

## Summary Disconnects

	CY 2011		CY 2012		CY 2013 (through Nov 30)	
	Residential	Business	Residential	Business	Residential	Business
<b>Total</b>	17,758	160	16,327	157	14,665	131
<b>Avg / Mo</b>	1,480	13	1,361	13	1,333	11

## Worked Disconnects

Month	Res	NonRes
2010/12	903	17
2011/01	1333	22
2011/02	1419	8
2011/03	1532	18
2011/04	1277	10
2011/05	1220	5
2011/06	1506	13
2011/07	1460	5
2011/08	1732	11
2011/09	1892	14
2011/10	1598	22
2011/11	1574	17
2011/12	1215	15
2012/01	1204	14
2012/02	1237	5
2012/03	1113	9
2012/04	1183	10
2012/05	1222	10
2012/06	1266	20
2012/07	1500	6
2012/08	1467	10
2012/09	1629	11
2012/10	1761	18
2012/11	1607	19
2012/12	1138	25
2013/01	1381	16
2013/02	1059	7
2013/03	1080	5
2013/04	1252	8
2013/05	1361	14
2013/06	1154	8
2013/07	1354	17
2013/08	1510	19
2013/09	1535	14
2013/10	1573	11
2013/11	1406	12
2013/12	773	10 (so far, as of 12/16/13 3:00 PM)