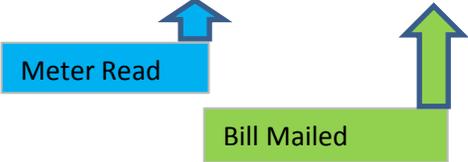


Residential Billing Cycle

D25	D26	D27	D28	D29	D30	D31	D32	D33	D34	D35	D36	D37	D38	D39	D40	D41	D42	D43	D44	D45	D46
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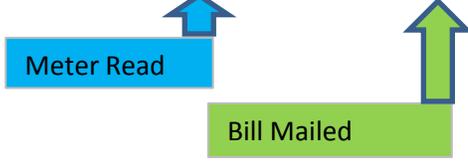


U



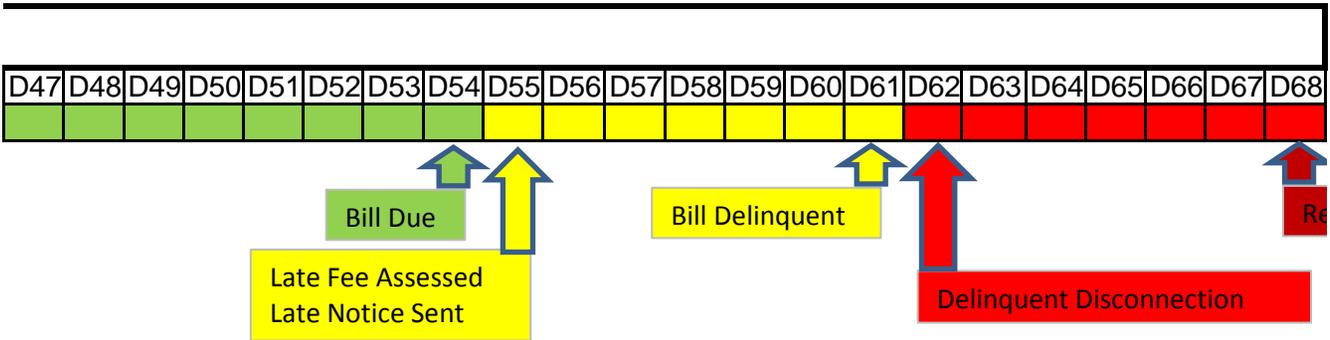
B

D25	D26	D27	D28	D29	D30	D31	D32	D33	D34	D35	D36	D37	D38	D39	D40	D41	D42	D43	D44	D45	D46
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U

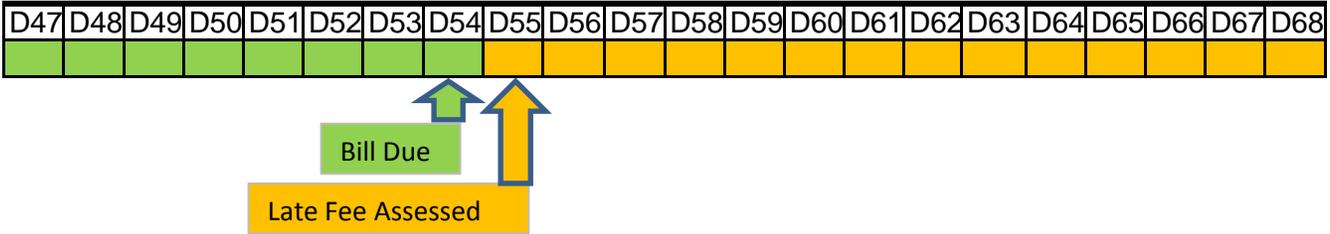




Usage at Risk for GRU



Business Billing Cycle



Usage at Risk for GRU



Remaining Services Disconnected

3 Months

D69	D70	D71	D72	D73	D74	D75	D76	D77	D78	D79	D80	D81	D82	D83	D84	D85	D86	D87	D88	D89	D90
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Late Notice Sent



Bill Delinquent



Hang Tag



3 Months

