STATE OF THE UTILITY

Item #180317

OPERATIONS SUMMARY

CORPORATE SAFETY
ENVIRONMENTAL
REGULATORY
PERSONNEL

August 2018

Notice of Violations

Self Reports/Potential Violations

| Safety | | Current Month | Employ | <u>ees</u> | | Year to Date | |
|--------------------------------------|-----------------------|---------------|--------------------|---------------|------------------|--------------|-------------|
| | First Aid | Recordable | DART | | First Aid | Recordable | DART |
| Administration | 1 | 0 | 0 | 1 | 2 | 0 | 0 |
| W/WW Systems | 2 | 3 | 2 | - | 4 | 4 | 2 |
| Energy Supply | 0 | 0 | 0 | 1 | 0 | 4 | 1 |
| Energy Delivery - Electric/Gas | 0 | 0 | 0 | 1 | 5 | 3 | 2 |
| GRUCom | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| Totals | | 3 | | 1 | | 11 | - |
| | | | - <u>Vehicl</u> | 05 | | | • |
| | | Current Month | venici | 62 | | Year to Date | |
| | Miles Driven | Recordable | Preventable | | Miles Driven | Recordable | Preventable |
| Administration | innes Briton | 0 | 0 | 1 | 141,109 | | 1 |
| W/WW Systems | | 1 | 1 | 1 | 793,717 | | 5 |
| Energy Supply | | 0 | 0 | 1 | 66,969 | 2 | 2 |
| Energy Delivery - Electric/Gas | | 0 | 0 | 1 | 1,091,984 | 6 | 4 |
| GRUCom | | 0 | 0 | 1 | 89,382 | 0 | 0 |
| Totals | | 1 | | 4 | 2,183,161 | 17 | |
| Environmental Notices of Violation | | | t Month | Ca] | lendar Year to D | ate | |
| Emissions DH1, DH2, DHCT3, JRKCC1 | | | | | | 1 | |
| CC | O ₂ (tons) | 128 | ,850 | | 805,571 | | |
| NO | O _X (tons) | 15 | 53 | | 1,084 | | |
| SC | O ₂ (tons) | 5 | 5 | | 401.1 | | |
| DH Unit 2 (only) | | | | - - | | - | |
| PM _{FI} | LT (tons) | 6 | <u> </u> | | 38 | | |
| н | lg (lbs) | 0. | 12 |] | 2.74 | | |
| Regulatory | | | | | | | |
| - Itogulatory | | | | | | | |
| NERC | | | | | | | |
| MENO | | | | 1 | | 1 | |

Personnel

| | Authorized Positions | Filled Positions | Current Vacancies |
|---------------------------------|----------------------|------------------|----------------------|
| Administration | 16.00 | | |
| Business Services and GRUCom | 3.00 | 3.00 | 0.00 |
| Chief Operating Officer | 18.00 | 16.00 | 2.00 |
| Customer Support Services | 117.25 | 110.25 | 7.00 |
| Energy Delivery | 263.00 | 242.00 | 21.00 |
| Energy Supply | 145.00 | 140.00 | 5.00 |
| Energy Supply - District Energy | 10.00 | 10.00 | 0.00 |
| Finance | 43.00 | 26.00 | 17.00 |
| GRUCom | 35.00 | 27.00 | 8.00 |
| Information Technology | 68.00 | 58.00 | 10.00 |
| Water Wastewater | 168.00 | 161.00 | 7.00 |
| Grand Total | 886.25 | 807.25 | 79.00 |

Utility Advisory Board Monthly Report – FY 2018 Safety Data Summary

| Employee Injuries | (DART – days away, restricted duty, temporary transfer) |
|------------------------|--|
| OCTOBER 10/09/2017 | Employee was nicked in the chest when his knife slipped while removing the insulation from electric service conductor. The wound was treated and closed. Employee returned to regular duty after treatment. |
| 10/20/2017 | While trying to open a valve using both his hands gripped together, the employee strained his left middle finger. Employee returned to regular duty after treatment. |
| NOVEMBER 11/04/2017 | Employee lacerated his right hand and index finger on a sharp metal edge when a junction box cover came loose unexpectedly. Employee returned to regular duty after treatment. |
| 11/21/2017 | While cleaning the lime machine, employee had an unknown substance splash in his eye causing irritation. Employee returned to regular duty after treatment. |
| <u>DECEMBER</u> | |
| 12/13/2017 | Employee strained both shoulders while pulling off an electrical connection from an underground transformer using an insulated switch stick. (DART – days away & restricted duty) |
| <u>JANUARY</u> | |
| 01/26/2018 | Employee had stiffness to neck and shoulders after his vehicle was rear-ended while stopped in traffic. Employee was placed on restricted duty after treatment. (DART – restricted duty) |
| FEBRUARY | |
| 02/05/2018 | While installing components on the roof, employee noticed something in his eye. He flushed with water and irritant seemed to go away. The following morning the eye was red and irritated. Employee was prescribed eye drops and returned to regular duty. |
| <u>JULY</u> | |
| 07/16/2018 | Employee was making repairs to the leaking air/water separator for the center feed on #4 coal tunnel when he strained his back while transitioning off of the ladder. There is a low head clearance at this point. (DART – restricted duty) |
| 07/23/2018 | While working on a water service, the employee was turning a wrench and his left elbow struck against a metal box. (DART – restricted duty) |

| <u>AUGUST</u> | |
|---------------|---|
| 08/17/2018 | Employee stepped on a storm water manhole lid that was dislodged and covered with debris. The lid flipped and he fell in. He caught himself part-way in. (DART – restricted duty) |
| 08/20/2018 | Employee was holding a dump truck tailgate open so it could be scraped clean. The tailgate swung closed, striking his finger against the truck bed causing a fracture. |

Utility Advisory Board Monthly Report – FY 2018 Vehicle Collision Summary

Vehicle Collisions (P) indicates preventable by our employee

| OCTOBER 10/09/2017 | Employee caused damage to the front light and fender of the GRU truck while turning in close proximately to another vehicle that had its lay down bin door open. The bin door was not damaged in the collision. (P) |
|-----------------------|--|
| 10/18/2017 | Deer ran out in front of vehicle causing damage to the front of vehicle. |
| 10/21/2017 | Employee pulled truck forward and collided with a valve indicator post, scraping the passenger side of the truck. (P) |
| 10/31/2017 | Employee collided with the rear of a car traveling north on Tower Road when the car stopped abruptly for a stopped car in front of him. (P) |
| NOVEMBER | |
| 11/30/2017 | Employee was making a left turn into a shopping center for a service call. A motorcycle heading the other direction collided with the back corner of the service truck. (P) |
| DECEMBER | |
| 12/05/2017 | While the GRU employee was driving a boom truck westbound on University Avenue, a private van entered the road from a side street. The van did not maintain its lane and collided with the passenger side rear wheel of the GRU truck. |
| 12/05/2017 | GRU employee bumped into the rear of private vehicle as it was preparing to turn right onto 13th Street. Private vehicle started to turn right, but then stopped, and the GRU employee failed to notice as he moved forward to turn right as well. (P) |
| 12/27/2017 | A GRU tractor trailer was impacted by a private vehicle as the vehicles were turning left onto Archer Road from Tower Road. The private vehicle ran into the driver's side rear tire of the semi-trailer, causing bumper and headlight damage to the private vehicle. The GRU trailer received minimal damage to the wheel and minor cuts to the tire that was impacted. |
| JANUARY | |
| 01/26/2018 | A private vehicle failed to stop for traffic and collided with a mail truck behind a GRU vehicle. The impact of the collision drove the mail truck into the back of our vehicle. Both the mail truck and GRU vehicle were stopped at a red light on 34 th street when the collision occurred. The damage was to the rear of our vehicle and |

caused injury to our driver.

FEBRUARY

02/28/2018 A GRU Service truck towing a trailer/backhoe was northbound on Main Street.

While stopped at the traffic light at North 23rd Ave, the trailer was hit by a pick-up truck. No visible damage to our trailer, minimal damage to the front of the pick-

up truck.

MARCH

03/08/2018 While pulling out of a parking space, employee turned the truck too tight and the

side of the truck scraped a bollard. (P)

<u>APRIL</u>

04/11/2018 Employee in a GRU vehicle struck another vehicle while both were backing out of

a parking spot adjacent to each other. (P)

<u>MAY</u>

05/03/2018 GRU vehicle and private vehicle made contact as the GRU vehicle merged into the

travel lane. GRU's front left tire and private vehicles right rear door and fender

well were the contact areas. (P)

<u>JUNE</u>

6/15/2018 While backing away from the plant maintenance building, employee turned the

vehicle and scrapped the passenger side door and step against a fire hydrant. (P)

6/29/2018 Employee drove near large concrete bollard, and turned to close to it, damaging

the driver door and panel to the rear of the door. (P)

<u>JULY</u>

07/19/2018 Employee was responding to an overnight water leak. While backing a vacuum

truck at 3:15 am at the work site, the employee backed into a parked SUV. (P)

<u>AUGUST</u>

08/1/2018 Employee was stopped in the traffic lane at a Public Works construction site.

When the PW dump truck needed to pull out, the GRU employee backed up and

backed into a car that had pulled up on the right-of-way behind him. (P)

CUSTOMER SUPPORT SERVICES

Customer Operations

New Services

Revenue Assurance

Customer Operations Metrics Summary August 2018

| Active Accounts | Aug-18 | YTD Gain/Loss | FY17 |
|-------------------------------|--------|---------------|--------|
| Residential Contract Accounts | | | |
| Total | 90,876 | 774 | 90,102 |
| Electric | 84,305 | 611 | 83,694 |
| Gas | 33,396 | 273 | 33,123 |
| Water | 63,049 | 357 | 62,692 |
| Wastewater | 58,963 | 303 | 58,660 |
| Telecomm | 119 | (18) | 137 |

| New Installations | Aug-18 | FY18 To Date | FY17 |
|-------------------|--------|--------------|------|
| Electric | 144 | 1404 | 1545 |
| Gas | 25 | 446 | 432 |
| Water | 38 | 516 | 525 |
| Wastewater | 47 | 519 | 530 |
| Telecomm | 22 | 108 | 223 |

| Call Center Volume | Aug-18 | FY18 To Date | FY17 |
|-------------------------|---------|--------------|---------|
| Residential ASA | 0:12:46 | 0:11:03 | 0:07:23 |
| Business ASA | 0:04:40 | 0:04:22 | 0:03:43 |
| Payment Arrangement ASA | 0:13:45 | 0:08:51 | 0:04:58 |
| CSR Calls | 13,546 | 131,156 | 159,591 |
| CSR Callbacks | 3,378 | 23,903 | 19,673 |
| IVR Self Service | 22,743 | 246,239 | 283,147 |
| Total | 36,289 | 377,395 | 421,863 |
| IVR/Total | 63% | 65% | 67% |

| Bills Generated | Aug-18 | FY18 To Date | FY17 |
|-----------------|---------|--------------|-----------|
| Paper Bills | 110,535 | 1,173,200 | 1,245,142 |
| eBills | 16,942 | 185,117 | 191,498 |
| Total | 127,477 | 1,358,317 | 1,436,640 |
| eBill/Total | 13% | 14% | 13% |

| Payment Arrangements | Aug-18 | FY18 To Date | FY17 |
|----------------------|--------|--------------|--------|
| Total | 1,067 | 76,671 | 95,142 |

| Active Accounts | Aug-18 | YTD Gain/Loss | FY17 |
|----------------------------------|--------|---------------|--------|
| Nonresidential Contract Accounts | | | |
| Total | 13,481 | 4 | 13,477 |
| Electric | 10,930 | 13 | 10,917 |
| Gas | 1,644 | 31 | 1,613 |
| Water | 5,850 | (42) | 5,892 |
| Wastewater | 4,634 | (17) | 4,651 |
| Telecomm | 364 | 11 | 353 |

| Residential Disconnects | Aug-18 | FY18 To Date | FY17 |
|-------------------------|----------|--------------|----------|
| Volume | 1,414 | 13,926 | 14,335 |
| Average Balance | \$259.92 | \$248.79 | \$245.50 |

| Revenue Assurance | Aug-18 | FY18 To Date | FY17 |
|-------------------------|--------------|----------------|----------------|
| Referred to Collections | \$124,687.30 | \$1,571,614.78 | \$2,214,584.97 |
| Recovered | \$67,077.94 | \$730,002.11 | \$664,519.40 |

| Service Orders | Aug-18 | FY18 To Date | FY17 |
|----------------|--------|--------------|---------|
| Move Ins | 23,056 | 109,011 | 117,647 |
| Move Outs | 20,464 | 109,009 | 117,865 |

| Average Res Bill Amounts | Aug-18 | FY18 To Date | FY17 |
|--------------------------|----------|--------------|----------|
| Electric (kWh) | 938 | 786 | 804 |
| Electric (\$) | \$132.88 | \$114.75 | \$117.98 |
| Gas (Therms) | 9 | 22 | 16 |
| Gas (\$) | \$21.11 | \$35.19 | \$28.81 |
| Water (kGals) | 4 | 5 | 5 |
| Water (\$) | \$28.22 | \$30.30 | \$31.74 |
| Wastewater (kGals) | 4 | 5 | 5 |
| Wastewater(\$) | \$33.89 | \$36.83 | \$38.08 |

9/6/2018 VNR

ENERGY DELIVERY

ELECTRIC T&D SYSTEM RELIABILITY GAS

ENERGY DELIVERY - UAB REPORT - AUGUST 2018

Electric System Consumption

| | | 203 | 18 | | | 20 | 017 | |
|--|-------------|-----|-----------|----|-------------|-----|-----------|----|
| | CONSUMPTIO | ON | CUSTOMERS | | CONSUMPT | ION | CUSTOMERS | |
| Feed-In-Tarrif - Residential | 44 | KWH | 99 | | 64 | KWH | 102 | |
| Feed-In-Tarrif - General Service | 2,296 | KWH | 155 | | 2,698 | KWH | 157 | |
| Electric - GS - Demand - Regular | 54,774,064 | KWH | 1,200 | | 53,527,215 | KWH | 1,209 | |
| Electric - General Service Demand PV | 840,829 | KWH | 17 | | 795,292 | KWH | 17 | |
| GREC Startup Supplemental and Standby | | | | | 446,461 | | 1 | |
| Electric - GS - Kanapaha w Curtail Cr | 1,032,000 | KWH | 1 | | 982,800 | KWH | 1 | |
| Electric - GS - Demand - Large Power | 9,124,840 | KWH | 8 | | 7,546,040 | KWH | 8 | |
| Electric - GS - Murphree Curtail Credit | 1,416,000 | KWH | 1 | | 1,413,600 | KWH | 1 | |
| Electric - GS Large Demand PV | 4,718,400 | KWH | 2 | | 7,848,000 | KWH | 3 | |
| Electric - GS - Non Demand | 15,801,351 | KWH | 9,250 | | 16,591,121 | KWH | 9,645 | |
| Electric - General Service PV | 131,127 | KWH | 51 | | 146,430 | KWH | 59 | |
| Electric - Lighting - Rental | 997,136 | KWH | 4,170 | n | 1,011,896 | KWH | 4,344 | n |
| Electric - Lighting - Street - City | 772,952 | KWH | 14 | n | 792,655 | KWH | 14 | n |
| Electric - Lighting - Street - County | 289,267 | KWH | 2 | n | 299,590 | KWH | 2 | n |
| Electric - Lighting - Traffic | 4,542 | KWH | 2 | n | 4,542 | KWH | 2 | n |
| Electric - Residential - Non TOU | 78,891,684 | KWH | 86,519 | | 79,195,106 | KWH | 90,189 | |
| Electric - Residential PV | 275,536 | KWH | 304 | _ | 204,146 | KWH | 204 | _ |
| Total Retail Electric (n =not included in total) | 169,072,068 | KWH | 97,607 | | 168,698,973 | KWH | 101,596 | |
| City of Alachua | 13,455,000 | KWH | 26,354 | KW | 14,054,000 | KWH | 27,900 | KW |
| City of Winter Park | 7,440,000 | KWH | 10,000 | KW | 7,440,000 | KWH | 10,000 | KW |
| Total (Native) Electric | 189,967,068 | KWH | | | 190,192,973 | KWH | | |

Gas System Consumption

| | 2018 | | 2 | 017 |
|--|--------------|-----------|---------------|---------------|
| | CONSUMPTION | CUSTOMERS | CONSUMPTION | CUSTOMERS |
| Gas - GS - Regular Service (Firm) | 524,968 TH | M 1,217 | 601,086 THN | <i>1</i> ,372 |
| Gas - GS - Regular Service (Small) | 7,121 TH | M 270 | 8,501 THN | <i>I</i> 256 |
| Gas - GS - Interrruptible - Regular Serv | 31,201 TH | M 1 | 40,376 THN | 1 |
| Gas - GS - Interrruptible - Large Volume | 391,333 TH | M 7 | 309,818 THN | <i>I</i> 6 |
| Gas - Residential - Regular Service | 280,977 TH | M 33,648 | 308,706 THN | A 33,668 |
| Total Retail Gas | 1,235,600 TH | M 35,143 | 1,268,487 THN | A 35,303 |
| Gas - GS - UF Cogeneration Plant | 2,857,165 TH | M 1 | 3,220,736 THN | 1 |
| Gas - Residential - LP - Basic Rate | 1,949 GA | L 200 | 2,221 GAL | . 195 |
| GREC Gas (PGA only) | | | 100 THN | 1 |

 $[\]hbox{*Obtained from Monthly Billing Summary prepared by Todd Kamhoot}.$

ENERGY DELIVERY - UAB REPORT - AUGUST 2018

Durations Reliability Report Between 8/01/2018 and 8/31/2018

Excludes Extreme Weather and Generation/Transmission Disturbances

| CUCTOMED DATA | DELIA DILITY INDICIEC | | MONTHLY |
|--|---|----------|----------|
| CUSTOMER DATA | RELIABILITY INDICIES | | AVG GOAL |
| Monthly Average Customers Served(C) | 97,674 Average Service Availability Index (ASAI) | 99.9896% | |
| Total Hours of Customer Demand | 70,325,280 System Average Interruption Duration Index (SAIDI) | 4.48 | 4.5 Mins |
| Total Number of Outages | 87 Customer Average Interruption Duration Index (CAIDI) | 63.03 | 55 Mins |
| Total Number of Customers Affected (CI) | 6,940 System average Interruption Frequency Index (SAIFI) | 0.07 | 0.08 |
| Total Customer Minutes Interrupted (CMI) | 437,449 | | |
| Total Customer "Out Minutes" | 12.365 Average Length of a Service Interruption (L-Bar) | 142.13 M | lins |

Outage Duration Times

Average Hours: 2

Maximum Hours: 9

Minimum Hours: 0

Cause of Outages

| Cause | Overhead | Underground | Undetermined | Total |
|--------------------------|----------|-------------|--------------|-------|
| 1. Weather | 16 | 5 | 3 | 24 |
| 2. Vegetation | 20 | 3 | 2 | 25 |
| 3. Animals | 1 | 0 | 0 | 1 |
| 4. Foreign Interference | 0 | 0 | 0 | 0 |
| 5. Human Cause | 3 | 4 | 0 | 7 |
| 6. Undetermined | 0 | 5 | 0 | 5 |
| 7. Equipment Failure | 7 | 14 | 4 | 25 |
| 8. All Remaining Outages | 0 | 0 | 0 | 0 |
| Total | 47 | 31 | 9 | 87 |

Durations Reliability Report Between 10/01/2017 and 8/31/2018

Excludes Extreme Weather and Generation/Transmission Disturbances

| CUSTOMER DATA | RELIABILITY INDICIES | | FISCAL YTD |
|--|--|----------|------------|
| CUSTOWER DATA | RELIABILITY INDICIES | | GOALS |
| Monthly Average Customers Served(C) | 97,674 Average Service Availability Index (ASAI) | 99.9895% | |
| Total Hours of Customer Demand | 782,954,784 System Average Interruption Duration Index (SAIDI) | 50.67 | 54 Mins |
| Total Number of Outages | 759 Customer Average Interruption Duration Index (CAIDI) | 45.47 | 55 Mins |
| Total Number of Customers Affected (CI) | 108,856 System average Interruption Frequency Index (SAIFI) | 1.11 | 1.00 |
| Total Customer Minutes Interrupted (CMI) | 4,949,261 | | |
| Total Customer "Out Minutes" | 110,886 Average Length of a Service Interruption (L-Bar) | 146.09 | Mins |
| Outage Duration Times | | | |

Outage Duration Times

Average Hours: 2 Maximum Hours: 17

Minimum Hours: 0

Cause of Outages

| Cause | Overhead | Underground | Undetermined | Total |
|--------------------------|----------|-------------|--------------|-------|
| 1. Weather | 76 | 18 | 15 | 109 |
| 2. Vegetation | 195 | 13 | 44 | 252 |
| 3. Animals | 55 | 10 | 7 | 72 |
| 4. Foreign Interference | 0 | 0 | 0 | 0 |
| 5. Human Cause | 19 | 25 | 10 | 54 |
| 6. Undetermined | 27 | 13 | 4 | 44 |
| 7. Equipment Failure | 59 | 121 | 47 | 227 |
| 8. All Remaining Outages | 0 | 0 | 0 | 0 |
| Total | 431 | 200 | 127 | 758 |

ENERGY DELIVERY - UAB REPORT - AUGUST 2018

Energy Delivery - Major Projects

Major Electric Design Projects

West

- > Butler Town Center (Ongoing Retail Development)
- > Celebration Point (Ongoing Retail Development)
- > Alachua County SW 20th Avenue/Alachua County SW 8th Avenue (OH to UG conversion)

East

- > PW SW 6th Street (Removal and relocation of OH facilities)
- > SE 4th Street Road Project (OH to UG conversion)
- > CRA South Main Street (OH to UG conversion)

Major Gas Design Projects:

- > Main Installation Wiltshire Subdivision
- > Main Installation Shannon Woods Subdivision
- > Main Installation Amariah Subdivision (4100')
- > Main Installation Celebration Point / The Commons
- > Annual Leak Survey & Valve Maintenance

New Gas Services installed in August 2018: 27 New Customers

ENERGY SUPPLY

SYSTEM STATISTICS ENERGY DISTRIBUTION FUEL

August 2018

Source

Energy Supply - CAPACITY

Energy Supply - Performance Parameter

Unit Capability output - MWn

| | Offic Capability Output - MINN |
|----------|--------------------------------|
| DH-2 | 228 |
| DH-1 | 75 |
| Kelly CC | 108 |
| CT's | 106 |
| Grid | 2 X 224 |
| DHR | 102.5 |
| | |

| Month | YTD | Budget YTD | Delta Budget |
|--------|---------|-------------------|--------------|
| 61,264 | 645,872 | 683,585 | (37,713) |
| 17,515 | 168,449 | 38,209 | 130,240 |
| 78,352 | 381,081 | 614,170 | (233,089) |
| 588 | 3,187 | 478 | 2,709 |
| 5,000 | 198,999 | 683,585 | (484,586) |
| 56,247 | 467,144 | 228,286 | 238,858 |

Fuels Consumed

Coal - Tons Gas - MCF Fuel oil - Gals Biomass - Tons

| Month | FYTD | Budget YTD | Delta Budget |
|-----------|-----------|------------|--------------|
| 22,205 | 241,292 | 347,253 | (105,960) |
| 1,120,350 | 7,589,328 | 6,333,309 | 1,256,019 |
| - | 200,376 | - | 200,376 |
| 56,247 | 585,401 | 238,920 | 346,482 |

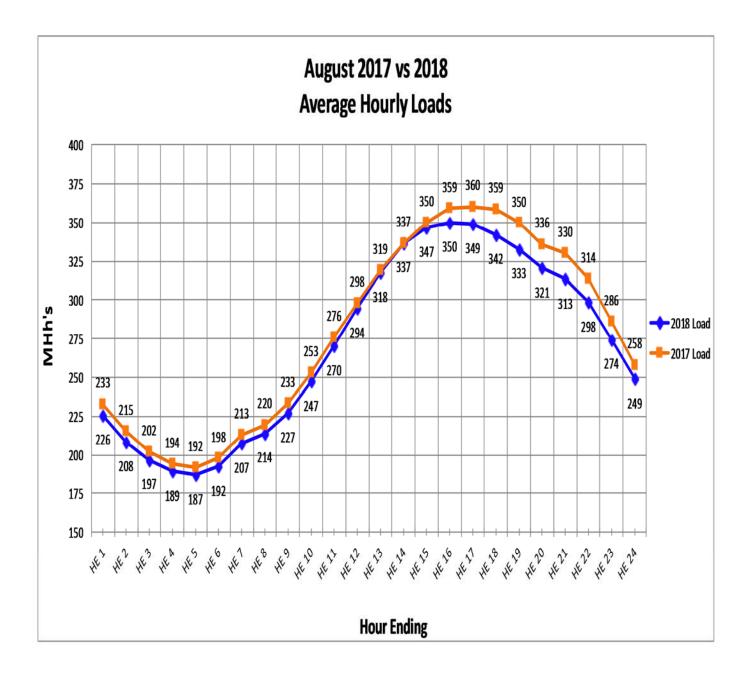
Availability/Capacity

DH-2 DH-1 Kelly CC DH CT-1 DH CT-2 DH CT-3

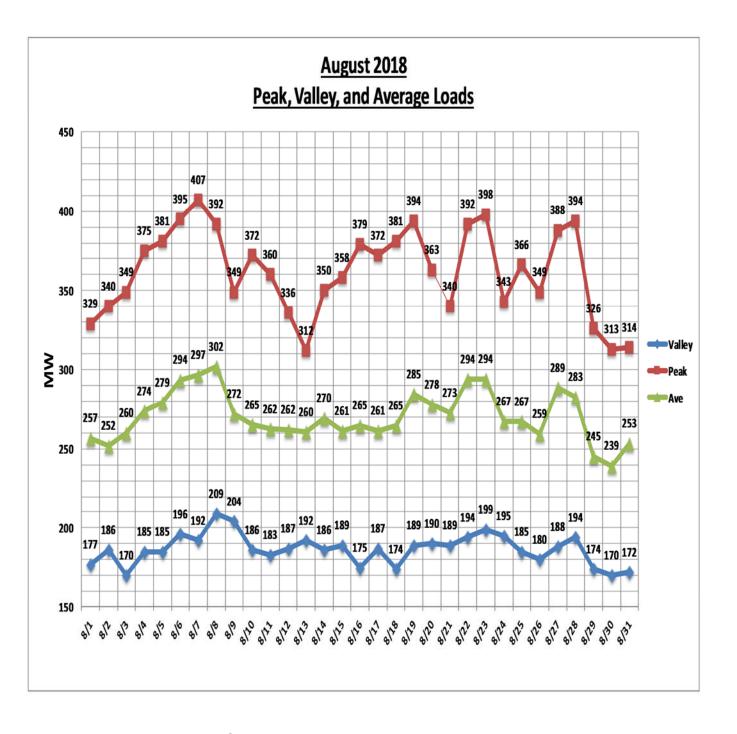
| | Availability | | Capacity | | | | |
|--------|--------------|-------------|----------|-------------|-------------|--|--|
| Month | FY 2018 YTD | FY 2017 YTD | Month | FY 2018 YTD | FY 2017 YTD | | |
| 99.9% | 89.2% | 39.3% | 39.7% | 37.91% | 17.35% | | |
| 100.0% | 96.1% | 93.4% | 32.6% | 29.12% | 35.17% | | |
| 100.0% | 74.4% | 95.2% | 99.7% | 55.22% | 78.58% | | |
| 87.0% | 98.8% | 95.5% | 0.0% | 0.32% | 0.86% | | |
| 73.5% | 97.1% | 96.9% | 0.0% | 0.61% | 1.01% | | |
| 47.2% | 49.2% | 96.1% | 1.1% | 0.47% | 1.29% | | |
| 100.0% | 86.3% | N/A | 84.7% | 65.37% | N/A | | |

DHR tracking is from Nov. 7th, 2017 forward

| August Average Hourly Loads | | | | | | | |
|-----------------------------|-----------|-----------|--|--|--|--|--|
| Hour Ending | 2017 Load | 2018 Load | | | | | |
| HE1 | 233 | 226 | | | | | |
| HE2 | 215 | 208 | | | | | |
| HE3 | 202 | 197 | | | | | |
| HE 4 | 194 | 189 | | | | | |
| HE5 | 192 | 187 | | | | | |
| HE 6 | 198 | 192 | | | | | |
| HE7 | 213 | 207 | | | | | |
| HE8 | 220 | 214 | | | | | |
| HE9 | 233 | 227 | | | | | |
| HE 10 | 253 | 247 | | | | | |
| HE 11 | 276 | 270 | | | | | |
| HE 12 | 298 | 294 | | | | | |
| HE 13 | 319 | 318 | | | | | |
| HE 14 | 337 | 337 | | | | | |
| HE 15 | 350 | 347 | | | | | |
| HE 16 | 359 | 350 | | | | | |
| HE 17 | 360 | 349 | | | | | |
| HE 18 | 359 | 342 | | | | | |
| HE 19 | 350 | 333 | | | | | |
| HE 20 | 336 | 321 | | | | | |
| HE 21 | 330 | 313 | | | | | |
| HE 22 | 314 | 298 | | | | | |
| HE 23 | 286 | 274 | | | | | |
| HE 24 | 258 | 249 | | | | | |



| Date | Valley | Peak | Ave |
|-----------|--------|------|-------------|
| 8/1/2018 | 177 | 329 | 257 |
| 8/2/2018 | 186 | 340 | 252 |
| 8/3/2018 | 170 | 349 | 260 |
| 8/4/2018 | 185 | 375 | 274 |
| 8/5/2018 | 185 | 381 | 279 |
| 8/6/2018 | 196 | 395 | 294 |
| 8/7/2018 | 192 | 407 | 297 |
| 8/8/2018 | 209 | 392 | 302 |
| 8/9/2018 | 204 | 349 | 272 |
| 8/10/2018 | 186 | 372 | 2 65 |
| 8/11/2018 | 183 | 360 | 262 |
| 8/12/2018 | 187 | 336 | 262 |
| 8/13/2018 | 192 | 312 | 260 |
| 8/14/2018 | 186 | 350 | 270 |
| 8/15/2018 | 189 | 358 | 261 |
| 8/16/2018 | 175 | 379 | 265 |
| 8/17/2018 | 187 | 372 | 261 |
| 8/18/2018 | 174 | 381 | 265 |
| 8/19/2018 | 189 | 394 | 28 5 |
| 8/20/2018 | 190 | 363 | 278 |
| 8/21/2018 | 189 | 340 | 273 |
| 8/22/2018 | 194 | 392 | 294 |
| 8/23/2018 | 199 | 398 | 294 |
| 8/24/2018 | 195 | 343 | 267 |
| 8/25/2018 | 185 | 366 | 267 |
| 8/26/2018 | 180 | 349 | 259 |
| 8/27/2018 | 188 | 388 | 289 |
| 8/28/2018 | 194 | 394 | 283 |
| 8/29/2018 | 174 | 326 | 245 |
| 8/30/2018 | 170 | 313 | 239 |
| 8/31/2018 | 172 | 314 | 253 |



Major Energy Supply Projects/Milestones

August 2018

- 1. Deerhaven Combustion Turbine #2 (CT2) Borescope inspection complete 8/30/2018, and refurbished liquid fuel nozzles are being installed week of 9/4/2018. Testing for dual fuel (Natural Gas and #2 Diesel) will begin 9/6/2018.
- 2. Deerhaven Combustion Turbine #3 (CT3) was fully restored to service on 8/17/2018 following the gas turbine Major Inspection(MI) that started in February. The scope of the work during MI additionally consisted of complete rewind of the generator, re-wedge of generator stator, replacement of compressor stationary blades (that have been previously identified as a systemic class problem for clashing), and replacement of turbine casing (that had previously been identified fatigue defects beyond in place repair methods). This CT is currently limited to natural gas only for now, and we will be coordinating liquid fuel (#2 Diesel fuel) testing in late September.
- 3. South Energy Center Wartsila Engine successful completed 8,000 hour inspection the week of 8/13/2018.
- 4. Deerhaven Unit #2 planned outage is set to start 10/6/2018, and run through 11/19/2018. This is the normal 18 month periodicity outage for Unit #2.

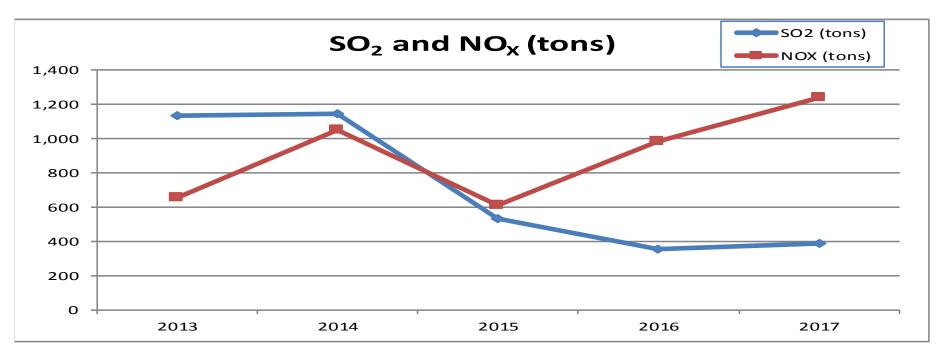
ENVIRONMENTAL PERMITTING

Emissions Data

Yearly Emissions

| | SO ₂ (tons) | NO _x (tons) | Mercury (lbs) | PM (tons) | CO ₂ (tons) | |
|----------|------------------------|------------------------|---------------|-----------|------------------------|--|
| 2013 | 1,134 | 653 | 6.64 | 112 | 1,177,703 | |
| 2014 | 1,144 | 1,052 | 6.23 | 32 | 1,192,647 | |
| 2015 | 532 | 608 | 5.49 | 47 | 1,260,423 | |
| 2016 | 354 | 984 | 2.92 | 61 | 1,216,690 | |
| 2017 | 389 | 1,239 | 2.40 | 52 | 1,037,711 | |
| 2018 YTD | 409 | 1,237 | 3 | 38 | 1,249,999 | |

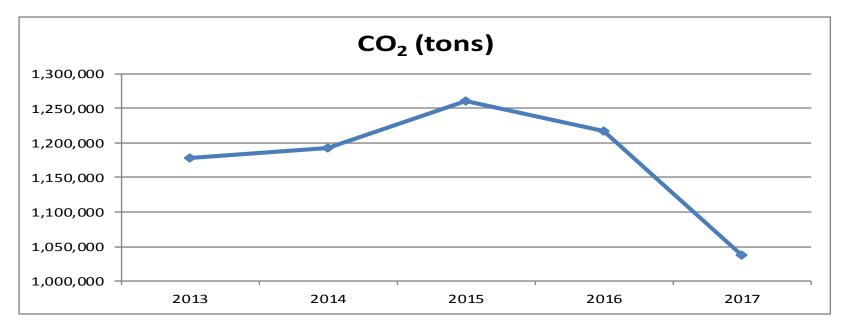
2017 Mercury values are for Unit 2 only. DHR data Jan-Jun.

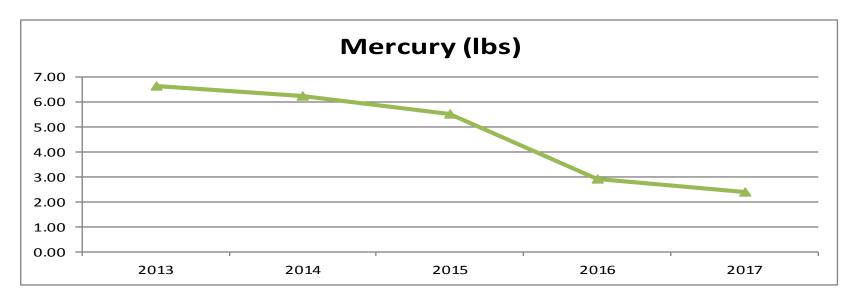


 ${\rm SO_2}$ was lower in 2015, 2016, and 2017 due to higher removal rate settings to assure compliance with the MATS Rule.

 NO_X was higher in 2016 since it was more cost effective to use allowances than increase SCR removal rate. NO_X was higher in 2017 since the Cross State Rule was no longer in effect for Florida.

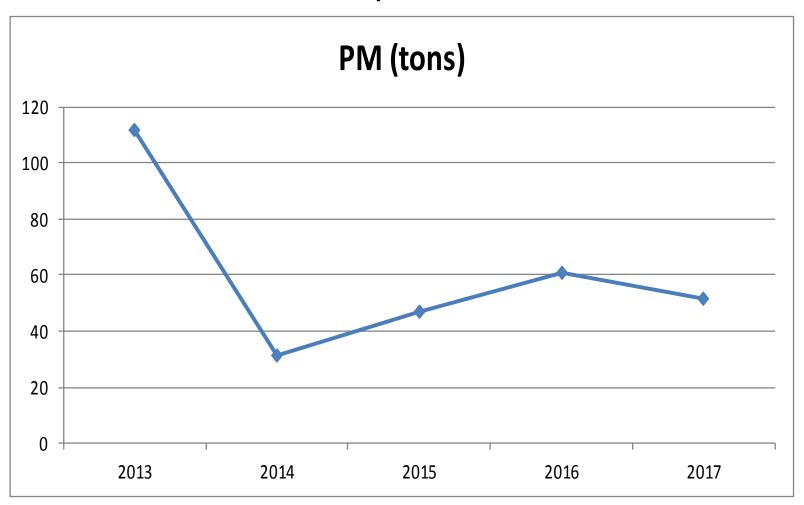
Yearly Emissions





Mercury was lower in 2016 and 2017 due to higher removal rate settings to assure compliance with the MATS Rule.

Yearly Emissions



2018 (Jan.-Aug.)

| | SO ₂ (tons) | NO _X (tons) | Mercury (lbs) | PM (tons) | CO ₂ (tons) | SO ₂ Rate (lb/MMBtu) | NO _x Rate (lb/MMBtu) | HTIP (MMBtu) | GEN (MW-hours) |
|--------|------------------------|------------------------|---------------|-----------|------------------------|---------------------------------|---------------------------------|--------------|----------------|
| DH1 | 16.4 | 115.0 | | | 92,854.0 | • | | 1,556,476.0 | 130,013.0 |
| DH2 | 383.8 | 927.6 | 2.7 | 38.3 | 526,917.8 | | | 5,138,736.0 | 555,013.0 |
| DHCT3 | 0.0 | 0.8 | | | 1,263.3 | | | 21,255.0 | 1,435.0 |
| JRKCC1 | 0.9 | 40.2 | | | 184,535.8 | | | 3,105,181.0 | 365,287.0 |
| DHR | 7.9 | 153.8 | | | 444,428.0 | | | 4,357,492.0 | N/A |
| TOTAL | 409.0 | 1,237.4 | 2.738 | 38.3 | 1,249,998.9 | | | 14,179,140.0 | 1,051,748.0 |

Note: DHR data January thru June.

2018 (Jan-Aug.) Emissions per MW-hr

| | SO ₂ lbs/MW-hr | NO _x lbs/MW-hr | Mercury (lbs) | PM (lbs) | CO₂ tons/MW-hr | SO ₂ Rate (lb/MMBtu) NO _X Rate (lb/MMBtu) | HTIP (MMBtu) | GEN (MW-hours) |
|--------|---------------------------|---------------------------|---------------|----------|----------------|---|--------------|----------------|
| DH1 | 0.25228 | 1.76905 | | | 0.71419 | | 1,556,476.0 | 130,013.0 |
| DH2 | 1.38303 | 3.34262 | 0.000005 | 0.13813 | 0.94938 | | 5,138,736.0 | 555,013.0 |
| DHCT3 | 0.00000 | 1.11498 | | | 0.88035 | | 21,255.0 | 1,435.0 |
| JRKCC1 | 0.00493 | 0.22010 | | | 0.50518 | | 3,105,181.0 | 365,287.0 |
| DHR | N/A | N/A | | | N/A | | 4,357,492.0 | N/A |

Note: DHR data January thru June.

WATER/WASTEWATER

Production

Maintenance

Projects

Water/Wastewater August Dashboard **Production Murphree Water Treatment Plant** Permitted Capacity Aug 2018 FY to Date (mgd) (mgd) % of Permitted Capacity Status Average Daily Flow 23.0 22.6 30 75% Peak Daily Flow 25.6 27.7 54 **Main Street Water Reclamation Facility** Permitted Capacity Aug 2018 FY to Date (mgd) (mgd) Status Average Daily Flow 7.5 6.6 7.5 Kanapaha Water Reclamation Facility Permitted Capacity Aug 2018 FY to Date (mgd) (mgd) Status Average Daily Flow 14.2 12.9 14.9 Water Reclamation Facilities (Combined) Permitted Capacity Aug 2018 FY to Date (mgd) (mgd) % of Permitted Capacity Status 21.7 19.5 22.4 Average Daily Flow 87% **Maintenance Wastewater Collections Monthly Goal (miles)** Aug 2018 (Miles) **FYTD** Miles of gravity mains cleaned 6.7 65.8 7.5 Miles of gravity mains TV inspected 6.4 52.8 5.0 **Water Distribution & Wastewater Collections** Aug 2018 **FYTD** 1,493 Work orders, service orders completed 12,535 **SSO Monthly Summary** <u>August</u> **GOAL** Sanitary Sewer Overflows 22 <16 **Major Projects and Other Updates** MWTP Electric System Upgrade - completed pouring the foundation for the new electrical building. Main Street Sewer Crossing - All preparations activities are complete and the gravity sewer installation will take place over the next two months

| Gravity Sewer Lining - Lined over 13 miles of gravity sewer in Fiscal Year to date | | |
|--|--|--|
| Rachel Haeseler is the new President of the Florida Section of the American Society of Civil Engineers | | |
| | | |

MSWRF Aeration Basin Repair - The East Train Basin has been taken down and the aerator is under repair and should be complete in the next two weeks

Water Service Replacements - Replaced over 800 water services Fiscal Year to date