ONE COMMUNITY. ONE MISSION. END HOMELESSNESS.

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211013 4/7/22

WE'RE ON A MISSION TO END HOMELESSNESS





SHOWERS + LAUNDRY



146 EMERGENCY SHELTER BEDS

CAFÉ 131



WE OFFER



DOWNTOWN STREET OUTREACH



61 HOUSING UNITS

ANIMAL + KENNEL SERVICES

WE'VE HOUSED OVER 2,130 PEOPLE.

SERVED 18,400 GUESTS

860,000 MEALS

+ REDUCED THE # OF PEOPLE WITHOUT HOUSING BY 47%

DOWNTOWN STREET OUTREACH: PROGRAM UPDATE

DOWNTOWN OUTREACH

Outreach 101

- + Street outreach provides
 critical connections and
 services to people who exist
 outside the shelter system
- + Overarching goal: Reduce
 and end unsheltered
 downtown homelessness
- + Builds on success of Dignity Village outreach team

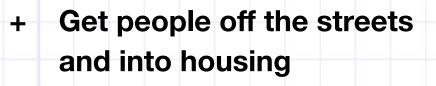
DOWNTOWN OUTREACH

Current Funding

- + GCRA: \$201,000
 - + 3 outreach staff
- + ESG-CV2: \$380,000
 - + 4 outreach staff
 - + Psychiatric support 1x/wk
 - + Housing locator
 - + Supplies, mileage
 - + Funds for housing placement
- + TOTAL: \$581,000 + 7 FT Outreach staff, including supervision, plus housing locator

PROGRAM IMPACT AT SEVEN MONTHS

KEY OBJECTIVES



- + Reduce law enforcement contacts
- + Function as an intervention
 to present alternatives to
 homelessness
- Work with downtown
 business owners to resolve
 issues

PROJECT SCOPE

- + Provide downtown outreachsix days a week
- Initial assessments, rapport
 building, documents,
 resource connections
- Respond within one
 business day to downtown
 requests for assistance
- + Work with GPD to develop
 process for referral of
 non-criminal calls

PRIMARY OUTCOMES



- + 25% reduction in downtown homelessness
- + 1,862 services provided to265 people
- + 70 community referrals addressed
- + Fire Station Camp closed; 29
 (of 38) housed; no arrests

STATUS OF KEY DELIVERABLES

DELIVERABLES

- + Housing Placements
 - + Status: Achieved
 - + Target (Year 1): 12
 - + Actual at 7 months: 88
- + Placement onto local housing list
 - + Status: Achieved
 - + Target (Year 1): 24
 - + Actual at 7 months: 100
- + Assist with document readiness
 - + Status: Achieved
 - + Target (Year 1): 10
 - + Actual at 7 months: 25

DELIVERABLES

- + Develop referral system in partnership with GPD
 - + Status: In progress
 - + Target (Year 1): 50
 - + Actual at 7 months: 34
- + Additional referrals handled:
 - + 2 from local business
 - + 9 from community members
 - + 18 from other agencies
 - + 7 from local government

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- Weekly case conferencing with Community Resource
 Paramedicine program to:
 - + Streamline referrals
 - + Identify unmet needs
 - + Increase effectiveness of services
 - + Provide follow-up care

- + First-year pilot intended to
 determine (a) if program will
 work and (b) if it will benefit
 the community
- + State/federal funding ends
 June 30, 2022; City funding
 ends Sept 30, 2022
- + (Tentative) funding from
 American Rescue Plan will
 fund program at 38% of
 current staffing level

Proposed local funding (FY22):
+ \$320,000 to sustain
program with 5 outreach
workers (63% of current
staffing level); or

+

+ \$400,000 to include Street Psychiatry component

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