



GAINESVILLE FIRE RESCUE

CRP

Community
Resource
Paramedics

Gainesville.
Citizen centered
People empowered

180043A March 14th, 2019



Ariella Bak

CRP Program Coordinator

- EMT
- Bachelor's Degree – Public Health
- Master's Degree – Healthcare Administration
- Intern GFR August 2016 – February 2017



About Me

HOW MIGHT WE...

guide AND educate

PEOPLE THROUGH THE

solutions AND resources

THEY NEED TO ADDRESS THEIR

social AND medical needs?



Improve Quality of Life

- Increase patient capacity to self-manage chronic health problems

Increase PCP Compliance

- Increase appointment attendance
- Improve patient-physician communication

Decrease EMS Burden

- Reduce non-emergent 9-1-1 calls and ER visits

Goals of CRP



**Help in overcoming
social obstacles and
navigating healthcare**

CRP Visit Breakdown

136

visits Sep 2018 – Feb 2019

87

visits Sep 2018 – Dec 2018

49

visits Jan 2019 – Feb 2019



152

average days in CRP

+8.34%

growth rate monthly projection

Paramedics

7

trained CRP
paramedics



23
minutes on
scene

427

hours spent on
resource pairing
in one month

61.5%



Women

38.5%



Men

Location

NW

27.5%

NE

27.5%

SW

25%

SE

20%

Age of Patients

7.7%



<35

15.4%



35-50

23.1%



51-60

25.6%



61-70

28.2%



71+

Age Range: 26-88 years

Average Age: 61.8 years

CRP in Numbers

Community Model



- **PARTNERSHIPS** with UF, UF Health, Primary Care Physicians
- **INGENUITIVE** service delivery

Strong Economy



- **SAVINGS** for all from reduced usage of emergency systems

Better Future



- **QUALITY OF LIFE** enhancements and improved self-reliability

Support of the Strategic Framework

Community Model: *Service Delivery*

Local Impact

- New ways of working with local healthcare system
- Culture of innovation in Fire/Rescue department



State Model

- Florida peers replicating the example established by GFR



National Connections

- Part of integral discussion on EMS 3.0 Framework
- Cross-country relationships with patients' family members

CRP's First Community Wellness Fair



Community Model: *Service Delivery*

National Connections

- Florida peers replicating the example established by GFR
- EMS World Expo 2019 Speaker



MIH-CP

Five Questions With: Ariella Bak, Gainesville (Fla.) Community Paramedicine Program

01/21/2019

Jonathan Bassett

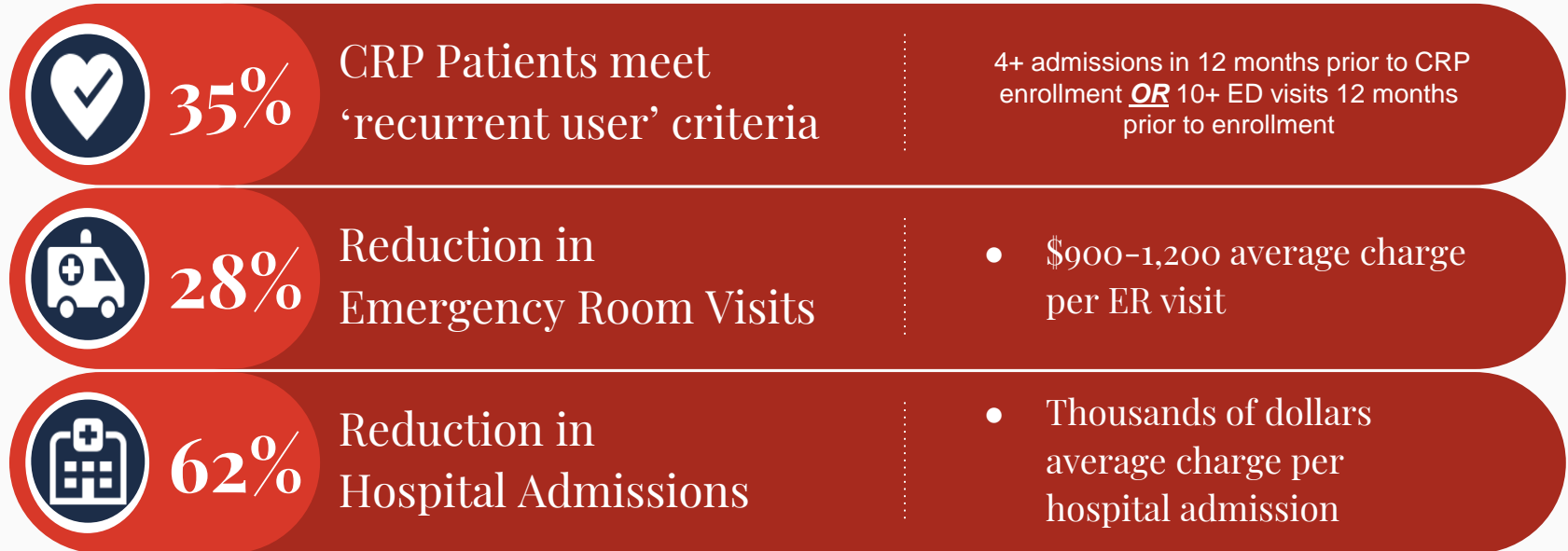


EMS World continues to hear from forward-thinking agencies implementing MIH-CP programs serving at-risk populations in communities both large and small. In 2018, the city of Gainesville, Fla., initiated a community resource paramedic (CRP) program, in which a paramedic and resource coordinator visit patients in their homes and focus on mitigating social determinants of health to resolve misuse of the emergency system. The CRP program educates patients on health and



Strong Economy: *Economic Vitality*

CRP Program Hospital Utilization Results

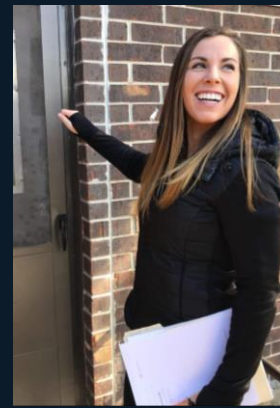


Strong Economy: *Economic Vitality*

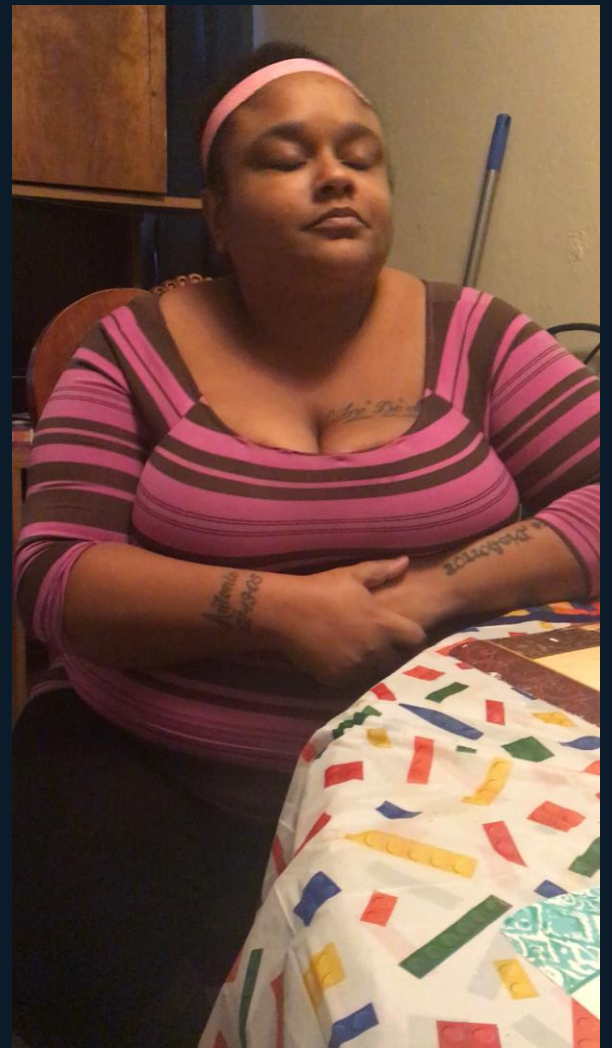
CRP Patient PCP Compliance



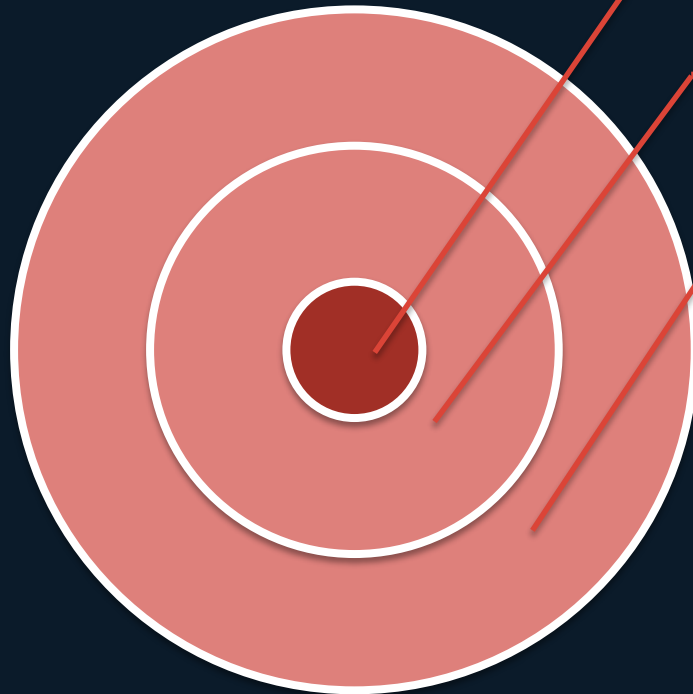
Better Future: *Quality of Life*



**Help in overcoming
social obstacles and
navigating healthcare**



CRP's Strategic Plan



Identify future partnerships and locations for providing wellness clinics as a complimentary resource

Add single-role responders to assist in managing low-acuity calls during peak times, which will additionally support backfilling to allow for dedicated training opportunities

Expand the Community Resource Paramedicine program to build out the concept of a clinic and increase in-home community support

Thank You

Help in **overcoming**
social obstacles and
navigating healthcare

GAINESVILLE FIRE RESCUE

CRIP

Community

Resource

Paramedics