



GAINESVILLE FIRE RESCUE Accredited March 2014 ISO PPC: 2/2X



Commission on Fire Accreditation International

Integrated Risk Management Plan: Standards of Cover 2016-2017

Fourth edition



Fire Suppression



Youth Programs



 Public Education

Medical and Rescue Services









Aircraft Rescue and Firefighting



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Acknowledgements

We gratefully acknowledge the dedicated work of all of the members of Gainesville Fire Rescue and the support of IAFF Local 2157, in particular, those members who spent many hours developing our first Community Risk Assessment and Standards of Cover in 2012:

Fire Chief Gene Prince Deputy Chief Timothy P. Hayes Assistant Chief JoAnne Rice District Chief Don Sessions Lieutenant Ken Johnson Driver Operator Alexis Delisle Firefighter Ernesto Acuña Firefighter Mark Sturks Inspector Keith Collingwood Technical Systems Analyst, Sr. Artie Chestnut Staff Specialist Lynn Alstead Staff Specialist Adrienne Baker Ms. Barbara Wittwer

All of these individuals performed hours of necessary and detailed work writing, reading, researching, analyzing, and editing primary documents and supporting data. Without their collective efforts, we could not achieve excellence as a department. The Gainesville community can be proud of the quality of service provided by this team.

Special appreciation goes out to Acting Captain David McIntire who accepted the role of Accreditation Manager beginning in 2015. In November 2015, David accepted an assignment as Interim Special Operations Chief with primary responsibility for City Emergency Management. His assignments also include accreditation and grant management.

Kathy Driggers, Accreditation Manager 2011-2015

Gainesville Fire Rescue Department 1025 NE 13th Street Gainesville, FL 32601 <u>www.gfr.org</u> 352-334-5078

Fire Chief Jeffrey Lane Deputy Fire Chief JoAnne Rice Assistant Fire Chief Michael Cowart Assistant Fire Chief Stephen Hesson

November 2016

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Document History

The following table contains a change history for updates and edits.

Action	Section	Edition	Date	
Prepared for Submission to City Commission	NA	1 st	9/6/12	
Adopted by the Gainesville City Commission	NA	1 st	11/1/12	
Updated Table 1 Calls for Service History	А	2^{nd}	6/3/13	
Updated Table 2 GFR's FY14 – FY16 Budget				
Excluding Capital and Fleet Replacement	А	2^{nd}	9/20/14	
Updated Performance Baselines for Calls for Service with 2012 data	А	2 nd	6/4/13	
Updated Table 9 Risk Output Summary by Fire Management Zone - 2013	D	2^{nd}	6/4/13	
Updated Table 10 2012 Unit Availability Percentages	D	2^{nd}	6/6/13	
Deleted Special Note regarding 2009 data time period	D	2^{nd}	6/4/13	
Updated Annual Calls for Service in each FMZ Profile	D	2^{nd}	6/4/13	
Corrected reference to January 1, 2012 paging change	D	2	0/ 4/ 13	
from "end of tones" to "activation of paging tones"	G	2^{nd}	8/13/13	
Corrected all "fractile" to "percentile" references	NA	2^{nd}	8/13/13	
Replaced all references to software "NFIRS 5 Alive" to	1111	<i>L</i>	0/15/15	
its new name "StatsFD" effective 9/3/13	NA	2^{nd}	9/3/13	
Updated Appendix E: NFIRS and CAD Incident Type Cross-Reference and Risk Output Categories	J	2^{nd}	4/29/14	
Updated Accolades for the City	A	2^{nd}	9/3/14	
Added 2013 Counts to Calls for Service History	A	2^{nd}	9/3/14	
Updates SAFER grant reference for second squad	A	2^{nd}	9/3/14	
Updated Table 2 GFR's FY14 – FY16 Budget				
Excluding Capital and Fleet Replacement	А	2^{nd}	9/3/14	
Changed Operation Safe Club to Safe Assembly Training	A,B	2^{nd}	9/3/14	
Updated ISO PPC information for 2014 Survey	B	2^{nd}	9/3/14	
Added information on 2014 Citizens' Survey in-	C	2^{nd}	9/3/14	
progress Changed ISO rating schedule reference from 10 years to	C		9/3/14	
five years	В	2^{nd}	9/3/14	
Updated ISO Water Supply system scores for 2014		1		
survey	D	2^{nd}	9/3/14	
Updated Critical Task Matrices for Fire Risks	D	2^{nd}	9/17/14	
Added narrative regarding changes to Fire Response				
Matrix based on CFAI peer assessor recommendations.	D	2^{nd}	9/17/14	
Updated Fire Response Matrix with changes from 11/14/13	D	2^{nd}	9/17/14	
Merged Appendices E & F into E – CAD, NFIRS, and				
Risk Output Cross References	J		9/20/14	
Updated Introduction and Executive Summary	NA	2^{nd}	9/20/14	
Revised Service Category statement to merge Urban and Metro into "Metro-Urban > 2,000"	С	2^{nd}	9/20/14	
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Updated Performance Goals from revised Strategic PlanC 2^{nd} $9/20/14$ Added Info on Division of FMZ's for StudyD 2^{nd} $9/20/14$ Updated Map of Fire Management ZonesD 2^{nd} $9/20/14$ Updated Map of Fire Management ZonesD 2^{nd} $9/20/14$ Updated Maps of Fire Management ZonesD 2^{nd} $10/1/14$ Updated Table 9 Risk Output Summary by FireD 2^{nd} $10/1/14$ Updated Tables with Calls for Service/Incident CountsD 2^{nd} $10/6/14$ Updated Tables with Calls for Service/Incident CountsD 2^{nd} $10/6/14$ Updated Performance Baseline and BenchmarkD 2^{nd} $10/6/14$ Updated Performance Baseline and BenchmarkD 2^{nd} $10/7/14$ Information with Statements Used by Peer AssessorsG 2^{nd} $10/7/14$ Added Info on Second FSRC Citizens Survey in- progress for 2014G 2^{nd} $10/7/14$ Updated Pecolopment ProjectsA 2^{nd} $10/7/14$ Updated Table 16 Table of Florida's Accredited AgenciesA 2^{nd} $10/9/14$ Added Squad 2 to Table 18 Table of GFR Resources in Each StationJ 2^{nd} $10/9/14$ Updated Table 10 Table 05 Cilly Own Sistion for November 20, 2014J 2^{nd} $10/9/14$ Updated Table 11 Top 5 Calls for Service in each FMZD 2^{nd} $10/9/14$ Added Table 11 Top 5 Calls for Service in each FMZD 2^{nd} $10/2/15$ Updated Table 12	Action	Section	Edition	Date
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Action	Section	Edition	Date
Updated Development Projects	A	3 rd	10/29/15
Updated Figure 17: Calls for Service by Time of Day	Е	3 rd	10/29/15
Updated Figures 19, 20, and Tables 13 and 14 on			
Simultaneous Incidents	Е	3^{rd}	11/4/15
Added new table (15) to show unit reliability in first due			
zones.	Е	3^{rd}	11/4/15
Updated Table 16 List of Accredited FL Agencies	F	3 rd	11/4/15
Updated Table 17 Baseline Performance	G	$3^{\rm rd}$	11/5/15
Updated Review of the Historical Response Data for the			
Past Five Years	Ι	3 rd	11/5/15
Updated ISO Rating text	Ι	3 rd	11/5/15
Updated Final Recommendation	Ι	3^{rd}	2/2/16
Updated Performance Charts	Н	3^{rd}	2/11/16
Updated Daytime Population Increase and footnoted		_	
source	А	4^{th}	5/9/16
Updated Table 18: Resources in Each Station to show			
additional Lieutenant for Squad 1	J	4 th	10/17/16
Updated Table 21: Confirmed Building and Cooking			
Fires	J	4^{th}	10/17/16
Updated Primary Recommendations based on Station	Exec	_	
Location Study by FACETS Consulting July 2016	Summary	4^{th}	10/17/16
Updated Recommendations based on Station Location			
Study by FACETS Consulting July 2016	Ι	4 th	10/17/16
Updated Table 1: Calls for Service History	Α	4^{th}	10/18/16

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Vision, Mission, and Values



City of Gainesville Vision Statement

The City of Gainesville will set the standard of excellence for a top ten mid-sized American City; recognized nationally as an innovative provider of high quality, cost-effective services.

City of Gainesville Mission Statement

We are committed to providing exceptional services that enhance the quality of life for the Gainesville Community.

City of Gainesville Values

Integrity

Diversity

Teamwork

Citizen & Customer Satisfaction Quality

Financial Accountability

Sustainability

Communication

Department Vision

Gainesville Fire Rescue will be recognized as the model of excellence by the provision of our services.

Gainesville Fire Rescue Mission Statement

To protect and serve through community involvement, education, prevention, and rapid intervention by professionals committed to excellence.



Department Values

Members of Gainesville Fire Rescue will be

Responsible Accountable Professional Innovative Dedicated

to excellent service for the community and each other.

Introduction

The following report serves as the Gainesville Fire Rescue (GFR) "Integrated Risk Management Plan: Standards of Cover" document for the City of Gainesville, Florida. Gainesville Fire Rescue became an accredited agency on March 11, 2014.

The primary goal of a fire rescue department seeking to maintain accreditation is to continually strive to improve through an honest and critical assessment of the department's ability to provide the services that its community expects. The Commission on Fire Accreditation International (CFAI) has developed the cornerstones necessary for fire rescue departments to construct successful programs and services to mitigate existing community risks while also anticipating the changing needs of their communities.

The three cornerstones of accreditation are the department's *strategic plan*, the *self-assessment* of over 250 performance indicators, and the development of its *Standards of Cover* (SOC). This document is the second edition of Gainesville Fire Rescue's Standards of Cover (SOC) and is based on a risk assessment of the community within the corporate limits of Gainesville, Florida. GFR's SOC has been developed in accordance with the *CFAI's Standards of Cover*, 5th edition, published by the Center for Public Safety Excellence, Inc.

GFR's SOC will establish *Community Service Level Objectives for Fire, Emergency Medical Services, Rescue, and Special Hazard Risks*. This is accomplished through careful evaluation of GFR's capability to deploy the necessary personnel and apparatus to execute critical tasks within established time benchmarks. Evaluating GFR's deployment capability includes assessments of distribution (the location of fire stations) and concentration (the number and type of apparatus at the stations) in relation to the potential risks in the service area as identified through a community risk assessment.

The process of accreditation should produce a practical business plan for providing fire rescue services for current and future department and community leaders to follow. The key to success is the effective integration of the Standards of Cover with the results of the department's self-assessment and the goals and objectives included in the GFR Strategic Plan.

Executive Summary

Gainesville Fire Rescue (GFR) has been providing fire suppression services since the mid-1800s and has evolved over the decades to meet the needs of a diverse and thriving community. This Standards of Cover (SOC) is the business plan that informs department and community leaders and members about the risks our community may encounter now, and in the future, and about the service model that will be needed to meet the community's expectations for service. Its development is based on guidelines prepared by the Commission on Fire Accreditation International (CFAI).

GFR entered the 21st century as an all-hazards department providing services for fires, alarms, medical emergencies, and non-emergency requests for assistance. GFR members have also developed expertise in the specific disciplines of aircraft rescue and firefighting, technical rescue, and hazardous materials mitigation. GFR teams have effectively served the Gainesville community during times of crisis, such as the hurricane season of 2004, and have served the State and the Nation by filling requests for mutual aid when other jurisdictions' resource capabilities have been exceeded. This document will focus on the risks and services specific to the agency's jurisdiction, the City of Gainesville, which also contains the primary campus for the University of Florida.

Risk Definitions

The foundational element of the SOC is the Community Risk Assessment. Risk may take many forms: Buildings may carry different levels of risk based on their size, presence of sprinkler systems, type of use, type of construction, location, age, height, and many other factors. Buildings may also have different risk levels based on the number of occupants potentially in them and their ability to safely evacuate during a fire or other event. In this plan, *fire risk* is defined as a combination of the probability that a fire event might occur and the potential consequences if a fire event did occur. One piece of the risk assessment process is categorizing Gainesville's buildings into *Low, Moderate, High, and Maximum* risk categories based on the probability of a fire event occurring and the consequences to life and property.

Medical risks are influenced by the composition of the community. Age, lack of access to health care, limited mobility, and other personal factors can influence the types of medical services the

community may seek and which GFR must be prepared to respond to. The risk assessment includes information on the population's historical needs and its demographics to help identify levels of medical risks.

Rescue risks pose another class of service needs whether opening a stalled elevator or extricating multiple patients from a vehicle crash or searching buildings during storm operations and recovery. The risk assessment looks at the historical record for these services and the potential for future events.

Lastly, within Gainesville's tranquil setting there are business sites and transportation vehicles that may present *special hazard risks* from the materials on-site or being transported near or through the community. GFR has been tasked over the years as the first responders to spills and releases of hazardous materials that may threaten our community's welfare.

Levels of Service

The four types of risks; Fire, Medical, Rescue, and Special Hazards are classified into Low, Moderate, High, and Special categories creating levels of service with corresponding *critical tasks*. GFR has an extensive deployment plan that addresses these multiple risk levels which is represented in the *Fire Rescue Response Matrix* used by the Combined Communications Center to dispatch resources. *Risk output summaries* provide performance information on these levels of service.

Performance Goals, Objectives, and Measures

Performance measurement looks at the components of what is known as *Total Response*. This is the system's capability to deploy an adequate amount of resources (personnel and apparatus) to an event within an appropriate time window. Total response is composed of three time segments: The first is *call processing* or what may be called alarm handling. This is measured as the time from the first keystroke of a calltaker entering a call for service into the dispatch system to the end of the paging tones going out to the fire stations. The second segment is *turnout* time which starts when the paging tones end and stops when the apparatus is in motion traveling to the event. The third segment measured is *travel* time. Travel begins at the end of turnout and stops upon arrival at the scene. Travel is further divided for study by *first arriving unit* and total amount of units needed to perform critical tasks, also called the *effective response force* (ERF). The performance results for

first arriving units indicate the effectiveness of the *distribution* of fire stations throughout the city and the results of the ERF studies indicate the effectiveness of the *concentration* or number of units and resources within those stations.

Performance is also measured in relation to the type of service level (based on population density) of the area being served. To facilitate this type of study, GFR mapped the 2010 US Census population block information to identify areas of the city that had similar population densities and created 12 main Fire Management Zones (FMZ) that were further classified as: Rural with less than 1,000 population per square mile; Suburban with 1,000 to 2,000; Metro-Urban with > 2,000. Two FMZs to the north and northeast of the city currently have areas of rural level development. All other FMZs ranged from suburban to metro.

Performance measurement is based on the 90th percentile which means that we find the time that occurs at 90% for the range of values being studied. If a 90th percentile baseline is reported as 6:42, that means that 90% of the travel times were <u>at or better</u> than 6:42. The reader should avoid misinterpreting 90th percentile performance as meaning this is the performance that occurs 90% of the time. In fact, there is a range of times below the 90th percentile; for example, in FMZ G downtown, the 90th percentile time is 4:32, but the 50th percentile time is 2:42 meaning that half the time, travel took 2:42 or less.

Performance findings are found in Section E: Historical Perspective and System Performance and Section G: Performance Objectives and Measures of the SOC.

Compliance Methodology

A dedicated effort toward compliance with CFAI standards is essential to maintaining accredited status and excellent service. GFR's intended actions toward compliance are presented in Section H: Compliance Methodology and include the use of community feedback, strategic initiatives and goals, and performance review.

Conclusions and Recommendations

Final recommendations are presented in Section I: Overall Evaluation, Conclusions, and Recommendations. Results from the 2012 Primary Recommendations are included here:

Primary Recommendations¹:

Previous recommendations included study of the southwest service area. In early 2016, Gainesville Fire Rescue contracted with FACETS Consulting to complete a station location and staffing study which would aid in identifying service needs citywide, including the rapidly developing southwest area. The *Fire Station Location and Staffing Study for the Gainesville Fire-Rescue Department* was submitted to Fire Chief Jeff Lane in July 2016. The document contains 13 recommendations: Five relate to fire stations and apparatus; two relate to managing the increasing demand for medical services; five relate to staffing needs for Operations, Emergency Management, and Inspections; and one is for technology needs. Only the recommendations related to deployment will be reviewed in this document.

Primary Recommendations from the Consultant

1. Build Gainesville Fire-Rescue Station 9 near the intersection of SW Archer Road and I-75 and staff the station with an engine company. Also see GFR Strategic Plan Objective 6A.4.

2. Continue the operation of Squad 2 in its current location or a suitable location nearby. Also see GFR Strategic Plan Objective 6A.3.

¹ For a complete listing of recommendations, see Section I. Overall Evaluation, Conclusions, and Recommendations.

Governance

The City of Gainesville (City) was incorporated in 1869 and has operated under its current charter with a Commission-Manager form of government since 1927. The City has had an elected mayor since March 1998. The City Commission consists of seven members: four commissioners are elected from single-member districts, two commissioners are elected at-large, and one member is elected as mayor. The Commission appoints the charter officers: City Manager, General Manager for Utilities, City Auditor, City Attorney, Clerk of the Commission, and Equal Opportunity Director. The Mayor and City Commission make policy decisions and the staff, led by the charter officers, implement the decisions. The Fire Department is under the direction of the City Manager's Office with the Fire Chief reporting to an Assistant City Manager. The Fire Department's legal authority and responsibilities are contained in the State of Florida Statues under chapter 633 "Fire Prevention and Control." The City maintains a Code of Ordinances which contains the Charter Laws and Ordinances that establish the general powers, territorial limits, and functions of city government. In section 3.02 of the Charter of the City of Gainesville and Chapter 90-394, Laws of Florida, the Fire Chief is designated as the director of the department.

The City Commission approves the administrative structure of Gainesville Fire Rescue and publishes its mission statement through its annual adoption of the Financial and Operating Plan in September before the October 1st beginning of each fiscal year².

History of the Community of Gainesville, Florida

The land in and around the City of Gainesville has been populated for several hundred years. Native American and slave populations, Spanish missionaries and ranchers, British expansionists, and the influx of American colonists played roles in the development of Alachua County and what would become its primary city, Gainesville. Alachua County was created in 1824 and extended

² CFAI Performance Indicator 1A.4; 1A.8.

from the Georgia border to Tampa Bay. The City of Gainesville was established in 1854 and had 232 residents by 1860. By the end of the reconstruction period, Gainesville had been incorporated in 1869 and had a population of 1,400 residents. Periods of growth, partially supported by the Florida Railroad coming through the area, continued as the economy expanded through cotton, vegetable, and citrus farming, phosphate mining, educational development, and tourism.

Gainesville has been a resilient community having survived significant economic impacts from boll weevil destruction of cotton crops to wide-spread freezing of citrus trees and a yellow fever epidemic in the state during the late 1800s. Significant fires of downtown structures in the 1880s and a fire that destroyed an entire downtown block in 1938 would influence the evolution of the fire department.

In 1905, Gainesville succeeded in being chosen as the home for the University of Florida and growth continued at a steady pace reaching approximately 14,000 residents prior to World War II. During the post-war era, Gainesville's downtown area became a hub of government and retail activity. Several of the neighborhoods surrounding this area have been designated as historic districts and contain many buildings of older construction ranging from small frame houses to large Victorian homes. Economic expansion continued westward past the University of Florida towards Interstate 75 through the latter half of the 1900's to include large retail areas in the northwest and southwest areas of the city³. Gainesville's municipal airport was built in 1936.

Gainesville entered the 21st century with a population of around 102,000 and a service area of approximately 49 square miles⁴. Over 12 additional square miles have been added in the past decade by periodic annexations and the resident population is nearing 125,000.

Accolades for the City

Gainesville is known as an innovative city managed by an innovative government that values education, recreation, technology, and preservation of natural resources. Gainesville has consistently received recognition for the quality and diversity of life that it offers. Examples include:

⁴ City of Gainesville 2000 Comprehensive Annual Financial Report

³ City of Gainesville Official Website

www.cityofgainesville.org/VISITOR/AboutGainesville/AreaHistory/tabid/343/Default.aspx

2013: Ranked as no. 1 by Cities Ranked and Rated, 2nd Edition 2013: Ranked as the 3rd Best College Town by Livability July 2012: Ranked as the 10th Best Place to Live on \$100 a Day by AARP April 2011: Ranked no. 7 of the top 25 greenest cities in the U.S. by The Daily Beast December 2010: Ranked no. 14 of "America's Top 25 Smartest Cities" by Portfolio.com September 2010: Ranked no. 1 "Top 10 College Towns: Great Cities for School & Life After Graduation" by Livability.com. May 2010: Ranked no. 16 of "America's Top 50 Bike-Friendly Cities" by Bicycling Magazine. 2008: Named the "No. 1 Place to Retire During an Economic Downturn" by SmartMoney.com, 2008 2008: Ranked 22 on Forbes.com's list of "America's Smartest Cities" 2007: Ranked #1 in Cities Ranked and Rated, which studied more than 400 metropolitan areas in the U.S. and Canada, 2007, by Sperling and Sanders 2005: One of the Top Ten Cities in the USA for Outdoor Activities, Sperling's Best Places 2005: Ranked 30th nationally as one of the Most Technologically Advanced Cities in Florida 2005 and 2006: Tree City USA and Tree City USA Growth Award, National Arbor Day Foundation 1995: Ranked no. 1 Best Place to Live in America, Money Magazine

History of the Gainesville Fire Rescue Department

Although the department has historically used 1882 as the official beginning of the Gainesville Fire

Department, newspaper accounts report that as early as 1864 there were one hand-drawn ladder wagon and two handdrawn hose wagons comprising the Gainesville Hose Company led by one paid part-time chief, John MacArthur, and one paid full-time assistant chief assisted by 35 volunteers who were paid if they responded to calls.

During the 1880s through the mid-1900s, Gainesville suffered a number of building fires that destroyed buildings



Figure 1 Volunteer Hose Company 1890s

around its downtown square including its original courthouse, the Arlington Hotel, a ginnery for cotton, stables with horses and mules, furniture factories, two mills, and a number of commercial businesses. In 1882, Leonard G. Dennis, owner of the Arlington Hotel and known as the "Little Giant," presented Gainesville with its first fire engine. It would not be enough to save the Arlington from a great fire in 1884.

The first motor-driven rig was purchased in 1912: a 750-gallon pumper-ladder combination. The next motorized item was obtained in 1917, and on this occasion the horses, John, Mac, and Arthur, were retired.

In 1925, the department transitioned to full-time employees and added ten firefighters and, in 1927, the City of Gainesville was officially tasked with providing fire (Davis, 1966).

In 1938, an entire block of downtown Gainesville burned and Gainesville received mutual aid from 16 firefighters from Jacksonville and Ocala. Two firefighter positions were added in 1940 and the old Station 2 was built at 321 NW 10th Street around 1942. Fire suppression needs continued to expand with the growing community during the 1900s, including fires near and on the University of Florida campus. In 1970, the fire



Figure 2 First Motorized Apparatus 1912



Figure 3 Old Fire Station 2 on NW 10th Street

department assisted residents after Gainesville suffered a tornado strike and flooding damage on NW 34th Street. The new Fire Station 2 was constructed on the southern side of the UF campus in 1976 and the airport fire station opened in 1979. Significant fires occurred at Johnson Hall on the UF campus in 1987 and by the hand of a serial arsonist in 1991 who destroyed the Holy Trinity Episcopal Church next to City Hall in addition to other churches in the area.

The Gainesville Fire Department handled primarily fire suppression activities until the mid-1970s when it placed Rescue 11 and a hazardous materials unit in service. Rescue 11 responded to a variety of calls from Station 1, but for the first time was staffed with firefighters trained as Emergency Medical Technicians (EMT). The hazardous materials unit would evolve into what is now known as HazMat 2, providing service to an 11-county region out of Fire Station 2.

In 1984, all firefighters began training as EMTs and the Gainesville Fire Department became Gainesville Fire Rescue (GFR), beginning Basic Life Support EMS in October 1985. The department began training firefighters as paramedics and began providing Advanced Life Support (ALS) in January of 1990. GFR formed a Light Technical Rescue Team (LTRT) to provide high-angle, trench cave-in, and collapse rescue services in 2004. The LTRT has become part of the Urban Search and Rescue (USAR) Task Force 8 (TF-8) and members have been deployed regionally as a search and rescue resource after several hurricane events in and near Florida.

By 2012, GFR was a full-service department administered by one fire chief, one deputy chief, and one assistant chief managing emergency operations, risk reduction, and support services. The members consist of 73 firefighter-EMTs; 30 driver-operators; 30 lieutenants; seven district chiefs; three fire safety inspectors; one investigative services officer; three training captains; one risk reduction specialist; and eight administrative employees. The department staffs eight fire stations, including one at the Gainesville Regional Airport and deploys six fire engines (pumpers), one quint (combination 75-foot ladder-pumper), two towers (combination 100-foot ladder-pumper), one squad (medical and rescue), one hazmat unit (in tandem with Tower 2), and two district chiefs on a 24-hour, seven day per week schedule.

Calls for Service History

GFR has historically measured its emergency calls for service requests based on a breakdown of medical (EMS), Fire Alarms, Fires, and Hazmat calls. The totals represent the number of incidents the department was dispatched to in its entire service area, including the area of Alachua County adjacent to the city and served through the automatic aid agreement. Changes in dispatch and response policies, efforts to reduce false alarm responses, and updates to medical dispatching protocols can impact the incident totals and distribution. This table should be used only as a general reference to give the reader an idea of the call volume for the department which typically ranges from 15,000 to 17,000 calls per year when including service and non-emergency calls. These counts represent calls for service that GFR units responded to inside the City and the automatic aid area.

Year	EMS	Alarms	Fires	Hazmat	Service	Total
2008	11,014	1,686	1,232	532	141	14,605
2009	11,995	1,610	1,199	566	155	15,525
2010	12,290	1,642	1,292	572	262	16,058
2011	12,695	1,589	1,189	526	181	16,180
2012	14,012	1,464	1,123	549	172	17,320
2013	14,010	1,557	1,092	600	201	17,460
2014 ⁵	14,763	1,626	1,104	663	225	18,381
2015	15,167	1,778	1,170	708	250	19,073

Table 1 Calls for Service History

⁵ EMS counts updated in 4th ed. as some transfer incidents were missed in previous totals for 2011-2014.

Funding for the Gainesville Fire Rescue Department

The City Commission adopts a biennial financial and operating plan, which is updated in the interim year, during the annual budget process in the months prior to October 1st of each fiscal year. During this process, the financial resources for Gainesville Fire Rescue are allocated through a joint effort of the Fire Chief and GFR staff, the City Manager's Office, and the Budget and Finance staff to reflect the agency's mission, goals, and objectives⁶. Gainesville contains a large percentage of government and educational property which is tax exempt. It also owns its utility, Gainesville Regional Utilities, which provides electric, water, natural gas, and communication infrastructure. The operating budget for the city has evolved into a composite of property taxes, state sales tax revenue, a variety of smaller revenue sources, and an annual transfer of funds from the utility which represent an amount similar to what the utility would pay if it was privately operated. The city also receives enterprise funding to support the Gainesville Regional Transit System. City departments, including Fire Rescue, frequently seek financial support through state and federal grant programs to help maintain services. Much of this funding can be, and has been, negatively impacted by economic downturns.

In 2010, the City Commission voted to implement a special assessment for fire services to provide more stable funding to maintain the level of protection needed for the Gainesville community. The assessment is applied only to buildings and not to vacant land and is based on the total square feet, service demand, and hazard class of each building. The assessment currently comprises approximately \$5.2 million or about one-third of the department's annual budget. The rest of the department's budget comes from the city's general fund which receives a small amount of revenue from fire rescue services such as inspection fees. Compensation for some services is sought through billable overtime for special events and cost-recovery for hazardous material mitigation. GFR does not charge customers for emergency medical or fire suppression services.

After many years of applications, GFR was successfully awarded a federal Staffing for Fire and Emergency Response (SAFER) grant in 2011 to help compensate for the addition of 13 firefighters during the first two years of operation for Fire Station 8 and a second SAFER grant for nine firefighters to activate a two-person squad in southwest Gainesville in June 2014.

⁶ CFAI Performance Indicator 1B.2

	FY14	FY15	FY16
Emergency Operations and Airport ⁷	\$13,987,730	\$14,076,752	\$14,577,370
Risk Reduction	\$196,327	\$162,311	\$172,360
Fire Inspections	\$303,515	\$358,157	\$292,119
Public Education	\$72,392	\$78,337	\$77,730
Investigative Services	\$135,829	\$132,274	\$134,664
Support Services	\$540,830	\$491,734	\$487,001
Special Operations	\$214,451	\$212,495	\$207,513
Information Technology	\$117,179	\$120,613	\$123,741
Administration	\$584,091	\$629,917	\$630,422
TOTAL	\$16,152,344.00	\$16,262,590.00	\$16,702,920.00

Table 2 GFR's FY14 – FY16 Budget Excluding Capital and Fleet Replacement

Area Served

The corporate city limits of Gainesville are centrally located within Alachua County and contain over 63 square miles of service area. Over 95% or approximately 60 square miles of the jurisdiction is land⁸ and approximately 5% is water. The city is surrounded by suburban Alachua County which includes the 21,000-acre wilderness of Payne's Prairie on its southern edge and the City of Alachua on its northwestern boundary. The main campus of the University of Florida, including Shands Teaching Hospital and Clinics, is contained within the Gainesville city limits.



Figure 4 Shands at UF

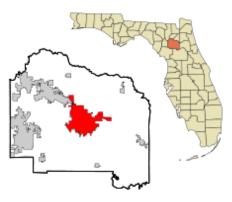


Figure 5 Gainesville in Alachua County

⁷ Approximately \$475,000 is paid annually by the Gainesville-Alachua County Airport Authority for the costs of operating Station 6

⁸ City of Gainesville Comprehensive Annual Financial Report 2011 pg. vii

In addition to fire rescue services, the utility, and the transit system, the City provides a full range of municipal services, including law enforcement; comprehensive land use planning and zoning services; code enforcement and neighborhood improvement; streets and drainage construction and maintenance; traffic engineering services; refuse and recycling services through a franchised operator; recreation and parks; cultural and nature services; and necessary administrative services to support these activities. Gainesville is also home to the Gainesville Regional Airport which is managed by the Gainesville-Alachua County Regional Airport Authority.

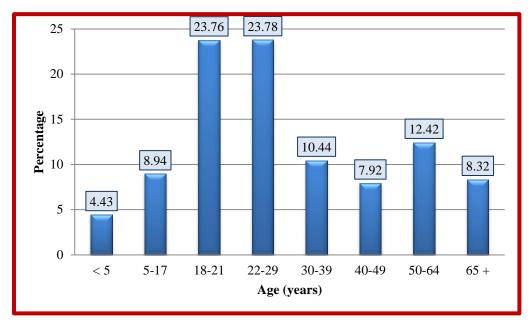
Service Population

The US Census Bureau estimated Gainesville's 2010 resident population at over 124,350. The 2014 Comprehensive Annual Financial Report reports over 125,600. The service population is increased during the normal workday by incoming workers and students attending classes at the University of Florida and Santa Fe College. The Florida Department of Transportation estimates the additional daytime population at approximately 36,880 ⁹ additional persons for a total of over 158,000. Special events at UF venues can provide significantly dense service populations of close to 100,000 persons in compact areas.

Gainesville has become a city known for its quality of life, recreation, and natural resources and, while a significant portion of the population may be university-aged students, it also includes resident populations of families, professionals, and retirees. The median age in Gainesville is 30.1 as compared to 38.7 for all of Florida; however, the age 62 and over population has increased by 36.36% since the 2000 Census. Demographics follow the national trend with more females than males, 51.57% female to 48.43% male.

⁹ http://www.city-data.com/city/Gainesville-Florida.html

Figure 6 Bar Chart of Population Distribution by Age



Population Projections

The 2010 US Census count for Gainesville was a 30.3% increase over the year 2000 population of 95,447, though it should be noted that some of the increase results from the annexation of populated areas of Alachua County. The population of Gainesville is projected to continue to grow substantially over the next 10-year period primarily due to job creation ventures such as Innovation Center and expansions of local hospitals. The University of Florida also plans to increase student enrollment, primarily in the graduate studies.

Many Cultures

The US Census for 2010 reports the population distribution as 64.9% white, 23% black, 6.9% Asian, and the remaining percentages as American Indian, Alaskan or Pacific Islander, and mixed-race. The population of Hispanic or Latino origin is 10%. The University of Florida is an internationally recognized university drawing students from around the globe and has a higher minority population than Florida as a whole. Gainesville has over 1000 persons of Chinese (3600+), Filipino (1700+), Vietnamese (1000+), Asian Indian (3800+) and Korean (1500+) heritage and is also home to a resident Muslim community.

Household Characteristics

The average household size in Gainesville and Alachua County is 2.32 persons according to the 2010 census data. The total number of households is 100,516 which increased 14.86% from 2000. The majority of homes are occupied by families (53.23%) with 16.84% overall being single parent homes. Non-family homes account for 47.77% of homes with 30.20% being single occupant homeowners. That leaves 17.57% of homes to be rentals or homes with multiple non-related occupants.

Income

Median household income for Gainesville (2006-2010) was \$30,036, and Alachua County \$42,980 compared to \$47,802 for Florida as a whole. In 2006-2010, persons living below poverty in Gainesville were projected at 34.6%, and Alachua County 20.0% versus 13.8% for Florida as a whole. These statistics may reflect the high percentage of college students in Gainesville who generally work part-time or low-wage jobs while attending school.

Homeless Population

Gainesville has areas of homeless encampments south of the downtown area. A number of homeless persons also spend time at the downtown community plaza during the daytime. This population often receives walk-in services at Fire Station 1 which is next to the St. Francis House, the primary center for resources for the homeless.

The 2011 statistics compiled by the Alachua County Coalition for the Homeless and Hungry indicate the Alachua County homeless population to be 1783, up 499 from the 2010 statistic. In 2006, the homeless number was 1163.

In May 2014, the City of Gainesville and Alachua County opened a One-Stop Homeless facility – Empowerment Center at 2845 NE 39th Avenue to assist with job training, assistance and living arrangements. The need for services has steadily increased at the site as more clients move into makeshift housing set up in the wooded area forming the perimeter of the site: This area has come to be known as "Dignity Village."

Climate and Topography

Gainesville is located at latitude 29.39' north and longitude 82.20' west with an elevation generally ranging between 100 to 200 feet. There are a few areas that fall below 100 feet and some areas lie in the 100-year flood zone. Gainesville does have wildland and wetland areas, but does not have any mountainous terrain or areas of extreme changes in elevation. The very active population is possible, in part, due to Gainesville's generally mild to warm climate. While temperatures can hover in the humid 90s with regular afternoon thunderstorms, and while there are occasional freezes in the winter, most of the time Gainesville's climate allows our population to be engaged in outdoor activities ranging from bicycling to University of Florida football games. Gainesville has occasionally been tested by winter storms, tropical storms, and hurricanes. Its central location between the east and west coasts of Florida provides some reduction of the tropical storm impacts seen in coastal communities. Additional details are included in Section D. Risk Assessment.

Bodies of Water

Gainesville puts great effort into protecting its natural bodies of water. While there is a network of creeks, wetlands, and small ponds that can present occasional flood risks, there are no rivers passing through the community. Most standing bodies of water are less than one acre in size with the exceptions of Lake Alice on the University of Florida campus, Bivens Lake in southwest Gainesville, and Newnans Lake to the east of Gainesville.

Land Use

Existing Conditions and Potential Development

Southwest Gainesville is mostly University of Florida property, multi-family dwellings, and large retail areas such as the Oaks Mall and Butler Plazas. Southeast Gainesville represents much of "Old Gainesville" with established houses and small businesses. Northeast Gainesville contains much of "Historic" Gainesville including as well as the northeast and airport industrial parks, the city's water plant, and the Gainesville Regional Airport. Northwest Gainesville is primarily residential and

retail with some industrial locations east of US 441 near NW 53rd Avenue and SR121 and the Deerhaven Generating Plant in the far northwest.

New development has recently been directed toward multi-story, multi-use buildings to serve the downtown and campus development areas. Both Shands and North Florida Regional Medical Center hospital facilities continue to expand. Properties that formally contained Alachua General Hospital and some Gainesville Regional Utilities buildings have been targeted for redevelopment that will support technology and innovation.

The City continues to seek growth through voluntary annexations of both developed and undeveloped land currently part of Alachua County.

Open Space

Gainesville is interspersed with undeveloped open space that is reserved for conservation, recreation, future development or other special uses. The city has been a designated "Tree City, USA" for over 25 years. The service area also has areas of open space adjacent to its borders, including Paynes Prairie to the south and the Hatchet Creek area to the east. A large, undeveloped area in the southwest is targeted for commercial and retail development to include several large box stores. There are currently several large tracts of undeveloped land inside the city's northern border, including large, open spaces reserved to the west of the airport and surrounding the city's water plant, as well as areas to north and east of NW 53rd Avenue and US 441.

Community Identifiers

The City of Gainesville contains the University of Florida and three major Hospitals: Shands Hospital, North Florida Regional Medical Center, and the Malcolm Randall VA Medical Center. The UF Veterinary Hospital provides research and care for a wide range of animals and offers GFR with training opportunities for technical rescue of large animals. Other major facilities include the Phillips Center for the Performing Arts, the Oaks Mall, Ben Hill Griffin Stadium where the University of Florida Gators play home football games and the Stephen C. O'Connell Center which is home to UF Basketball, Track, Swimming, Gymnastic and many concerts and events throughout the year.

Gainesville Regional Utilities operates the Deerhaven Generating Plant which generates power from coal and is developing bio-mass potential. This site also provides GFR with training opportunities for its technical rescue team. The airport and northeast industrial parks contain several commercial and industrial properties, including a silicone chemical plant, SiVance.

Downtown

Downtown Gainesville is the cultural center of the city, with a vast number of historical buildings, homes, and entertainment venues. The city utilizes a proactive approach in protecting and maintaining the history of the Downtown buildings that are still standing, in some cases, for over 100 years. The Downtown area is home to The Bo Diddley Community Plaza, where free concerts by local bands are held every Friday night. This is also the site for the Union Street Farmers Market, held on Wednesdays. The unofficial heart of Downtown is the Hippodrome State Theatre which still operates its 1924 Otis elevator. The Federal building is constructed of granite with limestone columns highlighting the outside steps. Downtown is also home to over 25 restaurants or quick service food stores, and over 30 bars, nightclubs and lounges. The safety of downtown patrons inspired the development of GFR's night club safety program, "Safe Assembly Training" which provides training for crowd managers to enhance the safety of patrons citywide.

Community Redevelopment Areas

Community Redevelopment Areas (CRA) are defined sub-areas of the city where revitalization and

economic development are promoted. The Gainesville CRA operates in four community redevelopment areas: Eastside, Fifth Avenue/Pleasant Street, Downtown and College Park/University Heights.

The CRA provides financial assistance in targeted areas to promote the rebuilding of an urban, residential or commercial area. Some of these projects are increasing the service population through the addition of hotel, condominium, and business use in multi-story structures which are replacing areas that previously held singlefamily residential properties or small retail properties.



Figure 1 Community Redevelopment Areas

Development Projects

Several public and private projects have been the subject of great attention in recent years:

Innovation Square

The Innovation Square development is planned to include more than 1 million square feet of building space on 40 acres around Southwest Second Avenue. It includes the 45,000 sq.ft. Florida Innovation Hub, a business incubator on the site of the demolished Alachua General Hospital.

North Florida Regional Medical Center

North Florida Regional Medical Center (NFRMC) completed a number of expansions during 2014 including a 100,000 square foot South Tower, the Cancer Center, an Electrophysiology Cath Lab, expansion of the Women's Center Operating Rooms, additions of the CVU and CCU to the Surgical Tower and the addition of a 562-space parking garage. NFRMC has grown to a 432-bed facility.

University Corners - Renamed The Standard at Gainesville

This planned Life Style Center and will offer a mixture of living space and approximately 60,000 sf of retail space. The project was on hold during 2014 and has a new developer in 2015. Construction is in-progress during 2016.

Butler Plaza and Southwest Commercial Expansion

Land has been cleared during summer 2014 behind the current Butler Plaza properties in FMZ I.1. This area is expected to have several large anchor stores, such as Lowes and Super Walmart as well as multi-family dwellings which are under construction during 2015. The City Commission has authorized GFR staff to begin planning for a new fire station in this area and an additional GFR response unit, Squad 2, was activated in this area during June 2014.

City Facilities

The City of Gainesville completed a new facility for the Regional Transit System administration and maintenance in November 2014 at 34 SE 13th Road. The City has also acquired the old Army Reserve Center at 1125 NE 8th Avenue but has not finalized plans for the site.

Shands/UF Health

Shands also continues to expand its services through new construction and includes the recently completed UF Health Shands Cancer Hospital, the 120,000 sf Clinical and Translational Research Building, and a new tower with over 520,000 sf for neuromedicince and cardiovascular services scheduled to open in 2018 that will add 240 beds. Shands opened the 95,000 sf Harrell Medical Education Building in July 2015 on Newell Drive. Construction on the Shands South campus Phase 4 began October 5, 2015 and the UF Health Shands Children's Hospital will expand its NICU area by over 8,000 sf during 2016. Projects can be seen on the UF Health blueprints <u>website</u>.

University of Florida

UF continues to grow and add new buildings. Construction projects can be seen on their <u>Planning</u>, <u>Design & Construction website</u>.

Growth

Urban Growth Boundary

Alachua County maintains an Urban Reserve boundary around the City of Gainesville which serves as the territorial limits in which the city may seek annexation of county property. The Annexation Transition Agreement details an orderly method and timeline for annexations. Any annexation may have a notable effect on the existing Fire Services Assistance Agreement which details methods of compensation for services rendered inside the Fire Services Assistance Area. The Urban Reserve, including Gainesville's current 62+ square miles, is approximately 182 square miles. This presents an opportunity for Gainesville to add nearly 120 square miles to its service area during future annexations.

Codes, Planning and Codes Enforcement

The City of Gainesville, as the Authority having Jurisdiction, has a Planning Department which enforces zoning ordinances, provides comprehensive planning and is largely responsible for Historic Preservation. The Codes Enforcement Department reviews and measures all building permits against all applicable laws governing Life and Fire Safety. The Codes Enforcement staff works in coordination with the GFR to ensure compliance with laws and safety objectives. The Life Safety Codes are based upon national standards. GFR conducts commercial and institutional building fire safety inspections and one inspector completes plans reviews for new construction.

Housing Background

The Gainesville housing market experienced an 18.56% growth from 2000 to 2010 with a new housing market comprising 112,766 total housing units according to the 2010 Census data. The same data show less than 11% of those houses to be unoccupied. Owned homes have a vacancy rate of 3.1% and rental facilities show a vacancy rate of 12.4%. The high rental vacancy is largely due to the addition of several large apartment complexes designed for students.

Mobile Homes

Gainesville has a scattered population of residents in mobile and manufactured homes primarily in the northeast and northwest areas. These homes are clustered in designated communities such as Lamplighter, Britney Estates, Candle Light, Turkey Creek Forest, and the Whitney Mobile Home Park.

Special Housing: Hospitals – Institutions – Homelessness

Gainesville has three major hospitals: North Florida Regional Medical Center on Newberry Road by I-75; Shands Hospital and its numerous outpatient facilities throughout the city; and the Malcolm Randall VA Medical Center which provides veterans' services. East Gainesville is home to Tacachale, a state-run institution which houses approximately 540 persons with severe developmental disabilities; the Alachua County Adult Detention Center; and the Alachua County Juvenile Detention Center. Gainesville also has a number of nursing homes and convalescent or rehabilitation facilities primarily on the west side of the jurisdiction.

The Empowerment Center containing the Grace Marketplace opened at 2845 NE 39th Avenue in May 2014 to provide transitional services for homeless persons. During 2014 and 2015, the homeless population expanded into the wooded area surrounding the Empowerment Center. This camp-style environment has come to be known as "Dignity Village."

Senior Citizen and Assisted Living Facilities

Retirement and Assisted Living

Retirement homes provide care for the elderly that cannot live alone as well as independent living. The local senior demographic is increasing, spurring the building and expansion of several major senior living facilities in the past 10 years including Oak Hammock and The Village. Oak Hammock,



Figure 7 Oak Hammock at UF

opened in 2004, is affiliated with the University of Florida and offers close to 1000 residences for independent living, assisted living, and skilled nursing. The Village is a greatly expanded retirement facility also offers independent, assisted and skilled nursing facilities. Gainesville has several facilities that provide independent or assisted living, such as The Atrium, the 400 High Rise, Pine Grove Apartments, Emeritus at Gainesville, Sterling House, Clare Bridge, Harborchase, and the Oak Park High Rise. These facilities are often multi-story with limited-mobility residents.

Transportation

The City of Gainesville has traffic engineering services and owns a regional transit system and a municipal airport. The city is also nationally renowned for its bicycle friendly roads and large bike riding population. The University of Florida is close enough to downtown that significant pedestrian traffic is also present outside of campus. Additional detail on the transportation network can be found in Section D. Risk Assessment.

Air Transportation

The Gainesville Regional Airport serves a variety of commercial and private interests. Several airlines provide direct flights to Miami, Atlanta, GA and Charlotte, NC. The airport also provides general aviation, cargo and military services. The airport is located on land owned by the City of

Gainesville. The overseeing body of airport management is the Gainesville-Alachua County Airport Authority which consists of nine members appointed by County, City, and State officials.

Rail Transportation

Gainesville Regional Utilities has a blunt end rail line which enters Alachua County from the north and ends at the Deerhaven Power Plant on the northern edge of the City of Gainesville. The rail freight for Deerhaven is mostly Virginia coal and runs twice a week.

Disaster Potential

The 2011 Alachua County Comprehensive Emergency Plan (CEMP) provides a Hazard Analysis Summary that includes the City of Gainesville. Disaster vulnerability exists from: Tropical Cyclones, Flooding, Transportation of Hazardous Materials, exposure to releases at the Crystal River Nuclear Power Plant, Civil Disturbances from large sporting or political events, Extreme Temperatures, Wildland Fires, Severe Weather, Terrorism, Pandemic Outbreak, and Non-Hazardous Transportation Incidents from highway, rail, air travel, and pipelines. Historically, the 2011 CEMP reports 14 tropical storms and hurricanes coming through or near the area since 1970. The most significant impact from these storms was felt during 2004 when additional staffing was needed to assist with pumping flood waters in low-lying neighborhoods, clearing tree debris, checking damaged buildings, and placing tarps on roofs damaged by trees. During the 2016 Hurricane season, Gainesville was touched by three storms, Colin, Hermine, and Matthew. Additional details on the community are included in the Community Risk Assessment section.

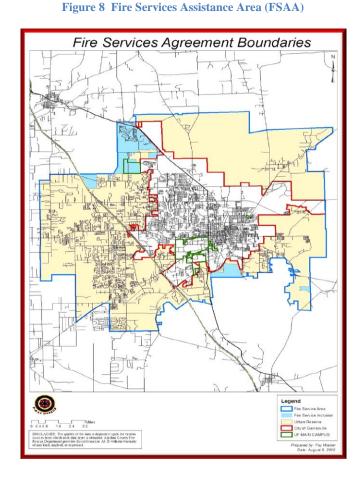
Section B. Services Provided

Introduction

The City of Gainesville provides emergency and non-emergency services including fire suppression, emergency medical and rescue services, hazardous materials mitigation, aircraft rescue and firefighting operations, non-emergency service calls, fire safety inspections, investigations, fire and life safety education, and training for cardio-pulmonary resuscitation and basic first-aid.

Automatic Aid

The City of Gainesville and Alachua County have worked together through service contracts and interlocal agreements for several decades to provide emergency services in both jurisdictions. On October 1st, 1989, a fire and emergency medical services agreement was established that would implement Alachua County's Fire Services Master Plan and pave the way for the addition of several county stations that now respond in the city for automatic aid. In August 1996, a designated assistance agreement was approved which has been periodically amended, and which is now maintained as an interlocal agreement called the Fire Services Assistance



Agreement (FSAA). The FSAA establishes the geographical boundaries for the agreement outside of the boundary of the Gainesville city limits established through city ordinance and provides guidelines for automatic aid to ensure quickest unit responses for incidents inside the City of Gainesville and in the urban/suburban area of Alachua County surrounding the city¹⁰. This agreement was updated in 2006¹¹ and has helped GFR maintain its level of service to a community that continues to grow in size and population.

Public Protection Classification

The balance between fire suppression capability and fire risks in the service area is assessed formally by the Insurance Service Office (ISO) a minimum of once each 10 years¹². Gainesville has maintained an ISO public protection classification rating of three (3) for several years. This score, on a scale of 1 to 10, is used by the insurance industry to determine property insurance rates for the community and is based on GFR's fire suppression capabilities, pre-fire planning, training, communication systems, and the city's water supply. The ISO completed Gainesville's 2014 survey in February 2014 and the City's rating of 3/9 was improved to 2/2x effective September 1, 2014. In the time periods between ISO inspections, GFR managers work with the city's Strategic Planning staff, the City Manager's Office, and the City Commission to identify service imbalances that may occur due to changes in risk types and risk frequency. This may occur during formal planning for annexations or during the annual budget process.

Management Plan and Strategic Plan

The department's Management Plan, adopted by the City Commission during the budget process, includes the agency's programs and activities as well as general organizational goals and performance benchmarking related to service level goals: It is published on the City's website for public access. The department's Strategic Plan provides additional detail and direction, including specific objectives, critical tasks, and timelines¹³.

GFR developed a new strategic plan in 2010. The planning process helped GFR leaders and members to focus the vision for the department on the coming years through a collaborative review of existing programs and discussions of future service needs. GFR treats this plan as a "living

¹⁰ CFAI Performance Indicator 2A.1

¹¹ CFAI Performance Indicators 10A.1, 10B.1

¹² CFAI Performance Indicator 2B.8

¹³ CFAI Performance Indicators 3A.1, 3A.2, 3A.3, 3A.4, 4C.1

document" which will be regularly updated and used to review progress. In 2012, the GFR Strategic Plan was updated to integrate with the accreditation process. GFR publishes its strategic plan on the City's official website so all citizens have access to it and plans to submit it annually to the City Commission for adoption.

Fire Suppression – City Stations

Gainesville Fire Rescue provides a full range of fire suppression services for vehicles fires, building fires, non-building fires, and aircraft and transportation fires. All fire station facilities are in compliance with local, state, and federal regulations and have been hardened to sustain hurricane category 3 conditions. Materials and supplies for fire suppression operations are allocated based on operational and safety objectives and are compliant with national standards¹⁴. Appendix B provides additional detail of resources in each GFR station.

Station 1 - 1962: 427 S Main Street: Engine 1, Tower 1, Squad 1 and District 1, as well as Department's Technical Rescue Trailers.

Station 2 – 1976: 2210 SW Archer Road: Engine 2, Tower 2, and HazMat 2 – Squad 2 was activated 6/23/14 in southwest Gainesville and provides both EMS and non-EMS services.

Station 3 – 1960: 900 NE Waldo Road: Engine 3 and one Alachua County EMS/Rescue transport unit. This property also has the GFR training tower and HazMat training field.

Station 4 - 1964: 10 SW 36th Street and houses Engine 4. Designed as a fallout shelter with exterior walls and roof of 12-inch concrete.

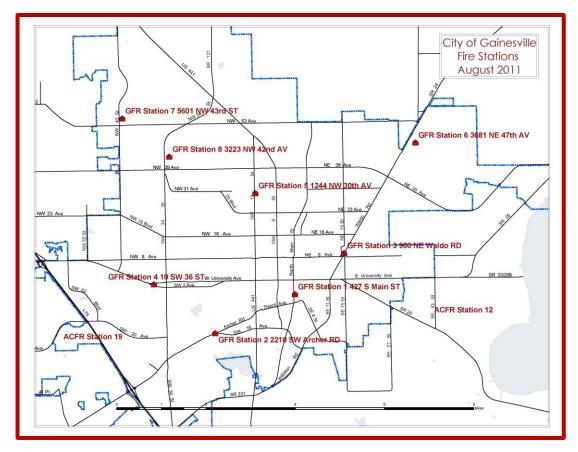
Station 5 - 1964: 1244 NW 30th Avenue: Engine 5. Prior to June 2011, GFR operated its quint from this station until it was relocated to Station 8.

Station 6 – 1979: 3681 NE 47th Avenue: Serves the Gainesville Regional Airport with Crash 61, Crash 63, backup unit Chemical 62, and Utility 6 - an air and light support unit.

Station 7 – 1980: 5601 NW 43rd Street: Engine 7. It is the smallest station with room for only one apparatus.

Station 8 – 2011: 3223 NW 42nd Avenue: Quint 8 and District 2. This station was built to new Gold LEED efficiency standards and is a model of energy efficiency and "Green" building.

¹⁴ CFAI Performance Indicators 5A.3



Fire Services Assistance Agreement – County Stations

Alachua County fire stations provide automatic aid services into the city with the following resources¹⁵:

Station 12: 1200 SE 43rd Street: Engine 12, Tanker 12, Brush 12.
Station 15: 7000 SW 88th Street: Engine 15, Tanker 15, Brush 15.
Station 16: 1800 Fort Clarke Boulevard: Quint 16, Squad 16, and District 6.
Station 17: 3509 NW 143rd Street: Engine 17, Tanker 17, Brush 17
Station 19: 2000 SW 43rd Street: Engine 19. The station and its property were annexed into the City of Gainesville in 2010, but the station is still currently operated by the County.
Station 21: 15040 NW Highway 441: Engine 21, Brush 21

¹⁵ From Attachment II of the Fire Services Assistance Agreement... effective 10/1/06

Emergency Medical Services

Emergency Medical Services (EMS) are dispatched using a medical priority dispatch system designed by the National Academy of Emergency Medical Dispatch (NAEMD). Call-takers in the Alachua County Combined Communications Center are certified by the NAEMD to provide prearrival instructions to callers and the system is used to determine the level of response to each call for service. The EMS program for GFR is overseen by a medical director who works under an interlocal agreement between the City and Shands. GFR apparatus staff at least one paramedic capable of providing advanced life support services and all GFR Operations personnel are certified at least as Emergency Medical Technicians capable of providing Basic Life Support services. GFR staffs one two-person squad which functions as a primary medical response unit with light rescue capability. Engines, quints, and tower units also respond to medical service requests based on quickest unit dispatch.

In June 2014, GFR activated Squad 2, a two-person unit primarily designed for EMS services similar to Squad 1. Squad 2 provides service in southwest Gainesville near Alachua County Fire Rescue Station 19.

Rescue Services

GFR rescue services can range from searching damaged buildings, opening locked vehicle doors when children are inside, removing patients from vehicle crashes, and opening stalled elevators to more advanced rescue operations for workers in confined spaces or from elevated heights. On-duty personnel respond to requests for rescue services and, if an incident commander determines that the incident requires specialized techniques and equipment beyond the available resources, additional personnel can be activated from the department's technical rescue team. GFR's Urban Search and Rescue Light Technical Rescue Team is classified as a Type II Team.

Special Hazard Services

GFR has a hazardous materials program that provides 24-hour staffing for a tandem response of Tower 2 and Hazmat 2 out of Fire Station 2. This team is trained and equipped for detection and mitigation of chemical, radiological, and biological agents and serves as a resource for an 11-county region of North Central Florida. Calls for service can range from small liquid spills from vehicle crashes which may be handled by engine, quint or tower companies, to full-scale releases from industrial sites in Gainesville or on the university campus. Services are provided that help residents and businesses reduce risks when carbon monoxide alarms are activated or when fuel lines are accidentally cut. GFR's Hazmat Team is classified as a State Type I Team.

Daily Staffing

All GFR engines are staffed by a minimum of three personnel, typically one lieutenant, one driveroperator, and one firefighter. Quints and Towers are staffed by four personnel and the squad is staffed by two personnel. All apparatus are staffed with at least one paramedic to provide advanced life support capabilities. The airport fire station is staffed by one lieutenant and one driver-operator who are at least EMT-certified and who are specifically trained in aircraft rescue and firefighting techniques. Daily supervision is provided by two district chiefs operating out of Station 1 and Station 8. The total minimum daily staffing for GFR stations is 36 (38 including SQ2) personnel per shift. There are three shifts: A, B, and C which operate on 24-hour schedules with one day on and two days off for an average of 52 hours per week.

Training and Certifications for Emergency Response Personnel

GFR requires all of its emergency response personnel, including chief officers and captains to maintain Florida Firefighter Certification, EMT or Paramedic Certification, and HazMat Operations Certification. A minimum number of Paramedics, HazMat Technicians, ARFF Certified Personnel, and Technical Rescue Technicians are maintained.

The City of Gainesville requires all of its firefighters to obtain state certification, which requires a minimum of 398-hours of training and successful completion of a written and practical exam. Once hired, new firefighters must participate in a six-week orientation which includes introduction to city operations and extensive hands-on training with GFR fire and EMS equipment and standard operating guidelines (SOGs).

GFR requires additional training for promotions. Driver/Operator candidates must pass the state Driver Operator classes (two 40-hour classes) and attend an additional 40-hour GFR class covering Pumping, Driving and department SOGs. GFR Lieutenant Candidates must become state-certified Company Officers and attend an additional 40-hour GFR Lieutenant Preparation class which covers the roles and responsibilities of a supervisor and company officer. The Chief Officer requirements include all of the above plus a college-level Bachelor's degree. Chief Officers are also required (Lieutenants are encouraged) to attend classes at the National Fire Academy. Chief Officers are strongly encouraged to participate in the Executive Fire Officer (EFO) programs available through the National Fire Academy.

Occupational health and safety training is provided at initial employment and throughout firefighters' careers to ensure the appropriate use of personal safety equipment, such as self-contained breathing apparatus with personal alert systems to use of station exhaust systems and to ensure safe work practices are used¹⁶.

Safety

GFR prioritizes firefighter safety in all operations as a commitment to its employees and as a commitment to reducing the financial impacts of firefighter illnesses and injuries. Health and safety efforts include department-wide annual firefighter fitness assessments; workout facilities in all stations; annual medical examinations; and comprehensive physical exams every five years for firefighters age 35 and over which include cardiac testing. Noting that cardiovascular events constitute the leading cause of on-duty death and disability in firefighters nationwide, GFR has adopted the Fire Service Joint Labor Management Wellness Fitness Initiative. A dedicated team of Peer Fitness Trainers provide one-on-one personalized training targeting areas such as cardio-respiratory fitness. Additionally, the city maintains a full-time nursing staff and Certified Athletic Trainers to help with injury prevention and recovery.

GFR utilizes equipment and strategies to minimize the risk of personal injury and exposure to hazardous substances. Department guidelines require daily checks of bunker gear and self-contained breathing apparatus. Formal safety gear inspections are conducted annually. To maintain clean, contaminant-free personal protective equipment, GFR has two extractor washers used exclusively for gear washing twice each year. All station bays are equipped with exhaust extractors which limit exposure to diesel exhaust, a known carcinogen.

¹⁶ CFAI Performance Indicator 7F.5

Fleet Maintenance

All operational apparatus are checked daily for safety and functionality. Deficiencies are noted in vehicle log books and communicated to the District Chief. GFR apparatus are maintained through the City's Fleet Services. There is a specific plan for all city vehicles that calls for maintenance to occur ahead of national standard recommendation which reflects the City's overall value on safety.

Water Supply

Gainesville Regional Utilities (GRU) provides the water supply for the City of Gainesville and the surrounding community. The Murphree Water Treatment Plant has a capacity of 40 million gallons a day and is designed to be expandable to 60 million gallons daily. Throughout the distribution network, GRU has provided fire hydrant access to the water supply. Most hydrants are placed less than 1000 yards from each other which allows for most points served by GFR to be within 500 yards of a hydrant. Water flow needs for new construction are assessed by GFR's Risk Reduction Bureau Fire Safety Inspector assigned to the plan review process and the overall system is assessed by the Insurance Services Office (ISO) during their five-year inspections and periodic updates¹⁷. Fire flow information for buildings is established through the ISO inspection and in GFR pre-fire planning¹⁸.

GFR tests and paints the hydrants annually through an agreement with GRU. The paint color of the top caps is based on water availability color coding. Red=less than 500 gpm, Orange=500-1000 gpm, Green=1000-1750 gpm, and Blue=1750+ gpm. Over half of all GFR-tested hydrants qualify for the "blue" top. GFR also provides some minor area maintenance, clearing out vegetation blocking hydrants, placing blue reflective markers to assist nighttime location, greasing the caps for ease of access and, in the past, painting the caps with reflective paint to facilitate nighttime location. One recent addition has been placing the hydrant locations and color coding on our in-unit computers as part of the GIS mapping program originally acquired to assist in locating emergencies. All GFR Engine companies carry 750 gallons of water which most often is the initial water supply for firefighting. Quint units carry 500 gallons and Tower units carry 300 gallons of water. Engines and Quints carry 1200 feet of 5" supply hose to provide hydrant connection for water supply which is the preferred water source for larger fires. ACFR has a number of tanker trucks available on

¹⁷ CFAI Performance Indicators 2A.7 and 9A.2

¹⁸ CFAI Performance Indicator 9A.1

request to provide water in areas without hydrant access. Each of our units also carries 10 feet of hard suction as a final water supply choice in order to draft water from a standing source such as a pool, lake or stream.

Risk Reduction Bureau

Inspections

GFR maintains a full-time staff who are responsible for community risk reduction, building inspections, and fire investigations. Three full-time fire inspectors work primarily to ensure the safety of over 6,000 commercial businesses through regular inspections. The staff has concentrated inspections on businesses whose safety is of greatest consequence such as public assemblies, health care facilities, daycare facilities and schools. Other businesses are typically visited on average of every five to ten years. One inspector also provides plans reviews for proposed construction projects.

Fire Investigations

GFR provides fire investigation services with one full-time investigator and one backup investigator. These investigations fall under the auspices of the State Fire Marshal as defined by Chapter 69A-61 of the State Statutes. Investigator qualifications are established by National Fire and Protection Administration (NFPA) 1033. NFPA 921 defines the Principles and Practices of Fire Investigators which is the guiding format for conducting cause of origin investigations. Investigations may be coordinated as needed with the Gainesville Police or University of Florida Police.

Fire and Life Safety Programs

One full-time Risk Reduction Specialist organizes community visitation events with fire companies either at their stations or at the sites requested, such as schools or other organizations.

GFR's public education events reach citizens through fire company visits, fire station tours, public presentations, and other safety programs. Youth programs include an annual Junior Fire Academy for middle-school aged children which provides hands-on experience with fire equipment, spraying water and learning first aid; Explorer Post 972 for high school students interested in the fire service as a career; and Operation Extinguish, a juvenile fire-setter intervention program. GFR added a new program "ABC's of Safety" in August 2015 for kindergarten-aged children.

GFR supports the Kiwanis' Safety City, a two-acre, child-sized village that offers a "one stop shop" for safety education and teaches safety in all kinds venues such as fire, electrical, bicycle and pedestrian.

Project Get-Alarmed is a smoke detector installation program for residences. Free smoke detectors are provided based on available supplies and installed by fire companies in homes and apartments on request by the resident or if a need is noted by the fire crews while on scene of a EMS/Fire call. It is a routine part of the fire crews' job to check the smoke detectors of homes during calls for service whether it is a general service call or emergency response and replace either the battery or smoke detector itself when needed.

Safe Assembly Training works with local establishments to educate the businesses and employees about fire safety and crowd management. This program also provides operational checks during hours of operation and works with management to create a safe environment for entertainment venues.

Support Services Bureau

GFR's Support Services Bureau (SSB) coordinates training for GFR personnel as well as community training. Training is accomplished through on-site education, computerized lessons available on fire station computers, multi-company drill formats, and joint efforts with other agencies, such as Alachua County Fire Rescue and the Florida State Fire College. Training needs are identified through quarterly review by training committee members¹⁹.

Community classes include Advanced Cardiac Life Support, Basic Life Support for Healthcare providers, and a 40-hour First Responder course.

Administrative Support

GFR services are supported by an administrative team that includes one full-time Technical Systems Analyst, Sr. who manages databases and computer-related programs; one half-time Communications Specialist who supports radio and mobile data functions; one half-time Supply Specialist, one Account Clerk, Sr., who oversees payroll, purchasing, budgeting, and other fiscal programs, one Staff Assistant, two Staff Specialists, and one Executive Assistant, Sr., who provide support to the different bureaus and chief officers.

¹⁹ CFAI Performance Indicator 8A.1

Section C. Community Expectations and Performance Goals

Overview

As elected representatives of the Gainesville community, the City Commission adopt strategic initiatives and management plans for city services, including fire rescue services. Gainesville Fire Rescue has historically established performance goals in its management plan for apparatus turnout and travel based upon an industry standard described by the National Fire Protection Association (NFPA) in standard 1710. The performance goals from NFPA 1710 include a 60-80 second turnout time and a four minute travel time for the first arriving units on building fires and emergency medical calls. This standard provides only a simplified model that is not adjustable to the community's expectations. In 2012, GFR began the shift toward using the performance measurement model established by the Commission on Fire Accreditation International (CFAI) which allows for greater diversification of performance goals based on risk levels and population density.

Community Feedback

In 2011, GFR sought direct feedback from the community on its performance through the Gainesville Fire Rescue: 2011 Citizen Survey conducted by the Florida Survey Research Center – University of Florida. With regard to response times, 70.6% of respondents rated response times as "Excellent" and 29.4% rated them as "Good" with no respondents rating them as fair or poor. These responses tell us that we should continue to strive for excellence by working on service level performance objectives through our Standards of Cover and Strategic Plan. GFR replicated the survey with a slightly larger group of respondents during fall 2014. The report provides a comparison between 2014 and 2011 ratings with results generally trending toward an increase in the "excellent" rating for services. The <u>survey results</u> are available to the public on the GFR website. GFR managers also attend neighborhood meetings, town hall meetings, and similar activities that allow the department to receive direct feedback on services.

Service Area Categories

To further differentiate performance and allow more detailed analyses, the CFAI recommends the use of service area categories based on population density. GFR has begun incorporating these categories, based on the CFAI's model, to study performance. Four of the CFAI's service area categories apply to the City of Gainesville:

Metro-Urban – population density of > 2,000 persons per square mile Suburban – population density of 1,000 to 2,000 Rural – population density of < 1,000

GFR staff mapped the results of the 2010 US Census block counts for its jurisdiction and organized areas with similar densities into 12 Fire Management Zones (FMZs) to facilitate performance measurement and planning.

Performance baselines results for calls for service are presented based on risk categories and by Fire Management Zones (Service Areas) in Section E. Historical Perspective and System Performance.

Performance Goals

Several goals in GFR's 2014 Strategic Plan support the enhancement of services and performance:

Goal 2B: Maintain accreditation through annual compliance reporting.

Goal 2C: Be prepared to meet the challenge of future service delivery.

Goal 3A: Improve education and information about GFR to the community.

Goal 5A: Use annual program appraisals for emergency and non-emergency services for planning.

Goal 5B: Maximize effectiveness of fire safety inspection program.

Goal 5C: Provide fire and life safety education for the community.

Goal 6B: Ensure that physical facilities are adequate and property distributed to meet service level objectives.

Introduction

Gainesville Fire Rescue (GFR) and Alachua County Fire Rescue (ACFR) respond to more than 17,000 calls for service each year inside the City of Gainesville. Approximately 75% to 80%²⁰ of these calls are medically-based; the rest are for fire suppression, hazardous materials management, and non-emergency services. The department also provides prevention services through its Risk Reduction Bureau and Support Services Bureau, including fire safety inspections, public education, first aid and CPR training, and a variety of other services. Requests are community-driven through direct contact with the department or by calling 911 to request emergency services; however, GFR seeks to be an organization that sets the example of excellence for others, and to do that, the department must be proactive in its strategic planning. One of the tools that will help GFR achieve excellence is the Community Risk Assessment.

The GFR Community Risk Assessment is a critical element of its Standards of Cover (SOC). It should provide information that stakeholders can use to determine if the department's service model is designed to meet the service level objectives expected by the community.

Risks include those that are fire-based and those that are not, such as calls for medical services, rescue services from vehicles, buildings, and machinery, and special hazard services for leaks, spills, and releases of toxic substances. The risk assessment seeks to classify risks based on the types of calls for service historically requested, as well as the specific fire risks associated with the types of buildings in the jurisdiction. Through effective classification and annual study of these risk factors, stakeholders should be able to generate research questions that will lead to updates in GFR's SOC and Strategic Plan.

This risk assessment has been prepared by GFR staff based on guidance from the Commission on Fire Accreditation International's (CFAI) Standards of Cover, 5th edition. After reviewing this risk assessment, the reader should have a general understanding of the features of the jurisdiction; the types of risks, particularly medical risks, that GFR has responded to historically; the fire risks presented by its buildings; and the deployment capability of GFR stations and units.

²⁰ Based on 2011 CAD Data; historically, over the past 20 years, EMS calls average 75%.

Fire Management Zones

To facilitate the community risk assessment, GFR divided the city into 12 Fire Management Zones (FMZ) which are based on similar characteristics rather than fire station first due areas. Since fire stations may be relocated and first due areas may change, and because resources are deployed through an automated vehicle locator (AVL) system for quickest unit dispatch rather than by first due station areas, GFR wanted to have a more permanent system that would allow the department to consistently profile the risks and study service delivery within each smaller geographic area. GFR staff mapped the US Census 2010 population counts for each census block and evaluated the resulting population patterns to help determine which areas of the city were similar in population density. Each of the FMZ's is classified into one of five *service area classes* recommended by the CFAI for determining service level objectives in the Standards of Cover based on population density²¹:

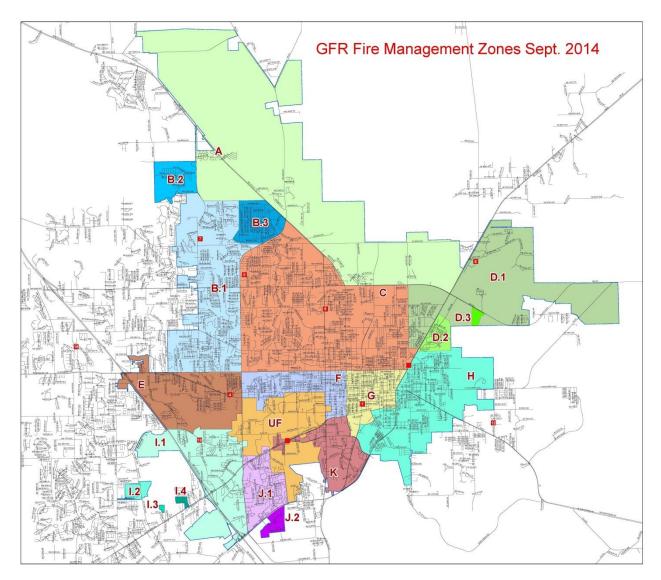
Metropolitan* – greater than 3,000 people per square mile Urban* – greater than 2,000 / less than 3,000 Suburban – greater than 1,000 / less than 2,000 Rural – less than 1,000 Wilderness – inaccessible by public or private road

*Metropolitan and Urban categories have the same benchmarks and are combined as Metro-Urban for performance reporting beginning in 2013.

The profile of each FMZ will also include information for two key components of risk assessment: The recent history of the types of risks (calls for service) that the community has experienced and the current features of the buildings inside the city limits of Gainesville. Some of the main FMZ's were divided during 2014 to allow analysis of specific areas that present response challenges due to call volume and/or distance, including Oak Hammock J.2, Tacachale D.2, the Homeless Empowerment Center D.3, the Blues Creek area B.2, and the Northwood Oaks and Pines area B.3.

²¹ US Census Bureau 2010 – Resident Population of the City of Gainesville

Figure 10 Map of Fire Management Zones



Characteristics of the Service Area

Political Boundaries

The City is centrally located within Alachua County, Florida and is surrounded on all sides by the unincorporated territory of Alachua County. The city limits of the City of Alachua border the northwest corner of the Gainesville city limits.

Growth Boundaries

Gainesville contains approximately 62.7 square miles of primary response area, over 95% or approximately 60 square miles of the jurisdiction is land²² of which; 40% is zoned commercial; 17% agricultural, wildland, governmental or undeveloped; and the remaining 43% residential. No navigable waterways or intrastate rail exists within our primary boundaries. Within this area, growth potential exists, particularly in the undeveloped area north of NW 53rd Avenue and east of US 441. Growth in this area could generate the need for an additional station in northwest Gainesville. In the 2004 Alachua County Fire and EMS Master Plan, an additional station is recommended by Emergency Services Consulting inc. (ESCi) in the area of US441 and Turkey Creek Boulevard²³ as growth allows.

Growth potential through annexation is geo-politically bounded by the urban reserve of Alachua County. The total area of the urban reserve that is subject to annexation is estimated at 120 square miles²⁴. Three Alachua County fire stations, 12, 15, and 16 are located within the urban reserve.

Additional growth potential exists in the vertical construction that will increase the population density in some areas of the city. Sites within community redevelopment areas are slowly being transformed from older, single-family and small business properties into areas with multi-story, multi-family, multi-use buildings.²⁵

²² City of Gainesville Comprehensive Annual Financial Report 2011 pg. vii

²³ Page 185 Alachua County Fire and EMS Master Plan October 2004

²⁴ Calculated using ESRI ArcMap from the City's Urban Reserve shapefile as of 071712

²⁵ Gainesville Community Redevelopment Agency http://www.gainesvillecra.com/about_cra_projects.php

Infrastructure Limitations

The built-out areas of the city currently have adequate infrastructure services. Utilities infrastructure is provided by Gainesville Regional Utilities (GRU) for electric, gas, water-wastewater, and fiber communication systems. The University of Florida (UF) receives most of its electrical services from Progress Energy: Heat comes from a central steam loop. UF receives its water supply, natural gas supply, and a small amount of electric supply from GRU but maintains its own wastewater treatment facility²⁶.

Water Supply²⁷

Gainesville Regional Utilities provides the majority of hydrant services in the jurisdiction. Gainesville's most recent Insurance Services Office (ISO) Public Protection Classification survey in 2014 included the following credits for the water supply system: Supply System = 27.24 of 30 maximum credits; Hydrants = 3.00 of 3.00 maximum credits; Inspection and Flow Testing = 7.00 of 7.00 maximum credits; and Total Water Supply Credit = 37.24 of 40.00.

Undeveloped areas, particularly to the north and east of the city, have limited access to water supply and support from Alachua County Fire Rescue tankers is available to assist with fire events. Planned development in these areas would include the addition of utility infrastructure, including extension of the hydrant system, prior to construction as required in section 16.4.3.1 of the 2009 edition of NFPA 1, Fire Code, as published in the 2010 edition of the Florida Fire Prevention Code.

Elevation Changes

From the Oaks Mall at the western boundary at 95 feet above sea level to the Gainesville Regional Airport at the eastern boundary at 128 feet above sea level, changes in elevation are minimal and do not impede responding units. Examples of elevation for each FMZ are listed in Appendix D.

Open Space Interface

Gainesville is an urban community that prides itself on the preservation of natural resources and development of recreational sites. There are currently 24 nature parks distributed throughout the

²⁶ UF Physical Plant Division <u>www.ppd.ufl.edu/operengutilities.htm</u> 071712

²⁷ ISO correspondence to City Manager Russ Blackburn February 26, 2009

city. Many of the recreational sites include open fields and a municipal golf course is nestled in a woodland area on NE 39th Avenue.

Response Barriers

Some response barriers occur where neighborhoods are not connected or have narrow, one-way or dead-end streets and where gated communities exist that allow restricted access one-way in and one-way out. Other barriers slow response times through traffic calming devices, such as speed humps and speed tables. Barriers on arterial roadways, such as SR26, have increased in some areas through the construction of raised medians that cannot be crossed by emergency response apparatus. There are no major response barriers such as rivers, wilderness or geo-political zones.

Road Network

Gainesville's road network is set up on a grid system with four quadrants (NW, NE, SW and SE). Nearly all streets are numbered, except for a few major thoroughfares which are often named for the towns to which they lead, e.g. Waldo Road (SR 24), Hawthorne Road (SR 20), Williston Road (SR 121), Archer Road (also SR 24) and Newberry Road (SR 26). US Highway 441 (13th Street) runs north-south through the entire jurisdiction and serves as the eastern border of the University of Florida primary campus. Interstate 75 also runs north-south through the jurisdiction on the western boundary. State Roads 121, 331, and 20 (6th Street) also serve as north-south corridors through the jurisdiction. State Roads 24 and 26 are major east-west corridors and SR24 provides alternate routing for commercial transportation traveling through the east side of Gainesville toward Jacksonville. Southeast 16th Avenue is being rebuilt to create a major east-west truck corridor to facilitate the movement of cargo through Gainesville to avoid the downtown area.

The city also provides bus services throughout the jurisdiction with the Gainesville Regional Transit System, or RTS; the fourth largest mass transit system in the state.

Metropolitan Transportation and Planning Organization

Alachua County and the City of Gainesville combine their elected commissioners to create a Metropolitan Transportation and Planning Organization (MTPO) board. They have invested in the Traffic Management System which provides Coordinated Traffic Signal Control systems and video monitoring to improve the flow of vehicles in routine and heavy flow periods. The program

includes the SmartTraffic Safety System which allows internet-based, real time traffic updates. Our emergency vehicles are equipped with traffic interrupters to change lights in favor of the emergency vehicles and have real-time mapping and direction recommendations to improve response times.

Streets and Roads

Roadways are categorized as A through F by the Department of Transportation (see Appendix A). The majority of the roads grade out with a Level of Service (LOS) of D or better for all periods of time. The roadways immediately around and servicing the University of Florida receive an LOS grade of F during peak flow period, typically morning and afternoon commutes. These roads include NW 34th St from University Ave to NW 16th Ave, Newberry Road from NW 8th Ave to 122nd street, 13th St from NW 29th Rd to SW Archer Rd, Archer Road from 13th Street to 75th St, SW 20th Ave from 34th St to 75th St and NW 23rd Ave from 55th St to 98th St. Most of these low-graded roadways are priority targets for improvement by the Traffic Management System²⁸. Traffic is generally light rating a LOS of A to C during most of the day with the commute hours being the most common exception. Major events such as Gator Football and Basketball home games and University of Florida Graduation will bring many more local roadways to a LOS of D, E or F for significant times of the day and evening. These events occur less than 40 days a year and law enforcement is used assist traffic flow to and from the events.

Rail Lines

Gainesville Regional Utilities has a blunt end rail line which enters Alachua County from the north and terminates at the Deerhaven Power Plant on the northern edge of the City of Gainesville. CSX runs two rail lines which run north south through the east and west edges of Alachua County. Rail freight for Deerhaven is mostly Virginia coal and runs twice a week. CSX uses its rail lines for variable cargo transport including most goods including Hazardous Materials. Neither the CSX nor the GRU rail line move passenger cars.

²⁸ Source: <u>http://ncfrpc.org/mtpo/FullPackets/LOS/LOSsubpktweb_jan26.pdf</u>

Airports

Gainesville Regional Airport (GRA), located at the corner of SR 24 and NE 39th Avenue provides year-round military, commercial, and passenger air traffic. Activity at the airport is estimated at between 500 to 600 flights per month.²⁹ Gainesville Regional Airport is required by the FAA to meet minimum firefighting capabilities. GFR trains with the Gainesville Regional Airport every three years doing a mock Mass Casualty Training Incident. This is an FAA requirement which benefits GFR, ACFR, and the local Hospitals who participate in the drill.

Waterways

Gainesville's waterways consist of a network of creeks and small ponds, Lake Alice on the UF campus, Biven's Lake in southern Gainesville, and a portion of Newnan's Lake in eastern Gainesville. None of these waterways are used for marine transportation. Their use is limited to fishing and small, recreational boating.

Climate Impact

Air temperatures in Gainesville for 2011 averaged 68.4 F, and ranged into the 90s for 81 days and below freezing for only 13 days. Adding a relative humidity that often averages around 75%³⁰ creates risks from heat exposure for the population and responders, particularly at large events, such as UF football games. The population is not accustomed to severe cold weather and is occasionally impacted by the use of portable and fixed heating systems. This can increase medical risks from carbon monoxide exposure and fire risks from use of space heaters.

²⁹ Gainesville Regional Airport Air Traffic Volume and Fuel Flowage report for Nine Months ending June 30, 2012: 5,147 Tower Operations.

³⁰ http://www.climate-zone.com/climate/united-states/florida/gainesville/

Disaster Exposure

The City of Gainesville coordinates domestic preparedness with the Alachua County Office of Emergency Management. At the department level, GFR has its own Emergency Operation Plan, standard operating guidelines for hurricane-tropical storm preparation and safe vehicle operation, and a continuity of operations plan. The GFR Special Operations Division also coordinates preparedness activities with the Northeast Florida Regional Domestic Security Task Force³¹. Areas subject to flooding are shown on the map in Appendix C.

Tornado activity:

Gainesville-area historical tornado activity is near Florida state average. It is 46% greater than the overall U.S. average³².

On 9/28/1966, a category F2 (max. wind speeds 113-157 mph) tornado occurred 0.9 miles away from the Gainesville city center.

On 3/14/1986, a category F2 tornado occurred 1.4 miles away from the city center.

Natural disasters:

Since 1960 the number of natural disasters in Alachua County (12) is near the US average (12).

Major Disasters (Presidential) Declared: 6 Emergencies Declared: 3 Emergencies Undeclared: 3

Causes of natural disasters:

Fires: 5 Hurricanes: 3 Tornadoes: 2 Tropical Storms: 2 Flood: 1 Freeze: 1 Wind: 1

³¹ CFAI Performance Indicator 5H.4

³² City-Data.com Retrieved June 2012. Data cover 1960-present

Population Served – Community Demographics

Population:

The primary resident population served by GFR is approximately $124,350^{33}$ and the daytime population is estimated at over $158,000^{34}$.

Population Density per Square Mile: The population per square mile average is over 2,000 persons placing Gainesville in an *urban* service classification based on CFAI guidelines; however, studies of population distribution clearly indicated areas of more and less dense populations. Fire management zones (FMZ) were established to address the disparity in population clusters.

GFR FMZ	Area (mile ²)	Population	Population Density (persons / mile ²)	CFAI Service Classification
Α	16.01	2759	172	Rural
В	7.73	18325	2369	Urban
С	10.49	26882	2563	Urban
D	6.95	4454	641	Rural
Е	3.33	7795	2339	Urban
F	1.75	9860	5629	Metro
G	1.45	5198	3577	Metro
Н	4.73	7363	1555	Suburban
Ι	3.87	10588	2735	Urban
J	1.63	13495	8258	Metro
K	1.74	7395	4253	Metro
UF	3.11	10536	3384	Metro

Table 3	Service Area	Classifications	by	Population in	Fire Management Zones
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³³ Population estimates range from the US Census 2010 count of 124,354 and the University of Florida Bureau of Economic and Business Research estimate of 132,217. Calculations are based on US Census 2010 values. <u>http://quickfacts.census.gov/qfd/states/12/1225175.html</u> 07/17/12

³⁴ DOT Estimate of additional daytime population due to commuting >33,700

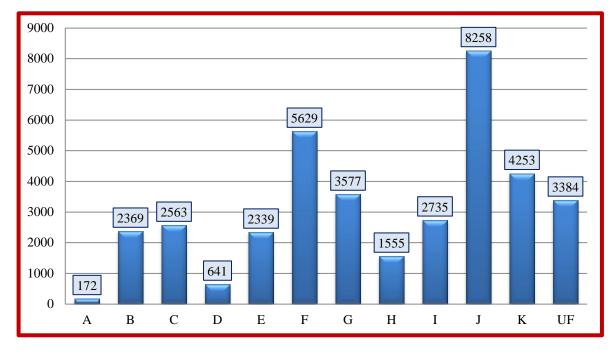


Figure 11 Bar Chart of Population per Square Mile in Fire Management Zones

The population age distribution is presented for each fire management zone to indicate which zones might benefit most from risk reduction programs targeted for specific age groups. Not surprisingly, the UF campus FMZ and its surrounding FMZs have proportionally larger groups of 18-21 year olds while the northwest and southeast areas have greater proportions of the very young and the elderly.

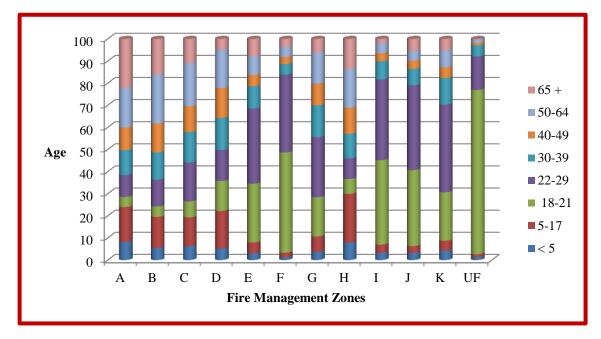
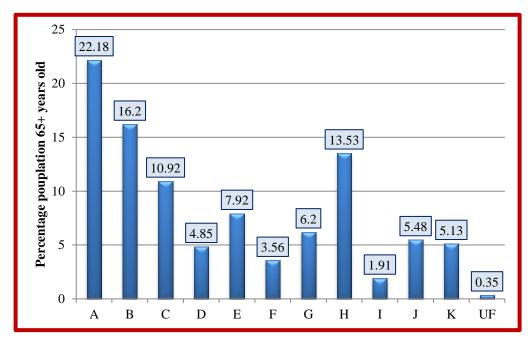


Figure 12 Age Distribution in Fire Management Zones Using 2010 US Census

Figure 13 Percentage of Population 65+ in Fire Management Zones



False Alarm Reduction Program

The City of Gainesville False Fire Alarm Ordinance³⁵ was established to encourage the appropriate use of fire alarm systems within the city limits. The program is managed by the Alachua County Sheriff's Office False Alarm Reduction Unit (FARU) which maintains permitting information and enforces the ordinance. The FARU objective is to regulate and reduce the number of false alarms.

Fire Sprinkler Protection

Gainesville Fire Rescue (GFR) complies with and enforces the Florida Fire Prevention Code (FFPC) and the Life Safety Code as adopted by the State Fire Marshal and outlined in the City of Gainesville Code of Ordinances Chapter 10 Fire Prevention and Protection. GFR requires compliance with the FFPC for the installation and maintenance of fire sprinkler systems in new and existing buildings. In addition, to encourage the installation of fire sprinkler systems in new and existing occupancies not required by the FFPC, GFR allows for a reduction in the required fire flow if a fire sprinkler system is installed. The City of Gainesville Code of Ordinances Chapter 10, Section 10-11 (1) specifically states that "the fire flow requirements may be varied by the fire chief… if the building is provided with a fully automatic fire extinguishing system."

Furthermore, while the FFPC does not require one and two family dwellings to be sprinkled, GFR allows for a credit on the fire assessment fee to encourage homeowners to install residential sprinkler systems in their homes. According to the National Fire Protection Association, residential fire sprinkler systems reduce the risk of dying in a home fire by about 80 percent and reduce the average property loss by about 71 percent. GFR understands the importance of an operational sprinkler system: Sprinkler systems are not designed to extinguish fires, but to keep fires in check so occupants can evacuate safely until the fire department can arrive and extinguish the fire.

³⁵ City of Gainesville Ordinances Part II Chapter 10 Article IV False Alarms

Physical Assets Protected -- Building Inventory

Critical infrastructure includes: (7) research facilities, (2) nuclear reactors, (1) regional airport, (6) fuel/oil facilities, (2) military facilities, (2) post-secondary educational institutions with a total enrollment of 60,000 students, (28) health care facilities-including (3) hospital complexes, (21) communication structures, and (1) chemical manufacturing plant. Additionally, our community contains facilities capable of supporting mass gatherings; such as a civic center and large stadium (Ben Hill Griffin Stadium at the University of Florida) with seating in excess of 90,000 as well as smaller stadiums used for sporting and special events, such as Citizens' Field by Fire Station 3.

The majority of buildings are single or multi-family residential buildings. Housing a major university and a regional hub for medical research and care facilities, Gainesville contains several large institutional facilities that pose special risk and consequences to both the citizens and first responders. A summary of the building counts by type and risk category citywide is presented below. The city also has a number of high-rise buildings (those with occupiable floors greater than 75ft in height or six stories or more)³⁶ which pose a special risk to firefighters and building occupants and vertical growth is replacing older single-family and small business buildings, particularly downtown and around the UF campus.

City of Gainesville Building Summary Data (as of 082912)					
Type Building Count Total Square Footag					
Commercial	3,127	35,568,708			
Institutional	1,103	20,861,310			
Industrial	406	2,944,472			
Residential	27,769	84,322,406			
Mixed Use	15	1,627,503			
Total:	32,420	145,324,399			

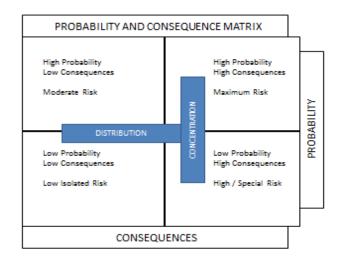
Table 4 City of Gainesville Citywide Building Summary

³⁶ As defined by NFPA 101-27 High Rise Buildings 3.3.32.7 & Florida Building Code Section 403: High-Rise Buildings

Building Inventory Risk Assessment

A comprehensive building list was created using data from several sources. Known features of each building were used to assign consequence and probability factors. These features included the building size, the occupancy type, the building use code, the occupancy load, and the existence of confirmed sprinkler systems. The consequence factor was derived from these features using NFPA fire hazard classifications for occupancy load thresholds and size hazards, in addition to the sprinkler system information. The probability factor was derived by applying NFPA fire hazard classifications for building content risk coupled with probability data taken from an external study of the number of fire incidents per building type occurring in the service area. Combining these factors according to the CFAI probability matrix resulted in the assignment to one of four risk categories for each building.

Figure 14 CFAI Building Risk Category Matrix



Sprinkler status was used as a mitigating factor in the scoring methodology for building risk levels. The National Fire Protection Association's most recent study on structure fires for 2006-2010 reported a rate of 87% success in containing fires to the room of origin and an estimated 86% reduction of civilian deaths due to structure fires (NFPA, 2011). With this in mind, GFR applied a 75% score reduction for buildings with confirmed sprinkler systems. In cases where the probability and consequence factors of a building would result in a risk category of "maximum," the sprinkler reduction should reduce the risk category to "high." Buildings that GFR did not have confirmation of sprinkler information for, and which were rated as "maximum," are identified in the profiles for

each Fire Management Zone³⁷. Building categorized as "special" include residential and institutional premises with evacuation concerns, such as hospitals, detention centers, and nursing homes, as well as sites with laboratories or chemical concerns: These buildings are listed in Appendix H: Buildings Categorized as Special Risk.

In FY13, GFR engaged in grant-funded fieldwork to gather additional data on the building stock, including confirmation of active sprinkler systems. The database for this project is in final development and quality assurance review during 2014 and the building update for the risk assessment should be completed for the 2015 SOC Update.

 Table 5 Building Distribution by Risk Category

Risk Category	Building Count	Distribution
Low Isolated	31,143	96.06%
Moderate	683	2.11%
High	194	0.60%
Special	318	0.98%
Maximum	82	0.25%
Total	32,420	100.00%

The US Environmental Protection Agency, under Subtitle A, Section 302, requires agencies to submit emergency plans to their local emergency responder if hazardous materials on-site meet a specific threshold. Gainesville has a number of sites that are classified as 302 sites.

Table 6 302 Site Locations	Table	6	302	Site	Locations
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FACILITY	ADDRESS	FMZ
Murphree WTD	1600 NE 53rd Avenue	А
Permafix of FL	1940 NW 67th Place	А
GRU - Deerhaven	10001 NW 13th Street	А
Sams Club 8155	2801 NW 13th Street	С
Performance Food	4041 NE 54th Ave	D
Clariant LSM	5002 NE 54th Place	D
Home Depot	7107 NW 4th Blvd	E
Sears Auto Center	6201 Newberry Rd	E
GRU - JR Kelly	605 SE 3rd Street	G
Bell South - 33447	400 SW 2nd Ave	G
AT&T (850)	303 W. University Ave	G
GRU Main St. WWTP	200 SE 16th Ave	Н
Kanapaha Water Plant.	3901 SW 63rd Blvd.	I.2
Shands at UF	1600 SW Archer Rd	K/UF
Progress Energy - UF	Bldg. 82 Mowry Rd	UF
UF Physical Heat Plant 2	Bldg. 473 Mowry Rd.	UF

³⁷ CFAI Performance Indicator 2B.3

Multi-Story "High-rise" Buildings

Gainesville has a number of high-rise³⁸buildings that should be considered in assessing community risk.

Table 7	Multi-Story	High-rise	Buildings
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Name	Location	Total SQ FT	Stories	FMZ
Oak Park Highrise	100 NE 8 th Avenue	71,748	6	С
North Florida Regional			7	Е
Medical Center	6500 Newberry Road	~ 500,000	/	E
College Manor Bldg 1	1225 SW 1 st Avenue	93,401	6	F
Holiday Inn	1250 W University Avenue	117,720	6	F
Stadium Club	1802 W University Avenue	~ 64,000	8	F
400 Highrise	400 NW 1 st Avenue	91,938	7	G
Hampton Inn	101 SE 1 st Avenue	88,501	6	G
Paradigm Properties	104 N Main Street	52,182	6	G
Seagle Building	408 W University Avenue	54,292	12	G
Lakeshore Towers	2306 SW 13 th Street	131,257	12	K
Shands Cancer Hospital	1515 SW Archer Road	509,452	10	K
Hilton UF Convention			7	LIE
Center	1714 SW 34 th Street	185,536	/	UF
Shands Patient Services			14	UF
Building	1600 SW Archer Road	588,570	14	UΓ
Shands Teaching Hospital	1600 SW Archer Road	446,534	10	UF
UF Beaty Towers East	1365 Museum Road	76,950	12	UF
UF Beaty Towers West	1407 Museum Road	82,810	13	K/UF
UF Ben Hill Griffin			7	UF
Stadium	245 Gale Lemerand Drive	144,100	/	UΓ
UF Century Tower	375 Newell Drive	10,200	13 / 157 ft	UF
UF Dental Science	1395 Center Drive	488,600	14	UF
UF J. Wayne Reitz Union	655 Reitz Union Drive	348,210	6	UF

³⁸ For the purposes of this SOC – "High-rise" refers to buildings six or more stories from ground level.

Educational Facilities³⁹

School Name	Location or Information	Student Pop	FMZ
University of Florida	SW Gainesville	~49,600	UF
Santa Fe College	Downtown Center NW 6 th	SFC unable to	G
	Street/W University Ave.	provide	
Santa Fe College	Institute of Public Safety	SFC unable to	D
	3737 NE 39 th Avenue	provide	
PACE Center for Girls	1010 SE 4 th Avenue	~45	G
Flowers Montessori	3111 NW 31 st Avenue	~45	С
Caring & Sharing	1951 SE 4 th Street K-5	124	Н
Genesis Preparatory	207 NW 23 rd Avenue K-3	66	С
One Room School House	4180 NE 15 th Street K-5	123	А
Sweetwater Branch Academy	1000 NE 16 th Avenue K-11	124	С

Public Schools⁴⁰

Elementary School	Street Address	Student Pop	FMZ
Name			
Charles Duval	2106 NE 8 th Ave	312	Н
J.J. Finley	1912 NW 5 th Ave	473	F
Stephen Foster	3800 NW 6 th St	389	С
Glen Springs	2826 NW 31 st Ave	410	С
Littlewood	812 NW 34 th St	600	В
W.A. Metcalfe	1250 NE 18 th St	407	С
C.W. Norton	2200 NW 45 th Ave	657	С
M.K. Rawlings	3500 NE 15 th St	473	С
W.S. Talbot	5701 NW 43 rd St	655	В
Myra Terwilliger	301 NW 62 nd St	590	E
Joseph Williams	1245 SE 7 th Ave	512	Н

Middle School Name	Address	Student Pop	FMZ
Abraham Lincoln	1001 SE 12 th St	670	Н
Howard Bishop	1901 NE 9 th St	649	С
Westwood	3215 NW 15 th Ave	1015	C

³⁹ Student enrollment information is for the FY13 school year.

⁴⁰ Public school enrollment information is from the Alachua County Public Schools Tentative Budget

Name	Address	Students	FMZ
Gainesville	1900 NW 13 th St	1760	С
Professional Academies	3000 E University Ave	234	Н
Magnet at Loften			
P.K. Yonge Laboratory	1080 SW 11 th St	1150	K
School			

School Name	Grades	Address	Student Pop	FMZ
Fernside Family Services	Pre-K	3600 NE 15 th St	64	С
Horizon	6-12	2802 NE 8 th Ave	117	Н
A. Quinn Jones	K-12	1108 NW 7 th Ave	108	F
Sidney Lanier	Pre-K-12	312 NW 16 th Ave	115	С

Private Schools⁴¹

School Name	Grades	Address	Student	FMZ	
			Рор		
Brentwood	PK- 5 th	111 NW 55 th St	230	Е	
Cornerstone Academy	PK- 12 th	3401 NW 34 th St	247	С	
St. Patrick Inter-parish	PK-8 th	550 NE 16 th Ave	316	С	
School					
Star Christian Center and	PK- 7 th	1930 NE Waldo Rd	60	D	
Academy					
Westwood Hills Christian	K- 12 th	1520 NW 34 th St	Closed	В	
Academy					
Z.L. Sung SDA School	$2^{nd} - 8^{th}$	2115 NW 39 th Ave	25	С	

⁴¹ Private school enrollment obtained by phone call to sites in August 2012.

Hospitals

- North Florida Regional Medical Center
- Acute Care Hospital, Emergency Room, Health Centers
- 6500 Newberry Road
- Shands Hospital at the University of Florida
- Acute Care Hospitals, Emergency Room, Clinics
- 1600 SW Archer Road
- Malcolm Randall Veterans Medical Center
- Acute Care Veterans Administration
- 1601 SW Archer Road

Correctional Facilities

Table 8 Correctional Facilities

Facility Name /	Address	Size	Capacity or	FMZ	
Function			Population ⁴²		
Alachua County Jail –	3333 NE 39 th Avenue	314,000 sf	1,148 beds	D	
Adult Male and Female		Multiple			
Inmates		buildings			
Alachua County Work	3371 NE 39 th Avenue	Part of	Part of Alachua	D	
Release – Minimum		Alachua	County Jail		
Security Detention		County Jail			
Alachua Regional	3440 NE 39 th Avenue	10,000 sf	48 beds	D	
Juvenile Detention		per GFR Pre-			
Center		fire plan			
Gainesville Correctional	2845 NE 39 th Avenue	10,634 sf	400+	D	
Institution – FACILITY		per GFR Pre-			
CLOSED MARCH 2012		fire plan		Split	
– Reopened 2014 as		_		2014 as	
Grace Marketplace /				D.3	
Homeless Services					
Santa Fe Work Release	2901 NE 39 th Avenue	6,300 sf	131 ⁴³	D	
Center		per GFR Pre-			
		fire plan			

⁴² Inmate capacity obtained from facility websites

⁴³ Inmate Population as of July 2012 Florida Dept. of Corrections

Community Risk Assessment Tools

In 2005, the Gainesville Fire Rescue Department engaged in a community risk assessment using the RHAVE Program Model; *Risk, Hazard, and Value Evaluation*. This program utilized University of Florida students conducting field surveys to gather program data elements. This process generated 2,562 records reflecting commercial property evaluations. Information gathered through this initiative was entered into the Department's RHAVE database.

Following the collection of RHAVE data, effort was directed at further developing an internal database for the housing and analysis of commercial and target facility hazard inspection records. In 2012, there are over 6,300 commercial and target hazard facility records within our departmental inspection database. 100 % of the records for these properties have undergone a prioritized risk assessment respective of the facilities; occupancy type, number of people exposed, square footage, and life hazard. In addition, an assessment of the properties having automatic fire sprinklers verses those not equipped with sprinklers is in progress.

Risk Assessment Components

Probability and Consequence

Community risk assessment is based on two primary factors, the *probability* of an event occurring and the *consequences* of the event to life and property. These factors can be influenced by the unique characteristics of the community which include, but are not limited to, the age, distribution, and socio-economic conditions of its residents; additional risks to and from transient workforce and tourist populations; the types of construction, ages and sizes of buildings and their uses; and regional impacts from weather and other potentially wide-scale risks as identified in the comprehensive emergency plan.

Risk Categories for Calls for Service

The numbers of personnel needed to complete critical tasks on-scene are used to categorize the types of risks historically experienced within the jurisdiction into four groups: Fire, Medical, Rescue, and Special Hazard Risks, e.g. hazardous materials incidents. The four risk groups are

further defined by four levels of risk: Low, Moderate, High, and Special. A *critical task matrix* is established based on the combinations of risk types and levels to guide GFR's Standards of Cover service level objectives for deploying an *effective response force* or ERF for each of the 16 resulting categories. Response performance to these risks, based on the service area class for each FMZ, is used to study the effectiveness of GFR's *distribution* (location of stations throughout the jurisdiction) and *concentration* (number and type of resources available within a station).

Fire Risk – Low	Fire Risk – Moderate	Fire Risk – High	Fire Risk – Special
(FRL)	(FRM)	(FRH)	(FRS)
Medical Risk - Low	Medical Risk –	Medical Risk – High	Medical Risk –
(MRL)	Moderate (MRM)	(MRH)	Special (MRS)
Rescue Risk – Low	Rescue Risk –	Rescue Risk – High	Rescue Risk – Special
(RRL)	Moderate (RRM)	(RRH)	(RRS)
Special Hazard Risk –			
Low (SHRL)	Moderate (SHRM)	High (SHRH)	Special (SHRS)

The 16 risk categories applied to calls for service incidents are:

These 16 categories are used to generate a *risk output summary* of the calls for service in each FMZ; however, further detail on the specific types of calls based on NFIRS incident coding and CAD dispatch types can provide important information for stakeholders for planning risk reduction efforts.

In 2014, some separate risk categories were created to help identify the highest risk medical calls entered with EMD determinants Delta and Echo (EMS D), aircraft incidents (ARFF), and weather-related incidents (Weather) more easily.

																	Grand
	ARFF	EMS D	FRH	FRL	FRM	MRH	MRL	MRM	NA	RRH	RRL	RRM	SHRH	SHRL	SHRM	Weath	Total
FMZ A		157	2	28	4	21	175	134	27		1	4	1	5			559
FMZ B.1		295		121	3	28	515	382	66	1	5	3		39		1	1459
FMZ B.2		20		6	1	2	11	16	6	1				1			64
FMZ B.3		102		15	3	10	71	88	24		2		1	3			319
FMZ C		855	3	309	12	84	979	879	215		19	13		85	1	3	3457
FMZ D.1	8	184	3	49	4	13	151	179	29		2	2		7			631
FMZ D.2		51		55		3	45	147	7								308
FMZ D.3		31		3		7	41	38	1					1			122
FMZ E		222	1	93	1	17	337	473	96	1	34	4		49			1328
FMZ F		325	2	173	1	11	284	432	97		13	5		53			1396
FMZ G		350	3	139	1	40	361	438	74		12	2	1	27		1	1449
FMZ H		608	3	108	3	60	431	521	87		9	2		26			1858
FMZ I.1		355	2	72		29	350	562	157		13	5		62			1607
FMZ J.1		322	4	92		36	238	503	63		4			15			1277
FMZ J.2		39		3			42	52	1								137
FMZ K		273	6	98	1	24	240	422	57		4	3		28			1156
FMZ UF		130	5	150	1	10	207	455	58		14	1		17			1048
	8	4319	34	1514	35	395	4478	5721	1065	3	132	44	3	418	1	5	18175

 Table 9 Risk Output Summary by Fire Management Zone - 2013

Call classification occurs in two phases. In the first phase, call-takers from the Alachua County Combined Communications Center enter a call for service into the computer aided dispatch (CAD) system based on a CAD Problem Type code. Once units respond to the call and return to the station, non-EMS calls are coded with a National Fire Incident Reporting System (NFIRS) Incident Type code. Consequently, calls for service in a records database may have disparity between how they were originally dispatched and how they were coded once the type of service is confirmed; for example, a call dispatched as a commercial fire alarm may be coded as a building fire or a call dispatched as a building fire could be coded as a smoke investigation if no fire was confirmed.

Of additional concern is the classification of medical calls. The NFIRS system does not provide a detailed coding system that can accurately reflect the call coding used by a dispatch center which uses an emergency medical dispatch system (EMD). GFR is dispatched using an EMD system, and medical calls are coded with chief complaints that have determinant levels of severity; for example, a chief complaint of Chest Pain may be coded as E10 and have an additional determinant, such as E10A, E10C or E10D with A being least severe and D being most severe. To report on historical responses to medical and rescue risks at this level of detail, GFR must use the CAD problem types,

not an NFIRS incident type. Tables cross-referencing Risk Categories, NFIRS, and CAD incident types can be found in Appendix E and Appendix F.⁴⁴

Finally, GFR's service area receives automatic aid from Alachua County Fire Rescue (ACFR) units. If an ACFR unit responds on the call and a GFR unit does not, GFR will not have any NFIRS report coding, only the CAD problem type coding.

The risk output summary is based whenever possible on how a call was verified and coded by responding personnel. If NFIRS coding is unavailable, risk output is based on CAD dispatch problem types.

Fire Risk Categories for Building Stock

Probability and consequence are used to categorize the thousands of buildings within the city limits based on the features of the buildings which determine their contents and the number of occupants that might be exposed to risks during events at those buildings. Using components identified within: NFPA 13, NFPA 101, and FEMA Emergency Response to Terrorism; Tactical Considerations for Company Officers, a Priority Matrix Target Hazard weighting system was achieved for the current inspection process. Facilities within GFR's inspection records database are weighted on values ranging from 3 to 21 with the lower number representing the least potential and the highest number the most consequences if the structure is impacted by some type of threat or event. The records from the inspection database were enhanced with building data gathered by the City's fire special assessment consultant and through staff research, including information on sprinkler systems, to create a classification system based on the CFAI's risk matrix model. The four risk categories applied to the building inventory are:

Low or Isolated--Low Probability / Low Consequence *Moderate*--High Probability / Low Consequence *High or Special*--Low Probability / High Consequence⁴⁵ *Maximum*--High Probability / High Consequence

⁴⁴ In 2014, a separate risk category for medical incidents called "EMS D" for EMS calls with EMD determinant D or E, indicating a critical emergency, perhaps life-threatening was added as well as an ARFF category for aircraft incidents.

⁴⁵ Buildings that may typically be classified as maximum risk, but which are protected by sprinkler systems may be reclassified as high risk.

Distribution and Concentration of Fire Apparatus

The City of Gainesville has eight city fire stations and one county fire station located within the service area. Automatic aid is provided from additional county fire stations on the perimeter of the service area. The department uses a two road-mile coverage area to identify properties located within the NFPA 1710 four-minute response time from a fire station. This distance was selected using an assumption that responding apparatus could average 30 miles per-hour during their response. Using this assumption in our analysis, the City of Gainesville currently has approximately 50 square miles or 80% of its jurisdiction within a two-mile radius of a city or county fire station⁴⁶. Station 6 is not included at this time due to its assignment as an airport rescue and firefighting station.

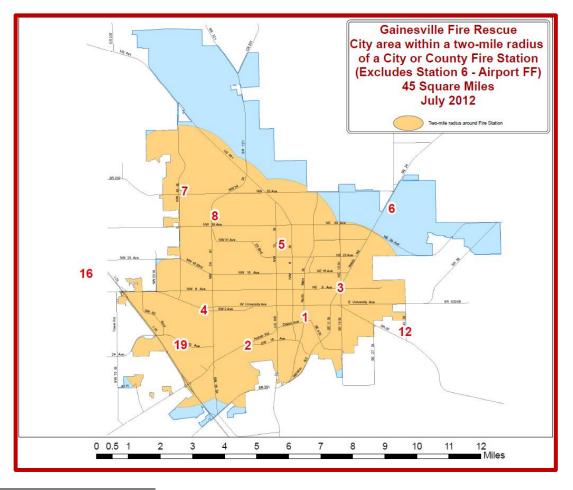


Figure 15 Map Showing City Area Within Two Radial Miles of a City or County Fire Station

⁴⁶ Calculated with two-mile buffers around each station using ESRI ARCMap.

City Fire Stations:

Station 1: 427 S Main ST: Engine 1, Tower 1, Squad 1 (EMS – Rescue), District 1
Station 2: 2210 SW Archer RD: Engine 2, Tower 2, Hazmat 2 (in tandem with Tower 2) and Squad 2 (6/23/14)
Station 3: 900 NE Waldo RD: Engine 3
Station 4: 10 SW 36th ST: Engine 4
Station 5: 1244 NW 30th AV: Engine 5
Station 6: 3681 NE 47th AV: Crash 61, Crash 63
Station 7: 5601 NW 43rd ST: Engine 7
Station 8: 3223 NW 42nd AV: Quint 8, District 2

County Fire Stations supporting two-mile coverage areas:

Station 12: 1200 SE 43rd ST: Engine 12
Station 16: 1800 Ft. Clarke BD: Quint 16, Squad 16
Station 19: 2000 SW 43rd ST: Engine 19 (inside the city limits)

Unit Availability:

Fire Rescue personnel spend their time completing a variety of tasks throughout the day, such as inspection and inventory of supplies; individual and company training; multi-company drill training; hydrant testing; hosting public education station tours; testing fire hose; cleaning and maintaining their safety equipment, fire stations, and apparatus; and many other duties. Throughout most of these activities, they remain *available* for dispatch to calls for service.

Gainesville Fire Rescue and Alachua County Fire Rescue units are dispatched using a TriTech Computer Aided Dispatch (CAD) system that utilizes *quickest unit dispatch*. This means that units are selected for dispatch not based on first due territories, but on their current locations as recorded by an automated vehicle location (AVL) system using GPS positioning and the roadway features, such as direction and speed limit, available to the system to calculate travel times. As a result, studies of availability and reliability based on how frequently units respond from within their first due territories could inaccurately portray the effectiveness of the dispatch system. Units may be dispatched from any location in the city as they are traveling to and from training, returning from multi-company calls in other territories, and completing other assignments outside of their first due

territories. As a result, availability will be reported on a citywide basis for each apparatus that has a primary responsibility to respond with advanced life support capabilities. Specific studies may be directed to assess performance of individual companies in designated areas as needed to aid in planning for performance objectives.

To assess what percentage of time units are available for dispatch, the incident and unit records for 2011 were compiled for each unit, with the exception of the aircraft firefighting units and district chiefs. The amount of time committed to responding to calls, on-scene activities, and activities that are classified as "out of service" for the purposes of dispatch were totaled. Activities that are counted as "out of service" include hose testing, busy at the hospital, and delayed response of 10 minutes or more. When a unit is checked out on a delayed response, the automated dispatch system evaluates the projected total time of the delayed unit by combining the pre-programmed time delay with the projected travel and compares it to the projected travel for the next quickest unit. The CAD system then recommends the unit with the least projected travel time.

Gainesville Fire Rescue units are currently available on-shift 24 hours per day, seven days per week.

Station	Unit	% Time on Calls*	% Total Time Unavailable**	% Time Available for Dispatch
1	Engine 1	5%	5%	95%
1	Tower 1 / Truck 1 / Quint 1	3%	4%	96%
1	Squad 1	9%	10%	90%
2	Engine 2	9%	9%	91%
2	Tower 2 / Truck 2 / Quint 2	3%	5%	95%
3	Engine 3	10%	10%	90%
4	Engine 4	6%	6%	94%
5	Engine 5 / Truck 5 / Quint 5	8%	8%	92%
7	Engine 7	6%	7%	93%
8	Quint 8 / Truck 8	5%	5%	95%
ACFR 19	Engine 19	10%	10%	90%
	All Units	7%	7%	93%

Table 10	2012	Unit	Availability	Percentages
Lable 10	4014	Unit .	Avanability	I ti ttintagts

*Time on calls runs from time the unit was dispatched until unit went available

**A combination of time on calls plus time out of service. This includes the following statuses: 10 minute delay, hose testing, busy on hospital floor, and out of service. Instances where units were OOS for 24 hours or greater were excluded from this analysis.

Risk Assessment by Fire Management Zones

The City of Gainesville has established Fire Management Zones to analyze the community's risk profile. Examples of FMZs include; northeast industrial parks and the Gainesville Regional Airport (FMZ-D); the Florida Innovation HUB, downtown, and residential areas adjacent to the University of Florida (FMZ-F); East Gainesville Residential (FMZ-H); student apartment zone (FMZ-J); and, the university campus (FMZ-UF).

A profile of each FMZ was developed including population estimates;⁴⁷ economic factors;⁴⁸ transportation issues, including known gated communities with limited access; building information;⁴⁹ incident history;⁵⁰ and special risks such as those posed by facilities using reportable quantities of hazardous materials or those classified as extremely hazardous substances. ⁵¹ Information on citywide features such as climate and elevation is not repeated at the FMZ level.

Data on the historical calls for service, including the top five medical complaints and locations with high call volumes, and the distribution of buildings by risk category are included in each FMZ profile to represent the frequency and probability of EMS and fire suppression demands⁵². A list of buildings that are presently rated as "maximum" for fire risk is included for each FMZ. These buildings were further evaluated in FY13 during a detailed community risk assessment and through the fire safety inspection program. Each FMZ profile also includes information on the frequency and type of non-fire risks, and a report on the historical frequency of "priority" emergency medical calls. Appendix G: Historical Service for Fire Management Zones provides data on the frequency of all fire and non-fire risk events in each FMZ⁵³.

⁴⁷ U.S. Census Bureau, 2010 Report

⁴⁸ U.S. Census Bureau http://quickfacts.census.gov/qfd/states/12/1225175.html

⁴⁹ GFR Building Database

⁵⁰ TriTech CAD system beginning 4/14/09.

⁵¹ Alachua County Department of Environmental Protection

⁵² CFAI Performance Indicator 2B.2

⁵³ CFAI Performance Indicator 2C.1

Table 11 Top 5 Calls for Service in each FMZ

FMZ	TOP 5 Calls for Service in each Fire Management Zone - See Table 22 Historical Counts of Calls by CAD Type for FMZs in Appendix G for All Totals	2013	2014
FMZ A	E17 Falls/Back Injury	67	69
FMZ A	E06 Breathing Problem	63	60
FMZ A	E10 Chest Pain	62	54
FMZ A	E26 Sick Person	46	48
FMZ A	E31 Unconscious/Fainting		45
FMZ A	E12 Convulsions/Seizures	37	
FMZ B	E17 Falls/Back Injury	263	
FMZ B	E10 Chest Pain	145	
FMZ B	E06 Breathing Problem	140	
FMZ B	E31 Unconscious/Fainting	118	
FMZ B	E26 Sick Person	107	
FMZ B.1	E17 Falls/Back Injury		306
FMZ B.1	E06 Breathing Problem		107
FMZ B.1	E29 Vehicle Accident		112
FMZ B.1	E31 Unconscious/Fainting		104
FMZ B.1	E26 Sick Person		104
FMZ B.2	ALMRES Residential Fire Alarm		11
FMZ B.2	E31 Unconscious/Fainting		8
FMZ B.2	E26 Sick Person		7
FMZ B.2	E10 Chest Pain		6
FMZ B.3	E10 Chest Pain		43
FMZ B.3	E06 Breathing Problem		30
FMZ B.3	E31 Unconscious/Fainting		23
FMZ B.3	E26 Sick Person		23
FMZ B.3	E12 Convulsions/Seizures		21
FMZ C	E17 Falls/Back Injury	283	310
FMZ C	E10 Chest Pain	310	293
FMZ C	E06 Breathing Problem	308	284
FMZ C	E31 Unconscious/Fainting		266
FMZ C	E32 Unknown Problem	302	247
FMZ C	E26 Sick Person	261	
FMZ D	E33 Transfer/Inter-Facility	107	
FMZ D	E06 Breathing Problem	96	

FMZ	TOP 5 Calls for Service in each Fire Management Zone - See Table 22 Historical Counts of Calls by CAD Type for FMZs in Appendix G for All Totals	2013	2014
FMZ D	E10 Chest Pain	82	
FMZ D	ALMINS INSTITUTIONAL ALARM	68	
FMZ D	E26 Sick Person	51	
FMZ D	E31 Unconscious/Fainting	51	
FMZ D.1	E06 Breathing Problems		74
FMZ D.1	E10 Chest Pain		54
FMZ D.1	E12 Convulsions/Seizures		47
FMZ D.1	E26 Sick Person		43
FMZ D.1	E31 Unconscious/Fainting		35
FMZ D.2	E33 Transfer/Inter-Facility		137
FMZ D.2	ALMINS		61
FMZ D.2	E06 Breathing Problems		27
FMZ D.2	E17 Falls/Back Injury		15
FMZ D.2	E26 Sick Person		14
FMZ D.3	E10 Chest Pain		18
FMZ D.3	E12 Convulsions/Seizures		15
FMZ D.3	E04 Assault		14
FMZ D.3	E31 Unconscious/Fainting		11
FMZ D.3	E06 Breathing Problems		9
FMZ D.3	E23 Overdose		9
FMZ E	E33 Transfer/Inter-Facility	369	291
FMZ E	E17 Falls/Back Injury	217	137
FMZ E	E29 Vehicle Accident	149	127
FMZ E	E31 Unconscious/Fainting	91	80
FMZ E	ALMCOMCOMMERCIAL FIRE ALARM	87	64
FMZ F	E31 Unconscious/Fainting	142	172
FMZ F	E29 Vehicle Accident	121	170
FMZ F	E23 Overdose/Poisoning	106	144
FMZ F	ALMCOMCOMMERCIAL FIRE ALARM	113	133
FMZ F	E06 Breathing Problem		97
FMZ F	E10 Chest Pain	54	
FMZ G	E31 Unconscious/Fainting	170	154
FMZ G	E10 Chest Pain	111	129
FMZ G	E26 Sick Person	114	110

FMZ	TOP 5 Calls for Service in each Fire Management Zone - See Table 22 Historical Counts of Calls by CAD Type for FMZs in Appendix G for All Totals	2013	2014
FMZ G	ALMCOM		105
FMZ G	E17 Falls/Back Injury		94
FMZ G	E06 Breathing Problem	125	
FMZ G	E32 Unknown Problem	128	
FMZ H	E06 Breathing Problem	227	250
FMZ H	E10 Chest Pain	207	219
FMZ H	E26 Sick Person	134	163
FMZ H	E31 Unconscious/Fainting	114	146
FMZ H	E17 Falls/Back Injury		106
FMZ H	E12 Convulsions/Seizures	98	
FMZ I.1	E29 Vehicle Accident	244	207
FMZ I.1	E33 Transfer/Inter-Facility	119	150
FMZ I.1	E31 Unconscious/Fainting	139	139
FMZ I.1	ALMCOMCOMMERCIAL FIRE ALARM	150	119
FMZ I.1	E10 Chest Pain	122	118
FMZ J	E33 Transfer/Inter-Facility	249	
FMZ J	E06 Breathing Problem	110	
FMZ J	E10 Chest Pain	99	
FMZ J	E17 Falls/Back Injury	70	
FMZ J	E26 Sick Person	68	
FMZ J.1	E33 Transfer/Inter-Facility		247
FMZ J.1	E06 Breathing Problem		113
FMZ J.1	E10 Chest Pain		108
FMZ J.1	E26 Sick Person		80
FMZ J.1	E31 Unconscious/Fainting		77
FMZ J.2	E17 Falls/Back Injury		27
FMZ J.2	E26 Sick Person		18
FMZ J.2	E33 Transfer/Inter-Facility		15
FMZ J.2	E06 Breathing Problem		14
FMZ J.2	E31 Unconscious/Fainting	1	11
FMZ K	E33 Transfer/Inter-Facility	480	236
FMZ K	E31 Unconscious/Fainting	98	90
FMZ K	E06 Breathing Problem	89	85
FMZ K	E26 Sick Person		78

FMZ	TOP 5 Calls for Service in each Fire Management Zone - SeeTable 22 Historical Counts of Calls by CAD Type for FMZs inAppendix G for All Totals	2013	2014
FMZ K	E29 Vehicle Accident	82	77
FMZ K	E10 Chest Pain	83	
FMZ UF	E33 Transfer/Inter-facility		215
FMZ UF	E31 Unconscious/Fainting	111	142
FMZ UF	ALMCOMCOMMERCIAL FIRE ALARM	104	107
FMZ UF	E23 Overdose/Poisoning	99	68
FMZ UF	E17 Falls/Back Injury	45	48
FMZ UF	E26 Sick Person	32	
FMZ UF	E29 Vehicle Accident	32	

Inter-Facility Transfers

In 2014, GFR units were dispatched to over 1,500 requests for inter-facility transfers. Over 62% of those requests occurred at seven facilities:

216	FMZ J.1	3250 SW 41 st Place	Park Meadows
154	FMZ UF	2000 SW Archer Road	UF Shands Medical Plaza/Cancer Center
150	FMZ I.1	4000 SW 20 th Avenue	Signature HealthCare of Gainesville
118	FMZ K	1311 SW 16 th Street	Gainesville Health Care Center
113	FMZ K	1000 SW 16 th Avenue	Parklands Rehabilitation and Nursing
105	FMZ E	227 SW 62 nd Blvd	Palm Garden
91	FMZ D.2	1621 NE Waldo Road	Tacachale

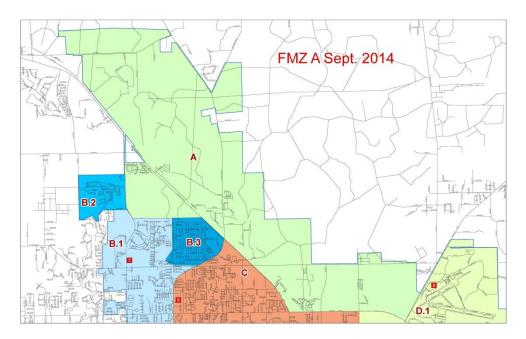
Plans are in development to expand or relocate several facilities in FY16:

- Gainesville Health Care Center is relocating to the 4800 block of SW Archer Road.
- Southwest Retirement Home at 3207 SW 42nd Place plans to add 3,400 sf.
- Palm Garden plans to add 17,000 sf.
- Potential plans may be developed for a facility at 2002 NW 13th Street

Building and Cooking Fires

In the 2014 edition of the SOC, Table 21 Confirmed Building and Cooking Fires has been added in Appendix F: Confirmed Building Fires and Cooking Fires. The data include address information to help identify patterns of activity that could be addressed through investigation or prevention efforts.

Fire Management Zone A



Profile

16.01 square miles Population of 2,759 with a density of 172 individuals per square mile: RURAL Median household income by census tract ranges from \$35,878 to \$46,308

Transportation Issues

US 441, SR 121, SR 222 CSX Rail Spur servicing the Deerhaven Power Plant for transportation of coal No navigable waterways. Contains the GRU well field. Limited Access – Gated Communities

Location	Address	Туре	FMZ
	NW 43rd Street		
Turkey Creek Forest	Entrance	Subdivision	Α

Community Risk Assessment Features

Geospatial

Zone abuts both Alachua County and City of Alachua

Planned residential development of approximately 1800 with land for facilities to house public services responders (Station 9)

Sewer, utilities, and hydrant systems in place to support growth

Topography

Limited road access - majority of area is open urban interface Flood threat: Minimal- small zone in undeveloped area Development and Population Growth

Rural Classification Low population density Potential for both commercial and residential growth

Age Distribution

<5 years old: 8.19% 5-17years old: 15.80% 18-21 years old: 4.57% 22-29 years old: 9.86% 30-39 years old: 11.24% 40-49 years old: 10.29% 50-64 years old: 17.87% 65+ years old: 22.18%

Transient population

Work Force impact – medium Recreation includes municipal golf course Multiple major state roads with seasonal impact Low impact from educational attendance

FMZ A Building Make-up					
Туре	Building Count	Total Square Feet	Sprinklered		
Commercial	317	3,494,886	65		
Institutional	4	20,440	3		
Industrial	67	701,970	13		
Residential	953	1,778,329	12		
Mixed Use	1	41,664	0		
Total:	1,342	6,037,289	93		

FMZ A Building Risk by Probability/Consequence Category					
Risk Category	Building Count	Distribution			
Low Isolated	1,278	95.23%			
Moderate	52	3.87%			
High	1	0.07%			
Special	9	0.67%			
Maximum	2	0.15%			
Total	1,342	100.00%			

FMZ A Buildings with Maximum Probability/Consequence Category				
Building Name	Address			
Murphree Water Treatment, Bldg 6	1600 NE 53rd Ave			
Royal Cup Coffee Manufacturing, Bldg 1	1901 NW 67th Pl			

FMZ A is primarily served by stations 3, 5, 7, and 8

FMZ A Service Demand Call Count by Risk Category – Excluding Service Calls						
Category	2010	2011	2012	2013	2014	
EMS D (Highest Priority D & E Calls)					157	
Fire Risk - High	4	2	5	1	2	
Fire Risk - Low	30	48	33	35	28	
Fire Risk - Moderate	3	5	1	0	4	
Medical Risk - High	168	137	172	182	21	
Medical Risk - Low	136	154	161	166	175	
Medical Risk - Moderate	110	123	149	126	134	
Rescue Risk - Low	3	2	2	0	1	
Rescue Risk - Moderate	1	5	2	1	4	
Special Hazard Risk - High	1	0	1	0	1	
Special Hazard Risk - Low	6	3	9	4	5	
Special Hazard Risk - Moderate	1	2	2	2	0	
Total	463	481	537	517	532	

FMZ A	FMZ A Priority EMS Calls as Dispatched in CAD								
Code	Description	2010	2011	2012	2013	2014			
E 06	Breathing Problems	71	44	72	63	60			
E 09	Cardiac / Respiratory								
	Arrest	3	1	2	7	8			
E 10	Chest Pain	40	35	57	62	54			
E 15	Electrocution	1	1	0	0	0			
E 19	Heart Problems	8	13	17	8	12			
E 28	Stroke / CVA	9	13	14	8	14			
E 31	Unconscious /								
	Fainting	26	28	23	41	45			

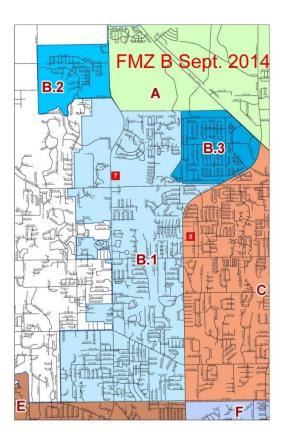
FMZ A High Call Volum				
Name	Address	2012	2013	2014
Turkey Creek Forest	8620 NW 13 th St	142	128	128
Pine Forest/Cambridge	NE 1 st TR/NE 2 nd WY/NE	84	86	110
Area	39 th PL/NE 42 nd PL			
Meadowcrest Apartments	110 NW 39 th Av	55	51	35

Whitney Manufactured Home Park	8401 NW 13 th St	38	40	35
Lewis Place Apartments	4121 NE 15 th St	34	26	34

Identified Special Risks

Coal-fired Power Plant Water Treatment Facility (302 Site) Ferrell Compressed Liquefied Propane Gas Distribution Center Permafix Hazardous Waste Reclamation Facility (302 Site) GRU Operations Facility (302 Site) Turkey Creek Retirement Community

Fire Management Zone B



Modifications

In 2014, Fire Management Zone B was subdivided to aid in travel studies in two areas of concern. The Blues Creek area on the far north end of the zone was reclassified as B.2 and the Northwood Oaks and Pines area which has a significant amount of traffic calming devices was reclassified as B.3. Statistics for these areas will be studied for 2014 and published in the next update.

Profile

7.73 square miles Population of 18,325 with a density of 2,369 individuals per square mile: URBAN Median Household Income by census tract ranges from \$41,903 to \$76, 375

Transportation Issues

Pieces of four state roads and multiple local roads No navigable waterways although there are numerous established creeks and streams Limited Access – Gated Communities

Location	Address	Туре	FMZ
Breckenridge	3700 NW 39th Avenue	Subdivision	В
Hunter's Crossing	4830 NW 43rd Street	Apartments	В
Kelston Lane	1000 NW 43rd Street	Subdivision	В
Lake Crossing	4000 NW 51st Street	Apartments	В
Parkwest	3900 NW 8th Avenue	Subdivision	В
Pelham Place	4000 NW 30th Place	Subdivision	В
Pinewood Terrace	4229 NW 43rd Street	Apartments	В
Willowcroft	3500 NW 16th Blvd	Subdivision	В

Community Risk Assessment Features

Geospatial

Adjacent to Alachua County and City of Alachua Sewer, utilities, and hydrant systems in place to support growth Topography

Local roads present hurdles associated with neighborhood draining engineering Flood threat: Minimal: creek beds through residential areas Elevation: One significant elevation change at Devil's Millhopper Sink nature park.

Development and Population Growth

Urban Classification High Population Density Medium potential for residential growth

Age Distribution:

<5 years old: 5.52% 5-17years old: 14.05% 18-21 years old: 4.69% 22-29 years old: 12.11% 30-39 years old: 12.33% 40-49 years old: 13.05% 50-64 years old: 22.17% 65+ years old: 16.20%

Transient Population

Work Force – medium Several county and state parks located within this zone Local residential road matrix with medium traffic

FMZ B Building	FMZ B Building Make-up					
Туре	Building Count	Total Square Feet	Sprinklered			
Commercial	238	2,014,472	126			
Institutional	71	845,426	18			
Industrial	5	11,581	3			
Residential	6,639	17,100,553	25			
Total:	6,953	19,972,032	172			

FMZ B Building Risk by Probability/Consequence Category					
Risk Category	Count	Distribution			
Low Isolated	6,872	98.84%			
Moderate	59	0.85%			
High	5	0.07%			
Special	9	0.13%			
Maximum	8	0.12%			
Total	6,953	100.00%			

FMZ B Buildings with Maximum Probability/Consequence Category			
Building Name	Address		
Pleasant Hill Missionary Church	2611 NW 68th Ave		
Vineyard Christian Fellowship, Bldg 1	3536 NW 8th Ave		
Vineyard Christian Fellowship, Bldg 2	3536 NW 8th Ave		
Vineyard Christian Fellowship, Bldg 4	3536 NW 8th Ave		
Vineyard Christian Fellowship, Bldg 5	3536 NW 8th Ave		
Pine Grove Baptist Church, Bldg 1	4200 NW 39th Ave		
St Michael's Episcopal Church	4315 NW 23rd Ave		
Harvest Christian Church	4820 NW 34th St		

FMZ B is primarily served by stations 4, 7, and 8

FMZ B Service Demand Call Count by Risk Category – Excluding Service Calls						
Category	2010	2011	2012	2013	2014	
EMS D (Highest Priority D & E						
Calls)					417	
Fire Risk - High	8	10	10	1	0	
Fire Risk - Low	118	126	103	112	142	
Fire Risk - Moderate	13	6	18	6	7	
Fire Risk - Special	0	0	0	0	0	
Medical Risk - High	480	383	491	466	40	
Medical Risk - Low	637	597	489	496	597	

Medical Risk - Moderate	373	431	491	432	486
Rescue Risk - High	0	1	0	0	2
Rescue Risk - Low	8	10	6	7	7
Rescue Risk - Moderate	1	2	3	3	3
Rescue Risk - Special	1	1	0	0	0
Special Hazard Risk - High	5	3	3	5	1
Special Hazard Risk - Low	32	28	18	28	43
Special Hazard Risk - Moderate	13	7	8	14	0
Weath					1
Total	1689	1605	1640	1570	1746

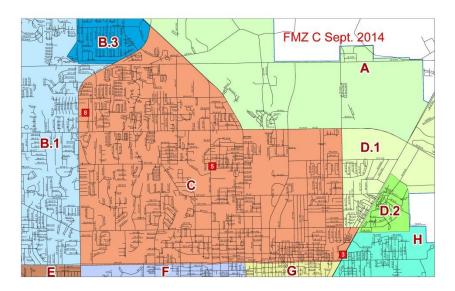
FMZ B	FMZ B Priority EMS Calls as Dispatched by CAD						
Code	Description	2010	2011	2012	2013	2014	
E 06	Breathing Problems	151	149	159	136	141	
E 09	Cardiac / Respiratory Arrest	38	23	21	17	20	
E 10	Chest Pain	120	110	139	145	126	
E 15	Electrocution	1	0	0	0	0	
E 19	Heart Problems	40	33	29	27	32	
E 28	Stroke / CVA	41	46	52	44	49	
E 31	Unconscious / Fainting	108	105	114	118	135	

FMZ B High Call Volume Locations						
Name	Address	2012	2013	2014		
Northwood	FMZ B.3	NA	306	319		
Oaks/Pines/Pineridge						
Pine Ridge	NW 58 th Ave, 23 rd Ter, NW 25th Ter, NW 57 th Pl	81	See B.3	See B.3		
The Atrium	2431 NW 41 st St	173	180	225		
Clare Bridge Assisted Living	4607 NW 53 rd Av	43	37	89		
Blues Creek	FMZ B.2	NA	62	64		
Sterling House	4601 NW 53 rd Av	55	71	60		
Pinewood / Pinewood Terrace	4151 NW 43 rd St/4229 NW 43 rd St	31	28	32		
Walmart Super Center	FMZ B.3 5700 NW 23 rd ST			31		
Carespot Urgent Care	3925 NW 43 rd St	35	51	23		
Hunters Crossing Apts	4830 NW 43 rd St	30	28	22		
Senior Healthcare at Crown Pointe	2205 NW 40 th Ter	22	11	22		
Shands Medical Group – Magnolia	4740 NW 39 th Pl	23	17	17		
Millhopper Pines	1925 NW 43 rd St	24	14	13		

Identified Special Risks

City Fire Station 7 Utility Sub-Station Utility Command and Control Center Several elementary schools

Fire Management Zone C



Profile

10.49 square miles Population of 26,882 with a density of 2563 individuals per square mile: URBAN Median household income by census tract ranges from \$20,947 to \$52,383

Transportation Issues

Six state roads and multiple local and residential routes exist within the zone A rail spur is in place connecting the Kopper's superfund site property for transport of treated utility poles- currently business is closed Several established creek beds within area Limited Access – Gated Communities

Location	Address	Туре	FMZ
Cobblestone	2800 NW 23rd Blvd	Apartments	С
Foxgrove	2400 NW 26th Place	Subdivision	С
Gainesville Condominiums	1715 NW 23rd Avenue	Condo	С
Madison Pointe (formerly Country			
Manor)	2701 NW 23rd Blvd	Apartments	С
Oak Park	600 NW 24th Avenue	Apartments	С

Community Risk Assessment Features

Geospatial

Zone is entirely bordered by the City Of Gainesville

Kopper's superfund site property remains poised for remediation of elevated arsenic levels within soil

Topography

Residential road matrix impacts direct response; numerous dead end roads and non-connecting streets. Many narrow streets in northern area of zone. Traffic calming devices installed throughout area.

Some urban interface areas with several isolated parks

Disaster Exposure

Large creek running through zone with areas within 100-year flood zone

Development and Population Growth

Urban Classification High Population Density Medium potential for commercial and residential growth

Age Distribution:

<5 years old: 6.21% 5-17years old: 13.08% 18-21 years old: 7.23% 22-29 years old: 17.66% 30-39 years old: 13.74% 40-49 years old: 11.70% 50-64 years old: 19.48% 65+ years old: 10.92%

Transient Population

Work Force – medium Several state roads and residential matrix within the area Three Fire Stations Senior recreational facility, several parks and public pools Multiple elementary schools and large high school

FMZ C Building Make-up					
Туре	Building Count	Square Feet	Sprinklered		
Commercial	678	4,961,016	131		
Institutional	269	1,865,896	32		
Industrial	125	969,775	41		
Residential	9,448	22,276,316	95		
Mixed Use	1	114,392	1		
Total:	10,521	30,187,395	300		

FMZ C High Rise Buildings					
Name	Stories	Sq Feet	Address	Туре	
Oak Park Highrise	6	71,748	100 NE 8 th Avenue	Institutional	

FMZ C Building Risk by Probability/Consequence Category				
Risk Category	Count	Distribution		
Low Isolated	10,297	97.87%		
Moderate	119	1.13%		
High	51	0.48%		
Special	28	0.27%		
Maximum	26	0.25%		
Total	10,521	100.00%		

FMZ C Buildings with Maximum Probability/Consequence Category			
Building Name	Address		
Highlands Presbyterian Church	1001 NE 16th Ave		
US Post Office: Main St	1321 N Main St		
Spirit of Faith Christian Center	1414 NE 23rd Ave		
Gainesville Christian Center	1433 NE 16th Ave		
Passage Family Church	2020 NE 15th St		
Genesis Preparatory School	207 NW 23rd Ave		
SL Sung Seventh Day Adventist School	2115 NW 39th Ave		
Seventh Day Adventist Church	2115 NW 39th Ave		
New Creation Fellowship Church	2400 NE 15th St		
Highland Missionary Baptist Church	2600 NE 15th St		
Creekside Community Church, Bldg 1	2640 NW 39th Ave		
Creekside Community Church, Bldg 2	2640 NW 39th Ave		
Gainesville Chinese Christian Church	2850 NW 23rd Blvd		
First Church of Christ, Scientist	3010 NW 16th Ave		
Parkview Baptist Church	3403 NW 13th St		
Parkview Baptist Church School, Bldg 1	3403 NW 13th St		
Ridgeview Baptist Church	3508 NW 19th St		
Ridgeview Baptist Church School, Bldg 2	3508 NW 19th St		
Gethsemane Lutheran Church	4011 NW 34th St		
Ignite Life Center School, Bldg 1	404 NW 14th Ave		
Ignite Life Center School, Bldg 5	404 NW 14th Ave		
Ignite Life Center	404 NW 14th Ave		
St Patrick Roman Catholic Church	412 NE 16th Ave		
Jesus People Life Changing Church	800 NW 39th Ave		
Iglesia Evangelica Bautista	800 NW 40th Ave		
Agape Faith Center	936 NW 31St Ave		

FMZ C Service Demand Call Count by Risk Category – Excluding Service Calls					
Category	2010	2011	2012	2013	2014
EMS D (Highest Priority D					
& E Calls)					855
Fire Risk - High	34	22	18	7	3
Fire Risk - Low	329	283	274	305	309
Fire Risk - Moderate	31	33	27	8	12
Medical Risk - High	896	888	868	913	84
Medical Risk - Low	1093	1108	1062	962	979
Medical Risk - Moderate	793	947	935	978	879
Rescue Risk - High	1	0	1	0	0
Rescue Risk - Low	20	18	19	12	19
Rescue Risk - Moderate	8	12	7	8	13
Rescue Risk - Special	3	0	1	1	0
Special Hazard Risk - High	8	9	10	5	0
Special Hazard Risk - Low	52	47	35	46	85
Special Hazard Risk -				29	
Moderate	24	17	18		1
Weather					3
Total	3292	3384	3275	3274	3242

FMZ C is primarily served by stations 1, 3, 4, 5, and 8

FMZ C	FMZ C Priority EMS Calls as Dispatched in CAD					
Code	Description	2010	2011	2012	2013	2014
E 06	Breathing Problems	262	262	288	308	284
E 09	Cardiac / Respiratory					
	Arrest	29	40	32	40	32
E 10	Chest Pain	279	267	269	310	293
E 15	Electrocution	4	7	0	0	1
E 19	Heart Problems	35	70	75	43	49
E 28	Stroke / CVA	46	75	76	65	82
E 31	Unconscious / Fainting	244	270	213	248	266

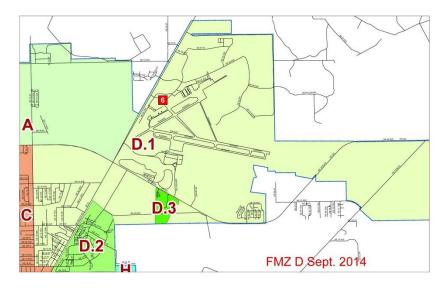
FMZ C High Call Volume Locations					
Name	Address	2012	2013	2014	
Oak Park High Rise	100 NE 8 th Av	179	146	178	
Gainesville Housing Authority	1901 NW 2 nd St	141	136	112	
Pine Grove Apartments	1901 NE 2 nd St	64	63	52	
Palms at Brook Valley					
Apartments	1101 NW 39 th Av	42	70	48	
Shands at Main	1707 N Main St	26	35	40	

Granada Apartments	1800 NW 4 th St	31	16	39
Cypress Glen Apartments	2130 NW 31 st Av		10	33
Candlelight Mobile Home Park	1600 NE 12 th Av	54	55	32
Oak Ridge Apartments	1120 NW 45 th Av	33	29	32
Gainesville High School	1900 NW 13 th St	45	22	32
Sunset Apartments	1500 NW 12 th St	26	16	29
Pointe 23 Apartments	740 NE 23 rd Av	20	22	26
Apartments	1719 NW 23 rd Av			26
Paradise Mobile Home Park	4546 NW 13 th St	33	22	22
Private Residence	3002 NW 30 th Ter	17	21	22
Hidden Lake Apartments	1015 NW 21 st Av	14	15	22
Gainesville Shopping Center	1302 N Main St	32	19	21
Tree Trail Apartments	2510 NE 9 th St	32	48	20
Publix Shopping Center	3720 NW 13 th St	28	15	19
Sam's Club	2801 NW 13 th St	27	13	16
Choice Apartments	2101 NE 2 nd St	32	5	16
Palmetto Creek Apartments	2114 NW 55 th Blvd		14	16
Gainesville Fire Station 3	900 NE Waldo Rd	24	26	14
Greyhound Bus Station	101 NE 23 rd Av		24	14
Georgetown Apartments	1324 NW 16 th Av	21	22	12
Creeks Edge Condos	1810 Nw 23 rd Blvd		16	12
Kangaroo Express	1515 N Main St		13	12
Madison Pointe Apartments	2701 NW 23 rd Blvd	18	16	11
Knights Inn	2820 NW 13 th St		14	10
Volunteers of America – Bailey	1307 NW 6 th St			
Village			13	10
Private Residence	2256 NW 36 th Av	16	17	5
CVS Pharmacy	901 N Main St		18	5
Private Residence	1335 NE 9 th St		15	5
Brookwood Terrace Apartments	2601 NW 23 rd Blvd	12	14	4
Apartments	1615 Ne 16 th Av	21	11	4
Sidney Lanier School	312 NW 16 th Av	16	7	3
Walmart (closed in 2013)	2649 NW 13 th St	19	3	3
Loving Care Assisted Living	1205 NW 9 th Av	18	7	0

Identified Special Risks

Socio-economic challenges in some areas containing lower income populations Several assisted living facilities and multi-story high rises containing geriatric limited mobility residents Fire Stations 3, 5, and 8 Public services including Public Works and Gainesville Police Civic football stadium Sam's Club (302 Site)

Fire Management Zone D



Modifications

In 2014, Fire Management Zone D was subdivided to aid in travel studies in two areas of concern. The Tacachale campus is one complex with unique addresses for each building making area studies difficult, so it was reclassified as D.2. In May 2014, the Grace Marketplace /Empowerment Center/Dignity Village opened at 2845 NE 39th Avenue to provide services to the homeless population. This area was reclassified as D.3. Statistics for these areas will be studied for 2014 and published in the next update.

Profile

6.95 square miles Population of 4,454 with a density of 641 individuals per square mile: RURAL Median household income by census tract ranges from \$27,488 to \$62,273

Transportation Issues

2 major roads SR24 and SR222 One lake on eastern edge of zone Regional Airport Limited Access – Gated Communities

Location	Address	Туре	FMZ
Lamplighter MHP	5200 NE 39th Avenue	Mobile Homes	D

Community Risk Assessment Features

Geospatial

County land borders segments of zone Newnan's Lake and Wildlife conservation areas County areas present limited pockets of limited infrastructure required for growth expansion

Topography Southeast corner touches Newnan's Lake Large areas of urban interface and open land

Development and Population Growth

Rural Classification Low population density High potential for commercial and residential development

Age Distribution:

<5 years old: 5.28% 5-17years old: 16.93% 18-21 years old: 13.58% 22-29 years old: 13.90% 30-39 years old: 14,62% 40-49 years old: 13.43% 50-64 years old: 17.42% 65+ years old: 4.85%

Transient population

Work Force – low

Recreation-low

Transit – moderate to high secondary to main routes of travel into and out of the community Education draw is low

FMZ D Building Make-up					
Туре	Building Count	Square Feet	Sprinklered		
Commercial	299	3,319,848	132		
Institutional	88	646,876	67		
Industrial	70	434,417	24		
Residential	578	1,215,293	34		
Total:	1,035	5,616,434	257		

FMZ D Building Risk by Probability/Consequence Category				
Risk Category	Count	Distribution		
Low Isolated	876	84.64%		
Moderate	75	7.25%		
High	3	0.29%		
Special	79	7.63%		
Maximum	2	0.19%		
Total	1,035	100.00%		

FMZ D Buildings with Maximum Probability/Consequence Category			
Building Name	Address		
Alley Gatorz Bowling Center	2606 NE Waldo Rd		
Heat Pipe Technology	4340 NE 49th Ave		

FMZ D is primarily served by stations 3, 6, and 12

FMZ D Service Demand Call Count by Risk Category – Excluding Service Calls						
Category	2010	2011	2012	2013	2014	
ARFF					8	
EMS D (Highest Priority D & E Calls)					266	
Fire Risk - High	4	5	2	1	3	
Fire Risk - Low	84	111	99	103	107	
Fire Risk - Moderate	3	5	3	1	4	
Fire Risk - Special	6	7	4	5	0	
Medical Risk - High	197	185	230	246	23	
Medical Risk - Low	177	156	163	174	237	
Medical Risk - Moderate	174	170	281	272	364	
Rescue Risk - Low	1	4	2	3	2	
Rescue Risk - Moderate	3	5	1	7	2	
Rescue Risk – High	0	0	0	1	0	
Special Hazard Risk - High	3	0	0	2	0	
Special Hazard Risk - Low	9	4	4	4	8	
Special Hazard Risk - Moderate	0	4	4	4	0	
Total	661	656	793	823	1024	

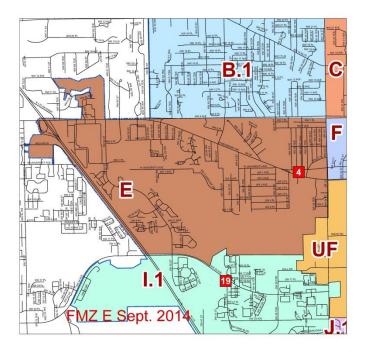
FMZ I	Priority EMS Calls					
Code	Description	2010	2011	2012	2013	2014
E 06	Breathing Problems	74	73	85	96	110
E 09	Cardiac / Respiratory Arrest	5	9	11	8	13
E 10	Chest Pain	46	64	69	82	78
E 15	Electrocution	0	2	0	0	2
E 19	Heart Problems	12	13	18	6	12
E 28	Stroke / CVA	7	13	11	9	22
E 31	Unconscious / Fainting	44	40	56	51	58

FMZ D High Call Volume Loc	ations			
Name	Address	2012	2013	2014
Tacachale (D.2)	1621 NE Waldo Rd and			
	various addresses for			
	separate cottages	226	265	308
Forest/Village Green	3101 / 3501 NE 15th St	109	135	133
Grace				
Marketplace/Empowerment				
Center/Dignity Village (open				
May 2014)	2845 NE 39 th Av	-	-	122
Lamplighter Mobile Home	5200 NE 39th Ave – various			
Park	addresses	52	46	77
Alachua County Detention	3333 NE 39th Av			
Center		58	48	56
Gainesville Regional Airport	3880 NE 39 th Ave	19	24	18
Gainesville Job Corp	5301 NE 40 th TR	15	1	13
Ideal Mobile Home Park	2200 NE Waldo Rd	16	15	7

Identified Special Risks

SiVance Chemical Manufacturing Plant Clariant LSM (302 site) Performance Food Group (302 site) Regional Airport Fire Station 6 Correctional Facilities DOT Materials and Research Center Tacachale Developmental Disabled Residential Care Center Empowerment Center/Grace Marketplace/Dignity Village Established Hazardous Waste Transportation Routes





Profile

3.33 square miles

Population of 7,795 with a density of 2,339 individuals per square mile: URBAN Median household income by census tract ranges from \$21,073 to \$46, 150

Transportation Issues

Several major roads and segment of interstate. Major routes include: I-75, SR 26, and SR 121 Limited Access – Gated Communities

Location	Address	Туре	FMZ
Spyglass	701 SW 62nd Blvd	Apartments	Е
The District (formerly Melrose Apts)	1000 SW 62nd Blvd	Apartments	Е

Community Risk Assessment Features

Geospatial

County land adjacent to boundaries of zone Annexation potential to north and west of zone Topography

Limited access associated with road network Numerous creek beds and flood zones – specifically Clear Lake and Anglewood Subdivision 3700 W. University Avenue. Sugarfoot Prairie land access limitations Development and Population Growth

Urban Classification High population density Low to medium potential for commercial and residential development

Age Distribution:

<5 years old: 3.04% 5-17years old: 4.90% 18-21 years old: 26.62% 22-29 years old: 33.98% 30-39 years old: 10.05% 40-49 years old: 5.11% 50-64 years old: 8.39% 65+ years old: 7.92%

Transient population

Work Force - medium Recreation -low Transit – high associated with Interstate Education - low

FMZ E Building M	lake-up		
Туре	Building Count	Square Feet	Sprinklered
Commercial	157	3,558,373	72
Institutional	34	275,783	6
Industrial	6	23,715	1
Residential	1,357	6,459,324	103
Mixed Use	5	1,057,072	2
Total:	1,559	11,374,267	184

FMZ E Building Risk by Probability/Consequence Category					
Risk Category	Count	Distribution			
Low Isolated	1,484	95.19%			
Moderate	53	3.40%			
High	17	1.09%			
Special	5	0.32%			

	1 550	100.000/
Total	1,559	100.00%

FMZ E High Rise Buildings					
Name	Stories	Sq Feet	Address	Туре	
North Florida Regional	7	Est. 500,000	6500 Newberry	Hospital	
Medical Center			Road		

FMZ E is primarily served by stations 4, 16, and 19

FMZ E Service Demand Call Count by Risk Category – Excluding Service Calls						
Category	2010	2011	2012	2013	2014	
EMS D (Highest Priority D & E						
Calls)					222	
Fire Risk - High	3	5	3	3	1	
Fire Risk - Low	131	106	72	94	93	
Fire Risk - Moderate	14	15	7	0	1	
Medical Risk - High	248	228	243	271	17	
Medical Risk - Low	353	302	427	406	337	
Medical Risk - Moderate	252	349	549	594	473	
Rescue Risk - Low	14	25	39	37	34	
Rescue Risk - Moderate	2	2	5	3	4	
Rescue Risk – High	0	0	0	0	1	
Rescue Risk – Special	0	0	0	1	0	
Special Hazard Risk - High	4	2	1	2	0	
Special Hazard Risk - Low	39	35	58	43	49	
Special Hazard Risk – Moderate	5	11	3	8	0	
Special Hazard Risk - Special	2	0	0	0	0	
Total	1067	1080	1407	1462	1232	

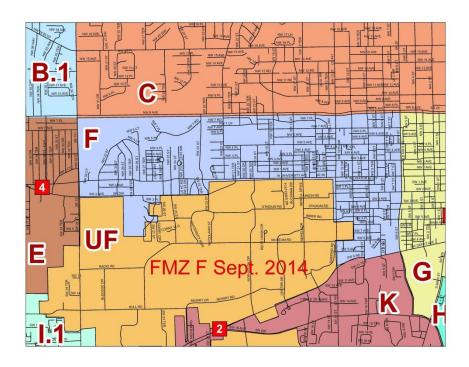
FMZ	FMZ E Priority EMS Calls						
Code	Description	2010	2011	2012	2013	2014	
E 06	Breathing Problems	61	63	63	78	49	
E 09	Cardiac / Respiratory Arrest	8	14	9	6	15	
E 10	Chest Pain	63	66	55	60	61	
E 15	Electrocution	2	0	0	0	0	
E 19	Heart Problems	9	15	7	12	13	
E 28	Stroke / CVA	12	19	18	27	16	
E 31	Unconscious / Fainting	76	74	105	91	80	

FMZ E High Call Volume Location	8			
Name	Address	2012	2013	2014
Emeritus at Gainesville	1001 SW 62nd Blvd	209	281	149
Palm Garden Nursing Home	227 SW 62nd Blvd	140	139	147
North Florida Regional Medical	6500 W Newberry Rd			
Center		71	80	82
First Care of Gainesville	4343 Newberry Rd	65	69	42
Florida Cancer Specialists	1147 NW 64 th Terr	20	32	30
The District Apartments	1000 SW 62nd Blvd	33	22	30
Oaks Mall	6419 W Newberry Rd	41	49	27
The Cardiac & Vascular Institute	4645 NW 8 th Av			22
Lakewood Villas	700 SW 62 nd Blvd	24	17	21
Interventional Cardiologists of	1151 NW 64 th Terr			
Gainesville		16	20	20
Medical Arts Building	6400 W Newberry Rd	26	19	20
ReQuest Physical Therapy	4820 Newberry Rd	17	20	18
Hampton Oaks Apartments	200 SW 62 nd St	16	15	17
North Florida Women's Physicians	6440 W Newberry Rd	28	22	14
Spyglass	701 SW 62 nd Blvd	18	21	9
McDonalds	6003 W Newberry Rd		11	8
Gainesville Internal Medicine	1130 NW 64 th Terr			
Physicians			21	7
Roadway	3400 W University Av	18	14	11
Publix	125 SW 34 th St		16	6
Roadway	7100 W Newberry Rd	24	13	5
Roadway	SW 2 nd Av/SW 34 th St			
	$-200 \text{ SW } 34^{\text{th}} \text{ St} -$			
	3400 SW 2 nd Av		16	14
Belk	6323 W Newberry Rd		13	5
Private Residence	234 NW 34 th St		11	2
Private Residence	3962 SW 6 th Pl		12	0

Identified Special Risks

Hospital Specialty Care Centers Oaks Mall Fire Station 4 Interstate and possibility of traffic diversion Home Depot (302 site) Sears Auto (302 site)

Fire Management Zone F



Profile

1.75 square miles Population of 9,860 with a density of 5,629 individuals per square mile: METRO Median household income by census tract ranges from \$9,111 to \$22,150

Transportation Issues

Multiple state roads including: SR 121, SR 26. Large local roads including NW 8th Avenue corridor Large creek running through community Limited Access – Gated Communities

Location	Address	Туре	FMZ
Courtyards	1231 SW 3rd Avenue	Apartments	F
Ivy House	1005 SW 8th Avenue	Apartments	F

Community Risk Assessment Features

Geospatial

University of Florida land borders zone

Limited horizontal growth potential however, vertical growth potential is present and only restricted by established land use, zoning, and development guidance and plans.

Topography

Loblolly urban interface land Access limited north and west side Overpass creates restricted areas of limited access mid zone

Development and Population Growth

Metro Classification High Population Density Low to medium potential for residential/commercial development

Age Distribution:

<5 years old: 1.22% 5-17years old: 2.11% 18-21 years old: 45.29% 22-29 years old: 35.20% 30-39 years old: 4.82% 40-49 years old: 3.19% 50-64 years old: 4.62% 65+ years old: 3.56%

Transient population

Work Force - low

Recreation - low

Transit - low

Education – low; however impact shifts to high associated with major events occurring at UF properties

FMZ F Building Make-up					
Туре	Building Count	Square Feet	Sprinklered		
Commercial	182	1,536,982	31		
Institutional	48	353,125	23		
Industrial	13	40,384	1		
Residential	1,951	5,956,807	90		
Mixed Use	2	51,152	1		
Total:	2,196	7,938,450	146		

FMZ F High Rise Buildings						
Name	Stories	Square	Address	Туре		
		Feet				
College Manor	6	93,401	1225 SW 1 st Avenue	Residential		
Holiday Inn	6	117,720	1250 W University Ave	Commercial		
Stadium Club	8	Est. 64,000	1802 W University Ave	Commercial		

FMZ F Building Risk by Probability/Consequence Category				
Risk Category	Count	Distribution		
Low Isolated	2,117	96.40%		
Moderate	58	2.64%		
High	10	0.46%		
Special	4	0.18%		
Maximum	7	0.32%		
Total	2,196	100.00%		

FMZ F Buildings with Maximum Probability/Consequence Category			
Building Name	Address		
The Presbyterian Disciples of Christ Student Center	1402 W University Ave		
United Church of Gainesville	1624 NW 5th Ave		
Salty Dog Saloon	1714 W University Ave		
St Augustine Roman Catholic Church	1738 W University Ave		
14th Street Church of Christ	2720 SW 2nd Ave		
D R Williams Fellowship Hall	603 NW 7th Ave		
Williams Temple Church of God in Christ	628 NW 7th Ave		

FMZ F is primarily served by stations 1, 4, and 5 $\,$

FMZ F Service Demand Call Count by Risk Category – Excluding Service Calls					
Category	2010	2011	2012	2013	2014
EMS D (Highest Priority D & E Calls)					325
Fire Risk - High	8	1	2	1	2
Fire Risk - Low	169	155	137	155	173
Fire Risk - Moderate	7	7	6	1	1
Medical Risk - High	184	224	252	242	11
Medical Risk - Low	292	230	260	208	284
Medical Risk - Moderate	317	388	459	402	432
Rescue Risk – High	0	0	2	0	0
Rescue Risk - Low	6	8	10	14	13
Rescue Risk - Moderate	2	2	4	1	5
Special Hazard Risk - High	3	7	3	4	0
Special Hazard Risk - Low	36	33	33	29	53
Special Hazard Risk - Moderate	12	11	11	13	0
Total	1036	1066	1179	1070	1299

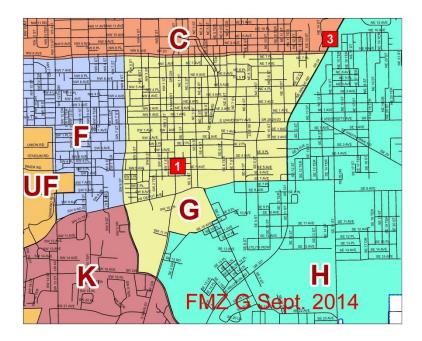
FMZ F	FMZ F Priority EMS Calls as Dispatched in CAD						
Code	Description	2010	2011	2012	2013	2014	
E 06	Breathing Problems	47	60	60	45	97	
E 09	Cardiac / Respiratory Arrest	4	8	6	10	5	
E 10	Chest Pain	47	38	40	60	60	
E 15	Electrocution	5	4	0	0	1	
E 19	Heart Problems	3	8	14	15	8	
E 28	Stroke / CVA	7	9	7	12	10	
E 31	Unconscious / Fainting	72	97	138	142	172	

FMZ F High Call Volume Locations						
Name	Address	2012	2013	2014		
Campus Walk/La Mancha Condos	914 SW 8 th Ave	15	46	86		
1700 Block W University Avenue –	1700 WUA – 1750 WUA	70	81	57		
business and roadway		70	01	57		
Intersection US441 (13 th Street) and W.	Holiday Inn 1250 WUA;					
University Ave.	Service Station 1255 WUA;	62	46	48		
	intersection of 13 th	02	40			
	ST/WUA					
Ayers Medical Plaza	720 SW 2nd Ave	71	58	42		
McDonalds	201 NW 13 th St	15	19	32		
College Manor Apartments	1216 SW 2 nd Ave	17	17	21		
Checkers	912 W University Av		10	17		
Lil Champ	926 W University Av		18	16		
College View Apartments	1105 NW 3 rd Ave		11	13		
The Courtyards Apartments	1231 SW 3 rd Ave		14	10		

Identified Special Risks

Low presence of significant hazard or targets

Fire Management Zone G



Profile

1.45 square miles Population of 5,198 with a density of 3,577 individuals per square mile: METRO Median household income by census tract: \$35,952

Transportation Issues

Several state and county roads including but not limited to: SR 24, SR 26, and CR 329

Community Risk Assessment Features

Geospatial

Planned Community Redevelopment Projects Downtown and Depot Park Limited horizontal growth potential however, vertical growth potential is present and only restricted by established land use, zoning, and development guidance and plans.

Topography

Limited portions of undeveloped land Traffic calming devices installed throughout area One way road presence adding to access hurdles associated with response route selection

Development and Population Growth

Metro Classification

High population density Medium potential for commercial and residential development

Age Distribution:

<5 years old: 3.73% 5-17years old: 6.96% 18-21 years old: 17.78% 22-29 years old: 27.13% 30-39 years old: 14.37% 40-49 years old: 9.85% 50-64 years old: 13.99% 65+ years old: 6.20%

Transient population

Work Force – Moderate to High – Day time drawn for business Recreation – Moderate to High – Night time draw for recreation Transit – Moderate to High Education – Low with day cares located in churches and residential pockets SFCC Blount Center Campus located within area

FMZ G Building Make-up					
Туре	Building Count	Square Feet	Sprinklered		
Commercial	406	3,750,747	81		
Institutional	51	976,130	19		
Industrial	31	137,844	3		
Residential	1,457	3,476,973	21		
Mixed Use	4	216,126	4		
Total:	1,949	8,557,820	128		

FMZ G High Rise Buildings						
Name	Stories	Sq Feet	Address	Туре		
400 Highrise	7	91,938	400 NW 1 st Avenue	Residential		
Hampton Inn	7	88,501	101 SE 1 st Ave	Commercial		
Paradigm	6	52,182	104 N Main Street	Commercial		
Properties						
Seagle Building	10	54,292	408 West University Ave	Mixed Use		

FMZ G Building Risk by Probability/Consequence Category			
Risk Category	Count	Distribution	
Low Isolated	1,790	91.84%	
Moderate	90	4.62%	
High	13	0.67%	
Special	47	2.41%	
Maximum	9	0.46%	
Total	1,949	100.00%	

FMZ G Buildings with Maximum Probability/Consequence Category			
Building Name	Address		
Hampton Inn	101 SE 1st Ave		
Main St Bar & Billiards	108 S Main St		
Downtown Parking Garage	203 SE 1st Ave		
Friendship Baptist Church	426 NW 2nd St		
Pleasant Hill Baptist Church	429 NW 4th St		
GRU: John R Kelly Generating Station, Bldg 14	515 Se 5th Ave		
Santa Fe College: Center for Innovation & Economic			
Development	530 W University Ave		
Mt Pleasant United Methodist Church	630 NW 2nd St		
The Salvation Army Center for Worship	639 E University Ave		

FMZ G is primarily served by stations 1 and 3

FMZ G Service Demand Call Count by Risk Category – Excluding Service Calls					
Category	2010	2011	2012	2013	2014
EMS D (Highest Priority D & E Calls)					350
Fire Risk - High	4	5	4	3	2
Fire Risk - Low	144	149	135	140	139
Fire Risk - Moderate	8	4	15	1	1
Medical Risk - High	373	367	363	352	40
Medical Risk - Low	466	418	429	423	361
Medical Risk - Moderate	472	510	565	489	438
Rescue Risk - High	2	0	1	0	0
Rescue Risk - Low	26	19	11	9	12
Rescue Risk - Moderate	3	2	8	2	2
Rescue Risk - Special	1	0	0	0	0
Special Hazard Risk - High	2	0	5	4	1
Special Hazard Risk - Low	14	8	8	15	27
Special Hazard Risk - Moderate	7	12	10	6	0
Weather					1
Total	1522	1494	1554	1444	1374

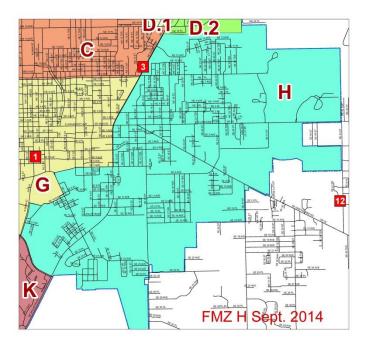
FMZ G Priority EMS Calls as Dispatched in CAD						
Code	Description	2010	2011	2012	2013	2014
E 06	Breathing Problems	141	145	121	125	93
E 09	Cardiac / Respiratory Arrest	9	10	6	11	10
E 10	Chest Pain	138	125	142	111	112
E 15	Electrocution	6	5	1	0	0
E 19	Heart Problems	20	22	5	16	9
E 28	Stroke / CVA	11	26	15	15	19
E 31	Unconscious / Fainting	116	147	156	180	154

FMZ G High Call Volume Locations					
Name	Address	2012	2013	2014	
400 High Rise	400 NW 1st Av	130	127	120	
Downtown Plaza	111 E University Av	68	74	93	
St. Francis House – Homeless					
Shelter	413 S Main St	88	73	83	
Fire Station 1	427 S Main St	69	62	46	
Alachua County Library	401 E University Av	28	26	33	
Regional Transit Bus Depot	700 SE 3 rd St	27	32	24	
Downtown Plaza	200/201 E University Av		29	23	
Apartments	814 SE 5 th Av		11	22	
Shands Eastside Community					
Practice	410 NE Waldo Rd	25	19	18	
Alachua County Criminal Justice					
Center	220 S Main St	16	11	17	
Kangaroo Express	20 NE Waldo Rd		27	16	
Private Residence	224 NW 4 th Pl	22	12	15	
The Continuum Graduate Student					
Housing	425 W University Av		11	14	
101 Downtown Condo	$201 \text{ SE } 2^{\text{nd}} \text{ Av}$	24	12	13	
Food Max	404 S Main St		12	13	
Jefferson 2 nd Avenue	505 SW 2 nd Av		11	9	
McDonalds	1030 E University Av		13	6	
Downtown Parking Garage	105 SW 3 rd St	23	13	5	
Private Residence	110 SE 8 th St		14	4	
Roadway	1300 S Main St		12	0	

Identified Special Risks

St. Frances and Salvation Army Homeless Assistance Centers within zone
Fire Station 1
City and County Administrative Complexes
City Police Administration
Federal Court House
Kelly Power Plant (302 site)
Bell South & ATT Communications (302 site)
County Civil and Criminal Courts
Back-up Combined Communications (911) Dispatch Center
Several high rise residential structures
Pockets of low income areas

Fire Management Zone H



Profile

4.73 square miles

Population of 7,363 with a density of 1,555 individuals per square mile: SUBURBAN Median household income by census tract ranges from \$25,357 to \$29,266

Transportation Issues

Multiple state and county roads including established truck routes; SR 24, SR 26, SR 20, and CR 331

Numerous established creek beds

Community Risk Assessment Features

Geospatial

Growth potential present and only restricted by established wetlands, land use, zoning, and development guidance and plans.

Topography

Low dip in elevation in south end of zone Urban interface and open areas present

Development and Population Growth

Suburban Classification Medium Population Density High potential for commercial and residential development

Age Distribution:

<5 years old: 7.90% 5-17years old: 22.06% 18-21 years old: 6.72% 22-29 years old: 9.32% 30-39 years old: 11.12% 40-49 years old: 11.78% 50-64 years old: 17.57% 65+ years old: 13.53%

Transient population

Work Force – low to moderate

Recreation – low to moderate areas associated with parks such as Boulware Springs, Morningside Recreational Center, Rails to Trails, and Cone Park

Transit - Moderate

Education - Medium associated with five primary and secondary education centers

FMZ H Building Make-up					
Туре	Building Count	Square Feet	Sprinklered		
Commercial	168	1,164,036	19		
Institutional	155	662,516	35		
Industrial	32	128,205	7		
Residential	2,568	4,094,626	5		
Total:	2,923	6,049,383	66		

FMZ H Building Risk by Probability/Consequence Category				
Risk Category	Count	Distribution		
Low Isolated	2,833	96.92%		
Moderate	52	1.78%		
High	11	0.38%		
Special	17	0.58%		
Maximum	10	0.34%		
Total	2,923	100.00%		

FMZ H Buildings with Maximum Probability/Consequence Category			
Building Name	Address		
SE 10th Ave Church of Christ	1034 Se 10th Ave		
Johnson Chapel Baptist Church	1328 NE 4th Ave		
Gospel Lighthouse	1501 E University Ave		
First Missionary Baptist Church	1515 SE 15th St		
Bartley Temple Methodist Church	1938 NE 8th Ave		
Open Door Baptist Church	601 NE 19th St		
Mt Moriah Baptist Church	718 SE 11th St		
Church of God by Faith	735 SE 15th St		
Bethel Seventh Day Adventist Church	740 NE 21St St		
Kingdom Life Ministries	902 SE 10th Ter		

FMZ H is primarily served by stations 1, 3, and 12

FMZ H Service Demand Call Count by Risk Category – Excluding Service Calls						
Category	2010	2011	2012	2013	2014	
EMS D (Highest Priority D & E						
Calls)					608	
Fire Risk - High	11	12	7	4	3	
Fire Risk - Low	105	83	79	83	108	
Fire Risk - Moderate	16	16	12	3	3	
Fire Risk - Special	0	0	0	0	0	
Medical Risk - High	536	603	541	551	60	
Medical Risk - Low	501	413	420	365	431	
Medical Risk - Moderate	438	495	492	517	521	
Rescue Risk - Low	4	4	1	4	9	
Rescue Risk - Moderate	3	5	1	3	2	
Special Hazard Risk - High	2	5	6	5	0	
Special Hazard Risk - Low	12	12	6	8	26	
Special Hazard Risk - Moderate	11	11	8	8	0	
Total	1639	1659	1573	1551	1771	

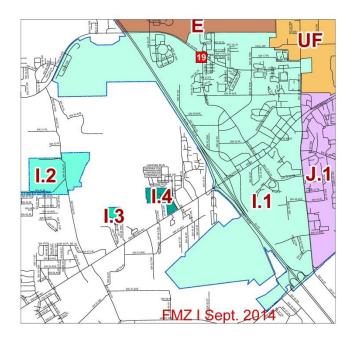
FMZ H	FMZ H Priority EMS Calls as Dispatched in CAD					
Code	Description	2010	2011	2012	2013	2014
E 06	Breathing Problems	194	235	222	227	250
E 09	Cardiac / Respiratory Arrest	15	18	16	16	18
E 10	Chest Pain	165	212	181	207	219
E 15	Electrocution	2	3	0	1	0
E 19	Heart Problems	26	22	24	25	17
E 28	Stroke / CVA	31	26	25	34	30
E 31	Unconscious / Fainting	118	152	113	114	146

FMZ H High Call Volume Locations					
Name	Address	2012	2013	2014	
Gainesville Housing Authority	1900 Se 4th St	88	91	99	
Carver Gardens Apartments	1101 Se 15th St	59	63	86	
Pine Meadows	2626 E University Av	45	42	58	
Gardenia Gardens Apartments	1715-1733 NE 8th Ave	73	64	49	
Walmart	1800 Ne 12th Av	64	41	49	
Veterans Health System – Eastside					
Facility	1604 SE 3 rd Av	23	33	43	
Village Crossing Apartments	500 and 501 Se 18th St	59	62	39	
Lake Road Manor and Lake Terrace	00-319: SE 25 Ter, SE 26				
Apartments	St, SE 26 th Ter	62	64	34	
Alachua County Health Department	224 SE 24 th St	27	30	23	
Carlton Dental Lab	119 SE 11 th Av		17	16	
Private Residence	1330 SE 3 rd Av		16	14	
Loften High School	3000 E University Av		12	9	
Private Residence	1332 NE 3 rd Av		12	1	

Identified Special Risks

Wastewater treatment plant (302 site) Alachua County Health Department Alachua County Sheriff's Department Combined Communications Center – Primary (911) Dispatch Regional Transit System Facility

Fire Management Zone I (Four Sub-Zones)



Fire Management Zone I.1⁵⁴

Profile

3.87 square miles Population of -10,588 with a density of 2,735 individuals per square mile: URBAN Median Household Income by census tract ranges from \$13,310 to \$32,935

Transportation Issues

Segment of major Interstate, state and county roads including: I-75, SR 24, SR 121, and CR 331.

Limited Access – Gated Communities

Location	Address	Туре	FMZ
Campus Club	4000 SW 37th Blvd	Apartments	I.1
The Estates	3527 SW 20th Avenue	Condo	I.1
Windmeadows	2712 SW 34th Street	Condo	I.1

 $^{^{54}}$ Squad 2 activated 6/23/14 stationed at Homewood Suites 3333 SW 42^{\rm nd} ST – modified to city-only responses 10/6/14

Community Risk Assessment Features

Geospatial

University of Florida and County properties and corporate limits border areas of zone Significant opportunity for growth potential is present and only restricted by established land use, zoning, and development guidance and plans.

Hydrant system, utilities and sewer in place to support growth potential

Topography

Presence of Interstate and established access points creates east/west response barriers Significant land available for growth only restricted by established wet lands, land use, zoning, and development guidance and plans. Elevation: There are no significant elevation changes in this area. Flood risk from the sinkhole behind Alley Katz at 3705 SW 42nd Avenue.

Development and Population Growth

Urban Classification High Population Density Medium to High Potential for Commercial and Residential Development

Age Distribution:

<5 years old: 3.25% 5-17 years old: 3.09% 18-21 years old: 34.36% 22-29 years old: 38.35% 30-39 years old: 7.37% 40-49 years old: 3.73% 50-64 years old: 4.37% 65+ years old: 5.48%

Transient population

Work Force - High Recreation - Low Transit – High for access and egress from the city and a major economic corridor for shopping and hospitals Education - Low

FMZ I.1 Building Make-up					
Туре	Building Count	Square Feet	Sprinklered		
Commercial	221	3,898,747	63		
Institutional	6	68,453	3		
Industrial	23	192,452	8		
Residential	806	5,682,242	105		
Total:	1,056	9,841,894	179		

FMZ I.1 Building Risk by Probability/Consequence Category				
Risk Category	Count	Distribution		
Low Isolated	1,006	95.27%		
Moderate	36	3.41%		
High	10	0.95%		
Special	4	0.38%		
Total	1,056	100.00%		

FMZ I.1 is primarily served by stations 2, 4, 15 and 19

FMZ I.1 Service Demand Call Count by Risk Category – Excluding Service Calls						
Category	2010	2011	2012	2013	2014	
EMS D (Highest Priority D & E						
Calls)					355	
Fire Risk - High	6	11	4	0	2	
Fire Risk - Low	231	199	74	105	72	
Fire Risk - Moderate	23	18	13	0	0	
Medical Risk - High	335	342	327	357	29	
Medical Risk - Low	391	359	362	358	350	
Medical Risk - Moderate	363	498	599	604	562	
Rescue Risk - High	1	0	2	0	0	
Rescue Risk - Low	12	8	10	11	13	
Rescue Risk - Moderate	3	9	7	6	5	
Special Hazard Risk - High	7	4	4	7	0	
Special Hazard Risk - Low	55	61	44	51	62	
Special Hazard Risk - Moderate	7	8	2	5	0	
Total	1434	1517	1448	1504	1450	

FMZ I.1	FMZ I.1 Priority EMS Calls as Dispatched in CAD						
Code	Description	2010	2011	2012	2013	2014	
E 06	Breathing Problems	62	68	107	107	100	
E 09	Cardiac / Respiratory Arrest	0	1	9	12	11	
E 10	Chest Pain	87	109	99	122	118	
E 15	Electrocution	1	3	1	0	1	
E 19	Heart Problems	22	8	16	20	19	
E 28	Stroke / CVA	10	12	19	18	22	
E 31	Unconscious / Fainting	123	125	111	139	139	

FMZ I.1 High Call Volume Locations					
Name	Address	2012	2013	2014	
Signature Healthcare of Gainesville	4000 SW 20th Av	188	147	169	
Shady Rest Estates Apartments	4100 – 4179 SW 17 th PL	95	81	83	
Addison Lane Apartments	4117 SW 20th Av	53	42	38	
Walmart	3570 SW Archer Rd	28	35	36	
MM 384	I-75 SW Williston RD	34	40	36	
Sundowne Villas Apartments	3600 Windmeadows Blvd	43	36	34	
Cabana Beach Apartments	1601 SW 51st Ter	25	26	34	
Campus Club Apartments	4000 SW 37th Blvd	23	37	21	
Picadilly Apartments	2220 Sw 34th St	19	20	20	
Hilton Garden Inn	4075 SW 33rd Pl		17	20	
Canopy Apartments	4400 SW 20th Av	25	28	19	
The Estates Apartments	3527 SW 20 th Av	23	26	19	
Lowe's	3500 SW Archer Rd		16	19	
Greenwich-Green Apartments	3515 SW 39th Blvd	13	17	18	
Stoneridge Apartments	3800 SW 34th St		14	18	
Target	3970 SW Archer Rd		14	17	
Sweetbay 34 th ST Plaza	2002 SW 34 th St	10	23	15	
Fire Station 19	2000 SW 43 rd St	12	17	15	
Best Buy	3750 SW Archer Rd		12	15	
Southwest Villas Apartments	3643 Sw 20th Av	10	18	14	
Roadway	4100 SW Archer Rd	18	23	13	
Exxon / Intersection SW 40 th Blvd	3960 SW Archer Rd	17	18	12	
Kangaroo Express	4234 SW 20th Av		16	12	
CVS Pharmacy	3404 SW Archer Rd		15	12	
Publix – Shopping Center	5200 SW 34th St		13	12	
Windmeadows Apartments	3700 Windmeadows Blvd		11	11	
Kangaroo Express	3424 SW Williston Rd		14	10	
Pinetree Gardens Aparments	4100 SW 20th Av		13	10	
Publix Butler Plaza Shopping Center	3100 SW 35th Blvd		11	10	
Motel 6	4000 SW 40th Blvd		17	9	
Spanish Trace Apartments	3500 Windmeadows Blvd		14	9	
Courtyard Marriott	3700 SW 42nd St		11	9	
Extended Stay America	3600 Sw 42nd St	5	30	8	
Gateway at Glades Apartments	3415 SW 39th Blvd		12	7	
Residence Inn	3275 SW 40th Blvd		12	5	

Identified Special Risks

Fire Station 19 Interstate 75 United States Postal Hub Center Butler Plaza Shopping Complex Significant number of large sized box stores Specialty compressed gas sales and storage business

Fire Management Zone I.2

Profile 0.22 square miles within Fire Management Zone I Population Density: N/A Median Household Income: N/A

Transportation Issues

Local Roads

Community Risk Assessment Features

Geospatial

County land borders zone Growth limited

Topography

Limited Road access Open space in use as park

Development and Population Growth

Low population density Low potential for development (protected land)

Transient populations

Work Force – Low Recreation – Low Transit – Low Education – Low

FMZ I.2 Building Make-up					
Туре	Building Count	Square Feet	Sprinklered		
Commercial	19	31,566	0		
Institutional	1	27,448	1		
Industrial	3	8,382	0		
Total:	23	67,396	1		

FMZ I.2 Building Risk by Probability/Consequence Category				
Risk Category	Count	Distribution		
Low Isolated	1	4.35%		
Special	22	95.65%		
Total	23	100%		

FMZ I.2 is primarily served by stations 15 and 19

Category	2010	2011	2012	2013	2014
Fire Risk - Low	2	0	0	1	0
Medical Risk - High	0	0	0	1	0
Medical Risk - Low	1	1	1	0	0
Rescue Risk - Low	1	0	0	0	0
Total	5	1	1	2	0

No calls fell under EMS Priority categories.

Identified Special Risks

Kanapaha Waste Water Treatment Facility (302 site)

Fire Management Zone I.3

Profile

0.02 square miles within Fire Management Zone I Population: N/A Median Household Income: N/A

Transportation Issues

Limited roads

Community Risk Assessment Features

Geospatial

County land borders zone Growth limited by established land use, zoning, and development guidance and plans. Infrastructure in place for growth

Topography

Limited Road access One way in - One way out Significant open space Elevation: There are no significant elevation changes in this area.

Climatic Impact

Area is within 100 year flood zone

Development and Population Growth

Low population density High potential for residential/commercial development

Transient populations

Work Force – Low Recreation – High Transit – Low Education - Low

FMZ I.3 Building Make-up				
Туре	Building Count	Square Feet	Sprinklered	
Residential	1	1,608	0	

FMZ I.3 Building Risk by Probability/Consequence Category				
Risk Category	Count	Distribution		
Low	1	100%		
Moderate	0	0%		
High	0	0%		
Maximum	0	0%		
Total	1	100%		

FMZ I.3 is primarily served by stations 15 and 19 No calls recorded for FMZ I.3 in 2010 or 2011 - small size and population

Identified Special Risks

N/A

Fire Management Zone I.4⁵⁵

Profile

0.05 square miles within Fire Management Zone I Population density: N/A Median household income: N/A

Transportation Issues

State road 24 borders zone Kanapaha Lake presents access barrier

Community Risk Assessment Features

Geospatial

County land Borders zone Growth potential identified within land use, zoning, and development guidance and plans. Infrastructure in place for growth Planned large limited mobility facility

Topography

Limited Road access One way in - One way out Significant open space

Development and Population Growth

Low population density High potential for residential/commercial development Ground was broken for a nursing care center in this zone in summer 2014. Studies on travel will not be needed until the center has been opened for at least one quarter of a year.

Transient populations

Work Force – Low Recreation – Low Transit – Low Education - Low

⁵⁵ A replacement facility for Gainesville Health Care Center (1311 SW 16th ST) is scheduled to open in FMZ I.4 in late 2015 or early 2016. The facility had 161 calls for service recorded in 2014.

FMZ I.4 Building Make-up						
Туре	Building Count	Square Feet	Sprinklered			
	Demolished or					
	removed - new					
	construction in-					
Residential	progress in 2014	NA	NA			
Institutional	Under Construction					

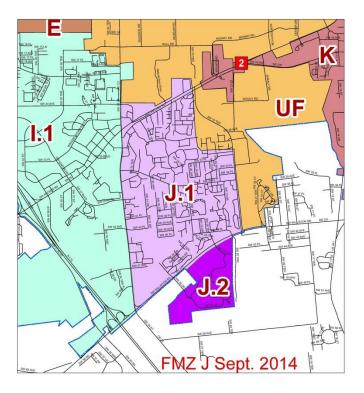
FMZ I.4 Building Risk by Probability/Consequence Category				
Risk Category	Count	Distribution		
Low	0	0%		
Moderate	0	0%		
High	0	0%		
Maximum	0	0%		
Total	0	0%		

FMZ I.4 is primarily served by stations 15 and 19 No calls recorded for FMZ I.4 in 2010 or 2011 Low demand zone, due primarily to small size and population

Identified Special Risks

Nursing Care facility under construction 4800 block SW Archer Road.

Fire Management Zone J



Modifications

In 2014, Fire Management Zone J was subdivided to aid in travel studies in one area of concern. The Oak Hammock complex houses a nursing home and assisted living units on SW Williston Road in an area outside the two-mile fire station radius. This area was identified during studies in 2012 as an area with a consistent need for services but each building has a unique address making studies difficult so the area was reclassified as J.2. Statistics for this area will be studied for 2014 and published in the next update.

Profile

1.63 square miles Population of 13,495 with a density of 8,258 individuals per square mile: METRO Median household income by census tract ranges from \$18,712 to \$20,787

Transportation Issues

State and County road ways including but not limited to: SR 24, SR 121, and CR 331 Established trucking route

Limited Access – Gated Communities

Location	Address	Туре	FMZ
	2800 SW Williston		
Campus Lodge	Road	Apartments	J
Gainesville Place	2800 SW 35th Place	Apartments	J
Grantwood	2508 SW 35th Place	Condo	J
Oxford Manor	2777 SW Archer Road	Apartments	J
The Laurels	4455 SW 34th Street	Apartments	J
University Club	2900 SW 23rd Terrace	Apartments	J
University Place	3705 SW 27th Street	Apartments	J

Community Risk Assessment Features

Geospatial

County and University of Florida land borders zone Growth potential within south and east areas of zone as identified within land use, zoning, and development guidance and plans. Infrastructure in place for growth

Topography

Traffic calming and residential pockets with dead end streets limiting access Areas of open space Elevation: There are no significant elevation changes in this area. Flood Risk in the Phoenix Apartments on SW 23rd Terrace

Disaster Exposure

Areas within 100-year flood zone

Development and Population Growth

Metro Classification High Population Density Medium potential for residential/commercial development Age Distribution:

<5 years old: 3.25% 5-17 years old: 3.09% 18-21 years old: 34.36% 22-29 years old: 38.35% 30-39 years old: 7.37% 40-49 years old: 3.73% 50-64 years old: 4.37% 65+ years old: 5.48%

Transient populations

Work Force – Low Recreation – Low Transit – Moderate to High Education - Low

FMZ J Building Make-up						
Туре	Building Count	Square Footage	Sprinklered			
Commercial	55	520,318	27			
Institutional	11	781,339	5			
Industrial	7	25,440	2			
Residential	1,156	8,063,304	183			
Total:	1,229	9,390,401	217			

FMZ J Building Risk by Probability/Consequence Category					
Risk Category	Count Distribution				
Low Isolated	1,211	98.54%			
Moderate	10	0.81%			
High	2	0.16%			
Special	6	0.49%			
Total	1,229	100.00%			

FMZ J is primarily served by station 2 and 19

FMZ J Service Demand Call Count by Risk Category – Excluding Service Calls					
Category	2010	2011	2012	2013	2014
EMS D (Highest Priority D & E Calls)					361
Fire Risk - High	5	11	6	1	4
Fire Risk - Low	89	76	89	85	95
Fire Risk - Moderate	10	3	15	1	0
Medical Risk - High	225	244	320	304	36
Medical Risk - Low	261	275	249	258	280
Medical Risk - Moderate	229	306	485	500	555
Rescue Risk - High	0	1	0	0	0
Rescue Risk - Low	2	4	7	3	4
Rescue Risk - Moderate	0	2	1	1	0
Special Hazard Risk - High	4	3	0	6	0
Special Hazard Risk - Low	13	11	6	10	15
Special Hazard Risk - Moderate	0	4	3	3	0
Total	838	940	1181	1172	1350

FMZ J Pr	FMZ J Priority EMS Calls as Dispatched in CAD						
Code	Description	2010	2011	2012	2013	2014	
E 06	Breathing Problems	78	82	118	110	127	
E 09	Cardiac / Respiratory Arrest	9	4	12	14	16	
E 10	Chest Pain	74	90	99	99	117	
E 15	Electrocution	1	2	0	1	0	
E 19	Heart Problems	12	16	14	30	23	
E 28	Stroke / CVA	12	17	24	27	26	
E 31	Unconscious / Fainting	48	78	70	63	88	

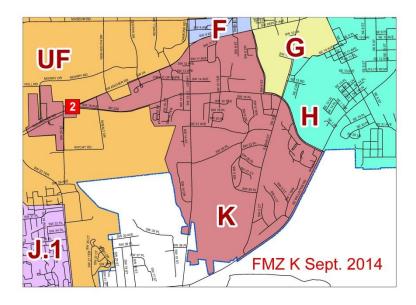
FMZ J High Call Volume Locations							
Name	Address	2012	2013	2014			
Park Meadows Health and Rehab	3250 SW 41st Pl	237	224	286			
Oak Hammock (See FMZ J.2)	2660 SW 53rd Ln	154	145	137			
Regency Oaks Apartments	3230 SW Archer Rd	43	60	60			
Select Specialty Hospital	2708 SW Archer Rd	44	53	40			
Meridian Behavioral Healthcare Transitions	3807 SW 34 th St	13	17	32			
Hickory Place Apartments	2323 SW 35 th Pl			32			
Gainesville Place Apartments	2800 SW 35th Pl	30	25	25			
Hidden Village Apartments	2725 SW 27 th Av	7	23	24			
The Enclave Apartments	3000 SW 35 th Pl	18	31	22			
The Polos Apartments	2330 SW Williston Rd	13	27	22			
Archer Court Apartments	3001 SW Archer Rd	14	15	21			
Rocky Point Apartments	3100 SW 35th Pl	26	31	20			
Archer Woods Apartments	3020 SW Archer Rd	12	19	20			
Ridgemar Commons Apartments	3611 SW 34th St	34	16	16			

Summer Place Villa Apartments	3316 SW 41 st Pl	8	15	16
Phoenix Apartments	3100>SW 24 th Wy,			
	SW 25 th DR, SW 25 th			
	Wy, 2620 SW 33 PL	15	20	36
Campus Lodge Apartments	2800 SW Williston Rd	28	12	12
Brandywine Apartments	2811 SW Archer Rd	11	12	12
Hunters Run Apartments	2600 SW Williston Rd	7	11	11
Southwest Retirement Home	3207 SW 42 nd Pl	14	12	8
Tuscan Bend Apartments	3009 SW Archer Rd	7	20	4
Meridian Behavioral Healthcare	3440 SW 28 th Tr	6	14	4

Identified Special Risks

Oak Hammock Assisted Nursing and Living Facility Nationwide Insurance Regional Offices

Fire Management Zone K



Profile

1.74 square miles Population of 7,395 with a density of 4,253 individuals per square mile: METRO Median household income by census tract ranges from \$18,542 to \$33,295

Transportation Issues

US, State and county roads including; SR 24, US 441, and CR 331 Established large creek bed running through zone Limited Access – Gated Communities

Location	Address	Туре	FMZ
French Quarter	999 SW 16th Avenue	Apartments	K
Somerset	1600 SW 16th Street	Condo	K

Community Risk Assessment Features

Geospatial

County and University of Florida land borders zone Growth potential consistent with land use, zoning, and development guidance and plans. Infrastructure in place for growth Expansion to south area in zone possible

Topography

Traffic calming, narrow roads, and residential pockets with dead end streets limiting access Areas of open space urban interface present Wetlands present Areas within 100-year flood zone – Flood Risk in Kirkwood Subdivision

Development and Population Growth

Metro Classification High Population Density High potential for commercial and residential development

Age Distribution:

<5 years old: 4.23% 5-17 years old: 4.54% 18-21 years old: 21.91% 22-29 years old: 39.62% 30-39 years old: 12.04% 40-49 years old: 4.84% 50-64 years old: 7.69% 65+ years old: 5.13%

Transient populations

Work Force – High Recreation – Low Transit – Moderate to High Education - Low

FMZ K Building Make-up							
Туре	Building Count	Square Feet	Sprinklered				
Commercial	117	1,948,699	54				
Institutional	21	1,532,472	20				
Industrial	11	148,564	3				
Residential	580	5,575,029	77				
Mixed	2	147,097	1				
Total:	731	9,351,861	155				

FMZ K High Rise Buildings						
Name	Stories	Sq Feet	Address	Use		
Lakeshore Towers	8	131,257	2306 SW 13 th St	Mixed		
Shands Cancer Hospital	10	509,452	1515 SW Archer Road	Institutional		

FMZ K Building Risk by Probability/Consequence Category				
Risk Category	Count	Distribution		
Low Isolated	660	90.29%		
Moderate	24	3.28%		
High	3	0.41%		
Special	41	5.61%		
Maximum	3	0.41%		
Total	731	100.00%		

FMZ K Buildings with Maximum Probability/Consequence Category			
Building Name Address			
Shands 13th St Parking Garage	1306 SW 13th St		
UF Parking Garage #6 (SW 16th St)	1321 SW 16th St		
Days Inn University Lobby & Banquet Center	1901 SW 13th St		

FMZ K is primarily served by stations 1 and 2 $\,$

FMZ K Service Demand Call C	FMZ K Service Demand Call Count by Risk Category – Excluding Service Calls						
Category	2010	2011	2012	2013	2014		
EMS D (Highest Priority D &							
E Calls)					273		
Fire Risk - High	5	8	9	6	6		
Fire Risk - Low	156	121	109	143	98		
Fire Risk - Moderate	8	3	0	1	1		
Medical Risk - High	227	241	230	293	24		
Medical Risk - Low	255	223	202	261	240		
Medical Risk - Moderate	229	317	551	716	422		
Rescue Risk - Low	16	6	7	7	4		
Rescue Risk – Moderate	0	0	1	0	3		
Special Hazard Risk - High	6	2	5	2	0		
Special Hazard Risk - Low	9	9	9	8	28		
Special Hazard Risk -							
Moderate	5	6	3	5	0		
Special Hazard Risk - Special	1	0	1	0	0		
Total	917	936	1127	1442*	1099		

*variation in calls reflects Shands UF incidents mapping in either FMZ UF or FMZ K

FMZ K Priority EMS Calls as Dispatched in CAD						
Code	Description	2010	2011	2012	2013	2014
E 06	Breathing Problems	68	83	69	89	85
E 09	Cardiac / Respiratory					
	Arrest	2	14	7	16	12
E 10	Chest Pain	64	72	68	83	75
E 15	Electrocution	0	0	1	0	0
E 19	Heart Problems	13	10	15	13	21
E 28	Stroke / CVA	12	10	18	12	8
E 31	Unconscious / Fainting	55	65	72	98	90

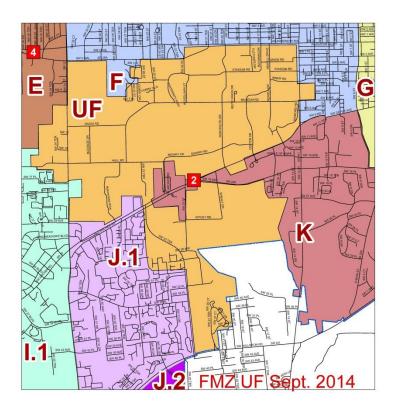
FMZ K High Call Volume	Locations			
Name	Address	2012	2013	2014
UF Health Cancer				
Center/Medical Plaza	2000 SW Archer Rd	175	191	197
Parklands Rehabilitation				
Nursing Center	1000 SW 16th Av	125	163	172
Gainesville Health and				
Rehab	1311 SW 16th St	252	189	161
Arbor Park Apartments	307 SW 16 th Av	17	17	46
Shands	1600 SW Archer Rd	46	44	41
American Cancer Society	2121 SW 16 th St	21	30	38
Winn Dixie	300 SW 16 th Av	37	21	31
VA Medical Center	1601 SW Archer Rd	29	32	28
Bivens Cove Apartments	3301 SW 13 th St	15	25	25
In the Pines Apartments	205 SE 16th Av	30	16	23
Shands Dialysis Center	2409 SW Archer Rd	20	24	22
Americas Best Value Inn	1900 SW 13th St	18	20	22
Boardwalk Apartments	2701 SW 13 th St	15	23	17
Arbor Park Apartments	309 SW 16 th Av	17	16	16
Paramount Plaza Hotel	2900 SW 13 th St	13	21	13
Shands South Tower	1515 SW Archer Rd	14	23	12
The Bartram	2337 SW Archer Rd	7	13	12
Days Inn	1901 SW 13 th St	5	12	12
Roadway	2300 SW Archer Rd	19	17	11
Country Gardens				
Apartments	2001 SW 16 th St	10	15	11
ABC Motel	2000 SW 13 th St	7	23	10
UF Health Endoscopy				
Center	2001 SW 13 th St	10	12	10
Steak n Shake	1610 SW 13 th St	6	14	5

Park 16 Townhouse				
Apartments	1111 SW 16th Av	16	15	3
University Gardens				
Apartments	920 SW Depot Av	1	11	3
Private Residence	3307 SW 1 st Wy	9	21	0

Identified Special Risks

Hospital – Shands at UF (302 site) Hospitals (Shands and VA) Fire Station 2 Power Generating Station Utility Sub-Station

Fire Management Zone UF



Profile

University of Florida primary campus 3.11 square miles Population of 10,536 with a density of 3,384 individuals per square mile: METRO Median household income by census tract ranges from \$15,557-\$17,006

Transportation Issues

US, State, County, and local roads including: US 441, SR 24, SR 26, SR 26-1 SR 121, and CR 331 Numerous established creek beds and two lakes

Community Risk Assessment Features

Geospatial

County, Federal, and University of Florida land within zone Growth potential consistent with land use, zoning, and development guidance and plans. Infrastructure in place for growth Significant expansion possible

Topography

Traffic calming, narrow roads and dead end streets limiting access Heavy pedestrian traffic Low established speed limits Areas of open space urban interface present Wetlands present Elevation: There are no significant elevation changes in this area.

Disaster Exposure

Areas within 100-year flood zone

Development and Population Growth

Metro Classification High Population Density High potential for commercial/residential development

Age Distribution:

<5 years old:1.40% 5-17 years old: 1.25% 18-21 years old: 74.30% 22-29 years old: 15.15% 30-39 years old: 5.02% 40-49 years old: 1.16% 50-64 years old: 1.38% 65+ years old: 0.35%

Transient populations

Work Force – High Recreation – High Transit – High Education - High

FMZ UF Building Make-up)		
Туре	Building Count	Square Feet	Sprinklered
Commercial	270	5,369,018	26
Institutional	344	12,805,406	81
Industrial	13	121,743	3
Residential	268	2,630,966	33
Total:	895	20,927,133	143

FMZ UF High-Rise Buildings						
Name	Stories	Sq Feet	Address	Туре		
Beaty Towers East	13	76,950	1365 Museum Rd	Residential		
Beaty Towers West	13	82, 810	1407 Museum Rd	Residential		
Ben Hill Griffin Stadium	7	144,100	245 Gale Lemerand Dr	Commercial		
Century Tower	13	10,200	375 Newell Drive	Institutional		
Dental Science Building	12	488,600	1395 Center Dr	Institutional		
Hilton UF Convention	7	136,942	1714 SW 34 th St	Commercial		
Center						
J Wayne Reitz Union	6	348,210	655 Reitz Union Drive	Institutional		
Shands Patient Services	14	588,570	1600 SW Archer Rd	Institutional		
MOVE TO K						
Shands Teaching Hospital	12	446,534	1600 SW Archer Rd	Institutional		
MOVE TO K						

FMZ UF Building Risk by Probability/Consequence Category					
Risk Category	Count	Distribution			
Low Isolated	710	79.33%			
Moderate	55	6.15%			
High	68	7.60%			
Special	47	5.25%			
Maximum	15	1.68%			
Total	895	100.00%			

FMZ UF Buildings with Maximum Probability/Consequence Category				
Building Name	Address			
UF Waste Water Treatment BNR Basins	1103 Gale Lemerand Dr			
UF #8 Parking Garage, Norman Hall	1210 SW 8th Ave			
UF Parking Garage 1 (Shands East)	1231 Newell Dr			
Communicore	1249 Center Dr			
UF Parking Garage 10 (Shands E)	1269 Newell Dr			
USDA Entomology Research Center Bldg 2	1700 SW 23rd Dr			
Schiebler Childrens Med.Svc.Ct	1701 SW 16th Ave			
UF Parking Garage 2 (Shands West)	1831 Mowry Rd			
Lacy Rabon Chilled Water Plant	1858 Mowry Rd			
UF Parking Garage 3 (Shands West)	1879 Mowry Rd			
UF Parking Garage 9 (Archer Rd N)	1995 SW Archer Rd			
UF Parking Garage 9 (Archer Rd S)	1995 SW Archer Rd			
UF Parking Garage 11 (Perf Arts)	3163 Hull Rd			
UF Parking Garage 4 (Museum Rd)	759 Newell Dr			
UF Parking Garage 5 (N/S Drive)	966 Gale Lemerand Dr			

FMZ UF Service Demand Call Count by Risk Category – Excluding Service Calls					
Category	2010	2011	2012	2013	2014
EMS D (Highest Priority D &					
E Calls)					130
Fire Risk - High	3	2	4	2	5
Fire Risk - Low	95	119	153	128	150
Fire Risk - Moderate	8	7	0	0	1
Medical Risk - High	133	127	141	108	10
Medical Risk - Low	210	183	236	159	207
Medical Risk - Moderate	198	251	435	280	455
Rescue Risk - High	0	0	0	0	0
Rescue Risk - Low	12	8	16	17	14
Rescue Risk - Moderate	1	3	1	0	1
Special Hazard Risk - High	5	3	7	3	0
Special Hazard Risk - Low	8	6	7	9	17
Special Hazard Risk -					
Moderate	3	2	10	6	0
Total	676	711	1010	712*	990

FMZ UF is primarily served by stations 1, 2, and 4

*variation in calls reflects Shands UF incidents mapping in either FMZ UF or FMZ K

FMZ UF	FMZ UF Priority EMS Calls as Dispatched in CAD					
Code	Description	2010	2011	2012	2013	2014
E 06	Breathing Problems	30	30	27	30	37
E 09	Cardiac / Respiratory					
	Arrest	4	2	5	1	2
E 10	Chest Pain	27	16	37	28	43
E 15	Electrocution	0	0	0	0	0
E 19	Heart Problems	6	8	3	9	6
E 28	Stroke / CVA	4	4	4	4	6
E 31	Unconscious / Fainting	105	94	116	111	142

FMZ UF High Call Volume Locations (See FMZ K for Shands and Cancer/Medical Center)					
Name	Address	2012	2013	2014	
*Note – UF Stadium EMS calls					
during games handled by	157 Gale Lemerand				
ACFR and are not represented	Dr				
here.		NA	NA	NA	
University Commons	2601 SW Archer Rd	17	27	37	
UF Orthopaedics	3450 Hull Rd	32	19	33	

Reitz Union	655 Reitz Union Dr	18	13	26
Hilton UF Convention Center	1714 SW 34 th ST			25
UF Health FL Surgical Center	3480 Hull Rd	18	19	18
Murphree Hall	110 Fletcher Dr	17	11	16
O'Connell Center	250 Gale Lemerand			
	Dr	19	12	15
Turlington Hall	330 Newell Dr	13	15	14
Broward Hall	680 Broward Dr	23	11	12
Jennings Hall	1515 Museum Rd	17	16	10
Rawlings Hall	651 Newell Dr	12	12	10
Beaty East	1365 Museum Rd	3	16	9

Identified Special Risks

Progress Energy (302 site) UF Physical Heat Plant #2 (302 site) Surge Area – Hazardous Waste Waste Water Facility Mowery Road Ben Hill Griffin Stadium O'Connell Center Numerous large venue assembly occupancies Sororities and Dormitories Parking Garages Multiple Bio-Level 3 Containment Facilities for Experimental Testing and Analysis

Critical Task Analyses

Gainesville Fire Rescue (GFR) has a long-established response matrix designed to meet the effective response force (ERF) needs of fire, medical, rescue, and special hazard risks. The critical task matrix here reflects the department's current deployment plan for all hazard levels.

The GFR Response Matrix is included after the critical task tables. The matrix was updated in November 2013 after coordinating with Alachua County Fire Rescue and the Combined Communications Center to implement dispatch changes recommended by the CFAI Peer Assessor Team for fire incidents:

- A separate response plan and dispatch call type FIREAP was established for appliance fires and they were removed from the response plan for building fires.
- A new response plan and dispatch call type FIREUNK were established to provide an investigative level of response for possible fire investigations from unknown sources rather than using a building fire response.
- A new response plan and dispatch call type FIREOUT were established to provide for a reduced level of response for fires extinguished prior to arrival.
- The response plan for dispatch call type ODOR was modified to apply to all buildings with an odor but no visible smoke where previously it only applied to commercial buildings.

Risk Categories for Incident Types

(See the appendix for a complete list of NFIRS and CAD Incident Type Categorization)

Special Note: Although each GFR apparatus has personnel trained at the EMT and Paramedic levels, GFR does not provide EMS transport services; therefore, critical tasks and performance measures related to those tasks provided by Alachua County Rescue units are not included in this SOC.

Fire Risks

Critical tasks, response resources, and number of personnel for a low risk fire incident.

Description: Single Company or Two-Company Response - Low risk fires may usually be extinguished with one or two companies totaling three to eight personnel. Low risk fire responses are typically small fires not involving buildings and may also be investigative in nature. Examples include brush fires, dumpster fires, fires of unknown source, sign fires, transformer fires, trash fires, vehicle fires, appliance fires, shed fires, and fires that are out prior to arrival.

Critical Task Table – Low Risk Fire

TASK	Number of Personnel Needed
Attack Line	2
Search	2
Operator	1
Incident Command	1
Total	3 to 8

Response – Low Risk Fire

APPARATUS	Minimum Staffing on Unit
1 Engine, Quint, Truck or Tower	3
1 Engine, Quint, Truck or Tower	3
Minimum Effective Response Force	3 to 8

Fire Risks

Critical tasks, response resources, and number of personnel for a <u>moderate risk fire incident</u>. (Two transport personnel respond from Alachua County Fire Rescue)

Description: Equivalent of 2 Engines, 1 Truck, 1 Squad, and 1 District Chief (211)- Moderate risk fires present an immediate life-threat or are large enough to require additional resources beyond a single or two-company response. Examples include fires in single-family type structures, small non-residential buildings, portable buildings used as fixed structures, fires in motor homes, fires in RV's or large vehicles such as semi-trucks, and boat or train fires, and outside fires with building exposures.

Critical Task Table – Moderate Risk Fire

TASK	Number of Personnel Needed
Attack Line x 2	4
Search	2
Operator	1
Rapid Intervention Team	2
Water Supply	1
Ventilation	2
Incident Command	1
Total	13 (+2 Transport)

Response – Moderate Risk Fire

APPARATUS	Minimum Staffing on Unit
1 Engine, Quint, Truck or Tower	3
1 Engine, Quint, Truck or Tower	3
1 Quint, Truck or Tower	4
1 Squad	2
1 District Chief	1
Minimum Effective Response Force	13 to 15 (+2 Transport)

Fire Risks

Critical tasks, response resources, and number of personnel for a <u>high or special risk fire incident</u>. (Two transport personnel respond from Alachua County Fire Rescue)

Description: Equivalent of 3 Engines, 2 Trucks, 1 Squad, and 1 District Chief (311). May include addition of Hazardous Materials Unit (4 personnel) - High or special risk fires present the need for additional resources either due to the size or type of occupancy or vehicle, the limited mobility of occupants or number of occupants at risk or the presence of risks such as fuel, chemical, nuclear or biological sources. Examples include multi-family and commercial buildings, institutional buildings with occupants who needs evacuation assistance, buildings with significant hazardous materials risks, railcar fires, and aircraft fires.

TASK	Number of Personnel Needed
Attack Line x 2	4
Backup Line	2
Search	2
Operator	1
Rapid Intervention Team	2
Water Supply	1
Ventilation	2
Utilities/Forcible Entry/Hose Management	3
Safety	1
Incident Command	1
Hazardous Materials Mitigation*	4
Total	19 / *23 (+2 Transport)

Critical Task Table – High / Special Risk Fire

Response – High / Special Risk Fire

APPARATUS	Minimum Staffing on Unit
1 Engine, Quint, Truck or Tower	3
1 Engine, Quint, Truck or Tower	3
1 Engine, Quint, Truck or Tower	3
1 Quint, Truck or Tower	4
1 Quint, Truck or Tower	4
1 Squad	2
1 District Chief	1
1 Hazmat Unit when indicated*	4
Minimum Effective Response Force	20 to 23 / *24 to 28 (+2 Transport)

EMS Risks

(See the appendix for a complete list of categorized medical response types.)

Critical tasks, response resources, and number of personnel for a low risk medical incident.

Description: Low risk medical calls are those calls that typically require basic life support (BLS) services and have low potential for creating life-threatening conditions. Gainesville uses the National Academy of Emergency Medical Dispatch (NAEMD) categorization system of Alpha, Bravo, Charlie, Delta, Echo, and Omega. Alpha, Bravo, and Omega level calls will generally constitute the low risk medical group. In most of these cases the non-transport (NT) unit (fire apparatus) will respond as a Hot or emergency unit and the transport unit (T) from Alachua County Fire Rescue (ACFR) will respond as a Cold or non-emergency unit.

Critical Task Table – Low Risk EMS

TASK	Number of Personnel Needed
Patient Assessment	1
Patient Management	1
Total	2

Response – Low Risk EMS

APPARATUS	Minimum Staffing on Unit
Single company: Squad, Engine, Quint, Truck or	2 to 4
Tower	
Minimum Effective Response Force	2

EMS Risks

Critical tasks, response resources, and number of personnel for a moderate risk medical incident.

Description: Moderate risk medical calls will typically include those calls categorized in the NAEMD system as Charlie level responses and which may require a higher level of intervention using advanced life support protocols (ALS). These calls present a significant enough life-risk or potential that the transport unit from ACFR will also respond as a Hot or emergency unit.

Critical Task Table – Moderate Risk EMS

TASK	Number of Personnel Needed
Patient Assessment	1
Patient Management	1
Total	2

Response – Moderate Risk EMS

APPARATUS	Minimum Staffing on Unit
Single company: Squad, Engine, Quint, Truck or	2 to 4
Tower	
Minimum Effective Response Force	2

EMS Risks

Critical tasks, response resources, and number of personnel for a high risk medical incident.

Description: High risk medical calls are those calls categorized as Delta and Echo calls in the NAEMD system. Although these calls currently receive the same level of response as moderate risk calls, they present immediately life-threatening circumstances and, in the rare case of calls for service being stacked, these calls will be dispatched immediately, even if a unit must be pulled from a lower level call. Many of these calls are also classified as "priority calls." Priority calls are routed to the fire and EMS dispatchers immediately before completing the EMD questioning sequence whereas processing of low and moderate risk calls can allow for additional time to complete the EMD questioning sequence prior to the calls being routed to dispatchers. Cardiac and respiratory arrests or problems, stroke, unconsciousness, choking, traumatic injuries, severe bleeding, industrial accidents, imminent childbirth, drowning, and electrocution are all examples of calls in the high risk category.

Critical Task Table – High Risk EMS

TASK	Number of Personnel Needed
Patient Assessment	1
Patient Management	1
Total	2

Response – High Risk EMS

APPARATUS	Minimum Staffing on Unit
Single company: Squad, Engine, Quint, Truck or	2 to 4
Tower	
Minimum Effective Response Force	2

EMS Risks

Critical tasks, response resources, and number of personnel for a special risk medical incident.

Description: Maximum or special risk medical responses would be those calls where exceptional circumstances exist causing injuries to large groups of individuals through natural or man-made disasters. The initial effective response force for these types of events would be the same as that for high risk medical responses and the incident commander would be responsible for requesting additional resources while enroute or after arriving on scene. Examples of maximum or special risk medical events would be multivehicle accidents with multiple patients, mass casualty incidents such as multiple shootings, and multiple injuries from a storm event. Events related to hazardous materials releases, explosions, building collapses, and other events that require hazmat or technical rescue resources are classified in the Rescue and Special Hazards response categories.

Critical Task Table – Maximum/Special Risk EMS

TASK	Number of Personnel Needed
Patient Assessment	1
Patient Management	1
Incident Command	1
Total	3

Response – Maximum Risk EMS

APPARATUS	Minimum Staffing on Unit
Single company: Squad, Engine, Quint, Truck or	2 to 4
Tower	
District Chief	1
Minimum Effective Response Force	3

Critical tasks, response resources, and number of personnel for a low risk rescue incident.

Description: Low risk rescue calls can generally be handled by a single company without specialized extrication or rescue equipment. Examples of these calls are removing uninjured occupants from stopped elevators, evaluating building damage from a tree or vehicle where no injuries have occurred and other non-emergency lockout situations.

Critical Task Table – Low Risk Rescue

TASK	Number of Personnel Needed
Rescuer	1
Scene oversight and rescue assist	1
Total	2

Response – Low Risk Rescue

APPARATUS	Minimum Staffing on Unit
Single company: Squad, Engine, Quint, Truck or	2 to 4
Tower	
Minimum Effective Response Force	2

Critical tasks, response resources, and number of personnel for a moderate risk rescue incident.

Description: Moderate risk rescue calls may initially be handled by the initial arriving company; however these calls will typically have a patient or victim already injured or at risk and could develop into high risk calls requiring technical rescue expertise. Examples of moderate risk rescue calls include basic extrication from vehicle crashes or traumatic injury events, rescues from electrical risk conditions, and drowning or swimming area rescues.

Critical Task Table – Moderate Risk Rescue

TASK	Number of Personnel Needed
Rescuers (extrication operations)	2
Rescuers (tools and equipment management)	2
Scene Safety	1
Incident Commander	1
Total	6

Response – Moderate Risk Rescue

APPARATUS	Minimum Staffing on Unit
Single company: Engine, Quint, Truck or Tower	3 to 4
Squad	2
District Chief	1
Minimum Effective Response Force	6

Critical tasks, response resources, and number of personnel for a high risk rescue incident.

Description: High risk rescues involve complex situations that put both victims and responders at risk. These events will require additional apparatus and personnel in the initial dispatch and may require specialized equipment and personnel with technical rescue at the direction of the incident commander. Examples include elevated rescues from buildings or scaffolding, swift water rescues from flooding, and rescues from collapsed buildings, confined spaces, and heavy machinery.

Critical Task Table – High Risk Rescue

TASK	Number of Personnel Needed
Rescuers (entry)	2
Rescuers (back-up)	2
Rescuers (tools, equipment, and haul team)	4
Safety Officer	1
Incident Commander	1
Total	10

Response – High Risk Rescue

APPARATUS	Minimum Staffing on Unit
Single company: Engine, Quint, Truck or Tower	3 to 4
Truck or Tower	4
Squad	2
District Chief	1
Minimum Effective Response Force	10

Critical tasks, response resources, and number of personnel for a <u>maximum/special risk rescue</u> incident.

Description: Maximum or special risk rescues may have an initial effective response force similar to high risk rescues; however, they will likely be long-term events spanning days or even weeks and requiring rotations of personnel based on the direction of an incident commander. Examples include search and rescue operations from multiple buildings damaged during an explosion, aircraft crash or natural disaster, and large-scale building assessments for patients and additional fire risks due to significant multiple lightning strikes or other weather conditions.

Critical Task Table – Maximum Risk Rescue

TASK	Number of Personnel Needed
Search and Rescue Groups (3 member teams)	6
Squad Leaders (1 per S & R Group)	2
Safety Officer	1
Incident Command	1
Total	10

Response – Maximum Risk Rescue

APPARATUS	Minimum Staffing on Unit
Single company: Engine, Quint, Truck or Tower	3 to 4
Truck or Tower	4
Squad	2
District Chief	1
Minimum Effective Response Force	10

Hazardous Materials Spills, Leaks, Releases, WMD's

Critical tasks, response resources, and number of personnel for a low risk special hazard incident.

Description: Low risk special hazard calls can typically be handled by a single company without specialized hazardous materials training. These calls will usually not have any patients and will require stabilizing or mitigating a minor leak or spill such as roadway spills from routine vehicle crashes. GFR classifies these as Level 0 and Level 1 hazmat responses.

Critical Task Table - Low Risk Special Hazard

TASK	Number of Personnel Needed
Operations Level Hazmat Responders	2
Operations Level Hazmat Incident Commander	1
Total	3

Response – Low Risk Special Hazard

APPARATUS	Minimum Staffing on Unit
Single Company: Engine, Quint, Truck or Tower	3 to 4
Minimum Effective Response Force	3

Critical tasks, response resources, and number of personnel for a <u>moderate risk special hazard</u> <u>incident</u>.

Description: Moderate risk special hazard events will require additional personnel and the addition of the hazardous materials team. These calls may or may not have patients, but will require the expertise and special training of the hazmat team, as well as additional fire suppression units and an incident commander to ensure scene stability. Examples would be motor vehicle accidents involving transport of hazardous materials and explosions or releases of toxic or flammable liquids, solids or gases. GFR usually classifies these as Level 2 hazmat incidents.

TASK	Number of Personnel Needed					
Hazmat Team (local level)	4					
Additional Hazmat Technicians (special call from	3					
on-duty units)						
Hazmat Operations Level personnel (an additional	3					
engine)						
Hazmat Incident Commander	1					
Safety – Special Operations Chief	1					
Total	12					

Critical Task Table – Moderate Risk Special Hazard

Response – Moderate Risk Special Hazard

APPARATUS	Minimum Staffing on Unit
Equivalent of 2 Engines: Engine, Quint, Truck, or	6
Tower	
Hazmat Team	4
Incident Command	1
Special Operations Chief	1
Minimum Effective Response Force	12

Critical tasks, response resources, and number of personnel for a high risk special hazard incident.

Description: High risk special hazards will require additional personnel to manage longer operational periods than lower risk events. These events may or may not have patients, but will typically involve conditions that may require the rotation of personnel to mitigate a spill, leak or release. Examples include confirmed explosions without fires, significant chemical hazards or releases, and radioactive or biological hazards. These types of calls may also involve responses from law enforcement or federal resources to stabilize and mitigate risks. These incidents will generally be classified as Level 3 hazmat incidents by GFR.

TASK	Number of Personnel Needed
Hazmat Team (entry and back up)	6
Decontamination and medical team	4
Hazmat ICS position staffing (entry, research,	5
decontamination, medical, safety)	
Incident Commander and Safety	2
Safety – Special Operations Chief	1
Total	18

Critical Task Table – High Risk Special Hazard

Response – High Risk Special Hazard

APPARATUS	Minimum Staffing on Unit						
Equivalent of 2 Engines: Engine, Quint, Truck, or	6						
Tower							
1 Tower	4						
Hazmat Team	4						
1 Squad	2						
Incident Command	1						
Special Operations Chief	1						
Minimum Effective Response Force	18						

Critical tasks, response resources, and number of personnel for a special risk special hazard incident.

Description: Maximum of special risk special hazards may have large-scale potential for impact to the community. They will typically begin as moderate or high risk special hazards and may have longer operational periods and additional personnel added based on direction of the incident commander. These types of calls may also involve responses from law enforcement or federal resources to stabilize and mitigate risks. A confirmed explosive device that has not been detonated and which the potential is unknown is an example of an incident with maximum or special risk.

TASK	Number of Personnel Needed
Hazmat Team (entry and back up)	6
Decontamination and medical team	4
Hazmat ICS position staffing (entry, research,	5
decontamination, medical, safety)	
Hazmat Branch Manager	1
Incident Commander and Safety	1
Safety – Special Operations Chief	1
Total	18

Critical Task Table – Maximum Risk Special Hazard

Response – Maximum Risk Special Hazard

APPARATUS	Minimum Staffing on Unit
Equivalent of 2 Engines: Engine, Quint, Truck, or	6
Tower	
1 Tower	4
Hazmat Team	4
1 Squad	2
Incident Command	1
Special Operations Chief	1
Minimum Effective Response Force	18

GFR Response Matrix

The GFR Response Matrix found on the next page uses the following abbreviations to indicate the type of units that should be deployed:

E = Engine Company TW = Tower, Quint or Truck Company SQ = Squad or Heavy Rescue Company R = Rescue or Ambulance Company DC = District Chief DOF = Division of Forestry ARFF = Airport Crash Rescue Trucks (2) Chem62 = ARFF Truck Chemical 62 H = HazMat SC = Special Ops Chief

Table 12 GFR Response Matrix

GFR Response Matrix Call Type	Response
Alarm, Reduced Response	1E
Alert 1	1E + ARFF + DC
Alert 2 and Alert 3	2E + 1TW + 1SQ + 1R + ARFF + DC
Alert 30 (off airport)	2E + 1TW + 1SQ + 1R + St6N + DC
Appliance Fire (New starting 11/14/13)	1E + 1TW
Brush Fire	1E
Brush Fire w/exposure	2E + 1TW + 1R + DC + DOF
Building Collapse w/PI	2E + 1TW + 1SQ + 1R + DC
Building Damage w/o PI	1E
Building Fire Commercial	3E + 2TW + 1SQ + 1R + DC
Building Fire Institutional	3E + 2TW + 1SQ + 1R + DC
Building Fire Residential	2E + 1TW + 1SQ + 1R + DC
Commercial Fire Alarm	1E + 1TW
Confined Space Rescue	2E + 1TW + 1SQ + 1R + DC
Dumpster Fire	1E
Dumpster Fire w/Exposure	2E + 1TW + 1SQ + 1R + DC
Elevated Rescue	1E + 1TW + 1SQ + 1R + DC 1E + 1TW + 1SQ + 1R + 1DC
Elevator Stuck	1TW
Emergency Lockout w/PI	1E + 1R
Explosive Device	1E + 1TW + 1R + DC
Fire Unknown (New starting 11/14/13)	1E
Fire Out (New starting 11/14/13)	1E + 1 TW
Institutional Fire Alarm	2E + 1TW + DC
Large Vehicle Fire	2E + 1TW + 1R + DC
Level 0 HazMat	1E
Level 1 HazMat	1E + 1H
Level 2 HazMat	2E + 1R + SC + DC
Level 3 HazMat	2E + 1TW + 1SQ + 1R + SC + DC
Mutual Aid Request	As Requested + DC
Mutual Aid HazMat	Station 2 (E2, H2) + SC + DC
Odor Inside a Building (Chgd from Comm only 11/14)	1E + 1TW
Residential Fire Alarm	1E
Service Call	1E
Shed Fire w/o exposure	2E
Shed Fire w/Exposure	2E + 1TW + 1SQ + 1R + DC
Sign Fire	1E
Smoke Investigation outside	1E
Storm Damage	1E + 1TW
Train Fire	2E + 1TW + 1R + DC
Transformer Fire	1E
Trash Fire	1E
Trash Fire w/exposure	2E + 1TW + 1SQ + 1R + DC
Trouble Alarm	1E
UF Automatic Alarm non-resident	1E + 1TW
Vehicle Accident w/>2PT	1E + 2R + SQ + DC
Vehicle Accident w/Extrication	1E + 1TW + 1R + 1SQ + DC
Vehicle Accident w/HazMat	1E + 1R + 1H + SC + DC
Water / Smoke Salvage	1TW + 1 SQ
Water Rescue	1E + 1SQ + 1R
Wires Down w/Fire	1E + Power Company

Section E. Historical Perspective and System Performance

System Overview

The City of Gainesville receives services for fire, medical, rescue, and specials hazards risks from seven city stations and several county stations, one of which is now inside the city limits. Each station has at least one apparatus and company that is capable of providing advanced life support services, beginning an initial fire attack, and initiating rescue and special hazard operations. The City has an eighth station at the Gainesville Regional Airport which provides basic life support and aircraft rescue and firefighting services. The efforts of first arriving units are complemented by additional city or county units which fulfill the critical task requirements of the effective response force (ERF) for each event.

Approximately 80% or 50 square miles of the City's 62.7 square miles is within a two-mile radius of a city or county fire station. Although GFR does map first due areas for each station with the assistance of Alachua County Fire Rescue's E911 mapping staff, these areas are not used for deployment unless a situation occurred where the Combined Communications Center Computer Aided Dispatch (CAD) system was out of service. Deployment is based on quickest unit dispatch as calculated by the CAD system using vehicle location, vehicle status, and vehicle type.

Distribution

Distribution studies help departments evaluate the system performance of first due units. In an ideal situation, each fire station has at least one "first due" unit available for deployment from each station; however, many factors can affect the starting locations of first due units, particularly during normal business hours on weekdays. Gainesville Fire Rescue (GFR) uses a deployment process based on an automated vehicle location (AVL) system. This system maximizes the department's ability to send the quickest city or county unit based on that unit's GPS position at the time of

dispatch. As a result, units that may be passing through another unit's "first due area" will be deployed if they are closer than the first due unit. The GFR Deputy Chief of Operations evaluates first arriving unit travel on a monthly basis for GFR unit performance in the city limits and the automatic aid area. First arriving unit travel is evaluated for CFAI benchmarking on an annual basis using travel for both GFR and ACFR units within the city limits only.

Concentration

Concentration studies focus on the depth of the department's resources and its ability in providing the necessary number of personnel and apparatus required by the critical task matrix to make up the ERF needed for multi-company calls for service. GFR evaluates ERF for building fires on at least an annual basis. The agency does not respond to enough multi-company technical rescue, hazardous materials or emergency medical incidents to support statistical analysis for ERF.

Risk Level Categories

The CFAI provides a model of risk categories which GFR has used to classify its historical records of calls for service and apparatus responses. This system applies a four-level rating of Low, Moderate, High, and Special to the four risk groups: Fire, Medical, Rescue, and Special Hazards. Each of the 16 resulting risk categories has an effective response force (ERF) of units and personnel described in the Critical Task Analyses. Performance is measured based on the arrival of the first unit and on the arrival of all units needed for the ERF.

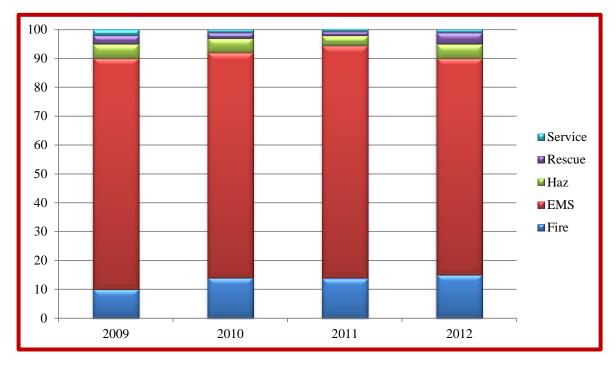
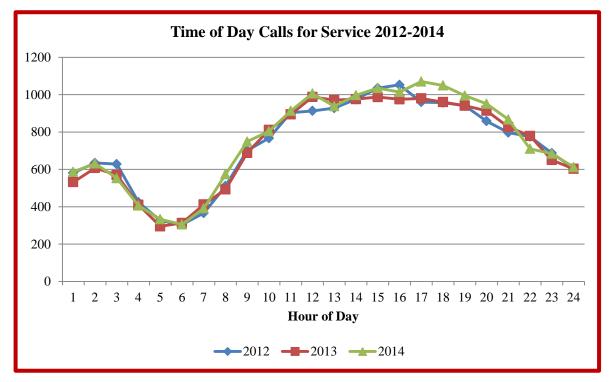


Figure 16 Distribution of Historical Service by Risk Category





Percentile Reporting

The CFAI recommends the use of percentile reporting to describe performance. A 90% percentile time represents the time at which 90% of performance has been met or has been better than. This measurement is designed to capture the majority of the bell curve of performance.

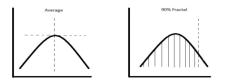


Figure 18 Example of 90% Percentile Distribution

Baselines and Benchmarks for Response Standards of Cover

"Standards of cover are defined as those written policies and procedures that establish the distribution and concentration of fixed and mobile resources of an organization." (CFAI, 2008).

Gainesville Fire Rescue has historically reviewed turnout and travel performance in relation to the objectives established in NFPA1710. Results have been compiled quarterly and are reported annually in the City of Gainesville's Annual Financial and Operating Plan. NFPA1710 standards are a guideline for departments; however, departments and communities must establish the service level objectives that can be achieved based on the unique characteristics of each community, its fire rescue resources, and its expectations for service. Baseline performance is evaluated for call processing, turnout, travel, and total response interval to deploy the first arriving unit and an effective response force (ERF). The baseline performance is used to establish service level performance objectives for the first arriving unit and ERF in Section G. Performance Objectives and Measures⁵⁶:

⁵⁶ CFAI Performance Indicator 2C.1

Availability and Reliability

Assessing unit availability can include looking at how frequently multiple units are committed on calls simultaneously.⁵⁷ This study has been updated to capture a full year of service with Squad 2 as an active unit and evaluates simultaneous commitment for apparatus in adjacent service areas, including responses outside the city limits.

Table 13 July 2014 – June 2015 Simultaneously Committed Time Periods for Units in Adjacent Areas

	Count of Simultaneous	Average times per day of units being simultaneously
Unit Combination	Commitment Events	committed
SQ1 E3	1037	2.8
SQ1 E1	880	2.4
SQ1 E2	774	2.0
E2 TW2	736	2.0
E2 E19	714	2.0
SQ1 E5	656	1.8
E1 TW1	640	1.8
E4 E19	638	1.7
Q8 E5	550	1.5
E7 Q8	524	1.4
E5 E1	520	1.4
E4 E7	427	1.2
SQ2 E2	412	1.1
SQ2 E19	407	1.1
E4 Q8	388	1.1
E1 E3 SQ1	364	1.0
E1 E4	352	1.0
SQ1 SQ2	315	0.86
E1 TW1 SQ1	276	0.76
SQ2 E4	264	0.72
E2 TW2 SQ2	127	0.35
E1 E2 TW1 TW2	81	0.22
E1 E2 E3 E4 E5 E7 Q8	10	NA

⁵⁷ STATSFD Committed and Simultaneous functions – excludes incidents of 60 seconds or less overlap

Availability may be impacted by the frequency of simultaneous⁵⁸ demands on the system. A review of incidents dispatched during 2014 system-wide shows that over 9,000 incidents were initiated while one other incident was occurring; nearly 2,500 were initiated while two other incidents were already in-progress; and almost 800 new incidents occurred while there were already three active incidents. On the infrequent occasions when calls were initiated while five or more incidents were in-progress, the days of the week impacted most were Tuesday and Wednesday.



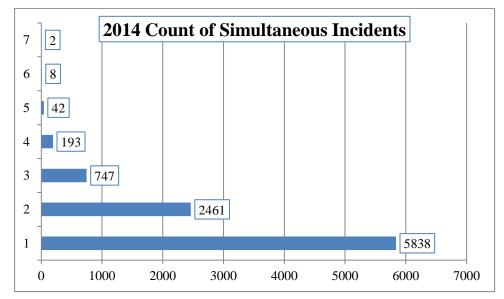


Table 14 Count of New Incidents That Occurred While One Incident Was Active by Day of Week

Count by Day of Week (Thu 1/2/14 thru Wed 12/31/14)	2014
Monday	846
Tuesday	827
Wednesday	827
Thursday	841
Friday	866
Saturday	849
Sunday	772

⁵⁸ STATSFD Simultaneous function looks at incidents system-wide and assigns a value to an incident to indicate how many other incidents were in-progress when that incident was initiated.

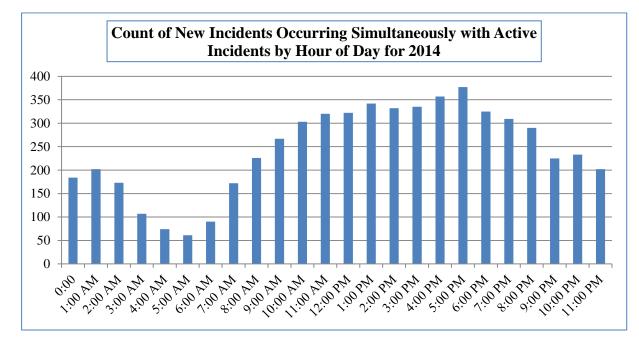


Figure 20 Chart of 2014 Frequency of Simultaneous Incidents by Hour of Day

Table 15 Unit Response Counts Within First Due Areas for 2014

First Due Area of Response	1	%	2	%	3	%	4	%	5	%	7	%	8	%	ACFR First Due Areas 12,16,19 In the City Limits	%
Engine 1	1182	29%	143	5%	253	8%	30	2%	130	6%	1	0%	6	0%	7	1%
Engine 2	184	5%	2117	74%	18	1%	112	6%	22	1%	3	0%	4	0%	149	24%
Engine 3	293	7%	12	0%	2411	72%	8	0%	85	4%	0	0%	4	0%	3	0%
Engine 4	61	1%	69	2%	15	0%	1162	66%	31	1%	16	2%	51	4%	223	36%
Engine 5	154	4%	23	1%	287	9%	32	2%	1516	71%	40	4%	170	14%	4	1%
Engine 7	19	0%	3	0%	13	0%	238	14%	38	2%	688	76%	140	11%	9	1%
Quint 8	27	1%	15	1%	40	1%	108	6%	178	8%	149	17%	838	67%	16	3%
Squad 1	2142	53%	124	4%	304	9%	51	3%	130	6%	3	0%	30	2%	9	1%
Squad 2	8	0%	337	12%	3	0%	14	1%	6	0%	3	0%	4	0%	200	32%
Total Data Studied	4070		2843		3344		1755		2136		903		1247		620	

Section F. Comparability

Comparing performance between fire rescue departments continues to be a challenging process due to the variations in our service areas, populations, financial resources, and levels of services. Recent efforts by the Florida Benchmarking Consortium (FBC) have attempted to help municipalities compare categories of services such as Public Works, Parks and Recreation, and Fire Rescue Services for both cities and counties. FBC has used percentages rather than percentile reporting for the past several years and will be changing to percentile reporting in 2013 for data collection of fire rescue performance to provide future consistency with accreditation measures.

One FBC measure that is helpful in comparison between agencies is measure FR44: The percentage of building fire call response times (turnout + travel) equal to or less than five minutes. The statewide average for this benchmark for cities for 2011 was 50%.⁵⁹ Gainesville's percentage for the same time period was 52%. Lakeland, a Florida city of approximately 98,000 with an area of 65 square miles is similar to Gainesville; their performance was at 49% for the same measure. Tallahassee, a Florida city of over 180,000 with 100 square miles, represents a possible future vision of Gainesville after additional annexations; their performance on this measure was 34%.

Within Florida, there are several accredited agencies. None of these agencies are a close match to Gainesville, and most of them have denser populations and smaller travel areas than Gainesville with the exception of The Villages, a community served from six stations with 11 apparatus and which is roughly half the size and population of Gainesville; however, the populations are significantly different with Gainesville being a university city and The Villages being a retirement community. Consequently, The Villages services are designed to meet a higher medical need and they staff three quick response vehicles to meet this need.

The Villages Public Safety Department Standards of Cover (pg. 22) for 2011 reported their percentile travel baseline on emergency/potentially life-threatening calls at 6:25 or less 90% of the time. Gainesville's percentile time for emergency/potentially life-threatening calls has been: 2009 = 7:07; 2010 = 7:16, and 2011 = 7:09.

⁵⁹ Data come from the draft annual report for FBC for 2011 performance.

Fire Rescue Departments in Florida currently accredited:

(Values are rounded for ease of comparison)

Agency	Approximate	Phone	
Bradenton	Population 60 50,000	941-932-9600	
Broward SO Dept. of Fire and	165,000	954-831-8201	
1	105,000	934-031-0201	
EMS (Fort Lauderdale)	75.000	777 202 9711	
City of Seminole (Fire District)	75,000	727-393-8711	
Clearwater	110,000	727-562-4334	
Coral Gables	45,000	305-460-5571	
Doral (Miami Dade)	1,900,000	786-331-5109	
Eglin AFB			
Gainesville	126,000	352-334-5078	
Key Biscayne	10,500	305-365-8999	
MacDill AFB	19,000	813-828-3438	
Maitland	16,000	407-539-6345	
Miami Beach	91,000	305-673-7120	
Miami-Dade	1,900,000	786-331-5109	
Naval Support Activity Panama	3335	850-235-5691	
City			
Orange County	854,000	407-836-9178	
Orlando	224,000	407-246-3125	
Palm Beach Gardens	48,000	561-799-4367	
Palm Harbor	57,000	727-784-0454	
St. Petersburg	250,000	727-893-7694	
Tampa	330,000	813-274-7527	
Temple Terrace	26,000	813-506-6702	
The Villages	64,000	352-205-8280	
Village of Key Biscayne	12,300	305-365-8989	
Winter Park	28,000	407-599-3298	

⁶⁰ CPSE List of Accredited Agencies

Section G. Performance Objectives and Measures

Finalizing Performance Measures

A critical purpose for the Standards of Cover (SOC) is the adoption of service level performance objectives. After reviewing the history of the community and its department; the planning and funding for services; the baseline performance and risk summary for recent years; and the community risk assessment, the community's leaders establish performance objectives through the adoption of the SOC and Strategic Plan.

The adoption of these measures acknowledges the relationship between the community's needs and its capability and willingness to support a level of service that is acceptable to the community. While a national standard may recommend travel times at four minutes, a community may not be capable financially of building enough stations, purchasing enough apparatus or hiring enough employees to meet that objective and must, therefore, determine what performance objectives it wants its fire rescue department to strive for based on the resources available.

Although performance objectives are established for each segment of time: call processing, turnout, and travel, it is ultimately the total performance of the system or *total response time* that has the greatest impact on the successful delivery of services. When establishing these individual performance objectives, it is important to keep in mind that these pieces fit together. The separate benchmarking of each objective is designed to facilitate planning specific to each segment of the total response.

Baselines are the most recent performance and benchmarks are the objectives. Baseline and benchmark times are represented with a percentile system. A 90% percentile time represents the time at which 90% of performance is at or *is better than*; for example, if a 90% percentile turnout time is 1:11, that means that 90% of all turnout times in that category were at or better than 1:11. This section establishes the service level performance objectives for the City of Gainesville.

System Wide Performance - Service Level Objectives

Call Processing Objectives

Call processing services are provided by the Alachua County Sheriff's Office Combined Communications Center (CCC). Data for calculating call processing times are obtained from the computer-aided dispatch system (CAD) and analyzed by GFR staff using StatsFD software. Records with times equal to zero or greater than five minutes are excluded as outliers.

In December 2011, a joint benchmarking team prepared a final report after completing an extensive review of CCC technology and procedures as well as performance in similar call centers nationwide. The benchmarking team recommended three alternatives to establish a call processing benchmark goal that includes both call entry and call dispatch⁶¹. Alternative 1: 90% call processing at 60 seconds or less; Alternative 2: 90% call processing at two minutes or less; and, Alternative 3: 80% call processing at 90 seconds or less. On December 12, 2011, the CCC Administrative Board adopted Alternative 3⁶². Although the adopted standard is an 80% standard, CFAI uses a 90% standard and this is how baselines and benchmarks for call processing will be presented in the SOC.

It should be noted that a procedural change was effected January 1, 2012 which moved the end of the call processing time period from the end of the voice dispatch to the activation of the paging tones at the beginning of the dispatch⁶³. This change is expected to reduce the overall call processing baseline times and may increase unit turnout times for 2012; however, it more closely aligns with the definitions provided in NFPA 1710. Additionally, the data range for 2009 begins on April 14 when a new CAD system was implemented by the Combined Communications Center.

Call Processing – Peer Assessor Recommendation Follow-up

After the July 2013 site visit, GFR managers worked closely with the Combined Communications Center staff and ACFR managers to modify the Fire Rescue Response Matrix as well as some call

⁶¹ CCC Benchmarking Team Final Report dated December 5, 2011.

⁶² CCC Administrative Board Meeting Minutes dated December 12, 2011 pg. 7.

⁶³ E-Mail from Deputy Chief Timothy P. Hayes to GFR District Chiefs dated December 29, 2011 "Dispatch Changes occurring on January 1st, 2012."

processing procedures in an effort to continuously strive for improvement in reducing call processing times. Changes included the addition of several new CAD dispatch types in November 2013 that would reduce the volume of calls dispatched as building fires, such as FIREAP for appliance/contained cooking fires; FIREOUT for fires inside buildings extinguished before the call; and FIREUNK for quick dispatch and response of a single company to investigate an unverified fire.

On September 29, 2014, upon approval of the Medical Directors Review Committee (MDRC), changes to the EMS Response Matrix were implemented. Prior to this date, there were only seven "priority" EMS dispatch types that were sent to the dispatcher before additional questioning was completed to identify the Emergency Medical Dispatch (EMD) determinant. With this change, a total of 25 of the 33 existing EMD codes will be dispatched immediately. Additionally, several responses that previously included locating and paging a transport unit will be dispatched initially to only a first response non-transport unit. These steps are expected to reduce the amount of time required for call processing.

Turnout Objectives

Data for calculating turnout times are obtained from the computer-aided dispatch system and analyzed by GFR staff using StatsFD software. Records with times equal to zero or greater than five minutes are excluded as outliers.

Turnout Definition - time required from end of dispatch to apparatus in motion.

Travel Objectives for the 1st Arriving Unit

Data for calculating travel times are obtained from the computer-aided dispatch system and analyzed by Gainesville Fire Rescue staff using StatsFD software. Records with times equal to zero or greater than fifteen minutes are excluded as outliers.

Travel Definition – time spent traveling from the end of turnout when apparatus is in motion to arrival onscene.

Service Level Objectives for Travel - Risk Categories

		D D 1	a	
Fire Risk Medical Risk		Rescue Risk	Special Hazards Risk	
Low	Low Low		Low	
Fire Risk	Medical Risk	Rescue Risk	Special Hazards Risk	
Moderate Moderate		Moderate	Moderate	
Fire Risk Medical Risk		Rescue Risk	Special Hazards Risk	
High	High	High	High	
Fire Risk	Medical Risk	Rescue Risk	Special Hazards Risk	
Maximum/Special	Maximum/Special	Maximum/Special	Maximum/Special	

Calls for service, excluding general service calls, are divided into four categories with four risk levels for the purpose of benchmarking service level objectives⁶⁴:

Distribution and Concentration

Distribution performance represents the travel performance of the first arriving unit and reflects the effectiveness of station locations in the service area.

Concentration represents the travel performance of all units needed to complete the effective response force for the risk and reflects the effectiveness of the placement of personnel and apparatus within the stations. It is possible to have lower time benchmarks for concentration if the majority of responding units on incidents have travel times similar to those of first arriving units.

Benchmark Statements from the CFAI Peer Assessor Report Presented March 11, 2014

⁶⁴ Descriptions of types of incidents in each risk category and critical tasks are listed in the Critical Task Matrix. A complete list of incident types and risk categories is included in the appendix.

Benchmark Service Level Objectives and Performance Baselines

The department's response and deployment standards are based upon the metro, urban, suburban and rural population densities and fire demand of the community. The department's benchmark service level objectives based on 2010-2012 data are as follows:

Criterion 5A -- Fire Suppression⁶⁵

For 90 percent of all <u>moderate</u>, <u>high and special risk</u> structure fires, the total response time for the arrival of the first-due unit, staffed with 3 firefighters and an officer, shall be: 6 minutes and 20 seconds in metro and urban areas; 7 minutes and 20 seconds in suburban areas; and 12 minutes and 20 seconds in rural areas. The first-due unit for all risk levels shall be capable of: providing 750 gallons of water and 1,750 gallons per minute (gpm) pumping capacity; initiating command; requesting additional resources; establishing and advancing an attack line flowing a minimum of 170 gpm; establishing an uninterrupted water supply; containing the fire; rescuing at-risk victims; and performing salvage operations. These operations shall be done in accordance with departmental standard operating guidelines while providing for the safety of responders and the general public.

For 90 percent of all <u>moderate risk</u> structure fires, the total response time for the arrival of the effective response force (ERF), staffed with 15 firefighters and officers, shall be: 10 minutes and 20 seconds in metro and urban areas; 12 minutes and 20 seconds in suburban areas; and 16 minutes and 20 seconds in rural areas.

For 90 percent of all <u>high and special risk</u> structure fires, the total response time for the arrival of the ERF, staffed with 23 firefighters and officers, shall be: 14 minutes and 20 seconds in metro and urban areas; 16 minutes and 20 seconds in suburban areas; and 20 minutes and 20 seconds in rural areas.

The ERF for <u>moderate risk</u> shall be capable of: establishing command; providing an uninterrupted water supply; advancing an attack line and a backup line for fire control; complying with the Occupational Safety and Health Administration (OSHA) requirements of two in-two out; completing forcible entry; searching and rescuing at-risk victims; ventilating the structure; controlling utilities; and performing salvage and overhaul.

⁶⁵ Text is based on CFAI Peer Assessor Report Format

The ERF for <u>high and special risk</u> structure fires shall also be capable of completing hazardous materials operations if the event involves hazardous materials. These operations shall be done in accordance with departmental standard operating guidelines while providing for the safety of responders and the general public.

The department's baseline statements reflect actual performance during 2010 to 2012. The department relies on the use of automatic aid from neighboring fire departments to provide its effective response force complement of personnel. These resources are immediately available as part of a seamless response system. The department's actual baseline service level performance is as follows:

For 90 percent of all <u>moderate risk</u> structure fires, the total response time for the arrival of the first-due unit, staffed with 2 firefighters and an officer, is: 9 minutes and 11 seconds in metro and urban areas; 7 minutes and 13 seconds in suburban areas; and 9 minutes and 54 seconds in rural areas. For 90 percent of all <u>high risk</u> structure fires, the total response time for the arrival of the first-due unit, staffed with 3 firefighters, is: 9 minutes and 3 seconds in metro and urban areas; 8 minutes and 20 seconds in suburban areas; and 9 minutes and 54 seconds in rural areas. The first-due unit for all risk levels is capable of: providing 750 gallons of water and 1,750 gpm pumping capacity; initiating command; requesting additional resources; establishing and advancing an attack line flowing a minimum of 170 gpm; establishing an uninterrupted water supply; containing the fire; rescuing at-risk victims; and performing salvage operations. These operations are done in accordance with departmental standard operating guidelines while providing for the safety of responders and the general public.

It was verified and validated by the peer assessment team that the Gainesville Fire Rescue Department did not have sufficient <u>special risk</u> structure fires which required an effective response force to be assembled for the 2010-2012 time period to provide reliable data. There are, therefore, no baseline service level performance statements provided for the first-due unit for <u>special risks</u>. For 90 percent of all <u>moderate risk</u> structure fires, the total response time for the arrival of the ERF, staffed with 13 firefighters and officers, is: 16 minutes in metro and urban areas; 13 minutes and 43 seconds in suburban areas; and 15 minutes and 47 seconds in rural areas.

The ERF for <u>moderate risk</u> is capable of: establishing command; providing an uninterrupted water supply; advancing an attack line and a backup line for fire control; complying with the OSHA requirements of two in and two out; completing forcible entry; searching and rescuing at-risk

victims; ventilating the structure; controlling utilities; placing elevated streams into service from aerial ladders and performing salvage and overhaul. These operations are done in accordance with departmental standard operating guidelines while providing for the safety of responders and the general public.

It was verified and validated by the peer assessment team that the Gainesville Fire Rescue Department did not have sufficient high or special risk structure fires which required an effective response force to be assembled for 2010-2012 to provide reliable data. There are, therefore, no baseline service level performance statements provided for the effective response forces for high or special risk structure fires.

Criterion 5E – Technical Rescue

For 90 percent of all technical rescue incidents, the total response time for the arrival of the firstdue unit, staffed with 2 firefighters and 1 officer on fire engines and 3 firefighters and 1 officer on aerial apparatus, shall be: 6 minutes and 20 seconds in metro and urban areas; 7 minutes and 20 seconds in suburban areas; and 12 minutes and 20 seconds in rural areas. The first-due unit shall be capable of: establishing command; sizing up to determine if a technical rescue response is required; performing rescue of victims located on surface areas where no specialized training is indicated; requesting additional resources; and providing basic life support to any victim without endangering response personnel.

For 90 percent of all technical rescue incidents, the total response time for the arrival of the effective response force (ERF), staffed with 15 firefighters and officers including the technical rescue response team, shall be: 10 minutes and 20 seconds in metro and urban areas; 12 minutes and 20 seconds in suburban areas; and 16 minutes and 20 seconds in rural areas. The ERF shall be capable of: establishing patient contact; staging and apparatus set up; providing technical expertise, knowledge, skills, and abilities during technical rescue incidents; and providing first responder medical support.

It was verified and validated by the peer assessment team that the Gainesville Fire Rescue Department did not have sufficient technical rescue incidents which required a first-due or an effective response force to be assembled for 2010-2012 to provide reliable data. There are, therefore, no baseline service level performance statements provided for the first-due or effective response forces in this report.

Criterion 5F – Hazardous Materials (Hazmat)

For 90 percent of moderate, high, and special risk hazardous materials incidents, the total response time for the arrival of the first-due unit, staffed with a minimum of 2 firefighters and an officer on fire engines and 3 firefighters and an officer on aerial apparatus, shall be: 6 minutes and 20 seconds in metro and urban areas; 7 minutes and 20 seconds in suburban areas; and 12 minutes and 20 seconds in rural areas. The first due apparatus staffed with hazmat operations trained personnel shall be capable of: establishing command; sizing up and assessing the situation to determine the presence of a potential hazardous material or explosive device; determining the need for additional resources; estimating the potential harm without intervention; and begin establishing a hot, warm, and cold zone.

For 90 percent of all high and special risk hazardous materials incidents, the total response time for the arrival of the effective response force (ERF), staffed with 11 personnel including the hazardous materials response team, shall be: 10 minutes and 20 seconds in metro and urban areas; 12 minutes and 20 seconds in suburban areas; and 16 minutes and 20 seconds in rural areas. The ERF shall be capable of providing the equipment, technical expertise, knowledge, skills, and abilities to mitigate a hazardous materials incident in accordance with department standard operating guidelines. If, following a hazard risk assessment, the need presents itself to special call additional hazmat technician trained personnel, they may be summoned from other on-duty companies to augment the four-member hazardous materials response team.

It was verified and validated by the peer assessment team that the Gainesville Fire Rescue Department did not have sufficient hazardous materials incidents for 2010-2012 to provide reliable data for first-due unit or effective response force analysis. There are, therefore, no baseline service level performance statement first-due responses or effective response forces provided in this report.

Criterion 5G – Emergency Medical Services

For 90 percent of all EMS responses, the total response time for the arrival of the first-due unit, staffed with 3 firefighters and 1 officer, shall be: 6 minutes and 20 seconds in metro and urban areas; 7 minutes and 20 seconds in suburban areas; and 12 minutes and 20 seconds in rural areas. The first-due unit shall be capable of: assessing scene safety and establishing command; sizing-up the situation; conducting initial patient assessment; obtaining vitals and patient's medical history; initiating mitigation efforts within one minute of arrival; providing first responder medical aid

including automatic external defibrillation (AED); and assisting transport personnel with packaging the patient.

For 90 percent of all special risk EMS response incidents requiring incident command, the total response time for the arrival of the effective response force (ERF), staffed with 3 firefighters, one officer, and one district chief, shall be: 8 minutes and 20 seconds in metro and urban areas; 9 minutes and 20 seconds in suburban areas; and 14 minutes and 20 seconds in rural areas. The ERF shall be capable of: providing incident command and producing related documentation; completing patient assessment; providing appropriate treatment; performing AED; initiating cardio-pulmonary resuscitation (CPR); and providing intravenous (IV) access-medication administration.

The department's baseline statements reflect actual performance during 2010 to 2012. The department relies on the use of automatic aid from a neighboring fire department to provide its first unit and effective response force complement of personnel. These resources are immediately available as part of a seamless response system. The department's actual baseline service level performance is as follows:

For 90 percent of all priority EMS responses (any EMS incident with Delta or Echo EMD determinant), the total response time for the arrival of the first-due unit, staffed with a minimum of 2 firefighters and 1 officer, is: 9 minutes and 47 seconds in metro and urban areas; 9 minutes and 6 seconds in suburban areas; and 11 minutes and 2 seconds in the rural areas. The first-due unit is capable of: assessing scene safety and establishing command; sizing-up the situation; conducting initial patient assessment; obtaining vitals and patient's medical history; initiating mitigation efforts within one minute of arrival; providing first responder medical aid including automatic external defibrillation; and assisting transport personnel with packaging the patient. Gainesville Fire Rescue first arriving units include at least one certified paramedic who can initiate advanced life support services.

The department relies upon Alachua County, a third-party provider, to complete the ERF component of its EMS program. The initial arriving fire department company has the capabilities of providing medical aid at the paramedic level, until the third-party provider arrives on scene. If the third-party provider unit arrives on scene first, its personnel initiate care and the staff from the initial fire department company provide support as needed.

It was verified and validated by the peer assessment team that the Gainesville Fire Rescue Department did not have sufficient emergency medical services incidents, which required an effective response force to be assembled for 2010-2012, to provide reliable data. There are therefore no baseline service level performance statements provided for the effective response force in this report.

Metro-Urban: FMZ B, C, E, F, G, I, J, K, UF Suburban: FMZ H Rural: FMZ A, D

Table 17Baseline Performance

Moderate Risk Structure Fires ⁶⁶ – (ERF 13) 90th Percentile Times ⁶⁷ – Baseline Performance ⁶⁸			2015	2014	2013	2012	2011
Alarm	9 Pick-up to Dispatch	Metro-Urban	1:52	1:41	1:56	2:07	2:59
Handling ⁶⁹		Suburban	1:39	1:25	1:38	1:54	2:58
5		Rural	NA	1:14	2:45	3:19	3:20
Turnout	Turnout Time	Metro-Urban	1:18	1:40	1:38	1:26	1:13
Time	1st Unit	Suburban	1:27	1:50	1:27	1:18	:57
70		Rural	NA	1:18	1:13	1:11	:47
	Travel Time 1st Unit Distribution ⁷² Travel Time ERF Concentration ⁷³	Metro-Urban	5:51	5:30	6:58	6:12	6:14
		Suburban	5:14	5:37	5:10	4:45	4:11
Travel Time ⁷¹		Rural	NA	8:38	8:26	7:07	8:21
Time		Metro-Urban	10:08	12:52	NA	11:31	10:29
		Suburban	NA	NA	NA	NA	NA
		Rural	NA	NA	NA	NA	NA
	Total Response Time	Metro-Urban	8:09	8:07	9:22	8:28	9:32
Total	1st Unit On Scene Distribution	Suburban	7:54	7:45	7:20	6:42	7:02
		Rural	NA	11:15	9:28	8:45	11:48
Response Time ⁷⁴	Total Response Time	Metro-Urban	12:24	14:48	NA	13:49	16:17
	ERF Concentration	Suburban	NA	NA	NA	NA	NA
		Rural	NA	NA	NA	NA	NA

⁶⁶ Moderate Risk Fires = BLDRES

⁶⁷ Data sets with less than 10 records are insufficient for calculations and are recorded as NA

⁶⁸ For 2015 there were 73 calls dispatched as moderate risk building fires, only 22 were confirmed and only

11 had the complete ERF onscene. Metro-Urban = 47/11 ERF; Suburban = 17/0 ERF; Rural = 9/0 ERF

⁶⁹ For all charts: Alarm Handling excludes 0:00 and greater than 3:00 minutes

⁷⁰ For all charts: Turnout excludes 0:00 and greater than 5:00 minutes

⁷¹ For all charts: Travel excludes 0:00 and greater than 15:00 minutes

⁷² Alarm Handling and Distribution are measured on how the incident was dispatched, eg. BLDRES until the first unit arrived.

⁷³ Concentration is measured on how the incident was confirmed onscene, eg. 111 NFIRS Building Fire ⁷⁴ For all charts: Total Response Time excludes 0:00 and greater than 20:00 minutes

High/Special Structure Fires ⁷⁵ – (ERF 20) 90th Percentile Times ⁷⁶ – Baseline Performance ⁷⁷			2015	2014	2013	2012	2011
Alarm	Alonm	Metro-Urban	2:01	1:57	2:33	2:19	3:20
Handling	Pick-up to Dispatch	up to Dispatch Suburban	NA	1:32	1:53	1:55	2:34
Thundaning		Rural	1:46	1:28	NA	2:02	2:57
Turnout	Turnout Time	Metro-Urban	1:31	1:36	1:31	1:28	1:16
Time	1st	Suburban	NA	1:28	1:32	1:24	:45
	Unit	Rural	1:04	1:37	NA	1:04	1:08
	Travel Time	Metro-Urban	5:33	5:41	6:20	5:56	5:43
	1st	Suburban	NA	4:42	4:37	4:21	6:08
Travel Time	Unit Distribution	Rural	6:14	7:53	NA	6:39	9:21
	Travel Time	Metro-Urban	8:34	NA	10:57	NA	NA
	ERF	Suburban	NA	NA	NA	NA	NA
	Concentration	Rural	NA	NA	NA	NA	NA
	Total Response Time	Metro-Urban	7:52	8:19	8:44	8:33	8:51
Total	Total1st Unit On SceneTotalDistribution	Suburban	NA	6:30	7:00	6:05	8:18
Response		Rural	8:36	8:36	NA	8:39	12:32
Time	Total Response Time	Metro-Urban	13:23	NA	14:11	NA	NA
	ERF Concentration	Suburban	NA	NA	NA	NA	NA
		Rural	NA	NA	NA	NA	NA

Priority Emergency Medical – (D or E) ⁷⁸ 90th Percentile Times ⁷⁹ - Baseline Performance			2015	2014	2013	2012	2011
Alarm		Metro-Urban	2:13	2:09	2:02	1:58	2:34
Handling	Pick-up to Dispatch	Suburban	2:05	2:02	2:06	2:00	2:16
		Rural	2:05	2:03	1:54	2:04	2:28
Turnout	TurnoutTurnout TimeTime1st Unit	Metro-Urban	1:21	1:34	1:28	1:19	1:10
		Suburban	1:20	1:34	1:23	1:13	1:12
THIC		Rural	1:14	1:25	1:24	1:19	1:12
Travel	Travel Time	Metro-Urban	6:21	6:17	6:30	6:45	6:50
Time	1st Unit	Suburban	6:08	6:11	6:02	6:07	6:14
	Distribution	Rural	8:02	7:38	7:57	8:03	8:28
Total	Total Response Time	Metro-Urban	9:00	9:16	8:50	9:19	9:54
Response	1st Unit On Scene	Suburban	8:50	8:50	8:44	8:26	9:19
Time	Distribution	Rural	10:35	10:16	10:07	10:47	11:10

⁷⁵ High Risk Fires = BLDCOM, BLDINS – Institutional, Commercial, Multi-family larger than a duplex

⁷⁸ Medical Calls included in performance study are those classified at time of dispatch under the NAEMD

system with determinant D or E (potentially life-threatening emergencies).

⁷⁹ Metro-Urban = 3329; Suburban = 544; Rural = 548

⁷⁶ Data sets with less than 10 records are insufficient for calculations and are recorded as NA

⁷⁷ For 2015 there were 146 calls dispatched as high risk building fires, only 38 were confirmed and only 15

had the complete ERF onscene. Metro-Urban = 127/ERF 13; Suburban = 5/ERF 0; Rural = 14/ERF 2

Section H. Compliance Methodology

Introduction

The adoption of service level performance objectives is a crucial step in meeting the community's expectations for fire rescue services. It represents a commitment by the community's elected officials, the organizations managers, and the department's leadership and members to engage in a continual process of assessment and planning. An essential step in developing a compliance strategy will be the annual update and adoption of the Gainesville Fire Rescue Standards of Cover and Strategic Plan.

Strategic Initiatives and Goals

Compliance efforts are the responsibility of the Fire Chief who, by working with GFR leaders and members will periodically review progress in achieving the goals and objectives established in the GFR Strategic Plan and direct appropriate follow-up actions.

Annual program reviews will be completed, preferably in January after each calendar year, and before the budget process to identify how well the programs are meeting expectations and if adjustments should be requested through the city's budget process.

The Fire Chief will also work with the Assistant City Manager and City Manager to respond to Strategic Initiatives established by the City Commission specifically for fire rescue services during their annual planning process.

GFR will also use community driven feedback obtained through citizen and customer surveys, participation in neighborhood and town hall meetings, and through elected officials to stay attuned to the community's expectations for service.

Operational Performance Review and Compliance Reporting

Gainesville Fire Rescue (GFR) will continue to report call processing, turnout, and travel performance on a monthly basis to the Deputy Fire Chief of Operations and Fire Chief to ensure timely identification of changes. Baselines will also be reported quarterly and annually through the GFR Management Plan quarterly updates provided to the city's Strategic Planning staff. GFR will also continue to participate in available statewide benchmarking programs to monitor comparability and trends in service for similar departments and programs.

Travel performance outside established benchmarks will be studied in each Fire Management Zone to identify influencing factors and determine if those factors can be addressed through strategic planning goals.

GFR will, upon successful completion of the CFAI accreditation process, follow-up on CFAI strategic and specific recommendations and comply with the annual compliance reporting procedures to ensure that the department continues to use contemporary methodologies and practices to complete its annual self-assessment.

Section I. Overall Evaluation, Conclusions, and Recommendations

Introduction

The development of Gainesville Fire Rescue's (GFR) Standards of Cover (GFR) has been a worthwhile endeavor. It provided an opportunity to engage both old and new members of the department through research and development processes and formalized institutional knowledge into a format that makes is accessible for our entire community.

Review of the Historical Response Data for the Past Five Years

Performance for 2014 shows improvements from the previous years 2010-2013 in a number of areas: Call Processing is more consistently in the range of 80 to 90 seconds for both building fire calls and emergency medical calls classified as potentially life-threatening (EMD determinants D and E). This is down from a range that was closer to two to three minutes in previous years and reflects the efforts of the staff at the Combined Communications Center to work with both GFR and ACFR to improve internal processes.

Travel, the time measured from wheels rolling to arrival, (90th percentile) for the first arriving unit citywide in 2014 on all types of calls for service ranged from 4:22 in FMZ G – primarily downtown around Station 1- to 10:09 in FMZ J.2 the Oak Hammock complex off SW Williston Road. FMZ J.2 is an area GFR continues to monitor due to its location in relation to available units. FMZ B.2, Blues Creek, is another area monitored separately starting in 2014 and the 90th percentile travel time for that area was 9:10.

Total Response Times (Call to Arrival) in 2014 for the first arriving unit on Building Fires and lifethreatening EMS calls city-wide ranged from 5:18 in the Metro-Urban area to 11:08 in the Rural area (See Table 17 Baseline Performance). The greatest improvements were seen for high-risk (commercial and institutional facilities) structure fire responses in all service areas and for moderate risk structure fires (generally single-family homes or duplexes) in the metro-urban service areas.

Community Expectations

GFR contracted with the Florida Survey Research Center (FSRC) in 2011 to complete a Citizen Survey. The results of the survey indicated overall satisfaction with the timeliness of emergency services which were rated 30% good or 70% excellent; however, GFR would like to enhance the experiences of our citizens and receive an even higher percentage of excellent ratings. The results of this survey and feedback to be gained from future community feedback will be used in GFR's strategic planning process.

In fall 2014, the City contracted with the FSRC to complete a second citizens survey with a slightly larger participant group using the same questions. We expect to receive the results, including a comparison report between the two surveys, before the end of 2014.

ISO Rating

The City of Gainesville was evaluated during 2014 and upgraded from ISO PPC Class 3/9 to 2/2X effective September 1, 2014. The area in FMZ A on the north side of the service area received a PPC rating of 2X, but it is largely undeveloped. GFR will need to monitor growth in this area in relation to its services and the city's infrastructure to bring this area up to an appropriate PPC class when necessary.

Identification of Community Risk Factors

Using the FMZs has helped make a very large study area more manageable. After collecting data from a variety of sources, such as the Property Appraiser's office, the University of Florida Physical Plant, the city's fire assessment consultant, and GFR's internal databases, we learned that building records were sometimes incomplete or inaccurate. As a result, the Fire Chief directed staff to apply for an Assistance to Firefighters Fire Prevention Grant (AFG) to conduct a thorough community risk assessment for the building stock. GFR was awarded this grant and is looking forward to using the additional building details gathered during site visits in 2013 by a staff of temporary employees to aid in the planning processes for future years.

The community risk assessment confirmed the department's knowledge of existing risks which have historically been identified through the pre-fire planning process, the building plans review process, and the reporting of hazardous materials sites to the department.

In a university town, it was not surprising to see large groups of younger populations; however, calls for service studies revealed concentrations of responses at elder care facilities throughout the city indicating an area of service that should be monitored for demand growth.

The *Fire Station Location and Staffing Study for the Gainesville Fire-Rescue Department* submitted to Fire Chief Jeff Lane in July 2016 by FACETS Consulting confirmed concerns that GFR needs to be prepared for an increasing call load, particularly in the southwest service area, and partially due to the expansion of assisted-living and nursing facilities in that same area.

Final Recommendations

The following recommendations from the consultant relate to the Operations Division fire station, apparatus, staffing, and deployment needs. The GFR Executive Team has updated the GFR Strategic Plan to include the consultant's recommendations. To avoid confusion, they are numbered the same as in the consultant's report:

- Build Gainesville Fire-Rescue Station 9 near the intersection of SW Archer Road and I-75 and staff the station with an engine company.
 See GFR Strategic Plan Objective 6A.4.
- Continue the operation of Squad 2 in its current location or a suitable location nearby. See GFR Strategic Plan Objective 6A.3.
- 3) Establish a calculated staffing factor to guide hiring numbers and promotions for the most efficient staffing of all fire apparatus by rank, and update the calculation biennially.
 See GFR Strategic Plan Objective 2C.2.
- 4) Continue to invest in programs to hire and promote diversity among the GFR workforce including the Department's Diversity Initiative, mentorship, and cadet programs.
 See GFR Strategic Plan Goal 7A.
- 6) Create a structured demand reduction program, to lower the number of low acuity EMS calls at nursing homes, assisted living facilities, and for frequent system users.
 See GFR Strategic Plan Objective 5B.2.

- 9) Investigate the implementation of a community paramedicine program, to improve emergency medical services to customers and reduce system demand costs.
 See Objective 5B.1: Attempts to evaluate the potential for this type of program were implemented during 2016, primarily in relation to services for the homeless and elderly populations. It is not a fully-funded or supported program and the formal objective is on hold.
- 10) Increase minimum staffing of all engine companies to ensure a complements of four, as is now required for towers and Quint 8, in accordance with national standards.
 See GFR Strategic Plan 2C.3.
- 11) Relocate Station 3 further to the northeast...See GFR Strategic Plan Objective 2C.4.
- 12) Place an engine company in service at Station 8 and begin planning to relocate Station 7 to the northeast, along Route 441,...
 See GFR Strategic Plan Objective 2C.5.
- 13) Replace Station 5 at the current location and create a facility master plan for the remaining stations and fire facilities.
 See GFR Strategic Plan Objective 6A.2.

Section J. Table of Figures, Bibliography, Appendices

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Appendix A: Department of Transportation Travel Network Level of Service Definitions

Level of Service (LOS) is normally used to describe peak-hour transportation conditions, which occur during the early morning or late afternoon when traffic is the heaviest. Traffic engineers and planners use the Level of Service designations to evaluate the relative congestion of roads and highways. It is used to design where and what type of roadway improvements are required, such as the location and timing of traffic signals, the configuration of intersections, and the number of lanes for new streets. LOS is intended to provide an approximate measurement of roadway operations similar to the driver's perceptions of traffic conditions.

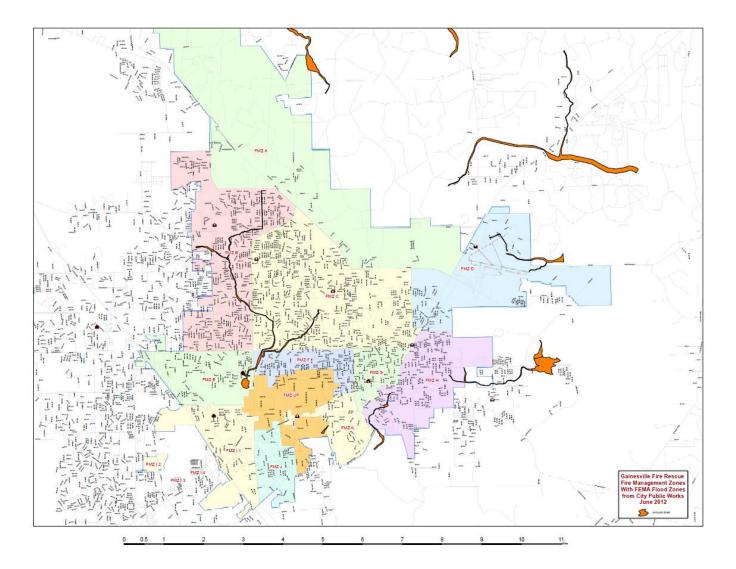
DOT Lev	DOT Level of Service Descriptions					
Category	Name	Description	Delays			
A	Free Flow	Relatively free-flowing traffic with no restrictions to vehicle maneuverability or speed	No delays expected			
В	Minimal Delays	Stable flow of traffic with slight reduction of maneuverability and speed. Vehicle platoons form.	Slight delays expected			
С	Acceptable Delays	Stable flow of higher volumes of traffic with greater restrictions on maneuverability and speed.	Acceptable delays expected			
D	Tolerable Delays	Approaching an unstable flow of traffic. Queues develop. Limited freedom of maneuverability.	Tolerable delays for short periods			
E	Significant Delays	Slow speeds and/or momentary stoppages. This condition is not uncommon in peak hours.	Congestion and lengthy delays are probable.			
F	Excessive Delays	Forced flow of traffic. Extended periods of inactivity where the roads are gridlocked.	Excessive delays			

Appendix B: City of Gainesville Fire Station Resources

- Station 1 -1 ALS Engine (1 Lt. 1 Driver 1 Firefighter)
1 ALS Tower (1 Lt. 1 Driver 2 Firefighters)
1 ALS Squad (1 Driver 1 Firefighter)
1 District Chief
3 Extended Response trailers
1 Reserve DC Truck
1 Reserve Squad Truck
Radio Maintenance Shop
EMS Supply
- Station 2 1 ALS Squad (1 Lt. 1 Driver) 3333 SW 42nd ST 6/23/14 8/20/15 relocated to 4400 SW 20th AV 8/21/15
 1 ALS Engine (1Lt. 1 Driver 1 Firefighter)
 1 ALS Tower (1 Lt. 1 Driver 2 Firefighters)
 1 HAZMAT unit (staffed by the Tower crew)
 2 UAZMAT response to the second se
 - 2 HAZMAT response trailers Air Bottle Refilling System HazMat Office/HazMat Equipment Storage Training Tower Special Operations Cart
- Station 3 1 ALS Engine (1Lt. 1 Driver 1 Firefighter)
 1 Reserve Engine Training Tower/Training Field/Burn Box added late 2015 HazMat Training Field
- **Station 4 -** 1 ALS Engine (1 Lt. 1 Driver 1 Firefighter)
- **Station 5 -** 1 ALS Engine (1 Lt. 1 Driver 1 Firefighter)
- **Station 6 -** 3 BLS ARFF units (1 Lt. 1 Driver) 1 Air and Light unit 1 Mass Casualty Response trailer SCBA Maintenance Shop
- **Station 7 -** 1 ALS Engine (1 Lt. 1 Driver 1 Firefighter)
- Station 8 1 ALS Quint (1 Lt. 1 Driver 2 Firefighters) 1 District Chief 1 Reserve Engine/1 Reserve Quint Special Operations Cart Air Bottle Refilling System Power Tool Maintenance Shop

Table 18 Table of GFR Resources in Each Station

	ST 1	ST 2	SQ2	ST 3	ST 4	ST 5	ST 6	ST 7	ST 8	Total
Personnel (one on	-duty sh		1	1	1	1		•	
District Chief	1								1	2
Lieutenant	3	2	1	1	1	1	1	1	1	12
Driver	3	2	1	1	1	1	1	1	1	12
Firefighter	4	3		1	1	1	1	1	1	13
Apparatus	•	•		•	•		•		•	
Engine	1	1		1	1	1		1		6
Tower	1	1								2
Quint									1	1
Squad	1	1								2
HazMat Unit		1								1
ARFF Units							3			3
Air & Light Unit							1			1
Trailers / ca	rts			1	1	•	1			
HazMat Trailer		2								2
Extended Response	3									3
Trailers										
Mass Casualty							1			1
Incident Trailer										
Special Ops Cart		1							1	2
Reserve Ap	paratu	S								
Engine				1					1	2
Quint									1	1
DC truck	1									1
Squad	1									1
Equipment										
Air bottle refilling		1							1	2
station										
Power tool									1	1
maintenance shop										
SCBA maint shop							1			1
Radio maint shop	1									1
EMS supply	1									1
HazMat office		1								1
HazMat equipment		1								1
storage										
Training tower		1		1						2
Training field				1						1
HazMat training				1						1
field										
Burn Box 2015				1						1



Appendix C: City of Gainesville and Surrounding Area Flood Zones

Appendix D: Elevation Samples for Fire Management Zones

Except where otherwise footnoted, elevation information is from United States Geological Survey on-line resources.

FMZ	Site	Address	Elevation
А	Ironwood Golf Club	2100 NE 39th Ave	161 feet
А	GFR Deerhaven ⁸⁰	10001 NW 13 th St	190 feet
В	Devils Millhopper	4732 Millhopper Rd	69 to 118 ft
	Boys and Girls Club of Alachua		
В	County	2700 NW 51st St	174 feet
В	Hunters Crossing Shopping Center	4830 NW 43rd St	174 feet
В	Millhopper Shopping Center	4201 NW 16th Blvd	184 feet
	Northwood Village Shopping		
В	Center	2300 NW 62nd Ave	190 feet
С	City of Gainesville Fire Station 7	5601 NW 43rd St	177 feet
С	Family Service Center	3600 NE 15th St	167 feet
С	Gainesville Fire Station Number 3	900 NE Waldo Rd	174 feet
С	City of Gainesville Northside Park	5725 NW 34th St	187 feet
С	Westside Recreation Center	1001 NW 34th St	92 feet
С	C W Norton Elementary School	2200 NW 45th Ave	180 feet
С	Flowers Montessori School	3111 NW 31 Ave	56 feet
С	Gainesville High School	1900 NW 13th St	180 feet
D	Gainesville Regional Airport	3400 NE 39th Ave	128 feet
	Gainesville Fire Control		
D	Headquarters	1550 NE 23rd Ave	174 feet
D	Lamplighter Mobile Home Park ⁸¹	5200 NE 39 th Avenue	118 feet
Е	Gainesville Fire Station Number 4	10 SW 36th St	69 feet
	North Florida Regional Medical		
Е	Center	6500 W Newberry Rd	115 feet
Е	Clear Lake	4400 Clear Lake Drive	59 feet
Е	Royal Park Plaza	3700 W University Ave	128 feet
F	Ayers Medical Plaza	800 SW 2nd Ave	161 feet
F	Publix Westgate Shopping Center	125 SW 34th St	79 feet
G	City Hall ⁸²	200 E University Ave	173 feet
G	Gainesville Fire Station Number 1	427 S main St	157 feet
G	First Presbyterian Preschool	106 SW 3rd St	171 feet
Н	Gainesville Regional Utilities	301 SE 4th Ave	154 feet
Н	Evergreen Cemetery	401 SE 21st Ave	125 feet

Table 19 Samples of Area Elevations

⁸⁰ Elevation source: Google Earth 1/18/12 58m

⁸¹ Elevation source: Google Earth 1/18/12 36m
⁸² Elevation Source: Google Earth 1/18/12 53m

FMZ	Site	Address	Elevation
Н	Forest Meadows	3700 SE Hawthorne Road	141 feet
Н	Morningside Nature Center	3300 East University Ave	131 feet
	Charles W Duval Elementary		
Н	School	2100 NE 8th Ave	157 feet
Ι	ACFR Fire Station 19 ⁸³	2000 SW 43 rd Street	65 feet
Ι	Butler Plaza II	3500 SW Archer Rd	89 feet
Ι	KISS-FM - Gainesville	4700 SW 58th Drive	79 feet
J	The Enclave ⁸⁴	3000 SW 35 th Place	78 feet
J	La Petite Academy	2755 SW Archer Road	177 feet
J	Oak Hammock ⁸⁵	5000 SW 25 th Blvd	88 feet
		Shealy Dr, SW Archer RD	
Κ	Shands Cair Heliport	and SW 16th Ave	92 feet
Κ	Gainesville Fire Station Number 2	2210 SW Archer Rd	89 feet
	Malcolm Randall Veterans		
Κ	Administration Medical Center	1601 SW Archer Rd	98 feet
Κ	Bivens Arm Shopping Center	2001 SW 13th St	75 feet
UF	University of Florida Heliport	1600 SW Archer Road	85 feet
	Veterans Administration Medical		
UF	Center Heliport	1601 SW Archer Rd	92 feet
UF	Florida Museum - Dickinson Hall	1659 Museum Rd	134 feet
UF	Florida Museum of Natural History	3201 Hull Road	85 feet
	Shands Teaching Hospital and		
UF	Clinic	1600 SW Archer Road	92 feet
UF	Lake Alice	2500 SW Museum Road	66 feet

⁸³ Elevation Source: Google Earth 1/18/12 20m
⁸⁴ Elevation Source: Google Earth 1/18/12 24m
⁸⁵ Elevation Source: Google Earth 1/18/12 27m

Appendix E: NFIRS and CAD Incident Type Cross-Reference and Risk Output Categories

Table 20 Table of Risk Categories with NFIRS and CAD Coding

NFIRS or CAD Type	CAD Xref to NFIRS	Description	Risk Output Category	Non-Emer/Non- Life Threat –or- Emergency / Potential Life Threat
111	111	FIRE-Building fire	Fire Risk - Moderate	Emergency
110	110	FIRE-Fires in structures other than in a building. Includes piers, tunnels, bridges, transformers,	E' D'I I	
112	112	fences	Fire Risk - Low	Emergency
113	113	FIRE-Cooking fire, confined to container	Fire Risk - Low	Emergency
114	114	FIRE-Chimney or flue fire, confined to chimney or flue	Fire Risk - Moderate	Emergency
115	115	FIRE-Incinerator overload or malfunction, fire	Eine Dielt Low	Emanganay
<u>115</u> 116	115	confined	Fire Risk - Low Fire Risk - Low	Emergency
110	116	FIRE-Fuel burner/boiler malfunction, fire confined	Fire Risk - Low	Emergency
117	117	FIRE-Commercial Compactor fire, confined to	Eine Diele Laure	D
117 118	117	rubbish	Fire Risk - Low	Emergency
118	118	FIRE-Trash or rubbish fire, contained	Fire Risk - Low	Emergency
120	120	FIRE-Fire in mobile prop. used as a fixed struc., other	Fire Risk - Moderate	Emergency
121	121	FIRE-Fire in mobile home used as fixed residence	Fire Risk - Moderate	Emergency
100	100	FIRE-Fire in motor home, camper, recreational		
122	122	vehicle	Fire Risk - Moderate	Emergency
123	123	FIRE-Fire in portable building, fixed location	Fire Risk - Moderate	Emergency
130	130	FIRE-Mobile property (vehicle) fire, other	Fire Risk - Low	Emergency
131	131	FIRE-Passenger vehicle fire	Fire Risk - Low	Emergency
132	132	FIRE-Road freight or transport vehicle fire	Fire Risk - Moderate	Emergency
133	133	FIRE-Rail vehicle fire	Fire Risk - Special	Emergency
134	134	FIRE-Water vehicle fire	Fire Risk - Low	Emergency
135	135	FIRE-Aircraft fire	Fire Risk - Special	Emergency
		FIRE-Self-propelled motor home or recreational		
136	136	vehicle	Fire Risk - Moderate	Emergency
137	137	FIRE-Camper or recreational vehicle (RV) fire	Fire Risk - Moderate	Emergency
138	138	FIRE-Off-road vehicle or heavy equipment fire	Fire Risk - Moderate	Emergency
140	140	FIRE-Natural vegetation fire, other	Fire Risk - Low	Emergency
141	141	FIRE-Forest, woods or wildland fire	Fire Risk - Low	Emergency
142	142	FIRE-Brush, or brush and grass mixture fire	Fire Risk - Low	Emergency
143	143	FIRE-Grass fire	Fire Risk - Low	Emergency
150	150	FIRE-Outside rubbish fire, other	Fire Risk - Low	Emergency
151	151	FIRE-Outside rubbish, trash or waste fire	Fire Risk - Low	Emergency
152	152	FIRE-Garbage dump or sanitary landfill fire	Fire Risk - Low	Emergency
153	153	FIRE-Construction or demolition landfill fire	Fire Risk - Low	Emergency
154	154	FIRE-Dumpster or other outside trash receptacle fire	Fire Risk - Low	Emergency
•		FIRE-Outside stationary compactor/compacted		
155	155	trash fire	Fire Risk - Low	Emergency
160	160	FIRE-Special outside fire, other	Fire Risk - Low	Emergency
161	161	FIRE-Outside storage fire	Fire Risk - Low	Emergency
162	162	FIRE-Outside equipment fire	Fire Risk - Low	Emergency
163	162	FIRE-Outside gas or vapor combustion explosion	Fire Risk - Moderate	Emergency
164	164	FIRE-Outside mailbox fire	Fire Risk - Low	Emergency
170	170	FIRE-Cultivated vegetation, crop fire, other	Fire Risk - Low	Emergency
170	170	FIRE-Cultivated grain or crop fire	Fire Risk - Low	Emergency

NFIRS or CAD Type	CAD Xref to NFIRS	Description	Risk Output Category	Non-Emer/Non- Life Threat –or- Emergency / Potential Life Threat
172	172	FIRE-Cultivated orchard or vineyard fire	Fire Risk - Low	Emergency
173	173	FIRE-Cultivated trees or nursery stock fire	Fire Risk - Low	Emergency
		RUPTURE/EXPLOSION-Overpressure rupture,	Special Hazard Risk -	
200	200	explosion, overheat other	Moderate	Emergency
		RUPTURE/EXPLOSION-Overpressure rupture		Ŭ,
210	210	from steam, other	Special Hazard Risk - Low	Emergency
		RUPTURE/EXPLOSION-Overpressure rupture of		
211	211	steam pipe or pipeline	Special Hazard Risk - Low	Emergency
		RUPTURE/EXPLOSION-Overpressure rupture of		
212	212	steam boiler	Special Hazard Risk - Low	Emergency
		RUPTURE/EXPLOSION-Steam rupture of		
213	213	pressure or process vessel	Special Hazard Risk - Low	Emergency
		RUPTURE/EXPLOSION-Overpressure rupture	Special Hazard Risk -	
220	220	from air or gas, other	Moderate	Emergency
		RUPTURE/EXPLOSION-Overpressure rupture of	Special Hazard Risk -	
221	221	air or gas pipe/pipeline	Moderate	Emergency
		RUPTURE/EXPLOSION-Overpressure rupture of	Special Hazard Risk -	
222	222	boiler from air or gas	Moderate	Emergency
		RUPTURE/EXPLOSION-Air or gas rupture of	Special Hazard Risk -	
223	223	pressure or process vessel	Moderate	Emergency
221	221	RUPTURE/EXPLOSION-Chemical reaction	Special Hazard Risk -	Б
231	231	rupture of process vessel	Moderate	Emergency
240	240	RUPTURE/EXPLOSION-Explosion (no fire), other	Special Hazard Risk - High	Emergency
241	241	RUPTURE/EXPLOSION-Munitions or bomb	Second Diele High	F
241	241	explosion (no fire)	Special Hazard Risk - High	Emergency
242	242	RUPTURE/EXPLOSION-Blasting agent explosion (no fire)	Special Hazard Risk - High	Emergency
242	242	RUPTURE/EXPLOSION-Fireworks explosion (no	Special Hazard Kisk - High	Energency
243	243	fire)	Special Hazard Risk - Low	Emergency
245	243	RUPTURE/EXPLOSION-Excessive heat, scorch	Special Hazard Risk Low	Entergency
251	251	burns with no ignition	Special Hazard Risk - Low	Emergency
		RESCUE-Rescue, emergency medical call (EMS)		
300	300	call, other	Medical Risk - High	Emergency
311	311	RESCUE-Medical assist (ex. lifting heavy patient)	Medical Risk - Low	Non-Emer
		RESCUE-Emergency medical service, other		
320	320	(conversion only)	Medical Risk - High	Emergency
		RESCUE-EMS call, excluding vehicle accident		
321	321	with injury	Medical Risk - High	Emergency
322	322	RESCUE-Vehicle accident with injuries	Medical Risk - High	Emergency
		RESCUE-Motor vehicle/pedestrian accident (MV		
323	323	Ped)	Medical Risk - High	Emergency
324	324	RESCUE-Vehicle accident with no injuries	Rescue Risk - Moderate	Emergency
331	331	RESCUE-Lock-in (if lock out, use 511)	Rescue Risk - Low	Emergency
340	340	RESCUE-Search, other	Rescue Risk - Moderate	Emergency
341	341	RESCUE-Search for person on land	Rescue Risk - Moderate	Emergency
342	342	RESCUE-Search for person in water	Rescue Risk - Moderate	Emergency
343	343	RESCUE-Search for person underground	Rescue Risk - Moderate	Emergency
350	350	RESCUE-Extrication, rescue, other	Rescue Risk - Moderate	Emergency
		RESCUE-Extrication of victim(s) from		
351	351	building/structure	Rescue Risk - High	Emergency
352	352	RESCUE-Extrication of victim(s) from vehicle	Rescue Risk - Moderate	Emergency
		RESCUE-Removal of victim(s) from stalled		
353	353	elevator	Rescue Risk - Low	Emergency
354	354	RESCUE-Trench/below grade rescue	Rescue Risk - High	Emergency
355	355	RESCUE-Confined space rescue	Rescue Risk - High	Emergency

NFIRS or CAD Type	CAD Xref to NFIRS	Description	Risk Output Category	Non-Emer/Non- Life Threat –or- Emergency / Potential Life Threat
356	356	RESCUE-High angle rescue	Rescue Risk - High	Emergency
357	357	RESCUE-Extrication of victim(s) from machinery	Rescue Risk - High	Emergency
360	360	RESCUE-Water & ice related rescue, other	Rescue Risk - High	Emergency
		RESCUE-Swimming/recreational water areas		
361	361	rescue	Rescue Risk - Moderate	Emergency
362	362	RESCUE-Ice rescue	Rescue Risk - High	Emergency
363	363	RESCUE-Swift water rescue	Rescue Risk - High	Emergency
364	364	RESCUE-Surf rescue	Rescue Risk - High	Emergency
365	365	RESCUE-Watercraft rescue	Rescue Risk - High	Emergency
370	370	RESCUE-Electrical rescue, other	Rescue Risk - Moderate	Emergency
371	371	RESCUE-Electrocution or potential electrocution	Medical Risk - Moderate	Emergency
372	372	RESCUE-Trapped by power lines	Rescue Risk - Moderate	Emergency
381	381	RESCUE-Rescue or EMS standby	Medical Risk - Low	Non-Emer
400	400	HAZARDOUS COND-Hazardous condition, other	Special Hazard Risk - Low	Emergency
410	410	HAZARDOUS COND-Flammable gas or liquid condition, other	Special Hazard Risk - Moderate	Emergency
		HAZARDOUS COND-Gasoline or other	Special Hazard Risk -	
411	411	flammable liquid spill	Moderate	Emergency
412	412	HAZARDOUS COND-Gas leak (natural gas or LPG)	Special Hazard Risk - Moderate	Emergency
		HAZARDOUS COND-Oil or other combustible	Special Hazard Risk -	
413	413	liquid spill	Moderate	Emergency
420	420	HAZARDOUS COND-Toxic condition, other	Special Hazard Risk - High	Emergency
421	421	HAZARDOUS COND-Chemical hazard (no spill or leak)	Special Hazard Risk - Low	Emergency
422	422	HAZARDOUS COND-Chemical spill or leak	Special Hazard Risk - High	Emergency
			Special Hazard Risk -	
423	423	HAZARDOUS COND-Refrigeration leak	Moderate	Emergency
424	424	HAZARDOUS COND-Carbon monoxide incident	Special Hazard Risk - High	Emergency
		HAZARDOUS COND-Radioactive condition,		_
430	430	other	Special Hazard Risk - High	Emergency
431	431	HAZARDOUS COND-Radiation leak, radioactive material	Special Hazard Risk - High	Emergency
140	110	HAZARDOUS COND-Electrical		Б
440	440	wiring/equipment problem, other	Fire Risk - Low	Emergency
4.4.1	4.4.1	HAZARDOUS COND-Heat from short circuit	Eine Diele I er	E
441	441	(wiring), defective/worn	Fire Risk - Low	Emergency
442	442	HAZARDOUS COND-Overheated motor	Fire Risk - Low	Emergency
443	443	HAZARDOUS COND-Light ballast breakdown	Fire Risk - Low	Emergency
444	444	HAZARDOUS COND-Power line down	Fire Risk - Low	Emergency
445	445	HAZARDOUS COND-Arcing, shorted electrical equipment	Fire Risk - Low	Emergency
451	471	HAZARDOUS COND-Biological hazard,		Б
451	451	confirmed or suspected	Special Hazard Risk - High	Emergency
460	460	HAZARDOUS COND-Accident, potential accident, other	Special Hazard Risk - Low	Emergency
161	161	HAZARDOUS COND-Building or structure	Descue Distr. Low	Emanager
461	461	weakened or collapsed	Rescue Risk - Low	Emergency
462	462	HAZARDOUS COND-Aircraft standby	Fire Risk - Special	Emergency
463	463	HAZARDOUS COND-Vehicle accident, general cleanup	Special Hazard Risk - Low	Emergency
471	471	HAZARDOUS COND-Explosive, bomb removal (for bomb scare, use 721)	Special Hazard Risk - Special	Emergency
480	480	HAZARDOUS COND-Attempted burning, illegal action, other	Fire Risk - Low	Emergency

NFIRS or CAD Type	CAD Xref to NFIRS	Description	Risk Output Category	Non-Emer/Non- Life Threat –or- Emergency / Potential Life Threat
481	481	HAZARDOUS COND-Attempt to burn	Fire Risk - Low	Emergency
482	482	HAZARDOUS COND-Threat to burn	Fire Risk - Low	Emergency
500	500	SERVICE-Service Call, other	Not Applicable	Non-Emer
510	510	SERVICE-Person in distress, other	Not Applicable	Emergency
511	511	SERVICE-Lock-out	Rescue Risk - Low	Non-Emer
512	512	SERVICE-Ring or jewelry removal	Not Applicable	Non-Emer
520	520	SERVICE-Water problem, other	Not Applicable	Non-Emer
521	521	SERVICE-Water evacuation	Not Applicable	Non-Emer
522	522	SERVICE-Water or steam leak	Not Applicable	Non-Emer
531	531	SERVICE-Smoke or odor removal	Not Applicable	Non-Emer
540	540	SERVICE-Animal problem, other	Not Applicable	Non-Emer
541	541	SERVICE-Animal problem	Not Applicable	Non-Emer
542	542	SERVICE-Animal rescue	Not Applicable	Non-Emer
550	550	SERVICE-Public service assistance, other	Not Applicable	Non-Emer
000	000	SERVICE-Assist police or other governmental		
551	551	agency	Not Applicable	Non-Emer
552	552	SERVICE-Police matter	Not Applicable	Non-Emer
553	553	SERVICE-Public service	Not Applicable	Non-Emer
554	554	SERVICE-Assist invalid	Not Applicable	Non-Emer
555	555	SERVICE-Defective elevator, no occupants	Not Applicable	Non-Emer
561	561	SERVICE-Unauthorized burning	Not Applicable	Non-Emer
571	571	SERVICE-Cover assignment, standby, moveup	Not Applicable	Non-Emer
600	600	GOOD INTENT-Good intent call, other	Not Applicable	Non-Emer
611	611	GOOD INTENT-Dispatched & canceled en route	Not Applicable	Non-Emer
621	621	GOOD INTENT-Dispatched & canceled en loute	Not Applicable	Non-Emer
622	622	GOOD INTENT-No emergency found dispatch address	Not Applicable	Non-Emer
631	631	GOOD INTENT-Authorized controlled burning	Not Applicable	Non-Emer
632	632	GOOD INTENT-Prescribed fire	Not Applicable	Non-Emer
641	641	GOOD INTENT-Vicinity alarm (incident in other location) GOOD INTENT-Steam, other gas mistaken for	Not Applicable	Non-Emer
650	650	smoke, other	Not Applicable	Non-Emer
651	651	GOOD INTENT-Smoke scare, odor of smoke GOOD INTENT-Steam, vapor, fog or dust thought	Not Applicable	Non-Emer
652	652	to be smoke	Not Applicable	Non-Emer
653	653	GOOD INTENT-Barbecue, tar kettle	Not Applicable	Non-Emer
661	661	GOOD INTENT-EMS call, party transported by non-fire agency	Not Applicable	Non-Emer
671	671	GOOD INTENT-Hazmat release investigation w/ no hazmat	Not Applicable	Non-Emer
		GOOD INTENT-Biological hazard investigation,		
672	672	none found	Not Applicable	Non-Emer
700	700	ALARM-False alarm or false call, other	Fire Risk - Low	Emergency
710	710	ALARM-Malicious, mischievous false call, other	Fire Risk - Low	Emergency
711	711	ALARM-Municipal alarm system, malicious false alarm	Fire Risk - Low	Emergency
711	711	ALARM-Direct tie to FD, malicious/false alarm	Fire Risk - Low	Emergency
712	712	ALARM-Telephone, malicious false alarm	Fire Risk - Low	Emergency
714	714	ALARM-Central station, malicious false alarm	Fire Risk - Low Fire Risk - Low	Emergency
715	715	ALARM-Local alarm system, malicious false alarm		Emergency
721	721	ALARM-Bomb scare - no bomb ALARM-System malfunction, other	Special Hazard Risk - Low Fire Risk - Low	Emergency Emergency
730	730			

NFIRS or CAD Type	CAD Xref to NFIRS	Description	Risk Output Category	Non-Emer/Non- Life Threat –or- Emergency / Potential Life Threat
732	732	ALARM-Extinguishing system activation due to malfunction	Fire Risk - Low	Emergency
733	733	ALARM-Smoke detector activation due to malfunction	Fire Risk - Low	Emergency
734	734	ALARM-Heat detector activation due to malfunction	Fire Risk - Low	Emergency
735	735	ALARM-Alarm system sounded due to malfunction	Fire Risk - Low	Emergency
736	736	ALARM-CO detector activation due to malfunction	Special Hazard Risk - Low	Emergency
740	740	ALARM-Unintentional transmission of alarm, other	Fire Risk - Low	Emergency
· •		ALARM-Sprinkler activation, no fire -		
741	741	unintentional	Fire Risk - Low	Emergency
742	742	ALARM-Extinguishing system activation	Fire Risk - Low	Emergency
772	742	ALARM-Smoke detector activation, no fire -		Entergency
743	743	unintentional	Fire Risk - Low	Emergency
744	744	ALARM-Detector activation, no fire - unintentional	Fire Risk - Low	Emergency
/44	/44	ALARM-Alarm system sounded, no fire -	The Risk - Low	Emergency
745	745	unintentional	Fire Risk - Low	Emergency
		ALARM-Carbon monoxide detector activation, no		
746	746	СО	Special Hazard Risk - Low	Emergency
751	751	ALARM-Biological hazard, malicious false report	Special Hazard Risk - Low	Emergency
800	800	WEATHER-Severe weather or natural disaster, other	Rescue Risk - Special	Emergency
811	811	WEATHER-Earthquake assessment	Rescue Risk - Special	Emergency
812	812	WEATHER-Flood assessment	Rescue Risk - Special	Emergency
-		WEATHER-Wind storm, tornado/hurricane	F	
813	813	assessment	Rescue Risk - Special	Emergency
814	814	WEATHER-Lightning strike (no fire)	Rescue Risk - Special	Emergency
011	011	WEATHER-Severe weather or natural disaster		Zinergeney
815	815	standby	Rescue Risk - Special	Emergency
900	900	OTHER-Special type of incident, other	Not Applicable	Non-Emer
911	911	OTHER-Citizen complaint	Not Applicable	Non-Emer
AIRF	135	AIRF PARKED/EMPTY AIRCRAFT	Fire Risk – Special (ARFF)	Emergency
ALERT1	135	ALERT1 AIRCRAFT PROBLEM	Fire Risk – Special (ARFF)	Emergency
ALERT2	135	ALERT2 AIRCRAFT PROBLEM CONF	Fire Risk – Special (ARFF)	Emergency
ALERT3	135	ALERT3 AIR CRASH @ AIRPORT	Fire Risk – Special (ARFF)	Emergency
ALERT3O	135	ALERT3O AIR CRASH OFF AIRPO	Fire Risk – Special (ARFF)	Emergency
ALEKTSO	700	ALEKTSO AIK CKASH OFT AIKTO ALMCOMCOMMERCIAL FIRE ALARM	Fire Risk - Low	Emergency
ALMINS	700	ALMCOMCOMMERCIAL FIRE ALARM	Fire Risk - Moderate	Emergency
ALMINS	700	ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALARM	Fire Risk - Low	Non-Emer
ALMRED	700	ALMRED -REDUCED RESPONSE ALARM	Fire Risk - Low	
				Emergency Non-Emer
ALMTRB	700	ALMTRB TROUBLE ALARM	Fire Risk - Low	
ALMUF	700	ALMUF UF AUTO ALARM NON RESI	Fire Risk - Low	Emergency
APFIRE	100	APPLIANCE FIRE (New 11/13/14)	Fire Risk - Low	Emergency
BLD	111	BLD BUILDING FIRE/RESD	Fire Risk - Moderate	Emergency
BLDCOL	351	BLDCOL - BUILDING DAMAGE W/PI	Rescue Risk - High	Emergency
BLDCOM	111	BLDCOM BUILDING FIRE-COMM	Fire Risk - High	Emergency
BLDCON	111	BLDCON - CONFIRMED BLDG FIRE	Fire Risk - High	Emergency
BLDDAM	461	BLDDAM - BUILDING DAMAGE NO PI	Rescue Risk - Low	Emergency
BLDHAZ	111	BLDHAZ BLDG FIRE W/ HAZMAT	Fire Risk - Special	Emergency
BLDINS	111	BLDINS INST BLDG FIRE	Fire Risk - High	Emergency
BLDRES	111	BLDRES - BLDG FIRE-RESIDENTIAL	Fire Risk - Moderate	Emergency
BRUSH	142	BRUSH BRUSH FIRE	Fire Risk - Low	Emergency
BRUSHX	142	BRUSHXBRUSH FIRE W/EXPOSURE	Fire Risk - Moderate	Emergency
CAR	131	CAR VEHICLE FIRE	Fire Risk - Low	Emergency

NFIRS or CAD Type	CAD Xref to NFIRS	Description	Risk Output Category	Non-Emer/Non- Life Threat –or- Emergency / Potential Life Threat
CONEXT	355	CONEXT CONFINED SPACE RESCUE	Rescue Risk - High	Emergency
DEVICE	471	DEVICE EXPLOSIVE DEVICE	Special Hazard Risk - Special	Emergency
DUMP	154	DUMP DUMPSTER FIRE	Fire Risk - Low	Emergency
DUMPX	154	DUMPX DUMPSTER FIRE W/EXPOS	Fire Risk - Moderate	Emergency
E01	321	E01 ABDOMINAL PAIN	Medical Risk - Moderate	Emergency
E01A	321	E01A ABDOMINAL PAIN ALPHA	Medical Risk - Low	Non-Emer
E01C	321	E01C ABDOMINAL PAIN CHARLI	Medical Risk - Moderate	Emergency
E01D	321	E01D ABDOMINAL PAIN DELTA	Medical Risk – High EMS D	Emergency
E02	321	E02 ALLERGIC REACTION	Medical Risk - Moderate	Emergency
E02A	321	E02A ALLERGIC REACTION	Medical Risk - Low	Non-Emer
E02B	321	E02B ALLERGIC REACTION	Medical Risk - Low	Non-Emer
E02C	321	E02C ALLERGIC REACTION	Medical Risk - Moderate	Emergency
E02C2	321	E02C2 ALLERGIC REACTION CHA	Medical Risk - Moderate	Emergency
E02D	321	E02D ALLERGIC REACTION	Medical Risk – High EMS D	Emergency
E02E	321	E02E ALLERGIC REACTION	Medical Risk – High EMS D	Emergency
E03	321	E03 ANIMAL BITE	Medical Risk – Moderate	Emergency
E03A	321	E03A ANIMAL BITE	Medical Risk – Low	Non-Emer
E03B	321	E03B ANIMAL BITE	Medical Risk – Low	Non-Emer
E03D	321	E03D - ANIMAL BITE	Medical Risk – High EMS D	Emergency
E04	321	E04 ASSAULT/RAPE	Medical Risk – Moderate	Emergency
E04A	321	E04A ASSAULT/RAPE	Medical Risk – Low	Non-Emer
E04A E04B	321	E04B ASSAULT/RAPE	Medical Risk – Low	Non-Emer
E04B3	321	E04B3 ASSAULT/RAPE	Medical Risk – Low	Non-Emer
E04D	321	E04D ASSAULT/RAPE	Medical Risk – High EMS D	Emergency
E04D	321	E05 BACK PAIN	Medical Risk – Moderate	Emergency
E05A	321	E05A BACK PAIN	Medical Risk – Low	Non-Emer
E05K E05C	321	E05C BACK PAIN	Medical Risk – Low	Emergency
E05C E05D	321	E05D - BACK PAIN (NON TRAUMA)	Medical Risk – High EMS D	Emergency
E06	321	E06 BREATHING PROBLEM	Medical Risk – Moderate	Emergency
E06C	321	E06C - BREATHING PROBLEMS CH	Medical Risk – Moderate	Emergency
E06D	321	E06D BREATHING PROBLEMS	Medical Risk – High EMS D	Emergency
E06E	321	E06E BREATHING PROBLEMS	Medical Risk – High EMS D	Emergency
E00E E07	321	E07 BURNS/EXPLOSION	Medical Risk – Moderate	Emergency
E07A	321	E07 BURNS/EXTEDSION	Medical Risk – Low	Non-Emer
E07A1	321	E07A1 - BURNS/EXPLOSION	Medical Risk – Low	Non-Emer
E07A2	321	E07A2 - BURNS/EXPLOSIONS ALPH	Medical Risk – Low	Non-Emer
E07A2 E07A3	321	E07A2 - BURNS/EXPLOSIONS ALPH E07A3 - BURNS/EXPLOSIONS ALPH	Medical Risk – Low	Non-Emer
E07AS E07B	321	E07A - BURNS/EXPLOSIONS ALL II	Medical Risk – Low	Emergency
E07B E07C	321	E07C BURNS/EXPLOSION	Medical Risk – Moderate	Emergency
E07C E07D	321	E07C BURNS/EXPLOSION	Medical Risk – High EMS D	Emergency
E07D E08	321	E07 BURNS/EAFLOSION E08 HAZMAT/INHALATION	Medical Risk – Moderate	Emergency
E08 E08B	321	E08 HAZMAT/INHALATION	Medical Risk – Low	Non-Emer
E08B E08C	321	E08D HAZMAT/INHALATION	Medical Risk – Low	Emergency
E08C E08D	321	E08C HAZMAT/INHALATION E08D HAZMAT/INHALATION	Medical Risk – High EMS D	Emergency
E08D E08D2	321	E08D HAZMAT/INHALATION E08D2 HAZMAT/INHALATION	Medical Risk – High EMS D	Emergency
E08D2 E08D4	321	E08D2 HAZMAT/INHALATION E08D4 HAZMAT/INHALATION	Medical Risk – High EMS D	Emergency
E08D4 E08O	321	E08D4 HAZMAT/INHALATION	Medical Risk – High EMS D	Non-Emer
E080 E09	321	E09 CARDIAC ARREST	Medical Risk – Low	Emergency
E09 E09A	321	E09 CARDIAC ARREST E09A CARDIAC ARREST/DEATH	Medical Risk – High	Emergency
E09A E09B				v ,
E09B E09D	321 321	E09B CARDIAC ARREST/DEATH	Medical Risk – High Medical Risk – High EMS D	Emergency
E09D E09E	321	E09D CARDIAC ARREST/DEATH		Emergency
	321	E09E CARDIAC ARREST/DEATH	Medical Risk – High EMS D	Emergency
E09E1 E09E3	321	E09E1 CARDIAC ARREST/DEATH E09E3 CARDIAC ARREST/DEATH	Medical Risk – High EMS D Medical Risk – High EMS D	Emergency
EU9E3	321	EUJEJ CAKDIAC AKKESI/DEATH	medicai Kisk – High EMIS D	Emergency

NFIRS or CAD Type	CAD Xref to NFIRS	Description	Risk Output Category	Non-Emer/Non- Life Threat –or- Emergency / Potential Life Threat
E09E6	321	E09E6 CARDIAC ARREST/DEATH	Medical Risk – High EMS D	Emergency
E09E7	321	E09E7 CARDIAC ARREST/DEATH	Medical Risk – High EMS D	Emergency
E09O	321	E09O CARDIAC ARREST/DEATH	Medical Risk – High	Emergency
E10	321	E10 CHEST PAIN	Medical Risk – Moderate	Emergency
E10A	321	E10A - CHEST PAINS ALPHA	Medical Risk – Low	Non-Emer
E10C	321	E10CCHEST PAIN	Medical Risk – High	Emergency
E10D	321	E10DCHEST PAIN	Medical Risk – High EMS D	Emergency
E11	321	E11 - CHOKING	Medical Risk – Moderate	Emergency
E11A	321	E11A - CHOKING ALPHA	Medical Risk – Low	Non-Emer
E11D	321	E11D - CHOKING DELTA	Medical Risk – High EMS D	Emergency
E11E	321	E11E - CHOKING ECHO	Medical Risk – High EMS D	Emergency
E12	321	E12 - CONVULSIONS/SEIZURES	Medical Risk – Moderate	Emergency
E12A	321	E12A - CONVULSIONS/SEIZURES	Medical Risk – Low	Non-Emer
E12B	321	E12B - CONVULSIONS/SEIZURES	Medical Risk – Low	Non-Emer
E12C	321	E12C - CONVULSIONS/SEIZURES	Medical Risk – Moderate	Emergency
E12D	321	E12D - CONVULSIONS/SEIZURES	Medical Risk – High EMS D	Emergency
E13	321	E13 DIABETIC PROBLEMS	Medical Risk – Moderate	Emergency
E13A	321	E13A - DIABETIC PROBLEMS ALPH	Medical Risk – Low	Non-Emer
E13C	321	E13C - DIABETIC PROBLEMS CHAR	Medical Risk – Moderate	Emergency
E13D	321	E13D - DIABETIC PROBLEMS	Medical Risk – High EMS D	Emergency
E14	361	E14 - DROWNING (NEAR)/DIVING	Medical Risk – Moderate	Emergency
E14A	361	E14A - DROWNING (NEAR)/DIVING	Medical Risk – Low	Non-Emer
E14B	361	E14B DROWING/DIVING ACCI	Medical Risk – Low	Non-Emer
E14C	361	E14C - DROWNING (NEAR)/DIVING	Medical Risk – Moderate	Emergency
E14D	361	E14D - DROWNING (NEAR)/DIVING	Medical Risk – High EMS D	Emergency
E15	371	E15 - ELECTROCUTION	Medical Risk – Moderate	Emergency
E15C	371	E15C - ELECTROCUTION CHARLIE	Medical Risk – Moderate	Emergency
E15D	371 371	E15D ELECTROCUTION	Medical Risk – High EMS D	Emergency
E15E E16	371	E15E - ELECTROCUTION ECHO E16 - EYE PROBLEMS/INJURIES	Medical Risk – High EMS D Medical Risk – Low	Emergency Non-Emer
E16A	321			Non-Emer
E16A E16B	321	E16A - EYE PROBLEMS/INJURIES E16B - EYE PROBLEMS/INJURIES	Medical Risk – Low Medical Risk – Moderate	Emergency
E16D	321	E16D EYE PROBLEMS/INJURIES	Medical Risk – Moderate Medical Risk – High EMS D	Emergency
E10D E17	321	E10D E1E FROBLEMS/INJURIES E17 FALLS/BACK INJ (TRAUMA)	Medical Risk – High EWS D	Non-Emer
E17A	321	E17 FALLS/BACK INJ (TRAUMA)	Medical Risk – Low	Non-Emer
E17R E17B	321	E17B - FALLS/BACK INJURIES (T	Medical Risk – Low	Non-Emer
E17D	321	E17D - FALLS/BACK INJURIES (T	Medical Risk – Low Medical Risk – High EMS D	Emergency
E17D E17O	321	E170 -FALLS/BACK INJURIES (TR	Medical Risk – Low	Non-Emer
E170	321	E170 - FALLS/BACK INJOKIES (TK E18 - HEADACHE CHARLIE	Medical Risk – Low	Non-Emer
E18A	321	E18A - HEACHACHE ALPHA	Medical Risk – Low	Non-Emer
E18R	321	E18B - HEADACHE BRAVO	Medical Risk – Low	Non-Emer
E18C	321	E18C HEADACHE CHARLIE	Medical Risk – Moderate	Emergency
E19	321	E19 HEART PROBLEMS	Medical Risk – Moderate	Emergency
E19A	321	E19A - HEART PROBLEMS ALPHA	Medical Risk – Low	Non-Emer
E19B	321	E19B - HEART PROBLEMS BRAVO	Medical Risk – Moderate	Emergency
E19C	321	E19C - HEART PROBLEMS CHARLIE	Medical Risk – Moderate	Emergency
E19D	321	E19D - HEART PROBLEMS DELTA	Medical Risk – High EMS D	Emergency
E20	321	E20 - HEAT/COLD EXPOSURE	Medical Risk – Low	Non-Emer
E20A	321	E20A - HEAT/COLD EXPOSURE ALP	Medical Risk – Low	Non-Emer
E20B	321	E20B - HEAT/COLD EXPOSURE BRA	Medical Risk – Low	Non-Emer
E20C	321	E20C - HEAT/COLD EXPOSURE CHA	Medical Risk – Moderate	Emergency
E20D	321	E20D HEAT/COLD EXPOSURE	Medical Risk – High EMS D	Emergency
E21	321	E21 HEMORRHAGE/LACERATIONS	Medical Risk – Low	Non-Emer
E21A	321	E21A - HEMORRHAGE/LACERATION	Medical Risk – Low	Non-Emer

NFIRS or CAD Type	CAD Xref to NFIRS	Description	Risk Output Category	Non-Emer/Non- Life Threat –or- Emergency / Potential Life Threat
E21B	321	E21B - HEMORRHAGE/LACERATION	Medical Risk – Low	Non-Emer
E21B4	321	E21B4 - HEMORRHAGE/LACERATION	Medical Risk – Low	Non-Emer
E21C	321	E21C - HEMORRHAGE/LACERATION	Medical Risk – Moderate	Emergency
E21D	321	E21D - HEMORRHAGE/LACERATION	Medical Risk – High EMS D	Emergency
E22	321	E22 INACCESSIBLE INCIDENT	Medical Risk – Low	Non-Emer
E22A	321	E22A - INACCESSIBLE INCIDENT	Medical Risk – Low	Non-Emer
E22B	321	E22B - INACCESSIBLE INCIDENT	Medical Risk – Low	Non-Emer
E22D	321	E22D INACCESSIBLE INCIDENT	Medical Risk – High EMS D	Emergency
E23	321	E23 OVERDOSE/POISONING	Medical Risk – Moderate	Emergency
E23B	321	E23B - OVERDOSE/POISONING CHA	Medical Risk – Low	Non-Emer
E23C	321	E23C - OVERDOSE/POISONING CHA	Medical Risk – Moderate	Emergency
E23D	321	E23D - OVERDOSE/POISONING DEL	Medical Risk – High EMS D	Emergency
E23O	321	E230 - OVERDOSE/POISONING OME	Medical Risk – Low	Non-Emer
E24	321	E24 - PREGNANCY/GYN	Medical Risk – Low	Non-Emer
E24A	321	E24A- PREGNANCY/GYN ALPHA	Medical Risk – Low	Non-Emer
E24B	321	E24B - PREGNANCY/GYN BRAVO	Medical Risk – Low	Non-Emer
E24D E24C	321	E24D FREGNANCY/GYN CHARLIE	Medical Risk – Moderate	Emergency
E24D	321	E24D PREGNANCY/GYN	Medical Risk – High EMS D	Emergency
E240	321	E240 - PREGNANCY/GYN OMEGA	Medical Risk – Low	Non-Emer
E25	321	E25 PSYCHIATRIC/SUICIDE	Medical Risk – Moderate	Emergency
E25A	321	E25A - PSYCHIATRIC/SUICIDE AT	Medical Risk – Low	Non-Emer
E25B	321	E25B - PSYCHIATRIC/SUICIDE AT	Medical Risk – Low	Non-Emer
E25D	321	E25D - PSYCHIATRIC/SUICIDE AT	Medical Risk – High EMS D	Emergency
E26	321	E26 - SICK PERSON (SPECIFIC	Medical Risk – Low	Non-Emer
E26A	321	E26A - SICK PERSON (SPECIFIC	Medical Risk – Low	Non-Emer
E26B	321	E26B - SICK PERSON (SPECIFIC	Medical Risk – Low	Non-Emer
E26C	321	E26C - SICK PERSON (SPECIFIC	Medical Risk – Moderate	Emergency
E26D	321	E26D SICK PERSON	Medical Risk – High EMS D	Emergency
E260	321	E260 - SICK PERSON (SPECIFIC	Medical Risk – Low	Non-Emer
E27	321	E27 STAB/GUNSHOT WOUND	Medical Risk – Moderate	Emergency
E27A	321	E27A - STAB/GUNSHOT WOUND	Medical Risk – Low	Non-Emer
E27B	321	E27B- STAB/GUNSHOT WOUND	Medical Risk – Low	Non-Emer
E27D	321	E27D - STAB/GUNSHOT WOUND	Medical Risk – High EMS D	Emergency
E28	321	E28 - STROKE	Medical Risk – Moderate	Emergency
E28A	321	E28A - STROKE/CVA	Medical Risk – Low	Non-Emer
E28B	321	E28B - STROKE/CVA	Medical Risk – Low	Non-Emer
E28C	321	E28C STROKE/CVA	Medical Risk – Moderate	Emergency
E29	322	E29 VEHICLE ACCIDENT	Medical Risk – Moderate	Emergency
E29A	322	E29A - VEHICLE ACCIDENT	Medical Risk – Low	Non-Emer
E29B	322	E29B - VEHICLE ACCIDENT	Medical Risk – Low	Non-Emer
E29D	322	E29D - VEHICLE ACCIDENT	Medical Risk – High EMS D	Emergency
E29EXT	352	E29EXT ACCIDENT-EXTRICATION	Rescue Risk – Moderate	Emergency
			Special Hazard Risk –	
E29HAZ	410	E29HAZ MVA W/HAZMAT	Moderate	Emergency
E29M	322	E29M MVA >2 PATIENTS	Medical Risk – Moderate	Emergency
E29O	324	E290 - VEHICLE ACCIDENT	Medical Risk – Low	Non-Emer
E30	321	E30 TRAUMATIC INJURIES	Medical Risk – Moderate	Emergency
E30A	321	E30A - TRAUMATIC INJURIES	Medical Risk – Low	Non-Emer
E30B	321	E30B - TRAUMATIC INJURIES	Medical Risk – Low	Non-Emer
E30D	321	E30D - TRAUMATIC INJURIES	Medical Risk – High EMS D	Emergency
E30EXT	350	E30EXT TRAUMA W/EXTRICATION	Rescue Risk – Moderate	Emergency
E31	321	E31 - UNCONSCIOUS/FAINTING	Medical Risk – Moderate	Emergency
E31A	321	E31A - UNCONSCIOUS/FAINTING	Medical Risk – Low	Non-Emer
E31C	321	E31C - UNCONSCIOUS/FAINTING	Medical Risk – Moderate	Emergency

NFIRS or CAD Type	CAD Xref to NFIRS	Description	Risk Output Category	Non-Emer/Non- Life Threat –or- Emergency / Potential Life Threat
E31D	321	E31D - UNCONSCIOUS/FAINTING	Medical Risk – High EMS D	Emergency
E31E	321	E31E UNCONSCIOUS/FAINTING	Medical Risk – High EMS D	Emergency
E32	321	E32 UNKNOWN PROBLEMS	Medical Risk – Low	Non-Emer
E32B	321	E32B - UNKNOWN PROBLEMS	Medical Risk – Low	Non-Emer
E32B2	321	E32B2 - LIFELINE ALARM	Medical Risk – Low	Non-Emer
E32D	321	E32D - UNKNOWN PROBLEM	Medical Risk – Mod EMS D	Emergency
E32L	381	E32L - LEA Request for EMS Standby	Medical Risk – Low	Non-Emer
E33	321	E33 - TRANSFER/INTER-FACILI	Medical Risk - Low	Non-Emer
E33A	321	E33A - TRANSFER/INTER-FACILI	Medical Risk - Low	Non-Emer
E33A1	321	E33A1 - TRANSFER/INTER-FACILI	Medical Risk - Low	Non-Emer
E33A2	321	E33A2 - TRANSFER/INTER-FACILI	Medical Risk - Low	Non-Emer
E33A3	321	E33A3 - TRANSFER/INTER-FACILI	Medical Risk - Low	Non-Emer
E33C	321	E33C - TRANSFER/INTER-FACILI	Medical Risk - Low Medical Risk - Moderate	Emergency
E33C1	321	E33C1 - TRANSFER/INTER-FACILIT	Medical Risk - Moderate	Emergency
E33C1 E33C2	321	E33C2 - TRANSFER/INTER-FACILIT	Medical Risk - Moderate	Emergency
E33C2 E33C3	321			
E33C3 E33C4	321	E33C3 - TRANSFER/INTER-FACILIT E33C4 - TRANSFER/INTER-FACILIT	Medical Risk - Moderate	Emergency
		E33C5 - TRANSFER/INTER-FACILIT	Medical Risk - Moderate	Emergency
E33C5	321		Medical Risk - Moderate	Emergency
E33C6	321	E33C6 - TRANSFER/INTER-FACILIT	Medical Risk - Moderate	Emergency
E33D	321	E33D - TRANSFER/INTER-FACILIT	Medical Risk – Mod EMS D	Emergency
E33D1	321	E33D1 - TRANSFER/INTER-FACILIT	Medical Risk – Mod EMS D	Emergency
E33D2	321	E33D2 - TRANSFER/INTER-FACILIT	Medical Risk – Mod EMS D	Emergency
HCF	321	Transfer – Healthcare Facility	Medical Risk – Low	Non-Emer
MCF	321	Transfer – Medical Care Facility	Medical Risk - Low	Non-Emer
ELE	353	ELE - ELEVATOR STUCK NO PI	Rescue Risk - Low	Non-Emer
EMSELE	356	EMSELE - ELEVATED RESCUE	Rescue Risk - High	Emergency
EMSWTR	361	EMSWTR - WATER RESCUE	Rescue Risk - High	Emergency
FIREOUT	100	FIRE OUT (New 11/13/14)	Fire Risk - Low	Non-Emer
FIREUNK	100	FIRE - UNKNOWN (New (11/13/14)	Fire Risk - Low	Emergency
HAZ0	400	HAZO LEVEL 0 HAZMAT	Special Hazard Risk - Low	Non-Emer
HAZ1	400	HAZ1 LEVEL 1 HAZMAT	Special Hazard Risk - Low	Non-Emer
			Special Hazard Risk -	_
HAZ2	400	HAZ2 LEVEL 2 HAZMAT	Moderate	Emergency
HAZ3	400	HAZ3 LEVEL 3 HAZMAT	Special Hazard Risk - High	Emergency
LIFELINE	321	LIFELINE ALARM	Medical Risk - Low	Non-Emer
LOCK	331	LOCK - EMER LOCKOUT W/PT	Rescue Risk - Low	Non-Emer
LVEHF	130	LVEHF LARGE VEHICLE FIRE	Fire Risk - Moderate	Emergency
ODOR	651	SMOKE ODER INSIDE A BLDG	Fire Risk - Low	Non-Emer
SALV	500	SALV - WATER/SMOKE SALVAGE NON	Not Applicable	Non-Emer
SERVE	500	SERVICE CALL NON EMERGENCY	Not Applicable	Non-Emer
SHED	161	SHED - SHED FIRE NO EXPOSURE	Fire Risk - Low	Non-Emer
SHOCK	321	SHOCK - ELECTROCUTION	Medical Risk - Moderate	Emergency
SIGN	160	SIGN - SIGN FIRE NO EXPOSURE	Fire Risk - Low	Non-Emer
SMOKE	651	SMOKE - SMOKE INVESTIGATION	Fire Risk - Low	Non-Emer
STORMD	351	STORMD - STORM DAMAGE	Rescue Risk - Special	Emergency
TRAINF	133	TRAINF - TRAIN FIRE	Fire Risk - Special	Emergency
TRANSF	162	TRANSFORMER FIRE	Fire Risk - Low	Non-Emer
TRANSFER	311	TRANSFER - TRANSFER	Medical Risk - Low	Non-Emer
TRASH	151	TRASH - TRASH FIRE	Fire Risk - Low	Non-Emer
TRASHX	151	TRASHX - TRASH FIRE W/EXPOSURE	Fire Risk - Moderate	Emergency
TREE	140	BRUSH FIRE	Fire Risk - Low	Non-Emer
TREEX	140	BRUSH FIRE W/EXPOSURE	Fire Risk - Moderate	Emergency
TRENCH	354	CONFINED SPACE RESCUE	Rescue Risk - High	Emergency
UUU	UUU	Undetermined incident type (conversion only)	Not Applicable	Non-Emer

NFIRS or CAD Type	CAD Xref to NFIRS	Description	Risk Output Category	Non-Emer/Non- Life Threat –or- Emergency / Potential Life Threat
VEHF	131	VEHF VEHICLE FIRE	Fire Risk - Low	Emergency
WIRES	160	WIRES - WIRES DOWN WITH FIRE	Fire Risk - Low	Emergency
WMAIN	520	WMAIN - BROKEN WATER MAIN NON	Not Applicable	Non-Emer

Appendix F: Confirmed Building Fires and Cooking Fires

Locations of Confirmed Building and Cooking Fires	Building Fire 2013	Cooking Fire 2013	Building Fire 2014	Cooking Fire 2014	Building Fire 2015	Cooking Fire 2015
FMZ A						
110 NW 39 th AV			1			
118 NE 39 th PL				1		
124 NE 41 st PL						1
2500 NE 39TH AV	1					
4027 NE 1 st DR			1			
4121 NE 15 th ST					1	
8401 NW 13TH ST		1				
8620 NW 13TH ST		4	1			
FMZ B.1						
3635 NW 23 rd AV				1		
3670 NW 21ST PL	1					
3704 NW 22 nd PL			1			
3719 NW 56 th PL				1		
3920 NW 35 th PL						1
4000 NW 53RD AV	1					
4021 NW 60TH AV		1				
4315 NW 39 th ST			1			
4428 NW 36 th TR						1
4511 NW 36TH ST		1				
4716 NW 41 st ST				1		
5017 NW 11TH PL	1					
5022 NW 11 th PL				1		
6726 NW 34 th TR					1	
937 NW 40 th TR					1	
FMZ B.2						
4856 NW 77TH RD	1					
7807 NW 53 rd WAY			1			
FMZ B.3						
2408 NW 57 th PL			1			

Table 21 Confirmed Building and Cooking Fires

Locations of Confirmed Building and Cooking Fires	Building Fire 2013	Cooking Fire 2013	Building Fire 2014	Cooking Fire 2014	Building Fire 2015	Cooking Fire 2015
2504 NW 59TH AV		1			1	
3120 NW 57 th PL			1			
5701 NW 23 rd TER				1		
5730 NW 27TH TER		1				1
5802 NW 25TH TER		1				
5910 NW 25 th TR						1
6013 NW 23 rd TER			1			
6113 NW 26TH ST		1				
6115 NW 26TH ST		1				
6121 NW 26 th ST					1	
6127 NW 23 rd TR					1	
6314 NW 33 rd ST						1
6626 NW 32ND ST	1					
FMZ C						
100 NE 8TH AV		1		1	2	
1008 NE 21ST AV		1				
1008 NW 39 th AV					1	
1015 NW 21ST AV		1			1	1
1101 NW 39 th AV						1
1107 NW 6 th ST					1	
1119 NW 43 rd AV				1		
1120 NW 45 th AV						1
1300 NE 2ND ST		1				
1307 NW 6TH ST	1					
1322 NE 17TH AV		1				
1336 NE 28TH AV	1					
1343 NE 37 th PL			1			
1403 NE 18 th AV						1
1500 NW 12TH ST		1			2	
1515 NE 16 th AV						1
1515 NW 10 th ST					1	
1600 NE 12 th AV					1	
1606 NW 13 th ST					1	
1800 NW 4 th ST			1			
1901 NW 2ND ST	1	1				

Locations of Confirmed Building and Cooking Fires	Building Fire 2013	Cooking Fire 2013	Building Fire 2014	Cooking Fire 2014	Building Fire 2015	Cooking Fire 2015
1901 NW 2 nd ST				2		
1923 NW 23RD BLVD	1					
200 NW 23 rd AV						1
2042 NW 32 nd PL					1	
2036 NW 34TH ST		1				
2114 NW 55TH BLVD	3					
2124 NW 55 th BLVD					1	
2430 NW 4 th TR					1	
2508 NW 29 th PL			1			
2616 NW 52ND AV	1					
2800 N MAIN ST		1				
2801 NW 23 rd BLVD				1		
2902 NE 14 th DR						1
2910 NE 14 th DR				1		
2915 NE 12 th ST				1		
2927 NW 41 st PL				1		
3022 NW 30 th TER			1			
3120 NW 29TH TER	1					
3609 NW 25 th TER			1			
3618 NE 11TH TER		1				
3711 NE 11 th TER			1			
3717 NW 13TH ST	1					
3720 NE 4TH ST	1					
3801 NW 19 th ST			1			
3919 NW 32ND ST		2				
3919 NW 32 nd ST				1		
4019 NW 23 rd DR						1
4103 NW 20TH TER	1					
4156 NW 9TH ST	1					
4314 NW 27TH TER		1				
4323 NW 6TH ST		1				
4421 NW 32 nd ST					1	
4521 NW 21ST DR		1				
4601 NW 29 th TER			1			
5004 NW 27 th DR				1		

Locations of Confirmed Building and Cooking Fires	Building Fire 2013	Cooking Fire 2013	Building Fire 2014	Cooking Fire 2014	Building Fire 2015	Cooking Fire 2015
503 NW 21 st LN				1		
534 NW 37TH PL		1				
535 NW 26 th AV			1			
701 NW 36 th AV				1		
740 NE 23RD AV		1				
801 NW 40TH AV		1				
930 NE 23RD AV	1					
NW 22ND ST /		1				
FMZ D.1						
1600 NE 23 rd AV					1	
1603 NE 31 st AV						1
1617 NE 19 th LN			1			
2017 NE 15 th ST			1			
2203 NE 17TH TER	1					
2515 NE 50 th DR			1			
2802 NE 53 rd CT			1			
2803 NE 17 th TR						1
2819 NE 20 th WY			1			
3440 NE 39 th AV			1			
3101 NE 15 th ST						2
3501 NE 15TH ST	1	1			1	
5101 NE 24 th AV					1	
FMZ D.2						
2136 NE 18 th PL						1
FMZ E						
3461 SW 2ND AV	1					
3501 SW 2 nd AV				1		
3832 NEWBERRY RD	1					
507 NW 39TH RD		1				
508 SW 34 th ST				1		
6500 W NEWBERRY RD	1					
6519 W NEWBERRY RD					2	
6825 W NEWBERRY RD					1	
700 SW 62 nd BLVD			1		1	
701 SW 62 nd BLVD			1			

Locations of Confirmed Building and Cooking Fires	Building Fire 2013	Cooking Fire 2013	Building Fire 2014	Cooking Fire 2014	Building Fire 2015	Cooking Fire 2015
FMZ F						
111 NW 16 th ST						1
1112 SW 4 th AV			1			
1204 NW 3RD AV	1					
1210 NW 3 rd AV						1
1221 SW 3 rd AV					1	
1702 W UNIVERSITY AV		1				
1824 NW 3 rd PL						1
1829 NW 2 nd AV				1		
21 NW 21 st ST			1			
2114 W UNIVERSITY AV	1					
2929 W UNIVERSITY AV					1	
310 NW 8 th ST					1	
410 NW 19 th ST					1	
914 SW 8 th AV			1			
914 SW 8 th AV				1		
FMZ G						
101 SE 2ND PL	1					
104 S MAIN ST	1					
107 SE 8 th ST					1	
1102 NE 5 th AV						1
1130 NE 5TH AV		1				
400 NW 1 st AV					1	
409 NE 11TH ST	1					
425 W University AV			1			
536 NE 9 th ST						1
627 SE 2 nd PL				1		
720 SE 1 st AV			1			
911 SE 4 th ST					1	
925 SE 6TH AV	1					
FMZ H						
1000 SE 4TH ST		1				
1001 SE 12 th ST			1			
1030 SE 21ST AV		1				
105 SE 26 th TER				1		

Locations of Confirmed Building and Cooking Fires	Building Fire 2013	Cooking Fire 2013	Building Fire 2014	Cooking Fire 2014	Building Fire 2015	Cooking Fire 2015
113 NE 20TH ST		1				
1300 SE 1ST AV	1					
131 SE 25TH TER		1				
1324 E University Av	1					
1411 SE 3 rd AV						1
1415 SE 1ST ST	1					
1514 E UNIVERSITY AV						1
1717 NE 8 th AV					1	
1731 NE 8TH AV	1					
1731 NE 8 th AV			1			
1733 NE 8 th AV				1		
19 SE 22 nd ST					1	
1900 SE 4 th ST					1	
2400 SE Hawthorne RD			1			
2424 NE 2 nd AV			1			
2501 E University AV				1		
432 SE 15 th ST					1	
501 SE 18TH ST	1	1				
501 SE 18 th ST				1		
504 SE WILLISTON RD		1				
511 SE 18TH ST	1					
653 NE WALDO RD					1	
684 NE 20 th ST			1			
713 NE 15 th ST					1	
8 SE 26 th TR					1	
848 SE 12 th TR						1
919 NE 26 th TR					1	
937 SE 9TH PL	1					
FMZ I.1						
3466 SW 24TH AV		1				
3600 Windmeadows BLVD				1		
3643 SW 20 th AV					2	
3700 WINDMEADOWS BLVD					1	
3705 SW 42 nd AV			1			
4000 SW 37 th BLVD					1	

Locations of Confirmed Building and Cooking Fires	Building Fire 2013	Cooking Fire 2013	Building Fire 2014	Cooking Fire 2014	Building Fire 2015	Cooking Fire 2015
4130 SW 15TH PL		1				
4223 SW 20 th LN			1			
SW 42 nd ST / ?						1
4405 SW 35 th TER				1		
4600 SW 41ST BLVD		1				
FMZ J.1						
2330 SW WILLISTON RD		1				
2339 SW 31 st PL					1	
2601 SW ARCHER RD					1	
2630 SW 33 rd PL			1			
2660 SW 38 th PL						1
2700 SW ARCHER RD					1	
2735 SW 35 th PL					1	
2800 SW 35TH PL		1		2		1
2800 SW WILLISTON RD	1					
2862 SW 40 th PL				1		
2930 SW 23 rd TER			1			
3000 SW 35TH PL		1				
3000 SW 35 th PL				1		
3009 SW ARCHER RD		1				
3010 SW 23 rd TR						1
3020 Sw Archer Rd		1			1	
3020 SW Archer RD				1		
3119 SW 26 th DR			1			
3123 SW 26TH TER	1					
3230 SW ARCHER RD		1				
3611 SW 34 th ST				1		1
3705 SW 27 th ST						1
3716 SW 30 th TER			1			
3900 SW 27TH ST		1				
4000 SW 23 rd ST					1	
4003 SW 27 th ST				1		
4018 SW 26TH TER	1					
4131 SW 31 st DR						1
4455 SW 34 th ST				1		

Locations of Confirmed Building and Cooking Fires	Building Fire 2013	Cooking Fire 2013	Building Fire 2014	Cooking Fire 2014	Building Fire 2015	Cooking Fire 2015
FMZ K						
1000 SW 16 th AV			1			
1001 SW 16 th AV						1
1111 SW 16TH AV		1				
1309 SW 13TH ST	1					
1646 SW 16 th ST						1
1700 SW 16 th ST			1			
1921 SW 8 th DR					1	
2000 SW 16TH ST		1				
2001 SW 16TH ST	1					
2307 SW 13TH ST	1					
2360 SW ARCHER RD		2				
2435 SW 13TH ST	1					
2522 SW 9 th DR					1	
2901 SW 13TH ST		1				
307 SW 16TH AV	1					
307 SW 16 th AV			1			
309 SW 16TH AV	1					
318 SW 16 th AV			1			
3301 SW 13 th ST				1		
3310 SW 13 th ST			1			
635 SW 11TH LN	1					
710 SW 16 th AV			1			
920 SW 6TH ST		1				
920 SW 6 th ST			1			
999 SW 16 th AV					2	
SE WILLISTON RD /		1				
FMZ UF						
1407 MUSEUM RD						1
1600 SW ARCHER RD					1	
1745 McCarty DR			1			
1928 MOWRY RD	1					
2191 STADIUM RD					1	
2285 FRATERNITY DR						1
2324 FRATERNITY DR	1					

Locations of Confirmed Building and Cooking Fires	Building Fire 2013	Cooking Fire 2013	Building Fire 2014	Cooking Fire 2014	Building Fire 2015	Cooking Fire 2015
2731 SW 4 th PL			1			
2907 Radio RD				1		
72 Buckman DR				1		

Appendix G: Historical Service for Fire Management Zones

Appendix G: Table 21 Incidents As	2010	2011	2012	2013	2014	2015
Dispatched in each FMZ FMZ A	2010	2011	2012	2013	2014	2015
ALMCOMCOMMERCIAL FIRE	2010	2011	2012	2015	2014	2015
ALMCOMCOMMERCIAL FIRE	17	31	17	23	22	20
ALARM ALMINS INSTITUTIONAL ALARM	2	0	1	0	0	0
ALMRED -REDUCED RESPONSE	2	0	1	0	0	0
ALARM	1	0	0	0	0	0
ALMRES -RESIDENTIAL FIRE						
ALARM	1	2	0	0	0	2
APFIRE – APPLIANCE FIRE	_	_	_	_	2	0
BLD BUILDING FIRE/RESD	0	0	0	0	0	0
BLDCOM BUILDING FIRE-COMM	5	2	3	4	4	5
BLDDAM - BUILDING DAMAGE NO PI	3	2	0	0	2	1
BLDRES - BLDG FIRE-RESIDENTIAL	4	8	8	9	5	2
BRUSH BRUSH FIRE	4	10	8	3	1	5
BRUSHXBRUSH FIRE W/EXPOSURE	1	2	0	0	0	0
DUMP DUMPSTER FIRE	0	1	0	1	0	0
DUMPX DUMPSTER FIRE W/EXPOS	0	0	0	0	0	0
HAZ0 LEVEL 0 HAZMAT	12	8	20	9	11	20
HAZ1 LEVEL 1 HAZMAT	3	1	3	2	4	7
LOCK - EMER LOCKOUT W/PT	0	2	2	0	1	2
LVEHF LARGE VEHICLE FIRE	2	0	3	1	1	4
ODORCOM/ODOR	0	1	1	0	1	1
SALV - WATER/SMOKE SALVAGE	1	0	0	3	3	0
SERVICE CALL NON EMERGENCY	4	3	5	2	5	7
SMOKE - SMOKE INVESTIGATION	3	9	9	4	0	4
TRAIN	0	0	0	0	1	0
TRANSFORMER	0	0	0	1	0	0
TRASH - TRASH FIRE	5	4	8	3	3	1
VEHF VEHICLE FIRE	3	2	2	0	1	7
WIRES - WIRES DOWN WITH FIRE	0	0	1	1	1	2
E01 Abdominal Pain	18	11	21	20	23	18
E02 Allergic Reaction	2	5	2	5	7	6
E03 Animal Bite	1	1	0	0	3	1
E04 Assault	13	4	13	11	8	5
E05 Back Pain	4	2	4	0	1	10
E06 Breathing Problem Priority	71	44	72	63	60	72
E07 Burns/Explosion	0	2	3	1	0	0
E09 Cardiac Arrest Priority	3	1	2	7	8	4
E10 Chest Pain Priority	40	35	57	62	54	57
E11 Choking	3	2	6	2	1	3
E12 Convulsions/Seizures	22	20	25	37	25	20
E13 Diabetic Problems	10	6	14	6	8	12

 Table 22 Historical Counts of Calls by CAD Type for FMZs

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
E15 Electrocution Priority	1	1	0	0	0	0
E16 Eye Problems	0	1	0	2	0	0
E17 Falls/Back Injury	43	45	56	67	69	69
E18 Headache	5	6	2	2	0	1
E19 Heart Problems Priority	8	13	17	8	12	5
E20 Heat/Cold Exposure	1	3	2	1	0	0
E21 Hemorrhage/Lacerations	18	23	14	22	19	17
E23 Overdose/Poisoning	8	6	8	6	9	9
E24 Pregnancy	4	6	2	7	6	0
E25 Psychiatric/Suicide Attempt	9	4	6	0	0	7
E26 Sick Person	32	42	41	46	48	52
E27 Stab/Gunshot	3	2	1	2	0	0
E28 Stroke/CVA Priority	9	13	14	14	14	4
E29 Vehicle Accident	28	49	34	27	33	31
E30 Traumatic Injuries	9	8	7	5	7	3
E31 Unconscious/Fainting Priority	26	28	23	33	45	46
E32 Unknown Problem	26	36	37	22	29	23
E33 Transfer	0	0	0	1	0	0
FMZ B See FMZ B.1, B.2, B.3	2010	2011	2012	2013	2014	
ALMCOMCOMMERCIAL FIRE						
ALARM	39	52	37	39	-	-
ALMINS INSTITUTIONAL ALARM	32	18	24	29	-	-
ALMRES -RESIDENTIAL FIRE ALARM	26	28	37	33	-	-
BLD BUILDING FIRE/RESD	2	0	0	0	-	-
BLDCOM BUILDING FIRE-COMM	14	6	5	8	-	-
BLDDAM - BUILDING DAMAGE NO PI	3	2	3	3	-	-
BLDINS INST BLDG FIRE	0	3	0	5	-	-
BLDRES - BLDG FIRE-RESIDENTIAL	23	25	31	18	-	-
BRUSH BRUSH FIRE	8	7	6	3	-	-
BRUSHXBRUSH FIRE W/EXPOSURE	1	6	0	0	-	-
DEVICE EXPLOSIVE DEVICE	1	0	0	0	-	-
DUMP DUMPSTER FIRE	0	2	2	4	-	-
DUMPX – DUMPSTER FIRE W/EXP	0	0	0	1	-	-
ELE - ELEVATOR STUCK NO PI	5	5	1	0	-	-
HAZ0 LEVEL 0 HAZMAT	56	52	43	54	-	-
HAZ1 LEVEL 1 HAZMAT	12	4	8	10	-	-
HAZ2 LEVEL 2 HAZMAT	1	1	0	0	-	-
LOCK - EMER LOCKOUT W/PT	3	7	6	7	-	-
LVEHF LARGE VEHICLE FIRE	0	1	1	1	-	-
ODORCOM	1	0	1	0	-	-
SALV - WATER/SMOKE SALVAGE	1	0	0	2	-	-
SERVICE CALL NON EMERGENCY	14	15	6	5	-	-
SMOKE - SMOKE INVESTIGATION	13	12	9	6	-	-
TRANSFER - TRANSFER	0	1	0	0	-	-
TRANSFORMER FIRE	4	8	0	2	-	-
					1	
TRASH - TRASH FIRE	19	16	12	10	-	-

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
WIRES - WIRES DOWN WITH FIRE	4	4	2	0	-	-
E01 Abdominal Pain	59	42	37	34	-	-
E02 Allergic Reaction	7	13	10	10	-	-
E03 Animal Bite	3	3	4	1	-	-
E04 Assault	18	20	17	19	-	-
E05 Back Pain	24	8	5	2	-	-
E06 Breathing Problem Priority	151	149	159	140	-	-
E07 Burns/Explosion	3	2	3	1	-	-
E08 Hazmat/Inhalation	0	0	0	2	-	-
E09 Cardiac Arrest Priority	38	23	21	17	-	-
E10 Chest Pain Priority	120	110	139	145	-	-
E11 Choking	9	7	3	6	-	-
E12 Convulsions/Seizures	48	42	54	44	-	-
E13 Diabetic Problems	35	51	31	36	-	-
E14 Drowning	2	0	0	1	-	-
E15 Electrocution Priority	1	0	0	0	-	-
E16 Eye Problems	2	1	2	3	-	-
E17 Falls/Back Injury	296	304	268	263	-	-
E18 Headache	11	6	9	6	-	-
E19 Heart Problems Priority	40	33	29	27	_	-
E20 Heat/Cold Exposure	2	2	2	1	_	-
E21 Hemorrhage/Lacerations	47	49	41	33	-	-
E23 Overdose/Poisoning	31	29	19	19	-	-
E24 Pregnancy	12	4	9	10	-	-
E25 Psychiatric/Suicide Attempt	21	18	18	10	-	-
E26 Sick Person	181	129	144	107	_	_
E27 Stab/Gunshot	4	4	2	7	_	-
E28 Stroke/CVA Priority	41	46	52	50	_	-
E29 Vehicle Accident	90	109	115	102	-	-
E30 Traumatic Injuries	18	26	20	11	-	-
E31 Unconscious/Fainting Priority	108	105	114	118	-	-
E32 Unknown Problem	77	68	70	86	-	-
E33 Transfer/Inter-Facility	4	16	80	92	-	-
FMZ B.1	2010	2011	2012	2013	2014	2015
ALMCOM			-		35	30
ALMINS					32	23
ALMRED					0	2
ALMRES					28	25
APFIRE					1	2
BLDCOL					1	0
BLDCOM					5	3
BLDDAM					5	3
BLDRES					8	6
BRUSH					7	2
BRUSHX					1	0
DUMP					0	1
ELE					0	5

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
FIREOUT					0	3
FIREUNK					2	0
HAZ0					44	56
HAZ1					14	15
LOCK					6	3
LVEHF					1	0
ODOR					5	4
SALV					1	1
SERVICE					9	11
SMOKE					3	5
TRANSFORMER					1	8
TRASH					12	6
TRASHX					1	0
VEHF					10	16
WIRES					3	2
E01 Abdominal Pain					29	36
E02 Allergic Reaction					7	10
E03 Animal Bite					3	3
E04 Assault					7	7
E05 Back Pain					5	3
E06 Breathing Problems					107	132
E07 Burns					1	1
E08 Hazmat Inhalation					2	0
E09 Cardiac Arrest					17	12
E10 Chest Pain					77	92
E11 Choking					5	6
E12 Convulsions/Seizures					34	45
E13 Diabetic Problems					26	13
E16 Eye Problem					0	1
E17 Falls/Back Injury					306	317
E18 Headache					6	4
E19 Heart Problems					24	27
E20 Heat/Cold Exposure					2	0
E21 Hemorrhage/Laceration					39	38
E23 Overdose/Poisoning					14	8
E24 Pregnancy/Gyn					1	4
E25 Psychiatric/Suicide					7	9
E26 Sick Person					104	84
E27 Stab/Gunshot					5	0
E28 Stroke					39	41
E29 Vehicle Accident					112	113
E30 Traumatic Injury					8	12
E31 Unconscious/Fainting					104	108
E32 Unknown Problem					61	108
E33 Inter-facility Transfer					74	27
HCF					-	33
MCF					-	0

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
FMZ B.2 Blues Creek Area	2010	2011	2012	2013	2014	2015
ALMRES					11	11
ALMTRB					0	1
BLDCOL					1	0
BLDDAM					0	1
BLDRES					1	1
BRUSH					0	1
HAZ0					1	0
HAZ1					1	0
LOCK					0	1
SALV					0	2
SERVICE					0	2
SMOKE					0	1
E01 Abdominal Pain					0	3
E02 Allergic Reaction					0	2
E04 Assault/Rape					0	1
E05 Back Pain					1	0
E06 Breathing Problems					4	10
E09 Cardiac Arrest					1	3
E10 Chest Pain					6	6
E12 Convulsions/Seizures					2	8
E13 Diabetic Problems					1	0
E17 Falls/Back Injury					1	10
E18 Headache					1	0
E19 Heart Problems					2	0
E21 Hemorrhage/Laceration					3	1
E23 Overdose/Poisoning					2	1
E26 Sick Person					7	3
E28 Stroke					3	0
E29 Vehicle Accident					3	0
E30 Traumatic Injuries					0	1
E31 Unconscious/Fainting					8	1
FMZ B.3 Northwood Oaks and Pines	2010	2011	2012	2013	2014	2015
Area	2010	-011	-012	-010		
ALMCOM					3	0
ALMRES					7	6
APFIRE					1	0
BLDCOM					1	2
BLDRES					6	4
BRUSH					2	2
FIREOUT					2	0
HAZ0					5	7
HAZ1					4	6
LOCK					5	5
LVEHF					1	0
ODOR					0	1
SALV					0	1

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
SERVICE					2	4
SMOKE					1	0
TRASH					6	9
TRASHX					1	0
VEHF					0	1
E01 Abdominal Pain					15	11
E02 Allergic Reaction					8	0
E03 Animal Bite					1	0
E04 Assault					7	11
E05 Back Pain					2	1
E06 Breathing Problems					30	25
E09 Cardiac Arrest					2	6
E10 Chest Pain					43	26
E11 Choking					4	5
E12 Convulsions/Seizures	1				21	18
E13 Diabetic Problems					10	5
E16 Eye Problems/Injury					2	1
E17 Falls/Back Injury					14	17
E18 Headache					1	0
E19 Heart Problems					6	2
E21 Hemorrhage/Laceration					9	17
E23 Overdose/Poisoning					9	4
E24 Pregnancy/Gyn					7	7
E25 Psychiatric/Suicide					4	1
E26 Sick Person					23	16
E27 Stab/Gunshot Wound					0	1
E28 Stroke					7	10
E29 Vehicle Accident					11	19
E30 Traumatic Injury					8	2
E31 Unconscious/Fainting					23	29
E32 Unknown Problem					5	15
FMZ C	2010	2011	2012	2013	2014	2015
ALMCOMCOMMERCIAL FIRE						
ALARM	101	144	96	111	120	110
ALMINS INSTITUTIONAL ALARM	58	45	89	52	53	67
ALMRED -REDUCED RESPONSE	2	1	2	1	4	4
ALMRES -RESIDENTIAL FIRE						
ALARM	53	31	39	44	62	77
ALMTRB – TROUBLE ALARM	0	0	0	1	1	2
APFIRE – APPLIANCE FIRE	NA	NA	NA	3	6	6
BLDCOL - BUILDING DAMAGE W/PI	4	1	2	1	0	1
BLDCOM BUILDING FIRE-COMM	31	38	36	34	15	26
BLDDAM - BUILDING DAMAGE NO						
PI	25	13	9	6	10	12
BLDINS INST BLDG FIRE	1	0	3	4	2	7
BLDRES - BLDG FIRE-RESIDENTIAL	59	40	32	28	35	22
BRUSH BRUSH FIRE	30	20	15	12	10	10

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
BRUSHXBRUSH FIRE W/EXPOSURE	1	2	3	2	1	0
CONEXT – CONFINED SPACE	-		_		-	_
RESCUE	0	0	0	0	0	1
DEVICE EXPLOSIVE DEVICE	0	1	0	0	0	0
DUMP DUMPSTER FIRE	4	3	2	1	3	1
DUMPX DUMPSTER FIRE W/EXPOS	2	3	1	0	0	0
ELE - ELEVATOR STUCK NO PI	1	0	0	5	6	4
EMSELE - ELEVATED RESCUE	0	1	0	0	0	0
FIREOUT					5	6
FIREUNK					6	3
HAZO LEVEL 0 HAZMAT	104	85	79	75	103	84
HAZ1 LEVEL 1 HAZMAT	21	17	21	37	34	31
HAZ2 LEVEL 2 HAZMAT	0	0	0	0	1	0
LOCK - EMER LOCKOUT W/PT	8	12	13	11	16	23
LVEHF LARGE VEHICLE FIRE	4	3	3	0	4	1
ODORCOM/ODOR	2	0	2	3	12	12
SALV - WATER/SMOKE SALVAGE	4	6	2	5	4	5
SERVICE CALL NON EMERGENCY	39	28	23	29	25	33
SHED - SHED FIRE NO EXPOSURE	1	0	2	0	0	0
SIGN - SIGN FIRE NO EXPOSURE	1	0	0	1	0	0
SMOKE - SMOKE INVESTIGATION	24	26	23	19	21	13
STORMD					1	0
TRANSFORMER FIRE	7	5	4	17	6	5
TRASH - TRASH FIRE	83	60	45	56	55	36
TRASHX - TRASH FIRE W/EXPOSURE	2	2	1	4	0	3
VEHF VEHICLE FIRE	23	24	18	19	22	31
WIRES - WIRES DOWN WITH FIRE	11	4	4	8	3	2
E01 Abdominal Pain	99	122	96	98	89	102
E02 Allergic Reaction	17	15	17	26	20	28
E03 Animal Bite	10	11	10	12	7	6
E04 Assault	89	74	76	73	79	63
E05 Back Pain	24	12	10	9	6	14
E06 Breathing Problem	262	262	288	308	284	328
E07 Burns/Explosion	3	10	4	2	4	0
E08 Hazmat/Inhalation	3	2	1	0	1	1
E09 Cardiac Arrest	29	40	32	40	32	46
E10 Chest Pain	279	267	269	310	293	274
E11 Choking	13	7	13	12	20	13
E12 Convulsions/Seizures	126	152	149	140	154	188
E13 Diabetic Problems	70	78	55	49	56	49
E14 Drowning	2	1	1	0	0	0
E15 Electrocution	4	7	0	0	1	0
E16 Eye Problems	1	10	5	4	6	2
E17 Falls/Back Injury	307	282	266	283	310	275
E18 Headache	30	11	19	10	14	10
E19 Heart Problems	35	70	75	43	49	48
E20 Heat/Cold Exposure	7	9	2	7	4	3

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
E21 Hemorrhage/Lacerations	107	119	98	83	69	77
E22 Inaccessible Incident					2	2
E23 Overdose/Poisoning	91	94	89	75	76	42
E24 Pregnancy	33	31	32	37	17	24
E25 Psychiatric/Suicide Attempt	38	38	33	16	19	26
E26 Sick Person	316	303	268	261	205	199
E27 Stab/Gunshot	11	12	5	8	11	14
E28 Stroke/CVA	46	75	76	65	82	90
E29 Vehicle Accident	194	220	233	252	241	257
E30 Traumatic Injuries	64	71	58	44	50	49
E31 Unconscious/Fainting	244	270	273	248	266	327
E32 Unknown Problem	235	274	341	302	247	325
E33 Transfer/Inter-Facility	2	8	48	49	77	29
HCF Transfer	-	-	-	-	-	59
MCF Transfer	-	-	-	-	-	0
FMZ D See FMZ D.1, D.2, D.3	2010	2011	2012	2013	2014	2015
AIRF PARKED/EMPTY AIRCRAFT	1	0	0	0	-	-
ALERT1 AIRCRAFT PROBLEM	6	6	5	3	-	-
ALERT2 AIRCRAFT PROBLEM CONF	2	3	5	0	-	-
ALERT3 AIR CRASH @ AIRPORT	0	3	0	1	-	-
ALMCOMCOMMERCIAL FIRE				10		
ALARM	22	16	22	18	-	-
ALMINS INSTITUTIONAL ALARM	48	84	58	68	-	-
ALMRED -REDUCED RESPONSE	1	0	0	0	-	-
ALMRES -RESIDENTIAL FIRE ALARM	4	4	9	3	-	-
ALMUF UF AUTO ALARM NON RESI	0	1	0	0	-	-
BLDCOM BUILDING FIRE-COMM	2	3	3	4	-	-
BLDDAM - BUILDING DAMAGE NO PI	2	1	0	3	-	-
BLDINS INST BLDG FIRE	4	0	1	3	-	-
BLDRES - BLDG FIRE-RESIDENTIAL	6	8	3	1	-	-
BRUSH BRUSH FIRE	6	6	4	3	-	-
DUMPX DUMPSTER FIRE W/EXPOS	1	0	0	0	-	-
ELE - ELEVATOR STUCK NO PI	0	0	0	0	-	-
HAZ0 LEVEL 0 HAZMAT	14	10	6	9	-	-
HAZ1 LEVEL 1 HAZMAT	0	4	2	5	-	-
LIFELINE ALARM	0	0	0	0	-	-
LOCK - EMER LOCKOUT W/PT	0	3	1	0	-	-
LVEHF LARGE VEHICLE FIRE	1	1	0	1	-	-
ODORCOM/ODOR	0	1	0	0	-	-
SERVICE CALL NON EMERGENCY	9	5	4	6	-	-
SHED - SHED FIRE NO EXPOSURE	0	1	0	0	-	-
SMOKE - SMOKE INVESTIGATION	5	9	5	6	-	-
TRANSFER - TRANSFER	0	1	0	1	-	-
TRANSFORMER FIRE	1	2	0	1	-	-
TRASH - TRASH FIRE	8	6	0	1	-	-
TRASHX - TRASH FIRE W/EXPOSURE	0	1	1	0	-	-
	-	-	-			

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
WIRES - WIRES DOWN WITH FIRE	2	1	1	0	-	_
E01 Abdominal Pain	24	14	28	29	_	_
E02 Allergic Reaction	4	5	6	1	_	_
E03 Animal Bite	0	1	3	2	_	-
E04 Assault	19	19	21	16	_	_
E05 Back Pain	3	2	2	10	_	-
E06 Breathing Problem Priority	74	73	85	96	_	_
E07 Burns/Explosion	1	1	1	0	_	-
E09 Cardiac Arrest Priority	5	9	11	8	-	-
E10 Chest Pain Priority	46	64	69	82	-	-
E11 Choking	1	0	0	4	-	_
E12 Convulsions/Seizures	36	30	30	39	_	_
E13 Diabetic Problems	15	10	9	14	-	_
E15 Electrocution Priority	0	2	0	0	-	-
E16 Eye Problems	1	0	0	0	_	-
E17 Falls/Back Injury	26	28	27	36	_	_
E18 Headache	8	4	6	4	_	_
E19 Heart Problems Priority	12	13	18	6	_	_
E20 Heat/Cold Exposure	4	2	0	1	-	-
E21 Hemorrhage/Lacerations	28	18	27	30	_	_
E23 Overdose/Poisoning	12	21	15	17	_	_
E24 Pregnancy	12	7	19	23	_	_
E25 Psychiatric/Suicide Attempt	6	5	7	4	_	_
E26 Sick Person	65	58	65	51	_	_
E27 Stab/Gunshot	1	0	3	5	_	_
E28 Stroke/CVA Priority	7	13	11	9	_	-
E29 Vehicle Accident	41	30	35	34	_	_
E30 Traumatic Injuries	11	9	20	12	_	_
E31 Unconscious/Fainting Priority	44	40	56	51	_	-
E32 Unknown Problem	15	18	22	16	-	-
E33 Transfer/Inter-Facility	29	19	80	107	_	-
FMZ D.1	2010	2011	2012	2013	2014	2015
AIRF PARKED/EMPTY AIRCRAFT		-	-		1	1
ALERT1 AIRCRAFT PROBLEM					4	4
ALERT2 AIRCRAFT PROBLEM CONF					3	7
ALERT3 AIR CRASH @ AIRPORT					0	1
ALMCOMCOMMERCIAL FIRE					-	1.5
ALARM					17	16
ALMINS INSTITUTIONAL ALARM					8	11
ALMRED -REDUCED RESPONSE					1	0
ALMRES -RESIDENTIAL FIRE ALARM					10	12
BLDCOM BUILDING FIRE-COMM					5	7
BLDDAM - BUILDING DAMAGE NO PI					1	3
BLDINS INST BLDG FIRE					2	1
BLDRES - BLDG FIRE-RESIDENTIAL					7	7
BRUSH BRUSH FIRE					4	3
BRUSHX					1	1

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
DUMP					1	2
FIREUNK					0	1
HAZ0 LEVEL 0 HAZMAT					7	6
HAZ1 LEVEL 1 HAZMAT					5	8
HAZ3 – LEVEL 3 HAZMAT					0	1
LOCK - EMER LOCKOUT W/PT					3	1
LVEH – LARGE VEHICLE FIRE					0	3
ODORCOM/ODOR					1	1
SALV					2	1
SERVICE CALL NON EMERGENCY					5	8
SMOKE - SMOKE INVESTIGATION					2	2
TRASH - TRASH FIRE					7	7
TRASHX – TRASH FIRE W/EXPOSURE					0	2
VEHF VEHICLE FIRE					3	2
WIRES - WIRES DOWN WITH FIRE					1	0
E01 Abdominal Pain					26	28
E02 Allergic Reaction					3	4
E03 Animal Bite					0	3
E03 Animai Bite E04 Assault					21	31
E05 Backpain					0	2
E05 Backpain E06 Breathing Problem Priority					74	65
E00 Breating Problem Priority E07 Burns/Explosion					3	1
E07 Burns/Explosion E08 Hazmat/Inhalation					0	1
E08 Hazmat/Innaration E09 Cardiac Arrest Priority					8	8
E10 Chest Pain Priority					54	76
E10 Chest Fail Flority E11 Choking					5	3
E11 Choking E12 Convulsions/Seizures					47	40
E12 Convuisions/Seizures E13 Diabetic Problems					47	15
E15 Electrocution Priority					2	0
E15 Electrocution Phonty E16 Eye Problems					1	1
E17 Falls/Back Injury					27	27
5 5					7	
E18 Headache					9	3 8
E19 Heart Problems Priority					-	
E21 Hemorrhage/Lacerations					25	21
E23 Overdose/Poisoning					20	22
E24 Pregnancy					21	16
E25 Psychiatric/Suicide Attempt					4	6
E26 Sick Person					43	37
E27 Stab/Gunshot					2	5
E28 Stroke/CVA Priority					20	17
E29 Vehicle Accident					26	46
E30 Traumatic Injuries					11	10
E31 Unconscious/Fainting Priority					35	67
E32 Unknown Problem					16	10
E33 Transfer/Inter-Facility					6	3
HCF Transfer					-	0
MCF Transfer					-	2

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
FMZ D.2 Tacachale	2010	2011	2012	2013	2014	2015
ALMCOM – COMMERCIAL FIRE	2010	2011	2012	2013	-	2013
ALARM					0	1
ALMINS INSTITUTIONAL ALARM					61	55
BLDINS – INST BLDG FIRE					0	1
HAZO – LEVEL O HAZMAT					0	1
HAZ1 LEVEL 1 HAZMAT					1	0
VEHF – VEHICLE FIRE					0	1
WIRES – WIRES DOWN WITH FIRE					0	1
E01 Abdominal Pain					1	5
E02 Allergic Reaction					2	0
E04 Assault					4	1
E06 Breathing Problem Priority					27	8
E09 Cardiac Arrest Priority					5	1
E10 Chest Pain Priority					6	4
E11 Choking					0	2
E12 Convulsions/Seizures					4	11
E13 Diabetic Problems					1	0
E16 Eye Problems					1	0
E17 Falls/Back Injury					14	10
E19 Heart Problems Priority					1	1
E21 Hemorrhage/Lacerations					8	5
E24 Pregnancy/Gyn					0	2
E26 Sick Person					14	5
E27 Stab/Gunshot					1	0
E28 Stroke/CVA Priority					2	0
E29 Vehicle Accident					2	3
E30 Traumatic Injuries					1	1
E31 Unconscious/Fainting Priority					12	9
E32 Unknown Problem					2	2
E33 Transfer/Inter-Facility					137	33
HCF Transfer					-	149
MCF Transfer					-	0
FMZ D.3 Empowerment Center/Dignity	2010	2011	2012	2013	2014	2015
Village/Grace Marketplace (5/28/14)	2010	2011	2012	2015	2014	2013
ALMCOM – COMMERCIAL FIRE					0	1
ALARM					-	
BRUSH-BRUSH FIRE					0	3
BRUSHX-BRUSH FIRE					0	1
W/EXPOSURE						
DUMP-DUMPSTER FIRE					0	1
HAZO					1	0
HAZ2 – LEVEL 2 HAZMAT					0	1
SERVICE CALL NON EMERGENCY					0	1
SMOKE INVESTIGATION					0	1
TRASH					4	17
TRASHX-TRASH FIRE W/EXP					0	1

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
E01 Abdominal Pain					4	33
E02 Allergic Reaction					4	24
E03 Animal Bite					0	1
E04 Assault					14	15
E05 Back Pain					0	7
E06 Breathing Problem					9	64
E10 Chest Pain					18	65
E12 Convulsions/Seizures					15	72
E13 Diabetic Problem					13	6
E16 Eye Problem					1	0
E17 Falls/Back Injury					1	6
E18 Headache					0	2
E19 Heart Problem					2	8
E20 Heat/Cold Exposure					0	2
E21 Hemorrhage/Laceration					4	17
E23 Overdose/Poisoning					9	9
E24 Pregnancy/Gyn					5	2
E25 Psychiatric/Suicide					0	9
E26 Sick Person					9	46
E28 Stroke					0	7
E30 Traumatic Injury					5	4
E31 Unconscious/Fainting					11	41
E32 Unknown Problem					1	0
HCF Transfer					-	0
MCF Transfer					-	0
FMZ E	2010	2011	2012	2013	2014	2015
ALMCOMCOMMERCIAL FIRE	71	~ ~ ~	20	07	<i>c</i> 1	~ 4
ALMCOMCOMMERCIAL FIRE ALARM	71	66	38	87	64	54
	71 46	66 38	38 45	87 52	64 52	54 59
ALARM						
ALARM ALMINS INSTITUTIONAL ALARM	46	38 1	45 0	52 0	52 1	59 1
ALARM ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE	46	38	45	52	52	59
ALARM ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE	46	38 1	45 0	52 0	52 1	59 1
ALARM ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM	46 1 8	38 1 6	45 0 5	52 0 8	52 1 6	59 1 2
ALARM ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMTRB TROUBLE ALARM	46 1 8 0	38 1 6 1	45 0 5 0	52 0 8 0	52 1 6 1	59 1 2
ALARM ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMTRB TROUBLE ALARM ALM UF	46 1 8 0	38 1 6 1	45 0 5 0	52 0 8 0	52 1 6 1 0	59 1 2 0 1
ALARM ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMTRB TROUBLE ALARM ALM UF APFIRE	46 1 8 0 0	38 1 6 1 0	45 0 5 0 0	52 0 8 0 0	52 1 6 1 0 3	59 1 2 0 1 1
ALARM ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMTRB TROUBLE ALARM ALM UF APFIRE BLDCOL - BUILDING DAMAGE W/PI	46 1 8 0 0 0 12	38 1 6 1 0 1 9	45 0 5 0 0 0 18	52 0 8 0 0 0 11	52 1 6 1 0 3 1 8	59 1 2 0 1 1 1 7
ALARM ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMTRB TROUBLE ALARM ALM UF APFIRE BLDCOL - BUILDING DAMAGE W/PI BLDCOM BUILDING FIRE-COMM	46 1 8 0 0 0	38 1 6 1 0	45 0 5 0 0 0	52 0 8 0 0 0	52 1 6 1 0 3 1	59 1 2 0 1 1 1
ALARM ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMTRB TROUBLE ALARM ALM UF APFIRE BLDCOL - BUILDING DAMAGE W/PI BLDCOM BUILDING FIRE-COMM BLDDAM - BUILDING DAMAGE NO	46 1 8 0 0 0 12	38 1 6 1 0 1 9	45 0 5 0 0 0 18	52 0 8 0 0 0 11	52 1 6 1 0 3 1 8	59 1 2 0 1 1 1 7
ALARM ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMTRB TROUBLE ALARM ALM UF APFIRE BLDCOL - BUILDING DAMAGE W/PI BLDCOM BUILDING FIRE-COMM BLDDAM - BUILDING DAMAGE NO PI	46 1 8 0 0 0 12 5	38 1 6 1 0 1 9 1	45 0 5 0 0 0 18 4	52 0 8 0 0 0 11 7	52 1 6 1 0 3 1 8 1	59 1 2 0 1 1 7 2
ALARM ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMTRB TROUBLE ALARM ALM UF APFIRE BLDCOL - BUILDING DAMAGE W/PI BLDCOM BUILDING FIRE-COMM BLDDAM - BUILDING DAMAGE NO PI BLDINS INST BLDG FIRE	46 1 8 0 0 0 12 5 3	38 1 6 1 0 1 9 1 1	45 0 5 0 0 0 18 4 3	52 0 8 0 0 0 11 7 4	52 1 6 1 0 3 1 8 1 2	59 1 2 0 1 1 1 7 2 2 2
ALARM ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMTRB TROUBLE ALARM ALM UF APFIRE BLDCOL - BUILDING DAMAGE W/PI BLDCOM BUILDING FIRE-COMM BLDDAM - BUILDING DAMAGE NO PI BLDINS INST BLDG FIRE BLDRES - BLDG FIRE-RESIDENTIAL BRUSH BRUSH FIRE	46 1 8 0 0 0 12 5 3 11	38 1 6 1 0 1 9 1 1 6	$ \begin{array}{r} 45 \\ 0 \\ 5 \\ 0 \\ 0 \\ 0 \\ 0 \\ 18 \\ 4 \\ 3 \\ 10 \\ \end{array} $	52 0 8 0 0 0 11 7 4 3	$ \begin{array}{r} 52 \\ 1 \\ 6 \\ 1 \\ 0 \\ 3 \\ 1 \\ 8 \\ 1 \\ 2 \\ 4 \\ \end{array} $	59 1 2 0 1 1 7 2 2 0 1 1 1 2 0 0
ALARM ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMTRB TROUBLE ALARM ALM UF APFIRE BLDCOL - BUILDING DAMAGE W/PI BLDCOM BUILDING FIRE-COMM BLDDAM - BUILDING DAMAGE NO PI BLDINS INST BLDG FIRE BLDRES - BLDG FIRE-RESIDENTIAL	46 1 8 0 0 12 5 3 11 3 0	38 1 6 1 0 1 9 1 6 33 1	$ \begin{array}{c} 45 \\ 0 \\ 5 \\ 0 \\ 0 \\ 0 \\ 18 \\ 4 \\ 3 \\ 10 \\ 4 \\ 0 \\ \end{array} $	$ \begin{array}{r} 52 \\ 0 \\ 8 \\ 0 \\ 0 \\ 0 \\ 11 \\ 7 \\ 4 \\ 3 \\ 2 \\ 0 \\ 0 \end{array} $	$ \begin{array}{r} 52 \\ 1 \\ 6 \\ 1 \\ 0 \\ 3 \\ 1 \\ 8 \\ 1 \\ 2 \\ 4 \\ 4 \\ 0 \\ \end{array} $	59 1 2 0 1 1 1 7 2 0 1 0 1 0 1 0 1 0
ALARM ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMTRB TROUBLE ALARM ALM UF APFIRE BLDCOL - BUILDING DAMAGE W/PI BLDCOM BUILDING FIRE-COMM BLDDAM - BUILDING FIRE-COMM BLDDAM - BUILDING DAMAGE NO PI BLDINS INST BLDG FIRE BLDRES - BLDG FIRE-RESIDENTIAL BRUSH BRUSH FIRE BRUSHXBRUSH FIRE W/EXPOSURE	46 1 8 0 0 12 5 3 11 3	38 1 6 1 0 1 9 1 1 6 3	$ \begin{array}{r} 45 \\ 0 \\ 5 \\ 0 \\ 0 \\ 0 \\ 0 \\ 18 \\ 4 \\ 3 \\ 10 \\ 4 \\ \end{array} $	52 0 8 0 0 0 11 7 4 3 2	$ \begin{array}{r} 52 \\ 1 \\ 6 \\ 1 \\ 0 \\ 3 \\ 1 \\ 8 \\ 1 \\ 2 \\ 4 \\ 4 \\ \end{array} $	59 1 2 0 1 1 7 2 2 0 1
ALARM ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMTRB TROUBLE ALARM ALM UF APFIRE BLDCOL - BUILDING DAMAGE W/PI BLDCOM BUILDING FIRE-COMM BLDDAM - BUILDING FIRE-COMM BLDDAM - BUILDING DAMAGE NO PI BLDINS INST BLDG FIRE BLDRES - BLDG FIRE-RESIDENTIAL BRUSH BRUSH FIRE BRUSHXBRUSH FIRE W/EXPOSURE CONEXT - CONFINED SPACE	46 1 8 0 0 12 5 3 11 3 0	38 1 6 1 0 1 9 1 6 33 1	$ \begin{array}{c} 45 \\ 0 \\ 5 \\ 0 \\ 0 \\ 0 \\ 18 \\ 4 \\ 3 \\ 10 \\ 4 \\ 0 \\ \end{array} $	$ \begin{array}{r} 52 \\ 0 \\ 8 \\ 0 \\ 0 \\ 0 \\ 11 \\ 7 \\ 4 \\ 3 \\ 2 \\ 0 \\ 0 \end{array} $	$ \begin{array}{r} 52 \\ 1 \\ 6 \\ 1 \\ 0 \\ 3 \\ 1 \\ 8 \\ 1 \\ 2 \\ 4 \\ 4 \\ 0 \\ \end{array} $	59 1 2 0 1 1 1 7 2 0 1 0 1 0 1 0 1 0

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
DUMPX DUMPSTER FIRE W/EXPOS	0	0	1	0	1	0
ELE - ELEVATOR STUCK NO PI	8	22	33	33	30	15
EMSELE – ELEVATED RESCUE	0	0	1	0	1	0
FIREOUT	-		_		1	3
FIREUNK					1	1
HAZ0 LEVEL 0 HAZMAT	47	54	67	59	52	45
HAZ1 LEVEL 1 HAZMAT	3	6	3	5	4	5
HAZ2 LEVEL 2 HAZMAT	0	0	0	0	0	0
LOCK - EMER LOCKOUT W/PT	7	4	4	6	7	5
LVEHF LARGE VEHICLE FIRE	1	3	2	1	0	0
ODORCOM/ODOR	2	1	1	0	1	3
SALV - WATER/SMOKE SALVAGE	0	1	1	1	3	3
SERVICE CALL NON EMERGENCY	9	9	8	12	8	6
SIGN - SIGN FIRE NO EXPOSURE	0	0	0	0	0	0
SMOKE - SMOKE INVESTIGATION	5	3	6	1	1	1
TRANSFORMER FIRE	3	2	2	4	1	1
TRASH - TRASH FIRE	20	13	10	7	7	2
TRASHX - TRASH FIRE W/EXPOSURE	1	0	1	1	0	1
VEHF VEHICLE FIRE	12	16	10	11	9	24
WIRES - WIRES DOWN WITH FIRE	1	1	1	1	0	1
E01 Abdominal Pain	24	12	16	28	24	21
E02 Allergic Reaction	2	4	9	6	5	4
E03 Animal Bite	2	1	0	2	1	3
E04 Assault	17	11	10	11	11	10
E05 Back Pain	6	7	0	1	2	1
E06 Breathing Problem Priority	61	63	63	78	49	60
E07 Burns/Explosion	1	0	1	0	1	1
E09 Cardiac Arrest Priority	8	14	9	6	15	20
E10 Chest Pain Priority	63	66	55	60	61	64
E11 Choking	2	3	2	4	1	1
E12 Convulsions/Seizures	28	29	39	43	45	37
E13 Diabetic Problems	17	21	18	13	11	9
E14 Drowning	0	0	0	1	0	0
E15 Electrocution Priority	2	0	0	0	0	0
E16 Eye Problems	0	0	0	0	0	0
E17 Falls/Back Injury	145	136	199	217	137	140
E18 Headache	5	2	2	7	2	3
E19 Heart Problems Priority	9	15	7	12	13	23
E20 Heat/Cold Exposure	3	3	1	0	1	1
E21 Hemorrhage/Lacerations	23	22	27	19	20	22
E23 Overdose/Poisoning	15	28	26	20	25	15
E24 Pregnancy	5	3	5	8	2	10
E25 Psychiatric/Suicide Attempt	14	12	5	3	8	13
E26 Sick Person	104	71	70	60	56	35
E27 Stab/Gunshot	2	0	2	0	3	1
E28 Stroke/CVA Priority	12	19	18	27	16	17
E29 Vehicle Accident	128	148	171	149	127	155

Appendix G: Table 21 Incidents As	2010	2011	2012	2013	2014	2015
Dispatched in each FMZ	11	20	10	10	21	1.4
E30 Traumatic Injuries	11 76	20 74	12	12	21	14
E31 Unconscious/Fainting Priority			105	91	80	111
E32 Unknown Problem	38	32	39	24	23	14
E33 Transfer/Inter-Facility	31	62	307	369	291	109
HCF Transfer	-	-	-	-	-	140
MCF Transfer	-	-	-	-	-	4
TRANSFER - TRANSFER	5	1	6	6	2	1
FMZ F	2010	2011	2012	2013	2014	2015
ALMCOMCOMMERCIAL FIRE ALARM	110	115	102	113	133	149
ALMINS INSTITUTIONAL ALARM	13	7	8	8	9	9
ALMRED – REDUCED RESPONSE					2	2
ALMRES -RESIDENTIAL FIRE ALARM	12	16	13	11	11	25
ALMTRB TROUBLE ALARM	1	0	1	0	0	1
ALMUF UF AUTO ALARM NON			0	0		
RESI	2	0	0	0	3	2
APFIRE – APPLIANCE FIRE					0	4
BLDCOL - BUILDING DAMAGE W/PI	0	0	0	0	0	1
BLDCOM BUILDING FIRE-COMM	15	9	12	10	12	10
BLDDAM - BUILDING DAMAGE NO PI	1	3	1	5	7	3
BLDINS INST BLDG FIRE	0	1	0	0	0	0
BLDRES - BLDG FIRE-RESIDENTIAL	18	3	6	3	5	2
BRUSH BRUSH FIRE	2	3	0	0	3	4
BRUSHXBRUSH FIRE W/EXPOSURE	1	0	0	0	0	0
DEVICE EXPLOSIVE DEVICE	1	0	0	0	0	0
DUMP DUMPSTER FIRE	0	5	1	3	1	4
ELE - ELEVATOR STUCK NO PI	22	19	31	45	22	35
FIREOUT					2	4
FIREUNK					1	3
HAZO LEVEL 0 HAZMAT	52	58	53	49	61	55
HAZ1 LEVEL 1 HAZMAT	8	6	10	13	15	12
HAZ2 LEVEL 2 HAZMAT	0	0	0	2	0	0
LOCK - EMER LOCKOUT W/PT	0	1	3	0	1	2
LVEHF	Ŭ	-			1	0
ODORCOM/ODOR	0	1	1	0	0	3
SALV - WATER/SMOKE SALVAGE	1	1	0	1	4	3
SERVICE CALL NON EMERGENCY	11	6	10	10	13	11
SHED	_		~		1	0
SMOKE - SMOKE INVESTIGATION	5	2	2	5	5	0
TRANSFORMER FIRE	5	0	2	2	1	4
TRASH - TRASH FIRE	12	17	17	11	9	7
TRASHX - TRASH FIRE W/EXPOSURE	2	0	1	1	0	0
VEHF VEHICLE FIRE	10	9	3	5	10	12
WIRES - WIRES DOWN WITH FIRE	6	0	0	1	0	1
E01 Abdominal Pain	22	21	16	12	23	20

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
E02 Allergic Reaction	3	2	2	3	7	6
E03 Animal Bite	2	3	3	2	6	1
E04 Assault	44	54	49	43	50	41
E05 Back Pain	8	1	3	1	0	1
E06 Breathing Problem	47	60	60	45	97	76
E00 Breating Problem E07 Burns/Explosion	1	0	1	4 <u>5</u> 0	0	0
E09 Cardiac Arrest	4	8	6	10	5	9
E10 Chest Pain	47	38	40	54	60	57
E11 Choking	1	2	40	1	2	0
E12 Convulsions/Seizures	35	28	32	39	38	41
E12 Conversions/Scizeres	16	14	14	11	11	8
E15 Electrocution	5	4	0	0	1	0
E16 Eye Problems	2	1	1	1	1	0
E10 Eye Problems E17 Falls/Back Injury	45	60	54	39	38	62
E17 Fails/Back injury E18 Headache	43	4	4	39	<u> </u>	3
E18 Headache E19 Heart Problems	3	8	4	15	8	17
	0	3	2	0	8	0
E20 Heat/Cold Exposure E21 Hemorrhage/Lacerations	33	36	37	31	32	21
E21 Hemorrage/Lacerations E23 Overdose/Poisoning	68	<u> </u>	116	106	<u> </u>	69
		99				3
E24 Pregnancy	7	9	4 8	4 3	6 5	
E25 Psychiatric/Suicide Attempt	73	-				14
E26 Sick Person		54	45	44	52	41
E27 Stab/Gunshot	1	29	4	3	3 8	6 7
E28 Stroke/CVA	7	-	-	12		-
E29 Vehicle Accident	151	124	167	121	170	167
E30 Traumatic Injuries	23	21	18	14	15	23
E31 Unconscious/Fainting	72	97	138	142	172	170
E32 Unknown Problem	57	62	50	40	50	26
E33 Transfer/Inter-Facility	7	14	81	53	29	7
HCF Transfer						9
MCF Transfer	0	0	6	0	0	0
TRANSFER	0	0	6	0	0	0
FMZ G	2010	2011	2012	2013	2014	2015
ALMCOMCOMMERCIAL FIRE ALARM	108	120	110	105	105	121
ALMINS INSTITUTIONAL ALARM	6	11	10	10	5	6
ALMRED -REDUCED RESPONSE	1	0	0	2	1	1
ALMRES -RESIDENTIAL FIRE	_	_				_
ALARM	5	5	2	4	4	7
ALMTRB	0	0	0	0	1	2
APFIRE	0	0	0	0	1	2
BLDCOL – BUILDING DAMAGE W/PI	0	0	0	0	0	1
BLDCOM BUILDING FIRE-COMM	8	6	11	11	10	4
BLDDAM - BUILDING DAMAGE NO PI	0	3	2	2	1	2
BLDINS INST BLDG FIRE	1	2	0	0	1	0
BLDRES - BLDG FIRE-RESIDENTIAL	12	10	9	5	1	4

Appendix G: Table 21 Incidents As	2010	2011	2012	2013	2014	2015
Dispatched in each FMZ	2	4	1	1	2	2
BRUSH BRUSH FIRE BRUSHXBRUSH FIRE W/EXPOSURE	2	4	1 0	1	2	2
	_	0	0	1	1	1
DEVICE	0	-	-	0	1	0
DUMP DUMPSTER FIRE	2	0	0	0	0	0
DUMPX DUMPSTER FIRE W/EXPOS	1	0	1	0	0	0
ELE - ELEVATOR STUCK NO PI	32	28	20	16	20	38
EMSELE	0	0	1	0	0	0
FIREOUT					0	2
FIREUNK	20	01	20	20	1	4
HAZO LEVEL 0 HAZMAT	30	21	28	29	30	24
HAZ1 LEVEL 1 HAZMAT	8	13	5	7	19	9
HAZ2 LEVEL 2 HAZMAT	0	0	0	1	0	0
LOCK - EMER LOCKOUT W/PT	2	2	1	3	6	3
ODORCOM/ODOR	1	1	2	1	6	3
SALV - WATER/SMOKE SALVAGE	1	0	0	1	0	5
SERVICE CALL NON EMERGENCY	12	6	13	12	12	12
SHED - SHED FIRE NO EXPOSURE	0	0	0	0	0	0
SMOKE - SMOKE INVESTIGATION	8	8	10	4	1	3
TRANSFORMER FIRE	0	4	2	0	1	1
TRASH - TRASH FIRE	20	5	15	10	20	9
TRASHX - TRASH FIRE W/EXPOSURE	0	1	0	0	1	0
VEHF VEHICLE FIRE	12	3	8	3	6	5
WIRES - WIRES DOWN WITH FIRE	1	1	2	0	0	1
E01 Abdominal Pain	36	35	31	28	39	49
E02 Allergic Reaction	13	9	11	8	9	11
E03 Animal Bite	2	1	1	6	6	0
E04 Assault	79	58	67	49	63	37
E05 Back Pain	6	6	3	1	4	5
E06 Breathing Problem	141	145	121	125	93	111
E07 Burns/Explosion	2	1	2	1	0	0
E09 Cardiac Arrest	9	10	6	11	10	8
E10 Chest Pain	138	125	142	111	129	156
E11 Choking	4	1	3	1	2	5
E12 Convulsions/Seizures	56	48	74	71	87	64
E13 Diabetic Problems	29	22	25	20	25	17
E14 Drowning	0	0	0	0	1	0
E15 Electrocution	6	5	1	0	0	1
E16 Eye Problems	3	3	1	2	1	2
E17 Falls/Back Injury	85	74	92	77	94	57
E18 Headache	7	6	8	17	7	10
E19 Heart Problems	20	22	5	16	9	19
E20 Heat/Cold Exposure	2	5	1	1	3	3
E21 Hemorrhage/Lacerations	48	45	49	53	37	22
E23 Overdose/Poisoning	82	88	102	81	74	40
E24 Pregnancy	12	20	20	18	14	18
E25 Psychiatric/Suicide Attempt	18	14	9	9	8	14
E26 Sick Person	137	140	125	114	110	77

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
E27 Stab/Gunshot	3	4	4	6	3	3
E28 Stroke/CVA	11	26	15	15	19	15
E29 Vehicle Accident	75	84	82	92	62	72
E30 Traumatic Injuries	24	22	20	18	20	12
E31 Unconscious/Fainting	116	147	156	170	154	168
E32 Unknown Problem	149	130	158	128	88	75
E33 Transfer/Inter-Facility	2	1	26	17	19	5
HCF Transfer	-	-	-	-	-	0
MCF Transfer	-	-	-	-	-	1
FMZ H	2010	2011	2012	2013	2014	2015
ALMCOMCOMMERCIAL FIRE						
ALARM	25	21	15	20	36	22
ALMINS INSTITUTIONAL ALARM	38	13	23	11	15	25
ALMRES -RESIDENTIAL FIRE	1.7	1.0	17			24
ALARM	15	16	17	21	26	24
ALMTRB TROUBLE ALARM	0	1	0	1	0	0
BLDCOL - BUILDING DAMAGE W/PI	1	1	0	0	0	1
BLDCOM BUILDING FIRE-COMM	10	5	4	13	6	4
BLDDAM - BUILDING DAMAGE NO	4	1	1	0	2	4
PI	4	1	1	0	3	4
BLDINS INST BLDG FIRE	0	0	0	1	1	1
BLDRES - BLDG FIRE-RESIDENTIAL	26	25	21	19	14	17
BRUSH BRUSH FIRE	16	12	5	6	6	4
BRUSHXBRUSH FIRE W/EXPOSURE	0	6	1	1	0	1
DEVICE	0	0	0	0	1	0
DUMP DUMPSTER FIRE	2	0	1	1	2	1
DUMPX	0	0	1	0	0	0
FIREOUT					1	2
FIREUNK					1	4
HAZ0 LEVEL 0 HAZMAT	22	30	12	26	23	29
HAZ1 LEVEL 1 HAZMAT	12	19	25	11	23	19
HAZ2 LEVEL 2 HAZMAT	1	0	0	0	0	0
LOCK - EMER LOCKOUT W/PT	1	5	4	5	7	3
LVEHF LARGE VEHICLE FIRE	0	1	0	0	0	0
ODORCOM/ODOR	1	2	0	0	6	3
SALV - WATER/SMOKE SALVAGE	0	6	1	4	3	3
SERVICE CALL NON EMERGENCY	11	10	9	25	11	13
SHED	0	0	1	0	0	1
SMOKE - SMOKE INVESTIGATION	13	13	9	7	7	10
TRANSFORMER FIRE	2	0	1	2	2	1
TRASH - TRASH FIRE	25	26	22	18	22	16
TRASHX - TRASH FIRE W/EXPOSURE	2	0	1	1	1	1
VEHF VEHICLE FIRE	6	11	8	7	13	10
WIRES - WIRES DOWN WITH FIRE	3	2	2	1	0	0
E01 Abdominal Pain	75	71	80	78	90	75
E02 Allergic Reaction	6	12	9	11	18	23
E03 Animal Bite	14	7	4	6	4	3

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
E04 Assault	89	72	79	79	78	82
E05 Back Pain	6	8	10	4	2	7
E06 Breathing Problem	194	235	222	227	250	227
E07 Burns/Explosion	3	3	4	6	2	2
E08 Hazmat/Inhalation	0	1	0	0	1	0
E09 Cardiac Arrest	15	18	16	16	18	18
E10 Chest Pain	165	212	181	207	219	169
E11 Choking	5	7	4	5	7	7
E12 Convulsions/Seizures	85	82	77	98	104	125
E13 Diabetic Problems	34	40	55	36	28	28
E14 Drowning	0	1	1	0	0	0
E15 Electrocution	2	3	0	1	0	0
E16 Eye Problems	6	4	5	8	6	2
E17 Falls/Back Injury	102	72	64	65	106	90
E18 Headache	15	19	18	29	16	1
E19 Heart Problems	26	22	24	25	17	22
E20 Heat/Cold Exposure	4	0	7	1	1	2
E21 Hemorrhage/Lacerations	69	58	76	42	69	48
E23 Overdose/Poisoning	37	31	32	29	45	23
E24 Pregnancy	24	42	28	27	46	28
E25 Psychiatric/Suicide Attempt	10	12	13	14	6	10
E26 Sick Person	197	158	146	134	163	110
E27 Stab/Gunshot	15	10	11	12	13	23
E28 Stroke/CVA	31	26	25	34	30	33
E29 Vehicle Accident	55	50	37	54	45	73
E30 Traumatic Injuries	24	24	21	15	32	25
E31 Unconscious/Fainting	118	152	113	114	146	171
E32 Unknown Problem	42	51	75	41	40	52
E33 Transfer/Inter-Facility	10	12	20	19	17	7
HCF Transfer	-	-	-	-	-	0
MCF Transfer	-	-	-	-	_	0
FMZ I.1	2010	2011	2012	2013	2014	2015
ALMCOMCOMMERCIAL FIRE						
ALARM	193	172	112	150	119	150
ALMINS INSTITUTIONAL ALARM	8	1	5	7	0	5
ALMRED -REDUCED RESPONSE	0	0	0	0	2	2
ALMRES -RESIDENTIAL FIRE	-	-				
ALARM	1	4	0	2	0	2
ALMTRB – TROUBLE ALARM	0	0	0	0	0	2
APFIRE	1				4	2
BLDCOL - BUILDING DAMAGE W/PI	0	1	1	0	0	0
BLDCOM BUILDING FIRE-COMM	36	30	19	21	19	18
BLDDAM - BUILDING DAMAGE NO PI	5	4	2	4	3	6
BLDINS INST BLDG FIRE	0	2	1	0	0	0
BLDRES - BLDG FIRE-RESIDENTIAL	4	6	1	4	0	3
BRUSH BRUSH FIRE	13	9	4	8	1	6

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
BRUSHXBRUSH FIRE W/EXPOSURE	0	0	2	0	0	1
CONEXT – CONFINED SPACE	-	-			0	
RESCUE	0	0	0	0	0	1
DUMP DUMPSTER FIRE	5	5	1	1	0	0
DUMPX DUMPSTER FIRE W/EXPOS	0	0	0	0	0	1
ELE - ELEVATOR STUCK NO PI	3	1	1	0	0	3
FIREOUT					0	4
FIREUNK					0	1
HAZO LEVEL 0 HAZMAT	71	69	57	64	69	79
HAZ1 LEVEL 1 HAZMAT	1	4	3	5	6	8
HAZ2 LEVEL 2 HAZMAT	1	0	0	0	1	0
LOCK - EMER LOCKOUT W/PT	7	7	12	13	14	9
LVEHF LARGE VEHICLE FIRE	5	5	2	1	2	5
ODORCOM/ODOR	2	2	1	0	8	5
SALV - WATER/SMOKE SALVAGE	1	0	2	1	4	3
SERVICE CALL NON EMERGENCY	8	3	14	12	9	15
SIGN	0	0	1	0	0	0
SMOKE - SMOKE INVESTIGATION	4	6	4	4	9	3
TRANSFORMER FIRE	3	0	3	1	2	1
TRASH - TRASH FIRE	9	11	7	7	5	4
TRASHX - TRASH FIRE W/EXPOSURE	0	2	0	0	0	1
VEHF VEHICLE FIRE	19	17	18	24	19	28
WIRES - WIRES DOWN WITH FIRE	1	0	1	0	0	0
E01 Abdominal Pain	46	71	33	39	36	41
E02 Allergic Reaction	9	5	10	2	11	14
E03 Animal Bite	1	5	1	3	4	4
E04 Assault	40	44	47	29	33	49
E05 Back Pain	7	3	1	4	3	7
E06 Breathing Problem	62	68	107	107	100	104
E07 Burns/Explosion	2	0	2	2	0	1
E08 Hazmat/Inhalation	0	1	1	0	0	1
E09 Cardiac Arrest	9	14	9	12	11	13
E10 Chest Pain	87	109	99	122	118	129
E11 Choking	4	5	3	6	6	6
E12 Convulsions/Seizures	44	48	60	64	60	79
E13 Diabetic Problems	16	34	17	24	26	7
E15 Electrocution	1	3	1	0	1	2
E16 Eye Problems	0	4	5	2	3	3
E17 Falls/Back Injury	80	76	84	71	72	69
E18 Headache	6	4	10	11	8	6
E19 Heart Problems	22	8	16	20	15	22
E20 Heat/Cold Exposure	0	2	1	0	1	1
E21 Hemorrhage/Lacerations	32	39	53	32	39	38
E23 Overdose/Poisoning	53	53	47	68	60	5
E24 Pregnancy	12	16	13	13	22	22
E25 Psychiatric/Suicide Attempt	18	20	22	16	17	18
E26 Sick Person	116	105	81	79	67	69

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
E27 Stab/Gunshot	7	3	5	10	7	5
E28 Stroke/CVA	10	12	19	18	22	28
E29 Vehicle Accident	199	210	205	244	207	247
E30 Traumatic Injuries	24	20	20	15	26	20
E31 Unconscious/Fainting	123	125	111	139	139	132
E32 Unknown Problem	41	51	62	56	33	26
E33 Transfer/Inter-Facility	21	48	153	119	150	41
HCF Transfer	-	-	-	-	-	79
MCF Transfer	-	-	-	-	-	0
TRANSFER - TRANSFER	1	0	0	0	0	0
FMZ I.2	2010	2011	2012	2013	2014	2015
ALMCOMCOMMERCIAL FIRE	2	0	0	0	0	0
ALARM	2	0	0	0	0	0
BLDDAM - BUILDING DAMAGE NO	1	0	0	0	0	0
PI	1	0	0	0	0	0
HAZO LEVEL 0 HAZMAT	1	0	0	0	0	0
TRASH	0	0	0	1	0	0
E01 Abdominal Pain	0	0	1	0	0	0
E04 Assault	0	0	1	0	0	0
E17 Falls/Back Injury	0	1	0	0	0	1
E23 Overdose/Poisoning	0	0	1	0	0	0
E30 Traumatic Injuries	1	0	0	0	0	0
E31 Unconscious/Fainting Priority	0	0	0	1	0	0
FMZ I.4	2010	2011	2012	2013	2014	2015
HAZ0	0	0	1	0	0	0
E17-Falls	0	0	0	0	0	1
FMZ J See FMZ J.1, FMZ J.2	2010	2011	2012	2013	2014	2015
ALMCOMCOMMERCIAL FIRE	62	51	61	48		
					-	-
ALARM	02	51	01	40		
ALARM ALMINS INSTITUTIONAL ALARM	14	18	18	23	-	-
					-	-
ALMINS INSTITUTIONAL ALARM	14	18	18	23	- - -	
ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE	14 0	18 0	18 0	23 2	- - - -	
ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM	14 0 1	18 0 0	18 0 1	23 2 2	- - - - -	
ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMUFUF AUTO ALARM NON RESI	14 0 1 1	18 0 0 0	18 0 1 0	23 2 2 0	- - - - -	
ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMUFUF AUTO ALARM NON RESI BLDCOL - BUILDING DAMAGE W/PI	14 0 1 1 1 22 2	18 0 0 0 0	18 0 1 0 0	23 2 2 0 0	- - - - - - -	
ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMUFUF AUTO ALARM NON RESI BLDCOL - BUILDING DAMAGE W/PI BLDCOM BUILDING FIRE-COMM	14 0 1 1 1 22	18 0 0 0 0 21	18 0 1 0 0 27	23 2 2 0 0 25	- - - -	- - - -
ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMUFUF AUTO ALARM NON RESI BLDCOL - BUILDING DAMAGE W/PI BLDCOM BUILDING FIRE-COMM BLDDAM - BUILDING DAMAGE NO PI	14 0 1 1 22 2 2 3	18 0 0 0 0 0 0 21 5 5	18 0 1 0 0 27 4	23 2 2 0 0 25 3	- - - -	- - - - -
ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMUFUF AUTO ALARM NON RESI BLDCOL - BUILDING DAMAGE W/PI BLDCOM BUILDING FIRE-COMM BLDDAM - BUILDING DAMAGE NO PI BLDINS INST BLDG FIRE	14 0 1 1 22 2 2 3	18 0 0 0 0 21 5 0	18 0 1 0 0 27 4 1	23 2 2 0 0 25 3 1	- - - -	- - - - -
ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMUFUF AUTO ALARM NON RESI BLDCOL - BUILDING DAMAGE W/PI BLDCOM BUILDING FIRE-COMM BLDDAM - BUILDING DAMAGE NO PI BLDINS INST BLDG FIRE BLDRES - BLDG FIRE-RESIDENTIAL	14 0 1 1 22 2 2 3	18 0 0 0 0 0 21 5 0 13 0 1	18 0 1 0 0 27 4 1 10 10	$ \begin{array}{r} 23 \\ 2 \\ 0 \\ 0 \\ 25 \\ 3 \\ 1 \\ 3 \end{array} $	- - - -	- - - - -
ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMUFUF AUTO ALARM NON RESI BLDCOL - BUILDING DAMAGE W/PI BLDCOM BUILDING FIRE-COMM BLDDAM - BUILDING DAMAGE NO PI BLDINS INST BLDG FIRE BLDRES - BLDG FIRE-RESIDENTIAL BRUSH BRUSH FIRE	14 0 1 1 22 2 2 3	18 0 0 0 0 0 21 5 0 13 0 0	$ \begin{array}{r} 18 \\ 0 \\ 1 \\ 0 \\ 0 \\ 27 \\ 4 \\ 1 \\ 10 \\ 0 \\ 0 \end{array} $	$ \begin{array}{r} 23 \\ 2 \\ 2 \\ 0 \\ 0 \\ 25 \\ 3 \\ 1 \\ 3 \\ 1 \end{array} $	- - - -	- - - - -
ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMUFUF AUTO ALARM NON RESI BLDCOL - BUILDING DAMAGE W/PI BLDCOM BUILDING FIRE-COMM BLDDAM - BUILDING DAMAGE NO PI BLDINS INST BLDG FIRE BLDRES - BLDG FIRE-RESIDENTIAL BRUSH BRUSH FIRE BRUSHXBRUSH FIRE W/EXPOSURE	14 0 1 1 22 2 2 3 2 3 2	18 0 0 0 0 0 21 5 0 13 0 1	$ \begin{array}{r} 18 \\ 0 \\ 1 \\ 0 \\ 0 \\ 27 \\ 4 \\ 1 \\ 10 \\ 0 \\ 0 \\ 0 \\ 0 \end{array} $	$ \begin{array}{r} 23 \\ 2 \\ 0 \\ 0 \\ 25 \\ 3 \\ 1 \\ 3 \\ 1 \\ 0 \\ \end{array} $	- - - -	- - - - -
ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMUFUF AUTO ALARM NON RESI BLDCOL - BUILDING DAMAGE W/PI BLDCOM BUILDING FIRE-COMM BLDDAM - BUILDING DAMAGE NO PI BLDINS INST BLDG FIRE BLDRES - BLDG FIRE-RESIDENTIAL BRUSH BRUSH FIRE BRUSHXBRUSH FIRE W/EXPOSURE DUMP DUMPSTER FIRE	14 0 1 1 22 2 2 3 2 2 2 2 2 2 2 2 2 2 2 2 2	$ \begin{array}{r} 18 \\ 0 \\ 0 \\ 0 \\ 0 \\ 21 \\ 5 \\ 0 \\ 13 \\ 0 \\ 1 \\ 5 \\ 5 \end{array} $	$ \begin{array}{r} 18 \\ 0 \\ 1 \\ 0 \\ 0 \\ 27 \\ 4 \\ 1 \\ 10 \\ 0 \\ 0 \\ 4 \\ 4 \end{array} $	$ \begin{array}{r} 23 \\ 2 \\ 2 \\ 0 \\ 0 \\ 25 \\ 3 \\ 1 \\ 3 \\ 1 \\ 0 \\ 4 \\ \end{array} $	- - - - - - - - - - - - -	- - - - - - - - - - - - - - - -
ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMUFUF AUTO ALARM NON RESI BLDCOL - BUILDING DAMAGE W/PI BLDCOM BUILDING FIRE-COMM BLDDAM - BUILDING DAMAGE NO PI BLDINS INST BLDG FIRE BLDRES - BLDG FIRE-RESIDENTIAL BRUSH BRUSH FIRE BRUSHXBRUSH FIRE DUMP DUMPSTER FIRE DUMPX DUMPSTER FIRE W/EXPOS	14 0 1 1 22 2 2 3 2 2 2 2 2 2 2 2 2 2 2 2 2	$ \begin{array}{r} 18 \\ 0 \\ 0 \\ 0 \\ 0 \\ 21 \\ 5 \\ 0 \\ 13 \\ 0 \\ 1 \\ 5 \\ 0 \\ 0 \\ 1 \\ 5 \\ 0 \\ 0 \\ 1 \end{array} $	$ \begin{array}{r} 18 \\ 0 \\ 1 \\ 0 \\ 0 \\ 27 \\ 4 \\ 1 \\ 10 \\ 0 \\ 0 \\ 4 \\ 0 \\ \end{array} $	$ \begin{array}{r} 23\\ 2\\ 0\\ 0\\ 25\\ 3\\ 1\\ 3\\ 1\\ 0\\ 4\\ 0\\ \end{array} $	- - - - - - - - - - - - -	- - - - - - - - - - - - - - - -
ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMUFUF AUTO ALARM NON RESI BLDCOL - BUILDING DAMAGE W/PI BLDCOM BUILDING FIRE-COMM BLDDAM - BUILDING DAMAGE NO PI BLDINS INST BLDG FIRE BLDRES - BLDG FIRE-RESIDENTIAL BRUSH BRUSH FIRE BRUSHXBRUSH FIRE W/EXPOSURE DUMP DUMPSTER FIRE DUMPX DUMPSTER FIRE W/EXPOS ELE - ELEVATOR STUCK NO PI	$ \begin{array}{c} 14 \\ 0 \\ 1 \\ 1 \\ 1 \\ 22 \\ 2 \\ 2 \\ 3 \\ 3 \\ 2 \\ 2 \\ 0 \\ 1 \\ \end{array} $	$ \begin{array}{r} 18 \\ 0 \\ 0 \\ 0 \\ 21 \\ 5 \\ 0 \\ 13 \\ 0 \\ 1 \\ 5 \\ 0 \\ $	$ \begin{array}{r} 18 \\ 0 \\ 1 \\ 0 \\ 0 \\ 27 \\ 4 \\ 1 \\ 10 \\ 0 \\ 0 \\ 4 \\ 0 \\ 1 \\ 10 \\ 10 \\ 1 10 \\ 0 \\ 1 \\ 10 \\ 1 10 \\ 1 10 \\ 1 10 \\ 1 10 \\ 1 10 \\ 1 10 \\ 1 10 \\ 1 10 \\ 1 10 \\ 1 10 \\ 1 10 \\ 1 10 \\ 1 10 \\ 1 10 \\ 1 10 1 1 1 1 1 $	$ \begin{array}{r} 23\\ 2\\ 0\\ 0\\ 25\\ 3\\ 1\\ 3\\ 1\\ 0\\ 4\\ 0\\ 2\\ \end{array} $	- - - - - - - - - - - - -	- - - - - - - - - - - - - - - - -
ALMINS INSTITUTIONAL ALARM ALMRED -REDUCED RESPONSE ALMRES -RESIDENTIAL FIRE ALARM ALMUFUF AUTO ALARM NON RESI BLDCOL - BUILDING DAMAGE W/PI BLDCOM BUILDING FIRE-COMM BLDDAM - BUILDING DAMAGE NO PI BLDINS INST BLDG FIRE BLDRES - BLDG FIRE-RESIDENTIAL BRUSH BRUSH FIRE BRUSHXBRUSH FIRE W/EXPOSURE DUMP DUMPSTER FIRE DUMPX DUMPSTER FIRE W/EXPOS ELE - ELEVATOR STUCK NO PI HAZO LEVEL 0 HAZMAT	$ \begin{array}{c} 14 \\ 0 \\ 1 \\ 1 \\ 22 \\ 2 \\ 2 \\ 2 \\ 3 \\ 3 \\ 2 \\ 2 \\ 0 \\ 1 \\ 21 \\ \end{array} $	$ \begin{array}{r} 18 \\ 0 \\ 0 \\ 0 \\ 21 \\ 5 \\ 0 \\ 13 \\ 0 \\ 1 \\ 5 \\ 0 \\ 1 \\ 5 \\ 0 \\ 20 \\ 20 \end{array} $	$ \begin{array}{r} 18 \\ 0 \\ 1 \\ 0 \\ 0 \\ 27 \\ 4 \\ 1 \\ 10 \\ 0 \\ 0 \\ 4 \\ 0 \\ 1 \\ 16 \\ \end{array} $	$ \begin{array}{r} 23\\ 2\\ 0\\ 0\\ 25\\ 3\\ 1\\ 3\\ 1\\ 0\\ 4\\ 0\\ 2\\ 21\\ \end{array} $	- - - - - - - - - - - - -	- - - - - - - - - - - - - - - - -

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
LVEHF LARGE VEHICLE FIRE	0	0	0	0	-	-
ODORCOM/ODOR	0	1	1	1	-	-
SALV - WATER/SMOKE SALVAGE	2	3	6	2	-	-
SERVICE CALL NON EMERGENCY	2	10	3	5	-	-
SMOKE - SMOKE INVESTIGATION	2	4	3	5	-	-
TRANSFER - TRANSFER	3	2	6	2	-	-
TRANSFORMER FIRE	2	0	1	1	-	-
TRASH - TRASH FIRE	5	6	5	5	-	-
TRASHX - TRASH FIRE W/EXPOSURE	1	0	0	1	-	-
VEHF VEHICLE FIRE	5	3	3	3	-	-
WIRES - WIRES DOWN WITH FIRE	0	0	0	2	-	-
E01 Abdominal Pain	41	42	33	38	-	-
E02 Allergic Reaction	5	6	6	10	-	-
E03 Animal Bite	4	1	4	5	-	-
E04 Assault	35	29	39	26	-	-
E05 Back Pain	8	5	6	1	-	-
E06 Breathing Problem	78	82	118	110	-	-
E07 Burns/Explosion	0	2	2	2	-	-
E09 Cardiac Arrest	9	4	12	14	-	-
E10 Chest Pain	74	90	99	99	-	-
E11 Choking	3	3	2	2		-
E12 Convulsions/Seizures	38	43	28	46	-	-
E13 Diabetic Problems	15	17	23	17	-	-
E14 Drowning	0	0	1	1	-	-
E15 Electrocution	1	2	1	1	-	-
E16 Eye Problems	0	0	1	0	-	-
E17 Falls/Back Injury	50	70	61	70	-	-
E18 Headache	8	5	5	8	-	-
E19 Heart Problems	12	16	14	30	-	-
E20 Heat/Cold Exposure	0	2	3	1	-	-
E21 Hemorrhage/Lacerations	38	28	42	43	-	-
E23 Overdose/Poisoning	17	30	36	32	-	-
E24 Pregnancy	11	8	8	18	-	-
E25 Psychiatric/Suicide Attempt	10	17	13	16	-	-
E26 Sick Person	97	83	60	68	-	-
E27 Stab/Gunshot	3	4	8	4	-	-
E28 Stroke/CVA	12	17	24	27	-	-
E29 Vehicle Accident	36	36	38	34	-	-
E30 Traumatic Injuries	6	15	7	9	-	-
E31 Unconscious/Fainting	48	78	70	63	-	-
E32 Unknown Problem	14	20	31	20	-	-
E33 Transfer/Inter-Facility	41	70	257	249	-	-
FMZ J.1	2010	2011	2012	2013	2014	2015
ALMCOMCOMMERCIAL FIRE ALARM					51	46
ALMINS INSTITUTIONAL ALARM					12	16
ALMRED -REDUCED RESPONSE	1				1	5

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
ALMRES -RESIDENTIAL FIRE ALARM					1	2
ALMTRB					2	2
APFIRE					5	3
BLDCOM BUILDING FIRE-COMM					22	16
BLDDAM - BUILDING DAMAGE NO PI					3	2
BLDINS INST BLDG FIRE					1	0
BLDRES - BLDG FIRE-RESIDENTIAL					2	2
BRUSH BRUSH FIRE					3	2
BRUSHX					0	2
DUMP DUMPSTER FIRE					2	2
FIREOUT					9	4
FIREUNK					0	2
HAZ0 LEVEL 0 HAZMAT					20	17
HAZ1 LEVEL 1 HAZMAT					5	5
LOCK - EMER LOCKOUT W/PT					2	5
LVEHF – LARGE VEHICLE FIRE					0	1
ODORCOM/ODOR					4	7
SALV - WATER/SMOKE SALVAGE					7	7
SERVICE CALL NON EMERGENCY					6	10
SMOKE - SMOKE INVESTIGATION					4	5
TRASH - TRASH FIRE					9	6
VEHF VEHICLE FIRE					5	11
WIRES - WIRES DOWN WITH FIRE					1	1
E01 Abdominal Pain					37	37
E02 Allergic Reaction					9	13
E03 Animal Bite					4	3
E04 Assault					8	20
E05 Back Pain					1	5
E06 Breathing Problem					113	93
E07 Burns/Explosion					2	2
E09 Cardiac Arrest					16	12
E10 Chest Pain					108	105
E11 Choking					3	5
E12 Convulsions/Seizures					52	44
E13 Diabetic Problems					17	12
E16 Eye Problem					0	1
E17 Falls/Back Injury					62	56
E18 Headache					6	9
E19 Heart Problems					18	24
E21 Hemorrhage/Lacerations					57	42
E23 Overdose/Poisoning					37	25
E24 Pregnancy					8	10
E25 Psychiatric/Suicide Attempt					12	10
E26 Sick Person					80	55
E27 Stab/Gunshot					11	4
E28 Stroke/CVA					19	18
E29 Vehicle Accident					10	39

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
E30 Traumatic Injuries					12	9
E31 Unconscious/Fainting					70	82
E32 Unknown Problem					20	19
E33 Transfer/Inter-Facility					247	69
HCF Transfer					-	92
MCF Transfer					-	10
TRANSFER - TRANSFER					4	1
FMZ J.2 Oak Hammock Complex	2010	2011	2012	2013	2014	2015
ALMCOMCOMMERCIAL FIRE					1	2
ALARM					1	Z
ALMINS INSTITUTIONAL ALARM					3	7
BLDINS – INSTITUTIONAL FIRE					0	1
E01 Abdominal Pain					9	2
E02 Allergic Reaction					1	1
E05 Back Pain					3	0
E06 Breathing Problem					14	15
E09 Cardiac Arrest					0	2
E10 Chest Pain					0	14
E11 Choking					9	1
E12 Convulsions/Seizures					2	3
E13 Diabetic Problems					1	0
E17 Falls/Back Injury					27	20
E18 Headache					2	0
E19 Heart Problems					5	8
E21 Hemorrhage/Lacerations					7	4
E25 Psychiatric/Suicide Attempt					1	2
E26 Sick Person					18	9
E28 Stroke/CVA					7	3
E29 Vehicle Accident					1	0
E31 Unconscious/Fainting					11	10
E33 Transfer/Inter-Facility					15	7
HCF Transfer					-	35
MCF Transfer					-	0
FMZ K	2010	2011	2012	2013	2014	2015
ALMCOMCOMMERCIAL FIRE	(2)	40	49	50	47	16
ALARM	63	48	49	52	47	46
ALMINS INSTITUTIONAL ALARM	79	65	33	70	34	56
ALMRED -REDUCED RESPONSE	2	1	1	0	3	1
ALMRES -RESIDENTIAL FIRE	9	0	3	5	4	Q
ALARM	У	0	3	3	4	8
ALMTRB	0	0	0	0	0	1
ALMUF UF AUTO ALARM NON	0	1	0	1	1	3
RESI	0	1	U	1	1	5
APFIRE					4	0
BLDCOM BUILDING FIRE-COMM	15	9	20	23	14	13
BLDDAM - BUILDING DAMAGE NO	5	2	1	3	1	2
PI	5	2	1	3	1	۷.

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
BLDINS INST BLDG FIRE	1	9	4	3	2	3
BLDRES - BLDG FIRE-RESIDENTIAL	0	2	3	4	2	3
BLOKES - BEDO FIKE-KESIDENTIAL BRUSH BRUSH FIRE	2	3	4	0	3	1
DEVICE EXPLOSIVE DEVICE	1	0	2	1	0	0
DUMP DUMPSTER FIRE	2	1	5	0	1	1
ELE - ELEVATOR STUCK NO PI	13	7	5	3	3	1
ELE - ELEVATOR STUCK NO FI	13	0	0	0	0	0
FIREUNK	1	0	0	0	0	3
HAZO LEVEL 0 HAZMAT	20	27	23	22	38	27
HAZO LEVEL 0 HAZMAT HAZI LEVEL 1 HAZMAT	20	6	5	3	3	7
LOCK - EMER LOCKOUT W/PT	2	2	0	5	2	8
LOCK - EMER LOCKOUT W/PT LVEHF LARGE VEHICLE FIRE	0	<u> </u>	1	0	0	<u> </u>
ODORCOM/ODOR	-					_
	1	1	1	0	1 7	23
SALV - WATER/SMOKE SALVAGE	4	3	2	2	-	
SERVICE CALL NON EMERGENCY	10	11	7	5	9	9
SMOKE - SMOKE INVESTIGATION	3	0	0	7	2	3
TRANSFORMER FIRE	3	4	0	0	2	1
TRASH - TRASH FIRE	2	3	4	5	3	5
VEHF VEHICLE FIRE	10	1	5	7	7	4
WIRES - WIRES DOWN WITH FIRE	1	1	0	0	0	1
E01 Abdominal Pain	27	20	37	42	18	25
E02 Allergic Reaction	4	3	7	7	3	4
E03 Animal Bite	1	6	6	3	2	0
E04 Assault	21	19	29	27	29	17
E05 Back Pain	4	6	1	2	1	7
E06 Breathing Problem	68	83	69	89	85	78
E07 Burns/Explosion	0	3	0	1	1	0
E08 Hazmat/Inhalation	1	0	0	0	0	0
E09 Cardiac Arrest	2	14	7	16	12	15
E10 Chest Pain Priority	64	72	68	83	75	95
E11 Choking	2	3	4	3	3	1
E12 Convulsions/Seizures	34	34	30	34	42	57
E13 Diabetic Problems	11	17	5	10	8	8
E14 Drowning	0	1	0	0	0	1
E15 Electrocution	0	0	1	0	0	1
E16 Eye Problems	0	1	0	0	1	0
E17 Falls/Back Injury	50	47	42	61	61	47
E18 Headache	9	2	0	8	8	2
E19 Heart Problems	13	10	15	13	21	8
E20 Heat/Cold Exposure	0	2	0	1	2	0
E21 Hemorrhage/Lacerations	32	31	35	25	31	13
E23 Overdose/Poisoning	26	28	34	39	23	20
E24 Pregnancy	9	12	19	6	9	12
E25 Psychiatric/Suicide Attempt	9	7	11	12	9	9
E26 Sick Person	76	66	54	70	78	41
E27 Stab/Gunshot	2	1	9	2	0	2
E28 Stroke/CVA	12	10	18	12	8	15

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
E29 Vehicle Accident	82	61	53	82	77	82
E30 Traumatic Injuries	10	8	8	11	12	6
E31 Unconscious/Fainting	55	65	72	98	90	74
E32 Unknown Problem	27	34	15	35	13	15
E33 Transfer/Inter-Facility	61	112	333	480	236	78
HCF Transfer	-	-	-	-	-	164
MCF Transfer	_	_	_	_	_	2
TRANSFER - TRANSFER	6	3	5	4	4	1
FMZ UF	2010	2011	2012	2013	2014	2015
ALERT3O – AIRCRAFT CRASH OFF						
AIRPORT	0	0	0	1	0	0
ALMCOMCOMMERCIAL FIRE						
ALARM	67	91	99	104	107	97
ALMINS INSTITUTIONAL ALARM	9	5	23	3	20	26
ALMRED -REDUCED RESPONSE	1	0	1	0	1	0
ALMRES -RESIDENTIAL FIRE ALARM	-	1	5	1	4	1
ALMUF UF AUTO ALARM NON RESI	11	12	11	15	34	40
BLDCOL	0	0	1	0	0	0
BLDCOM BUILDING FIRE-COMM	20	21	18	14	9	10
BLDINS INST BLDG FIRE	0	1	3	0	0	4
BLDRES - BLDG FIRE-RESIDENTIAL	1	0	0	2	1	0
BRUSH BRUSH FIRE	1	4	1	1	2	2
DUMP DUMPSTER FIRE	1	1	2	3	1	0
ELE - ELEVATOR STUCK NO PI	16	18	28	24	20	44
EMSELE - ELEVATED RESCUE	0	2	0	0	0	0
FIREOUT	0	2	U	0	3	0
HAZO LEVEL 0 HAZMAT	21	12	14	17	12	12
HAZ1 LEVEL 1 HAZMAT	10	7	20	17	12	12
HAZ2 LEVEL 2 HAZMAT	0	1	1	0	0	0
LOCK	0	0	0	0	0	2
LVEHF LARGE VEHICLE FIRE	1	1	0	1	0	0
ODORCOM/ODOR	1	3	5	3	3	6
SALV - WATER/SMOKE SALVAGE	1	2	0	0	0	0
SERVICE CALL NON EMERGENCY	3	2	3	3	4	1
SHED - SHED FIRE NO EXPOSURE	1	0	1	0	0	0
SMOKE - SMOKE INVESTIGATION	5	1	1	1	2	1
TRASH - TRASH FIRE	3	4	3	3	0	1
VEHF VEHICLE FIRE	4	3	4	5	6	2
WIRES - WIRES DOWN WITH FIRE	4	0	4	0	2	0
E01 Abdominal Pain	14	10	14	14	16	20
E01 Addominal Pain E02 Allergic Reaction	14	10	14		10	
E02 Aniergic Reaction E03 Animal Bite	0	0	2	6 0		10
	11	0 7		7	1 5	1 5
E04 Assault		/	4	3	$\frac{5}{2}$	5
E05 Back Pain	2	1		-		1
E06 Breathing Problem	30	30	27	30	37	42
E07 Burns/Explosion	2	3	2	1	0	0
E09 Cardiac Arrest	4	2	5	1	2	4

Appendix G: Table 21 Incidents As Dispatched in each FMZ	2010	2011	2012	2013	2014	2015
E10 Chest Pain	27	16	37	28	7	38
E11 Choking	2	2	0	2	2	4
E12 Convulsions/Seizures	36	30	31	21	39	39
E13 Diabetic Problems	5	8	5	6	6	6
E14 Drowning	0	0	0	0	1	0
E15 Electrocution	0	0	0	0	0	1
E16 Eye Problems	3	2	1	2	1	0
E17 Falls/Back Injury	42	36	57	45	48	48
E18 Headache	2	1	2	1	1	1
E19 Heart Problems	6	8	3	9	6	8
E20 Heat/Cold Exposure	7	2	5	5	11	2
E21 Hemorrhage/Lacerations	18	24	11	16	13	9
E23 Overdose/Poisoning	57	116	125	99	68	54
E24 Pregnancy	1	2	1	3	3	1
E25 Psychiatric/Suicide Attempt	6	4	2	2	1	2
E26 Sick Person	33	39	59	32	30	24
E27 Stab/Gunshot	3	0	1	0	2	2
E28 Stroke/CVA	4	4	4	4	6	12
E29 Vehicle Accident	56	60	59	32	43	47
E30 Traumatic Injuries	41	31	34	23	32	24
E31 Unconscious/Fainting	105	94	116	111	142	150
E32 Unknown Problem	5	12	16	5	12	4
E33 Transfer/Inter-Facility	2	8	180	2086	215	72
HCF Transfer	-	-	-	-	-	117
MCF Transfer	-	-	-	-	-	4
TRANSFER	0	0	0	0	3	2

 $^{^{\}rm 86}$ See FMZ K – E33's at Shands UF were counted in FMZ K with other Shands properties.

Appendix H:	Buildings Ca	ategorized as	Special Risk
		8	

Building Name	Address	Special Risk Category	FMZ
Murphree Water Treatment Bldg 1	1600 NE 53rd Ave	Utility Complex	FMZ A
Murphree Water Treatment Bldg 2	1600 NE 53rd Ave	Utility Complex	FMZ A
Murphree Water Treatment Bldg 3	1600 NE 53rd Ave	Utility Complex	FMZ A
Murphree Water Treatment Bldg 4	1600 NE 53rd Ave	Utility Complex	FMZ A
Murphree Water Treatment Bldg 5	1600 NE 53rd Ave	Utility Complex	FMZ A
Murphree Water Treatment Bldg 7	1600 NE 53rd Ave	Utility Complex	FMZ A
PermaFix Environmental Services - Office	1940 NW 67th Pl	Chemical Research/ Production	FMZ A
PermaFix Environmental Services Aux Bldg 1	1940 NW 67th Pl	Chemical Research/ Production	FMZ A
PermaFix Environmental Services Aux Bldg 2	2010 NW 67th Pl	Chemical Research/ Production	FMZ A
Herring Group Home 2	1237 NW 39th Dr	Assisted Living	FMZ B
The ARC 39th Dr Group Home	1247 NW 39th Dr	Assisted Living	FMZ B
The ARC Group Home 1	1414 NW 35th Ter	Assisted Living	FMZ B
Guions Manor 5	1911 NW 37th Blvd	Assisted Living	FMZ B
Unnamed Assisted Living Facility	2431 NW 41St St	Assisted Living	FMZ B
The ARC 52nd Ave Group Home	3528 NW 52nd Ave	Assisted Living	FMZ B
The ARC 13th Pl Group Home	3854 NW 13th Pl	Assisted Living	FMZ B
Unnamed Assisted Living Facility	4601 NW 53rd Ave	Assisted Living	FMZ B
Unnamed Assisted Living Facility	4607 NW 53rd Ave	Assisted Living	FMZ B
Gainesville Housing Authority: Oak Park	100 NE 8th Ave	Assisted Living	FMZ C
Positive Images Plus 4 Group Home	1002 NE 20th Pl	Assisted Living	FMZ C
Rose Garden Group Home 2	1024 NE 28th Ave	Assisted Living	FMZ C
Embrace Group Home	1029 NE 22nd Ave	Assisted Living	FMZ C
Herring Group Home 1	1115 NE 9th Ave	Assisted Living	FMZ C
Pat Carter Group Home	1214 NE 28th Ave	Assisted Living	FMZ C
Rose Garden Group Home 1	1301 NW 6th St	Assisted Living	FMZ C
The ARC NW 45th Ave Group Home 3	1342 NW 45th Ave	Assisted Living	FMZ C
Interface Youth Program Central	1400 NW 29th Rd	Assisted Living	FMZ C
Positive Images Plus 3 Group Home	1412 NE 20th Pl	Assisted Living	FMZ C
McAllister Group Home	1506 NE 13th St	Assisted Living	FMZ C
The ARC Group Home 6	1800 NW 12th Rd	Assisted Living	FMZ C
10071-002-002 GSG Bldg 1	1901 NE 2nd St	Assisted Living	FMZ C
Oak Park Executive Center	2002 NW 13th St	Office Hi Rise	FMZ C

Building Name	Address	Special Risk Category	FMZ
09807-000-000 GSG Bldg 1	205 NW 16th Ave	Assisted Living	FMZ C
The ARC 14th Ave Group Home	2209 NW 14th Ave	Assisted Living	FMZ C
Karlene's Tender Love & Care Group			
Home	2351 NW 54th Pl	Assisted Living	FMZ C
The ARC 32nd St Group Home	2612 NW 32nd St	Assisted Living	FMZ C
Sams Club #81555	2801 NW 13th St	Store Discount	FMZ C
Glen Springs Elementary Fuel Storage	2826 NW 31St Ave	Fuel Storage Tanks	FMZ C
Successful Living II Group Home	2826 NW 48th Ave	Assisted Living	FMZ C
Pelham Group Home	2832 NE 15th St	Assisted Living	FMZ C
THE ARC GROUP HOME 2	3781 NW 6th St	Assisted Living	FMZ C
08231-005-008 GSG Bldg 1	3826 NE 13th St	Assisted Living	FMZ C
Guions Manor 4	4000 NW 21St Ter	Assisted Living	FMZ C
Friendship Haven II Group Home	4414 NW 21St Dr	Assisted Living	FMZ C
Home Depot #1854	5150 NW 13th St	Hazardous Bldg Construction	FMZ C
Gatorland Collision Center	751 NE 34th Pl	Service Shop	FMZ C
Tacachale Center Hospital	1621 NE Waldo Rd	Hospital	FMZ D
Tacachale Center Bldg 66	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 67	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 68	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 69	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 70	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 71	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 72	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 73	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 74	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 75	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 76	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 77	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 78	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 80	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 85	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 86	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 87	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 88	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 90	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 91	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 92	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 93	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 94	1621 NE Waldo Rd	Assisted Living	FMZ D

Building Name	Address	Special Risk Category	FMZ
Tacachale Center Bldg 95	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 106	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 117	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 118	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Nursing Home	1621 NE Waldo Rd	Nurs/Conv Home	FMZ D
Tacachale Center Bldg 120	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 121	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 123	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 124	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 125	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 128	1621 NE Waldo Rd	Assisted Living	FMZ D
UF Center for Transportation Training			
Lab	2004 NE Waldo Rd	Laboratory	FMZ D
UF Qualification Lab, Center for Transportation Training	2004 NE Waldo Rd	Laboratory	FMZ D
UF The Powell Family Structures & Materials Laboratory	2004 NE Waldo Rd	Laboratory	FMZ D
AirGas USA	2430 NE Waldo Rd	Wrhse Storage	FMZ D
Green Group Home 1	2820 NE 17th Ter	Assisted Living	FMZ D
State of FL: Gainesville Correctional Institution Bldg 1	2845 NE 39th Ave	Correctional Facility	FMZ D
State of FL: Gainesville Correctional Institution Bldg 2	2845 NE 39th Ave	Correctional Facility	FMZ D
Santa Fe Work Release Center Bldg 1	2901 NE 39th Ave	Correctional Facility	FMZ D
Santa Fe Work Release Center Bldg 2	2901 NE 39th Ave	Correctional Facility	FMZ D
Santa Fe Work Release Center Bldg 3	2901 NE 39th Ave	Correctional Facility Correctional	FMZ D
Santa Fe Work Release Center Bldg 4	2901 NE 39th Ave	Facility Correctional	FMZ D
Santa Fe Work Release Center Bldg 5	2901 NE 39th Ave	Facility Correctional	FMZ D
Santa Fe Work Release Center Bldg 6	2901 NE 39th Ave	Facility Correctional	FMZ D
Alachua County Jail	3333 NE 39th Ave	Facility	FMZ D
State of FL Alachua Regional Juvenile Detention Center	3440 NE 39th Ave	Correctional Facility	FMZ D
Performance Food Group	4041 NE 54th Ave	Wrhse Distrib Mega	FMZ D
SiVance, LLC NE 54th Ave Office	4404 NE 54th Ave	Chemical Research	FMZ D
SiVance Plant Bldg 1	5002 NE 54th Pl	Chemical Research	FMZ D

Building Name	Address	Special Risk Category	FMZ
SiVance Plant Bldg 2	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 3	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 4	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 5	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 6	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 7	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 8	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 9	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 10	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 11	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 12	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 13	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 14	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 15	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 16	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 17	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 18	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 19	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 20	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 21	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 22	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 23	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 24	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 25	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 26	5002 NE 54th Pl	Chemical Research	FMZ D
SiVance Plant Bldg 27	5002 NE 54th Pl	Chemical Research	FMZ D
Emeritus	1001 SW 62nd Blvd	Assisted Living	FMZ E
The Medical Arts Condominiums	1010 NW 64th Ter	Hospital/Medical Offices	FMZ E
Palm Garden	227 SW 62nd Blvd	Nurs/Conv Home	FMZ E
North Florida Regional Medical Center	6410 W Newberry Rd	Hospital	FMZ E
Home Depot #270	7107 NW 4th Blvd	Hazardous Bldg Construction	FMZ E
Holiday Inn	1250 W University Ave	Offices/Hotel/Banq uet Center	FMZ F
Successful Living III Group Home	419 NW 25th St	Assisted Living	FMZ F
19th Street Group Home	529 NW 19th St	Assisted Living	FMZ F
Clarence T Ayers Medical Plaza	720 SW 2nd Ave	Medical/Patient Care Offices	FMZ F

Building Name	Address	Special Risk Category	FMZ
		Highly Mixed	
Union Street Station	201 SE 2nd Ave	Usage	FMZ G
AT&T Building	303 W University Ave	Office Hi Rise	FMZ G
The 400	400 NW 1St Ave	High Rise Apt Bldg	FMZ G
BellSouth/AT&T Building	400 SW 2nd Ave	Office Hi Rise	FMZ G
Seagle Building	408 W University Ave	High Rise Office/Residential Condos	FMZ G
Shands Eastside Clinic	410 NE Waldo Rd	Hospital	FMZ G
GRU: Kelly Generating Station Bldg 1	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 2	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 3	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 4	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 5	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 6	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 7	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 8	515 SE 5th Ave	Fuel Storage Tanks	FMZ G
GRU: Kelly Generating Station Bldg 9	515 SE 5th Ave	Fuel Storage Tanks	FMZ G
GRU: Kelly Generating Station Bldg 10	515 SE 5th Ave	Fuel Storage Tanks	FMZ G
GRU: Kelly Generating Station Bldg 11	515 SE 5th Ave	Fuel Storage Tanks	FMZ G
GRU: Kelly Generating Station Bldg 15	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 16	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 17	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 18	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 19	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 20	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 21	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 23	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 24	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 25	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 26	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 27	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 28	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 29	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 30	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 31	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 32	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 33	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 34	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 35	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 36	515 SE 5th Ave	Utility Complex	FMZ G

Building Name	Address	Special Risk Category	FMZ
GRU: Kelly Generating Station Bldg 37	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 38	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 39	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 40	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 41	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 42	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 43	515 SE 5th Ave	Utility Complex	FMZ G
Olive Branch Group Home	522 SW 5th Ave	Assisted Living	FMZ G
Pleasant Place Group Home	732 NW 4th St	Assisted Living	FMZ G
Middleton Group Home	1039 SE 20th St	Assisted Living	FMZ H
H3 Direct Care	105 NE 18th Ter	Assisted Living	FMZ H
A & A Consumer Concepts Group Home	1141 NE 24th St	Assisted Living	FMZ H
Successful Living I Group Home	1321 SE 24th Pl	Assisted Living	FMZ H
D & J Group Home	1735 SE 14th Ave	Assisted Living	FMZ H
Cooper Group Home	1811 SE 13th Pl	Assisted Living	FMZ H
Alachua Co School Bus Depot Fuel Storage 1	1817 E University Ave	Fuel Storage Tanks	FMZ H
Alachua Co School Bus Depot Fuel Storage 2	1817 E University Ave	Fuel Storage Tanks	FMZ H
Alachua Co School Bus Depot Fuel Storage 3	1817 E University Ave	Fuel Storage Tanks	FMZ H
Alachua Co School Bus Depot Fuel Storage 4	1817 E University Ave	Fuel Storage Tanks	FMZ H
SG & Associates Group Home	1915 NE 7th Pl	Assisted Living	FMZ H
Butler Foster Home	2631 NE 11th Pl	Assisted Living	FMZ H
In Loving Arms Group Home	321 NE 21St Ter	Assisted Living	FMZ H
Lewis Oil Warehouse 1	605 E Depot Ave	Fuel Company	FMZ H
Lewis Oil Office 1	621 E Depot Ave	Fuel Company	FMZ H
Lewis Oil Office 2	621 SE 7th Ave	Fuel Company	FMZ H
Lewis Oil Office 3	621 SE 7th Ave	Fuel Company	FMZ H
ABC Research, Inc	2512 SW 34th St	Chemical Research	FMZ I.1
Signature Health Care Bldg 1	4000 SW 20th Ave	Nurs/Conv Home	FMZ I.1
Signature Health Care Bldg 2	4000 SW 20th Ave	Nurs/Conv Home	FMZ I.1
Unnamed Assisted Living Facility	4201 SW 21St St	Assisted Living	FMZ I.1
GRU: Kanapaha Water Reclamation Bldg 1	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
GRU: Kanapaha Water Reclamation Bldg 2	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
GRU: Kanapaha Water Reclamation Bldg 3	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
GRU: Kanapaha Water Reclamation Bldg 4	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
GRU: Kanapaha Water Reclamation Bldg 5	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
GRU: Kanapaha Water Reclamation Bldg 6	3901 SW 63rd Blvd	Utility Complex	FMZ I.2

Building Name	Address	Special Risk Category	FMZ
GRU: Kanapaha Water Reclamation Bldg 7	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
GRU: Kanapaha Water Reclamation Bldg 8	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
GRU: Kanapaha Water Reclamation Bldg 9	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
GRU: Kanapaha Water Reclamation Bldg 10	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
GRU: Kanapaha Water Reclamation Bldg 11	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
GRU: Kanapaha Water Reclamation Bldg 12	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
GRU: Kanapaha Water Reclamation Bldg 13	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
GRU: Kanapaha Water Reclamation Bldg 14	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
GRU: Kanapaha Water Reclamation Bldg 15	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
GRU: Kanapaha Water Reclamation Bldg 16	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
GRU: Kanapaha Water Reclamation Bldg 17	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
GRU: Kanapaha Water Reclamation Bldg 18	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
GRU: Kanapaha Water Reclamation Bldg 19	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
GRU: Kanapaha Water Reclamation Bldg 20	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
GRU: Kanapaha Water Reclamation Bldg 21	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
GRU: Kanapaha Water Reclamation Bldg 22	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
Select Specialty Hospital	2708 SW Archer Rd	Hospital	FMZ J
Unnamed Assisted Living Facility	3010 SW 35th Pl	Assisted Living	FMZ J
Unnamed Assisted Living Facility	3207 SW 42nd Pl	Assisted Living	FMZ J
Park Meadows Health & Rehabilitation	3250 SW 41St Pl	Nurs/Conv Home	FMZ J
Unnamed Assisted Living Facility	3807 SW 34th St	Assisted Living	FMZ J
Unnamed Assisted Living Facility	5283 SW 24th Dr	Assisted Living	FMZ J
Parklands Rehabilitation & Nursing	1000 SW 16th Ave	Nurs/Conv Home	FMZ K
Gainesville Health Care	1311 SW 16th St	Nurs/Conv Home	FMZ K
GRU: South Energy Center	1390 SW 14th St	Utility	FMZ K
Shands Cancer Center	1535 SW Archer Rd	Hospital	FMZ K
Malcolm Randall VA Medical Center	1601 SW Archer Rd	Hospital	FMZ K
VA Medical Center Aux Bldg 1	1601 SW Archer Rd	Hospital	FMZ K
VA Medical Center Aux Bldg 2	1601 SW Archer Rd	Hospital	FMZ K
VA Medical Center Aux Bldg 3	1601 SW Archer Rd	Hospital	FMZ K
VA Medical Center Aux Bldg 4	1601 SW Archer Rd	Hospital	FMZ K
VA Medical Center Aux Bldg 5	1601 SW Archer Rd	Hospital	FMZ K
VA Medical Center Aux Bldg 6	1601 SW Archer Rd	Hospital	FMZ K
VA Medical Center Aux Bldg 7	1601 SW Archer Rd	Hospital	FMZ K
VA Medical Center Aux Bldg 8	1601 SW Archer Rd	Hospital	FMZ K
VA Medical Center Aux Bldg 9	1601 SW Archer Rd	Hospital	FMZ K
VA Medical Center Aux Bldg 10	1601 SW Archer Rd	Hospital	FMZ K
VA Medical Center Aux Bldg 11	1601 SW Archer Rd	Hospital	FMZ K
VA Medical Center Aux Bldg 12	1601 SW Archer Rd	Hospital	FMZ K

Building Name	Address	Special Risk Category	FMZ
VA Medical Center Aux Bldg 13	1601 SW Archer Rd	Hospital	FMZ K
Shands Endoscopy Center	1911 SW 13th St	Hospital	FMZ K
COG Waste Water Plant Bldg 1	200 SE 16th Ave	Utility Complex	FMZ K
COG Waste Water Plant Bldg 2	200 SE 16th Ave	Utility Complex	FMZ K
COG Waste Water Plant Bldg 3	200 SE 16th Ave	Utility Complex	FMZ K
COG Waste Water Plant Bldg 4	200 SE 16th Ave	Utility Complex	FMZ K
COG Waste Water Plant Bldg 5	200 SE 16th Ave	Utility Complex	FMZ K
COG Waste Water Plant Bldg 6	200 SE 16th Ave	Utility Complex	FMZ K
COG Waste Water Plant Bldg 7	200 SE 16th Ave	Utility Complex	FMZ K
COG Waste Water Plant Bldg 8	200 SE 16th Ave	Utility Complex	FMZ K
COG Waste Water Plant Bldg 9	200 SE 16th Ave	Utility Complex	FMZ K
COG Waste Water Plant Bldg 10	200 SE 16th Ave	Utility Complex	FMZ K
COG Waste Water Plant Bldg 11	200 SE 16th Ave	Utility Complex	FMZ K
COG Waste Water Plant Bldg 12	200 SE 16th Ave	Utility Complex	FMZ K
COG Waste Water Plant Bldg 13	200 SE 16th Ave	Utility Complex	FMZ K
COG Waste Water Plant Bldg 14	200 SE 16th Ave	Utility Complex	FMZ K
COG Waste Water Plant Bldg 15	200 SE 16th Ave	Utility Complex	FMZ K
COG Waste Water Plant Bldg 16	200 SE 16th Ave	Utility Complex	FMZ K
COG Waste Water Plant Bldg 17	200 SE 16th Ave	Utility Complex	FMZ K
COG Waste Water Plant Bldg 18	200 SE 16th Ave	Utility Complex	FMZ K
COG Waste Water Plant Bldg 19	200 SE 16th Ave	Utility Complex	FMZ K
COG Waste Water Plant Bldg 20	200 SE 16th Ave	Utility Complex	FMZ K
COG Waste Water Plant Bldg 21	200 SE 16th Ave	Utility Complex	FMZ K
Lakeshore Towers	2306 SW 13th St	Office/Residential High Rise	FMZ K
UF Health Center Annex #1	1104 Newell Dr	Hospital	FMZ UF
UF Chemistry Laboratory	125 Buckman Dr	Laboratory	FMZ UF
UF Coastal Engineering Test Lab	1300 SW 6th St	Laboratory	FMZ UF
UF Coastal Engineering Lab 1	1300 SW 6th St	Laboratory	FMZ UF
UF Coastal Engingeering Lab 2	1300 SW 6th St	Laboratory	FMZ UF
Shands In-Patient MRI Building	1302 Newell Dr	Hospital	FMZ UF
UF Institute of Food & Agr. Sciences Office / Lab	1501 Date Palm Rd	Laboratory	FMZ UF
Davis Cancer Pavilion	1535 Gale Lemerand Dr	Hospital	FMZ UF
Shands Patient Services Bldg	1600 SW Archer Rd	Hospital	FMZ UF
Wm A. Shands Teaching Hospital	1600 SW Archer Rd	Hospital	FMZ UF
UF CVM Racing Lab	1632 SW 34th St	Laboratory	FMZ UF
UF Vet. Medicine Racing Lab Annex	1632 SW 34th St	Laboratory	FMZ UF
UF Field Lab, Forestry 3	1758 McCarty Dr	Laboratory	FMZ UF

Building Name	Address	Special Risk Category	FMZ
UF Microkelvin Laboratory	1819 Stadium Rd	Laboratory	FMZ UF
Percy L Reed Laboratory	1901 Stadium Rd	Laboratory	FMZ UF
UF Cogeneration Plant	1928 Mowry Rd	Utility	FMZ UF
Earle B. Phelps Lab	1953 Museum Rd	Laboratory	FMZ UF
UF Wildlife Field Lab 2	2005 SW 23rd St	Laboratory	FMZ UF
UF Bio-Control Laboratory	2005 SW 23rd St	Laboratory	FMZ UF
UFInstitute of Food & Agr. Sciences Wildlife Ecology Lab 1	2005 SW 23rd St	Laboratory	FMZ UF
UF Institute of Food & Agr. Sciences Laboratory (Agy) 2	2005 SW 23rd St	Laboratory	FMZ UF
UF Institute of Food & Agr. Sciences Wildlife Ecology Lab 2	2005 SW 23rd St	Laboratory	FMZ UF
UF Institute of Food & Agr. Sciences Laboratory (Agy) 1	2005 SW 23rd St	Laboratory	FMZ UF
UF Wildlife Field Lab 1	2005 SW 23rd St	Laboratory	FMZ UF
Winn-Dixie Hope Lodge	2121 SW 16th St	Assisted Living	FMZ UF
UF Vet Science Parasite Lab	2171 Mowry Rd	Laboratory	FMZ UF
UF Agronomy Plant Intro Lab Bldg 1	2185 Ritchy Rd	Laboratory	FMZ UF
UF Agronomy Plant Intro Lab Bldg 2	2185 Ritchy Rd	Laboratory	FMZ UF
UF Soils Plant Preparation Lab	2350 Mowry Rd	Laboratory	FMZ UF
UF Entomology Field Laboratory	2350 Mowry Rd	Laboratory	FMZ UF
UF Nematology Field Lab	2350 Mowry Rd	Laboratory	FMZ UF
UF Research Lab 3	2350 Mowry Rd	Laboratory	FMZ UF
UF Agronomy Plant Science Lab	2350 Mowry Rd	Laboratory	FMZ UF
UF Residence / Laboratory	2401 No Name Rd	Laboratory	FMZ UF
UF Laboratory Building 2	2415 No Name Rd	Laboratory	FMZ UF
Ben Hill Griffin Stadium	245 Gale Lemerand Dr	Arena	FMZ UF
UF Ornamental Horticulture Laboratory Building 1	2475 No Name Rd	Laboratory	FMZ UF
Steven C. O'Connell Center	250 Gale Lemerand Dr	Arena	FMZ UF
Ford Fuel Cell Research Lab	2610 SW 23rd Ter	Laboratory	FMZ UF
UF Environmental Biotech. Lab	2610 SW 23rd Ter	Laboratory	FMZ UF
UF Bioremediation Lab	2610 SW 23rd Ter	Laboratory	FMZ UF
UF Solar Engineering Laboratory	2610 SW 23rd Ter	Laboratory	FMZ UF
UF Agric Engineering Field Lab Bldg 2	2617 SW 23rd Ter	Laboratory	FMZ UF
UF Agric Engineering Field Lab Bldg 3	2617 SW 23rd Ter	Laboratory	FMZ UF
UF Institute of Food & Agr. Sciences Fuel Storage Tanks	2800 SW Archer Rd	Fuel Storage Tanks	FMZ UF
UF Honey Lab	2800 SW Archer Rd 2895 SW 23rd Ter	Laboratory	FMZ UF
UF Aquatic Products Lab	586 Newell Dr	Laboratory	FMZ UF

GAINESVILLE FIRE RESCUE PROUDLY SERVING THE CITIZENS OF GAINESVILLE AND ALACHUA COUNTY FOR OVER 130 YEARS





