# **ADA-Related Topics**

Millie Crawford, ADA Coordinator

2020	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
# ADA on Fixed Route	62,669	60,605	39,349	188*	38*	49*	50*	1,684*	40,240
# ADA Trips	3,925	3,757	3,022	2,029	2,569	3,295	3,653	3,389	2,978
# Valid Complaints	13	13	3	0	3	0	3	0	1
# Commendations	11	11	9	8	5	7	5	4	3
# Accidents, Preventable	2	2	1	0	3	0	0	0	0
# Accidents, Non-Preventable	1	1	0	0	0	0	0	0	1
# Passenger Incidents, Preventable	0	0	2	0	1	0	1	0	0
# Passenger Incidents, Non-Preventable	0	0	1	0	0	0	2	0	0

Note: Corona Virus-related problems started in mid-March \*Not taking fares and not counting ADA passengers

## **Customer Service**

Patti Wiggs, Customer Service Advocate

2020	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
Total Complaints	126	106	60	26	50	53	90	87	100	73
Valid	78	69	28	21	22	33	51	42	50	51
Commendations	8	7	5	4	4	4	2	3	6	7

### Director's Report

Jesus Gomez, Transit Director

#### COVID Impact

- Service reduced by 28 buses and 322 hours per day compared to Fall 2019 (21% reduction)
- Cash fare revenue down approximately \$150,000 (6 months of fare free)
- Advertising revenue down \$200,000 (36% reduction)
- o Ridership down 80% compared to the same month last year
- o FY2020 Ridership = 5,601,437 compared to 9,212,465 in FY2019 (39% decrease)
- o Installation of driver shields and limit the number of passengers to 20
- Temperature Scanner install at driver lounge
- Extra cleaning activities

#### Administration

- Vacancies: 1 Transit Supervisor, 25 Transit Operators, 1 Clerk, 2 VSA, 1 Maintenance Trainer, 1
   Mechanic 2
- Autonomous Vehicle Project: Currently operating under phase I, 2 vehicles every 15 minutes, City Parking Garage to Innovation Square, with restrictions from NHTSA, 4 passenger capacity.
- o FTA
  - CARES funds (\$13 million) to last for 2 fiscal years
  - 3 Electric buses to arrive in February 2021
  - Purchasing 14 buses to be delivered in Fall 2021
  - Anticipating updated information regarding RTS's triennial review soon
- FDOT
  - Reducing the level of grant funds
  - Cost Allocation Study

#### Marketing

- New bus design selected (B)
- AV shuttle wrap (B)
- COVID Video

#### Planning

- o Bus stop improvements: Coordinated installation of solar lights at selected locations
- Limited Stop Service (BRT Lite) Options
- o Microtransit Expansion Option

#### Maintenance

Charging stations: Engineering and design completed. Working on construction plans.

### Operations

- CAD/AVL System: Project started and includes the capability of Wi-Fi on all buses
- Digital Displays: RFP process for Rosa Parks and Butler Plaza
- o Fare Free on Election Day: Ridership increase by 750 passengers

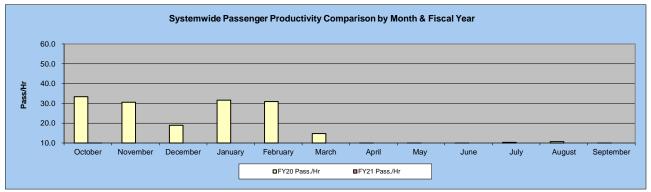
#### City Commission/Charter Officers

- Fare Free Options
- Youth under 18 and over 65 years old: \$230,000

#### Gainesville-RTS Passenger Productivity by Month and Fiscal Year

FY '21									
		41							
Monthly Passenger Productivity Report Summary									
Month	Passenger Trips	Revenue Hours	FY21 Pass./Hr						
October	222,536	27,712	8.0						
November									
December									
January									
February									
March									
April									
May									
June									
July									
August									
September	September								
FY 21 YTD	222,536	27,712	8.0						
YTD Δ%	-81%	-20%	-76%						

FY'20								
Monthl	Monthly Passenger Productivity Report Summary							
Month	Passenger Trips	Revenue Hours	FY20 Pass./Hr					
October	1,154,448	34,564	33.4					
November	857,251	28,043	30.6					
December	443,505	23,383	19.0					
January	959,242	30,338	31.6					
February	949,176	30,706	30.9					
March	330,697	22,450	14.7					
April	105,488	17,778	5.9					
May	114,141	17,042	6.7					
June	146,369	15,015	9.7					
July	161,337	15,563	10.4					
August	171,696	16,021	10.7					
September	208,087	26,597	7.8					
FY 20 YTD	1,154,448	34,564	33.4					
FY 19 YTD	5,601,437	277,498	20.2					

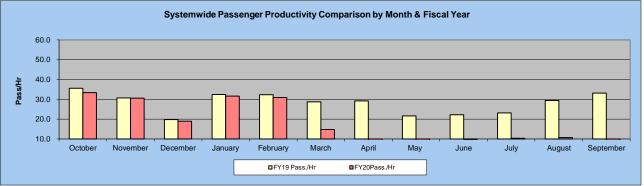


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Reviewed by:	Date:

#### Gainesville-RTS Passenger Productivity by Month and Fiscal Year

FY 2020  Monthly Passenger Productivity Report Summary								
Month Passenger Trips Revenue Hours FY20Pass./Hi								
October	1,154,448	34,564	33.4					
November	857,251	28,043	30.6					
December	443,505	23,383	19.0					
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April	105,488	17,778	5.9					
May	114,141	17,042	6.7					
June	146,369	15,015	9.7					
July	161,337	15,563	10.4					
August	171,696	16,021	10.7					
September	208,087	26,597	7.8					
FY 20 YTD	5,601,437	277,498	20.2					
YTD Δ%	-39%	-13%	-30%					

FY 2019							
Monthly Passenger Productivity Report Summary							
Month Passenger Trips Revenue Hours FY19 Pass							
October	1,196,020	33,579	35.6				
November	866,875	28,278	30.7				
December	429,481	21,739	19.8				
January	933,172	28,766	32.4				
February	953,233	29,436	32.4				
March	789,881	27,455	28.8				
April	926,322	31,738	29.2				
May	449,912	20,826	21.6				
June	390,214	17,585	22.2				
July	486,638	21,025	23.1				
August	750,759	25,492	29.5				
September	1,039,958	31,352	33.2				
FY 19 YTD	9,212,465	317,272	29.0				
FY 19 YTD	9,212,465	317,272	29.0				



<sup>\*</sup> October 2019 has Homecoming Parade... one FULL SERVICE day!!!!

\*\*\*\*\*\*\*\* Summer Schedule May 2019 startted May 6th, 2019. Summer 2020 Starts May 4th, 2020 Spring 2020 Covid 19 Reduced Service.

May 2019 had 4 Saturdays and Sundays. May 2020 has 5 Sturdays and Sundays.

August 2020: Summer Covid Schedule, One week Sanfa Fe Full Service. One day like Fall 2020 Schedule

September 2020: Four buses less on service 9x4 21x3 28x3 38x4 After Sept 21st

Reviewed by:	Date:	
Reviewed by:	Date:	

<sup>\*\*\*\*</sup> January 2020 has just 2 days reduced service

<sup>\*\*\*\*\*\*</sup> COVID 19 after March 16th, 2020 Special Reduce Service, almost one bus per Reduced Routes Service.

<sup>\*\*\*\*\*\*</sup> April 2020 Reduce Service All Month, No Campus Routes, No Later Gator Service,

	Gainesville-RTS Passenger Ranks Monthly Report (JANUARY 2020)						
Passengers	Pass./Hr	Rank of Passenger	Productivity				
48,595	31	6	18				
4,908	15	38	42				
2,338	15	45	43				
30,368	24	12	24				
5,943	18	34	38				
6,286	22	33	29				
24,876	23	16	25				
54,315	39	4	10				
9,773	20	24	32				
8,112	17	30	39				
49,368	34	5	13				
43,332	52	8	4				
19,145	28	18	21				
9,729	23	25	26				
8,937	32	28	16				
914	20	52	33				
74,573	41	1	8				
32,805	38	11	12				
9,234	19	26	37				
1,062	7	50	51				
5,932	21	35	31				
8,350	26	29	22				
948	8	51	48				
25,076	34	15	14				
5,773	29	36	20				
40,484	31	9	17				
26,052	30	14	19				
56,747	38	3	11				
· ·	20	31	36				
29,166	43	13	7				
· ·	66	2	2				
	10	47	47				
4,974	16	37	41				
,			28				
	48	21	6				
·		19	30				
· ·			34				
1	32		15				
		7	3				
i i	22		27				
21,471		17	5				
		40	46				
	1	27	23				
· ·			9				
			35				
	1		1				
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<i>-</i>			44				
i i			<del></del>				
<u> </u>			52				
			40				
· ·			45				
)	Passengers  48,595 4,908 2,338 30,368 5,943 6,286 24,876 54,315 9,773 8,112 49,368 43,332 19,145 9,729 8,937 914 74,573 32,805 9,234 1,062 5,932 8,350 948 25,076 5,773 40,484 26,052 56,747 7,699 29,166 72,550 1,737 4,974 17,894 16,237 18,859 3,722 7,428 48,235 4,394	Passengers         Pass./Hr           48,595         31           4,908         15           2,338         15           30,368         24           5,943         18           6,286         22           24,876         23           54,315         39           9,773         20           8,112         17           49,368         34           43,332         52           19,145         28           9,729         23           8,937         32           914         20           74,573         41           32,805         38           9,234         19           1,062         7           5,932         21           8,350         26           948         8           25,076         34           5,773         29           40,484         31           26,052         30           56,747         38           7,699         20           29,166         43           72,550         66           1,737	Passengers         Pass./Hr         Rank of Passenger           48,595         31         6           4,908         15         38           2,338         15         45           30,368         24         12           5,943         18         34           6,286         22         33           24,876         23         16           54,315         39         4           9,773         20         24           8,112         17         30           49,368         34         5           49,368         34         5           43,332         52         8           19,145         28         18           9,729         23         25           8,937         32         28           914         20         52           74,573         41         1           32,805         38         11           9,234         19         26           1,062         7         50           5,932         21         35           8,350         26         29           948         8				

	Gainesville-RTS Pas Monthly Report (FEE	•	S		
Route	City	Passengers	Pass./Hr	Rank of Passenger	Productivity
1	Downtown Station to Butler Plaza	43,437	28	8	20
2	Downtown Station to NE Walmart Supercenter	4,415	14	38	43
3	Downtown Station to N Main Post Office	2,161	14	45	42
5	Downtown Station to Oaks Mall	30,425	24	12	24
6	Downtown Station to Plaza Verde	5,862	18	36	38
7	Downtown Station to Eastwood Meadows	5,998	22	35	29
8	Shands to North Walmart Supercenter	23,437	23	16	26
9	Reitz Union to Hunters Run	53,366	38	4	9
10	Downtown Station to Santa Fe	8,912	18	28	37
11	Downtown Station to Eastwood Meadows	7,299	16	31	39
12	Reitz Union to Butler Plaza	48,322	33	6	14
13	Beaty Towers to CareerSource	47,045	56	7	3
15	Downtown Station to NW 13th St (@ NW 23rd Ave)	17,659	26	18	22
16	Beaty Towers to Sugar Hill	9,588	24	25	25
17	Beaty Towers to Downtown Station	9,136	34	27	13
19	Reitz Union to SW 23rd Terr @ SW 35th Place	934	20	51	34
20	Reitz Union to Oaks Mall	74,157	40	1	7
21	Reitz Union to Cabana Beach	31,783	35	11	12
23	Oaks Mall to Santa Fe	9,150	19	26	36
24	Downtown Station to Job Corps	1,021	8	50	51
25	UF Commuter Lot to Airport	6,246	22	34	28
26	Downtown Station to Airport	8,119	26	29	21
27	Downtown Station to NE Walmart Supercenter	846	8	52	50
28	The Hub to Forest Park	25,462	33	14	15
29	Beaty Towers to Kiwanis Park	6,890	32	33	16
33	Butler Plaza to Midtown	39,343	30	9	17
34	The HUB to Lexington Crossing	24,869	29	15	18
35	Reitz Union to SW 35th Place	56,463	38	3	11
36	Reitz Union to SW 34th St Post Office	7,860	20	30	32
37	Reitz Union to Butler Plaza (via SW 35th Place)	29,256	40	13	8
38	The Hub to Gainesville Place	71,827	62	2	2
39	Santa Fe to Airport	2,059	11	46	45
40	HUB to Hunters Crossing	5,113	16	37	40
43	Shands to Santa Fe	17,176	22	20	27
46	Reitz Union to Downtown Station	16,134	45	21	6
75	Oaks Mall to Butler Plaza	17,475	20	19	33
76	Santa Fe to Haile Square Market	3,744	19	41	35
117	Park-N-Ride 2 (SW 34th St.)	6,892	28	32	19
118	Park-N-Ride 1 (Cultural Plaza)	49,182	55	5	4
119	Family Housing	49,182	21	39	30
120	West Circulator (Fraternity Row)	21,523	50	17	5
120	, , , , , , , , , , , , , , , , , , ,			40	47
121	Commuter Lot	3,923	9	24	23
	UF North/South Circulator	9,618	24	22	10
125	LIE Foot Moot Circulator	15,179	38	23	31
126	UF East/West Circulator	13,680	21	23 10	1
127	East Circulator (Sorority Row)	36,414	83	55	
128	Reitz Union to Lake Wauburg	109	3	42	55 53
150	UF Campus to Haile Plantation	2,675	6	-	
300	Later Gator A (Fraternity Row to and from Downtown Station)	1,070	7	49	52
301	Later Gator B (SW Gainesville to and from Downtown Station)	1,684	8	48	49
302	Later Gator C (Oaks Mall to and from Downtown Station)	2,620	12	43	44
303	Later Gator D (CareerSource to and from Downtown Station)	170	4	54	54
305	Later Gator F (Butler Plaza to and from Downtown Station)	439	9	53	48
711	Downtown to E. Meadows	2,268	15	44	41
800	Santa Fe to Butler Plaza	2,025	10	47	46

	Gainesville-RTS Pas Monthly Report ( M	•	s		
Route	City	Passengers	Pass./Hr	Rank of Passenger	Productivity
1	Downtown Station to Butler Plaza	27,967	17	1	16
2	Downtown Station to NE Walmart Supercenter	3,152	9	30	36
3	Downtown Station to N Main Post Office	1,422	8	37	41
5	Downtown Station to Oaks Mall	19,942	16	3	18
6	Downtown Station to Plaza Verde	4,538	13	23	23
7	Downtown Station to Eastwood Meadows	4,471	15	24	21
8	Shands to North Walmart Supercenter	13,286	12	10	25
9	Reitz Union to Hunters Run	12,648	14	11	22
10	Downtown Station to Santa Fe	3,828	11	27	28
11	Downtown Station to Eastwood Meadows	6,209	13	19	24
12	Reitz Union to Butler Plaza	17,817	16	5	19
13	Beaty Towers to CareerSource	15,590	25	6	4
15	Downtown Station to NW 13th St (@ NW 23rd Ave)	14,742	19	8	12
16	Beaty Towers to Sugar Hill	4,395	10	25	31
17	Beaty Towers to Downtown Station	4,902	17	22	17
19	Reitz Union to SW 23rd Terr @ SW 35th Place	73	6	53	45
20	Reitz Union to Oaks Mall	24,119	19	2	11
21	Reitz Union to Cabana Beach	6,530	21	18	10
23	Oaks Mall to Santa Fe	3,368	12	28	26
24	Downtown Station to Job Corps	749	5	44	51
25	UF Commuter Lot to Airport	2,970	10	32	32
26	Downtown Station to Airport	6,151	18	20	14
27	Downtown Station to NE Walmart Supercenter	659	5	45	49
28	The Hub to Forest Park	5,479	21	21	9
29	Beaty Towers to Kiwanis Park	1,114	21	41	8
33	Butler Plaza to Midtown	10,929	11	12	29
34	The HUB to Lexington Crossing	7,030	10	16	33
35	Reitz Union to SW 35th Place	18,754	18	4	13
36	Reitz Union to SW 34th St Post Office	2,361	9	34	39
37	Reitz Union to Butler Plaza (via SW 35th Place)	7,417	23	14	5
38	The Hub to Gainesville Place	13,387	34	9	2
39	Santa Fe to Airport	544	6	48	47
40	HUB to Hunters Crossing	1,127	7	40	42
43	Shands to Santa Fe	7,321	9	15	40
46	Reitz Union to Downtown Station	3,321	21	29	7
75	Oaks Mall to Butler Plaza	15,006		7	20
76		947	16	43	34
117	Santa Fe to Haile Square Market  Park-N-Ride 2 (SW 34th St.)		9	38	37
118	,	1,371		13	3
119	Park-N-Ride 1 (Cultural Plaza)	8,701	28 9	39	35
	Family Housing	1,185		26	6
120	West Circulator (Fraternity Row)	4,094	21	47	52
121	Commuter Lot	605	3	35	30
122	UF North/South Circulator	1,822	11	31	15
125	Lakeside	3,020	18		46
126	UF East/West Circulator	2,761	6	33 17	46 1
127	East Circulator (Sorority Row)	6,734	34	-	53
128	Reitz Union to Lake Wauburg	26	3	55 42	
150	UF Campus to Haile Plantation	1,041	2	42 51	55
300	Later Gator A (Fraternity Row to and from Downtown Station)	224	6	51 50	48
301	Later Gator B (SW Gainesville to and from Downtown Station)	263	5	50	50
302	Later Gator C (Oaks Mall to and from Downtown Station)	512	9	49	38
303	Later Gator D (CareerSource to and from Downtown Station)	32	3	54	54
305	Later Gator F (Butler Plaza to and from Downtown Station)	87	7	52	43
711	Downtown to E. Meadows	1,798	12	36	27
800	Santa Fe to Butler Plaza	616	6	46	44

	Gainesville-RTS Pas Monthly Report ( )	•	s		
Route	City	Passengers	Pass./Hr	Rank of Passenger	Productivity
1	Downtown Station to Butler Plaza	14,903	9	1	7
2	Downtown Station to NE Walmart Supercenter	2,337	7	13	11
3	Downtown Station to N Main Post Office	1,152	7	24	12
5	Downtown Station to Oaks Mall	10,611	9	3	8
6	Downtown Station to Plaza Verde	2,612	7	12	9
7	Downtown Station to Eastwood Meadows	2,967	10	11	5
8	Shands to North Walmart Supercenter	6,931	6	5	13
9	Reitz Union to Hunters Run	1,194	2	22	27
10	Downtown Station to Santa Fe	1,215	4	21	19
11	Downtown Station to Eastwood Meadows	4,643	9	8	6
12	Reitz Union to Butler Plaza	4,121	5	10	18
13	Beaty Towers to CareerSource	5,086	10	7	4
15	Downtown Station to NW 13th St (@ NW 23rd Ave)	11,135	12	2	1
16	Beaty Towers to Sugar Hill	1,349	3	19	21
17	Beaty Towers to Downtown Station	2,077	7	14	10
19	Reitz Union to SW 23rd Terr @ SW 35th Place	-	#DIV/0!	44	4.
20	Reitz Union to Oaks Mall	5,791	6	6	14
21	Reitz Union to Cabana Beach	78	1	29	30
23	Oaks Mall to Santa Fe	723	3	25	20
24	Downtown Station to Job Corps	373	3	27	23
25	UF Commuter Lot to Airport	1,555	5	18	16
26	Downtown Station to Airport	1,811	5	16	15
27	Downtown Station to NE Walmart Supercenter	402	3	26	22
28	The Hub to Forest Park	58	1	30	31
29	Beaty Towers to Kiwanis Park	-	#DIV/0!	45	
33	Butler Plaza to Midtown	1,253	1	20	29
34	The HUB to Lexington Crossing	1,189	2	23	26
35	Reitz Union to SW 35th Place	4,394	5	9	17
36	Reitz Union to SW 34th St Post Office	44	1	32	32
37	Reitz Union to Butler Plaza (via SW 35th Place)	271	1	28	28
38	The Hub to Gainesville Place	37	0	34	36
39	Santa Fe to Airport	-	#DIV/0!	46	40
40	HUB to Hunters Crossing	23	0	36 45	40
43	Shands to Santa Fe	1,966	2	15	24 33
46	Reitz Union to Downtown Station	39	0	33 4	3
75	Oaks Mall to Butler Plaza	10,574	11 "D" ('0)		J
76	Santa Fe to Haile Square Market	-	#DIV/0!	47 41	42
117	Park-N-Ride 2 (SW 34th St.)	6	0	39	38
118 119	Park-N-Ride 1 (Cultural Plaza)	8	0	39	<u>36</u>
120	Family Housing West Circulator (Fraternity Row)	11	0	38	37
120	Commuter Lot	7	0	40	39
121	UF North/South Circulator	2	0	43	43
125	Lakeside	6	0	43	43
126	UF East/West Circulator	31	1	35	35
127	East Circulator (Sorority Row)	46	2	31	25
128	Reitz Union to Lake Wauburg	-	#DIV/0!	48	
150	UF Campus to Haile Plantation	96	#DIV/0:	49	44
300	Later Gator A (Fraternity Row to and from Downtown Station)	- 30	#DIV/0!	50	77
301	Later Gator B (SW Gainesville to and from Downtown Station)	_	#DIV/0!	51	
302	Later Gator C (Oaks Mall to and from Downtown Station)	_	#DIV/0!	52	
303	Later Gator D (CareerSource to and from Downtown Station)	-	#DIV/0!	53	
305	Later Gator F (Butler Plaza to and from Downtown Station)	_	#DIV/0!	54	
711	Downtown to E. Meadows	1,755	12	17	2
800	Santa Fe to Butler Plaza	-	#DIV/0!	55	_
			517,0:		

Gainesville-RTS Passenger Ranks Monthly Report ( May 2020)					
Route	City	Passengers	Pass./Hr	Rank of Passenger	Productivity
1	Downtown Station to Butler Plaza	14,446	11	1	6
2	Downtown Station to NE Walmart Supercenter	3,037	9	14	13
3	Downtown Station to N Main Post Office	1,719	11	20	7
5	Downtown Station to Oaks Mall	10,497	11	4	8
6	Downtown Station to Plaza Verde	3,043	9	13	12
7	Downtown Station to Eastwood Meadows	3,589	13	12	4
8	Shands to North Walmart Supercenter	6,759	7	5	16
9	Reitz Union to Hunters Run	939	2	26	28
10	Downtown Station to Santa Fe	1,467	5	22	21
11	Downtown Station to Eastwood Meadows	4,441	10	8	9
12	Reitz Union to Butler Plaza	3,673	5	11	22
13	Beaty Towers to CareerSource	3,747	10	9	11
15	Downtown Station to NW 13th St (@ NW 23rd Ave)	12,190	14	2	1
16	Beaty Towers to Sugar Hill	1,995	5	18	20
17	Beaty Towers to Downtown Station	2,524	10	15	10
19	Reitz Union to SW 23rd Terr @ SW 35th Place	-	#DIV/0!		
20	Reitz Union to Oaks Mall	6,672	8	6	14
21	Reitz Union to Cabana Beach	-	#DIV/0!		
23	Oaks Mall to Santa Fe	1,006	5	24	19
24	Downtown Station to Job Corps	407	3	28	24
25	UF Commuter Lot to Airport	1,896	6	19	17
26	Downtown Station to Airport	3,738	12	10	5
27	Downtown Station to NE Walmart Supercenter	463	4	27	23
28	The Hub to Forest Park	-	#DIV/0!		
29	Beaty Towers to Kiwanis Park	-	#DIV/0!		
33	Butler Plaza to Midtown	1,398	2	23	27
34	The HUB to Lexington Crossing	943	3	25	25
35	Reitz Union to SW 35th Place	5,303	7	7	15
36	Reitz Union to SW 34th St Post Office	-	#DIV/0!		
37	Reitz Union to Butler Plaza (via SW 35th Place)	1,543	5	21	18
38	The Hub to Gainesville Place	-	#DIV/0!		
39	Santa Fe to Airport	-	#DIV/0!		
40	HUB to Hunters Crossing	-	#DIV/0!		
43	Shands to Santa Fe	2,156	3	17	26
46	Reitz Union to Downtown Station	=	#DIV/0!		
75	Oaks Mall to Butler Plaza	11,518	14	3	3
76	Santa Fe to Haile Square Market	-	#DIV/0!		
117	Park-N-Ride 2 (SW 34th St.)	-	#DIV/0!		
118	Park-N-Ride 1 (Cultural Plaza)	-	#DIV/0!		
119	Family Housing	-	#DIV/0!		
120	West Circulator (Fraternity Row)	-	#DIV/0!		
121	Commuter Lot	-	#DIV/0!		
122	UF North/South Circulator	-	#DIV/0!		
125	Lakeside	-	#DIV/0!		
126	UF East/West Circulator	_	#DIV/0!		
127	East Circulator (Sorority Row)	_	#DIV/0!		
128	Reitz Union to Lake Wauburg	_	#DIV/0!		
150	UF Campus to Haile Plantation	151	#BIV/0:	29	29
300	Later Gator A (Fraternity Row to and from Downtown Station)	-	#DIV/0!		
301	Later Gator B (SW Gainesville to and from Downtown Station)	<u>-</u>	#DIV/0!		
302	Later Gator C (Oaks Mall to and from Downtown Station)	<u>-</u>	#DIV/0! #DIV/0!		
302					
	Later Gator D (CareerSource to and from Downtown Station)	-	#DIV/0!		
305 711	Later Gator F (Butler Plaza to and from Downtown Station)	2 245	#DIV/0!	16	2
711	Downtown to E. Meadows	2,345	14 #DIV/01	10	
800	Santa Fe to Butler Plaza	-	#DIV/0!		

Gainesville-RTS Passenger Ranks Monthly Report ( June 2020)					
Route	City	Passengers	Pass./Hr	Rank of Passenger	Productivity
1	Downtown Station to Butler Plaza	19,961	15	1	3
2	Downtown Station to NE Walmart Supercenter	3,026	9	16	15
3	Downtown Station to N Main Post Office	2,177	13	19	9
5	Downtown Station to Oaks Mall	13,993	14	4	7
6	Downtown Station to Plaza Verde	3,797	11	13	12
7	Downtown Station to Eastwood Meadows	4,219	14	12	6
8	Shands to North Walmart Supercenter	8,448	8	6	18
9	Reitz Union to Hunters Run	1,265	2	24	28
10	Downtown Station to Santa Fe	1,669	6	23	21
11	Downtown Station to Eastwood Meadows	5,533	11	8	10
12	Reitz Union to Butler Plaza	4,471	6	11	22
13	Beaty Towers to CareerSource	5,479	14	9	8
15	Downtown Station to NW 13th St (@ NW 23rd Ave)	14,616	16	2	2
16	Beaty Towers to Sugar Hill	3,399	8	14	17
17	Beaty Towers to Downtown Station	3,208	11	15	11
19	Reitz Union to SW 23rd Terr @ SW 35th Place	-	#DIV/0!		
20	Reitz Union to Oaks Mall	8,727	10	5	13
21	Reitz Union to Cabana Beach	-	#DIV/0!		
23	Oaks Mall to Santa Fe	1,194	6	26	20
24	Downtown Station to Job Corps	493	4	28	25
25	UF Commuter Lot to Airport	1,795	6	22	19
26	Downtown Station to Airport	4,980	15	10	4
27	Downtown Station to NE Walmart Supercenter	629	5	27	23
28	The Hub to Forest Park	-	#DIV/0!		
29	Beaty Towers to Kiwanis Park	_	#DIV/0!		
33	Butler Plaza to Midtown	2,169	3	20	27
34	The HUB to Lexington Crossing	1,227	4	25	24
35	Reitz Union to SW 35th Place	7,277	9	7	14
36	Reitz Union to SW 34th St Post Office		#DIV/0!	•	
37	Reitz Union to Butler Plaza (via SW 35th Place)	2,532	9	18	16
38	The Hub to Gainesville Place	-	#DIV/0!		
39	Santa Fe to Airport	-	#DIV/0!		
40	HUB to Hunters Crossing	_	#DIV/0!		
43	Shands to Santa Fe	2,668	3	17	26
46	Reitz Union to Downtown Station	2,000	#DIV/0!	- ''	20
75	Oaks Mall to Butler Plaza	14,383	#DIV/0:	3	1
76	Santa Fe to Haile Square Market	-	#DIV/0!		•
117	Park-N-Ride 2 (SW 34th St.)	-	#DIV/0! #DIV/0!		
118	Park-N-Ride 1 (Cultural Plaza)		#DIV/0! #DIV/0!		
119	Family Housing		#DIV/0! #DIV/0!		
120	West Circulator (Fraternity Row)	-	#DIV/0! #DIV/0!		
121	Commuter Lot	<u>-</u>	#DIV/0! #DIV/0!		
122	UF North/South Circulator	-	#DIV/0! #DIV/0!		
125	Lakeside	-	#DIV/0! #DIV/0!		
126	UF East/West Circulator	-	#DIV/0! #DIV/0!		
127		-			
	East Circulator (Sorority Row)	-	#DIV/0!		
128	Reitz Union to Lake Wauburg	- 172	#DIV/0!	29	29
150	UF Campus to Haile Plantation	173	#DIV/0I	23	23
300	Later Gator A (Fraternity Row to and from Downtown Station)	-	#DIV/0!		
301	Later Gator B (SW Gainesville to and from Downtown Station)	-	#DIV/0!		
302	Later Gator C (Oaks Mall to and from Downtown Station)	-	#DIV/0!		
303	Later Gator D (CareerSource to and from Downtown Station)	-	#DIV/0!	-	
305	Later Gator F (Butler Plaza to and from Downtown Station)	- 0.004	#DIV/0!	24	<b>-</b>
711	Downtown to E. Meadows	2,091	14	21	5
800	Santa Fe to Butler Plaza	-	#DIV/0!		

Gainesville-RTS Passenger Ranks Monthly Report ( July 2020)					
Route	City	Passengers	Pass./Hr	Rank of Passenger	Productivity
1	Downtown Station to Butler Plaza	22,080	16	1	4
2	Downtown Station to NE Walmart Supercenter	3,283	10	16	15
3	Downtown Station to N Main Post Office	2,185	12	21	10
5	Downtown Station to Oaks Mall	15,009	14	3	6
6	Downtown Station to Plaza Verde	3,863	11	14	12
7	Downtown Station to Eastwood Meadows	3,941	12	13	9
8	Shands to North Walmart Supercenter	9,323	9	6	18
9	Reitz Union to Hunters Run	1,410	2	25	28
10	Downtown Station to Santa Fe	2,000	6	22	19
11	Downtown Station to Eastwood Meadows	6,129	12	8	11
12	Reitz Union to Butler Plaza	5,194	6	11	20
13	Beaty Towers to CareerSource	5,714	14	10	7
15	Downtown Station to NW 13th St (@ NW 23rd Ave)	16,963	18	2	1
16	Beaty Towers to Sugar Hill	4,382	10	12	14
17	Beaty Towers to Downtown Station	3,756	13	15	8
19	Reitz Union to SW 23rd Terr @ SW 35th Place	-	#DIV/0!		
20	Reitz Union to Oaks Mall	9,358	11	5	13
21	Reitz Union to Cabana Beach	-	#DIV/0!		
23	Oaks Mall to Santa Fe	1,288	6	26	21
24	Downtown Station to Job Corps	705	5	27	24
25	UF Commuter Lot to Airport	1,681	6	23	22
26	Downtown Station to Airport	5,732	16	9	5
27	Downtown Station to NE Walmart Supercenter	669	5	28	23
28	The Hub to Forest Park	-	#DIV/0!		
29	Beaty Towers to Kiwanis Park	-	#DIV/0!		
33	Butler Plaza to Midtown	2,746	3	19	27
34	The HUB to Lexington Crossing	1,528	4	24	25
35	Reitz Union to SW 35th Place	7,582	9	7	17
36	Reitz Union to SW 34th St Post Office	-	#DIV/0!		
37	Reitz Union to Butler Plaza (via SW 35th Place)	2,948	9	18	16
38	The Hub to Gainesville Place	-	#DIV/0!		
39	Santa Fe to Airport	-	#DIV/0!		
40	HUB to Hunters Crossing	-	#DIV/0!		
43	Shands to Santa Fe	3,274	4	17	26
46	Reitz Union to Downtown Station	-	#DIV/0!		
75	Oaks Mall to Butler Plaza	14,721	16	4	3
76	Santa Fe to Haile Square Market	-	#DIV/0!		
117	Park-N-Ride 2 (SW 34th St.)	=	#DIV/0!		
118	Park-N-Ride 1 (Cultural Plaza)	-	#DIV/0!		
119	Family Housing	-	#DIV/0!		
120	West Circulator (Fraternity Row)	-	#DIV/0!		
121	Commuter Lot	=	#DIV/0!		
122	UF North/South Circulator	-	#DIV/0!		
125	Lakeside	=	#DIV/0!		
126	UF East/West Circulator	-	#DIV/0!		
127	East Circulator (Sorority Row)	=	#DIV/0!		
128	Reitz Union to Lake Wauburg	=	#DIV/0!		
150	UF Campus to Haile Plantation	303	1	29	29
300	Later Gator A (Fraternity Row to and from Downtown Station)	-	#DIV/0!		
301	Later Gator B (SW Gainesville to and from Downtown Station)	=	#DIV/0!		
302	Later Gator C (Oaks Mall to and from Downtown Station)	-	#DIV/0!		
303	Later Gator D (CareerSource to and from Downtown Station)	-	#DIV/0!		
305	Later Gator F (Butler Plaza to and from Downtown Station)	=	#DIV/0!		
711	Downtown to E. Meadows	2,478	17	20	2
800	Santa Fe to Butler Plaza	-	#DIV/0!		

Gainesville-RTS Passenger Ranks Monthly Report ( August 2020)					
Route	City	Passengers	Pass./Hr	Rank of Passenger	Productivity
1	Downtown Station to Butler Plaza	23,102	18	1	2
2	Downtown Station to NE Walmart Supercenter	3,621	11	18	15
3	Downtown Station to N Main Post Office	1,856	11	24	13
5	Downtown Station to Oaks Mall	14,640	15	4	8
6	Downtown Station to Plaza Verde	3,683	11	17	16
7	Downtown Station to Eastwood Meadows	4,106	14	15	9
8	Shands to North Walmart Supercenter	9,282	9	6	18
9	Reitz Union to Hunters Run	2,079	4	22	32
10	Downtown Station to Santa Fe	2,231	6	21	21
11	Downtown Station to Eastwood Meadows	5,784	12	10	11
12	Reitz Union to Butler Plaza	5,884	7	9	19
13	Beaty Towers to CareerSource	5,983	15	8	7
15	Downtown Station to NW 13th St (@ NW 23rd Ave)	16,170	18	2	1
16	Beaty Towers to Sugar Hill	4,689	12	12	12
17	Beaty Towers to Downtown Station	4,088	15	16	6
19	Reitz Union to SW 23rd Terr @ SW 35th Place	-	#DIV/0!		
20	Reitz Union to Oaks Mall	11,872	14	5	10
21	Reitz Union to Cabana Beach	125	4	32	31
23	Oaks Mall to Santa Fe	1,858	7	23	20
24	Downtown Station to Job Corps	607	5	27	29
25	UF Commuter Lot to Airport	1,727	6	26	22
26	Downtown Station to Airport	4,987	15	11	5
27	Downtown Station to NE Walmart Supercenter	553	5	28	28
28	The Hub to Forest Park	87	3	35	34
29	Beaty Towers to Kiwanis Park	-	#DIV/0!		
33	Butler Plaza to Midtown	4,180	5	14	27
34	The HUB to Lexington Crossing	1,841	5	25	25
35	Reitz Union to SW 35th Place	8,608	11	7	17
36	Reitz Union to SW 34th St Post Office	46	4	39	30
37	Reitz Union to Butler Plaza (via SW 35th Place)	3,585	11	19	14
38	The Hub to Gainesville Place	314	5	30	26
39	Santa Fe to Airport	120	2	33	35
40	HUB to Hunters Crossing	32	3	41	33
43	Shands to Santa Fe	4,262	5	13	24
46	Reitz Union to Downtown Station	101	6	34	23
75	Oaks Mall to Butler Plaza	14,798	17	3	3
76	Santa Fe to Haile Square Market	-	#DIV/0!		
117	Park-N-Ride 2 (SW 34th St.)	33	1	40	41
118	Park-N-Ride 1 (Cultural Plaza)	77	1	37	40
119	Family Housing	26	1	42	42
120	West Circulator (Fraternity Row)	77	2	38	38
121	Commuter Lot	9	0	45	45
122	UF North/South Circulator	10	0	43	44
125	Lakeside	7	0	46	46
126	UF East/West Circulator	10	0	44	43
127	East Circulator (Sorority Row)	86	2	36	37
128	Reitz Union to Lake Wauburg	-	#DIV/0!		
150	UF Campus to Haile Plantation	385	2	29	39
300	Later Gator A (Fraternity Row to and from Downtown Station)	-	#DIV/0!		
301	Later Gator B (SW Gainesville to and from Downtown Station)	-	#DIV/0!		
302	Later Gator C (Oaks Mall to and from Downtown Station)	-	#DIV/0!		
303	Later Gator D (CareerSource to and from Downtown Station)	-	#DIV/0!		
305	Later Gator F (Butler Plaza to and from Downtown Station)	-	#DIV/0!		
711	Downtown to E. Meadows	2,633	16	20	4
800	Santa Fe to Butler Plaza	129	2	31	36

Gainesville-RTS Passenger Ranks Monthly Report ( SEPTEMBER 2020)					
Route	City	Passengers	Pass./Hr	Rank of Passenger	Productivity
1	Downtown Station to Butler Plaza	19,656	12	1	6
2	Downtown Station to NE Walmart Supercenter	2,851	9	24	19
3	Downtown Station to N Main Post Office	1,509	9	32	17
5	Downtown Station to Oaks Mall	13,589	12	3	7
6	Downtown Station to Plaza Verde	3,492	10	21	13
7	Downtown Station to Eastwood Meadows	3,111	11	23	12
8	Shands to North Walmart Supercenter	10,494	10	7	15
9	Reitz Union to Hunters Run	5,328	5	13	28
10	Downtown Station to Santa Fe	4,824	10	18	16
11	Downtown Station to Eastwood Meadows	5,240	11	14	11
12	Reitz Union to Butler Plaza	8,714	8	8	20
13	Beaty Towers to CareerSource	7,185	11	9	8
15	Downtown Station to NW 13th St (@ NW 23rd Ave)	12,833	19	4	1
16	Beaty Towers to Sugar Hill	6,036	15	11	3
17	Beaty Towers to Downtown Station	4,921	18	17	2
19	Reitz Union to SW 23rd Terr @ SW 35th Place	-		51	51
20	Reitz Union to Oaks Mall	16,198	11	2	9
21	Reitz Union to Cabana Beach	2,462	4	25	33
23	Oaks Mall to Santa Fe	3,443	7	22	21
24	Downtown Station to Job Corps	422	3	40	36
25	UF Commuter Lot to Airport	1,682	6	29	25
26	Downtown Station to Airport	4,233	13	19	4
27	Downtown Station to NE Walmart Supercenter	401	3	43	34
28	The Hub to Forest Park	1,565	3	31	38
29	Beaty Towers to Kiwanis Park	-		52	52
33	Butler Plaza to Midtown	5,459	5	12	26
34	The HUB to Lexington Crossing	3,902	6	20	24
35	Reitz Union to SW 35th Place	12,665	10	5	14
36	Reitz Union to SW 34th St Post Office	1,209	5	33	27
37	Reitz Union to Butler Plaza (via SW 35th Place)	5,163	9	15	18
38	The Hub to Gainesville Place	6,826	6	10	23
39	Santa Fe to Airport	506	3	38	39
40	HUB to Hunters Crossing	544	2	37	40
43	Shands to Santa Fe	4,993	6	16	22
46	Reitz Union to Downtown Station	1,698	5	28	29
75	Oaks Mall to Butler Plaza	11,781	13	6	5
76	Santa Fe to Haile Square Market	-		53	53
117	Park-N-Ride 2 (SW 34th St.)	972	3	35	35
118	Park-N-Ride 1 (Cultural Plaza)	2,032	3	27	37
119	Family Housing	407	2	42	43
120	West Circulator (Fraternity Row)	1,189	4	34	32
121	Commuter Lot	282	1	47	46
122	UF North/South Circulator	380	2	45	44
125	Lakeside	166	1	49	48
126	UF East/West Circulator	463	2	39	42
127	East Circulator (Sorority Row)	2,190	5	26	30
128	Reitz Union to Lake Wauburg	-		54	54
150	UF Campus to Haile Plantation	588	2	36	45
300	Later Gator A (Fraternity Row to and from Downtown Station)	-		55	55
301	Later Gator B (SW Gainesville to and from Downtown Station)	284	1	46	49
302	Later Gator C (Oaks Mall to and from Downtown Station)	384	1	44	47
303	Later Gator D (CareerSource to and from Downtown Station)	27	1	50	50
305	Later Gator F (Butler Plaza to and from Downtown Station)	221	4	48	31
711	Downtown to E. Meadows	1,599	11	30	10
800	Santa Fe to Butler Plaza	417	2	41	41

	Gainesville-RTS Passenger Ranks Monthly Report (October 2020)					
Route	City	Passengers	Pass./Hr	Rank of Passenger	Productivity	
1	Downtown Station to Butler Plaza	20,681	13	1	8	
2	Downtown Station to NE Walmart Supercenter	3,163	9	24	18	
3	Downtown Station to N Main Post Office	1,792	11	30	14	
5	Downtown Station to Oaks Mall	15,260	13	3	7	
6	Downtown Station to Plaza Verde	3,805	11	21	13	
7	Downtown Station to Eastwood Meadows	3,401	11	23	12	
8	Shands to North Walmart Supercenter	10,478	9	7	17	
9	Reitz Union to Hunters Run	5,213	4	15	32	
10	Downtown Station to Santa Fe	4,594	9	17	19	
11	Downtown Station to Eastwood Meadows	6,297	13	12	6	
12	Reitz Union to Butler Plaza	8,902	8	8	20	
13	Beaty Towers to CareerSource	7,436	11	9	11	
15	Downtown Station to NW 13th St (@ NW 23rd Ave)	14,189	19	4	1	
16	Beaty Towers to Sugar Hill	6,404	15	11	3	
17	Beaty Towers to Downtown Station	4,588	16	18	2	
20	Reitz Union to Oaks Mall	17,708	12	2	10	
21	Reitz Union to Cabana Beach	1,962	3	27	39	
23	Oaks Mall to Santa Fe	3,626	7	22	21	
24	Downtown Station to Job Corps	387	3	48	38	
25	UF Commuter Lot to Airport	1,725	6	31	26	
26	Downtown Station to Airport	4,414	13	19	5	
27	Downtown Station to NE Walmart Supercenter	435	4	44	33	
28	The Hub to Forest Park	1,668	2	32	42	
33	Butler Plaza to Midtown	5,854	6	13	27	
34	The HUB to Lexington Crossing	4,302	6	20	23	
35	Reitz Union to SW 35th Place	12,808	10	6	15	
36	Reitz Union to SW 34th St Post Office	1,557	7	33	22	
37	Reitz Union to Butler Plaza (via SW 35th Place)	5,660	10	14	16	
38	The Hub to Gainesville Place	7,418	6	10	25	
39	Santa Fe to Airport	563	3	39	37	
40	HUB to Hunters Crossing	491	2	42	45	
43	Shands to Santa Fe	4,914	6	16	24	
46	Reitz Union to Downtown Station	1,817	5	29	31	
75	Oaks Mall to Butler Plaza	12,883	13	5	4	
117	Park-N-Ride 2 (SW 34th St.)	960	4	35	34	
118	Park-N-Ride 1 (Cultural Plaza)	2,177	3	26	36	
119	Family Housing	554	3	40	40	
120	West Circulator (Fraternity Row)	1,330	5	34	29	
121	Commuter Lot	392	2	47	50	
122	UF North/South Circulator	422	2	46	46	
125	Lakeside	427	2	45	47	
126	UF East/West Circulator	650	2	38	41	
127	East Circulator (Sorority Row)	2,321	5	25	30	
150	UF Campus to Haile Plantation	659	2	37	49	
301	Later Gator B (SW Gainesville to and from Downtown Station)	549	2	41	44	
302	Later Gator C (Oaks Mall to and from Downtown Station)	874	3	36	35	
303	Later Gator D (CareerSource to and from Downtown Station)	94	2	50	48	
305	Later Gator F (Butler Plaza to and from Downtown Station)	361	5	49	28	
711	Downtown to E. Meadows	1,950	12	28	9	
800	Santa Fe to Butler Plaza	461	2	43	43	