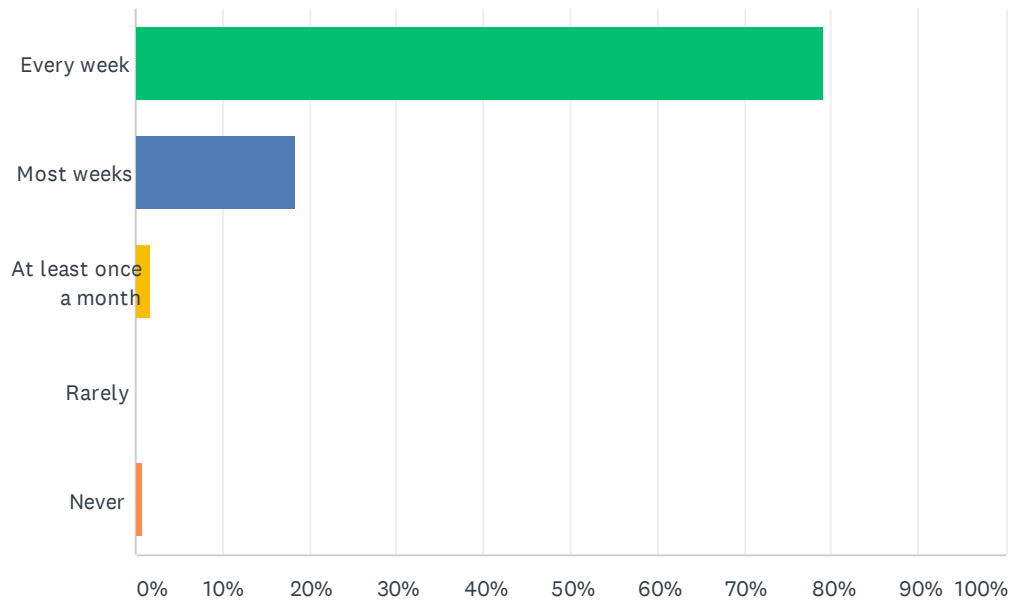


Q1 How often do you set out your yellow bucket with food waste for collection?

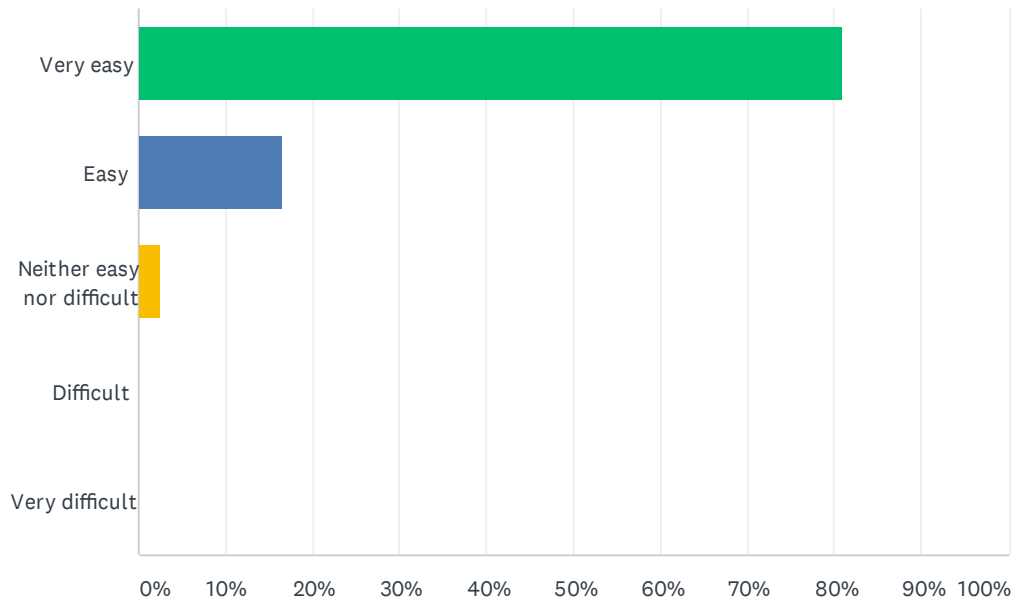
Answered: 120 Skipped: 1



ANSWER CHOICES	RESPONSES	
Every week	79.17%	95
Most weeks	18.33%	22
At least once a month	1.67%	2
Rarely	0.00%	0
Never	0.83%	1
TOTAL		120

Q2 How easy or hard is it for you to separate and set out your food waste from your garbage?

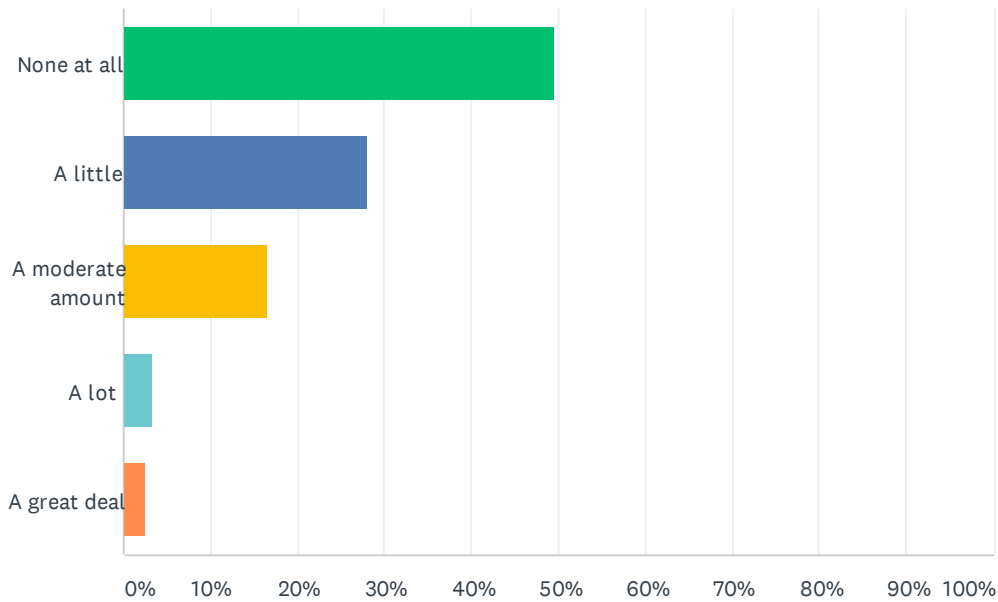
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very easy	80.99%	98
Easy	16.53%	20
Neither easy nor difficult	2.48%	3
Difficult	0.00%	0
Very difficult	0.00%	0
TOTAL		121

Q3 Have you experienced any problems with bugs in or around food waste collection containers?

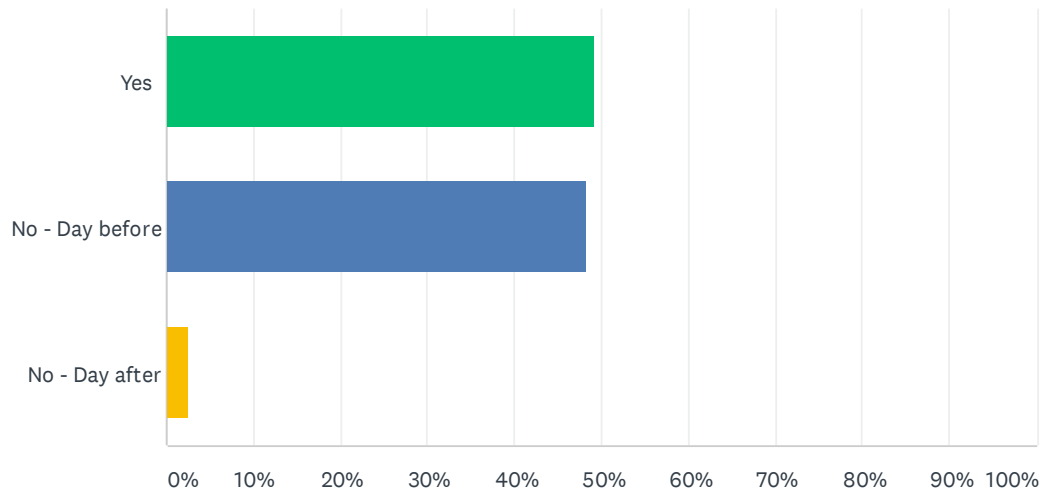
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
None at all	49.59%	60
A little	28.10%	34
A moderate amount	16.53%	20
A lot	3.31%	4
A great deal	2.48%	3
TOTAL		121

Q4 Is your food waste collection day (Tuesday) on the same day as your garbage cart collection day?

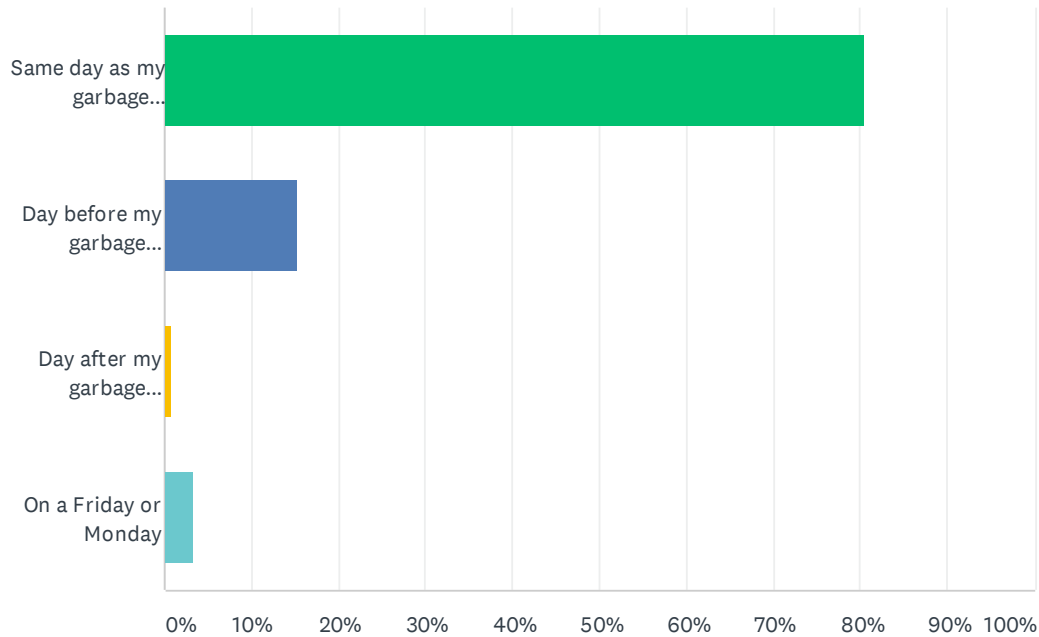
Answered: 120 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	49.17%	59
No - Day before	48.33%	58
No - Day after	2.50%	3
TOTAL		120

Q5 What day would you prefer your food waste collection day to be?

Answered: 118 Skipped: 3



ANSWER CHOICES	RESPONSES	
Same day as my garbage collection day	80.51%	95
Day before my garbage collection day	15.25%	18
Day after my garbage collection day	0.85%	1
On a Friday or Monday	3.39%	4
TOTAL		118

Q6 What part of the food waste pilot program would you like more information on?

Answered: 88 Skipped: 33

#	RESPONSES	DATE
1	no. program is easy to follow	9/20/2021 2:42 PM
2	What is the compost used for?	9/18/2021 10:08 AM
3	Where is my bucket? Why can't it be returned?	9/18/2021 8:24 AM
4	I truly appreciate that you are doing this	9/17/2021 10:46 AM
5	how to purchase the finished compost	9/17/2021 10:40 AM
6	Thanks for doing this	9/17/2021 9:47 AM
7	None at present time.	9/17/2021 9:42 AM
8	none	9/17/2021 8:19 AM
9	Any day for food waste works-that was t a choice	9/16/2021 5:41 PM
10	I'd like to know what the compost is used for after it's collected.	9/16/2021 1:33 PM
11	I am satisfied so far.	9/16/2021 1:26 PM
12	Sometimes it is vacation time and I don't have any food collections	9/16/2021 11:42 AM
13	None	9/16/2021 10:13 AM
14	None	9/16/2021 10:08 AM
15	I'm good. I enjoy doing it!!	9/16/2021 10:03 AM
16	Maybe an occassional update on the amount of compost is being generated & where does it go? Also a separate comment as there was not a choice on Q4. Our food waste container is picked up on Tuesday & our garbage collection day is Thursday, so 2 days before is the correct answer.	9/16/2021 9:39 AM
17	(none)	9/16/2021 9:27 AM
18	What happens after pick up?	9/16/2021 8:48 AM
19	What you do with the food waste that is collected.	9/16/2021 8:18 AM
20	How to obtain compost for garden, if this will eventually be an option with the program.	9/16/2021 8:08 AM
21	what the resulting compost will eventually be used for	9/16/2021 8:04 AM
22	How can I get the compost it's creating?	9/16/2021 7:55 AM
23	None	9/16/2021 7:18 AM
24	If there's a way to purchase the compost that's made!	9/16/2021 6:04 AM
25	N/a	9/15/2021 10:55 PM
26	Acquiring compost soil for my garden	9/15/2021 10:52 PM
27	How the waste is composted, what it is used for, etc.	9/15/2021 9:15 PM
28	Im ok with what I know ..very pleased to be part of program	9/15/2021 9:12 PM
29	None	9/15/2021 9:09 PM
30	What are you hoping to accomplish?	9/15/2021 8:59 PM

31	Once food waste is collected is turned to compost, will the city be able to make money with food that is composted?	9/15/2021 8:59 PM
32	None	9/15/2021 8:41 PM
33	What do you do with the compost?	9/15/2021 8:24 PM
34	Can animal hair go in the bucket, like when I brush my cat?	9/15/2021 8:06 PM
35	I have enough information. Thank you.	9/15/2021 8:05 PM
36	None	9/15/2021 7:57 PM
37	None	9/15/2021 7:54 PM
38	Na	9/15/2021 7:13 PM
39	Where does the food waste go?	9/15/2021 6:57 PM
40	How to get rid of fruit flies	9/15/2021 6:51 PM
41	More information ion what paper waste can go into the bucket	9/15/2021 6:46 PM
42	How it benefits to the environment	9/15/2021 6:31 PM
43	Would like more information about post-collection activities (how much is collected total, how much compost is created, where it goes, etc.)	9/15/2021 6:31 PM
44	Nothing right now. Working well.	9/15/2021 6:29 PM
45	Answer to #5: it doesn't matter to me--any day works.	9/15/2021 6:27 PM
46	What happens to the compost produced by the program. And what to do whe. Your bucket is full too soon and another would be helpful.	9/15/2021 6:27 PM
47	More info on what can go in it	9/15/2021 6:18 PM
48	NA	9/15/2021 6:15 PM
49	Nothing	9/15/2021 6:11 PM
50	None	9/15/2021 5:46 PM
51	None	9/15/2021 5:45 PM
52	Just want to say that it's awesome! And I really hope to see it expanded city wide	9/15/2021 5:40 PM
53	Items that are not ok to put in bucket.	9/15/2021 5:39 PM
54	What happens with the waste? How is it used?	9/15/2021 5:37 PM
55	Nothing. Everything has been very clear and worked very smoothly.	9/15/2021 5:33 PM
56	None. It's a great program. I'm happy to be participating in this program. Thank you.	9/15/2021 5:25 PM
57	Nothing at this time	9/15/2021 5:12 PM
58	The info has been very good	9/15/2021 5:11 PM
59	How can I get the compost for my garden?	9/15/2021 5:11 PM
60	How are the buckets handled? Are the dump out curbside or buckets exchanged?	9/15/2021 5:06 PM
61	bags i could use within the kitchen recepticle and include in the yellow bucket	9/15/2021 5:06 PM
62	The yellow bucket returned to us this Tuesday was returned with food residue, not ours, kind of creepy. Only time this happened and it was this week.	9/15/2021 5:05 PM
63	Nothing	9/15/2021 5:03 PM
64	N/A	9/15/2021 5:01 PM
65	None	9/15/2021 4:57 PM
66	I would like to know how successful this program is, and would be happy to continue if it is	9/15/2021 4:56 PM

	beneficial!	
67	You may have already said this, but what do we do about the waxy plastic wrappers on the stems of banana bunches?	9/15/2021 4:53 PM
68	NA	9/15/2021 4:52 PM
69	N/A	9/15/2021 4:46 PM
70	how to avoid maggots or fuzzy mold in bucket	9/15/2021 4:45 PM
71	items that I can put in my bin that I cannot use in my backyard composter	9/15/2021 4:43 PM
72	Summary of experience to date	9/15/2021 4:41 PM
73	nothing	9/15/2021 4:37 PM
74	How do you keep bugs from the kitchen containers?	9/15/2021 4:36 PM
75	How much food waste has been collected in lbs and what that equates to. How long does it take to breakdown the food waste. Where is the food waste being used and ROI with investment. we are also having issues with animals with the buckets	9/15/2021 4:36 PM
76	none	9/15/2021 4:31 PM
77	None!	9/15/2021 4:30 PM
78	None	9/15/2021 4:27 PM
79	Nothing	9/15/2021 4:27 PM
80	Is it possible to get some of the compost dirt for gardening?	9/15/2021 4:25 PM
81	None	9/15/2021 4:23 PM
82	Where is the food waste going? Is the composted material shared back to city lands?	9/15/2021 4:21 PM
83	What is being done with the waste. For the record, our trash day is Thursday, not the "day after" the compost.	9/15/2021 4:21 PM
84	I'm very happy with the way the program is working	9/15/2021 4:21 PM
85	How do we get compost from you?	9/15/2021 4:20 PM
86	None	9/15/2021 4:20 PM
87	I'm happy with the program.	9/15/2021 4:19 PM
88	Its been great. I am so happy to see gainesville doing this	9/15/2021 4:18 PM

Q7 What would you improve in this program if you could?

Answered: 96 Skipped: 25

#	RESPONSES	DATE
1	N/A	9/20/2021 2:42 PM
2	You need a different answer for collection days. Our yellow bucket day is two days before garbage day. It would be easier to remember if it were the same day.	9/19/2021 6:56 PM
3	It's working fine for us. We like having the food waste collection on a different day than garbage collection	9/19/2021 11:48 AM
4	Better indoor/under sink containers that don't release odor and develop maggots	9/18/2021 10:08 AM
5	I have on home security camera my bucket be collected and no bucket being dropped off. After the third time I stopped calling for a new one. I was happy to be a part of this program, but I am very unhappy with the way it is being run. I have completely given up. Seems like you have too.	9/18/2021 8:24 AM
6	More involvement by my neighbors!	9/17/2021 10:46 AM
7	more clear info on what nonfood products are recyclable	9/17/2021 10:40 AM
8	I think the container in the kitchen is a little weak and I need another one so that it closes properly	9/17/2021 9:47 AM
9	Advise that the small collection bucket be emptied at least once a day and the small bucket be cleaned. This reduced fly infestation.	9/17/2021 9:42 AM
10	nothing at the moment	9/17/2021 8:19 AM
11	None	9/16/2021 5:41 PM
12	Everything has gone well so far except by bucket has been stolen after pickup on collection day twice now. Not your fault, of course, just wish there was a way to keep this from happening again in the future.	9/16/2021 1:33 PM
13	I am very happy with the program. My only critique is that the width of the indoor pail is slightly larger than the diameter of the outdoor bucket. This makes it a bit challenging for me to pour from the pail into the bucket without some spillage.	9/16/2021 1:26 PM
14	It works great - I can't think of any improvements.	9/16/2021 1:07 PM
15	Non	9/16/2021 11:42 AM
16	Can't think of anything at this time	9/16/2021 10:13 AM
17	Nothing	9/16/2021 10:08 AM
18	Get everyone on board.	9/16/2021 10:03 AM
19	Nothing really. Hope it goes to a permanent status city wide soon.	9/16/2021 9:39 AM
20	Nothing. It is a fantastic program and I appreciate it very much.	9/16/2021 9:27 AM
21	Wish more people would participate. I love it	9/16/2021 8:48 AM
22	So far, the program is working well for me. Thank you!	9/16/2021 8:18 AM
23	We had a lot of insects with the small pail in the kitchen. We eventually moved towards just using the bucket and that has prevented insects. I think many may be discouraged if they're using the small pail in combination and not immediately throwing it in the yellow bucket. Perhaps the literature can encourage folks not to leave the small pail out for too long or provide a pail that seals better to prevent insect intrusion. My spouse really wanted to stop participating after bugs were flying around the house.	9/16/2021 8:08 AM

Fall 2021 Food Waste Pilot Program Survey

SurveyMonkey

24	have it continue for more years - it's great!	9/16/2021 8:04 AM
25	Nothing	9/16/2021 7:55 AM
26	Can't think of anything.	9/16/2021 7:18 AM
27	Collection being the same day as garbage would be helpful. And if we could purchase the compost (at a discount for those who participate) that would be nice also!	9/16/2021 6:04 AM
28	Nothing	9/16/2021 3:19 AM
29	No complaints	9/15/2021 10:55 PM
30	Container collection twice a week. It would help avoid bugs, make container lighter (sometimes mine gets too heavy to carry out to the curb), and it would eliminate temptation to discard good scraps in regular trash if I ever forgot to discard something that was sitting in the back of the fridge.	9/15/2021 10:52 PM
31	A way to keep fruit flies away from coming in the house after the container. We stopped summer participation because of them.	9/15/2021 9:55 PM
32	Nothing, it is going great!	9/15/2021 9:15 PM
33	Solution to gnats,etc	9/15/2021 9:12 PM
34	Nothing, i think it's great!	9/15/2021 9:09 PM
35	You're doing a good job!	9/15/2021 8:59 PM
36	Nothing at this time.	9/15/2021 8:59 PM
37	Nothing it's great!	9/15/2021 8:41 PM
38	Nothing. I probably have more bugs if we took it out every single day so we're working on that.	9/15/2021 8:24 PM
39	Nothing, it's great	9/15/2021 8:06 PM
40	Not sure	9/15/2021 8:05 PM
41	Nothing	9/15/2021 7:57 PM
42	It would be nice if the buckets had a sticker saying that they are part of a program so passers stop taking them thinking that they are free	9/15/2021 7:54 PM
43	Able to proceed meats as well. Thanks.	9/15/2021 7:13 PM
44	sink collection container doesnt keep gnats and odor out well	9/15/2021 7:05 PM
45	I can't think anything. It has been very easy to do.	9/15/2021 7:04 PM
46	Air-tight mini container too for less bugs	9/15/2021 6:57 PM
47	Nothing	9/15/2021 6:51 PM
48	I'm pretty happy with it. No suggestions at this time	9/15/2021 6:46 PM
49	Works well for us!	9/15/2021 6:35 PM
50	Provide a Bigger kitchen bucket container	9/15/2021 6:31 PM
51	Nothing! It's been great for our household and we hope it continues!	9/15/2021 6:31 PM
52	I think it is efficient and we like participating.	9/15/2021 6:29 PM
53	Try to get the whole city involved! More education and community it's awareness.	9/15/2021 6:27 PM
54	Cleanliness of the small bucket	9/15/2021 6:18 PM
55	Our food waste collection day is actually 2 days before our garbage collection day.	9/15/2021 6:15 PM
56	It works fine	9/15/2021 6:11 PM
57	Nothing.	9/15/2021 5:46 PM
58	Nothing	9/15/2021 5:45 PM

59	Extend to other compostable items like cardboard (though I do understand why it isn't accepted currently)	9/15/2021 5:40 PM
60	Nothing as of yet	9/15/2021 5:39 PM
61	I've noticed in the summer the waste is hot, moldy, and just gross. I wish there was a better way to keep it from becoming yucky.	9/15/2021 5:37 PM
62	Would love to be able to include unbleached paper towels that are free of fats, oils, or chemicals in the compost bin.	9/15/2021 5:33 PM
63	Nothing comes to mind.	9/15/2021 5:25 PM
64	I wish you could take pet food	9/15/2021 5:12 PM
65	Nothing	9/15/2021 5:11 PM
66	It is perfect	9/15/2021 5:11 PM
67	Airtight interior containe. Contents get very yucky, mouldy and fruit flys thrive.	9/15/2021 5:06 PM
68	nothing really, we love it!	9/15/2021 5:06 PM
69	make sure yellow buckets are cleaned or rinsed well, this comes into our home.	9/15/2021 5:05 PM
70	No comment	9/15/2021 5:03 PM
71	Nothing significant; it's been very smooth. If I had to choose something, I would really love for the countertop collection container to have a smaller mouth for easier waste transfer into the larger bucket.	9/15/2021 5:01 PM
72	Cannot think of anything. The young man does a great job!!	9/15/2021 4:59 PM
73	None	9/15/2021 4:57 PM
74	I decided to not use the small collection container, because with that container I was getting the little food flies/gnats? So, my remedy is that I put all my compostable food trimmings in a zip loc and then tranfer them to the garage into the yellow sealable container. Then, on my garbage day, I put it out. It is working well. So, I would suggest, that the counter top collection container be sealable so the flies do not come.	9/15/2021 4:56 PM
75	It's great. No issues.	9/15/2021 4:53 PM
76	Helpful tips every now and then! But I'm just getting started so I am sure it will get easier as time goes on :)	9/15/2021 4:52 PM
77	Honestly, nothing that I can think of. Everything has been very smooth and simple!	9/15/2021 4:46 PM
78	way to avoid maggots and fuzzy mold, maybe rinse bucket with vinegar before drop off or advise resident to do so, or collect twice a week????	9/15/2021 4:45 PM
79	I would get more of my neighbors to participate!	9/15/2021 4:43 PM
80	none	9/15/2021 4:41 PM
81	nothing	9/15/2021 4:37 PM
82	Nothing!	9/15/2021 4:36 PM
83	Bucket issue and attracting Forrest creatures. We've had foxes and other animals on camera trying to get into these buckets	9/15/2021 4:36 PM
84	We don't like using the small container as it is not airtight and we get bugs. When we collect waste it goes straight to the yellow bucket in the garage. The day of the week for collection makes no difference.	9/15/2021 4:31 PM
85	I think it's great!	9/15/2021 4:30 PM
86	Easy open buckets	9/15/2021 4:27 PM
87	Nothing. I like the program.	9/15/2021 4:27 PM
88	None - love that this is happening!	9/15/2021 4:25 PM

89	I think it is wonderful	9/15/2021 4:23 PM
90	I wouldn't change a thing. I have been so impressed with the regular pick ups, the clean buckets, the quality of the bucket and lids. It has been a great program and I don't want it to end!	9/15/2021 4:21 PM
91	Can't think of anything other than having it the same day as trash pickup. I think they do a good job of cleaning the bucket, and I like that they are not loud like the trash and recycle people.	9/15/2021 4:21 PM
92	No improvements needed. It's really nice that the pickup team rinsesw the yellow bucket!	9/15/2021 4:21 PM
93	All is good	9/15/2021 4:20 PM
94	All good	9/15/2021 4:20 PM
95	Nothing at this time.	9/15/2021 4:19 PM
96	Expanded program.	9/15/2021 4:18 PM