



## Legislation Details

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**File #:** 180386.      **Version:** 4      **Name:**

**Type:** Staff Recommendation      **Status:** Passed

**File created:** 9/17/2018      **In control:** Utility Advisory Board

**On agenda:** 7/11/2019      **Final action:** 7/18/2019

**Title:** Contract Amendment to Covington Creative, LLC for Implementation Services for SAP Contact Center (B)

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. 180386 Intent to Award 20181011, 2. 180386 Non Submittal Forms 201801011, 3. 180386 RFP Implementation Services for SAP Contact Center 20181011, 4. 180386 SAP Contact Center Vendor List 20181011, 5. 180386 SAP Contact Ctr Bid Record 20181011, 6. 180386\_Covington\_Creative\_Contract\_Amendment\_1\_20190711

Date	Ver.	Action By	Action	Result
7/18/2019	4	City Commission	Approved as Recommended	
7/11/2019	4	Utility Advisory Board		
10/18/2018	2	City Commission	Approved as Recommended	Pass
10/11/2018	1	Utility Advisory Board		