other

Work with County for passage of additional gas tax

Explore use of fire assessment fee

Use of bonds to fund capital needs

GOAL - INFRASTRUCTURE

Objectives Tier One

- (4) Complete capital projects at parks improve programs
- (4) Continue progress toward state of the art telecommunications system

Other

(2) Renovation plan and location study for Fire/Rescue Department

Develop long-term energy strategy

Review stormwater utility rates for sufficient funds for capital programs

Ensure integrity of wastewater collection system

GOAL INSTITUTIONAL AND INTERGOVERNMENTAL RELATIONS PARTNERSHIPS

Objectives Tier One

(5) Educational institutions:

K-12 – infrastructure sales tax – renovation; University of Florida – joint visioning/planning (including fire services) Santa Fe – downtown campus, workforce training

Other

Other governmental organizations

Relationship to other cities

Annexation – county agreement to plan

Land use planning

DOT (equitable funding, schedule projects) and state agencies

Private and non-profit

TIER ONE

- (6) Enhance mobility: traffic signalization, transit enhancement, congestion mitigation, trails and sidewalks
- (5) Annexation to increase tax base
- (5) Educational institutions:

K-12 – infrastructure sales tax – renovation; University of Florida – joint visioning/planning (including fire services) Santa Fe – downtown campus, workforce training

- (4) Reconstruct transportation facilities to encourage redevelopment (6th Street, Depot Avenue)
- (4) Remove barriers (regulation review, project facilitation)
- (4) Receive and consider recommendations of Success by Six plan
- (4) Review codes relating to rentals
- (4) Initiate S E Renaissance project
- (4) Strategic plan for Depot Park and GRU area
- (4) Continue progress toward state of the art telecommunications system
- (4) Adopt and implement 10 year plan to end homeless (one stop center, review ordinances to increase beds)
- (4) Improve communication increase use of internet for city services website strategic plan for e-commerce
- (4) Review having city perform its own environmental reviews
- (4) Complete capital projects at parks improve programs

TIER TWO

- (3) Position city to take advantage of innovation economy
- (3) Develop plan for tourist development facility in City
- (3) Develop land conservation and acquisition program (biodiversity, passive recreation)
- (3) Economic corridors for mixed use economic development (Waldo, 13th, etc.)
- (3) Identify plan for innovation zone near University