BUZZWORD BINGO

CCS – Customer Care Systems. SAP acronym for its customer service module.

EAM – Software program named Enterprise Asset Management, which allows GRU to offer Mobile Asset Management.

ERP - Enterprise Resource Planning. Software solution allowing users within an enterprise to work effectively and efficiently through a common shared data base.

FMIS – Financial Management Information System. SAP acronym for its financial management module.

GIS – Geographic Information Systems. Software solution which allows users to identify resources and their locations in the field.