



GAINESVILLE FIRE RESCUE

Accredited March 2014 ISO PPC: 2/2X



Commission on Fire Accreditation International

> Integrated Risk Management Plan: Standards of Cover 2019

Sixth edition Mon, Year



Fire Suppression



Youth Programs





Medical and Rescue Services

Fire Safety Inspections and Investigations





Emergency Management

Aircraft Rescue and Firefighting



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Acknowledgements

We gratefully acknowledge the dedicated work of all of the members of Gainesville Fire Rescue and the support of IAFF Local 2157, in particular, those members who spent many hours developing our first Community Risk Assessment and Standards of Cover in 2012:

Fire Chief Gene Prince Deputy Chief Timothy P. Hayes Assistant Chief JoAnne Rice District Chief Don Sessions Lieutenant Ken Johnson Driver Operator Alexis Delisle Firefighter Ernesto Acuña Firefighter Mark Sturks Inspector Keith Collingwood Technical Systems Analyst, Sr. Artie Chestnut Staff Specialist Lynn Alstead Staff Specialist Adrienne Baker Ms. Barbara Wittwer

All of these individuals performed hours of necessary and detailed work writing, reading, researching, analyzing, and editing primary documents and supporting data. Without their collective efforts, we could not achieve excellence as a department. The Gainesville community can be proud of the quality of service provided by this team.

David McIntire Accreditation Manager 2016 -Kathy Steidley Accreditation Manager 2011-2015

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February 2018

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Table of Contents

Section	Page Number
Vision, Mission, and Values	1
Letter from the Chief	2
Introduction	3
Executive Summary	
Section A. Community Served	
Governance	
History of the Community of Gainesville, Florida	
History of the Gainesville Fire Rescue Department	10
Area Served	14
Service Population	15
Household Characteristics	17
Climate and Topography	18
Land Use	18
Community Identifiers	19
Growth	22
Special Housing: Hospitals – Institutions – Homelessness	23
Senior Citizen and Assisted Living Facilities	24
Transportation	25
Disaster Potential	26
Section B. Services Provided	27
Introduction	27
Automatic Aid	
Public Protection Classification	28
Management Plan and Strategic Plan	29
Fire Suppression – City Stations	30
Automatic Aid – County Stations	32
Emergency Medical Services	32
Rescue Services	33
Special Hazard Services	33

Community Resource Paramedic Program	33
Daily Staffing	34
Training and Certifications for Emergency Response Personnel	34
Safety	35
Fleet Maintenance	35
Water Supply	36
Risk Reduction Bureau	37
Fire Sprinkler Protection	38
Training Bureau	39
Administrative Support	39
Section C. Community Expectations and Performance Goals	40
Overview	40
Community Feedback	40
Service Area Categories	41
Performance Goals	41
Section D. Risk Assessment	43
Introduction	43
Fire Management Zones	44
Characteristics of the Service Area	46
Disaster Exposure	51
Population Served – Community Demographics	
False Alarm Reduction Program	55
Fire Sprinkler Protection	
Physical Assets Protected Building Inventory	56
Risk Assessment Components	65
Risk Assessment by Fire Management Zones	71
Inter-Facility Transfers Within FMZs	72
Calls Dispatched as Structure Fires by FMZ	73
FMZ Profiles	77
Critical Task Analyses	132
GFR Response Matrix	148
Section E. Historical Perspective and System Performance	155
System Overview	155
Distribution	155

Concentration	156
Percentile Reporting	156
Section F. Comparability	_ 157
Section G. Performance Objectives and Measures	_ 158
Finalizing Performance Measures	158
System Wide Performance - Service Level Objectives	159
Travel Objectives for the 1st Arriving Unit	
Benchmark Service Level Objectives and Performance Baselines	161
Performance Charts	166
Section H. Compliance Methodology	_ 168
Section I. Overall Evaluation, Conclusions, and Recommendations	_ 169
Section J. Bibliography, Appendices	_ 173
Appendix A: Department of Transportation Travel Network Level of Service Definitions	173
Appendix B: City of Gainesville Fire Station Resources	174
Appendix C: City of Gainesville and Surrounding Area Flood Zones	176
Appendix D: Elevation Samples for Fire Management Zones	177
Appendix E: NFIRS and CAD Incident Type Cross-Reference and Risk Output Categories_	179
Appendix F: Historical Service for Fire Management Zones	194
Appendix G: Buildings Categorized as Special Risk	234

Vision, Mission, and Values

Gainesville. Citizen centered People empowered

Department Vision

Gainesville Fire Rescue will be recognized as the model of excellence by the provision of our services.

Gainesville Fire Rescue Mission Statement

To protect and serve through community involvement, education, prevention, and rapid intervention by professionals committed to excellence.



Department Values

Members of Gainesville Fire Rescue will be

Responsible Accountable Professional Innovative Dedicated

to excellent service for the community and each other.

Letter from the Chief



Five years ago, Gainesville Fire Rescue embarked on the path to excellence through adopting accreditation as a continuous process. The transformation that began then, and which continues today, includes significant changes in how GFR perceives itself, and more directly how it approaches its mission. We are proud of our accredited status, the accomplishment it represents, and especially of the positive impacts to our agency's culture.

GFR is a premier public safety agency in many regards, yet we still seek ultimate goals. While getting to accredited status was difficult work, the most challenging was not the efforts leading up to that event, but the institutional changes required to make it a way-of-life for the organization in the years after. As each year passes, new team members participate in accreditation processes and our experience as an accredited agency grows. Ultimately, these processes

will become ingrained through succession as best business practices for GFR and will serve as the guidepost for years ahead.

Since 2014, we have worked to align categories and competencies into daily considerations. Integration with our City's Strategic Initiatives will make our appraisals and program updates more organic and in-step with day-to-day activities. While not fully there, I see improvement each day with new or revised SOGs or implementation of new initiative that evokes more *accreditative* thinking than ever before.

Over the last four years we have used the data-driven approach and support by recommendations from the CFAI assessors to make substantial improvements. The department has been given much needed emergency and support resources. Examples include an additional IT position, Emergency Management position, staffing for new response units, and programs for better document management.

While, our department's transformative journey began well before being accredited in 2014, the efforts since that watershed moment have ensured these changes are more than skin-deep and will continue so long as we seek to be an accomplished, credible, and data-driven, citizen-centered department.

At the core or our efforts has been a focus on the processes within the Center for Public Safety Excellence, the Commission on Fire Accreditation International, and the Commission on Professional Credentialing. This framework and professional guidance is second to none and key to our continuous-growth process.

We welcome the completion of this phase for re-accreditation, our 2018 site-visit, and look forward to attending the Excellence Conference in the Spring.

Best Regards,

Fire Chief Jeffrey J. Lane

October 4th, 2018

Introduction

The following report serves as the Gainesville Fire Rescue (GFR) *Integrated Risk Management Plan: Standards of Cover* document for the City of Gainesville, Florida. Gainesville Fire Rescue became an accredited agency on March 11, 2014.

The primary goal of a fire rescue department seeking to maintain accreditation is to continually strive to improve through an honest and critical assessment of the department's ability to provide the services that its community expects. The Commission on Fire Accreditation International (CFAI) has developed the foundation necessary for fire rescue departments to construct successful programs and services to mitigate existing community risks while also anticipating the changing needs of their communities.

The three cornerstones of accreditation are the department's *strategic plan*, the *self-assessment* of performance indicators, and the development of its *Standards of Cover* (SOC).

GFR's SOC is based on a risk assessment of the community within the corporate limits of Gainesville, Florida and has been developed in accordance with the *CFAI's Standards of Cover*, 5th *edition*, published by the Center for Public Safety Excellence, Inc.

GFR's SOC will establish *Community Service Level Objectives for Fire, Emergency Medical Services, Rescue, and Special Hazard Risks.* This is accomplished through careful evaluation of GFR's capability to deploy the necessary personnel and apparatus to execute critical tasks within established time benchmarks. Evaluating GFR's deployment capability includes assessments of distribution (the location of fire stations) and concentration (the number and type of apparatus at the stations) in relation to the potential risks in the service area as identified through a community risk assessment.

The process of accreditation produces a practical business plan for providing fire rescue services for current and future department and community leaders. The key to success is the effective integration of the Standards of Cover with the results of the department's self-assessment and the goals and objectives included in the GFR Strategic Plan.

Executive Summary

Gainesville Fire Rescue (GFR) has been providing fire suppression services since the mid-1800s and has evolved over the decades to meet the needs of a diverse and thriving community. This Standards of Cover (SOC) is the business plan that informs department and community leaders and members about the risks our community may encounter now, and in the future, and about the service model that will be needed to meet the community's expectations for service. Its development is based on guidelines prepared by the Commission on Fire Accreditation International (CFAI).

GFR entered the 21st century as an all-hazards department providing services for fires, alarms, medical emergencies, and non-emergency requests for assistance. GFR members have also developed expertise in the specific disciplines of aircraft rescue and firefighting, technical rescue, and hazardous materials mitigation. GFR teams have effectively served the Gainesville community during times of crisis, such as hurricane responses, and have served the State and the Nation by filling requests for mutual aid when other jurisdictions' resource capabilities have been exceeded. This document will focus on the risks and services specific to the agency's jurisdiction, the City of Gainesville, which also contains the primary campus for the University of Florida.

Risk Definitions

The foundational element of the SOC is the Community Risk Assessment. Community risk may take many forms: Buildings may carry different levels of risk based on their size, presence of sprinkler systems, type of use, type of construction, location, age, height, and many other factors. Buildings may also have different risk levels based on the potential number of occupants in them and the ability to safely evacuate the building during a fire or other emergency. In this plan, *fire risk* is defined as a combination of the probability that an emergency might occur and the potential consequences if an incident did occur. One piece of the risk assessment process is categorizing Gainesville's buildings into *Low, Moderate, High, and Maximum* risk categories based on the probability of an emergency incident occurring and the consequences to life and property and impact on the community.

Medical risks are influenced by the composition of the community. Age, access to health care, mobility, and other personal factors influence the types of medical services needed and which GFR

must be prepared to respond to. The risk assessment includes information on the population's historical demand and demographics to help identify medical risks.

Rescue risks pose another class of service needs whether opening a stalled elevator or extricating multiple patients from a vehicle crash or searching buildings during storm operations and recovery. The risk assessment looks at the historical record for these services and the potential for future events. Lastly, within Gainesville's tranquil setting there are business sites and transportation vehicles that may present *special hazard risks* from the materials on-site or being transported near or through the community. GFR provides first responders and advanced response to spills and releases of hazardous materials that may threaten our community's welfare, and provides regional responses for hazardous materials.

Levels of Service

The four types of risks; Fire, Medical, Rescue, and Special Hazards are classified into Low, Moderate, High, and Special categories creating levels of service with corresponding *critical tasks*. GFR has a deployment plan that addresses these multiple risk levels which is represented in the *Fire Rescue Response Matrix* used by the Combined Communications Center to dispatch resources. *Risk output summaries* provide performance information on these levels of service.

Performance Goals, Objectives, and Measures

Performance measurement looks at the components of what is known as *Total Response*. This is the system's capability to deploy an adequate amount of resources (personnel and apparatus) to an event within an appropriate time window. Total response is composed of three time segments: The first is *call processing* or what may be called alarm handling. This is measured as the time from the first keystroke of a calltaker entering a call for service into the dispatch system to the end of the paging tones going out to the fire stations. The second segment is *turnout* time which starts when the paging tones end and stops when the apparatus is in motion traveling to the event. The third segment measured is *travel* time. Travel begins at the end of turnout and stops upon arrival at the scene. Travel is further divided for study by *first arriving unit* and total amount of units needed to perform critical tasks, also called the *effective response force* (ERF). The performance results for first arriving units indicate the effectiveness of the *distribution* of fire stations throughout the city and the results

of the ERF studies indicate the effectiveness of the *concentration* or number of units and resources within those stations.

Performance is also measured in relation to the type of service level (based on population density) of the area being served. To facilitate this type of study, GFR mapped the 2010 US Census population block information to identify areas of the city that had similar population densities and created 12 main Fire Management Zones (FMZ) that were further classified as: Rural with less than 1,000 population per square mile; Suburban with 1,000 to 2,000; Metro-Urban with > 2,000. Two FMZs to the north and northeast of the city currently have areas of rural level development. All other FMZs are classified as metro-urban-suburban.

Performance measurement is based on the 90th percentile which means that we find the time that occurs at 90% for the range of values being studied. If a 90th percentile baseline is reported as 6:42, that means that 90% of the travel times were <u>at or better</u> than 6:42. The reader should avoid misinterpreting 90th percentile performance as meaning this is the performance that occurs 90% of the time. In fact, there is a range of times below the 90th percentile; for example, in FMZ G downtown, the 90th percentile time is 4:32, but the 50th percentile time is 2:42 meaning that half the time, travel took 2:42 or less.

Performance findings are found in Section E: Historical Perspective and System Performance and Section G: Performance Objectives and Measures of the SOC.

Compliance Methodology

A dedicated effort toward compliance with CFAI standards is essential to maintaining accredited status and excellent service. GFR's intended actions toward compliance are presented in Section H: Compliance Methodology and include the use of community feedback, strategic initiatives and goals, and performance review.

Conclusions and Recommendations

Final recommendations are presented in Section I: Overall Evaluation, Conclusions, and Recommendations. Results from the 2012 Primary Recommendations are included here:

Primary Recommendations¹:

Previous recommendations included study of the southwest service area. In early 2016, Gainesville Fire Rescue contracted with FACETS, LLC Consulting to complete a station location and staffing study which would aid in identifying service needs citywide, including the rapidly developing southwest area. The *Fire Station Location and Staffing Study for the Gainesville Fire-Rescue Department* was submitted to Fire Chief Jeff Lane in July 2016. The document contains 13 recommendations: Five relate to fire stations and apparatus; two relate to managing the increasing demand for medical services; five relate to staffing needs for Operations, Emergency Management, and Inspections; and one is for technology needs. Only the recommendations related to deployment will be reviewed in this document.

Primary Recommendations from the Consultant

1. Build a Gainesville Fire-Rescue Station near the intersection of SW Archer Road and I-75 and staff the station with a suppression company. Also see GFR Strategic Plan Objective 6A.4.

2. Continue the operation of the Squad in its current location or a suitable location nearby. Also see GFR Strategic Plan Objective 6A.3.

¹ For a complete listing of recommendations, see Section I. Overall Evaluation, Conclusions, and Recommendations.

Section A. Community Served

Governance

The City of Gainesville (City) was incorporated in 1869 and has operated under its current charter with a Commission-Manager form of government since 1927. The City has had an elected mayor since March 1998. The City Commission consists of seven members: four commissioners are elected from single-member districts, two commissioners are elected at-large, and one member is elected as mayor. The Commission appoints the charter officers: City Manager, General Manager for Utilities, City Auditor, City Attorney, Clerk of the Commission, and Equal Opportunity Director. The Mayor and City Commission make policy decisions and the staff, led by the charter officers, implement the decisions. The Fire Department is under the direction of the City Manager's Office with the Fire Chief reporting to an Assistant City Manager. The Fire Department's legal authority and responsibilities are contained in the State of Florida Statues under chapter 633 "Fire Prevention and Control." The City maintains a Code of Ordinances which contains the Charter Laws and Ordinances that establish the general powers, territorial limits, and functions of city government. In section 3.02 of the Charter of the City of Gainesville and Chapter 90-394, Laws of Florida, the Fire Chief is designated as the director of the department.

The City Commission approves the administrative structure of Gainesville Fire Rescue and publishes its mission statement through its annual adoption of the Financial and Operating Plan in September before the October 1st beginning of each fiscal year.

History of the Community of Gainesville, Florida

The land in and around the City of Gainesville has been populated for several hundred years. Native American and slave populations, Spanish missionaries and ranchers, British expansionists, and the influx of American colonists played roles in the development of Alachua County and what would become its primary city, Gainesville. Alachua County was created in 1824 and extended from the Georgia border to Tampa Bay. The City of Gainesville was established in 1854 and had 232 residents by 1860. By the end of the reconstruction period, Gainesville had been incorporated in 1869 and had a population of 1,400 residents. Periods of growth, partially supported by the Florida Railroad coming through the area, continued as the economy expanded through cotton, vegetable, and citrus farming, phosphate mining, educational development, and tourism.

Gainesville has been a resilient community having survived significant economic impacts from boll weevil destruction of cotton crops to wide-spread freezing of citrus trees and a yellow fever epidemic in the state during the late 1800s. Significant fires of downtown structures in the 1880s and a fire that destroyed an entire downtown block in 1938 would influence the evolution of the fire department.

In 1905, Gainesville succeeded in being chosen as the home for the University of Florida and growth continued at a steady pace reaching approximately 14,000 residents prior to World War II. During the post-war era, Gainesville's downtown area became a hub of government and retail activity. Several of the neighborhoods surrounding this area have been designated as historic districts and contain many buildings of older construction ranging from small frame houses to large Victorian homes. Economic expansion continued westward past the University of Florida towards Interstate 75 through the latter half of the 1900's to include large retail areas in the northwest and southwest areas of the city². Gainesville's municipal airport was built in 1936.

Gainesville entered the 21st century with a population of around 102,000 and a service area of approximately 49 square miles³. Over 14 additional square miles have been added in the past decade by periodic annexations and the resident population is nearing 129,000.

² City of Gainesville Official Website

www.cityofgainesville.org/VISITOR/AboutGainesville/AreaHistory/tabid/343/Default.aspx

³ City of Gainesville 2000 Comprehensive Annual Financial Report

History of the Gainesville Fire Rescue Department

Although the department has historically used 1882 as the official beginning of the Gainesville Fire

Department, newspaper accounts report that as early as 1864 there were one hand-drawn ladder wagon and two handdrawn hose wagons comprising the Gainesville Hose Company led by one paid part-time chief, John MacArthur, and one paid full-time assistant chief assisted by 35 volunteers who were paid if they responded to calls. A bell alarm in the courthouse tower was used to summon the fire department. During the 1880s through the mid-1900s, Gainesville suffered

a number of building fires that destroyed buildings around its

downtown square including its original courthouse, the Arlington Hotel, a ginnery for cotton, stables with horses and mules, furniture factories, two mills, and a number of commercial businesses. In 1882, Leonard G. Dennis, owner of the Arlington Hotel and known as the "Little Giant," presented Gainesville with its first fire engine. It would not be enough to save the Arlington from a great fire in 1884.

The city had 17 Gamewell fire alarm call boxes installed by 1909 to facilitate signaling the fire department.

The first motor-driven rig was purchased in 1912: a 750-gallon pumper-ladder combination. The next motorized item was obtained in 1917, and on this occasion the horses, John, Mac, and Arthur, were retired. The Fire Chief's car was a Buick equipped with two 6-gallon chemical extinguishers.

In 1925, the department transitioned to full-time employees and added ten firefighters and, in 1927, the City of Gainesville was officially tasked with providing fire (Davis, 1966).



Figure 2. First Motorized Apparatus 1912



Figure 1. Volunteer Hose Company 1890s

In 1938, an entire block of downtown Gainesville burned and Gainesville received mutual aid from

16 firefighters from Jacksonville and Ocala. Two firefighter positions were added in 1940 and the old Station 2 was built at 321 NW 10th Street around 1942. Fire suppression needs continued to expand with the growing community during the 1900s, including fires near and on the University of Florida campus. In 1970, the fire department assisted residents after Gainesville suffered a tornado strike and flooding damage on NW 34th Street. The new



Figure 3. Old Fire Station 2 on NW 10th Street

Fire Station 2 was constructed on the southern side of the UF campus in 1976 and the airport fire station opened in 1979. Significant fires occurred at Johnson Hall on the UF campus in 1987 and by the hand of a serial arsonist in 1991 who destroyed the Holy Trinity Episcopal Church next to City Hall in addition to other churches in the area.

The Gainesville Fire Department handled primarily fire suppression activities until the mid-1970s when it placed Rescue 11 and a hazardous materials unit in service. Rescue 11 responded to a variety of calls from Station 1, but for the first time was staffed with firefighters trained as Emergency Medical Technicians (EMT). The hazardous materials unit would evolve into what is now known as HazMat 2, providing service to an 11-county region out of Fire Station 2.

In 1984, all firefighters began training as EMTs and the Gainesville Fire Department became Gainesville Fire Rescue (GFR), beginning Basic Life Support EMS in October 1985. The department began training firefighters as paramedics and began providing Advanced Life Support (ALS) in January of 1990. GFR formed a Light Technical Rescue Team (LTRT) to provide high-angle, trench cave-in, and collapse rescue services in 2004. The LTRT has become part of the Urban Search and Rescue (USAR) Task Force 8 (TF-8) and members have been deployed regionally as a search and rescue resource after several hurricane events in and near Florida.

By 2012, GFR was a full-service department administered by one fire chief, one deputy chief, and one assistant chief managing emergency operations, risk reduction, and Training. The members consist of 73 firefighter-EMTs; 30 driver-operators; 30 lieutenants; seven district chiefs; three fire safety inspectors; one investigative services officer; three training captains; one -fire and life safety educator; and eight administrative employees. The department staffs nine fire stations, including one at the Gainesville Regional Airport and deploys six fire engines (pumpers), one quint (combination 75-foot ladder-pumper), two towers (combination 100-foot ladder-pumper), two squads (medical and

rescue), one hazmat unit (in tandem with Tower 2), and two district chiefs on a 24-hour, seven day per week schedule.

Calls for Service History

GFR has historically measured its emergency calls for service requests based on a breakdown of medical (EMS), Fire Alarms, Fires, and Hazmat calls. The totals represent the number of incidents the department was dispatched to in its entire service area, including the area of Alachua County adjacent to the city and served through the automatic aid agreement. Changes in dispatch and response policies, efforts to reduce false alarm responses, and updates to medical dispatching protocols can impact the incident totals and distribution. This table should be used only as a general reference to give the reader an idea of the call volume. These counts represent calls for service that GFR units responded to inside the City and the automatic aid area.

Year	EMS	Alarms	Fires	Hazmat	Service	Total
2011	12,695	1,589	1,189	526	181	16,180
2012	14,012	1,464	1,123	549	172	17,320
2013	14,010	1,557	1,092	600	201	17,460
2014	14,763	1,626	1,104	663	225	18,381
2015	15,167	1,778	1,170	708	250	19,073
2016 ⁴	16,990	1,742	1,285	753	290	21,060
2017	15,509	1,780	3,189	330	281	21,089

Calls for Service History

⁴ In December 2016, the Combined Communications Center began using the Emergency Fire Dispatch (EFD) system and began carrying vehicle crashes in the EFD Fire Type codes instead of in the EMD EMS Type codes this also affects the classification of Hazmat calls, such as fuel cleanups which are now in the vehicle crash group.

Funding for the Gainesville Fire Rescue Department

The City Commission adopts a biennial financial and operating plan, which is updated in the interim year, during the annual budget process in the months prior to October 1st of each fiscal year. During this process, the financial resources for Gainesville Fire Rescue are allocated through a joint effort of the Fire Chief and GFR staff, the City Manager's Office, and the Budget and Finance staff to reflect the agency's mission, goals, and objectives. Gainesville contains a large percentage of government and educational property which is tax exempt. It also owns its utility, Gainesville Regional Utilities, which provides electric, water, natural gas, and communication infrastructure. The operating budget for the city has evolved into a composite of property taxes, state sales tax revenue, a variety of smaller revenue sources, and an annual transfer of funds from the utility which represent an amount similar to what the utility would pay if it was privately operated. The city also receives enterprise funding to support the Gainesville Regional Transit System. City departments, including Fire Rescue, frequently seek financial support through state and federal grant programs to help maintain services. Much of this funding can be, and has been, negatively impacted by economic downturns.

In 2010, the City Commission voted to implement a special assessment for fire services to provide more stable funding to maintain the level of protection needed for the Gainesville community. The assessment is applied only to buildings and not to vacant land and is based on the total square feet, service demand, and hazard class of each building. The assessment currently comprises approximately \$6.9 million of the department's annual budget. The rest of the department's budget comes from the City's general fund which receives a small amount of revenue from fire rescue services such as inspection fees. Compensation for some services is sought through billable overtime for special events and cost-recovery for hazardous material mitigation. GFR does not charge customers for emergency medical or fire suppression services.

After many years of applications, GFR was successfully awarded a federal Staffing for Fire and Emergency Response (SAFER) grant in 2011 to help compensate for the addition of 13 firefighters during the first two years of operation for Fire Station 8 and a second SAFER grant for nine firefighters to activate a two-person squad in southwest Gainesville in June 2014. A third SAFER application for 17 personnel to staff a four-person apparatus in southwest Gainesville was submitted in 2018.

	FY15	FY16	FY17	FY18
Emergency Operations and	\$14,076,752	\$14,577,370	15,240,929	\$16,148,328
Airport ⁵				
Risk Reduction	\$162,311	\$172,360	\$26,690 ⁶	\$144,672
Fire Inspections	\$358,157	\$292,119	\$300,098	\$378,906
Public Education	\$78,337	\$77,730	\$83,424	\$78,652
Investigative Services	\$132,274	\$134,664	\$136,987	\$146,097
Training	\$491,734	\$487,001	\$650,442	\$633,737
Special Operations	\$212,495	\$207,513	Merged	With Training
Information Technology	\$120,613	\$123,741	\$121,827	\$125,926
Administration	\$629,917	\$630,422	\$618,817	\$727,832
TOTAL	\$16,262,590	\$16,702,920	\$17,179,214	\$18,538,354

GFR's FY15 – FY18 Budget Excluding Capital and Fleet Replacement

Area Served

The corporate city limits of Gainesville are centrally located within Alachua County and contain over 64 square miles of service area. Over 95% or approximately 60 square miles of the jurisdiction is land⁷ and approximately 5% is water. The city is surrounded by suburban Alachua County which includes the 21,000-acre wilderness of Payne's Prairie on its southern edge and the City of Alachua on its northwestern boundary. The main campus of the University of Florida, including Shands Teaching Hospital and Clinics, is contained within the Gainesville city limits.



Figure 4. Shands at UF

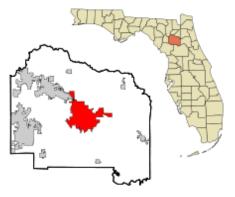


Figure 5. Gainesville in Alachua County

- ⁵ Approximately \$490,000 is paid annually by the Gainesville-Alachua County Airport Authority for the costs of operating Station 6
- ⁶ FY17 did not include the salary for the Assistant Chief due to a vacancy.
- ⁷ City of Gainesville Comprehensive Annual Financial Report 2011 pg. vii

In addition to fire rescue services, the utility, and the transit system, the City provides a full range of municipal services, including law enforcement; comprehensive land use planning and zoning services; code enforcement and neighborhood improvement; streets and drainage construction and maintenance; traffic engineering services; refuse and recycling services through a franchised operator; recreation and parks; cultural and nature services; and necessary administrative services to support these activities. Gainesville is also home to the Gainesville Regional Airport which is managed by the Gainesville-Alachua County Regional Airport Authority.

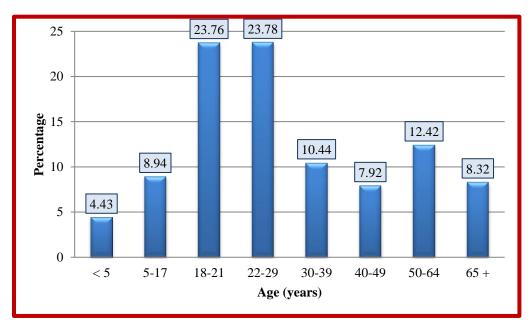
Service Population

The US Census Bureau estimated Gainesville's 2010 resident population at over 124,350. As of April 1, 2017, the official population estimate was 129,816⁸. The service population is increased during the normal workday by incoming workers and students attending classes at the University of Florida and Santa Fe College. The Florida Department of Transportation estimates the additional daytime population at approximately 36,880 ⁹additional persons for a total of over 158,000. Special events at UF venues can provide significantly dense service populations of close to 100,000 persons in compact areas.

Gainesville has become a city known for its quality of life, recreation, and natural resources and, while a significant portion of the population may be university-aged students, it also includes resident populations of families, professionals, and retirees. The median age in Gainesville is 25.8 (footnote-UF Bureau of Economic and Business Research-BEBR) as compared to 38.7 for all of Florida; however, the age 62 and over population has increased by 36.36% since the 2000 Census. Demographics follow the national trend with more females than males, 51.57% female to 48.43% male.

⁸ 2017 Comprehensive Annual Financial Report Profile of the City page vii

⁹ http://www.city-data.com/city/Gainesville-Florida.html



Bar Chart of Population Distribution by Age

Population Projections

The 2010 US Census count for Gainesville was a 30.3% increase over the year 2000 population of 95,447, though it should be noted that some of the increase results from the annexation of populated areas of Alachua County. The population of Gainesville is projected to continue to grow substantially over the next 10-year period primarily due to job creation ventures such as Innovation Center and expansions of local hospitals.

Many Cultures

The US Census for 2010 reports the population distribution as 64.9% white, 23% black, 6.9% Asian, and the remaining percentages as American Indian, Alaskan or Pacific Islander, and mixed-race. The population of Hispanic or Latino origin is 10%. The University of Florida is an internationally recognized university drawing students from around the globe and has a higher minority population than Florida as a whole. Gainesville has over 1000 persons of Chinese (3600+), Filipino (1700+), Vietnamese (1000+), Asian Indian (3800+) and Korean (1500+) heritage and is also home to a resident Muslim community.

Household Characteristics

The average household size in Gainesville and Alachua County is 2.32 persons according to the 2010 census data. The total number of households is 100,516 which increased 14.86% from 2000. The majority of homes are occupied by families (53.23%) with 16.84% overall being single parent homes. Non-family homes account for 47.77% of homes with 30.20% being single occupant homeowners. That leaves 17.57% of homes to be rentals or homes with multiple non-related occupants.

Income

City-Data.com reports the 2016 median household income as \$32,968 compared to \$50,860 for the State of Florida with 20% of households below \$10,000. The 2018 Federal Poverty Level for a family of one is \$12,140. The US Census Bureau's QuickFacts for Gainesville reports 34.8% persons living in poverty.

Homeless Population

Gainesville has areas of homeless encampments throughout the city. A number of homeless persons also spend time at the downtown community plaza during the daytime. This population often receives walk-in services at Fire Station 1 which is near the St. Francis House, a primary center for resources for the homeless.

The 2012 statistics compiled by the Alachua County Coalition for the Homeless and Hungry indicated the Alachua County homeless population to be 2094, up from 1781 in 2011. Most of this population is concentrated at a One-Stop Homeless facility – Empowerment Center called Grace Marketplace, opened in May 2014, at 3055 NE 28th Drive to assist with job training, assistance, and living arrangements. The need for services has steadily increased at the site as more clients move into makeshift housing set up in the wooded area forming the perimeter of the site: This area is at 3035 NE 28th Drive, known as "Dignity Village," is assigned to Fire Management Zone D.3. GFR Station 3 has been impacted by the shift of the homeless population to the homeless center and the agency monitors the response load there on a monthly basis. In 2014, responses were in the 20-30 per month range. In June 2016, they peaked at 118 responses, since then the monthly GFR responses have ranged in the 50s to 80s with the trend continuing upward during 2018. Alachua County Fire Rescue units respond to even more calls for service and their availability is impacted by time spent on transport and standby to transfer many of these clients to local emergency rooms.

Climate and Topography

Gainesville is located at latitude 29.39' north and longitude 82.20' west with an elevation generally ranging between 100 to 200 feet. There are a few areas that fall below 100 feet and some areas lie in the 100-year flood zone. Gainesville does have vegetative and wetland areas, but does not have any mountainous terrain or areas of extreme changes in elevation. The very active population is possible, in part, due to Gainesville's generally mild to warm climate. While temperatures can hover in the humid 90s with regular afternoon thunderstorms, and while there are occasional freezes in the winter, most of the time Gainesville's climate allows our population to be engaged in outdoor activities ranging from bicycling to University of Florida football games. Gainesville has occasionally been tested by winter storms, tropical storms, and hurricanes. Its central location between the east and west coasts of Florida provides some reduction of the tropical storm impacts seen in coastal communities. Additional details are included in Section D. Risk Assessment.

Bodies of Water

Gainesville puts great effort into protecting its natural bodies of water. While there is a network of creeks, wetlands, and small ponds that can present occasional flood risks, there are no rivers passing through the community. Most standing bodies of water are less than one acre in size with the exceptions of Lake Alice on the University of Florida campus, Biven's Lake in southwest Gainesville, and Newnan's Lake to the east of Gainesville.

Land Use

Existing Conditions and Potential Development

Southwest Gainesville includes University of Florida property, multi-family dwellings, and large retail areas such as the Oaks Mall and Butler Plazas. Southeast Gainesville represents much of "Old Gainesville" with established houses and small businesses. Northeast Gainesville contains much of "Historic" Gainesville including as well as the northeast and airport industrial parks, the city's water plant, and the Gainesville Regional Airport. Northwest Gainesville is primarily residential and retail with some industrial locations east of US 441 near NW 53rd Avenue and SR121 and the Deerhaven

Generating Plant and Deerhaven Renewable Generating Station (formerly known as GREC) in the far northwest.

New development has included multi-story, multi-use buildings to serve the downtown and campus development areas. Both Shands and North Florida Regional Medical Center hospital facilities continue to expand. Properties that formally contained Alachua General Hospital and some Gainesville Regional Utilities buildings have been targeted for redevelopment that will support technology and innovation. The City continues to seek growth through voluntary annexations of both developed and undeveloped land currently part of Alachua County.

Open Space

Gainesville is interspersed with undeveloped open space that is reserved for conservation, recreation, future development or other special uses. The city has been a designated "Tree City, USA" for over 30 years. The service area also has areas of open space adjacent to its borders, including Paynes Prairie to the south and the Hatchet Creek area to the east. There are currently several large tracts of undeveloped land inside the city's northern border, including large, open spaces reserved to the west of the airport and surrounding the City's water plant, as well as areas to the north and east of NW 53rd Avenue and US 441.

Community Identifiers

The City of Gainesville contains the University of Florida and three major Hospitals: Shands Hospital, North Florida Regional Medical Center, and the Malcolm Randall VA Medical Center. The UF Veterinary Hospital provides research and care for a wide range of animals and offers GFR with training opportunities for technical rescue of large animals. Other major facilities include the Phillips Center for the Performing Arts, the Oaks Mall, Ben Hill Griffin Stadium where the University of Florida Gators play home football games and the Stephen C. O'Connell Center which is home to UF Basketball, Track, Swimming, Gymnastic and many concerts and events throughout the year. Gainesville Regional Utilities operates the Deerhaven Generating Plant which generates power from

coal and is developing bio-mass potential. This site also provides GFR with training opportunities for its technical rescue team. The airport and northeast industrial parks contain several commercial and industrial properties, including a silicone chemical plant, SiVance.

Downtown

Downtown Gainesville is the cultural center of the city, with a vast number of historical buildings, homes, and entertainment venues. The city utilizes a proactive approach in protecting and maintaining the history of the Downtown buildings that are still standing, in some cases, for over 100 years. The Downtown area is home to The Bo Diddley Community Plaza, where free concerts by local bands are held every Friday night. This is also the site for the Union Street Farmers Market, held on Wednesdays. The unofficial heart of Downtown is the Hippodrome State Theatre which still operates its 1924 Otis elevator. The Federal building is constructed of granite with limestone columns highlighting the outside steps. Downtown is also home to over 25 restaurants or quick service food stores, and over 30 bars, nightclubs and lounges. The safety of downtown patrons inspired the development of GFR's night club safety program, "Safe Assembly Training" which provides training for crowd managers to enhance the safety of patrons citywide.

Community Redevelopment Areas

Community Redevelopment Areas (CRA) are sub-areas of the city where revitalization and economic development are promoted. The CRA operates in four areas: Eastside, Fifth Avenue/Pleasant Street, Downtown and College Park/University Heights. The CRA provides financial assistance in targeted areas to promote the rebuilding of an urban, residential or commercial area. Some of these projects are increasing the service population through the addition of hotel, condominium, and business use in multi-story structures which are replacing single-family residential and small retail properties.



Development Projects

The Power District Redevelopment Plan

A 17-acre redevelopment opportunity between Downtown and Depot Park that began a multi-phase project in 2016.

Heartwood Neighborhood

Begun in 2008, the estimated completion date is in 2018 for this redevelopment of the former Kennedy Homes property which was destroyed by fire in 2003. Phase I construction is underway as of October 2017. Plans include automatic sprinklers in single family residences.

Innovation Square

The Innovation Square development is planned to include more than 1 million square feet of building space on 40 acres around Southwest Second Avenue. It includes the 45,000 sq.ft. Florida Innovation Hub, a business incubator on the site of the demolished Alachua General Hospital.

North Florida Regional Medical Center

North Florida Regional Medical Center (NFRMC) completed a number of expansions during 2014 including a 100,000 square foot South Tower, the Cancer Center, an Electrophysiology Cath Lab, expansion of the Women's Center Operating Rooms, additions of the CVU and CCU to the Surgical Tower and the addition of a 562-space parking garage. NFRMC has grown to a 432-bed facility. In 2018, NFRMC acquired property adjacent to the city limits at SW Archer Road and I-75. The Fire Chief and City Manager have met with NFRMC officials to discuss identifying land in this area for the construction of Fire Station 9.

University Corners - Renamed The Standard at Gainesville

This planned Life Style Center offers a mixture of living space and approximately 60,000 sf of retail space. The project was completed in 2017.

Butler Plaza and Southwest Commercial Expansion

Land was cleared during summer 2014 behind the current Butler Plaza properties in FMZ I.1. This area now has several large anchor stores, such as Lowes, Sam's, and Super Walmart as well as

hotels and multi-family dwellings. The City Commission authorized GFR staff to begin planning for a new fire station (Station 9) in this area and an additional GFR response unit, Squad 2, was activated in this area during June 2014. In 2017, GFR added a modular station at 4213 SW 30th Avenue and replaced Squad 2 with Squad 9 which has fire suppression capabilities that Squad 2 did not have. When the Fire Services Assistance Agreement expired May 31st, 2018, GFR upgraded the apparatus responding from Station 9 to a four-person quint. The City continues to plan for a permanent station in the area of SW Archer Road and I75 to run an aerial/quint to address the increase of multi-story structures in this service area.

Shands/UF Health

Shands also continues to expand its services through new construction and includes the recently completed UF Health Shands Cancer Hospital, the 120,000 sf Clinical and Translational Research Building, and a new tower with over 520,000 sf for neuromedicince and cardiovascular services scheduled to open in 2018 that will add 240 beds. Shands opened the 95,000 sf Harrell Medical Education Building in July 2015 on Newell Drive. Construction on the Shands South campus Phase 4 began October 5, 2015 and the UF Health Shands Children's Hospital will expand its NICU area by over 8,000 sf during 2016. Projects can be seen on the UF Health blueprints <u>website</u>.

University of Florida

Construction projects can be seen on their <u>Planning, Design & Construction website</u>.

Growth

Urban Growth Boundary

Alachua County maintains an Urban Reserve boundary around the City of Gainesville which serves as the territorial limits in which the city may seek annexation of county property. An Annexation Transition Agreement detailed an orderly method and timeline for annexations but expired without a replacement September 30th, 2014. Any annexation may have a notable effect on the existing Automatic Aid Agreement which details methods of compensation for services rendered inside the Automatic Aid Area. The Urban Reserve, including Gainesville's current 64+ square miles, is

approximately 182 square miles. This presents an opportunity for Gainesville to add nearly 120 square miles to its service area during future annexations.

Codes, Planning and Codes Enforcement

The City of Gainesville, as the Authority having Jurisdiction, has a Planning Department which enforces zoning ordinances, provides comprehensive planning and is largely responsible for Historic Preservation. The Codes Enforcement Department reviews and measures all building permits against all applicable laws governing Life and Fire Safety. The Codes Enforcement staff works in coordination with the GFR to ensure compliance with laws and safety objectives. The Life Safety Codes are based upon national standards. GFR conducts commercial and institutional building fire safety inspections and one inspector completes plans reviews for new construction.

Housing Background

The Gainesville housing market experienced an 18.56% growth from 2000 to 2010 with a new housing market comprising 112,766 total housing units according to the 2010 Census data. The same data show less than 11% of those houses to be unoccupied. Owned homes have a vacancy rate of 3.1% and rental facilities show a vacancy rate of 12.4%. The high rental vacancy is largely due to the addition of several large apartment complexes designed for students.

Mobile Homes

Gainesville has a scattered population of residents in mobile and manufactured homes primarily in the northeast and northwest areas. These homes are clustered in designated communities such as Lamplighter, Britney Estates, Candle Light, Turkey Creek Forest, and the Whitney Mobile Home Park.

Special Housing: Hospitals – Institutions – Homelessness

Gainesville has three major hospitals: North Florida Regional Medical Center on Newberry Road by I-75; Shands Hospital and its numerous outpatient facilities throughout the city; and the Malcolm Randall VA Medical Center. East Gainesville is home to Tacachale, a state-run institution which houses approximately 380 persons with developmental disabilities; the Alachua County Adult Detention Center; and the Alachua County Juvenile Detention Center. Gainesville also has a number of nursing homes and convalescent or rehabilitation facilities primarily on the west side of the jurisdiction.

The Empowerment Center containing the Grace Marketplace opened at 2845 NE 39th Avenue in May 2014 to provide transitional services for homeless persons. During 2014 and 2015, the homeless population expanded into the wooded area surrounding the Empowerment Center. This camp-style environment has come to be known as "Dignity Village." Gainesville's homeless population is still scattered throughout the city but is concentrated at the Empowerment Center.

Since the opening of the Empowerment Center, EMS calls to the center have placed an increased demand on the fire units with call load averaging 80 calls per month in 2016 and 75 calls per month in 2017. To address this heavy call load, the **Community Resource Paramedic program (CRP)** partnered with the Empowerment Center in efforts to reduce EMS demand from this location. CRPs visits to the Center were successful in diverting calls away from frontline units, mitigating first aid needs, and answering fire-based questions prior to them becoming 911 calls. CRPs would also collaborate with case workers to follow up on frequent callers and assist them in locating clients in the campgrounds. However, in spite of CRP Program efforts, the trend for calls for service at the Grace Marketplace and Dignity Village continues to rise during 2018 with peaks of 100 and 88 GFR unit responses in January and June respectively and a monthly average through July of 76.

Senior Citizen and Assisted Living Facilities

Retirement and Assisted Living

Retirement homes provide care for the elderly that cannot live alone as well as independent living. The local senior demographic is increasing, spurring the building and expansion of several major senior living facilities in the past 10 years including Oak Hammock and The Village. Oak Hammock, opened in 2004, is affiliated with the University of Florida and offers close to 1000 residences for independent living, assisted living, and skilled nursing. The Village is a greatly expanded retirement facility also offers independent, assisted and skilled nursing facilities. Gainesville has several facilities that provide independent or assisted living, such as The Atrium, the 400 High Rise, Pine

Grove Apartments, Emeritus at Gainesville, Sterling House, Clare Bridge, Harborchase, and the Oak Park High Rise. These facilities are often multi-story with limited-mobility residents.



Oak Hammock at UF

Transportation

The City of Gainesville has traffic engineering services and owns a regional transit system and a municipal airport. The city is also nationally renowned for its bicycle friendly roads and large bike riding population. The University of Florida is close enough to downtown that significant pedestrian traffic is also present outside of campus. Additional detail on the transportation network can be found in Section D. Risk Assessment.

Air Transportation

The Gainesville Regional Airport serves a variety of commercial and private interests. Several airlines provide direct flights to Miami, Atlanta, GA and Charlotte, NC. The airport also provides general aviation, cargo and military services. The airport is located on land owned by the City of Gainesville. The overseeing body of airport management is the Gainesville-Alachua County Airport Authority which consists of nine members appointed by County, City, and State officials.

Rail Transportation

Gainesville Regional Utilities has a blunt end rail line which enters Alachua County from the north and ends at the Deerhaven Power Plant on the northern edge of the City of Gainesville. The rail freight for Deerhaven is mostly Virginia coal and runs twice a week.

Disaster Potential

The 2011 Alachua County Comprehensive Emergency Plan (CEMP) provides a Hazard Analysis Summary that includes the City of Gainesville. Disaster vulnerability exists from: Tropical Cyclones, Flooding, Transportation of Hazardous Materials, exposure to releases at the Crystal River Nuclear Power Plant, Civil Disturbances from large sporting or political events, Extreme Temperatures, Vegetation Fires, Severe Weather, Terrorism, Pandemic Outbreak, and Non-Hazardous Transportation Incidents from highway, rail, air travel, and pipelines. Historically, the 2011 CEMP reports 14 tropical storms and hurricanes coming through or near the area since 1970. Some of the most significant impacts from these storms were felt during 2004 after Hurricanes Frances and Jeanne when additional staffing was needed to assist with pumping flood waters in low-lying neighborhoods, clearing tree debris, checking damaged buildings, and placing tarps on roofs damaged by trees.

More recently, during the 2016 Hurricane season, Gainesville was touched by three storms, Colin, Hermine, and Matthew. In 2017, Hurricane Irma impacted Gainesville again requiring additional services from GFR to help manage downed trees and flooding.

Finally, the City also managed a controversial speaking event by the National Policy Institute at the University of Florida on October 19th, 2017. GFR led the Emergency Management coordination of this event using the National Incident Management System (NIMS) model which incorporated coordination with local, state, and federal law enforcement and fire rescue entities as well as City of Gainesville Public Works, Human Resources, Parks and Recreation, and the Office of the City Manager.

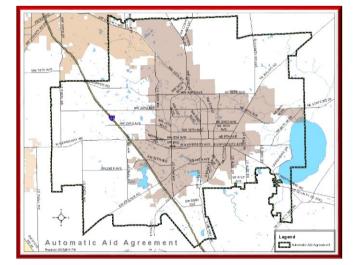
Section B. Services Provided

Introduction

The City of Gainesville provides emergency and non-emergency services including fire suppression, emergency medical and rescue services, hazardous materials mitigation, aircraft rescue and firefighting operations, non-emergency service calls, fire safety inspections, investigations, fire and life safety education, and training for cardio-pulmonary resuscitation and basic first-aid.

Automatic Aid

The City of Gainesville and Alachua County have worked together through service contracts and interlocal agreements for several decades to provide emergency services in both jurisdictions. On October 1st, 1989, a fire and emergency medical services agreement was established that would implement Alachua County's Fire Services Master Plan and pave the way for the addition of several county stations that now respond in the City for



Automatic Aid Area (AAA)

automatic aid. In August 1996, a designated assistance agreement was approved which was periodically amended and evolved into an interlocal agreement called the Fire Services Assistance Agreement (FSAA). The FSAA established the geographical boundaries for the agreement outside of the boundary of the Gainesville city limits and provided guidelines for automatic aid to ensure quickest unit responses for incidents inside the City of Gainesville and in the urban/suburban area of Alachua County surrounding the City. This agreement was updated in 2006 and helped GFR maintain its level of service to a community that continues to grow in size and population.

The Alachua County Board of County Commissioners notified the City Manager via a memo dated May 23rd, 2017 that the County elected to terminate the Fire Service Assistance Agreement effective

365 days from receipt of the memo. The agreement was allowed to expire May 31st, 2018 and a temporary Automatic Aid Agreement was signed into place effective June 13th, 2018 which will expire September 30th, 2018. The new agreement provides for automatic aid between Gainesville Fire Rescue and Alachua County Fire Rescue for a limited set of emergent calls for service inside an updated boundary which extended the southern limits for US 441 and I-75 to the southern edge of Paynes Prairie.

Public Protection Classification

The balance between fire suppression capability and fire risks in the service area is assessed formally by the Insurance Service Office (ISO) a minimum of once each 10 years. Gainesville has maintained an ISO public protection classification rating of three (3) for several years. This score, on a scale of 1 to 10, is used by the insurance industry to determine property insurance rates for the community and is based on GFR's fire suppression capabilities, pre-fire planning, training, communication systems, and the city's water supply. The ISO completed Gainesville's 2014 survey in February 2014 and the City's rating of 3/9 was improved to 2/2x effective September 1, 2014. In the time periods between ISO inspections, GFR managers work with the city's Strategic Planning staff, the City Manager's Office, and the City Commission to identify service imbalances that may occur due to changes in risk types and risk frequency. This may occur during formal planning for annexations or during the annual budget process. The organization should be surveyed by ISO in 2019.

Management Plan and Strategic Plan

The department's Management Plan, adopted by the City Commission during the budget process, includes the agency's programs and activities as well as general organizational goals and performance benchmarking related to service level goals: It is published on the City's website for public access. The last management plan was published in 2017 for the FY18 budget. The City of Gainesville has been developing its Strategic Initiatives and anticipates modifications to how the individual department management plans are formatted in the future.

The department's Strategic Plan provides additional detail and direction, including specific objectives, critical tasks, and timelines. The 2018 GFR Strategic Plan was slightly redesigned to incorporate the initial group of City Strategic Initiatives and to move goals and objectives from the back to the front of the document to emphasize their importance.

GFR developed a new strategic plan in 2010. The planning process helped GFR leaders and members to focus the vision for the department on the coming years through a collaborative review of existing programs and discussions of future service needs. GFR treats this plan as a "living document" which will be regularly updated and used to review progress. In 2012, the GFR Strategic Plan was updated to integrate with the accreditation process. GFR publishes its strategic plan on the City's official website so all citizens have access to it and plans to submit it annually to the City Commission for adoption.

Fire Suppression – City Stations

Gainesville Fire Rescue provides fire suppression services for vehicles fires, building fires, nonbuilding fires, and aircraft and transportation fires. All facilities are in compliance with local, state, and federal regulations and have been hardened to sustain hurricane category 3 conditions. Materials and supplies for operations are allocated based on operational and safety objectives and are compliant with national standards. Appendix B provides additional detail of resources in each GFR station.

Station 1 - 2018: 525 S Main Street: Engine 1, Tower 1, Squad 1 and District 1, as well as Department's Technical Rescue Trailers.

Station 2 – 1976: 2210 SW Archer Road: Engine 2, Tower 2, and HazMat 2 – Squad 2 was activated 6/23/14 in southwest Gainesville and provides both EMS and non-EMS services. Station 3 – 1960: 900 NE Waldo Road: Engine 3 and one Alachua County EMS/Rescue transport unit. This property also has the GFR training tower and training field.

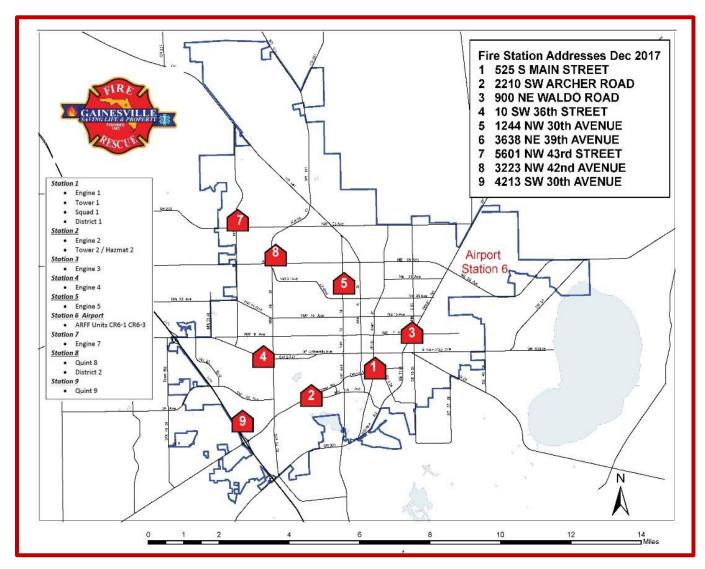
Station 4 - 1964: 10 SW 36th Street and houses Engine 4. Designed as a fallout shelter with exterior walls and roof of 12-inch concrete.

Station 5 - 1964: 1244 NW 30th Avenue: Engine 5. Prior to June 2011, GFR operated its quint from this station until it was relocated to Station 8.

Station 6 – 2017: 3638 NE 39th Avenue : Serves the Gainesville Regional Airport with Crash 61, Crash 63, backup unit Chemical 62, and AT1 - an air and light support unit. The Airport Authority completed construction of its new fire station in December 2017. This location places the ARFF units on the south side of the airport closer to the terminal and tower.

Station 7 – 1980: 5601 NW 43rd Street: Engine 7. It is the smallest station with room for only one apparatus.

Station 8 - 2011: 3223 NW 42nd Avenue: Quint 8 and District 2. This station was built to new Gold LEED efficiency standards and is a model of energy efficiency and "Green" building. Station 9 - 2017: 4213 SW 30th Avenue: Squad 9 until May 29th, 2018, then Quint 9.



Map of City of Gainesville Fire Stations

Automatic Aid – County Stations

Alachua County (ACFR) fire stations provide automatic aid services into the City from several stations. In October 2017, ACFR changed its fire station numbering plan. New station numbers are in parentheses.

Station 12 (60): 1200 SE 43rd Street: Engine 60, Tanker 60, Brush 60.
Station 15 (81): 7000 SW 88th Street: Engine 81, Tanker 81, Brush 81.
Station 16 (23): 1800 Fort Clarke Boulevard: Quint 23, Squad 23, and District 6.
Station 17 (24): 3509 NW 143rd Street: Engine 24, Tanker 24, Brush 24
Station 19 (80): 2000 SW 43rd Street: Engine 80. The station and its property were annexed into the City of Gainesville in 2009, but the station is still currently operated by the County.
Station 21 (21): 15040 NW Highway 441 Alachua: Engine 21, Brush 21

Emergency Medical Services

Emergency Medical Services (EMS) are dispatched using a medical priority dispatch system designed by the National Academy of Emergency Medical Dispatch (NAEMD). Call-takers in the Alachua County Combined Communications Center are certified by the NAEMD to provide prearrival instructions to callers and the system is used to determine the level of response to each call for service. The EMS program for GFR is overseen by a medical director who works under an interlocal agreement between the City and Shands. GFR apparatus staff at least one paramedic capable of providing Advanced Life Support. All GFR Operations personnel are certified at least as Emergency Medical Technicians capable of providing Basic Life Support. GFR staffs one two-tothree person squad at Station 1 which functions as a primary medical response unit with light rescue capability. Engines, quints, and tower units also respond to medical service requests based on quickest unit dispatch.

In June 2014, GFR activated Squad 2, a two-person unit primarily designed for EMS services similar to Squad 1. Squad 2 provided service in southwest Gainesville near Alachua County Fire Rescue Station 19 and was replaced with Squad 9, a three-person unit which has fire suppression capabilities for small fires, in November 2017. At the end of May, with the expiration of the Fire Services Assistance Agreement, GFR upgraded the Station 9 unit response from a Squad to a four-person aerial and, using overtime staffing, has reassigned Squad 9 to Station 3 as a peak unit to assist with their response load.

Rescue Services

GFR rescue services can range from searching damaged buildings, opening locked vehicle doors when children are inside, removing patients from vehicle crashes, and opening stalled elevators to more advanced rescue operations for workers in confined spaces or from elevated heights. On-duty personnel respond to requests for rescue services and, if an incident commander determines that the incident requires specialized techniques and equipment beyond the available resources, additional personnel can be activated from the department's technical rescue team. GFR's Urban Search and Rescue Light Technical Rescue Team became classified as a Type I Team in 2017.

Special Hazard Services

GFR has a hazardous materials program that provides 24-hour staffing for a tandem response of Tower 2 and Hazmat 2 out of Fire Station 2. This team is trained and equipped for detection and mitigation of chemical, radiological, and biological agents and serves as a resource for an 11-county region of North Central Florida. Calls for service can range from small liquid spills from vehicle crashes which may be handled by engine, quint or tower companies, to full-scale releases from industrial sites in Gainesville or on the university campus. Services are provided that help residents and businesses reduce risks when carbon monoxide alarms are activated or when fuel lines are accidentally cut. GFR's Hazmat Team is classified as a State Type I Team.

Community Resource Paramedic Program

In 2016, GFR initiated the Community Resource Paramedic (CRP) Program which uses referrals from crews and partnerships with local teaching hospitals and community based clinics to target high needs patients that frequently use EMS services. Through partnership with UF Health and UF interns, the CRP program works with individual patients and case managers to connect them to the appropriate resources to service their needs, with the end goal being to reduce their utilization of the EMS system. The CRP program received a \$50,000 grant from the University of Florida in 2017 to measure community needs and evaluate the effectiveness of the program. This program was found to result in reduced hospital readmission, reduced EMS call load, and increased quality of life for the patients it served. In FY2018, GFR extended supervision of the program to a full-time temporary position and in the FY19 budget, a full-time permanent position for CRP Coordinator has been added.

Daily Staffing

All GFR engines are staffed by a minimum of three personnel, typically one officer, one driveroperator, and one firefighter. Quints and Towers are staffed by four personnel and Squads are staffed by two or three personnel. All apparatus are staffed with at least one paramedic to provide advanced life support capabilities. The airport fire station is staffed by one lieutenant and one driver-operator who are at least EMT-certified and who are specifically trained in aircraft rescue and firefighting techniques. Daily supervision is provided by two district chiefs operating out of Station 1 and Station 8. Depending on Squad staffing, the total minimum daily staffing for GFR stations can range from 38 to 41 personnel per shift. There are three platoons: A, B, and C which operate on 24-hour schedules with one day on and two days off for an average of 52 hours per week.

Training and Certifications for Emergency Response Personnel

GFR requires all of its emergency response personnel, including chief officers and captains to maintain Florida Firefighter Certification, EMT or Paramedic Certification, and HazMat Operations Certification. A minimum number of Paramedics, HazMat Technicians, ARFF Certified Personnel, and Technical Rescue Technicians are maintained.

The City of Gainesville requires all of its firefighters to obtain state certification, which requires a minimum of 398-hours of training and successful completion of a written and practical exam. Once hired, new firefighters must participate in a six-week orientation which includes introduction to city operations and extensive hands-on training with GFR fire and EMS equipment and standard operating guidelines (SOGs).

GFR requires additional training for promotions and has a Professional Development Model. Driver/Operator candidates must pass the state Driver Operator classes (two 40-hour classes) and attend an additional 40-hour GFR class covering Pumping, Driving and department SOGs. GFR Lieutenant Candidates must become state-certified Company Officers and attend an additional 40hour GFR Lieutenant Preparation class which covers the roles and responsibilities of a supervisor and company officer. The Chief Officer requirements include all of the above plus a college-level Bachelor's degree. Additional requirements include Incident Safety Officer Training and Incident Command Training. Chief Officers are also required (Lieutenants are encouraged) to attend classes at the National Fire Academy. Chief Officers are strongly encouraged to participate in the Executive Fire Officer (EFO) programs available through the National Fire Academy.

Occupational health and safety training is provided at initial employment and throughout firefighters' careers to ensure the appropriate use of personal safety equipment, such as self-contained breathing apparatus with personal alert systems to use of station exhaust systems and to ensure safe work practices are used.

Safety

GFR prioritizes firefighter safety in all operations as a commitment to its employees and as a commitment to reducing the financial impacts of firefighter illnesses and injuries. Health and safety efforts include department-wide annual firefighter fitness assessments; workout facilities in all stations; annual medical examinations; and comprehensive physical exams every five years for firefighters age 35 and over which include cardiac testing. Noting that cardiovascular events constitute the leading cause of on-duty death and disability in firefighters nationwide, GFR has adopted the Fire Service Joint Labor Management Wellness Fitness Initiative. A dedicated team of Peer Fitness Trainers provide one-on-one personalized training targeting areas such as cardio-respiratory fitness. Additionally, the city maintains a full-time nursing staff and Certified Athletic Trainers to help with injury prevention and recovery.

GFR utilizes equipment and strategies to minimize the risk of personal injury and exposure to hazardous substances. Department guidelines require daily checks of bunker gear and self-contained breathing apparatus. Formal safety gear inspections are conducted annually. To maintain clean, contaminant-free personal protective equipment, GFR has two extractor washers used exclusively for gear washing twice each year. All station bays are equipped with exhaust extractors which limit exposure to diesel exhaust, a known carcinogen.

Fleet Maintenance

All operational apparatus are checked daily for safety and functionality. Deficiencies are noted in vehicle log books and communicated to the District Chief. GFR apparatus are maintained through the City's Fleet Services. There is a specific plan for all city vehicles that calls for maintenance to occur ahead of national standard recommendation which reflects the City's overall value on safety.

Water Supply

Gainesville Regional Utilities (GRU) provides the water supply for the City of Gainesville and the surrounding community. The Murphree Water Treatment Plant has a capacity of 40 million gallons a day and is designed to be expandable to 60 million gallons daily. Throughout the distribution network, GRU has provided fire hydrant access to the water supply. Most hydrants are placed less than 1000 yards from each other which allows for most points served by GFR to be within 500 yards of a hydrant. Water flow needs for new construction are assessed by GFR's Risk Reduction Bureau Fire Safety Inspector assigned to the plan review process and the overall system is assessed by the Insurance Services Office (ISO) during their five-year inspections and periodic updates. Fire flow information for buildings is established through the ISO inspection and in GFR pre-fire planning.

GFR tests and paints the hydrants annually through an agreement with GRU. The paint color of the top caps is based on water availability color coding. Red=less than 500 gpm, Orange=500-1000 gpm, Green=1000-1750 gpm, and Blue=1750+ gpm. Over half of all GFR-tested hydrants qualify for the "blue" top. GFR also provides some minor area maintenance, clearing out vegetation blocking hydrants, placing blue reflective markers to assist nighttime location, greasing the caps for ease of access and, in the past, painting the caps with reflective paint to facilitate nighttime location. One recent addition has been placing the hydrant locations and color coding on our in-unit computers as part of the GIS mapping program originally acquired to assist in locating emergencies. All GFR Engine companies carry 750 gallons of water which most often is the initial water supply for firefighting. Quint units carry 500 gallons and Tower units carry 300 gallons of water. Engines and Quints carry 1200 feet of 5" supply hose to provide hydrant connection for water supply which is the preferred water source for larger fires. ACFR has a number of tanker trucks available on request to provide water in areas without hydrant access. Each of our units also carries 10 feet of hard suction as a final water supply choice in order to draft water from a standing source such as a pool, lake or stream.

Risk Reduction Bureau

Inspections

GFR maintains a full-time staff who are responsible for community risk reduction, building inspections, and fire investigations. Three full-time fire inspectors work primarily to ensure the safety of over 6,000 commercial businesses through regular inspections. The staff has concentrated inspections on businesses whose safety is of greatest consequence such as public assemblies, health care facilities, daycare facilities and schools. Other businesses are typically visited on average of every five to ten years. One inspector also provides plans reviews for proposed construction projects. In 2016, the Fire Chief committed one full-time Operations employee to an assignment as a Fire Safety inspector to bring the total personnel conducting inspections to four. The department continues to request increment funding for additional inspectors which has not been approved yet.

Fire Investigations

GFR provides fire investigation services with one full-time investigator and one backup investigator. These investigations fall under the auspices of the State Fire Marshal as defined by Chapter 69A-61 of the State Statutes. Investigator qualifications are established by National Fire and Protection Administration (NFPA) 1033. NFPA 921 defines the Principles and Practices of Fire Investigations which is the guiding format for conducting cause of origin investigations. Investigations may be coordinated as needed with the Gainesville Police or University of Florida Police and State Fire Marshal.

Fire and Life Safety Programs

One full-time Fire and Life Safety Educator organizes community visitation events with fire companies either at their stations or at the sites requested, such as schools or other organizations. GFR's public education events reach citizens through fire company visits, fire station tours, public presentations, and other safety programs. Youth programs include an annual Junior Fire Academy for middle-school aged children which provides hands-on experience with fire equipment, spraying water and learning first aid; Explorer Post 972 for high school students interested in the fire service

as a career; and Operation Extinguish, a juvenile fire-setter intervention program. GFR added a new program "ABC's of Safety" in August 2015 for kindergarten-aged children.

GFR supports the Kiwanis' Safety City, a two-acre, child-sized village that offers a "one stop shop" for safety education and teaches safety in all kinds venues such as fire, electrical, bicycle and pedestrian.

Project Get-Alarmed is a smoke detector installation program for residences. Free smoke detectors are provided based on available supplies and installed by fire companies in homes and apartments on request by the resident or if a need is noted by the fire crews while on scene of a EMS/Fire call. It is a routine part of the fire crews' job to check the smoke detectors of homes during calls for service whether it is a general service call or emergency response and replace either the battery or smoke detector itself when needed.

Safe Assembly Training works with local establishments to educate the businesses and employees about fire safety and crowd management. This program also provides operational checks during hours of operation and works with management to create a safe environment for entertainment venues.

Fire Sprinkler Protection

Gainesville Fire Rescue (GFR) complies with and enforces the Florida Fire Prevention Code (FFPC), including The Life Safety Code NFPA 101 and The Fire Code NFPA 1, as adopted by the State Fire Marshal and outlined in the City of Gainesville Code of Ordinances Chapter 10 Fire Prevention and Protection. GFR ensures compliance with the FFPC all requirements pertaining to the installation and maintenance of fire sprinkler systems in new and existing buildings. Additionally, to encourage the installation of fire sprinkler systems in new and existing occupancies , pursuant to NFPA 1-18.4 a seventy five percent reduction in the provided for all building protected by a full fire sprinkler system. The City of Gainesville Code of Ordinances Chapter 10, Section 10-11 (1) specifically states that "the fire flow requirements may be varied by the fire chief… if the building is provided with a fully automatic fire extinguishing system."

Furthermore, while the FFPC does not currently require fire sprinkler protection for one and two family dwellings, in an effort to encourage homeowners to install residential sprinkler systems, GFR provides a credit to reduce the annual fire assessment fee. Additionally, in an effort to identify further opportunities available locally to encourage voluntary fire sprinkler protection, in 2017 GFR

contracted with C.C. M. Economics to complete an Economic Impact Study for home fire sprinkler systems in one and two family dwellings, which was completed August 2017. According to the National Fire Protection Association, residential fire sprinkler systems reduce the risk of dying in a home fire by about 80 percent and reduce the average property loss by about 71 percent. GFR understands the lifesaving protection offered by sprinkler systems and that Sprinkler systems are not designed to extinguish fires, but to keep fires in check so occupants can evacuate safely until the fire department arrives and extinguishes the fire.

Training Bureau

GFR's Training Bureau coordinates training for GFR personnel as well as community training. Training is accomplished through on-site education, computerized lessons available on fire station computers, multi-company drill formats, and joint efforts with other agencies, such as Alachua County Fire Rescue and the Florida State Fire College. Training needs are identified through quarterly review by training committee members. Community classes include Advanced Cardiac Life Support, Basic Life Support for Healthcare providers, and a 40-hour First Responder course. The Training Bureau CRP Coordinator and District Chief provide direction and support for the Community Resource Paramedicine program.

Administrative Support

GFR services are supported by an administrative team that includes one full-time Technical Systems Analyst, Sr. who manages databases and computer-related programs; one full-time Technical Systems Analyst II who supports radio and mobile data functions; one full-time Logistics Officer., who oversees supply and inventory, one Account Clerk, Sr. who manages payroll, purchasing, and other fiscal areas, one Staff Assistant, one Staff Specialist, one Executive Assistant, Sr., and one Administrative Assistant to the Fire Chief who provide support to the different bureaus and chief officers. GFR has not had a full-time analyst or public information officer for many years. Strategic Plan Goal 9C.1 includes restoration of the agency's second Fire and Life Safety Educator as a Community Relations Officer in the Risk Reduction Bureau (RRB). RRB is also short one Staff Specialist support position which was deleted from the City budget in 2010.

Section C. Community Expectations and Performance Goals

Overview

As elected representatives of the Gainesville community, the City Commission adopt strategic initiatives and management plans for city services, including fire rescue services. Gainesville Fire Rescue has historically established performance goals in its management plan for apparatus turnout and travel based upon an industry standard described by the National Fire Protection Association (NFPA) in standard 1710. The performance goals from NFPA 1710 include a 60-80 second turnout time and a four minute travel time for the first arriving units on building fires and emergency medical calls. This standard provides only a simplified model that is not adjustable to the community's expectations. In 2012, GFR began the shift toward using the performance measurement model established by the Commission on Fire Accreditation International (CFAI) which allows for greater diversification of performance goals based on risk levels and population density.

Community Feedback

In 2011, GFR sought direct feedback from the community on its performance through the Gainesville Fire Rescue: 2011 Citizen Survey conducted by the Florida Survey Research Center – University of Florida. With regard to response times, 70.6% of respondents rated response times as "Excellent" and 29.4% rated them as "Good" with no respondents rating them as fair or poor. These responses tell us that we should continue to strive for excellence by working on service level performance objectives through our Standards of Cover and Strategic Plan. GFR replicated the survey with a slightly larger group of respondents during fall 2014. The report provides a comparison between 2014 and 2011 ratings with results generally trending toward an increase in the "excellent" rating for services. The <u>survey results</u> are available to the public on the GFR website.

GFR managers also attend neighborhood meetings, town hall meetings, and similar activities that allow the department to receive direct feedback on services.

After several months of planning by GFR staff and City Strategic Initiatives staff, GFR held its first Community Forum on September 13th, 2018 at the new Fire Station 1. The goal is to develop a

sustainable relationship with a diverse community group who can participate in strategic planning and building the Gainesville Fire Rescue Department of the future.

Service Area Categories

To further differentiate performance and allow more detailed analyses, the CFAI recommends the use of service area categories based on population density. GFR has begun incorporating these categories, based on the CFAI's model, to study performance. Four of the CFAI's service area categories apply to the City of Gainesville:

Metro-Urban – population density of > 2,000 persons per square mile Suburban – population density of 1,000 to 2,000 Rural – population density of < 1,000

GFR staff mapped the results of the 2010 US Census block counts for its jurisdiction and organized areas with similar densities into 12 Fire Management Zones (FMZs) to facilitate performance measurement and planning. In 2016, performance in the Suburban area was merged with the Metro-Urban category so there are now two areas of service categories: Metro-Urban-Suburban and Rural.

Performance baseline results for calls for service are presented in Section E. Historical Perspective and System Performance.

Performance Goals

Several goals in GFR's 2018 Strategic Plan support the enhancement of services and performance:

Goal 1A: Improve organizational efficiency.

Goal 2C: Be prepared to meet the challenge of future service delivery.

- Goal 3A: Improve methods for education and information about GFR to the community.
- Goal 5B: Implement programs that better meet the needs of the community.
- Goal 5C: Maximize effectiveness of fire safety inspection program.
- Goal 5D: Provide fire and life safety education for the community.
- Goal 6B: Ensure that physical facilities are adequate and properly distributed to meet service level objectives.

Measurement of progress on specific performance goals is assessed in a variety of formats. Shift District Chiefs actively monitor achievement of turnout and travel benchmarks on a daily basis using First Watch, which pulls live data from the dispatch system; Division and Bureau Chiefs report on their specific activities during the bi-weekly Executive Team meetings; Total Response performance time segments are reported monthly; program managers complete Annual Program Appraisals following the end of each calendar year; and, the agency provides specific performance results in its Annual Compliance Report to the Commission on Fire Accreditation International.

Introduction

Response to Risks

Gainesville Fire Rescue (GFR) and Alachua County Fire Rescue (ACFR) responded to more than 19,800 calls for service in 2017 inside the City of Gainesville. Approximately 75%¹⁰ of these calls are medically-based; the rest are for fire suppression, hazardous materials management, and non-emergency services. Fire call types generally require multi-unit responses: In 2017, there were over 24,200 unit responses (both GFR and ACFR units) inside the city limits and 36% were for fire (non-EMS) type incidents – 33% for fires and alarms, 2% hazmat, and 1% service calls.

Risk Prevention

The department also provides prevention services through its Risk Reduction Bureau and Training Bureau, including fire safety inspections, public education, first aid and CPR training, and a variety of other services. Requests are community-driven through direct contact with the department or by calling 911 to request emergency services; however, GFR seeks to be an organization that sets the example of excellence for others, and to do that, the department must be proactive in its strategic planning. One of the tools that helps GFR achieve excellence is the Community Risk Assessment. *Risk Assessment*

The GFR Community Risk Assessment is a critical element of its Standards of Cover (SOC). It should provide information that managers and stakeholders can use to determine if the department's service model is designed to meet the service level objectives expected by the community. Risks include those that are fire-based and those that are not, such as calls for medical services, rescue services from vehicles, buildings, and machinery, and special hazard services for leaks, spills, and releases of toxic substances. The risk assessment seeks to classify risks based on the types of calls for service historically requested, as well as the specific fire risks associated with the types of buildings in the jurisdiction. Through classification and study of these risk factors, managers and stakeholders should be able to generate research questions that lead to updates in GFR's SOC and Strategic Plan.

¹⁰ Based on 2017 CAD Data; historically, over the past 20 years, EMS calls average 75%.

GFR's initial risk assessment was based on guidance from the Commission on Fire Accreditation International's (CFAI) Standards of Cover, 5th edition. After reviewing the risk assessment, the reader should have a general understanding of the features of the jurisdiction; the types of risks that GFR has responded to historically; the fire risks presented by the buildings in the jurisdiction; and the deployment capability of GFR stations and units.

Fire Management Zones

To facilitate the community risk assessment by providing fixed areas for year to year study, GFR divided the city into 12 Fire Management Zones (FMZ) which are based on similar characteristics rather than fire station first due areas. Since fire stations may be relocated and first due areas may change, and because resources are deployed through an automated vehicle locator (AVL) system for quickest unit dispatch rather than by first due station areas, GFR wanted to have a more permanent system that would allow the department to consistently profile the risks and study service delivery within the smaller geographic planning zones. GFR staff mapped the US Census 2010 population counts for each census block and evaluated the resulting population patterns to help determine which areas of the city were similar in population density. Each of the FMZ's is classified into one of five *service area classes* recommended by the CFAI for determining service level objectives in the Standards of Cover based on population density¹¹:

- Metropolitan greater than 3,000 people per square mile
- Urban greater than 2,000 / less than 3,000
- Suburban¹² greater than 1,000 / less than 2,000
- Rural less than 1,000
- Wilderness¹³ inaccessible by public or private road

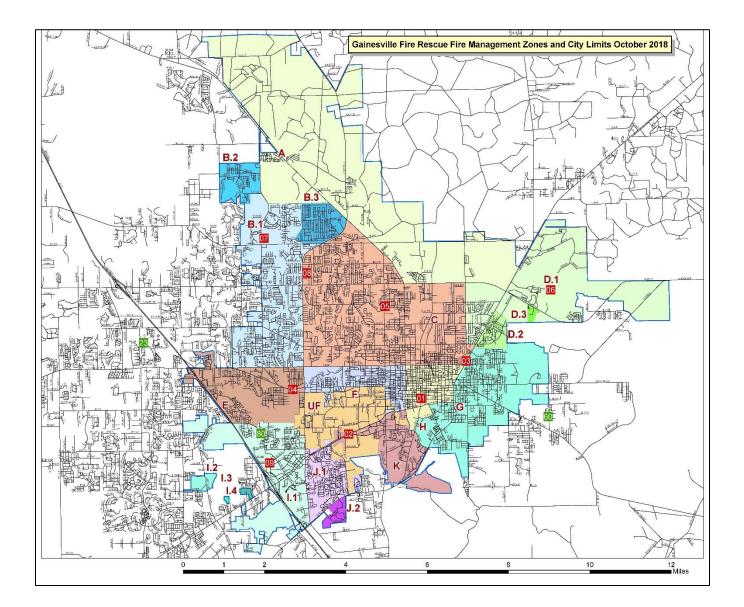
Some of the original FMZ's were divided during 2014 to allow analysis of specific areas that presented response concerns due to call volume and/or distance, including Oak Hammock J.2, Tacachale D.2, the Homeless Empowerment Center D.3, the Blues Creek area B.2, and the Northwood Oaks and Pines area B.3.

¹¹ US Census Bureau 2010 – Resident Population of the City of Gainesville

¹² In 2016, the Suburban area was also included with Metro-Urban thus creating two categories: Metro-Urban-Suburban and Rural for analyses.

¹³ The City has no areas classified as Wilderness

Map of Fire Management Zones



Characteristics of the Service Area

Political Boundaries

The City is centrally located within Alachua County, Florida and is surrounded on all sides by the unincorporated territory of Alachua County. The city limits of the City of Alachua border the northwest corner of the Gainesville city limits. The University of Florida primary campus is contained within the boundary of the city limits.

Growth Boundaries

Gainesville contains approximately 64 square miles of primary response area, over 95% or approximately 60 square miles of the jurisdiction is land¹⁴ of which; 40% is zoned commercial; 17% agricultural, vegetation, governmental or undeveloped; and the remaining 43% residential. No navigable waterways or intrastate rail exists within our primary boundaries. Within this area, growth potential exists, particularly in the undeveloped area north of NW 53rd Avenue and east of US 441. Growth in this area could generate the need for an additional station in northwest Gainesville. In the 2004 Alachua County Fire and EMS Master Plan, an additional station is recommended by Emergency Services Consulting inc. (ESCi) in the area of US441 and Turkey Creek Boulevard¹⁵ as growth allows.

Growth potential through annexation is geo-politically bounded by the urban reserve of Alachua County. The total area of the urban reserve that is subject to annexation is estimated at 120 square miles¹⁶. Three Alachua County fire stations, 12 (60), 15 (81), and 16 (23) are located within the former urban reserve boundary¹⁷. Additional growth potential exists in the vertical construction that will increase the population density in some areas of the city. Sites within community redevelopment areas are slowly being transformed from older, single-family, and small business properties into areas with multi-story, multi-family, multi-use buildings.¹⁸

¹⁴ City of Gainesville Comprehensive Annual Financial Report 2011 pg. vii

¹⁵ Page 185 Alachua County Fire and EMS Master Plan October 2004

¹⁶ Calculated using ESRI ArcMap from the City's Urban Reserve shapefile as of 071712

¹⁷ The urban reserve boundary is no longer an official boundary due to the expiration of the Annexation Transition Agreement September 30th, 2014.

¹⁸ Gainesville Community Redevelopment Agency http://www.gainesvillecra.com/about_cra_projects.php

Infrastructure Limitations

The built-out areas of the city currently have adequate infrastructure services. Utilities infrastructure is provided by Gainesville Regional Utilities (GRU) for electric, gas, water-wastewater, and fiber communication systems. The University of Florida (UF) receives most of its electrical services from Duke Energy: Heat comes from a central steam loop. UF receives its water supply, natural gas supply, and a small amount of electric supply from GRU but maintains its own wastewater treatment facility¹⁹.

Water Supply²⁰

Gainesville Regional Utilities provides the majority of hydrant services in the jurisdiction. Gainesville's most recent Insurance Services Office (ISO) Public Protection Classification survey in 2014 included the following credits for the water supply system: Supply System = 27.24 of 30 maximum credits; Hydrants = 3.00 of 3.00 maximum credits; Inspection and Flow Testing = 7.00 of 7.00 maximum credits; and Total Water Supply Credit = 37.24 of 40.00. Undeveloped areas, particularly to the north and east of the city, have limited access to water supply and support from Alachua County Fire Rescue tankers is available to assist with fire events. Planned development in these areas would include the addition of utility infrastructure, including extension of the hydrant system, prior to construction as required in section 16.4.3.1 Water Supply per NFPA 1 Fire Code 2015 Edition as published in the 2017 Florida Fire Prevention Code.

Elevation Changes

From the Oaks Mall at the western boundary at 95 feet above sea level to the Gainesville Regional Airport at the eastern boundary at 128 feet above sea level, changes in elevation are minimal and do not impede responding units. Elevation samples for each FMZ are found in Appendix D.

Open Space Interface

Gainesville is an urban community that prides itself on the preservation of natural resources and development of recreational sites. There are 30 recreation and nature parks distributed throughout the city which include nearly 3,200 acres of land. Many of the recreational sites include open fields

¹⁹ UF Physical Plant Division <u>www.ppd.ufl.edu/operengutilities.htm</u> 071712

²⁰ ISO correspondence to City Manager Russ Blackburn May 27, 2014

and there is a municipal golf course on NE 39th Avenue. There is an undeveloped area north of NE 53rd Avenue which is the City's municipal water well field and an area east of that which extends to NE Waldo Road as an aircraft safety zone.

Response Barriers

Some response barriers occur where neighborhoods are not connected or have narrow, one-way or dead-end streets and where gated communities exist that allow restricted access. Other barriers slow response times through traffic calming devices, such as speed humps and speed tables. Barriers on arterial roadways, such as SR26, have increased in some areas through the construction of raised medians that cannot be crossed by emergency response apparatus. There are no major response barriers such as rivers, wilderness or geo-political zones.

Road Network

Gainesville's road network is set up on a grid system with four quadrants (NW, NE, SW and SE). Nearly all streets are numbered, except for a few major thoroughfares which are often named for the towns to which they lead, e.g. Waldo Road (SR 24), Hawthorne Road (SR 20), Williston Road (SR 121), Archer Road (also SR 24) and Newberry Road (SR 26). US Highway 441 (13th Street) runs north-south through the entire jurisdiction and serves as the eastern border of the University of Florida primary campus. Interstate 75 also runs north-south through the jurisdiction on the western boundary. State Roads 121, 331, and 20 (6th Street) also serve as north-south corridors through the jurisdiction. State Roads 24 and 26 are major east-west corridors and SR24 provides alternate routing for commercial transportation traveling through the east side of Gainesville toward Jacksonville. Southeast 16th Avenue is being rebuilt to create a major east-west truck corridor to facilitate the movement of cargo through Gainesville to avoid the downtown area. The City also provides bus services throughout the jurisdiction with the Gainesville Regional Transit System.

Metropolitan Transportation and Planning Organization

Alachua County and the City of Gainesville combine their elected commissioners to create a Metropolitan Transportation and Planning Organization (MTPO) board. They have invested in the Traffic Management System which provides Coordinated Traffic Signal Control systems and video monitoring to improve the flow of vehicles in routine and heavy flow periods. The program includes the SmartTraffic Safety System which allows internet-based, real time traffic updates. The system is

designed to anticipate the arrival of an emergency unit and change the signal to clear the traffic corridor for its approach.

Streets and Roads

Roadways are categorized as A through F by the Department of Transportation (see Appendix A). The majority of the roads grade out with a Level of Service (LOS) of D or better for all periods of time. The roadways immediately around and servicing the University of Florida receive an LOS grade of F during peak flow period, typically morning and afternoon commutes. These roads include NW 34th St from University Ave to NW 16th Ave, Newberry Road from NW 8th Ave to 122nd street, 13th St from NW 29th Rd to SW Archer Rd, Archer Road from 13th Street to 75th St, SW 20th Ave from 34th St to 75th St and NW 23rd Ave from 55th St to 98th St. Most of these low-graded roadways are priority targets for improvement by the Traffic Management System²¹. Traffic is generally light rating a LOS of A to C during most of the day with the commute hours being the most common exception. Major events such as Gator Football and Basketball home games and University of Florida Graduation will bring many more local roadways to a LOS of D, E or F for significant times of the day and evening. These events occur less than 40 days a year and law enforcement is used assist traffic flow to and from the events.

Rail Lines

Gainesville Regional Utilities has a blunt end rail line which enters Alachua County from the north and terminates at the Deerhaven Power Plant on the northern edge of the City of Gainesville. CSX runs two rail lines which run north south through the east and west edges of Alachua County. Rail freight for Deerhaven is mostly Virginia coal and runs twice a week. CSX uses its rail lines for variable cargo transport including most goods including Hazardous Materials. Neither the CSX nor the GRU rail line move passenger cars.

Airports

Gainesville Regional Airport (GRA), located at the corner of SR 24 and NE 39th Avenue provides year-round military, commercial, and passenger air traffic.

²¹ Source: <u>http://ncfrpc.org/mtpo/FullPackets/LOS/LOSsubpktweb_jan26.pdf</u>

Activity at the airport includes Air Carriers of 60+ seats, Commuter, General Aviation, and Military flights.²² Gainesville Regional Airport is required by the FAA to meet minimum firefighting capabilities. GFR trains with the Gainesville Regional Airport every three years doing a mock Mass Casualty Training Incident. This is an FAA requirement which benefits GFR, ACFR, and the local Hospitals who participate in the drill.

Waterways

Gainesville's waterways consist of a network of creeks and small ponds, Lake Alice on the UF campus, Biven's Lake in southern Gainesville, and a portion of Newnan's Lake in eastern Gainesville. None of these waterways are used for marine transportation. Their use is limited to fishing and small, recreational boating.

Climate Impact

Average monthly air temperatures have ranged from 66 to 91 °F from January through September 2018 and easily exceed 95°F during summer months²³. Adding a relative humidity that often averages around 75%²⁴ creates risks from heat exposure for the population and responders, particularly at large events, such as UF football games. The population is not accustomed to severe cold weather and is occasionally impacted by the use of portable and fixed heating systems. This can increase medical risks from carbon monoxide exposure and fire risks from use of space heaters.

 ²² Gainesville Regional Airport Air Traffic Volume and Fuel Flowage report for Ten Months ending July 31, 2018:
 4,943 Tower Operations.

²³ https://www.usclimatedata.com/climate/gainesville/florida/united-states/

²⁴ http://www.climate-zone.com/climate/united-states/florida/gainesville/

Disaster Exposure

Gainesville Fire Rescue is the Emergency Management agency for the City of Gainesville and coordinates domestic preparedness with the Alachua County Office of Emergency Management. At the department level, GFR has its own Emergency Operation Plan, standard operating guidelines for hurricane-tropical storm preparation and safe vehicle operation, and a Continuity of Operations Plan. The GFR Emergency Manager / District Chief also coordinates preparedness activities with the Northeast Florida Regional Domestic Security Task Force. Areas subject to flooding are shown on the map in Appendix C. Historically, direct hits by hurricanes or tropical storms are the most resource intensive disasters for GFR. In September 2017, during Hurricane Irma, over 400 calls for service put a high demand on the system for a brief period.

Population Served – Community Demographics

Population

The primary resident population served by GFR is approximately 130,000 and the daytime population is estimated at over 158,000²⁵.

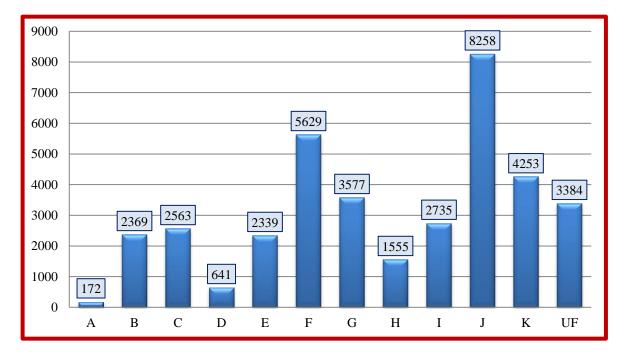
Population Density

The population per square mile average is over 2,000 persons placing Gainesville in an *urban* service classification based on CFAI guidelines; however, studies of population distribution clearly indicated areas of more and less dense populations. Fire management zones (FMZ) were established to address the disparity in population clusters.

GFR	Area (mile ²)	Population	Population Density	CFAI Service
FMZ			(persons / mile ²)	Classification
А	16.01	2759	172	Rural
В	7.73	18325	2369	Metro-Urban-Suburban
С	10.49	26882	2563	Metro-Urban-Suburban
D	6.95	4454	641	Rural
E	3.33	7795	2339	Metro-Urban-Suburban
F	1.75	9860	5629	Metro-Urban-Suburban
G	1.45	5198	3577	Metro-Urban-Suburban
Н	4.73	7363	1555	Metro-Urban-Suburban
Ι	4.22	10588	2735	Metro-Urban-Suburban
J	1.63	13495	8258	Metro-Urban-Suburban
K	1.74	7395	4253	Metro-Urban-Suburban
UF	3.11	10536	3384	Metro-Urban-Suburban

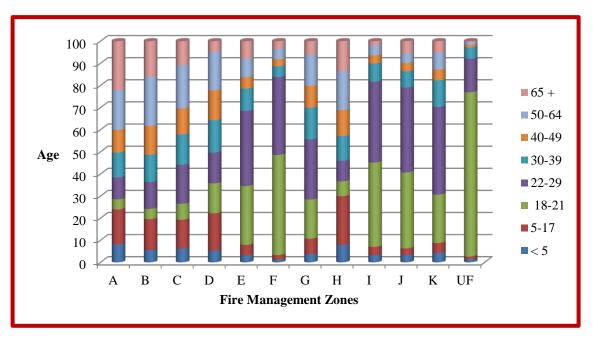
Service Area Classifications by Population in Fire Management Zones

²⁵ DOT Estimate of additional daytime population due to commuting >33,700



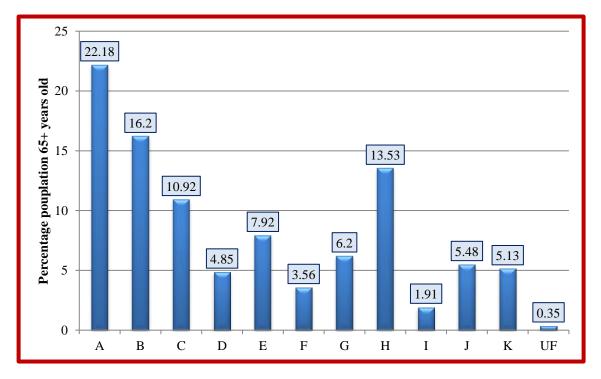
Bar Chart of Population per Square Mile in Fire Management Zones 2010 Census

The population age distribution is presented for each fire management zone to indicate which zones might benefit most from risk reduction programs targeted for specific age groups. Not surprisingly, the UF campus FMZ and its surrounding FMZs have proportionally larger groups of 18-21 year olds while the northwest and southeast areas have greater proportions of the very young and the elderly.



Age Distribution in Fire Management Zones Using 2010 US Census

Percentage of Population 65+ in Fire Management Zones



False Alarm Reduction Program

The City of Gainesville False Fire Alarm Ordinance²⁶ was established to encourage the appropriate use of fire alarm systems within the city limits. The program is managed by the Alachua County Sheriff's Office False Alarm Reduction Unit (FARU) which maintains permitting information and enforces the ordinance. The FARU objective is to regulate and reduce the number of false alarms.

Fire Sprinkler Protection

Gainesville Fire Rescue (GFR) complies with and enforces the Florida Fire Prevention Code (FFPC) and the Life Safety Code as adopted by the State Fire Marshal and outlined in the City of Gainesville Code of Ordinances Chapter 10 Fire Prevention and Protection. GFR requires compliance with the FFPC for the installation and maintenance of fire sprinkler systems in new and existing buildings. In addition, to encourage the installation of fire sprinkler systems in new and existing occupancies not required by the FFPC, GFR allows for a reduction in the required fire flow if a fire sprinkler system is installed. The City of Gainesville Code of Ordinances Chapter 10, Section 10-11 (1) specifically states that "the fire flow requirements may be varied by the fire chief... if the building is provided with a fully automatic fire extinguishing system." Furthermore, while the FFPC does not require one and two family dwellings to be sprinkled, GFR allows for a credit on the fire assessment fee to encourage homeowners to install residential sprinkler systems in their homes. According to the National Fire Protection Association, residential fire sprinkler systems reduce the risk of dying in a home fire by about 80 percent and reduce the average property loss by about 71 percent. GFR understands the importance of an operational sprinkler system: Sprinkler systems are not designed to extinguish fires, but to keep fires in check so occupants can evacuate safely until the fire department can arrive and extinguish the fire.

During 2016, GFR began working with the City Commission on a residential sprinkler initiative with the goal of encouraging both the retrofit of residential sprinkler systems as well as the incorporation of sprinkler systems in new home construction. This effort will require multiple stages, including community education, over a multi-year period.

²⁶ City of Gainesville Ordinances Part II Chapter 10 Article IV False Alarms

Physical Assets Protected -- Building Inventory

Critical infrastructure in the GFR service area includes: research facilities, nuclear reactors, a regional airport, fuel/oil facilities, one biomass plant, military facilities, post-secondary educational institutions, health care facilities-including (3) hospital complexes, communication structures, and a chemical manufacturing plant. Additionally, our community contains facilities capable of supporting mass gatherings; such as a civic center and large stadium (Ben Hill Griffin Stadium at the University of Florida) with seating in excess of 90,000 as well as smaller stadiums used for sporting and special events, such as Citizens' Field by Fire Station 3.

The majority of buildings are single or multi-family residential buildings. Housing a major university and a regional hub for medical research and care facilities, Gainesville contains several large institutional facilities that pose special risk and consequences to both the citizens and first responders. A summary of the building counts by type and risk category citywide is presented below. The city also has a number of high-rise buildings (those with occupiable floors greater than 75ft in height or six stories or more)²⁷ which pose a special risk to firefighters and building occupants and vertical growth is replacing older single-family and small business buildings, particularly downtown and around the UF campus.

City of Gainesville Building Summary Data (as of 082912) 2018 Update Pending			
Туре	Building Count	Total Square Footage	
Commercial	3,127	35,568,708	
Institutional	1,103	20,861,310	
Industrial	406	2,944,472	
Residential	27,769	84,322,406	
Mixed Use	15	1,627,503	
Total:	32,420	145,324,399	

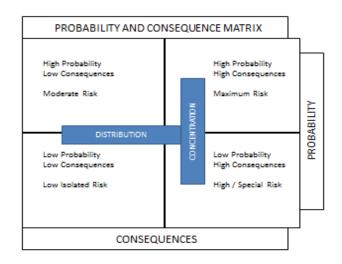
City of Gainesville Citywide Building Summary

²⁷ As defined by NFPA 101-27 High Rise Buildings 3.3.32.7 & Florida Building Code Section 403: High-Rise Buildings

City of Gainesville Building Summary Data UPDATE 2018					
Type Building Count Total Square Footage					
Commercial					
Institutional					
Industrial					
Residential					
Mixed Use					
Total:					

Building Inventory Risk Assessment²⁸

In 2012, a building list was created using data from several sources. Known features were used to assign consequence and probability factors according to the CFAI probability matrix which resulted in the assignment to one of four risk categories for each building: Maximum, High, Moderate, and Low. Any Maximum Risk buildings with sprinkler systems were mitigated to High Risk status.



CFAI Building Risk Category Matrix

²⁸ GFR is transitioning to a revised scoring method for calculating building risk which will be updated in the 2018 SOC.

In 2017, GFR staff began assessing our independent data systems for building information with a goal of integrating building data into relational databases based on Property Appraiser Parcel ID's and unique building ID numbers. This includes three primary groups of data: The building list from 2012; the fire safety inspection database, and pre-plan data (currently in Excel and .pdf). During 2018, GFR Risk Reduction personnel are working with Operations and GFR Information Technology staff toward building data integration. The goal is to convert the old building calculations to and update the formula used in the Building Inspection database. A key component of the process continues to be finalizing an effective automated process for the City Building Department to notify Gainesville Fire Rescue when certificate of occupancies are issued so new buildings can be added to the building database, their Target Hazard calculated for Inspection priority, and an alert sent to the Operations Assistant Chief and District Chief responsible for pre-plans in a timely manner.

	Building Count (082912)	
Risk Category	2018 Update Pending	Distribution
Low Isolated	31,143	96.06%
Moderate	683	2.11%
High	194	0.60%
Special	318	0.98%
Maximum	82	0.25%
Total	32,420	100.00%

Building Distribution by Risk Category

The method used to calculate the Target Hazard value in the Building Inspection database includes these components: Occupancy Class (NFPA 101); Occupancy Load (NFPA 101); Square Feet (NFPA 1); Occupancy Hazard (NFPA 13). The formula does not currently include mitigation factors for fire alerting or fire protection systems but these will be considered in updating the formula. Buildings receive a numerical value which can then be used to identify the risk level of the property.

Risk Category	Building Count Update 2018	Distribution
Low Isolated		
Moderate		
High/Special		
Maximum		
Total		

The US Environmental Protection Agency, under Subtitle A, Section 302, requires agencies to submit emergency plans to their local emergency responder if hazardous materials on-site meet a specific threshold. Gainesville has a number of sites that are classified as 302 sites.

302 Site Locations

FACILITY Updated Sept. 2018	ADDRESS	FMZ
Burkhardt Distributing of Gainesville	6125 NW 18 th Drive	А
CMC Recycling	1508 NW 55 th Place	А
Deerhaven Generating Station	10001 NW 13 th Street	А
Deerhaven Renewable Energy Center	11261 NW 13 th Street	А
H.B. Fuller Construction Products	1913 NW 60 th Lane	А
Murphee Water Treatment Plant	1600 NE 53 rd Avenue	А
NAB GTM	6335 NW 18 th Drive	А
Nicopure Labs	5909 NW 18 th Drive	А
Perma-Fix	1940 NW 67 th Place	А
GRU Commercial Millhopper Master/Prime	4201 NW 53 rd Avenue	B.1
The H.T. Hackney Group	3500 NE 4 th Street	С
Performance Food Group	4041 NE 54 th Avenue	D
SiVance	5002 NE 54 th Place	D
Florida Food Service	5201 NE 40 th Terrace	D.1
Tacachale	1621 NE Waldo Rd	D.2
AT&T	303 West University Ave	G
Coca-Cola Beverages	929 East University Avenue	G
GRU Commercial Central Office	301 SW 5 th Street	G
J.R. Kelly	605 SE 3 rd Street	G
Gainesville Ice Company	510 SE 11 th Avenue	Н
Trademark Metals	817 NE Waldo Rd	Н
Bear Archery	4600 SW 41 st Blvd	I.1
Sam's Club	4001 SW 30 th Place	I.1
Ben Hill Griffin Stadium	245 Gale Lemerand Drive	UF
UF CO-Gen (Duke Energy)	1928 Mowry Road Bldg. #82	UF
UF Health at Shands	1515 SW Archer Rd	UF
UF ODAS	1276 Date Palm Drive	UF
Verizon Wireless Stadium (UF)	157 North South Drive	UF
Bell South	7525 NW 5 th Place	County
Gainesville Golf & Country Club	7300 SW 35 th Way	County
Owens and Minor Distribution	4807 NE 63 rd Avenue	County

Multi-Story "High-rise" Buildings

Gainesville has a number of high-rise²⁹ buildings that should be considered in assessing risk.

Name Updated Sept. 2018	Location	Total SQ FT	Stories	FMZ
Oak Park Highrise	100 NE 8 th Avenue	71,748	6	C
North Florida Regional Medical				
Center	6500 Newberry Road	> 500,000	7	Е
College Manor Bldg 1	1225 SW 1 st Avenue	93,401	6	F
Holiday Inn	1250 W University AV	117,720	6	F
Infusion Technology Center	749 SW 2 nd Avenue	150,000	9	F
Stadium Club	1802 W University AV	~ 64,000	8	F
400 Highrise	400 NW 1 st Avenue	91,938	7	G
Hampton Inn	101 SE 1 st Avenue	88,501	6	G
Paradigm Properties	104 N Main Street	52,182	6	G
Seagle Building	408 W University AV	54,292	12	G
The Standard	1360 W University AV		10	G
Drury Inn & Suites	4020 SW 40 th Blvd	93,919	7	I.1
Lakeshore Towers	2306 SW 13 th Street	131,257	12	K
UF Health Heart & Vascular				
Institute	1505 SW Archer Road			K
UF Health Neuromedicine				
Hospital	1505 SW Archer Road			Κ
UF Health Shands Cancer				
Hospital	1515 SW Archer Road	509,452	10	K
Hilton UF Convention Center	1714 SW 34 th Street	185,536	7	UF
Shands Patient Services				
Building	1600 SW Archer Road	588,570	14	UF
Shands Teaching Hospital	1600 SW Archer Road	446,534	10	UF
UF Beaty Towers East	1365 Museum Road	76,950	12	UF
UF Beaty Towers West	1407 Museum Road	82,810	13	UF
UF Ben Hill Griffin Stadium	245 Gale Lemerand DR	144,100	7	UF
			13 /	
UF Century Tower	375 Newell Drive	10,200	157 ft	UF
UF Dental Science	1395 Center Drive	488,600	14	UF
UF McKnight Brain Institute	1600 SW Archer Road	208,641	7	UF
UF J. Wayne Reitz Union	655 Reitz Union Drive	348,210	6	UF

Multi-Story High-rise Buildings

²⁹ For the purposes of this SOC – "High-rise" refers to buildings six or more stories from ground level.

Educational Facilities³⁰

Educational Facilities

School Name	Location or Information	Student Pop	FMZ
One Room School House	4180 NE 15 th Street K-5	123	А
Flowers Montessori	3111 NW 31 st Avenue	~45	С
Genesis Preparatory	207 NW 23 rd Avenue K-3	66	С
Heart Pine	1001 NE 16 th Ave		С
Laniakea Montessori School	931 NE 16 th Avenue		С
Morning Meadow	813 NW 6 th St		С
Persimmon Early Learning	1121 NW 6 th St		С
Academy			
Sweetwater Branch Academy	1000 NE 16 th Avenue K-11	124	С
Santa Fe College	Institute of Public Safety	SFC unable to	D
	3737 NE 39 th Avenue	provide	
PACE Center for Girls	1010 SE 4 th Avenue	~45	G
Santa Fe College	Downtown Center NW 6 th	SFC unable to	G
	Street/W University Ave.	provide	
Caring & Sharing	1951 SE 4 th Street K-5	124	Н
University of Florida	SW Gainesville	52,286	UF

Public Eleme	Public Elementary Schools ⁴⁰				
Elementary School	Street Address	Student Pop	FMZ		
Name					
Littlewood	812 NW 34 th St	600	В		
W.S. Talbot	5701 NW 43 rd St	655	В		
C.W. Norton	2200 NW 45 th Ave	657	С		
Glen Springs	2826 NW 31 st Ave	410	С		
M.K. Rawlings	3500 NE 15 th St	473	С		
Stephen Foster	3800 NW 6 th St	389	С		
W.A. Metcalfe	1250 NE 18 th St	407	С		
Myra Terwilliger	301 NW 62 nd St	590	E		
J.J. Finley	1912 NW 5 th Ave	473	F		
Charles Duval	2106 NE 8 th Ave	312	Н		
Joseph Williams	1245 SE 7 th Ave	512	Н		

³⁰ Student enrollment information is for the FY13 school year.

Public Middle Schools				
Middle School Name	Address	Student Pop	FMZ	
Howard Bishop	1901 NE 9 th St	649	С	
Westwood	3215 NW 15 th Ave	1015	С	
Abraham Lincoln	1001 SE 12 th St	670	Н	

Public High Schools				
High School Name	Address	Students	FMZ	
Gainesville High School	1900 NW 13 th St	1928	С	
Professional Academies	3000 E University Ave	234	Н	
Magnet at Loften				
P.K. Yonge Laboratory	1080 SW 11 th St	1150	K	
School				

Public Exceptional Student Schools					
School Name	Grades	Address	Student Pop	FMZ	
Fernside Family Services-	Pre-K	3600 NE 15 th St	64	С	
Sidney Lanier- disability	Pre-K-12	312 NW 16 th Ave	115	С	
A. Quinn Jones-high risk	K-12	1108 NW 7 th Ave	108	F	
Horizon- admin	6-12	2802 NE 8 th Ave	117	Н	

Private Schools

Private Schools				
School Name	Grades	Address	Student Pop	FMZ
Cornerstone Academy	PK- 12 th	1520 NW 34 th St	247	С
Newberry Christian Community	PK-12 th	3536 NW 8 th Ave	?	С
School				
St. Patrick Inter-parish School	PK-8 th	550 NE 16 th Ave	316	С
Z.L. Sung SDA School	$2^{nd} - 8^{th}$	2115 NW 39 th Ave	25	С
Star Christian Center and	PK- 7 th	1930 NE Waldo	60	D
Academy		Rd		
Brentwood	PK- 5 th	111 NW 55 th St	230	Е

Institutional Facilities

Hospitals		
Facility Name	Address	FMZ
North Florida Regional Medical Center	6500 Newberry Road	E
UF Health at Shands	1515, 1505, 1600 SW Archer Rd	K, UF
Malcolm Randall Veteran's Medical Center	1601 SW Archer Rd	K

Nursing Care, Assisted Living Facilities, Rehabilitation Centers

Nursing Care, Assisted Living, Rehab Updated Sept. 2018			
Facility Name	Address	FMZ	
Clare Bridge of Gainesville	4607 NW 53 rd AV	B.1	
Sterling House	4601 NW 53 rd AV	B.1	
The Atrium	2431 NW 41 st ST	B.1	
Tacachale	1621 NE Waldo Road plus Cottage Addresses	D.2	
Brookdale Southwest	1001 SW 62 nd Blvd	E	
Palm Garden of Gainesville	227 SW 62 nd Blvd	E	
Arbours at Tumblin Creek	1303 SW 13 th ST	F	
The HONOR Center for Veterans	1604 SE 3 rd AV	Н	
Signature Healthcare of Gainesville	4000 SW 20 th AV	I.1	
Plaza Health and Rehab	4842 SW Archer RD	I.4	
Park Meadows Health and Rehabilitation	3250 SW 41 st PL	J.1	
Oak Hammock Pavilion	5100 SW 25 th Blvd	J.2	
Parkland Care Center	1000 SW 16 th AV	K	
Meridian Behavioral Health	4310 SW 13 th ST	County	
UF Health Florida Recovery Center	4001 SW 13 th ST	County	

Correctional Facilities

Correctional Facilities

Facility Name / Function	Address	Size	Capacity or Population ³¹	FMZ
Alachua County Jail – Adult	3333 NE 39 th	314,000 sf	1,148 beds	D
Male and Female Inmates	Avenue	Multiple		
		buildings		
Alachua County Work Release	3371 NE 39 th	Part of Alachua	Part of	D
– Minimum Security Detention	Avenue	County Jail	Alachua	
		-	County Jail	
Alachua Regional Juvenile	3440 NE 39 th	10,000 sf	48 beds	D
Detention Center	Avenue	per GFR Pre-fire		
		plan		
Gainesville Correctional	2845 NE 39 th	10,634 sf	400+	D
Institution – FACILITY	Avenue	per GFR Pre-fire		
CLOSED MARCH 2012 –		plan		Split
Reopened 2014 as Grace				2014 as
Marketplace / Homeless				D.3
Services				
Santa Fe Work Release Center	2901 NE 39 th	6,300 sf	131 ³²	D
	Avenue	per GFR Pre-fire		
		plan		

³¹ Inmate capacity obtained from facility websites³² Inmate Population as of July 2012 Florida Dept. of Corrections

Risk Assessment Components

Probability and Consequence

Community risk assessment is based on the *probability* of an event occurring and the *consequences* to life and property. These factors can be influenced by the unique characteristics of the community which include, but are not limited to, the age, distribution, and socio-economic conditions of its residents; additional risks to and from transient workforce and tourist populations; the types of construction, ages and sizes of buildings and their uses; and regional impacts from weather and other wide-scale risks as identified in the comprehensive emergency plan.

Risk Categories for Calls for Service

Calls for service are grouped into four risk categories: Fire, Medical, Rescue, and Special Hazard Risks, e.g. hazardous materials incidents which are further defined with four levels: Low, Moderate, High, and Maximum/Special. A *critical task matrix* is established based on the combinations of risk categories and levels to guide GFR's Standards of Cover service level objectives for deploying an *effective response force* or ERF for each category. Response performance to these risks helps the agency study the effectiveness of GFR's *distribution* (location of stations throughout the jurisdiction) and *concentration* (number and type of resources available within a station). In 2014, some separate risk categories were created to help identify the highest risk medical calls entered with EMD determinants Delta and Echo (EMS D), aircraft incidents (ARFF), and weather-related incidents (Weather) more easily. During the course of a year, GFR does not typically have enough responses to Rescue and Special Hazard calls to calculate 90th percentile performance; however, performance for Moderate/High/Maximum Risk Structure Fires and EMS D Risk Medical calls are published in GFR's Annual Compliance Report for the Commission on Fire Accreditation International.

Fire Risk – Low (FRL)	Fire Risk – Moderate (FRM)	Fire Risk – High (FRH)	Fire Risk – Maximum/Special (FRS)
Medical Risk - Low	Medical Risk –	Medical Risk – High	Medical Risk –
(MRL)	Moderate (MRM)	(MRH)	Maximum/Special (MRS)
Rescue Risk – Low (RRL)	Rescue Risk –	Rescue Risk – High	Rescue Risk –
	Moderate (RRM)	(RRH)	Maximum/Special (RRS)
Special Hazard Risk –	Special Hazard Risk –	Special Hazard Risk –	Special Hazard Risk –
Low (SHRL)	Moderate (SHRM)	High (SHRH)	Maximum/Special (SHRS)

The 16 risk categories applied to calls for service incidents

Call classification occurs in two phases. In the first phase, call-takers from the Alachua County Combined Communications Center (CCC) enter a call for service into the computer aided dispatch (CAD) system based on a CAD Problem Type from either the Emergency Medical Dispatch (EMD) or the Emergency Fire Dispatch (EFD) protocols. These CAD Problem Types have response plans based on the Critical Task Matrix. Once units respond to the call and return to the station, non-EMS calls are coded with a National Fire Incident Reporting System (NFIRS) Incident Type code by GFR personnel. EFD and NFIRS problem type codes are not a one-to-one match, so in many cases how a call is coded at dispatch may be different than how it is verified by responders. This can make measuring performance a challenge: Call Processing along with turnout and travel for *distribution* (performance of first arriving unit) are measured on data sets based on how a call was categorized at dispatch whereas *concentration*, which is the performance to get all personnel on scene for the ERF is based on how the call was verified. For example, call processing and distribution performance for calls dispatched as structure fires may be based on a set of several hundred incidents; however, perhaps less than 25% of those incidents may be verified structure fires where the units comprising the ERF arrived on scene where performance for concentration can be measured.

Of additional concern is the classification of medical calls. The NFIRS system does not provide a detailed coding system that can accurately reflect the level of detail in call coding used by the EMD protocol. Medical incidents are coded with chief complaints that have determinant levels of severity; for example, a chief complaint of Chest Pain may be coded as E10 and have an additional determinant, such as E10A, E10C or E10D with A being least severe and D being most severe. To report on historical responses to medical and rescue risks at this level of detail, GFR must use the CAD problem types, not an NFIRS incident type. Tables cross-referencing Risk Categories, NFIRS, and CAD incident types can be found in Appendix E and Appendix E.³³

Finally, GFR's service area receives automatic aid from Alachua County Fire Rescue (ACFR) units. If an ACFR unit responds on the call and a GFR unit does not, GFR will not have any NFIRS report coding, only the CAD problem type coding.

Further compounding challenges in aggregating data for risk studies was a significant change in December 2016 when the Combined Communications Center adopted the Emergency Fire Dispatch (EFD) protocol. This changed the classification of many responses, such as vehicle crashes, carbon

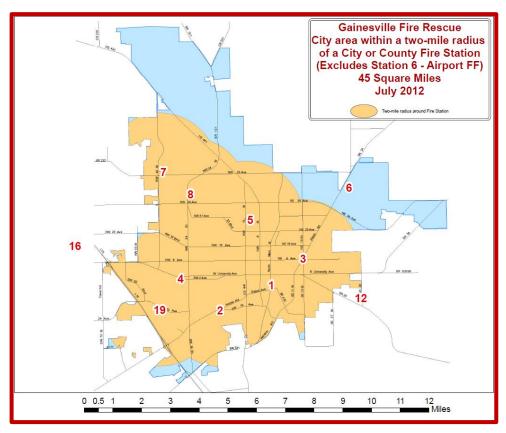
³³ In 2014, a separate risk category for medical incidents called "EMS D" for EMS calls with EMD determinant D or E, indicating a critical emergency, perhaps life-threatening was added as well as an ARFF category for aircraft incidents.

monoxide alarms, and other non-EMS calls. GFR is in the process of updating cross-reference tables to address this comprehensive change.

Distribution and Concentration of Fire Apparatus

The City of Gainesville has nine city fire stations and one county fire station located within the service area. Automatic aid is provided from additional county fire stations on the perimeter of the service area. The department uses a two road-mile coverage area to identify properties located within the NFPA 1710 four-minute response time from a fire station. This distance was selected using an assumption that responding apparatus could average 30 miles per-hour during their response. Using this assumption in our analysis, the City of Gainesville currently has approximately 50 square miles or 80% of its jurisdiction within a two-mile radius of a city or county fire station³⁴. Station 6 is not included at this time due to its assignment as an airport rescue and firefighting station.





³⁴ Calculated with two-mile buffers around each station using ESRI ARCMap.

City Fire Stations:

Station 1: 525 S Main ST: Engine 1, Tower 1, Squad 1 (EMS – Rescue), District 1
Station 2: 2210 SW Archer RD: Engine 2, Tower 2, Hazmat 2 (in tandem with Tower 2)
Station 3: 900 NE Waldo RD: Engine 3
Station 4: 10 SW 36th ST: Engine 4
Station 5: 1244 NW 30th AV: Engine 5
Station 6: 3638 NE 39th AV: Crash 61, Crash 63
Station 7: 5601 NW 43rd ST: Engine 7
Station 8: 3223 NW 42nd AV: Quint 8, District 2
Station 9: 4213 SW 30th AV: Quint 9

County Fire Stations supporting two-mile coverage areas:

Station 12 (60): 1200 SE 43^{rd} ST: Engine 12 Station 16 (23): 1800 Ft. Clarke BD: Quint 16, Squad 16 Station 19 (80): 2000 SW 43^{rd} ST: Engine 19 (inside the city limits)

Unit Availability:

Fire Rescue personnel spend their time completing a variety of tasks throughout the day, such as inspection and inventory of supplies; individual and company training; multi-company drill training; hydrant testing; hosting public education station tours; testing fire hose; cleaning and maintaining their safety equipment, fire stations, and apparatus; and many other duties. Throughout most of these activities, they remain *available* for dispatch to calls for service.

Gainesville Fire Rescue and Alachua County Fire Rescue units are dispatched using a TriTech Computer Aided Dispatch (CAD) system that utilizes *quickest unit dispatch*. This means that units are selected for dispatch not based on first due territories, but on their current locations as recorded by an automated vehicle location (AVL) system using GPS positioning and the roadway features, such as direction and speed limit, available to the system to calculate travel times. As a result, studies of availability and reliability based on how frequently units respond from within their first due territories could inaccurately portray the effectiveness of the dispatch system. Units may be dispatched from any location in the city as they are traveling to and from training, returning from multi-company calls in other territories, and completing other assignments outside of their first due territories. As a result, availability will be reported on a citywide basis for each apparatus that has a

primary responsibility to respond with advanced life support capabilities. Specific studies may be directed to assess performance of individual companies in designated areas as needed to aid in planning for performance objectives.

To assess what percentage of time units are available for dispatch, the incident and unit records for 2011 were compiled for each unit, with the exception of the aircraft firefighting units and district chiefs. The amount of time committed to responding to calls, on-scene activities, and activities that are classified as "out of service" for the purposes of dispatch were totaled. Activities that are counted as "out of service" include hose testing, busy at the hospital, and delayed response of 10 minutes or more. When a unit is checked out on a delayed response, the automated dispatch system evaluates the projected total time of the delayed unit by combining the pre-programmed time delay with the projected travel and compares it to the projected travel for the next quickest unit. The CAD system then recommends the unit with the least projected travel time.

Gainesville Fire Rescue units are currently available on-shift 24 hours per day, seven days per week.

Station	Unit	% Time on Calls*	% Total Time Unavailable**	% Time Available for Dispatch
1	Engine 1	5%	5%	95%
1	Tower 1 / Truck 1 / Quint 1	3%	4%	96%
1	Squad 1	9%	10%	90%
2	Engine 2	9%	9%	91%
2	Tower 2 / Truck 2 / Quint 2	3%	5%	95%
3	Engine 3	10%	10%	90%
4	Engine 4	6%	6%	94%
5	Engine 5 / Truck 5 / Quint 5	8%	8%	92%
7	Engine 7	6%	7%	93%
8	Quint 8 / Truck 8	5%	5%	95%
ACFR 19	Engine 19	10%	10%	90%
	All Units	7%	7%	93%

2012 Unit Availability Percentages

*Time on calls runs from time the unit was dispatched until unit went available

**A combination of time on calls plus time out of service. This includes the following statuses: 10 minute delay, hose testing, busy on hospital floor, and out of service. Instances where units were OOS for 24 hours or greater were excluded from this analysis.

Unit Reliability:

Unit reliability studies provide insight into how frequently units are responding within their home territories and how often other units are coming into their territories. A study of unit responses in GFR's First Due Territories in the city limits of Gainesville during 2017 revealed that Station 3's territory had a response load of nearly 5,000 of which Engine 3, the only company in that area ran 3,255. Even though 91% of Engine 3's responses were within their home territory, they were only able to respond to 65% of the workload in their territory. In June 2018, the Fire Chief implemented a peak unit two-person squad to improve reliability in Territory 3 and for the units responding from Station 1 and Station 5 into Territory 3. This will also reduce the amount of unit responses received from automatic aid at ACFR Station 12 (60).

UNIT/TERR of Resp 2017	ST 1	ST 2	ST 3	ST 4	ST 5	ST 7	ST 8	ST 9	Total	% in Home Terr
E1	1139	198	285	15	120	1	5	16	1779	64%
Q1/TK1/TW1	676	168	318	23	132	4	14	46	1381	49%
SQ1	1911	194	523	19	162	3	19	14	2845	67%
E2	107	1656	17	39	9	1	3	618	2450	68%
Q2/TR2/TW2	87	615	27	58	19	1	7	425	1239	50%
HZ2	53	30	44	40	26	7	28	18	246	12%
E3	238	16	3255	4	66	1	6	2	3588	91%
SQ3	5		31	2			1		39	79%
E4	26	180	9	1287	27	13	43	136	1721	75%
E5/Q5	163	31	393	30	1740	20	184	2	2563	68%
E7	1	2	9	360	36	687	209	3	1307	53%
Q8	23	14	31	144	193	122	997	15	1539	65%
SQ2/SQ9	10	89	10	54	6	2	14	1176	1361	86%
City Unit Response Total	4439	3193	4952	2075	2536	862	1530	2471	22,058	1
Responses by County Units	ST 1	ST 2	ST 3	ST 4	CT E	ST 7	ST 8	ST 9	Total	1
	20	51.2	277	514	ST 5 6	517	518	21.9	10tal 312	
E12/E60	20	4		2	1		3	2		
E15/E81	1	9	2	2	1	-	1	32	48	
E17/E24		1	1	3	1	5	2	2	15	
E19/E80	4	65	2	132		3	2	896	1104	
E21	1		2			6	8		17	
Q16/Q23	2	4	1	192	2	6	8	107	322	
SQ16/SQ23/TK16/TK23	3	9	5	205	2	12	4	53	293	
County Unit Response Tota	31	92	290	534	12	32	28	1092	2111	

Responses Inside the City Limits of Gainesville 2017 by GFR and ACFR Units for Reliability
(excluding District Chiefs, ARFF, Special Event, and Hurricane Response)

Risk Assessment by Fire Management Zones

The City of Gainesville has established Fire Management Zones to analyze the community's risk profile. Examples of FMZs include; northeast industrial parks and the Gainesville Regional Airport (FMZ-D); the Florida Innovation HUB, downtown, and residential areas adjacent to the University of Florida (FMZ-F); East Gainesville Residential (FMZ-H); student apartment zone (FMZ-J); and, the university campus (FMZ-UF).

A profile of each FMZ was developed including population estimates; ³⁵ economic factors; ³⁶ transportation issues, including known gated communities with limited access; building information; ³⁷ incident history; ³⁸ and special risks such as those posed by facilities using reportable quantities of hazardous materials or those classified as extremely hazardous substances. ³⁹ Information on citywide features such as climate and elevation is not repeated at the FMZ level. A list of buildings that are presently rated as "maximum" for fire risk is included in each FMZ profile. These buildings were further evaluated in FY13 during a detailed community risk assessment and through the fire safety inspection program. Each FMZ profile also includes a report on the historical frequency of "priority" emergency medical calls, health care facility transfers, falls, and lift assists.

A summary of interfacility transfers, which continue to impact GFR's response demand, and a report of calls dispatched in the structure/building fire category in each FMZ are provided at the beginning of the Risk Assessment.

Finally, Appendix F: Historical Service for Fire Management Zones provides data on the frequency of all fire and non-fire risk events in each FMZ.

³⁵ U.S. Census Bureau, 2010 Report

³⁶ U.S. Census Bureau http://quickfacts.census.gov/qfd/states/12/1225175.html

³⁷ GFR Building Database

³⁸ TriTech CAD system beginning 4/14/09.

³⁹ Alachua County Department of Environmental Protection

Inter-Facility Transfers Within FMZs

In 2017, GFR units were dispatched to over 1,400 requests for inter-facility transfers within the city limits of Gainesville.

Over 72% of those requests occurred at seven facilities:

195	FMZ D.2	1621 NE Waldo Road	Tacachale
178	FMZ J.1	3250 SW 41 st Place	Park Meadows
163	FMZ UF	1549 Gale Lemerand Dr	UF Shands Medical Plaza/Cancer Center
136	FMZ E	227 SW 62 nd Blvd	Palm Garden
134	FMZ K	1000 SW 16 th Avenue	Parklands Rehabilitation and Nursing
132	FMZ I.4	4842 SW Archer Rd	Gainesville Health Care Center
98	FMZ I.1	4000 SW 20th Avenue	Signature HealthCare of Gainesville

Plans are still in the development phase for a facility at 2002 NW 13th Street in FMZ C of a type yet to be determined. As of October 2018, they are proposing a 70-plus apartment assisted living unit.

Calls Dispatched as Structure Fires by FMZ

Structure / Building Fire call types were changed from BLD... to EFD F69 Types 12/6/16.

Calls Dispatched as Building Fires or in the EFD Structure Fire Group F69	2015	2016	2017
FMZ A	7	2	10
BLDCOM BUILDING FIRE-COMM	5	2	
BLDRES - BLDG FIRE-RESIDENTIAL	2		
F69 Com-Lg Struc/			7
F69 Fire Out/			1
F69 Resd Struc Fire/			2
FMZ B.1	9	9	21
BLDCOM BUILDING FIRE-COMM	3	4	
BLDINS INST BLDG FIRE		1	
BLDRES - BLDG FIRE-RESIDENTIAL	6	4	
F69 - Structure Fire			1
F69 Appliance Fire/			1
F69 Com-Lg Struc/			2
F69 Odor of Smoke Indoors			8
F69 Resd Struc Fire/			9
FMZ B.2	1	0	1
BLDRES - BLDG FIRE-RESIDENTIAL	1		
F69 Resd Struc Fire/			1
FMZ B.3	6	8	10
BLDCOM BUILDING FIRE-COMM	2	1	
BLDRES - BLDG FIRE-RESIDENTIAL	4	7	
F69 Com-Lg Struc/			4
F69 Fire Out/			1
F69 Odor of Smoke Indoors			1
F69 Resd Struc Fire/			4
FMZ C	55	48	59
BLDCOM BUILDING FIRE-COMM	26	16	
BLDINS INST BLDG FIRE	7	4	
BLDRES - BLDG FIRE-RESIDENTIAL	22	25	
F69 - Structure Fire		1	3
F69 Appliance Fire/			1
F69 Com-Lg Struc/		1	19
F69 Com-Lg Struc/PI/			4
F69 Fire Out/			4
F69 High Life Haz			2
F69 Odor of Smoke Indoors			4

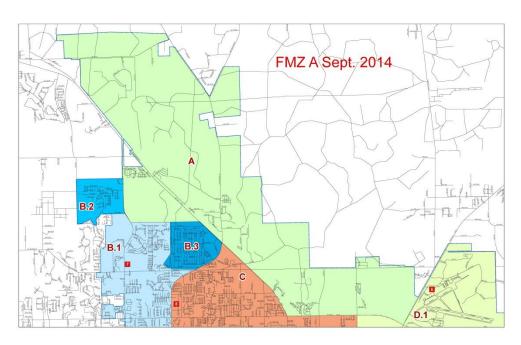
F69 Resd Struc Fire/		1	21
F69 Sm Non-Dwelling/			1
FMZ D.1	15	14	12
BLDCOM BUILDING FIRE-COMM	7	7	
BLDINS INST BLDG FIRE	1	1	
BLDRES - BLDG FIRE-RESIDENTIAL	7	2	
F69 - Structure Fire			1
F69 Com-Lg Struc/		2	4
F69 Fire Out/			1
F69 Odor of Smoke Indoors			2
F69 Resd Struc Fire/		2	4
FMZ D.2	1	1	2
BLDINS INST BLDG FIRE	1	1	
F69 High Life Haz			2
FMZ D.3	0	0	0
FMZ E	9	15	23
BLDCOM BUILDING FIRE-COMM	7	8	
BLDINS INST BLDG FIRE	2	1	
BLDRES - BLDG FIRE-RESIDENTIAL		2	
F69 - Structure Fire			1
F69 Com-Lg Struc/		1	10
F69 Fire Out/			2
F69 High Life Haz			4
F69 Odor of Smoke Indoors		1	3
F69 Resd Struc Fire/		2	2
F69 Structure - Burned Food			1
FMZ F	12	16	29
BLDCOM BUILDING FIRE-COMM	10	11	
BLDRES - BLDG FIRE-RESIDENTIAL	2	3	
F69 - Structure Fire		1	1
F69 Com-Lg Struc/			12
F69 Com-Lg Struc/PI/			1
F69 Fire Out/			3
F69 High Life Haz			1
F69 Odor of Smoke Indoors		1	4
F69 Resd Struc Fire/			7
FMZ G	8	20	19
BLDCOM BUILDING FIRE-COMM	4	12	
BLDINS INST BLDG FIRE		1	
BLDRES - BLDG FIRE-RESIDENTIAL	4	7	
F69 Com-Lg Struc/			11

F69 High Life Haz1F69 Odor of Smoke Indoors4F69 Resd Struc Fire/3FMZ H2224BLDCOM BUILDING FIRE-COMM48BLDINS INST BLDG FIRE11BLDRES - BLDG FIRE-RESIDENTIAL1712F69 - Structure Fire33F69 Appliance Fire/11F69 Com-Lg Struc/PI/11F69 Com-Lg Struc/PI/13F69 Odor of Smoke Indoors11F69 Odor of Smoke Indoors11F69 Resd Struc Fire/111F69 Resd Struc Fire/111F69 Sm Non-Dwelling/111F69 Sm Non-Dwelling/111FMZ I.1213143BLDCOM BUILDING FIRE-COMM1824BLDINS INST BLDG FIRE11F69 - Structure Fire12F69 Com-Lg Struc/225	
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F69 Com-Lg Struc/ 2 25	
F69 Com-Lg Struc/PI/ 2	
F69 Fire Out/ 5	
F69 High Life Haz 1	
F69 Odor of Smoke Indoors 6	
F69 Resd Struc Fire/ 2	
FMZ 1.2 0 0 0	
FMZ 1.4 0 0 0	
FMZ J.1 18 21 38	
BLDCOM BUILDING FIRE-COMM 16 14	
BLDINS INST BLDG FIRE 2	
BLDRES - BLDG FIRE-RESIDENTIAL 2 3	
F69 - Structure Fire 3	
F69 Com-Lg Struc/ 1 25	
F69 Fire Out/ 1 1	
F69 High Life Haz 3	
F69 Odor of Smoke Indoors 5	
F69 Resd Struc Fire/PI/	
FMZ J.2 1 0 1	
BLDINS INST BLDG FIRE 1	

F69 High Life Haz			1
FMZ K	20	12	24
BLDCOM BUILDING FIRE-COMM	14	11	
BLDINS INST BLDG FIRE	3		
BLDRES - BLDG FIRE-RESIDENTIAL	3		
F69 Com-Lg Struc/			14
F69 Com-Lg Struc/HZ/			1
F69 High Life Haz		1	3
F69 Odor of Smoke Indoors			5
F69 Resd Struc Fire/			1
FMZ UF	14	17	14
BLDCOM BUILDING FIRE-COMM	10	14	
BLDINS INST BLDG FIRE	4	1	
F69 Com-Lg Struc/		1	10
F69 Com-Lg Struc/HZ/			1
F69 Fire Out/			1
F69 Odor of Smoke Indoors			1
F69 Resd Struc Fire/			1
F69 Struc Over Water/		1	

FMZ Profiles

Fire Management Zone A



Profile

16.01 square miles Population of 2,759 with a density of 172 individuals per square mile: RURAL Median household income by census tract ranges from \$35,878 to \$46,308

Transportation Issues

US 441, SR 121, SR 222 CSX Rail Spur servicing the Deerhaven Power Plant for transportation of coal No navigable waterways. Contains the GRU well field.

Limited Access – Gated Communities

Location	Address	Туре	FMZ
	NW 43rd Street		
Turkey Creek Forest	Entrance	Subdivision	A

Community Risk Assessment Features

Geospatial

Zone abuts both Alachua County and City of Alachua Planned residential development of approximately 1800 with land for facilities to house public services responders (Station 9) Sewer, utilities, and hydrant systems in place to support growth Topography

Limited road access - majority of area is open urban interface Flood threat: Minimal- small zone in undeveloped area Development and Population Growth

Rural Classification Low population density Potential for both commercial and residential growth

Age Distribution

<5 years old: 8.19% 5-17years old: 15.80% 18-21 years old: 4.57% 22-29 years old: 9.86% 30-39 years old: 11.24% 40-49 years old: 10.29% 50-64 years old: 17.87% 65+ years old: 22.18%

Transient population

Work Force impact – medium Recreation includes municipal golf course Multiple major state roads with seasonal impact Low impact from educational attendance

FMZ A Building Make-up						
Туре	Building Count	Total Square Feet	Sprinklered			
Commercial	317	3,494,886	65			
Institutional	4	20,440	3			
Industrial	67	701,970	13			
Residential	953	1,778,329	12			
Mixed Use	1	41,664	0			
Total:	1,342	6,037,289	93			

FMZ A Building Risk by Probability/Consequence Category				
Risk Category	Building Count	Distribution		
Low Isolated	1,278	95.23%		
Moderate	52	3.87%		
High	1	0.07%		
Special	9	0.67%		
Maximum	2	0.15%		
Total	1,342	100.00%		

FMZ A Buildings with Maximum Probability/Consequence Category				
Building Name	Address			
Murphree Water Treatment, Bldg 6	1600 NE 53rd Ave			
Royal Cup Coffee Manufacturing, Bldg 1	1901 NW 67th Pl			
Deerhaven Renewable Generating Station (GREC)	11201 NW 13 th ST			

FMZ A is primarily served by stations 3, 5, 7, and 8

	FMZ A Priority EMS Calls as Dispatched in CAD						
Code	Description	2013	2014	2015	2016	2017	
E 06	Breathing Problems	63	60	72	89	75	
E 09	Cardiac / Respiratory Arrest	7	8	4	10	6	
E 10	Chest Pain	62	54	57	51	61	
E 15	Electrocution	0	0	0	0	0	
E 19	Heart Problems	8	12	5	6	10	
E 28	Stroke / CVA	8	14	19	21	14	
E 31	Unconscious / Fainting	41	45	46	32	38	

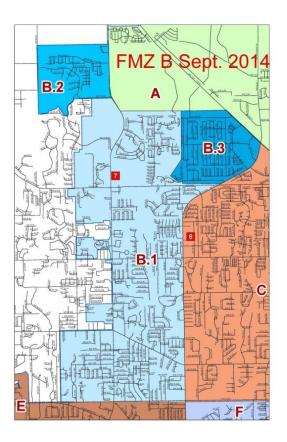
FMZ A HCF Transfers, Falls and Lift Assists as Dispatched in CAD					
Code	Description	2015	2016	2017	
HCF	Health Care Facility Transfers	0	0	0	
E17	Falls/Back Injury	52	36	48	
E17A4	Falls/Lift Assist	21	25	29	

FMZ A High Call				
Name	Address	2012	2013	2014
Turkey Creek Forest	8620 NW 13 th St	142	128	128
Pine Forest/Cambridge	NE 1 st TR/NE 2 nd WY/NE	84	86	110
Area	39th PL/NE 42nd PL			
Meadowcrest Apartments	110 NW 39 th Av	55	51	35
Whitney Manufactured	8401 NW 13 th St	38	40	35
Home Park				
Lewis Place Apartments	4121 NE 15 th St	34	26	34

Identified Special Risks

Deerhaven Renewable Energy Center and Coal-fired Power Plant Water Treatment Facility (302 Site) Ferrell Compressed Liquefied Propane Gas Distribution Center Permafix Hazardous Waste Reclamation Facility (302 Site) GRU Operations Facility (302 Site) Turkey Creek Retirement Community

Fire Management Zone B



Modifications

In 2014, Fire Management Zone B was subdivided to aid in travel studies in two areas of concern. The Blues Creek area on the far north end of the zone was reclassified as B.2 and the Northwood Oaks and Pines area which has a significant amount of traffic calming devices was reclassified as B.3. Statistics for these areas will be studied for 2014 and published in the next update.

Profile

7.73 square miles Population of 18,325 with a density of 2,369 individuals per square mile: URBAN Median Household Income by census tract ranges from \$41,903 to \$76, 375

Transportation Issues

Pieces of four state roads and multiple local roads No navigable waterways although there are numerous established creeks and streams

FMZ B Limited Access – Gated Communities

Location	Address	Туре	FMZ
Breckenridge	3700 NW 39th Avenue	Subdivision	В
Hunter's Crossing	4830 NW 43rd Street	Apartments	В
Kelston Lane	1000 NW 43rd Street	Subdivision	В
Lake Crossing	4000 NW 51st Street	Apartments	В
Parkwest	3900 NW 8th Avenue	Subdivision	В
Pelham Place	4000 NW 30th Place	Subdivision	В
Pinewood Terrace	4229 NW 43rd Street	Apartments	В
Willowcroft	3500 NW 16th Blvd	Subdivision	В

Community Risk Assessment Features

Geospatial

Adjacent to Alachua County and City of Alachua Sewer, utilities, and hydrant systems in place to support growth Topography

Local roads present hurdles associated with neighborhood draining engineering Flood threat: Minimal: creek beds through residential areas Elevation: One significant elevation change at Devil's Millhopper Sink nature park.

Development and Population Growth

Urban Classification High Population Density Medium potential for residential growth

Age Distribution:

<5 years old: 5.52% 5-17years old: 14.05% 18-21 years old: 4.69% 22-29 years old: 12.11% 30-39 years old: 12.33% 40-49 years old: 13.05% 50-64 years old: 22.17% 65+ years old: 16.20%

Transient Population

Work Force – medium Several county and state parks located within this zone Local residential road matrix with medium traffic

FMZ B Building Make-up					
Туре	Building Count	Total Square Feet	Sprinklered		
Commercial	238	2,014,472	126		
Institutional	71	845,426	18		
Industrial	5	11,581	3		
Residential	6,639	17,100,553	25		
Total:	6,953	19,972,032	172		

FMZ B Building Risk by Probability/Consequence Category				
Risk Category	Count	Distribution		
Low Isolated	6,872	98.84%		
Moderate	59	0.85%		
High	5	0.07%		
Special	9	0.13%		
Maximum	8	0.12%		
Total	6,953	100.00%		

FMZ B Buildings with Maximum Probability/Consequence Category				
Building Name	Address			
Pleasant Hill Missionary Church	2611 NW 68th Ave			
Vineyard Christian Fellowship, Bldg 1	3536 NW 8th Ave			
Vineyard Christian Fellowship, Bldg 2	3536 NW 8th Ave			
Vineyard Christian Fellowship, Bldg 4	3536 NW 8th Ave			
Vineyard Christian Fellowship, Bldg 5	3536 NW 8th Ave			
Pine Grove Baptist Church, Bldg 1	4200 NW 39th Ave			
St Michael's Episcopal Church	4315 NW 23rd Ave			
Harvest Christian Church	4820 NW 34th St			

FMZ B is primarily served by stations 4, 7, and 8

	FMZ B Priority EMS Calls as Dispatched by CAD (B.1/B.2/B.3)						
Code	Description	2013	2014	2015	2016	2017	
E 06	Breathing Problems	136	141	132/10/25	106/7/42	170/12/37	
E 09	Cardiac / Respiratory Arrest	17	20	12/3/6	25/0/6	24/3/4	
E 10	Chest Pain	145	126	92/6/26	89/2/37	90/3/30	
E 15	Electrocution	0	0	0	0	0	
E 19	Heart Problems	27	32	27/0/2	20/1/9	22/3/4	
E 28	Stroke / CVA	44	49	41/0/10	61/0/7	53/3/11	
E 31	Unconscious / Fainting	118	135	108/1/29	128/4/28	126/5/30	

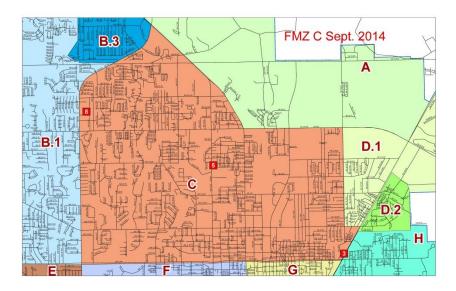
FMZ B HCF Transfers, Falls and Lift Assists as Dispatched in CAD B.1/B.2/B.3						
Code	Description	2015	2016	2017		
HCF	Health Care Facility Transfers	33/0/0	67/0/0	75/0/0		
E17	E17 Falls/Back Injury 241/6/14 219/4/23 205/7/18					
E17A4	Falls/Lift Assist	76/4/3	82/2/4	109/1/3		

FMZ B High Call Volume Locations					
Name	Address	2012	2013	2014	
Northwood	FMZ B.3	NA	306	319	
Oaks/Pines/Pineridge					
Pine Ridge	NW 58 th Ave, 23 rd Ter, NW 25th Ter, NW 57 th Pl	81	See B.3	See B.3	
The Atrium	2431 NW 41 st St	173	180	225	
Clare Bridge Assisted Living	4607 NW 53 rd Av	43	37	89	
Blues Creek	FMZ B.2	NA	62	64	
Sterling House	4601 NW 53 rd Av	55	71	60	
Pinewood / Pinewood Terrace	4151 NW 43 rd St/4229 NW 43 rd St	31	28	32	
Walmart Super Center	FMZ B.3 5700 NW 23 rd ST			31	
Carespot Urgent Care	3925 NW 43 rd St	35	51	23	
Hunters Crossing Apts	4830 NW 43 rd St	30	28	22	
Senior Healthcare at Crown Pointe	2205 NW 40 th Ter	22	11	22	
Shands Medical Group – Magnolia	4740 NW 39 th Pl	23	17	17	
Millhopper Pines	1925 NW 43 rd St	24	14	13	

Identified Special Risks

City Fire Station 7 Utility Sub-Station Utility Command and Control Center Several elementary schools

Fire Management Zone C



Profile

10.49 square miles Population of 26,882 with a density of 2563 individuals per square mile: URBAN Median household income by census tract ranges from \$20,947 to \$52,383

Transportation Issues

Six state roads and multiple local and residential routes exist within the zone

A rail spur is in place connecting the Kopper's superfund site property for transport of treated utility poles- currently business is closed

Several established creek beds within area

Limited Access- Gated Communities					
Location	Address	Туре	FMZ		
Cobblestone	2800 NW 23rd Blvd	Apartments	С		
Foxgrove	2400 NW 26th Place	Subdivision	С		
Gainesville Condominiums	1715 NW 23rd Avenue	Condo	C		
Madison Pointe (formerly Country					
Manor)	2701 NW 23rd Blvd	Apartments	С		
Oak Park	600 NW 24th Avenue	Apartments	С		

Community Risk Assessment Features

Geospatial

Zone is entirely bordered by the City Of Gainesville Kopper's superfund site property remains poised for remediation of arsenic levels within soil. Documents related to the Project can be found on the Alachua County website: <u>http://cabotkoppersdocs.alachuacounty.us/</u>

Topography

Residential road matrix impacts direct response; numerous dead end roads and non-connecting streets. Many narrow streets in northern area of zone. Traffic calming devices installed throughout area.

Some urban interface areas with several isolated parks

Disaster Exposure

Large creek running through zone with areas within 100-year flood zone

Development and Population Growth

Urban Classification High Population Density Medium potential for commercial and residential growth

Age Distribution:

<5 years old: 6.21% 5-17years old: 13.08% 18-21 years old: 7.23% 22-29 years old: 17.66% 30-39 years old: 13.74% 40-49 years old: 11.70% 50-64 years old: 19.48% 65+ years old: 10.92%

Transient Population

Work Force – medium Several state roads and residential matrix within the area Three Fire Stations Senior recreational facility, several parks and public pools Multiple elementary schools and large high school

FMZ C Building Make-up						
Туре	Building Count	Square Feet	Sprinklered			
Commercial	678	4,961,016	131			
Institutional	269	1,865,896	32			
Industrial	125	969,775	41			
Residential	9,448	22,276,316	95			
Mixed Use	1	114,392	1			
Total:	10,521	30,187,395	300			

FMZ C High Rise Buildings				
Name	Stories	Sq Feet	Address	Туре
Oak Park Highrise	6	71,748	100 NE 8 th Avenue	Institutional

FMZ C Building Risk by Probability/Consequence Category			
Risk Category	Count	Distribution	
Low Isolated	10,297	97.87%	
Moderate	119	1.13%	
High	51	0.48%	
Special	28	0.27%	
Maximum	26	0.25%	
Total	10,521	100.00%	

FMZ C Buildings with Maximum Probability/Consequence			
Building Name	Address		
Highlands Presbyterian Church	1001 NE 16th Ave		
US Post Office: Main St	1321 N Main St		
Spirit of Faith Christian Center	1414 NE 23rd Ave		
Gainesville Christian Center	1433 NE 16th Ave		
Passage Family Church	2020 NE 15th St		
Genesis Preparatory School	207 NW 23rd Ave		
SL Sung Seventh Day Adventist School	2115 NW 39th Ave		
Seventh Day Adventist Church	2115 NW 39th Ave		
New Creation Fellowship Church	2400 NE 15th St		
Highland Missionary Baptist Church	2600 NE 15th St		
Creekside Community Church, Bldg 1	2640 NW 39th Ave		
Creekside Community Church, Bldg 2	2640 NW 39th Ave		
Gainesville Chinese Christian Church	2850 NW 23rd Blvd		
First Church of Christ, Scientist	3010 NW 16th Ave		
Parkview Baptist Church	3403 NW 13th St		
Parkview Baptist Church School, Bldg 1	3403 NW 13th St		
Ridgeview Baptist Church	3508 NW 19th St		
Ridgeview Baptist Church School, Bldg 2	3508 NW 19th St		

Gethsemane Lutheran Church	4011 NW 34th St
Ignite Life Center School, Bldg 1	404 NW 14th Ave
Ignite Life Center School, Bldg 5	404 NW 14th Ave
Ignite Life Center	404 NW 14th Ave
St Patrick Roman Catholic Church	412 NE 16th Ave
Jesus People Life Changing Church	800 NW 39th Ave
Iglesia Evangelica Bautista	800 NW 40th Ave
Agape Faith Center	936 NW 31St Ave

FMZ C is primarily served by stations 1, 3, 4, 5, and 8

	FMZ C Priority EMS Calls as Dispatched in CAD					
Code	Description	2013	2014	2015	2016	2017
E 06	Breathing Problems	308	284	328	370	378
E 09	Cardiac / Respiratory					
	Arrest	40	32	46	68	53
E 10	Chest Pain	310	293	274	327	338
E 15	Electrocution	0	1	0	1	1
E 19	Heart Problems	43	49	48	54	62
E 28	Stroke / CVA	65	82	90	93	95
E 31	Unconscious / Fainting	248	266	327	302	320

FMZ C HCF Transfers, Falls and Lift Assists as Dispatched in CAD				
Code	Description	2015	2016	2017
HCF	Health Care Facility Transfers	59	53	64
E17	Falls/Back Injury	211	232	276
E17A4	Falls/Lift Assist	63	86	83

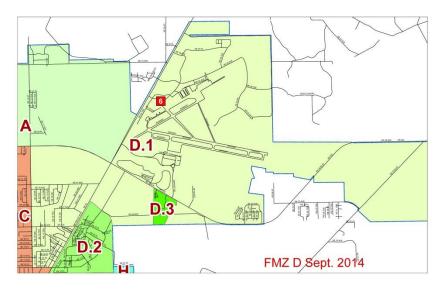
FMZ C High Call Volume Locations				
Name	Address	2012	2013	2014
Oak Park High Rise	100 NE 8 th Av	179	146	178
Gainesville Housing Authority	1901 NW 2 nd St	141	136	112
Pine Grove Apartments	1901 NE 2 nd St	64	63	52
Palms at Brook Valley				
Apartments	1101 NW 39 th Av	42	70	48
Shands at Main	1707 N Main St	26	35	40
Granada Apartments	1800 NW 4 th St	31	16	39
Cypress Glen Apartments	2130 NW 31 st Av			33
Candlelight Mobile Home Park	1600 NE 12 th Av	54	55	32
Oak Ridge Apartments	1120 NW 45 th Av	33	29	32

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Gainesville High School	1900 NW 13 th St	45	22	32
Sunset Apartments	1500 NW 12 th St	26	16	29
Pointe 23 Apartments	740 NE 23 rd Av	20	22	26
Apartments	1719 NW 23rd Av			26
Paradise Mobile Home Park	4546 NW 13 th St	33	22	22
Private Residence	3002 NW 30 th Ter	17	21	22
Hidden Lake Apartments	1015 NW 21 st Av	14	15	22
Gainesville Shopping Center	1302 N Main St	32	19	21
Tree Trail Apartments	2510 NE 9 th St	32	48	20
Publix Shopping Center	3720 NW 13 th St	28	15	19
Sam's Club	2801 NW 13 th St	27	13	16
Choice Apartments	2101 NE 2 nd St	32	5	16
Palmetto Creek Apartments	2114 NW 55 th		14	16
-	Blvd			
Gainesville Fire Station 3	900 NE Waldo Rd	24	26	14
Greyhound Bus Station	101 NE 23 rd Av		24	14
Georgetown Apartments	1324 NW 16 th Av	21	22	12
Creeks Edge Condos	1810 Nw 23 rd Blvd		16	12
Kangaroo Express	1515 N Main St		13	12
Madison Pointe Apartments	2701 NW 23 rd	18	16	11
_	Blvd			
Knights Inn	2820 NW 13 th St		14	10
Volunteers of America – Bailey	1307 NW 6 th St			
Village			13	10
Private Residence	2256 NW 36 th Av	16	17	5
CVS Pharmacy	901 N Main St		18	5
Private Residence	1335 NE 9 th St		15	5
Brookwood Terrace Apartments	2601 NW 23 rd	12	14	4
	Blvd			
Apartments	1615 Ne 16 th Av	21	11	4
Sidney Lanier School	312 NW 16 th Av	16	7	3
Walmart (closed in 2013)	2649 NW 13 th St	19	3	3
Loving Care Assisted Living	1205 NW 9 th Av	18	7	0

Identified Special Risks

Socio-economic challenges in some areas containing lower income populations Several assisted living facilities and multi-story high rises containing geriatric limited mobility residents Fire Stations 3, 5, and 8 Public services including Public Works and Gainesville Police Civic football stadium

Fire Management Zone D



Fire Management Zone D

Modifications

In 2014, Fire Management Zone D was subdivided to aid in travel studies in two areas of concern. The Tacachale campus is one complex with unique addresses for each building making area studies difficult, so it was reclassified as D.2. In May 2014, the Grace Marketplace /Empowerment Center/Dignity Village opened at 2845 NE 39th Avenue/3055 NE 28th DR/3035 NE 28th DR to provide services to the homeless population. This area was reclassified as D.3. Statistics for D.3 are monitored monthly by GFR Administration.

Profile

6.95 square miles Population of 4,454 with a density of 641 individuals per square mile: RURAL Median household income by census tract ranges from \$27,488 to \$62,273

Transportation Issues

2 major roads SR24 and SR222 One lake on eastern edge of zone Regional Airport Limited Access – Gated Communities

Limited Access- Gated Communities			
Location	Address	Туре	FMZ
Lamplighter MHP	5200 NE 39th Avenue	Mobile Homes	D

Community Risk Assessment Features

Geospatial

County land borders segments of zone Newnan's Lake and Wildlife conservation areas County areas present limited pockets of limited infrastructure required for growth expansion

Topography Southeast corner touches Newnan's Lake Large areas of urban interface and open land

Development and Population Growth

Rural Classification Low population density High potential for commercial and residential development

Age Distribution:

<5 years old: 5.28% 5-17years old: 16.93% 18-21 years old: 13.58% 22-29 years old: 13.90% 30-39 years old: 14,62% 40-49 years old: 13.43% 50-64 years old: 17.42% 65+ years old: 4.85%

Transient population

Work Force - low

Recreation-low

Transit – moderate to high secondary to main routes of travel into and out of the community Education draw is low

FMZ D Building Make-up					
Туре	Building Count	Square Feet	Sprinklered		
Commercial	299	3,319,848	132		
Institutional	88	646,876	67		
Industrial	70	434,417	24		
Residential	578	1,215,293	34		
Total:	1,035	5,616,434	257		

FMZ D Building Risk by Probability/Consequence Category			
Risk Category	Count	Distribution	
Low Isolated	876	84.64%	
Moderate	75	7.25%	
High	3	0.29%	
Special	79	7.63%	
Maximum	2	0.19%	
Total	1,035	100.00%	

FMZ D Buildings with Maximum Probability/Consequence Category		
Building Name	Address	
Alley Gatorz Bowling Center	2606 NE Waldo Rd	
Heat Pipe Technology	4340 NE 49th Ave	

FMZ D is primarily served by stations 3, 6, and 12

	FMZ D Priority EMS Calls	D.1 / D.2 Tacachale / D.3 GM/DV				
Code	Description	2013	2014	2015	2016	2017
E 06	Breathing Problems	96	110	65/8/64	133/12/32	96/10/83
E 09	Cardiac / Respiratory Arrest	8	13	8/1/0	19/3/5	9/3/3
E 10	Chest Pain	82	78	76/4/65	151/3/53	110/4/134
E 15	Electrocution	0	2	0	0	1
E 19	Heart Problems	6	12	8/1/8	14/3/4	14/3/0
E 28	Stroke / CVA	9	22	17/0/7	25/5/4	19/0/6
E 31	Unconscious / Fainting	51	58	67/9/41	122/10/45	65/10/62

FMZ D HCF	FMZ D HCF Transfers, Falls and Lift Assists as Dispatched in CAD D.1 / D.2 / D.3					
Code	Description	2015	2016	2017		
HCF	Health Care Facility Transfers	0/149/0	0/218/0	0/195/0		
E17	Falls/Back Injury	23/10/6	46/8/10	38/20/29		
E17A4	Falls/Lift Assist	4/0/0	8/0/2	5/1/6		

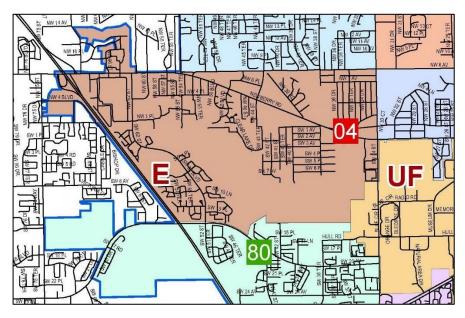
FMZ D High Call Volume Locations						
Name	Address	2012	2013	2014		
Tacachale (D.2)	1621 NE Waldo Rd and various					
	addresses for separate cottages	226	265	308		
Forest/Village Green	3101 / 3501 NE 15th St	109	135	133		
Grace						
Marketplace/Empowerment						
Center/Dignity Village						
(open May 2014) D.3	2845 NE 39 th Av	-	-	122		

Lamplighter Mobile Home	5200 NE 39th Ave – various			
Park	addresses	52	46	77
Alachua County Detention	3333 NE 39th Av			
Center		58	48	56
Gainesville Regional	3880 NE 39 th Ave			
Airport		19	24	18
Gainesville Job Corp	5301 NE 40 th TR	15	1	13
Ideal Mobile Home Park	2200 NE Waldo Rd	16	15	7

Identified Special Risks

SiVance Chemical Manufacturing Plant Clariant LSM (302 site) Performance Food Group (302 site) Regional Airport Fire Station 6 Correctional Facilities DOT Materials and Research Center Tacachale Developmental Disabled Residential Care Center Empowerment Center/Grace Marketplace/Dignity Village Established Hazardous Waste Transportation Routes

Fire Management Zone E



Fire Management Zone E

Profile

3.33 square miles Population of 7,795 with a density of 2,339 individuals per square mile: URBAN Median household income by census tract ranges from \$21,073 to \$46, 150

Transportation Issues

Several major roads and segment of interstate. Major routes include: I-75, SR 26, and SR 121 Limited Access – Gated Communities

FMZ E- Gated Communities					
Location	Address	Туре	FMZ		
Spyglass	701 SW 62nd Blvd	Apartments	Е		
The District (formerly Melrose Apts)	1000 SW 62nd Blvd	Apartments	Е		

Community Risk Assessment Features

Geospatial

County land adjacent to boundaries of zone Annexation potential to north and west of zone Topography

Limited access associated with road network Numerous creek beds and flood zones – specifically Clear Lake and Anglewood Subdivision 3700 W. University Avenue. Sugarfoot Prairie land access limitations Development and Population Growth

Urban Classification High population density Low to medium potential for commercial and residential development

Age Distribution:

<5 years old: 3.04% 5-17years old: 4.90% 18-21 years old: 26.62% 22-29 years old: 33.98% 30-39 years old: 10.05% 40-49 years old: 5.11% 50-64 years old: 8.39% 65+ years old: 7.92%

Transient population

Work Force - medium Recreation -low Transit – high associated with Interstate Education - low

FMZ E Bu	FMZ E Building Make-up						
Туре	Building Count	Square Feet	Sprinklered				
Commercial	157	3,558,373	72				
Institutional	34	275,783	6				
Industrial	6	23,715	1				
Residential	1,357	6,459,324	103				
Mixed Use	5	1,057,072	2				
Total:	1,559	11,374,267	184				

FMZ E Building Risk by Probability/Consequence Category				
Risk Category	Count	Distribution		
Low Isolated	1,484	95.19%		
Moderate	53	3.40%		
High	17	1.09%		
Special	5	0.32%		
Total	1,559	100.00%		

FMZ E High Rise Buildings					
Name	Stories	Sq Feet	Address	Туре	
North Florida Regional	7	Est. 500,000	6500 Newberry	Hospital	
Medical Center			Road		

FMZ E is primarily served by stations 4, 16 (23), and 19 (80)

	FMZ E Priority EMS Calls					
Code	Description	2013	2014	2015	2016	2017
E 06	Breathing Problems	78	49	60	76	74
E 09	Cardiac / Respiratory Arrest	6	15	20	17	15
E 10	Chest Pain	60	61	63	75	75
E 15	Electrocution	0	0	0	0	1
E 19	Heart Problems	12	13	23	21	18
E 28	Stroke / CVA	27	16	17	15	32
E 31	Unconscious / Fainting	91	80	111	114	128

FMZ E HCF Transfers, Falls and Lift Assists as Dispatched in CAD					
Code	Description	2015	2016	2017	
HCF	Health Care Facility Transfers	140	205	249	
E17	Falls/Back Injury	122	90	120	
E17A4	Falls/Lift Assist	18	7	12	

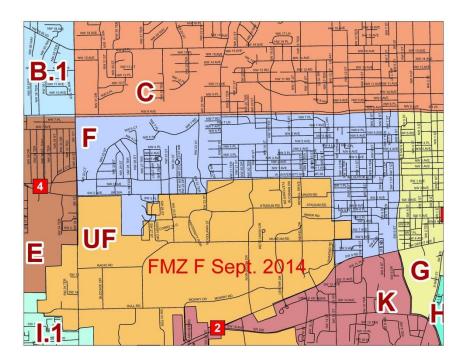
FMZ E High Call Volume Locations					
Name	Address	2012	2013	2014	
Emeritus at Gainesville	1001 SW 62nd Blvd	209	281	149	
Palm Garden Nursing Home	227 SW 62nd Blvd	140	139	147	
North Florida Regional Medical	6500 W Newberry Rd				
Center		71	80	82	
First Care of Gainesville	4343 Newberry Rd	65	69	42	
Florida Cancer Specialists	1147 NW 64 th Terr	20	32	30	
The District Apartments	1000 SW 62nd Blvd	33	22	30	
Oaks Mall	6419 W Newberry Rd	41	49	27	
The Cardiac & Vascular Institute	4645 NW 8 th Av			22	
Lakewood Villas	700 SW 62 nd Blvd	24	17	21	
Interventional Cardiologists of	1151 NW 64 th Terr				
Gainesville		16	20	20	
Medical Arts Building	6400 W Newberry Rd	26	19	20	
ReQuest Physical Therapy	4820 Newberry Rd	17	20	18	

Hampton Oaks Apartments	200 SW 62 nd St	16	15	17
North Florida Women's Physicians	6440 W Newberry Rd	28	22	14
Spyglass	701 SW 62 nd Blvd			
		18	21	9
McDonalds	6003 W Newberry Rd		11	8
Gainesville Internal Medicine	1130 NW 64 th Terr			
Physicians			21	7
Roadway	3400 W University			
	Av	18	14	11
Publix	125 SW 34 th St		16	6
Roadway	7100 W Newberry Rd	24	13	5
Roadway	SW 2 nd Av/SW 34 th			
	$St - 200 \ SW \ 34^{th} \ St -$			
	3400 SW 2 nd Av		16	14
Belk	6323 W Newberry Rd		13	5
Private Residence	234 NW 34 th St		11	2
Private Residence	3962 SW 6 th Pl		12	0

Identified Special Risks

Hospital Specialty Care Centers Oaks Mall Fire Station 4 Interstate and possibility of traffic diversion Home Depot (302 site) Sears Auto (302 site)

Fire Management Zone F



Fire Management Zone F

Profile

1.75 square miles Population of 9,860 with a density of 5,629 individuals per square mile: METRO Median household income by census tract ranges from \$9,111 to \$22,150

Transportation Issues

Multiple state roads including: SR 121, SR 26. Large local roads including NW 8th Avenue corridor Large creek running through community Limited Access – Gated Communities

FMZ F Gated Communities				
Location	Address	Туре	FMZ	
Courtyards	1231 SW 3rd Avenue	Apartments	F	
Ivy House	1005 SW 8th Avenue	Apartments	F	

Community Risk Assessment Features

Geospatial

University of Florida land borders zone Limited horizontal growth potential however, vertical growth potential is present and only restricted by established land use, zoning, and development guidance and plans.

Topography

Loblolly urban interface land Access limited north and west side Overpass creates restricted areas of limited access mid zone

Development and Population Growth

Metro Classification High Population Density Low to medium potential for residential/commercial development

Age Distribution:

<5 years old: 1.22% 5-17years old: 2.11% 18-21 years old: 45.29% 22-29 years old: 35.20% 30-39 years old: 4.82% 40-49 years old: 3.19% 50-64 years old: 4.62% 65+ years old: 3.56%

Transient population

Work Force - low Recreation - low Transit - low Education – low; however impact shifts to high associated with major events occurring at UF properties

FMZ F Building Make-up				
Туре	Building Count	Square Feet	Sprinklered	
Commercial	182	1,536,982	31	
Institutional	48	353,125	23	
Industrial	13	40,384	1	
Residential	1,951	5,956,807	90	
Mixed Use	2	51,152	1	
Total:	2,196	7,938,450	146	

FMZ F High Rise Buildings				
Name	Stories	Square Feet	Address	Туре
College Manor	6	93,401	1225 SW 1 st Avenue	Residential
Holiday Inn	6	117,720	1220 W University Ave	Commercial
Infusion				Commercial
Technology Center	9	150,000	749 SW 2 nd Ave	
Stadium Club	8	Est. 64,000	1802 W University Ave	Commercial
The Standard	10		1404 W University Ave	Mixed Use

FMZ F Building Risk by Probability/Consequence Category				
Risk CategoryCountDistribut				
Low Isolated	2,117	96.40%		
Moderate	58	2.64%		
High	10	0.46%		
Special	4	0.18%		
Maximum	7	0.32%		
Total	2,196	100.00%		

FMZ F Buildings with Maximum Probability/Consequence Category			
Building Name	Address		
The Presbyterian Disciples of Christ Student Center	1402 W University Ave		
United Church of Gainesville	1624 NW 5th Ave		
Salty Dog Saloon	1714 W University Ave		
St Augustine Roman Catholic Church	1738 W University Ave		
14th Street Church of Christ	2720 SW 2nd Ave		
D R Williams Fellowship Hall	603 NW 7th Ave		
Williams Temple Church of God in Christ	628 NW 7th Ave		

FMZ F is primarily served by stations 1, 4, and 5 $\,$

F	FMZ F Priority EMS Calls as Dispatched in CAD					
Code	Description	2013	2014	2015	2016	2017
E 06	Breathing Problems	45	97	76	57	35
E 09	Cardiac / Respiratory Arrest	10	5	9	2	9
E 10	Chest Pain	60	60	57	50	53
E 15	Electrocution	0	1	0	0	0
E 19	Heart Problems	15	8	17	14	13
E 28	Stroke / CVA	12	10	7	10	11
E 31	Unconscious / Fainting	142	172	170	164	169

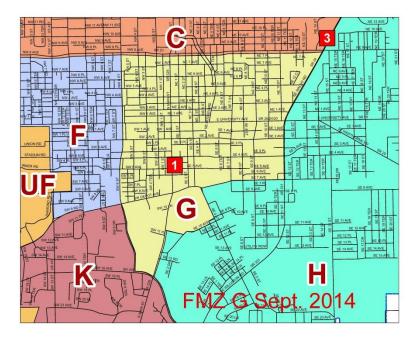
FMZ F HCF Transfers, Falls and Lift Assists as Dispatched in CAD							
Code	le Description 2015 2016 2017						
HCF	Health Care Facility Transfers	9	17	4			
E17	Falls/Back Injury	58	39	53			
E17A4	Falls/Lift Assist	4	3	4			

FMZ F High Call Volume Locations					
Name	Address			2014	
Campus Walk/La Mancha Condos	914 SW 8 th Ave	15	46	86	
1700 Block W University Avenue –	1700 WUA – 1750 WUA	70	81	57	
business and roadway		70	01	57	
Intersection US441 (13 th Street) and	Holiday Inn 1250 WUA;				
W. University Ave.	Service Station 1255	62 46		48	
	WUA; intersection of 13 th				
	ST/WUA				
Ayers Medical Plaza	720 SW 2nd Ave	71	58	42	
McDonalds	201 NW 13 th St	15	19	32	
College Manor Apartments	1216 SW 2 nd Ave	17	17	21	
Checkers	912 W University Av		10	17	
Lil Champ	926 W University Av		18	16	
College View Apartments	1105 NW 3 rd Ave		11	13	
The Courtyards Apartments	1231 SW 3 rd Ave		14	10	

Identified Special Risks

Low presence of significant hazard or targets

Fire Management Zone G



Fire Management Zone G

Profile

1.45 square miles Population of 5,198 with a density of 3,577 individuals per square mile: METRO Median household income by census tract: \$35,952

Transportation Issues

Several state and county roads including but not limited to: SR 24, SR 26, and CR 329

Community Risk Assessment Features

Geospatial

Planned Community Redevelopment Projects Downtown and Depot Park Limited horizontal growth potential however, vertical growth potential is present and only restricted by established land use, zoning, and development guidance and plans.

Topography

Limited portions of undeveloped land Traffic calming devices installed throughout area One way road presence adding to access hurdles associated with response route selection Development and Population Growth

Metro Classification High population density Medium potential for commercial and residential development

Age Distribution:

<5 years old: 3.73% 5-17years old: 6.96% 18-21 years old: 17.78% 22-29 years old: 27.13% 30-39 years old: 14.37% 40-49 years old: 9.85% 50-64 years old: 13.99% 65+ years old: 6.20%

Transient population Work Force – Moderate to High – Day time drawn for business Recreation – Moderate to High – Night time draw for recreation Transit – Moderate to High Education – Low with day cares located in churches and residential pockets SFCC Blount Center Campus located within area

FMZ G Building Make-up				
Туре	Building Count	Square Feet	Sprinklered	
Commercial	406	3,750,747	81	
Institutional	51	976,130	19	
Industrial	31	137,844	3	
Residential	1,457	3,476,973	21	
Mixed Use	4	216,126	4	
Total:	1,949	8,557,820	128	

FMZ G High Rise Buildings				
Name	Stories	Sq Feet	Address	Туре
400 Highrise	7	91,938	400 NW 1 st Avenue	Residential
Hampton Inn	7	88,501	101 SE 1 st Ave	Commercial
Paradigm Properties	6	52,182	104 N Main Street	Commercial
Seagle Building	10	54,292	408 West University Ave	Mixed Use

FMZ G Building Risk by Probability/Consequence Category			
Risk Category	Count	Distribution	
Low Isolated	1,79	0 91.84%	
Moderate	9	0 4.62%	
High	1	3 0.67%	
Special	4	7 2.41%	
Maximum		9 0.46%	
Total	1,94	9 100.00%	

FMZ G Buildings with Maximum Probability/Consequence Category			
Building Name	Address		
Hampton Inn	101 SE 1st Ave		
Main St Bar & Billiards	108 S Main St		
Downtown Parking Garage	203 SE 1st Ave		
Friendship Baptist Church	426 NW 2nd St		
Pleasant Hill Baptist Church	429 NW 4th St		
GRU: John R Kelly Generating Station, Bldg 14	515 Se 5th Ave		
Santa Fe College: Center for Innovation & Economic			
Development	530 W University Ave		
Mt Pleasant United Methodist Church	630 NW 2nd St		
The Salvation Army Center for Worship	639 E University Ave		

FMZ G is primarily served by stations 1 and 3

F	FMZ G Priority EMS Calls as Dispatched in CAD						
Code	Description	2013	2014	2015	2016	2017	
E 06	Breathing Problems	125	93	111	111	92	
E 09	Cardiac / Respiratory Arrest	11	10	8	16	9	
E 10	Chest Pain	111	112	156	121	99	
E 15	Electrocution	0	0	1	0	0	
E 19	Heart Problems	16	9	19	15	16	
E 28	Stroke / CVA	15	19	15	22	20	
E 31	Unconscious / Fainting	180	154	168	188	217	

FMZ G HCF Transfers, Falls and Lift Assists as Dispatched in CAD						
Code	Description	2015	2016	2017		
HCF	Health Care Facility Transfers	0	0	0		
E17	Falls/Back Injury	54	73	76		
E17A4	Falls/Lift Assist	3	7	15		

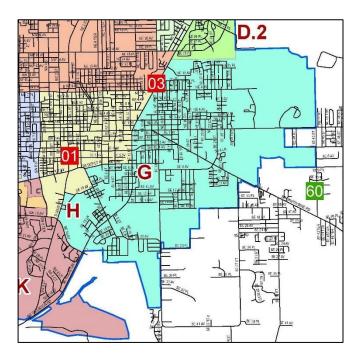
FMZ G High Call Volume Locations						
Name	Address	2012	2013	2014		
400 High Rise	400 NW 1st Av	130	127	120		
Downtown Plaza	111 E University Av	68	74	93		
St. Francis House – Homeless						
Shelter	413 S Main St	88	73	83		
Fire Station 1	427 S Main St	69	62	46		
Alachua County Library	401 E University Av	28	26	33		
Regional Transit Bus Depot	700 SE 3 rd St	27	32	24		

Downtown Plaza	200/201 E University Av		29	23
Apartments	814 SE 5 th Av		11	22
Shands Eastside Community				
Practice	410 NE Waldo Rd	25	19	18
Alachua County Criminal Justice				
Center	220 S Main St	16	11	17
Kangaroo Express	20 NE Waldo Rd		27	16
Private Residence	224 NW 4 th Pl	22	12	15
The Continuum Graduate Student				
Housing	425 W University Av		11	14
101 Downtown Condo	201 SE 2 nd Av	24	12	13
Food Max	404 S Main St		12	13
Jefferson 2 nd Avenue	505 SW 2 nd Av		11	9
McDonalds	1030 E University Av		13	6
Downtown Parking Garage	105 SW 3 rd St	23	13	5
Private Residence	110 SE 8 th St		14	4
Roadway	1300 S Main St		12	0

Identified Special Risks

St. Frances and Salvation Army Homeless Assistance Centers within zone
Fire Station 1
City and County Administrative Complexes
City Police Administration
Federal Court House
Kelly Power Plant (302 site)
Bell South & ATT Communications (302 site)
County Civil and Criminal Courts
Back-up Combined Communications (911) Dispatch Center
Several high rise residential structures
Pockets of low income areas
Depot Park
Cade Museum

Fire Management Zone H



Fire Management Zone H

Profile

4.73 square miles

Population of 7,363 with a density of 1,555 individuals per square mile: SUBURBAN Median household income by census tract ranges from \$25,357 to \$29,266

Transportation Issues

Multiple state and county roads including established truck routes; SR 24, SR 26, SR 20, and CR 331

Numerous established creek beds

Community Risk Assessment Features

Geospatial

Growth potential present and only restricted by established wetlands, land use, zoning, and development guidance and plans.

Topography

Low dip in elevation in south end of zone Urban interface and open areas present

Development and Population Growth

Suburban Classification Medium Population Density High potential for commercial and residential development

Age Distribution:

<5 years old: 7.90% 5-17years old: 22.06% 18-21 years old: 6.72% 22-29 years old: 9.32% 30-39 years old: 11.12% 40-49 years old: 11.78% 50-64 years old: 17.57% 65+ years old: 13.53%

Transient population

Work Force - low to moderate

Recreation – low to moderate areas associated with parks such as Boulware Springs, Morningside Recreational Center, Rails to Trails, and Cone Park

Transit - Moderate

Education - Medium associated with five primary and secondary education centers

FMZ H Building Make-up						
Туре	Building Count	Square Feet	Sprinklered			
Commercial	168	1,164,036	19			
Institutional	155	662,516	35			
Industrial	32	128,205	7			
Residential	2,568	4,094,626	5			
Total:	2,923	6,049,383	66			

FMZ H Building Risk by Probability/Consequence Category				
Risk Category	Count	Distribution		
Low Isolated	2,833	96.92%		
Moderate	52	1.78%		
High	11	0.38%		
Special	17	0.58%		
Maximum	10	0.34%		
Total	2,923	100.00%		

FMZ H Buildings with Maximum Probability/Consequence Category				
Building Name	Address			
SE 10th Ave Church of Christ	1034 Se 10th Ave			
Johnson Chapel Baptist Church	1328 NE 4th Ave			
Gospel Lighthouse	1501 E University Ave			
First Missionary Baptist Church	1515 SE 15th St			
Bartley Temple Methodist Church	1938 NE 8th Ave			
Open Door Baptist Church	601 NE 19th St			
Mt Moriah Baptist Church	718 SE 11th St			
Church of God by Faith	735 SE 15th St			
Bethel Seventh Day Adventist Church	740 NE 21St St			
Kingdom Life Ministries	902 SE 10th Ter			

FMZ H is primarily served by stations 1, 3, and 12 (60).

F	FMZ H Priority EMS Calls as Dispatched in CAD						
Code	Description	2013	2014	2015	2016	2017	
E 06	Breathing Problems	227	250	227	266	274	
E 09	Cardiac / Respiratory Arrest	16	18	18	28	18	
E 10	Chest Pain	207	219	169	269	217	
E 15	Electrocution	1	0	0	1	2	
E 19	Heart Problems	25	17	22	17	35	
E 28	Stroke / CVA	34	30	33	47	49	
E 31	Unconscious / Fainting	114	146	171	165	157	

FMZ H HCF Transfers, Falls and Lift Assists as Dispatched in CAD						
Code	Description	2015	2016	2017		
HCF	Health Care Facility Transfers	0	0	1		
E17	Falls/Back Injury	66	87	96		
E17A4	Falls/Lift Assist	24	19	30		

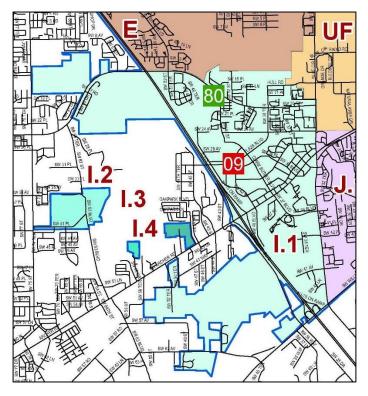
FMZ H High Call Volume Locations						
Name	Address	2012	2013	2014		
Gainesville Housing Authority	1900 Se 4th St	88	91	99		
Carver Gardens Apartments	1101 Se 15th St	59	63	86		
Pine Meadows	2626 E University Av	45	42	58		
Gardenia Gardens Apartments	1715-1733 NE 8th Ave	73	64	49		
Walmart	1800 Ne 12th Av	64	41	49		

Veterans Health System –				
Eastside Facility	1604 SE 3 rd Av	23	33	43
Village Crossing Apartments	500 and 501 Se 18th St	59	62	39
Lake Road Manor and Lake	00-319: SE 25 Ter, SE 26			
Terrace Apartments	St, SE 26 th Ter	62	64	34
Alachua County Health				
Department	224 SE 24 th St	27	30	23
Carlton Dental Lab	119 SE 11 th Av		17	16
Private Residence	1330 SE 3 rd Av		16	14
Loften High School	3000 E University Av		12	9
Private Residence	1332 NE 3 rd Av		12	1

Identified Special Risks

Wastewater treatment plant (302 site) Alachua County Health Department Alachua County Sheriff's Department Combined Communications Center – Primary (911) Dispatch Regional Transit System Facility

Fire Management Zone I (Four Sub-Zones)



Fire Management Zone I

Fire Management Zone I.140

Profile

Originally 3.87 square miles -4.22 square miles with voluntary annexations as of Oct. 2018. Population of -10,588 with a density of 2,735 individuals per square mile: URBAN Median Household Income by census tract ranges from \$13,310 to \$32,935

Transportation Issues

Segment of major Interstate, state and county roads including: I-75, SR 24, SR 121, and CR 331.

Limited Access – Gated Communities

FMZ I.1- Gated Communities						
Location	Address	Туре	FMZ			
Campus Club	4000 SW 37th Blvd	Apartments	I.1			

⁴⁰ Squad 2 activated 6/23/14 stationed at Homewood Suites 3333 SW 42nd ST – modified to city-only responses 10/6/14; Replaced by Squad 9 at Station 9 10/2017- FSAA responses

The Estates	3527 SW 20th Avenue	Condo	I.1
Windmeadows	2712 SW 34th Street	Condo	I.1

Community Risk Assessment Features

Geospatial

University of Florida and County properties and corporate limits border areas of zone Significant opportunity for growth potential is present and only restricted by established land use, zoning, and development guidance and plans. Hydrant system, utilities and sewer in place to support growth potential

Topography

Presence of Interstate and established access points creates east/west response barriers Interstate overpass connecting two large shopping areas Significant land available for growth only restricted by established wet lands, land use, zoning, and development guidance and plans. Elevation: There are no significant elevation changes in this area. Flood risk from the sinkhole behind Alley Katz at 3705 SW 42nd Avenue.

Development and Population Growth

Urban Classification High Population Density Medium to High Potential for Commercial and Residential Development

Age Distribution:

<5 years old: 3.25% 5-17 years old: 3.09% 18-21 years old: 34.36% 22-29 years old: 38.35% 30-39 years old: 7.37% 40-49 years old: 3.73% 50-64 years old: 4.37% 65+ years old: 5.48%

Transient population

Work Force - High Recreation - Low Transit – High for access and egress from the city and a major economic corridor for shopping and hospitals Education - Low

FMZ I.1 B	uilding Make-up		
Туре	Building Count	Square Feet	Sprinklered
Commercial	221	3,898,747	63
Institutional	6	68,453	3
Industrial	23	192,452	8
Residential	806	5,682,242	105
Total:	1,056	9,841,894	179

FMZ I.1 Building Risk by Probability/Consequence Category				
Risk Category	Count	Distribution		
Low Isolated	1,006	95.27%		
Moderate	36	3.41%		
High	10	0.95%		
Special	4	0.38%		
Total	1,056	100.00%		

FMZ I.1 High Rise Buildings					
Name	Stories	Sq Feet	Address	Туре	
Drury Inn &	High-	??	4020 SW 40 Blvd	Hotel	
Suites	rise				

FMZ I.1 is primarily served by stations 9, 2, 4, 15 (81) and 19 (80)

FMZ I.1 Priority EMS Calls as Dispatched in CAD						
Code	Description	2013	2014	2015	2016	2017
E 06	Breathing Problems	107	100	104	100	112
E 09	Cardiac / Respiratory Arrest	12	11	13	13	27
E 10	Chest Pain	122	118	129	102	120
E 15	Electrocution	0	1	2	0	0
E 19	Heart Problems	20	19	22	21	26
E 28	Stroke / CVA	18	22	28	30	26
E 31	Unconscious / Fainting	139	139	132	134	144

FMZ I.1 HCF Transfers, Falls and Lift Assists as Dispatched in CAD							
Code	de Description 2015 2016 2017						
HCF	Health Care Facility Transfers	79	94	118			
E17	Falls/Back Injury	65	70	90			
E17A4	Falls/Lift Assist	4	22	18			

FMZ I.1 High Call Volum	FMZ I.1 High Call Volume Locations				
Name	Address	2012	2013	2014	
Signature Healthcare of	4000 SW 20th Av	188	147	169	
Gainesville	4100 4170 CW 17th DI	05	0.1	02	
Shady Rest Estates Apartments	4100 – 4179 SW 17 th PL	95	81	83	
Addison Lane Apartments	4117 SW 20th Av	53	42	38	
Walmart (old location) Moved to 2900 SW 42 nd ST 2017	3570 SW Archer Rd	28	35	36	
MM 384	I-75 SW Williston RD	34	40	36	
Sundowne Villas Apartments	3600 Windmeadows Blvd	43	36	34	
Cabana Beach Apartments	1601 SW 51st Ter	25	26	34	
Campus Club Apartments	4000 SW 37th Blvd	23	37	21	
Piccadilly Apartments	2220 Sw 34th St	19	20	20	
Hilton Garden Inn	4075 SW 33rd Pl		17	20	
Canopy Apartments	4400 SW 20th Av	25	28	19	
The Estates Apartments	3527 SW 20 th Av	23	26	19	
Lowe's	3500 SW Archer Rd		16	19	
Greenwich-Green Apartments	3515 SW 39th Blvd	13	17	18	
Stoneridge Apartments	3800 SW 34th St		14	18	
Target	3970 SW Archer Rd		14	17	
Sweetbay 34 th ST Plaza	2002 SW 34 th St	10	23	15	
Fire Station 19	2000 SW 43 rd St	12	17	15	
Best Buy	3750 SW Archer Rd		12	15	
Southwest Villas Apartments	3643 Sw 20th Av	10	18	14	
Roadway	4100 SW Archer Rd	18	23	13	
Exxon / Intersection SW 40 th Blvd	3960 SW Archer Rd	17	18	12	
Kangaroo Express	4234 SW 20th Av		16	12	
CVS Pharmacy	3404 SW Archer Rd		15	12	
Publix – Shopping Center	5200 SW 34th St		13	12	
Windmeadows Apartments	3700 Windmeadows			11	
-	Blvd		11		
Kangaroo Express	3424 SW Williston Rd		14	10	
Pinetree Gardens Apartments	4100 SW 20th Av		13	10	
Publix Butler Plaza Shopping				10	
Center	3100 SW 35th Blvd		11		
Motel 6	4000 SW 40th Blvd		17	9	
Spanish Trace Apartments	3500 Windmeadows Blvd		14	9	
Courtyard Marriott	3700 SW 42nd St		11	9	
Extended Stay America	3600 Sw 42nd St	5	30	8	
Gateway at Glades Apartments	3415 SW 39th Blvd		12	7	
Residence Inn	3275 SW 40th Blvd		12	5	

Identified Special Risks

Fire Station 80 Interstate 75 United States Postal Hub Center Butler Plaza Shopping Complex Significant number of large sized box stores Specialty compressed gas sales and storage business 302 Sites- Lowe's, Sam's Club

Fire Management Zone I.2

Profile 0.22 square miles within Fire Management Zone I Population Density: N/A Median Household Income: N/A

Transportation Issues

Local Roads

Community Risk Assessment Features

Geospatial

County land borders zone Growth limited

Topography

Limited Road access Open space in use as park

Development and Population Growth

Low population density Low potential for development (protected land)

Transient populations

Work Force – Low Recreation – Low Transit – Low Education – Low

FMZ I.2 Building Make-up					
Туре	Building Count	Square Feet	Sprinklered		
Commercial	19	31,566	0		
Institutional	1	27,448	1		
Industrial	3	8,382	0		
Total:	23	67,396	1		

FMZ I.2 Building Risk by Probability/Consequence Category				
Risk CategoryCountDistribution				
Low Isolated	1	4.35%		
Special	22	95.65%		
Total	23	100%		

FMZ I.2 is primarily served by stations 15 (81), 9, and 19 (80)

Only EMS Activity in FMZ I.2	2015	2016	2017
E17 FALLS/BACK INJ (TRAUMA)	1	1	
E31 - UNCONSCIOUS/FAINTING			1

Identified Special Risks

Kanapaha Waste Water Treatment Facility (302 site)

Fire Management Zone I.3

Profile

0.02 square miles within Fire Management Zone I Population: N/A Median Household Income: N/A

Transportation Issues

Limited roads

Community Risk Assessment Features

Geospatial

County land borders zone Growth limited by established land use, zoning, and development guidance and plans. Infrastructure in place for growth Topography

Limited Road access One way in - One way out Significant open space Elevation: There are no significant elevation changes in this area.

Climatic Impact

Area is within 100 year flood zone

Development and Population Growth

Low population density High potential for residential/commercial development

Transient populations

Work Force – Low Recreation – High Transit – Low Education - Low

FMZ I.3 Building Make-up					
Туре	Building Count	Square Feet	Sprinklered		
Residential	1	1,608	0		

FMZ I.3 Building Risk by Probability/Consequence Category				
Risk Category	Count	Distribution		
Low	1	100%		
Moderate	0	0%		
High	0	0%		
Maximum	0	0%		
Total	1	100%		

FMZ I.3 is primarily served by stations 15 (81), 9, and 19 (80) No calls recorded for FMZ I.3 in 2010 or 2011 - small size and population

Identified Special Risks

N/A

Fire Management Zone I.4

Profile

0.05 square miles within Fire Management Zone I Population density: N/A Median household income: N/A

Transportation Issues

State road 24 borders zone Kanapaha Lake presents access barrier

Community Risk Assessment Features

Geospatial

County land Borders zone Growth potential identified within land use, zoning, and development guidance and plans. Infrastructure in place for growth Planned large limited mobility facility

Topography

Limited Road access One way in - One way out Significant open space

Development and Population Growth

Low population density High potential for residential/commercial development Ground was broken for a nursing care center in this zone in summer 2014. Studies on travel will not be needed until the center has been opened for at least one quarter of a year.

Transient populations

Work Force – Low Recreation – Low Transit – Low Education - Low

FMZ I.4 Building Make-up				
Туре	Building Count	Square Feet	Sprinklered	
	Gainesville Health			
Institutional	Care Center	103,242	Yes	

FMZ I.4 is primarily served by stations 81 and 80. No calls recorded for FMZ I.4 in 2010 or 2011 Low demand zone, due primarily to small size and population.

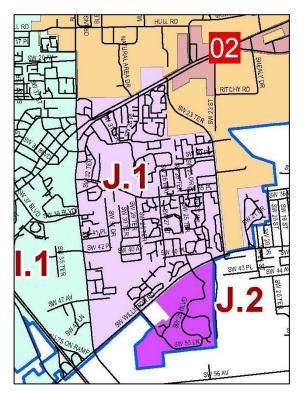
	FMZ I.4 Priority EMS Calls as Dispatched in CAD					
Code	Description	NA	NA	2015	2016	2017
E 06	Breathing Problems			0	0	0
E 09	Cardiac / Respiratory Arrest			0	6	5
E 10	Chest Pain			0	0	0
E 15	Electrocution			0	0	0
E 19	Heart Problems			0	0	0
E 28	Stroke / CVA			0	0	0
E 31	Unconscious / Fainting			0	1	3

FMZ I.4 HCF Transfers, Falls and Lift Assists as Dispatched in CAD						
Code Description 2015 2016 2017						
HCF	Health Care Facility Transfers	0	64	127		
E17	Falls/Back Injury	1	0	0		
E17A4	Falls/Lift Assist	0	0	0		

Identified Special Risks

Nursing Care facility completed 4842 SW Archer Road 2016.

Fire Management Zone J



Fire Management Zone J

Modifications

In 2014, Fire Management Zone J was subdivided to aid in travel studies in one area of concern. The Oak Hammock complex houses a nursing home and assisted living units on SW Williston Road in an area outside the two-mile fire station radius. This area was identified during studies in 2012 as an area with a consistent need for services but each building has a unique address making studies difficult so the area was reclassified as J.2. Statistics for this area will be studied for 2014 and published in the next update.

Profile

1.63 square miles Population of 13,495 with a density of 8,258 individuals per square mile: METRO Median household income by census tract ranges from \$18,712 to \$20,787

Transportation Issues

State and County road ways including but not limited to: SR 24, SR 121, and CR 331 Established trucking route

Limited Access - Gated Communities

FMZ J Gated Communities					
Location	Address	Туре	FMZ		
	2800 SW Williston				
Campus Lodge	Road	Apartments	J		
Gainesville Place	2800 SW 35th Place	Apartments	J		
Grantwood	2508 SW 35th Place	Condo	J		
		Mixed			
Oak Hammock	2660 SW 53 rd Lane	Living/ALF	J		
Oxford Manor	2777 SW Archer Road	Apartments	J		
The Laurels	4455 SW 34th Street	Apartments	J		
University Club	2900 SW 23rd Terrace	Apartments	J		
University Place	3705 SW 27th Street	Apartments	J		

Community Risk Assessment Features

Geospatial

County and University of Florida land borders zone Growth potential within south and east areas of zone as identified within land use, zoning, and development guidance and plans. Infrastructure in place for growth

Topography

Traffic calming and residential pockets with dead end streets limiting access Areas of open space Elevation: There are no significant elevation changes in this area. Flood Risk in the Phoenix Apartments on SW 23rd Terrace

Disaster Exposure

Areas within 100-year flood zone

Development and Population Growth

Metro Classification High Population Density Medium potential for residential/commercial development Age Distribution:

<5 years old: 3.25% 5-17 years old: 3.09% 18-21 years old: 34.36% 22-29 years old: 38.35% 30-39 years old: 7.37% 40-49 years old: 3.73% 50-64 years old: 4.37% 65+ years old: 5.48%

Transient populations

Work Force – Low Recreation – Low Transit – Moderate to High Education - Low

FMZ J Building Make-up					
Туре	Building Count	Square Footage	Sprinklered		
Commercial	55	520,318	27		
Institutional	11	781,339	5		
Industrial	7	25,440	2		
Residential	1,156	8,063,304	183		
Total:	1,229	9,390,401	217		

FMZ J Building Risk by Probability/Consequence Category				
Risk CategoryCountDistribution				
Low Isolated	1,211	98.54%		
Moderate	10	0.81%		
High	2	0.16%		
Special	6	0.49%		
Total	1,229	100.00%		

FMZ J is primarily served by station 2 and 9

FN	FMZ J Priority EMS Calls as Dispatched in CAD J.1 / J.2 Oak Hammock						
Code	Description	2013	2014	2015	2016	2017	
E 06	Breathing Problems	110	127	93/15	111/15	85/19	
E 09	Cardiac / Respiratory Arrest	14	16	12/2	25/1	21/3	
E 10	Chest Pain	99	117	105/14	109/24	71/8	
E 15	Electrocution	1	0	0	0	0	
E 19	Heart Problems	30	23	24/8	19/5	19/3	
E 28	Stroke / CVA	27	26	18/3	24/4	12/6	
E 31	Unconscious / Fainting	63	88	82/10	69/9	85/12	

FMZ J HCF Transfers, Falls and Lift Assists as Dispatched in CAD					
Code	Description	2015	2016	2017	
HCF	Health Care Facility Transfers	92/35	131/42	179/61	
E17	Falls/Back Injury	49/19	64/14	57/20	
E17A4	Falls/Lift Assist	7/1	11/2	15/2	

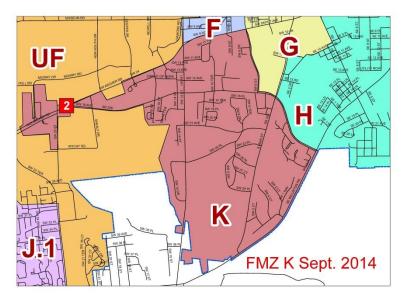
FMZ J High Call Volur	ne Locations			
Name	Address	2012	2013	2014
Park Meadows Health and	3250 SW 41st Pl			
Rehab		237	224	286
Oak Hammock (See FMZ J.2)	2660 SW 53rd Ln	154	145	137
Regency Oaks Apartments	3230 SW Archer Rd	43	60	60
Select Specialty Hospital	2708 SW Archer Rd	44	53	40
Meridian Behavioral Healthcare	3807 SW 34 th St			
Transitions	3007 S W 34 St	13	17	32
Hickory Place Apartments	2323 SW 35 th Pl			32
Gainesville Place Apartments	2800 SW 35th Pl	30	25	25
Hidden Village Apartments	2725 SW 27 th Av	7	23	24
The Enclave Apartments	3000 SW 35 th Pl	18	31	22
The Polos Apartments	2330 SW Williston			
	Rd	13	27	22
Archer Court Apartments	3001 SW Archer Rd	14	15	21
Rocky Point Apartments	3100 SW 35th Pl	26	31	20
Archer Woods Apartments	3020 SW Archer Rd	12	19	20
Ridgemar Commons	3611 SW 34th St	34	16	16
Apartments				
Summer Place Villa Apartments	3316 SW 41 st Pl	8	15	16
Phoenix Apartments	3100>SW 24 th Wy,			
	SW 25 th DR, SW 25 th			
	Wy, 2620 SW 33 PL	15	20	36
Campus Lodge Apartments	2800 SW Williston	28	12	12
	Rd			

Brandywine Apartments	2811 SW Archer Rd	11	12	12
Hunters Run Apartments	2600 SW Williston	7	11	11
	Rd			
Southwest Retirement Home	3207 SW 42 nd Pl	14	12	8
Tuscan Bend Apartments	3009 SW Archer Rd	7	20	4
Meridian Behavioral Healthcare	3440 SW 28 th Tr	6	14	4

Identified Special Risks

Oak Hammock Assisted Nursing and Living Facility Nationwide Insurance Regional Offices

Fire Management Zone K



Fire Management Zone K

Profile

1.74 square miles Population of 7,395 with a density of 4,253 individuals per square mile: METRO Median household income by census tract ranges from \$18,542 to \$33,295

Transportation Issues

US, State and county roads including; SR 24, US 441, and CR 331 Established large creek bed running through zone Limited Access – Gated Communities

FMZ K Gated Communities					
Location	Address	Туре	FMZ		
French Quarter	999 SW 16th Avenue	Apartments	K		
Somerset	1600 SW 16th Street	Condo	K		

Community Risk Assessment Features

Geospatial

County and University of Florida land borders zone Growth potential consistent with land use, zoning, and development guidance and plans. Infrastructure in place for growth Expansion to south area in zone possible

Topography

Traffic calming, narrow roads, and residential pockets with dead end streets limiting access Areas of open space urban interface present Wetlands present Areas within 100-year flood zone – Flood Risk in Kirkwood Subdivision

Development and Population Growth

Metro Classification High Population Density High potential for commercial and residential development

Age Distribution:

<5 years old: 4.23% 5-17 years old: 4.54% 18-21 years old: 21.91% 22-29 years old: 39.62% 30-39 years old: 12.04% 40-49 years old: 4.84% 50-64 years old: 7.69% 65+ years old: 5.13%

Transient populations Work Force – High Recreation – Low Transit – Moderate to High Education - Low

FMZ K Building Make-up						
Туре	Building Count	Square Feet	Sprinklered			
Commercial	117	1,948,699	54			
Institutional	21	1,532,472	20			
Industrial	11	148,564	3			
Residential	580	5,575,029	77			
Mixed	2	147,097	1			
Total:	731	9,351,861	155			

FMZ K High Rise Buildings						
NameStoriesSq FeetAddressUse						
Lakeshore Towers	8	131,257	2306 SW 13 th St	Mixed		
Shands Cancer Hospital	10	509,452	1515 SW Archer Road	Institutional		

FMZ K Building Risk by Probability/Consequence Category					
Risk Category	Distribution				
Low Isolated	660	90.29%			
Moderate	24	3.28%			
High	3	0.41%			
Special	41	5.61%			
Maximum	3	0.41%			
Total	731	100.00%			

FMZ K Buildings with Maximum Probability/Consequence Category					
Building Name	Address				
Shands 13th St Parking Garage	1306 SW 13th St				
UF Parking Garage #6 (SW 16th St)	1321 SW 16th St				
Days Inn University Lobby & Banquet Center	1901 SW 13th St				

FMZ K is primarily served by stations 1 and 2

F	FMZ K Priority EMS Calls as Dispatched in CAD							
Code	Description	2013	2014	2015	2016	2017		
E 06	Breathing Problems	89	85	78	75	63		
E 09	Cardiac / Respiratory							
	Arrest	16	12	15	11	17		
E 10	Chest Pain	83	75	95	68	66		
E 15	Electrocution	0	0	1	0	0		
E 19	Heart Problems	13	21	8	13	10		
E 28	Stroke / CVA	12	8	15	14	12		
E 31	Unconscious / Fainting	98	90	74	70	62		

FMZ K HCF Transfers, Falls and Lift Assists as Dispatched in CAD							
Code Description 2015 2016 2017							
HCF	Health Care Facility Transfers	164	214	145*			
E17	Falls/Back Injury	40	39	39			
E17A4	Falls/Lift Assist	7	8	15			

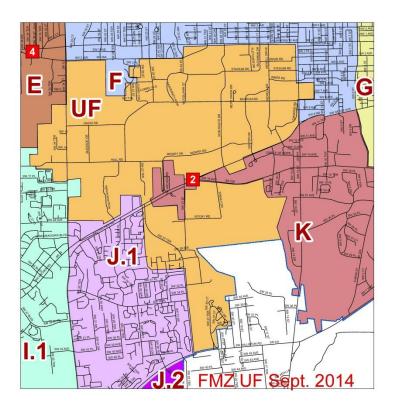
*Gainesville Health and Rehab (Moved in 2016 to 4842 SW Archer RD FMZ I.4)

FMZ K High Call Volume Locations						
Name	Address	2012	2013	2014		
UF Health Cancer						
Center/Medical Plaza	2000 SW Archer Rd	175	191	197		
Parklands Rehabilitation						
Nursing Center	1000 SW 16th Av	125	163	172		
Gainesville Health and						
Rehab (Moved in 2016 to						
4842 SW Archer RD)	1311 SW 16th St	252	189	161		
Arbor Park Apartments	307 SW 16 th Av	17	17	46		
UF Health Shands	1600 SW Archer Rd	46	44	41		
American Cancer Society	2121 SW 16 th St	21	30	38		
Winn Dixie	300 SW 16 th Av	37	21	31		
VA Medical Center	1601 SW Archer Rd	29	32	28		
Bivens Cove Apartments	3301 SW 13 th St	15	25	25		
In the Pines Apartments	205 SE 16th Av	30	16	23		
Shands Dialysis Center	2409 SW Archer Rd	20	24	22		
Americas Best Value Inn	1900 SW 13th St	18	20	22		
Boardwalk Apartments	2701 SW 13 th St	15	23	17		
Arbor Park Apartments	309 SW 16 th Av	17	16	16		
Paramount Plaza Hotel	2900 SW 13 th St	13	21	13		
UF Health Shands South						
Tower	1515 SW Archer Rd	14	23	12		
The Bartram	2337 SW Archer Rd	7	13	12		
Days Inn	1901 SW 13 th St	5	12	12		
Roadway	2300 SW Archer Rd	19	17	11		
Country Gardens						
Apartments	2001 SW 16 th St	10	15	11		
ABC Motel	2000 SW 13 th St	7	23	10		
UF Health Endoscopy						
Center	2001 SW 13th St	10	12	10		
Steak n Shake	1610 SW 13 th St	6	14	5		
Park 16 Townhouse						
Apartments	1111 SW 16th Av	16	15	3		
University Gardens						
Apartments	920 SW Depot Av	1	11	3		
Private Residence	3307 SW 1 st Wy	9	21	0		

Identified Special Risks

Hospital – Shands at UF (302 site) Hospitals (Shands and VA) Fire Station 2 Power Generating Station Utility Sub-Station

Fire Management Zone UF



Profile

University of Florida primary campus 3.11 square miles Population of 10,536 with a density of 3,384 individuals per square mile: METRO Median household income by census tract ranges from \$15,557- \$17,006

Transportation Issues

US, State, County, and local roads including: US 441, SR 24, SR 26, SR 26-1 SR 121, and CR 331 Numerous established creek beds and two lakes

Community Risk Assessment Features

Geospatial

County, Federal, and University of Florida land within zone Growth potential consistent with land use, zoning, and development guidance and plans. Infrastructure in place for growth Significant expansion possible Topography

Traffic calming, narrow roads and dead end streets limiting access Heavy pedestrian traffic Low established speed limits Areas of open space urban interface present Wetlands present Elevation: There are no significant elevation changes in this area.

Disaster Exposure

Areas within 100-year flood zone

Development and Population Growth

Metro Classification High Population Density High potential for commercial/residential development

Age Distribution:

<5 years old:1.40% 5-17 years old: 1.25% 18-21 years old: 74.30% 22-29 years old: 15.15% 30-39 years old: 5.02% 40-49 years old: 1.16% 50-64 years old: 1.38% 65+ years old: 0.35%

Transient populations

Work Force – High- University of Florida and UF Health provide 1/3 of total city employment Recreation – High Transit – High Education - High

FMZ UF Building Make-up						
Туре	Building Count	Square Feet	Sprinklered			
Commercial	270	5,369,018	26			
Institutional	344	12,805,406	81			
Industrial	13	121,743	3			
Residential	268	2,630,966	33			
Total:	895	20,927,133	143			

FMZ UF High-Rise Buildings							
Name	Stories	Sq Feet	Address	Туре			
Beaty Towers East	13	76,950	1365 Museum Rd	Residential			
Beaty Towers West	13	82, 810	1407 Museum Rd	Residential			
Ben Hill Griffin Stadium	7	144,100	245 Gale Lemerand Dr	Commercial			
Century Tower	13	10,200	375 Newell Drive	Institutional			
Dental Science Building	12	488,600	1395 Center Dr	Institutional			
Hilton UF Convention	7	136,942	1714 SW 34 th St	Commercial			
Center							
J Wayne Reitz Union	6	348,210	655 Reitz Union Drive	Institutional			
Shands Patient Services	14	588,570	1600 SW Archer Rd	Institutional			
Shands Teaching Hospital	12	446,534	1600 SW Archer Rd	Institutional			

FMZ UF Building Risk by Probability/Consequence Category					
Risk Category	sk Category Count Distribut				
Low Isolated	710	79.33%			
Moderate	55	6.15%			
High	68	7.60%			
Special	47	5.25%			
Maximum	15	1.68%			
Total	895	100.00%			

FMZ UF Buildings with Maximum Probability/Consequence Category

Building Name	Address
UF Waste Water Treatment BNR Basins	1103 Gale Lemerand Dr
UF #8 Parking Garage, Norman Hall	1210 SW 8th Ave
UF Parking Garage 1 (Shands East)	1231 Newell Dr
Communicore	1249 Center Dr
UF Parking Garage 10 (Shands E)	1269 Newell Dr
USDA Entomology Research Center Bldg 2	1700 SW 23rd Dr
Schiebler Childrens Med.Svc.Ct	1701 SW 16th Ave
UF Parking Garage 2 (Shands West)	1831 Mowry Rd
Lacy Rabon Chilled Water Plant	1858 Mowry Rd
UF Parking Garage 3 (Shands West)	1879 Mowry Rd
UF Parking Garage 9 (Archer Rd N)	1995 SW Archer Rd
UF Parking Garage 9 (Archer Rd S)	1995 SW Archer Rd
UF Parking Garage 11 (Perf Arts)	3163 Hull Rd
UF Parking Garage 4 (Museum Rd)	759 Newell Dr
UF Parking Garage 5 (N/S Drive)	966 Gale Lemerand Dr

FMZ UF is primarily served by stations 1, 2, and 4

l	FMZ UF Priority EMS Calls as Dispatched in CAD								
Code	Description	2013	2014	2015	2016	2017			
E 06	Breathing Problems	30	37	42	40	53			
E 09	Cardiac / Respiratory								
	Arrest	1	2	4	6	4			
E 10	Chest Pain	28	43	38	30	39			
E 15	Electrocution	0	0	1	0	0			
E 19	Heart Problems	9	6	8	7	6			
E 28	Stroke / CVA	4	6	12	10	9			
E 31	Unconscious / Fainting	111	142	150	152	155			

FMZ UF HCF Transfers, Falls and Lift Assists as Dispatched in CAD				
Code	Description	2015	2016	2017
HCF	Health Care Facility Transfers	117	204	215
E17	Falls/Back Injury	47	54	51
E17A4	Falls/Lift Assist	1	4	2

FMZ UF High Call Volume Locations				
(See FMZ K for Shands and C	Cancer/Medical Center)			
Name	Address	2012	2013	2014
*Note – UF Stadium EMS				
calls during games handled by	157 Gale Lemerand			
ACFR and are not represented	Dr			
here.		NA	NA	NA
University Commons	2601 SW Archer Rd	17	27	37
UF Orthopaedics	3450 Hull Rd	32	19	33
Reitz Union	655 Reitz Union Dr	18	13	26
Hilton UF Convention Center	1714 SW 34 th ST			25
UF Health FL Surgical Center	3480 Hull Rd	18	19	18
Murphree Hall	110 Fletcher Dr	17	11	16
O'Connell Center	250 Gale Lemerand			
	Dr	19	12	15
Turlington Hall	330 Newell Dr	13	15	14
Broward Hall	680 Broward Dr	23	11	12
Jennings Hall	1515 Museum Rd	17	16	10
Rawlings Hall	651 Newell Dr	12	12	10
Beaty East	1365 Museum Rd	3	16	9

Identified Special Risks

Progress Energy (302 site) UF Physical Heat Plant #2 (302 site) Surge Area – Hazardous Waste Waste Water Facility Mowery Road Ben Hill Griffin Stadium O'Connell Center Numerous large venue assembly occupancies Sororities and Dormitories Parking Garages Multiple Bio-Level 3 Containment Facilities for Experimental Testing and Analysis

Critical Task Analyses

Gainesville Fire Rescue (GFR) updated the response matrix designed to meet the effective response force (ERF) needs of fire, medical, rescue, and special hazard risks when the Combined Communications Center (CCC) adopted the Emergency Fire Dispatch protocol (EFD) December 6, 2016. The critical task matrix here reflects the department's current deployment plan for all hazard levels.⁴¹

Fire Risks

Critical tasks, response resources, and number of personnel for a low risk fire incident.

Description: Single Company or Two-Company Response - Low risk fires may usually be extinguished with one or two companies totaling three to eight personnel. Low risk fire responses are typically small fires not involving buildings and may also be investigative in nature. Examples include brush fires, dumpster fires, fires of unknown source, sign fires, transformer fires, trash fires, vehicle fires, appliance fires, shed fires, and fires that are out prior to arrival.

Critical Task Table – Low Risk Fire

TASK	Number of Personnel Needed
Attack Line	2
Search	2
Operator	1
Incident Command	1
Total	3 to 8

Response – Low Risk Fire

APPARATUS	Minimum Staffing on Unit
1 Engine, Quint, Truck or Tower	3 to 4
1 Engine, Quint, Truck or Tower	3 to 4
Minimum Effective Response Force	3 to 8

⁴¹ Although each GFR apparatus has personnel trained at the EMT and Paramedic levels, GFR does not provide EMS transport services; therefore, critical tasks and performance measures related to those tasks provided by Alachua County Rescue units are not included in this SOC.

Fire Risks

Critical tasks, response resources, and number of personnel for a <u>moderate risk fire incident</u>. (Two transport personnel respond from Alachua County Fire Rescue)

Description: Equivalent of 2 Engines, 1 Truck, 1 Squad, and 2 District Chiefs - Moderate risk fires present an immediate life-threat or are large enough to require additional resources beyond a single or two-company response. Examples include fires in single-family type structures, small non-residential buildings, portable buildings used as fixed structures, fires in motor homes, fires in RV's or large vehicles such as semi-trucks, and boat or train fires, and outside fires with building exposures.

TASK	Number of Personnel Needed
Attack Line x 2	4
Search	2
Operator	1
Rapid Intervention Team	2
Water Supply	1
Ventilation	2
Incident Command	1
Safety Officer	1
Total	14 (+2 Transport)

Critical Task Table – Moderate Risk Fire

Response – Moderate Risk Fire

APPARATUS	Minimum Staffing on Unit
1 Engine, Quint, Truck or Tower	3
1 Engine, Quint, Truck or Tower	3
1 Quint, Truck or Tower	4
1 Squad	2
1 District Chief	2
Minimum Effective Response Force	14 to 16 (+2 Transport)

Fire Risks

Critical tasks, response resources, and number of personnel for a <u>high or special risk fire</u> <u>incident</u>. (Two transport personnel respond from Alachua County Fire Rescue)

Description: Equivalent of 3 Engines, 2 Trucks, 1 Squad, and 2 District Chiefs. May include addition of Hazardous Materials Unit (4 personnel) - High or special risk fires present the need for additional resources either due to the size or type of occupancy or vehicle, the limited mobility of occupants or number of occupants at risk or the presence of risks such as fuel, chemical, nuclear or biological sources. Examples include multi-family and commercial buildings, institutional buildings with occupants who needs evacuation assistance, buildings with significant hazardous materials risks, railcar fires, and aircraft fires.

TASK	Number of Personnel Needed
Attack Line x 2	4
Backup Line	2
Search	4
Operator	1
Rapid Intervention Team	2
Water Supply	1
Ventilation	2
Utilities/Forcible Entry/Hose Management	3
Safety	1
Incident Command	1
Hazardous Materials Mitigation*	4
Tota	1 21 / *25 (+2 Transport)

Response – High / Special Risk Fire

APPARATUS	Minimum Staffing on Unit
1 Engine, Quint, Truck or Tower	3 to 4
1 Engine, Quint, Truck or Tower	3 to 4
1 Engine, Quint, Truck or Tower	3 to 4
1 Quint, Truck or Tower	4
1 Quint, Truck or Tower	4
1 Squad	2 to 3
2 District Chief	2
1 Hazmat Unit when indicated*	4
Minimum Effective Response Force	21 to 25 / *25 to 29 (+2 Transport)

Critical tasks, response resources, and number of personnel for a low risk medical incident.

Description: Low risk medical calls are those calls that typically require basic life support (BLS) services and have low potential for creating life-threatening conditions. Gainesville uses the National Academy of Emergency Medical Dispatch (NAEMD) categorization system of Alpha, Bravo, Charlie, Delta, Echo, and Omega. Alpha, Bravo, and Omega level calls will generally constitute the low risk medical group. In most of these cases the non-transport (NT) unit (fire apparatus) will respond as a Hot or emergency unit and the transport unit (T) from Alachua County Fire Rescue (ACFR) will respond as a Cold or non-emergency unit.

Critical Task Table – Low Risk EMS

TASK	Number of Personnel Needed
Patient Assessment	1
Patient Management	1
Total	2

Response – Low Risk EMS

APPARATUS	Minimum Staffing on Unit
Single company: Squad, Engine, Quint, Truck or	2 to 4
Tower	
Minimum Effective Response Force	2 to 4

Critical tasks, response resources, and number of personnel for a <u>moderate risk medical</u> <u>incident</u>.

Description: Moderate risk medical calls will typically include those calls categorized in the NAEMD system as Charlie level responses and which may require a higher level of intervention using advanced life support protocols (ALS). These calls present a significant enough life-risk or potential that the transport unit from ACFR will also respond as a Hot or emergency unit. (One Rescue with two transport personnel responds from Alachua County Fire Rescue)

Critical Task Table – Moderate Risk EMS

TASK	Number of Personnel Needed
Patient Assessment	1
Patient Management	1
Total	2

Response – Moderate Risk EMS

APPARATUS	Minimum Staffing on Unit
Single company: Squad, Engine, Quint, Truck or	2 to 4
Tower	
Minimum Effective Response Force	2 to 4 (plus 2 Transport)

Critical tasks, response resources, and number of personnel for a high risk medical incident.

Description: High risk medical calls are those calls categorized as Delta and Echo calls in the NAEMD system. Although these calls currently receive the same level of response as moderate risk calls, they present immediately life-threatening circumstances and, in the rare case of calls for service being stacked, these calls will be dispatched immediately, even if a unit must be pulled from a lower level call. Many of these calls are also classified as "priority calls." Priority calls are routed to the fire and EMS dispatchers immediately before completing the EMD questioning sequence whereas processing of low and moderate risk calls can allow for additional time to complete the EMD questioning sequence prior to the calls being routed to dispatchers. Cardiac and respiratory arrests or problems, stroke, unconsciousness, choking, traumatic injuries, severe bleeding, industrial accidents, imminent childbirth, drowning, and electrocution are all examples of calls in the high risk category. (One Rescue with two transport personnel responds from Alachua County Fire Rescue)

Critical Task Table – High Risk EMS

TASK	Number of Personnel Needed
Patient Assessment	1
Patient Management	1
Total	2

Response – High Risk EMS

APPARATUS	Minimum Staffing on Unit
Single company: Squad, Engine, Quint, Truck or	2 to 4
Tower	
Minimum Effective Response Force	2 to 4 (plus 2 from ACFR)

Critical tasks, response resources, and number of personnel for a <u>special risk medical</u> <u>incident</u>.

Description: Maximum or special risk medical responses would be those calls where exceptional circumstances exist causing injuries to large groups of individuals through natural or man-made disasters. The initial effective response force for these types of events would be the same as that for high risk medical responses and the incident commander would be responsible for requesting additional resources while enroute or after arriving on scene. Examples of maximum or special risk medical events would be multi-vehicle accidents with multiple patients, mass casualty incidents such as multiple shootings, and multiple injuries from a storm event. Events related to hazardous materials releases, explosions, building collapses, and other events that require hazmat or technical rescue resources are classified in the Rescue and Special Hazards response categories. (Two Rescues with two transport personnel respond from Alachua County Fire Rescue)

TASK	Number of Personnel Needed
Patient Triage	1
Patient Assessment	2
Patient Management	6
Incident Command	1
Total	10

Critical Task Table – Maximum/Special Risk EMS

Response – Maximum Risk EMS

APPARATUS	Minimum Staffing on Unit
1 Engine	3 to 4
1 Squad	2 to 3
1 Quint, Truck or Tower	4
1 District Chief	1
Minimum Effective Response Force	10 to 12 (plus 4 from ACFR)

Critical tasks, response resources, and number of personnel for a low risk rescue incident.

Description: Low risk rescue calls can generally be handled by a single company without specialized extrication or rescue equipment. Examples of these calls are removing uninjured occupants from stopped elevators, evaluating building damage from a tree or vehicle where no injuries have occurred and other non-emergency lockout situations. (One Rescue with two transport personnel respond from Alachua County Fire Rescue)

Critical Task Table – Low Risk Rescue

TASK	Number of Personnel Needed
Rescuer	2
Scene oversight and rescue assist	1
Total	2

Response – Low Risk Rescue

APPARATUS	Minimum Staffing on Unit
Single company: Engine, Quint, Truck or Tower	3 to 4
Minimum Effective Response Force	3 to 4 (plus 2 from ACFR)

Critical tasks, response resources, and number of personnel for a <u>moderate risk rescue</u> <u>incident</u>.

Description: Moderate risk rescue calls may initially be handled by the initial arriving company; however these calls will typically have a patient or victim already injured or at risk and could develop into high risk calls requiring technical rescue expertise. Examples of moderate risk rescue calls include basic extrication from vehicle crashes or traumatic injury events, rescues from electrical risk conditions, and drowning or swimming area rescues. (One Rescue with two transport personnel responds from Alachua County Fire Rescue)

Critical Task Table – Moderate Risk Rescue

TASK	Number of Personnel Needed
Rescuers patient evaluations	2
Rescuers suppression stand-by	2
Rescuers (extrication operations)	2
Rescuers (tools and equipment management)	2
Scene Safety	1
Incident Commander	1
Total	10 (2 from ACFR)

Response – Moderate Risk Rescue

APPARATUS	Minimum Staffing on Unit
1 Engine, Quint, Truck or Tower	3 to 4
1 Quint, Truck or Tower	4
1 Squad	2 to 3
District Chief	1
Minimum Effective Response Force	10 to12 (2 from ACFR)

Critical tasks, response resources, and number of personnel for a high risk rescue incident.

Description: High risk rescues involve complex situations that put both victims and responders at risk. These events will require additional apparatus and personnel in the initial dispatch and may require specialized equipment and personnel with technical rescue at the direction of the incident commander. Examples include elevated rescues from buildings or scaffolding, swift water rescues from flooding, and rescues from collapsed buildings, confined spaces, and heavy machinery. (One Rescue with two transport personnel responds from Alachua County Fire Rescue)

Critical Task Table – High Risk Rescue

TASK	Number of Personnel Needed
Rescuers (entry)	2
Rescuers (back-up)	2
Rescuers (tools, equipment, communications and	4
haul team)	
Safety Officer	1
Incident Commander	1
Total	10

Response – High Risk Rescue

APPARATUS	Minimum Staffing on Unit
Single company: Engine, Quint, Truck or Tower	3 to 4
Truck or Tower 1(unit specific)	4
Squad 1 (unit specific)	2 to 3
District Chief	1
Minimum Effective Response Force	10 to 12 (plus 2 from ACFR)

Critical tasks, response resources, and number of personnel for a <u>maximum/special risk</u> <u>rescue incident</u>.

Description: Maximum or special risk rescues may have an initial effective response force similar to high risk rescues; however, they will likely be long-term events spanning days or even weeks and requiring rotations of personnel based on the direction of an incident commander. Examples include search and rescue operations from multiple buildings damaged during an explosion, aircraft crash or natural disaster, and large-scale building assessments for patients and additional fire risks due to significant multiple lightning strikes or other weather conditions.

Critical Task Table – Maximum Risk Rescue

TASK	Number of Personnel Needed
Search and Rescue Groups (3 member teams)	6
Squad Leaders (1 per S & R Group)	2
Safety Officer	1
Incident Command	1
Total	10

Response – Maximum Risk Rescue

APPARATUS	Minimum Staffing on Unit
Single company: Engine, Quint, Truck or Tower	3 to 4
Truck or Tower 1 (unit specific)	4
Squad 1 (unit specific)	2 to 3
District Chief	1
Minimum Effective Response Force	10 to 12 (plus 2 from ACFR)

Hazardous Materials Spills, Leaks, Releases, WMD's

Critical tasks, response resources, and number of personnel for a <u>low risk special hazard</u> <u>incident</u>.

Description: Low risk special hazard calls can typically be handled by a single company without specialized hazardous materials training. These calls will usually not have any patients and will require stabilizing or mitigating a minor leak or spill such as roadway spills from routine vehicle crashes. GFR classifies these as Level 0 and Level 1 hazmat responses.

Critical Task Table – Low Risk Special Hazard

TASK	Number of Personnel Needed
Operations Level Hazmat Responders	2
Operations Level Hazmat Incident Commander	1
Total	3

Response – Low Risk Special Hazard

APPARATUS	Minimum Staffing on Unit
Single Company: Engine, Quint, Truck or Tower	3 to 4
Minimum Effective Response Force	3 to 4

Critical tasks, response resources, and number of personnel for a <u>moderate risk special</u> <u>hazard incident</u>.

Description: Moderate risk special hazard events will require additional personnel and the addition of the hazardous materials team. These calls may or may not have patients, but will require the expertise and special training of the hazmat team, as well as additional fire suppression units and an incident commander to ensure scene stability. Examples would be motor vehicle accidents involving transport of hazardous materials and explosions or releases of toxic or flammable liquids, solids or gases. GFR usually classifies these as Level 2 hazmat incidents. (One Rescue with two transport personnel responds from Alachua County Fire Rescue)

TASK	Number of Personnel Needed
Hazmat Team (local level)	4
Additional Hazmat Technicians (special call from	3
on-duty units or Engine 2)	
Hazmat Operations Level personnel (an additional	3
engine)	
Hazmat Incident Commander	1
Safety – Special Operations Chief	1
Total	12

Critical Task Table – Moderate Risk Special Hazard

Response – Moderate Risk Special Hazard

APPARATUS	Minimum Staffing on Unit
Single Company: Engine, Quint, Truck, or Tower	3 to 4
1 Engine	3 to 4
Hazmat Team	4
Incident Command	1
Special Operations Chief	1
Minimum Effective Response Force	12 to 14 (plus 2 from ACFR)

Critical tasks, response resources, and number of personnel for a <u>high risk special hazard</u> <u>incident</u>.

Description: High risk special hazards will require additional personnel to manage longer operational periods than lower risk events. These events may or may not have patients, but will typically involve conditions that may require the rotation of personnel to mitigate a spill, leak or release. Examples include confirmed explosions without fires, significant chemical hazards or releases, and radioactive or biological hazards. These types of calls may also involve responses from law enforcement or federal resources to stabilize and mitigate risks. These incidents will generally be classified as Level 3 hazmat incidents by GFR. (One Rescue with two transport personnel responds from Alachua County Fire Rescue)

Critical Task Table – High Risk Special Hazard

TASK	Number of Personnel Needed
Hazmat Team (entry and back up)	6
Decontamination and medical team	4
Hazmat ICS position staffing (entry, research,	5
decontamination, medical, safety)	
Incident Commander and Safety	2
Safety – Special Operations Chief	1
Total	18

Response – High Risk Special Hazard

APPARATUS	Minimum Staffing on Unit
Single Unit: Engine, Quint, Truck, or Tower	3 to 4
1 Engine	3 to 4
1 Quint, Truck or Tower	4
1 Squad	2 to 3
Hazmat Team	4
Incident Command	1
Special Operations Chief	1
Minimum Effective Response Force	18 to 21 (plus 2 from ACFR)

Critical tasks, response resources, and number of personnel for a <u>special risk special hazard</u> <u>incident</u>.

Description: Maximum of special risk special hazards may have large-scale potential for impact to the community. They will typically begin as moderate or high risk special hazards and may have longer operational periods and additional personnel added based on direction of the incident commander. These types of calls may also involve responses from law enforcement or federal resources to stabilize and mitigate risks. A confirmed explosive device that has not been detonated and which the potential is unknown or when an explosion has occurred and injuries are unknown is examples of an incident with maximum or special risk. (One Rescue with two transport personnel responds from Alachua County Fire Rescue)

TASK	Number of Personnel Needed					
Hazmat Team (entry and back up)	4					
Decontamination and medical team	2					
Hazmat ICS position staffing (entry, research,	3					
decontamination, medical, safety)						
Technical Rescue Team	4					
Incident Commander	1					
Safety – Special Operations Chief	1					
Total	15					

Critical Task Table – Maximum Risk Special Hazard

Response – Maximum Risk Special Hazard

APPARATUS	Minimum Staffing on Unit
1 Engine, Quint, Truck, or Tower	3 to 4
1 Tower 1 (unit specific)	4
1 Squad 1 (unit specific)	2 to 3
1 Hazmat Team	4
1 District Chief	1
Special Operations Chief	1
Minimum Effective Response Force	15 to 17 (plus 2 from ACFR)

Critical tasks, response resources, and number of personnel for an Aircraft Emergency.

Description: Maximum of special risk aircraft emergency may have large-scale potential for impact to the community. They will typically begin as moderate or high risk special hazards and may have longer operational periods and additional personnel added based on direction of the incident commander. These types of calls may also involve responses from law enforcement or federal resources to stabilize and mitigate risks. These call types are typically dispatched as an Alert 3. (One or two Rescue with two transport personnel each responds from Alachua County Fire Rescue)

TASK	Number of Personnel Needed				
ARFF Suppression	2				
Triage Branch	3				
Treatment Branch	3				
Transport Branch	2				
Litter Bearers	4				
Incident Commander and Safety	1				
Safety – Special Operations Chief	1				
Total	16 (plus 2 to 4 from ACFR)				

Critical Task Table – Maximum Risk Special Hazard

Response – Maximum Risk Special Hazard

APPARATUS	Minimum Staffing on Unit
Single Unit:: Engine, Quint, Truck, or Tower	3 to 4
1 Engine	3 to 4
1 Quint, Truck or Tower	4
1 Squad	2 to 3
2 ARFF Crash Trucks	2
1 District Chief (Incident Command)	1
1 District Chief (Safety)	1
Minimum Effective Response Force	16 (plus 2 to 4 from ACFR)

GFR Response Matrix

The GFR Response Matrix found on the next page uses the following abbreviations to indicate the

type of units that should be deployed:

APU = All Purpose Unit (Engine, Quint, Truck or Tower ARL = Aerial (Quint, Tower, Truck) ARFF = Airport Crash Rescue Trucks (2) E = Engine Company TW1= Tower 1 – Technical Rescue Team 1SQ = Squad or Heavy Rescue Company SQ1 = Squad 1 – Technical Rescue Team R = Rescue or Critical Care Transport Company RO = Rescue Transport Company DC = District Chief DOF = Division of Forestry Hazmat or HZ2 = HazMat St6N = 2 Airport Crash Trucks from Station 6

F51 - Aircraft Emergency	GFR FSAA
Alert III Crash	1E + 1APU + 1ARL + 1SQ + 1RO + St6N + 1DC
Large, Military or Cargo aircraft	1E + 2APU + 2ARL + 1SQ + 2RO + St6N + 2DC
Alert III involving Building	1E + 2APU + 2ARL + 1SQ + 2RO + St6N + 2DC
Alert III (parked on ground)	1APU + St6N + 1DC
Aircraft Emergency in water	1E + 1APU + TW1 + SQ1 + 1RO + St6N + 1DC
Alert II	N/A
Alert 1	N/A
F52 - Alarms	GFR FSAA
High-life Hazard	1E + 1APU + 1ARL + 1DC
Commercial, High-Rise, Apartments	1E + 1ARL
Residential (single-family)	1APU
Mobile home, non-dwelling, unknown	1APU
Trouble Alarm	1APU
Carbon Monoxide Alarm	1APU
UF Property (except Shands)	1E + 1ARL
Industrial Gas Alarm	Add Hazmat
CO / Industrial Gas with PI	Add Hazmat + 1R
F53 - Citizen Assist / Service Call	GFR FSAA
Water Salvage	1ARL
Minor extrication (service call / multiple units)	1APU + 1R
Locked in vehicle	1APU + 1R
Citizen Assist, Service Call, Animal Rescue	1APU

Response Matrix 11/22/16

F54 - Confined Space / Structural Collapse	GFR FSAA				
Entrapment	1APU + TW1 + SQ1 + 1R + 1DC				
Entrapment with Hazmat	1APU + TW1 + SQ1 + 1R + 1DC + HZ2				
No longer entrapped	1APU + 1R				
F55 - Electrical Hazard	GFR FSAA				
Electrical Hazard	1APU + 1ARL				
Electrical Hazard (unknown)	1APU				
Electrical Hazard with PI	Add 1R				
F56 - Elevator / Escalator Rescue	GFR FSAA				
Entrapment / Accident	1APU + TW1 + SQ1 + 1R + 1DC				
Elevator Malfunction, Unknown situation	1ARL				
Elevator Malfunction with PI	1ARL + 1R				
F57 - Explosion	GFR FSAA				
Commerical, High-Life, High-Rise, Apartments	1APU + TW1 + SQ1 + 1RO + 1DC + HZ2				
Above with Pl	1APU + TW1 + SQ1 + 2RO + 1DC + HZ2				
Above with Fire	1E + 2APU + TW1 + 1ARL + SQ1 + 1RO + 2DC + HZ2				
Above with Fire and PI	1E + 2APU + TW1 + 1ARL + SQ1 + 2RO + 2DC + HZ2				
Residential, Large non-dwelling, Mobile Home / Office	1APU + TW1 + SQ1 + 1RO + 1DC + HZ2				
Above with PI	1APU + TW1 + SQ1 + 2RO + 1DC + HZ2				
Above with Fire	1E + 1APU + TW1 + SQ1 + 1RO + 2DC + HZ2				
Above with Fire and PI	1E + 1APU + TW1 + SQ1 + 2RO + 2DC + HZ2				
Small non-dwelling	1E + 1APU + 1DC + HZ2				
Above with Pl	1E + 1APU + 1RO + 1DC + HZ2				
Commercial / Large Fuel Load Vehicle	1E + 1APU + 1ARL + 1DC + HZ2				
Above with Pl	1E + 1APU + 1ARL + 1DC + 1RO + HZ2				
Minor explosions (vehicles, unknown)	1APU				
Above with PI	1APU + 1RO				
F58 - Extrication / Entrapment (machinery, non- MVA vehicles)	GFR FSAA				
Entrapment	1APU + TW1 + SQ1 + 1R + 1DC				
Entrapment with Hazmat	1APU + TW1 + SQ1 + 1R + 1DC + HZ2				
No longer entrapped	1APU				
F59 Fuel Spill / Fuel Odor	GFR FSAA				
Large Fuel spills, including in waterways	1APU + HZ2				
Small, Minor & Unknown Fuel spills, Fuel Odor	1APU				
Any F59 with PI	Add 1R				
F60 - Gas Leak / Gas Odor (Natural / LP)	GFR FSAA				
Indoor leak or odor	1APU + HZ2				
Outside commercial line, tank > 5 gallons	1APU + HZ2				
Outside residential line	1APU + HZ2				
Outside odor, Outside tank < 5 gallons	1APU				
Any F60 with PI	Add 1R				

F61 - Hazmat	GFR FSAA					
Hazmat in waterway	1APU + 1E + 1ARL + 1SQ + 1R + HZ2 + 1DC					
Uncontained Hazmat	1APU + 1E + 1R + HZ2 + 1DC					
Uncontained Illegal Drug Lab	1APU + 1E + 1R + HZ2 + 1DC					
Uncontained Chemical Suicide	1APU + 1E + 2R + HZ2 + 1DC					
Contained Chemical Suicide	1APU + HZ2 + 1R					
Small and Contained Hazmat	1APU + HZ2					
Contained Illegal Drug Lab	1APU					
F62 - High Angle Rescue	GFR FSAA					
High Angle Rescue	TW1 + SQ1 + 1APU + 1R + 1DC					
F63 - Lightning Strike	GFR FSAA					
Lightning Strike	1APU					
Above with Pl	1APU + 1RO					
F64 - Marine / Boat Fire	GFR FSAA					
Boat fire with exposures	1E + 1APU + 1ARL + 1DC					
Large Boat fire on land	1E + 1APU + 1ARL + 1DC					
Small Boat fire on land	1APU					
Boat fire in the water	1APU					
Extinguished Fire	1APU					
Any F64 with PI	Add 1R					
F65 - Mutual Aid	GFR FSAA					
Mutual Aid, Assist Outside Agency	As requested					
F66 - Odor (strange / unknown)	GFR FSAA					
Odor Indoors	1APU + HZ2					
Odor Outdoors	1APU					
Any F66 with PI	Add 1R					
F67 - Outside Fire	GFR FSAA					
Person on Fire	1APU + 1NT + 1RO					
Wildland Fire, Large Brush Fire	1E + 1APU + 1BR + DOF + 1DC					
With Exposures	Add 1ARL					
Large Outside Fire	1E + 1ARL + 1BR + 1DC					
Refinery / Tank Farm Fire	1E + 2APU + 2ARL + 1SQ + 1RO + HZ2 + 2DC					
Small Brush Fire	1APU					
Small Outside Fire, Transformer Fire, Fire Out	1APU					
Any Outside fire with Hazmat	Add HZ2					
Any F67 with PI	Add 1RO					
F68 - Smoke Investigation	GFR FSAA					
Smoke Investigation	1APU					
F69 - Structure Fire	GFR FSAA					
High Life Hazard	1E + 2APU + 2ARL + 1SQ + 1RO + 2DC					
High Rise, Commercial, Industrial, Apartments	1E + 2APU + 2ARL + 1SQ + 1RO + 2DC					
Residential (single-family), Chimney	1E + 1APU + 1ARL + 1SQ + 1RO + 2DC					
Large Non-dwelling	1E + 1APU + 1ARL + 1DC					
Small Non-dwelling Mobile Home, portable office, trailer	1E + 1APU					
	1E + 1APU + 1ARL + 1SQ + 1RO + 2DC					

Structure over water	1E + 1APU						
Unknown building / structure	1E + 1APU + 1ARL + 1SQ + 1RO + 2DC						
Appliance Fire (contained)	1E + 1ARL						
Extinguished Fire	1E + 1ARL						
Any F69 - Light Smoke	No changes						
Any F69 - Odor only	1E + 1ARL						
Any F69 - Burned Food	1E + 1ARL						
Any F69 - Trapped, On Fire or Pl	Add 1RO						
F70 - Train Collision / Derailment	GFR FSAA						
Person trapped by train (no collision/derailment)	1APU + TW1 + SQ1 + 1R + 1DC						
Train Collision / Derailment vs Building	1E + 2APU + 1ARL + TW1 + SQ1 + 1RO + HZ2 + 1DC						
Train Collision / Derailment	1E + 1APU + 1ARL + 1RO + HZ2 + 1DC						
Unknown Train Incident	1APU						
F71 - Vehicle Fire	GFR FSAA						
Vehicle fire with entrapment	1APU + 1ARL + 1SQ + 1R + 1DC						
Vehicle fire in tunnel, threatening buildings	1E + 2APU + 2ARL + 1SQ + 1RO + 2DC						
Commercial Vehicle fire	1E + 1APU + 1ARL + DC						
With hazmat	1E + 1APU + 1ARL + 1SQ + 1RO + HZ2 + DC						
With injuries	1E + 1APU + 1ARL + 1SQ + 2RO + HZ2 + DC						
With hazmat and injuries	1E + 1APU + 1ARL + 1SQ + 2RO + HZ2 + DC						
Vehicle fire - Large Fuel Load	1E + 1APU + 1ARL + DC						
Ag/Farm/Excavation	1APU						
Vehicle fire threatening non-structure	1APU						
Vehicle fire in Parking Garage	1E + 2APU + 2ARL + 1SQ + 1RO + 2DC						
Delivery Vehicle fire	1APU + 1HZ2 + 1DC						
Delivery vehicle fire with PI	1APU + 1HZ2 + 1DC + 1R						
Vehicle Fire	1APU						
Fire Extinguished	1APU						
Any other F71- with hazmat	Add HZ2						
Any other F71 - with injuries	Add 1RO						
Any other F71 - with hazmat and injuries	Add HZ2 and 1RO						
F72 - Water Rescue	GFR FSAA						
Sinking Vehicle or in Floodwater (threatened)	1APU + TW1 + SQ1 + 1R + 1DC						
Water Rescue	1NT + 1R						
Vehicle in floodwater (non-threatened)	1APU						
Stranded person, unknown situation	1APU						
F73 - Watercraft in Distress	GFR FSAA						
Collision, Run aground	1APU + 1R						
F74 - Suspicious Package / Explosives	GFR FSAA						
Suspicious Package with injuries (w/wo leakage)	1APU + 1R + HZ2 + 1DC						
Ordinance / Explosives with injuries	1E + 1ARL + 2RO + 1DC						
Suspicious Package with leakage/residue	1APU + HZ2						
Ordinance / Explosives	1E + 1ARL + 1RO + 1DC						
F75 - Train Fire	GFR FSAA						
Train fire involving buildings	1E + 2APU + 2ARL + 1SQ + 1RO + 2DC						
Train fire, unknown situation	1E + 1APU + 1ARL + 1RO + 1DC						
	12 . 1/1 0 . 1/112 . 110 . 100						

F76 - Borr	nb Threat			GFR FSAA							
Bomb Thre	eat			No response							
F77 - Mot	or Vehicle Accid	ent		GFR FSAA							
High Occupancy				1E + 1ARL + 1SQ +	2RO + 1DC						
with Ha			1E + 1ARL + 1SQ +		- 1DC						
High Mech	anism, Ejection, v	s pedestrian/bi	ke/MC	1NT + 1RO							
with Fire	2			1APU + 1NT + 1RO							
with Ha	zmat			1NT + 1RO + HZ2							
with Ha	zmat & Fire			1APU + 1NT + 1RO	+ HZ2 +1DC						
Multiple	vehicle Pile-up			1E + 1APU + 1ARL	+ 1SQ + 2RO	+ 1DC					
with Ha	zmat or Hazmat &	Fire		1E + 1APU + 1ARL	+ 1SQ + 2RO	+ HZ2 + 1DC	2				
Extrication	, Vehicle vs Buildii	ng, Unstable ve	ehicle	1E + 1ARL + 1SQ +	1RO + 1DC						
with Ha	zmat or Hazmat &	Fire		1E + 1ARL + 1SQ +	1RO + HZ2 +	- 1DC					
MVC involv	ving Commercial V	ehicle/		1NT + 1RO							
with Fire	2			1APU + 1NT + 1RO							
with Ha	zmat			1E + 1APU + 1ARL	+ 1SQ + 1RO	+ HZ2 + 1D0	2				
with Ha	zmat & Fire			1E + 2APU + 1ARL	+ 1SQ + 1RO	+ HZ2 + 1D0	2				
MVC with	injuries			1APU							
with Fire	2			1NT + 1RO							
with Ha	zmat or Hazmat &	Fire		1APU + 1RO + HZ2							
MVC with	Fuel/Fluid leak, no	injuries		1APU							
with Ha	zmat or Hazmat &	Fire		1APU + HZ2							
MVC with	out injuries or fuel	/fluid leak		No response							
with Fire	with Fire			1APU							
with Ha	zmat or Hazmat &	Fire		1APU + HZ2							
Code	Call-Type	Initial Resp	Alpha	Bravo	Charlie	Delta	Echo	Omega			
E01	Abdominal Pain	NT-Hot, R- Cold	NT-Hot, R- Cold		NT-Hot, R-Hot	NT-Hot, R-Hot	XX	XX			
E02	Allergic	NT-Hot, R-	NT-Hot, R-		NT-Hot,	NT-Hot,	NT-	XX			
	Reactions	Cold	Cold	Cold	R-Hot	R-Hot	Hot, R-Hot				
E03	Animal Bites	EMD	NT-Cold	NT-Hot, R-Hot	ХХ	NT-Hot, R-Hot	ХХ	XX			
E04	Assault/Rape	EMD	NT-Cold	** NT-Hot, R- Cold	ХХ	NT-Hot, R-Hot	XX	XX			
E05	Back Pain (non- traumatic)	R-Cold	R-Cold	xx	NT-Hot, R-Hot	NT-Hot, R-Hot	XX	xx			
E06	Breathing Problems	NT-Hot, R- Hot	xx	xx	NT-Hot, R-Hot	NT-Hot, R-Hot	NT- Hot, R-Hot	ХХ			
E07	Burns / Explosions	NT-Hot, R- Cold	NT-Hot, R- Cold	NT-Hot, R-Hot	NT-Hot, R-Hot	NT-Hot, R-Hot	NT- Hot, R-Hot	xx			
E08	Inhalation Injuries	NT-Hot, R- Cold	xx	NT-Hot, R- Cold	NT-Hot, R-Hot	NT-Hot, R-Hot	XX	XX			
E09	Cardiac / Respiratory Arrest	NT-Hot, R- Hot	xx	NT-Hot, R-Hot	хх	NT-Hot, R-Hot	NT- Hot, R-Hot	NT- Hot, R- Hot			
E10	Chest Pain	NT-Hot, R- Hot	NT-Hot, R- Hot	XX	NT-Hot, R-Hot	NT-Hot, R-Hot	XX	XX			

E11	Choking	NT-Hot	NT-Hot		ХХ		ХХ		T-Hot, R-Hot	NT- Hot, R-Hot	XX
E12	Convulsions / Seizures	NT-Hot, R- Hot	NT-Hot, R· Hot	• NT·	NT-Hot, R-Hot		NT-Hot, R-Hot		T-Hot, R-Hot	XX	xx
E13	Diabetic Problems	R-Cold	R-Cold		XX		T-Hot, R-Hot	N	T-Hot, R-Hot	ХХ	XX
E14	Drowning / Diving Accident	NT-Cold	NT-Cold	NT	NT-Hot, R-Hot		NT-Hot, R-Hot		Г-Hot, R-Hot	ХХ	ХХ
E15	Electrocution	NT-Hot, R- Hot	XX		хх	NT-Hot, R-Hot				NT- Hot, R-Hot	ХХ
E16	Eye Injuries	NT-Cold	A1 (NT- Hot, R- Cold)	A2/3 (NT- Cold)	NT-Hot, R-Hot		xx		T-Hot, R-Hot	ХХ	ХХ
E17	Falls / Back injuries	EMD	A1/2 (R- Cold)	A3 (NT- Cold)	NT-Hot, R-Hot		хх		T-Hot, R-Hot	ХХ	ХХ
E18	Headache	R-Cold	R-Colo		NT-Hot, R-Hot		T-Hot, R-Hot		хх	ХХ	ХХ
E19	Heart Problems	NT-Hot, R- Hot	NT-Hot, R		xx	R	Γ-Hot, R-Hot	F	T-Hot, R-Hot	ХХ	XX
E20	Heat/Cold Exposure	R-Cold	R-Colo	_	NT-Hot, R-Cold		T-Hot, R-Hot	-Hot, NT-Hot, -Hot R-Hot		ХХ	xx
E21	Hemorrhage / Lacerations	R-Cold	R-Colo	R-Hot			T-Hot, R-Hot	NT-Hot, R-Hot		XX	XX
E22	Inaccessible Patient	Tech Response	NT-Hot		Tech Response	XX		Tech Response		XX	XX
E23	Overdose / Poisoning	EMD	XX		R-Cold	R	NT-Hot, R-Hot		T-Hot, R-Hot	XX	Poison Control
E24	Pregnancy / Childbirth	NT-Hot, R- Cold	NT-Hot, R	-Cold	NT-Hot, R-Cold	NT-Hot, R-Hot			T-Hot, R-Hot	ХХ	NT- Hot, R- Cold
E25	Psychiatric / Suicide	EMD	R-Cold	b	B1/2/6 (R-C	Cold)	B5 (NT- Hot, R- Hot)	XX	NT- Hot, R- Hot	xx	ХХ
E26	Sick Person	EMD	R-Colo	b	R-Cold		NT- Hot, R-Hot		T-Hot, R-Hot	ХХ	R-Cold
E27	Stab / Gunshot	NT-Hot, R- Hot	NT-Hot, R	-Hot	NT-Hot, R Hot	{ -	хх		Γ-Hot, R-Hot	XX	xx
E28	Stroke	NT-Hot, R- Hot	NT-Hot, R				NT- Hot, R-Hot		xx	ХХ	ХХ
E29	Traffic Accidents	NT-Cold	NT-Co			** NT-Hot, R- Hot		хх	NT- Hot, R- Hot	ХХ	хх
E29EXT - Extrication		NT - Cold	ACFR FSAA: GFR FSAA 1E + 1SQ + 1R 1E + 1TW + + DC 1SQ + 1R - DC						al (both): D(-	
E29M - Multiple Patients		NT - Cold	FSAA (both): 1E + 2R + 1SQ + DC						ral (both	i): 1E + 2F	R + DC
E29HAZ - Hazmat	3	All plans: 1E + 1R + 1H + DC									

E30	Tra	umatic	R-Cold	R-Cold	NT-Hot, R-		XX	NT-	XX		
	Inju	iries			Hot			Hot,			
								R-Hot			
E31 Unconscious /		NT-Hot, R-	NT-Hot, R-Hot	XX		NT-Hot,	NT-	NT-			
Fai		nting	Hot				R-Hot	Hot,	Hot, R-		
	-					(1)		R-Hot	Hot		
E32	E32 Unknown		EMD	XX	B1/3/4 (NT-	B2 (NT-	xx	NT-	XX		
	Pro	blem			Cold)	Hot, R-		Hot,			
						Cold)		R-			
MCF	Into	erfacility		P Hot or P Cold	hacad an raqua	Cold					
IVICE		nsfers		R-Hot or R-Cold, based on request made by designated facility							
HCF		erfacility	R-Col	ld or both NT-Hot / R-Hot, based on request made by designated facility							
		nsfers							,		
									I		
PRI	PRI Initial Response Key			Notes:							
1	1 Non-transpo		ort Hot,	** E04B and E29B shall include a Fire/Rescue response ONLY if there is a							
	Rescue Ho			confirmed patient.							
		Non-transport Hot,		Since most E04 do not get a determinant, these calls shall be dispatched as							
Rescue Col			soon as LEA arrives and determines the scene is safe for EMS.								
2 Non-transpo		ort Hot	E08 and E22 shall generally use the appropriate Fire Unicode vs. EMD code.								
3 Non-transpo		ort Cold	E23, Omega shall be connected with Poison Control to determine if								
				Fire/Rescue respo							
3		Rescue Cold E25, Bravo 3 and Bravo 4 shall be an LEA-only response initially.									
4 Dispatched after E29 does not include Squads unless it codes as an Extrication				ition							
determinant											
With the exception of E04, any EMD call that has not received a determinant within 3 minutes should be dispatched with											
the first compliment starting from the left											
Calls that originate as an E32L shall be converted over to an appropriate call-type:											
Calls without determinants shall be dispatched as per the "Initial Response" matrix.											
If no res	ponse	e matrix is ava	ailable ("EMD'), the first matrix a	vailable shall be	the default r	esponse un	less the			
information indicates a dual hot response is warranted.											

Section E. Historical Perspective and System Performance

System Overview

The City of Gainesville receives services for fire, medical, rescue, and specials hazards risks from seven city stations and several county stations, one of which is now inside the city limits. Each station has at least one apparatus and company that is capable of providing advanced life Training, beginning an initial fire attack, and initiating rescue and special hazard operations. The City has an eighth station at the Gainesville Regional Airport which provides basic life support and aircraft rescue and firefighting services. The efforts of first arriving units are complemented by additional city or county units which fulfill the critical task requirements of the effective response force (ERF) for each event.

Approximately 80% or 50 square miles of the City's 64 square miles is within a two-mile radius of a city or county fire station. Although GFR does map first due areas for each station these areas are not used for deployment unless a situation occurred where the Combined Communications Center Computer Aided Dispatch (CAD) system was out of service. Deployment is based on quickest unit dispatch as calculated by the CAD system using vehicle location, vehicle status, and vehicle type.

Distribution

Distribution studies help departments evaluate the system performance of first due units. In an ideal situation, each fire station has at least one "first due" unit available for deployment from each station; however, many factors can affect the starting locations of first due units, particularly during normal business hours on weekdays. Gainesville Fire Rescue (GFR) uses a deployment process based on an automated vehicle location (AVL) system. This system maximizes the department's ability to send the quickest city or county unit based on that unit's GPS position at the time of dispatch. As a result, units that may be passing through another unit's "first due area" will be deployed if they are closer than the first due unit. The GFR Deputy Chief of Operations evaluates first arriving unit travel on a monthly basis for GFR unit performance in the city limits and the

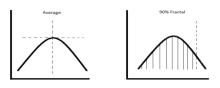
automatic aid area. First arriving unit travel is evaluated for CFAI benchmarking on an annual basis using travel for both GFR and ACFR units within the city limits only.

Concentration

Concentration studies focus on the depth of the department's resources and its ability in providing the necessary number of personnel and apparatus required by the critical task matrix to make up the ERF needed for multi-company calls for service. GFR evaluates ERF for building fires on at least an annual basis. The agency does not respond to enough multi-company technical rescue, hazardous materials or emergency medical incidents to support statistical analysis for ERF.

Percentile Reporting

The CFAI recommends the use of percentile reporting to describe performance. A 90% percentile time represents the time at which 90% of performance has been met or has been better than. This measurement is designed to capture the majority of the bell curve of performance.



Example of 90% Percentile Distribution

Section F. Comparability

Comparing performance between fire rescue departments continues to be a challenging process due to the variations in our service areas, populations, financial resources, and levels of services. The City of Gainesville has discontinued benchmarking with external organizations such as the International City/County Management Association (ICMA) and the Florida Benchmarking Consortium (FBC).

During 2015, the Fire Chief assigned Gainesville Fire Rescue staff to research cities within the United States to develop a list of comparable jurisdictions. Criteria for identifying possible comparable cities included:

- ✓ Population +/- 30,000
- ✓ City General Budget +/- \$20,000,000
- ✓ Land Area +/- 30 square miles
- ✓ Number of Incidents +/- 5,000

Staff identified the most comparable as:

- Beaumont, TX
- Lakeland, FL
- Peoria, IL
- Springfield, IL
- Topeka, KS
- Warren, MI

Facets, LLC, the consultant that completed the 2016 Fire Station Location and Staffing Study, used the following jurisdictions.for comparables:

- Beaumont, TX
- Cedar Rapids, IA
- Denton, TX
- Lakeland, FL
- Midland, TX
- Peoria, IL
- Springfield, IL
- Topeka, KS
- Warren, MI

Although total response performance was not analyzed during that study, several features of the agencies were compared. The results are available in Appendix A of the 2016 Facets study.

Section G. Performance Objectives and Measures

Finalizing Performance Measures

A critical purpose for the Standards of Cover (SOC) is the adoption of service level performance objectives. After reviewing the history of the community and its department; the planning and funding for services; the baseline performance and risk summary for recent years; and the community risk assessment, the community's leaders establish performance objectives through the adoption of the SOC and Strategic Plan.

The adoption of these measures acknowledges the relationship between the community's needs and its capability and willingness to support a level of service that is acceptable to the community. While a national standard may recommend travel times at four minutes, a community may not be capable financially of building enough stations, purchasing enough apparatus or hiring enough employees to meet that objective and must, therefore, determine what performance objectives it wants its fire rescue department to strive for based on the resources available.

Although performance objectives are established for each segment of time: call processing, turnout, and travel, it is ultimately the total performance of the system or *total response time* that has the greatest impact on the successful delivery of services. When establishing these individual performance objectives, it is important to keep in mind that these pieces fit together. The separate benchmarking of each objective is designed to facilitate planning specific to each segment of the total response.

Baselines are the most recent performance and benchmarks are the objectives. Baseline and benchmark times are represented with a percentile system. A 90% percentile time represents the time at which 90% of performance is at or *is better than*; for example, if a 90% percentile turnout time is 1:11, that means that 90% of all turnout times in that category were at or better than 1:11.

This section establishes the service level performance objectives for the City of Gainesville.

System Wide Performance - Service Level Objectives

Call Processing Objectives

Call processing services are provided by the Alachua County Sheriff's Office Combined Communications Center (CCC). Data for calculating call processing times are obtained from the computer-aided dispatch system (CAD) and analyzed by GFR staff using StatsFD software and Microsoft Access or Excel. Records with times equal to zero or greater than three minutes are excluded as outliers.

In December 2011, a joint benchmarking team prepared a final report after completing an extensive review of CCC technology and procedures as well as performance in similar call centers nationwide. The benchmarking team recommended three alternatives to establish a call processing benchmark goal that includes both call entry and call dispatch⁴². Alternative 1: 90% call processing at 60 seconds or less; Alternative 2: 90% call processing at two minutes or less; and, Alternative 3: 80% call processing at 90 seconds or less. On December 12, 2011, the CCC Administrative Board adopted Alternative 3⁴³. Although the adopted standard is an 80% standard, CFAI uses a 90% standard and this is how baselines and benchmarks for call processing are presented by GFR.

It should be noted that in December 2016, the CCC adopted the Emergency Fire Dispatch (EFD) protocol which changed the question format and call classification system for non-EMS calls. There was an expected impact that lengthened call processing times as CCC staff have adapted to this change.

Turnout Objectives

Data for calculating turnout times are obtained from the computer-aided dispatch system and analyzed by GFR staff using StatsFD software and Microsoft Access or Excel. Records with times equal to zero or greater than five minutes are excluded as outliers.

Turnout Definition - time required from end of dispatch to apparatus in motion.

⁴² CCC Benchmarking Team Final Report dated December 5, 2011.

⁴³ CCC Administrative Board Meeting Minutes dated December 12, 2011 pg. 7.

Travel Objectives for the 1st Arriving Unit

Data for calculating travel times are obtained from the computer-aided dispatch system and analyzed by Gainesville Fire Rescue staff using StatsFD software. Records with times equal to zero or greater than fifteen minutes are excluded as outliers.

Travel Definition – time spent traveling from the end of turnout when apparatus is in motion to arrival onscene.

Distribution and Concentration

Distribution performance represents the travel performance of the first arriving unit and reflects the effectiveness of station locations in the service area.

Concentration represents the travel performance of all units needed to complete the effective response force (ERF) for the risk and reflects the effectiveness of the placement of personnel and apparatus within the stations. It is possible to have lower time benchmarks for concentration if the majority of responding units on incidents have travel times similar to those of first arriving units.

Benchmark Service Level Objectives and Performance Baselines

The department's response and deployment standards are based upon the metro, urban, suburban and rural population densities and fire demand of the community. The department's benchmark service level objectives and 2017 Performance as reported in the CFAI Annual Compliance Report are included below⁴⁴:

Metro-Urban-Suburban: FMZ B, C, E, F, G, H, I, J, K, UF Rural: FMZ A, D

Criterion 5E -- Fire Suppression

Fire Suppression Performance Benchmark:

For 90 percent of all structure fires, the total response time for the arrival of the first-due unit, staffed with 3 firefighters and an officer, shall be: 6 minutes and 20 seconds in metro/urban/suburban areas and 12 minutes and 20 seconds in rural areas. The first-due unit for all risk levels shall be capable of: providing 750 gallons of water and 1,750 gallons per minute (gpm) pumping capacity; initiating command; requesting additional resources; establishing and advancing an attack line flowing a minimum of 170 gpm; establishing an uninterrupted water supply; containing the fire; rescuing at-risk victims; and performing salvage operations.

For 90 percent of residential structure fires, the total response time for the arrival of the effective response force (ERF), staffed with a minimum of 13 firefighters and officers, shall be: 10 minutes and 20 seconds in metro/urban/suburban areas and 16 minutes and 20 seconds in rural areas.

For 90 percent of all commercial/institutional structure fires, the total response time for the arrival of the ERF, staffed with a minimum of 20 firefighters and officers, shall be: 14 minutes and 20 seconds in metro/urban/suburban areas and 20 minutes and 20 seconds in rural areas.

The ERF shall be capable of: establishing command; providing an uninterrupted water supply; advancing an attack line and a backup line for fire control; complying with the Occupational Safety and Health Administration (OSHA) requirements of two in-two out; completing forcible

⁴⁴ 2018 Benchmarks and Performance Measures for 2018 will include one additional District Chief on all Structure Fires

entry; searching and rescuing at-risk victims; ventilating the structure; controlling utilities; and performing salvage and overhaul.

Fire Suppression Baseline 2017:

The department relies on the use of automatic aid from Alachua County Fire Rescue to provide its effective response force complement of personnel. These resources are immediately available as part of a seamless response system. The department's actual baseline service level performance is as follows:

For 90 percent of all dispatched structure fires, the total response time for the arrival of the first-due unit, is: 8 minutes and 42 seconds in metro/urban/suburban areas and 10 minutes and 38 seconds in rural areas. The first-due unit is capable of: providing 750 gallons of water and 1,750 gpm pumping capacity; initiating command; requesting additional resources; establishing and advancing an attack line flowing a minimum of 170 gpm; establishing an uninterrupted water supply; containing the fire; rescuing at-risk victims; and performing salvage operations.

For 90 percent of all confirmed structure fires, the total response time for the arrival of the ERF, staffed with a minimum of 13 firefighters and officers for residential and 20 firefighters and officers for commercial/industrial, is: 13 minutes 08 seconds in metro/urban/suburban areas. There were not enough confirmed fires in rural areas in 2017 to determine a 90th percentile. The five-year average for ERF for structure fires in rural areas for 2013-2017 is 15 minutes and 19 seconds.

Criterion 5G - Technical Rescue

Technical Rescue Benchmark Performance:

For 90 percent of all technical rescue incidents, the total response time for the arrival of the firstdue unit, staffed with 2 firefighters and 1 officer on fire engines and 3 firefighters and 1 officer on aerial apparatus, shall be: 6 minutes and 20 seconds in metro/urban/suburban areas and 12 minutes and 20 seconds in rural areas. The first-due unit shall be capable of: establishing command; sizing up to determine if a technical rescue response is required; performing rescue of victims located on surface areas where no specialized training is indicated; requesting additional resources; and providing basic life support to any victim without endangering response personnel. For 90 percent of all technical rescue incidents, the total response time for the arrival of the effective response force (ERF), staffed with 10 firefighters and officers including the technical rescue response team, shall be: 10 minutes and 20 seconds in metro/urban/suburban areas and 16 minutes and 20 seconds in rural areas. The ERF shall be capable of: establishing patient contact; staging and apparatus set up; providing technical expertise, knowledge, skills, and abilities during technical rescue incidents; and providing first responder medical support.

Technical Rescue Baseline 2017:

During 2017 there were 32 incidents dispatched as technical rescue responses. Alarm Handling, Turnout, Travel 1st Unit, and Total Response 1st Unit are calculated on 30 of these incidents which were in the Urban area. The 90th percentile Total Response for the first arriving unit for calls *dispatched* as technical rescue in the Urban area was 9:51.

Only two of the 30 incidents in the Urban area were verified as technical rescue (one High Angle Rescue and one Extrication from Machinery).

Two calls were in the Rural service area and were not confirmed as technical rescue.

Criterion 5H Hazardous Materials (Hazmat)

Hazardous Materials Benchmark Performance:

For 90 percent of hazardous materials incidents, the total response time for the arrival of the firstdue unit, staffed with a minimum of 2 firefighters and an officer on fire engines and 3 firefighters and an officer on aerial apparatus, shall be: 6 minutes and 20 seconds in metro /urban/suburban areas and 12 minutes and 20 seconds in rural areas. The first due apparatus staffed with hazmat operations trained personnel shall be capable of: establishing command; sizing up and assessing the situation to determine the presence of a potential hazardous material or explosive device; determining the need for additional resources; estimating the potential harm without intervention; and begin establishing a hot, warm, and cold zone.

For 90 percent of hazardous materials incidents, the total response time for the arrival of the effective response force (ERF), staffed with 18 personnel including the hazardous materials response team, shall be: 10 minutes and 20 seconds in metro/urban/suburban areas and 16 minutes and 20 seconds in rural areas. The ERF shall be capable of providing the equipment, technical expertise, knowledge, skills, and abilities to mitigate a hazardous materials incident in accordance with department standard operating guidelines. If, following a hazard risk assessment, the need presents itself to special call additional hazmat technician trained personnel, they may be summoned from other on-duty companies to augment the four-member hazardous materials response team.

Hazardous Materials Baseline 2017:

The data for this risk category are limited to incidents dispatched as multi-company calls with the hazardous materials team (F61 – uncontained releases).

There were six incidents dispatched in this risk category in the Urban area in 2017, of those, only four were verified as hazardous conditions (NFIRS Series 400) and only three had an ERF onscene.

There were no dispatches in this risk category in the Rural service area in 2017. Data are insufficient to calculate percentile performance in the Hazmat Risk Category for 2017.

Criterion 5F – Emergency Medical Services

EMS Performance Benchmark:

For 90 percent of all priority EMS responses, the total response time for the arrival of the first-due unit, staffed with a minimum of two personnel including one paramedic, shall be: 6 minutes and 20 seconds in metro/urban/suburban areas; and 12 minutes and 20 seconds in rural areas. The first-due unit shall be capable of: assessing scene safety and establishing command; sizing-up the situation; conducting initial patient assessment; obtaining vitals and patient's medical history; initiating mitigation efforts within one minute of arrival; providing first responder medical aid including automatic external defibrillation (AED); and assisting transport personnel with packaging the patient.

For Low, Moderate, and High Risk EMS responses, the ERF is the same as the initial arriving company and a separate benchmark and baseline are not needed.

Maximum Risk EMS ERF consists of three companies and a District Chief totaling a minimum of 10 personnel. These events are exceptionally rare and do not provide enough data for reporting; however the Maximum Risk EMS ERF benchmark shall be: 10 minutes and 20 seconds in metro/urban/suburban areas and 16 minutes and 20 seconds in rural areas.

EMS Baseline 2017:

For 90 percent of all priority EMS responses (any EMS incident with Delta or Echo EMD determinant), the total response time for the arrival of the first-due unit, staffed with a minimum of two personnel, is: 7 minutes and 27 seconds in metro/urban/suburban areas and 9 minutes and 08 seconds in the rural areas. The first-due unit is capable of: assessing scene safety and establishing

command; sizing-up the situation; conducting initial patient assessment; obtaining vitals and patient's medical history; initiating mitigation efforts within one minute of arrival; providing first responder medical aid including automatic external defibrillation; and assisting transport personnel with packaging the patient. Gainesville Fire Rescue first arriving units include at least one certified paramedic who can initiate advanced life support services.

The department relies upon Alachua County Fire Rescue, a third-party provider, to complete the ERF component of its EMS program. The initial arriving fire department company has the capabilities of providing medical aid at the paramedic level, until the third-party provider arrives on scene. If the third-party provider unit arrives on scene first, its personnel initiate care and the staff from the initial fire department company provide support as needed.

Criterion 5I Aircraft Rescue and Firefighting

For 90 percent of all ARFF incidents, the total response time for the arrival of the first-due unit, staffed with 1 firefighter1 and 1 officer on ARFF apparatus shall be: 6 minutes and 20 seconds. The first-due unit shall be capable of: establishing command; sizing up to determine plan of action, requesting additional resources; and providing basic life support to any victim without endangering response personnel.

For 90 percent of all ARFF incidents, the total response time for the arrival of the effective response force (ERF), staffed with 15 firefighters and officers shall be: 10 minutes and 20 seconds. The ERF shall be capable of: establishing patient contact; staging and apparatus set up; providing technical expertise, knowledge, skills, and abilities during ARFF incidents; and providing first responder medical support.

ARFF Baseline 2017:

There are insufficient data points to calculate ERF values for ARFF incidents. The 90th percentile performance for the first unit turnout for 2017 was 1 minute 23 seconds and is below the five-year average of 1 minute 37 seconds. There are insufficient data points to calculate year by year performance for distribution and concentration; however, the five-year 90th percentile for 2013-2017 for the first unit travel was 5 minutes 17 seconds and the 90th percentile for total response of the first unit was 8 minutes 17 seconds. ARFF timed drills are held quarterly to monitor performance.

Performance Charts

The majority of GFR's responses are to Fire and EMS risks. The proportion of EMS calls is 75% of the work load; however, since non-EMS calls, particularly structure fire calls, require multi-company responses, GFR also measures the proportion of responses to EMS and non-EMS calls which is approximately 65% to 35%. Performance charts for Structure Fires and Priority EMS responses from the CFAI Annual Compliance Report are presented here:

Structure Fire Suppression - 90th Percentile - Baseline Performance			2013- 2017	2017	2016	2015	2014	2013
Alarm Handling	Pick-up to	Urban	2:04	2:29	1:56	1:56	1:52	1:58
	Dispatch	Rural	2:01	2:26	1:36	1:53	1:27	2:14
Turnout Time	Turnout Time 1st Unit	Urban	1:34	1:32	1:30	1:29	1:41	1:35
		Rural	1:20	1:10	:59	1:04	1:34	1:16
	Travel Time 1st Unit Distribution	Urban	5:49	5:53	5:24	5:41	5:41	6:18
Travel		Rural	8:09	8:02	6:57	7:08	8:29	6:58
Time	Travel Time ERF	Urban	11:53	12:03	11:09	9:26	12:35	10:59
	Concentration	Rural	13:16	NA	NA	NA	NA	NA
	Total Response Time 1st Unit on Scene Distribution	Urban	8:19	8:42	7:47	7:53	8:17	8:29
			n=1120	n=237	n=201	n=196	n=209	n=277
		Rural	10:24	10:38	9:31	10:04	10:37	9:47
Total Response			n=98	n=20	n=11	N=23	n=23	N=21
Time	Total Response Time ERF Concentration	Urban	14:00	13:08	14:16	12:45	14:25	14:48
			n=137	n=50	n=21	n=30	n=16	n=20
		Rural	15:19	NA	NA	NA	NA	NA
			n=18	n=5	n=2	n=4	n=6	n=1

EMS - 90th Percentile Times - Baseline Performance NAEMD Delta and Echo calls Incidents rarely require more than one GFR unit, so there are no concentration calculations.			2013- 2017	2017	2016	2015	2014	2013
Alarm Handling	Pick-up to	Urban	2:12	2:08	2:04	2:11	2:13	2:18
	Dispatch	Rural	2:08	2:02	2:08	2:05	2:11	2:21
Turnout Time	Turnout Time 1st Unit	Urban	1:25	1:22	1:17	1:21	1:33	1:28
		Rural	1:20	1:21	1:15	1:14	1:25	1:28
Travel Time	Travel Time 1st Unit	Urban	6:24	6:19	6:33	6:19	6:16	6:32
	Distribution	Rural	7:56	8:01	7:45	8:02	7:34	8:07
	Travel Time ERF	Urban	NA	NA	NA	NA	NA	NA
	Concentration	Rural	NA	NA	NA	NA	NA	NA
	Total Response Time 1st Unit on Scene Distribution	Urban	8:32	7:27	8:45	8:34	8:45	8:56
			n=18887	n=3765	n=3775	n=3870	n=3891	n=3586
Total Response Time		Rural	9:52	9:08	9:52	10:16	9:56	10:41
			n=2762	n=707	n=697	n=548	n=423	n=387
	Total Response Time ERF Concentration	Urban	NA	NA	NA	NA	NA	NA
			n=XX	n=XX	n=	n=	n=	n=
		Rural	NA	NA	NA	NA	NA	NA
			n=XX	n=XX	n=	n=	n=	n=

Introduction

The adoption of service level performance objectives is a crucial step in meeting the community's expectations for fire rescue services. It represents a commitment by the community's elected officials, the organizations managers, and the department's leadership and members to engage in a continual process of assessment and planning. An essential step in developing a compliance strategy will be the annual update and adoption of the Gainesville Fire Rescue Standards of Cover and Strategic Plan.

Strategic Initiatives and Goals

Compliance efforts are the responsibility of the Fire Chief who, by working with GFR leaders and members will periodically review progress in achieving the goals and objectives established in the GFR Strategic Plan and direct appropriate follow-up actions. Annual program reviews will be completed after each calendar year ideally before the budget process to identify how well the programs are meeting expectations and if adjustments should be requested through the City's budget process. The Fire Chief will also work with the Assistant City Manager and City Manager to respond to Strategic Initiatives established by the City Commission specifically for fire rescue services during their annual planning process. GFR will also use community driven feedback obtained through its new Community Focus Group, citizen and customer surveys, participation in neighborhood and town hall meetings, and through elected officials to stay attuned to the community's expectations for service.

Performance Review and Compliance Reporting

Gainesville Fire Rescue (GFR) will continue to report call processing, turnout, and travel performance on a monthly basis to the Executive Team to ensure timely identification of changes. Baselines will also be reported annually through the CFAI Annual Compliance Report. GFR will follow-up on CFAI strategic and specific recommendations and comply with the annual compliance reporting procedures to ensure that the department continues to use contemporary methodologies and practices to complete its annual self-assessment.

Section I. Overall Evaluation, Conclusions, and Recommendations

Introduction

The development of Gainesville Fire Rescue's (GFR) Standards of Cover (SOC) was a worthwhile endeavor. It provided an opportunity to engage both old and new members of the department through research and development processes and formalized institutional knowledge into a format that makes is accessible for all of our stakeholders.

Review of the Historical Response Data

Evaluating five-years of data for responses to calls for service provides a broad view of how effectively the elements of the system work together to form the total response time to an incident. The first time segment is in the purview of the Combined Communications Center (CCC) for Call Processing. GFR considers ourselves partners in working with the CCC staff and management to support any technological advancements or policy changes that reduce call processing times; however, GFR has no ability to directly affect that segment of the total response time. Call processing 90th percentiles are holding steady around 2:00 minutes.

Turnout times are the performance that GFR has the most control over. These times are monitored daily, bi-weekly, monthly, and annually to ensure timely identification of technology problems, such as synchronization with mobile devices and the dispatch system, and to provide direct feedback to personnel. Turnout times are around 80 seconds at the 90th percentile for all call types.

Travel continues to present challenges in a still-growing community. Roadway redesign to narrow vehicle lanes and add bicycle lanes enhances safety but reduces travel lanes for emergency apparatus. Increased congestion during morning and late afternoon rush hours on roadways that no longer have mountable medians or curbs presents a travel challenge that may soon require developing response plans based on time of day/day of week to recommend units from stations with different access routes depending on traffic flow.

With an awareness of these challenges, GFR took action in recent years to add capacity in the rapidly expanding commercial area in the southwest at Station 9 and has increased capacity through overtime staffing for peak hours (9 am to 9pm) in Station 3's service area to the east. In the 2019 Annual Compliance Report, and in the Annual Program Appraisals for 2018, the agency and stakeholders will be able to see to what degree these units have helped maintain or improve system performance.

Community Expectations

GFR contracted with the Florida Survey Research Center (FSRC) in 2011 and 2014 to complete a Citizen Survey. While results from both surveys were very favorable, the agency was not receiving specific enough feedback to incorporate into the strategic planning process. In 2018, the Deputy Chief began working with City Strategic Initiatives staff to create what is intended to be a sustainable Community Focus Group who will provide a diverse conversation on GFR's current and future services. The first meeting with community members was held September 13th, 2018 at the new Fire Station 1.

ISO Rating

The City of Gainesville was evaluated during 2014 and upgraded from ISO PPC Class 3/9 to 2/2X effective September 1, 2014. The area in FMZ A on the north side of the service area received a PPC rating of 2X, but it is largely undeveloped. GFR will need to monitor growth in this area in relation to its services and the city's infrastructure to bring this area up to an appropriate PPC class when necessary.

Identification of Community Risk Factors

Using the FMZs has helped make a very large study area more manageable. After collecting data from a variety of sources, such as the Property Appraiser's office, the University of Florida Physical Plant, the city's fire assessment consultant, and GFR's internal databases, we learned that building records were sometimes incomplete or inaccurate. As a result, the Fire Chief directed staff to apply for an Assistance to Firefighters Fire Prevention Grant (AFG) to conduct a thorough community risk assessment for the building stock. GFR was awarded this grant and is looking forward to using the

additional building details gathered during site visits in 2013 by a staff of temporary employees to aid in the planning processes for future years.

The community risk assessment confirmed the department's knowledge of existing risks which have historically been identified through the pre-fire planning process, the building plans review process, and the reporting of hazardous materials sites to the department.

In a university town, it was not surprising to see large groups of younger populations; however, calls for service studies revealed concentrations of responses at elder care facilities throughout the city indicating an area of service that should be monitored for demand growth.

The *Fire Station Location and Staffing Study for the Gainesville Fire-Rescue Department* submitted to Fire Chief Jeff Lane in July 2016 by FACETS Consulting confirmed concerns that GFR needs to be prepared for an increasing call load, particularly in the southwest service area, and partially due to the expansion of assisted-living and nursing facilities in that same area.

Final Recommendations

The following recommendations from the consultant relate to the Operations Division fire station, apparatus, staffing, and deployment needs. The GFR Executive Team has updated the GFR Strategic Plan to include the consultant's recommendations. To avoid confusion, they are numbered the same as in the consultant's report:

- Build Gainesville Fire-Rescue Station 9 near the intersection of SW Archer Road and I-75 and staff the station with an engine company.
 See GFR Strategic Plan Objective 6A.4.
- Continue the operation of Squad 2 in its current location or a suitable location nearby. See GFR Strategic Plan Objective 6A.3.
- 3) Establish a calculated staffing factor to guide hiring numbers and promotions for the most efficient staffing of all fire apparatus by rank, and update the calculation biennially.
 See GFR Strategic Plan Objective 2C.2.
- 4) Continue to invest in programs to hire and promote diversity among the GFR workforce including the Department's Diversity Initiative, mentorship, and cadet programs.
 See GFR Strategic Plan Goal 7A.

- 6) Create a structured demand reduction program, to lower the number of low acuity EMS calls at nursing homes, assisted living facilities, and for frequent system users. See GFR Strategic Plan Objective 5B.2.
- 9) Investigate the implementation of a community paramedicine program, to improve emergency medical services to customers and reduce system demand costs.
 See Objective 5B.1: Attempts to evaluate the potential for this type of program were implemented during 2016, primarily in relation to services for the homeless and elderly populations. It is not a fully-funded or supported program and the formal objective is on hold.
- 10) Increase minimum staffing of all engine companies to ensure a complements of four, as is now required for towers and Quint 8, in accordance with national standards.
 See GFR Strategic Plan 2C.3.
- Relocate Station 3 further to the northeast...
 See GFR Strategic Plan Objective 2C.4.
- 12) Place an engine company in service at Station 8 and begin planning to relocate Station 7 to the northeast, along Route 441,...
 See GFR Strategic Plan Objective 2C.5.
- 13) Replace Station 5 at the current location and create a facility master plan for the remaining stations and fire facilities.

See GFR Strategic Plan Objective 6A.2.

Section J. Bibliography, Appendices

Bibliography

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Appendix A: Department of Transportation Travel Network Level of Service Definitions

Level of Service (LOS) is normally used to describe peak-hour transportation conditions, which occur during the early morning or late afternoon when traffic is the heaviest. Traffic engineers and planners use the Level of Service designations to evaluate the relative congestion of roads and highways. It is used to design where and what type of roadway improvements are required, such as the location and timing of traffic signals, the configuration of intersections, and the number of lanes for new streets. LOS is intended to provide an approximate measurement of roadway operations similar to the driver's perceptions of traffic conditions.

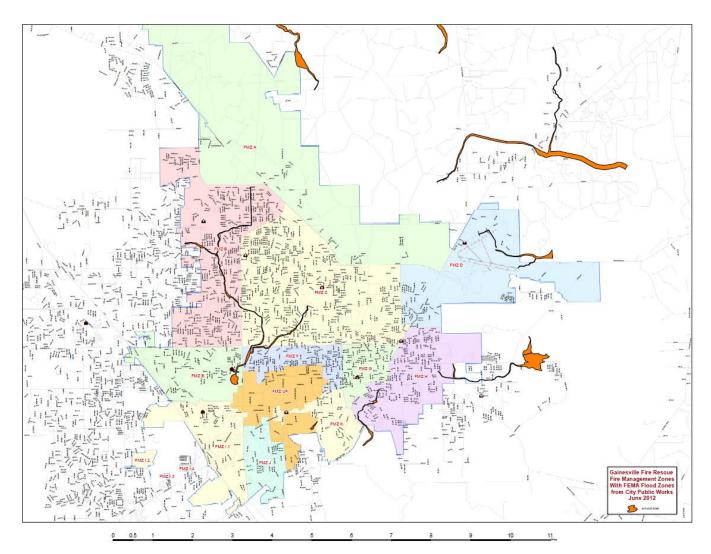
DOT Leve	DOT Level of Service Descriptions						
Category	Name	Description	Delays				
А	Free Flow	Relatively free-flowing traffic with no restrictions to vehicle maneuverability or speed	No delays expected				
В	Minimal Delays	Stable flow of traffic with slight reduction of maneuverability and speed. Vehicle platoons form.	Slight delays expected				
С	Acceptable Delays	Stable flow of higher volumes of traffic with greater restrictions on maneuverability and speed.	Acceptable delays expected				
D	Tolerable Delays	Approaching an unstable flow of traffic. Queues develop. Limited freedom of maneuverability.	Tolerable delays for short periods				
E	Significant Delays	Slow speeds and/or momentary stoppages. This condition is not uncommon in peak hours.	Congestion and lengthy delays are probable.				
F	Excessive Delays	Forced flow of traffic. Extended periods of inactivity where the roads are gridlocked.	Excessive delays				

Appendix B: City of Gainesville Fire Station Resources

- Station 1 1 ALS Engine (1 Lt. 1 Driver 1 Firefighter) 1 ALS Tower (1 Lt. 1 Driver 2 Firefighters) 1 ALS Squad (1 Lieutenant 1 Driver) 1 District Chief 3 Extended Response trailers 1 Reserve DC Truck 1 Reserve Squad Truck Radio Maintenance Shop EMS Supply
- Station 2 1 ALS Engine (1Lt. 1 Driver 1 Firefighter) 1 ALS Tower (1 Lt. 1 Driver 2 Firefighters) 1 HAZMAT unit (staffed by the Tower crew) 2 HAZMAT response trailers Air Bottle Refilling System HazMat Office/HazMat Equipment Storage Training Tower Special Operations Cart
- Station 3 1 ALS Engine (1Lt. 1 Driver 1 Firefighter)
 1 Reserve Engine
 Training Tower/Training Field/Burn Box added late 2015
 HazMat Training Field
- **Station 4 -** 1 ALS Engine (1 Lt. 1 Driver 1 Firefighter)
- **Station 5 -** 1 ALS Engine (1 Lt. 1 Driver 1 Firefighter)
- **Station 6 -** 3 BLS ARFF units (1 Lt. 1 Driver) 1 Air and Light unit 1 Mass Casualty Response trailer SCBA Maintenance Shop
- **Station 7 -** 1 ALS Engine (1 Lt. 1 Driver 1 Firefighter)
- Station 8 1 ALS Quint (1 Lt. 1 Driver 2 Firefighters) 1 District Chief 1 Reserve Engine/1 Reserve Quint Special Operations Cart Air Bottle Refilling System Power Tool Maintenance Shop
 1 ALS A criel (1 Lt. 1 Driver 2 Firefighters)
- **Station 9-** 1 ALS Aerial (1 Lt. 1 Driver 2 Firefighters)

	ST 1	ST 2	ST 3	ST 4	ST 5	ST 6	ST 7	ST 8	ST 9	Total
District Chief	1							1		2
Lieutenant	3	2	1	1	1	1	1	1	1	12
Driver	3	2	1	1	1	1	1	1	1	12
Firefighter	4	3	1	1	1	1	1	1	2	14
Engine	1	1	1	1	1		1			6
Tower	1	1								2
Quint								1	1	2
Squad	1									1
HazMat Unit		1								1
ARFF Units						3				3 1
Air & Light						1				1
Unit										
HazMat Trailer		2								2
Extended	3									3
Response										
Trailers										
Mass Casualty						1				1
Incident Trailer										
Special Ops		1						1		2
Cart										
Air bottle		1						1		2
refilling station										
Power tool								1		1
maintenance										
shop										
SCBA maint						1				1
shop										
Radio maint	1									1
shop	1									
EMS supply	1	4								1
HazMat office		1								1
HazMat equip		1								1
storage		4	1							
Training tower		1	1							2
Training field			1							1
HazMat training			1							1
field										
Burn Box 2015			1							1

Table of GFR Resources in Each Station



Appendix C: City of Gainesville and Surrounding Area Flood Zones

Citizens can view an interactive map of flood zones at this City of Gainesville Public Works link:

http://gainesvillefl.maps.arcgis.com/apps/webappviewer/index.html?id=3633c54f752349038de2 cb8ab7387a53

Appendix D: Elevation Samples for Fire Management Zones

Except where otherwise footnoted, elevation information is from United States Geological Survey on-line resources.

FMZ	Site	Address	Elevation
А	Ironwood Golf Club	2100 NE 39th Ave	161 feet
А	GFR Deerhaven ⁴⁵	10001 NW 13 th St	190 feet
В	Devils Millhopper	4732 Millhopper Rd	69 to 118 ft
	Boys and Girls Club of Alachua		
В	County	2700 NW 51st St	174 feet
В	Hunters Crossing Shopping Center	4830 NW 43rd St	174 feet
В	Millhopper Shopping Center	4201 NW 16th Blvd	184 feet
	Northwood Village Shopping		
В	Center	2300 NW 62nd Ave	190 feet
С	City of Gainesville Fire Station 7	5601 NW 43rd St	177 feet
С	Family Service Center	3600 NE 15th St	167 feet
С	Gainesville Fire Station Number 3	900 NE Waldo Rd	174 feet
С	City of Gainesville Northside Park	5725 NW 34th St	187 feet
С	Westside Recreation Center	1001 NW 34th St	92 feet
С	C W Norton Elementary School	2200 NW 45th Ave	180 feet
С	Flowers Montessori School	3111 NW 31 Ave	56 feet
С	Gainesville High School	1900 NW 13th St	180 feet
D	Gainesville Regional Airport	3400 NE 39th Ave	128 feet
	Gainesville Fire Control		
D	Headquarters	1550 NE 23rd Ave	174 feet
D	Lamplighter Mobile Home Park ⁴⁶	5200 NE 39 th Avenue	118 feet
Е	Gainesville Fire Station Number 4	10 SW 36th St	69 feet
	North Florida Regional Medical		
E	Center	6500 W Newberry Rd	115 feet
Е	Clear Lake	4400 Clear Lake Drive	59 feet
Е	Royal Park Plaza	3700 W University Ave	128 feet
F	Ayers Medical Plaza	800 SW 2nd Ave	161 feet
F	Publix Westgate Shopping Center	125 SW 34th St	79 feet
G	City Hall ⁴⁷	200 E University Ave	173 feet
G	Gainesville Fire Station Number 1	427 S main St	157 feet
G	First Presbyterian Preschool	106 SW 3rd St	171 feet
Н	Gainesville Regional Utilities	301 SE 4th Ave	154 feet
Н	Evergreen Cemetery	401 SE 21st Ave	125 feet

⁴⁵ Elevation source: Google Earth 1/18/12 58m
⁴⁶ Elevation source: Google Earth 1/18/12 36m

⁴⁷ Elevation Source: Google Earth 1/18/12 53m

FMZ	Site	Address	Elevation
Н	Forest Meadows	3700 SE Hawthorne Road	141 feet
Н	Morningside Nature Center	3300 East University Ave	131 feet
	Charles W Duval Elementary		
Н	School	2100 NE 8th Ave	157 feet
Ι	ACFR Fire Station 19 ⁴⁸	2000 SW 43 rd Street	65 feet
Ι	Butler Plaza II	3500 SW Archer Rd	89 feet
Ι	KISS-FM - Gainesville	4700 SW 58th Drive	79 feet
J	The Enclave ⁴⁹	3000 SW 35 th Place	78 feet
J	La Petite Academy	2755 SW Archer Road	177 feet
J	Oak Hammock ⁵⁰	5000 SW 25 th Blvd	88 feet
		Shealy Dr, SW Archer RD	
Κ	Shands Cair Heliport	and SW 16th Ave	92 feet
Κ	Gainesville Fire Station Number 2	2210 SW Archer Rd	89 feet
	Malcolm Randall Veterans		
Κ	Administration Medical Center	1601 SW Archer Rd	98 feet
K	Bivens Arm Shopping Center	2001 SW 13th St	75 feet
UF	University of Florida Heliport	1600 SW Archer Road	85 feet
	Veterans Administration Medical		
UF	Center Heliport	1601 SW Archer Rd	92 feet
UF	Florida Museum - Dickinson Hall	1659 Museum Rd	134 feet
UF	Florida Museum of Natural History	3201 Hull Road	85 feet
	Shands Teaching Hospital and		
UF	Clinic	1600 SW Archer Road	92 feet
UF	Lake Alice	2500 SW Museum Road	66 feet

⁴⁸ Elevation Source: Google Earth 1/18/12 20m
⁴⁹ Elevation Source: Google Earth 1/18/12 24m
⁵⁰ Elevation Source: Google Earth 1/18/12 27m

Appendix E: NFIRS and CAD Incident Type Cross-Reference and Risk Output Categories

NFIRS or CAD Type	CAD Xref to NFIRS	Description	Risk Output Category
111	111	FIRE-Building fire	Fire Risk - Moderate
		FIRE-Fires in structures other than in a building. Includes piers,	
112	112	tunnels, bridges, transformers, fences	Fire Risk - Low
113	113	FIRE-Cooking fire, confined to container	Fire Risk - Low
114	114	FIRE-Chimney or flue fire, confined to chimney or flue	Fire Risk - Moderate
115	115	FIRE-Incinerator overload or malfunction, fire confined	Fire Risk - Low
116	116	FIRE-Fuel burner/boiler malfunction, fire confined	Fire Risk - Low
117	117	FIRE-Commercial Compactor fire, confined to rubbish	Fire Risk - Low
118	118	FIRE-Trash or rubbish fire, contained	Fire Risk - Low
120	120	FIRE-Fire in mobile prop. used as a fixed struc., other	Fire Risk - Moderate
121	121	FIRE-Fire in mobile home used as fixed residence	Fire Risk - Moderate
122	122	FIRE-Fire in motor home, camper, recreational vehicle	Fire Risk - Moderate
123	123	FIRE-Fire in portable building, fixed location	Fire Risk - Moderate
130	130	FIRE-Mobile property (vehicle) fire, other	Fire Risk - Low
131	131	FIRE-Passenger vehicle fire	Fire Risk - Low
132	132	FIRE-Road freight or transport vehicle fire	Fire Risk - Moderate
133	133	FIRE-Rail vehicle fire	Fire Risk - Special
134	134	FIRE-Water vehicle fire	Fire Risk - Low
135	135	FIRE-Aircraft fire	Fire Risk - Special
136	136	FIRE-Self-propelled motor home or recreational vehicle	Fire Risk - Moderate
137	137	FIRE-Camper or recreational vehicle (RV) fire	Fire Risk - Moderate
138	138	FIRE-Off-road vehicle or heavy equipment fire	Fire Risk - Moderate
140	140	FIRE-Natural vegetation fire, other	Fire Risk - Low
141	141	FIRE-Forest, woods or wildland fire	Fire Risk - Low
142	142	FIRE-Brush, or brush and grass mixture fire	Fire Risk - Low
143	143	FIRE-Grass fire	Fire Risk - Low
150	150	FIRE-Outside rubbish fire, other	Fire Risk - Low
151	151	FIRE-Outside rubbish, trash or waste fire	Fire Risk - Low
152	152	FIRE-Garbage dump or sanitary landfill fire	Fire Risk - Low
153	153	FIRE-Construction or demolition landfill fire	Fire Risk - Low
154	154	FIRE-Dumpster or other outside trash receptacle fire	Fire Risk - Low
155	155	FIRE-Outside stationary compactor/compacted trash fire	Fire Risk - Low
160	160	FIRE-Special outside fire, other	Fire Risk - Low
161	161	FIRE-Outside storage fire	Fire Risk - Low
162	162	FIRE-Outside equipment fire	Fire Risk - Low
163	163	FIRE-Outside gas or vapor combustion explosion	Fire Risk - Moderate
164	164	FIRE-Outside mailbox fire	Fire Risk - Low
170	170	FIRE-Cultivated vegetation, crop fire, other	Fire Risk - Low
171	170	FIRE-Cultivated grain or crop fire	Fire Risk - Low
172	172	FIRE-Cultivated orchard or vineyard fire	Fire Risk - Low
173	173	FIRE-Cultivated trees or nursery stock fire	Fire Risk - Low
		RUPTURE/EXPLOSION-Overpressure rupture, explosion,	Special Hazard Risk -
200	200	overheat other	Moderate
210	210	RUPTURE/EXPLOSION-Overpressure rupture from steam, other	Special Hazard Risk - Low
-	-	RUPTURE/EXPLOSION-Overpressure rupture of steam pipe or	· · · · · · · · · · · · · · · · · · ·
211	211	pipeline	Special Hazard Risk - Low
212	212	RUPTURE/EXPLOSION-Overpressure rupture of steam boiler	Special Hazard Risk - Low
		RUPTURE/EXPLOSION-Steam rupture of pressure or process	
213	213	vessel	Special Hazard Risk - Low
-	-	RUPTURE/EXPLOSION-Overpressure rupture from air or gas,	Special Hazard Risk -
220	220	other	Moderate

NFIRS or CAD Type	CAD Xref to NFIRS	Description	Risk Output Category
		RUPTURE/EXPLOSION-Overpressure rupture of air or gas	Special Hazard Risk -
221	221	pipe/pipeline	Moderate
		RUPTURE/EXPLOSION-Overpressure rupture of boiler from air	Special Hazard Risk -
222	222	Of gas	Moderate
222	222	RUPTURE/EXPLOSION-Air or gas rupture of pressure or	Special Hazard Risk -
223	223	process vessel RUPTURE/EXPLOSION-Chemical reaction rupture of process	Moderate
231	231	vessel	Special Hazard Risk - Moderate
231	231	RUPTURE/EXPLOSION-Explosion (no fire), other	Special Hazard Risk - High
240	240	RUPTURE/EXPLOSION-Explosion (no fire)	Special Hazard Risk - High
242	241	RUPTURE/EXPLOSION-Blasting agent explosion (no fire)	Special Hazard Risk - High
243	243	RUPTURE/EXPLOSION-Fireworks explosion (no fire)	Special Hazard Risk - Low
213	213	RUPTURE/EXPLOSION-Excessive heat, scorch burns with no	Special Hazard Hisk Edw
251	251	ignition	Special Hazard Risk - Low
300	300	RESCUE-Rescue, emergency medical call (EMS) call, other	Medical Risk - High
311	311	RESCUE-Medical assist (ex. lifting heavy patient)	Medical Risk - Low
320	320	RESCUE-Emergency medical service, other (conversion only)	Medical Risk - High
321	321	RESCUE-EMS call, excluding vehicle accident with injury	Medical Risk - High
322	322	RESCUE-Vehicle accident with injuries	Medical Risk - High
323	323	RESCUE-Motor vehicle/pedestrian accident (MV Ped)	Medical Risk - High
324	324	RESCUE-Vehicle accident with no injuries	Rescue Risk - Moderate
331	331	RESCUE-Lock-in (if lock out, use 511)	Rescue Risk - Low
340	340	RESCUE-Search, other	Rescue Risk - Moderate
341	341	RESCUE-Search for person on land	Rescue Risk - Moderate
342	342	RESCUE-Search for person in water	Rescue Risk - Moderate
343	343	RESCUE-Search for person underground	Rescue Risk - Moderate
350	350	RESCUE-Extrication, rescue, other	Rescue Risk - Moderate
351	351	RESCUE-Extrication of victim(s) from building/structure	Rescue Risk - High
352	352	RESCUE-Extrication of victim(s) from vehicle	Rescue Risk - Moderate
353	353	RESCUE-Removal of victim(s) from stalled elevator	Rescue Risk - Low
354	354	RESCUE-Trench/below grade rescue	Rescue Risk - High
355	355	RESCUE-Confined space rescue	Rescue Risk - High
356	356	RESCUE-High angle rescue	Rescue Risk - High
357	357	RESCUE-Extrication of victim(s) from machinery	Rescue Risk - High
360	360	RESCUE-Water & ice related rescue, other	Rescue Risk - High
361	361	RESCUE-Swimming/recreational water areas rescue	Rescue Risk - Moderate
362	362	RESCUE-Ice rescue	Rescue Risk - High
363	363	RESCUE-Swift water rescue	Rescue Risk - High
364	364	RESCUE-Surf rescue	Rescue Risk - High
365	365	RESCUE-Watercraft rescue	Rescue Risk - High
370	370	RESCUE-Electrical rescue, other	Rescue Risk - Moderate
371	371	RESCUE-Electrocution or potential electrocution	Medical Risk - Moderate
372	372	RESCUE-Trapped by power lines	Rescue Risk - Moderate
381	381	RESCUE-Rescue or EMS standby	Medical Risk - Low
400	400	HAZARDOUS COND-Hazardous condition, other	Special Hazard Risk - Low
410	410		Special Hazard Risk -
410	410	HAZARDOUS COND-Flammable gas or liquid condition, other	Moderate Special Hazard Risk -
411	411	HAZADDOUS COND Caseline or other flowmohle liquid	-
411	411	HAZARDOUS COND-Gasoline or other flammable liquid spill	Moderate Special Hazard Risk -
412	412	HAZARDOUS COND-Gas leak (natural gas or LPG)	Moderate
412	412	Indandous cond-oas leak (liatural gas of LFO)	Special Hazard Risk -
413	413	HAZARDOUS COND-Oil or other combustible liquid spill	Moderate
	420	HAZARDOUS COND-Toxic condition other	Special Hazard Rick - High
413 420 421	420 421	HAZARDOUS COND-Toxic condition, other HAZARDOUS COND-Chemical hazard (no spill or leak)	Special Hazard Risk - High Special Hazard Risk - Low

NFIRS or CAD Type	CAD Xref to NFIRS	Description	Risk Output Category
423	423	HAZARDOUS COND-Refrigeration leak	Special Hazard Risk - Moderate
424	424	HAZARDOUS COND-Carbon monoxide incident	Special Hazard Risk - High
430	424	HAZARDOUS COND-carbon monovide medent HAZARDOUS COND-Radioactive condition, other	Special Hazard Risk - High
430	430	HAZARDOUS COND-Radiation leak, radioactive material	Special Hazard Risk - High
431	431		Special Hazard Kisk - High
440	440	HAZARDOUS COND-Electrical wiring/equipment problem, other	Fire Risk - Low
		HAZARDOUS COND-Heat from short circuit (wiring),	
441	441	defective/worn	Fire Risk - Low
442	442	HAZARDOUS COND-Overheated motor	Fire Risk - Low
443	443	HAZARDOUS COND-Light ballast breakdown	Fire Risk - Low
444	444	HAZARDOUS COND-Power line down	Fire Risk - Low
445	445	HAZARDOUS COND-Arcing, shorted electrical equipment	Fire Risk - Low
451	451	HAZARDOUS COND-Biological hazard, confirmed or suspected	Special Hazard Risk - High
460	460	HAZARDOUS COND-Accident, potential accident, other	Special Hazard Risk - Low
400	400	HAZARDOUS COND-Building or structure weakened or	Special Hazard Risk - Low
461	461	collapsed	Rescue Risk - Low
462	462	HAZARDOUS COND-Aircraft standby	Fire Risk - Special
463	462	HAZARDOUS COND-Anctart standby HAZARDOUS COND-Vehicle accident, general cleanup	Special Hazard Risk - Low
403	403		Special Hazard Risk - Low
471	471	HAZARDOUS COND-Explosive, bomb removal (for bomb scare,	
471	471	use 721)	Special Hazard Risk - Special
480	480	HAZARDOUS COND-Attempted burning, illegal action, other	Fire Risk - Low
481	481	HAZARDOUS COND-Attempt to burn	Fire Risk - Low
482	482	HAZARDOUS COND-Threat to burn	Fire Risk - Low
500	500	SERVICE-Service Call, other	Not Applicable
510	510	SERVICE-Person in distress, other	Not Applicable
511	511	SERVICE-Lock-out	Rescue Risk - Low
512	512	SERVICE-Ring or jewelry removal	Not Applicable
520	520	SERVICE-Water problem, other	Not Applicable
521	521	SERVICE-Water evacuation	Not Applicable
522	522	SERVICE-Water or steam leak	Not Applicable
531	531	SERVICE-Smoke or odor removal	Not Applicable
540	540	SERVICE-Animal problem, other	Not Applicable
541	541	SERVICE-Animal problem	Not Applicable
542	542	SERVICE-Animal rescue	Not Applicable
550	550	SERVICE-Public service assistance, other	Not Applicable
551	551	SERVICE-Assist police or other governmental agency	Not Applicable
552	552	SERVICE-Assist ponce of other governmental agency	
			Not Applicable
553	553	SERVICE-Public service	Not Applicable
554	554	SERVICE-Assist invalid	Not Applicable
555	555	SERVICE-Defective elevator, no occupants	Not Applicable
561	561	SERVICE-Unauthorized burning	Not Applicable
571	571	SERVICE-Cover assignment, standby, moveup	Not Applicable
600	600	GOOD INTENT-Good intent call, other	Not Applicable
611	611	GOOD INTENT-Dispatched & canceled en route	Not Applicable
621	621	GOOD INTENT-Wrong location	Not Applicable
622	622	GOOD INTENT-No emergency found dispatch address	Not Applicable
631	631	GOOD INTENT-Authorized controlled burning	Not Applicable
632	632	GOOD INTENT-Prescribed fire	Not Applicable
641	641	GOOD INTENT-Vicinity alarm (incident in other location)	Not Applicable
650	650	GOOD INTENT-Steam, other gas mistaken for smoke, other	Not Applicable
651	651	GOOD INTENT-Smoke scare, odor of smoke	Not Applicable
652	652	GOOD INTENT-Shoke scare, odd of shoke GOOD INTENT-Steam, vapor, fog or dust thought to be smoke	Not Applicable
653			
	653	GOOD INTENT-Barbecue, tar kettle	Not Applicable
661	661	GOOD INTENT-EMS call, party transported by non-fire agency	Not Applicable
671	671	GOOD INTENT-Hazmat release investigation w/ no hazmat	Not Applicable

NFIRS or CAD Type	CAD Xref to NFIRS	Description	Risk Output Category
672	672	GOOD INTENT-Biological hazard investigation, none found	Not Applicable
700	700	ALARM-False alarm or false call, other	Fire Risk - Low
710	710	ALARM-Malicious, mischievous false call, other	Fire Risk - Low
711	711	ALARM-Municipal alarm system, malicious false alarm	Fire Risk - Low
712	712	ALARM-Direct tie to FD, malicious/false alarm	Fire Risk - Low
713	713	ALARM-Telephone, malicious false alarm	Fire Risk - Low
714	714	ALARM-Central station, malicious false alarm	Fire Risk - Low
715	715	ALARM-Local alarm system, malicious false alarm	Fire Risk - Low
721	721	ALARM-Bomb scare - no bomb	Special Hazard Risk - Low
730	730	ALARM-System malfunction, other	Fire Risk - Low
731	731	ALARM-Sprinkler activation due to malfunction	Fire Risk - Low
732	732	ALARM-Extinguishing system activation due to malfunction	Fire Risk - Low
733	733	ALARM-Smoke detector activation due to malfunction	Fire Risk - Low
734	734	ALARM-Heat detector activation due to malfunction	Fire Risk - Low
735	735	ALARM-Alarm system sounded due to malfunction	Fire Risk - Low
736	736	ALARM-CO detector activation due to malfunction	Special Hazard Risk - Low
740	740	ALARM-Unintentional transmission of alarm, other	Fire Risk - Low
741	741	ALARM-Sprinkler activation, no fire - unintentional	Fire Risk - Low
742	742	ALARM-Extinguishing system activation	Fire Risk - Low
743	743	ALARM-Smoke detector activation, no fire - unintentional	Fire Risk - Low
744	744	ALARM-Detector activation, no fire - unintentional	Fire Risk - Low
745	745	ALARM-Alarm system sounded, no fire - unintentional	Fire Risk - Low
746	746	ALARM-Carbon monoxide detector activation, no CO	Special Hazard Risk - Low
751	751	ALARM-Biological hazard, malicious false report	Special Hazard Risk - Low
800	800	WEATHER-Severe weather or natural disaster, other	Rescue Risk - Special
811	811	WEATHER-Earthquake assessment	Rescue Risk - Special
812	812	WEATHER-Flood assessment	Rescue Risk - Special
813	813	WEATHER-Wind storm, tornado/hurricane assessment	Rescue Risk - Special
814	814	WEATHER-Lightning strike (no fire)	Rescue Risk - Special
815	815	WEATHER-Severe weather or natural disaster standby	Rescue Risk - Special
900	900	OTHER-Special type of incident, other	Not Applicable
911	911	OTHER-Citizen complaint	Not Applicable
AIRF	135	AIRF PARKED/EMPTY AIRCRAFT	Fire Risk – Special (ARFF)
ALERTI	135	ALERT1 AIRCRAFT PROBLEM	Fire Risk – Special (ARFF)
ALERT2	135	ALERT2 AIRCRAFT PROBLEM CONF	Fire Risk – Special (ARFF)
ALERT3	135	ALERT3 AIR CRASH @ AIRPORT	Fire Risk – Special (ARFF)
ALERT30	135	ALERT3O AIR CRASH OFF AIRPO	Fire Risk – Special (ARFF)
ALMCOM	700	ALMCOMCOMMERCIAL FIRE ALARM	Fire Risk - Low
ALMINS	700	ALMINS INSTITUTIONAL ALARM	Fire Risk - Moderate
ALMRED	700	ALMRED -REDUCED RESPONSE ALARM	Fire Risk - Low
ALMRES	700	ALMRES -RESIDENTIAL FIRE ALARM	Fire Risk - Low
ALMTRB	700	ALMTRB TROUBLE ALARM	Fire Risk - Low
ALMUF	700	ALMUF UF AUTO ALARM NON RESI	Fire Risk - Low
APFIRE	100	APPLIANCE FIRE (New 11/13/14)	Fire Risk - Low
BLD	111	BLD BUILDING FIRE/RESD	Fire Risk - Moderate
BLDCOL	351	BLDCOL - BUILDING DAMAGE W/PI	Rescue Risk - High
BLDCOM	111	BLDCOM BUILDING FIRE-COMM	Fire Risk - High
BLDCON	111	BLDCON - CONFIRMED BLDG FIRE	Fire Risk - High
BLÐÐAM	461	BLDDAM - BUILDING DAMAGE NO PI	Rescue Risk - Low
BLDHAZ	111	BLDHAZ BLDG FIRE W/ HAZMAT	Fire Risk - Special
BLDINS	111	BLDINS INST BLDG FIRE	Fire Risk - High
BLÐRES	111	BLDRES - BLDG FIRE-RESIDENTIAL	Fire Risk - Moderate
BRUSH	142	BRUSH BRUSH FIRE	Fire Risk - Low
BRUSHX	142	BRUSHXBRUSH FIRE W/EXPOSURE	Fire Risk - Moderate
CAR	131	CAR VEHICLE FIRE	Fire Risk - Low
CONEXT	355	CONEXT CONFINED SPACE RESCUE	Rescue Risk - High

NFIRS or CAD Type	CAD Xref to NFIRS	Description	Risk Output Category
DEVICE	471	DEVICE EXPLOSIVE DEVICE	Special Hazard Risk - Special
DUMP	154	DUMP DUMPSTER FIRE	Fire Risk - Low
DUMPX	154	DUMPX DUMPSTER FIRE W/EXPOS	Fire Risk - Moderate
E01	321	E01 ABDOMINAL PAIN	Medical Risk - Moderate
E01A	321	E01A ABDOMINAL PAIN ALPHA	Medical Risk - Low
E01C	321	E01C ABDOMINAL PAIN CHARLI	Medical Risk - Moderate
E01D	321	E01D ABDOMINAL PAIN DELTA	Medical Risk – High EMS D
E02	321	E02 ALLERGIC REACTION	Medical Risk - Moderate
E02A	321	E02A ALLERGIC REACTION	Medical Risk - Low
E02B	321	E02B ALLERGIC REACTION	Medical Risk - Low
E02C	321	E02C ALLERGIC REACTION	Medical Risk - Moderate
E02C2	321	E02C2 ALLERGIC REACTION CHA	Medical Risk - Moderate
E02D	321	E02D ALLERGIC REACTION	Medical Risk – High EMS D
E02E	321	E02E ALLERGIC REACTION	Medical Risk – High EMS D
E03	321	E03 ANIMAL BITE	Medical Risk – Moderate
E03A	321	E03A ANIMAL BITE	Medical Risk – Low
E03B E03D	321 321	E03B ANIMAL BITE E03D - ANIMAL BITE	Medical Risk – Low Medical Risk – High EMS D
E03D E04	321	E03D - ANIMAL BITE E04 ASSAULT/RAPE	Medical Risk – High EMS D Medical Risk – Moderate
E04 E04A	321	E04 ASSAULT/RAPE	Medical Risk – Moderate Medical Risk – Low
E04A E04B	321	E04A ASSAULT/RAPE E04B ASSAULT/RAPE	Medical Risk – Low
E04B E04B3	321	E04B3 ASSAULT/RAPE	Medical Risk – Low
E04B3	321	E04D ASSAULT/RAPE	Medical Risk – Low Medical Risk – High EMS D
E04D E05	321	E04D ASSAULT/KAFE E05 BACK PAIN	Medical Risk – High EMS D Medical Risk – Moderate
E05A	321	E05 BACK FAIN E05A BACK PAIN	Medical Risk – Moderate Medical Risk – Low
E05C	321	E05A BACK PAIN	Medical Risk – Low Medical Risk – Moderate
E05D	321	E05C BACK FAIN E05D - BACK PAIN (NON TRAUMA)	Medical Risk – High EMS D
E05D	321	E06 BREATHING PROBLEM	Medical Risk – Moderate
E06C	321	E06C - BREATHING PROBLEMS CH	Medical Risk – Moderate
E06D	321	E06D BREATHING PROBLEMS	Medical Risk – High EMS D
E06E	321	E06E BREATHING PROBLEMS	Medical Risk – High EMS D
E07	321	E07 BURNS/EXPLOSION	Medical Risk – Moderate
E07A	321	E07A BURNS/EXPLOSION	Medical Risk – Low
E07A1	321	E07A1 - BURNS/EXPLOSIONS ALPHA	Medical Risk – Low
E07A2	321	E07A2 - BURNS/EXPLOSIONS ALPH	Medical Risk – Low
E07A3	321	E07A3 - BURNS/EXPLOSIONS ALPH	Medical Risk – Low
E07B	321	E07B BURNS/EXPLOSION	Medical Risk – Moderate
E07C	321	E07C BURNS/EXPLOSION	Medical Risk – Moderate
E07D	321	E07D BURNS/EXPLOSION	Medical Risk – High EMS D
E08	321	E08 HAZMAT/INHALATION	Medical Risk – Moderate
E08B	321	E08B HAZMAT/INHALATION	Medical Risk – Low
E08C	321	E08C HAZMAT/INHALATION	Medical Risk – Moderate
E08D	321	E08D HAZMAT/INHALATION	Medical Risk – High EMS D
E08D2	321	E08D2 HAZMAT/INHALATION	Medical Risk – High EMS D
E08D4	321	E08D4 HAZMAT/INHALATION	Medical Risk – High EMS D
E08O	321	E08O HAZMAT/INHALATION	Medical Risk – Low
E09	321	E09 CARDIAC ARREST	Medical Risk – High
E09A	321	E09A CARDIAC ARREST/DEATH	Medical Risk – High
E09B	321	E09B CARDIAC ARREST/DEATH	Medical Risk – High
E09D	321	E09D CARDIAC ARREST/DEATH	Medical Risk – High EMS D
E09E	321	E09E CARDIAC ARREST/DEATH	Medical Risk – High EMS D
E09E1	321	E09E1 CARDIAC ARREST/DEATH	Medical Risk – High EMS D
E09E3	321	E09E3 CARDIAC ARREST/DEATH	Medical Risk – High EMS D
E09E6	321	E09E6 CARDIAC ARREST/DEATH	Medical Risk – High EMS D
E09E7	321	E09E7 CARDIAC ARREST/DEATH	Medical Risk – High EMS D
E09O	321	E09O CARDIAC ARREST/DEATH	Medical Risk – High

NFIRS or CAD Type	CAD Xref to NFIRS	Description	Risk Output Category
E10	321	E10 CHEST PAIN	Medical Risk – Moderate
E10A	321	E10A - CHEST PAINS ALPHA	Medical Risk – Low
E10C	321	E10CCHEST PAIN	Medical Risk – High
E10D	321	E10DCHEST PAIN	Medical Risk – High EMS D
E11	321	E11 - CHOKING	Medical Risk – Moderate
E11A	321	E11A - CHOKING ALPHA	Medical Risk – Low
E11D	321	E11D - CHOKING DELTA	Medical Risk – High EMS D
E11E	321	E11E - CHOKING ECHO	Medical Risk – High EMS D
E12	321	E12 - CONVULSIONS/SEIZURES	Medical Risk – Moderate
E12A	321	E12A - CONVULSIONS/SEIZURES	Medical Risk – Low
E12B	321	E12B - CONVULSIONS/SEIZURES	Medical Risk – Low
E12C	321	E12C - CONVULSIONS/SEIZURES	Medical Risk – Moderate
E12D	321	E12D - CONVULSIONS/SEIZURES	Medical Risk – High EMS D
E13	321	E13 DIABETIC PROBLEMS	Medical Risk – Moderate
E13A	321	E13A - DIABETIC PROBLEMS ALPH	Medical Risk – Low
E13C	321	E13C - DIABETIC PROBLEMS CHAR	Medical Risk – Moderate
E13D	321	E13D - DIABETIC PROBLEMS	Medical Risk – High EMS D
E14	361	E14 - DROWNING (NEAR)/DIVING	Medical Risk – Moderate
E14A	361	E14A - DROWNING (NEAR)/DIVING	Medical Risk – Low
E14B	361	E14B DROWING/DIVING ACCI	Medical Risk – Low
E14C	361	E14C - DROWNING (NEAR)/DIVING	Medical Risk – Moderate
E14D	361	E14D - DROWNING (NEAR)/DIVING	Medical Risk – High EMS D
E15	371	E15 - ELECTROCUTION	Medical Risk – Moderate
E15C	371	E15C - ELECTROCUTION CHARLIE	Medical Risk – Moderate
E15D	371	E15D ELECTROCUTION	Medical Risk – High EMS D
E15E	371	E15E - ELECTROCUTION ECHO	Medical Risk – High EMS D
E16	321	E16 - EYE PROBLEMS/INJURIES	Medical Risk – Low
E16A	321	E16A - EYE PROBLEMS/INJURIES	Medical Risk – Low
E16B	321	E16B - EYE PROBLEMS/INJURIES	Medical Risk – Moderate
E16D	321	E16D EYE PROBLEMS/INJURIES	Medical Risk – High EMS D
E17	321	E17 FALLS/BACK INJ (TRAUMA)	Medical Risk – Low
E17A	321 321	E17A - FALLS/BACK INJURIE (T	Medical Risk – Low
E17B	-	E17B - FALLS/BACK INJURIES (T	Medical Risk – Low
E17D	321	E17D -FALLS/BACK INJURIES (TR	Medical Risk – High EMS D Medical Risk – Low
E170 E18	321 321	E17O -FALLS/BACK INJURIES (TR E18 - HEADACHE CHARLIE	Medical Risk – Low Medical Risk – Low
E18 E18A	321	E18 - HEADACHE CHARLIE E18A - HEACHACHE ALPHA	Medical Risk – Low
E18A E18B	321	E18B - HEADACHE BRAVO	Medical Risk – Low Medical Risk – Low
E18B E18C	321	E18D - HEADACHE BRAVO	Medical Risk – Low Medical Risk – Moderate
E18C	321	E19 HEART PROBLEMS	Medical Risk – Moderate
E19 E19A	321	E194 - HEART PROBLEMS	Medical Risk – Moderate
E19A E19B	321	E19A - HEART PROBLEMS ALPHA E19B - HEART PROBLEMS BRAVO	Medical Risk – Low Medical Risk – Moderate
E19B E19C	321	E19B - HEART PROBLEMS BRAVO	Medical Risk – Moderate
E19C E19D	321	E19C - HEART PROBLEMS CHARLIE E19D - HEART PROBLEMS DELTA	Medical Risk – Moderate Medical Risk – High EMS D
E10D E20	321	E20 - HEAT/COLD EXPOSURE	Medical Risk – Low
E20A	321	E204 - HEAT/COLD EXPOSURE ALP	Medical Risk – Low
E20A E20B	321	E20B - HEAT/COLD EXPOSURE BRA	Medical Risk – Low
E20B E20C	321	E20D - HEAT/COLD EXPOSURE CHA	Medical Risk – Low Medical Risk – Moderate
E20C E20D	321	E200 HEAT/COLD EXPOSURE	Medical Risk – High EMS D
E20D	321	E21 HEMORRHAGE/LACERATIONS	Medical Risk – High EMS D Medical Risk – Low
E21A	321	E21 HEMORRHAGE/LACERATIONS	Medical Risk – Low
E21R E21B	321	E21B - HEMORRHAGE/LACERATION	Medical Risk – Low
E21B4	321	E21B4 - HEMORRHAGE/LACERATION	Medical Risk – Low
E21B4 E21C	321	E21C - HEMORRHAGE/LACERATION	Medical Risk – Low Medical Risk – Moderate
E21C E21D	321	E21D - HEMORRHAGE/LACERATION	Medical Risk – Moderate Medical Risk – High EMS D
E21D E22	321	E22 INACCESSIBLE INCIDENT	Medical Risk – High EMS D Medical Risk – Low
52.2	321	E22 INACCESSIBLE INCIDENT	WEUICAI NISK – LOW

NFIRS or CAD Type	CAD Xref to NFIRS	Description	Risk Output Category
E22A	321	E22A - INACCESSIBLE INCIDENT	Medical Risk – Low
E22B	321	E22B - INACCESSIBLE INCIDENT	Medical Risk – Low
E22D	321	E22D INACCESSIBLE INCIDENT	Medical Risk – High EMS D
E23	321	E23 OVERDOSE/POISONING	Medical Risk – Moderate
E23B	321	E23B - OVERDOSE/POISONING CHA	Medical Risk – Low
E23C	321	E23C - OVERDOSE/POISONING CHA	Medical Risk – Moderate
E23D	321	E23D - OVERDOSE/POISONING DEL	Medical Risk – High EMS D
E23O	321	E23O - OVERDOSE/POISONING OME	Medical Risk – Low
E24	321	E24 - PREGNANCY/GYN	Medical Risk – Low
E24A	321	E24A- PREGNANCY/GYN ALPHA	Medical Risk – Low
E24B	321	E24B - PREGNANCY/GYN BRAVO	Medical Risk – Low
E24C	321	E24C - PREGNANCY/GYN CHARLIE	Medical Risk – Moderate
E24D	321	E24D PREGNANCY/GYN	Medical Risk – High EMS D
E24O	321	E24O - PREGNANCY/GYN OMEGA	Medical Risk – Low
E25	321	E25 PSYCHIATRIC/SUICIDE	Medical Risk – Moderate
E25A	321	E25A - PSYCHIATRIC/SUICIDE AT	Medical Risk – Low
E25B	321	E25B - PSYCHIATRIC/SUICIDE AT	Medical Risk – Low
E25D	321	E25D - PSYCHIATRIC/SUICIDE AT	Medical Risk – High EMS D
E26	321	E26 - SICK PERSON (SPECIFIC	Medical Risk – Low
E26A	321	E26A - SICK PERSON (SPECIFIC	Medical Risk – Low
E26B	321	E26B - SICK PERSON (SPECIFIC	Medical Risk – Low
E26C	321	E26C - SICK PERSON (SPECIFIC	Medical Risk – Moderate
E26D	321	E26D SICK PERSON	Medical Risk – High EMS D
E26O	321	E26O - SICK PERSON (SPECIFIC	Medical Risk – Low
E27	321	E27 STAB/GUNSHOT WOUND	Medical Risk – Moderate
E27A	321	E27A - STAB/GUNSHOT WOUND	Medical Risk – Low
E27B	321	E27B- STAB/GUNSHOT WOUND	Medical Risk – Low
E27D	321	E27D - STAB/GUNSHOT WOUND	Medical Risk – High EMS D
E28	321	E28 - STROKE	Medical Risk – Moderate
E28A	321	E28A - STROKE/CVA	Medical Risk – Low
E28B	321	E28B - STROKE/CVA	Medical Risk – Low
E28C	321	E28C STROKE/CVA	Medical Risk – Moderate
E29	322	E29 VEHICLE ACCIDENT	Medical Risk – Moderate
E29A	322	E29A - VEHICLE ACCIDENT	Medical Risk – Low
E29B	322	E29B - VEHICLE ACCIDENT	Medical Risk – Low
E29D	322	E29D - VEHICLE ACCIDENT	Medical Risk – High EMS D
E29EXT	352	E29EXT ACCIDENT-EXTRICATION	Rescue Risk – Moderate
			Special Hazard Risk –
E29HAZ	410	E29HAZ MVA W/HAZMAT	Moderate
E29M	322	E29M MVA >2 PATIENTS	Medical Risk – Moderate
E290	324	E29O - VEHICLE ACCIDENT	Medical Risk – Low
E30	321	E30 TRAUMATIC INJURIES	Medical Risk – Moderate
E30A	321	E30A - TRAUMATIC INJURIES	Medical Risk – Low
E30B	321	E30B - TRAUMATIC INJURIES	Medical Risk – Low
E30D	321	E30D - TRAUMATIC INJURIES	Medical Risk – High EMS D
E30EXT	350	E30EXT TRAUMA W/EXTRICATION	Rescue Risk – Moderate
E31	321	E31 - UNCONSCIOUS/FAINTING	Medical Risk – Moderate
E31A	321	E31A - UNCONSCIOUS/FAINTING	Medical Risk – Low
E31C	321	E31C - UNCONSCIOUS/FAINTING	Medical Risk – Moderate
E31D	321	E31D - UNCONSCIOUS/FAINTING	Medical Risk – High EMS D
E31E	321	E31E UNCONSCIOUS/FAINTING	Medical Risk – High EMS D
E32	321	E32 UNKNOWN PROBLEMS	Medical Risk – Low
E32B	321	E32B - UNKNOWN PROBLEMS	Medical Risk – Low
E32B2	321	E32B2 - LIFELINE ALARM	Medical Risk – Low
E32D	321	E32D - UNKNOWN PROBLEM	Medical Risk – Mod EMS D
E32L	381	E32L - LEA Request for EMS Standby	Medical Risk – Low

NFIRS or CAD Type	CAD Xref to NFIRS	Description	Risk Output Category
E33	321	E33 - TRANSFER/INTER-FACILI	Medical Risk - Low
E33A	321	E33A - TRANSFER/INTER-FACILI	Medical Risk - Low
E33A1	321	E33A1 - TRANSFER/INTER-FACILI	Medical Risk - Low
E33A2	321	E33A2 - TRANSFER/INTER-FACILI	Medical Risk - Low
E33A3	321	E33A3 - TRANSFER/INTER-FACILI	Medical Risk - Low
E33C	321	E33C - TRANSFER/INTER-FACILI	Medical Risk - Moderate
E33C1	321	E33C1 - TRANSFER/INTER-FACILIT	Medical Risk - Moderate
E33C2	321	E33C2 - TRANSFER/INTER-FACILIT	Medical Risk - Moderate
E33C3	321	E33C3 - TRANSFER/INTER-FACILIT	Medical Risk - Moderate
E33C4	321	E33C4 - TRANSFER/INTER-FACILIT	Medical Risk - Moderate
E33C5	321	E33C5 - TRANSFER/INTER-FACILIT	Medical Risk - Moderate
E33C6	321	E33C6 - TRANSFER/INTER-FACILIT	Medical Risk - Moderate
E33D	321	E33D - TRANSFER/INTER-FACILIT	Medical Risk – Mod EMS D
E33D1	321	E33D1 - TRANSFER/INTER-FACILIT	Medical Risk – Mod EMS D
E33D2	321	E33D2 - TRANSFER/INTER-FACILIT	Medical Risk – Mod EMS D
HCF	321	Transfer – Healthcare Facility	Medical Risk – Low
MCF	321	Transfer – Medical Care Facility	Medical Risk - Low
ELE	353	ELE - ELEVATOR STUCK NO PI	Rescue Risk - Low
EMSELE	356	EMSELE - ELEVATED RESCUE	Rescue Risk - High
EMSWTR	361	EMSWTR - WATER RESCUE	Rescue Risk - High
EIREOUT	100	FIRE OUT (New 11/13/14)	Fire Risk - Low
EIREUNK	100	FIRE - UNKNOWN (New 11/13/14)	Fire Risk - Low
HAZO	400	HAZO LEVEL 0 HAZMAT	Special Hazard Risk - Low
HAZI	400	HAZ1 LEVEL 1 HAZMAT	Special Hazard Risk - Low
			Special Hazard Risk -
HAZ2	400	HAZ2 LEVEL 2 HAZMAT	Moderate
HAZ3	400	HAZ3 LEVEL 3 HAZMAT	Special Hazard Risk - High
LIFELINE	321	LIFELINE ALARM	Medical Risk - Low
LOCK	331	LOCK - EMER LOCKOUT W/PT	Rescue Risk - Low
LVEHF	130	LVEHF LARGE VEHICLE FIRE	Fire Risk - Moderate
ODOR	651	SMOKE ODER INSIDE A BLDG	Fire Risk - Low
SALV	500	SALV - WATER/SMOKE SALVAGE NON	Not Applicable
SERVE	500	SERVICE CALL NON EMERGENCY	Not Applicable
SHED	161	SHED - SHED FIRE NO EXPOSURE	Fire Risk - Low
SHOCK	321	SHOCK - ELECTROCUTION	Medical Risk - Moderate
SIGN	160	SIGN - SIGN FIRE NO EXPOSURE	Fire Risk - Low
SMOKE	651	SMOKE - SMOKE INVESTIGATION	Fire Risk - Low
STORMD	351	STORMD - STORM DAMAGE	Rescue Risk - Special
TRAINF	133	TRAINF - TRAIN FIRE	Fire Risk - Special
TRANSF	162	TRANSFORMER FIRE	Fire Risk - Low
TRANSFER	311	TRANSFER - TRANSFER	Medical Risk - Low
TRASH	151	TRASH - TRASH FIRE	Fire Risk - Low
TRASHX	151	TRASHX - TRASH FIRE W/EXPOSURE	Fire Risk - Moderate
TREE	140	BRUSH FIRE	Fire Risk - Low
TREEX	140	BRUSH FIRE W/EXPOSURE	Fire Risk - Moderate
TRENCH	354	CONFINED SPACE RESCUE	Rescue Risk - High
UUU	UUU	Undetermined incident type (conversion only)	Not Applicable
VEHIF	131	VEHF VEHICLE FIRE	Fire Risk - Low
WIRES	160	WIRES - WIRES DOWN WITH FIRE	Fire Risk - Low
WMAIN	520	WMAIN - BROKEN WATER MAIN NON	Not Applicable

DECEMBER 6, 2016 Changed to The International Academy Fire ProtocolTM Fire Priority Dispatch System, aka EFD. There are nearly 1,900 possible "Determinant" Type Codes (approximately 30 pages). Not all calls in the CAD system will have determinant codes entered, but all will have a description code.

The table below is a reduced list of 226 Incident/Problem Types based on the EFD "Description" Codes. This table is still in development as of 9/28/18.

DESCRIPTION (aka Incident or Problem Type) *Note that for GFR as of 1/1/17 all F- Protocols will be benchmarked with the 80 sec turnout as fire-based responses requiring turnout gear.	OLD CAD TYPE	NFIRS XREF	GFR Group ALARM / FIRE / HAZMAT / EMS / SERVICE	CFAI Risk Category
F51 - Aircraft Emergency	ALERT	135	Fire	
F51 Aircraft Emerg -Lg-Ca-M	ALERT1	462	Fire	
F51 Aircraft Emerg Sm-Unk	ALERT1	462	Fire	
F51 Aircraft in Water Lg-Ca-Mi	ALERT3O	360	Fire	
F51 Aircraft in Water Sm-Unk	ALERT3O	360	Fire	
F51 Alert I	ALERT1	462	Fire	
F51 Alert II	ALERT2	462	Fire	
F51 Alert III Bld SM-Mil-Ca	ALERT3	135	Fire	
F51 Alert III Bld-Lg	ALERT3	135	Fire	
F51 Alert III Ca-Mil	ALERT3	135	Fire	
F51 Alert III Lg	ALERT3	135	Fire	
F51 Alert III Sm-Unk	ALERT3	135	Fire	
F51 Parked Aircraft Fire	AIRF	135	Fire	
F52 - Alarms	ALMCOM	700	Alarm	
F52 Carbon Monoxide	HAZ1	736	Alarm	
F52 Com Alarm/	ALMCOM	700	Alarm	
F52 Com Ind Gas/	ALMCOM	700	Alarm	
F52 Com Ind Gas/PI/	ALMCOM	700	Alarm	
F52 High Life Hazard/	ALMINS	700	Alarm	
F52 High Life Ind Gas/	ALMINS	700	Alarm	
F52 High Life Ind Gas/PI/	ALMINS	700	Alarm	
F52 Ind Gas-Sm Struc/	ALMCOM	700	Alarm	
F52 Ind Gas-Sm Struc/PI/	ALMCOM	700	Alarm	
F52 Sm Structure/	SHED	700	Alarm	
F52 Trouble	ALMTRB	700	Alarm	
F53 - Citizen Assist	SERVE	500	Service	
F53 Citizen Assist/	SERVE	500	Service	

DESCRIPTION (aka Incident or Problem Type) *Note that for GFR as of 1/1/17 all F- Protocols will be benchmarked with the 80 sec turnout as fire-based responses requiring turnout gear.	OLD CAD TYPE	NFIRS XREF	GFR Group ALARM / FIRE / HAZMAT / EMS / SERVICE	CFAI Risk Category
F53 Citizen Assist/PI/	EMD Type	300	Service	
F53 Locked in Vehicle	LOCK	511	Service	
F53 Minor Extrication	SERVE	350	Service	
F53 Salvage	SALV / WMAIN	521	Service	
F54 - Confined Space-Struc Col	BLDCOL or TRENCH	355	Fire	
F54 Collapse	BLDCOL	351	Fire	
F54 Collapse/HZ	BLDCOL	351	Fire	
F54 Confined Space	CONEXT / TRENCH	355	Fire	
F54 Confined Space/HZ	CONEXT / TRENCH	355	Fire	
F54 No Longer Trapped		300	Fire	
F55 - Electrical Hazard	TRANSF	440	Fire	
F55 Electrical Hazard Unk/		440	Fire	
F55 Electrical Hazard Unk/PI/		370	Fire	
F55 Electrical Hazard/		440	Fire	
F55 Electrical Hazard/PI/		370	Fire	
F56 - Elevator-Escalator Rescu	ELE	353	Fire	
F56 Elevator Malfunction/	ELE	353	Fire	
F56 Elevator Malfunction/PI/	EMSELE	353	Fire	
F56 Escalator Incident/PI/	EMD Type	357	Fire	
F56 Escalator-Elevator Accid		357	Fire	
F57 - Explosion	HAZ3	400	Fire	
F57 Lg Struc/	HAZ3	111	Fire	
F57 Lg Struc/Fire/	HAZ3	111	Fire	
F57 Lg Struc/Fire/PI/	HAZ3	111	Fire	
F57 Lg Struc/PI/	HAZ3	111	Fire	
F57 Lg Veh/	LVEH	132	Fire	
F57 Lg Veh/Fire/PI/	LVEH	132	Fire	
F57 Minor/	HAZ2	400	Fire	
F57 Minor/PI/	HAZ2	400	Fire	
F57 Portable Struc/	HAZ2	123	Fire	
F57 Res/	HAZ2	111	Fire	
F57 Res/Fire/	HAZ2	111	Fire	
F57 Res/Fire/PI/	HAZ2	111	Fire	

DESCRIPTION (aka Incident or Problem Type) *Note that for GFR as of 1/1/17 all F- Protocols will be benchmarked with the 80 sec turnout as fire-based responses requiring turnout gear.	OLD CAD TYPE	NFIRS XREF	GFR Group ALARM / FIRE / HAZMAT / EMS / SERVICE	CFAI Risk Category
F57 Res/PI/	HAZ2	111	Fire	
F57 Sm Struc/Fire/	HAZ2	111	Fire	
F57 Sm Struc/Fire/PI/	HAZ2	111	Fire	
F57 Sm Struc/PI/	HAZ2	111	Fire	
F58 - Entrapment (Non-MVA)	E30EXT or E22	350	Fire	
F58 Entrapment	E30EXT or E22	350	Fire	
F58 Entrapment/HZ	E30EXT or E22	350	Fire	
F58 No Longer Trapped		300	Fire	
F58 No Longer Trapped/HZ		300	Fire	
F59 - Fuel Spill-Odor	HAZ0	411	Hazmat	
F59 Fuel Spill Unk Sit/	HAZ0	411	Hazmat	
F59 Fuel Spill Unk Sit/PI/	HAZ2	411	Hazmat	
F59 Lg Fuel Spill/	HAZ3	411	Hazmat	
F59 Lg Fuel Spill/PI/	HAZ3	411	Hazmat	
F59 Sm Fuel Spill/	HAZ1	411	Hazmat	
F59 Sm Fuel Spill/PI/	HAZ2	411	Hazmat	
F60 - Gas Leak-Odor	HAZ0	412	Hazmat	
F60 Indoor Leak-Odor	HAZ1	412	Hazmat	
F60 Indoor Leak-Odor/PI	HAZ2	412	Hazmat	
F60 Outside Gas Leak-Odor/	HAZ0	412	Hazmat	
F60 Outside Gas Leak-Odor/PI/	HAZ2	412	Hazmat	
F60 Outside Res Gas Line/	HAZ1	412	Hazmat	
F60 Outside Res Gas Line/PI/	HAZ2	412	Hazmat	
F60 Outside Tank Leak-Odor/	HAZ0	412	Hazmat	
F60 Outside Tank Leak-Odor/PI/	HAZ2	412	Hazmat	
F61 - Hazmat	HAZ2	400	Hazmat	
F61 Contained Chem Suicide	HAZ2	421	Hazmat	
F61 Contained Drug Lab	HAZ2	421	Hazmat	
F61 Contained Hazmat	HAZ2	421	Hazmat	
F61 Hazmat in Waterway	HAZ2	422	Hazmat	
F61 Uncontained Chem Suicide	HAZ2	422	Hazmat	
F61 Uncontained Drug Lab	HAZ2	422	Hazmat	
F61 Uncontained Hazmat	HAZ2	422	Hazmat	
F62 - High Angle Rescue	EMSELE	356	Fire	
F62 High Angle Rescue	EMSELE	356	Fire	

DESCRIPTION (aka Incident or Problem Type) *Note that for GFR as of 1/1/17 all F- Protocols will be benchmarked with the 80 sec turnout as fire-based responses requiring turnout gear.	OLD CAD TYPE	NFIRS XREF	GFR Group ALARM / FIRE / HAZMAT / EMS / SERVICE	CFAI Risk Category
F63 - Lightning Strike	BLD Type?	814	Fire	
F63 Lightning Strike/	BLD Type?	814	Fire	
F63 Lightning Strike/PI/	BLD Type?	814	Fire	
F64 - Marine-Boat Fire		134	Fire	
F64 Extinguished/		134	Fire	
F64 Extinguished/PI/		134	Fire	
F64 Lg Beached-Docked/		134	Fire	
F64 Lg Beached-Docked/PI/		134	Fire	
F64 Marine/Exp/		134	Fire	
F64 Marine/Exp/PI/		134	Fire	
F64 Out on Water		134	Fire	
F64 Out on Water/PI		134	Fire	
F64 Sm Beached-Docked		134	Fire	
F64 Sm Beached-Docked/PI		134	Fire	
F65 - Mutual Aid	MUTAID	551	Fire	NA
F65 Mutual Aid	MUTAID	551	Fire	NA
F66 - Odor	ODOR	651	Fire	
F66 Odor Indoors/	ODOR	651	Fire	
F66 Odor Indoors/PI/	EMD Type	651	Fire	
F66 Odor Outside/	SMOKE	651	Fire	
F66 Odor Outside/PI/	EMD Type	651	Fire	
F67 - Outside Fire	FIRUNK	160	Fire	
F67 Lg Outside/	BRUSH	160	Fire	
F67 Lg Outside/Exp/	BRUSHX	160	Fire	
F67 Lg Outside/Exp/HZ/	HAZ2	160	Fire	
F67 Lg Outside/HZ/	HAZ2	160	Fire	
F67 Lg Outside/HZ/PI	HAZ2	160	Fire	
F67 Lg Outside/PI/	BRUSHX	160	Fire	
F67 Person on Fire (Outside)	E08E	160 or 321	Fire	
F67 Refinery-Tnk-Storage/	HAZ3	160	Fire	
F67 Refinery-Tnk-Storage/PI/	HAZ3	160	Fire	
F67 Sm Brush/	BRUSH	142	Fire	
F67 Sm Brush/PI/	BRUSH	142	Fire	
F67 Sm Outside/	TRASH	160	Fire	
F67 Sm Outside/HZ	HAZ1	160	Fire	

DESCRIPTION (aka Incident or Problem Type) *Note that for GFR as of 1/1/17 all F- Protocols will be benchmarked with the 80 sec turnout as fire-based responses requiring turnout gear.	OLD CAD TYPE	NFIRS XREF	GFR Group ALARM / FIRE / HAZMAT / EMS / SERVICE	CFAI Risk Category
F67 Sm Outside/HZ/PI	HAZ2	160	Fire	
F67 Sm Outside/PI/	BRUSHX	160	Fire	
F67 Wildland-Lg Brush/	BRUSH	141	Fire	
F67 Wildland-Lg Brush/Exp/	BRUSHX	141	Fire	
F67 Wildland-Lg Brush/PI/	BRUSHX	141	Fire	
F68 - Smoke Investigation	SMOKE	651	Fire	
F68 Smoke Investigation	SMOKE	651	Fire	
F69 - Structure Fire	BLDCOM, INS, RES	111	Fire	Fire Risk - Moderate
F69 Appliance Fire/	APFIRE	111	Fire	Fire Risk - Low
F69 Appliance Fire/PI/	BLDCOM, INS, RES	111	Fire	Fire Risk - Low
F69 Com-Lg Struc/	BLDCOM	111	Fire	Fire Risk - High
F69 Com-Lg Struc/HZ/	BLDHAZ	111	Fire	Fire Risk – High/Special
F69 Com-Lg Struc/HZ/PI/	BLDHAZ	111	Fire	Fire Risk – High/Special
F69 Com-Lg Struc/PI/	BLDCOM	111	Fire	Fire Risk - High
F69 Fire Out/	FIREOUT	111	Fire	Fire Risk - Low
F69 Fire Out/PI/	EMD Type	111	Fire	Fire Risk - Low
F69 High Life Haz	BLDINS	111	Fire	Fire Risk - High
F69 High Life Haz/HZ	BLDHAZ	111	Fire	Fire Risk – High/Special
F69 High Life Haz/HZ/PI	BLDHAZ	111	Fire	Fire Risk – High/Special
F69 High Life Haz/PI	BLDINS	111	Fire	Fire Risk – High/Special
F69 Lg Non-Dwelling/	BLDCOM	111	Fire	Fire Risk – Moderate
F69 Lg Non-Dwelling/PI/	BLDCOM	111	Fire	Fire Risk – Moderate
F69 Odor of Smoke Indoors	ODOR	651	Fire	Fire Risk - Low
F69 Resd Struc Fire/	BLDRES	111	Fire	Fire Risk – Moderate
F69 Resd Struc Fire/PI/	BLDRES	111	Fire	Fire Risk – Moderate
F69 Sm Non-Dwelling/	SHED	161	Fire	Fire Risk – Low
F69 Sm Non-Dwelling/PI/	SHED	161	Fire	Fire Risk – Low
F69 Struc Over Water/	BLDCOM	112	Fire	Fire Risk – Low
F69 Struc Over Water/PI/	BLDCOM	112	Fire	Fire Risk – Low
F69 Structure - Burned Food	APFIRE	113	Fire	Fire Risk - Low
F70 - Train Collision-Derailment	TRAINF	400	Fire	
F70 Train Collision-Derailment	TRAINF	400	Fire	
F70 Train Incident/Ent	TRAINF	400	Fire	
F70 Train Vs Structure	TRAINF	400	Fire	

DESCRIPTION (aka Incident or Problem Type) *Note that for GFR as of 1/1/17 all F- Protocols will be benchmarked with the 80 sec turnout as fire-based responses requiring turnout gear.	OLD CAD TYPE	NFIRS XREF	GFR Group ALARM / FIRE / HAZMAT / EMS / SERVICE	CFAI Risk Category
F70 Unknown Train Incident	TRAINF	400	Fire	
F71 - Veh Fire	CAR / VEHF	130	Fire	
F71 Com Veh Alternative Fuel/	LVEHF	132	Fire	
F71 Com Veh/	LVEHF	132	Fire	
F71 Com Veh/HZ/	HAZ2	132	Fire	
F71 Com Veh/HZ/PI/	HAZ2	132	Fire	
F71 Com Veh/PI/	LVEHF	132	Fire	
F71 Delivery Veh	LVEHF	132	Fire	
F71 Delivery Veh/PI/	LVEHF	132	Fire	
F71 Veh-Pk Grg-Tunnel/	BLDCOM	130	Fire	
F71 Veh-Pk Grg-Tunnel/HZ	BLDHAZ	130	Fire	
F71 Veh-Pk Grg-Tunnel/HZ/PI	BLDHAZ	130	Fire	
F71 Veh-Pk Grg-Tunnel/PI/	BLDCOM	130	Fire	
F71 Veh/	CAR / VEHF	130	Fire	
F71 Veh/Ent/	CAR / VEHF	130	Fire	
F71 Veh/Ent/HZ	HAZ2	130	Fire	
F71 Veh/Exp/	HAZ2	130	Fire	
F71 Veh/Exp/HZ	HAZ2	130	Fire	
F71 Veh/Exp/HZ/PI	HAZ2	130	Fire	
F71 Veh/Exp/PI/	HAZ2	130	Fire	
F71 Veh/HZ	HAZ2	130	Fire	
F71 Veh/HZ/PI	HAZ2	130	Fire	
F71 Veh/PI/	CAR / VEHF	130	Fire	
F72 - Water Rescue	EMSWTR	360	Fire	
F72 Sinking-Floodwater Veh	EMSWTR	363	Fire	
F72 Water Rescue/	EMSWTR	360	Fire	
F72 Water Rescue/PI/	EMSWTR	360	Fire	
F73 - Watercraft In Distress	EMSWTR	365	Fire	
F73 Watercraft Emerg/PI/	EMSWTR	365	Fire	
F74 - Suspicious Pkg	DEVICE	471	Fire	
F74 Device-Explosive-Pkg/	DEVICE	471	Fire	
F74 Ordinance-Explo/PI	HAZ2	471	Fire	
F74 Susp Pkg-Leak/	HAZ2	471	Fire	
F74 Susp Pkg/	DEVICE	471	Fire	
F74 Susp Pkg/PI/	DEVICE	471	Fire	

DESCRIPTION (aka Incident or Problem Type) *Note that for GFR as of 1/1/17 all F- Protocols will be benchmarked with the 80 sec turnout as fire-based responses requiring turnout gear.	OLD CAD TYPE	NFIRS XREF	GFR Group ALARM / FIRE / HAZMAT / EMS / SERVICE	CFAI Risk Category
F75 - Train Fire	TRAINF	133	Fire	
F75 Train Fire	TRAINF	133	Fire	
F75 Train Fire - Bld	BLDCOM	133	Fire	
F76 - Bomb Threat	DEVICE	721	Fire	
F76 Bomb Threat	DEVICE	721	Fire	
F77 - MVA	E29	322	Fire	
F77-01 MVA-Fire Unit Needed	HAZ0	322	Fire	
F77-02 MVA/PI/	E29	322	Fire	
F77-03 MVA/Fire/PI/	CAR / VEHF	322	Fire	
F77-04 MVA/HZ/	E29HAZ	322	Fire	
F77-05 MVA/HZ/PI/	E29HAZ	322	Fire	
F77-06 MVA Com Veh/HZ/	E29HAZ	322	Fire	
F77-07 MVA Com Veh/Fire/HZ/	HAZ3	322	Fire	
F77-08 MVA/Ent/	E29EXT	352	Fire	
F77-09 MVA/Ent/HZ/	E29EXT	352	Fire	
F77-10 Multi Veh/	E29M	322	Fire	
F77-11 Multi Veh/Fire/	E29HAZ	322	Fire	
F77-12 Multi Veh/HZ/	E29HAZ	322	Fire	
F77-13 Multi Veh/Fire/HZ/	E29HAZ	322	Fire	
F77-14 High Mech/	E29	322	Fire	
F77-15 High Mech/Fire/	E29	322	Fire	
F77-16 High Mech/HZ/	E29HAZ	322	Fire	
F77-17 High Mech/Fire/HZ/	E29HAZ	322	Fire	
F77-18 High Occ-Mech/	E29M	322	Fire	
F77-19 High Occ-Mech/Fire	E29M	322	Fire	
F77-20 High Occ-Mech/HZ/	E29M	322	Fire	
F77-21 High Occ-Mech/Fire/HZ/	E29M	322	Fire	

Appendix F: Historical Service for Fire Management Zones

Conversion to EFD Problem Types occurred 12/6/16 - e.g. ALM... alarm types became F52 types; BLD... building fire types became F69 types. Vehicle crashes went from EMS call types E29 in EMD to fire call types F77 in EFD.

CALLS AS DISPATCHED	2015	2016	2017
FMZ A	589	625	607
ALMCOMCOMMERCIAL FIRE ALARM	20	19	
ALMRES -RESIDENTIAL FIRE ALARM	2	3	
BLDCOM BUILDING FIRE-COMM	5	2	
BLDDAM - BUILDING DAMAGE NO PI	1	2	
BLDRES - BLDG FIRE-RESIDENTIAL	2		
BRUSH BRUSH FIRE	5		
DUMP DUMPSTER FIRE		3	
E01 ABDOMINAL PAIN	18	20	31
E02 ALLERGIC REACTION	6	8	10
E03 ANIMAL BITE	1	1	2
E04 ASSAULT/RAPE	5	12	10
E05 BACK PAIN	10	10	3
E06 BREATHING PROBLEM	72	89	75
E08 HAZMAT/INHALATION			1
E09 CARDIAC ARREST	4	10	6
E10 CHEST PAIN	57	51	61
E11 - CHOKING	3	2	3
E12 - CONVULSIONS/SEIZURES	20	20	18
E13 DIABETIC PROBLEMS	12	5	6
E14 - DROWNING (NEAR)/DIVING		1	
E16 - EYE PROBLEMS/INJURIES		3	
E17 FALLS/BACK INJ (TRAUMA)	52	36	48
E17A4 - FALLS LIFT ASSIST	21	25	29
E18 - HEADACHE	1	2	4
E19 HEART PROBLEMS	5	6	10
E20 - HEAT/COLD EXPOSURE		4	
E21 HEMORRHAGE/LACERATIONS	17	27	31
E22 - INACCESSIBLE INCIDENT		2	
E23 OVERDOSE/POISONING	9	3	
E24 - PREGNANCY/GYN		5	14
E25 PSYCHIATRIC/SUICIDE	7	3	5
E26 - SICK PERSON	52	55	34
E27 STAB/GUNSHOT WOUND			3
E28 - STROKE	19	21	14

CALLS AS DISPATCHED	2015	2016	2017
E29 VEHICLE ACCIDENT	29	40	
E29EXT ACCIDENT-EXTRICATION	2	2	
E30 TRAUMATIC INJURIES	3	4	6
E31 - UNCONSCIOUS/FAINTING	46	32	38
E32 UNKNOWN PROBLEMS	3	4	1
E32B2 - LIFELINE ALARM	20	42	26
ELE - ELEVATOR STUCK NO PI	4		
F52 - Alarms			1
F52 Carbon Monoxide			2
F52 Com Alarm/		3	25
F52 Sm Structure/		1	2
F53 - Citizen Assist			2
F53 Citizen Assist/			3
F53 Locked in Vehicle			3
F53 Salvage			1
F55 Electrical Hazard/			1
F60 Indoor Leak-Odor			1
F60 Indoor Leak-Odor/PI		1	
F61 Contained Hazmat			1
F66 Odor Outside/			1
F67 - Outside Fire			1
F67 Lg Outside/HZ/			1
F67 Sm Brush/			7
F67 Sm Outside/		1	8
F67 Sm Outside/HZ			1
F67 Wildland-Lg Brush/			4
F68 Smoke Investigation			6
F69 Com-Lg Struc/			7
F69 Fire Out/			1
F69 Resd Struc Fire/			2
F71 - Veh Fire			1
F71 Veh/			1
F77 - MVA		1	9
F77-01 MVA-Fire Unit Needed		1	5
F77-02 MVA/PI/			13
F77-08 MVA/Ent/			2
F77-14 High Mech/		1	6
HAZO LEVEL O HAZMAT	20	19	
HAZ1 LEVEL 1 HAZMAT	7	6	
LOCK - EMER LOCKOUT W/PT	2	3	

CALLS AS DISPATCHED	2015	2016	2017
LVEHF LARGE VEHICLE FIRE	4		
MUTAID - MUTUAL AID REQUEST	1		
ODOR	1		
SERVICE CALL NON EMERGENCY	7	5	
SMOKE - SMOKE INVESTIGATION	4	1	
TRASH - TRASH FIRE	1	3	
VEHF VEHICLE FIRE	7	5	
WIRES - WIRES DOWN WITH FIRE	2		
FMZ B.1	1526	1613	1725
ALMCOMCOMMERCIAL FIRE ALARM	30	20	
ALMINS INSTITUTIONAL ALARM	23	33	
ALMRED -REDUCED RESPONSE ALARM	2	8	
ALMRES -RESIDENTIAL FIRE ALARM	25	30	
APFIRE APPLIANCE FIRE	2	2	
BLDCOM BUILDING FIRE-COMM	3	4	
BLDDAM - BUILDING DAMAGE NO PI	3		
BLDINS INST BLDG FIRE		1	
BLDRES - BLDG FIRE-RESIDENTIAL	6	4	
BRUSH BRUSH FIRE	2	1	
DUMP DUMPSTER FIRE	1		
E01 ABDOMINAL PAIN	36	30	33
E02 ALLERGIC REACTION	10	7	10
E03 ANIMAL BITE	3	1	4
E04 ASSAULT/RAPE	7	3	8
E05 BACK PAIN	3	4	7
E06 BREATHING PROBLEM	132	106	170
E07 BURNS/EXPLOSION	1		1
E08 HAZMAT/INHALATION		1	
E09 CARDIAC ARREST	12	25	24
E10 CHEST PAIN	92	90	90
E11 - CHOKING	6	8	16
E12 - CONVULSIONS/SEIZURES	45	33	38
E13 DIABETIC PROBLEMS	13	13	20
E16 - EYE PROBLEMS/INJURIES	1	1	2
E17 FALLS/BACK INJ (TRAUMA)	241	219	205
E17A4 - FALLS LIFT ASSIST	76	82	109
E18 - HEADACHE	4	7	7
E19 HEART PROBLEMS	27	20	22
E20 - HEAT/COLD EXPOSURE		1	2

CALLS AS DISPATCHED	2015	2016	2017
E21 HEMORRHAGE/LACERATIONS	38	42	29
E23 OVERDOSE/POISONING	8	13	12
E24 - PREGNANCY/GYN	4	3	4
E25 PSYCHIATRIC/SUICIDE	9	11	6
E26 - SICK PERSON	84	101	101
E27 STAB/GUNSHOT WOUND		2	4
E28 - STROKE	41	61	53
E29 VEHICLE ACCIDENT	106	102	
E29EXT ACCIDENT-EXTRICATION	7	5	
E30 TRAUMATIC INJURIES	12	9	8
E31 - UNCONSCIOUS/FAINTING	108	128	126
E32 UNKNOWN PROBLEMS	12	3	6
E32B2 - LIFELINE ALARM	96	157	136
E33 - TRANSFER/INTER-FACILITY	27		
ELE - ELEVATOR STUCK NO PI	5	9	
F52 - Alarms			3
F52 Carbon Monoxide		2	3
F52 Com Alarm/		1	25
F52 High Life Hazard/		6	29
F52 Sm Structure/		4	34
F53 - Citizen Assist			5
F53 Citizen Assist/			5
F53 Locked in Vehicle		1	9
F53 Salvage			4
F54 - Confined Space-Struc Col			1
F54 No Longer Entrapped			3
F55 Electrical Hazard Unk/			1
F56 Elevator Malfunction/			5
F59 Fuel Spill Unk Sit/			1
F59 Sm Fuel Spill/			2
F60 Indoor Leak-Odor		1	4
F60 Indoor Leak-Odor/PI			2
F60 Outside Gas Leak-Odor/			9
F60 Outside Res Gas Line/			2
F60 Outside Tank Leak-Odor/			3
F61 - Hazmat			1
F62 - High Angle Rescue			1
F66 Odor Indoors/			1
F66 Odor Indoors/PI/			1
F66 Odor Outside/			1

CALLS AS DISPATCHED	2015	2016	2017
F67 Sm Brush/			14
F67 Sm Outside/		1	21
F68 Smoke Investigation			8
F69 - Structure Fire			1
F69 Appliance Fire/			1
F69 Com-Lg Struc/			2
F69 Odor of Smoke Indoors			8
F69 Resd Struc Fire/			9
F71 Com Veh/			1
F71 Veh/			9
F77 - MVA		3	44
F77-01 MVA-Fire Unit Needed		3	31
F77-02 MVA/PI/		1	63
F77-04 MVA/HZ/			1
F77-08 MVA/Ent/			5
F77-10 Multi Veh/			1
F77-14 High Mech/			21
Fire - Alternate Response			2
FIREOUT - EXTINGUISHED FIRE	3		
FIREUNK - UNK NONSTRUCTURE FIR		1	
HAZO LEVEL O HAZMAT	56	58	
HAZ1 LEVEL 1 HAZMAT	15	8	
HCF TRANSFER - HEALTHCARE FACI	33	67	75
LOCK - EMER LOCKOUT W/PT	3	4	
ODOR	4	2	
SALV - WATER/SMOKE SALVAGE NON	1	1	
SERVICE CALL NON EMERGENCY	11	18	
SMOKE - SMOKE INVESTIGATION	5	4	
TRANSFORMER FIRE	8	5	
TRASH - TRASH FIRE	6	6	
TRASHX - TRASH FIRE W/EXPOSURE		1	
VEHF VEHICLE FIRE	16	12	
WIRES - WIRES DOWN WITH FIRE	2	3	
FMZ B.2	71	51	71
ALMRES -RESIDENTIAL FIRE ALARM	11	2	
ALMTRB TROUBLE ALARM	1		
BLDDAM - BUILDING DAMAGE NO PI	1		
BLDRES - BLDG FIRE-RESIDENTIAL	1		
BRUSH BRUSH FIRE	1		
E01 ABDOMINAL PAIN	3	6	2

CALLS AS DISPATCHED	2015	2016	2017
E02 ALLERGIC REACTION	2		1
E03 ANIMAL BITE		1	
E04 ASSAULT/RAPE	1		
E06 BREATHING PROBLEM	10	7	12
E09 CARDIAC ARREST	3		3
E10 CHEST PAIN	6	2	3
E12 - CONVULSIONS/SEIZURES	8	6	1
E13 DIABETIC PROBLEMS			4
E17 FALLS/BACK INJ (TRAUMA)	6	4	7
E17A4 - FALLS LIFT ASSIST	4	2	1
E19 HEART PROBLEMS		1	3
E21 HEMORRHAGE/LACERATIONS	1	2	2
E23 OVERDOSE/POISONING	1	1	3
E25 PSYCHIATRIC/SUICIDE		1	
E26 - SICK PERSON	3	7	7
E28 - STROKE			3
E29 VEHICLE ACCIDENT		1	
E30 TRAUMATIC INJURIES	1	2	
E31 - UNCONSCIOUS/FAINTING	1	4	5
E32 UNKNOWN PROBLEMS			1
E32B2 - LIFELINE ALARM		1	1
F52 - Alarms			1
F52 Sm Structure/			7
F53 Locked in Vehicle			1
F60 Indoor Leak-Odor/PI			1
F68 Smoke Investigation			1
F69 Resd Struc Fire/			1
HAZO LEVEL O HAZMAT		1	
LOCK - EMER LOCKOUT W/PT	1		
SALV - WATER/SMOKE SALVAGE NON	2		
SERVICE CALL NON EMERGENCY	2		
SMOKE - SMOKE INVESTIGATION	1		
FMZ B.3	299	339	327
ALMCOMCOMMERCIAL FIRE ALARM		2	
ALMRED -REDUCED RESPONSE		1	
ALARM	G	7	
ALMRES -RESIDENTIAL FIRE ALARM APFIRE APPLIANCE FIRE	6	-	
	n	1	
BLDCOM BUILDING FIRE-COMM	2	1	
BLDRES - BLDG FIRE-RESIDENTIAL	4	7	

CALLS AS DISPATCHED	2015	2016	2017
BRUSH BRUSH FIRE	2	2	
BRUSHXBRUSH FIRE W/EXPOSURE		2	
E01 ABDOMINAL PAIN	11	14	16
E02 ALLERGIC REACTION		3	5
E03 ANIMAL BITE		1	
E04 ASSAULT/RAPE	11	15	8
E05 BACK PAIN	1	4	1
E06 BREATHING PROBLEM	25	42	37
E09 CARDIAC ARREST	6	6	4
E10 CHEST PAIN	26	37	30
E11 - CHOKING	5	2	4
E12 - CONVULSIONS/SEIZURES	18	19	18
E13 DIABETIC PROBLEMS	5	3	8
E16 - EYE PROBLEMS/INJURIES	1	1	2
E17 FALLS/BACK INJ (TRAUMA)	14	23	18
E17A4 - FALLS LIFT ASSIST	3	4	3
E18 - HEADACHE		1	4
E19 HEART PROBLEMS	2	9	4
E20 - HEAT/COLD EXPOSURE		1	
E21 HEMORRHAGE/LACERATIONS	17	11	4
E22 - INACCESSIBLE INCIDENT		1	
E23 OVERDOSE/POISONING	4	5	7
E24 - PREGNANCY/GYN	7	8	1
E25 PSYCHIATRIC/SUICIDE	1	2	1
E26 - SICK PERSON	16	14	18
E27 STAB/GUNSHOT WOUND	1	4	2
E28 - STROKE	10	7	11
E29 VEHICLE ACCIDENT	19	9	
E29EXT ACCIDENT-EXTRICATION		2	
E30 TRAUMATIC INJURIES	2	1	3
E31 - UNCONSCIOUS/FAINTING	29	28	30
E32 UNKNOWN PROBLEMS	4		2
E32B2 - LIFELINE ALARM	11	8	3
F52 Carbon Monoxide			5
F52 High Life Hazard/			1
F52 Sm Structure/			10
F53 - Citizen Assist			1
F53 Locked in Vehicle		1	2
F53 Salvage			2
F55 Electrical Hazard/		1	

CALLS AS DISPATCHED	2015	2016	2017
F57 Minor/			1
F60 Indoor Leak-Odor			2
F60 Outside Gas Leak-Odor/			1
F60 Outside Tank Leak-Odor/			1
F61 Contained Hazmat			1
F66 Odor Indoors/			1
F66 Odor Outside/PI/		1	
F67 Sm Brush/			1
F67 Sm Outside/		1	7
F67 Wildland-Lg Brush/			1
F68 - Smoke Investigation			1
F68 Smoke Investigation			5
F69 Com-Lg Struc/			4
F69 Fire Out/			1
F69 Odor of Smoke Indoors			1
F69 Resd Struc Fire/			4
F71 Veh/			3
F77 - MVA			3
F77-01 MVA-Fire Unit Needed		2	2
F77-02 MVA/PI/			14
F77-04 MVA/HZ/			1
F77-08 MVA/Ent/			2
F77-14 High Mech/			5
FIREOUT - EXTINGUISHED FIRE		1	
HAZO LEVEL O HAZMAT	7	7	
HAZ1 LEVEL 1 HAZMAT	6	5	
LOCK - EMER LOCKOUT W/PT	5	3	
ODOR	2	1	
SALV - WATER/SMOKE SALVAGE NON	1		
SERVICE CALL NON EMERGENCY	4	2	
SHED - SHED FIRE NO EXPOSURE		1	
TRANSFORMER FIRE	1	1	
TRASH - TRASH FIRE	9	1	
VEHF VEHICLE FIRE	1	3	
FMZ C	3609	3974	4129
ALMCOMCOMMERCIAL FIRE	110	120	
ALARM			
ALMINS INSTITUTIONAL ALARM	67	75	
ALMRED -REDUCED RESPONSE	4	5	
ALARM ALMRES -RESIDENTIAL FIRE ALARM	77	53	
	11	55	

CALLS AS DISPATCHED	2015	2016	2017
ALMTRB TROUBLE ALARM	2		
APFIRE APPLIANCE FIRE	6	2	
BLDCOL - BUILDING DAMAGE W/PI	1	1	
BLDCOM BUILDING FIRE-COMM	26	16	
BLDDAM - BUILDING DAMAGE NO PI	12	14	
BLDINS INST BLDG FIRE	7	4	
BLDRES - BLDG FIRE-RESIDENTIAL	22	25	
BRUSH BRUSH FIRE	10	24	
BRUSHXBRUSH FIRE W/EXPOSURE		4	
CONEXTCONFINED SPACE RESCUE	1	2	
DUMP DUMPSTER FIRE	2	7	
DUMPX DUMPSTER FIRE W/EXPOS		1	
E01 ABDOMINAL PAIN	102	112	117
E02 ALLERGIC REACTION	28	36	32
E03 ANIMAL BITE	6	6	5
E04 ASSAULT/RAPE	63	89	82
E05 BACK PAIN	14	9	11
E06 BREATHING PROBLEM	328	370	378
E07 BURNS/EXPLOSION		4	5
E08 HAZMAT/INHALATION	1	1	1
E09 CARDIAC ARREST	46	68	53
E10 CHEST PAIN	274	327	338
E11 - CHOKING	13	17	17
E12 - CONVULSIONS/SEIZURES	188	164	197
E13 DIABETIC PROBLEMS	49	43	44
E14 - DROWNING (NEAR)/DIVING		4	1
E15 - ELECTROCUTION		1	1
E16 - EYE PROBLEMS/INJURIES	2	8	13
E17 FALLS/BACK INJ (TRAUMA)	211	232	276
E17A4 - FALLS LIFT ASSIST	63	86	83
E18 - HEADACHE	10	15	16
E19 HEART PROBLEMS	48	54	62
E20 - HEAT/COLD EXPOSURE	3	2	3
E21 HEMORRHAGE/LACERATIONS	77	110	101
E22 - INACCESSIBLE INCIDENT	2		
E23 OVERDOSE/POISONING	42	52	66
E24 - PREGNANCY/GYN	24	26	27
E25 PSYCHIATRIC/SUICIDE	26	27	37
E26 - SICK PERSON	199	245	252
E27 STAB/GUNSHOT WOUND	14	18	15

CALLS AS DISPATCHED	2015	2016	2017
E28 - STROKE	90	93	95
E29 VEHICLE ACCIDENT	249	285	
E29EXT ACCIDENT-EXTRICATION	8	10	
E30 TRAUMATIC INJURIES	49	54	41
E31 - UNCONSCIOUS/FAINTING	327	302	320
E32 UNKNOWN PROBLEMS	29	16	22
E32B2 - LIFELINE ALARM	296	258	266
E32L - LEA MEDICAL REQUEST			2
E33 - TRANSFER/INTER-FACILITY	29		
ELE - ELEVATOR STUCK NO PI	4	9	
EMSELE - ELEVATED RESCUE		1	
F52 - Alarms			9
F52 Carbon Monoxide		1	16
F52 Com Alarm/		8	119
F52 High Life Hazard/		5	65
F52 Sm Structure/		2	65
F52 Trouble			1
F53 - Citizen Assist		1	42
F53 Citizen Assist/			15
F53 Citizen Assist/PI/			1
F53 Locked in Vehicle			22
F53 Minor Extrication			2
F53 Salvage			4
F54 - Confined Space-Struc Col			1
F54 Collapse			1
F54 No Longer Entrapped			4
F55 - Electrical Hazard			4
F55 Electrical Hazard Unk/			2
F55 Electrical Hazard/			7
F56 Elevator Malfunction/			6
F57 Minor/			2
F58 Entrapment			1
F59 - Fuel Spill-Odor			2
F59 Fuel Spill Unk Sit/			1
F59 Lg Fuel Spill/			2
F59 Sm Fuel Spill/		1	1
F59 Sm Fuel Spill/PI/			1
F60 - Gas Leak-Odor			5
F60 Indoor Leak-Odor			8
F60 Indoor Leak-Odor/PI			1

CALLS AS DISPATCHED	2015	2016	2017
F60 Outside Gas Leak-Odor/			14
F60 Outside Res Gas Line/			11
F60 Outside Tank Leak-Odor/		2	7
F61 - Hazmat			1
F61 Uncontained Hazmat		1	1
F62 High Angle Rescue			1
F66 - Odor			1
F66 Odor Indoors/			3
F66 Odor Outside/			2
F67 - Outside Fire			9
F67 Lg Outside/			2
F67 Sm Brush/		2	36
F67 Sm Outside/		3	52
F67 Sm Outside/HZ			1
F67 Wildland-Lg Brush/			2
F68 - Smoke Investigation			5
F68 Smoke Investigation		2	19
F69 - Structure Fire		1	3
F69 Appliance Fire/			1
F69 Com-Lg Struc/		1	19
F69 Com-Lg Struc/PI/			4
F69 Fire Out/			4
F69 High Life Haz			2
F69 Odor of Smoke Indoors			4
F69 Resd Struc Fire/		1	21
F69 Sm Non-Dwelling/			1
F71 - Veh Fire			2
F71 Com Veh/			1
F71 Veh/		2	12
F71 Veh/Exp/			4
F74 - Susp Pkg - Explosive			1
F77 - MVA		6	140
F77-01 MVA-Fire Unit Needed		5	63
F77-02 MVA/PI/		10	116
F77-03 MVA/Fire/PI/			2
F77-04 MVA/HZ/			1
F77-08 MVA/Ent/		1	23
F77-10 Multi Veh/		1	1
F77-14 High Mech/		7	74
Fire - Alternate Response		3	10

CALLS AS DISPATCHED	2015	2016	2017
FIREOUT - EXTINGUISHED FIRE	6	9	
FIREUNK - UNK NONSTRUCTURE FIR	3	5	
HAZO LEVEL O HAZMAT	84	100	
HAZ1 LEVEL 1 HAZMAT	31	39	
HCF TRANSFER - HEALTHCARE FACI	59	53	64
LOCK - EMER LOCKOUT W/PT	23	19	
LVEHF LARGE VEHICLE FIRE	1		
MUTAID - MUTUAL AID REQUEST	1		
ODOR	12	10	
SALV - WATER/SMOKE SALVAGE NON	5	8	
SERVICE CALL NON EMERGENCY	33	41	
SHED - SHED FIRE NO EXPOSURE		1	
SIGN - SIGN FIRE NO EXPOSURE		1	
SMOKE - SMOKE INVESTIGATION	13	20	
TRANSFORMER FIRE	5	10	
TRASH - TRASH FIRE	36	35	
TRASHX - TRASH FIRE W/EXPOSURE	3	3	
VEHF VEHICLE FIRE	31	40	
WIRES - WIRES DOWN WITH FIRE	2	7	
FMZ D.1	698	1286	816
AIRF PARKED/EMPTY AIRCRAFT	1	1	
ALERT1 GNV AIRPORT ONLY!	4	4	
ALERT2 GNV AIRPORT ONLY!	7	6	
ALERT3 GNV AIRPORT ONLY!	1	2	
ALERT3O CRASH OFF GNV AIRPO		1	
ALMCOMCOMMERCIAL FIRE ALARM	16	23	
ALMINS INSTITUTIONAL ALARM	11	4	
ALMRES -RESIDENTIAL FIRE ALARM	12	8	
APFIRE APPLIANCE FIRE		2	
BLDCOM BUILDING FIRE-COMM	7	7	
BLDDAM - BUILDING DAMAGE NO PI	3	3	
BLDINS INST BLDG FIRE	1	1	
BLDRES - BLDG FIRE-RESIDENTIAL	7	2	
BRUSH BRUSH FIRE	3	8	
BRUSHXBRUSH FIRE W/EXPOSURE	1	1	
CONEXTCONFINED SPACE RESCUE	1		
DUMP DUMPSTER FIRE	2		
E01 ABDOMINAL PAIN	28	54	31
E02 ALLERGIC REACTION	4	12	15
E03 ANIMAL BITE	3	3	4

CALLS AS DISPATCHED	2015	2016	2017
E04 ASSAULT/RAPE	31	39	28
E05 BACK PAIN	2	5	2
E06 BREATHING PROBLEM	65	133	96
E07 BURNS/EXPLOSION	1	2	2
E08 HAZMAT/INHALATION	1		
E09 CARDIAC ARREST	8	19	9
E10 CHEST PAIN	76	151	110
E11 - CHOKING	3	5	4
E12 - CONVULSIONS/SEIZURES	40	115	31
E13 DIABETIC PROBLEMS	15	34	14
E15 - ELECTROCUTION			1
E16 - EYE PROBLEMS/INJURIES	1	3	
E17 FALLS/BACK INJ (TRAUMA)	23	46	38
E17A4 - FALLS LIFT ASSIST	4	8	5
E18 - HEADACHE	3	12	6
E19 HEART PROBLEMS	8	14	14
E21 HEMORRHAGE/LACERATIONS	21	45	16
E22 - INACCESSIBLE INCIDENT		1	
E23 OVERDOSE/POISONING	22	32	12
E24 - PREGNANCY/GYN	16	33	37
E25 PSYCHIATRIC/SUICIDE	6	13	9
E26 - SICK PERSON	37	116	62
E27 STAB/GUNSHOT WOUND	5	6	4
E28 - STROKE	17	25	19
E29 VEHICLE ACCIDENT	43	54	
E29EXT ACCIDENT-EXTRICATION	3	6	
E30 TRAUMATIC INJURIES	10	15	6
E31 - UNCONSCIOUS/FAINTING	67	122	65
E32 UNKNOWN PROBLEMS	2	10	8
E32B2 - LIFELINE ALARM	8	5	7
E32L - LEA MEDICAL REQUEST		1	
E33 - TRANSFER/INTER-FACILITY	3		
F51 - Aircraft Emergency		1	1
F51 Alert I			2
F51 Alert II			9
F51 Alert III Sm-Unk			2
F52 - Alarms			1
F52 Carbon Monoxide			2
F52 Com Alarm/		2	27
F52 High Life Hazard/			3

CALLS AS DISPATCHED	2015	2016	2017
F52 Ind Gas Sm Struc/PI/			1
F52 Sm Structure/		2	11
F53 - Citizen Assist		1	8
F53 Citizen Assist/			1
F53 Salvage			1
F54 No Longer Entrapped			1
F55 - Electrical Hazard			1
F59 - Fuel Spill-Odor			2
F59 Lg Fuel Spill/			1
F60 Indoor Leak-Odor			2
F60 Outside Tank Leak-Odor/			1
F67 Sm Brush/			7
F67 Sm Outside/			11
F67 Sm Outside/PI/		1	
F68 - Smoke Investigation			1
F68 Smoke Investigation			2
F69 - Structure Fire			1
F69 Com-Lg Struc/		2	4
F69 Fire Out/			1
F69 Odor of Smoke Indoors			2
F69 Resd Struc Fire/		2	4
F71 - Veh Fire			1
F71 Veh/			3
F72 Water Rescue/PI/			1
F77 - MVA		2	13
F77-01 MVA-Fire Unit Needed			4
F77-02 MVA/PI/			16
F77-08 MVA/Ent/			4
F77-10 Multi Veh/			1
F77-14 High Mech/			7
FIREOUT - EXTINGUISHED FIRE		2	
FIREUNK - UNK NONSTRUCTURE FIR	1	3	
HAZO LEVEL O HAZMAT	6	10	
HAZ1 LEVEL 1 HAZMAT	8	7	
HAZ3 LEVEL 3 HAZMAT	1		
LOCK - EMER LOCKOUT W/PT	1	2	
LVEHF LARGE VEHICLE FIRE	3	2	
MCF TRANSFER - MED CARE FACIL	2		1
ODOR	1		
SALV - WATER/SMOKE SALVAGE NON	1	2	

CALLS AS DISPATCHED	2015	2016	2017
SERVICE CALL NON EMERGENCY	8	11	
SMOKE - SMOKE INVESTIGATION	2	1	
TRASH - TRASH FIRE	7	11	
TRASHX - TRASH FIRE W/EXPOSURE	2	1	
VEHF VEHICLE FIRE	2	9	
FMZ D.2	313	331	338
ALMCOMCOMMERCIAL FIRE ALARM	1		
ALMINS INSTITUTIONAL ALARM	55	45	
APFIRE APPLIANCE FIRE		1	
BLDINS INST BLDG FIRE	1	1	
BRUSHXBRUSH FIRE W/EXPOSURE	1		
E01 ABDOMINAL PAIN	5	3	1
E04 ASSAULT/RAPE	1	2	1
E06 BREATHING PROBLEM	8	12	10
E09 CARDIAC ARREST	1	3	3
E10 CHEST PAIN	4	3	4
E11 - CHOKING	2	2	
E12 - CONVULSIONS/SEIZURES	11	11	26
E13 DIABETIC PROBLEMS			1
E16 - EYE PROBLEMS/INJURIES			1
E17 FALLS/BACK INJ (TRAUMA)	10	8	20
E17A4 - FALLS LIFT ASSIST			1
E18 - HEADACHE			1
E19 HEART PROBLEMS	1	3	3
E21 HEMORRHAGE/LACERATIONS	5		3
E24 - PREGNANCY/GYN	2	2	
E26 - SICK PERSON	5	4	7
E28 - STROKE		5	
E29 VEHICLE ACCIDENT	3		
E30 TRAUMATIC INJURIES	1	2	1
E31 - UNCONSCIOUS/FAINTING	9	10	10
E32 UNKNOWN PROBLEMS	2		
E33 - TRANSFER/INTER-FACILITY	33		
F52 - Alarms			1
F52 Com Alarm/			2
F52 High Life Hazard/			44
F52 Sm Structure/		1	
F69 High Life Haz			2
F77-01 MVA-Fire Unit Needed			1
HAZO LEVEL O HAZMAT	1		

CALLS AS DISPATCHED	2015	2016	2017
HCF TRANSFER - HEALTHCARE FACI	149	213	195
VEHF VEHICLE FIRE	1		
WIRES - WIRES DOWN WITH FIRE	1		
FMZ D.3	478	318	687
ALMCOMCOMMERCIAL FIRE ALARM	1	1	
BRUSH BRUSH FIRE	3	2	
BRUSHXBRUSH FIRE W/EXPOSURE	1		
DUMP DUMPSTER FIRE	1		
E01 ABDOMINAL PAIN	33	27	44
E02 ALLERGIC REACTION	24	11	11
E03 ANIMAL BITE	1	3	2
E04 ASSAULT/RAPE	15	8	21
E05 BACK PAIN	7	3	8
E06 BREATHING PROBLEM	64	32	83
E07 BURNS/EXPLOSION	1		
E09 CARDIAC ARREST		5	3
E10 CHEST PAIN	65	53	134
E12 - CONVULSIONS/SEIZURES	72	24	83
E13 DIABETIC PROBLEMS	6	2	13
E16 - EYE PROBLEMS/INJURIES		5	4
E17 FALLS/BACK INJ (TRAUMA)	6	10	29
E17A4 - FALLS LIFT ASSIST		2	6
E18 - HEADACHE	2	4	8
E19 HEART PROBLEMS	8	4	
E20 - HEAT/COLD EXPOSURE	2	1	3
E21 HEMORRHAGE/LACERATIONS	17	8	27
E23 OVERDOSE/POISONING	9	22	30
E24 - PREGNANCY/GYN	9	2	2
E25 PSYCHIATRIC/SUICIDE	9	3	5
E26 - SICK PERSON	46	21	69
E27 STAB/GUNSHOT WOUND	2	1	2
E28 - STROKE	7	4	6
E29 VEHICLE ACCIDENT		2	
E30 TRAUMATIC INJURIES	4	3	9
E31 - UNCONSCIOUS/FAINTING	41	45	62
E32 UNKNOWN PROBLEMS		6	3
E32B2 - LIFELINE ALARM			1
F53 - Citizen Assist			1
F53 Citizen Assist/			1
F67 - Outside Fire			2

CALLS AS DISPATCHED	2015	2016	2017
F67 Sm Brush/			3
F67 Sm Outside/			7
F67 Sm Outside/PI/			1
F68 Smoke Investigation			2
F77-02 MVA/PI/			1
F77-14 High Mech/			1
FIREOUT - EXTINGUISHED FIRE	1		
FIREUNK - UNK NONSTRUCTURE FIR		1	
HAZO LEVEL O HAZMAT		1	
HAZ2 LEVEL 2 HAZMAT	1		
SERVICE CALL NON EMERGENCY	1		
SMOKE - SMOKE INVESTIGATION	1		
TRASH - TRASH FIRE	17	2	
TRASHX - TRASH FIRE W/EXPOSURE	1		
FMZ E	1309	1328	1414
ALMCOMCOMMERCIAL FIRE	54	68	
ALARM ALMINS INSTITUTIONAL ALARM	59	60	
		69	
ALMRED -REDUCED RESPONSE ALARM	1	3	
ALMRES -RESIDENTIAL FIRE ALARM	2	6	
ALMUFUF AUTO ALARM NON RESI	1		
APFIRE APPLIANCE FIRE	1	1	
BLDCOL - BUILDING DAMAGE W/PI	1		
BLDCOM BUILDING FIRE-COMM	7	8	
BLDDAM - BUILDING DAMAGE NO PI	2	6	
BLDINS INST BLDG FIRE	2	1	
BLDRES - BLDG FIRE-RESIDENTIAL		2	
BRUSH BRUSH FIRE	1	6	
BRUSHXBRUSH FIRE W/EXPOSURE		1	
CONEXTCONFINED SPACE RESCUE	2		
DUMP DUMPSTER FIRE	2	3	
E01 ABDOMINAL PAIN	21	27	19
E02 ALLERGIC REACTION	4	5	8
E03 ANIMAL BITE	3	1	1
E04 ASSAULT/RAPE	10	12	9
E05 BACK PAIN	1	5	1
E06 BREATHING PROBLEM	60	76	74
E07 BURNS/EXPLOSION	1		1
E09 CARDIAC ARREST	20	17	15
E10 CHEST PAIN	63	75	75

CALLS AS DISPATCHED	2015	2016	2017
E11 - CHOKING	1	4	3
E12 - CONVULSIONS/SEIZURES	37	33	37
E13 DIABETIC PROBLEMS	9	12	9
E15 - ELECTROCUTION			1
E16 - EYE PROBLEMS/INJURIES			2
E17 FALLS/BACK INJ (TRAUMA)	122	90	120
E17A4 - FALLS LIFT ASSIST	18	7	12
E18 - HEADACHE	3	5	5
E19 HEART PROBLEMS	23	21	18
E20 - HEAT/COLD EXPOSURE	1		
E21 HEMORRHAGE/LACERATIONS	22	18	18
E23 OVERDOSE/POISONING	15	16	13
E24 - PREGNANCY/GYN	10	9	6
E25 PSYCHIATRIC/SUICIDE	13	7	6
E26 - SICK PERSON	35	46	42
E27 STAB/GUNSHOT WOUND	1	1	5
E28 - STROKE	17	15	32
E29 VEHICLE ACCIDENT	153	125	
E29EXT ACCIDENT-EXTRICATION	2	2	
E30 TRAUMATIC INJURIES	14	13	5
E31 - UNCONSCIOUS/FAINTING	111	114	128
E32 UNKNOWN PROBLEMS	10	4	6
E32B2 - LIFELINE ALARM	4	10	12
E33 - TRANSFER/INTER-FACILITY	109		
ELE - ELEVATOR STUCK NO PI	15	21	
F52 - Alarms			2
F52 Carbon Monoxide			2
F52 Com Alarm/		8	68
F52 High Life Hazard/		6	63
F52 Sm Structure/			10
F52 Trouble			2
F53 - Citizen Assist			6
F53 Citizen Assist/			2
F53 Citizen Assist/PI/			1
F53 Locked in Vehicle			9
F53 Salvage			4
F54 Collapse			1
F55 - Electrical Hazard			1
F55 Electrical Hazard/			4
F56 Elevator Malfunction/		2	11

CALLS AS DISPATCHED	2015	2016	2017
F56 Escalator-Elevator Accid			1
F59 Lg Fuel Spill/			2
F59 Sm Fuel Spill/			4
F60 - Gas Leak-Odor			1
F60 Indoor Leak-Odor			4
F60 Outside Res Gas Line/			5
F60 Outside Tank Leak-Odor/		1	4
F61 Contained Hazmat			1
F62 - High Angle Rescue			2
F62 High Angle Rescue			1
F66 Odor Indoors/			1
F67 Sm Brush/			9
F67 Sm Outside/			9
F67 Wildland-Lg Brush/Exp/			1
F68 - Smoke Investigation			2
F68 Smoke Investigation			2
F69 - Structure Fire			1
F69 Com-Lg Struc/		1	10
F69 Fire Out/			2
F69 High Life Haz			4
F69 Odor of Smoke Indoors		1	3
F69 Resd Struc Fire/		2	2
F69 Structure - Burned Food			1
F71 Com Veh/			2
F71 Veh/			4
F72 Water Rescue/PI/			2
F77 - MVA		1	67
F77-01 MVA-Fire Unit Needed		1	50
F77-02 MVA/PI/		3	58
F77-03 MVA/Fire/PI/			1
F77-08 MVA/Ent/			7
F77-14 High Mech/		2	30
Fire - Alternate Response			2
FIREOUT - EXTINGUISHED FIRE	3	1	
FIREUNK - UNK NONSTRUCTURE FIR	1	2	
HAZO LEVEL O HAZMAT	45	54	
HAZ1 LEVEL 1 HAZMAT	5	6	
HCF TRANSFER - HEALTHCARE FACI	140	205	249
LOCK - EMER LOCKOUT W/PT	5	12	
LVEHF LARGE VEHICLE FIRE		1	

CALLS AS DISPATCHED	2015	2016	2017
MCF TRANSFER - MED CARE FACIL	4	6	1
ODOR	3	3	
SALV - WATER/SMOKE SALVAGE NON	3	9	
SERVICE CALL NON EMERGENCY	6	6	
SIGN - SIGN FIRE NO EXPOSURE		1	
SMOKE - SMOKE INVESTIGATION	1	2	
TRANSFER - TRANSFER	1		
TRANSFORMER FIRE	1	3	
TRASH - TRASH FIRE	2	3	
TRASHX - TRASH FIRE W/EXPOSURE	1		
VEHF VEHICLE FIRE	24	20	
WIRES - WIRES DOWN WITH FIRE	1	1	
FMZ F	1273	1152	1216
ALMCOMCOMMERCIAL FIRE ALARM	149	103	
ALMINS INSTITUTIONAL ALARM	9	7	
ALMRED -REDUCED RESPONSE ALARM	2	6	
ALMRES -RESIDENTIAL FIRE ALARM	25	15	
ALMTRB TROUBLE ALARM	1		
ALMUFUF AUTO ALARM NON RESI	2	2	
APFIRE APPLIANCE FIRE	4	2	
BLDCOL - BUILDING DAMAGE W/PI	1	1	
BLDCOM BUILDING FIRE-COMM	10	11	
BLDDAM - BUILDING DAMAGE NO PI	3	10	
BLDRES - BLDG FIRE-RESIDENTIAL	2	3	
BRUSH BRUSH FIRE	4	2	
CONEXTCONFINED SPACE RESCUE		1	
DUMP DUMPSTER FIRE	4	1	
E01 ABDOMINAL PAIN	20	23	19
E02 ALLERGIC REACTION	6	8	8
E03 ANIMAL BITE	1	2	4
E04 ASSAULT/RAPE	41	37	57
E05 BACK PAIN	1	1	
E06 BREATHING PROBLEM	76	57	35
E07 BURNS/EXPLOSION			4
E08 HAZMAT/INHALATION		1	1
E09 CARDIAC ARREST	9	2	9
E10 CHEST PAIN	57	50	53
E11 - CHOKING		2	3
E12 - CONVULSIONS/SEIZURES	41	37	40

CALLS AS DISPATCHED	2015	2016	2017
E13 DIABETIC PROBLEMS	8	11	7
E17 FALLS/BACK INJ (TRAUMA)	58	39	53
E17A4 - FALLS LIFT ASSIST	4	3	4
E18 - HEADACHE	3	5	4
E19 HEART PROBLEMS	17	14	13
E20 - HEAT/COLD EXPOSURE		4	
E21 HEMORRHAGE/LACERATIONS	21	24	17
E23 OVERDOSE/POISONING	69	53	76
E24 - PREGNANCY/GYN	3	5	6
E25 PSYCHIATRIC/SUICIDE	14	4	10
E26 - SICK PERSON	41	39	35
E27 STAB/GUNSHOT WOUND	6	3	5
E28 - STROKE	7	10	11
E29 VEHICLE ACCIDENT	164	157	
E29EXT ACCIDENT-EXTRICATION	3	2	
E30 TRAUMATIC INJURIES	23	7	15
E31 - UNCONSCIOUS/FAINTING	170	164	169
E32 UNKNOWN PROBLEMS	17	11	3
E32B2 - LIFELINE ALARM	9	6	12
E33 - TRANSFER/INTER-FACILITY	7		
ELE - ELEVATOR STUCK NO PI	35	30	
F52 - Alarms		1	7
F52 Carbon Monoxide		1	2
F52 Com Alarm/		4	173
F52 High Life Hazard/			18
F52 Sm Structure/		1	19
F52 Trouble			1
F53 - Citizen Assist			5
F53 Citizen Assist/			2
F53 Citizen Assist/PI/			1
F53 Locked in Vehicle			2
F53 Salvage			4
F54 No Longer Entrapped			2
F55 Electrical Hazard/		1	3
F56 - Elevator-Escalator Rescu			3
F56 Elevator Malfunction/			29
F59 Sm Fuel Spill/			4
F60 - Gas Leak-Odor			1
F60 Indoor Leak-Odor			9
F60 Indoor Leak-Odor/PI			2

CALLS AS DISPATCHED	2015	2016	2017
F60 Outside Gas Leak-Odor/		1	5
F60 Outside Res Gas Line/		1	3
F60 Outside Tank Leak-Odor/			1
F60 Outside Tank Leak-Odor/PI/			1
F66 Odor Indoors/			2
F67 - Outside Fire			1
F67 Sm Brush/			4
F67 Sm Outside/		2	16
F68 Smoke Investigation			3
F69 - Structure Fire		1	1
F69 Com-Lg Struc/			12
F69 Com-Lg Struc/PI/			1
F69 Fire Out/			3
F69 High Life Haz			1
F69 Odor of Smoke Indoors		1	4
F69 Resd Struc Fire/			7
F71 Veh/			4
F77 - MVA			52
F77-01 MVA-Fire Unit Needed		1	39
F77-02 MVA/PI/		2	34
F77-08 MVA/Ent/			6
F77-14 High Mech/		4	49
Fire - Alternate Response		1	3
FIREOUT - EXTINGUISHED FIRE	4	4	
FIREUNK - UNK NONSTRUCTURE FIR	3	2	
HAZO LEVEL O HAZMAT	55	63	
HAZ1 LEVEL 1 HAZMAT	12	16	
HCF TRANSFER - HEALTHCARE FACI	9	17	4
LOCK - EMER LOCKOUT W/PT	2	1	
MCF TRANSFER - MED CARE FACIL		1	
ODOR	3	7	
SALV - WATER/SMOKE SALVAGE NON	3	2	
SERVICE CALL NON EMERGENCY	11	9	
SMOKE - SMOKE INVESTIGATION		3	
TRANSFORMER FIRE	4	3	
TRASH - TRASH FIRE	7	5	
TRASHX - TRASH FIRE W/EXPOSURE		2	
VEHF VEHICLE FIRE	12	15	
WIRES - WIRES DOWN WITH FIRE	1	5	
FMZ G	1349	1351	1412

CALLS AS DISPATCHED	2015	2016	2017
ALMCOMCOMMERCIAL FIRE	121	85	
ALARM			
ALMINS INSTITUTIONAL ALARM	6	5	
ALMRED -REDUCED RESPONSE ALARM	1	4	
ALMRES -RESIDENTIAL FIRE ALARM	7	9	
ALMTRB TROUBLE ALARM	2		
APFIRE APPLIANCE FIRE	2	3	
BLDCOL - BUILDING DAMAGE W/PI	1	1	
BLDCOM BUILDING FIRE-COMM	4	12	
BLDDAM - BUILDING DAMAGE NO PI	2	2	
BLDINS INST BLDG FIRE		1	
BLDRES - BLDG FIRE-RESIDENTIAL	4	7	
BRUSH BRUSH FIRE	2	3	
BRUSHXBRUSH FIRE W/EXPOSURE	1		
E01 ABDOMINAL PAIN	49	42	28
E02 ALLERGIC REACTION	11	10	9
E03 ANIMAL BITE		6	1
E04 ASSAULT/RAPE	37	36	41
E05 BACK PAIN	5	4	1
E06 BREATHING PROBLEM	111	111	92
E07 BURNS/EXPLOSION		3	1
E09 CARDIAC ARREST	8	16	9
E10 CHEST PAIN	156	121	99
E11 - CHOKING	5	4	3
E12 - CONVULSIONS/SEIZURES	64	70	97
E13 DIABETIC PROBLEMS	17	13	9
E15 - ELECTROCUTION	1		
E16 - EYE PROBLEMS/INJURIES	2	2	7
E17 FALLS/BACK INJ (TRAUMA)	54	73	76
E17A4 - FALLS LIFT ASSIST	3	7	15
E18 - HEADACHE	10	8	6
E19 HEART PROBLEMS	19	15	16
E20 - HEAT/COLD EXPOSURE	3		1
E21 HEMORRHAGE/LACERATIONS	22	29	20
E22 - INACCESSIBLE INCIDENT		1	
E23 OVERDOSE/POISONING	40	29	66
E24 - PREGNANCY/GYN	18	10	9
E25 PSYCHIATRIC/SUICIDE	14	8	10
E26 - SICK PERSON	77	74	87
E27 STAB/GUNSHOT WOUND	3	7	8

CALLS AS DISPATCHED	2015	2016	2017
E28 - STROKE	15	22	20
E29 VEHICLE ACCIDENT	68	85	
E29EXT ACCIDENT-EXTRICATION	4	3	
E30 TRAUMATIC INJURIES	12	14	16
E31 - UNCONSCIOUS/FAINTING	168	188	217
E32 UNKNOWN PROBLEMS	15	13	19
E32B2 - LIFELINE ALARM	60	60	66
E32L - LEA MEDICAL REQUEST			1
E33 - TRANSFER/INTER-FACILITY	5		
ELE - ELEVATOR STUCK NO PI	38	29	
F52 - Alarms			2
F52 Carbon Monoxide			5
F52 Com Alarm/		4	94
F52 High Life Hazard/			13
F52 Sm Structure/			3
F53 - Citizen Assist		1	10
F53 Citizen Assist/			2
F53 Citizen Assist/PI/		1	
F53 Locked in Vehicle			8
F53 Salvage			3
F54 Collapse			1
F55 - Electrical Hazard			2
F56 - Elevator-Escalator Rescu			6
F56 Elevator Malfunction/			17
F59 Sm Fuel Spill/			2
F60 Indoor Leak-Odor			5
F60 Outside Gas Leak-Odor/			4
F60 Outside Tank Leak-Odor/			5
F61 Contained Hazmat			2
F66 Odor Indoors/			1
F66 Odor Outside/			2
F67 - Outside Fire			1
F67 Sm Brush/			10
F67 Sm Outside/		1	9
F67 Sm Outside/HZ			1
F68 - Smoke Investigation			2
F68 Smoke Investigation			10
F69 Com-Lg Struc/			11
F69 High Life Haz			1
F69 Odor of Smoke Indoors			4

CALLS AS DISPATCHED	2015	2016	2017
F69 Resd Struc Fire/			3
F71 Veh/			5
F74 - Susp Pkg - Explosive			1
F77 - MVA			41
F77-01 MVA-Fire Unit Needed		1	18
F77-02 MVA/PI/			27
F77-03 MVA/Fire/PI/			1
F77-08 MVA/Ent/			5
F77-14 High Mech/		5	20
Fire - Alternate Response			5
FIREOUT - EXTINGUISHED FIRE	2	1	
FIREUNK - UNK NONSTRUCTURE FIR	4	2	
HAZO LEVEL O HAZMAT	24	30	
HAZ1 LEVEL 1 HAZMAT	9	8	
LOCK - EMER LOCKOUT W/PT	3	5	
LVEHF LARGE VEHICLE FIRE		1	
MCF TRANSFER - MED CARE FACIL	1		
ODOR	3	2	
SALV - WATER/SMOKE SALVAGE NON	5	3	
SERVICE CALL NON EMERGENCY	12	11	
SMOKE - SMOKE INVESTIGATION	3	7	
TRANSFORMER FIRE	1	1	
TRASH - TRASH FIRE	9	13	
VEHF VEHICLE FIRE	5	8	
WIRES - WIRES DOWN WITH FIRE	1	1	
FMZ H	1724	1899	1965
ALMCOMCOMMERCIAL FIRE ALARM	22	13	
ALMINS INSTITUTIONAL ALARM	25	19	
ALMRED -REDUCED RESPONSE ALARM		2	
ALMRES -RESIDENTIAL FIRE ALARM	24	23	
APFIRE APPLIANCE FIRE		2	
BLDCOL - BUILDING DAMAGE W/PI	1	1	
BLDCOM BUILDING FIRE-COMM	4	8	
BLDDAM - BUILDING DAMAGE NO PI	4	2	
BLDINS INST BLDG FIRE	1	1	
BLDRES - BLDG FIRE-RESIDENTIAL	17	12	
BRUSH BRUSH FIRE	4	10	
BRUSHXBRUSH FIRE W/EXPOSURE	1	2	
DUMP DUMPSTER FIRE	1		

CALLS AS DISPATCHED	2015	2016	2017
E01 ABDOMINAL PAIN	75	89	119
E02 ALLERGIC REACTION	23	14	26
E03 ANIMAL BITE	3	12	7
E04 ASSAULT/RAPE	81	54	72
E05 BACK PAIN	8	6	7
E06 BREATHING PROBLEM	227	266	274
E07 BURNS/EXPLOSION	2	2	3
E08 HAZMAT/INHALATION			3
E09 CARDIAC ARREST	18	28	18
E10 CHEST PAIN	169	269	217
E11 - CHOKING	7	6	11
E12 - CONVULSIONS/SEIZURES	125	98	117
E13 DIABETIC PROBLEMS	28	40	28
E15 - ELECTROCUTION		1	2
E16 - EYE PROBLEMS/INJURIES	2	5	5
E17 FALLS/BACK INJ (TRAUMA)	66	87	96
E17A4 - FALLS LIFT ASSIST	24	19	30
E18 - HEADACHE	20	12	16
E19 HEART PROBLEMS	22	17	35
E20 - HEAT/COLD EXPOSURE	2		1
E21 HEMORRHAGE/LACERATIONS	48	63	70
E22 - INACCESSIBLE INCIDENT		1	
E23 OVERDOSE/POISONING	23	23	23
E24 - PREGNANCY/GYN	28	45	39
E25 PSYCHIATRIC/SUICIDE	10	10	10
E26 - SICK PERSON	110	115	136
E27 STAB/GUNSHOT WOUND	23	14	19
E28 - STROKE	33	47	49
E29 VEHICLE ACCIDENT	68	80	
E29EXT ACCIDENT-EXTRICATION	5	2	
E30 TRAUMATIC INJURIES	25	21	23
E31 - UNCONSCIOUS/FAINTING	171	165	157
E32 UNKNOWN PROBLEMS	13	11	9
E32B2 - LIFELINE ALARM	39	32	29
E33 - TRANSFER/INTER-FACILITY	7		
F52 - Alarms		1	
F52 Carbon Monoxide		1	4
F52 Com Alarm/		1	24
F52 High Life Hazard/			24
F52 Sm Structure/		4	27

CALLS AS DISPATCHED	2015	2016	2017
F53 - Citizen Assist		1	13
F53 Citizen Assist/			3
F53 Locked in Vehicle		2	4
F53 Salvage			3
F54 Collapse			1
F55 Electrical Hazard Unk/			1
F55 Electrical Hazard/			4
F57 Minor/			1
F59 Lg Fuel Spill/			2
F59 Sm Fuel Spill/			2
F60 - Gas Leak-Odor			2
F60 Indoor Leak-Odor		1	10
F60 Indoor Leak-Odor/PI		1	1
F60 Outside Gas Leak-Odor/			2
F60 Outside Tank Leak-Odor/			3
F60 Outside Tank Leak-Odor/PI/			2
F61 Uncontained Hazmat			2
F63 - Lightning Strike			6
F66 Odor Indoors/			3
F66 Odor Indoors/PI/			1
F66 Odor Outside/			1
F67 - Outside Fire			5
F67 Lg Outside/		1	
F67 Sm Brush/			6
F67 Sm Outside/		3	18
F67 Wildland-Lg Brush/			2
F68 - Smoke Investigation			2
F68 Smoke Investigation		1	4
F69 - Structure Fire			3
F69 Appliance Fire/			1
F69 Com-Lg Struc/			1
F69 Com-Lg Struc/PI/			1
F69 Fire Out/		1	3
F69 High Life Haz			1
F69 Odor of Smoke Indoors		1	1
F69 Resd Struc Fire/		1	11
F69 Sm Non-Dwelling/			1
F71 - Veh Fire			3
F71 Veh/			3
F71 Veh/Ent/		1	1

CALLS AS DISPATCHED	2015	2016	2017
F71 Veh/Exp/		1	1
F77 - MVA		3	35
F77-01 MVA-Fire Unit Needed			12
F77-02 MVA/PI/		2	28
F77-08 MVA/Ent/			6
F77-10 Multi Veh/		1	
F77-14 High Mech/			13
Fire - Alternate Response			5
FIREOUT - EXTINGUISHED FIRE	2	2	
FIREUNK - UNK NONSTRUCTURE FIR	4	5	
HAZO LEVEL O HAZMAT	29	32	
HAZ1 LEVEL 1 HAZMAT	19	17	
HCF TRANSFER - HEALTHCARE FACI			1
LOCK - EMER LOCKOUT W/PT	3	12	
ODOR	3	3	
SALV - WATER/SMOKE SALVAGE NON	3	4	
SERVICE CALL NON EMERGENCY	13	11	
SHED - SHED FIRE NO EXPOSURE	1		
SMOKE - SMOKE INVESTIGATION	10	8	
TRANSFORMER FIRE	1	2	
TRASH - TRASH FIRE	16	8	
TRASHX - TRASH FIRE W/EXPOSURE	1		
VEHF VEHICLE FIRE	10	15	
WIRES - WIRES DOWN WITH FIRE		3	
FMZ I.1	1685	1729	1798
ALMCOMCOMMERCIAL FIRE ALARM	150	140	
ALMINS INSTITUTIONAL ALARM	5	5	
ALMRED -REDUCED RESPONSE ALARM	2	7	
ALMRES -RESIDENTIAL FIRE ALARM	2	1	
ALMTRB TROUBLE ALARM	2	3	
APFIRE APPLIANCE FIRE	2	4	
BLDCOM BUILDING FIRE-COMM	18	24	
BLDDAM - BUILDING DAMAGE NO PI	6	8	
BLDINS INST BLDG FIRE		1	
BLDRES - BLDG FIRE-RESIDENTIAL	3	3	
BRUSH BRUSH FIRE	6	6	
BRUSHXBRUSH FIRE W/EXPOSURE	1		
CONEXTCONFINED SPACE RESCUE	1		
DEVICE EXPLOSIVE DEVICE		1	

CALLS AS DISPATCHED	2015	2016	2017
DUMP DUMPSTER FIRE		3	
DUMPX DUMPSTER FIRE W/EXPOS	1		
E01 ABDOMINAL PAIN	41	39	26
E02 ALLERGIC REACTION	14	20	8
EO3 ANIMAL BITE	4	2	6
E04 ASSAULT/RAPE	49	44	40
E05 BACK PAIN	7	5	5
E06 BREATHING PROBLEM	104	100	112
E07 BURNS/EXPLOSION	1	1	3
E08 HAZMAT/INHALATION	1		
E09 CARDIAC ARREST	13	13	27
E10 CHEST PAIN	129	102	120
E11 - CHOKING	6	6	7
E12 - CONVULSIONS/SEIZURES	79	73	68
E13 DIABETIC PROBLEMS	7	11	13
E15 - ELECTROCUTION	2		
E16 - EYE PROBLEMS/INJURIES	3	2	1
E17 FALLS/BACK INJ (TRAUMA)	65	70	90
E17A4 - FALLS LIFT ASSIST	4	22	18
E18 - HEADACHE	6	9	5
E19 HEART PROBLEMS	22	21	26
E20 - HEAT/COLD EXPOSURE	1	1	4
E21 HEMORRHAGE/LACERATIONS	38	50	58
E22 - INACCESSIBLE INCIDENT		2	
E23 OVERDOSE/POISONING	34	35	35
E24 - PREGNANCY/GYN	22	20	10
E25 PSYCHIATRIC/SUICIDE	18	11	16
E26 - SICK PERSON	69	78	76
E27 STAB/GUNSHOT WOUND	5	5	9
E28 - STROKE	28	30	26
E29 VEHICLE ACCIDENT	238	237	
E29EXT ACCIDENT-EXTRICATION	9	13	
E30 TRAUMATIC INJURIES	20	18	15
E31 - UNCONSCIOUS/FAINTING	132	134	144
E32 UNKNOWN PROBLEMS	10	4	12
E32B2 - LIFELINE ALARM	16	34	29
E33 - TRANSFER/INTER-FACILITY	41		
ELE - ELEVATOR STUCK NO PI	3	2	
F52 - Alarms			3
F52 Carbon Monoxide			10

CALLS AS DISPATCHED	2015	2016	2017
F52 Com Alarm/		5	152
F52 High Life Hazard/		3	9
F52 Sm Structure/			2
F52 Trouble			5
F53 - Citizen Assist			12
F53 Citizen Assist/		1	8
F53 Locked in Vehicle			8
F53 Salvage		1	4
F54 No Longer Entrapped			2
F55 - Electrical Hazard		1	1
F55 Electrical Hazard/			1
F56 Elevator Malfunction/			3
F58 Entrapment			1
F59 - Fuel Spill-Odor			1
F59 Fuel Spill Unk Sit/			1
F59 Lg Fuel Spill/			2
F60 - Gas Leak-Odor			2
F60 Indoor Leak-Odor			2
F60 Indoor Leak-Odor/PI			1
F60 Outside Gas Leak-Odor/		2	2
F60 Outside Tank Leak-Odor/			2
F65 - Mutual Aid			1
F66 - Odor		1	1
F66 Odor Indoors/			4
F67 - Outside Fire			1
F67 Lg Outside/Exp/			1
F67 Sm Brush/			7
F67 Sm Outside/			21
F68 Smoke Investigation		1	2
F69 - Structure Fire		1	2
F69 Com-Lg Struc/		2	25
F69 Com-Lg Struc/PI/			2
F69 Fire Out/			5
F69 High Life Haz			1
F69 Odor of Smoke Indoors			6
F69 Resd Struc Fire/			2
F71 - Veh Fire			2
F71 Veh/		1	11
F72 - Water Rescue			1
F74 - Susp Pkg - Explosive			1

CALLS AS DISPATCHED	2015	2016	2017
F77 - MVA		3	81
F77-01 MVA-Fire Unit Needed		5	74
F77-02 MVA/PI/		3	92
F77-03 MVA/Fire/PI/			2
F77-08 MVA/Ent/		2	10
F77-10 Multi Veh/		1	4
F77-14 High Mech/		1	68
F77-15 High Mech/Fire/			3
Fire - Alternate Response		3	7
FIREOUT - EXTINGUISHED FIRE	4	2	
FIREUNK - UNK NONSTRUCTURE FIR	1	2	
HAZO LEVEL O HAZMAT	79	83	
HAZ1 LEVEL 1 HAZMAT	8	10	
HCF TRANSFER - HEALTHCARE FACI	79	94	118
LOCK - EMER LOCKOUT W/PT	9	12	
LVEHF LARGE VEHICLE FIRE	5	5	
ODOR	5	7	
SALV - WATER/SMOKE SALVAGE NON	3	8	
SERVICE CALL NON EMERGENCY	15	11	
SMOKE - SMOKE INVESTIGATION	3	5	
TRANSFORMER FIRE	1	3	
TRASH - TRASH FIRE	4	4	
TRASHX - TRASH FIRE W/EXPOSURE	1		
VEHF VEHICLE FIRE	28	26	
FMZ I.2	1	1	1
E17 FALLS/BACK INJ (TRAUMA)	1	1	
E31 - UNCONSCIOUS/FAINTING			1
FMZ I.4	1	72	142
E01 ABDOMINAL PAIN			1
E09 CARDIAC ARREST		6	5
E17 FALLS/BACK INJ (TRAUMA)	1		
E25 PSYCHIATRIC/SUICIDE		1	1
E26 - SICK PERSON			1
E31 - UNCONSCIOUS/FAINTING		1	3
F52 High Life Hazard/			3
F53 Citizen Assist/			1
HCF TRANSFER - HEALTHCARE FACI		64	127
FMZ J.1	1107	1165	1085
ALMCOMCOMMERCIAL FIRE ALARM	46	71	
ALMINS INSTITUTIONAL ALARM	16	7	

CALLS AS DISPATCHED	2015	2016	2017
ALMRED -REDUCED RESPONSE	5	12	
ALARM			
ALMRES -RESIDENTIAL FIRE ALARM	2		
ALMTRB TROUBLE ALARM	2		
APFIRE APPLIANCE FIRE	3	4	
BLDCOL - BUILDING DAMAGE W/PI		2	
BLDCOM BUILDING FIRE-COMM	16	14	
BLDDAM - BUILDING DAMAGE NO PI	2	5	
BLDINS INST BLDG FIRE		2	
BLDRES - BLDG FIRE-RESIDENTIAL	2	3	
BRUSH BRUSH FIRE	2	1	
BRUSHXBRUSH FIRE W/EXPOSURE	2		
DUMP DUMPSTER FIRE	2	3	
E01 ABDOMINAL PAIN	37	43	31
E02 ALLERGIC REACTION	13	9	13
E03 ANIMAL BITE	3	4	3
E04 ASSAULT/RAPE	20	23	22
E05 BACK PAIN	5	7	2
E06 BREATHING PROBLEM	93	111	85
E07 BURNS/EXPLOSION	2	2	3
E08 HAZMAT/INHALATION		1	1
E09 CARDIAC ARREST	12	25	21
E10 CHEST PAIN	105	109	71
E11 - CHOKING	5	5	3
E12 - CONVULSIONS/SEIZURES	44	44	38
E13 DIABETIC PROBLEMS	12	12	5
E16 - EYE PROBLEMS/INJURIES	1	2	3
E17 FALLS/BACK INJ (TRAUMA)	49	64	57
E17A4 - FALLS LIFT ASSIST	7	11	15
E18 - HEADACHE	9	4	6
E19 HEART PROBLEMS	24	19	19
E21 HEMORRHAGE/LACERATIONS	42	39	28
E23 OVERDOSE/POISONING	25	25	30
E24 - PREGNANCY/GYN	10	10	14
E25 PSYCHIATRIC/SUICIDE	10	14	12
E26 - SICK PERSON	55	59	53
E27 STAB/GUNSHOT WOUND	4	2	7
E28 - STROKE	18	24	12
E29 VEHICLE ACCIDENT	37	50	
E29EXT ACCIDENT-EXTRICATION	2	1	
E30 TRAUMATIC INJURIES	9	9	9

CALLS AS DISPATCHED	2015	2016	2017
E31 - UNCONSCIOUS/FAINTING	82	69	85
E32 UNKNOWN PROBLEMS	6	5	5
E32B2 - LIFELINE ALARM	13	7	7
E33 - TRANSFER/INTER-FACILITY	69		
F52 Carbon Monoxide			3
F52 Com Alarm/		6	72
F52 High Life Hazard/		3	10
F52 Trouble			2
F53 - Citizen Assist			6
F53 Citizen Assist/			1
F53 Locked in Vehicle			3
F53 Salvage			7
F55 Electrical Hazard Unk/			1
F55 Electrical Hazard/			1
F57 Minor/			1
F59 Lg Fuel Spill/			2
F59 Sm Fuel Spill/			1
F60 Indoor Leak-Odor			1
F61 Contained Hazmat			1
F62 High Angle Rescue			1
F66 - Odor			1
F66 Odor Indoors/			2
F66 Odor Indoors/PI/			1
F67 - Outside Fire			2
F67 Sm Brush/		1	1
F67 Sm Outside/			3
F69 - Structure Fire			3
F69 Com-Lg Struc/		1	25
F69 Fire Out/		1	1
F69 High Life Haz			3
F69 Odor of Smoke Indoors			5
F69 Resd Struc Fire/PI/			1
F71 Com Veh/			3
F71 Veh/			5
F77 - MVA			23
F77-01 MVA-Fire Unit Needed		3	8
F77-02 MVA/PI/		1	23
F77-08 MVA/Ent/			2
F77-14 High Mech/			15
Fire - Alternate Response		1	2

CALLS AS DISPATCHED	2015	2016	2017
FIREOUT - EXTINGUISHED FIRE	4	3	
FIREUNK - UNK NONSTRUCTURE FIR	2		
HAZO LEVEL O HAZMAT	17	23	
HAZ1 LEVEL 1 HAZMAT	5	6	
HCF TRANSFER - HEALTHCARE FACI	92	131	179
LOCK - EMER LOCKOUT W/PT	5	4	
LVEHF LARGE VEHICLE FIRE	1	1	
MCF TRANSFER - MED CARE FACIL	10	7	4
ODOR	7	6	
SALV - WATER/SMOKE SALVAGE NON	7	8	
SERVICE CALL NON EMERGENCY	10	9	
SMOKE - SMOKE INVESTIGATION	5	2	
TRANSFER - TRANSFER	1		
TRASH - TRASH FIRE	6	7	
VEHF VEHICLE FIRE	11	6	
WIRES - WIRES DOWN WITH FIRE	1	2	
FMZ J.2	146	145	169
ALMCOMCOMMERCIAL FIRE ALARM	2	2	
ALMINS INSTITUTIONAL ALARM	7	5	
BLDINS INST BLDG FIRE	1		
E01 ABDOMINAL PAIN	2	5	3
E02 ALLERGIC REACTION	1		
E06 BREATHING PROBLEM	15	15	19
E09 CARDIAC ARREST	2	1	3
E10 CHEST PAIN	14	24	8
E11 - CHOKING	1		
E12 - CONVULSIONS/SEIZURES	3	1	1
E17 FALLS/BACK INJ (TRAUMA)	19	14	20
E17A4 - FALLS LIFT ASSIST	1	2	2
E18 - HEADACHE			3
E19 HEART PROBLEMS	8	5	3
E21 HEMORRHAGE/LACERATIONS	4	7	7
E25 PSYCHIATRIC/SUICIDE	2	1	1
E26 - SICK PERSON	9	7	13
E28 - STROKE	3	4	6
E30 TRAUMATIC INJURIES			1
E31 - UNCONSCIOUS/FAINTING	10	9	12
E33 - TRANSFER/INTER-FACILITY	7		
F52 High Life Hazard/			2
F63 - Lightning Strike			1

CALLS AS DISPATCHED	2015	2016	2017
F69 High Life Haz			1
F71 Veh/			1
F77 - MVA			1
HCF TRANSFER - HEALTHCARE FACI	35	42	61
VEHF VEHICLE FIRE		1	
FMZ K	1120	1021	972
ALMCOMCOMMERCIAL FIRE ALARM	46	47	
ALMINS INSTITUTIONAL ALARM	56	38	
ALMRED -REDUCED RESPONSE ALARM	1	2	
ALMRES -RESIDENTIAL FIRE ALARM	8	2	
ALMTRB TROUBLE ALARM	1		
ALMUFUF AUTO ALARM NON RESI	3		
BLDCOM BUILDING FIRE-COMM	14	11	
BLDDAM - BUILDING DAMAGE NO PI	2	2	
BLDINS INST BLDG FIRE	3		
BLDRES - BLDG FIRE-RESIDENTIAL	3		
BRUSH BRUSH FIRE	1	1	
BRUSHXBRUSH FIRE W/EXPOSURE		1	
DUMP DUMPSTER FIRE	1		
E01 ABDOMINAL PAIN	25	29	26
E02 ALLERGIC REACTION	4	5	5
E03 ANIMAL BITE		2	3
E04 ASSAULT/RAPE	17	23	17
E05 BACK PAIN	7	3	3
E06 BREATHING PROBLEM	78	75	63
E07 BURNS/EXPLOSION		1	1
E09 CARDIAC ARREST	15	11	17
E10 CHEST PAIN	95	68	66
E11 - CHOKING	1	5	4
E12 - CONVULSIONS/SEIZURES	57	45	46
E13 DIABETIC PROBLEMS	8	8	8
E14 - DROWNING (NEAR)/DIVING	1	1	1
E15 - ELECTROCUTION	1		
E16 - EYE PROBLEMS/INJURIES		2	
E17 FALLS/BACK INJ (TRAUMA)	40	39	39
E17A4 - FALLS LIFT ASSIST	7	8	15
E18 - HEADACHE	2	4	2
E19 HEART PROBLEMS	8	13	10
E21 HEMORRHAGE/LACERATIONS	13	16	18

CALLS AS DISPATCHED	2015	2016	2017
E23 OVERDOSE/POISONING	20	25	24
E24 - PREGNANCY/GYN	12	6	16
E25 PSYCHIATRIC/SUICIDE	9	6	9
E26 - SICK PERSON	41	26	40
E27 STAB/GUNSHOT WOUND	2	3	2
E28 - STROKE	15	14	17
E29 VEHICLE ACCIDENT	82	75	
E29EXT ACCIDENT-EXTRICATION		3	
E30 TRAUMATIC INJURIES	6	4	5
E31 - UNCONSCIOUS/FAINTING	74	70	62
E32 UNKNOWN PROBLEMS	5	11	7
E32B2 - LIFELINE ALARM	10	4	8
E33 - TRANSFER/INTER-FACILITY	78		
ELE - ELEVATOR STUCK NO PI	10	10	
EMSELE - ELEVATED RESCUE		1	
F52 - Alarms		1	1
F52 Carbon Monoxide		1	4
F52 Com Alarm/		5	53
F52 High Life Hazard/		2	40
F52 Sm Structure/		1	4
F52 Trouble			1
F53 - Citizen Assist			7
F53 Citizen Assist/			2
F53 Citizen Assist/PI/			1
F53 Locked in Vehicle		2	1
F53 Salvage			2
F55 Electrical Hazard/			1
F56 - Elevator-Escalator Rescu			1
F56 Elevator Malfunction/		1	2
F58 Entrapment			1
F60 Indoor Leak-Odor			2
F60 Outside Gas Leak-Odor/			3
F60 Outside Tank Leak-Odor/			3
F61 - Hazmat			1
F61 Contained Hazmat			1
F62 High Angle Rescue			1
F66 - Odor			1
F66 Odor Indoors/			1
F67 Lg Outside/			1
F67 Sm Brush/			4

CALLS AS DISPATCHED	2015	2016	2017
F67 Sm Outside/			9
F68 Smoke Investigation			5
F69 Com-Lg Struc/			14
F69 Com-Lg Struc/HZ/			1
F69 High Life Haz		1	3
F69 Odor of Smoke Indoors			5
F69 Resd Struc Fire/			1
F71 - Veh Fire			1
F71 Com Veh/			1
F71 Veh/			1
F74 Device-Explosive-Pkg/			1
F77 - MVA		1	26
F77-01 MVA-Fire Unit Needed		1	19
F77-02 MVA/PI/		2	29
F77-04 MVA/HZ/			1
F77-08 MVA/Ent/		1	3
F77-10 Multi Veh/		1	
F77-14 High Mech/			30
Fire - Alternate Response		1	2
FIREOUT - EXTINGUISHED FIRE		1	
FIREUNK - UNK NONSTRUCTURE FIR	1		
HAZO LEVEL O HAZMAT	27	23	
HAZ1 LEVEL 1 HAZMAT	7	4	
HCF TRANSFER - HEALTHCARE FACI	164	214	145
LOCK - EMER LOCKOUT W/PT	8	2	
MCF TRANSFER - MED CARE FACIL	2	1	2
ODOR	2		
SALV - WATER/SMOKE SALVAGE NON	3	6	
SERVICE CALL NON EMERGENCY	9	9	
SMOKE - SMOKE INVESTIGATION	3	5	
TRANSFER - TRANSFER	1		
TRANSFORMER FIRE	1	1	
TRASH - TRASH FIRE	5	2	
TRASHX - TRASH FIRE W/EXPOSURE		1	
VEHF VEHICLE FIRE	4	8	
WIRES - WIRES DOWN WITH FIRE	1	3	
FMZ UF	1021	1026	1042
ALMCOMCOMMERCIAL FIRE	97	110	
ALARM			
ALMINS INSTITUTIONAL ALARM	26	20	

CALLS AS DISPATCHED	2015	2016	2017
ALMRED -REDUCED RESPONSE		1	
ALARM			
ALMRES -RESIDENTIAL FIRE ALARM	1	3	
ALMUFUF AUTO ALARM NON RESI	40	18	
APFIRE APPLIANCE FIRE	1	1	
BLDCOM BUILDING FIRE-COMM	10	14	
BLDINS INST BLDG FIRE	4	1	
BRUSH BRUSH FIRE	2	3	
DUMP DUMPSTER FIRE		1	
E01 ABDOMINAL PAIN	20	14	12
E02 ALLERGIC REACTION	10	10	7
E03 ANIMAL BITE	1	2	3
E04 ASSAULT/RAPE	5	9	6
E05 BACK PAIN	1		
E06 BREATHING PROBLEM	42	40	53
E07 BURNS/EXPLOSION		1	
E09 CARDIAC ARREST	4	6	4
E10 CHEST PAIN	38	30	39
E11 - CHOKING	4	2	1
E12 - CONVULSIONS/SEIZURES	39	45	44
E13 DIABETIC PROBLEMS	6	5	6
E15 - ELECTROCUTION	1		
E16 - EYE PROBLEMS/INJURIES			1
E17 FALLS/BACK INJ (TRAUMA)	47	54	51
E17A4 - FALLS LIFT ASSIST	1	4	2
E18 - HEADACHE	1	3	1
E19 HEART PROBLEMS	8	7	6
E20 - HEAT/COLD EXPOSURE	2	4	2
E21 HEMORRHAGE/LACERATIONS	9	6	11
E23 OVERDOSE/POISONING	54	26	44
E24 - PREGNANCY/GYN	1	4	2
E25 PSYCHIATRIC/SUICIDE	2	3	3
E26 - SICK PERSON	24	31	26
E27 STAB/GUNSHOT WOUND	2		
E28 - STROKE	12	10	9
E29 VEHICLE ACCIDENT	47	70	
E30 TRAUMATIC INJURIES	24	8	23
E31 - UNCONSCIOUS/FAINTING	150	152	155
E32 UNKNOWN PROBLEMS	4	4	6
E33 - TRANSFER/INTER-FACILITY	72		
ELE - ELEVATOR STUCK NO PI	44	26	

CALLS AS DISPATCHED	2015	2016	2017
F52 - Alarms			8
F52 Com Alarm/		8	65
F52 High Life Hazard/		1	13
F52 Sm Structure/			8
F53 - Citizen Assist			4
F53 Citizen Assist/			1
F53 Locked in Vehicle			4
F53 Salvage			1
F55 Electrical Hazard/			1
F56 - Elevator-Escalator Rescu			6
F56 Elevator Malfunction/		1	32
F56 Elevator Malfunction/PI/			1
F56 Escalator-Elevator Accid			1
F59 - Fuel Spill-Odor			1
F59 Lg Fuel Spill/			1
F59 Sm Fuel Spill/			2
F60 - Gas Leak-Odor			2
F60 Indoor Leak-Odor			3
F60 Outside Gas Leak-Odor/			1
F60 Outside Res Gas Line/			1
F61 Contained Hazmat			1
F61 Uncontained Hazmat			3
F66 Odor Indoors/			2
F67 Sm Brush/			3
F67 Sm Outside/			3
F68 - Smoke Investigation			1
F68 Smoke Investigation		1	3
F69 Com-Lg Struc/		1	10
F69 Com-Lg Struc/HZ/			1
F69 Fire Out/			1
F69 Odor of Smoke Indoors			1
F69 Resd Struc Fire/			1
F69 Struc Over Water/		1	
F71 Veh/			4
F71 Veh-Pk Grg-Tunnel/			1
F77 - MVA		1	34
F77-01 MVA-Fire Unit Needed			12
F77-02 MVA/PI/		1	19
F77-08 MVA/Ent/			3
F77-14 High Mech/		1	43

CALLS AS DISPATCHED	2015	2016	2017
Fire - Alternate Response			3
HAZO LEVEL O HAZMAT	12	11	
HAZ1 LEVEL 1 HAZMAT	17	11	
HCF TRANSFER - HEALTHCARE FACI	117	204	215
LOCK - EMER LOCKOUT W/PT	2	4	
MCF TRANSFER - MED CARE FACIL	4	7	5
ODOR	6	7	
SALV - WATER/SMOKE SALVAGE NON		2	
SERVICE CALL NON EMERGENCY	1	8	
SMOKE - SMOKE INVESTIGATION	1	2	
TRANSFER - TRANSFER	2		
TRANSFORMER FIRE		1	
TRASH - TRASH FIRE	1	1	
VEHF VEHICLE FIRE	2	4	
Grand Total	18320	19426	19916

Building Name	Address	Special Risk Category	FMZ
Gainesville Renewable Energy Center	11201 NW 13th St	Utility Complex	FMZ A
Murphree Water Treatment Buildings 1-7	1600 NE 53rd Ave	Utility Complex	FMZ A
PermaFix Environmental Services - Office	1940 NW 67th Pl	Chemical Research/ Production	FMZ A
PermaFix Environmental Services Aux Bldg 1	1940 NW 67th Pl	Chemical Research/ Production	FMZ A
PermaFix Environmental Services Aux Bldg 2	2010 NW 67th Pl	Chemical Research/ Production	FMZ A
Clare Bridge of Gainesville	4607 NW 53rd Ave	Nurs/Conv Home	FMZ B
Herring Group Home 2	1237 NW 39th Dr	Assisted Living	FMZ B
The ARC 39th Dr Group Home	1247 NW 39th Dr	Assisted Living	FMZ B
The ARC Group Home 1	1414 NW 35th Ter	Assisted Living	FMZ B
Guions Manor 5	1911 NW 37th Blvd	Assisted Living	FMZ B
Unnamed Assisted Living Facility	2431 NW 41St St	Assisted Living	FMZ B
The ARC 52nd Ave Group Home	3528 NW 52nd Ave	Assisted Living	FMZ B
The ARC 13th Pl Group Home	3854 NW 13th Pl	Assisted Living	FMZ B
Unnamed Assisted Living Facility	4601 NW 53rd Ave	Assisted Living	FMZ B
Unnamed Assisted Living Facility	4607 NW 53rd Ave	Assisted Living	FMZ B
Gainesville Housing Authority: Oak Park	100 NE 8th Ave	Assisted Living	FMZ C
Positive Images Plus 4 Group Home	1002 NE 20th Pl	Assisted Living	FMZ C
Rose Garden Group Home 2	1024 NE 28th Ave	Assisted Living	FMZ C
Embrace Group Home	1029 NE 22nd Ave	Assisted Living	FMZ C
Herring Group Home 1	1115 NE 9th Ave	Assisted Living	FMZ C
Pat Carter Group Home	1214 NE 28th Ave	Assisted Living	FMZ C
Rose Garden Group Home 1	1301 NW 6th St	Assisted Living	FMZ C
The ARC NW 45th Ave Group Home 3	1342 NW 45th Ave	Assisted Living	FMZ C
Interface Youth Program Central	1400 NW 29th Rd	Assisted Living	FMZ C
Positive Images Plus 3 Group Home	1412 NE 20th Pl	Assisted Living	FMZ C
McAllister Group Home	1506 NE 13th St	Assisted Living	FMZ C
The ARC Group Home 6	1800 NW 12th Rd	Assisted Living	FMZ C
10071-002-002 GSG Bldg 1	1901 NE 2nd St	Assisted Living	FMZ C
Oak Park Executive Center	2002 NW 13th St	Office Hi Rise	FMZ C
09807-000-000 GSG Bldg 1	205 NW 16th Ave	Assisted Living	FMZ C
The ARC 14th Ave Group Home	2209 NW 14th Ave	Assisted Living	FMZ C

Building Name	Address	Special Risk Category	FMZ
Karlene's Tender Love & Care Group			
Home	2351 NW 54th Pl	Assisted Living	FMZ C
The ARC 32nd St Group Home	2612 NW 32nd St	Assisted Living	FMZ C
Lowe's	2564 NW 13 th St	Hazardous Bldg Construction	FMZ C
Glen Springs Elementary Fuel Storage	2826 NW 31St Ave	Fuel Storage Tanks	FMZ C
Successful Living II Group Home	2826 NW 48th Ave	Assisted Living	FMZ C
Pelham Group Home	2832 NE 15th St	Assisted Living	FMZ C
THE ARC GROUP HOME 2	3781 NW 6th St	Assisted Living	FMZ C
08231-005-008 GSG Bldg 1	3826 NE 13th St	Assisted Living	FMZ C
Guions Manor 4	4000 NW 21St Ter	Assisted Living	FMZ C
Friendship Haven II Group Home	4414 NW 21St Dr	Assisted Living	FMZ C
Home Depot #1854	5150 NW 13th St	Hazardous Bldg Construction	FMZ C
Gatorland Collision Center	751 NE 34th Pl	Service Shop	FMZ C
Tacachale Center Hospital	1621 NE Waldo Rd	Hospital	FMZ D
Tacachale Center Bldg 66	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 67	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 68	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 69	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 70	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 71	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 72	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 73	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 74	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 75	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 76	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 77	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 78	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 80	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 85	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 86	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 87	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 88	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 90	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 91	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 92	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 93	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 94	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 95	1621 NE Waldo Rd	Assisted Living	FMZ D

Building Name	Address	Special Risk Category	FMZ
Tacachale Center Bldg 106	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 117	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 118	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Nursing Home	1621 NE Waldo Rd	Nurs/Conv Home	FMZ D
Tacachale Center Bldg 120	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 121	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 123	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 124	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 125	1621 NE Waldo Rd	Assisted Living	FMZ D
Tacachale Center Bldg 128	1621 NE Waldo Rd	Assisted Living	FMZ D
UF Center for Transportation Training Lab	2004 NE Waldo Rd	Laboratory	FMZ D
UF Qualification Lab, Center for Transportation Training	2004 NE Waldo Rd	Laboratory	FMZ D
UF The Powell Family Structures & Materials Laboratory	2004 NE Waldo Rd	Laboratory	FMZ D
AirGas USA	2430 NE Waldo Rd	Wrhse Storage	FMZ D
Green Group Home 1	2820 NE 17th Ter	Assisted Living	FMZ D
Grace Empowerment Center / Dignity Village	3035/3055 NE 28 th Dr	Homeless Center	FMZ D.3
State of FL: Gainesville Correctional Institution Bldg 1	2845 NE 39th Ave	Correctional Facility	FMZ D
State of FL: Gainesville Correctional Institution Bldg 2	2845 NE 39th Ave	Correctional Facility	FMZ D
Santa Fe Work Release Center Buildings 1-6	2901 NE 39th Ave	Correctional Facility	FMZ D
Alachua County Jail	3333 NE 39th Ave	Correctional Facility	FMZ D
State of FL Alachua Regional Juvenile Detention Center	3440 NE 39th Ave	Correctional Facility	FMZ D
Performance Food Group	4041 NE 54th Ave	Wrhse Distrib Mega	FMZ D
SiVance, LLC NE 54th Ave Office	4404 NE 54th Ave	Chemical Research	FMZ D
SiVance Plant Buildings 1 - 27	5002 NE 54th Pl	Chemical Research	FMZ D
Emeritus	1001 SW 62nd Blvd	Assisted Living	FMZ E
The Medical Arts Condominiums	1010 NW 64th Ter	Hospital/Medical Offices	FMZ E
Palm Garden	227 SW 62nd Blvd	Nurs/Conv Home	FMZ E
North Florida Regional Medical Center	6410 W Newberry Rd	Hospital	FMZ E
Home Depot #270	7107 NW 4th Blvd	Hazardous Bldg Construction	FMZ E

Building Name	Address	Special Risk Category	FMZ
	1250 W University	Offices/Hotel/Banq	
Holiday Inn	Ave	uet Center	FMZ F
Infusion Technology Center	749 SW 2 nd Ave	High Rise Office Bldg	FMZ F
The Standard	1404 W University Ave	High Rise Mixed Use	FMZ F
Successful Living III Group Home	419 NW 25th St	Assisted Living	FMZ F
19th Street Group Home	529 NW 19th St	Assisted Living	FMZ F
Clarence T Ayers Medical Plaza	720 SW 2nd Ave	Medical/Patient Care Offices	FMZ F
Union Street Station	201 SE 2nd Ave	Highly Mixed Usage	FMZ G
AT&T Building	303 W University Ave	Office Hi Rise	FMZ G
The 400 Highrise	400 NW 1St Ave	High Rise Apt Bldg	FMZ G
BellSouth/AT&T Building	400 SW 2nd Ave	Office Hi Rise	FMZ G
Depot Park and Depot Buildings	200 SE Depot Ave	Recreational Park	FMZ G
Cade Museum	901 S Main St	Children's Museum	FMZ G
Seagle Building	408 W University Ave	High Rise Office/Residential Condos	FMZ G
Shands Eastside Clinic	410 NE Waldo Rd	Hospital	FMZ G
GRU: Kelly Generating Station Bldg 1 - 11	515 SE 5th Ave	Utility Complex	FMZ G
GRU: Kelly Generating Station Bldg 15 - 43	515 SE 5th Ave	Utility Complex	FMZ G
Olive Branch Group Home	522 SW 5th Ave	Assisted Living	FMZ G
Pleasant Place Group Home	732 NW 4th St	Assisted Living	FMZ G
Middleton Group Home	1039 SE 20th St	Assisted Living	FMZ H
H3 Direct Care	105 NE 18th Ter	Assisted Living	FMZ H
A & A Consumer Concepts Group Home	1141 NE 24th St	Assisted Living	FMZ H
Successful Living I Group Home	1321 SE 24th Pl	Assisted Living	FMZ H
D & J Group Home	1735 SE 14th Ave	Assisted Living	FMZ H
Cooper Group Home	1811 SE 13th Pl	Assisted Living	FMZ H
Alachua Co School Bus Depot Fuel Storage 1	1817 E University Ave	Fuel Storage Tanks	FMZ H
Alachua Co School Bus Depot Fuel Storage 2	1817 E University Ave	Fuel Storage Tanks	FMZ H
Alachua Co School Bus Depot Fuel Storage 3	1817 E University Ave	Fuel Storage Tanks	FMZ H
Alachua Co School Bus Depot Fuel Storage 4	1817 E University Ave	Fuel Storage Tanks	FMZ H
SG & Associates Group Home	1915 NE 7th Pl	Assisted Living	FMZ H

Building Name	Address	Special Risk Category	FMZ
Butler Foster Home	2631 NE 11th Pl	Assisted Living	FMZ H
In Loving Arms Group Home	321 NE 21St Ter	Assisted Living	FMZ H
Lewis Oil Warehouse 1	605 E Depot Ave	Fuel Company	FMZ H
Lewis Oil Office 1	621 E Depot Ave	Fuel Company	FMZ H
Lewis Oil Office 2	621 SE 7th Ave	Fuel Company	FMZ H
Lewis Oil Office 3	621 SE 7th Ave	Fuel Company	FMZ H
ABC Research, Inc	2512 SW 34th St	Chemical Research	FMZ I.1
Hotel (under construction)	4000 SW 40 th Blvd	High Rise	FMZ I.1
Lowe's	31010 Clark Butler Blvd	Hazardous Bldg Construction	FMZ I.1
Sam's Club	4001 SW 30th Pl	Haz Mat 302 site	FMZ I.1
Signature Health Care Bldg 1	4000 SW 20th Ave	Nurs/Conv Home	FMZ I.1
Signature Health Care Bldg 2	4000 SW 20th Ave	Nurs/Conv Home	FMZ I.1
Unnamed Assisted Living Facility	4201 SW 21St St	Assisted Living	FMZ I.1
GRU: Kanapaha Water Reclamation Buildings 1 - 22	3901 SW 63rd Blvd	Utility Complex	FMZ I.2
Gainesville Health Care	4842 SW Archer RD	Nursing Home	FMZ I.4
Select Specialty Hospital	2708 SW Archer Rd	Hospital	FMZ J
Oak Hammock Pavillion	5100 SW 25 th Blvd	Nurs/Conv Home	FMZ J
Unnamed Assisted Living Facility	3010 SW 35th Pl	Assisted Living	FMZ J
Unnamed Assisted Living Facility	3207 SW 42nd Pl	Assisted Living	FMZ J
Park Meadows Health & Rehabilitation	3250 SW 41St Pl	Nurs/Conv Home	FMZ J
Unnamed Assisted Living Facility	3807 SW 34th St	Assisted Living	FMZ J
Unnamed Assisted Living Facility	5283 SW 24th Dr	Assisted Living	FMZ J
Parklands Rehabilitation & Nursing	1000 SW 16th Ave	Nurs/Conv Home	FMZ K
Gainesville Health Care moved to 4842 SW Archer Road in 2016	1311 SW 16th St	Nurs/Conv Home	FMZ K
GRU: South Energy Center	1390 SW 14th St	Utility	FMZ K
Shands Cancer Center	1535 SW Archer Rd	Hospital	FMZ K
Malcolm Randall VA Medical Center	1601 SW Archer Rd	Hospital	FMZ K
VA Medical Center Aux Buildings 1-13	1601 SW Archer Rd	Hospital	FMZ K
Shands Endoscopy Center	1911 SW 13th St	Hospital	FMZ K
COG Waste Water Plant Buildings 1-21	200 SE 16th Ave	Utility Complex	FMZ K
Lakeshore Towers	2306 SW 13th St	Office/Residential High Rise	FMZ K
UF Health Center Annex #1	1104 Newell Dr	Hospital	FMZ UF
UF Chemistry Laboratory	125 Buckman Dr	Laboratory	FMZ UF
UF Coastal Engineering Test Lab	1300 SW 6th St	Laboratory	FMZ UF
UF Coastal Engineering Lab 1	1300 SW 6th St	Laboratory	FMZ UF
UF Coastal Engingeering Lab 2	1300 SW 6th St	Laboratory	FMZ UF

Building Name	Address	Special Risk Category	FMZ
Shands In-Patient MRI Building	1302 Newell Dr	Hospital	FMZ UF
UF Institute of Food & Agr. Sciences Office / Lab	1501 Date Palm Rd	Laboratory	FMZ UF
Davis Cancer Pavilion	1535 Gale Lemerand Dr	Hospital	FMZ UF
Shands Patient Services Bldg	1600 SW Archer Rd	Hospital	FMZ UF
Wm A. Shands Teaching Hospital	1600 SW Archer Rd	Hospital	FMZ UF
UF CVM Racing Lab	1632 SW 34th St	Laboratory	FMZ UF
UF Vet. Medicine Racing Lab Annex	1632 SW 34th St	Laboratory	FMZ UF
UF Field Lab, Forestry 3	1758 McCarty Dr	Laboratory	FMZ UF
UF Microkelvin Laboratory	1819 Stadium Rd	Laboratory	FMZ UF
Percy L Reed Laboratory	1901 Stadium Rd	Laboratory	FMZ UF
UF Cogeneration Plant	1928 Mowry Rd	Utility	FMZ UF
Earle B. Phelps Lab	1953 Museum Rd	Laboratory	FMZ UF
UF Wildlife Field Lab 2	2005 SW 23rd St	Laboratory	FMZ UF
UF Bio-Control Laboratory	2005 SW 23rd St	Laboratory	FMZ UF
UFInstitute of Food & Agr. Sciences Wildlife Ecology Lab 1	2005 SW 23rd St	Laboratory	FMZ UF
UF Institute of Food & Agr. Sciences Laboratory (Agy) 2	2005 SW 23rd St	Laboratory	FMZ UF
UF Institute of Food & Agr. Sciences Wildlife Ecology Lab 2	2005 SW 23rd St	Laboratory	FMZ UF
UF Institute of Food & Agr. Sciences Laboratory (Agy) 1	2005 SW 23rd St	Laboratory	FMZ UF
UF Wildlife Field Lab 1	2005 SW 23rd St	Laboratory	FMZ UF
Winn-Dixie Hope Lodge	2121 SW 16th St	Assisted Living	FMZ UF
UF Vet Science Parasite Lab	2171 Mowry Rd	Laboratory	FMZ UF
UF Agronomy Plant Intro Lab Bldg 1	2185 Ritchy Rd	Laboratory	FMZ UF
UF Agronomy Plant Intro Lab Bldg 2	2185 Ritchy Rd	Laboratory	FMZ UF
UF Soils Plant Preparation Lab	2350 Mowry Rd	Laboratory	FMZ UF
UF Entomology Field Laboratory	2350 Mowry Rd	Laboratory	FMZ UF
UF Nematology Field Lab	2350 Mowry Rd	Laboratory	FMZ UF
UF Research Lab 3	2350 Mowry Rd	Laboratory	FMZ UF
UF Agronomy Plant Science Lab	2350 Mowry Rd	Laboratory	FMZ UF
UF Residence / Laboratory	2401 No Name Rd	Laboratory	FMZ UF
UF Laboratory Building 2	2415 No Name Rd	Laboratory	FMZ UF
Ben Hill Griffin Stadium	245 Gale Lemerand Dr	Arena	FMZ UF
UF Ornamental Horticulture Laboratory Building 1	2475 No Name Rd	Laboratory	FMZ UF
Steven C. O'Connell Center	250 Gale Lemerand Dr	Arena	FMZ UF

Building Name	Address	Special Risk Category	FMZ
Ford Fuel Cell Research Lab	2610 SW 23rd Ter	Laboratory	FMZ UF
UF Environmental Biotech. Lab	2610 SW 23rd Ter	Laboratory	FMZ UF
UF Bioremediation Lab	2610 SW 23rd Ter	Laboratory	FMZ UF
UF Solar Engineering Laboratory	2610 SW 23rd Ter	Laboratory	FMZ UF
UF Agric Engineering Field Lab Bldg 2	2617 SW 23rd Ter	Laboratory	FMZ UF
UF Agric Engineering Field Lab Bldg 3	2617 SW 23rd Ter	Laboratory	FMZ UF
Shand's Generator Plant	1287 Newell Dr	Fuel Storage Tanks	FMZ UF
UF Institute of Food & Agr. Sciences Fuel Storage Tanks	2800 SW Archer Rd	Fuel Storage Tanks	FMZ UF
UF Honey Lab	2895 SW 23rd Ter	Laboratory	FMZ UF
UF Aquatic Products Lab	586 Newell Dr	Laboratory	FMZ UF

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