

City of Gainesville

City Hall
200 East University Avenue
Gainesville, Florida 32601



Meeting Agenda

July 11, 2019

5:30 PM

MODIFIED

City Hall Auditorium

Utility Advisory Board

*Mary Alford
Michael Selvester
Wendell Porter
Wes Wheeler
Barry Jacobson
Carla Miles
Theresa Spurling-Wood
Tim Rockwell
Don Davis*

Persons with disabilities who require assistance to participate in this meeting are requested to notify the Office of the Equal Opportunity at 334-5051 or call TDD phone line at 334-2069 at least two business days in advance.

CALL TO ORDER**ROLL CALL****ADOPTION OF CONSENT ITEMS**[190134.](#)**Utility Advisory Board June 13, 2019 Meeting Minutes (B)**

Explanation: Staff has prepared minutes from the UAB's June 13, 2019 regular meeting and present them today for approval.

Fiscal Note: None.

RECOMMENDATION *Approve as drafted.*

[190134_UAB_6-13-19_Meeting_Minutes_20190711](#)

[180386.](#)**Contract Amendment to Covington Creative, LLC for Implementation Services for SAP Contact Center (B)**

Explanation: GRU entered into a Contract on November 27, 2018, for implementation services for SAP Contact Center. SAP Contact Center is replacing existing Contact Center software and Interactive Voice Response (IVR) for the GRU Customer Call Center and Outage Reporting.

Staff is now seeking additional, optional services that were quoted in the bid response. Those services include application managed services and call center reporting software, EyeDogz.

Fiscal Note: Funds in the amount of \$28,800 are available in the GRU Customer Operations budget. Subsequent annual cost for this item are estimated at \$16,400, subject to budget approval.

RECOMMENDATION *The City Commission authorize the GRU General Manager or his designee to execute First Amendment to the Contract between The City of Gainesville d/b/a Gainesville Regional Utilities, and Covington Creative, LCC for Implementation Services for SAP Contact Center, subject to approval by the City Attorney as to form and legality.*

180386 Intent to Award 20181011

180386 Non Submittal Forms 201801011

180386 RFP Implementation Services for SAP Contact Center 20181011

180386 SAP Contact Center Vendor List 20181011

180386 SAP Contact Ctr Bid Record 20181011

[180386 Covington Creative Contract Amendment 1 20190711](#)

ADOPTION OF THE AGENDA

CITIZEN COMMENT

STATE OF THE UTILITY

[190142.](#)

GRU Operational Update for the Month of June 2019 (B)

Explanation: Staff has prepared an informational report of GRU's operations for the month of June 2019.

Fiscal Note: None.

RECOMMENDATION

Receive report.

[190142 Ops Update June 2019 All Depts 20190711](#)

OLD BUSINESS

[180258.](#)

Utility Advisory Board's Draft Energy Policy for the City of Gainesville (B)

Explanation: The City Commission and UAB met jointly on October 30, 2018, to discuss the UAB's draft work plan. The Board expressed the desire to focus on creation of an energy policy for the City of Gainesville and the Commission agreed. Since that time, the UAB has held a series of workshops to work on crafting the policy document and presented the draft to the City Commission in a joint meeting on April 23, 2019. The Commission received the presentation and gave direction for the Board to continue their work. At their May 8, 2019 regular meeting, the Board discussed a possible timeline for completion of the work and incorporating public workshops for engaging citizens in the drafting process. At their May 30, 2019 workshop, the Board discussed potential options for public engagement and agreed that the document needed additional work before involving citizens. The Board agreed that each member would work on revising any parts of the document in which they were interested and Member Alford would work the edits into one document. The Board discussed the policy at their June 25, 2019

workshop and agreed to continue their work at their July 11, 2019 regular meeting.

Fiscal Note: None at this time.

RECOMMENDATION

Discuss and take any action deemed appropriate.

[180258 UAB Work Plan Draft 20181011](#)

[180258 UAB Workplan - w-Assignments 20181108](#)

[180258 UAB FY18-19 Work Plan 20181127](#)

[180258 MS -Draft policies 20190110](#)

[180258 Diversification of Energy Sources Draft - W Wheeler 20190226](#)

[180258 Draft Energy Policies - B Jacobson 20190226](#)

[180258 Efficiency of Transportation Draft-W Wheeler 20190226](#)

[180258 Energy Policy - Mary Alford - DRAFT 20190226](#)

[180258 Renewable Energy Portfolio Draft - W Wheeler 20190228](#)

[180258 UAB Energy Policy Items W Porter Draft 20190226](#)

[180258 Energy Policy Working Draft 20190326](#)

[180258 Utility and Energy Policy 3.27.19 Alford Draft 20190411](#)

[180285 Utility and Energy Policy 3.27.19 Rockwell Draft 20190411](#)

[180258 UAB Energy Policy Presentation 20190423](#)

[180258 Rockwell 6-20-19 WWW Draft 20190625](#)

[180258 Porter DSM Energy Policy Draft 20190625](#)

[180258 Rockwell WWW Energy Policy Draft 20190711](#)

NEW BUSINESS

MEMBER COMMENT

CITIZEN COMMENT

NEXT MEETING DATE

July 23, 2019 - Joint UAB/City Commission Meeting

ADJOURNMENT