# LEGISLATIVE # 100948A

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# Homeless Respite



#### Committee Members and Contributors

- Alachua County Health Dept.
  - Shands

- North Florida Regional
  - Helping Hands Clinic
- St. Francis House Community Activists
- Poverty Reduction County Office on Program
  - Alachua County Gainesville/Alachua **Homelessness**



#### The Committee ...

- Considered the current situation
  - Resources
  - Expenditures
- Reviewed models in other communities
- Provided recommendations
  - Services
  - -Cost



#### Background

- Number of homeless being discharged who would benefit from respite:
  - Shands: 5-7 per month
  - N. FL Regional Medical Ctr: 1-2 per month
- Patients are being discharged by a team of physician and case manager
  - Based on resources
- Homeless being discharged are able to attend to Activities of Daily Living
  - Some need home care, mechanical assistance, IV antibiotics



#### **Current Resources**

- Patients with medical needs are retained in hospital or discharged to appropriate facility including motels when needed
  - Hospital pays for home health, other medical services and shelter
- Sunshine Inn one room (working on adding phone)
- Other shelter \$2,500 from City (contract ends 6/30/11)
  - Limited to \$20 per night (=125 nights)
  - Shands covers deficit



### **Current Resources**

- Alachua County Health Dept.
  Medical Home Program
  - -Transitional medical care
  - Enrollment in ongoing primary care
  - -Case Management
    - Medical care
    - Third party coverage
    - Barriers to participating in health care and self care



#### **Unmet Needs**

Convalescence after hospital service

-Shelter: out of the elements

- Hygiene facilities including sink, shower, clean linens and towels, soap, etc.
- Furniture including bed, recliner/chair with foot stool
- Electricity for food storage/prep, medical equipment
- -Food
- -Phone



How Homeless Respite is Typically Funded –Hospital

- -Local government
- -Private donations
- -Foundations
- -Federally Qualified Health Center homeless



## **Models Considered**

- Medical respite
- Stand alone facility (apartment)
- Motel rooms
- GRACE Marketplace
- Adding capacity to Marketplace
- St. Francis House



# **Model: Medical Respite**

- Advantages
  - Medical care
  - Case management
  - Transportation
  - Meals
  - Substance abuse
  - Referrals to housing
  - Other services

- Disadvantages
  - Costly
  - No local economy of scale



# Model: Apartment

- Advantages
  - 24 hour access
  - Facilitate delivery of medical care
- Disadvantages
  - Housekeeping
  - Food prep and shopping
  - Roommate issues
  - Cost



# Model: Motel

- Advantages
  - 24 hour access
  - Facilitate delivery of needed medical care
- Disadvantages
  - No access to prepared meals or food prep area
  - Access to laundry
  - Access to case management
  - Isolation
  - Cost <u>></u> \$45/night



# Model: GRACE Marketplace

- Advantages
  - Offers all needed services
  - No extra cost

- Disadvantages
  - Location
  - Complicates the planning of an already complicated project
  - Not constructed



### Model: Additional Facility at GRACE Marketplace

- Advantages
  - Access to all services
  - Phase in service

- Disadvantages
  - Cost
  - Practicality



#### **Model: St. Francis House**

- Advantages
  - Has many services
  - Convenient location
  - Designated short stay/medical beds

- Disadvantages
  - Limited rooms for medical care
  - History not consistent with policy for medical access
- Will guarantee beds
  for \$5,200 per year
  per bed



#### Proposed 6 Month Pilot Program for Homeless Respite at SFH

- 2 beds @ \$100/week
  - Includes 3 meals daily, linens and sundries
  - Daytime use of facility
- 2 X \$100 per week X 26 weeks = \$5,200
- To be shared by County and City (\$2,600 each)
- Contract with St. Francis House managed by Alachua County Department of Community Support Services
- Room not scheduled for respite by 5pm will be released for general use by SFH



## **Elements to Ensure Success**

- Shared responsibility
- Expansion of services
- Clear expectations
  - Ongoing communication and monitoring



### **Keys to Success**

- Client Expectations
  - Client educated about terms and responsibilities
    - Limited stay
    - Follow rules of St. Francis House
    - Active participation in health care and case management
  - Written description

### **Daily Living** If patients needs home health, IV meds, etc. the hospital will arrange and pay PROJECT

- Discharge plan will include length of stay
- Transportation to St. Francis House arranged
- Communication
  - Arrange with St. Francis House
  - Coordinate with Health Department Medical Home Coordinator

# **Responsibilities: Hospital**

- Patient can accomplish all Activities of



#### Responsibilities: Health Dept.'s Medical Home Program

- Enroll/reinforce Medical Home Program
- Ensure transitional medical services
  - Health Department
  - Primary Care Physician
- Case Management
- Coordination with St. Francis House case manager



# **Program Oversight**

#### Committee

- Hospitals, Health Department, St.
  Francis House
- Department of Community Support Services
- Meet monthly for first six months
- Evaluate provider experience
- Include client experience

# **Our Request**

- Approve \$2,600 funding for 6 month pilot
- Authorize entering into Interlocal Agreement

PROJECT

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 Authorize extending program an additional 12 months if determined to be successful at a cost of \$5,200 annually.

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# Thank you for considering our proposal!

