STATE OF THE UTILITY ÁWXXV) o^{ à^¦ÁG€FÏ

OPERATIONS SUMMARY

CORPORATE SAFETY
ENVIRONMENTAL
REGULATORY
PERSONNEL

Safety			Employ	006		
Salety	0.	urrent Month	Employ	ees_	Year to Date	
	First Aid	Recordable	DART	First Aid	Recordable	DART
Administration	1	0	0	0	0	
	0	0		1	6	0
W/WW Systems	0	0	0		1	2
Energy Supply		-	0	2		1
Energy Delivery - Electric/Gas	1	1	0	2	11	5
GRUCom	0	0	0	0	0	0
Totals		1			18	
			.,			
			<u>Vehicle</u>	<u>es</u>		
	Miles Del	Current Month	B	M21 . D.4	Year to Date	D
	Miles Driven	Recordable	Preventable	Miles Driven		Preventabl
Administration	11,679	0	0	170,220		1
W/WW Systems	83,023	0	0	934,860	+	3
Energy Supply	2,002	0	0	108,90		0
Energy Delivery - Electric/Gas	113,958	2	1	1,339,579	+	5
GRUCom	8,592	0	0	112,35		0
Totals	219,254	2		2,665,92	9 24	
Environmental						
		Current	Month	Calendar Year to	Date	
Notices of Violation		0		0		
Emissions						
DH1, DH2, DHCT3, JRKCC1						
CO	(tons)	88,2	202	787,287		
NO	(tons)	86	 วิ	881		
	(tons)	27	.0	249.4		
DH Unit 2 (only)						
	(tons)	1		21		
Hg	(lbs)	0.1	0	1.66		
Regulatory						
Rogulatory		Current	Month	Year to Date		
NERC		Guirone	I I I I I I I I I I I I I I I I I I I	rour to Buto		
Notice of Violations		0		0		
Self Reports/Potential Violations		0		1		
Sell Reports/Fotential Violations		0		'		
Personnel						
Personnel						
Personnel	AUTHORIZED_FTE	FILLED_FTE	VACANCY			
	AUTHORIZED FTE 4.00	FILLED_FTE 4.00	VACANCY -			
GRU-Administration/ Community Relations						
GRU-Administration / Community Relations GRU-Administration / Elect Reliability Compliance	4.00	4.00	-			
GRU-Administration/ Community Relations GRU-Administration/ Elect Reliability Compliance GRU-Administration/ General Manager GRU-Administration/ Legal Services	4.00 2.00	4.00 2.00	-			
GRU-Administration/ Community Relations GRU-Administration/ Elect Reliability Compliance GRU-Administration/ General Manager GRU-Administration/ Legal Services GRU-Customer Support Services	4.00 2.00 9.00 1.00 121.25	4.00 2.00 8.00 1.00 108.25	1.00 - 13.00			
GRU-Administration/ Community Relations GRU-Administration/ Elect Reliability Compliance GRU-Administration/ General Manager GRU-Administration/ Legal Services GRU-Customer Support Services GRU-Customer Support Services	4.00 2.00 9.00 1.00 121.25 6.00	4.00 2.00 8.00 1.00 108.25 5.00	1.00			
GRU-Administration/ Community Relations GRU-Administration/ Elect Reliability Compliance GRU-Administration/ General Manager GRU-Administration/ Legal Services GRU-Customer Support Services GRU-Customer Support Services/ Business Services GRU-Customer Support Services/ Communications	4.00 2.00 9.00 1.00 121.25 6.00 5.00	4.00 2.00 8.00 1.00 108.25 5.00 5.00	1.00 - 13.00 1.00			
GRU-Administration/ Community Relations GRU-Administration/ Elect Reliability Compliance GRU-Administration/ General Manager GRU-Administration/ Legal Services GRU-Customer Support Services GRU-Customer Support Services/ Business Services GRU-Customer Support Services/ Communications GRU-Energy Delivery	4.00 2.00 9.00 1.00 121.25 6.00 5.00	4.00 2.00 8.00 1.00 108.25 5.00 5.00 239.00	1.00 - 13.00 1.00 - 26.00			
GRU-Administration/ Community Relations GRU-Administration/ Elect Reliability Compliance GRU-Administration/ General Manager GRU-Administration/ Legal Services GRU-Customer Support Services GRU-Customer Support Services/ Business Services GRU-Customer Support Services/ Communications GRU-Energy Delivery GRU-Energy Supply	4.00 2.00 9.00 1.00 121.25 6.00 5.00 265.00	4.00 2.00 8.00 1.00 108.25 5.00 5.00 239.00	13.00 1.00 13.00 1.00 - 26.00			
GRU-Administration/ Community Relations GRU-Administration/ Elect Reliability Compliance GRU-Administration/ General Manager GRU-Administration/ Legal Services GRU-Customer Support Services GRU-Customer Support Services/ Business Services GRU-Customer Support Services/ Communications GRU-Energy Delivery GRU-Energy Supply GRU-Energy Supply/ District Energy	4.00 2.00 9.00 1.00 121.25 6.00 5.00 265.00 150.00	4.00 2.00 8.00 1.00 108.25 5.00 5.00 239.00 140.00	1.00 - 13.00 1.00 - 26.00			
GRU-Administration/ Community Relations GRU-Administration/ Elect Reliability Compliance GRU-Administration/ General Manager GRU-Administration/ Legal Services GRU-Customer Support Services GRU-Customer Support Services/ Business Services GRU-Customer Support Services/ Communications GRU-Energy Delivery GRU-Energy Supply GRU-Energy Supply/ District Energy GRU-Energy Supply/ Electric Environmental Permitting Compliance	4.00 2.00 9.00 1.00 121.25 6.00 5.00 265.00 150.00 10.00 4.00	4.00 2.00 8.00 1.00 108.25 5.00 5.00 239.00 140.00 4.00	1.00 - 13.00 1.00 - 26.00 10.00 (1.00)			
GRU-Administration/ Community Relations GRU-Administration/ Elect Reliability Compliance GRU-Administration/ General Manager GRU-Administration/ Legal Services GRU-Customer Support Services GRU-Customer Support Services/ Business Services GRU-Customer Support Services/ Communications GRU-Energy Delivery GRU-Energy Supply GRU-Energy Supply/ District Energy GRU-Energy Supply/ Electric Environmental Permitting Compliance GRU-Finance	4.00 2.00 9.00 1.00 121.25 6.00 5.00 265.00 150.00 10.00 4.00 29.50	4.00 2.00 8.00 1.00 108.25 5.00 5.00 239.00 140.00 11.00 4.00 27.00	1.00 - 13.00 1.00 - 26.00 10.00 (1.00) -			
GRU-Administration/ Community Relations GRU-Administration/ Elect Reliability Compliance GRU-Administration/ General Manager GRU-Administration/ Legal Services GRU-Customer Support Services GRU-Customer Support Services/ Business Services GRU-Customer Support Services/ Communications GRU-Energy Delivery GRU-Energy Supply GRU-Energy Supply/ District Energy GRU-Energy Supply/ Electric Environmental Permitting Compliance GRU-Finance GRU-GRUCOM	4.00 2.00 9.00 1.00 121.25 6.00 5.00 265.00 150.00 10.00 4.00 29.50 39.00	4.00 2.00 8.00 1.00 108.25 5.00 5.00 239.00 140.00 11.00 4.00 27.00	- 1.00 - 13.00 1.00 - 26.00 10.00 (1.00) - 2.50 7.00			
GRU-Administration/ Community Relations GRU-Administration/ Elect Reliability Compliance GRU-Administration/ General Manager GRU-Administration/ Legal Services GRU-Customer Support Services GRU-Customer Support Services/ Business Services GRU-Customer Support Services/ Communications GRU-Energy Delivery GRU-Energy Supply GRU-Energy Supply/ District Energy GRU-Energy Supply/ Electric Environmental Permitting Compliance GRU-Finance	4.00 2.00 9.00 1.00 121.25 6.00 5.00 265.00 150.00 10.00 4.00 29.50	4.00 2.00 8.00 1.00 108.25 5.00 5.00 239.00 140.00 11.00 4.00 27.00	1.00 - 13.00 1.00 - 26.00 10.00 (1.00) -			

CUSTOMER SUPPORT SERVICES

Customer Operations

New Services

Revenue Assurance

Customer Operations Metrics Summary September 2017

Active Accounts	Sep-17	YTD Gain/Loss	FY16
Residential Contract Accounts			
Total	90,102	1,237	88,865
Electric	83,694	1,020	82,674
Gas	33,123	324	32,799
Water	62,692	523	62,169
Wastewater	58,660	509	58,151
Telecomm	137	(16)	153

New Installations	Sep-17	FY17 To Date	FY16
Electric	37	1545	1,638
Gas	37	432	589
Water	26	525	756
Wastewater	29	530	485
Telecomm	11	223	248

Call Center Volume	Sep-17	FY17 To Date	FY16
Average Speed of Answer	0:07:58	0:04:30	0:07:04
CSR Calls	11,898	138,716	235,951
CSR Callbacks	3,305	19,673	15,571
IVR Self Service	48,234	283,147	318,483
Total	60,132	421,863	554,434
IVR/Total	80%	67%	56%

Bills Generated	Sep-17	FY17 To Date	FY16
Paper Bills	101,908	1,245,142	1,300,894
eBills	14,337	191,498	179,960
Total	116,245	1,436,640	1,480,854
eBill/Total	12%	13%	12%

Payment Arrangements	Sep-17	FY17 To Date	FY16
Total	8,027	95,142	97,287

Active Accounts	Sep-17	YTD Gain/Loss	FY16
Nonresidential Contract Accounts			
Total	13,477	(116)	13,593
Electric	10,917	(117)	11,034
Gas	1,613	(7)	1,620
Water	5,892	39	5,853
Wastewater	4,651	47	4,604
Telecomm	353	39	314

Residential Disconnects	Sep-17	FY17 To Date	FY16
Volume	716	14,335	14,593
Average Balance	\$251.94	\$245.50	\$247.00

Revenue Assurance	Sep-17	FY17 To Date	FY16
Referred to Collections	\$183,558.46	\$2,214,584.97	\$1,461,488.40
Recovered	\$63,032.72	\$664,519.40	\$361,420.79

Service Orders	Sep-17	FY17 To Date	FY16
Move Ins	8,386	117,647	137,265
Move Outs	7,510	117,865	132,836

Average Res Bill Amounts	Sep-17	FY17 To Date	FY16
Electric (kWh)	1,175	804	840
Electric (\$)	\$171.13	\$117.98	\$126.96
Gas (Therms)	11	16	18
Gas (\$)	\$23.19	\$28.81	\$29.61
Water (kGals)	6	5	4
Water (\$)	\$33.41	\$31.74	\$27.47
Wastewater (kGals)	5	5	6
Wastewater(\$)	\$39.13	\$38.08	\$41.13

10/10/17 DEP

ENERGY DELIVERY

ELECTRIC T&D SYSTEM RELIABILITY GAS

Durations Reliability Report Between 8/01/2017 and 8/31/2017

Excludes Extreme Weather and Generation/Transmission Disturbances

CUSTOMER DATA	RELIABILITY INDICIES		MONTHLY AVG GOAL
Monthly Average Customers Served(C)	96,041 Average Service Availability Index (ASAI)	99.9703%	
Total Hours of Customer Demand	69,149,520 System Average Interruption Duration Index (SAIDI)	12.83 Mins.	4.5 Mins
Total Number of Outages	76 Customer Average Interruption Duration Index (CAIDI)	104.9 Mins.	55 Mins
Total Number of Customers Affected (CI)	11,744 System average Interruption Frequency Index (SAIFI)	0.12	0.08
Total Customer Minutes Interrupted (CMI)	1,231,934		
Total Customer "Out Minutes"	10,338 Average Length of a Service Interruption (L-Bar)	136.03 Mins.	

Outage Duration Times

Average Hours 2 Maximum Hours 12 Minimum Hours 0

Cause of Outages

Cause	Overhead	Underground	Undetermined	Total
1. Weather	12	1	2	15
1. Vegetation	26	1	2	29
1. Animals	5	0	0	5
1. Foreign Interference	0	1	0	1
1. Human Cause	1	3	2	6
1. Undetermined	3	3	0	6
Equipment Failure	5	8	1	14
All Remaining Outages	0	0	0	0
Total	52	17	7	76

Durations Reliability Report Between 10/01/2016 and 8/31/2017

CUSTOMER DATA	RELIABILITY INDICIES	MONTHLY AVG GOAL	
Monthly Average Customers Served(C)	96,041 Average Service Availability Index (ASAI)	99.9910%	
Total Hours of Customer Demand	769,864,656 System Average Interruption Duration Index (SAIDI)	43.50 Mins	4.5 Mins
Total Number of Outages	668 Customer Average Interruption Duration Index (CAIDI)	53.25 Mins	55 Mins
Total Number of Customers Affected (CI)	78,459 System average Interruption Frequency Index (SAIFI)	0.82	0.08
Total Customer Minutes Interrupted (CMI)	4,177,818		
Total Customer "Out Minutes"	119,330 Average Length of a Service Interruption (L-Bar)	178.64 Mins	

Outage Duration Times

Average Hours 3 Maximum Hours 750 Minimum Hours 0

Cause of Outages

Cause	Overhead	Underground	Undetermined	Total
1. Weather	59	12	5	76
1. Vegetation	180	11	37	228
1. Animals	73	12	9	94
1. Foreign Interference	1	2	0	3
1. Human Cause	23	19	14	56
1. Undetermined	20	10	1	31
1. Equipment Failure	51	105	24	180
1. All Remaining Outages	0	0	0	0

Durations Reliability Report Between 9/01/2017 and 9/30/2017

Excludes Extreme Weather and Generation/Transmission Disturbances

CUSTOMER DATA	RELIABILITY INDICIES		MONTHLY AVG GOAL
Monthly Average Customers Served(C)	96,112 Average Service Availability Index (ASAI)	99.9940%	
Total Hours of Customer Demand	66,893,952 System Average Interruption Duration Index (SAIDI)	2.51 Mins.	4.5 Mins
Total Number of Outages	123 Customer Average Interruption Duration Index (CAIDI)	87.91 Mins	55 Mins
Total Number of Customers Affected (CI)	2,744 System average Interruption Frequency Index (SAIFI)	0.03	0.08
Total Customer Minutes Interrupted (CMI)	241,216		
Total Customer "Out Minutes"	28,684 Average Length of a Service Interruption (L-Bar)	233.20 Mins	

Outage Duration Times

Average Hours 3 Maximum Hours 90 Minimum Hours 0

Cause of Outages

Cause	Overhead	Underground	Undetermined	Total
1. Weather	4	0	0	4
1. Vegetation	15	1	6	22
1. Animals	7	0	0	7
Foreign Interference	0	0	0	0
1. Human Cause	1	4	1	6
1. Undetermined	52	15	6	73
Equipment Failure	1	5	4	10
All Remaining Outages	0	0	0	1
Total	80	25	17	123

Durations Reliability Report Between 10/01/2016 and 9/30/2017

CUSTOMER DATA	IER DATA RELIABILITY INDICIES		MONTHLY AVG GOAL	
Monthly Average Customers Served(C)	96,112 Average Service Availability Index (ASAI)	99.9912%		
Total Hours of Customer Demand	839,634,432 System Average Interruption Duration Index (SAIDI)	45.98 Mins	4.5 Mins	
Total Number of Outages	791 Customer Average Interruption Duration Index (CAIDI)	54.42 Mins	55 Mins	
Total Number of Customers Affected (CI)	81,203 System average Interruption Frequency Index (SAIFI)	0.84	0.08	
Total Customer Minutes Interrupted (CMI)	4,419,034			
Total Customer "Out Minutes"	148,014 Average Length of a Service Interruption (L-Bar)	187.12 Mins		

Outage Duration Times

Average Hours 1 Maximum Hours 10 Minimum Hours 0

Cause of Outages

Cause	Overhead	Underground	Undetermined	Total
1. Weather	63	12	5	80
1. Vegetation	195	12	43	250
1. Animals	80	12	9	101
Foreign Interference	1	2	0	3
1. Human Cause	24	23	15	62
1. Undetermined	72	25	7	104
Equipment Failure	52	110	28	190
1. All Remaining Outages	0	0	0	0
Total	487	196	107	790

Durations Reliability Report Between 9/10/2017 and 9/18/2017 (Cause 104 - Hurricane Irma)

CUSTOMER DATA	RELIABILITY INDICIES		MONTHLY AVG GOAL
Monthly Average Customers Served(C)	96,069 Average Service Availability Index (ASAI)	91.6397%	
Total Hours of Customer Demand	18,445,248 System Average Interruption Duration Index (SAIDI)	963.11 Mins.	4.5 Mins
Total Number of Outages	1,367 Customer Average Interruption Duration Index (CAIDI)	1081.68 Mins	55 Mins
Total Number of Customers Affected (CI)	85,538 System average Interruption Frequency Index (SAIFI)	0.89	0.08
Total Customer Minutes Interrupted (CMI)	92,524,624		
Total Customer "Out Minutes"	5,189,456 Average Length of a Service Interruption (L-Bar)	3796.24 Mins	

Outage Duration Times

Average Hours 63 Maximum Hours 184 Minimum Hours 0

Cause of Outages

Cause	Overhead	Underground	Undetermined	Total
1. Weather	1	0	0	1
1. Vegetation	0	0	1	1
1. Animals	0	0	0	0
Foreign Interference	0	0	0	0
1. Human Cause	0	0	0	0
1. Undetermined	35	11	4	50
Equipment Failure	0	0	0	0
All Remaining Outages	0	0	0	1
Total	36	11	5	53

Energy Delivery - Major Design Projects - Electric

Major Electric Design Projects underway:

- > Butler Plaza Town Center
- > Review for Boulevard Station, Butler Fire Station
- > Blues Creek Unit 7 16 residential units
- > Relocate Switchgear [at Holiday Inn] for roadway re-construction SW 43/32nd Street
- > The Windsor of Gainesville NW 83 St & 39th Ave (Nursing Home)
- > One College Park (apartments)
- > CRA NW 1st Ave (OH to UG conversion)
- > Ingenuity (office building)
- > Depot Ave. Phase #4 Project (relocation due to road work)
- > The Nine (apartments)
- > Exactech Inc. Parking Garage

Major Electric Design Projects expected to start within 30 days:

- > Drury Inn & Suites 4000 SW 40 Blvd (Hotel)
- > Butler Plaza Town Center Lights
- > Westchester PH 4B 77 Single Family Lots
- > SW 4th Ave OH to UG Conversion
- > City of Gainesville SW 6th Street Roundabout
- > CRA South Main Street (OH to UG Conversion)

Energy Delivery - Major Construction Projects - Gas

Major Gas Design Projects:

- > Gas Construction, Engineering and Marketing reviewing options to extend gas service into Newberry.

 Reviewing and estimating costs from the Argos Line as well as from Sable Trail. Marketing preparing ROR's.
- > Completed plan reviews (PR) Clinic Movement Disorders PR2 (Approved), Finley Woods Phase 3 S/D (Approved), LA Quinta Hotel PR 5 (Approved), Celebration Pointe Block 13 PR 4 (Approved), Shands Guest House PR 1 (Not Approved) and Chesnut Village Sales Center PR 1 (Approved).
- > Received approved County permits for gas crossing on NW 51st St at 3200 block (190 ft) and for Jonesville's Willow Walk project (550 ft).
- > Submitted work orders to Construction for gas main relocation on Depot Ave for Segment 4 at SE 7th St, 95 ft.
- > Provided project folders for gas main extensions for along Archer Road (SR 24) for Fairfield Inn project (1500 ft) and along SW 16th Avenue for the Aloft Hotel (1,400 ft) to construction.

Gas Construction Activites in September 2017

- 1 Begin Gas Main Installation in Chestnut Plantation.
- 2 Gas Main Installation in Town of Tioga Sub. PH 17 off SW 136th St. finished
- 3 We have been working on and off in the Butler Town Center and Celebration Point as construction is on-going
- 4 Gas Main Installation 3500 Blk SW Windmeadows Blvd (Butler Plaza)
- 5 Gas Main Installation on NW 1st Ave (CRA Project). –Main Installation Complete, working on moving services
- 6 Main Installation in Oakmont Phase 2. (2937' of main). finished
- 7 We completed several minor main extensions for new residential customers.
- 8 Gas Main Installation in Gloria's Way Subdivision Joint trench project.
- 9 We held onto four workers during the storm to handle gas problems. Fixed 14 leaks during storm. Mostly due
- 10 Main Ext. for Buchholz Paint and Body in Airport Ind. Park
- 11 Gas Main Installation Willow Walk Subdivision in Jonesville
- 12 We are using a replacement project primarily on NW 3rd St (near Univ. Ave.) as fill in work. When completed,

New Services installed in August: 35 – New Customer work/Not replacement work New Services installed in September: 22 – New Customer work/Not replacement work

FY17 Statistics

- > 394 new gas service installations
- > 173 gas service retirements for demolition or inactivity
- > 171 gas service upgrades (replacing old service materials)
- > 147 GRU electric conduit installations
- > 192 NON- GRU electric conduit installations
- > 1 GRUCOM conduit installation

Electric System Consumption

AUGUST

ELECTRIC SYSTEM	CONSUMPTION	CUSTOMERS
Feed-In-Tariff - Residential	64 KWH	102
Feed-In-Tariff - General Service	2,698 KWH	157
Electric - GS - Demand - Regular	53,527,215 KWH	1,209
Electric - General Service Demand PV	795,292 KWH	17
GREC Startup Supplemental and Standby	446,461 KWH	1
Electric - GS - Kanapaha w Curtail Cr	982,800 KWH	1
Electric - GS - Demand - Large Power	7,546,040 KWH	8
Electric - GS - Murphree Curtail Credit	1,413,600 KWH	1
Electric - GS Large Demand PV	7,848,000 KWH	3
Electric - GS - Non Demand	16,591,121 KWH	9,645
Electric - General Service PV	146,430 KWH	59
Electric - Lighting - Rental	1,011,896 KWH	4,344 <i>n</i>
Electric - Lighting - Street - City	792,655 KWH	14 <i>n</i>
Electric - Lighting - Street - County	299,590 KWH	2 n
Electric - Lighting - Traffic	4,542 KWH	2 n
Electric - Residential - Non TOU	79,195,106 KWH	90,189
Electric - Residential PV	204,146 KWH	204
Total Retail Electric (<i>n</i> =not included in total)	170,807,656 KWH	101,596
City of Alachua	14,054,000 KWH	27,900 KW
City of Winter Park	7,440,000 KWH	10,000 KW
Total (Native) Electric	192,301,656 KWH	

SEPTEMBER

ELECTRIC SYSTEM	CONSUMPTION	CUSTOMERS
Feed-In-Tariff - Residential	50 KWH	98
Feed-In-Tariff - General Service	2,729 KWH	156
Electric - GS - Demand - Regular	58,001,005 KWH	1,123
Electric - General Service Demand PV	808,051 KWH	14
GREC Startup Supplemental and Standby	427,994 KWH	1
Electric - GS - Kanapaha w Curtail Cr	991,200 KWH	1
Electric - GS - Demand - Large Power	10,893,560 KWH	10
Electric - GS - Murphree Curtail Credit	1,389,600 KWH	1
Electric - GS Large Demand PV	4,768,800 KWH	2
Electric - GS - Non Demand	18,158,250 KWH	9,070
Electric - General Service PV	129,517 KWH	42
Electric - Lighting - Rental	957,544 KWH	4,047 <i>n</i>
Electric - Lighting - Street - City	793,087 KWH	14 <i>n</i>
Electric - Lighting - Street - County	299,590 KWH	2 n
Electric - Lighting - Traffic	4,542 KWH	2 n
Electric - Residential - Non TOU	89,769,645 KWH	77,891
Electric - Residential PV	233,893 KWH	198
Total Retail Electric (<i>n</i> =not included in total)	187,629,057 KWH	88,607
City of Alachua	12,290,000 KWH	25,818 KW
City of Winter Park	7,200,000 KWH	10,000 KW
Total (Native) Electric	207,119,057 KWH	

Gas System Consumption

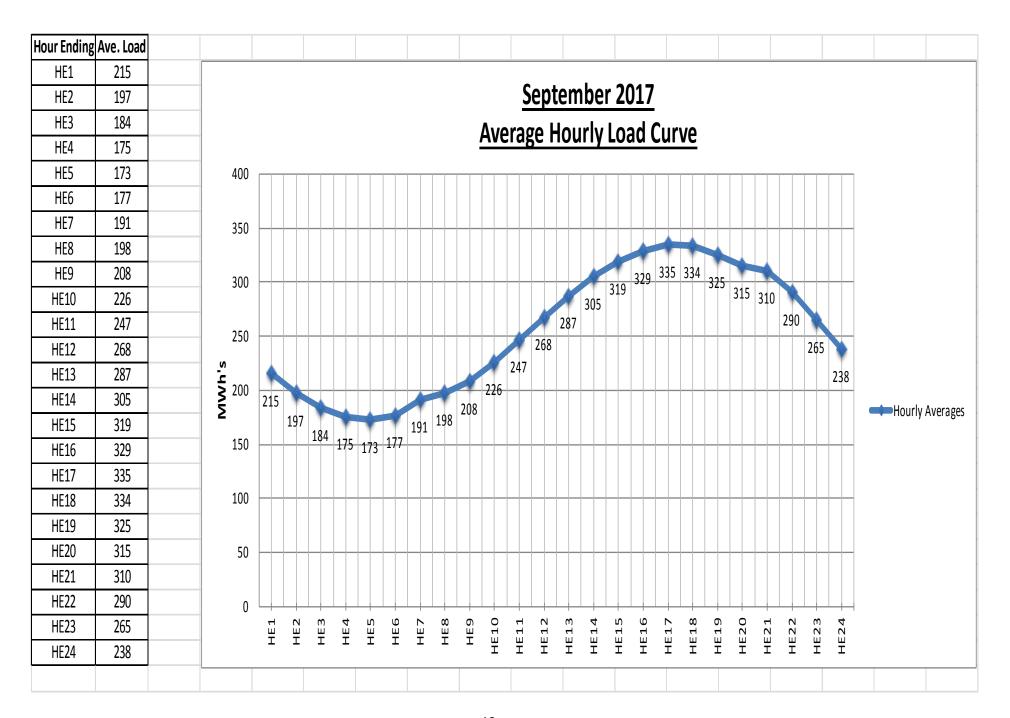
AUGUST

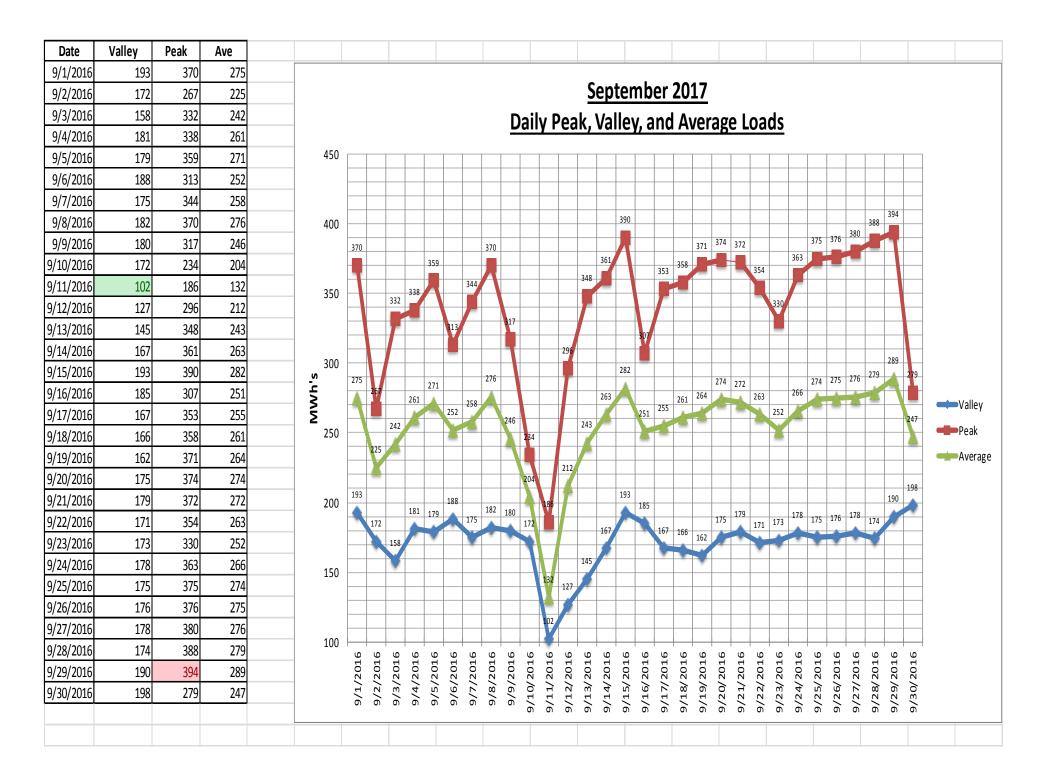
GAS SYSTEM		
Gas - GS - Regular Service (Firm)	551,425 THM	1,365
Gas - GS - Regular Service (Small)	7,747 THM	257
Gas - GS - Interrruptible - Regular Serv	51,149 THM	1
Gas - GS - Interrruptible - Large Volume	337,477 THM	6
Gas - Residential - Regular Service	267,739 THM	33,840
Total Retail Gas	1,215,537 THM	35,469
Gas - GS - UF Cogeneration Plant	3,684,413 THM	1
Gas - Residential - LP - Basic Rate	1,966 GAL	195
GREC Gas (PGA Only)	110 THM	1
SEPTI	EMBER	
GAS SYSTEM		
Gas - GS - Regular Service (Firm)	594,462 THM	1,202
Gas - GS - Regular Service (Small)	7,772 THM	232
Gas - GS - Interrruptible - Regular Serv	38,564 THM	1_
Gas - GS - Interrruptible - Large Volume	355,976 THM	7
Gas - Residential - Regular Service	327,299 THM	32,289
Total Retail Gas	1,324,073 THM	33,731
Gas - GS - UF Cogeneration Plant	3,171,451 THM	1
Gas - Residential - LP - Basic Rate	2,732 GAL	196
GREC Gas (PGA Only)	270 THM	1

ENERGY SUPPLY

SYSTEM STATISTICS ENERGY DISTRIBUTION FUEL

Energy S	upply -September 2017				
System S	tatistics				
		Unit Capabi	lity output - I	MWn	
	DH-2	2	28		
	DH-1		75		
	Kelly CC	1	.08		
	CT's	106			
	Grid	2 >	(224		
	GREC	10	02.5		
	Energy Supply - MWHrs D	elivered			
		Month	YTD	Budget YTD	Delta Budget
Source		IVIOIILII	110	buugetiib	Derta Buuget
Jource	DH-2	30,127	326,857	809,088	(482,232)
	DH-1	15,502	221,277	82,558	138,719
	Kelly CC	70,501	761,946	883,599	(121,653)
	CT's	449	7,677	3,943	3,734
	Grid	25,000	408,486	184,589	198,897
	GREC	33,797	236,544	37,012	199,532
		,	,	,	,
	Average Energy Distribution	on Curve			
	Curve 1 is the hourly distribution		rages over th	e month (pg 16)	
	Curve 2 is peak load per day (pg	17)			
	Fuel Consumed				
		Month	YTD	Budget YTD	Delta Budget
	Coal - Tons	12,535	130,689	412,110	(281,421)
	Gas-MCF	855,706	9,744,628	8,558,164	1,186,464
	Fuel oil - Gal	_	188,910	-	188,910



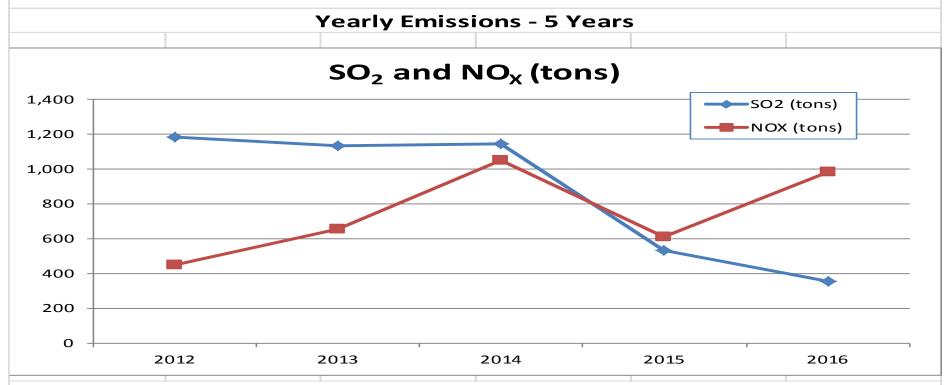


ENVIRONMENTAL PERMITTING

Emissions Data

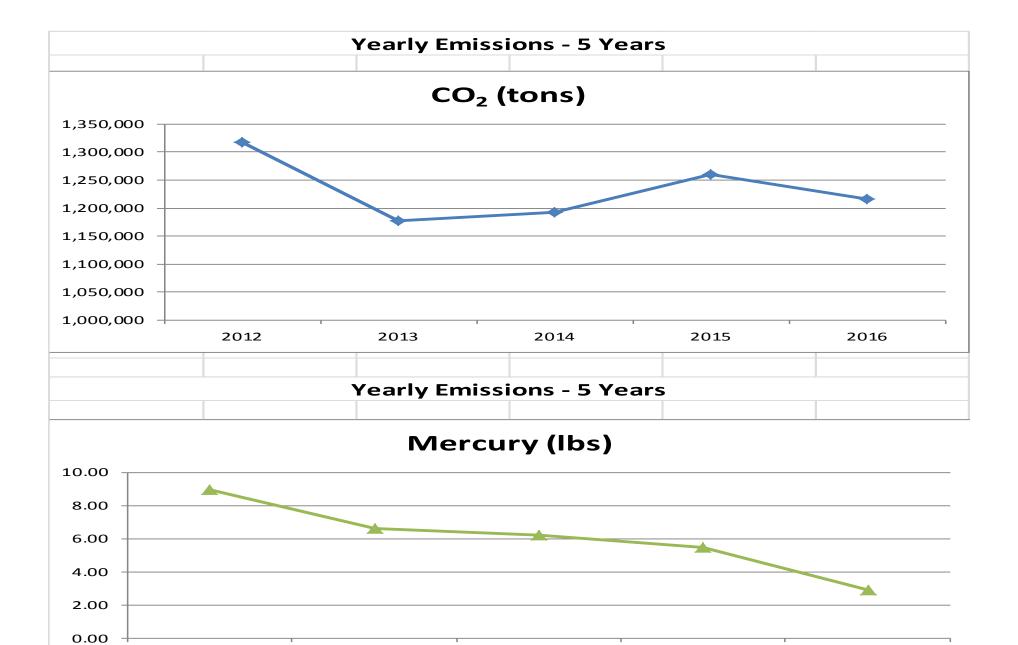
	•	Yearly Emiss	ions - 5 Years	}	
	SO ₂ (tons)	NO _x (tons)	Mercury (lbs)	PM (tons)	CO ₂ (tons)
2012	1,182	450	8.95	125	1,317,603
2013	1,134	653	6.64	112	1,177,703
2014	1,144	1,052	6.23	32	1,192,647
2015	532	608	5.49	47	1,260,423
2016	354	984	2.92	29	1,216,690

2016 Mercury and particulate values are for Unit 2 only. The other units' values are not available yet.

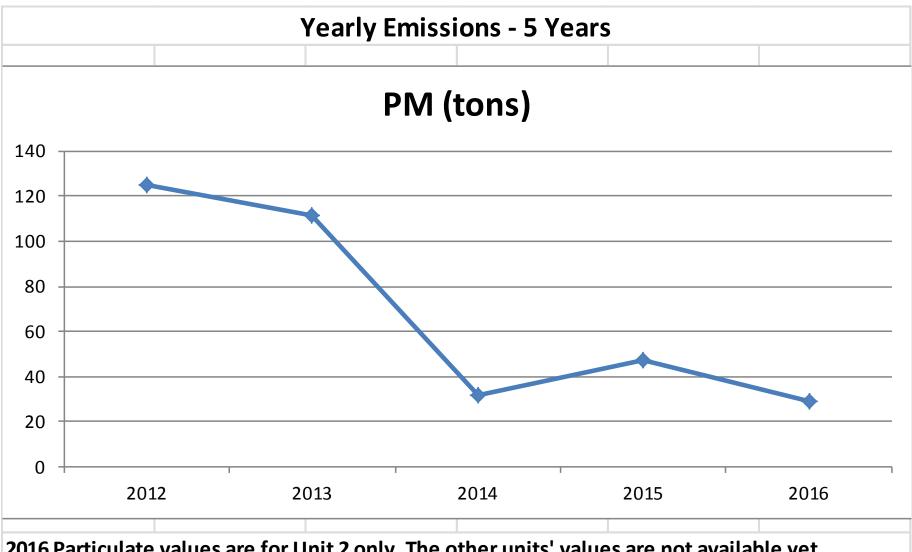


 SO_2 was lower in 2015 and 2016 due to higher removal rate settings to assure compliance with the MATS Rule.

 ${
m NO_X}$ was higher in 2016 since it was more cost effective to use allowances than increase SCR removal rate.



2016 Mercury values are for Unit 2 only. The other units' values are not available yet. Mercury was lower in 2015 and 2016 due to higher removal rate settings to assure compliance with the MATS Rule.



2016 Particulate values are for Unit 2 only. The other units' values are not available yet.

			Ma	ss Emissions - 5 Year C	omparison			
		SO ₂ (tons)	NO _x (tons)	Mercury (lbs)	PM (tons)	CO ₂ (tons)	HTIP (MMBtu)	GEN (MW-hours)
	Sept. 2013	94.7	79.9			122,622	1,342,509	132,178
	Sept. 2014	66.2	95.3			123,038	1,299,843	130,011
	Sept. 2015	63.1	56.3	0.7	6.9	142,230	1,647,298	173,435
	Sept. 2016	41.2	81.6	0.4	6.3	125,385	1,584,838	167,156
	Sept. 2017	27.0	86.0	0.1	0.7	88,202	1,214,601	124,647
Sept. 2013		SO ₂ (tons)	NO _x (tons)	Mercury (lbs)	PM (tons)	CO ₂ (tons)	HTIP (MMBtu)	GEN (MW-hours)
	DH1	0.0	3.5			3,047.2	51,288.0	4,611.0
	DH2	94.6	71.9			101,802.3	992,217.0	102,541.0
	DHCT3	0.1	0.4			1,267.5	21,278.0	1,624.0
	JRKCC1	0.0	4.1			16,505.0	277,726.0	23,402.0
	TOTAL	94.7	79.9	0.000	0.00	122,622.0	1,342,509.0	132,178.0
Sept. 2014		SO ₂ (tons)	NO _x (tons)	Mercury (lbs)	PM (tons)	CO ₂ (tons)	HTIP (MMBtu)	GEN (MW-hours)
	DH1	0.0	0.0			0.0	0.0	0.0
	DH2	66.1	89.3			108,812.9	1,060,549.0	103,455.0
	DHCT3	0.0	0.1			148.1	2,486.0	138.0
	JRKCC1	0.1	5.9			14,076.7	236,808.0	26,418.0
	TOTAL	66.2	95.3	0.000	0.00	123,037.7	1,299,843.0	130,011.0
Sept. 2015		SO ₂ (tons)	NO _x (tons)	Mercury (lbs)	PM (tons)	CO ₂ (tons)	HTIP (MMBtu)	GEN (MW-hours)
	DH1	0.0	6.3			6,411.8	107,895.0	9,896.0
	DH2	62.9	44.5	0.68	6.95	105,357.0	1,026,863.0	101,894.0
	DHCT3	0.0	0.1			333.7	5,613.0	454.0
	JRKCC1	0.2	5.4			30,127.4	506,927.0	61,191.0
	TOTAL	63.1	56.3	0.680	6.95	142,229.9	1,647,298.0	173,435.0
Sept. 2016		SO ₂ (tons)	NO _x (tons)	Mercury (lbs)	PM (tons)	CO ₂ (tons)	HTIP (MMBtu)	GEN (MW-hours)
	DH1	0.1	15.6			14,379.4	241,942.0	20,009.0
	DH2	40.9	57.9	0.40	6.31	74,152.7	722,766.0	71,160.0
	DHCT3	0.0	0.2			753.0	12,669.0	967.0
	JRKCC1	0.2	7.9			36,100.3	607,461.0	75,020.0
	TOTAL	41.2	81.6	0.403	6.31	125,385.4	1,584,838.0	167,156.0
Sept. 2017		SO ₂ (tons)	NO _x (tons)	Mercury (lbs)	PM (tons)	CO ₂ (tons)	HTIP (MMBtu)	GEN (MW-hours)
	DH1	0.1	13.3			12,969.7	218,254.0	17,232.0
	DH2	26.7	65.7	0.112	0.745	38,093.2	371,411.0	37,088.0
	DHCT3	0.0	0.1			223.4	3,760.0	261.0
	JRKCC1	0.2	6.9			36,915.8	621,176.0	70,066.0
	TOTAL	27.0	86.0	0.112	0.7	88,202.1	1,214,601.0	124,647.0

			20	16 Emissio	ns			
	SO ₂ (tons)	NO _x (tons)	Mercury (lbs)	PM (tons)	CO ₂ (tons)	NO _x Rate (lb/mmBtu)	HTIP (mmBtu)	MW-hours
DH1	2.7	161.4	NA	NA	139,749.8	0.1340	2,349,851.0	202,123.0
DH2	349.5	737.6	2.917	29.3	683,555.8	0.2320	6,664,325.0	675,645.0
DHCT3	0.0	1.2	NA	NA	4,737.4	0.0420	79,720.0	6,062.0
JRKCC1	2.0	83.8	NA	NA	388,646.5	0.0260	6,539,729.0	796,347.0
TOTAL	354.2	984.0	2.917	29.3	1,216,689.5	0.434	15,633,625.0	1,680,177.0
		2016 Emissions per N	et MW-hr					
	SO ₂ lbs/MW-hr	NO _x lbs/MW-hr	Mercury (lbs)	PM (lbs)	CO₂ tons per MW-hr			
DH1	0.02672	1.59705	NA	NA	0.69141			
DH2	1.03457	2.18340	0.00000432	0.08682	1.01171			
DHCT3	0.00000	0.39591	0.000		0.78149			
JRKCC1	0.00502	0.21046	0.000	NA	0.488			

					2017 (Jan-Sept)				
	SO ₂ (tons)	NO _X (tons)	Mercury (lbs)	PM (tons)	CO ₂ (tons)	SO ₂ Rate (lb/MMBtu)	NO _x Rate (Ib/MMBtu)	HTIP (MMBtu)	GEN (MW-hours)
DH1	8.5	141.3			129,644.9			2,177,991.0	183,460.0
DH2	239.6	684.2	1.7	21.17	388,813.1			3,797,126.0	383,681.0
DHCT3	0.0	1.3			5,270.1			88,664.0	6,466.0
JRKCC1	1.3	54.1			263,559.2			4,434,914.0	533,353.0
TOTAL	249.4	880.9	1.655	21.2	787,287.3			10,498,695.0	1,106,960.0
				2017 (J	an-Sept.) - Emissions p	er MWh			
	SO ₂ lbs/MW-hr	NO _x lbs/MW-hr	Mercury (lbs)	PM (lbs)	CO ₂ tons/MW-hr	SO ₂ Rate (lb/MMBtu)	NO _x Rate (lb/MMBtu)	HTIP (MMBtu)	GEN (MW-hours)
DH1	0.09266	1.54039			0.70667			2,177,991.0	183,460.0
DH2	1.24895	3.56650	0.00000	0.11035	1.01338			3,797,126.0	383,681.0
DHCT3	0.00000	0.40210			0.81505			88,664.0	6,466.0
JRKCC1	0.00487	0.20287			0.49416			4,434,914.0	533,353.0
		NOTE	- Mercury and PM	data is not availab	ole yet for DH1, CT3 and	CC1.			

				G	REC 20)16 Emissions	5				
State	Facility Name	Facility ID (ORISPL)	Unit ID	Associated Stacks	Year	Program(s)	SO2 (tons)	Avg. NOx Rate (lb/MMBtu)	NOx (tons)	CO2 (short tons)	Heat Input (MMBtu)
FL	Gainesville Renewable Energy Center	57241	BFB1		2016	ARP	1.308	0.0685	21.148	65829.75	634316.337
		GRFC 20	017 Fmiss	iions Quarter 1, Jan	uarv-N	Narch 2017					
		OHEO E		10110 Qualter 1) Juli	uui y ii	MI 411 2027					
State	Facility Name	Facility ID (ORISPL)	Unit ID	Associated Stacks	Year	Program(s)	SO2 (tons)	Avg. NOx Rate (lb/MMBtu)	NOx (tons)	CO2 (short tons)	Heat Input (MMBtu)
FL	Gainesville Renewable Energy Center	57241	BFB1		2017	ARP	2.169	0.070	39.92	121746.1	1168275.9
		GRFC	2017 Fm	issions Quarter 2, A	nril-lı	ine 2017					
		OILLO	aya/ Eiii	ISSISTIC SENSITION E)	.pr. 11 46	IIIQ BV4/					
State	Facility Name	Facility ID (ORISPL)	Unit ID	Associated Stacks	Year	Program(s)	SO2 (tons)	Avg. NOx Rate (lb/MMBtu)	NOx (tons)	CO2 (short tons)	Heat Input (MMBtu)
FL	Gainesville Renewable Energy Center	57241	BFB1		2017	ARP	2.804	0.063	47.65	158148.8	1515432.9

LEGAL FEES

YEAR-to-DATE

September 2017 YTD

VENDOR	Specialty	FY1	7 Year-to-Date	Pendir	ng for FY 2017
HOPPING GREEN & SAMS	Environment	\$	46,429.53	\$	3,502.00
ORRICK HERRINGTON	Former Bond Counsel	\$	17,649.86	\$	-
HOLLAND & KNIGHT	Current Bond Counsel	\$	166,722.50	\$	-
BRYANT MILLER OLIVE	Current Disclosure Counsel	\$	188,658.61	\$	-
BROAD & CASSEL	Former Disclosure Counsel	\$	283.00	\$	-
WINSTON & STRAWN	GREC	\$	2,714,649.32	\$	138,142.33
BALLER HERBST LAW GROUP	Telecommunications	\$	5,600.00	\$	-
JOHN & HENGERER		\$	2,388.75	\$	-
		\$	3,142,381.57	\$	141,644.33

WATER/WASTEWATER

Production

Maintenance

Projects

Water/Wastewater Monthly Dashboard

	Pr	oduction			
nree Water Treatmer	nt Plant				
	September 2017	FY to Date (mgd)	Permitted Capacity (mgd)	% of Permitted Capacity	Stat
Average Daily Flow	23.9	23.3	30	78%	
Peak Daily Flow	27.8	32.2	54	-	
Street Water Reclama	ation Facility				
	September 2017	FY to Date (mgd)	Permitted Capacity (mgd)		Stat
Average Daily Flow	11.6	6.9	7.5		
paha Water Reclamat	tion Facility				
	September 2017	FY to Date (mgd)	Permitted Capacity (mgd)		Stat
Average Daily Flow	17.5	11.7	14.9		
Reclamation Facilities	es (Combined)				
Average Daily Flow	September 2017 29.1	FY to Date (mgd)	Permitted Capacity (mgd)	% of Permitted Capacity	Stat
	Ma				
water Collections	IVIa	intenance			
water Collections		Sept 2017 (Miles)	FYTD	Monthly Goal (miles)	
Miles of gravity mains cle	eaned	6.8	67.5	7.5	
Miles of gravity mains TV	'inspected	2.9	62.6	7.5	
Distribution & Waste	ewater Collections	Sept 2017	FYTD		
Morte and an agricultural	love complete d				
Work orders, service ord	·	1094	16,451		
	SSO Mol	nthly Summ		COAL	
		September	YTD	GOAL	
Sanitary Sewer Overflow	s	48 (see notes)	75	<16	
	Notable Water	r/Wastewate	er Even	its	
ne Irma	-totalo Tratol				
Total SSOs = 48 Total Impact to Creek =					
Total Volume Released Total Volume Released	d (Stormwater + WW) = 3.5 M d (WW) = 700,000 gal	Gal			