1	Normal business hours means Monday through Saturday, 8:00 a.m. to 11:00 p.m.,
2	regardless of whether the immobilization service is actively immobilizing vehicles or not,
3	excluding State of Florida holidays.
4	Owner(s) means the natural person(s) that own hold control or have beneficial interest

- Owner(s) means the natural person(s) that own, hold, control, or have beneficial interest
 in an immobilization service.
- Parked means the state of a vehicle being temporarily left and unattended by its
 registered owner or operator other legally authorized person in control of the vehicle.

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- Person shall mean and include, but shall not be limited to, any individual natural person, sole proprietor, firm, legal entity, partnership, joint venture, syndicate or other group, or combination acting as a unit, association, corporation, estate, trust, trustee, executor, administrator, receiver, or other fiduciary, and shall include the plural as well as the singular.
 - Property owner means the person who exercises dominion and control over the real property, including, but not limited to, the legal title holder, lessee, a resident manager, a property manager or other agent who has legal authority to bind the owner. An owner, operator, or other agent or employee of a trespass towing service or immobilization service may not be appointed as an agent for a property.
- 17 Recover means to take possession of a vehicle and its contents and to exercise control and supervision over the vehicle.
- Sec. 14.5-41. Permit required; prerequisites to immobilization on private property and responsibilities of immobilization service; exceptions.
- 21 (a) *Immobilization service permit required.* No person, entity or immobilization service shall engage in the act, practice or business of immobilization of unauthorized motor vehicles that are parked on private property unless such person, entity or immobilization service

has obtained an immobilization service permit. An application for an immobilization			
service permit shall be submitted to the towing administrator at the city police			
department. Immobilization service permits shall be issued on an annual basis and will			
expire on September 30 of each year. An annual permit fee as provided in Appendix A,			
Schedule of Fees, Rates and Charges, shall be charged for the cost of review and			
administration of issuance of immobilization permits. Permits are not transferable or			
assignable.			

- (b) Requirements for issuance of immobilization <u>service</u> permit. No person shall be issued an immobilization <u>service</u> permit under this division unless they comply the applicant complies with the following requirements:
 - (1) Proof of insurance. Every applicant for an immobilization service permit shall file with the city's business tax division office towing administrator a certificate of insurance or other proof of insurance providing coverage for all liability claims and claims of damage to property resulting from any action or operation in connection with the immobilization service, in an amount not less than \$100,000.00 for each incident, \$50,000.00 of such coverage allocated for property damage.
 - (2) Local business tax. No immobilization service shall engage in the business of immobilization of unauthorized vehicles parked on private property unless such immobilization service shall first obtain a local business tax receipt in accordance with the provisions set forth in Chapter 25, Article III of this Code. Trespass towing services, current in their local business tax, are not required to pay an

1			additional local business tax for the privilege of engaging in immobilization
2			services.
3		<u>(2)</u>	Fixed Office Location. Each immobilization service shall have a fixed physical
4			office within the Gainesville city limits registered with the towing administrator.
5			The office shall be open and staffed with personnel during normal business hours.
6		<u>(3)</u>	Permit fee. Every applicant shall pay the annual permit fee as set forth in
7			Appendix A, Schedule of Fees, Rates and Charges.
8		<u>(4)</u>	An immobilization service shall be responsible for the payment of all outstanding
9			civil penalties, restitution, fines and city or court imposed fees relating to the
10			improper or unlawful operation of the immobilization service. Such civil
11			penalties, restitution, fines and/or fees shall remain the liability of the
12			immobilization service. The purchaser of all, or substantially all, of the assets or
13			business entity, may not obtain an immobilization service permit if the selling
14			immobilization service has outstanding civil penalties, restitution, fines and/or
15			fees.
16	(c)	Author	rization of the real property-owner. No immobilization service shall immobilize a
17		vehicl	e on private property unless such immobilization service has written authorization
18		or per	mission of the owner of the real property upon which the immobilization will
19		occur.	
20		(1)	Prior to immobilization of any vehicle, the immobilization service shall have
21			executed a written agreement with the owner of the real property upon which the
22			immobilization will occur, and shall file and maintain on record at all times with
23			the towing administrator, at the city police department a copy list of any and all

1			such agreements for immobilization services on private property within the city
2			limits. The list copies of agreements shall be kept current and shall include at a
3			minimum, provide the city with (a) the address and legal description or sketch of
4			the real property; (b) the date of the agreement; (c) the property owner's name, a
5			contact name and a telephone number; (\underline{d}) the duration of the agreement; (\underline{de}) the
6			days of the week and time of day that such immobilization is authorized; (2)
7			The rebate or payment of money or any other valuable consideration, directly or
8			indirectly from the person, immobilization service-that is immobilizing vehicles to
9			the owners or operators of the property upon which the vehicles are immobilized,
10			for the privilege of immobilizing those vehicles, is prohibited.
11	(d)	Recor	ed keeping procedures. Every person, immobilization service, and immobilization
12		<u>opera</u>	tor contractor who immobilizes a vehicle shall keep and maintain an immobilization
13		log w	ith the following information:
14		(1)	Date and time the vehicle was observed illegally parked;
15		(2)	The date and time of immobilization and the name of the immobilization operator;
16		(3)	The location/address of the real property where the immobilization took place;
17		(4)	The description of the vehicle including make, model, year, color, vehicle
18			identification number, and license plate number;
19		(5)	The date and time the request for removal of the immobilization device was
20			received and the date and time of response and removal of the immobilization
21			device-;

The amount and method of payment for release of the immobilization device;

(6)

- 1 (7) The name of the person immobilization operator removing the immobilization device; and
 - (8) The name of the person to whom the vehicle was released.

All persons and immobilization services shall file a copy of their <u>all</u> immobilization logs with the towing administrator <u>every Thursday</u>, for the immediately preceding week at the city police department and shall also keep all such immobilization logs on file <u>at the immobilization</u> service office registered with the tow administrator for a period of one year and shall make such logs <u>and receipts</u> available for <u>immediate</u> inspection to <u>by</u> any law or code enforcement officer or designee <u>assigned to investigate the complaints and enforcement during regular business hours</u>.

(e) *Identification*.

- All employees or agents of every immobilization service or immobilization contractor, and every person who immobilizes a vehicle Each immobilization operator shall wear the immobilization operator permit, as provided in section 14.5-42 below, on the outer garment and uniforms which shall state the full name of the immobilization service and the immobilization operator's first name and first initial of last name along with the unique identification number assigned to that operator by the towing adminstrator. The name of the immobilization service on the outer garment and uniform must be the same as the name on the vehicle being operated by the immobilization operator.
- All immobilization service vehicles shall be equipped with an amber light bar and shall display the name of the immobilization service (or name of joint venture or individual owner or other entity ownership) on the driver and passenger side of the vehicle in letters at least three inches high, and the address (or address of

joint venture, or individual owner or other entity ownership) and telephone number of the immobilization service shall be displayed on the driver and passenger side of the vehicle in letters at least one inch high. Lettering on the vehicle shall be permanently applied. Temporary lettering or magnetic lettering/signs are prohibited. All vehicles used in providing immobilization services shall be inspected for compliance with this article and must display a medallion issued by the towing administrator to evidence such compliance. The annual fee for the medallion is set forth in Appendix A and shall be paid by September 30 of each year.

Sec. 14.5-42. - Operator's permits; application requirements; violations.

- (a) It is unlawful for any <u>immobilization operator</u> to engage in the immobilization of vehicles without first having obtained an <u>immobilization</u> operator's permit from <u>the</u> towing administrator. at the city police department <u>Upon issuance of the permit, the immobilization operator is granted the privilege of engaging in immobilization services within the city limits, unless such permit expires or is suspended or revoked, as provided in this article. Each immobilization operator permit shall expire on September 30 of each year and the fee set forth in Appendix A shall be paid to renew the immobilization operator permit. Each permit will meet the following specifications:</u>
 - (1) Be not less than 2½ inches by 3½ inches.
- 20 (2) Contain a photograph of the operator that is not less than one inch by 1½ inches in 21 size.
- 22 (3) Provide the name of the immobilization service and the operator's first name in letters that are not less than ¼ inch by ¼ inch.

1		(4) Provide a control number that is linked to the operator's personal information.
2		(5) Provide a place for the towing administrator to validate the permit.
3		a. After the permit is validated it shall be laminated to protect the
4		information on the permit.
5		b. If the permit is lost, damaged, stolen, becomes illegible or the permit
6		holder changes immobilization services, the permit must be replaced. The
7		replacement permit shall be valid only for the remainder of the time period for
8		which the initial permit was valid.
9	(b)	It shall be unlawful for the owner of any immobilization service to permit any person to
10		be employed as an immobilization operator conducting immobilization within the city
11		unless such person has been issued an immobilization operator's permit to engage in
12		immobilization services which has been validated by the towing administrator. Upon
13		issuance of the permit, the immobilization operator is granted the privilege of engaging in
14		immobilization services within the city limits of the City of Gainesville, Florida, unless
15		such permit expires or is suspended or revoked, as provided in this article. Each permit
16		shall be valid for two years from date of issuance.
17	(c)	In order to secure and maintain remain eligible to hold an immobilization operator
18		permit, the person applicant must meet the following requirements: provide the following
19		information on a form provided by the city
20		(1) Submit to the tow administrator a certified copy from the Florida Department of
21		Law Enforcement of his/her criminal history and a certified copy of his/her
22		driving record from the Florida Department of Highway Safety and Motor
23		Vehicles:

1	(4 <u>2</u>)	Posses	ss a valid Florida Class E and/or commercial driver's license and provide a
2		photo	copy to the towing administrator.
3	(<u>23</u>)	Not ha	ave been convicted of, found guilty of, or pled guilty or nolo contendere to,
4		regard	lless of adjudication of guilt, pled no contest to, or had adjudication
5		withhe	eld for or been incarcerated after any conviction, plea of no contest or
6		adjudi	cation withheld for any of the following:
7		a.	Any capital felony, any first degree felony, sexual battery, or any violent
8			felony involving the use of a gun firearm, or knife weapon, as defined in
9			Section 790.01, Florida Statutes, or which results in great bodily harm.
10		b.	Within the previous ten years, a Any violent felony including not
11			referenced in subsection a above which occurred within ten (10) years of
12			the application date.
13		c.	Within the previous ten years, a Any felony or first degree misdemeanor
14			directly related to the business of towing or immobilization of motor
15			vehicles; repossession of motor vehicles; motor vehicle theft; carjacking;
16			or chop shops; or liens for recovering, towing, or storing vehicles and
17			vessels (F.S. § Section 713.78, Florida Statutes), which occurred within
18			ten (10) years of the application date.
19		d.	Within the previous five years, of either: (1) dDriving under the influence
20			of alcohol, a controlled substance, or a chemical substance, to the extent
21			that normal faculties are impaired; or (2) driving with an unlawful blood

alcohol level, in violation of Section 316.193, Florida Statutes, which

occurred within five (5) years of the application date, unless the applicant

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1			demonstrates evidence of the successful completion of a substance abuse	
2			treatment program approved by the city.	
3	All timeframes referenced in this subsection (2 3) shall be calculated and run from the date of the			
4	offense, as re	eflected	in the charging documents.	
5	<u>(4)</u>	Subm	it to a background investigation resulting in a determination by the towing	
6		<u>admir</u>	nistrator that:	
7		<u>a.</u>	The applicant does not have a currently suspended permit, has not had its	
8			permit revoked by action of the city within two (2) years of the date of	
9			application, or does not have outstanding and unsatisfied civil penalties	
10			imposed for violations of this article.	
11		<u>b.</u>	No fraud or willful or knowing misrepresentation or false statement is	
12			made in the application.	
13		<u>c.</u>	No judgment against the applicant arising out of the activity of	
14			immobilization, recovery, towing or removing a vehicle or providing	
15			storage in connection therewith remains unsatisfied, unless a stay or	
16			reversal of the judgment is procured through the courts.	
17		<u>d.</u>	There are no outstanding warrants of arrest against the applicant.	
18		<u>e.</u>	The applicant has no (i) unpaid civil penalties; (ii) unpaid administrative	
19			costs of hearing; (iii) unpaid city investigative, enforcement, testing, or	
20			monitoring costs; or (iv) unpaid liens, any or all of which are owed to the	
21			city pursuant to the provisions of the code of ordinances.	
22	(d) A <u>cc</u>	mplete	application for permit shall be reviewed and granted or denied in writing	
23	with	in ten (1	0) two calendar business days. If the permit is denied, the reason for such	

1		denial	shall be provided in writing and shall also advise that the applicant may correct					
2		deficiencies in the application within seven (7) calendar days of the notice of denial						
3		without incurring an additional application fee.						
4	(e)	Permit	Permit fees shall be as provided in appendix A, Schedule of Fees, Rates and Charges.					
5	Sec. 1	4.5-43.	Immobilization; criteria and requirements for immobilizing vehicles; release					
6	of veh	nicle; maximum fee.						
7	(a)	Immol	Immobilization criteria. No person shall immobilize a vehicle parked on private property,					
8		unless	such immobilization is All immobilization services shall be conducted in					
9		accord	ance with the following requirements:					
10		(1)	The vehicle is parked in an unauthorized manner and a sign was on property					
11			posted in accordance with subsection (b) below;					
12		(2)	The immobilization device is placed on the front wheel of the driver's side of the					
13			motor vehicle. The device may be placed on any other wheel if placement on the					
14			front wheel of the driver's side is not feasible; and					
15		(3)	Immediately upon immobilization, the <u>immobilization operator</u> person					
16			immobilizing such vehicle, shall affix on the driver's side window of such vehicle,					
17			a warning notice sticker with a completely removable adhesive, measuring four					
18			by seven inches or larger containing a warning stating that the vehicle has been					

immobilized and that any attempt to move the vehicle may result in damage to the

vehicle, and shall provide the name and business address of the person who

immobilized such vehicle, the business telephone number to contact for release of

the immobilization device, and fee for its removal, as set forth in Appendix A,

Schedule of Fees, Rates and Charges.

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