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Title: GRU Customer Billing System Pre-implementation Requirements Review -Phase I- (B)

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Date	Ver.	Action By	Action	Result
4/1/2021	2	City Commission	Approved as Recommended	
3/22/2021	1	Audit and Finance Committee	Approved as Recommended	

GRU Customer Billing System Pre-implementation Requirements Review -Phase I- (B)

The objective of the consultation was to perform a pre-implementation review of the GRU customer billing system requirements to help identify risks and critical gaps in the requirements prior to the development and implementation of the system. Observations are provided to management as considerations to address during their system development and pre-implementation phases.

The Audit and Finance Committee recommends the City Commission accept the Internal Auditor's Report.