

#110415  
Submitted  
Meeting

11/2/11  
Bill Shipped

8/5/11

TO WHOM IT MAY  
CONCERN AT LEED HEADQUARTERS  
FROM WARREN PHILLIP AND FAMILY AT  
115 SE 47<sup>th</sup> ST. GAINESVILLE FLA

I just want to say THANK YOU  
FROM THE BOTTOM OF OUR HEARTS, FOR  
YOUR ASSISTANCE IN MAKING OUR HOME  
SUPER COMFORTABLE WITH THE NEW  
SPLIT A/C UNIT AND INSULATION THAT YOU  
HAD INSTALLED IN OUR HOME, YOUR  
LEVEL OF PROFESSIONALISM IS OUTSTANDING  
FROM DAY ONE, WHEN I FIRST APPLIED  
TO THE END RESULT, YOUR TWO FIELD  
REPS ERIK, AND CARLOS REALLY DID A  
SUPERB JOB IN TALKING TO ME, EDUCATING  
ME ON MY ENERGY CONSUMPTION, THEY MADE  
ME FEEL VERY ACCEPTED IN A WORLD WHERE  
THINGS AT TIMES DOES NOT SEEM FAIR  
ERIK AND CARLOS MOTIVATED ME TO CONTACT  
AS MANY OF THE RECOMMENDED CONTRACTORS AS  
POSSIBLE, AND I DID THAT, THE COMPANY THAT  
GOT THE BID COMFORT TEMP WAS SUPER EFFICIENT  
IN THERE INSTALLATION, IT TOOK THEM ABOUT  
6 HOURS TO COMPLETE THE JOB THOSE GUYS WERE  
GREAT IN THERE WORK AND IN GENERAL THEY HAD  
A GREAT ATTITUDE AND RESPECT TOWARDS ME  
THE INSULATORS ALSO DID A QUICK AND EXCELLENT  
JOB INSULATION ASAP

September 13, 2011

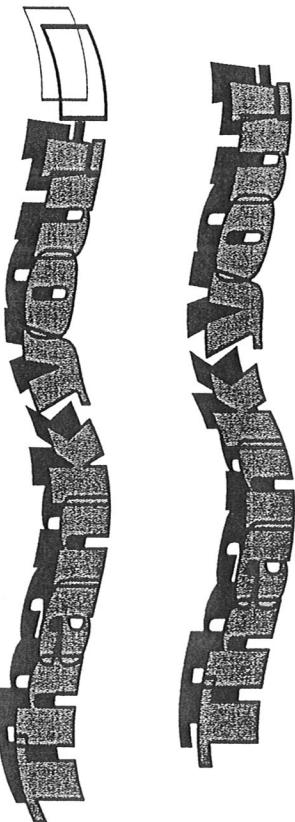
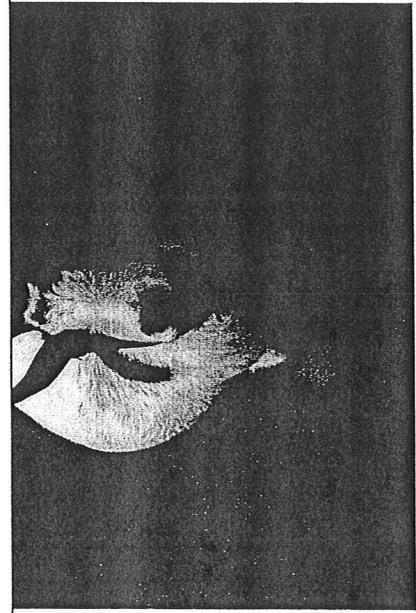
Carlos,

We just wanted to say thank you for a wonderful job you and everyone in the program that helped with the installation of our air conditioning unit, insulation, air duct, and inspections. Everyone involved professionally did a great job. We appreciate the hard work, and the consideration brought into this program.

Sincerely,



Lea T.  
Eleanore T and family.  
36<sup>th</sup> Terrace  
Gainesville, FL 32607



August 26, 2011

Bill Shepherd  
GRU Energy and Business Services  
Via email to [shepherdwj@gru.com](mailto:shepherdwj@gru.com)

Dear Mr. Shepherd,

I am writing this letter of thanks to GRU for choosing me to participate in the LEEP Program, this year. I received a central air/heat system, a water heater, and some attic insulation.

What a difference this has already made! I had one of those houses that never seemed to hold the cool (or the heat in winter) no matter how high or low the thermostat was set. The house is so comfortable now, and weather-tight, that I can set the thermostat to more moderate temperatures and still feel very happy.

My water heater was at least 60 years old and I feel secure that I won't run out of hot water at any time.

Thank you for offering this program. I also told a friend about it and she too may benefit.

Sincerely,

Gail K.

Howard

9-7-11

I WOULD LIKE TO TAKE THIS OPPORTUNITY  
TO THANK YOU FOR MY NEW HAMMING AC  
UNIT. THE LAST 2 YEARS HAVE BEEN A  
STRUGGLE FOR MY SON + MYSELF. WE  
HAD 4 FAMILIY MEMBERS DIE + ONE  
CAT OF BREAST WAS RUN OVER + KILLED +  
I GOT DIAGNOSED WITH BREAST CANCER.  
THREE ACCEPTED IN THE LEEP PROGRAM WHAT  
A POSITIVE MESSAGE FOR US. WE THANK YOU

<b>Measure</b>	<b>FY 2008</b>	<b>FY 2009</b>	<b>FY 2010</b>	<b>FY 2011</b>	<b>Total</b>
HVAC replacement	74	67	113	211	465
HVAC service	20	17	39	23	99
Duct Repair	46	71	159	227	503
Window AC	7	1	11	2	21
Attic/Floor Insulation	45	39	98	127	309
Water Heater	30	20	43	26	119
Programmable T-stat	50	45	84	182	361
Water Leak	2	3	13	3	21
Other Electric	7	2	3	3	15
Refrigerator	0	1	2	0	3
Weatherization	3	0	31	56	90