

City of Gainesville

City Hall
200 East University Avenue
Gainesville, Florida 32601



Minutes - Final

January 22, 2020

5:30 PM

34 SE 13th Road, Gainesville, FL

Regional Transit System Advisory Board

Elizabeth Hauck (Member)

Barbara Scott (Member)

Richard Nelson (Member)

Christy Haven (Member)

Zachariah Chou (Member)

James Tyger (Member)

Harrison Scoville (Member)

Daniel Clifft (Member)

Evelyn Alfred (Student Member)

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CALL TO ORDER

The meeting began at 5:35pm, called to order by Vice Chairman Liz Hauck who attended via conference call.

ROLL CALL

Present 6 - Member Scott, Member Hauck, Member Haven, Member Scoville, Member Tyger, and Student Seat Alfred
Absent 4 - Chair Black, Member Nelson, Chou, and Member Clift

ADOPTION OF THE AGENDA

Adopted by Unanimous Consent
Adopted

APPROVAL OF MINUTES

[190722.](#) Regional Transit System Advisory Board Minutes of November 20, 2019 (B)
RECOMMENDATION *The Regional Transit System Advisory Board approve the Minutes of November 20, 2019.*
Approved by Consensus

DISCUSSION OF PENDING REFERRALS

190723.

Regional Transit System Advisory Board Staff Updates (B)

RTS Staff Members updated the board on end-of-year issues for 2019.

ADA Issues - Millie Crawford explained that MV Transport is struggling to keep drivers. Many routes are running late, especially in the afternoon. Supervisors are actively searching for a company to help manage the service personnel, but any decision will depend heavily on the cost of the service.

Customer Service - Patti Wiggs reviewed the complaint/commendation data for the last few months. Ms. Wiggs informed the members that Customer Service is working with Marketing to publish the same data visually on BrightSigns in the Drivers' Lounge to inform and encourage drivers.

Marketing - Tom Idoyaga commented that April Fitzgerald, the new Marketing & Communications Assistant, continues to excel at her job, allowing them to increase their outreach activity and create fresh, new advertising campaigns. Several new projects are underway currently and expected to meet deadline.

Planning - Krys Ochia informed the members that RTS is undergoing a review phase currently which contributes data to a national, transportation database. A report of the performance data from the review can be expected sometime in the spring. Mr. Ochia remarked that the report, which appeared in the newspaper last year, surprised some board members. However, the reported data is representative of the same information discussed at the advisory board meetings.

Director's Report - Jesus Gomez updated the members on various, on-going events and topics. This year, RTS is going through both a state and federal review process, which commands a great deal of time and effort from the RTS Staff. So far, the review has gone well with RTS scoring high marks in most categories. The review process will continue through April.

RECOMMENDATION

The Regional Transit System Advisory Board receive the update from staff.

Discussed

PUBLIC COMMENT

Two gentlemen attended the meeting and advocated that service on Route 13 be extended to reach the Prairie View community and Florida School of Massage. They explained that many people are observed walking the long stretch of roadway to reach the nearest bus stop. This is a particular hardship for disabled people attempting the journey in a wheelchair.

Mr. Gomez stated that he would speak with the county representative and try to develop a solution. Ms. Crawford noted that ADA service must be addressed if the route is extended. A general discussion ensued, including where a new bus stop might be located to load and unload passengers safely.

MEMBER COMMENT

Ms. Hauck proposed that election of officers be postponed until the next meeting; the members agreed.

Ms. Scott asked if anyone inquired about removing Corrine Brown's name from the sign outside the RTS Administration building. A brief discussion ensued and Mr. Gomez suggested that the topic be placed on the agenda for the next advisory board meeting; the members agreed.

NEXT MEETING DATE

The next RTS Citizen Advisory Board meeting is scheduled to occur on Wednesday, March 25, 2020, at 5:30pm, at the RTS Admin building, 34 SE 13th Rd., Gainesville.

ADJOURNMENT

With no further business to discuss, the meeting adjourned at 6:05pm.

*****These Minutes provide a summary of discussions and/or actions taken at the meeting. A recording of the meeting may be provided upon request.*****