

Item # 140085  
distribute to stand  
Campbell, Sandy 6/15/16 - UATB

**From:** Campbell, Sandy  
**Sent:** Wednesday, June 15, 2016 11:31 AM  
**To:** Campbell, Sandy  
**Subject:** Strategic Plan

Improve customer  
experience and rate  
predictability

Increase workforce  
performance and safety  
practices

Enhance organizational  
Performance

Continue conservation  
and environmental  
leadership