



Legislation Details (With Text)

**File #:** 170545. **Version:** 2 **Name:**  
**Type:** Staff Recommendation **Status:** Passed  
**File created:** 11/3/2017 **In control:** General Manager for Utilities  
**On agenda:** 11/9/2017 **Final action:** 11/16/2017  
**Title:** Replacement of Outage Management System (OMS) (B)

\*\*This item was presented to the UAB on November 9, 2017. \*\*

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. 170545 OMS System Replacement Presentation 20171109, 2. 170545 Solicitation Documents 20171109, 3. 170545\_bid tabulation\_20171109

Date	Ver.	Action By	Action	Result
11/16/2017	2	City Commission	Approved as Recommended	Pass
11/9/2017	1	Utility Advisory Board		

**Replacement of Outage Management System (OMS) (B)**

\*\*This item was presented to the UAB on November 9, 2017. \*\*

The Energy Delivery Department uses an Outage Management System (OMS) to facilitate and expedite the identification, restoration, and documentation of electric system service interruptions as well as all other GRU utilities. The existing application is no longer meeting GRU's expectations during storms and major events. The recommended OMS solution incorporates desirable new features, significant application enhancements, and productivity gains for the management and reporting of electrical system incidents as well as adding the ability to share real-time outage information with customers and stakeholders.

GRU Purchasing issued a Request for Proposals (RFP) for an outage management system to prospective firms and posted the RFP to GRU's web page. Five responses were received. Proposals were evaluated based on criteria set forth in the RFP: qualifications and experience, project approach, software, fees and expenses, distinguishing characteristics, referrals, local preference and small business or disabled veteran enterprise; functionality, ease of use, integration; user experience, support, implementation. Open Systems International, Inc. submitted the highest evaluated proposal. A tabulation of the scoring is attached for reference.

Funds are available in the FY 2018 Energy Delivery budget and will be requested in future fiscal years as required for O&M.

The City Commission to authorize the General Manager, or his designee, to:

- 1) negotiate and execute agreements with Open Systems International, Inc. for implementation services, software support services, and a software license to install and configure a new Outage Management System (OMS), subject to approval of the City Attorney as to form and legality; and

2) approve the issuance of a purchase order in the amount of \$596,760.00 for the OMS, which includes system maintenance and support for the first year of the contract.

The UAB voted 5-0, with Members Campbell and Selvester absent, to recommend approval of the staff recommendation.