

# City of Gainesville

## Inter-Office Communication

**To:** Nicole Shalley  
City Attorney

**Date:** 3/4/2021

**Via:** Lee Feldman  
City Manager

**From:** Shelby Taylor  
Director of Communication Office

**Subject:** Request to Indemnify – OpenCities, Inc.

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OpenCities, Inc. is a vendor providing the new platform for City's website redesign which will be owned by City's Office of Communications and Engagement. The City is in need of an updated website content management system to enhance user experience, simplify content management and provide neighbor-centric information. As part of the Terms and Conditions of this agreement, OpenCities, Inc. requires indemnification.

The indemnification of website vendors is an industry standard. Further, at no time during the implementation of this project will the vendor be on site, reducing protentional liability.

Due to commonality of practice and other justification listed above, I recommend the City Manager approve the Terms and Conditions of the agreement including the indemnification.

Approved as recommended: Shelby Taylor Date: Mar 28, 2021  
Shelby Taylor  
Director of Communications

Approved as recommended: Lee Feldman Date: Mar 28, 2021  
Lee Feldman  
City Manager

# INDEMNIFICATION\_OPENCITIES56

Final Audit Report

2021-03-28

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