



## Legislation Details (With Text)

**File #:** 211106. **Version:** 1 **Name:**  
**Type:** Discussion Item **Status:** Agenda Ready  
**File created:** 4/11/2022 **In control:** City Manager  
**On agenda:** 5/5/2022 **Final action:** 5/12/2022  
**Title:** Office of Ombudsman (B)

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. 211106\_Office of the Ombudsman Supplemental Report\_20220428, 2. 211106\_Office of the Ombudsman Report\_20220428, 3. 211106\_Office of Ombudsman Presentation\_20220428

Date	Ver.	Action By	Action	Result
5/12/2022	1	General Policy Committee	Approved, as shown above	Pass

### Office of Ombudsman (B)

An ombudsman office can serve as an independent oversight agency for municipalities to provide neighbors and/or staff with a confidential avenue to address complaints. The office provides options, mediation, and information investigation to resolve the complaints and concerns of neighbors and/or staff. The office can be structured in different ways, operating under either a municipality's legislative or executive branch, and may be designed to offer a space for general concerns amongst neighbors or staff to resolved, or to resolve problems specific to one agency or program.

The City Commission hear a presentation from staff and discuss.