Possible Changes to Enforcement of Rentals in Single-Family Neighborhoods

Changes to automation of point system

- Begin providing warning letters to the landlords when the first point is issued in addition to when 3 points have been issued (the 3-point warning letter is required by code).
- List the number of properties that received 1, 2, 3, 4, 5 or 6 points and show those on web.
- Upgrade the Accela tracking system so the database tracks point accumulations automatically.

Changes to point system rules

- Amend the landlord point system so that each point stays with the property for 24 months, rather than starting over with a clean slate every 12 months (CDC and PSC recommended changing to 3 years).
- Change permits so permit numbers continue when renewed (consistent with changing ordinance so points last longer than one year). (CDC and PSC recommended clarification that all landlords on lease stay responsible even if others no longer on lease.)
- Solid Waste to begin issuing points (has begun) and acquire software and equipment to be able to track their warnings, citations and points.

Increase Fine Levels and Landlord Permit Fees and Staff Resources

- Increase landlord permit fees to \$233 annually. (Original joint Committee recommendation
 was to increase to \$150 but to consider including technology costs, and followup CDC
 recommendation was raise fee to \$233 so that technology costs would be covered also, and
 so that \$50 discount could be provided for renewals for properties with no points.)
- Use additional fee revenue to add 3 FTE positions and one two-year position.
- Add overoccupancy to civil citation chart -- \$200 fine.
- Eliminate LLP fee reduction in Enterprise Zone
- Make LLP and Solid Waste violations enforceable to CEB.

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- Request Realtors provide notices prior to or at closing regarding City rules regarding rental properties in single-family districts legal indicates we cannot require. (Implement 2007.)
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- As Solid Waste Includes "Lets Talk Trash" brochure with GRU bill mailings to new customers in single-family areas, include rental rules brochure.

Other Recommendations for Change

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- Add laptops in cars to increase officer efficiency. (City Commission approved funding and laptops are in use.)
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 (Staff has drafted and will submit agenda item during summer 2006.)
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- Monitor stricter Deland definition of single-family. (Ongoing)
- Add restitution and community service as additional sanctions for noise violations.
- Adjust CEB subpoena process by amending CEB rules.
- Make over-occupancy easier to enforce by changing the definition of guest to be 15 days out of 30 (presently guest can stay 30 days out of 90).

6/22 Update

	Cı	urrent Staff			Proposed Staff					
	•	Each	Total		ľ		Each	Total		
1	Manager	\$65,570.00	\$65,570.00		1	Manager	\$65,570.00	\$65,570.00		Minimum
1	Senior Staff	\$39,306.00	\$39,306.00		l i	Senior Staff	\$39,306.00	\$39,306.00		Permit Fee
2	Supervisor	\$54,528.00	\$109,056.00		2	Supervisor	\$54,528.00	\$109,056.00		Necessary to
1	Staff II	\$35,830.00	\$35,830.00		1	Staff II	\$35,830.00	\$35,830.00		Meet This
10	Officer	\$49,001.20	\$490,012.00		13	Officer	\$49,001.20	\$637,015.60		Level of
0	Permit Clerk	\$33,882.00	\$0.00		1	Permit Clerk	\$33,882.00	\$33,882.00		Staffing
	EMPLOYEES		\$739,774.00		19.	EMPLOYEES	414 , 2, 2, 3	\$937,659.60		\$156.65
		FY 2006 Bu					osed Budg			* 100,00
-							Jood Baag		Additional \$	-
								\	Needed to	
									Fund Extra	
Personnel	Operation	Capital	Total		Personnel	Operation	Capital	Total	Staff	
\$739,774.00		\$10,681.67	\$854,735.67		\$937,659.60	\$134,159.00	\$36,406.12	\$1,108,224.72	\$253,489.05	-
	Per Employee	Per Employee				Per Employee				
	\$6,952.00	\$712.11			1	\$7,061.00	\$1,916.11			
Curren	t Funding f	or LLP vs. N	ion-LLP is	sues	Propo	sed Funding	for LLP vs.	Non-LLP Is:	sues	
			Current							
Current	Current	Current	Total		Proposed	Proposed	Proposed			
Funding of	Funding of	Funding of	Funding		Funding of	Funding of	Funding of	Proposed	Difference of	
Personnel	Operation	Capital from	from LLP		Personnel from	Operation from	Capital from	Total Funding	Current vs.	
from LLP Fee	from LLP Fee	LLP Fee	Fee		LLP Fee	LLP Fee	LLP Fee	from LLP Fee	Proposed	
\$214,470.98	\$30,232.25	\$3,096.77	\$247,800.00		\$412,356.58	\$60,111.25	\$28,821.21	\$501,289.05	\$253,489.05	
					\$424,136.44	\$60,684.84	\$16,467.77	\$501,289.05		
Current	Сипепт	Current	Current				Proposed			
Personnel	Personnel	Personnel	Personnel		Proposed	Proposed	Capital	Proposed		
Budget for	Budget for	Budget for	Budget for		Personnel	Operation	Budget for	Total Budget	Difference of	
Non-LLP	Non-LLP	Non-LLP	Non-LLP		Budget for Non-	Budget for Non-	Non-LLP	for Non-LLP	Current vs.	
Issues	ls s ues	Issues	Issues		LLP Issues	LLP Issues	Issues	Issues	Proposed	
\$525,303.02	\$74,047.75	\$7,584.90	\$606,935.67		\$525,303.02	\$74,047.75	\$7,584.90	\$606,935.67	\$0.00	
					\$513,523.16	\$73,474.16	\$19,938.35	\$606,935.67		
								Į.		
			Total LLP	Total LLP			Current Total			
			Issued	Issued in		1	Collected for	Current Total		
]		Outside of	Enterprise	_	Current LLP	Non-	Collected for	Current Total	
2006	2006	Total LLP	Enterprise	Zone (1/2	Current	Fee in	Enterprise	Enterprise	Collected for	
Renewals	Applications	Issued	Zone	off)	LLP Fee	Enterprise Zone	Zone LLP Fee	Zone LLP Fee	LLP Fee	
1700	2100	3200	2700	500	\$84.00	\$42.00	\$226,800.00	\$21,000.00	\$247,800.00	
										Additional \$
			1			"	Proposed	7.		Available to
	9.5		1	Total LLP			Total	Proposed	1	Fund
				Issued in		· §.,	Collected for	Total	Proposed	Personnel,
				Enterprise		Proposed LLP	Non-	Collected for	Total	Operations, &
2006	2006	Total LLP	Total LLP	Zone (1/2	Proposed	Fee in	Enterprise	Enteronse	Collected for	Capital for
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1700	2100	3200	3200	0	\$156.65	\$78.33	\$501,289.05	\$0.00	\$501,289.05	\$253,489.05

Program	Cost
Enhance Code Enforcement: This requires the addition of three officers (2	
permanent and 1 full time for 2 years) and a full time permanent field collector plus	
the equipment (vehicles, PC tablets, etc).	\$150
Solid Waste Division is a key component of the points system and this	
enhancement would provide the necessary computer equipment to make their	
enforcement parallel to other City efforts. SW will be on Permits Plus and their	•
data will function parallel to CE therefore allow real time evaluation of accrued	ļ
landlord points. Also included is PC tables, software and license.	\$12
A technology fee would allow Computer Services to add an additional programmer	
to address such enhancements as automated point tracking allowing additional	
notification of landlords when points are assessed. This addition would also allow	
web enhancements and other support for code enforcement efforts.	\$25
Web access for landlords would allow landlords to provide information and	
updates to the CE database through the internet. Information such as the names of	.
people on the lease (helpful in determining over occupancy, etc) vehicles of tenants	
and other information that could prove helpful to code enforcement officers in their	
investigations.	\$13.25
Good neighbors discounts would serve as positive reinforcement for good	
behavior. Landlords receiving no points on their permits would qualify for a \$50	
reduced fee the following year. It is estimated that two thirds of landlords do not	
receive any points and therefore would qualify for this discount. Cost of this	Ì
incentive is estimated at \$105,600.00 and would therefore require an additional fee	
of \$33 for each permit sold to fund this cost.	\$33
Proposed Permit Fee	\$233.00

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Division of Student Affairs Office of the Vice President

PO Box 113250 Gainesville, FL 32611-3250 (352) 392-1265 Fax: (352) 392-7301 www.ufsa.ufl.edu/ovp

April 5, 2006

Tom Saunders Community Development Director P.O. Box 490 Station 11 Gainesville, FL 32602-0490

Dear Mr. Saunders,

The University of Florida appreciates the opportunity to continue to work with the city to address concerns about student residents in single family neighborhoods. After attending the joint meeting between the Public Safety and Community Development Committees, the University of Florida would suggest the city take the following actions:

- Extend landlord permitting to two years.
- Require landlords to keep permits updated with names and contact information for all tenants.
- Implement higher monetary penalties for code violations.
- ❖ Notify landlord of first and all subsequent violations of city codes.
- Increase the 90 day period for a warning to become a second violation and fine.
- Extend yard parking codes to communities outside the university context area.
- ❖ Add city codes about couches or house furniture not being permitted in yards, on porches, or roofs.
- Coordinate a community delegation to attend the Best Practices in Building University Relations conference in June 2006 in Fort Collins, Colorado.
- Provide UF Off-Campus Life with the names of landlords that have had tenant grievances filed against them.
- Provide UF Off-Campus Life with the names of landlords that have points on their license.

With the implementation of these items by the City of Gainesville, the University of Florida will be better able to assist the City in educating students and addressing concerns within single family neighborhoods. If these suggestions are implemented, the University of Florida would propose a pilot program to include the following initiatives.

UF Off-Campus Life will expand the Community Advocates program and specifically target neighborhoods in the University Context Area for student participants.

- ❖ The University of Florida will fund the Director of Off-Campus Life to attend the Best Practices in Building University Relations Conference in June 2006 in Fort Collins, Colorado as part of the community delegation.
- ❖ Off-Campus Life will continue to follow up with students when community and city offices express concerns that warrant an educational discussion.
- ❖ Off-Campus Life will Track Party Patrol reports and will follow up with letters to students who are repeat offenders.
- ❖ Off-Campus Life will send educational letters to students who receive two city code violation warnings and subsequently a citation in a 24 hour period.

The University of Florida has taken the first step towards assisting the city by provided funding for a graduate student to work in the office of Off-Campus Life. We look forward to discussing these suggestions and initiatives as we continue to work together to address concerns regarding neighborhood issues within out community. We do plan to share these suggestions with our students and seek their input prior to any implementation.

Sincerely.

Patricia Telles-Irvin

Vice President for Student Affairs

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Vice President for Finance and Administration

Current and Proposed Civil Citation Penalties

Section	Description	Class	Penalty	Class	Proposed Increase To
13-171	Insects, storage, trash and yard maintenance		\$125.00	=	\$200.00
13-181	Hazardous conditions on residential property	_	\$125.00		\$200.00
15	Noise violations	_	\$125.00	1	\$200.00
27-73	Solid waste violations except (4), (8) and (9)		\$125.00		\$200.00
30-56(b) and (c)	Residential parking		\$125.00	11	\$200.00
27-76(b)(1)b	Improper use of cart		\$20.00	1	\$125.00
2	Animal control		\$50.00	1	\$125.00
5-2(c)	Animal molesting or biting pedestrian or bicyclist	١٨	\$200.00		
30-57(a)	Residential Leases - Overoccupancy	Not A	Not Applicable		\$200.00
17-2	Fliers on utility poles or other fixtures		\$50.00	1	\$125.00
19-34	Violation of permit requirements for commercial peddlers, solicitors, or canvassers		\$50.00	1	\$125.00
19-96	Operation of mobile food cart in prohibited area		\$50.00	1	\$125.00
19-97	Violation of regulations on permitted mobile food cart		\$50.00	-	\$125.00
30-315 et seq.	Violation of sign regulations		\$50.00		\$125.00
30-357	New business, expansion or change of use without zoning compliance permit		\$50.00		\$125.00
14.5-1	Not having landlord permit		\$125.00	II	\$200.00
16-19	Dangerous buildings/hazardous lands		\$125.00	11	\$200.00
26-137	Abandoned vehicles		\$125.00	=	\$200.00
30-86	Use, parking, storage and keeping of recreational vehicles		\$20.00	11	\$200.00
Article III of Chapter 13	Commercial building code		\$75.00	II	\$200.00
Chapter 10	All adopted fire prevention & protection codes, except NFPA 101 Chapters 5, 6, 7 and	II	\$75.00	=	\$200.00
19-127	Violation of prohibition on throwing or distributing handbills upon property displaying a		\$125.00		
21-58(a)	Failure to register alarm monitoring company		\$125.00		
21-58(c)	Failure to maintain records		\$125.00		
21-59	Failure to make alarm verified call	1	\$125.00		
21-60(a)	Failure to register-Alarm system contractors		\$125.00		
21-60(b)	Maintenance, repair, alter or service of system for compensation by noncontractor		\$125.00		
21-60(d)	Use of equipment or methods below minimum standards		\$125.00		
21-60(e)	Activation/servicing non-permitted alarm		\$125.00		
21-60(f)	Causing false alarm during servicing		\$125.00		
21-61(a)	Operating automatic dialing device		\$125.00		
21-62	Operating alarm system without auxiliary power		\$125.00		
30-45	Prohibited use in zoning district		\$125.00		
30-51(c)	Permitted uses in single family districts	_	\$125.00		
6-183(1)	False advertising	≡	\$125.00		

Landlord Point Issues:

1. Amend the landlord point system so that each point stays with the property for 24 months, rather than starting over with a clean slate every 12 months

CE strongly supports this concept. Please note the table below which interpreted reflects the current 12 month process stops at a minimum 6 months short of being a strong tool for enforcement. Extending the process to a 24 month tracking is even more fruitful. It should be noted the table below is compiled to reflect the accumulation of points starting at a fixed and ending in the same manner. This is not thought to be the most efficient process but without the assistance of a professional programmer it reflects what a minimal change would produce in terms of increased fruit for enforcement effort. It is the division recommendation that further study by professionals should be considered.

Extending the time accessed points stay on a landlord permit must be believed to be a strong deterrent to continued unacceptable behavior. The table below looks at the points accessed on approximately 3800-rental properties citywide during the noted time frames.

Type of notice (See Mail Mass of Mail	SINCE 8/1/06	LAST 18 MONTHS	LAST 24 MONTHS
CIVIL CITATION WARNING	224	591	1254
CIVIL CITATION	0	0	4
VEHICLE TOWED (CODES IMPOUND)	0	0	16
VEHICLE STICKERED FOR TOW	6	14	42
NOTICE OF VIOLATION	731	1562	2139
ANNUAL TOTAL POINTS	961	2167	3455

The next table reflects the number of points accumulated in the noted time frames.

					7 00 000 000 000 000 000 000 000 000 00			
	1PT	2PT	3PT	4PT	5PT	6 OR MORE PT		
12 MONTH	123	818	3	52	16	1		
18 MONTH	173	1081	3	82	0	53		
24 MONTH	212	1391	4	108	0	73		
			CAMP OF	A STREET, ST	The state of the s			
		umulated Poir			imes			
Total Proper	ties Accumul	lating Points I	n A 12 Month	Period		1013		
Total Proper	ties Accumul	lating Points I	n An 18 Mon	th Period		1392		
Total Properties Accumulating Points In A 24 Month Period* 1788								
	*It should be noted that this time frame incorporates the beginning of a new program and may therefore reflect less activity than would be normally anticipated under the current application of the ordinance.							

At this point given the current data and the current point in the research process it is the recommendation of Code Enforcement that 24 months be selected as the acceptable timeframe for point carry over.



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							Each	Total		
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Funding of	Funding of	Funding of	Funding		Funding of	Funding of	Funding of	Proposed	Difference of	
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l			Total LLP	Total LLP			Current Total	Command Takal		
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- ❖ Increase the 90 day period for a warning to become a second violation and fine.
- Extend yard parking codes to communities outside the university context area.
- ❖ Add city codes about couches or house furniture not being permitted in yards, on porches, or roofs.
- ❖ Coordinate a community delegation to attend the Best Practices in Building University Relations conference in June 2006 in Fort Collins, Colorado.
- ❖ Provide UF Off-Campus Life with the names of landlords that have had tenant grievances filed against them.
- Provide UF Off-Campus Life with the names of landlords that have points on their license.

With the implementation of these items by the City of Gainesville, the University of Florida will be better able to assist the City in educating students and addressing concerns within single family neighborhoods. If these suggestions are implemented, the University of Florida would propose a pilot program to include the following initiatives.

❖ UF Off-Campus Life will expand the Community Advocates program and specifically target neighborhoods in the University Context Area for student participants.

- ❖ The University of Florida will fund the Director of Off-Campus Life to attend the Best Practices in Building University Relations Conference in June 2006 in Fort Collins, Colorado as part of the community delegation.
- ❖ Off-Campus Life will continue to follow up with students when community and city offices express concerns that warrant an educational discussion.
- ❖ Off-Campus Life will Track Party Patrol reports and will follow up with letters to students who are repeat offenders.
- Off-Campus Life will send educational letters to students who receive two city code violation warnings and subsequently a citation in a 24 hour period.

The University of Florida has taken the first step towards assisting the city by provided funding for a graduate student to work in the office of Off-Campus Life. We look forward to discussing these suggestions and initiatives as we continue to work together to address concerns regarding neighborhood issues within out community. We do plan to share these suggestions with our students and seek their input prior to any implementation.

Sincerely.

Patricia Telles-Irvin

Vice President for Student Affairs

Ed Poppell

Vice President for Finance and Administration

Current and Proposed Civil Citation Penalties

Section	Description	Class	Penalty	Class	Proposed Increase To
13-171	Insects, storage, trash and yard maintenance	I.	\$125.00	- 11	\$200.00
13-181	Hazardous conditions on residential property	ı	\$125.00	- 11	\$200.00
15	Noise violations	i	\$125.00	- 11	\$200.0∪
27-73	Solid waste violations except (4), (8) and (9)	1	\$125.00	11	\$200.00
30-56(b) and (c)	Residential parking	1	\$125.00	- 11	\$200.00
27-76(b)(1)b	Improper use of cart	I	\$50.00	1	\$125.00
5	Animal control	1	\$50.00	ı	\$125.00
5-2(c)	Animal molesting or biting pedestrian or bicyclist	IV	\$200.00		
30-57(a)	Residential Leases - Overoccupancy	Not A	Applicable	ll.	\$200.00
17-2	Fliers on utility poles or other fixtures	I	\$50.00	1	\$125.00
19-34	Violation of permit requirements for commercial peddlers, solicitors, or canvassers	1	\$50.00	i	\$125.00
19-96	Operation of mobile food cart in prohibited area	l	\$50.00	1	\$125.00
19-97	Violation of regulations on permitted mobile food cart	1	\$50.00	-	\$125.00
30-315 et seq.	Violation of sign regulations	1	\$50.00	-	\$125.00
30-357	New business, expansion or change of use without zoning compliance permit	i	\$50.00	1	\$125.00
14.5-1	Not having landlord permit	11	\$125.00	- 11	\$200.00
16-19	Dangerous buildings/hazardous lands	1	\$125.00	Ш	\$200.00
26-137	Abandoned vehicles	1	\$125.00	11	\$200.00
30-86	Use, parking, storage and keeping of recreational vehicles	I	\$50.00	11	\$200.00
Article III of Chapter 13	Commercial building code	II	\$75.00	- 11	\$200.00
Chapter 10	All adopted fire prevention & protection codes, except NFPA 101 Chapters 5, 6, 7 and	П	\$75.00	H	\$200.00
19-127	Violation of prohibition on throwing or distributing handbills upon property displaying a	1	\$125.00		
21-58(a)	Failure to register alarm monitoring company	П	\$125.00		
21-58(c)	Failure to maintain records	Н	\$125.00		
21-59	Failure to make alarm verified call	1)	\$125.00		
21-60(a)	Failure to register-Alarm system contractors	П	\$125.00		
21-60(b)	Maintenance, repair, alter or service of system for compensation by noncontractor	Н	\$125.00		<u> </u>
21-60(d)	Use of equipment or methods below minimum standards	П	\$125.00		
21-60(e)	Activation/servicing non-permitted alarm	Н	\$125.00		
21-60(f)	Causing false alarm during servicing	H	\$125.00		
21-61(a)	Operating automatic dialing device	11	\$125.00		
21-62	Operating alarm system without auxiliary power		\$125.00		
30-45	Prohibited use in zoning district	1	\$125.00		-
30-51(c)	Permitted uses in single family districts	11	\$125.00		
6-183(1)	False advertising	Ш	\$125.00		

Landlord Point Issues:

1. Amend the landlord point system so that each point stays with the property for 24 months, rather than starting over with a clean slate every 12 months

CE strongly supports this concept. Please note the table below which interpreted reflects the current 12 month process stops at a minimum 6 months short of being a strong tool for enforcement. Extending the process to a 24 month tracking is even more fruitful. It should be noted the table below is compiled to reflect the accumulation of points starting at a fixed and ending in the same manner. This is not thought to be the most efficient process but without the assistance of a professional programmer it reflects what a minimal change would produce in terms of increased fruit for enforcement effort. It is the division recommendation that further study by professionals should be considered.

Extending the time accessed points stay on a landlord permit must be believed to be a strong deterrent to continued unacceptable behavior. The table below looks at the points accessed on approximately 3800-rental properties citywide during the noted time frames.

Type of notice	SINCE 8/1/06	LAST 18 MONTHS	LAST 24 MONTHS
CIVIL CITATION WARNING	224	591	1254
CIVIL CITATION	0	0	4
VEHICLE TOWED (CODES IMPOUND)	0	0	16
VEHICLE STICKERED FOR TOW	6	14	42
NOTICE OF VIOLATION	731	1562	2139
ANNUAL TOTAL POINTS	961	2167	3455

The next table reflects the number of points accumulated in the noted time frames.

	I PT	227	3PT	4PT	5PT	6 OR MORE PT			
12 MONTH	123	818	3	52	16	1			
18 MONTH	MONTH 173 1081 3 82 0								
24 MONTH	MONTH 212 1391 4 108 0					73			
The state of the s	Accumulated Points Over Varying Time Frames								
Total Propert	ties Accumula	ting Points	In A 12 Montl	n Period		1013			
Total Propert	ties Accumula	ting Points	In An 18 Mon	th Period		1392			
	Total Properties Accumulating Points In A 24 Month Period* 1788								
*It should be not activity than wou	ed that this time f ld be normally an	rame incorpora ticipated under	tes the beginning on the current application	of a new program ation of the ordin	and may there ance.	fore reflect less			

At this point given the current data and the current point in the research process it is the recommendation of Code Enforcement that 24 months be selected as the acceptable timeframe for point carry over.