

Gainesville.
Citizen centered
People empowered



Fire Rescue Accreditation: Standards of Cover and Strategic Plan

Commission on Fire Accreditation International

Hearing held on March 13, 2019



Gainesville Fire Rescue was first accredited with CFAI in March 2014. Compliance Reports, Program Appraisals, and Performance Measurements are submitted to CFAI annually in February to maintain accredited status.



Reaccreditation occurs once each five-year period and requires a team of peer-assessors who complete a multi-day site visit and the submission of GFR's Standards of Cover, Strategic Plan, and Fire and Emergency Services Self-Assessment for all agency programs and functions.

Success!

Gainesville Fire Rescue was awarded Reaccredited Status
by the CFAI Commission from 2019-2024

Accreditation Process

- 246 Competencies
- 81 Mandatory Compliance
- Program Assessment
- City's Risk Profile Measured
- Performance Standards
- On-Site Peer Inspection
- CFAI Review and Hearing



Accreditation Commission Recommendations

GFR Programs and Management

○ Workforce Analysis

- Increased Fire inspector demand (5A.3 Core Competency)
- Education program demand in the community (5B.2 Core Competency)
- Re-establish the Public Information Officer (Community Relations Officer) (9C.4)
- Establish Geographic Information Systems Analyst (9C.3)

○ Fire Fighter Protective Gear

- Replacement cycle for personal protection equipment (6F.1 Core Competency)

○ Diversity Initiative

Standards of Cover - Emergency Operations

- Build Fire Station 9 – In Southwest Gainesville at I-75/Archer Rd.
- Replace Station 5 at or near current location
- Relocate Station 3 Farther to the Northeast
- Add an Engine Company to Station 8 at 3223 NW 42nd Avenue
- Increase Minimum Staffing on Engines from three to four firefighters
- Improve EMS program with permanent Community Resource Paramedic Program (CRP)
- Create 9-1-1 Demand Reduction Program

GFR Standards of Cover

System Wide Performance Service Level Objectives

- Establishes 90th percentile Benchmarks for Total Response Time (Call Processing + Turnout + Travel) (page 159)
- Provides a Five-year Historical View and Average of 90th percentile Baseline Performance

Structure Fires	Benchmark (Urban)	2018	5-yr Avg	Priority Medical	Benchmark (Urban)	2018	5-yr Avg
Call Processing (Phone + Dispatch)	1:30	2:30	2:11	Call Processing (Phone + Dispatch)	1:30	2:10	2:07
Turnout	1:20	1:20	1:32	Turnout	1:00	1:20	1:23
Travel First Arriving Arriving Unit	4:00	5:46	5:40	Travel First Arriving Unit	4:00	6:13	6:19
Total Response First First Unit	6:20	8:49	8:17	Total Response First Unit	6:20	8:58	8:31
Total Response ERF	10:20	17:16	14:05	NA	NA	NA	NA

GFR Strategic Plan

Redesigned During FY19

- Extensive Citizen and Employee Engagement
- Support from Other City Departments
- Improve alignment with City Strategic Framework



GFR Strategic Plan

2020-2025 Strategic Roadmap

- Foster Community Education & Engagement
- Support a Culture of Excellence
- Deliver Effective Prevention & Intervention



Recommendation



Questions?