1 (a) The city may revoke the privilege permit of any tow operator or trespass towing service 2 person to perform trespass towing on any of the following grounds as follows: 3 (1)If the towing service owner and/or operator fails to register as required by this 4 article: If the trespass towing service or tow operator violates one or more of the 5 (1)6 following: 7 (2)If the registration permit application contains a false statement of material (a) fact: 8 9 If the trespass towing service owner and/or wrecker tow operator provides (3)(b) 10 monetary or other valuable consideration to the private real property 11 owner for the privilege of towing vehicles from the property under 12 contract; 13 (4)The trespass towing service owner and/or tow operator provides monetary (c) 14 or other valuable consideration to the private real property owner for each 15 or any individual vehicle towed from the property; 16 (5)(d) If the trespass towing service owner and/or wrecker tow operator charges 17 fees in excess of that set out in the current fee resolution adopted by the 18 city commission; police section of appendix A, Schedule of Fees, Rates and Charges of this Code of Ordinances 19 20 (6)If a wrecker tow operator fails to display on or about his/her person or on (e) 21 the dashboard of the wrecker, easily visible to the public, the wrecker tow 22 operator permit while performing a trespass tow.

(f) If a tow operator or trespass towing service fails to maintain the qualifications and requirements to qualify for a trespass towing permit.

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- (g) There has been a fraudulent transfer of the company as described in Section 14.5-38.1, City of Gainesville Code of Ordinances.
- Three or more violations of any the other provisions of this article by any trespass towing service owner and/or tow operator of a towing service or towing service vehicle with the third violation occurring within one (1) year of the first violation within a one year period shall result in the automatic suspension revocation of the owner's trespass towing service permit and/or trespass tow operator's privilege to engage in the business of trespass towing permit, as applicable, subject to the procedures provided in subsection (c) below. An owner trespass towing service permit shall not be suspended revoked for acts of an employee/tow operator in violation of this section unless the trespass towing service owner actively participated in or had knowledge of the violation and took no corrective action against the employee/tow operator or unless repeated violations by an employee did not result in progressive discipline. The trespass towing service owner shall maintain written documentation of all corrective action taken against an employee/tow operator for a minimum period of one year from the date of the last corrective action. In addition to the corrective action taken, the documentation shall detail the type and date of the specific ordinance/statutory violation. An operator may be suspended or revoked notwithstanding that the operator's violations may not be applicable against the owner for purposes of the owner's suspension. In the event of such suspension:

- 1 (b) If it is found that the towing service or operator meets the requirements for permit
 2 revocation, the permit shall be revoked for the following time periods:
 - <u>1.</u> First revocationSix months from the final date of the revocation.
- 4 <u>2. Second and subsequent revocationsOne year from the final date of the</u>
 5 revocation.
- 6 (c) The procedure for revoking a permit is as follows:

- written notice to the trespass towing service owner and/or tow operator, as applicable, shall be informed in person by hand delivery or by certified or registered mail within at least fifteen (15) calendar days prior to the effective date of the suspension revocation. The written notice shall contain notice that the establishment may contest the revocation by requesting a hearing as provided below. Service shall be deemed complete if personally delivered upon the owner or an employee of the trespass towing service or tow operator, as applicable, by any officer authorized by law to serve process or a duly appointed law enforcement officer of the city police department. The person serving process shall make proof of service within the time during which the person served must respond to the process. If service cannot be personally made within the city, then service may be made by notice to a registered agent of the trespass towing service or tow operator as applicable.
 - (2) The <u>trespass towing service</u> owner and/or <u>tow</u> operator may file a written request for a <u>due process</u> hearing <u>within ten calendar days of the date</u> prior to the effective date of the <u>suspension revocation</u> with the city manager or his designee <u>chief of</u>

police or designee. Failure to timely request a hearing within the ten calendar day

period shall constitute a waiver by the trespass towing service owner and/or tow

operator of any rights to a hearing. Upon request for a hearing, the revocation

shall be stayed until final administrative action has been effected.

At the due process hearing, the trespass towing service and/or tow operator shall

- (3) At the due process hearing, the <u>trespass</u> towing service and/or <u>tow</u> operator shall have the opportunity to present any evidence (consisting of testimony and/or <u>written</u> documentation) he/she believes negates or mitigates the suspension revocation.
- In conducting the hearing, the city manager or designee shall have the power to take testimony under oath, require the production of books, paper, and other documents, and receive evidence. Should a party refuse to provide documents as directed by the city manager or designee, then there may be an adverse inference against the party who failed to produce said documents. All parties shall have an opportunity to respond, to present evidence and argument on all issues involved, to conduct cross-examination and submit rebuttal evidence, and to be represented by counsel. Hearsay evidence may be used for the purpose of supplementing or explaining other evidence, but it shall not be sufficient in itself to support a finding unless it would be admissible over objection in civil actions. Any party desiring the hearing be recorded, shall be responsible for arranging and paying the cost of a court reporter's attendance and services.
- (5) If the city manager or designee finds, by a preponderance of the evidence, that the towing service or operator meets the requirements for permit revocation, then the city manager or designee shall uphold the suspension of the trespass towing

1		services of tow operator permit and set the revocation date to begin inteen (13)
2		from the date of the final administrative order, subject to a writ of certiorari being
3		filed pursuant to paragraph (8) below.
4	<u>(6)</u>	If the city manager or designee finds that the towing service or operator does not
5		meet the requirements for permit revocation, then the city manager or designee
6		shall rescind the suspension of the trespass towing services or tow operator
7		permit.
8	<u>(7)</u>	The city manager or designee shall provide written notice of the final order to the
9		trespass towing service and tow operator as applicable. The decision of the city
10		manager or designee shall be the final administrative action.
11	<u>(8)</u>	Right to appeal: The final administrative order of the city is subject to certiorari
12		review in a court of competent jurisdiction in Alachua County, Florida by the
13		timely filing of a petition. Upon the filing of a petition in the Circuit Court, the
14		revocation of the permit shall be stayed pending final disposition of the civil case.
15	(9)	Upon the completion of the administrative hearing process and the final
16		determination of the city manager or designee, the a review of the evidence
17		presented at the hearing, the chief of police or designee may city manager or
18		designee shall revoke the trespass towing service permit owner's and/or tow
19		operator's privilege permit to engage in the business of trespass towing for up to
20		one year, if it is found that the towing service or operator meets the requirements
21		for permit revocation for the following time periods:
22		a. First revocationSix months from the final date of the revocation.