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GRU Customer Billing System Pre-implementation Requirements Review -Phase I- (B)

The objective of the consultation was to perform a pre-implementation review of the GRU customer billing system requirements to help identify risks and critical gaps in the requirements prior to the development and implementation of the system. Observations are provided to management as considerations to address during their system development and pre-implementation phases.

The Audit and Finance Committee recommends the City Commission accept the Internal Auditor's Report.