Reviews

TransLoc was better

★☆☆☆☆ — Version iOS App 1.0.5 by Will 365

The other reviews have already mentioned these things, but here is why this app isn't good.

The app sometimes won't load. The reason I'm writing this review right now is because for the last couple of days, the app wouldn't load. When I went to pull it up today to see where my bus was, it didn't let me in again.

If the app does load, it is more confusing and less user friendly than the app we were using previously (TransLoc). You might think that this is because I was just used to TransLoc and have to get used to this. That is not the case. I'm a freshman who had never taken a bus by themselves prior to coming to college. Using TransLoc was still much easier. In TransLoc, you could find an area, and it would show you bus routes in that area. With this app, you have to know what route(s) you want to use for them to come up. This seems like a big design flaw, especially considering that many new college students who will be coming to Gainesville aren't familiar with what routes to take to get to certain locations.

1 out of 1 customers found this review helpful.

Horrible App, KEEPS CRASHING AND NEVER WORKS

★☆☆☆☆ — Version iOS App 1.0.5 by CVAC.

I sadly had to get this app because the old app, TransLoc, stopped showing buses and times. Nevertheless, I never seen an app work so terribly as this one. It never loads, not matter if you have a good connection to the internet or not, is just does not work. When it miraculously starts working, it will only open for 10 minutes max. Bus schedules are off, the app is hard tj read, and sometimes it will still not show all the buses working.
For the past week and a half, is been a pain in the neck... I really hope they fix all these problems soon or hopefully they decide to use TransLoc again because is ten thousand times better than this trashy app.

1 out of 1 customers found this review helpful.

I know why they did this

★☆☆☆☆ — Version iOS App 1.0.5 by Bayllll

The only way the implementation of this app makes sense is if they were trying to intentionally decrease the rider population and make people so frustrated they give up using the bus system, probably because they are too cheap to pay their drivers a livable wage and can't get past the national labor shortage as a result of nobody wanting to treat their workers like humans

1 out of 1 customers found this review helpful.

Way better

★★★★★ — Version iOS App 1.0.5 by Rtsrider

Great app tons of information!! Can find the information I want and not get mutters down in information I do not need!! Love it!! Way better than Transbroke app lol

0 out of 2 customers found this review helpful.

Beyond horrible

★☆☆☆☆ — Version iOS App 1.0.5 by Yash1247

They didn't need to switch apps. This app crashes all the time and bus arrival estimation feature does not work. Might as well not have an app.

Why

★☆☆☆☆ — Version iOS App 1.0.5 by james0183

My 2 minute ride just became an hour long.

App has no reason to exist

★☆☆☆☆ — Version iOS App 1.0.5 by RLgifer

Idk what happened to the old app, but this one is just a worse version of it. Worse UI, worse GPS, etc. The idea to link you directly to the RTS schedules is nice, but the implementation of almost everything in the app is rough and needs a second look. As someone who sometimes gets the very first bus in the morning I also wish you could see where the bus is before it gets to its first stop. There's nothing worse than sitting at the bus stop unsure of if you missed the bus or not because the app never shows where the bus is before, and sometimes even after they start their route busses just disappear. This is also a 1 star review for the bus system as well. Busses are almost never on time. Sometimes way late, others just early enough that you miss it. Some consistency would be nice.

Terrible

★☆☆☆☆ — Version iOS App 1.0.5 by DMan2699

You can't even see the stops around you. How am I supposed to know the names of the stops if I can't even find them on the included map and it doesn't tell me. I don't know who programmed this but they should be fired and this app should be put out of its misery.

We can do so much better

★☆☆☆☆ — Version iOS App 1.0.5 by Gyrod62

The user interface is so archaic, this app should be built for phones not for windows 96. In many ways the trans loc app was better in this regard. It's 2022, the technology and brilliant minds we have at our disposal are limitless, are we supposed to accept this? If you're having trouble with money maybe build more housing to tax more people, tax richer ppl or reallocate funds I am so confused what the problem is maybe lack of political will?? If an app is too hard at least have maps of the routes at the station. I love RTS and I know it can be so much more, please someone do something.

Worst app in history

★☆☆☆☆ — Version iOS App 1.0.5 by mangosquid

Impossible to use, and when it finally does load, the bus times have never been accurate. Thanks

Was this even tested before publishing?

★☆☆☆☆ — Version iOS App 1.0.5 by Bencrbcp

I rarely ever write reviews for anything, but today I feel particularly compelled to do so just to bring this app's rating down. The old TransLoc app wasn't perfect, but it did a good job at showing you routes nearby and even had a decently accurate schedule. With this new app, it's a gamble every time I try to take the bus to school. Will the app crash? Will the servers be down? Will the schedule be horribly off? All of the above? You never know with this app. Sometimes I wonder if this was tested even once before being published on the app store.

Somehow even worse than transloc

★☆☆☆☆ — Version iOS App 1.0.5 by Bencski

I don't know how they managed it, but this is even worse than when they used transloc. You now longer can see your position on the map, nor does the app display local routes: none of the convenience functions work anymore. It's impossible for someone who is new to the bus routes to find their way around Gainesville without preemptively knowing which routes go where. Absolutely hate this new app.

Honestly, it feels like something straight out of early 2000's user interface: terrible!!!!!

Fix it already

★☆☆☆☆ — Version iOS App 1.0.5 by $Papo

This app worked for all of 1 week. Now there's always a server error and the app doesnt load. Not to mention this is like the third rts app I've used

Go back to TransLoc or Make a Better App

★☆☆☆☆ — Version iOS App 1.0.5 by Hewwv

This app is absolutely trash. The only reason I use it is because there is no other option. Make a better app

so inaccurate

★☆☆☆☆ — Version iOS App 1.0.5 by SPAGHETTI00

I've been late to my classes bc I trusted the app to be accurate. This app is horrible bring back transloc !!!!

bring back TransLoc!

★☆☆☆☆ — Version iOS App 1.0.5 by LadyxIris

I can't even track my own route and see myself moving real-time on the route I've selected. What's even the point of this app then?? I don't want an app for bus stop information, I want an app that actually guides me where I'm going. Please bring TransLoc back.

Why did you make a new, worse app?

★☆☆☆☆ — Version iOS App 1.0.5 by AngelColon

The only way I can get this app to work continuously is if I uninstall it and reinstall it or else it won't work

I'd give it no stars

★☆☆☆☆ — Version iOS App 1.0.5 by maddythehatter

Honestly the app should get no stars but I can't do that. It's more complicated, I have to know the route to see it like it won't just show me the near by routes, the bus location is so spotty like sometimes the bus is on the route and other time it acts like there's nothing there. I'll be walking on a bus that the app doesn't pick up. Why did they switch it if this app is so much worse then the old one. At least the old one worked...

horrible

★☆☆☆☆ — Version iOS App 1.0.5 by Goodgoodgood123456789

need a new app this is unusable

Terrible Service

★☆☆☆☆ — Version iOS App 1.0.5 by Immortalord

Really terrible; never works when internet is low. Bus often miss or disappear on map, leading to disasters.

Needs work

★★☆☆☆ — Version iOS App 1.0.5 by nina dover

I understand why TransLoc couldn't be used anymore (app refused to update the routes to show construction), so this app was created. But it needs work. Every since thanksgiving break, I can't even access the map or the rest of the app. Just says bad server connection. My friends have this issue too! I think it needs to be updated because sometimes I'm trying to decide which bus will be faster and I can't as I can't see the buses on the routes.

The Worst Bus App to Ever Be Produced

★☆☆☆☆ — Version iOS App 1.0.5 by kn37

The UI for this app is horrible and highly unintuitive. It never loads routes and does not show where buses are in real time. I'm not sure why they keep changing the bus route app, especially since each iteration is worse than the previous. Literally the worst bus app to ever be produced and marketed in the entire universe. :-)

Very bad experience

★☆☆☆☆ — Version iOS App 1.0.5 by qaasjsudiebdbsjdud

The app is too bad. It load the information in a very slow way. Also, it often doesn't work!!!!!

awful app

★☆☆☆☆ — Version iOS App 1.0.5 by jonathan mesa

Even worse than the last bus app

Sunday

★☆☆☆☆ — Version iOS App 1.0.5 by bodat55425562627272727

The most horrible app I have ever seen. Please fix this.

SSSSSH/T

★☆☆☆☆ — Version iOS App 1.0.5 by 花里神仙

As the title

This app is bad. Come on RTS

★☆☆☆☆ — Version iOS App 1.0.5 by Adveo

Have to uninstall and reinstall the app because app freezes up at loading and says there is an error. Not easy to use. Less functional than transloc. This app is garbage

Transloc works better

★☆☆☆☆ — Version iOS App 1.0.5 by Kitt262

This is just too complicated for its own good. Transloc does the job much simpler.

On the off chance that I want to use this app, it won't even run. In order to get it to work I have to delete and redownload it, but when I launch it again, it will not connect to the server. Honestly worst new app ever.

Never functioning

★☆☆☆☆ — Version iOS App 1.0.5 by JoannaaaaaaaaC
This app has not been working for weeks now. Why switch to this app and then NEVER fix it if it's giving problems?

Just bad

★☆☆☆☆ — Version iOS App 1.0.5 by RapGameWack
Why do we keep changing apps? Rider was great. Transloc was ok, but still useable. This app is nearly unusable. Please change back to rider.

Awful

★☆☆☆☆ — Version iOS App 1.0.5 by Massducks20
The app never loads! It says it is my connection but that is not true because literally every other app I have loads. The server is absolute garbage! I now have no way of knowing when the bus will be coming! Just have to guess! Figure it out please because a lot of students are going to give up on the bus system! I am this close to giving up and finding another way to campus.

A joke

★☆☆☆☆ — Version iOS App 1.0.5 by ryusooyon
Are there plans to fix the loading issue? It loads less that 1% of the times. Plus, one needs to know the routes before browsing. Unless you know all routes by heart, you cannot use it in the rare occasion the app loads. A truly ridiculous design.

Why did they change apps?!

★☆☆☆☆ — Version iOS App 1.0.5 by Seashell617
I thought TransLoc was a perfectly fine app, but then it stopped working for me because this app was meant to replace it. The problem is this one is way worse!!! The trackers on the map are laggy and they disappear if they go "off-route" so with all the construction on campus half the time I can't even see my bus until it leaves the reitz and by then it's too late to catch it. Also the app itself is way less user friendly because you have to know the route numbers in order for it to show up on the map instead of being able to pick ones around where you are. The worst thing is that sometimes the app won't even load, and at one point it lasted for days in a row so I had no idea when the bus would come. I sent RTS an email with all these complaints so I hope they either fix it or go back to TransLoc

Horrible horrible horrible

★☆☆☆☆ — Version iOS App 1.0.5 by heresmylife
WTH this app is so bad, it's like did one person even test this app before releasing this ridiculous pile of crap? Gainesville's finest liberals at work here for sure, worthless like everything else they touch.

So so very bad

★☆☆☆☆ — Version iOS App 1.0.5 by rkg*
This app and the whole transit system schedule in Gainesville are a fantasy. The scheduler gives completely inaccurate schedules, busses show up more than 10 minutes late or often not at all. Might as well walk.

Worst App

★☆☆☆☆ — Version iOS App 1.0.5 by TheRealWastfulajr
This is honestly one of the worst mobile applications I've ever used. The buses disappear, arrive and depart at wrong times, and the routes often don't appear.

The old app had its issues but this is truly abysmal. Whoever designed it clearly scraped the website with no considerations for mobile use. It makes using RTS even worse than it already is.

Needs improvement

★☆☆☆☆ — Version iOS App 1.0.5 by ray676r6
This app is not that bad to use...However, it never loads! I don't have bad service, so I don't understand why the app gives so much problems in loading the actual app and times. Before y'all decide to release, make sure y'all work out the bugs before. TransLoc was really an ideal app to use and didn't need to be changed :(please fix this !

Terrible

★☆☆☆☆ — Version iOS App 1.0.5 by Marcus Amoranto
Bring back TransLoc

where did transloc go

★☆☆☆☆ — Version iOS App 1.0.5 by Taco bell234543457

oh transloc how i slandered you...i take it all back, please come back. PLEASE. transloc might've had its problems but it was 1000x easier to use than this app, which they must've hired one CS major fueled by adderall and monster energy to code in the span of 10 minutes. you can't see all the routes at once, you essentially have to have the bus lines memorized already to use this godforsaken app. it's like they're actively trying to decrease the accessibility of RTS so they don't have to pay their drivers more. if transloc still works for you, just keep using that, it's easier. if it doesn't...walk i guess? that's what i'm doing 🥵🥵🥵

just bring transloc back for the love of god

★☆☆☆☆ — Version iOS App 1.0.5 by emdispenser

this might be the least user friendly app i've ever used 👎

fix your app

★☆☆☆☆ — Version iOS App 1.0.5 by itsmaureen

How is it that a public transportation app designed for a college town, a town with a large and talented student population, can't hire enough students or alumni to produce a functional app? The amount of times I have missed buses because the app freezes, doesn't refresh routes, or randomly stops tracking buses is ridiculous. Hire one, just one, competent computer science major from this school, a Top 5 public university that has invested millions of dollars into CompSci programs, and fix this app.

Terrible

★☆☆☆☆ — Version iOS App 1.0.5 by Jellybeangirl5711

Worst app ever. Difficult to navigate, there's no way to see all the routes together in real time, it doesn't work well off of wifi, etc. The old app was way better. This is poorly designed and does not keep in mind the user population that it's supposed to be catering to. I wish we could have the old app back.

Doesn't work

★☆☆☆☆ — Version iOS App 1.0.5 by Mitsukistar

This app doesn't work unless the connection is a full bars. It's slow and not at all easy to use. The TransLoc app was so much better than this one.

Worse than before

★☆☆☆☆ — Version iOS App 1.0.5 by toastiest oven

somehow worse than transloc. horrible interface and the real time map doesn't even show your current location. overall, very ugly

where in the world is all the funding going

★☆☆☆☆ — Version iOS App 1.0.5 by @tacowaspam

shortage of staff with a monstrosity of an app that doesn't do crap. my cat could predict the bus times, routes, and schedules better than this. instead of buying new buses they need to give a pay raise initiative to actually get people to want to drive buses. with all the crackheads on the bus they deserve to be payed more and this app doesn't make it any better for everyone else. Tips for anyone reading this review: if you count to 10 while spinning around before leaving to where you're going point to any direction and start walking and you'll get there better than with any sort of guidance this app can give.

Garbage

★☆☆☆☆ — Version iOS App 1.0.5 by GlobalPotato

Really tried to fix something that wasn't broken. Bring back transloc

How can UF do worse next time?

★☆☆☆☆ — Version iOS App 1.0.5 by Ty Joe

Seriously you'd imagine a big college town could make an app that doesn't look like it's from the 90s and isn't user friendly at all

Difficult To Use, Glitchy

★☆☆☆☆ — Version iOS App 1.0.5 by MacaroniAndButts

Extremely user unfriendly, cannot view all of the routes and must know your route numbers, crashes constantly, and does not show "live" GPS; buses continuously and unexpectedly jolt forward on the map due to lag. They've taken their GPSs off of TransLoc to force us to use this. Getting worse and worse

The Worst

★☆☆☆☆ — Version iOS App 1.0.5 by Truthlikeiknowit

INFURIATING to use. Slow. Horrible horrible horrible interface. Looks like a website that barely translates into an app in the worst way possible, and we are expected to rely on this app alone to get from place to place. Makes you miss buses constantly because it just looks so terrible and works so horribly. Seeing multiple routes is a pain to select and reselect and deselect every time. This app screams nepotism to me. Which RTS exec's 12 year old son coded his first app and what buffoon decided to force all of Gainesville to use it.