## Employee Survey City of Gainesville Hours \& Work-Life Balance

Per the City Commission's direction, staff established an employee survey for collecting input on workweek hours and work-life balance. The survey was available July $15^{\text {th }}$ to July $21^{\text {st }}$ for more than 300 employees who work in administrative facilities currently operating on a compressed schedule. The survey received 239 participants, having a response rate of approximately $73 \%$. Ten questions were asked, some of which did not require answers and others allowed for multiple responses. Below is an executive summary of the results, and concluding is the survey response detail.

- Question 1

| Preferred work schedule: |  |
| :--- | :--- |
| Monday-Thursday, 10 hour days (offices closed on <br> Friday) | $66 \%$ |
| 4 days/wk 10 hour day, offices open 5 days/wk, each <br> employee selects their day off | $15 \%$ |
| Monday-Friday, 8 hour days | $9 \%$ |

- Questions 2 \& 3
- Top 3 employee advantages of

| a 4-day work week: |  |
| :--- | :--- |
| More time to handle personal business | $58 \%$ |
| Save money on travel to and from work | $42 \%$ |
| More productive at work | $37 \%$ |


| a 5-day work week: |  |
| :--- | :--- |
| Shorter days | $49 \%$ |
| No advantages | $42 \%$ |
| More time with family in the evenings | $26 \%$ |

- Questions 4 \& 5
- Top 3 employee disadvantages of

| a 4-day work week: |  |
| :--- | :--- |
| No disadvantages | $51 \%$ |
| Leaving work when it's dark | $22 \%$ |
| Less time with family | $21 \%$ |


| a 5-day work week: |  |
| :--- | :--- |
| Less time to handle personal business | $67 \%$ |
| Cost of commuting five days | $58 \%$ |
| Increased absenteeism | $50 \%$ |

- Questions 6 \& 7
- Top 3 organizational advantages of

| a 4-day work week: |  |
| :--- | :--- |
| More after-hours services for customer | $63 \%$ |
| Decreased operational costs | $57 \%$ |
| Improved employee morale | $48 \%$ |


| a 5-day work week: |  |
| :--- | :--- |
| No advantages | $55 \%$ |
| More accessible to customers | $33 \%$ |
| Easier to schedule meetings | $30 \%$ |

- Questions 8 \& 9
- Top 3 organizational disadvantages of

| a 4-day work week: |  |
| :--- | :--- |
| No disadvantages | $51 \%$ |
| Lack of services to customers on Fridays | $43 \%$ |
| More difficult to schedule meetings | $18 \%$ |


| a 5-day work week: |  |
| :--- | :--- |
| Increased operational costs | $62 \%$ |
| No after hours service to customers | $61 \%$ |
| Decreased employee morale | $45 \%$ |

- Question 10

| Top 3 work-life benefits of interest: |  |
| :--- | :--- |
| Teleworking | $61 \%$ |
| Exercise breaks (example: 30 minutes of yoga in the <br> afternoon) | $50 \%$ |
| Allow up to 2 or 3 hours per week to attend college <br> level courses (without need to flex time) | $43 \%$ |

## Q1 What work schedule do you prefer?



| Answer Choices | Responses |  |
| :---: | :---: | :---: |
| Monday-Thursday, 10 hour days (offices closed on Friday) | 65.69\% | 157 |
| 4 days/wk 10 hour day, offices open 5 days/wk, each employee selects their day off | 15.06\% | 36 |
| Monday-Friday, 8 hour days | 8.79\% | 21 |
| 9 hours Mon-Thurs, 4 hour Friday, 1/2 day off on Friday, offices close at noon on Friday | 5.86\% | 14 |
| Other (please specify) | 3.35\% | 8 |
| 9 days every 2 weeks, 9 hour days, every other Friday off, offices open 5 days/wk | 0.84\% | 2 |
| Monday-Thursday, 10 hours days, closed on Fridays from June 1 to Sept 1 only, then back to 5 days | 0.42\% | 1 |
| Total |  | 239 |

## Q2 What are the top three employee advantages of a four day work week?



| Answer Choices | Responses |  |
| :---: | :---: | :---: |
| More time to handle personal business | 58.16\% | 139 |
| Save money on travel to and from work | 41.84\% | 100 |
| More productive at work | 36.82\% | 88 |
| Reduced Absenteeism | 34.31\% | 82 |
| More time with family | 33.47\% | 80 |
| Three day weekend | 27.62\% | 66 |
| Less Traffic Congestion during commute | 19.25\% | 46 |
| Easier to make weekend travel plans | 14.64\% | 35 |
| Other (please specify) | 7.53\% | 18 |


| Reduction of Pollutants | $\mathbf{6 . 2 8 \%}$ |
| :--- | :---: | :---: |
| No advantages | $\mathbf{1 5}$ |
| Total Respondents: $\mathbf{2 3 9}$ | 6 |

## Q3 What are the top three employee advantages of a five day work week?



| Answer Choices | Responses |  |
| :---: | :---: | :---: |
| Shorter days | 48.94\% | 115 |
| No advantages | 41.70\% | 98 |
| More time with family in the evenings | 25.96\% | 61 |
| Less fatigue | 23.40\% | 55 |
| Allows more time for daily personal fitness | 20.85\% | 49 |
| Easier to arrange child care | 13.19\% | 31 |
| Easier to schedule meetings | 11.49\% | 27 |
| More productive at work | 11.06\% | 26 |
| More time to handle personal business after work | 8.09\% | 19 |

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| Other (please specify) | $\mathbf{4 . 2 6 \%}$ |
| :---: | :---: | :---: |
| Reduced absenteeism | $1.70 \%$ |
| Total Respondents: $\mathbf{2 3 5}$ | 4 |

## Q4 What are the top three employee disadvantages of a four day work week?

Answered: 239 Skipped: 0



| Answer Choices | Responses |  |
| :---: | :---: | :---: |
| No disadvantages | 51.05\% | 122 |
| Leaving work when it's dark | 21.76\% | 52 |
| Less time with family | 20.92\% | 50 |
| Coming to work when it's dark | 17.99\% | 43 |
| Interferes with personal fitness | 17.99\% | 43 |
| Conflicts with children's school schedule | 13.39\% | 32 |
| Child Care complications | 13.39\% | 32 |
| More difficult to schedule meetings | 9.21\% | 22 |
| Less productive at work | 8.79\% | 21 |

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| Other (please specify) | $8.37 \%$ |
| :---: | :---: |
| Increased absenteeism | 20 |
| Total Respondents: $\mathbf{2 3 9}$ | $4.67 \%$ |

## Q5 What are the top three employee disadvantages of a five day work week?



| Answer Choices | Responses |  |
| :---: | :---: | :---: |
| Less time to handle personal business | 67.23\% | 158 |
| Cost of commuting five days | 58.30\% | 137 |
| Increased absenteeism | 50.21\% | 118 |
| Rush hours traffic congestion | 42.98\% | 101 |
| Less time with family | 23.40\% | 55 |
| Less productive at work | 19.15\% | 45 |
| No disadvantages | 8.51\% | 20 |
| Other (please specify) | 7.66\% | 18 |
| Interferes with personal fitness | 4.68\% | 11 |
| Total Respondents: 235 |  |  |

## Q6 What are the top three organizational advantages of a four day work week?

Answered: 239 Skipped: 0


| Answer Choices | Responses |  |
| :---: | :---: | :---: |
| More after-hours services for customers | 63.18\% | 151 |
| Decreased operational costs | 57.32\% | 137 |
| Improved employee morale | 48.12\% | 115 |
| Attractive to potential new employees | 34.73\% | 83 |
| Reduced Absenteeism | 34.73\% | 83 |
| Increased productivity | 25.94\% | 62 |
| No advantages | 5.86\% | 14 |
| Reduction of Pollutants | 5.44\% | 13 |
| Other (please specify) | 2.51\% | 6 |
| Total Respondents: 239 |  |  |

## Q7 What are the top three organizational advantages of a five day work week?



| Answer Choices | Responses |  |
| :--- | :--- | :--- |
| No advantages | $55.32 \%$ | 130 |
| More accessible to customers | $32.77 \%$ | 77 |
| Easier to schedule meetings | $\mathbf{3 0 . 2 1 \%}$ | 71 |
| Increased productivity | $\mathbf{1 1 . 9 1 \%}$ | 28 |
| Decreased Health issues | $\mathbf{8 . 0 9 \%}$ | 19 |
| Other (please specify) | $\mathbf{5 . 5 3 \%}$ | 13 |
| Reduced absenteeism | $3.83 \%$ | 9 |
| Attractive to potential employees | $3.40 \%$ | 8 |
| Improved employee morale | $3.40 \%$ | 8 |
| Total Respondents: 235 |  |  |

## Q8 What are the top three organizational disadvantages of a four day work week?

## Answered: 239 Skipped: 0



| Answer Choices | Responses |  |
| :---: | :---: | :---: |
| No disadvantages | 51.05\% | 122 |
| Lack of services to customers on Fridays | 42.68\% | 102 |
| More difficult to schedule meetings | 18.41\% | 44 |
| Equity Issues within the organization | 17.99\% | 43 |
| Decreased productivity | 8.79\% | 21 |
| Increased health issues | 5.86\% | 14 |
| Other (please specify) | 4.60\% | 11 |
| Decreased employee morale | 3.77\% | 9 |
| More micromanagement | 3.35\% | 8 |
| Increased absenteeism | 2.93\% | 7 |
| Total Respondents: 239 |  |  |

## Q9 What are the top three organizational disadvantages of a five day work week?



| Answer Choices | Responses |  |
| :---: | :---: | :---: |
| Increased operational costs | 62.23\% | 145 |
| No after hours service to customers | 61.37\% | 143 |
| Decreased employee morale | 45.49\% | 106 |
| Increased absenteeism | 36.91\% | 86 |
| Less attractive to potential employees | 30.47\% | 71 |
| Decreased productivity | 13.30\% | 31 |
| No disadvantages | 8.15\% | 19 |
| Increased health issues | 4.29\% | 10 |
| Other (please specify) | 1.72\% | 4 |
| Total Respondents: 233 |  |  |

## Q10 What are some other Work-life benefits that you might be interested in if offered?



| Answer Choices | Responses |
| :--- | :---: |
| Teleworking | $\mathbf{6 0 . 9 6 \%}$ |
| Exercise breaks (example: 30 minutes of yoga in the afternoon) | $\mathbf{4 9 . 5 6 \%}$ |
| Allow up to 2 or 3 hours per week to attend college level courses (without need to flex time) | 113 |
| Option to work Non-traditional office hours (example: noon to 9 or 10pm) | $\mathbf{4 2 . 5 4 \%}$ |
| Time allowed for volunteer work in the community | $\mathbf{3 9 . 9 1 \%}$ |
| Child Care facilities | $\mathbf{2 6 . 3 2 \%}$ |
| Option to choose work location ( in another city facilities with the appropriate resources and space) | $\mathbf{2 2 . 8 1 \%}$ |
| Job rotation (rotate to a job in a different dept which requires similar skills) | $\mathbf{1 5 . 7 9 \%}$ |
| Other (please specify) | $\mathbf{1 0 . 9 6 \%}$ |
| Job sharing | $\mathbf{8 . 3 3 \%}$ |
| Total Respondents: $\mathbf{2 2 8}$ | $\mathbf{6 . 5 8}$ |

