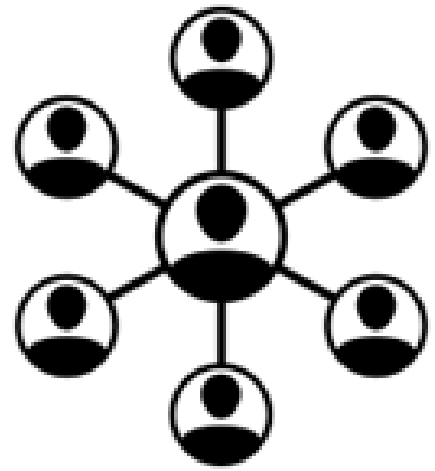


GAINESVILLE *Community.* **GAINESVILLE** *Health.*



**A plan to build community
resiliency and self sufficiency
through collaboration with
residents, healthcare providers,
community organizations, and
public health and human services
agencies to improve overall
community health.**

Presented by:

Krista Ott
Gainesville Fire Rescue

211139C
5/12/2022



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What is a Community Health Improvement Plan?

A community-centered
and data-driven
plan for better health.



INTRODUCTION

Efforts to build healthier communities begin locally, with people in the community (i.e. family, neighborhood, stakeholders, elected officials) working together to address health related issues through policies, systems, and environments (PSE). Building and supporting community environments that make healthy choices easy, available, and affordable is critical to achieving and maintaining good health.

Designing a healthy community challenges individuals, communities, and professionals to work together to assess, address, and change both the behaviors of a population of individuals and the conditions that affect their health. A healthy community initiative depends to a large extent on human, institutional, organizational, and environmental assets located within the community.

By connecting and leveraging these resources, the City of Gainesville hopes to influence the environment to make healthy choices practical, acceptable, and available to all community members. Changing policies, systems, and/or environments (PSE) in a community can make a big impact with limited time and resources, as well as help address chronic disease health issues.

CHIP Mission

To guide a community health board, its partners, and its stakeholders on work to improve the health of the population within the City of Gainesville, FL.

Vision

To be a Global Model of a Healthy Community.

CHIP GOALS

- ❁ Identify working groups for each priority objective championed by a lead agency and committed partners.
- ❁ Identify possible policy and procedural changes to assist with access to care.





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Objective 1.1: Increase Telehealth Access

- Increase access to Telehealth for individuals with access issues to receive mental health counseling at home. The goal is to add two additional providers and \$10,000 in grant funding for technology by December 31, 2022.

Objective 1.2: Increase Provider Network

- Increase the number of providers with the Community Resource Paramedicine Program that visit patients in the home by partnering with one additional mental health counselor and one peer specialist by December 31, 2022.

Objective 1.3: Decrease Overdose Recidivism

- Repeat overdose survivors will be visited and offered services within three days from overdose notification. Expand the number of follow-up visits for patients discharged after a 911 call for an overdose and include a peer specialist or addiction counselor during the follow-up visit.
- Improve the Community Resource Paramedicine Programs (CRP) Naloxone Leave-Behind Program to provide an educational video. Attach the video by a QR code to the medication box when distributing Narcan to those in the community by June 30, 2022.
- Expand the Recovery Response Program to have CRP paramedics provide Suboxone MAT in the home for eligible patients by December 2023.
- Reduce the overall number of overdose recidivism by 10% by December 31, 2022.

Objective 1.4: Increase Community Partnerships

- Build relationships with four additional local partners to collaborate on safety net programs by December 2022.

Objective 1.5: GPD Co- Responder Program

- Divert individuals experiencing symptoms of mental illness away from the criminal justice system and into the least restrictive mental health treatment possible through facilitation of jail and Baker Act diversions.

Objective 1.6: Holiday Lights

- Depot Park will partner with NFRMC to keep holiday lights on until the end of March.



Objective 2.1: Increase the number of Certified Car Seat Technicians

- Hold 2 Child Passenger Safety Technician (CPST) Certification Trainings per year to train internal employees and community partners.
- Work to have all GFR Airport Staff CPST certified by 2023.

Objective 2.2: Offer "Car Fit" for Seniors Training

- Get 2 Gainesville Fire Rescue employees trained as Car Fit Technicians.
- Hold 1 Car Fit Station each month rotating the location to fire stations or community centers.

Objective 2.3: Increase Walking and Biking Safety

- Apply for Safe Routes to Schools Funding with the City of Gainesville Bike Ped Program, the Community Traffic Safety Team, and Debbie Leistner.
- Identify neighborhood locations with low lighting and work for solutions to increase lighting.
- Fit 100 neighbors per year with bike helmets from Florida Department of Transportation's grant program.
- Continue the work on the Vision Zero Strategy detailed at <https://gnvbikeped.com/vision-zero>.



Objective 3.1: Add Healthy Afternoons at the Fire Station Programming

- Schedule once a week in the afternoon at varying fire station locations.
- Offer blood pressure checks, blood glucose checks, and Tai Chi.

Objective 3.2: Offer Medication Take Back Events

- Offer medication take back events quarterly at varying fire stations.
- This will help to remove unwanted/ unneeded medication from homes and will prevent dangerous disposal into the trash or sewage lines.

Objective 3.3: Increase Gun Safety Education

- Partner with Gainesville Police Department, Alachua County Sheriffs Office, University Police Department, and private businesses. Offer gun safety classes in schools, for groups like scouts, and in neighborhoods. Include how and when to dial 9-1-1 and first aid. Hold 4 classes per year.

Objective 3.4: Community Gardening Program

- Park Operations will continue the operation of the 11 community garden sites. Neighbors can host a plot and raise fruits and vegetables to share with family and friends.

Objective 3.5: Community Fitness Classes

- Continue offering Zumba Classes at both the Albert Ray Massey and Eastside Recreation Center. This is a partnership with Realfit Aerobics. The classes occur the 1st and 3rd Fridays of each month from 6:30- 8:00pm.

Social Determinates of Health and Chronic Disease Management

Objective 4.1: Accessible Dental Care

- Reach out to three to five potential community partners for providing more accessible dental care and dental hygiene education in neighborhoods.

Objective 4.2: Increase Transportation Access

- Leverage existing programs, partnerships, and available grants to fund a transportation program to pay for Uber rides for patients to attend appointments with healthcare providers. The goal is to apply for three grants by December 31, 2022.
- Establish partnerships with two existing entities to explore transportation options for neighbors who are not eligible for existing medical transport programs.
- Apply for at least \$2,100 in grant funding to provide 10 yearly half fare RTS bus passes for community members between the ages of 19 and 64 who are unable to afford transportation.

Objective 4.3: Increase Enrollment in the Community Resource Paramedicine Program

- By December 31, 2022, increase the number of patients enrolled in the Community Resource Paramedicine Chronic Disease Management Program from 44 (2021) to 50 (annually).

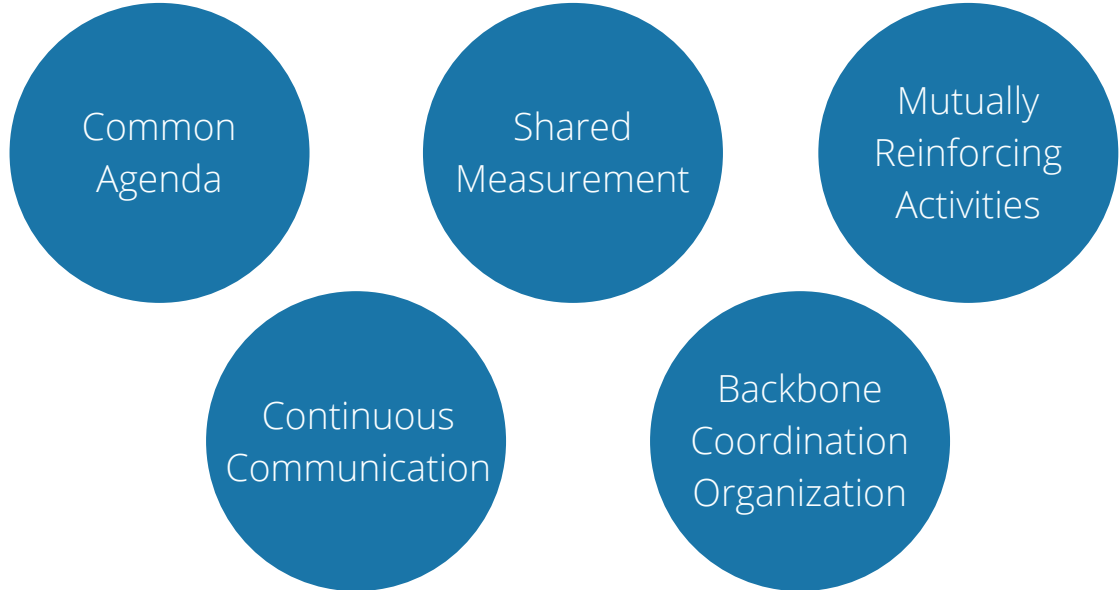
Objective 4.4: Increase Primary Care Compliance for Chronic Disease Patients

- By December 31, 2022, increase primary care compliance for patients enrolled in the Community Resource Paramedicine Chronic Disease Management Program by 10%.

Objective 4.5: Increase Telehealth Visits for Chronic Disease Patients

- By December 31, 2022, increase the number of Telehealth visits completed for patients enrolled in the Community Resource Paramedicine Chronic Disease Management Program by 10%.

ROADMAP FOR ACTION



Design and implement the objective with an emphasis on equity.

Include community members in the collaborative.

Build a culture that fosters relationships, trust, and respect across partnerships.

Use data to continuously learn, adapt, and improve.

Customize for local context.

CHIP DEVELOPMENT

In FY2022, the City of Gainesville will begin delivery on a Community Health Improvement Plan (CHIP) which will be led by Gainesville Fire Rescue's Community Health Director.

In the Gainesville City Commission's Strategic Plan, they identified the need for: equity and inclusion to quality healthcare and trust in the medical community (Gainesville Vision 2035 Principle 1, Means 6); using data to better serve our Neighbors and our Gainesville Community (Mission Principle 4, Means 8); and a Comprehensive City Public Health Policy and Strategy / Action Plan (Policy Agency 2020- 2021 Top Priority). The CHIP will help address all of these items.

Leveraging a network of public, private, not for profit partnerships and community leaders, as well as focusing on Gainesville's 2021 Community Health Assessment (CHA), a set of Community Health Improvement objectives and accompanying strategies will be implemented. These objectives and strategies will be the main Community Health Focus for 2022 to 2026. A CHA will be repeated in 2025 to help establish the objectives and strategies for 2026 to 2030.

The state of Florida has recently launched a State Health Improvement Plan for years 2022- 2026. This plan includes the priority areas of: Alzheimer's Disease and Related Dementias; Chronic Diseases and Conditions; Injury, Safety, and Violence; Maternal And Child Health; Mental Well-being and Substance Abuse Prevention; and Social and Economical Conditions Impacting Health. Annex A of the City of Gainesville's CHIP shows how our priority areas align with the SHIP's priority areas.



COMMUNITY HEALTH PLAN NEEDS ASSESSMENT 2021

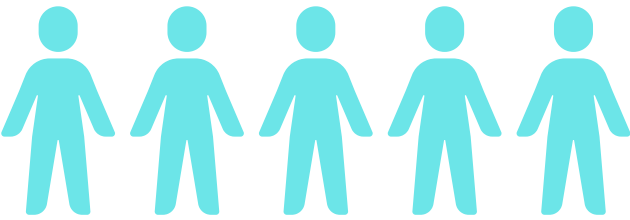
Survey

Gainesville Fire Rescue launched a Community Health Plan Needs Assessment Survey in October 2021. The survey was available until November 6th, 2021.

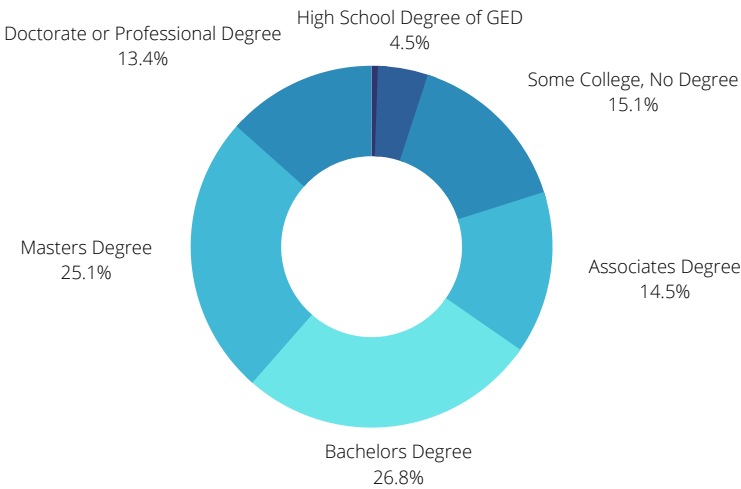
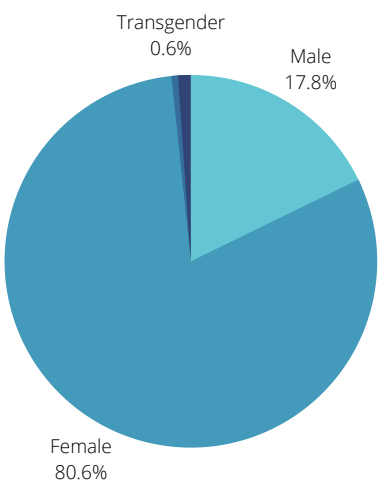
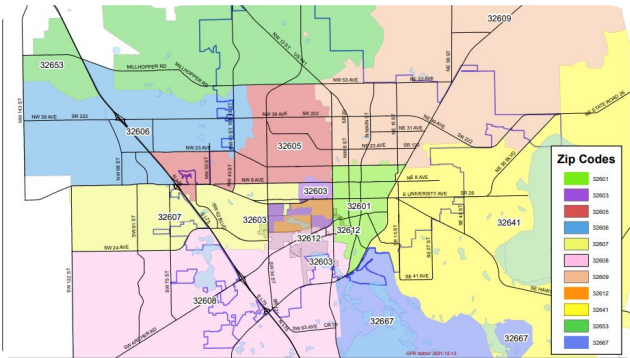
Reach

Respondents from 10/11 zip codes (32612)

Demographics



| | | | | |
|--------|---------------------------|-------|-------------------------------------|-------|
| White | Black of African American | Asian | Native Hawaiian or Pacific Islander | Other |
| 82.68% | 7.82% | 3.91% | 0.56% | 5.3% |



Caregivers

41% care for one or more under 18 years old
13% care for a senior in their home

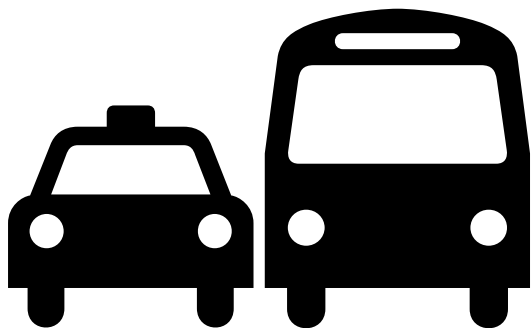
Approximately 80% of respondents view Gainesville to be somewhat healthy to very healthy.

Most Harmful Behaviors

1. Alcohol abuse
2. Drug abuse
3. Distracted Driving
4. Not Getting Shots / Vaccines
5. Poor Eating Habits

Most Important Health Problems to Address

1. Mental health including suicide
2. Aging problems including mobility, dementia, and arthritis
3. Obesity
4. Chronic disease, stroke, and high BP
5. Environmental quality
6. Gun related injuries



FOOD

- In the last 12 months, 20% were worried about running out of food before they could buy more
- 9% got food assistance through a food bank, church, ect.

SHELTER

- In the last two years, three respondents lived in their cars, on the street, or in a shelter.


UTILITIES

- In the last 12 months, 5% had their utilities shut off
- Another 5% did not only because of COVID relief assistance.

TRANSPORTATION

- 72% of neighbors enrolled in the Community Resource Paramedicine program reported needing assistance with transportation.

Personal Health Responses from Adults



From November 2020
to November 2021:

26%

Did not get medical care when needed -
33% could not afford it
22% had trouble getting an appointment

27%

Did not get mental health services when needed -
35% could not afford it
16% had trouble getting an appointment

26%

Did not get dental care when needed -
53% could not afford it
12% did not have dental insurance

Youth in the Community



7.5%

Children who did not get needed medical care
in the last 12 months



19%

Children who did not get needed dental care
in the last 12 months



23%

Children who did not get needed mental health care
in the last 12 months

22%

Do not know how to swim

34%

Do not wear a
bike / skate helmet



30%

Of kids under six do not
ride in a car seat or
booster seat

41%

Have not received any
gun safety education

SENIORS IN GAINESVILLE



Top Concerns from Caregivers



Gainesville's
ability to meet
their needs



Long term Care Options



Cost of care

Inability to Get Care

14%

Medical Care

24%

Dental Care

8%

Mental Health Care

Community Involvement

One of the CHIP's greatest strengths is that it was developed and will be maintained through conversations and collaborations among a wide variety of community groups, residents of every age, members of the City Commissions, and leaders and staff of Gainesville nonprofits, businesses and government. While many community members and organizations are committed to implementing the CHIP, making the necessary structural and systemic changes requires as many people and organizations as possible.

"Please consider how much you can and will commit — whether it's an hour, a day, a week, a month or a year — to building a Gainesville that allows everyone to achieve a more healthy and prosperous life."

-Krista Ott

Fire and Life Safety Educator



ACKNOWLEDGEMENTS

A CHIP would not be able to be accomplished without a collaborative working effort by many in the community.

THE COMMUNITY HEALTH IMPROVEMENT PLAN TEAM 2021

Gainesville Fire Rescue



Joseph Dixon
Fire Chief



Joseph Hillhouse
Deputy Fire Chief



Roberto Sutton
Assistant Chief



Kamelia Klejc
CRP Coordinator



Krista Ott
Fire and Life
Safety Educator

Community Partners



Mayor Lauren Poe
Commissioner Reina Saco
Commissioner Cynthia Chestnut
Commissioner Desmon Duncan- Walker
Commissioner Harvey Ward
Commissioner David Arreloa
Commissioner Adrian Hayes- Santos



City of Gainesville Departments
Faith Based Organizations
Non- Governmental Organizations
All of our Neighbors

Cynthia Curry
Interim City Manager

Annex A



Gainesville Community Health Improvement Plan

Annex A

Updated April 15, 2022

Objective 1.1: Increase Telehealth Access

Aligned with Florida's SHIP Priority Area 5- Mental Well-being and Substance Abuse Prevention

| Action Step # | Action Step Leader | Timeframe | Description | Performance Measures | Notes |
|---------------|--|-------------------|-------------------------------|------------------------|---|
| 1.1a | Kamelia Klejc-Community Resource Paramedicine (CRP) Program Coordinator Gainesville Fire Rescue | December 31, 2022 | Increase access to telehealth | 2 additional providers | March 3, 2022- CRP has created a more formal partnership with confidentiality waivers to be able to share patient information more effectively with Meridian. |
| 1.1b | Kamelia Klejc-Community Resource Paramedicine (CRP) Program Coordinator Gainesville Fire Rescue | December 21, 2022 | \$10,000 in grant funding | | |

Objective 1.2: Increase Provider Network

Aligned with Florida's SHIP Priority Area 5- Mental Well-being and Substance Abuse Prevention

| Action Step # | Action Step Leader | Timeframe | Description | Performance Measures | Notes |
|---------------|---|-------------------|---|------------------------|--|
| 1.2 | Kamelia Klejc- CRP Program Coordinator Gainesville Fire Rescue | December 31, 2022 | Increase providers for the CRP Program including mental health counselor and peer specialist. | 2 additional providers | March 3, 2022- CRP has begun attending the Healthcare Advisory Board Meetings which have a mental health component. This is providing an increase in networking opportunities to create partnerships with other providers in the area. |

Objective 1.3: Decrease Overdose Recidivism

Aligned with Florida's SHIP Priority Area 5- Mental Well-being and Substance Abuse Prevention

| Action Step # | Action Step Leader | Timeframe | Description | Performance Measures | Notes |
|---------------|---|-------------------|---|----------------------|-------|
| 1.3a | Kamelia Klejc- CRP Program Coordinator Gainesville Fire Rescue | December 31, 2022 | Repeat overdose survivors will be visited within 3 days | | |

| | | | | | | | |
|------|--|-------------------|--|---|----------------|-----------------------|--|
| | | | | Expand number of follow up visits for patients discharged after 911 calls | | | |
| 1.3b | Kamelia Klejc- CRP Program Coordinator Gainesville Fire Rescue | June 30, 2022 | | Improve CRP's Naloxone Leave Behind Program | | | |
| | | | | Interns will storyboard a video | Complete video | Story board completed | |
| | | | | Video will be filmed | Film video | Filming Completed | |
| | | | | Video will be edited and ready to be released | Release video | | |
| 1.3c | Kamelia Klejc- CRP Program Coordinator Gainesville Fire Rescue | December 2023 | | Expand the Recovery Response Program to include Suboxone MAT | | | |
| 1.3d | Kamelia Klejc- CRP Program Coordinator Gainesville Fire Rescue | December 31, 2022 | | Reduced overall overdose recidivism by 10% | | | |

Objective 1.4: Increase Community Partnerships

Aligned with Florida's SHIP Priority Area 5- Mental Well-being and Substance Abuse Prevention

| Action Step # | Action Step Leader | Timeframe | Description | Performance Measures | Notes |
|---------------|---|-------------------|--|-----------------------|---|
| 1.4 | Kamelia Klejc- CRP Program Coordinator Gainesville Fire Rescue | December 31, 2022 | Add at least 4 additional community partners to collaborate on safety net programs | 4 additional partners | March 3, 2022- CRP has been working with Continuum of Care for Homeless Outreach Efforts. They have also begun attending the Alachua County Healthcare Advisory Board Meetings. |

Objective 1.5: GPD Co- Responder Program

Aligned with Florida's SHIP Priority Area 5- Mental Well-being and Substance Abuse Prevention

| Action Step # | Action Step Leader | Timeframe | Description | Performance Measures | Notes |
|---------------|---|-----------|--|----------------------|-------|
| 1.5 | Lieutenant Lisa O. Scott- Gainesville Police Department | | Divert individuals experiencing symptoms of mental illness away from the criminal justice system and into the least restrictive mental health treatment possible through | | |

| | | | | | |
|--|--|--|--|--|--|
| | | | facilitation of jail and Baker Act diversions. | | |
|--|--|--|--|--|--|

Objective 1.6: Holiday Lights

Aligned with Florida’s SHIP Priority Area 5- Mental Well-being and Substance Abuse Prevention

| Action Step # | Action Step Leader | Timeframe | Description | Performance Measures | Notes |
|---------------|---|-----------|---|----------------------|-------|
| 1.6 | Roxana Gonzalez- Director of Parks, Recreation, and Cultural Affairs | Yearly | Depot Park has partnered with North Florida Hospital to keep the holiday lights on till the end of March because studies have proven that festive lights out in public parks help with mental health and encourage people to enjoy being outside much more. | | |

Objective 2.1: Increase the number of Certified Car Seat Technicians

Aligned with Florida's SHIP Priority Area 3- Injury, Safety, and Violence

| Action Step # | Action Step Leader | Timeframe | Description | Performance Measures | Notes |
|---------------|--|-------------------|--------------------------------------|-------------------------|--|
| 2.1a | Krista Ott- Fire and Life Safety Educator Gainesville Fire Rescue | December 31, 2022 | Hold 2 CPST Trainings per year | 2 certification classes | March and April 2022 we trained 11 new technicians resulting in 22 new CPST's for North Florida. We also had two technicians pass the requirements to become CPST Instructors. |
| 2.1b | Krista Ott- Fire and Life Safety Educator Gainesville Fire Rescue | December 2023 | All GFR Airport Staff CPST certified | | |

Objective 2.2: Offer “Car Fit” for Seniors Training

Aligned with Florida’s SHIP Priority Area 3- Injury, Safety, and Violence

| Action Step # | Action Step Leader | Timeframe | Description | Performance Measures | Notes |
|---------------|--|-------------------|--|----------------------|---|
| 2.2a | Krista Ott- Fire and Life Safety Educator Gainesville Fire Rescue | December 31, 2022 | Get 2 GFR employees trained as Car Fit Technicians | | |
| 2.2b | Krista Ott- Fire and Life Safety Educator Gainesville Fire Rescue | December 31, 2023 | Hold 1 Car Fit Station each month rotating between fire stations and community centers | | |
| 2.2c | Krista Ott- Fire and Life Safety Educator Gainesville Fire Rescue | October 1, 2022 | Meet with UF School of Occupational Therapy’s Dr. Sherrilene Classen regarding their adaptive driving program. | | http://ot.php.ufl.edu/service/ |

Objective 2.3: Increase Walking and Biking Safety

Aligned with Florida's SHIP Priority Area 3- Injury, Safety, and Violence

| Action Step # | Action Step Leader | Timeframe | Description | Performance Measures | Notes |
|---------------|--|-------------------|---|----------------------|---|
| 2.3a | Krista Ott- Fire and Life Safety Educator Gainesville Fire Rescue | Annually | Apply for Safe Routes to Schools Funding | | |
| 2.3b | Krista Ott- Fire and Life Safety Educator Gainesville Fire Rescue | December 31, 2023 | Identify neighborhood with low lighting and work to increase lighting | | |
| 2.3c | Krista Ott and Dekova Batey | Annually | Fit 100 neighbors with free bike helmets | | Fit 26 at the Porters Pop Up Health Fair Feb 23, 2022 |
| 2.3d | Malisa McCreedy- Director of Transportation and Mobility | | Continue the work on the Vision Zero Strategy. | | https://gnvbikeped.com/vision-zero |

Objective 3.1: Add Healthy Afternoons at the Fire Station Programming

Aligned with Florida's SHIP Priority Area 2- Chronic Diseases and Conditions

| Action Step # | Action Step Leader | Timeframe | Description | Performance Measures | Notes |
|---------------|---|-----------|---|----------------------|-------|
| 3.1a | Krista Ott- Fire and Life Safety Educator Gainesville Fire Rescue | Annually | Schedule once a week in the afternoon at varying Fire Stations | | |
| 3.1b | Krista Ott and Kamelia Klejc | Annually | Offer blood pressure checks, blood glucose checks, and Tai Chi at the Fire Stations | | |

Objective 3.2: Offer Medication Take Back Events

Aligned with Florida's SHIP Priority Area 3- Injury, Safety, and Violence

| Action Step # | Action Step Leader | Timeframe | Description | Performance Measures | Notes |
|---------------|---|-----------|--|----------------------|-------|
| 3.2a | Krista Ott- Fire and Life Safety Educator Gainesville Fire Rescue | Annually | Offer medication take back events quarterly at varying fire stations | | |

Objective 3.3: Increase Gun Safety Education

Aligned with Florida's SHIP Priority Area 3- Injury, Safety, and Violence

| Action Step # | Action Step Leader | Timeframe | Description | Performance Measures | Notes |
|---------------|----------------------------|-----------|---|----------------------|-------|
| 3.3a | Krista Ott, GPD, ACSO, UPD | Annually | Offer 4 gun safety education programing classes including how and when to dial 9-1-1 and 1 st Aid. Could be done through Safety City, RADKids or other existing programming. | | |

Objective 3.4: Community Gardening Program

Aligned with Florida's SHIP Priority Area 2- Chronic Diseases and Conditions

| Action Step # | Action Step Leader | Timeframe | Description | Performance Measures | Notes |
|---------------|---|-----------|---|----------------------|-------|
| 3.4a | Roxana Gonzalez-Director of Parks, Recreation, and Cultural Affairs | Ongoing | Continue the operation of the 11 Community Gardens. | | |

Objective 3.5: Community Fitness Classes

Aligned with Florida's SHIP Priority Area 2- Chronic Diseases and Conditions

| Action Step # | Action Step Leader | Timeframe | Description | Performance Measures | Notes |
|---------------|---|-----------|--|----------------------|---|
| 3.5a | Roxana Gonzalez- Director of Parks, Recreation, and Cultural Affairs | Ongoing | Continue offering Zumba Classes at both the Albert Ray Massey and Eastside Recreation Center. This is a partnership with Realfit Aerobics. | | 1 st and 3 rd Friday of each month from 6:30- 8:00pm. |

Objective 4.1: Accessible Dental Care

Aligned with Florida's SHIP Priority Area 4- Social and Economic Conditions Impacting Health

| Action Step # | Action Step Leader | Timeframe | Description | Performance Measures | Notes |
|---------------|---|---------------|--|----------------------|-------|
| 3.6a | David Sutton- Assistant Chief of Gainesville Fire Rescue | December 2022 | Reach out to three to five potential community partners for providing more accessible dental care and dental hygiene education in neighborhoods. | | |

Objective 4.2: Increase Transportation Access

Aligned with Florida's SHIP Priority Area 4- Social and Economic Conditions Impacting Health

| Action Step # | Action Step Leader | Timeframe | Description | Performance Measures | Notes |
|---------------|--|-------------------|--|----------------------|---|
| 2.4a | Kamelia Klejc- CRP Program Coordinator Gainesville Fire Rescue | December 31, 2022 | Leverage existing programs, partnerships and grants to fund a transportation program to pay for Uber Rides | | Possible AARP Grants. Per Malisa McCreedy, they will allocate \$500 from Vision Zero funds for FY23 and 24 to support Uber/Lyft Rides until an alternate source is secured (Email on 4-1-22). |

| | | | | | |
|------|--|-------------------|---|--|---|
| 2.4b | Kamelia Klejc- CRP Program Coordinator Gainesville Fire Rescue | December 31, 2022 | Establish partnerships with 2 nonmedical transportation companies | | March 2022- Freedom in Motion Program and the Heartbeat Transportation |
| 2.4c | Kamelia Klejc- CRP Program Coordinator Gainesville Fire Rescue | December 31, 2022 | Apply for at least \$2,100 in grant funding to provide 10 yearly half fare RTS bus passes | | Per Malisa McCreedy, the Transportation Department will absorb this cost for FY23 and FY24 to support until an alternate source of funding can be secured (per email on 4-1-22) |

Objective 4.3: Increase Enrollment in the Community Resource Paramedicine Program

Aligned with Florida's SHIP Priority Area 2- Chronic Diseases and Conditions

| Action Step # | Action Step Leader | Timeframe | Description | Performance Measures | Notes |
|---------------|--|-------------------|---|----------------------|-------|
| 4.3a | Kamelia Klejc- CRP Program Coordinator Gainesville Fire Rescue | December 31, 2022 | Increase the number of patients enrolled in the CRP Chronic Disease Management Program from 44 (2021) to 50 (annually). | | |

Objective 4.4: Increase Primary Care Compliance for Chronic Disease Patients

Aligned with Florida's SHIP Priority Area 2- Chronic Diseases and Conditions

| Action Step # | Action Step Leader | Timeframe | Description | Performance Measures | Notes |
|---------------|---|-------------------|---|----------------------|-------|
| 4.4a | Kamelia Klejc- CRP Program Coordinator Gainesville Fire Rescue | December 31, 2022 | Increase primary care compliance for patients enrolls in the CRP Chronic Disease Management Program by 10%. | | |

Objective 4.5: Increase Telehealth Visits for Chronic Disease Patients

Aligned with Florida's SHIP Priority Area 2- Chronic Diseases and Conditions

| Action Step # | Action Step Leader | Timeframe | Description | Performance Measures | Notes |
|---------------|---|-------------------|--|----------------------|-------|
| 4.5a | Kamelia Klejc- CRP Program Coordinator Gainesville Fire Rescue | December 31, 2022 | Increase the number of telehealth visits completed for patients enrolled in the CRP Chronic Disease Management Program by 10%. | | |

Overall CHIP Goals

| Goal # | Action Step Leader | Timeframe | Description | Performance Measures | Notes |
|--------|---------------------------|--------------|---|----------------------|-------|
| Goal 1 | Community Health Director | October 2022 | Identify working groups for each priority objective championed by a lead agency and committed partners. | | |
| Goal 2 | Community Health Director | Ongoing | Identify possible policy and procedural changes to assist with access to care for all neighbors. | | |