



## Legislation Details (With Text)

**File #:** 211165. **Version:** 1 **Name:**  
**Type:** Discussion Item **Status:** Agenda Ready  
**File created:** 4/27/2022 **In control:** City Manager  
**On agenda:** 5/12/2022 **Final action:** 5/12/2022  
**Title:** Regional Transit System (RTS) - GNV RideRTS App Update Presentation (B)

This item requests that the General Policy Committee hear a presentation by Regional Transit System staff on the progress with GNV RideRTS app improvements.

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. 211165A\_RTS APP Update PPT\_20220512

Date	Ver.	Action By	Action	Result
5/12/2022	1	General Policy Committee	Approved, as shown above	Pass

### Regional Transit System (RTS) - GNV RideRTS App Update Presentation (B)

This item requests that the General Policy Committee hear a presentation by Regional Transit System staff on the progress with GNV RideRTS app improvements.

The GNV RideRTS app allows users to see the RTS buses on the service route map using GPS. Since the rollout in August, staff has received feedback from users and is actively working with the app developer on making improvements to deliver a better customer experience. While the improvement project is on-going, staff has continued to explore other app alternatives for consideration by leadership.

**Strategic Plan Connection:** The Regional Transit System network provides transportation access to many services within our community and supports all five goals in the City's strategic plan including Equitable Community, A More Sustainable Community, a Great Place to Live and Experience, a Resilient Local Economy, and "Best in Class" Neighbor Services.

No fiscal impact.

The General Policy Committee hear the presentation by Regional Transit System staff.