

## City of Gainesville

City Hall 200 East University Avenue Gainesville, Florida 32601

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\*\*Estimated Presentation Time 10 minutes\*\*

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## Presentation Providing Update on Department of Doing including Thomas Center B Remodel and Citizen Centered Initiatives (B)

\*\*Estimated Presentation Time 10 minutes\*\*

The Blue Ribbon Report recommended the creation of the Department of Doing. In September 2016 the City hired the first Department of Doing employee. Since that time the department has made great progress in moving forward the vision for citizen centered delivery of service from the Planning and Building Divisions.

The modifications to the Thomas Center are complete. A June 15th celebration is planned to mark the occasion. The changes to the building have elicited extremely positive responses from citizens and city employees working or visiting the facility.

The Planning Division recently unveiled Open Counter, a chat function, and a new project map to assist our citizens, property owners and business owners in interacting with city staff.

The Building Division is now utilizing electronic plan review for all building permits.

None

The City Commission receive update.