# LEGISTAR # 120206

#### 1 ORDINANCE NO. 120206 2 An ordinance of the City of Gainesville, Florida, amending Chapter 3 14.5, Article III of the Code of Ordinances of the City of Gainesville 4 relating to towing and immobilization of vehicles on private property 5 and amending Appendix A - Schedule of Fees, Rates and Charges relating to towing and immobilization; providing directions to the 6 codifier: providing a severability clause; providing a repealing clause; 7 8 and providing an effective date. 9 WHEREAS, at least ten (10) days' notice has been given once by publication in a newspaper of general circulation notifying the public of this proposed ordinance and of a public 10 11 hearing in the City Commission meeting room, first floor, City Hall in the City of Gainesville: 12 and 13 WHEREAS, public hearings were held pursuant to the published notice described at which hearings the parties in interest and all others had an opportunity to be and were, in fact, 14 15 heard. 16 NOW, THEREFORE, BE IT ORDAINED BY THE CITY COMMISSION OF 17 THE CITY OF GAINESVILLE, FLORIDA: 18 Section 1. Chapter 14.5, Article III, Division 1. titled "Towing of Vehicles on Private 19 Property", of the Code of Ordinances of the City of Gainesville, is hereby amended as follows: 20 Sec. 14.5-25. - Definitions. 21 Applicant means the person applying for a permit under this division. For purposes of a trespass towing service permit, the term applicant includes all owners of the towing service. 22

Call in towing means towing or removal of a vehicle that is parked on private real property, without the consent of the vehicle's registered owner or other legally authorized person in control of the vehicle, when done so at the specific request of the private property owner or designee.

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CODE: Words stricken are deletions; words <u>underlined</u> are additions; words <u>double stricken</u> are deletions made after first reading; words <u>double underlined</u> are additions made after first reading.

1	Emergency towing as used in this article shall only include circumstances where the usual
2	operation of a business is impeded by the blocking of entrances, exits or access to operational
3	equipment, but specifically shall not include tows for the purpose of clearing parking areas.
4	Major credit card means a Visa and or MasterCard.
5	Normal business hours shall be from means Monday through Saturday, 7:00 8:00 a.m. to
6	11:00 p.m., and on any Sunday the tow service tows any vehicles. regardless of whether the
7	trespass towing service is actively towing vehicles or not, excluding State of Florida helidays.
8	Owner(s) means the natural person(s) that own, hold, control, or have beneficial interest
9	in a trespass towing service.
10	Person shall mean and include, but shall not be limited to, any natural person, sole
11	proprietor, firm, legal entity, partnership, joint venture, syndicate or other group, or combination
12	acting as a unit, association, corporation, estate, trust, trustee, executor, administrator, receiver,
13	or other fiduciary, and shall include the plural as well as the singular.
14	Physically connected as used in this article shall means that at least two of the vehicle's
15	wheels are raised from the ground and the connection is in compliance with the requirements of
16	F.S. § Section 316.222, Florida Statutes (related to stop lamps and turn signals) and F.S. §
17	Section 316.525, Florida Statutes (requirements for vehicles hauling loads).
18	Property owner means the person who exercises dominion and control over the real
19	property, including, but not limited to, the legal title holder, lessee, a resident manager, a
20	property manager or other agent who has legal authority to bind the owner. An owner, operator,
21	or other agent or employee of a trespass towing service or immobilization service, may not be
22	appointed as an agent for a property owner, unless the property owner also owns or is employed
23	by the trespass towing service.

1	Roam towing means towing or removal of a vehicle that is parked on private real
2	property, without the consent of the vehicle's registered owner or other legally authorized person
3	in control of the vehicle, when the tow was not specifically requested by the private property
4	owner or designee, but was done pursuant to an agreement on the form approved by the towing
5	administrator with a tow company for the tow company to monitor non-permitted parking on
6	said private real property.
7	Tow shall means to haul, carry, pull along, or otherwise transport a connected vehicle by
8	means of another vehicle in a direct and continuous movement to the storage site of the towing
9	or immobilization service and applies only to private property or trespass tows as defined in this
10	Article.
11	Towing administrator shall means the person(s) appointed by the chief of police City
12	Manager, to administer Article III of this chapter. regulating towing or immobilization on
13	private property.
14	Tow Operator means a natural person who is operating a tow truck for a trespass towing
15	service.
16	Trespass towing shall means towing or removal of a vehicle that is parked on private real
17	property, without the consent of the vehicle's registered owner or other legally authorized person
18	in control of the vehicle operator. Trespass towing includes roam towing and call in towing.
19	Trespass towing service includes any person, company corporation, or other entity,
20	whether licensed or not, who that engages in or who that owns or operates a business which
21	engages, in whole or in part, in the towing of vehicles for compensation from private property
22	and does not apply to repossessions, or to the towing or removal of any privately owned vehicle

- by the operator or of any vehicle towing or removal service when such service is performed at the request of the registered owner of the vehicle, for money or other goods of value.
- Violation as used in this article shall mean an uncontested citation, or the conviction of,
   or a plea of nolo contendere to a violation violating of this article, regardless of adjudication of
   guilt.
- 6 Sec. 14.5-26. Owner, operator and vVehicle registration provisions.
- It shall be unlawful for Prior to performing any trespass towing, the trespass towing 7 1. 8 service shall any person, either as principal, agent or employee, to perform any trespass towing without having first registered the owner, wrecker operators and the towing 9 10 service vehicles with the police department towing administrator, using a format 11 approved by the police department towing administrator. The information for registration 12 shall contain the make, model and manufacturer's serial number of the vehicle; date the 13 vehicle was put into service; the driver's license number of the owner and the name of the 14 insurance company or companies with which the owner and operators have liability 15 insurance for the operation of the vehicle as required by law; and the name and driver's 16 license number of all employees involved in the towing of vehicles as defined in the 17 trespass tow ordinance. Each trespass tow vehicle shall be inspected for compliance with 18 this article and must display the medallion issued by the towing administrator to evidence such compliance. 19
  - 2. Each trespass tow vehicle must be commercially manufactured specifically for towing and must be equipped with the following in order to be registered and utilized for trespass towing purposes:
- 23 (a) Extra Tow chain;

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1		<u>(b)</u>	Two way Radio or Cell Phone;			
2		<u>(c)</u>	Flashing amber emergency lights on the top of the vehicle;			
3		<u>(d)</u>	<u>Dual Rear Wheels</u> ;			
4		<u>(e)</u>	Dollies;			
5		<u>(f)</u>	Flashlight;			
6		(g)	The name of the trespass towing service in professionally permanent legible			
7			painted 3" lettering on both doors of the vehicles;			
8		<u>(h)</u>	Fire Extinguisher (5# Min);			
9		<u>(i)</u>	4-way Lug Wrench;			
10		(i)	One (1) Pry Bar;			
11		<u>(k)</u>	Jumper Cables.			
12	<u>3.</u>	Registration fees for trespass towing vehicles shall be as provided in a Appendix A,				
13	Sche	dule of	Fees, Rates and Charges.			
14	Sec.	14.5-2	7 Application for Tow wrecker operator's permit and trespass tow service			
15	<u>pern</u>	<u>nit</u> ; vio	lations.			
16	(a)	No w	recker tow operator shall engage in trespass towing without first having obtained a			
17		wreck	xer operator authorization permit from the towing service by whom owner of the			
18		comp	any such tow operator is employed, or such owner's authorized designee, and then			
19		<u>obtair</u>	ning a tow operator permit from the towing administrator. Each permit will meet			
20		the fo	llowing specifications:			
21		(1)	Be not less than 21/4 inches by 31/4 inches.			
22		(2)	Contain a photograph of the wrecker operator that is not less than one inch by 11/2			
23			inches in size.			

1		(3)	- Provide the name of the wrecker service and wrecker operator's first name in
2			letters that are not less than ¼-inch by ¼-inch.
3		(4)—	Provide a control number that is linked to the driver's personal information.
4		(5)	Provide a place for the towing administrator or designee to validate the permit.
5			a. After the permit is validated it shall be laminated to protect the
6			information on the permit.
7			b. If the permit is lost, damaged, stolen, becomes illegible or the permit
8			holder changes wrecker towing services, the permit must be replaced. The
9			replacement permit shall be valid only for the remainder of the time period
10			for which the initial permit was valid.
11			Each trespass towing operator shall wear a uniform which shall state the
12			full name of the trespass towing service and the name of the trespass
13			towing operator. The name of the trespass towing service visible on the
14			outer garment and uniform must be the same as the name on the vehicle
15			being operated by the trespass towing operator. In addition, the trespass
16			tow operating permit must be worn on the outer garment, so as to be
17			visible to a person speaking with the operator. The permit must be shown
18			upon request to the person whose car is being towed.
19	(b)	It sha	Il be unlawful for the trespass towing service owner of any wrecker service to:
20		<u>(1-)</u>	Operate permit any person to be employed as a wrecker operator conducting
21			trespass towing within the city without having first obtained unless such person
22			has been granted a wrecker operator a trespass towing service permit issued by

1			the towing administrator. to engage in trespass towing which has been validated
2			by the chief of police or designee.
3		<u>(2-)</u>	Allow any person to conduct trespass towing for the trespass towing service
4			within the city unless such person has been granted a tow operator permit issued
5			by the towing administrator.
6	<u>(c)</u>	Upor	issuance of the permits, the trespass towing service and/or tow wrecker operator is
7		grant	ed the privilege of engaging in trespass towing within the city limits of the City of
8		Gaine	esville, Florida, unless such permit expires or is suspended or revoked, as provided
9		in thi	s article. Each permit shall be expire on September 30th of each year. valid for two
10		<del>years</del>	from date of issuance Permits are not transferable or assignable.
11	(e <u>d</u> )	In or	der to secure a trespass towing service permit or trespass tow wrecker-operator
12		perm	it, an applicant must provide the following information on a form provided by the
13		<del>city</del> <u>to</u>	ow administrator:: The applicant must:
14		(1)	Submit to the chief of police or designee A certified copy from the Florida
15			Department of Law Enforcement of his/her criminal history and a certified copy
16			of his/her driving record from the Florida Department of Highway Safety and
17			Motor Vehicles;
18		(2)	Possess a valid Florida Class E and/or commercial driver's license, and provide a
19			photocopy to the towing administrator ehief of police or designee.
20		(3)	Not have been convicted of, found guilty of, or pled guilty or nolo contendere to,
21			regardless of the adjudication of guilt, pled nolo contendere to, or had
22			adjudication withheld for or been incarcerated after any conviction, plea of nolo
23			contendere or adjudication withheld for any of the following:

1	a.	Any capital felony, any first degree felony, sexual battery, or any violent
2		felony involving the use of a gun firearm or knife weapon, as defined in
3		Section 790.01, F.S. Florida Statutes or which results in great bodily harm.
4	b.	Within the previous ten years, a Any violent felony including not
5		referenced in subsection a above which occurred within ten (10) years of
6		the application date.
7	c.	Within the previous ten years, a Any felony or first degree misdemeanor
8		directly related to the business of towing motor vehicles; repossession of
9		motor vehicles; motor vehicle theft; carjacking; or chop shops; or liens for
10		recovering, towing, or storing vehicles and vessels (F.S. § Section 713.78,
11		Florida Statutes), which occurred within ten (10) years of the application
12		date.
13	d.	Within the previous five years, of either: (1) dDriving under the influence
14		of alcohol, a controlled substance, or a chemical substance, to the extent
15		that normal faculties are impaired; or (2) driving with an unlawful blood
16		alcohol level, in violation of Section 316.193, Florida Statutes, which
17		occurred within five (5) years of the application date.
18	All timeframes refere	enced in this subsection (ed)(3) shall be calculated and run from the date of
19	the offense, as reflect	ted in the charging documents.
20	(4) The a	pplicant shall submit to a background investigation in order for the towing
21	admin	istrator to determine that:
22	<u>a.</u>	The applicant does not have a currently suspended permit, has not had its
23		permit revoked by action of the City within two (2) years of the date of

1			application, or has no outstanding and unsatisfied civil penalties imposed
2			for violations of this article.
3		<u>b.</u>	Each legal entity applicant is registered and active under the laws of
4			Florida to do business under the name for which it has applied for a
5			permit.
6		<u>c.</u>	No fraud or willful or knowing misrepresentation or false statement is
7			made in the application.
8		<u>d.</u>	No judgment against the applicant arising out of the activity of recovery,
9			towing or removing a vehicle or providing storage in connection therewith
10			remains unsatisfied, unless a stay or reversal of the judgment was issued
11			through the courts.
12		<u>e.</u>	There are no outstanding warrants of arrest against the applicant.
13		<u>f.</u>	The applicant, or the trespass towing service purchased by the applicant or
14			the trespass towing service from which all or substantially all of its
15			business assets were purchased by the applicant, has no (i) unpaid civil
16			penalties; (ii) unpaid administrative costs of hearing; (iii) unpaid City
17			investigative, enforcement, testing, or monitoring costs; or (iv) unpaid
18			liens, any or all of which are owed to the City of Gainesville pursuant to
9			the provisions of the Code of Ordinances.
20		<u>g.</u>	There has been no fraudulent transfer of the company as described in
21			Section 14.5-39.1, City of Gainesville Code of Ordinances.
22	( <u>de</u> )	A complete a	application for permit shall be reviewed and granted or denied in writing
23		within ten (19	0) calendar two business days. If the permit is denied, the reason for such

11:		denial shall be provided in writing and shall also advise that the applicant may correct
2		deficiencies in the application within seven (7) calendar days of the notice of denial
3		without incurring an additional application fee.
4	<del>(1)</del> —	- A trespass towing service shall be responsible for the payment of all-outstanding civil
5		penalties, restitution, fines and city or court imposed fees relating to the improper or
6		unlawful operation of the trespass towing service. Such civil penalties, restitution, fines
7		and/or-fees-shall remain the liability of the trespass towing service and any purchaser of
8		the towing service assets or business entity. The purchaser of the assets or business entity,
9		may not obtain a trespass towing service permit if the selling trespass towing service has
10		outstanding civil penalties, restitution, fines and/or fees.
11	<u>(gf)</u>	Every applicant for a trespass towing service permit shall file with the towing
12		administrator a certificate of insurance or other proof of insurance providing coverage for
13		all liability claims and claims of damage to property resulting from any action or
14		operation in connection with the trespass towing service, in an amount not less than
15		\$100,000.00 for each incident, \$50,000.00 of such coverage allocated for property
16		damage.
17	<u>(hg)</u>	Each trespass towing service shall have a fixed physical office within the Gainesville city
18		limits registered with the towing administrator. The office shall be open and staffed with
19		personnel during normal business hours, as defined in this chapter, allowing for the
20		recovery of towed vehicles and the inspection of the premises and records by the towing
21		administrator.
22	(e <u>ih</u> )	Permit fees shall be as provided in aAppendix A, Schedule of Fees, Rates and Charges.
23	Sec.	14.5-28 Revocation; appeal.

1	(a)	The ci	ty may	revoke the privilege permit of any tow operator or trespass towing service
2		person	to peri	form trespass towing on any of the following grounds as follows:
3		<del>(1)</del>	If the	towing service owner and/or operator fails to register as required by this
4			article	<del>)</del>
5		<u>(1)</u>	If the	trespass towing service or tow operator violates one or more of the
6			follow	<u>ving:</u>
7		<del>(2)</del> (±)	<u>(a)</u>	If the registration permit application contains a false statement of material
8				fact;
9		<del>(3)(2)</del>	<u>(b)</u>	If the <u>trespass</u> towing service <del>owner</del> and/or <del>wrecker</del> <u>tow</u> operator provides
10				monetary or other valuable consideration to the private real property
11				owner for the privilege of towing vehicles from the property under
12				contract;
13		<del>(4)<u>(3)</u></del>	<u>(c)</u>	The <u>trespass</u> towing service <del>owner</del> and/or <u>tow</u> operator provides monetary
14				or other valuable consideration to the private <u>real</u> property owner for each
15				or any individual vehicle towed from the property;
16		<del>(5)<u>(4)</u></del>	<u>(d)</u>	If the <u>trespass towing</u> service owner and/or wrecker tow operator charges
17				fees in excess of that set out in the current fee resolution adopted by the
18				city commission; police section of appendix A, Schedule of Fees, Rates
19				and Charges of this Code of Ordinances
20		<del>(6)<u>(5)</u></del>	<u>(e)</u>	If a wrecker tow operator fails to display on or about his/her person or on
21				the dashboard of the wrecker, easily visible to the public, the wrecker tow
22				operator permit while performing a trespass tow.

1	<del>(6)</del>	(f) If a tow operator or trespass towing service fails to maintain the
2		qualifications and requirements to qualify for a trespass towing permit.
3		(g) There has been a fraudulent transfer of the company as described in
4		Section 14.5-39.1, City of Gainesville Code of Ordinances.
5	( <u>₽2</u> )	Three or more violations of any of the other provisions of this article by any
6		trespass towing service owner and/or tow operator of a towing service or towing
7		service vehicle with the third violation occurring within one (1) year of the first
8		violation within a one-year period shall result in the automatic suspension
9		revocation of the owner's trespass towing service permit and/or trespass tow
10		operator's privilege to engage in the business of trespass towing permit, as
11		applicable, as subject to the procedures provided in subsection (dc) below. An
12		owner trespass towing service permit shall not be suspended revoked for acts of
13		an employee/tow operator in violation of this section unless the trespass towing
14		service owner actively participated in or had knowledge of the violation and took
15		no corrective action against the employee/tow operator or unless repeated
16		violations by an employee did not result in progressive discipline. The trespass
17		towing service owner shall maintain written documentation of all corrective
18		action taken against an employee/tow operator for a minimum period of one year
19		from the date of the last corrective action. In addition to the corrective action
20		taken, the documentation shall detail the type and date of the specific
21		ordinance/statutory violation. An operator may be suspended or revoked
22		notwithstanding that the operator's violations may not be applicable against the
23		owner for purposes of the owner's suspension. In the event of such suspension:

1	<u>(b)</u>	If it is found that the towing service or operator meets the requirements for permi
2		revocation, the permit shall be revoked for the following time periods:
3		1. First revocationSix months from the final date of the revocation.
4		2. Second and subsequent revocationsOne year from the final date of the
5		revocation.
6	( <del>e)</del>	For the sole purpose of permit revocation proceedings, a "violation" shall mean any
7		number of unintentional violations of the same provision-occurring within a 24 hour
8		period or individual intentional violations, regardless of the time period. This definition
9		of "violation" only applies in permit revocation proceedings. This provision does not
10		prohibit a trespass towing service or tow operator from being issued a separate citation
11		and penalized for each individual violation for purposes other than permit revocation
12		<del>proceedings.</del>
13	( <u>dc</u> )	The procedure for revoking a permit is as follows:
14		(1) The towing administrator chief of police or designee shall inform the provide
15		written notice to the trespass towing service owner and/or tow operator, as
16		applicable, shall be informed in person by hand delivery or by certified or
17		registered mail within at least seven ten (10) calendar fifteen (15) calendar days
18		prior to the effective date of the suspension revocation. The written notice shall
19		contain notice that the establishment may contest the revocation by requesting a
20		hearing as provided below. Service shall be deemed complete if personally
21		delivered upon the owner or an employee of the trespass towing service or tow
22		operator, as applicable, by any officer authorized by law to serve process or a duly
23		appointed law enforcement officer of the city police department. The person

1		serving process shall make proof of service within the time during which the
2		person served must respond to the process. If service cannot be personally made
3		within the city, then service may be made by notice to a registered agent of the
4		trespass towing service or tow operator as applicable.
5	(2)	The trespass towing service owner and/or tow operator may file a written request
6		for a due process hearing within ten calendar days of the date prior to the effective
7		date of the suspension revocation with the city manager or his designee towing
8		administrator chief-of-police or designee. Failure to timely request a hearing
9		within the ten calendar-day period shall constitute a waiver by the trespass towing
10		service owner and/or tow operator of any rights to a hearing. Upon request for a
11		hearing, the revocation shall be stayed until a-decision-has been issued by the
12		towing administrator final administrative action has been effected.
13	(3)	At the <del>due process</del> hearing, the <u>trespass</u> towing service and/or <u>tow</u> operator shall
14		have the opportunity to present any evidence (consisting of testimony and/or
15		written documentation) he/she believes negates or mitigates the suspension
16		revocation.
17	(4)	In conducting the hearing, the city manager or designee shall have the power to
18		take testimony under oath, require the production of books, paper, and other
19		documents, and receive evidence. Should a party refuse to provide documents as
20		directed by the city manager or designee, then there may be an adverse inference
21		against the party who failed to produce said documents. All parties shall have an
22		opportunity to respond, to present evidence and argument on all issues involved,
23		to conduct cross-examination and submit rebuttal evidence, and to be represented
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1		by counsel. Hearsay evidence may be used for the purpose of supplementing or
2		explaining other evidence, but it shall not be sufficient in itself to support a
3		finding unless it would be admissible over objection in civil actions. Any party
4		desiring the hearing be recorded, shall be responsible for arranging and paying the
5		cost of a court reporter's attendance and services.
6	<u>(5)</u>	If the city manager or designee finds, by a preponderance of the evidence, that the
7		towing service or operator meets the requirements for permit revocation, then the
8		city manager or designee shall uphold the suspension of the trespass towing
9		services or tow operator permit and set the revocation date to begin fifteen (15)
10		from the date of the final administrative order, subject to a writ of certiorari being
11		filed pursuant to paragraph (8) below.
12	<u>(6)</u>	If the city manager or designee finds that the towing service or operator does not
13		meet the requirements for permit revocation, then the city manager or designee
14		shall rescind the suspension of the trespass towing services or tow operator
15		permit.
16	<u>(7)</u>	The city manager or designee shall provide written notice of the final order to the
17		trespass towing service and tow operator as applicable. The decision of the city
18		manager or designee shall be the final administrative action.
19	<u>(8)</u>	Right to appeal: The final administrative order of the city is subject to certiorari
20		review in a court of competent jurisdiction in Alachua County, Florida by the
21		timely filing of a petition. Upon the filing of a petition in the Circuit Court, the
22		revocation of the permit shall be stayed pending final disposition of the civil case.

1		(9)	Upon the completion of the administrative hearing process and the final
2			determination of the city manager or designee, the a review of the evidence
3			presented at the hearing, the towing administrator chief of police or designee may
4			city manager or designee shall revoke the trespass towing service permit owner's
5			and/or tow operator's privilege permit to engage in the business of trespass towing
6			for up to one year, if it is found that the towing service or operator meets the
7			requirements for permit revocation for the following time periods:
8			a. First revocationSix months from the final date of the revocation.
9			b. Second and subsequent revocationsOne year <u>from the final date of the</u>
10			revocation.
11		<del>(5)</del>	-The revocation shall not be effective until ten (10) days after the decision of the
12			towing administrator.
13	(e <u>ed</u> )	Any <u>tr</u>	espass towing service owner and/or tow operator whose privilege permit to engage
14		in tres <sub>1</sub>	pass towing has been revoked shall not be eligible to again obtain a trespass towing
15		service	e permit or tow operator's permit with the police department for trespass towing
16		until s	uch revocation period has expired. Any revocation shall include the period of
17		suspen	sion which led to the revocation.
18	(d€)	Any <u>tr</u>	espass towing service owner and/or tow operator whose permit privilege to engage
19		in the	ousiness of trespass towing has been revoked by the towing administrator chief of
20		<del>police</del>	or designee may file an appeal within 15 days of the date of revocation pursuant to
21		the app	eals process specified below.
22	(eg)	Right o	of appeal. Any towing service owner and/or operator whose privilege to engage in
23		trespas	s towing has been revoked by the chief of police or designee may appeal such

decision to the city manager or designee. Such appeal shall be taken by filing written
notice with the chief of police or designee within 15 days after the decision by the police
chief to revoke such privilege. The notice of the appeal shall contain the grounds for the
appeal and shall contain information showing that either the finding is contrary to the law
or is not supported by competent substantial evidence. The chief of police or designee
shall transmit copies of the appeal to the city manager along with papers constituting the
record upon which the action appealed from is based. The filing of a notice of appeal will
not delay the effectiveness of any revocation. The city manager may decide to uphold or
reverse the decision of the chief of police. If the city manager reverses the decision of the
chief of police, the trespass towing privilege will be immediately reinstated. The timely
filing of an appeal for a due process-hearing decision shall-stay the revocation of the
permit. The appeal shall be taken by filing written notice with the towing administrator or
designee within ten (10) days after the decision by the towing administrator to revoke a
permit in a due process-hearing. The notice of the appeal shall state the basis for the
appeal and shall contain information showing that either the revocation departed from the
essential requirements of the law or is not supported by competent substantial evidence.
The towing administrator or designee-shall-transmit copies of the appeal to the city
manager or designee along with the record of the due process hearing. Upon review of
the record and the written notice of appeal, the city manager or designee may uphold or
reverse the decision of the towing administrator. The decision of the city manager or
designee-shall-be-the-final-administrative-action-by-the city. If the city-manager or
designee upholds the decision of the towing administrator, the permit will be immediately

1	!	<del>revoke</del>	ed. I	f the city manager or designee overturns the decision of the towing
2	9	admin	<del>istrato</del> :	r, the revocation proceedings shall immediately be dismissed.
3	Sec. 14.	.5-29.	- Prer	equisites to towing vehicles parked on private property; exceptions.
4	(a)	Except	t as pro	ovided in subsection (b) below, It it shall be unlawful for any trespass towing
5	1	service	e, tow	operator or any person to trespass tow or cause to be towed any vehicle
6	f	<del>parke</del> d	l on pi	rivate real property unless the provisions of F.S. § Section 715.07, Florida
7	<u>.</u>	Statute	es, have	e been strictly complied with together with the following requirements:
8	(	(1)	The c	owners of the real property shall have executed, and filed with the towing
9			<u>admir</u>	nistrator, at least 24 hours prior to the towing or removal of any vehicle, a
10			writte	en agreement for trespass towing with a towing service, which agreement
11			shall o	contain the following provisions:
12			a.	The duration of the agreement;
13			b.	The time of day that such towing or removal is authorized;
14			c.	The days of the week that such towing or removal is authorized;
15			d.	The fees to be paid for the towing or removal;
16			e.	The signatures of both the property owner or the authorized representative,
17				and the owner, or authorized representative of the towing service,
18				certifying that each has read and is in compliance with all of the
19				provisions of F.S. § Section 715.07, Florida Statutes.
20			<u>f.</u>	A legal description or sketch of the private real property from which
21				vehicles may be towed.
22			The fo	orm for such agreement shall be provided by the towing administrator police
23			depart	ment, and may not be amended or modified in any manner that provides for
				40

1		terms or activities that violate the provisions of this article or F.S. § Section
2		715.07, Florida Statutes and Article III, Chapter 14.5, Gainesville Code.
3	(2)	A copy of the completed agreement is on file with the Gainesville Police
4		Department. A new completed agreement is submitted each time a property
5		owner changes trespass towing services, tow vendors or the ownership or
6		management of the property changes. A completed agreement is resubmitted
7		annually, one year from the date of last submittal. The property owner shall pay
8		the fee set forth in Appendix A upon filing a new trespass towing agreement and
9		then again annually for each property which is included in a trespass towing
10		agreement. If a private real property owner is terminating an agreement with a
11		trespass towing service, 72 hours advance written notice must be given to the
12		trespass towing service whose agreement is being terminated before any trespass
13		towing can be done by a different trespass towing service.
14	(3)	Where the private real property is provided used for residential parking, other
15		than for a single-family residence, the agreement, except as provided in
16		subsection (a)(4) below, shall not authorize the trespass towing service to tow
17		away or remove any vehicle without a verified request to remove the specific
18		vehicle by the property owner or an authorized representative. A property owner's
19		representative may include a resident manager, a property manager or other agent
20		who has the legal authority to bind the owner, but may not be an officer,
21		employee or agent of a towing service.
22	(4)	An Owners owner of properties private real property used for residential or
23		business purposes may elect to authorize the trespass towing service to tow away

1	or	remove vehicles without a verified request to remove a specific vehicle
2	pro	vided that the owner first complies with the following requirements are
3	con	nplied with:
4	a.	Signage shall be added to each of the existing tow away signs with letters
5		of the same size as the "tow away" language, which provides the
6		following words: "roam towing." The sign shall state the specific hours of
7		roam towing or state 24 hours "24-hours", if that is applicable.
8	b.	Towing contract on file with the Gainesville Police Department towing
9		administrator as required by subsection (a)(1) shall be amended to provide
10		for roam towing.
11	c.	Photograph(s) of the "offending" vehicle shall be taken prior to its
12		removal and shall be of sufficient detail to demonstrate the violation of
13		rule or regulation for which the vehicle is being towed. The photograph(s)
14		must be date and time stamped and maintained by the wrecker company
15		trespass towing service for a minimum period of one year six (6) months.
16		Photos will be available for viewing during normal business hours,
17		commencing the following business day at 8:00 a.m Normal hours for
18		viewing the photographs will be Monday through Saturday, 8:00 a.m. to
19		5:00 p.m. There can be no charge for viewing the photographs. when such
20		is done during the first available business day as referenced above
21	d.	Lease, rental or property owners' association documents shall contain a
22		notice provision indicating that the residential property utilizes roam
23		towing. In the case of properties with existing leases, rental agreements or

1			property owners' association documents, it shall be sufficient to notify by
2			regular mail, at the last known address, each of the tenants/owners of the
3			property prior to the initiation of roam towing. All new leases, rental
4			agreements or property owners' association documents, or amendments
5			thereto, shall contain the provision giving notice that the property owner
6			intends to utilize roam towing.
7		(5)	For private real property located within the boundaries of the community
8			redevelopment areas as defined in <u>dD</u> ivision 9 of eChapter 2 of the Gainesville
9			Code of Ordinances, signage as required by F.S. § Section 715.07, Florida
10			Statutes and subsection (a) above, shall use reflective white lettering on a non-
11			reflective black background. All existing signs within the redevelopment areas
12			referenced herein shall be replaced on or before January 1, 2004.
13		<del>(6)</del>	Upon filing the written agreement with the police department as required herein,
14			the property owner or the authorized representative of the property owner, shall
15			simultaneously submit an administrative fee to process the trespass towing
16			application in the amount set forth in appendix A. The administrative fee shall be
17			applicable to all trespass towing agreements filed with the police department after
18			the adoption of this section and shall be paid each time a trespass towing
19			agreement is filed with the police department as required herein.
20	(b)	The pr	rovisions of this section article shall not apply to:
21		(1)	The towing of vehicles pursuant to section 3-116, authority to remove vehicles,
22			and sSection 26-136 et. seq. "Abandoned, Wrecked and Non-operating Vehicles,"
23			City of Gainesville Code of Ordinances.

1		(2)	The towing of vehicles from property appurtenant to and obviously a part of a
2			single-family residence.
3		(3)	When notice is personally given to the registered owner or other legally
4			authorized person in control of the vehicle that the area in which that vehicle is
5			parked is reserved or otherwise unavailable and that the unauthorized vehicle will
6			be removed at the <u>registered</u> owner's or operator's expense.
7	(c)	The 2	24-hour notice requirement of this section shall not apply where the tow is of an
8		emerg	gency nature that threatens public safety and the property owner or authorized
9		repres	sentative of the trespass towing service tow owner or tow operator has notified the
10		Gaine	esville Police Department prior to removing the vehicle.
11	(d)	Each	trespass towing service shall staff or monitor its telephones methods of contact the
12		<u>teleph</u>	none number that is listed on the roam towing signs at all times (pager only does not
13		satisf	y this requirement) and immediately advise any registered vehicle owner or
14		autho	rized representative who calls by telephone of communicates with the trespass
15		towin	g service, the following:
16		(1)	Each and every document or other item which must be produced to retrieve the
17			vehicle.
18		(2)	Exact charges as of the time of the telephone call communication, and the rate at
19			which charges will accumulate thereafter.
20		(3)	The acceptable methods of payment. If the <u>trespass</u> towing service <del>owner</del> or <u>tow</u>
21			operator cannot, or will not provide change to a registered vehicle owner or
22			authorized representative, the trespass towing service owner or tow operator shall

1		advise the registered vehicle owner or authorized representative to bring exact
2		payment.
3	(4)	That the vehicle can be picked up within one hour of request.
4	Sec. 14.5-29.	1 Trespass tow bill of rights.
5	Any trespass	towing service firm engaged in the business of trespass towing shall post the
6	trespass tow	bill of rights in a clearly visible, prominent position, not more than ten (10) feet
7	from the place	ee where payment for the tow is made. Posters listing the eustomer trespass tow bill
8	of rights shall	Il be supplied by the towing administrator Gainesville Police Department at a cost
9	not to exceed	the cost of production. The poster shall read the following as follows:
10		Trespass Tow "Bill of Rights"
11	Your	car has been trespass towed. You have certain rights under Florida State Statutes
12	and City of G	ainesville Ordinances:
13	(1)	Your vehicle must be released within one hour after requested, provided the
14		towing fees are paid.
15	(2)	You can retrieve any personal property that is in the vehicle within the first 24
16		hours of the tow prior to paying the towing fees (after the first 24 hours, a fee may
17		be charged).
18	(3)	You may inspect your vehicle prior to paying the towing fees. The tow company
19		cannot require you to sign a waiver which would release the firm trespass tow
20		service from liability for damages noted by you at the time the vehicle is picked
21		up. The tow company is responsible for any damage done by entry into the
22		vehicle if the entry was not done with the "standard of reasonable care". Proper
23		remedy for these damages is through civil court.

1	(4)	You may pay the towing charges using cash, debit card, or major credit card (Visa
2		or MasterCard). A fee may be charged to use the debit card. No additional fee can
3		be charged for use of a credit card.
4	(5)	A detailed, signed receipt showing the legal name of the person or entity
5		authorizing the tow and the legal name of the trespass towing service company,
6		and tow operator or person towing the vehicle must be given to you at the time of
7		payment, whether requested or not. The receipt will also include the following
8		statement: "Notice: Towing from private property is regulated by F.S. § Section
9		715.07, Florida Statutes and Chapter 14.5. Article III, City of Gainesville Code of
10		Ordinances."
11	(6)	Trespass towing services tow companies are required to take photos of your
12		vehicle prior to tow, documenting the violation for which the vehicle was towed.
13		You can make arrangements with the tow company to see the photographs at no
14		charge. Photos will be available for viewing during the normal business hours
15		commencing the following business day after the tow at 8:00 a.m. Normal hours
16		for viewing the photographs will be Monday through Saturday, 8 to 5 p.m. It is a
17		good idea to make an appointment in advance with the office staff trespass towing
18		service.
19	The document	poster shall also contain contact information to report violations.
20	Sec. 14.5-30.	- Authorized fees and charges.
21	(a) Any tr	respass towing service firm engaged in the business of trespass towing shall not
22	charge	the owner of any towed vehicle or personal property in excess of the fees set by
23	the eC	tity eCommission by resolution. The fees set by resolution shall be all inclusive

1		during the first 24-hour period following notification of vehicle tow to the Gainesville
2		Police Department; no additional fees or charges whatsoever may be charged unless
3		specifically established and authorized herein or by state statute. The e $\underline{C}$ ity e $\underline{C}$ ommission
4		shall establish, by resolution, a maximum fee for specific classes of vehicles as identified
5		in the Towing and Recovery Association of America's TRAA Vehicle Identification
6		Guide. After maximum fees are initially established using the TRAA Vehicle
7		Identification Guide, such maximum fees will be subject to rate review as provided in
8		subsection 14.5-30(c) notwithstanding that such review may occur-less than annually for
9		the first instance.
10	(b)	A trespass towing service person, operator, firm, or corporation that provides trespass
11		towing and storage services pursuant to aArticle III, sSection 14.5-25, et. seq. of the
12		Gainesville Code of Ordinances shall accept payment for charges from the registered
13		vehicle owner or authorized representative in any of the following forms:
14		(1) Cash;
15		(2) Major credit card; and/or
16		(3) Debit card.
17	<del>(c)</del>	Maximum trespass towing fees shall be established no more than annually by the city
18		commission after receiving a request for fee modification by the towing company owners
19		and staff recommendations based on financial information, submitted by the trespass
20		towing companies as to their costs for the removal of vehicles and on other information.
21		The required information shall be submitted by the towing company owners by
22		September 30 <sup>th</sup> of each year. The maximum fees shall be set by resolution to be adopted

by the city commission. prior to December 31st of each year in which a request for

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1	modification has been made. Such maximum fees shall be effective during the following
2	calendar year and until changed by subsequent resolution.
3	Sec. 14.5-31 Vehicle not connected upon operator owner or other person in control of
4	the vehicle returning.
5	The trespass towing service owner or operator of any towing service vehicle which is
6	summoned to trespass tow away any vehicle on private real property, or stops to tow any vehicle
7	under a valid "Roam Towing" provision on private real property, shall not remove or tow the
8	vehicle away and shall not charge any fee if the <u>registered owner or other person in control of the</u>
9	vehicle operator returns to the vehicle prior to the towing service operator having physically
10	connected the vehicle to the tow vehicle towing apparatus, and the owner or person in control of
11	the vehicle moves the vehicle from the private real property.
12	Sec. 14.5-32 Vehicle not towed upon owner or other person in control of the vehicle
13	<del>operator</del> returning.
14	If the registered owner or other legally authorized person in control of the vehicle arrives
15	at the scene prior to removal or towing of the vehicle, the vehicle shall be disconnected from the
16	towing or removal apparatus, and that person shall be allowed to remove the vehicle without
17	interference upon the payment of a reasonable service fee of not more than one-half of the posted
18	rate for such towing service for which a receipt shall be given, unless that person refuses to
19	remove the vehicle which is otherwise unlawfully parked from the private real property
20	Sec. 14.5-33 Point of tow to point of storage.
21	Except as provided in section 14.5-32 above and except for bona fide emergencies, a
22	vehicle in tow shall be taken from the point of tow to the permanent business address of the

- trespass towing service tow owner or operator where vehicles are normally stored. Temporary storage is prohibited.
- 3 Sec. 14.5-34. Vehicles subject to criminal investigation.

- Trespass towing services Tow owner shall not refuse to relinquish to the police a vehicle which is the subject of a criminal investigation. Relinquishment of the vehicle to the police for impoundment at its contract site shall not affect the trespass towing service's tow owners right to payment for services rendered and payment for those services shall be made to the trespass towing service tow owner by the registered owner of the vehicle or his/her representative, or other arrangements shall be made with the trespass towing service tow owner to receive payment before the vehicle is released to the registered owner or his/her representative.
- 11 Sec. 14.5-35. Civil citation; violation of ordinance.
  - Police officers and code enforcement officers may issue a civil citation to <u>trespass towing</u> services, tow owners or their authorized representatives, tow operators and property owners or their authorized representatives, for violations of any section of this article.
  - Sec. 14.5-36. Receipt from towing service to be furnished to owner when vehicle claimed.
    - When a <u>trespass</u> towed vehicle is claimed, the <u>trespass towing service</u> towing service shall furnish the <u>registered</u> owner or other legally authorized person with a <u>receipt which shall</u> include detailed, signed receipt showing the legal name of the person or entity authorizing the <u>tow and the legal name of the trespass towing service and the tow operator</u> the name of the <u>person or management entity who authorized the towing</u>. The receipt shall also include the following language:

1		"Notice: Towing from private property is regulated by the provisions of F.S. § Section		
2	715.07, Florida Statutes and Chapter 14.5, Article III City of Gainesville Code of			
3		Ordinances."		
4	Sec. 1	4.5-37 Prohibitions.		
5	(a)	It shall be a violation of this article for a trespass towing service or tow operator to charge		
6		any additional fee which is based on police response to a call by the owner of a vehicle		
7		who is contesting the towing of the owner's vehicle on scene.		
8	(b)	It shall be a violation of this article for any person other than the real property owner or		
9		an authorized representative of the owner, or the trespass towing service tow owner or		
10	authorized representative of the trespass towing service tow owner (if the signs are placed			
11		by the trespass towing service) tow company, to move, remove, or deface any tow-away		
12		sign relating to towing.		
13	Sec. 1	4.5-38 Penalties.		
14		In addition to those penalties imposed by F.S. § Section 715.07, Florida Statutes,		
15	violation of any provisions of this article, including any of the requirements of F.S. § Section			
16	715.07, Florida Statutes, shall be subject to the following civil penalties:			
17		(1) Any <u>trespass towing service, tow operator or</u> person who violates this article shall		
18		be liable to the <u>registered</u> owner or lessee of the vehicle for all costs of recovery		
19		(including all towing and storage fees) plus attorney's fees and court costs, and		
20		shall in addition be liable to the registered owner or lessee of any towed or		
21		removed vehicle for damages resulting directly or indirectly from the removal,		
22		transportation or storage of the vehicle.		

1	(2)	Any trespass towing service, tow operator or person who violates any of the
2		provisions of this article shall, upon conviction or entry of a civil judgment, be
3		fined not more than \$500.00 per violation. Each violation shall be considered a
4		separate offense.
5	Section 14.5	39.1 - Fraudulent Transfer of company
6	For p	urposes of denial or revocation of a permit under this article, it # shall be a violation
7	of this article	for the owner(s) to fraudulently transfer a trespass towing service. For purposes of
8	this section,	fraudulent transfer is one made by the owner(s) for the purpose of evading civil
9	penalties, res	titution, fines and/or fees imposed pursuant to this article. In determining whether a
10	transfer is fra	udulent, consideration may be given among other factors, to whether:
11	(1)	The transfer was an arm's length transaction;
12	<u>(2)</u>	The trespass towing service retained possession or control of the
13		property transferred after the transfer;
14	<u>(3)</u>	The transfer was disclosed or concealed;
15	<u>(4)</u>	Before the transfer was made or obligation was incurred, the trespass towing
16		service had been sued or threatened with suit;
17	<u>(5)</u>	The transfer was of substantially all the trespass towing service's assets;
18	<u>(6)</u>	The value of the consideration received by the trespass towing service was
19		reasonably equivalent to the value of the asset transferred or the amount of the
20		obligation incurred;
21	<u>(7)</u>	The trespass towing service was insolvent or became insolvent shortly after the
22		transfer was made or the obligation was incurred; and

1	a. At the direction of a law enforcement officer, police service technician,
2	traffic enforcement technician or any individual who successfully
3	completes a training program established and approved by the Criminal
4	Justice Standards and Training Commission for parking enforcement
5	specialists and, whose current duties with the city include parking
6	enforcement; or
7	b. With the consent of the vehicle's <u>registered</u> owner or <del>operator</del> <u>other legally</u>
8	authorized person in control of the vehicle.
9	Sec. 14.5-40 Definitions.
10	The following words, terms and phrases, when used in this division shall have the
11	meanings ascribed to them in this section, except where the context clearly indicates a different
12	meaning:
13	Immobilization, immobilize or immobilizing, also known as boot or booting shall mean
14	the act of placing, on a parked vehicle, a "boot" or other device which causes a vehicle to be
15	immobile or prohibits its usual manner of movement or otherwise disables a vehicle from
16	operation.
17	Immobilization operator shall mean the actual person who is applying the "boot" or other
18	device which causes a vehicle to be immobile or prohibits its usual manner of movement or
19	otherwise disables a vehicle from operation.
20	Immobilization service(s) shall include any person, company, corporation or other entity,
21	whether licensed or not, who engages in or owns or operates a business which engages, in whole
22	or in part, in the immobilization or booting of vehicles on private property.

1	Normal business hours means Monday through Saturday, 8:00 a.m. to 11:00 p.m.,
2	regardless of whether the immobilization service is actively immobilizing vehicles or not,
3	excluding State of Florida holidays.
4	Owner(s) means the natural person(s) that own, hold, control, or have beneficial interest
5	in an immobilization service.
6	Parked means the state of a vehicle being temporarily left and unattended by its
7	registered owner or operator other legally authorized person in control of the vehicle.
8	Person shall mean and include, but shall not be limited to, any individual natural person,
9	sole proprietor, firm, legal entity, partnership, joint venture, syndicate or other group, or
10	combination acting as a unit, association, corporation, estate, trust, trustee, executor,
11	administrator, receiver, or other fiduciary, and shall include the plural as well as the singular.
12	Property owner means the person who exercises dominion and control over the real
13	property, including, but not limited to, the legal title holder, lessee, a resident manager, a
14	property manager or other agent who has legal authority to bind the owner. An owner, operator,
15	or other agent or employee of a trespass towing service or immobilization service may not be
16	appointed as an agent for a property.
17	Recover means to take possession of a vehicle and its contents and to exercise control and
18	supervision over the vehicle.
19	Sec. 14.5-41 Permit required; prerequisites to immobilization on private property and
20	responsibilities of immobilization service; exceptions.
21	(a) Immobilization <u>service</u> permit required. No person, entity or immobilization service shall
22	engage in the act, practice or business of immobilization of unauthorized motor vehicles
23	that are parked on private property unless such person, entity or immobilization service

1		has o	obtained an immobilization service permit. An application for an immobilization
2		<u>servi</u>	ce permit shall be submitted to the towing administrator at the city police
3		depar	tment. Immobilization service permits shall be issued on an annual basis and will
4		<u>expir</u>	e on September 30 of each year. An annual permit-fee as provided in Appendix A,
5		Schee	dule of Fees, Rates and Charges, shall be charged for the cost of review and
6		admi	nistration of issuance of immobilization permits. Permits are not transferable or
7		assig1	nable.
8	(b)	Requi	irements for issuance of immobilization service permit. No person shall be issued an
9		immo	bilization service permit under this division unless they comply the applicant
10		comp	lies with the following requirements:
11		(1)	Proof of insurance. Every applicant for an immobilization service permit shall file
12			with the city's business tax division office towing administrator a certificate of
13			insurance or other proof of insurance providing coverage for all liability claims
14			and claims of damage to property resulting from any action or operation in
15			connection with the immobilization service, in an amount not less than
16			\$100,000.00 for each incident, \$50,000.00 of such coverage allocated for property
17			damage.
18		<del>(2)</del>	Local business tax. No immobilization service shall engage in the business of
19			immobilization of unauthorized vehicles parked on private property unless such
20			immobilization service shall first obtain a local business tax receipt in accordance
21			with the provisions set forth in Chapter 25, Article III of this Code. Trespass
22			towing services, current in their local business tax, are not required to pay an

1			additional local business tax for the privilege of engaging in immobilization
2			services.
3		<u>(2)</u>	Fixed Office Location. Each immobilization service shall have a fixed physical
4			office within the Gainesville city limits registered with the towing administrator.
5			The office shall be open and staffed with personnel during normal business hours.
6		<u>(3)</u>	Permit fee. Every applicant shall pay the annual permit fee as set forth in
7			Appendix A, Schedule of Fees, Rates and Charges.
8		<u>(4)</u>	An immobilization service shall be responsible for the payment of all outstanding
9			civil penalties, restitution, fines and city or court imposed fees relating to the
10			improper or unlawful operation of the immobilization service. Such civil
11			penalties, restitution, fines and/or fees shall remain the liability of the
12			immobilization service and any purchaser of the immobilization service assets or
13			business entity. The purchaser of all, or substantially all, of the assets or business
14			entity, may not obtain an immobilization service permit if the selling
15			immobilization service has outstanding civil penalties, restitution, fines and/or
16			<u>fees.</u>
17	(c)	Author	rization of the real property-owner. No immobilization service shall immobilize a
18		vehicle	e on private property unless such immobilization service has written authorization
19		or per	mission of the owner of the real property upon which the immobilization will
20		occur.	
21		(1)	Prior to immobilization of any vehicle, the immobilization service shall have
22			executed a written agreement with the owner of the real property upon which the
23			immobilization will occur, and shall file and maintain on record at all times with

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the towing administrator, at the city police department a copy list of any and all

2			such agreements for immobilization services on private property within the city
3			limits. The list copies of agreements shall be kept current and shall include at a
4			minimum, provide the city with (a) the address and legal description or sketch of
5			the real property; (b) the date of the agreement; (c) the property owner's name, a
6			contact name and a telephone number; (d) the duration of the agreement; (de) the
7			days of the week and time of day that such immobilization is authorized; (2)
8			The rebate or payment of money or any other valuable consideration, directly or
9			indirectly from the person, immobilization service that is immobilizing vehicles to
10			the owners or operators of the property upon which the vehicles are immobilized,
11			for the privilege of immobilizing those vehicles, is prohibited.
12	(d)	Recor	d keeping procedures. Every person, immobilization service, and immobilization
13		<u>operat</u>	or contractor who immobilizes a vehicle shall keep and maintain an immobilization
14		log wi	ith the following information:
15		(1)	Date and time the vehicle was observed illegally parked:
16		(2)	The date and time of immobilization and the name of the immobilization operator;
17		(3)	The location/address of the real property where the immobilization took place;
18		(4)	The description of the vehicle including make, model, year, color, vehicle
19			identification number, and license plate number;
20		(5)	The date and time the request for removal of the immobilization device was
21			received and the date and time of response and removal of the immobilization
22			device.;
23		(6)	The amount and method of payment for release of the immobilization device;

1	(7	7) The name of the person immobilization operator removing the immobilization
2		device; and
3	3)	The name of the person to whom the vehicle was released.
4	Α	ll persons and immobilization services shall file a copy of their all immobilization logs
5	with the	towing administrator every Thursday, for the immediately preceding week at the city
6	<del>police de</del>	partment and shall also keep all such immobilization logs on file at the immobilization
7	service o	ffice registered with the tow administrator for a period of one year and shall make such
8	logs and	receipts available for immediate inspection to by any law or code enforcement officer or
9	designee	assigned to investigate the complaints and enforcement during regular business hours.
10	(e) Ia	lentification.
11	(1	) All employees or agents of every immobilization service or immobilization
12		contractor, and every person who immobilizes a vehicle Each immobilization
13		operator shall wear the immobilization operator permit, as provided in section
14		14.5-42 below, on the outer garment and uniforms which shall state the full name
15		of the immobilization service and the immobilization operator's first and last
16		name. The name of the immobilization service on the outer garment and uniform
17		must be the same as the name on the vehicle being operated by the immobilization
18		operator.
19	(2)	All immobilization service vehicles shall be equipped with an amber light bar and
20		shall display the name of the immobilization service (or name of joint venture or
21		individual owner or other entity ownership) on the driver and passenger side of
22		the vehicle in letters at least three inches high, and tThe address (or address of
23		joint venture, or individual owner or other entity ownership) and telephone

number of the immobilization service shall be displayed on the driver and
passenger side of the vehicle in letters at least one inch high. Lettering on the
vehicle shall be permanently applied. Temporary lettering or magnetic
lettering/signs are prohibited. All vehicles used in providing immobilization
services shall be inspected for compliance with this article and must display a
medallion issued by the towing administrator to evidence such compliance. The
annual fee for the medallion is set forth in Appendix A and shall be paid by
September 30 of each year.

Sec. 14.5-42. - Operator's permits; application requirements; violations.

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- 10 It is unlawful for any person immobilization operator to engage in the immobilization of (a) 11 vehicles without first having obtained an immobilization operator's permit from the 12 towing administrator, at the city police department Upon issuance of the permit, the immobilization operator is granted the privilege of engaging in immobilization services 13 14 within the city limits, unless such permit expires or is suspended or revoked, as provided in this article. Each immobilization operator permit shall expire on September 30 of each 15 16 year and the fee set forth in Appendix A shall be paid to renew the immobilization 17 operator permit. Each permit will meet the following specifications:
  - (1) Be not less than 21/s inches by 33/s inches.
- 19 (2) Contain a photograph of the operator that is not less than one inch by 1½ inches in 20 size.
  - (3) Provide the name of the immobilization service and the operator's first name in letters that are not less than ¼-inch by ¼-inch.
- 23 (4) Provide a control number that is linked to the operator's personal information.

1		(5) Provide a place for the towing administrator to validate the permit.
2		a. After the permit is validated it shall be laminated to protect the
3		information on the permit.
4		b. If the permit is lost, damaged, stolen, becomes illegible or the permit
5		holder changes immobilization services, the permit must be replaced. The
6		replacement permit shall be valid only for the remainder of the time period for
7		which the initial permit was valid.
8	(b)	It shall be unlawful for the owner of any immobilization service to permit any person to
9		be employed as an immobilization operator conducting immobilization within the city
10		unless such person has been issued an immobilization operator's permit to engage in
11		immobilization services which has been validated by the towing administrator. Upon
12		issuance of the permit, the immobilization operator is granted the privilege of engaging in
13		immobilization services within the city limits of the City of Gainesville, Florida, unless
14		such permit expires or is suspended or revoked, as provided in this article. Each permit
15		shall be valid for two years from date of issuance.
16	(c)	In order to secure and maintain remain eligible to hold an immobilization operator
17		permit, the person applicant must meet the following requirements: provide the following
18		information on a form provided by the city
19		(1) Submit to the tow administrator a certified copy from the Florida Department of
20		Law Enforcement of his/her criminal history and a certified copy of his/her
21		driving record from the Florida Department of Highway Safety and Motor
22		Vehicles;

1	( <u>+2</u> )	Posse	ss a valid Florida Class E <u>and/or commercial</u> driver's license and provide a
2		photo	copy to the towing administrator.
3	( <u>23</u> )	Not h	ave been convicted of, found guilty of, or pled guilty or nolo contendere to,
4		regard	dless of adjudication of guilt, pled no contest to, or had adjudication
5		withh	eld for or been incarcerated after any conviction, plea of no contest or
6		adjud	ication withheld for any of the following:
7		a.	Any capital felony, any first degree felony, sexual battery, or any violent
8			felony involving the use of a gun firearm, or knife weapon, as defined in
9			Section 790.01, Florida Statutes, or which results in great bodily harm.
10		b.	Within the previous ten years, a Any violent felony including not
11			referenced in subsection a above which occurred within ten (10) years of
12			the application date.
13		c.	Within the previous ten years, a Any felony or first degree misdemeanor
14			directly related to the business of towing or immobilization of motor
15			vehicles; repossession of motor vehicles; motor vehicle theft; carjacking;
16			or chop shops; or liens for recovering, towing, or storing vehicles and
17			vessels (F.S. § Section 713.78, Florida Statutes), which occurred within
18			ten (10) years of the application date.
19		d.	Within the previous five years, of either: (1) dDriving under the influence
20			of alcohol, a controlled substance, or a chemical substance, to the extent
21			that normal faculties are impaired; or (2) driving with an unlawful blood
22			alcohol level, in violation of Section 316.193, Florida Statutes, which
23			occurred within five (5) years of the application date.

1	All timefram	es refer	enced in this subsection $(23)$ shall be calculated and run from the date of the
2	offense, as re	eflected	in the charging documents.
3	<u>(4)</u>	Subm	nit to a background investigation resulting in a determination by the towing
4		<u>admi</u>	nistrator that:
5		<u>a.</u>	The applicant does not have a currently suspended permit, has not had its
6			permit revoked by action of the city within two (2) years of the date of
7			application, or does not have outstanding and unsatisfied civil penalties
8			imposed for violations of this article.
9		<u>b.</u>	No fraud or willful or knowing misrepresentation or false statement is
10			made in the application.
11		<u>c.</u>	No judgment against the applicant arising out of the activity of
12			immobilization, recovery, towing or removing a vehicle or providing
13			storage in connection therewith remains unsatisfied, unless a stay or
14			reversal of the judgment is procured through the courts.
15		<u>d.</u>	There are no outstanding warrants of arrest against the applicant.
16		<u>e.</u>	The applicant has no (i) unpaid civil penalties; (ii) unpaid administrative
17			costs of hearing; (iii) unpaid city investigative, enforcement, testing, or
18			monitoring costs; or (iv) unpaid liens, any or all of which are owed to the
19			city pursuant to the provisions of the code of ordinances.
20	(d) A cor	nplete a	application for permit shall be reviewed and granted or denied in writing
21	within	ten (1	0) two calendar business days. If the permit is denied, the reason for such
22	denial	shall t	be provided in writing and shall also advise that the applicant may correct

1	d	efficiencies in the application within seven (1) calendar days of the notice of denial
2	v	ithout incurring an additional application fee.
3	<del>(e)</del> P	ermit fees shall be as provided in appendix A, Schedule of Fees, Rates and Charges.
4	Sec. 14.5	-43 Immobilization; criteria and requirements for immobilizing vehicles; release
5	of vehic	e; maximum fee.
6	(a) In	amobilization criteria. No person shall immobilize a vehicle parked on private property,
7	u	nless such immobilization is All immobilization services shall be conducted in
8	a	cordance with the following requirements:
9	(:	) The vehicle is parked in an unauthorized manner and a sign was on property
10		posted in accordance with subsection (b) below;
11	(2	The immobilization device is placed on the front wheel of the driver's side of the
12		motor vehicle. The device may be placed on any other wheel if placement on the
13		front wheel of the driver's side is not feasible; and
14	(3	) Immediately upon immobilization, the immobilization operator person
15		immobilizing such vehicle, shall affix on the driver's side window of such vehicle,
16		a warning notice sticker with a completely removable adhesive, measuring four
17		by seven inches or larger containing a warning stating that the vehicle has been
18		immobilized and that any attempt to move the vehicle may result in damage to the
19		vehicle, and shall provide the name and business address of the person who
20		immobilized such vehicle, the business telephone number to contact for release of
21		the immobilization device, and fee for its removal. as set forth in Appendix A,
22		Schedule of Fees, Rates and Charges.

1		(4)	Photograph(s) of the "offending" vehicle shall be taken and shall be of sufficient
2			detail to demonstrate the violation of rule or regulation for which the vehicle is
3			being immobilized. The photograph(s) must be date and time stamped and
4			maintained by the immobilization service for a minimum period of one year six
5			(6) months. Photos must be available for viewing during normal business hours
6			commencing the following business day after the immobilization by 8:00 a.m
7			Normal hours for viewing the photographs are Monday through Saturday 8:00
8			a.m. to 5:00 p.m. at the immobilization service's office registered with the towing
9			administrator. There shall be no charge for viewing the photographs. when such is
10			done during the first available business day as referenced above
11	(b)	Sign	posting. Prior to immobilizing, in any manner, any vehicle parked on a private
12		prope	erty, a separate/individual sign meeting the following requirements shall be have
13		been 1	posted on the private property:
14		(1)	The sign shall be prominently placed at each driveway access or curb cut allowing
15			vehicular access to the property, within five feet from the public right-of-way. If
16			there are no curb cuts or access barriers, sign(s) must be posted for each 25 feet of
17			property abutting public right-of-way, with a minimum of at least one sign;
18		(2)	The sign must clearly indicate, in not less than two-inch high, light reflective
19			letters on contrasting background, that unauthorized vehicles will be immobilized
20			at the owner's expense. The words "vehicle immobilization area" must be
21			included on the sign in not less than four-inch high letters;
22		(3)	The sign structure containing the above notices must be permanently installed
23			with the words "vehicle immobilization area" not less than three feet and not more

1			than six feet above ground level and must be continuously located on the property
2			for not less than 24 hours prior to immobilization of any vehicles;
3		(4)	The sign must also provide the name and current telephone number of the
4			immobilization service which placed the immobilization device on the vehicle;
5			and
6		(5)	The sign shall state whether public parking is permitted and the hours of operation
7			that the property is utilized for public parking.
8		(e <u>6</u> )	Where property is posted for trespass towing and the immobilization service will
9			be performed by the same entity or company, the signage requirements may be
10			met by adding "vehicle immobilization area" to existing trespass towing signage.
11	( <u>dc</u> )	Remo	val of immobilization device; release of vehicle; availability and response time.
12		<u>(1)</u>	When a vehicle has been immobilized, the immobilization device shall be
13			removed and the vehicle shall be released or returned to its owner or eustodian
14			other legally authorized person within one hour upon request for removal and
15			payment of the immobilization charge.
16		<u>(2)</u>	Any person, immobilization service which places an immobilization device on an
17			unauthorized vehicle parked on private property shall operate a 24-hour, seven-
18			day-a-week answering service, and shall make available on a 24-hour, seven-
19			days-a-week basis, attendants and equipment for the release of the immobilization
20			device within one hour of request for removal and payment of the immobilization
21			charge.
22	(e <u>d</u> )	Maxin	num immobilization charge. No person or immobilization service may charge an
23		immol	bilization charge or fee for removal of an immobilization device on an unauthorized

1	vehicle parked on private property in excess of the fee provided in Appendix A, Schedule
2	of Fees, Rates and Charges, of this Code of Ordinances authorized by resolution of the
3	city commission. Proof of ownership of the vehicle shall not be required of any person
4	who is paying a fee for the removal of the immobilization device. An immobilization
5	service shall accept payment for charges from the vehicle owner or authorized
6	representative in any of the following forms:
7	(1) Cash;
8	(2) Major credit card; and/or
9	(3) Debit card.
10	The immobilization service is required to be able to accept payment at the site of the
11	immobilization, and shall accept any lawfully tendered payment.
12	(e) Required receipt. Any person, immobilization service which places an immobilization
13	device on an unauthorized vehicle parked on private property shall provide, at the time of
14	payment, a written receipt for all charges imposed and received from the owner or
15	operator of a other person in control of a vehicle. resulting from the immobilization of a
16	vehicle. Said receipt shall be made and maintained in duplicate and shall include at a
17	minimum:
18	(1) The date, time, and location of the immobilization;
19	(2) The total charges listed individually and specifically;
20	(3) The date and time of the request for removal of the immobilization device;
21	(4) The date and time of payment of the charges; and
22	(5) The following disclosure in bold capitalized letters of at least 12-point type:

1		IF YOU HAVE ANY QUESTION OR COMPLAINT, PLEASE CONTACT
2		THE CITY OF GAINESVILLE'S TOWING ADMINISTRATOR AT THE
3		GAINESVILLE POLICE DEPARTMENT, 413 NW 8 <sup>th</sup> Avenue,
4		GAINESVILLE, FL 32601;
5	(f)	Return of registered vehicle owner prior to immobilization. No person, immobilization
6		operator or immobilization service shall immobilize a vehicle or charge for its services
7		where the registered owner or other legally authorized person in control of the vehicle
8		arrives at the scene prior to affixing the immobilization device, unless: (1) Tthe registered
9		owner or other legally authorized person in control of the vehicle refuses to remove the
10		vehicle. ; or (2) If Tthe vehicle has already been completely connected to the
11		immobilization device, and the registered owner or other person in control of the vehicle
12		refuses to shall pay a service fee of not more than one-half of the rate contained in
13		Appendix A, Schedule of Fees, Rates and Charges set by resolution by the city
14		commission for such immobilization service. (3) The immobilization service or person
15		immobilizing the vehicle immobilization operator shall wait a minimum of twenty (20)
16		minutes to allow the vehicle's registered owner or person in control of the vehicle
17		operator to secure cash or other acceptable payment of the fees enumerated herein.
18	<del>(g)</del>	Proof of ownership of the vehicle shall not be required of any person who is paying a fee
19		for the removal of the immobilization device.
20	<del>(h)</del>	The registered owner or other legally authorized person in control of the vehicle
21		shall not be prevented from accessing any of the vehicle's interior compartments by the
22		immobilization service or immobilization operator.

Towing/removal requirements. An immobilized vehicle shall not remain immobilized on 1 (Ig) 2 private property for more than 24 hours. After such period of time has expired, the 3 vehicle shall be released from the immobilization device and the vehicle may be towed or 4 removed pursuant to this article, and no fee shall be assessed for placement or release of 5 the immobilization device. 6 Sec. 14.5-44. - Enforcement and inspection; disclaimer. Enforcement and inspection. The towing administrator shall enforce the provisions set 7 <del>(a)</del> 8 forth in this division. This shall not preclude other law or code enforcement personnel 9 from conducting any action as deemed necessary to assure compliance with all applicable 10 To determine compliance and enforce the provisions of this division, the towing administrator any law or code enforcement official shall have the right of entry upon real 11

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Disclaimer of immobilization methods. The imposition of the vehicle immobilization <del>(b)</del> regulations set forth herein is solely intended for the public's protection from vehicle immobilization without adequate notice. Nothing herein shall be construed as authorization or permission to immobilize vehicles on private parking lots open to the public. Any person immobilizing vehicles on private parking lots open to the public shall be subject to citation under this division and any other remedies available to the City of Gainesville.

discharge of his/her duties of enforcing the provisions of this division.

property during the operating normal business hours of the subject business and shall be

immune from civil or criminal prosecution for trespass upon real property while in the

Sec. 14.5-45. - Revocation of immobilization service or immobilization operator permit, 22 23 appeal.

1	(a)	In addition to the penalties set forth above, three Inree violations of the provisions of this
2		article by an immobilization service or immobilization operator within a one-year period
3		a 12-month period shall result in the revocation of the privilege permit to engage in the
4		immobilization services business. An immobilization service permit shall not be revoked
5		for acts of an employee/operator in violation of this section unless the owner or officers
6		of the immobilization service actively participated in or had knowledge of the violation
7		and took no corrective action against the employee/operator or unless repeated violations
8		by an employee did not result in progressive discipline. The immobilization service shall
9		maintain written documentation of all corrective action taken against an
10		employee/operator for a minimum period of one year. In addition to the corrective action
11		taken, the documentation shall detail the type and date of the specific ordinance/statutory
12		violation. An operator permit may be revoked notwithstanding that the operator's
13		violations may not be applicable against the immobilization service for purposes of the
14		immobilization service's revocation. To revoke a permit:
15	<u>(b)</u>	If it is found that the immobilization service or operator meets the requirements for
16		permit revocation, the permit shall be revoked for the following time periods:
17		1. First revocationSix months from the final date of the revocation.
18		2. Second and subsequent revocationsOne year from the final date of the
19		revocation.
20	<u>(c)</u>	The procedure for revoking a permit is as follows:
21		(1) The towing administrator shall inform provide written notice to the
22		immobilization service or immobilization operator, as applicable, in person by
23		hand delivery or by certified or registered mail within at least seven ten (10)

	fifteen (15) calendar days prior to the effective date of the suspension revocation.
	The written notice shall contain notice that the establishment may contest the
	revocation by requesting a hearing as provided below. Service shall be deemed
	complete if personally delivered upon the owner or an employee of the
	immobilization service or immobilization operator, as applicable, by any officer
	authorized by law to serve process or a duly appointed law enforcement officer of
	the city police department. The person serving process shall make proof of service
	within the time during which the person served must respond to the process. If
	service cannot be personally made within the city, then service may be made by
	notice to a registered agent of the immobilization service or immobilization
	operator, as applicable.
(2)	The immobilization service or immobilization operator may file a written request
	for a due process hearing within ten calendar days of the date prior to the effective
	date of the suspension revocation with the towing administrator office of the city
	manager, or his designee. Failure to timely request a hearing within the ten
	ealendar-day period shall constitute a waiver by the immobilization service or
	immobilization operator of any rights to a hearing. Upon request for a hearing the
	revocation shall be stayed until a-decision has been issued by the towing
	administrator. final administrative action has been effected.
(3)	At the due process hearing, the immobilization service or operator shall have the
	opportunity to present any evidence (consisting of testimony and/or written

documentation) he/she believes negates or mitigates the revocation.

1	(4)	In conducting the hearing, the city manager or designee shall have the power to
2		take testimony under oath, require the production of books, paper, and other
3		documents, and receive evidence. Should a party refuse to provide documents as
4		directed by the city manager or designee, then there may be an adverse inference
5		against the party who failed to produce said documents. All parties shall have an
6		opportunity to respond, to present evidence and argument on all issues involved,
7		to conduct cross-examination and submit rebuttal evidence, and to be represented
8		by counsel. Hearsay evidence may be used for the purpose of supplementing or
9		explaining other evidence, but it shall not be sufficient in itself to support a
10		finding unless it would be admissible over objection in civil actions. Any party
11		desiring the hearing be recorded, shall be responsible for arranging and paying the
12		cost of a court reporter's attendance and services.
13	<u>(5)</u>	If the city manager or designee finds, by a preponderance of the evidence, that the
14		immobilization service or immobilization operator meets the requirements for
15		permit revocation, then the city manager or designee shall uphold the suspension
16		of the immobilization service or immobilization operator permit and set the
17		revocation date to begin fifteen (15) from the date of the final administrative
18		order, subject to a writ of certiorari being filed pursuant to paragraph (8) below.
	<u>(6)</u>	If the city manager or designee finds that the immobilization service or
19	<del>(0)</del>	the enty manager of designee that the mimodification service of
19 20	₩.	immobilization operator does not meet the requirements for permit revocation,
	<u>₩</u>	

1		(7)	The city manager or designee shall provide written notice of the final order to the
2			immobilization service or immobilization operator as applicable. The decision of
3			the city manager or designee shall be the final administrative action.
4		<u>(8)</u>	Right to appeal: The final administrative order of the city is subject to certiorari
5			review in a court of competent jurisdiction in Alachua County, Florida by the
6			timely filing of a petition. Upon the filing of a petition in the Circuit Court, the
7			revocation of the permit shall be stayed pending final disposition of the civil case.
8		<u>(9)</u>	Upon the completion of the administrative hearing process and the final
9			determination of the city manager or designee, the city manager or designee
10			review of the evidence presented at the hearing, the towing administrator may
11			shall revoke the immobilization service permit or immobilization operator's
12			permit to engage in immobilization for up to one year, if it is found that the
13			immobilization service or immobilization operator meets the requirements for
14			permit revocation for the following time periods: as follows:
15			a. First revocationSix months from the date of the revocation.
16			b. Second and subsequent revocationsOne year <u>from the date of the</u>
17			revocation.
18		<del>(5)</del>	The revocation shall not be effective until ten (10) days after the decision of the
19			towing administrator.
20	( <u>₽d</u> )	Any 4	the immobilization service or immobilization operator whose permit has been
21		revok	ed shall not be eligible to again obtain a permit until such revocation period has
22		expire	rd.

1	<del>(e)</del>	Any immobilization service or immobilization operator whose permit has been revoked
2		may file an appeal within ten (10) (15) days of the date of revocation pursuant to the
3		appeals process specified below.
4	<del>(d)</del>	Right of appeal. The timely-filing of an appeal shall stay the revocation of the permit. The
5		appeal shall be taken by filing written notice with the towing administrator chief of police
6		or designee within (15) ten (10) calendar days after the decision by the towing
7		administrator to revoke such permit. The notice of the appeal shall-contain-the grounds
8		for the appeal and shall contain information showing that the revocation either departed
9		from the essential requirements of the law the finding is contrary to the law or is not
10		supported by competent substantial evidence. The towing administrator chief of police or
11		designee shall transmit copies of the appeal to the city manager or designee along with
12		papers constituting the record of the due process hearing, upon which the action-appealed
13		from is based. The city manager or designee may decide to uphold or reverse the decision
14		of the towing administrator. The decision of the city manager or designee shall be the
15		final administrative action by the city. If the city manager or designee reverses the
16		decision of the towing administrator, the revocation proceeding shall be immediately
17		<del>dismissed.</del>
18	Sec. 1	4.5-46 Violation of ordinance; penalties; civil citation.
19		It is unlawful to engage in the immobilization of vehicles on private property without
20	compli	iance with the requirements of this division. Police officers and code enforcement officers
21	<del>Law e</del>	nforcement officers may issue a civil citation to immobilization services or its authorized
22	represe	entatives, immobilization operators, and property owners or their authorized

representatives, for violations of any section of this article.

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1	Secti	on 3. Appendix A. entitled "Schedule of Fees, Rates and Charges", of the Code of				
2	Ordinances of the City of Gainesville, is hereby amended as follows. Except as amended herein,					
3	the remainder of Appendix A remains in full force and effect.					
4	APPENDIX	APPENDIX A - SCHEDULE OF FEES, RATES AND CHARGES				
5	POLICE:					
6	Roam Trespa	Roam Trespass towing:				
7	Trespass towing application process fee (section 14.5-29(a)(6))					
8	a.	Properties 1—5, each 57.00				
9	b.	Properties 6—10, each 42.50				
10	c.	Properties 11—15, each 36.50				
11	d.	Properties 16—20, each 30.50				
12	e.	Properties 20 or more, each 18.00				
13	Registration—Owners, operators and vehicles:					
14	(a)	Trespass Towing Service permit Owners and vehicles0.00 318.50				
15		Late penalty, annual payment not timely filed, per month 29.00				
16	(b)	Trespass Towing Operators permit 11.50				
17	(c)	Replacement permits1/2 permit fee				
18	<u>(d)</u>	Trespass Towing vehicle registration, annually per vehicle 29.00				
19	Immobilizatio	n:				
20	a.	Annual permit fee 318.50				
21	b.	Late penalty, annual payment not timely filed, per month 29.00				
22	c.	Operator permit, per year 11.50				
23	d.	Replacement permit1/2 permit fee				

1	e. Vehicle (Medallion) permit, biennially annually per vehicle 29.00					
2	£. Removal69.50					
3	Section 4. It is the intention of the City Commission that the provisions of Sections 1,					
4	and 3 of this Ordinance shall become and be made a part of the Code of Ordinances of the Cit					
5	of Gainesville, Florida, and that the sections and paragraphs of this Ordinance may b					
6	renumbered or relettered in order to accomplish such intentions.					
7	Section 5. If any word, phrase, clause, paragraph, section or provision of this ordinance					
8	or the application hereof to any person or circumstance is held invalid or unconstitutional, such					
9	finding shall not affect the other provisions or applications of the ordinance which can be given					
10	effect without the invalid or unconstitutional provisions or application, and to this end the					
11	provisions of this ordinance are declared severable.					
12	Section 6. All ordinances or parts of ordinances, in conflict herewith are to the extent of					
13	such conflict hereby repealed.					
14	Section 7. This ordinance shall become effective immediately upon final adoption					
15	However, any permit issued pursuant to this Article III prior to the effective date of this					
16	ordinance shall remain valid until October 1, 2014, unless it is suspended or revoked prior to the					
17	date.					
18	PASSED AND ADOPTED this day of, 2014.					
19 20 21 22 23 24 25 26	EDWARD B. BRADDY MAYOR  ATTEST:  Approved as to form and legality					
20 27						

2			
3 4 5	KURT M. LANNON CLERK OF THE COMMISSION	NICOLLE M. SHALLEY CITY ATTORNEY	7
6	This Ordinance passed on first reading this	day of	, 2014.
7	This Ordinance passed on second reading th	nis day of	, 2014